

Q6: Reasons for supporting owner testing

licencing can free up the time for other duties instead of having lots of officers at star city all day to check 1300,00 cabs when the meter day comes around .	
Makes it easier for me and my own time i can get it done rather than wait in a long que.as long there is no specific month you have to do it.im quite happy with it	
It's easier for owner to have it tested when it's convenient for him or her when the date is set by city Council and the owner can't make it for certain reasons then rearranging another time is inconvenient for city Council	
More convenient for driver and time wise if his working nights. Need testing to be arranged nearby in local area of drivers. Preferably within city centre.	
If this is then put on a data base which flags up who is not complying.	Would be required to submit certificate on renewal of licence
Because driver can do meter testing same time he do M O T for his vichicle every year save lot time for council & driver	Meter test not done by MOT station
Once the meter has been tested and sealed, there is no need for it to be retested again, unless there is a problem with it. This would help the drivers financially and reduce licensing officers time, which could be better spent on enforcement.	We disagree, how do you know if there is a problem if it's not tested

Q6: Reasons for Council testing

I think to save time is best if council do meter test	
As it will make it easier for us.	
Council should pay	The fee is covered by the Licence fee
It safer with council to arrange the meter test then own meter testing witch will no benefit the public and the drivers	
You are able to keep updated	See above
The council should test. This would mean the public can continue to trust the figure they are being charged.	

It works well now. Kevin and saj do a great. Job . They are honest and fair and we are all tested over 2or 3 days work really well	
Needs some sort of independant verification	
I fear that owner testing is open to corruption.	
<p>It is better that the Council organises this as taxi drivers may forget or choose not to fo it for some reason.</p> <p>But it is silly that they all have to be done in the same week. It should be spread out over the year. If it is just done in one week and for some reason it cannot be done then this can cause difficulties for taxi users, e.g. one Christmas Day the meters had not been tested so they couldn't use the Christmas Day tariff (Tariff 4?) and so we had to pay double the fare on the meter instead , which I am sure is more than it would have been if the relevant tariff could have been used,</p>	We will consider changing from it all being done in one week

Q7: Are there any specific conditions you would like to see added?

There were 16 responses to this part of the question, however those that responded with “no” have not been included.

Yes ,	These are kept on file at BCC
I think a copy of the drivers insurance should be displayed and a current DBS number to verify who you are trusting to take you home	
No not really because i think licence conditions in reality got no value because the amount of out of town vehicles working in birmingham dont have to abide by these conditions.	
I would like to see if hackney driver allowed to driver ph on same as Hackney Carriage licence & change their black cabs to cars on same hackney cab licence plate as some of another city's are doing it would help driver to stay on work as new electrical cabs we would not able to Ford one	Dual Badges are to be considered by Committee
Need to check taxi s are clean and tidy up in driver compartment and driver should wear uniform	Vehicle cleanliness is a condition, but BCC unlikely to require a uniform
Carry a highway code	We cannot see any benefit in this

<p>Condition of cabs is generally very poor. [Second hand cast offs from London?]</p> <p>Not particularly clean. Lack of presentation.</p> <p>Needs a BIG improvement for Commonwealth Games!</p> <p>It would be wonderful if drivers actually got out of the cab to HELP customers. Some do - but very many do not.</p> <p>The situation at Birmingham Airport is disgraceful. Passengers have to walk in all weather conditions from the carpark to the building - with luggage. Drop off/collection should be under cover and next to the terminal building.</p> <p>Not a very impressive 'Welcoming the World to the City of Birmingham'!</p>	<p>We are encouraging the investment in newer vehicles, However the Airport is not in Birmingham</p>
<p>ability to use credit cards</p>	<p>This is being considered by Committee</p>
<p>Meter testing has always done nothing new about that . probably now more convenient for council.</p>	
<p>Driver don't like picking up disabled wheelchair user. They always drive pass and explain to me it's there car therefore they can pick who enters their taxis</p>	<p>It is an offence to refuse and all HCV's are wheel chair accessible</p>
<p>I don't believe Councillors should provide a reference for licence applications.</p>	<p>Nor do we and so this has been included in a code of conduct for members</p>
<p>Better checks on vehicle safety. As an experienced automotive engineer, it is obvious to me that many cabs in Birmingham are in poor condition and are badly maintained.</p> <p>Cabs built on van chassis should meet car standards of ride and comfort.</p> <p>All diesels should comply with Euro 5 emissions standards as a minimum.</p> <p>Introduce a maximum age limit for taxis. Many taxis in Birmingham are clearly 'worn out'.</p>	<p>We are continually working with our MOT testing stations</p> <p>All will need to be Euro 6 by Jan 2020.</p> <p>We already have one – 14 years</p>

Also, driving standards are, at times, appallingly low. Licence withdrawal should follow serious offences or repeated minor offences.	We investigate specific complaints about driving
Make it a requirement that cab drivers do not use mobile phones when driving with passengers. As a regular cab user, I have seen many near misses and I think the cab driver should focus on the primary task of delivering the customer safely and attending to passenger's needs.	This is illegal so a condition is not required
<p>You must keep in the conditions that hackney carriages must be of the approved black cab type (there is quite a selection of vehicles which are approved).</p> <p>If hackney carriages are of the black cab type then one knows that it is a proper taxi. If they are allowed to be like an ordinary car (as they are in some other towns/cities) then we won't be able to recognise them easily if one wanted to hail one in the street</p> <p>If one has mobility problems (and have walking equipment) or is in a wheelchair at the moment one knows that if one goes to a taxi rank they are going to be able to get into a taxi with one's equipment</p> <p>Also for foreign tourists black cabs are something which is specifically British.</p>	<p>Only specific vehicles are allowed to be HCV's In Birmingham.</p> <p>There is no proposal to change this to allow saloon cars</p>

Q8: Are there any specific conditions you think should be removed?

There were 6 responses to this part of the question, however those that responded with "no" have not been included.

<p>yes ,</p> <p>no passenger in the front seat should now be removed</p> <p>,in the new cabs they now have large seats (not flip down)they have the same seat belts as the driver seat,</p> <p>This would allow the driver to be to carry 7 /8passengers</p> <p>Birmingham schools ask for MPV this is work the new cabs could do</p>	<p>There is no proposal to allow front seat passengers in HCV's at the present time.</p> <p>If vehicles are suitable then the owners</p>
<p>No front seat passengers are permitted to travel in any Hackney Carriage Vehicle. -</p> <p>Should be allowed as other councils allow it.</p>	

	should ask for exemptions from this Policy
Can't think at the moment	
Remove requirement for all cabs to be able to carry wheelchairs. When questioned, I find very few drivers who can remember the last time they carried a wheelchair user.	Just because you don't do it often is not a reason not to be able to.

Q9: Are there any specific conditions you think should be amended?

There were 4 responses to this part of the question, however those that responded with "no" have not been included.

All driver should be rated and the company. This should be live on the internet as same as Über. I got into a taxis, it was parked outside Tesco in Birmingham City centre. As I thought it was TOA. Half way through my journey, I asked the driver where was his machine for card payments as I pay on car. He told me he works for himself and he didn't have a photo card for I D, I became frightened and as he said he doesn't need to register as a private hire driver. Good job. I had my phone. I called my son to meet me outside the house. Taxis driver wasn't happy as I didn't have cash, good job my son had money as driver was getting very upset and rude.	This is not possible as they drivers do not work for BCC
<p>You must notify the Licensing Office, in writing, within 7 days if you,</p> <p>D) Receive a fixed penalty notice for any criminal or motoring offence - (FPN) Parking Tickets should not be included</p> <p>G) Are arrested for any offence (whether or not charged) - You should not have to notify licensing office unless you have been charged, unless it is a serious offence.</p> <p>LOST PROPERTY</p> <p>9) Should be handed in at licensing department instead of police station – Time consuming and most police stations are closed.</p>	<p>Parking is not included</p> <p>Just because the police do not charge does not mean we shouldn't be notified</p> <p>We do not have the storage space. Also the cost to find the owners/dispose</p>

<p>TAXIMETERS</p> <p>23. The taximeter fitted to the vehicle shall be of an approved type, and shall be subject to an annual test to be carried out by a manufacturer approved tester. -</p> <p>Should not have to be an annual test carried out.</p>	<p>of property would fall to the Council</p> <p>See earlier comment</p>
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Q10: Do you have any further comments you wish to make in regard to the proposed conditions?

There were 9 responses to this part of the question, however those that responded with “no” have not been included.

In the new conditions it does not state vehicle makes ,has long has the cab can take wheelchairs and be euro 6 compliant	Vehicle type is a Policy requirement.
Can we now have the rear wheelchair loading cabs which will take 5 passengers or three passengers and a wheelchair	This is being considered
All the council is interested in doing is to extorting more money out of people	
Uber driver as good because they know they are rated. TOA driver arrived sometimes 2 hours later than my booked time. If people had a way of rating all driver, I think this would highlight the driver that are not putting their weight. As they constantly refused to pick up wheelchair user because they don't want to help you on or put the safety belts on.	See earlier comment
I went to the council. .about. A year ago. About. A Sexual nature. ,they never bothered to do anything.	This has been investigated
Adding the requirement for using credit and debit cards should be supplemented by the issue of printed receipts showing driver name and number.	See earlier comment, drivers currently issue receipts on request
Our Organisation represents the Hackney Carriage Drivers, Private Hire Drivers and Private Hire Operators. We carried out our own survey and consulted with just over 4,000 people which consisted of Hackney Carriage Drivers, Private Hire Drivers , Private Hire Operators and Members of the Public.	We have requested further evidence of this survey that

<p>The responses provided are from 95% in favour of amendments suggested.</p> <p>Trade Organisations are there for a reason and their views should not be continuously ignored.</p>	<p>supports the changes put forward by the Council.</p> <p>As yet none have been forthcoming.</p>
<p>Taxi drivers should also be expected to adhere to the Council's policies and should be given details of these, e.g if the Council is promoting walking and bus use then taxis should not be parking/.waiting on the pavement, and they should not wait on or too near bus stops so that the bus cannot get up to the kerb</p> <p>Vehicles should not have tinted windows</p> <p>The current approved fare table should also be available on the Council's licensing web page so that people can look at it if they want to. I know it is in the taxi but it is too small and too far away from where people are sitting to be read.</p>	<p>This has been added. (condition 29)</p> <p>We will do this if possible</p>