BIRMINGHAM CITY COUNCIL

Report to:	Licensing Sub Committee C
Report of:	Acting Director of Regulation &
-	Enforcement
Date of Meeting:	Wednesday 25 th July 2018
Subject:	Licensing Act 2003
-	Premises Licence – Grant
Premises:	Mel's Glasshouse, 563-565 Warwick Road,
	Birmingham, B11 2EX
Ward affected:	Sparkbrook & Balsall Heath East
Contact Officer:	Shaid Yasser, Senior Licensing Officer,
	0121 303 9896, licensing@birmingham.gov.uk

1. Purpose of report:

To consider relevant representations that have been made in respect of an application for a Premises Licence which seeks to permit the Sale of Alcohol (for consumption on the premises) to operate from 12:00midday until 00:00midnight (Monday to Thursday) and 12:00midday until 04:00am (Friday to Sunday).

The provision of Regulated Entertainment consisting of live music and recorded music, to operate indoors only from 12:00midday until 04:00am (Friday to Sunday).

To permit the provision of Late Night Refreshment to operate from 11:00pm until 04:00am (Friday to Sunday).

Premises to remain open to the public from 12:00midday until 00:00midnight (Monday to Thursday) and 12:00midday until 04:00am (Friday to Sunday).

2. Recommendation:

To consider the representations that have been made and to determine the application.

3. Brief Summary of Report:

An application for a Premises Licence was received on 4th June 2018, in respect of Mel's Glasshouse, 563-565 Warwick Road, Birmingham, B11 2EX.

Representations have been received from other persons.

4. Compliance Issues:

4.1 Consistency with relevant Council Policies, Plans or Strategies:

The report complies with the City Council's Statement of Licensing Policy and the Council's Corporate Plan to improve the standard of all licensed persons, premises and vehicles in the City.

5. Relevant background/chronology of key events:

Mel's Glasshouse Ltd applied on 4th June 2018 for the grant of a Premises Licence for Mel's Glasshouse, 563-565 Warwick Road, Birmingham, B11 2EX.

Representations have been received from other persons, see Appendices 1 - 4.

The application is attached at Appendix 5.

Conditions have been agreed with West Midlands Police and the applicant, which are attached at Appendix 6.

Conditions have been agreed with Environmental Health and the applicant, which are attached at Appendix 7.

Site Location Plans at Appendix 8.

When carrying out its licensing functions, a licensing authority must have regard to Birmingham City Council's Statement of Licensing Policy and the Guidance issued by the Secretary of State under s182 of the Licensing Act 2003. The Licensing Authority is also required to take such steps as it considers appropriate for the promotion of the licensing objectives, which are:-

- a. The prevention of crime and disorder;
- b. Public safety;
- c. The prevention of public nuisance; and
- d. The protection of children from harm.

6. List of background documents:

Copies of the representations are detailed in Appendices 1 – 4 Application Form, Appendix 5 Conditions agreed with West Midlands Police, Appendix 6 Conditions agreed with Environmental Health, Appendix 7 Site Location Plans, Appendix 8

7. Options available

To Grant the licence in accordance with the application.

To Reject the application.

To Grant the licence subject to conditions modified to such an extent as considered appropriate. Exclude from the licence any of the licensable activities to which the application relates. Refuse to specify a person in the licence as the premises supervisor.

Appendix 1

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From: Sent: To: Subject: Attachments:

13 June 2018 16:25 Licensing Re:objection 106643 Ref106643.pdf

Hi,

Please find attached objection letters to premises licence ref 106643 (Mel's glasshouse 563-565 Warwick road, Sparkhill, Birmingham B11 2EX)

Kind regards,

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Highfield Support Services Ltd

. Stratford Road

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Company registered in England & Wales. Company Registration Number: 08706097

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Highfield Support Services

Stratford Road

Date: 11/06/2018

Ref: Mel's Glasshouse, Application 106643 563-565 Warwick Road, Sparkhill, B11 2EX

Dear whom it may concern,

We are writing in regards to the licence application that has been submitted by Mel's glass house

I would firstly like to introduce ourselves and the connection we have with the premises, we are Highfield support services and we currently occupy the 1st floor of 563-565 Warwick Road which compromises of 7 bedroom flats above the shop. We provide supported and sheltered accommodation to vulnerable adults. The tenants suffer with various conditions, currently some of the tenants that are living in the flats above suffer with mental health and substance misuse issues these individuals are vulnerable with most aspects of their daily lives who are allocated support staff on a daily basis to do certain tasks.

We have had various complaints from our tenants over the last few weeks of the downstairs occupiers causing them distress and sleepless nights. They are partying till late smoking and drinking which means the tenants are having sleepless nights and this is having a impact on their overall health. A few of our tenants are also suffer with substance misuse and due to the smells and the drinks this is having a impact

As you are aware the licence application has been submitted for sale of Alcohol, Late night refreshments and Regulated entertainment till the early hours of the next morning starting from 23:00pm. We would like to request you to review the license application and consider the views of the tenants above the shop, we have enclosed statements from the tenants who are currently residing above and how they feel about the situation and how it affects them.

Should you require further information please feel free to contact us on the details at the bottom of the letter head

Kind Regards

Highfield Support Services

Appendix 2

07/06/2018

Ref: Application 106643

Dear whom it may concern,

I have raised a complaint VIA my housing providers in relation to the ground floor shop. I currently suffer with substance misuse issues. My accommodation is no longer suitable due to the temptations from downstairs. I have got excellent support from my support to overcome my issues and to progress to where I am today. However the circumstances over the last few weeks have caused me a lot of distress. I feel I am being forced to move out from my accommodation only because someone did not consider the residents or there circumstances.

Loud noises cause me agitation and aggression issues I suffer with a lot of pain and I am currently on medication my health is being affected and I can't cope no more. I wish for some action to be taken please can I request for you to look into this matter.

Hope to hear from you soon

Kind Regards

Appendix 3

11/06/2018

Ref: Mel's Glasshouse, Application 106643 563-565 Warwick Road, Sparkhill, B11 2EX

Dear whom it may concern,

I have raised a complaint VIA my housing providers in relation to the ground floor shop. I currently suffer with depression and anxiety; I find it extremely hard to deal with the loud noises coming from downstairs. I have gone through a lot in my personal life I have a support worker allocated who is currently supporting me to overcome the issues I have.

I find it difficult to sleep at night and I am awake early morning my whole routine is messed up it's causing me anxiety and low moods due to getting lack of sleep from the loud noises downstairs. I don't believe such a licence should even be considered for the ground floor shop as there residential flats above. I personally believe the current tenants should have considered this prior to even considering such a licence. How can anyone live upstairs and have to deal with loud music, noises, drinks, and strong smokes coming from below.

I would like to take this opportunity to ask you to consider the application for the licence and consider the views of residents we just want peace and quiet we do not wish for any issues to arise for the ground floor tenants or for them to cause us any issues but we just want to make our wishes known. I also believe it is wrong to not consider the views of others prior to making any business decisions.

Kind Regards

11/06/2018

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Ref: Mel's Glasshouse, Application 106643 563-565 Warwick Road, Sparkhill, B11 2EX

Dear whom it may concern,

I have raised a complaint VIA my housing providers in relation to the ground floor shop. I currently suffer with psychosis and schizophrenia I am on strong medication and I have regular visits from my mental health team. Over the past few weeks I have struggled a lot living in my current accommodation due the nuisance caused from the tenant below. I am on very strong medication which causes me drowsiness the noise levels from downstairs are so loud that I can't sleep or focus it triggers my mental health and causing me distress.

I understand that the downstairs tenant is trying to run a business but such a business is just not suitable when there are residential flats above the shop. If this matter is not looked into I will have to find alternative accommodation and this is something I do not wish to do this is my home and I shouldn't have to leave my home due to nuisance from a business who did not consider the residents above.

I hope this matter will be looked into

Kind Regards

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Birmingham City Council	Birmingham Application for a premises licence Licensing Act 2003	For help contact <u>licensingonline@birmingham.gov.uk</u> Telephone: 0121 303 9896
		* required informatio
Section 1 of 21		
You can save the fo	rm at any time and resume it later. You do not need	
System reference	Not Currently In Use	This is the unique reference for this application generated by the system.
Your reference		You can put what you want here to help you track applications if you make lots of them. It is passed to the authority.
Are you an agent ac	ting on behalf of the applicant?	Put "no" if you are applying on your own behalf or on behalf of a business you own or work for:
Applicant Details		REGULATION & ENFORCEMENT LICENSING SECTION DATE RECEIVED
* First name	·	0 4 JUN 2018
* Family name		
* E-mail		
Main telephone nur	nber	INITIALS Include country code.
Other telephone nu	mber	
Indicate here	if the applicant would prefer not to be contacted by	y telephone
ls the applicant:		
 Applying as a Applying as a 	business or organisation, including as a sole trader n individual	A sole trader is a business owned by one person without any special legal structure. Applying as an individual means the applicant is applying so the applicant can be employed, or for some other personal reason such as following a hobby.
Applicant Business Is the applicant's buregistered in the UK Companies House?	isiness 💿 Yes 💦 No	Note: completing the Applicant Business section is optional in this form.
Registration numbe	r	
Business name	Mel's Glasshouse Limited	If the applicant's business is registered, use its registered name.
VAT number	-	Put "none" if the applicant is not registered for VAT.
Legal status	Private Limited Company	

Continued from previous page	•	
Applicant's position in the business	Director	7
		☐ ☐ The country where the applicant's
Home country	United Kingdom	headquarters are.
Registered Address		Address registered with Companies House.
Building number or name	563-565	
Street	Warwick Road]
District		
City or town	Birmingham	
County or administrative area]
Postcode	B11 2EX	
Country	United Kingdom]
Agent Details		
* First name	Mijanur	
* Family name	Rahman]
* E-mail]
Main telephone number		Include country code.
Other telephone number]
📋 Indicate here if you wou	ld prefer not to be contacted by telephone	
Are you:		
An agent that is a busine	ess or organisation, including a sole trader	A sole trader is a business owned by one person without any special legal structure.
C A private individual acti	ng as an agent	person without any special legal structure.
Agent Business		
Is your business registered in the UK with Companies House?	€ Yes ← No	Note: completing the Applicant Business section is optional in this form.
Registration number]
Business name	Optimised Training Centre LTD	If your business is registered, use its registered name.
VAT number -		Put "none" if you are not registered for VAT.
Legal status	Private Limited Company]

 $\ensuremath{\mathbb{G}}$ Queen's Printer and Controller of HMSO 2009

Continued from previous page		
Your position in the business	Manager]
Home country	United Kingdom	The country where the headquarters of your business is located.
Agent Registered Address		Address registered with Companies House.
Building number or name]
Street]
District]
City or town]
County or administrative area]
Postcode		
Country	United Kingdom]
Section 2 of 21		
PREMISES DETAILS		
I/we, as named in section 1, ap described in section 2 below (in accordance with section 12	oply for a premises licence under section 17 of t the premises) and I/we are making this applicat of the Licensing Act 2003.	the Licensing Act 2003 for the premises to you as the relevant licensing authority
Premises Address		
Are you able to provide a post	al address, OS map reference or description of	the premises?
Address C OS ma	preference C Description	
Postal Address Of Premises		
Building number or name	Mels Glasshouse]
Street	563-565 Warwick Road]
District]
City or town	Birmingham]
County or administrative area]
Postcode	B11 2EX	
Country	United Kingdom]
Further Details		
Telephone number]
Non-domestic rateable value of premises (£)]

Sect	ion 3 of 21	
APPI	LICATION DETAILS	
In wł	nat capacity are you apply	ving for the premises licence?
	An individual or individu	uals
\boxtimes	A limited company / lim	ited liability partnership
	A partnership (other tha	n limited liability)
	An unincorporated asso	ciation
	Other (for example a sta	tutory corporation)
	A recognised club	
	A charity	
	The proprietor of an edu	ucational establishment
	A health service body	
	A person who is register	ed under part 2 of the Care Standards Act
	2000 (c14) in respect of a	an independent hospital in Wales
	Social Care Act 2008 in r	ed under Chapter 2 of Part 1 of the Health and espect of the carrying on of a regulated ning of that Part) in an independent hospital in
	The chief officer of police	e of a police force in England and Wales
Conf	irm The Following	
\boxtimes	l am carrying on or prop the use of the premises f	osing to carry on a business which involves for licensable activities
	l am making the applicat	tion pursuant to a statutory function
	l am making the applicat virtue of Her Majesty's pi	tion pursuant to a function discharged by rerogative
Secti	on 4 of 21	
NON	INDIVIDUAL APPLICAN	TS
Provi partn	de name and registered a ership or other joint vent	address of applicant in full. Where appropriate give any registered number. In the case of a ture (other than a body corporate), give the name and address of each party concerned.
Non	Individual Applicant's N	lame
Name	2	Mel's Glasshouse
Detai	ils	
	tered number (where cable)	
Descr	iption of applicant (for ex	cample partnership, company, unincorporated association etc)

Continued from previous page		
Address		
Building number or name	563-565	
Street	Warwick Road	
District		
City or town	Birmingham	
County or administrative area		
Postcode	B11 2EX	
Country	United Kingdom	
Contact Details		
E-mail	1	
Telephone number		
Other telephone number		
* Date of birth	/ / dd yyyy	
* Nationality		Documents that demonstrate entitlement to work in the UK
	Add another applicant]
Section 5 of 21		
OPERATING SCHEDULE		
When do you want the premises licence to start?	02 / 07 / 2018 dd mm yyyy	
If you wish the licence to be valid only for a limited period, when do you want it to end	/ / dd yyyy	
Provide a general description of	of the premises	
licensing objectives. Where you	ses, its general situation and layout and any oth ur application includes off-supplies of alcohol a olies you must include a description of where th	nd you intend to provide a place for
Restaurant and Bar		

Continued from previous p	-
If 5,000 or more people a	ire
expected to attend the premises at any one time	2,
state the number expect	
attend	
Section 6 of 21	
PROVISION OF PLAYS	
See guidance on regulat	
Will you be providing pla	iys?
C Yes	No
Section 7 of 21	
PROVISION OF FILMS	
See guidance on regulate	ed entertainment
Will you be providing filn	ns?
	© No
Section 8 of 21	
PROVISION OF INDOOR	SPORTING EVENTS
See guidance on regulate	ed entertainment
Will you be providing ind	loor sporting events?
C Yes	No
Section 9 of 21	
PROVISION OF BOXING	OR WRESTLING ENTERTAINMENTS
See guidance on regulate	ed entertainment
Will you be providing box	xing or wrestling entertainments?
C Yes	No
Section 10 of 21	
PROVISION OF LIVE MUS	SIC
See guidance on regulate	ed entertainment
Will you be providing live	emusic?
Yes	C No
Standard Days And Tim	ings
MONDAY	Cites time as in 24 hours that
	Give timings in 24 hour clock. Start End (e.g., 16:00) and only give details for the da
	of the week when you intend the premises
TUESDAY	Start to be used for the activity.
	_ [
	Start End End
<u>-</u>	Start End

Continued from previous	page		
WEDNESDAY			
	Start	End	
	Start	End	
THURSDAY			
	Start	End	
	Start	End	
FRIDAY			
	Start 12:00	End 04:00	
	Start	End	
SATURDAY			
	Start 12:00	End 04:00	
	Start	End	
SUNDAY			
	Start 12:00	End 04:00	
	Start	End	
Will the performance of	live music take place indoors or out		'here taking place in a building or other ructure tick as appropriate. Indoors may
Indoors	C Outdoors C		clude a tent.
State type of activity to exclusively) whether or	be authorised, if not already stated, a not music will be amplified or unam	and give relevant furt olified.	her details, for example (but not
	tions for the performance of live mu		
For example (but not ex	clusively) where the activity will occ	ur on additional days	during the summer months.
Non-standard timings. \ in the column on the lef	Where the premises will be used for 1 ft, list below	he performance of liv	e music at different times from those listed
For example (but not ex	clusively), where you wish the activi	ty to go on longer on	a particular day e.g. Christmas Eve.

Continued from previou	s page		
Section 11 of 21			
PROVISION OF RECO	·····		
See guidance on regu			
Will you be providing			
Yes	C No		
Standard Days And T	imings		
MONDAY			_ Give timings in 24 hour clock.
	Start	End	(e.g., 16:00) and only give details for the da
	Start	End	of the week when you intend the premises to be used for the activity.
TUESDAY		Karan ka	
	Start	End	- Т
	Start Start	End	
			1
WEDNESDAY		[7
	Start	End	_
	Start	End	
THURSDAY			
	Start	End]
	Start	End]
FRIDAY	L	K	_
	Start 12:00	End 04:00	1
	Start	End]
	Start]
SATURDAY	······		7
	Start 12:00	End 04:00	
	Start	End	
SUNDAY			
	Start 12:00	End 04:00	
	Start	End	
Will the playing of reco	rded music take place indo	ors or outdoors or both?	Where taking place in a building or other
Indoors	C Outdoors	C Both	structure tick as appropriate. Indoors may include a tent.
State type of activity to exclusively) whether or	be authorised, if not alread not music will be amplified	dy stated, and give relevant f d or unamplified.	urther details, for example (but not
U-1		999 ()	

Continued from previou	s page	
	<u> </u>	
	iations for playing recorded r	
For example (but not e	exclusively) where the activity	y will occur on additional days during the summer months.
-		
Non-standard timings in the column on the l	. Where the premises will be eft, list below	used for the playing of recorded music at different times from those listec
For example (but not e	exclusively), where you wish f	the activity to go on longer on a particular day e.g. Christmas Eve.
Section 12 of 21		
PROVISION OF PERFC	DRMANCES OF DANCE	
See guidance on regu	lated entertainment	
Will you be providing	performances of dance?	
C Yes	No	
Section 13 of 21		
PROVISION OF ANYT	HING OF A SIMILAR DESCRI	PTION TO LIVE MUSIC, RECORDED MUSIC OR PERFORMANCES OF
See guidance on regu		
Will you be providing performances of danc	anything similar to live music e?	c, recorded music or
C Yes	No	
Section 14 of 21		
LATE NIGHT REFRESH	IMENT	
Will you be providing	late night refreshment?	
Yes	C No	
Standard Days And T	limings	
MONDAY		Give timings in 24 hour clock.
	Start	End (e.g., 16:00) and only give details for the day
	Start	End of the week when you intend the premises to be used for the activity.
THEODAY		
TUESDAY	Charle	End
	Start	
	Start	End

Continued from previo	us page	
WEDNESDA	Y	
	Start	End
	Start	End
THURSDAY		
	Start	End
	Start	End
FRIDAY		
	Start 23:00	End 04:00
	Start	End
SATURDAY		
	Start 23:00	End 04:00
	Start	End
SUNDAY		
	Start 23:00	End 04:00
	Start	End
Vill the provision of la oth?	ate night refreshment take pla	ice indoors or outdoors or
Indoors	C Outdoors	C Both Where taking place in a building or other structure tick as appropriate. Indoors may include a tent.
tate type of activity t xclusively) whether c	o be authorised, if not already or not music will be amplified	v stated, and give relevant further details, for example (but not or unamplified.
	·	
tate any seasonal var		
	exclusively) where the activity	will occur on additional days during the summer months.
on-standard timings nose listed in the colu	. Where the premises will be u Imn on the left, list below	ised for the supply of late night refreshments at different times from

Continued from previous	page		
Section 15 of 21			
SUPPLY OF ALCOHOL	unhuing alcohol?		
Will you be selling or su			
• Yes	∩ No		
Standard Days And Ti	mings		
MONDAY		Give timings in 24 hour clock.	dave
	Start 12:00	End 00:00 (e.g., 16:00) and only give details for the of the week when you intend the premi	
	Start	End to be used for the activity.	
TUESDAY			
	Start 12:00	End 00:00	
	Start	End	
WEDNESDAY			
	Start 12:00	End 00:00	
	Start	End	
THURSDAY			
	Start 12:00	End 00:00	
	Start	End	
FRIDAY			
TNDAT	Start 12:00	End 04:00	
		End	
	Start		
SATURDAY		5 1 2/20	
	Start 12:00	End 04:00	
	Start	End	
SUNDAY	particular statements and a statement of the		
	Start 12:00	End 04:00	
	Start	End	
Will the sale of alcohol	be for consumption:	If the sale of alcohol is for consumption the premises select on, if the sale of alco	
 On the premises 	\bigcirc Off the premises (C Both is for consumption away from the premi select off. If the sale of alcohol is for consumption on the premises and away from the premises select both.	ises

Continued from previous page	•		
State any seasonal variations			
For example (but not exclusiv	For example (but not exclusively) where the activity will occur on additional days during the summer months.		
Non-standard timings. Where column on the left, list below	the premises will be used for the supply of alcohol at different times from those listed in the		
For example (but not exclusiv	ely), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.		
State the name and details of	the individual whom you wish to specify on the		
licence as premises superviso			
Name			
First name	Latoya Tamika		
Family name	Anderson		
Date of birth	dd mm yyyy		
Enter the contact's address			
Building number or name			
Street			
District			
City or town			
County or administrative area			
Postcode			
Country	United Kingdom		
Personal Licence number			
(if known)			
lssuing licensing authority (if known)	Birmingham City Council		
PROPOSED DESIGNATED PREMISES SUPERVISOR CONSENT			
How will the consent form of be supplied to the authority?	the proposed designated premises supervisor		

Continued from previous	Continued from previous page				
C Electronically, by the proposed designated premises supervisor					
 As an attachment 	to this application				
Reference number for c form (if known)	onsent		If the consent form is already submitted, ask the proposed designated premises supervisor for its 'system reference' or 'your		
Section 16 of 21			reference'.		
ADULT ENTERTAINME	NT				
premises that may give	rise to concern in respect of childre	en	nt or matters ancillary to the use of the		
Give information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children, regardless of whether you intend children to have access to the premises, for example (but not exclusively) nudity or semi-nudity, films for restricted age groups etc gambling machines etc.					
NONE					
Section 17 of 21					
HOURS PREMISES ARE	OPEN TO THE PUBLIC				
Standard Days And Ti	mings				
MONDAY	Start 12:00	End 00:00	Give timings in 24 hour clock. (e.g., 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.		
TUESDAY			1		
	Start 12:00	End 00:00			
	Start	End			
WEDNESDAY					
	Start 12:00	End 00:00]		
	Start	End]		
THURSDAY					
	Start 12:00	End 00:00]		
	Start	End]		
FRIDAY			-		
	Start 12:00	End 04:00]		
	Start	End]		
L					

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Continued from previou	's page		
SATURDAY			
	Start 12:00	End	04:00
	Start	End	
SUNDAY			
	Start 12:00	End	04:00
	Start	End	
C++++			
State any seasonal var			
For example (but not e	exclusively) where the act	tivity will occur on a	dditional days during the summer months.
Non standard timings.	Where you intend to use Imn on the left, list below	the premises to be	open to the members and guests at different times from
For example (but not e	xclusively), where you wi	ish the activity to go	o on longer on a particular day e.g. Christmas Eve.
Section 18 of 21			
LICENSING OBJECTIVE	ES		
Describe the steps you	intend to take to promo	te the four licensing	objectives:
a) General – all four lice	ensing objectives (b,c,d,e))	
	take to promote all four l		together
			5
A Challenge 25 policy v	yement and security proc vill be strictly followed by	cedures in place whi vall staff. Staffs are ti	ich encompasses the four licensing objectives as below. rained as appropriate in respect of relevant licensing
law. The open nature o	f the restaurant allows for	r good viewing cove	erage. CCTV is installed covering both inside and outside
the premises.			-
b) The prevention of cri	ime and disorder		
CCTV is installed inside	and outside the premises	s. CCTV will be recor	ding at all times the premises are open for any
licensable activities and	d images will be held for a	a minimum of 28 day	ys and made available immediately on request by any o
the Responsible Author available to download t	the CCTV to any of the Re	se Holder will ensure sponsible Authoritie	e that a trained member of staff will be on duty and be
The Designated Premise	es Supervisor and their st	aff will at all times re	emain aware of their responsibilities for the prevention
of crime and disorder o	n the premises and demo rs drunk /aggressive will ı	onstrate a responsibl	le attitude to the marketing and sale of alcohol
	a drunk / aggressive Will I	not be permitted on	i the premises.
c) Public safety			
Suitable fire extinguishe I will fully support any d	ers, fire alarms and fire ex lirectives received from th	its are maintained.	
runy support any u		ie autionues	

Floor staff will conduct physical sweep inside the premises to remove hazardous objects/waste as deemed necessary by the management. The Designated Premises Supervisor is aware of their responsibilities to the staff and customers in respect of public safety and will take all reasonable steps to ensure the maintenance of all provided safety arrangements and equipment in accordance with the requirements of current installations.

d) The prevention of public nuisance

All deliveries will be received during daytime to control noise nuisance. In conjunctions with the steps proposed for the prevention of crime and disorder objectives, the Licensees and staff will at all times remain responsible for the prevention of public nuisance in and around the premises.

The Designated Premises Supervisor will arrange to monitor levels from both inside and outside the premises and remedial action will be taken as appropriate.

Doors and windows will be kept closed as deemed necessary by the Designated Premises Supervisor.

e) The protection of children from harm

We recognise the importance of protecting children from harm and this is supported by our commitment to health and safety in the operation and maintenance of the premises and also our approach to managing the risk of under age drinking. The Designated Premises Supervisor and staff will at all times remain aware of their responsibilities under the objective, including that alcohol shall not be sold to anyone under the age of 18. Staff on duty will be trained and made aware of a challenge 25 policy and the requirements and the need to demand an acceptable form of age id.

No adult entertainment is permitted at these premises

Section 19 of 21

NOTES ON DEMONSTRATING ENTITLEMENT TO WORK IN THE UK

Entitlement to work/immigration status for individual applicants and applications from partnerships which are not limited liability partnerships:

A licence may not be held by an individual or an individual in a partnership who is resident in the UK who:

- does not have the right to live and work in the UK; or
 is subject to a condition proventing him or her from d
 - is subject to a condition preventing him or her from doing work relating to the carrying on of a licensable activity.

Any premises licence issued in respect of an application made on or after 6 April 2017 will become invalid if the holder ceases to be entitled to work in the UK.

Applicants must demonstrate that they have an entitlement to work in the UK and are not subject to a condition preventing them from doing work relating to the carrying on of a licensable activity. They do this by providing with this application copies or scanned copies of the following documents (which do not need to be certified).

Documents which demonstrate entitlement to work in the UK

- An expired or current passport showing the holder, or a person named in the passport as the child of the holder, is A British citizen or a citizen of the UK and Colonies having the right of abode in the UK [please see note below about which sections of the passport to copy].
- An expired or current passport or national identity card showing the holder, or a person named in the passport
 as the child of the holder, is a national of a European Economic Area country or Switzerland.
- A Registration Certificate or document certifying permanent residence issued by the Home Office to a national of a European Economic Area country or Switzerland.
- A Permanent Residence Card issued by the Home Office to the family member of a national of a European Economic Area country or Switzerland.
- A current Biometric Immigration Document (Biometric Residence Permit) issued by the Home Office to the holder indicating that the person named is allowed to stay indefinitely in the UK, or has no time limit on their stay in the UK.
- A **current** passport endorsed to show that the holder is exempt from immigration control, is allowed to stay indefinitely in the UK, has the right of abode in the UK, or has no time limit on their stay in the UK.
- A current Immigration Status Document issued by the Home Office to the holder with an endorsement indicating that the named person is allowed to stay indefinitely in the UK or has no time limit on their stay in the UK, when produced in combination with an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A **full** birth or adoption certificate issued in the UK which includes the name(s) of at least one of the holder's parents or adoptive parents, **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A birth or adoption certificate issued in the Channel Islands, the Isle of Man or Ireland **when produced in combination** with an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A certificate of registration or naturalisation as a British citizen, when produced in combination with an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A current passport endorsed to show that the holder is allowed to stay in the UK and is currently allowed to work and is not subject to a condition preventing the holder from doing work relating to the carrying on of a licensable activity.

- A **current** Biometric Immigration Document (Biometric Residence Permit) issued by the Home Office to the holder which indicates that the named person can currently stay in the UK and is allowed to work relation to the carrying on of a licensable activity.
- A current Residence Card issued by the Home Office to a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights or residence.
- A current Immigration Status Document containing a photograph issued by the Home Office to the holder with an endorsement indicating that the named person may stay in the UK, and is allowed to work and is not subject to a condition preventing the holder from doing work relating to the carrying on of a licensable activity when produced in combination with an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A Certificate of Application, less than 6 months old, issued by the Home Office under regulation 17(3) or 18A
 (2) of the Immigration (European Economic Area) Regulations 2006, to a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights of residence.
- Reasonable evidence that the person has an outstanding application to vary their permission to be in the UK with the Home Office such as the Home Office acknowledgement letter or proof of postage evidence, or reasonable evidence that the person has an appeal or administrative review pending on an immigration decision, such as an appeal or administrative review reference number.
- Reasonable evidence that a person who is not a national of a European Economic Area state or Switzerland but
 who is a family member of such a national or who has derivative rights of residence in exercising treaty rights in
 the UK including:-
 - evidence of the applicant's own identity such as a passport,
 - evidence of their relationship with the European Economic Area family member e.g. a marriage certificate, civil partnership certificate or birth certificate, and
 - evidence that the European Economic Area national has a right of permanent residence in the UK or is one of the following if they have been in the UK for more than 3 months:
 - (i) working e.g. employment contract, wage slips, letter from the employer,
 - (ii) self-employed e.g. contracts, invoices, or audited accounts with a bank,
 - (iii) studying e.g. letter from the school, college or university and evidence of sufficient funds; or
 - (iv) self-sufficient e.g. bank statements.

Family members of European Economic Area nationals who are studying or financially independent must also provide evidence that the European Economic Area national and any family members hold comprehensive sickness insurance in the UK. This can include a private medical insurance policy, an EHIC card or an S1, S2 or S3 form.

Original documents must not be sent to licensing authorities. If the document copied is a passport, a copy of the following pages should be provided:-

(i) any page containing the holder's personal details including nationality;

(ii) any page containing the holder's photograph;

(iii) any page containing the holder's signature;

(iv) any page containing the date of expiry; and

(v) any page containing information indicating the holder has permission to enter or remain in the UK and is permitted to work.

If the document is not a passport, a copy of the whole document should be provided.

Your right to work will be checked as part of your licensing application and this could involve us checking your immigration status with the Home Office. We may otherwise share information with the Home Office. Your licence application will not be determined until you have complied with this guidance.

Section 20 of 21

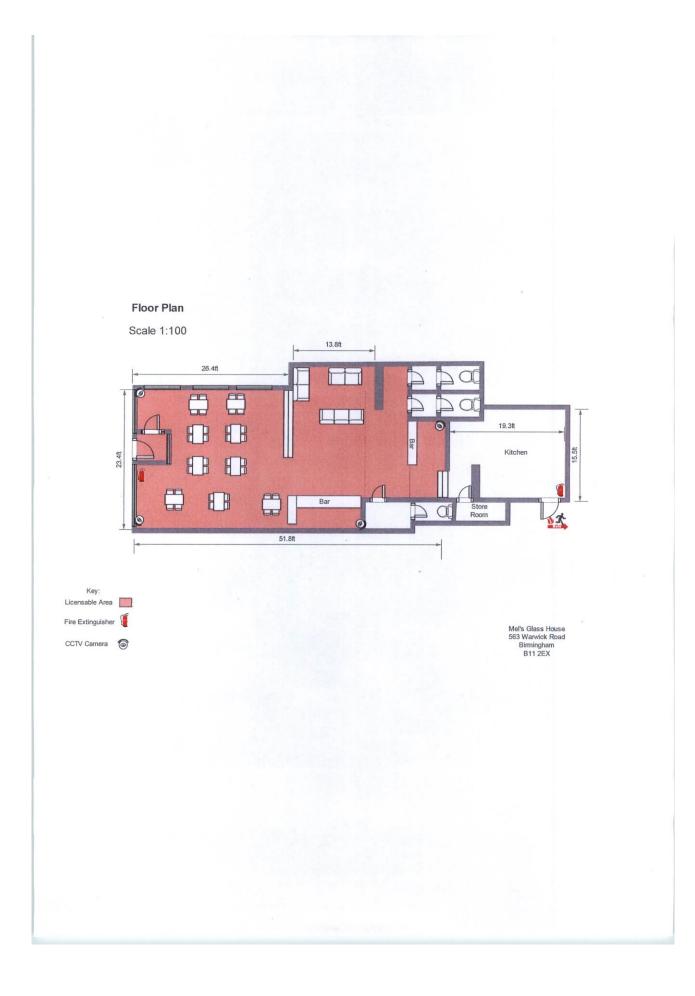
NOTES ON REGULATED ENTERTAINMENT

In terms of specific regulated entertainments please note that:

- Plays: no licence is required for performances between 08:00 and 23.00 on any day, provided that the audience does not exceed 500.
- Films: no licence is required for 'not-for-profit' film exhibition held in community premises between 08.00 and 23.00 on any day provided that the audience does not exceed 500 and the organiser (a) gets consent to the screening from a person who is responsible for the premises; and (b) ensures that each such screening abides by age classification ratings.
- Indoor sporting events: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000.
- Boxing or Wrestling Entertainment: no licence is required for a contest, exhibition or display of Greco-Roman
 wrestling, or freestyle wrestling between 08.00 and 23.00 on any day, provided that the audience does not
 exceed 1000. Combined fighting sports defined as a contest, exhibition or display which combines boxing or
 wrestling with one or more martial arts are licensable as a boxing or wrestling entertainment rather than an
 indoor sporting event.
- Live music: no licence permission is required for:
 - o a performance of unamplified live music between 08.00 and 23.00 on any day, on any premises.
 - o a performance of amplified live music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, in a workplace that is not licensed to sell alcohol on those premises, provided that the audience does not exceed 500.
 - a performance of amplified live music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - a performance of amplified live music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school or (iii) the health care provider for the hospital.
 - Recorded Music: no licence permission is required for:
 - o any playing of recorded music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - o any playing of recorded music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - o any playing of recorded music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school proprietor or (iii) the health care provider for the hospital.

Continued from previous page... Dance: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 500. However, a performance which amounts to adult entertainment remains licensable. Cross activity exemptions: no licence is required between 08.00 and 23.00 on any day, with no limit on audience size for: any entertainment taking place on the premises of the local authority where the entertainment is provided o by or on behalf of the local authority; any entertainment taking place on the hospital premises of the health care provider where the 0 entertainment is provided by or on behalf of the health care provider; any entertainment taking place on the premises of the school where the entertainment is provided by or 0 on behalf of the school proprietor; and any entertainment (excluding films and a boxing or wrestling entertainment) taking place at a travelling 0 circus, provided that (a) it takes place within a moveable structure that accommodates the audience, and (b) that the travelling circus has not been located on the same site for more than 28 consecutive days. Section 21 of 21 **PAYMENT DETAILS** This fee must be paid to the authority. If you complete the application online, you must pay it by debit or credit card. Premises Licence Fees are determined by the non domestic rateable value of the premises. To find out a premises non domestic rateable value go to the Valuation Office Agency site at https://www.tax.service.gov. uk/business-rates-find/search Band A - No RV to £4300 - £100.00 Band B - £4301 to £33000 - £190.00 Band C - £33001 to £87000 - £315.00 Band D - £87001 to £125000 - £450.00* Band E - £125001 and over - £635.00* *If the premises rateable value is in Bands D or E and the premises is primarily used for the consumption of alcohol on the premises then your are required to pay a higher fee Band D - £87001 to £125000 - £900.00 Band E - £125001 and over - £1,905.00 There is an exemption from the payment of fees in relation to the provision of regulated entertainment at church halls, chapel halls or premises of a similar nature, village halls, parish or community halls, or other premises of a similar nature. The costs associated with these licences will be met by central Government. If, however, the licence also authorises the use of the premises for the supply of alcohol or the provision of late night refreshment, a fee will be required. Schools and sixth form colleges are exempt from the fees associated with the authorisation of regulated entertainment where the entertainment is provided by and at the school or college and for the purposes of the school or college. If you operate a large event you are subject to ADDITIONAL fees based upon the number in attendance at any one time Capacity 5000-9999 - £1,000.00 Capacity 10000 -14999 - £2,000.00 Capacity 15000-19999 - £4,000.00 Capacity 20000-29999 - £8,000.00 Capacity 30000-39999 - £16,000.00 Capacity 40000-49999 - £24,000.00 Capacity 50000-59999 - £32,000.00 Capacity 60000-69999 - £40,000.00 Capacity 70000-79999 - £48,000.00 Capacity 80000-89999 - £56,000.00 Capacity 90000 and over - £64,000.00 * Fee amount (£) 190.00 DECLARATION

Continued from previous page	
LIABILITY PARTNERSHIP] I U * ENTITLEMENT TO LIVE AND RELATING TO THE CARRYING BE ENTITLED TO LIVE AND W THE DPS NAMED IN THIS AP * PREVENTING HIM OR HER FF HER PROOF OF ENTITLEMEN	AL APPLICANTS ONLY, INCLUDING THOSE IN A PARTNERSHIP WHICH IS NOT A LIMITED INDERSTAND I AM NOT ENTITLED TO BE ISSUED WITH A LICENCE IF I DO NOT HAVE THE WORK IN THE UK (OR IF I AM SUBJECT TO A CONDITION PREVENTING ME FROM DOING WORK G ON OF A LICENSABLE ACTIVITY) AND THAT MY LICENCE WILL BECOME INVALID IF I CEASE TO VORK IN THE UK (PLEASE READ GUIDANCE NOTE 15). PPLICATION FORM IS ENTITLED TO WORK IN THE UK (AND IS NOT SUBJECT TO CONDITIONS ROM DOING WORK RELATING TO A LICENSABLE ACTIVITY) AND I HAVE SEEN A COPY OF HIS OR IT TO WORK, IF APPROPRIATE (PLEASE SEE NOTE 15).
This section should be comple behalf of the applicant?"	eted by the applicant, unless you answered "Yes" to the question "Are you an agent acting on
* Full name	Mijanur Rahman
* Capacity	Agent
* Date	04 / 06 / 2018 dd mm yyyy
	Add another signatory
Once you're finished you need	
1. Save this form to your comp	
continue with your application	<u>w.uk/apply-for-a-licence/premises-licence/birmingham/apply-1</u> to upload this file and n.
	have all your supporting documentation to hand.
LICENSING ACT 2003, TO MA IT IS AN OFFENCE UNDER SE KNOW, OR HAVE REASONAB THEIR IMMIGRATION STATU CONDITIONS AS TO EMPLOY ASYLUM AND NATIONALITY	O SUMMARY CONVICTION TO A FINE OF ANY AMOUNT UNDER SECTION 158 OF THE AKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION CONTROL 24B OF THE IMMIGRATION ACT 1971 FOR A PERSON TO WORK WHEN THEY BLE CAUSE TO BELIEVE, THAT THEY ARE DISQUALIFIED FROM DOING SO BY REASON OF IS. THOSE WHO EMPLOY AN ADULT WITHOUT LEAVE OR WHO IS SUBJECT TO (MENT WILL BE LIABLE TO A CIVIL PENALTY UNDER SECTION 15 OF THE IMMIGRATION, ACT 2006 AND PURSUANT TO SECTION 21 OF THE SAME ACT, WILL BE COMMITTING AN IS IN THE KNOWLEDGE, OR WITH REASONABLE CAUSE TO BELIEVE, THAT THE EMPLOYEE



Appendix 6

Dear Licensing,

With regard to the premises licence application for Mel's Glass House 563 – 565 Warwick Road. B11 2EX.

West Midlands Police have reviewed this application and are happy that if the below conditions are added to the premises licence then the licensing objectives will be met and promoted.

The below conditions have been agreed with the applicant and their solicitor who is copied into this email as acceptance as per below email chain.

- The premises may carry out licensable activity until 04.00hrs Friday, Saturday & Sunday's for pre booked private events only.
- The premises may carry out licensable activity until 04.00hrs a maximum of 24 times per calendar year.
- If carrying out licensable activity past 01.00hrs (except late night refreshment) the premises will inform West Midlands Police, Birmingham Licensing Department a minimum of 7 days prior to the event with the exception of funerals / wakes where a minimum of 5 days is required.
- The normal licensable hours for all licensable activity, except late night refreshment, on Friday's and Saturday's will be terminate at 01.00hrs. The normal licensable hours for licensable activity on Sunday's will terminate at 00.00hrs.
- On Friday and Saturday night the premises may continue to trade late night refreshment until 02.00hrs for telephone / on line orders only. No walk-in orders.
- All staff training regarding the licensing act and premises operating conditions will be documented and made immediately available to any of the responsible authorities on request. The training will be signed by both the trainer and trainee.
- No drinks to be consumed outside of the premises.
- Doors and windows will be kept closed after 22.00hrs except for access and egress.

If the above conditions are imposed onto the licence then West Midlands police have no objection to this application.

Regards

Chris Jones 55410 Birmingham Central Licensing Team

West Midlands Police HQ Lloyd House Colmore Circus Birmingham B4 6NQ



From: Optimised Training Centre Sent: 12 June 2018 14:05 To: bw licensing Subject: Re: Mels Glasshouse, 563-565 Warwick Road, Birmingham, B11 2EX

Hi Chris,

Thank you for your visit today to the premises your advice and guidance is greatly appreciated.

All of the condition set below are fine as discussed. The only thing we would like to request is that we notify the West Midlands Police of private parties taking place within 7 days instead of 14 days. As you would appreciate a lot of bookings made are with short notice, although every effort will be made to notify the authority as soon as possible.

I look forward to your response.

Kind regards Mij

Optimised Training Centre Ltd

Appendix 7

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From: Sent: To: Subject:	Jane Dunsford 04 July 2018 13:49 Licensing FW: Fw: Mel's Glasshouse Ltd 563-565 Warwick Road
From: Mijanur Rahman Sent: Wednesday, July To: Jane Dunsford Subject: Re: Fw: Mel's	04, 2018 1:32 PM Glasshouse Ltd 563-565 Warwick Road
Dear Jane,	
We would like to acce	pt the condition proposed.
Kind regards Mij	
From: Jane Dunsford Se To: Subject: RE: Fw: Mel's G	nt: 02 July 2018 13:06 lasshouse Ltd 563-565 Warwick Road
Dear Mii,	

Further suggested conditions to cover my public nuisance concerns I have also forwarded these to West Midlands Police:

- 1. Qualified door supervisors shall be employed to control persons queuing to enter and exit the venue, from 11pm onwards whilst regulated entertainment is taking place.
- 2. The premises licence holder shall ensure that a written agreement is made with a reputable taxi company/ companies requiring that when taxis pick up and drop off customers from the licensed premise's, that noise from these vehicles does not cause a nuisance to local residents.
- 3. Customers who require a taxi from the site shall be advised by staff to use taxi companies specified by the licensee.
- 4. Prior to any regulated entertainment involving amplified music taking place, a Noise Limiting Device (NLD) of a type approved by the Environmental Protection Unit of Birmingham City Council shall be fitted to the serve any area of the premises used for amplified music or sound. The NLD shall be set at a level agreed with the Environmental Protection Section to ensure that the volume of music is controlled to avoid noise nuisance to the occupiers of nearby buildings. The installation of the NLD shall be notified to the Environmental Protection Section prior to use and shall meet the following criteria:

a) The device shall be fitted in an approved position by a competent person and once fitted shall not be moved from the approved position or tampered with in any manner unless prior approval is given,
b) The device shall be capable of either:-

i) cutting off the mains power to the amplification equipment if the volume exceeds the preset level determined by the Environmental Protection Unit and shall not restore power to the amplification equipment until the NLD is reset by the DPS or their nominated person, or ii) otherwise maintaining the volume of the music at the pre-set level determined by the Environmental Protection Unit,

c) where the NLD operates by cutting off the mains power to the amplification

equipment, amplification equipment shall be operated through the sockets/power points linked to and controlled by the NLD at all times,

d) The NLD shall be maintained in full working order and at the approved pre-set volume whilst the amplification equipment is operational,

e) Any damage or malfunction to the NLD shall be reported to the Environmental Protection Unit as soon as possible and within 24 working hours of the damage occurring or malfunction being

noted. The NLD shall not be used in this damaged or malfunctioning state until approval has been given by the Environmental Protection Unit.

5. Within the designated external smoking area numbers shall to controlled to a maximum of 6 at any one time. After 11pm the smoking area shall be supervised by qualified staff.

Regards

Jane Dunsford Environmental Protection Officer Environmental Protection Unit

Appendix 8

