

Birmingham HOSC

Date of meeting	16/10/2018		
Title of agenda Item	Birmingham and Solihull Sustainability and Transformation Partnership (STP) Draft Strategy Stakeholder Engagement Report – Phase 1.		
Lead STP member	Rachel O'Connor, Director of Planning and Delivery		
The outcome which I am seeking from submitting this to HOSC today	To share the draft stakeholder engagement report	Resolution	
		To Approve	To Support
			X
Name of officer(s) accountable for delivering the next steps	Rachel O'Connor, Director of Planning and Delivery		

Birmingham and Solihull Sustainability and Transformation Partnership (STP) Draft Strategy Stakeholder Engagement Report – Phase 1.

1. Introduction

Birmingham and Solihull Sustainability and Transformation Partnership (STP) was established in 2016. Our partnership of local NHS organisations and councils working alongside voluntary services, have a collective ambition to tackle inequality, ensuring that every patient and citizen gets the same service and quality of care regardless of where they live.

Our task throughout 2016 and 2017 was to stabilise under-performance in the health and care economy.

Then in May 2018 we revised our vision and produced a draft strategy outlining the high-level action priorities necessary to ensure every citizen is born well, grows well, lives well, ages well and dies well.

Our vision is to help everyone in Birmingham and Solihull to live the healthiest and happiest lives possible.

Our priorities – maternity, childhood and adolescence; adulthood and work; ageing and later life – are, for the first time, organised around people's life stages, not sectors, organisations or diseases.

They will be enabled by improving air quality for a healthier environment, broadening access to urgent care, integrating and developing digital solutions.

We want Birmingham and Solihull to be a great place for our staff to work and for our citizens to live.

We want Birmingham and Solihull to be the best place in the country for health and social care.

But we can't achieve our vision without the help and support of our partners, wider stakeholders and our citizens.

2. Purpose of this report

While the draft strategy has been approved by the STP Board, it is vital to get wider input from other key stakeholders.

The first phase of this stakeholder engagement process was to encourage feedback from senior leaders in the STP partnership organisations, before going out to talk to a wider, more public, audience.

The purpose of this report is to summarise that first phase of stakeholder engagement. It outlines the process undertaken, gives a themed summary of the feedback received as well as what was done with it, and the report details the next steps in a wider stakeholder engagement programme that will take place between November 2018 and March 2019.

3. Engagement methodology

This initial engagement with key stakeholders ran from May-September 2018 and was undertaken using a number of channels.

- Members of the STP Board attended meetings, including presentations to Health and Wellbeing Boards/Health Overview and Scrutiny Committees, to present the draft strategy, answer questions and receive feedback
- Directors of Strategy attended meetings, including presentations to Health and Wellbeing Boards/Health Overview and Scrutiny Committees, to present the draft strategy, answer questions and receive feedback
- Stakeholders received a copy of the draft strategy
- A copy of the draft strategy was posted on the Birmingham and Solihull Health and Wellbeing Board website

4. Stakeholders engaged

The stakeholders engaged during this initial stage were as follows:

- Ageing Well Portfolio Board
- Birmingham Health and Wellbeing Board
- Birmingham and Solihull Mental Health NHS Foundation Trust (BSMHFT)
- Birmingham City Council senior leadership team
- Birmingham Community Healthcare NHS Foundation Trust executive team
- Birmingham Health Overview and Scrutiny Committee
- Birmingham and Solihull Health Overview and Scrutiny Committee
- Birmingham Women's and Children's NHS Foundation Trust executive team
- Birmingham United Maternity Partnership (BUMP)
- BSoL Clinical Commissioning Group (CCG) executive team and Governing Body
- BSoL Clinical Leadership
- Child and Health Improvement Programme (CHIP) Board
- Directors of HR group
- Directors of Strategy
- GP Transformation Group
- Healthwatch Birmingham
- Healthwatch Solihull
- Local Digital Roadmap (LDR) Group
- Local Workforce Advisory Board (LWAB)
- Mental Health System Strategy Board
- Partner organizations' Senior Teams/Senior Clinical Teams
- Public Health - Health and Wellbeing Group
- Royal ORTHOPAEDIC Hospital NHS Foundation Trust executive team
- Solihull Metropolitan Borough Council Corporate Leadership Team and Cabinet

- Solihull Metropolitan Borough Council Senior Leadership Team
- STP Estates Forum
- STP Finance Directors
- STP Communications Group
- Solihull Health Overview and Scrutiny Committee
- Solihull Health and Wellbeing Board
- Staff Health and Wellbeing group
- Keep Our NHS Public
- STP Board
- STP Development & Delivery Group (DDG)
- University Hospitals Birmingham Foundation Trust executive
- University Hospitals Birmingham Foundation Trust UHB senior team
- University Hospitals Birmingham Foundation Trust staff forum

The STP has also received comments from individual stakeholders.

5. Feedback from partners - Key themes

The draft strategy was received extremely positively all round, with stakeholders reiterating their genuine commitment to partnership working.

The STP's aims have been received as clear, engaging and following strategic priorities that partners recognize.

The importance of being inclusive employers in order to better serve our diverse population has also been highlighted positively with some additional recommendations to be considered and the strategy has been revised to reflect these and other issues raised by partners.

There was feedback on the STP priorities, how to evaluate the potential impact of the STP strategy, comments on staff wellbeing, recruitment and retention, how best to recognize existing work being done by partners and identifying potential opportunities for collaboration.

For example, the Local Workforce Action Board (LWAB) has prepared a detailed offer of support to assist with the Adulthood and Work STP priority.

Solihull and Birmingham councils have said they will develop a joint public health proposal to support the STP.

The Health and Well Being Boards, along with a number of proposed initiatives, were very positive about the importance of place in the strategy's proposals.

5.1 STP priorities

- The Birmingham and Solihull Health Overview and Scrutiny Committee in June 2018 welcomed the strategy's emphasis on life cycle and place rather than disease or institution.
- The Birmingham and Solihull Health and Wellbeing Boards welcomed the shift to focus on inequities, wider public sector involvement, concentrating on wider determinants of health as well as staff wellbeing and encouraging new careers through apprenticeships.
- The Mental Health Strategy Board has proposed how to link current mental health work into the STP strategy.

- The Solihull Metropolitan Borough Council Public Health Group welcomed the approach addressing health in its wider perspective and not only in the context of health and social care services. The Group felt the life course approach ensures a focus on the early years' prevention, which has long term benefits.
- The group has requested synergy between the STP strategy, Solihull Together and the Health and Wellbeing Board strategy (which also uses a 'life course' approach).

5.2 Staff health and wellbeing; recruitment and retention

- The Equality and Health Inequalities (EHI Project) Co-ordinator at the NHSE Equality and Health Inequalities Unit has suggested that the workforce section of the STP strategy is stronger in its intention to recruit and retain a workforce which represents the diverse community it serves. There also needs to be a commitment to being inclusive employers across the health and social care system.
- The Birmingham and Solihull Local Workforce Action Board (LWAB) welcomed the strategy's focus on staff health and wellbeing and how this enables recruitment and retention.
- LWAB have identified 18/19 priorities and proposed how those will support delivery of the STP priorities. Oversight of these will be through the Adulthood and Work Portfolio Board.

5.3 Digital

- The Local Digital Roadmap (LDR) Group agreed the STP strategy was about what needed to be done collectively, rather than detailing issues that are 'business as usual'. There was significant support for a single digital platform and care record and promoting interoperability across systems.
- The Group also welcomed the opportunity for its members to be embedded in portfolios in order to retain a 'digital lens' on STP issues, as well as being part of the specific affiliated group supporting the 'enabling' priorities for digital.

5.4 Equality and Health Inequalities

- The Public Health Group, Solihull Metropolitan Borough Council welcomed the approach to address health in its wider perspective and not only in terms of health and social care services. The Group felt in order to address inequalities in health, there needs to be focus in the strategy and action on the wider determinants like air quality, community resilience, access to services and targeted resources. It acknowledged some of this will be addressed within Health and Wellbeing Boards.
- The Group also supported the inclusion of social value across the system.

- Feedback on specific points in the STP strategy was also received from the 0-25 Mental Health Programmed Lead, NHS Birmingham and Solihull Clinical Commissioning Group and NHSE's Health and Justice STP Programmed Manager (North Midlands) respectively.

5.5 Impact and evaluation

- The LWAB felt the STP strategy would be strengthened by the addition of a section on impact and evaluation, i.e., how success will be measured, demonstrating benefits realization to the population and setting out how the overall strategy and initiatives within the strategy will be assessed.
- The Public Health Group, Solihull Metropolitan Borough Council and Health and Wellbeing Boards requested consideration of how the STP engages more widely with the public to drive behavior change and improve social mobility and ensuring alignment with the Health and Wellbeing Board.
- It was felt the STP aspirations are clear but not so the outcomes.

6. Actions taken as result of the feedback

- All feedback has been gratefully received and, almost in its entirety, has been incorporated into the latest draft of the strategy.
- This draft will be considered by the STP Board on 1 October 2018 and once agreed, will form the basis of the next stage of stakeholder engagement – a half-day conference on December 5, for all governors, non-executive directors, elected members as well as other agreed individuals from partnership organisations that have a decision-making, or ratifying role.
- During February 2019 a series of events will take place in communities across Birmingham and Solihull engaging a wider audience of expert service users, carers and voluntary organisations.
- Feedback from those events will then be incorporated in to a final document which will be tabled for STP Board sign-off in April 2019 followed by publication thereafter.
- A programme of continued engagement is being developed and we are working with Healthwatch Birmingham and Healthwatch Solihull to agree a set of principles and a code of practice to ensure the voice of the people who use our services are at the heart of everything we do.