

West Midlands Police

Evidence Bundle

Club 101

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WITNESS STATEMENT

Criminal Procedure Rules, r 27.2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

Crime No. URN

Statement of Ben Reader

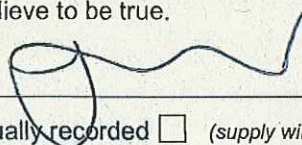
Age if under 18 Over 18 (If over 18 insert "over 18")

Occupation Police Officer

This statement (consisting of 3 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false, or do not believe to be true.

Signature:

(witness)

 2413Date 26th May 2019Tick if witness evidence is visually recorded ☐ (supply witness details on rear)

I am PC 2413 Reader, a specialist licensing officer working at Lloyd House, Police HQ.

This statement is in relation to my dealings with Club 101.

I have been aware of Club 101 since it re-branded as 101, and prior to that when it was called Myyst. The venue does not open on a daily basis, it opens for promoted nights and for special events.

The venue markets itself as a very glamorous venue, it promotes heavily on social media. The videos on their social media page include staff in 'cages' with angle grinders creating sparks, the venue 'Startenders' delivering bottles to customers that have pyrotechnics attached to them. They also showcase the delivery of drinks when they serve multiple bottles in small cars with pyrotechnics attached.

Whilst the venue focuses time and energy into producing professional looking videos on social media, they have continually failed to provide confidence that they can operate a venue whilst promoting the licensing objectives.

City centre officers have been making referrals to the licensing team for a prolonged period and the licensing team have made several interventions.

Sgt Short referred a serious incident that took place on Saturday 18th November 2017 into the early hours of the Sunday. This was around a large scale disorder in the car park of the Arcadian where five people ended up with stab wounds/injuries. The appeared to be a gang related incident which originated inside 101.

The venue supplied an incident report in relation to this which will be supplied in the evidence bundle.

PC 21969 Moore made a licensing referral around an incident on 21st January 2018, I have attached this referral form. He raised concerns over employees in the venue being involved in disorder which escalated and lead to a disorder in the Arcadian car park.

Signature

03/2016

Signature witnessed by

OFFICIAL – (when complete)

MG11

Crime No.

2

URN

Statement of Ben Reader

The following weekend, PC Barnes made a further referral and raised some concerns over the management of the event and the professionalism of the security staff.

In early March 2019, Detective Ketterer from the complex crime team was making some investigations into an offence where a male produced a firearm at the venue. The investigation into this offence was impacted by staff at the venue not cooperating.

Due to incidents within the night time economy a licensing enforcement night was planned for Saturday 23rd March into the early hours of Sunday 24th March. This was in response to intelligence that multiple venues were supplying nitrous oxide within the night time economy. A venue called Stories, was already subject to a review process after nitrous usage was witnessed in December 2018. Another venue in the Arcadian centre had customers using Nitrous oxide the weekend prior which was captured on CCTV. I personally visited several venues that evening, specifically looking for evidence of nitrous oxide usage. I conducted a walkthrough of club 101 with PC Greenfield. During this walkthrough a male was in front of me with two balloons in his hand. He appeared shocked when I challenged him on why he had them, he told me that he had got them from inside the venue and genuinely seemed surprised that he had been taken to one side to be spoken to by police officers. John Sambo was with me and witnessed this. The male eventually said that a male who he didn't know approached him and had given him the balloons.

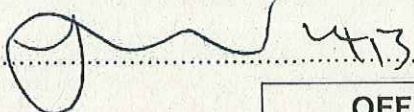
I was suspicious of this explanation so when I was back in the office I discussed the matter with my licensing colleagues. I then made a request on Monday morning to the venue to provide me with an incident report.

The following day the licence holder sent me a reply which was quite dismissive and suggested that as customers were wearing jackets, 'some customers might have been able to get through with a few canisters'. I replied to this message requesting CCTV as I wanted to investigate this further. I was told that the CCTV would be prepared. I had no update on this so I chased the venue again, I also asked them for an incident report from an incident that took place there on 31st March.

At this point I was informed that the CCTV was faulty and that no footage was available. I was also sent an incident report. This report described an incident where males had armed themselves with belts as weapons and door staff had to use force to eject them. From experience, I would expect that this would have resulted in a significant level of force being used.

The police involvement with this was that a male was spoken to by officers with injuries that at one stage were described by the ambulance staff as being potentially life changing. This was crimed as a malicious wounding, Crime reference number 20BW/77663E/19. The injured party in this wounding would not

Signature



Signature witnessed by

03/2016

OFFICIAL – (when complete)

OFFICIAL – (when complete)

MG11

Crime No.

3

URN

Statement of Ben Reader

cooperate in this matter and the crime was filed. The investigation was frustrated as the CCTV was not available at the venue.

This left two investigations unable to proceed. The CCTV could have been incriminating against the venue but was not available. Potentially it could have shown the venue supplying nitrous oxide on the weekend of 23rd March and could have shown a significant disorder in which staff assault people on 31st March. However, this has been reduced to a breach of conditions as the CCTV was not available.

I was concerned about the CCTV not being available so I visited 101 to conduct a licensing compliance check. The visit was captured on police body worn video. During the visit, I spoke with the DPS of the premises (Dennel Walker) at length in the manager's office. During this conversation, Dennel gave me no confidence that he was capable of complying with the licence conditions or promoting the licensing objectives, in fact, he could not tell me what they were. I intend to show this footage to the committee so they can see why the DPS caused me to doubt his capability.

On leaving the venue, I then spoke with security outside of the premises. Again, they did not give me confidence that they were operating professionally and in a manner which would promote the crime and disorder objective on the clubs behalf. I will show the committee this CCTV so they can see why I doubted their professionalism.

I have also produced some CCTV footage of a disorder that took place on 7th April. This starts at the door of the premises and escalates outside of the venue. A male is seen with a bottle using it as a weapon. The disorder needs police intervention to disperse it when officers deploy incapacitant spray.

The management of the venue seem overly focused on promotion and publicity. The licensing objectives seem to not be a priority. If there are issues at the venue, officers are having to chase the venue for incident reports instead of the venue being proactive and having a grip of incidents.

Signature

03/2016

Signature witnessed by

OFFICIAL – (when complete)

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Ben Reader

From: Mark Short
Sent: 20 November 2017 22:21
To: Ben Reader
Subject: 101

Ben.

Just a quick email regarding the above location.

On Saturday night, Sunday morning we had a massive disorder in the Arcadian carpark where 5 people ended up with stab wounds/injuries.

This appeared to be a follow on from an incident that happened inside 101. From cctv we have recovered so far and witness accounts this seems to have been an argument between local gangs and a gang from up north.

One of the offenders was arrested in possession of a lock knife, and other weapons had been used, I believe this shows a poor search procedure as it appears that they would have got into the club with these weapons.

This I believe is the second time our shift have arrested someone who has been inside 101 with a knife, also they appear to be allowing customers to exit the club with large champagne bottles, again these have been used as weapons.

I will find more information out and do a licencing referral.

shorty

Restricted (when complete)

Licensing Referral Form (Disclosable)

18/11/17.

Referring Officer	5507
Reference number	
Venue	101, ladywell walk
Point of contact at venue	
Was DPS present at venue?	Unsure as this was discovered via cctv
Incident Details	<p>A large scale violent disorder occurred within the car park of the Arcadian centre, 20bw/249511b/17 this was linked back to 101, checking cctv we can clearly see that this disorder has started at the venue and continued after, during interview offenders have stated that they had all been in 101 when the disorder started</p>
<p>Which of the licensing objectives do you believe are applicable?</p> <ul style="list-style-type: none">• Prevent crime and disorder• Prevent public nuisance• Prevent harm to children• Promoting public safety	<p>I feel that the venue have not prevented crime and disorder as they have allowed people into the club with weapons, I male arrested after the disorder was in possession of a lock knife, he had been in the club prior to the disorder, they are also allowing customers out of the premises with large champagne bottles which can be used as weapons.</p> <p>From cctv it does not appear that door staff attempt to diffuse the disorder or get involved in anyway, this does not help prevent public nuisance or promote public safety.</p>

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Club 101 present the official UK Dimes party

Club Night Report

Event 18/11/17.

Overview :

Doors opened at 10:30 with 6 security on the door, 1x door picker

Security on duty: 16x security (from 10:00- finish)

Seized Items: No seized items, no seized weapons or drugs

Door Picker:

Refused entry to more than 75 people, no exact number recorded. This is because they did not meet the club standards for dress code or attitude this was supported by front door security.

Dispersal Plan:

Music ended at approx 03:45, security started instructing and customers were slowly leaving the club.

Club Entry: 435 people entered the venue throughout the night, this is excluding customers that had previously left the building.

Attendees Information: Many high profile customers, mostly footballers.

Incident report: At the end of the night as customers were leaving, there was a situation towards the exit doors upstairs, two groups of guys were in a confrontation. Security attended as soon as possible and tried to defuse the situation. One group refused to calm down and seem to put up resistance. As the club is now closed, the security insisted that they should leave. shortly, the Security team had to forcefully get them out of the venue. No one was physically hurt during this process but it did cause some commotion.

Once the group were taken outside, the group started fighting outside shortly after, some security again went over in an attempt to help defuse the situation but everyone was scattered out and mixed up. Security returned back in to the venue to complete close down.

Summary:

The night was very busy, all tables had sold out in advance so we already knew and we were prepared. Overall quality of customers was very good and controlled by the door team. The vibe was also very good and everyone enjoyed themselves.

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Generally no problems through the whole night with customers with exception to the ending situation. Possibly one of our best nights so far at 101.

P.S

The club phone on Sunday 20th/11/2017 had minimal calls for complaints and enquiries for things like lost property or any of misunderstandings. This is a sign of a good night.

Kind Regards

Club 101 administration

Unit A304, The Arcadian, 70 Hurst Street, Birmingham B5 4TD

Licensing Referral Form (Disclosable)

Referring Officer	PC. 21969 Moore
Reference number	
Venue	101 Bar, ladywell Walk
Point of contact at venue	Owner of the bar (name not obtained at the time)
Was DPS present at venue?	No
Incident Details	<p>At about 0430 hours on the 21st January 2018 officers were called outside the front of 101 Bar to reports of small pockets of disorder. At the time the club was kicking out and several groups were loitering around outside. Officers have witnessed at least three people carrying fairly full glass bottles of spirits outside from the venue.</p> <p>During the incidents of disorder a female wearing a pink top was being held back and shouting at a group of males. A white male wearing a peaky blinder style cap and thin glasses was shouting at other door staff saying "Get [redacted] back inside". The male with the glasses was later pointed out to me to be the owner of the venue. (Due to the disorders I did not get his name). The female [redacted] was pulled back inside towards the doorway of 101. I went over and spoke to the manager who stated that she was an employee of the club.</p> <p>Suddenly the female [redacted] ran back over towards the group of customers from the club and threw a punch at them which missed. Due to this the situation kicked off again and another disorder started due to this. The employee [redacted] was dragged back inside and managed to be kept inside. I had to go and speak with the manager to tell him to restrain his staff otherwise she will be arrested.</p> <p>After the disorder had subsided a group of females and males started walking off down towards the Arcadian and through to the car park. Officers then shouted up for further help as another disorder had kicked off within this group. It took about 15 minutes to ensure that the groups dispersed and no further incidents took place. Due to all the groups being kicked out at the same time the disorder was made worse.</p>
Which of the licensing objectives do you believe are applicable?	Promoting public safety. Prevent crime and disorder.

Ben Reader

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From: David Barnes
Sent: 30 January 2018 05:15
To: Ben Reader
Cc: Lee Bartram
Subject: 101

Hello Ben

It's been a while since I sent you a email in regards to a venue and any issues. This email though is in regards to 101 from the previous NTE (27th Jan 2018).

I was posted outside 101 for pretty much all night as I feel the venue doesn't operate how it should. During the night I monitored 101 for the basics i.e. queue control, keeping accurate numbers and searching of individuals.

I have to say that the venue didn't manage any of what I just mentioned and required Police involvement on several occasions to set things right. The following is what was wrong with the venue as I feel more needs to be done with this venue before it turns into another Mono Bar.

1. I watched the queuing for the venue and noticed that they had 3 queues, one for men, one for women and one for tables. My issues was that the venue had no control of the queues and found that people just gathered around the barriers. This created mass crowds in front of the venue making it hard for queues to be maintained.
2. Searching was shocking and missed several keys areas of the body when searching people i.e. the middle of the back near the waist band. I also found that anyone the door staff knew didn't get searched this included several gang nominal's linked to the Burgers. After a while the door staff started to let people in without being searched, even though they told me they were getting searched behind the door, which I found a bit suspicious as this was out of my view.
3. From midnight to 3am I asked for the numbers. The numbers they gave me were under by 15-20 people each time. The door staff could see I was keeping a written tally and kept asking what numbers I had even though it wasn't my job to keep them. The last numbers they gave me they was over by 30 from the tally I had. I said if they had clickers to help them keep count, they then only showed me one. They said they didn't have a clicker for out going so this is why their numbers were out.
4. The club did have it's attendance of gang nominal's who were allowed entry into the venue without being searched. Instead they were welcomed with open arms. Other gang nominal were told no but argued with door staff who eventually let them in.
5. Finally the balcony. I feel that the balcony is a hotspot for incident. One member of the public was walking by when a drunk person from the balcony dropped a big glass bottle of vodka over the edge narrowly missing the person. I also feel things can also get thrown up to people on the balcony like weapons.

Finally the strong smell of cannabis that comes from the venue every time they are open for business.

If you can suggest a course of action to take I'm all ears.

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Ben Reader

From: Edward Ketterer
Sent: 18 March 2019 11:45
To: Ben Reader
Subject: FW: Club 101 BW/22201E/19

Ben

This job relates to the 101 male with handgun.

I'm still having a real problem speaking to door staff at this venue –From speaking to a few people I have learnt that other door staff members were present who were not disclosed to me by the club.

I have since identified persons in the stills, the problem I've got is people who I've seen taking cover on CCTV are declaring they didn't see anything – [REDACTED] was initially spoken to who stated he was upstairs, he was later identified as the person who was seen on the door using his radio, and taking cover when this incident was escalating out of view from the CCTV. Other doormen I know were present are declaring they did not see anything.

This issue has been complicated by [REDACTED] who has left the club half way through my enquiries.

[REDACTED] had appointed [REDACTED] who in fairness has done what he can to assist (or appeared as such) however short of telling me that he has asked them to call me, I have had no joy.

Is there anything that can be done here in relation to licencing because this is impacting on the investigation massively.

Thanks

Ed

From: Edward Ketterer
Sent: 03 March 2019 13:47
To: Ben Reader
Subject: Club 101 BW/22201E/19

Ben

Screen shots of the males on the door looking to identify who I believe may be witnesses...To clarify I don't necessarily believe they have behaved in any way that will require any licencing intervention

PIC one is the bloke who left the premises and chased after the male. I am guessing the bloke next to him in the hat is [REDACTED]?

Pic 3 is the male who isn't wearing a badge but is clearly searching people who enter premises.

I spoke to [REDACTED] who said he handed over that door in November and isn't involved in the running of it. He said he wasn't present that night.

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On Mon, 25 Mar 2019 at 10:16, Ben Reader <b.reader@west-midlands.pnn.police.uk> wrote:

Jeiso,

I was very disappointed to see the male using balloons within the premises on Saturday night.

Please can you send over the incident reports for the evening please

Thank you

Ben

Police Constable 2413 Ben Reader

Licensing Department

Birmingham West Local Policing Unit

Police Headquarters,

Lloyd House,

Birmingham,

B4 6NQ

Direct Dial – 0121 626 6099

Tel - 0345 1135000 ext. 801 1669

Email - b.reader@west-midlands.pnn.police.uk

Twitter @brumlicensing

Preventing crime, protecting the public and helping those in need

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Ben Reader

From: Club 101 <101nightclub@gmail.com>
Sent: 26 March 2019 12:11
To: Ben Reader
Subject: Re: Incident in 101

Afternoon Ben,

I have spoken to security search about a more thorough search on the door. As it's cold now and most people arrive in jackets, some customers might have been able to get through with a few cannisters.

I've attached the picture of the incident book from the night, it was generally a smooth night not the busiest night we've had in the last few weeks.

Kind Regards
John

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Ben Reader

From: Club 101 <101nightclub@gmail.com>
Sent: 26 March 2019 16:56
To: Ben Reader
Subject: Re: Incident in 101

Ben,

I will get Donell to prepare the footage on usb ready for Wednesday?

The event tomorrow is the 'OVO DJ after party' promoted in house by our Saturday promoters.
i will send you more details on the event info document.

Kind Regards
John

On Tue, Mar 26, 2019 at 2:15 PM Ben Reader <b.reader@west-midlands.pnn.police.uk> wrote:

John,

Thank you for sending this across.

It has been raised with my Sgt and will need to be investigated further.

Please can you supply the CCTV for the premises from 00:30 – 01:00 so that we can try to identify the person who has sold him the canisters.

Can you also please confirm the details for event tomorrow evening at the premises.

Thank you

Ben

Police Constable 2413 Ben Reader

Ben Reader

From: Robert Piper
Sent: 31 March 2019 17:32
To: Abdool Rohomon; Ben Reader
Subject: 101 Incident

Hi Ben, Abdool

I just wanted to draw your attention to a possible incident involving bouncers at 101. 20BW/77663E/19 and log 474 of 31/03/19 refer.

In essence male located on Lower Essex St. by night officers with injuries which Ambo first thought were life changing. Ultimately they were not. IP refused statement but stated he was assaulted by bouncers inside 101. Unfortunately, earlies were unable to conduct CCTV enquiries as venue now closed.

If you require anything further please let me know.

Rob

*Police Sergeant 20864 Rob Piper
Birmingham West Neighbourhood Policing Unit
City Centre Neighbourhood Team 3
Digbeth Police Station
Allison Street
Birmingham
B5 6DT*

*Tel. 101 Ext. 844 6306 or 07826 920032
Mail: r.piper@west-midlands.pnn.police.uk*

To report crime and anti-social behaviour which does not require an emergency response, please call 101. In an emergency, dial 999. Contact West Midlands Police on 0345 113 5000 if you are calling from outside England and Wales.

Contact us on 999 in an emergency or for all other matters please visit [WMPolice Online](#)

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www.youtube.com/westmidlandspolice

Preventing crime, protecting the public and helping those in need

Please consider the environment before printing this e-mail.

Ben Reader

From: Club 101 <101nightclub@gmail.com>
Sent: 04 April 2019 04:59
To: Ben Reader
Subject: Re: Incident in 101

Hi ben,

we had some issues with our CCTV last week so we were not able to remove any footage from the system, i actually called a company to come and have a look and i was told the system is temperamental as its pretty old, so it needs changing. The same issue occurred again over the weekend so we have had a quote for a new set up for this weekend to make sure it works properly.
I do apologise, as it is not enabling us to assist you as required but this should be dealt with from this weekend moving forward.

The report from the weekend will be with you today (Thursday), as i have not had the chance to log in on the club computer.

Appreciate your patience.

Kind Regards
John

On Tue, Apr 2, 2019 at 1:24 PM Ben Reader <b.reader@west-midlands.pnn.police.uk> wrote:

Hello John,

Is the CCTV available now please?

Also, do you have any incident reports from Saturday night going into Sunday morning? We have an injured male reporting assault inside the premises.

Thank you

Ben

Police Constable 2413 Ben Reader

Licensing Department

Birmingham West Local Policing Unit

116

101 Nightclub Birmingham

Saturday 30th March 2019

Club Night Report

Overview:

Doors opened at 10:30pm

Finish time: 4:00am

Security on duty: 16x security (from 10:00- finish)

Seized Items: No seized items, no seized weapons or drugs

Door Picker:

Refused entry to more than 15 customers for no ID or not adhering to the dress-code policy.

Dispersal Plan:

We ask the DJ to stop music at approx. 3:45am, security now wait for 15-20mins before instructing customers to leave. This is always to allow customers to leave in smaller numbers and less pressure. We feel that this provides a friendlier approach towards the end of the night which we believe brings less problems towards the end of the night

Club Entry: 375 people entered the venue throughout the night, this is excluding customers that had previously left the building.

Incident Report

Location: Top of Stairs

Time: 3:15/3:30am

Description:

The door staff were called to incident regarding two groups of males in the club. The door team did their utmost to try and calm the situation down but it was clear that the two groups of males did not want to listen to what the door staff was advising.

some of the group were escorted towards the exit and were asked politely to please collect their belongings and leave the club as they were rather intoxicated at the time.

This took a little longer than usual as the group of males didn't want to leave and kept trying to explain what was going on. In that time the other group came towards the exit too and made the situation worse.

Now both groups of males are escorted towards the front balcony exit to calm the situation between the group of males and to move the heated situation away from the club. some of the males were stating that they will wait for door men outside the club until they had finish their shifts. Some of the males started to take their belts off their clothing and started to get very boisterous towards the door team making threats. The doorman then decided to call

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for assistance in the matter and at that time 8-9 other doorman on shift decided to go and help to escort the males out of the club.

Once the doorman arrived the group of males decided to start attacking the doorman with their belts, the doorman had no other choice then to use force to control the situation.

The door team eventually managed to get the group of males outside to the front of the venue. Once outside there was police support and everything calmed down. Door staff then returned to their positions and escorted the rest of the customers out of the building as it was the end of the night.

Summary:

The night itself was good, there was no issues inside the venue, as usual.

The only issues mentioned above happened at the end of the night and was handled swiftly by the door team and managed well considering the situation both the customers and the door team was put into.

We've found taking scans of all male customer's ID has deterred most trouble from occurring, we will continue to do this and pass on any images of customer that are banned to the local police.

Kind Regards

John Sambo

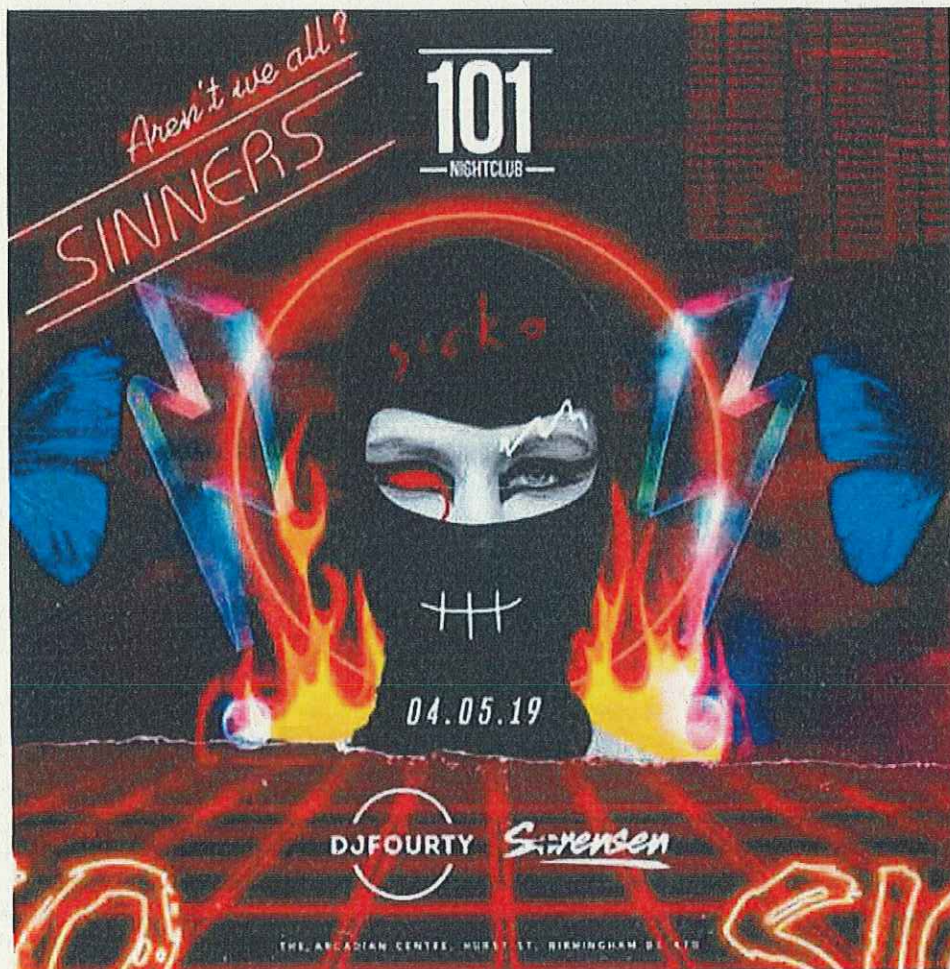
Club 101 administration

Unit A304, The Arcadian, 70 Hurst Street, Birmingham B5 4TD


101 Nightclub

29 April at 11:33 · 🌐

This Saturday it's SICKO! Come party UK/USA 🇬🇧🇺🇸 @101nightclub with
 @olliesorensendj and @djfourty_ on the decks 🎧 🎵 Limited tables
 available so book yours before they SELL OUT 🎫 tables hosted by our
 STUNNING 101 STARTENDERS 🥰 #101lifestyle #UKtoUSA #itsalifestyle
 #101birmingham



101 101 Nightclub
23 April

This SATURDAY it's SICKO @101nightclub with @shaqfivedj and @jamskiidj on the DECKS 🎧 101 STARTENDERS 🍷 serving your tables so book yours before they SELL OUT! Dm for Guestlist and come join the LITTY COMMITTEE 🔥 and party UK to USA style 🇬🇧🇺🇸 #101lifestyle #itsalifestyle #101nightclub #101birmingham



Decent place, we had a £1000 VIP table which was lovely however the gents on the table next to us kept allowing people up into to the area. The staff are obviously not fussed about who is in VIP and who isn't, there were about 20 unwanted guests around our table for a majority of the night and not much we could do about it. Not much rum selections with the VIP packages also.

Date of experience: February 2019

Worst Place Ever!! Avoid like a plague!

Went out with some friends for a birthday do and thought it be an epic night. However the reasons for the night being epicly awful was something else. Bouncers from the start felt a bit off. Being on the guest list and staff not being able to locate names. No clear policy in place as going out the front door one staff said need a wrist band another said stamp and another said it's fine. The place itself looked okay and had some good features to it. Can't believe I had something nice to say about this place. However by the end of the night the bouncers were getting more edgy and disrespectful. They ended taking one of my friend out by force for no reason so decided to follow through. There was a bit of disagreement amongst why we were being thrown out where all the bouncers about 8 or more were looking like they wanted to fight and gave off negative energy. Trying to move away the issue the bouncer started punching my friend and it was an awful sight to behold. I tried moving my friend away but then other bouncers got involved and was punched on the face for no apparent reason. Upon wanting to make a formal complaint and wanting their names and badge numbers not a single one complied. Spoke to the so called manager and asked to put in a formal complaint and wanting the badge numbers of bouncers she refused. Will be surely taking this further and to investigate as the way me, friends and a lot people in that in were treating totally unforgiving. The worst place ever to go to. Do not recommend this place at all. If you fear for your lives and don't like violence avoid this place at all cost. Management please stop acting like babies and take responsibility for what happens in your club.

Date of experience: February 2019

Not recommend it

So I've been around the world and I would not recommend 101. The club is horrible and there was a fight and the bouncers don't care who they attack. I was just a by stander and I was attacked by the bouncers for being there. If you do go then stay away from the bouncers.

The bar has feel of a nice blend of different ethnicities all at once, but it is not a typically a place you would enjoy yourself as it has a heavy demographics of drug lords and fake girls who only want to show off, the music is amazing and the drinks are over priced (even though i admit to knowing the manager and getting in for free and getting free drinks once in while)

It can also be heavily over crowded and people tend to spill drinks all over there shoes and intimidate each other.

Date of experience: August 2018