

Appendix 1

OPERATIONAL COMPLIANCE

Control Centre Operational Compliance

There are key statutory and operational functions that are related to the operation of an integrated Control Centre, and these include:

- a) Delivery of the city's Emergency Planning and Response capability in line with the Civil Contingencies Act 2004.
- b) Traffic Management Act (2004) - The Traffic Management Act places a duty on local authorities to make sure traffic moves freely and quickly on their roads and the roads of nearby authorities. The Urban Traffic Management and Control system is used to support the delivery of this obligation.
- c) Highways Act (1980) - places a duty on local authorities to ensure its network is safe and serviceable.
- d) Hosting of the City's Public Space and Community Safety CCTV in compliance with relevant British Standards for Public Space control rooms and operators of CCTV and the Surveillance Camera Code of Practice.
- e) The Protect Duty (Martyn's Law) will place additional responsibilities on BCC and the public accessible locations, activity facilitate through the control centre including HVM access control.
- f) CCTV operations also supports wider Community Safety and partnership, Crime and Disorder activities.
- g) The Highways Maintenance and Management Public Finance Initiative Contract (HMMPFI) places an obligation on the Council to provide an UTMCI facility for the management and maintenance of Traffic Signals, Tunnels and Road Traffic Camera infrastructure, including staffing

There are also several other contractual obligations that fall upon the City Council:

- a) Alarm monitoring for internal and external partner
- b) Monitoring of CCTV (including community safety cameras), Access Control systems, Call handling for internal and external organisation
- c) Key Holding for external organisations