

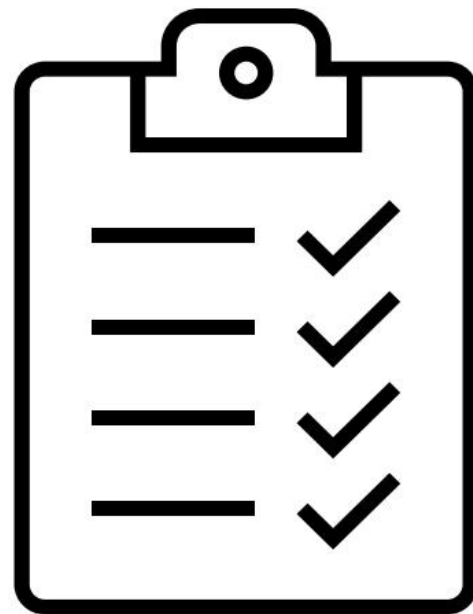
# CQC Assurance of Adult Social Care Birmingham City Council

Health and Wellbeing Board – March 2023  
Maria Gavin: Assistant Director Adult Social Care



# Overview of Session

- Statutory Changes
- Role of Adult Social Care (Care Act)
- CQC Assessment Framework
- CQC Themes and Quality Statements
- Required Evidence
- Timescale
- Questions



# The Health and Care Bill 2022

- CQC has a new role looking at local areas and systems
  - The bill gives CQC a new duty for CQC to assess how **local authorities** are meeting their social care duties under part 1 of the Care Act
  - It also gives CQC a role in reviewing **Integrated Care Systems**
  - The assurance framework will go live in 2023/24
  - Framework still in draft form



# Role of Adult Social Care

- Under the Care Act, local authorities have duties to make sure that people who live in their areas:
  - Receive services that prevent their care needs from becoming more serious, or delay the impact of their needs
  - Can get the information and advice they need to make good decisions about care and support
  - Have a range of high quality, appropriate care services to choose from

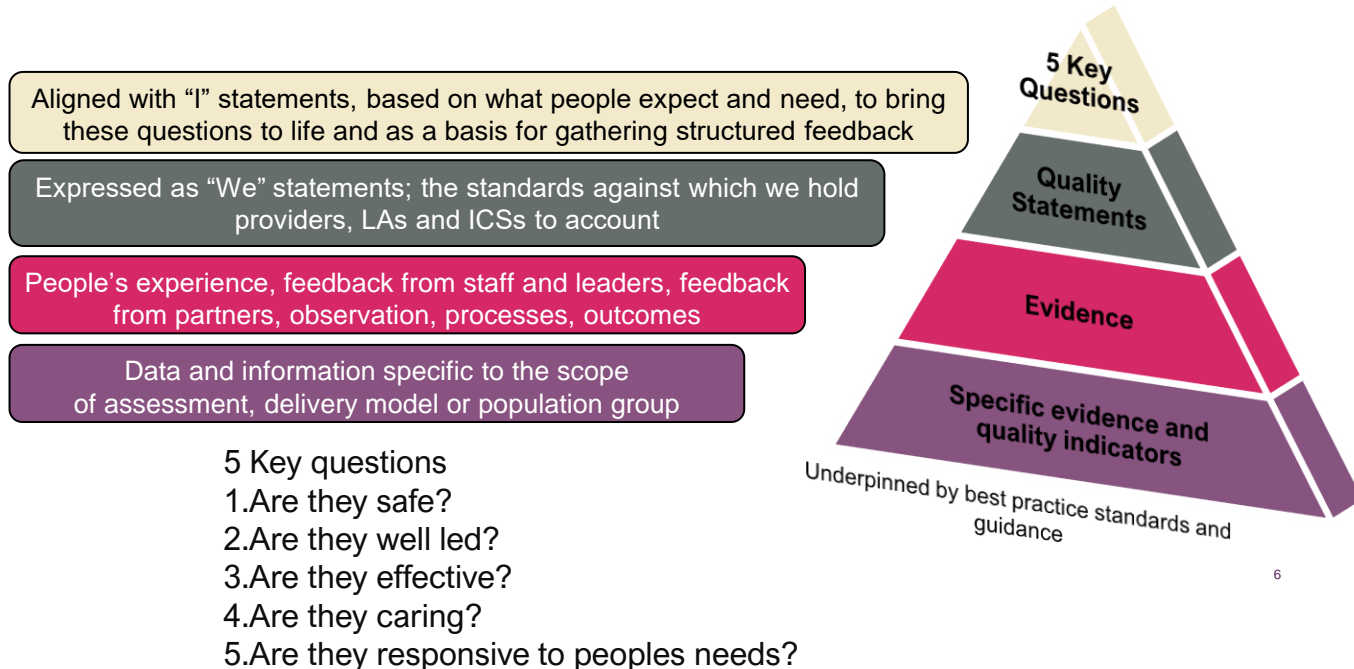
# Part 1 of Care Act Summary

In summary, Part 1 covers a number of areas, including:

- the general responsibility of local authorities as enshrined in Section 1, 'wellbeing principle'
- assessment of needs and defining eligible need
- charging and the cap on care costs
- paying for care
- safeguarding
- provider failure
- transition for children to adult services.

# Single Assessment Framework

CQC framework will assess providers, local authorities and integrated care systems with a consistent set of key themes, from registration through to ongoing assessment



*“Striving to have the best regional improvement programme in England”*

# CQC Themes & Quality Statements

**Working with People:** assessing needs, care planning and review, direct payments, charging, supporting people to live healthier lives, prevention, wellbeing, information and advice

**Providing Support:** shaping, commissioning, workforce capacity and capability, integration and partnership working

Assessing Needs	Supporting people to live healthier lives	Equity in experiences and outcomes	Care provision, integration and continuity	Partnerships and communities
We maximise the effectiveness of people’s care and treatment by assessing and reviewing their health, care, wellbeing and communication needs with them.	We support people to manage their health and wellbeing so they can maximise their independence, choice and control, live healthier lives, and where possible reduce their future needs for care and support.	We actively seek out and listen to information about people who are most likely to experience inequality in experience or outcomes. We tailor the care, support and treatment in response to this	We understand the diverse health and care needs of people and local communities, so care is joined-up, flexible and supports choice and continuity.	We understand our duty to collaborate and work in partnership, so our services work seamlessly for people. We share information and learning with partners and collaborate for improvement

**Ensuring Safety:** safeguarding enquiries, reviews, Safeguarding Adults Board, safe systems, pathways and continuity of care

**Leadership:** culture, strategic planning, learning, improvement, innovation, governance, management and sustainability

Safe systems, pathways and transitions	Safeguarding	Governance	Learning, improvement and innovation
We work with people and our partners to establish and maintain safe systems of care, in which safety is managed, monitored and assured. We ensure continuity of care, including when people move between different services.	We work with people to understand what being safe means to them and work with them as well as our partners on the best way to achieve this. We concentrate on improving people’s lives while protecting their right to live in safety, free from bullying, harassment, abuse, discrimination, avoidable harm and neglect, and we make sure we share concerns quickly and appropriately.	We have clear responsibilities, roles, systems of accountability and good governance to manage and deliver good quality, sustainable care, treatment and support. We act on the best information about risk, performance and outcomes, and we share this securely with others when appropriate.	We focus on continuous learning, innovation and improvement across our organisation and the local system. We encourage creative ways of delivering equality of experience, outcome and quality of life for people. We actively contribute to safe, effective practice and research

# Required Evidence

- Peoples Experience
- Processes
- Feedback from Staff
- Feedback from Leaders
- Feedback from partners e.g.
  - Healthwatch
  - Local Health Partners
  - Health and Wellbeing Board
  - Community Groups and Voluntary Sector
- Outcomes (performance indicators)





# Timescale

- CQC Assurance for Adult Social Care will be introduced from April 2023 and includes an assessment process and a published outcome.
- The exact date for on site assessment and the programme for selection is not yet clarified but in theory could be from 1st April 2023.
- Whilst the CQC assurance will introduce a nationally led regime it is anticipated that ADASS and LGA peer reviews will continue.
- An Assurance network has been set up across WM ADASS and is co-ordinating CQC Readiness Peer Reviews for each Local Authority. These are taking place over spring / summer 2023.

# QUESTIONS?

