

<b>Report of:</b>	<b>Leader</b>
<b>To:</b>	<b>Corporate Resources Overview and Scrutiny Committee</b>
<b>Date:</b>	<b>8<sup>th</sup> September 2015</b>

## **Progress Report on Implementation:**

### ***Devolution: Making It Real***

#### **Inquiry Information**

Date approved at City Council:	8 <sup>th</sup> January 2013
Member who led the original review:	Cllr Lisa Trickett
Lead Officer for the review:	Benita Wishart, O&S Manager
Date progress last tracked:	-

1. In approving this inquiry the City Council asked me, as the appropriate Cabinet Member, to report on progress towards these recommendations to this Overview and Scrutiny Committee.
2. Details of progress with the remaining recommendations are shown in Appendix 2.
3. Members are therefore asked to consider progress against the recommendations and give their view as to how progress is categorized for each.

#### **Appendices**

<b>1</b>	<b>Scrutiny Office guidance on the tracking process</b>
<b>2</b>	<b>Recommendations you are tracking today</b>
<b>3</b>	<b>Recommendations tracked previously and concluded</b>

#### **For more information about this report, please contact**

Contact Officer:	Ifor Jones
Title:	Service Director-Homes and Neighbourhood
Telephone:	0121 303 4595
E-Mail:	ifor.jones@birmingham.gov.uk

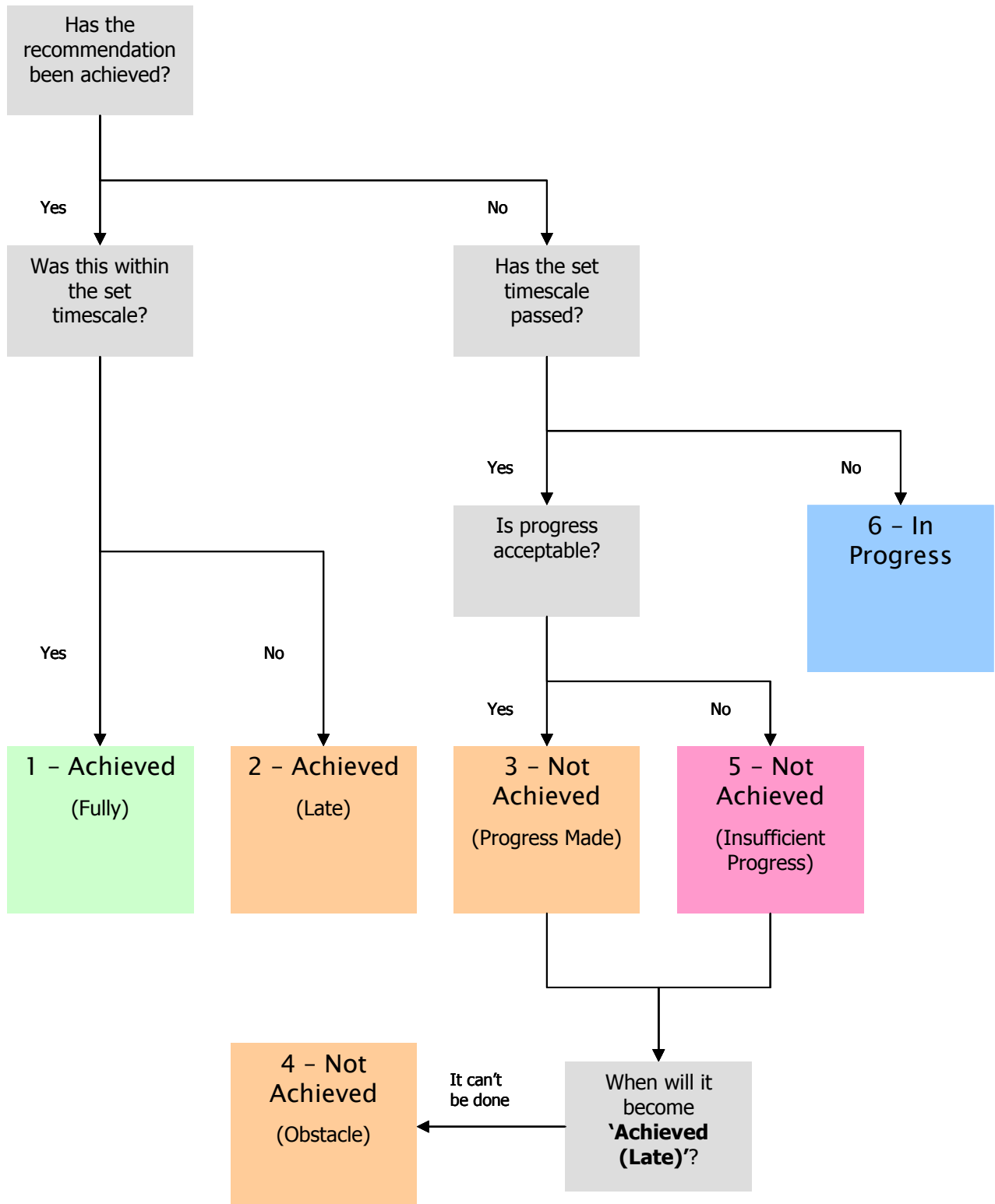
## Appendix 1: The Tracking Process

In making its assessment, the Committee may wish to consider:

- What progress/ key actions have been made against each recommendation?
- Are these actions pertinent to the measures required in the recommendation?
- Have the actions been undertaken within the time scale allocated?
- Are there any matters in the recommendation where progress is outstanding?
- Is the Committee satisfied that sufficient progress has been made and that the recommendation has been achieved?

Category	Criteria
<b>1: Achieved (Fully)</b>	The evidence provided shows that the recommendation has been fully implemented within the timescale specified.
<b>2: Achieved (Late)</b>	The evidence provided shows that the recommendation has been fully implemented but not within the timescale specified.
<b>3: Not Achieved (Progress Made)</b>	The evidence provided shows that the recommendation has not been fully achieved, but there has been significant progress made towards full achievement. <b>An anticipated date by which the recommendation is expected to become achieved must be advised.</b>
<b>4: Not Achieved (Obstacle)</b>	The evidence provided shows that the recommendation has not been fully achieved, but all possible action has been taken. Outstanding actions are prevented by obstacles beyond the control of the Council (such as passage of enabling legislation).
<b>5: Not Achieved (Insufficient Progress)</b>	The evidence provided shows that the recommendation has not been fully achieved and there has been insufficient progress made towards full achievement. <b>An anticipated date by which the recommendation is expected to become achieved must be advised.</b>
<b>6: In Progress</b>	It is not appropriate to monitor achievement of the recommendation at this time because the timescale specified has not yet expired.

## The Tracking Process



## Progress with Recommendations

No.	Recommendation	Responsibility	Original Date For Completion	Cabinet Member's Assessment
R04	<p>The Cabinet Member for Commissioning, Contracting and Improvement to ensure that:</p> <ul style="list-style-type: none"> <li>The procurement of services is a collaborative endeavour between the districts and corporate centre;</li> <li>Opportunities in any procurement reflect the differential requirements of place;</li> <li>Opportunities are identified to engage with third sector and citizens earlier in the process to establish needs and requirements and explore ways of delivering this; and</li> <li>Support is in place for locality commissioning.</li> </ul>	Cabinet Member for Commissioning, Contracting and Improvement	To be in place by March 2014	2: Achieved (Late)

### Evidence of Progress (and Anticipated Completion Date if 'Not Achieved')

Cabinet on 27<sup>th</sup> July agreed guidance for District Committees and Ward Committee / Forums – *Driving Forward the Community Leadership Role And Remit of the Council: Guidance for District Committees and Ward Committees / Forums*. This included reference to the remit of District Committees in shaping Community Plans which would set out clear priorities for community commissioning. In effect these Community Plans operating alongside the Council's corporate planning frameworks would provide a place based commissioning framework for commissioning activity within mainstream services and one off funding programme opportunities e.g. Big Lottery and European funding streams. It should be noted that District Committees are no longer directly responsible for the direct oversight of localised services and budgets but to shape community planning, influence locality commissioning and undertaking neighbourhood challenge.

No.	Recommendation	Responsibility	Original Date For Completion	Cabinet Member's Assessment
R09	<p>The Leader and Executive Members for Local Services to improve information and knowledge flows, ensuring ward and district information can be shared with the corporate centre and the centre provides appropriate information broken down to localities by:</p> <ul style="list-style-type: none"> <li>Developing a "whole system whole place approach" with a common vision and clarity about decision-making;</li> <li>Developing an information platform to ensure better sharing of and access to data; and</li> <li>Investigating opportunities to share data with key stakeholders – building on community based budgeting and total place pilots.</li> </ul>	Leader and Executive Members for Local Services	<p>Action plan April 2013</p> <p>Implementation April 2014</p>	2: Achieved (Late)

### Evidence of Progress (and Anticipated Completion Date if 'Not Achieved')

A designated community planner will support district committees and executive members alongside input from intelligence teams within and beyond the council e.g. corporate intelligence team and public health, to ensure the production of robust data sets underpin districts' community planning processes, the dissemination of districts' needs and priorities citywide and similarly dissemination of city plans at a district level. This evidence base will also be utilised to help inform and evidence decision making thorough Cabinet Portfolios and Executive Members.

This is also picked up within the guidance agreed by Cabinet on 27<sup>th</sup> July (see above).

In relation to community based budgeting it is expected that District Committees will through their community planning process build up a profile of resources in their area e.g. public service budgets as well as non-financial resources (e.g. time banking, volunteering, corporate social responsibility) and how those can be used more effectively to meet priorities set out in community plans.

No.	Recommendation	Responsibility	Original Date For Completion	Cabinet Member's Assessment
R10	<p>The Leader and Executive Members for Local Services to ensure learning is embedded within the devolution process through: Developing a learning and development process for devolution. This should:</p> <ul style="list-style-type: none"> <li>• Provide opportunities for Members and officers to learn, innovate, positively accept the risks that are intrinsic to innovation and challenge and draw upon Birmingham's Public Services Academy;</li> <li>• Ensure the reflections of previous scrutiny reports inform the recommendations as set out in this inquiry.</li> </ul>	Leader and Executive Members for Local Services	July 2013	2: Achieved (Late)

**Evidence of Progress (and Anticipated Completion Date if 'Not Achieved')**

Three learning and development sessions have been held with District Chairs and Vice-Chairs (the last session also involved Scrutiny Chairs and Vice-Chairs) to aid understanding of the new constitution and how it work, and to explore new ways of working and share learning. The feedback from these sessions has been positive, with community planning already underway. One community plan currently in draft format makes reference to the spur this development process has provided to shape an early iteration of a plan for district committee consideration I the coming weeks.

A Know-how Guide for Effective Community Governance will be published in the autumn for all District members. A wider community leadership development programme is being shaped as part of the council's Future Council arrangements (Forward the Birmingham Way) and the agreed actions in the Improvement Plan. Learning will also be gleaned and shared following work proposed with Inlogov at the UoB. A wider member development programme is been developed, with a view to capturing opportunities for Members (including District Committee members) to learn and innovate.

The recommendations of this and other scrutiny inquiry reports (e.g. the Ward Committee report elsewhere on your agenda) have informed both the 27<sup>th</sup> July Cabinet report and the subsequent more detailed guidance.

No.	Recommendation	Responsibility	Original Date For Completion	Cabinet Member's Assessment
R12	The Leader to work with Executive Members for Local Services to develop a performance management framework for existing service level agreements (SLAs) so that districts can gain better influence and operational control over the delivery of services operated	Leader and Executive Members for Local Services	July 2013	Concluded

	through SLAs; to also include a transparent reward and review system.			
Evidence of Progress (and Anticipated Completion Date if 'Not Achieved')				
As there are no longer SLAs between districts and the corporate centre, this recommendation has been concluded.				

No.	Recommendation	Responsibility	Original Date For Completion	Cabinet Member's Assessment
R14	Executive Members for Local Services to work with the Deputy Leader to ensure that interface with citizens for service delivery (i.e. the first point of contact for a service) is fit for purpose, e.g. neighbourhood offices, call centre and web site, and reflect differential needs of people and place, taking into account the outcomes of the Governance, Resources and Member Development O&S customer services inquiry.	Deputy Leader and Executive Members for Local Services	Assessment of key changes required to deliver integrated local interface May 2013.  Cross cutting improvement plan – September 2013	Concluded
Evidence of Progress (and Anticipated Completion Date if 'Not Achieved')				
Work on customer services will be continued by your Committee in this municipal year. It is suggested that the issue of the need for differential needs to be reflected is picked up in the forthcoming inquiry.				

No.	Recommendation	Responsibility	Original Date For Completion	Cabinet Member's Assessment
R15	The Leader and Executive Members for Local Services to develop the following standards: <ul style="list-style-type: none"> <li>Core standards to include the meeting of statutory requirements such as health and safety standards and a citizen entitlement to universal services such as refuse collection and street cleansing.</li> <li>Core standards need to relate to 'outcomes', where possible, as the offer or 'inputs' then should differ according to the needs and requirements of a locality. E.g. the characteristics of a built environment impact on cleansing and the characteristics of local worklessness and health inequalities will require different interventions.</li> </ul> In addition: <ul style="list-style-type: none"> <li>To develop differential locality standards (reflecting the specific needs of people and place) can be set by districts – to meet local priorities within available resources.</li> </ul>	Leader and Executive Members for Local Services	April 2013  To be incorporated into the district planning process  Subject to annual review  Committee will require regular reports on this.	Concluded

	<ul style="list-style-type: none"> <li>To develop an agreed city-wide civic entitlement setting out a minimum level of access to city-wide provision within available resources.</li> </ul>			
Evidence of Progress (and Anticipated Completion Date if 'Not Achieved')				
<p>The remit of District Committees is now about influencing and challenging how public services and plans are delivered, through the Neighbourhood Challenge, and to influence how resources (funding and non-funding based resources) to make a difference. Locality standards and priorities can be explored as part of the community planning process.</p> <p>The Birmingham Promise has been developed to provide basic citizen standards (your committee will receive an update on this at your November meeting)</p>				