#### **BIRMINGHAM CITY COUNCIL**

## HEALTH AND SOCIAL CARE O&S COMMITTEE

## 1000 hours on 18th September 2018, Committee Room 6 - Actions

#### Present:

Councillor Rob Pocock (Chair)

Councillors Nicky Brennan, Mick Brown, Peter Fowler, Ziaul Islam, Chauhdry Rashid, Paul Tilsley and Suzanne Webb.

(Councillor Mick Brown chaired the meeting for the agenda items 1-5.)

#### Also Present:

Andy Cave, Chief Executive, Healthwatch Birmingham

Zoeta Manning, Senior Integration Long Term Conditions Manager for Frailty, Birmingham and Solihull Clinical Commissioning Group

David Harris, Transport Policy Manager

Mark Wolstencroft, Operations Manager, Environmental Protection

Sylvia Broadley, Air Quality Manager

Duncan Vernon, Acting Assistant Director, Public Health

Rose Kiely, Overview & Scrutiny Manager, Scrutiny Office

Gail Sadler, Scrutiny Officer, Scrutiny Office

#### 1. NOTICE OF RECORDING

The Chairman advised that this meeting would be webcast for live or subsequent broadcast via the Council's Internet site (which could be accessed at "www.civico.net/birmingham") and members of the press/public may record and take photographs.

The whole of the meeting would be filmed except where there were confidential or exempt items.

#### 2. APOLOGIES

None.

#### 3. DECLARATIONS OF INTEREST

Members were reminded that they must declare all relevant pecuniary interests and non-pecuniary interests relating to any items of business to be discussed at the meeting. If a pecuniary interest is declared a Member must not speak to take part in that agenda item. Any declarations will be recorded in the action notes of the meeting.

#### 4. ACTION NOTES/ISSUES ARISING

The action notes of the meeting held on 17<sup>th</sup> July 2018 were agreed.

#### 5. HEALTHWATCH BIRMINGHAM UPDATE

Andy Cave (Chief Executive, Healthwatch Birmingham) attended to give a verbal update about the work that had been conducted to date and forthcoming investigations as well as briefing the members about what is happening in the Healthwatch network and local Healthwatch relationships with Overview and Scrutiny committees.

- Have been working to ensure Birmingham is highlighted on a national level and will be attending the national Healthwatch Conference in October to present two areas of work:
  - Community Offer a new way of engaging with key population groups across the City. Working more collaboratively with third sector partners i.e. train volunteers of those organisations in engagement, listening and data collection skills.
  - Quality Standard tool used to raise the standard of health and social care organisations use of patient and public involvement experience and insight. This will be focused on two areas of work where it has been used in practice i.e. benchmarking of:-
    - The 3 Clinical Commissioning Groups (South Central, CrossCity and Solihull) merger to identify areas of best practice regarding patient engagement.
    - Birmingham and Solihull Mental Health NHS Foundation Trust

       how they use their engagement mechanisms and use of
      feedback to improve services for people with mental health
      issues.
- Worked with Healthwatch England to develop a national quality framework for local Healthwatch organisations which will enable them to identify where there is best practice in the Healthwatch network.
- Done a lot of work to ensure that they receive good quality feedback i.e. hearing from the hard to reach people in the City i.e. those who are not usually engaged. On target to reach contractual target of receiving 550 pieces of feedback within the first 6 months.
- Completed/current investigations:-
  - Community Mental Health
  - Direct Payments Issue of whether quality services are available to meet the choice of the service user. Report to be published later this year.
  - City Hospital working with colleagues of Sandwell and West Birmingham CCG to look at:-

- Quality of care at City Hospital.
- Delays with the new Midland Metropolitan Hospital.
- Forthcoming investigation:-
  - Primary care support for people with mental health issues e.g. autism, brain injury etc.
- With reference to working with this committee, Andy Cave welcomed the regular meetings with the Chair which gave an opportunity to share concerns and raise any issues which were of interest to both parties' e.g. direct payments, City Hospital and the new Midland Metropolitan Hospital.
- On a national level, when looking at the different scales of involvement with Scrutiny, it goes from no involvement at all to having a seat on the Scrutiny committee.

### RESOLVED:

- In response to a question about good quality feedback from the public i.e. the type of questions asked of the public and a request to see those questions/feedback and the Quality Standard, Andy Cave agreed to send the following information to members:
  - o Links to feedback questions along with sharing some feedback forms.
  - The Quality Standard.
  - A link to the Healthwatch Birmingham website will be circulated to members in order that they may access published reports.

# 6. PROGRESS REPORT ON IMPLEMENTATION: LIVING LIFE TO THE FULL WITH DEMENTIA

Zoeta Manning (Senior Integration Long Term Conditions Manager for Frailty, Birmingham and Solihull Clinical Commissioning Group) updated the members with progress made against implementing the two remaining outstanding recommendations in the report.

### **RESOLVED**:

- R10 Cabinet Member Assessment 4 Not Achieved (Obstacle)
- R12 Cabinet Member Assessment 4 Not Achieved (Obstacle)

Members felt that as both recommendations had an anticipated completion date of July 2019 they should both be re-categorised as 3 – Not Achieved (Progress Made).

 A further update report to be scheduled on the work programme for Spring 2019.

# 7. PROGRESS REPORT ON IMPLEMENTATION: THE IMPACT OF POOR AIR QUALITY ON HEALTH

David Harris (Transport Policy Manager), Mark Wolstencroft (Operations Manager, Environmental Protection), Sylvia Broadly (Air Quality Manager) and Duncan Vernon (Acting Assistant Director, Public Health) presented the first report tracking the progress of implementation of 15 recommendations which were approved by City Council on 12<sup>th</sup> September 2017.

A supplementary paper was presented by Duncan Vernon (Acting Assistant Director, Public Health) which set out to address the data modelling used to validate the estimated figure of 900 deaths in Birmingham due to air pollution. It was established that the estimates represent the best possible scientific evidence of the current scale and significance of the problem for public health.

#### **RESOLVED:**

- R01 Cabinet Member Assessment 6 In Progress.
- R02 Cabinet Member Assessment 6 In Progress.
- R03 Cabinet Member Assessment 6 In Progress. Agreed.
- R04 Cabinet Member Assessment 6 In Progress.
- R05 Cabinet Member Assessment 6 In Progress. Agreed.
- R06 Cabinet Member Assessment 6 In Progress.
- R07 Cabinet Member Assessment 6 In Progress.
- R08 Cabinet Member Assessment 6 In Progress. Agreed.
- R09 Cabinet Member Assessment was not given but it was agreed that it should be 6 – In Progress.
- R10 Cabinet Member Assessment 6 In Progress. Agreed.
- R11 Cabinet Member Assessment 6 In Progress. Agreed.
- R12 Cabinet Member Assessment 6 In Progress. Agreed.
- R13 Cabinet Member Assessment 2 Achieved (Late). As the recommendation was completed within the timescale the category was amended to 1 – Achieved (Fully).
- R14 Cabinet Member Assessment 6 In Progress. Agreed.
- R15 Cabinet Member Assessment was not given but it was agreed that it should be 2 Achieved (Late).

It was also agreed that recommendations R01, R02, R04, R06 and R07 should be re-categorised 3 – Not Achieved (Progress Made) as the date for completion had already passed.

• In response to a question regarding recommendation 05 and the reference to SKIPS Education parental engagement books, David Harris agreed to provide further information for circulation to members.

 A further update report to be scheduled on the work programme for April 2019 which should include the planning policy implications of a 'Clean Air City'.

### 8. WORK PROGRAMME - JULY 2018

Noted.

## 9. REQUEST(S) FOR CALL IN/COUNCILLOR CALL FOR ACTION/PETITIONS

None

#### **10. OTHER URGENT BUSINESS**

None

### 11. AUTHORITY TO CHAIRMAN AND OFFICERS

### **RESOLVED:-**

That in an urgent situation between meetings the Chair, jointly with the relevant Chief Officer, has authority to act on behalf of the Committee.

The meeting ended at 1210 hours.