

HEALTH AND ADULTS OVERVIEW AND SCRUTINY COMMITTEE DECEMBER 2015

REPORT OF CABINET MEMBER FOR HEALTH AND SOCIAL CARE

REPORT BY: COUNCILLOR PAULETTE HAMILTON

1. PURPOSE OF REPORT

This report sets out my portfolio priorities for 2015/16 and updates Members of the Overview and Scrutiny Committee on recent announcements and future issues.

2. RESPONSIBILITIES

The executive's key focus of this portfolio is to create a city – where people live long, healthy and independent lives in their own homes.

The development of the Health and Wellbeing Board, together with the transfer of public health functions from the NHS adds coherence to the policies and actions around the health and wellbeing needs of the residents of Birmingham, across all life stages from young children to older people.

The Cabinet Member has accountability for:

Adult Social Care and Health	Development of the Health and Wellbeing Board and relationships with the NHS and private providers. Strategic leadership of social care services and safeguarding for adults. Development of an integrated health and social care economy in Birmingham
Public Health	Leadership on public health services, working with the Health and Wellbeing Board to reduce health inequalities

The Cabinet Member will advise the Cabinet Member for Neighbourhood Management and Homes on:

Pre-tenancy Services	Assessing housing need, options for vulnerable adults, children and young people and offenders. Temporary accommodation provision. Initiatives for rough sleepers
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The Cabinet Member will work with Executive Members for Districts on:

Healthy Communities	Healthy living through sport and leisure services
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3. Priorities

Health and Social Care

Working in partnership with our Health; other partners and our service users to create a seamless integrated health and social care provision across the City. The emphasis being to help maintain independence and provide care to those who need it. Those who need services should be able to access services they need irrespective of who the provider is. Ensuring that everyone can have access to high quality advice and information on services available so our vulnerable citizens and their carers / families at times of need; are not passed from one provider to another provider. Ensuring we grasp the opportunities in the Combined Authority with respect to mental health and “troubled individuals”

The **outcomes** will be more people having more control and independence and peace of mind; that support when needed is easier to identify and accessible.

Actions

- This work will be delivered through the work underway with the Better Care Fund and more joined up working being delivered through our Health and Wellbeing Board.
- Working in partnership with our citizens and health partners to reshape our health and social care system; to provide modern effective health and social care services that focus on improving the lives and outcomes of our service users.
- Working with our citizens, partners to lead on designing new models of care and structures that deliver that care.
- Ensuring that assessment of need for adult services starts as early as possible in a young person’s life and looking at support from the earliest intervention possible prenatal.
- Focusing on the Delivery on outcomes underpinned in the policy document “A fair deal in times of austerity”.

Choice, Control and Independence

Improving access to the right information either via telephone or via the Web providing a service that is accessible so people are able from the initial contact get the advice and information or links to services they may want to access.

The **outcomes** will be enabling our citizens to have greater control and independence and informed choice of who they want to provide the care and support they require and where they want it provided.

Actions

- Realigning efforts on the Younger Adults Reprovision; and implementing actions that ensure the direction of travel remains on ensuring our citizen’s outcomes are improved through promoting independence first; followed by family and community support and then social care / health services
- The way we will work to do this is through improving our communication and online information and advice so people can readily access information on where to go to access services they require.

- Through encouraging and enabling easier take up of **Direct Payments and Individual Budgets**, giving our citizens direct control of the purse strings to buy the services that they want from whom giving them the freedom to choose what services will support them to be more independent, active and improve their quality of life.
- Making sure we do not put off take up of direct control though too much paperwork and bureaucracy.
- Giving our citizens the freedom to information and advice; and ensuring our processes are streamlined so our citizens are aware of health and care services available irrespective of who the provider is and that they are enabled to make informed choices and access these services.

Public Health

To be a City where all our citizens have a high quality of health irrespective of where they live in our city.

The **outcomes** will be a healthier city with our independent active citizens enjoying a high quality of life engaged in their communities.

Actions

- The way of delivering this will be through our investment in a targeted prevention activity. Ensuring appropriate intervention and prevention services and support are targeted to those who are considered at risk earlier to reduce the need for more high cost services later and reduce the unacceptable health inequalities that currently exist.
- Promoting and encouraging community resilience so citizens are helped by local communities to reduce the need for direct social care provision.
- Focusing on improved housing choices in partnership with other housing providers, reducing conditions such as overcrowding and its effects on illness such as mental health.

Adult Safeguarding

The **vision** is for a Birmingham where our vulnerable citizens feel safe and live with dignity and independence engaged lives in their communities.

The **outcomes** will be ensuring that our vulnerable citizens are safe, helping them to remain independent for longer. Supporting local communities to be stronger to better help people remain in their own homes.

Actions

- We will continue to promoting the very successful Eyes and Ears Campaign so people are aware of warning signs and where to go if they have concerns.
- Ensuring this information continues to be widely promoted so vulnerable adults are aware of safeguarding and what they can do if they are at risk.

Health and Wellbeing Board

Earlier this year Birmingham University at the request of the HWB Chair and Board were commissioned to undertake a brief review of the Board's functioning to date and to help identify future directions of travel. Following on from receipt of the review a

development workshop was held with board members and three main areas of consensus were identified with associated actions reflected in the recommendations of the report, these include:

- That the HWB has to be a genuinely joint body.
- That the HWB needs to be primarily an influencing body, which brings together key partners to articulate key values, set the tone and encourage behaviours that are consistent with this.
- That there is more to HWB transparency than live-streaming and that there is scope to develop a more formal approach to engagement to support different and at times “difficult” conversations.

Since receiving the report, and coming into post in discussion with the Cabinet Member for Childrens Service the CCGs were asked to nominate to the Vice Chair position and Gavin Ralston was appointed. I subsequently invited a provider representative to become a Board Member and Tracey Taylor has now joined the Board as the provider representative.

On 24th November the Board and members of the operation’s group attended a Health and Wellbeing Board workshop to look at future direction and reviewing the HWB strategy on one page. At the workshop partners agreed that there was a need for the Health and Wellbeing Board to strengthen its role as a key decision making body shaping the direction and influencing work of all partners.

4. OTHER KEY PROGRAMMES

In addition to the priorities outlined above, there are a number of other key programmes that will be progressed during 2015/16 including:

- Promoting the use of Shared Lives; which provide better outcomes for vulnerable adults that are not able to live alone
- Working with Health to see how we can deliver services more radically using the Better Care Fund as a mechanism to do this.
- Staff engagement on new ways of working and embedding the policy framework ‘A Fair Deal in times of Austerity’ to drive discussions with service users.
- Proposals around the future development of the in-house Specialist Care Services are under consideration as part of the future council programme. The options being considered include consolidating, externalising and recommissioning the services presently delivered by the in-house provider.
- Quality Assurance Framework, the dashboard information and quality rating for residential/nursing and care at home is now accessible to the public via the Birmingham.gov.uk website.

5. KEY BUDGET ISSUES

The portfolio has a budget of £297.797m; the current spend is £168.5m at this current time we have a projected overspend of £6.2m.

Mitigations

The Directorate continues to implement a range of actions to address the shortfall in the Younger Adults re-provision programme including:

- improving programme and drilling down on process management arrangements.
- reviewing and reducing agency spend where safe to do so.
- securing wider public support to move people from residential care.
- reviewing in-house learning disability day care needs to be provided in future and commissioning new services.
- increasing the scale and take up of Direct Payments.
- firmer control of external placements.
- learning from other Councils.
- working with our partners and other agencies to see who is better placed to provide services.

6. RECENT GOVERNMENT ANNOUNCEMENTS

Following the Chancellor's Budget announcement, the challenge for Social Care and Health in Birmingham has become even greater. We are working with our partners to look at the implications of these policies which will undoubtedly impact on some of the most vulnerable people in our City, in particular the Public Health cuts in particular is a challenge in our ability to continue to provide much needed prevention services for some of our vulnerable citizens.

7. Improvements

In spite of the huge budget challenges we face; I am delighted on the improvements that we have been able to make over the last year including:

- Refurbishment and opening of Viscount House as a facility to enable people with learning disabilities to live as independently as possible.
- Successfully recommissioned a number of services in partnership with stakeholders and following extensive consultation with service users – including Sexual Health Services; Drug and Alcohol services.
- Commissioning of Sexual Health Services: The new Birmingham/Solihull 'Umbrella' Sexual Health Service commenced on 1st August 2015, delivered by the lead organisation UHB Hospital. Key outcomes are increasing Chlamydia detection rates, early HIV detection and treatment, as well as reducing unplanned conception rates. The community based model is being realised with a diverse supply chain and the increased use of general practices. Having a single system of sexual health services which reduces sexual violence and promotes services in primary care, both pharmacies and GPs.
- Integrated Commissioning of Substance Misuse Treatment and Prevention System: The new contract delivered through CRI, has now been operational for just over 6 months. Initial achievements include the review of all clients receiving medication and also a safeguarding review of all children whose parents are receiving services provided through the system.
- We now have a single system to support people with drug and alcohol problems to recover and get back to work.
- Reduced rates of TB by working closely with all our partners and especially the NHS.
- Establishment of a Mental Health System Strategy Board; which has led to Health taking the lead with the transfer of Adults Social Care Mental Health budget. Health now commission all Mental Health services across the City. Birmingham City Council are a key partner on this Board.

- Capital investment in the refurbishment of our homeless centres.
- Development of Market Position Statements; which are accessible online including an MPS documents for Older Adults, Learning Disability and Physical Disability. The Housing in Later Life MPS has now been finalised and will shortly be available online.

8. Good News

Four of our Social Workers of the Year Awards – which celebrate good social work practice. The winners are:

- Elizabeth Spencer – Gold Award for Newly Qualified Adult Social Worker of the Year
- Harprit Rai – Gold Award for Adult Social Worker of the Year
- Hospital Extended Team – Gold Award for Creative and Innovative Practice
- Shabnam Sharif – Silver Award for Mental Health Social Worker

Congratulations also to Amanda J. Jones and Gian Saini who were finalists in the Team Leader of the Year: Adult Services category.

Councillor Paulette Hamilton
Cabinet Member Health and Social Care