

Cabinet Scorecard - August 2019

Produced by ASC Information and Analysis Team (data from various sources)

Please note that due to changes in the cabinet reporting timescale, this report is for the month before the quarter. As a result, quarterly measures are reported an additional quarter in arrears.

1. Use of Resources

Measure	Status	Target	Last Month	This Month	D o T	Constit- uencies	Bench- markable
1 Daily Average Delay beds per day per 100,000 18+ population – combined figure (Social Care only and Joint NHS and Social Care)	RED	7.95 (EoY 7.95)	7.35	8.92	Up (Red)		✓
2 The proportion of clients receiving Residential, Nursing or Home Care or Care and Support (supported living) from a provider that is rated as Silver or Gold (Quarterly)	GREEN	75%	73.1% (Q4)	86.1% (Q1)	Up (Green)		
3 Proportion of clients reviewed, reassessed or assessed within 12 months	RED	85% (EoY 85%)	75.4%	75.5%	Up (Green)	✓	
4 The number of long-term admissions to residential or nursing care per 100,000 over 65s	BLUE	650	611.5 (Q3)	556 (Q4)	Down (Green)		

2. Personalised Support

Measure	Status	Target	Last Month	This Month	D o T	Const.	B/mark
5 Social work client satisfaction - postcard questionnaire.	GREEN	70%	93% (Q4)	97% (Q1)	Up (Green)		
6 Percentage of concluded Safeguarding enquiries where the individual or representative was asked what their desired outcomes were	GREEN	85%	95%	92%	Down (Red)	✓	
7 Uptake of Direct Payments	GREEN	32.1% (EoY 35%)	31.5%	32.2%	Up (Green)	✓	✓
8 The percentage of people who receive Adult Social Care in their own home	GREEN	DoT Only	69.1%	69.2%	Up (Green)		✓
9 The number of people who have Shared Lives	RED	140 (EoY 140)	77	79	Up (Green)		

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3. Prevention and Early Help

Measure	Status	Target	Last Month	This Month	D o T	Const.	B/mark
10 Number of completed safeguarding enquiries which involved concerns about domestic abuse	GREEN	N/A	12	4	Down (Red)		
11 Percentage of completed safeguarding enquiries which involved concerns about domestic abuse	GREEN	N/A	10.8%	6.8%	Down (Red)		✓

4. Community Assets

Measure	Status	Target	Last Month	This Month	D o T	Const.	B/mark
12 The percentage of service users aged 18-64 with learning disabilities in employment	RED	2% (EoY 2%)	1.42%	1.47%	Up (Green)		✓
13 The percentage of adults in contact with secondary mental health services in employment	RED	DoT Only	4.3% (2016/17*)	4% (2017/18)	Down (Red)		✓
14 The proportion of people who use services who reported that they had as much social contact as they like	GREEN	DoT Only	37.3% (2016/17)	46.5% (2017/18)	Up (Green)		✓
15 The proportion of carers who reported that they had as much social contact as they like	N/A	DoT Only	28.3% (2016/17)	(2018/19)			✓

Theme: Use of Resources

Daily Average Delay beds per day per 100,000 18+ population – combined figure (Social Care only and Joint NHS and Social Care)

RED

Change:

Up
(Red) 21.3%

Last Month

7.35

This Month

8.92

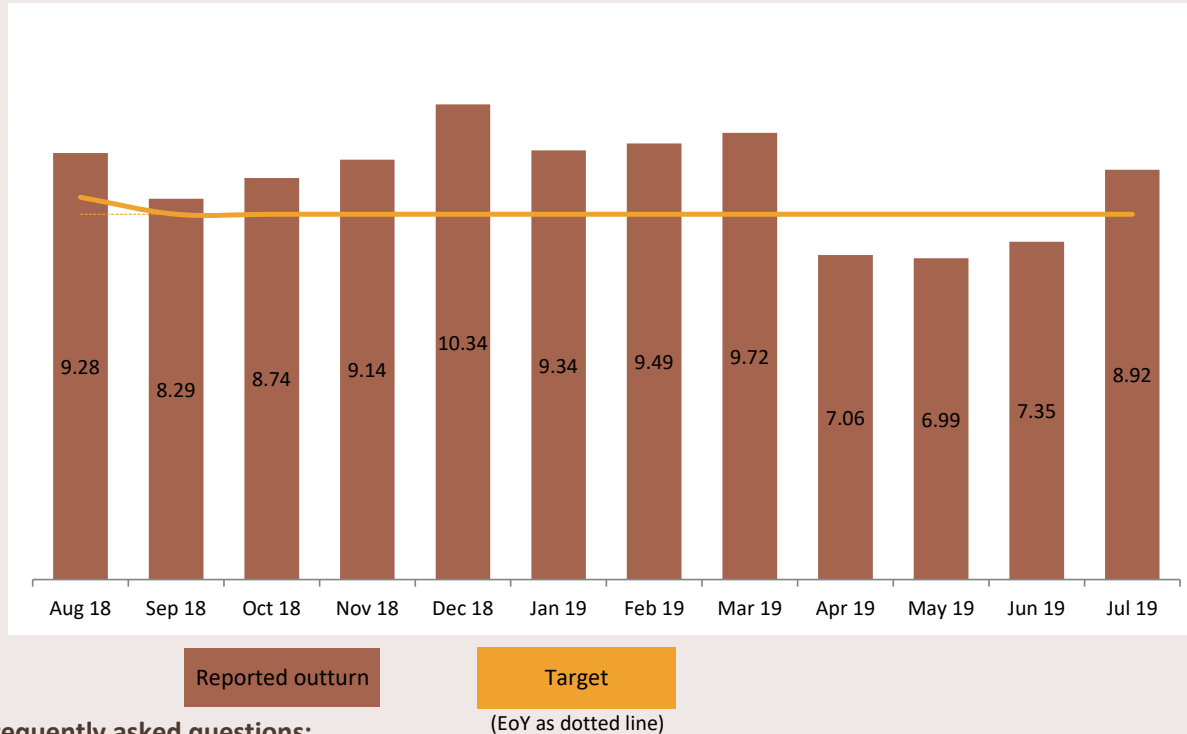
Target

7.95

(EoY 7.95)

Source:

UNIFY data as issued by NHS Digital. Data collated by health, available a month in arrears



Frequently asked questions:

Please advised that there has been a change to the target for this measure which was imposed by the Better Care Fund. This target remains externally set and has changed because the National Better Care Fund Team has now revised the provisional DToC figures following the recent period allowed for baseline challenges. There were 3 accepted challenges nationally of which one was in Birmingham, following counting adjustments by the former Heart of England Foundation Trust. This challenge has been factored in to the revised DToC expectations. This means that the year-end target is now slightly higher, with profiled monthly targets revised in line with this change. The change also affects targets for months which have been previously reported and this has been reflected in the Adult Social Care and Health scorecard.

Commentary:

Our delayed transfers from hospital rose again in July. Hospitals, and our social work teams that work with them, have experienced a particularly busy summer. Accident and Emergency attendance was reportedly high over the summer, and this has resulted in the number of referrals to our discharge hubs increasing significantly. The discharge hub at the Queen Elizabeth hospital (QE) in particular saw a 16% increase in referrals compared to this time last year. Thanks to the efforts of the staff in the hub, the average length of stay for patients who were referred to them is still relatively low at 8.4 days, compared to our historical baseline of 11.8.

We have also taken referrals for some people with complex nursing care needs, who require a longer assessment and support planning process. However, we are holding regular conference calls with our colleagues in Commissioning so that we can resolve outstanding delays.

We are continuing to improve our hospital discharge services. The team at the Queen Elizabeth Hospital (QE) are now holding care progression meetings that focus on people's outcomes, building on our "home first" principle.

The Early Intervention pilot that we were testing at the QE's discharge hub has come to an end, and we are continuing to roll it out to the discharge hubs at other hospitals. We are also increasing the existing capacity for Early Intervention in Edgbaston and Northfield.

Measure Owner:
Pauline Mugridge

Responsible Officer:
Natalie McFall

[< Previous: MH Employment quartiles](#)

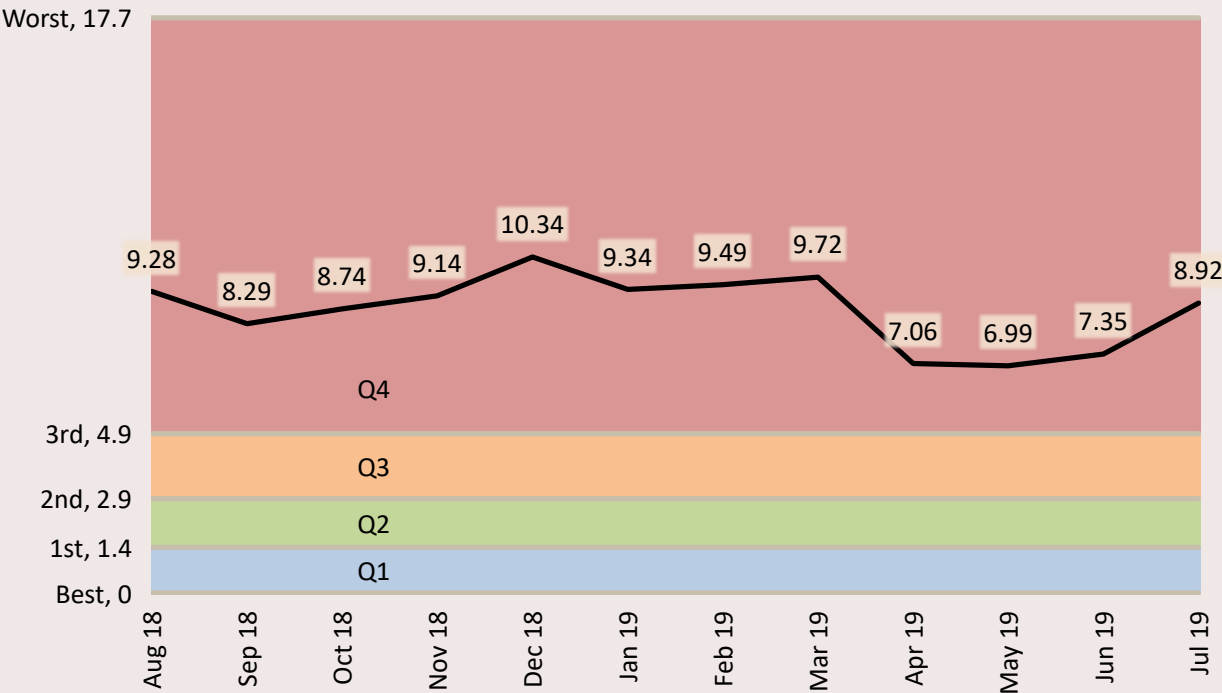
[Return to Scorecard](#)

[Next: DToC Total quartiles >](#)

Theme: Use of Resources

Daily Average Delay beds per day per 100,000 18+ population – combined figure (Social Care only and Joint NHS and Social Care)

Performance against national quartiles



Benchmarking data is taken from 2017/18 Ascof
This benchmarking is against historical results- current performance by other local authorities may differ from this.

Quartile	Score	Difference		Beds/day Difference
		Figure	%	
Worst	17.70	8.78	98%	74
Birmingham	8.92			
3rd	4.90	-4.02	-45%	-34
2nd	2.90	-6.02	-68%	-50
1st	1.40	-7.52	-84%	-63
Best	0.00	-8.92	-100%	-75

Current Quartile	4th
Distance to next quartile	34 Beds/day
Distance to top quartile	63 Beds/day

Please advised that there has been a change to the target for this measure which was imposed by the Better Care Fund. This target remains externally set and has changed because the National Better Care Fund Team has now revised the provisional DToC figures following the recent period allowed for baseline challenges. There were 3 accepted challenges nationally of which one was in Birmingham, following counting adjustments by the former Heart of England Foundation Trust. This challenge has been factored in to the revised DToC expectations. This means that the year-end target is now slightly higher, with profiled monthly targets revised in line with this change. The change also affects targets for months which have been previously reported and this has been reflected in the Adult Social Care and Health scorecard.

[< Previous: DTOC Total](#)

[Return to Scorecard](#)

[Next: Good provider all >](#)

Theme: Use of Resources

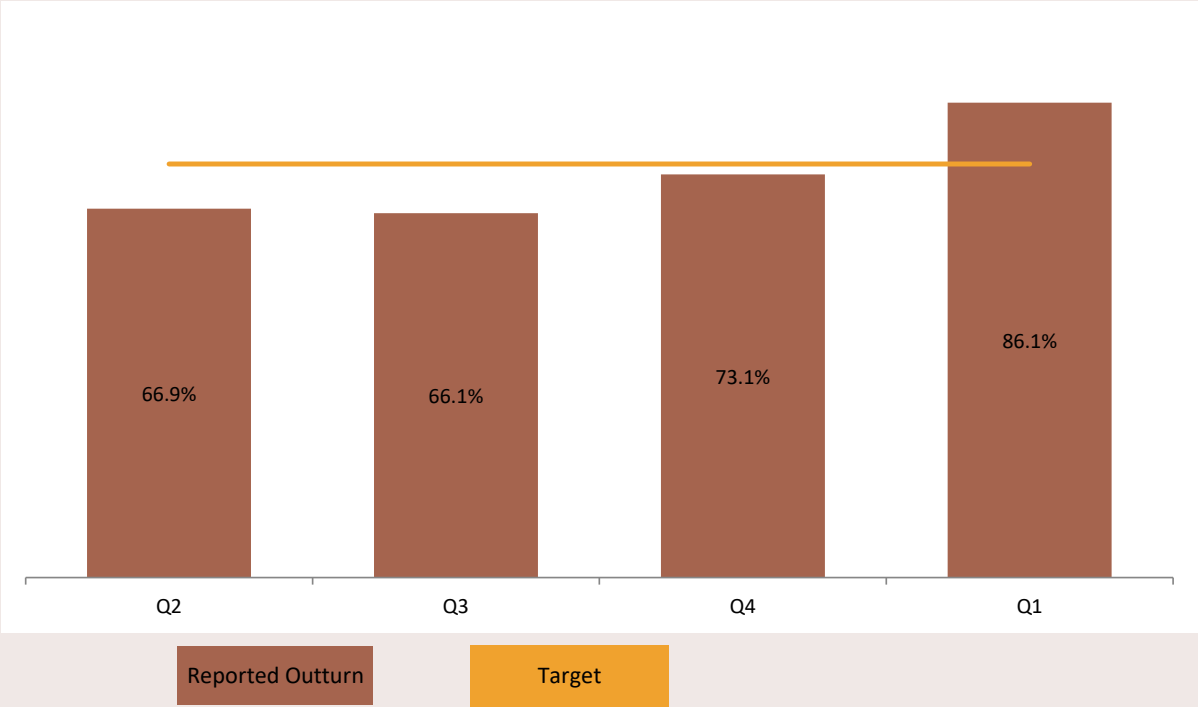
The proportion of clients receiving Residential, Nursing or Home Care or Care and Support (supported living) from a provider that is rated as Silver or Gold (Quarterly)

Source:
Carefirst service agreements and commissioning provider assessment data

GREEN

Change:
Up
(Green) 13 pp

Prev. Quarter	Latest Quarter	Target
73.1%	86.1%	75%



Commentary:

We have now introduced home support services into our new framework contract, and this has resulted in a significant improvement in our performance against this measure. We specifically designed our home support procurement evaluation process so that we would commission providers with the highest quality ratings, and this has had a clear positive impact: 97% of our citizens who receive home support through our new contract now have a provider rated as silver or gold.

We have added 40 residential and supported living providers to our flexible contracting arrangement over this quarter (April-June). Our performance for the people who receive these services is now 78.1%- this is the equivalent of the measure we reported for March, and shows we are improving in this area as well.

Our quality ratings, through our Quality framework, are now based on a rigorous, evidence-based approach, and we are committed to making annual review visits to the providers we commission, so that we can ensure they continue to meet our standards. The Care Quality Commission (CQC), whose quality assessments form part of our provider quality ratings, are now taking action against poor care providers, and this means that there are more providers rated as inadequate.

We have started analysing the data gathered from our annual quality reviews and the areas where providers face challenges in delivering high-quality care, and we are now putting together support packages to help improve areas of concern. We hope to have these in place by the end of the year.

Measure Owner:
Alison Malik

Responsible Officer:

Frequently asked questions:

[< Previous: DTOC Total quartiles](#)

[Return to Scorecard](#)

[Next: Reviews >](#)

Theme: Use of Resources

Proportion of clients reviewed, reassessed or assessed within 12 months

RED

Change:

Up
(Green) 0.1 pp

Last Month

75.4%

This Month

75.5%

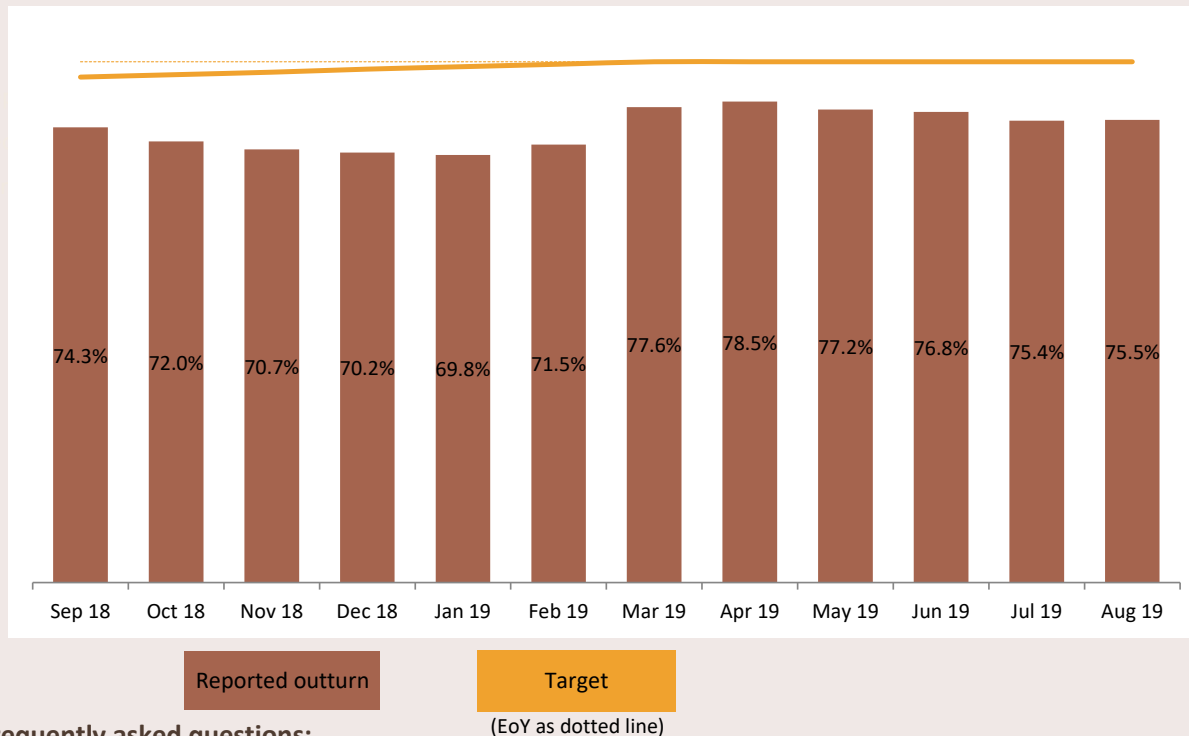
Target

85%

(EoY 85%)

Source:

Carefirst snapshot. The proportion of people receiving a reviewable service who have had a recorded review, assessment or reassessment in the last 12 months



Frequently asked questions:

Commentary:

This month we have seen a slight improvement in the proportion of people who have been reviewed, reassessed or assessed in the last 12 months. This reflects a return to normal staffing levels as people return from holiday over the summer, and we expect to see an upwards trend in our performance.

The Project Group has examined the feasibility of meeting our target for reviews by the end of the year. This is so that we can avoid the issue we have had in recent years where we have had to deal with unallocated reviews at the end of the year without enough time to address our performance. Following this, our Assistant Directors have tasked the Social Work Group Managers to come up with an action plan for each of their teams.

The Project Group are continuing to progress through their actions under the Project Plan. These include: redesigning our approach to reviews and their function in the Three Conversations model of social work, and developing a “trusted provider” model for reviews, linked to our internally-provided day services. In addition to this, our performance management tracking of reviews against local targets continues.

Measure Owner:
Linda Harper

Responsible Officer:
Grace Natoli

[< Previous: Good provider all](#)

[Return to Scorecard](#)

[Next: Long term admissions >](#)

Theme: Use of Resources

The number of long-term admissions to residential or nursing care per 100,000 over 65s

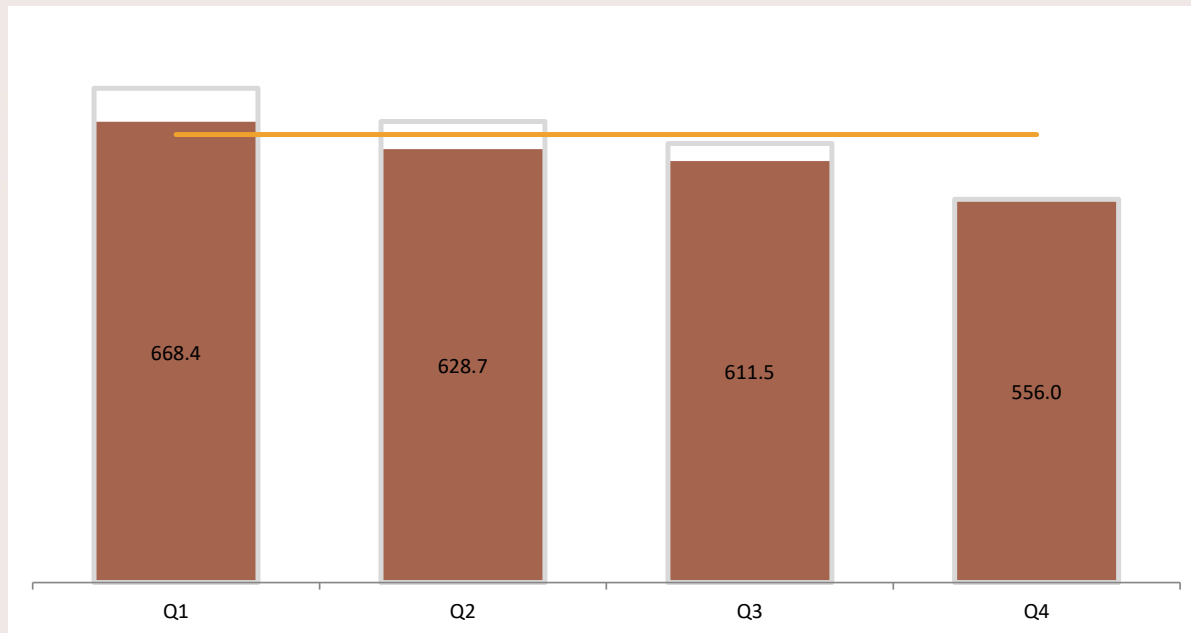
BLUE

Change:

Down
(Green) 9.1%

Prev. Quarter	Latest Quarter	Target
611.5	556	650
Recalculated: 0		

Source:
Carefirst



Reported Outturn

Recalculated

Target

Commentary:

We have significantly decreased the number of people who we placed permanently in care homes over the last reported quarter (March 2019). The figure of 556 represents 811 new admissions between April 2018 and March 2019, down from 892 in the period between January and December 2018.

In hospitals, we follow a Home First policy. We aim to avoid placing people permanently in care homes when they are discharged from hospital, and support them to remain in their own home whenever this is possible.

In the community, our social work teams have adopted a “Three Conversations” model of working. Under this model, social workers focus on connecting people with their communities as a source of support, and actively seek out opportunities and assets in the community that can help to meet people’s needs.

Measure Owner:
Pauline Mugridge

Responsible Officer:
Pauline Mugridge

Frequently asked questions:

[< Previous: Reviews](#)

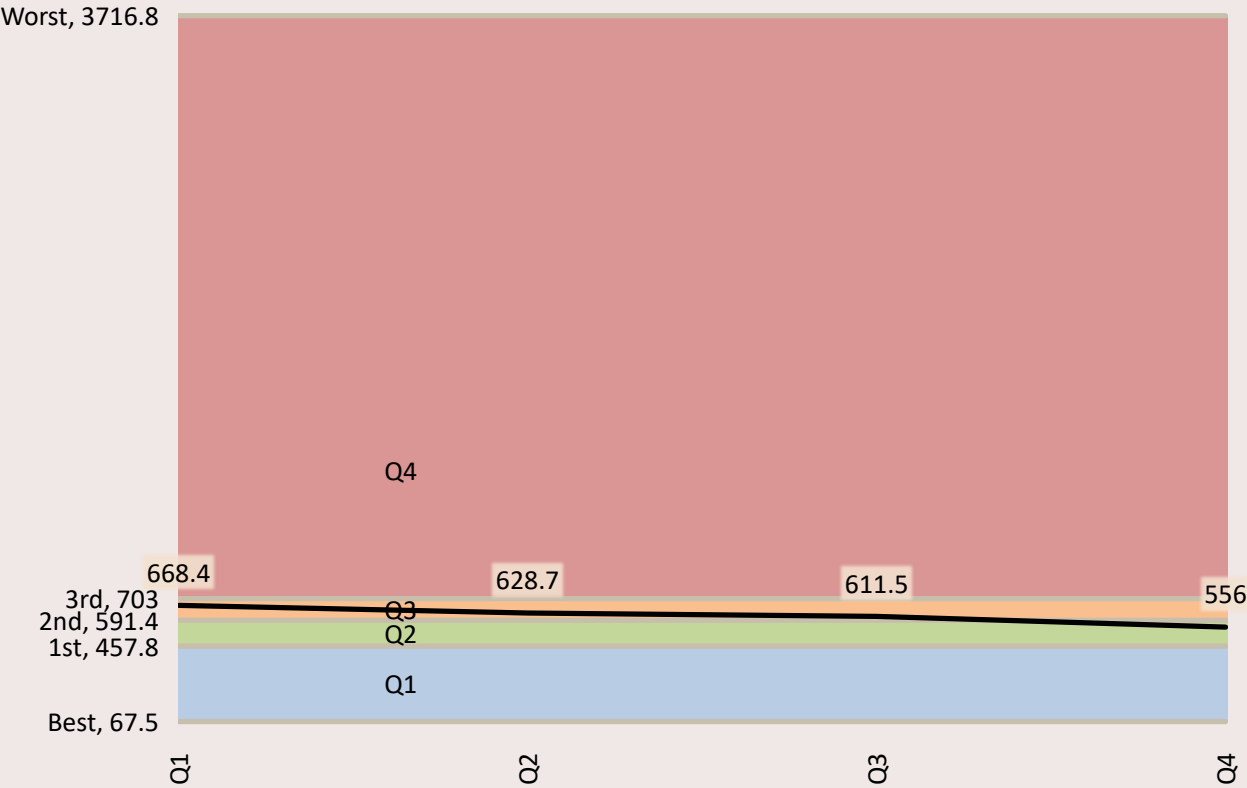
[Return to Scorecard](#)

[Next: Long term admissions quartiles >](#)

Theme: Use of Resources

The number of long-term admissions to residential or nursing care per 100,000 over 65s

Performance against national quartiles



Benchmarking data is taken from 2017/18 Ascof
This benchmarking is against historical results- current performance by other local authorities may differ from this.

Quartile	Score	Difference		Admissions Difference
		Figure	%	
Worst	3716.8	3160.8	568%	4611
3rd	703.0	147.0	26%	214
2nd	591.4	35.4	6%	52
Birmingham	556.0			
1st	457.8	-98.2	-18%	-143
Best	67.5	-488.5	-88%	-713

Current Quartile	2nd
Distance to next quartile	143 Admissions
Distance to top quartile	143 Admissions

Theme: Personalised Support

Social work client satisfaction - postcard questionnaire.

GREEN

Change:

Up
(Green) 4 pp

Prev. Quarter

93%

Latest Quarter

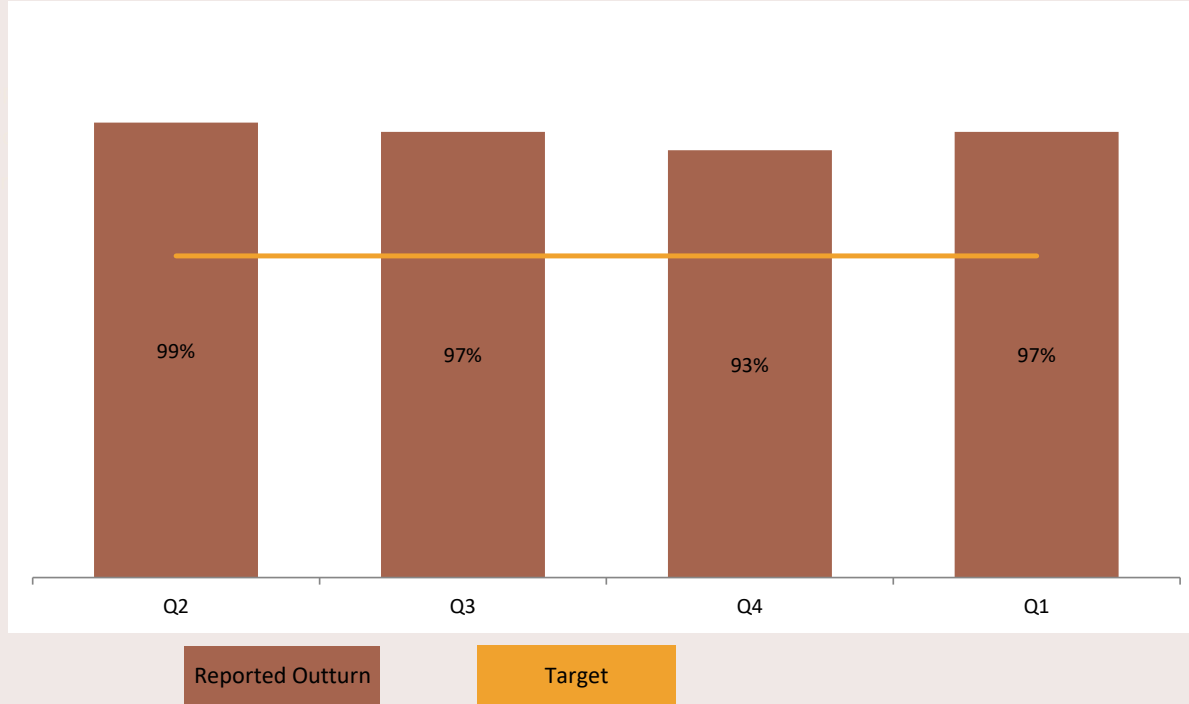
97%

Target

70%

Source:

Postcard survey- given to people by their social worker following an assessment



Commentary:

We have reversed last quarter's slight drop in performance. Last quarter (January to March), 90% of people reported that they understood what would happen next. Since then we have passed this feedback on to social workers, and this quarter (April to June) 97% reported that they understood what would happen next. The feedback we have received through the postcard questionnaire is overwhelmingly positive- in particular, 98% of people reported that they felt their views had been listened to, and that they were treated with respect.

We also received a greater number of responses this quarter: 100, up from 66 last quarter. We are hoping to build on this success by further encouraging social workers to make use of it, and embedding it into the day-to-day work of our teams. We will also be looking at boosting our response rate by opening up other methods, such as an online questionnaire, and emailed invitations, in order to build a fuller picture of our citizens' experiences of our service.

As part of a routine quality assurance audit this month Team Managers are contacting a random selection of citizens who have recently worked with a social worker or social work facilitator to gather feedback.

Measure Owner:

Fiona Mould

Responsible Officer:

Frequently asked questions:

[< Previous: Long term admissions quartiles](#)

[Return to Scorecard](#)

[Next: Safeguarding MSP >](#)

Theme: Personalised Support

Percentage of concluded Safeguarding enquiries where the individual or representative was asked what their desired outcomes were

GREEN

Change:

Down
(Red) 3 pp

Last Month

95%

Recalculated:
93%

This Month

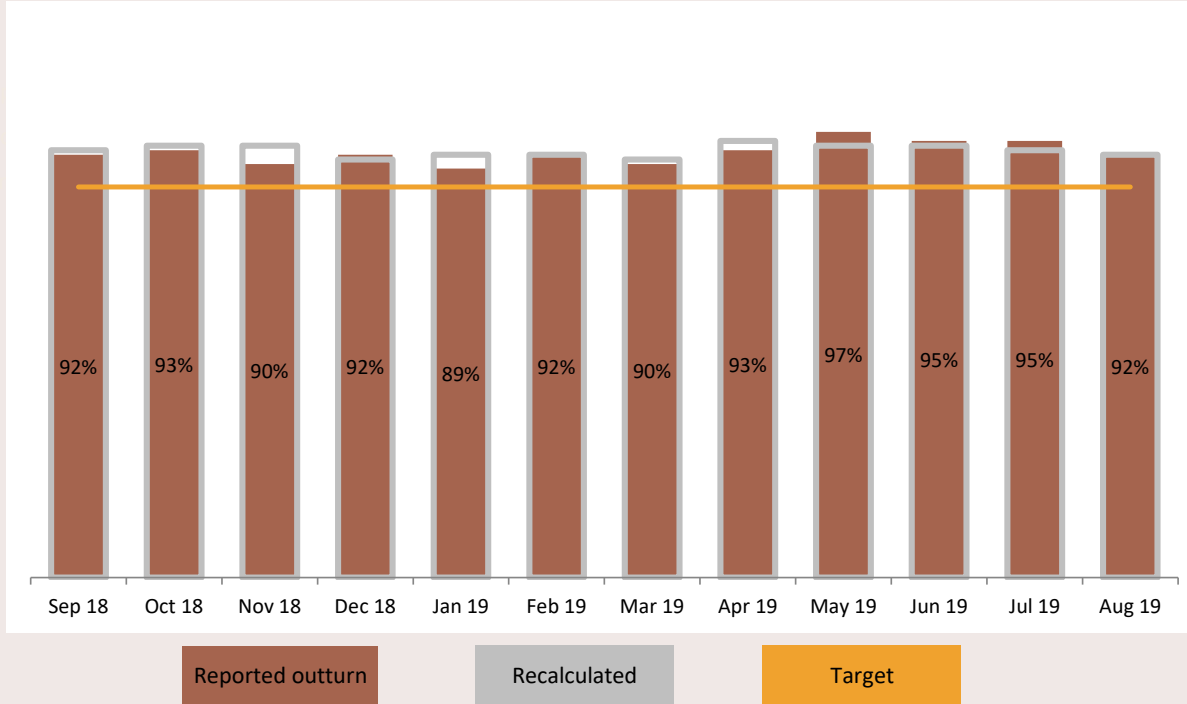
92%

Target

85%

Source:

Carefirst. Proportion of qualifying closed Safeguarding Enquiry forms where the question "Was the adult asked about their Making Safeguarding Personal Outcomes" was answered "Yes"



Commentary:

We have continued to exceed the target for this measure in August, and our overall performance over the last 12 months is 92.9%. As we have noted previously, this measure is based on relatively small numbers, so we expect variations in the result from month to month. However, the consistently high performance indicates that social work staff are making efforts to include vulnerable people in their safeguarding enquiries.

Measure Owner:
David Gray

Responsible Officer:

Frequently asked questions:

[< Previous: General satisfaction](#)

[Return to Scorecard](#)

[Next: Direct payments uptake >](#)

Theme: Personalised Support

Uptake of Direct Payments

GREEN

Change:

Up
(Green) 0.8 pp

Last Month

31.5%

Recalculated:
32%

This Month

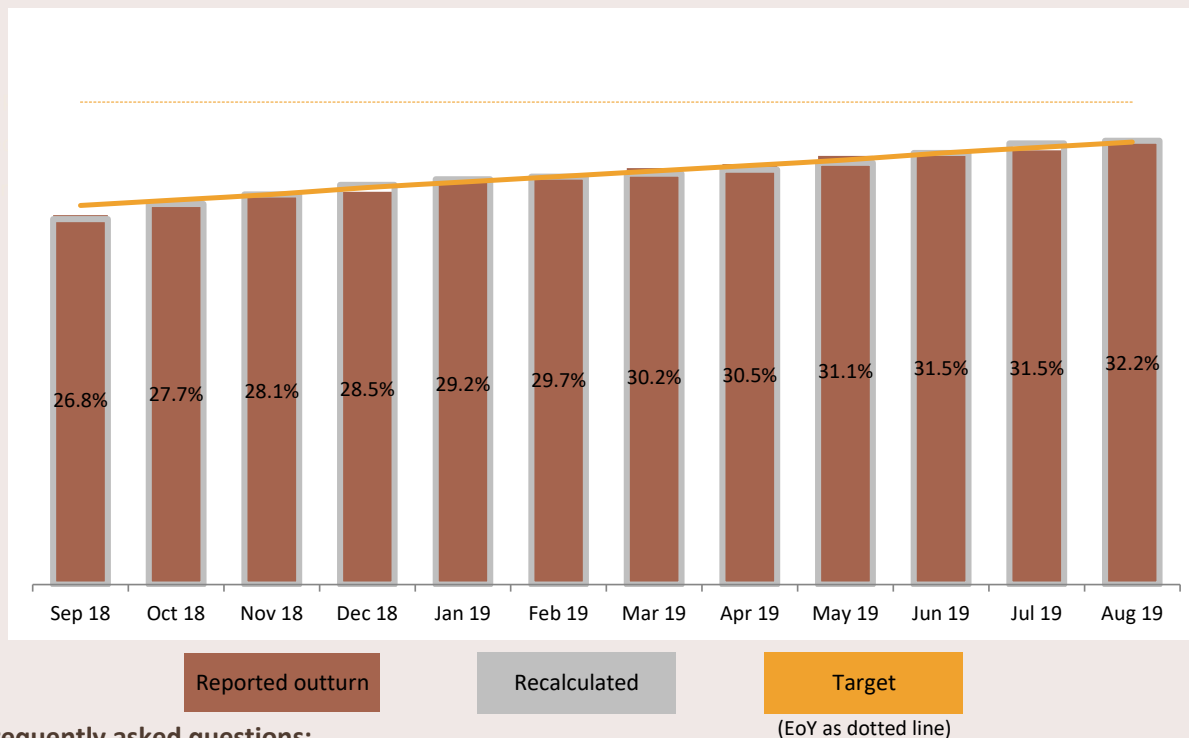
32.2%

Target

32.1%

(EoY 35%)

Source:
Carefirst service agreements. The proportion of clients receiving an eligible care package who have at least part of it delivered via direct payment.



Frequently asked questions:

[< Previous: Safeguarding MSP](#)

[Return to Scorecard](#)

[Next: Direct payments quartiles >](#)

Commentary:

We have increased the number of people receiving direct payments again this month, and we are confident that we are on track to meet our target in March 2020. The recording delays we experienced last month due to staff being on leave have resolved themselves as people have returned from holiday.

We are continuing to work with social workers to promote direct payments as a way for people to access social care support, and we are encouraging the teams to share good practice.

In March 2019, 42% of the people whose support we planned using our new Three Conversations process took up direct payments, and we are continuing to expand the use of this process. We also expect that our commissioning team's work to re-contract home support providers will result in more people taking up direct payments.

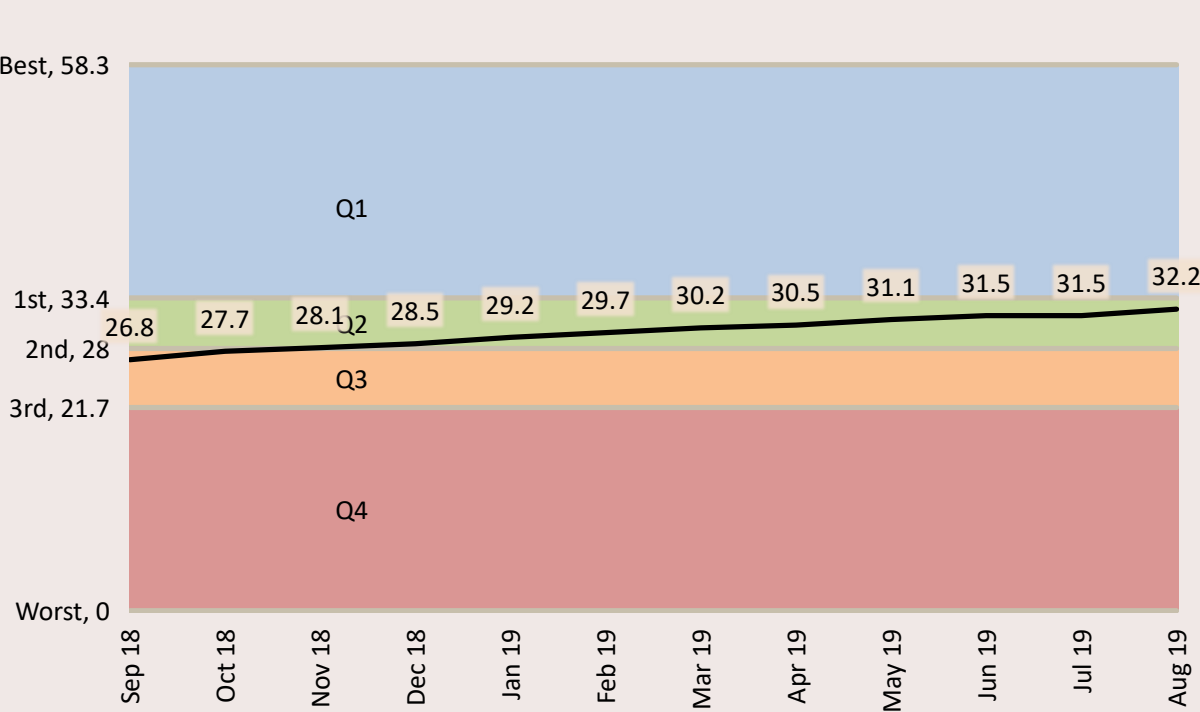
Measure Owner:
Pauline Mugridge

Responsible Officer:
Julia Parfitt

Theme: Personalised Support

Uptake of Direct Payments

Performance against national quartiles



Benchmarking data is taken from 2017/18 Ascof
This benchmarking is against historical results- current performance by other local authorities may differ from this.

Quartile	Score	Difference		Packages Difference
		Figure	%	
Worst	0.0%	-32.2	-100%	-2657
3rd	21.7%	-10.5	-33%	-867
2nd	28.0%	-4.2	-13%	-347
Birmingham	32.2%			
1st	33.4%	1.2	4%	99
Best	58.3%	26.1	81%	2154

Current Quartile	2nd
Distance to next quartile	99 Packages
Distance to top quartile	99 Packages

Theme: Personalised Support

The percentage of people who receive Adult Social Care in their own home

GREEN

Change:

Up
(Green) 0.1 pp

Last Month

69.1%

Recalculated:
69%

This Month

69.2%

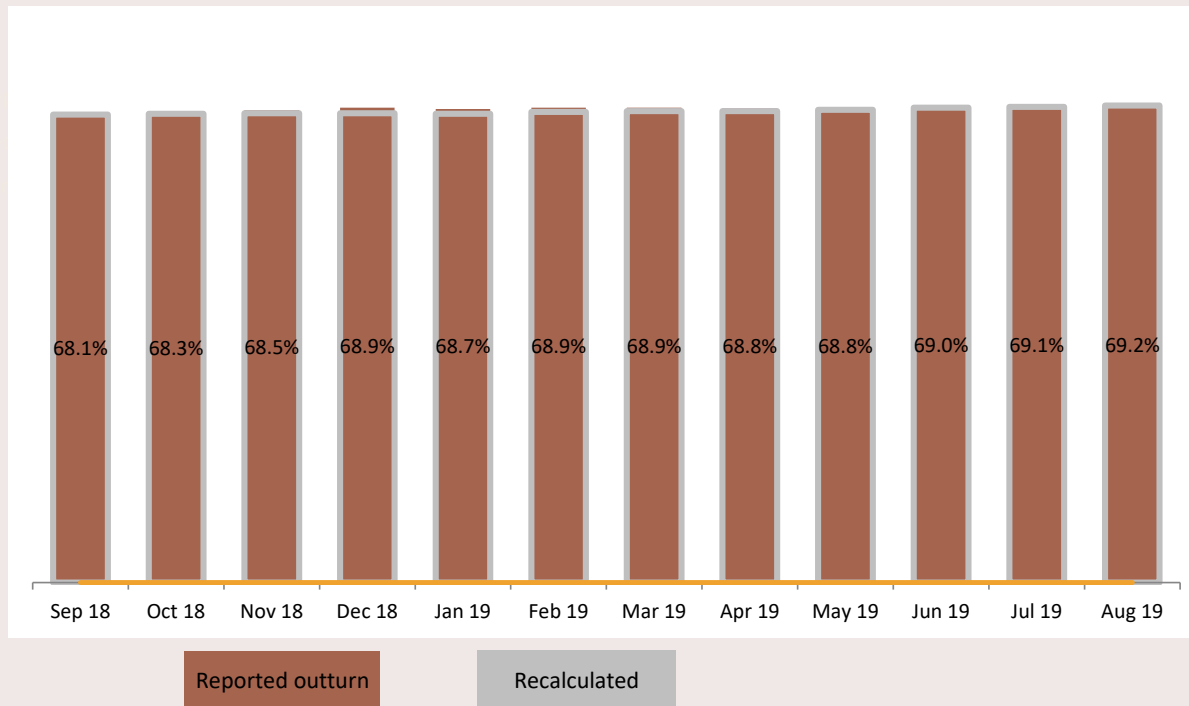
Preferred

Travel:

Upwards

Source:

Carefirst via finance team. Snapshot proportion of people receiving long-term services who do not receive residential or nursing care



Commentary:

The proportion of people receiving support from us in their own homes has increased again this month, and we are now seeing a steady incremental improvement in this measure. We are continuing to help people to remain living in their communities for as long as possible, so long as it meets their care needs and does not place them at risk. We have a variety of policies and initiatives in place to support this aim. These include our Home First policy, which aims to prevent discharging people from hospital into a care home wherever we can avoid it. As part of Home First we are running a pilot of an intensive home care service to assist people to return home when previously they would have needed to move to a nursing home. Our Occupational Therapists continue to support our Social Workers to use equipment and assistive technology effectively so that people can remain in their homes for longer. We have adopted a new model for social work across a large part of our service, the Three Conversations model, and we are in the process of rolling it out to the remaining teams. As part of the Three Conversation model, we focus on reconnecting people with their local communities as a source of support, and this should prevent, or at least delay, them needing to move into a care home. In some cases, it can even prevent people needing support at all. Given the long-term nature of our services, we only expect to see gradual change in this measure. However, taken in conjunction with the improvement in the numbers of people being admitted to care homes (811 between April 2018 and March 2019, down from 892 in the period between January and December 2018), this improvement suggests that our efforts are having a positive effect.

Measure Owner:
Pauline Mugridge

Responsible Officer:
Gian Saini

Frequently asked questions:

[< Previous: Direct payments quartiles](#)

[Return to Scorecard](#)

[Next: Shared lives uptake >](#)

Theme: Personalised Support

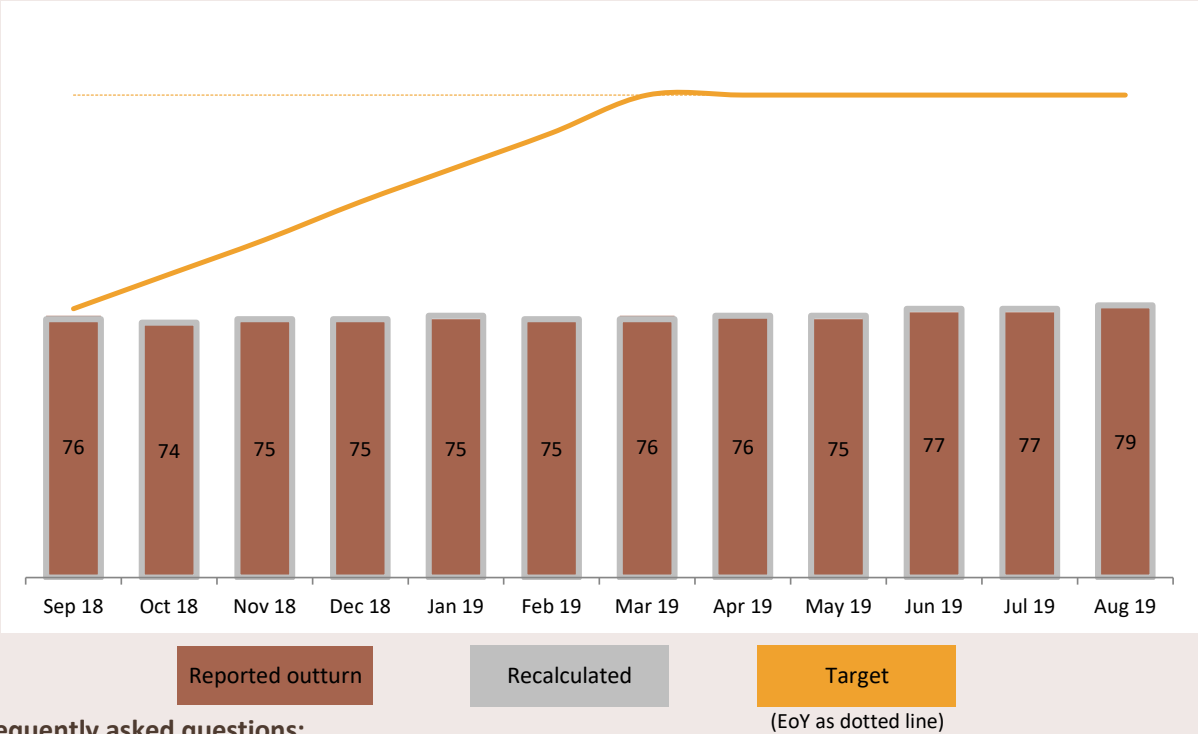
The number of people who have Shared Lives

RED

Change:
Up
(Green) 2.6%

Last Month	This Month	Target
77	79	140
Recalculated: 78		(EoY 140)

Source:
Carefirst service agreements



Commentary:

The number of people receiving a Shared Lives service from us has increased by two this month, and it is now higher than it has been in at least two years. We are now working to an internal aim of setting up two new long-term placements every month.

Since we aligned individual members of the Shared Lives team with constituencies to link them more directly with social worker teams, social workers have made an increased number of enquiries and referrals to us. Our team is now working to place the people who have been referred to us with carers.

In order to increase the number of successful placements we make, we have now planned a session where we will meet with the Shared Lives carers who currently don't have anyone placed with them. This is so that we can explore any blockages preventing them from being matched to people who need care. We have also strengthened our links with the Occupational Therapy service so that they can support these carers to take placements where possible.

Given the early stage we are at with our work to improve our performance around Shared Lives, we are proposing a target of 80, which is currently going through the sign-off process.

Measure Owner: Linda Harper Responsible Officer: Zakia Loughead

Frequently asked questions:

Theme: Prevention and Early Help

Number of completed safeguarding enquiries which involved concerns about domestic abuse

GREEN

Change:

**Down
(Red)** 66.7%

Last Month

12

Recalculated:
14

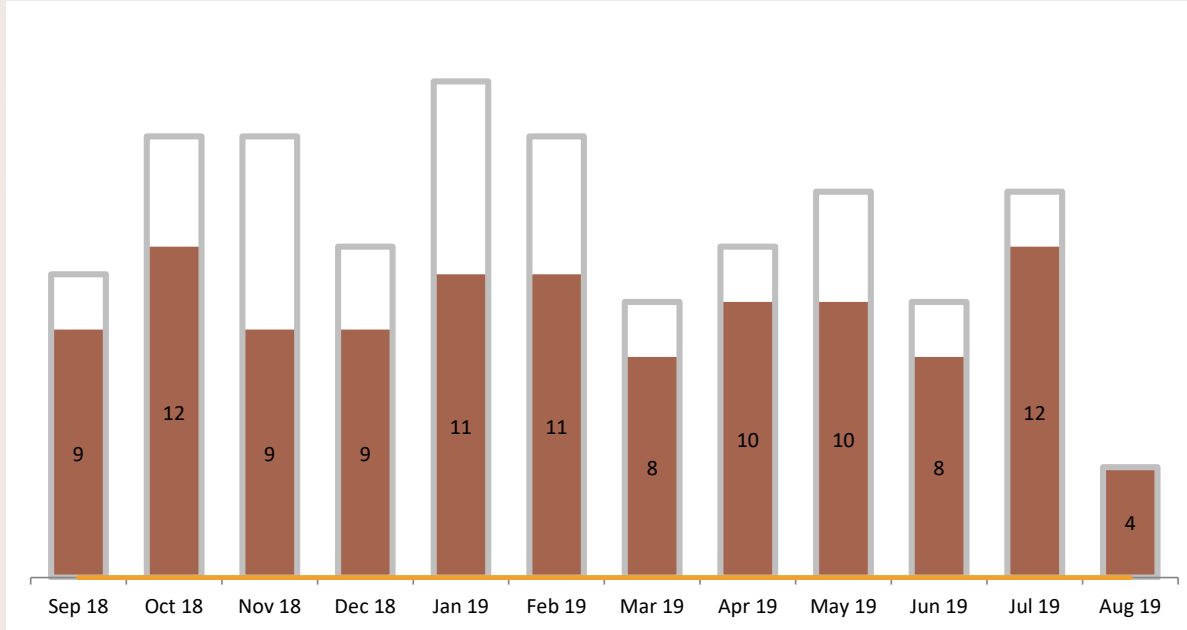
This Month

4

Target

N/A

Source:
Carefirst



Reported outcome

Recalculated

Target

Commentary:

59 Safeguarding Enquiries were completed in August, of which 4 involved allegations of domestic abuse - 6.8%
In the last 12 months there have been 153 completed enquiries relating to this. Of these 94% achieved their expressed outcomes, 93% felt that they were involved, 92% felt that they had been listened to, 91% felt we had acted on their wishes, 84% felt safer and 83% felt happier as a result of our intervention.

Measure Owner:
David Gray

Responsible Officer:

Frequently asked questions:

[< Previous: Shared lives uptake](#)

[Return to Scorecard](#)

[Next: DV safeguarding proportion >](#)

Theme: Prevention and Early Help

Percentage of completed safeguarding enquiries which involved concerns about domestic abuse

GREEN

Change:

**Down
(Red)** 4 pp

Last Month

10.8%

Recalculated:
10.4%

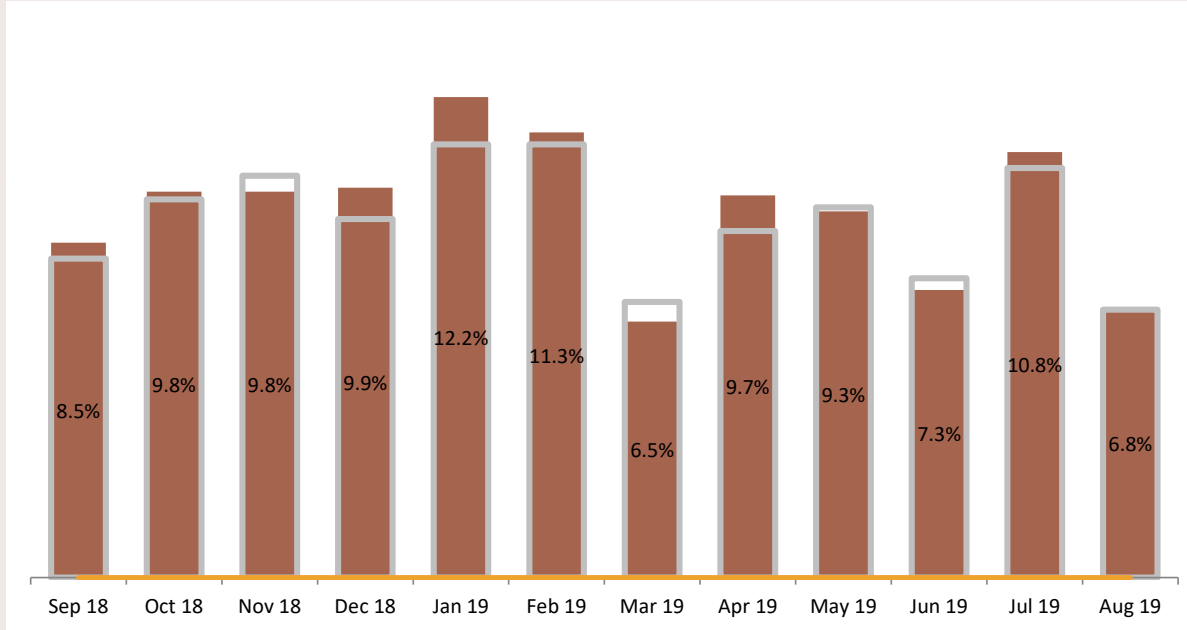
This Month

6.8%

Target

N/A

Source:
Carefirst



Reported outturn

Recalculated

Target

Commentary:

59 Safeguarding Enquiries were completed in August, of which 4 involved allegations of domestic abuse - 6.8%
In the last 12 months there have been 153 completed enquiries relating to this. Of these 94% achieved their expressed outcomes, 93% felt that they were involved, 92% felt that they had been listened to, 91% felt we had acted on their wishes, 84% felt safer and 83% felt happier as a result of our intervention.

Measure Owner:
David Gray

Responsible Officer:

Frequently asked questions:

[< Previous: DV safeguarding count](#)

[Return to Scorecard](#)

[Next: LD Employment >](#)

Theme: Community Assets

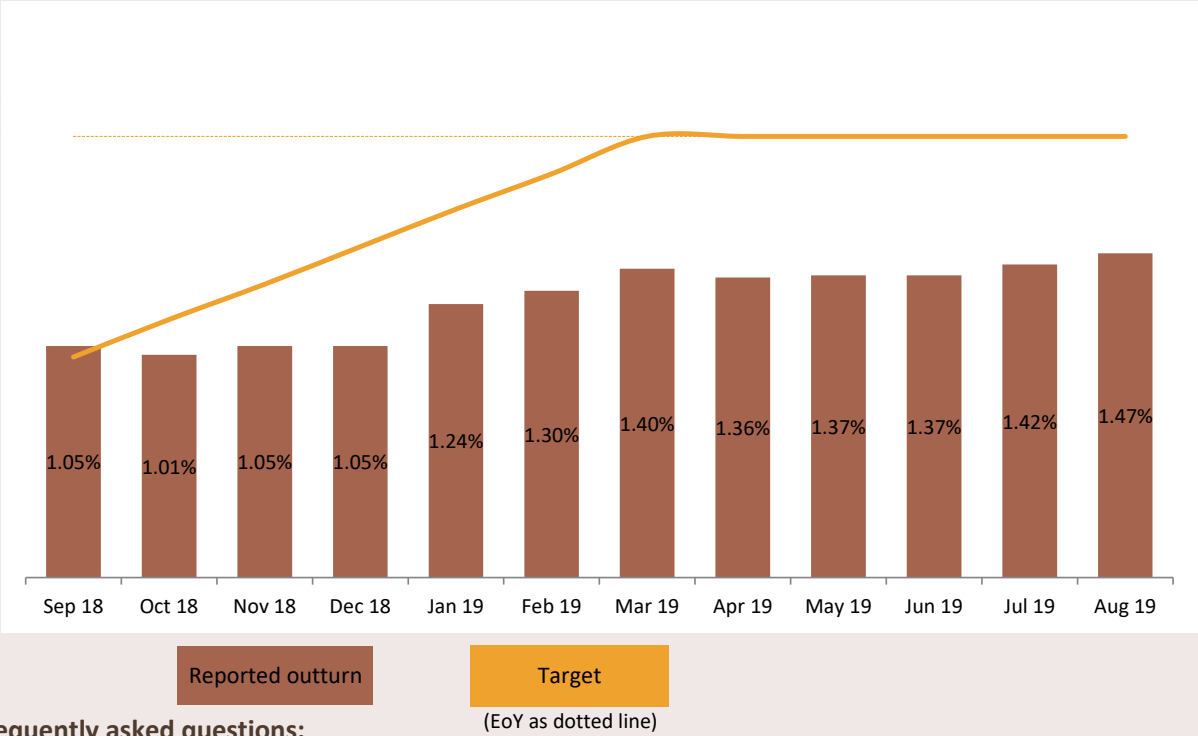
The percentage of service users aged 18-64 with learning disabilities in employment

RED

Change:
Up
(Green) 0.05 pp

Last Month	This Month	Target
1.42%	1.47%	2% (EoY 2%)

Source:
Carefirst classifications



Frequently asked questions:

Commentary:

The proportion of people with a learning disability, and who we support with long-term care, that are in employment has increased again this month.

We are continuing to focus on our action plan to improve our performance on this measure. As part of our plan, we are recruiting a dedicated officer whose sole responsibility will be to drive our work, and partner organisations, to improve employment opportunities for our citizens with learning disabilities. Until we have appointed somebody, we expect progress to be limited, however we hope to sustain the steady progress we have made recently.

We have now met with the group of people who use our day centres and expressed an interest in employment opportunities. Following in-depth conversations with them, we now have a small cohort of people we can help through person-centred planning towards work placements and employment opportunities.

We are continuing to work with the PURE Project (Placing vulnerable Urban Residents into Employment) following their launch in July, and will be asking them to specifically track any people we refer to them through their system. Two more parents of adults with learning disabilities have joined our Carers' Forum, which has met with the PURE project. The feedback we have had from them regarding our developing employment support has been very positive.

We are also hoping to apply some of the lessons that are coming out of the recent Day Opportunities consultation to the way we support people into employment.

This measure only looks at people with Learning Disabilities who receive care services from us, which is in line with national reporting. This means that it deals with people who have particularly high levels of need. As a result, our potential to improve, and the speed at which we can do it, is limited. With this in mind, we are proposing a new target for the year of 1.5% which reflects the current position of our initiatives, such as the PURE project, and the work that is needed in order to make a marked improvement.

Measure Owner:
Linda Harper

Responsible Officer:
Sonia Mais-Rose

[< Previous: DV safeguarding proportion](#)

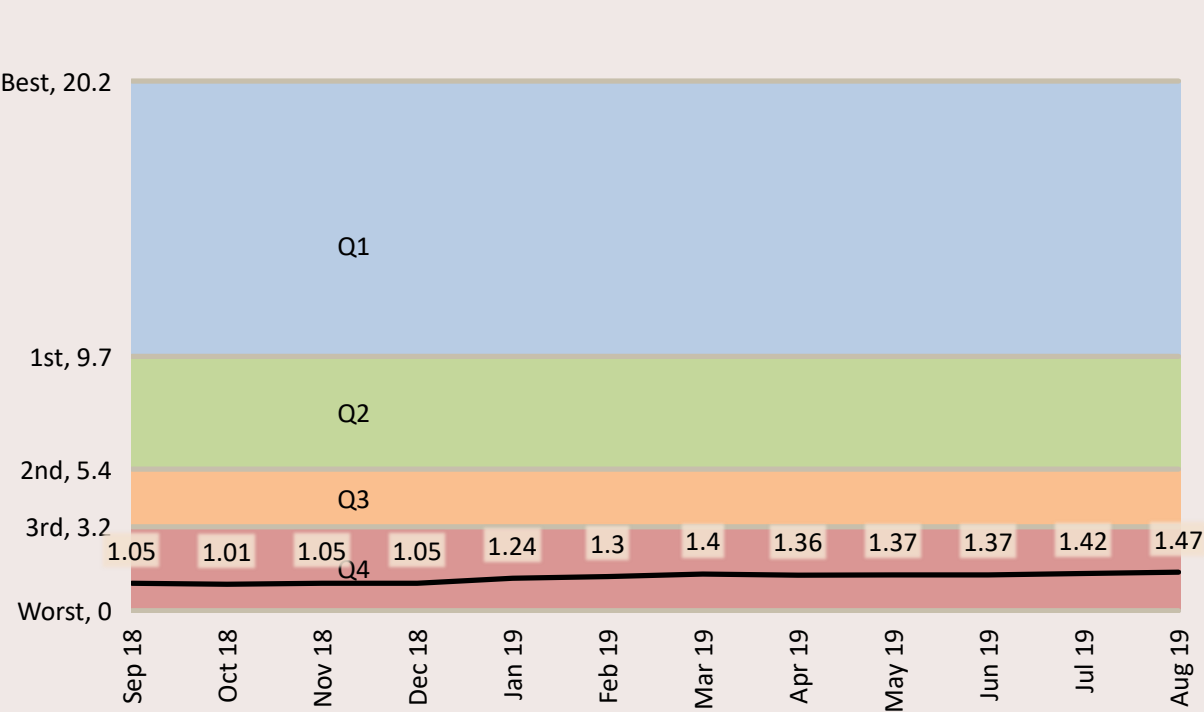
[Return to Scorecard](#)

[Next: LD Employment quartiles >](#)

Theme: Community Assets

The percentage of service users aged 18-64 with learning disabilities in employment

Performance against national quartiles



Benchmarking data is taken from 2017/18 Ascof
This benchmarking is against historical results- current performance by other local authorities may differ from this.

Quartile	Score	Difference		People Difference
		Figure	%	
Worst	0.00%	-1.47	-100%	-30
Birmingham	1.47%			
3rd	3.20%	1.73	118%	36
2nd	5.40%	3.93	268%	81
1st	9.70%	8.23	561%	169
Best	20.20%	18.73	1277%	385

Current Quartile	4th
Distance to next quartile	36 People
Distance to top quartile	169 People

Theme: Community Assets

The percentage of adults in contact with secondary mental health services in employment

RED

Change:

Down
(Red) 0.3 pp

Prev. Quarter

4.3%

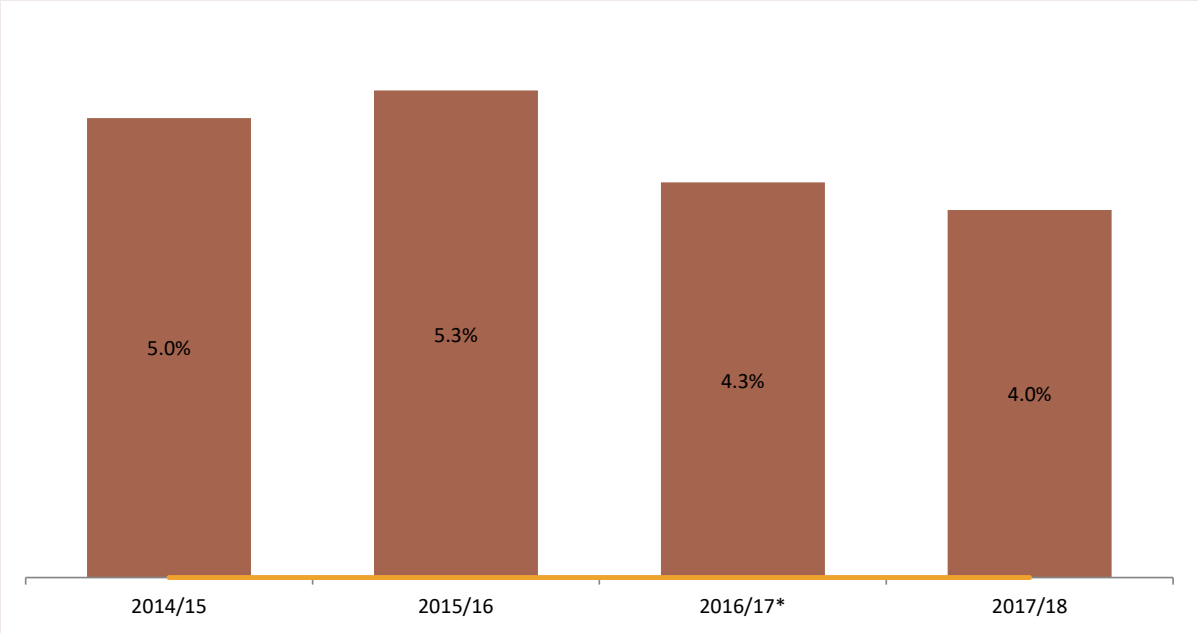
Latest Quarter

4%

Preferred

Travel:
Upwards

Source:
NHS Digital



Reported Outturn

Commentary:

Annual measure- results are due in November

Measure Owner:
Linda Harper

Responsible Officer:
Linda Harper

Frequently asked questions:

This is issued annually as part of the Ascof set of measures.

*Please note that due to national data quality issues, NHS Digital did not release this as an official Ascof measure for this year, and this figure should be viewed as a guide only.

[< Previous: LD Employment quartiles](#)

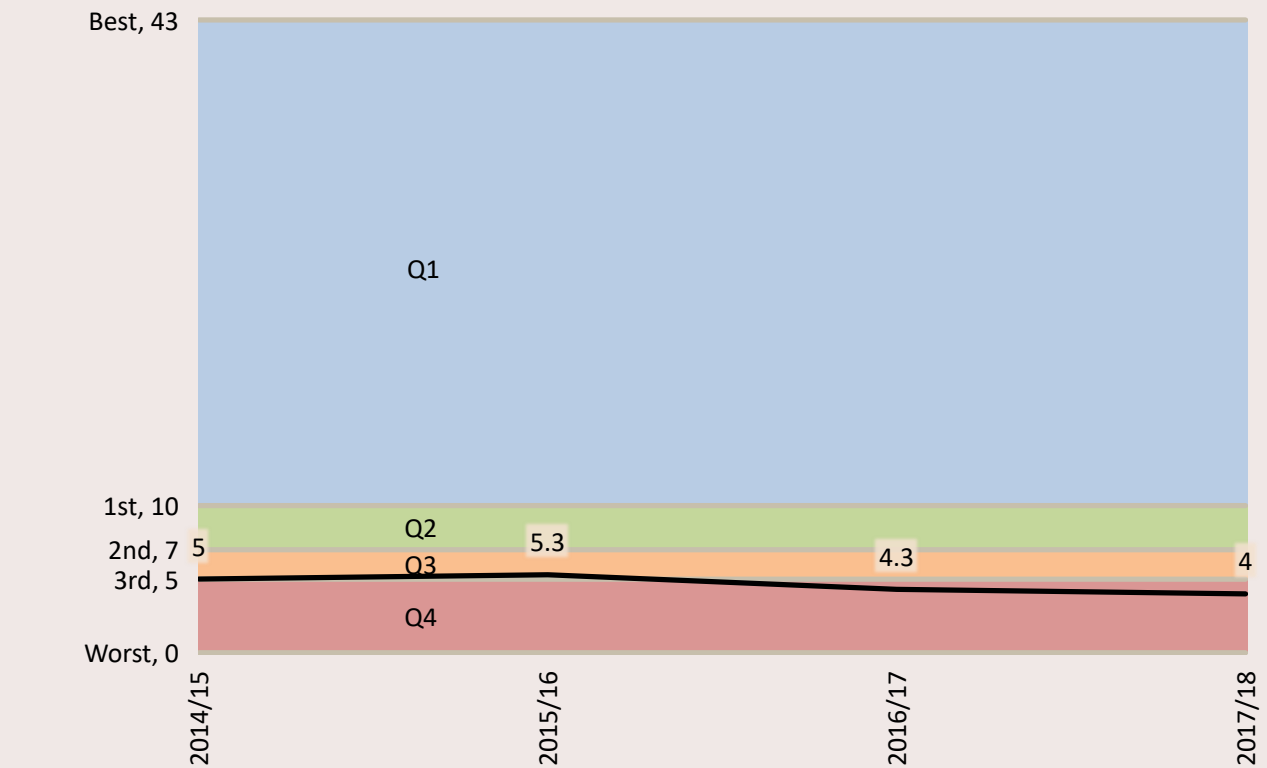
[Return to Scorecard](#)

[Next: MH Employment quartiles >](#)

Theme: Community Assets

The percentage of adults in contact with secondary mental health services in employment

Performance against national quartiles



This is issued annually as part of the Ascof set of measures.

*This is external data, and no numerator or denominator were given, so it is not possible to calculate the difference in terms of individuals in employment.

Benchmarking data is taken from 2017/18 Ascof

This benchmarking is against historical results- current performance by other local authorities may differ from this.

Quartile	Score	Difference		People* Difference
		Figure	%	
Worst	0.0%	-4.0	-100%	
Birmingham	4.0%			
3rd	5.0%	1.0	25%	
2nd	7.0%	3.0	75%	
1st	10.0%	6.0	150%	
Best	43.0%	39.0	975%	

Current Quartile	4th
Distance to next quartile	
Distance to top quartile	

Theme: Community Assets

The proportion of people who use services who reported that they had as much social contact as they like

GREEN

Change:

Up
(Green) 9.2 pp

Prev. Quarter

37.3%

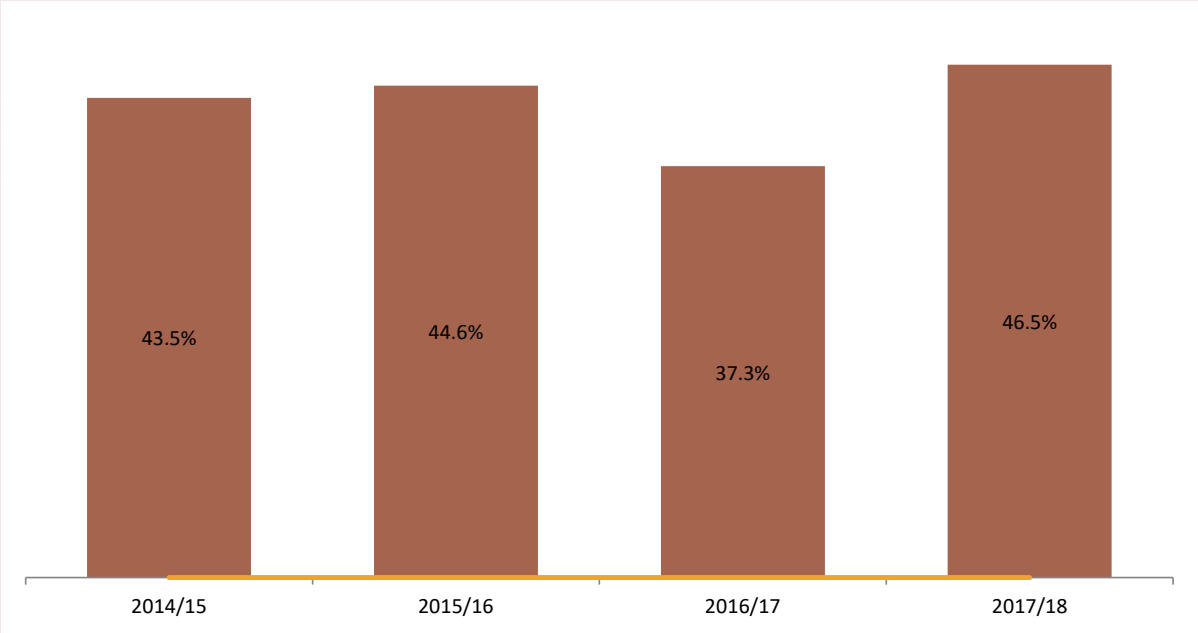
Latest Quarter

46.5%

Preferred

Travel:
Upwards

Source:
NHS Digital



Reported Outturn

Commentary:

Annual measure- results are due in November

Measure Owner:

Responsible Officer:

Frequently asked questions:

This is issued annually as part of the Ascof set of measures

[< Previous: MH Employment quartiles](#)

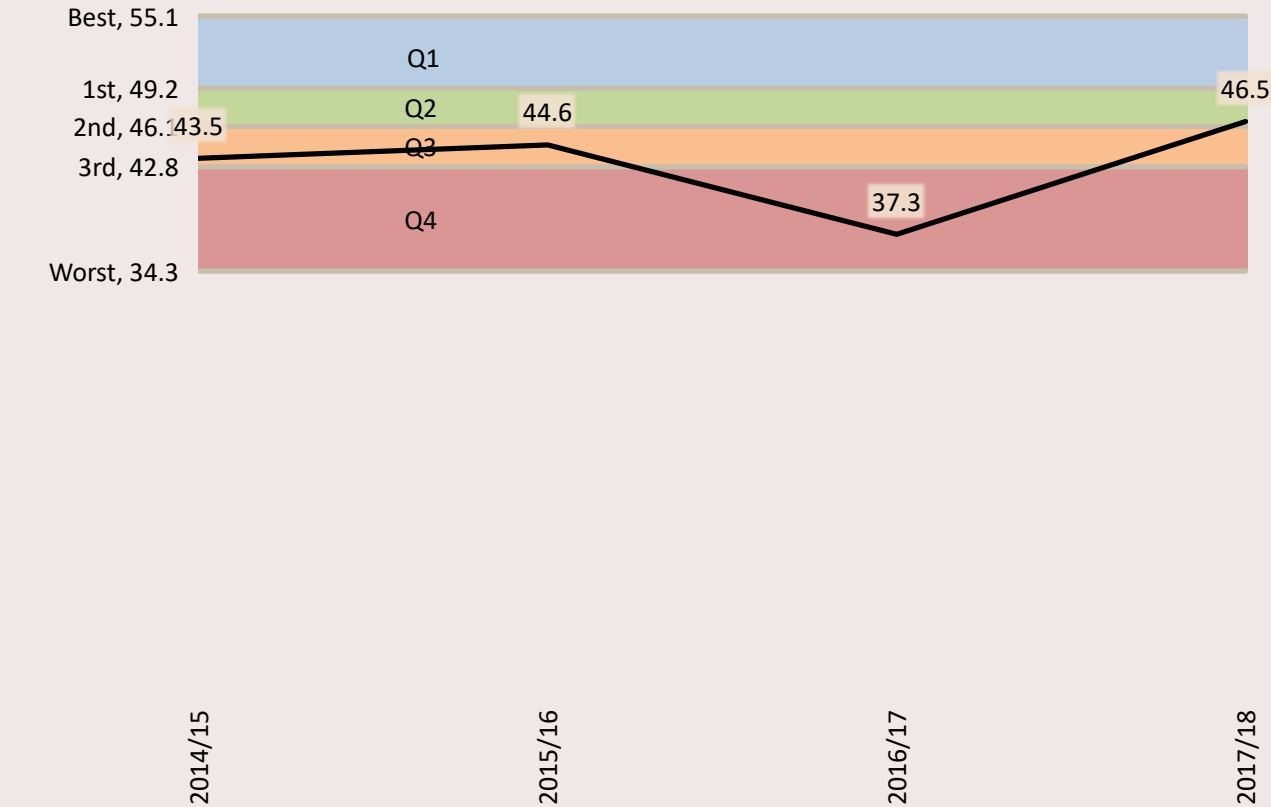
[Return to Scorecard](#)

[Next: Client social contact quartiles >](#)

Theme: Community Assets

The proportion of people who use services who reported that they had as much social contact as they like

Performance against national quartiles



This is issued annually as part of the Ascof set of measures

Benchmarking data is taken from 2017/18 Ascof
This benchmarking is against historical results- current performance by other local authorities may differ from this.

Quartile	Score	Difference		Respondents Difference
		Figure	%	
Worst	34.3%	-12.2	-26%	-53
3rd	42.8%	-3.7	-8%	-16
2nd	46.1%	-0.4	-1%	-2
Birmingham	46.5%			
1st	49.2%	2.7	6%	12
Best	55.1%	8.6	18%	37

Current Quartile	2nd
Distance to next quartile	12 Respondents
Distance to top quartile	12 Respondents

Theme: Community Assets

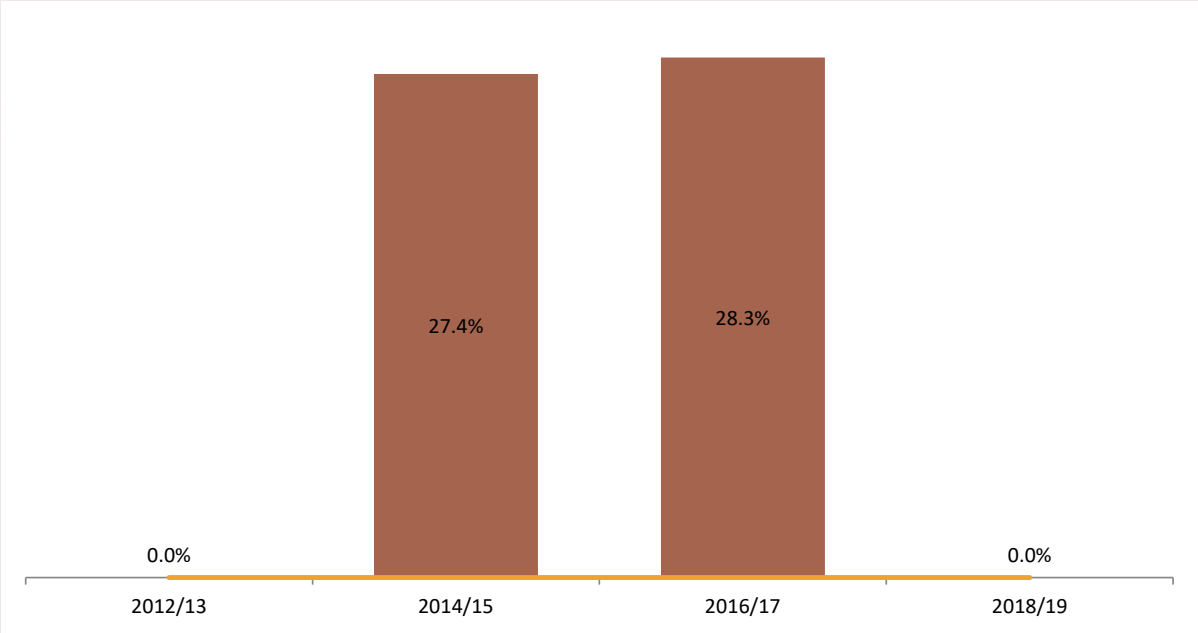
The proportion of carers who reported that they had as much social contact as they like

N/A

Change:

Prev. Quarter	Latest Quarter	Preferred
28.3%		Travel: Upwards

Source:
NHS Digital



Reported Outturn

Commentary:

Biennial measure- results are due in November

Measure Owner: Pauline Mugridge	Responsible Officer: Fiona Mould / Austin Rodriguez
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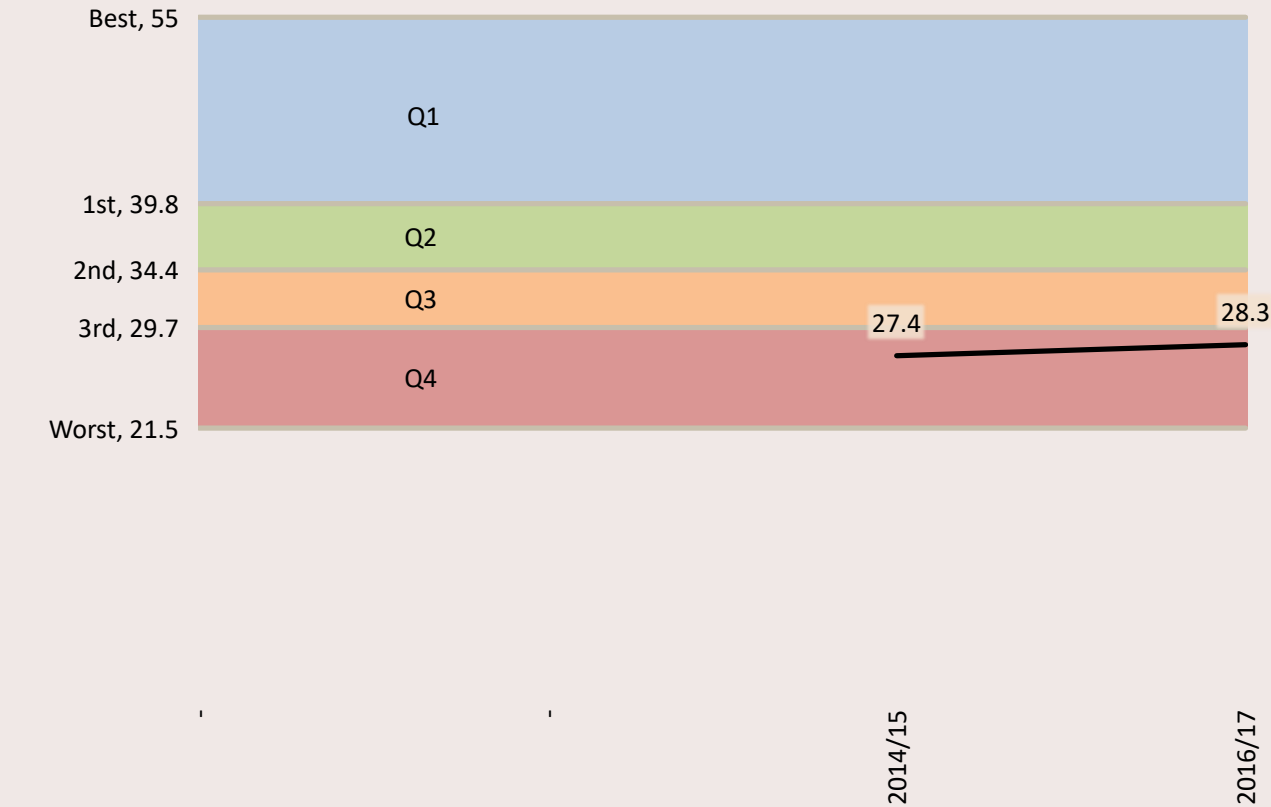
Frequently asked questions:

This is issued annually as part of the Ascof set of measures

Theme: Community Assets

The proportion of carers who reported that they had as much social contact as they like

Performance against national quartiles



This is issued annually as part of the Ascof set of measures

Benchmarking data is taken from 2016/17 Ascof
This benchmarking is against historical results- current performance by other local authorities may differ from this.

Quartile	Score	Difference		Respondents Difference
		Figure	%	
Worst	21.5%	-6.8	-24%	-24
Birmingham	28.3%			
3rd	29.7%	1.4	5%	5
2nd	34.4%	6.1	22%	21
1st	39.8%	11.5	41%	40
Best	55.0%	26.7	94%	93

Current Quartile	4th
Distance to next quartile	5 Respondents
Distance to top quartile	40 Respondents