

BIRMINGHAM CITY COUNCIL

LICENSING SUB-COMMITTEE B

TUESDAY, 27 OCTOBER 2020 AT 10:00 HOURS
IN ON-LINE MEETING, MICROSOFT TEAMS

Please note a short break will be taken approximately 90 minutes from the start of the meeting and a 30 minute break will be taken at 1300 hours.

A G E N D A

1 NOTICE OF RECORDING/WEBCAST

The Chairman to advise/meeting to note that this meeting will be webcast for live or subsequent broadcast via the Council's Internet site (www.civico.net/birmingham) and that members of the press/public may record and take photographs except where there are confidential or exempt items.

2 DECLARATIONS OF INTERESTS

Members are reminded that they must declare all relevant pecuniary and non pecuniary interests arising from any business to be discussed at this meeting. If a disclosable pecuniary interest is declared a Member must not speak or take part in that agenda item. Any declarations will be recorded in the minutes of the meeting.

3 APOLOGIES AND NOTIFICATION OF NOMINEE MEMBERS

3 - 120

4 LICENSING ACT 2003 PREMISES LICENCE – GRANT MCDONALDS, PARSONS HILL, KINGS NORTON, BIRMINGHAM, B30 3PN

Report of the Interim Assistant Director of Regulation and Enforcement.
N.B. Application scheduled to be heard at 10:00am.

5 OTHER URGENT BUSINESS

To consider any items of business by reason of special circumstances (to be specified) that in the opinion of the Chairman are matters of urgency.

BIRMINGHAM CITY COUNCIL

PUBLIC REPORT

Report to:	Licensing Sub Committee
Report of:	Interim Assistant Director of Regulation & Enforcement
Date of Meeting:	Tuesday 27th October 2020
Subject:	Licensing Act 2003 Premises Licence – Grant
Premises:	McDonalds, Parsons Hill, Kings Norton, Birmingham, B30 3PN
Ward affected:	Kings Norton North
Contact Officer:	Shaïd Yasser, Senior Licensing Officer licensing@birmingham.gov.uk

1. Purpose of report:

To consider representations that have been made in respect of an application for a Premises Licence which seeks to permit the provision of Late Night Refreshment, to operate both indoors and outdoors, 24hours (Monday to Sunday)

Premises to remain open to the public 24hours (Monday to Sunday).

2. Recommendation:

To consider the representations that have been made and to determine the application.

3. Brief Summary of Report:

An application for a Premises Licence was received on 7th September 2020 in respect of McDonalds, Parsons Hill, Kings Norton, Birmingham, B30 3PN.

Representations have been received from West Midlands Police, as a responsible authority, and from other persons.

4. Compliance Issues:**4.1 Consistency with relevant Council Policies, Plans or Strategies:**

The report complies with the City Council's Statement of Licensing Policy and the Council's Corporate Plan to improve the standard of all licensed persons, premises and vehicles in the City.

5. Relevant background/chronology of key events:

McClean Restaurants Ltd applied on 7th September 2020 for the grant of a Premises Licence for McDonalds, Parsons Hill, Kings Norton, Birmingham, B30 3PN.

A representation has been received in support of the application, which is attached at Appendix 1.

A representation has been received from West Midlands Police as a responsible authority. See appendix 2.

Representations have been received from other persons. See Appendices 3 - 26.

The application is attached at Appendix 27.

Site Location Plans at Appendix 28.

When carrying out its licensing functions, a licensing authority must have regard to Birmingham City Council's Statement of Licensing Policy and the Guidance issued by the Secretary of State under s182 of the Licensing Act 2003. The Licensing Authority is also required to take such steps as it considers appropriate for the promotion of the licensing objectives, which are:-

- a. The prevention of crime and disorder;
- b. Public safety;
- c. The prevention of public nuisance; and
- d. The protection of children from harm.

6. List of background documents:

Copies of the representations as detailed in Appendices 1 – 26
Application Form, Appendix 27
Site Location Plans, Appendix 28

7. Options available

To Grant the licence in accordance with the application.
To Reject the application.
To Grant the licence subject to conditions modified to such an extent as considered appropriate.
Exclude from the licence any of the licensable activities to which the application relates.

Appendix 1

From:

Sent: 14 September 2020 11:40

To: Licensing

Subject: APPLICATION FOR NEW LICENCE MCDONALD'S

Good Morning,

I have been today and viewed the application for a new licence at McDonald's King's Norton, Parsons Hill, Birmingham, B30 3PN.

I just want to put to you that I think it is a very good idea. Not only will it help the local community with the litter walks they do but they will help during the night time. I live on the houses behind the shop and during the night the store is closed but there are still kids hanging around on the car park. This is no fault to the mcdonalds but having them open during the night can help control this better.

There are a lot of factors to consider here but I know that going forward this will be a good decision as it will definly help my road in antisocial behaviour.

Regards,

Appendix 2

From: bw licensing

Sent: 05 October 2020 12:57

To: Licensing Online

Cc:

Subject: RE: [External]: GRANT - MCDONALDS, PARSONS HILL, KINGS NORTON, BIRMINGHAM, B30 3PN

Good Afternoon Licensing,

West Midlands Police have reviewed this application and have taken advice from the local neighbourhood policing team and wish to object to this application on the grounds of public nuisance and crime & disorder.

Concerns have been raised by the local policing team that by granting this application there will be an increase in public nuisance and crime & disorder. They believe if granted it would be detrimental to the local community with implications of noise, anti-social behaviour and litter.

A late night food venue will encourage people from the wider area, creating a higher volume of traffic and noise at a time when local residents are trying to sleep. Also that it is highly likely as a result of this West Midlands Police would be required to respond to incidents at a time when resources are already stretched.

Regards

Chris Jones 55410

Birmingham Central Licensing Team West Midlands Police

Preventing crime, protecting the public and helping those in need.

From: Councillor Julien Pritchard
Sent: 05 October 2020 21:06
To: Licensing
Subject: Representation Regarding Parson's Hill MacDonald's Application for 24 Hour Opening Reference 117222

Hello,

I am writing to make representation and outline my concerns regarding the Application by Parson's Hill MacDonald's for 24 hour opening licensing application reference 117222. These concerns mainly come under the licensing objectives of preventing crime and disorder and preventing public nuisance.

The premises is close to residential housing not only the ward in which it is situated (Kings Norton North) but also in neighbouring Kings Norton South, and my own ward of Druids Heath & Monyhull, where it is close to residential properties on Broadmeadow Lane, Broadmeadow Close and on the Monyhull Hall Road. This means a higher threshold needs to be reached as to whether something does not constitute a public nuisance. The closest properties in my ward to the premises are literally the other side of the road.

The premises and the car park are already known to be location and draw for anti-social behaviour particularly in the evenings. I have reports from residents regarding fights and cars playing loud music during the current opening hours. It would likely also be a draw for anti-social behaviour through the 6 hours it is not open currently, and this would exacerbate the situation in the evenings at the moment.

There is currently no reason to go there between midnight and 6am. This limits the amount of people travelling and gathering there, and the times people can go there, and therefore limiting the possibility of noise and anti-social behaviour and crime and disorder by anyone visiting the premises.

There may enough noise from surrounding roads and traffic during the day for the premises not to make much difference in terms of noise nuisance and any anti-social behaviour. However, during the night there is very little traffic, therefore the impact of the premises will be all the greater. There is already a West Midlands Police sign on leaving the car park asking guests to keep noise to a minimum, demonstrating there is already an issue with the premises' current opening hours.

A few years ago (I believe it was in 2010) there was a similar application, which was rejected by Birmingham City Council Licensing Committee. This was on the basis of similar concerns about crime nuisance and anti-social behaviour. I would argue what has changed since then to now make this licence application no longer a concern for nuisance anti-social behaviour and crime.

I have also sought the views of my residents in the surrounding area, and in my ward at large. From the feedback I have not had one comment in favour of the 24 hour opening. I have however several residents write to me to express their concerns. These have mainly been about noise, anti-social behaviour and crime. It is on their behalf that I make this representation and outline these concerns about this application.

Many thanks

Julien Pritchard
Green Party Councillor - Druids Heath & Monyhull

Appendix 4

From:

Sent: 20 September 2020 13:42

To: Licensing

Subject: Application number 117222 - Objection to McDonalds Parsons Hill opening 24/7

Dear Sir or Madam,

Myself and my wife wish to object to McDonalds, Parsons Hill, Kings Norton opening 24/7.

We have had to live in Walkers Heath Road since this restaurant has opened and have had to live with the noise, litter and anti-social behaviour it generates.

We would like to object on the grounds of the prevention of crime and disorder and the prevention of public nuisance.

Does this restaurant really need to be open 24/7 in a residential area?

I suspect this and many other emails will be ignored and this license still be granted as McDonalds is a powerful company with expensive legal teams who are able to convince local councils of all the benefits while dismissing local residents' concerns.

Yours faithfully

From:

Sent: 20 September 2020 14:58

To: Licensing

Subject: Application 117222 - A formal objection to Mcdonalds 24/7 opening kings norton

To the licencing application team,

This email is a formal objection to the application that has been made by Sarah Mclean to open Mcdonalds kings Norton, Parsons Hill B30 3PN for 24 hours , 7 days a week.

I am a resident directly behind Mcdonalds in Parsons Mews. I strongly object to the proposal and I have also been in touch with my local MP regarding this matter . the objection is as below:-

(i) The prevention of crime & Disorder : the anti social behaviour is already an issue for the police& residents (see the crime statistics on the police website) , there are individuals (possibly gangs) on bikes shouting, fighting , and knife crime that has been reported. Drug dealing is known to take place on the Mcdonalds car park.

The customers park on double yellow lines all the time which blocks the residents in and makes it more dangerous to pull out onto the road. People drive too fast and do not look both ways, there have been near misses for road traffic accidents on the site.

(ii) Public Safety :- Extended opening times will increase the traffic into the car park. Cars think there is an exit into where the residents live (there is not). they turn into the residents parking and then reverse back out, there have been issues where cars have been damaged (paint scraped , bumpers taken off and wing mirrors taken off) . If residents are leaving it is dangerous to walk down to your car as there are cars from Mcdonalds going into where the residents cars are parked.

There are huge oil tankers that come to pick up used fat - this blocks the main entrance and we can not get out onto the main road .

(iii) The prevention of public nuisance :- People eating Mcdonalds come into where the residents live and sit on the grass , they talk loud and shout.

For the residents well being in this time hearing the cars , the tannoy from the mcdonalds car park constantly taking orders through the middle of the night is an absolute nuisance . It is not necessary for it to be open all the time. We only have 6hrs when Mcdonalds is closed a day - it is unreasonable to expect the residents to put up with the noise, pollution and additional public nuisance of the drive through all hours.

Mcdonalds management have told the residents that the application will definately go through and the residents will not influence the council to stop it - I dont know why they believe this?

I hope that this complaint will be heard and the application is stopped.

If you need any further information you may call me on

Thank you

Appendix 6

From:
Sent: 21 September 2020 17:46
To: Licensing
Subject: Application no. 117222

I would like to object to the 24/7 application for McDonalds kings Norton

I object on the grounds of increase noise nuisance, litter. Potential anti social behaviour of the youth who regularly gather outside this restaurant, We have noise issues from the cars and from the very loud intercom systems that they use, we are 80 meters away and can clearly hear the orders been taken.

This would be an issue during the night time opening

These are my objections

Regards

Parson hill
Kings Norton
Birmingham
B30

From:
Sent: 21 September 2020 18:37
To: Licensing
Cc:
Subject: Licensing Act 2003 Application No. 117222.

To whom it may concern,
To Gary Sambrook MP this cc is for your information.

‘We’ refers to Mr and Mrs of Bells Lane, B14 .
We wish to make a representation and object against the application being granted in regard to the above application number.

Under Objective 1: The Prevention of Crime and Disorder.

We feel that some users will use the fact that they can legitimately be at this restaurant and car park to use it as cover to carry out illegal activities and anti-social behaviour, predominantly but not limited to, the dealing of drugs.

It should be noted the main car park for the restaurant is not openly visible from the main roads at the front of this location.

Under Objective 2: Public Safety.

We feel that with the current trend for street racing the surrounding main roads and large traffic roundabout outside the restaurant location may be used for this illegal act as the restaurant and car park may become the meeting and start point for such activities.

Again it should be noted the main car park for the restaurant is not openly visible from the main roads at the front of this location.

Under Objective 3: The Prevention of Public Nuisance.

We feel that there will be a general increase in Public Nuisance to the immediate surrounding area.

Including, but not limited to,

Noise from vehicles and their occupants.

Litter, which is an issue now but we feel will increase giving the potential for health issues including an increase in rodents.

To conclude, we actually find it difficult to understand why this particular restaurant even necessitates to open 24/7? It is surrounded by predominantly residential areas of which we would suspect most residents would not wish to visit this restaurant during the night.

With the government quite rightly highlighting the need for us as a nation to address the obesity crisis is this indeed giving out the wrong signals?

We trust this email and it’s contents will be subject to the relevant data protection laws and is limited to only those who have a legitimate reason to view it.

Regards,

Appendix 8

From:

Sent: 22 September 2020 09:52

To: Licensing

Subject: McDonalds Kingsnorton Application Number 117222 Objection Mclean Restuarants

Parsons Mews
Kings Norton
Birmingham
B30
22/09/2020

License Application Number 117222

Applicant Sarah McLean - Mclean Restaurants - McDonald's- Parsons Hill - B30 3PN

Dear Licencing,

We are writing to you today to lodge an objection and a complaint with reference to 24/7 licence application 117222 for McDonald's on Parsons Hill, Kings Norton.

In 2010, we had this attempted then and it got declined and since then the McDonalds has got busier and worst in so many antisocial disorder ways including a new layout to the drive-through which planning was granted to the peril of the residents of Parsons Mews.

We wish to object to the application for all the following reasons

The prevention of public nuisance

The Prevention of Crime and Disorder

Public Safety

The Protection of Children and Harm

1- Our homes are approx. within 15- 20 metres perimeter of the car park and the drive-through lanes, with the increased traffic, this has raised the noise levels, with general noise, Mcdonalds Customers **blasting car radio music, Horn beeping, fighting and shouting** due to the new drive-through which goes from a double lane to a single lane causing **aggression** and customers pushing in front of one and another. We are also seeing more deliveries to McDonald's with artic HGV arriving around 6 pm and leaving the site at times at 8 pm. Their engines are these arctics are very loud and left running whilst delivering and unloading. We also have youths hanging around in the car park blasting music, beeping at each other, loud motorbikes and car engines it is an unacceptable noise nuisance which needs looking into and 24hr monitoring Mcdonalds do not police this and cannot control their customers so to have this 24/7 would be a huge deterioration to well-being and could not cope with it 24/7

2- It is our opinion that McDonald's have outgrown this site to an extent that with Just Eat vehicles and evening delivery and this is more noticeable over Friday, Saturday and Sunday. Also, during school holidays, we have single road access into our home which is constantly blocked due to vehicles being parked on the double yellow lines or on the pavement. Also, this is a public nuisance as this then causes a back of vehicles on the road and we can wait up to 20 minutes to gain access to our homes. This also causes a huge public nuisance with increased aggression with people trying to overtake to get entrance whilst risking head-on vehicles as you are forced on to the wrong side of the road. We raised this with McDonald's, and they will not police this as they don't want to tell customers they can't park in certain areas however this is a health and safety issue

3- There is an issue with **gangs, drugs, swapping of drugs** in cars, thugs just sitting in their cars and using it as a meeting place. Loud music which Mcdonalds have signage but it makes no difference at all. This McDonalds is a magnet for Antisocial behaviour.

4- Litter - We have litter constantly blowing into Parsons Mews. They do Litter pick the parameter a few times a day but in the last month, they have been into parsons' mews approx. twice. This is in violation of their current licence as it should be every hour and it is not. I work from home and have a front of house office where I can see exactly what and when happens within Parsons Mews.

5- McDonald's Customers eating food in Parsons Mews - As the car especially over Friday, Saturday and Sunday is full we have McDonald's overflow eating their food within Parsons Mews, dumping rubbish and taking up residents parking spaces

6- Vans and trucks - After eating their food and if they haven't already parked in Parsons Mews we are experiencing as there is no room for these vehicles to turn in Mcdonalds driving into parsons Mews and turning in small spaces just avoiding hitting residents cars.

We have lived at Parsons Mews since 2007 and we already have had to fight this application in 2010. We object strongly to this with this site already now opening from 5:30am till 11:am from 7:30am till 10:00am they have already had extended hour, we ask you to reject this application due to close proximity of our homes and all the antisocial behaviour as listed above. We also wish to request, not a partial acceptance would also not be accepted as the situation worsens over Friday, Saturday and Sunday and School Holidays.

We look forward to hearing from you and please can you confirm my objection has been received logged on the application file.

Yours Sincerely,

Appendix 9

From:
Sent: 22 September 2020 10:48
To: Licensing
Subject: Application number 117222

Morning

I am objecting to the 24/7 trading application that McDonalds parsons hill kings norton Birmingham b30 3pn has applied for

The reason for my objection is

- 1) The prevention of public nuisance
- 2) The prevention of crime and disorder
- 3) Public safety

You only need to come and see especially on evenings and weekends, the congregation of vehicles youths and the noise nuisance, horn beeping, loud music antisocial behaviour. Which would be worse if it was to be a 24/7 .

My property backs on to the car park .

Many thanks

woodmeadow rd
Kings norton
Birmingham
B30

Appendix 10

From:
Sent: 22 September 2020 11:42
To: Licensing
Subject: Application no. 117222

I wish to to object to the application for McDonald's parsons hill, kings Norton , Birmingham, B303PN to trade 24/7 .

I feel this falls under all of the licensing objectives

- 1) The prevention of crime and Disorder
- 2) public Safety
- 3)The prevention of public nuisance
- 4)The protection of children from harm

Loud music, horn beeping , late night congregation of cars , and total disregard for the residents in the area is a problem already. My garden backs onto the car park and I only see further problems if this is approved .

Regards

woodmeadow rd
Kings Norton
Birmingham B30

From:

Sent: 22 September 2020 14:11

To: Licensing

Subject: Objection to the 24/7 Licensing of McDonalds- Parson's Hill, Kings Norton

To whom it may concern,

I am writing in response to the application that has been made by McDonalds (Parsons Hill Kings Norton; Application Number: 117222).

It is with great concern, that I would like to object to the proposed application that has been made by McDonalds.

I am a resident of Parson Mews, the set of houses behind the McDonald's.

Over the years that I have lived in this neighborhood, there has been constant disruption and noise made by the cars going through the drive through, loud people laughing and shouting, people making orders and people driving in and out of the McDonalds drive through, and the conversation via the speakers when people make orders etc.

This constant disruption continues through the night and interrupts sleep as the loud noise causes disturbance.

There has also been cases of antisocial behaviour, people/young teenagers coming into our drive and causing disruption, leaving litter and I have even had my car broken into and items stolen as a result. There is constant noise, anti-social behaviour and much more. Not to mention the McDonalds closing late means that our sleep gets disturbed.

I would be concerned for our safety and noise disturbance if the McDonalds is open 24 hours. As a result of this, I am against the McDonalds being open for 24 hours as it would cause much disruption to us the residents that live in this neighbourhood (directly behind the McDonalds).

I hope you will take my concerns into consideration.

Regards,

Appendix 12

From:
Sent: 22 September 2020 17:15
To: Licensing
Subject: Application 117222

To whom it may concern.

In response to the McDonald LS application to open 24/7.

I happen to live behind the car park in Woodmeadow Rd so I am already enduring cars at all hours parking up with their boom boxes on full with the car lights on blaring into my bedroom window and having to deal with being woken up first thing in the morning by the loud noise that the refrigerated lorries makes when delivering.

I have invested in blackout curtains due to the light pollution issue and paid nearly £800 to have a fence built to stop customers coming into my garden and home late at night as the boundary fence is in poor repair.

Living behind McDonalds has been unpleasant due to the above and also the smell of the food cooking.

Due to public nuisance and prevention. Of crime and disorder I oppose very strongly against the restaurant opening 24 hours as I am already struggling to sleep due to the noise and groups of cars that park up. Also due to the nuisance of the noise from the refrigerated delivery vehicles being so noisy.

Also I have wrappers daily arrive in my drive as I'm in the walking path is customers.

I am sorry that this email is so negative and not supportive but it has not been a positive experience.

When the restaurant was closed due to the Covid-19 situation it was so lovely and quiet again I could sit in my garden without dealing with the constant boom boxes and noise pollution as well as sleep longer without being woken up by the noise of the vehicles.

Please do not hesitate to contact me further on this matter.

Regards.

From:

Sent: 23 September 2020 10:45

To: Licensing

Subject: McDonalds Application Parsons Hill, Kings Norton, Birmingham

Dear Sir/Madam

I am writing to object against the application for 24/7 trading at McDonalds, Parsons Hill.

I live very close to this business and it already causes litter in my road and nearby roads. When they first opened this was a local concern and we were told they would clean up litter in nearby roads but this does not, and never has happened. There are houses adjoining McDonalds which would be disturbed by an increased flow of traffic. I am often travelling past McDonalds during the night and see youths hanging around. This area has enough petty crime, house break ins and car theft, we do not want to encourage undesirables hanging around. McDonalds already has long opening hours, from 5am to 11pm and there really is no need for people to eat all through the night. If this application is approved it could lead to increased crime in the area, increased litter problem and a general public nuisance.

Kind regards

Details

Good afternoon,

Please can you help.

I speak on behalf of the residents of Parsons Mews who live in very close proximity of McDonalds, Parsons Hill, Kings Norton, Birmingham, B30 3NP

We have huge concerns from an application to Licencing for this site to open 24 hours a day and we wanted to speak to environmental health as if this gets granted it is going to cause antisocial behaviour, noise nuisance, crime we have huge concerns.

The residents at parsons mews are in distress as our property's are very close within 15 metres of the boundary and we already put up with gangs, loud music, antisocial behaviour, access in a form of public safety as we have vehicles blocking the road entrance to our homes.

If this get accepted its going to affect our way of life and antisocial behaviour on the evenings and during busy times.

I have attached the details, we would be grateful if you could lodge a complaint to help us. We need as much help as we can get as many people in the area are not aware of the application as the signs had been removed, bit now have appeared again,

Please can you help.

Kind regards

Parsons Mews
Kings Norton
B30

From:

Sent: 23 September 2020 20:34

To: Licensing

Subject: Application number 117222

Hi

I am a resident at Parsons Mews by McDonalds, I would like to make my objection to making the McDonalds at Parsons Hill 24/7

A number of times we have witnessed crimes and noise nuisance happen at McDonald even when the McDonald it's closed. We are kept awake at night by cars beeping, people shouting and loud music. There a gangs that gather outside the McDonald's that sit and smoke cannabis.

I am very concerned and against the McDonalds as I fear the safety of our property, cars and personal safety.

From:
Sent: 25 September 2020 14:43
To: 'licensing
Subject: Objection re: 117222

To whom it may concern,

Please find attached objection for application 117222.

Please provide with receipt of delivery.

Kind regards,

Parsons Mews,
Kings Norton,
Birmingham.
B30 .
25.09.2020.

Re: Notice application of McDonalds 24/7 opening times. 117222

To whom it may concern;

I am writing to lodge my objection regarding the application by Sarah McLean to extend the opening hours of the McDonalds restaurant adjacent to our home address. 24hour opening. I find it almost unconceivable that this is even being a matter for consideration. I was under the impression that Birmingham City Councils priorities as stated in the health profile of 2019 were:

- Child Health
- Working age adults
- Ageing well
- Health environments

Just by listing these Council priorities there is obviously a conflict between what the council proposes to do by letting the 24 hour opening commence with regard to said priorities. Therefore I can only think that if this proposal was to go ahead that the decision was based on who stands to make the most financially from the decision, rather than the well-being and welfare of the local residents and wider community. I am left wondering how McDonalds supports the city council by achieving their intended goals?

You have provided us with the categories under which we may object to this restaurant becoming 24 hour and therefore please find my partner and I's objections.

1. **The prevention of crime and disorder:** Unfortunately Sarah Mclean does not live beside her business. We have on a regular basis been subjected to inappropriate language, aggressive behaviour by customers and Uber drivers frequenting and using her establishment. As a local resident why should I have to protect or explain to my children why other adults are shouting at us for trying to get to our home. Countless time in the last 3 years that I have lived at the property my children have been

woken up before the close of business by cars that are revving their engines, playing music too loud or groups of people shouting. This is all anti-social behaviour which will only extend with longer opening hours. Regularly customers will park in our mews grounds, consume their food and throw their litter in our shared garden.

2. **Public Safety:** There is a constant stream of traffic from opening to closing time which regularly causes traffic to be backed into the main road. This in turn causes hold ups and there have been occasions where emergency vehicles have not been able to gain access or struggled to get to our mews. The introduction of Uber eats has caused yet another layer of traffic, pollution and anxiety for us as residents. Considering the financial cost of obesity amounts to £2.6 billion a year, is increasing the opportunity to access and consume more fast food in line with the council priorities? Birmingham has one of the highest childhood obesity rates on the UK. 24.4% at the start of school age which rises to 40% by the time children reach the end of Key Stage2 (10/11 years old). Our local area along with the country is fighting this problem and therefore I cannot see how extending opening hours and therefore opportunity to consume can be considered anything less than irresponsible!
3. **Prevention of Public Nuisance:** As mentioned above the introduction of Uber eats has caused yet more stress and anxiety. Uber drivers regularly put their prayer mats out on the ground of our entrance to the mews to pray thus blocking it. Whilst I have no objection to an individual's right to exercise their faith I do object to Sarah McLean's extended staff using our facilities without consultation. Will she be asking these staff to be mindful of the local residents, contribute to the cost of maintaining the grounds and clearing McDonalds litter away? My family and I should be able to walk the grounds of our mews in safety and not have to face or be subjected to sights and practices that should be confined to a person's indoor. environment. On numerous occasions we have witnessed the congregation of Uber drivers parking on the path forcing pedestrians into the road, swearing and spitting on the floor. The amount of road rage and use of horns is absolutely appalling. The driver of this registration plate () continuously pulls out into traffic and when I flashed my lights at him for pulling out on me, behaved in such an aggressive and rude manner it upset by my young sons and step daughter. In the middle of a pandemic who in their right mind could possibly think that opening this restaurant 24 hours a day would not negatively impact the local residents?
4. **Protection of children from harm:** As I have mentioned previously during the last three years my children have suffered from interrupted sleep due to traffic noise (car horns, lights) and the noise generated by delivery lorries. Everyday without fail cars are parked on double red lines or the path ensuring that pedestrians are forced to walk in the road. The speed at which cars enter and exit provides constant anxiety and stress walking by the sight couple with the lack of respect for the rule of the road (stopping at a junction, giving way indicated). My children are unable to play on the drive to our house as my partner and I don't deem it safe enough with the speed

and frequency of McDonalds traffic entering our mews. There have been multiple occasions during my last three years of residence where a car exiting McDonalds car park has not observed the highway code and almost caused an accident. Added to this is then that verbal assault that ensues and even threats of physical assault. All for just trying to get home after a day's work.

Fundamentally, this is our home, we live here 24/7 and already have to tolerate behaviours and experiences as stated in this letter, that other home owners do not. Our life is not a business as it is for Sarah McLean therefore we completely object to this McDonald's being open for 24 hours and further disrupting and negatively impacting on our home life and other local residents.

Yours Sincerely,

From:

Sent: 28 September 2020 14:25

To: Licensing

Subject: MacDonald's Opening hours - address, the top of Parsons Hill, Kings Norton.

With Reference to an application number 117222 for MacDonald's 24 hour Opening time request

I object to the increase in opening times for MacDonald's to a 24 hour Opening service on the grounds of:-

The Prevention of Crime in as much of groups of people converging in that area throughout the night time, creating noise and disturbance to the local neighbourhood

Public Safety, Groups of youths that already congregate until late at night relocating to MacDonald's instead.

The prevention of public nuisance, We already have groups of young people hanging about at Lindsworth Shops in the evening, and also another group hang around outside the Shops at Broad Lane, not to mention the youths that access from Druids Heath Estate via Bells Lane, Druids Lane and Keynell Covert. There is a possibility of all moving to MacDonald's if it is available for food throughout the night time. Not to mention the increase in traffic throughout the night and as I live on Monyhull Hall Rd we need some peace from the amount of traffic we already have to content with during the day.

The protection of young children. There are already a small group of youngsters that are out late at night without encouraging more.

There are a number of these youths and young people who have pedal bikes who already have total disregard to the traffic using Monyhull Hall Rd, and as the MacDonald's building is located on an already very busy traffic island I dread to think of the mayhem that could be caused.

Adults Who could visit the venue all through the night with the use of vehicles creating disturbance to the neighbourhood.

Litter The local residents already have to contend with MacDonald's paper packaging that accumulates along the roads as well as our front gardens. Yes, this establishment does clear up the roads of litter through an arrangement with Lifford Lane Refuge Centre, but not our front gardens, we would therefore have to live with increased litter on our premises, this I strongly object to. If a person purchases a take away item they have just about eaten their purchase when reaching my home, so they just throw their empty cartons and paper cups on the roadway for the wind or traffic to blow it into our gardens.

I oppose this application most strongly.

From:
Sent: 28 September 2020 22:59
To: Licensing
Subject: Ref : 117222

To Whom it may concern

I am writing this letter as I am a resident near to the McDonald's that has put in an application for 24/7 trading hours , I am objecting to this application ref 117222 for a number of reasons :

- 1: The noise would be a problem from cars coming and going , revving engines, opening and shutting doors , delivery drivers hanging around chatting .
- 2: I fear the safety of myself and family as 24/7 opening will encourage drunk, rowdy and disruptive clientele after the hours of 11pm which will blight the area and make it more dangerous for residents .
- 3: Litter would also be an extra problem as it is already just thrown out of car windows , on the floor from passer byes .
- 4: Anti Social behaviour is already a problem in the area and this would increase with the anti social opening times.

Kind Regards

McDonalds Restaurant:
Application 117222

24/9/20 11:36 17831 BCCADPHN

Walkers Heath Road,
King Norton
Birmingham.
B38

21st September, 2020.

The Manager,
The Licencing Authority
Birmingham City Council.

Dear Sir

With reference to Mrs Mclean's extension to the opening hours to Twenty four hours a day of her McDonalds Restaurant at Parsons Hill Kings Norton (Application 117222), I feel I must ask you to reject her application on following grounds.

1) Litter.

Cans and drink containers are already just discarded outside my house from careless people. With opening hours extended, Late night clubbers are likely to discard more.

2. Noise.

Customers will park their cars at my end of the cul-de-sac rather than join the queue at McDonalds, disturbing the peace with slamming doors, loud chatter and driving away. At the moment this is a minimum and not really disturbing.

Customers coming home from a night out would talk and argue in loud voices. Sometimes shouting in an alarming way. I have heard this happening now, but at least it is only during late evening. When this does occur, I am nervous that things will lose control and property damage and vandalism of cars will occur.

Safety.

Should these folk become argumentative and unruly, any

pedestrian might find himself involved in the conflict accidentally.
In conclusion, I have no axe to grind against the restaurant,
I occasionally use it myself.

Yours sincerely

[REDACTED]

Appendix 20

From:
Sent: 29 September 2020 15:44
To: Licensing
Subject: Ref 117222

MacDonalds Parsons Hill

I wish to oppose the granting of the requested 24 hour license.

It will cause noise, litter, traffic congestion and increase the likelihood of more criminality and anti social behaviour.

Regards

From:

Sent: 30 September 2020 16:35

To: Licensing

Subject: 117222

Hi

My concerns as a resident are the following

Increase in rubbish dumped by cars parking on broadmeadow close, when mcdonalds was shut during lock down the amount of rubbish decreased as people were not littering.

Increase in cars parking in broadmeadow close while eating their food

Traffic noise during unsociable hours

Increase in gangs of youngsters hanging around, they already hang around till 11pm, this will cause issues with the disruption to the local neighbourhood

Thanks

Regards

From:
Sent: 03 October 2020 13:21
To: Licensing
Subject: ref: 117222

Hi,
ref: 117222

I live in Kings Norton B30 3QW area and oppose the plans for McDonalds 24 hour opening. I don't want people hanging around outside there at all hours of the night as I'm concerned for public safety and crime - my parents are elderly as are many others living in the area. It would potentially attract drunk people looking for late night food who could make a public nuisance of themselves with violence and shouting etc. It could also attract a gangs etc, It is just not a good idea at all.

There is enough crime in the area already.

Regards,

From:

Sent: 03 October 2020 18:42

To: Licensing

Subject: Licensing application 117222 McDonalds Broadmeadow Lane

We have objections to the application of McDonalds being open 24/7 . This is a residential area and there is no need for them to be open past midnight.

The prevention of public nuisance/crime and disorder

Being open later will only encourage youths to hang around the area and others to call in after pubs/clubs closing times, which presumably is part of the trade they are hoping to attract (when we return to normal) , increasing traffic and noise. There are already problems with this area being cited as a high crime area. Road bollards are smashed on a weekly basis up and down Broadmeadow Lane. If people are lurking about looking for criminal opportunities if there is a McDonalds open they can just say they are going there.

The public nuisance that McDonalds customers also cause is littering the area right the way down Broadmeadow Lane to Lifford Lane and throwing their cups and bags over the bridge into the canal. There are always litter picks being arranged and requests to BCC for clearing up of littering (although they very rarely happen). There are also many local residents, including myself, who litter pick largely McDonalds rubbish out the hedges and public space areas around the canal where it has been dumped once finished with. I am sure this situation is the same along the other roads leading away from McDonalds on Parsons Hill. Their customers also seem to find it ok to throw their finished meal cartons and cups out of car windows. **The council refuse to reinstate 1 bin or put in any more.** Perhaps McDonalds could sponsor litter bins in the area!!!

During lock down the rubbish/litter situation improved dramatically. Lifford Lane and Broadmeadow Lane is already used as a race track with cars speeding up there at night once the road is quieter from the normal residential traffic. If these people have somewhere to head for the situation could get worse.

Please do not accept this request for licensing.

Local residents

From:
Sent: 04 October 2020 15:41
To:
Cc: Licensing
Subject: Please help our situation

Hi everyone we have lived at parsons mews B30 for the last 2years when we purchase our down wishing to dawn size both of us now into our 69 and 74 birthdays we was aware of the McDonald's and thought it would really not effect our life style we could of been more wrong It starts at 5am in the morning with the staff arriving the public start to turn up at 5.15 onwards that when the tannoy starts taking orders the drive through horns blasting shouting etc car stereo booming That's for 18 hours of a day The carpark has meany unsavoury characters and there are regular we think drug dealers doing there trades all night We are queuing on the main road to get to the carpark were we live on so meany occasion cars parking on yellow lines and when we ask can we get past please we again are shouted at We now understand the is an application for a new licence to trade 24/7 application number is 117222 We need someone to look at this in depth is 18 hours a day not long enough we get a max of 6 hours sleep per day on a good day is there any need to have yet another one open 24/7 There has been lots of issues with fighting the police attending insults to all of us who have to live hear I have been personally verbally abused on many occasions from fast food people who are not getting there food fast This is a residential area and we find this application unbelievable do we not have rights I would be most grateful if someone could please comeback to me Regards

From:
Sent: 04 October 2020 01:31
To: Licensing
Cc:
Subject: 117222

To Whom It May Concern

I live near Parson's Hill and object to the MacDonald's there having twenty-four hour licensing as I believe it would result in crime, disorder, public nuisance and a threat to public safety particularly children and vulnerable adults.

Thank you.

Flat Lindsworth Court, Monyhull Hall Road, Kings Norton, Birmingham, B30

From:

Sent: 05 October 2020 06:41

To: Licensing

Subject: Concerns about reference 117222


Dear Sir/Madam,

I am writing to raise my concerns about lichens application reference 117222, namely the request by the McDonald's restaurant at the top of Parsons Hill to open 24 hours. My concern is about the public nuisance of large amount of litter. Already the streets and gardens of residents on Lindsworth Road, and all along Lifford Lane are blighted with litter from that restaurant. My worry would be that people using the restaurant late at night might be even less careful and the amount of litter would get even worse.

I hope you take these concerns into consideration when making your decision about the application.

Yours faithfully

(resident of Lindsworth Road B30)

	Birmingham Application for a premises licence Licensing Act 2003	For help contact licensingonline@birmingham.gov.uk Telephone: 0121 303 9896

* required information

Section 1 of 21

You can save the form at any time and resume it later. You do not need to be logged in when you resume.

System reference This is the unique reference for this application generated by the system.

Your reference You can put what you want here to help you track applications if you make lots of them. It is passed to the authority.

Are you an agent acting on behalf of the applicant?

☐ Yes ☒ No

Put "no" if you are applying on your own behalf or on behalf of a business you own or work for.

Applicant Details

* First name

* Family name

* E-mail

Main telephone number Include country code.

Other telephone number

☐ Indicate here if you would prefer not to be contacted by telephone

Are you:

☒ Applying as a business or organisation, including as a sole trader

☐ Applying as an individual

A sole trader is a business owned by one person without any special legal structure. Applying as an individual means you are applying so you can be employed, or for some other personal reason, such as following a hobby.

Applicant Business

Is your business registered in the UK with Companies House? ☒ Yes ☐ No

Note: completing the Applicant Business section is optional in this form.

Registration number

Business name If your business is registered, use its registered name.

VAT number Put "none" if you are not registered for VAT.

Legal status

Continued from previous page...

Your position in the business

Home country

The country where the headquarters of your business is located.

Registered Address

Address registered with Companies House.

Building number or name

Street

District

City or town

County or administrative area

Postcode

Country

Section 2 of 21

PREMISES DETAILS

I/we, as named in section 1, apply for a premises licence under section 17 of the Licensing Act 2003 for the premises described in section 2 below (the premises) and I/we are making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003.

Premises Address

Are you able to provide a postal address, OS map reference or description of the premises?

☒ Address ☐ OS map reference ☐ Description

Postal Address Of Premises

Building number or name

Street

District

City or town

County or administrative area

Postcode

Country

Further Details

Telephone number

Non-domestic rateable value of premises (£)

Section 3 of 21**APPLICATION DETAILS**

In what capacity are you applying for the premises licence?

- ☐ An individual or individuals
- ☒ A limited company / limited liability partnership
- ☐ A partnership (other than limited liability)
- ☐ An unincorporated association
- ☐ Other (for example a statutory corporation)
- ☐ A recognised club
- ☐ A charity
- ☐ The proprietor of an educational establishment
- ☐ A health service body
- ☐ A person who is registered under part 2 of the Care Standards Act 2000 (c14) in respect of an independent hospital in Wales
- ☐ A person who is registered under Chapter 2 of Part 1 of the Health and Social Care Act 2008 in respect of the carrying on of a regulated activity (within the meaning of that Part) in an independent hospital in England
- ☐ The chief officer of police of a police force in England and Wales

Confirm The Following

- ☒ I am carrying on or proposing to carry on a business which involves the use of the premises for licensable activities
- ☐ I am making the application pursuant to a statutory function
- ☐ I am making the application pursuant to a function discharged by virtue of Her Majesty's prerogative

Section 4 of 21**NON INDIVIDUAL APPLICANTS**

Provide name and registered address of applicant in full. Where appropriate give any registered number. In the case of a partnership or other joint venture (other than a body corporate), give the name and address of each party concerned.

Non Individual Applicant's Name

Name

Sarah McLean

Details

Registered number (where applicable)

4331680

Description of applicant (for example partnership, company, unincorporated association etc)

Continued from previous page...

Address

Building number or name
Street
District
City or town
County or administrative area
Postcode
Country

Contact Details

E-mail
Telephone number
Other telephone number
* Date of birth

* Nationality Documents that demonstrate entitlement to work in the UK

Section 5 of 21

OPERATING SCHEDULE

When do you want the premises licence to start? / /
dd mm yyyy

If you wish the licence to be valid only for a limited period, when do you want it to end / /
dd mm yyyy

Provide a general description of the premises

For example the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place for consumption of these off- supplies you must include a description of where the place will be and its proximity to the premises.

The application is for a McDonald's quick service restaurant providing hot and cold food and soft drinks to eat in and take out. The restaurant will serve customers inside the building as well as through the drive-thru. The proposal is to be able to trade 24/7.

<p><i>Continued from previous page...</i></p> <p>If 5,000 or more people are expected to attend the premises at any one time, state the number expected to attend</p> <div style="border: 1px solid black; width: 80px; height: 20px; margin-left: 100px;"></div>
Section 6 of 21
PROVISION OF PLAYS
<p>See guidance on regulated entertainment</p> <p>Will you be providing plays?</p> <p><input type="radio"/> Yes <input checked="" type="radio"/> No</p>
Section 7 of 21
PROVISION OF FILMS
<p>See guidance on regulated entertainment</p> <p>Will you be providing films?</p> <p><input type="radio"/> Yes <input checked="" type="radio"/> No</p>
Section 8 of 21
PROVISION OF INDOOR SPORTING EVENTS
<p>See guidance on regulated entertainment</p> <p>Will you be providing indoor sporting events?</p> <p><input type="radio"/> Yes <input checked="" type="radio"/> No</p>
Section 9 of 21
PROVISION OF BOXING OR WRESTLING ENTERTAINMENTS
<p>See guidance on regulated entertainment</p> <p>Will you be providing boxing or wrestling entertainments?</p> <p><input type="radio"/> Yes <input checked="" type="radio"/> No</p>
Section 10 of 21
PROVISION OF LIVE MUSIC
<p>See guidance on regulated entertainment</p> <p>Will you be providing live music?</p> <p><input type="radio"/> Yes <input checked="" type="radio"/> No</p>
Section 11 of 21
PROVISION OF RECORDED MUSIC
<p>See guidance on regulated entertainment</p> <p>Will you be providing recorded music?</p> <p><input type="radio"/> Yes <input checked="" type="radio"/> No</p>
Section 12 of 21
PROVISION OF PERFORMANCES OF DANCE
<p>See guidance on regulated entertainment</p> <p>Will you be providing performances of dance?</p>

<i>Continued from previous page...</i>	
Section 13 of 21	
PROVISION OF ANYTHING OF A SIMILAR DESCRIPTION TO LIVE MUSIC, RECORDED MUSIC OR PERFORMANCES OF DANCE	
See guidance on regulated entertainment	
Will you be providing anything similar to live music, recorded music or performances of dance?	
<input type="radio"/> Yes <input checked="" type="radio"/> No	
Section 14 of 21	
LATE NIGHT REFRESHMENT	
Will you be providing late night refreshment?	
<input checked="" type="radio"/> Yes <input type="radio"/> No	
Standard Days And Timings	
<div style="display: flex; justify-content: space-between;"> <div> <p>MONDAY</p> <p>Start <input type="text" value="00:01"/> End <input type="text" value="00:00"/></p> <p>Start <input type="text"/> End <input type="text"/></p> </div> <div> <p>Give timings in 24 hour clock. (e.g., 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.</p> </div> </div>	
<div style="display: flex; justify-content: space-between;"> <div> <p>TUESDAY</p> <p>Start <input type="text" value="00:01"/> End <input type="text" value="00:00"/></p> <p>Start <input type="text"/> End <input type="text"/></p> </div> </div>	
<div style="display: flex; justify-content: space-between;"> <div> <p>WEDNESDAY</p> <p>Start <input type="text" value="00:01"/> End <input type="text" value="00:00"/></p> <p>Start <input type="text"/> End <input type="text"/></p> </div> </div>	
<div style="display: flex; justify-content: space-between;"> <div> <p>THURSDAY</p> <p>Start <input type="text" value="00:01"/> End <input type="text" value="00:00"/></p> <p>Start <input type="text"/> End <input type="text"/></p> </div> </div>	
<div style="display: flex; justify-content: space-between;"> <div> <p>FRIDAY</p> <p>Start <input type="text" value="00:01"/> End <input type="text" value="00:00"/></p> <p>Start <input type="text"/> End <input type="text"/></p> </div> </div>	
<div style="display: flex; justify-content: space-between;"> <div> <p>SATURDAY</p> <p>Start <input type="text" value="00:01"/> End <input type="text" value="00:00"/></p> <p>Start <input type="text"/> End <input type="text"/></p> </div> </div>	
<div style="display: flex; justify-content: space-between;"> <div> <p>SUNDAY</p> <p>Start <input type="text" value="00:01"/> End <input type="text" value="00:00"/></p> <p>Start <input type="text"/> End <input type="text"/></p> </div> </div>	

Continued from previous page...

Will the provision of late night refreshment take place indoors or outdoors or both?

☐ Indoors

☐ Outdoors

☒ Both

Where taking place in a building or other structure tick as appropriate. Indoors may include a tent.

State type of activity to be authorised, if not already stated, and give relevant further details, for example (but not exclusively) whether or not music will be amplified or unamplified.

The restaurant will serve customers hot and cold food and soft drinks inside the building as well as through the drive-thru.

State any seasonal variations

For example (but not exclusively) where the activity will occur on additional days during the summer months.

N/A

Non-standard timings. Where the premises will be used for the supply of late night refreshments at different times from those listed in the column on the left, list below

For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

N/A

Section 15 of 21

SUPPLY OF ALCOHOL

Will you be selling or supplying alcohol?

☐ Yes

☒ No

PROPOSED DESIGNATED PREMISES SUPERVISOR CONSENT

How will the consent form of the proposed designated premises supervisor be supplied to the authority?

☒ Electronically, by the proposed designated premises supervisor

☐ As an attachment to this application

Reference number for consent form (if known)

If the consent form is already submitted, ask the proposed designated premises supervisor for its 'system reference' or 'your reference'.

Section 16 of 21

ADULT ENTERTAINMENT

Continued from previous page...

Highlight any adult entertainment or services, activities, or other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children

Give information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children, regardless of whether you intend children to have access to the premises, for example (but not exclusively) nudity or semi-nudity, films for restricted age groups etc gambling machines etc.

N/A

Section 17 of 21

HOURS PREMISES ARE OPEN TO THE PUBLIC

Standard Days And Timings

MONDAY

Start

End

Give timings in 24 hour clock.
(e.g., 16:00) and only give details for the days
of the week when you intend the premises
to be used for the activity.

Start

End

TUESDAY

Start

End

Start

End

WEDNESDAY

Start

End

Start

End

THURSDAY

Start

End

Start

End

FRIDAY

Start

End

Start

End

SATURDAY

Start

End

Start

End

SUNDAY

Start

End

Start

End

State any seasonal variations

For example (but not exclusively) where the activity will occur on additional days during the summer months.

Continued from previous page...

N/A

Non standard timings. Where you intend to use the premises to be open to the members and guests at different times from those listed in the column on the left, list below

For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

N/A

Section 18 of 21

LICENSING OBJECTIVES

Describe the steps you intend to take to promote the four licensing objectives:

a) General – all four licensing objectives (b,c,d,e)

List here steps you will take to promote all four licensing objectives together.

1. Only experienced managers will oversee these shifts. These managers have been trained in conflict resolution.
2. A minimum of 2 managers are to work between 23:00-05:00.
3. There are good links with the local police that will help with communication of any issues.
4. CCTV coverage includes 20 cameras inside and outside the building.
5. All managers are trained to operate the CCTV system and record the information on to a USB should it be required by the police.
6. Travel paths are completed by the management every hour.
7. Litter patrols are completed every hour by a member of staff supervised by management.
8. All the managers are trained to be able to save CCTV footage to a memory stick on request from the police if the need arises.

b) The prevention of crime and disorder

Only experienced managers will oversee these shifts. These managers have been trained in conflict resolution.
A minimum of 2 managers are to work between 23:00-05:00.
There are good links with the local police that will help with communication of any issues.
The restaurant will be risk assessed over this period and the outcome of the assessments incorporated into the shift patterns and responsibilities as appropriate.

c) Public safety

There is a CCTV monitor on the front counter as an aid to making customers aware they are being recorded.
CCTV records are kept for 30 days.

d) The prevention of public nuisance

Managers complete external hourly travel paths and would pick up litter but equally there is a hourly litter patrol completed by a member of staff and supervised by a manager.
The litter patrol extends to the neighboring businesses' car parks and 100 meters either side of the restaurant along the highway.
There are notices on the side of the building making customer aware of the need to keep noise levels to a minimum.

Continued from previous page...

e) The protection of children from harm

Local police station details are kept on display in the managers office.

All managers and key staff on shift are first aid trained.

(As a general rule children are not being served at this time of day/night and if they are they are with their parents/guardians)

Section 19 of 21

NOTES ON DEMONSTRATING ENTITLEMENT TO WORK IN THE UK

Entitlement to work/immigration status for individual applicants and applications from partnerships which are not limited liability partnerships:

A licence may not be held by an individual or an individual in a partnership who is resident in the UK who:

- does not have the right to live and work in the UK; or
- is subject to a condition preventing him or her from doing work relating to the carrying on of a licensable activity.

Any premises licence issued in respect of an application made on or after 6 April 2017 will become invalid if the holder ceases to be entitled to work in the UK.

Applicants must demonstrate that they have an entitlement to work in the UK and are not subject to a condition preventing them from doing work relating to the carrying on of a licensable activity. They do this in one of two ways: 1) by providing with this application copies or scanned copies of the documents listed below (which do not need to be certified), or 2) by providing their 'share code' to enable the licensing authority to carry out a check using the Home Office online right to work checking service (see below).

Documents which demonstrate entitlement to work in the UK

- An expired or current passport showing the holder, or a person named in the passport as the child of the holder, is A British citizen or a citizen of the UK and Colonies having the right of abode in the UK [please see note below about which sections of the passport to copy].
- An expired or current passport or national identity card showing the holder, or a person named in the passport as the child of the holder, is a national of a European Economic Area country or Switzerland.
- A Registration Certificate or document certifying permanent residence issued by the Home Office to a national of a European Economic Area country or Switzerland.
- A Permanent Residence Card issued by the Home Office to the family member of a national of a European Economic Area country or Switzerland.
- A **current** Biometric Immigration Document (Biometric Residence Permit) issued by the Home Office to the holder indicating that the person named is allowed to stay indefinitely in the UK, or has no time limit on their stay in the UK.
- A **current** passport endorsed to show that the holder is exempt from immigration control, is allowed to stay indefinitely in the UK, has the right of abode in the UK, or has no time limit on their stay in the UK.
- A **current** Immigration Status Document issued by the Home Office to the holder with an endorsement indicating that the named person is allowed to stay indefinitely in the UK or has no time limit on their stay in the UK, **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A birth or adoption certificate issued in the UK, **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A birth or adoption certificate issued in the Channel Islands, the Isle of Man or Ireland **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A certificate of registration or naturalisation as a British citizen, **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.

Continued from previous page...

- A **current** passport endorsed to show that the holder is allowed to stay in the UK and is currently allowed to work and is not subject to a condition preventing the holder from doing work relating to the carrying on of a licensable activity.
- A **current** Biometric Immigration Document (Biometric Residence Permit) issued by the Home Office to the holder which indicates that the named person can currently stay in the UK and is allowed to work relation to the carrying on of a licensable activity.
- A **current** Residence Card issued by the Home Office to a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights or residence.
- A **current** Immigration Status Document containing a photograph issued by the Home Office to the holder with an endorsement indicating that the named person may stay in the UK, and is allowed to work and is not subject to a condition preventing the holder from doing work relating to the carrying on of a licensable activity **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A Certificate of Application, **less than 6 months old**, issued by the Home Office under regulation 18(3) or 20(2) of the Immigration (European Economic Area) Regulations 2016, to a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights of residence.
- Reasonable evidence that the person has an outstanding application to vary their permission to be in the UK with the Home Office such as the Home Office acknowledgement letter or proof of postage evidence, or reasonable evidence that the person has an appeal or administrative review pending on an immigration decision, such as an appeal or administrative review reference number.
- Reasonable evidence that a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights of residence in exercising treaty rights in the UK including:-
 - evidence of the applicant's own identity – such as a passport,
 - evidence of their relationship with the European Economic Area family member – e.g. a marriage certificate, civil partnership certificate or birth certificate, and
 - evidence that the European Economic Area national has a right of permanent residence in the UK or is one of the following if they have been in the UK for more than 3 months:
 - (i) working e.g. employment contract, wage slips, letter from the employer,
 - (ii) self-employed e.g. contracts, invoices, or audited accounts with a bank,
 - (iii) studying e.g. letter from the school, college or university and evidence of sufficient funds; or
 - (iv) self-sufficient e.g. bank statements.

Family members of European Economic Area nationals who are studying or financially independent must also provide evidence that the European Economic Area national and any family members hold comprehensive sickness insurance in the UK. This can include a private medical insurance policy, an EHIC card or an S1, S2 or S3 form.

Original documents must not be sent to licensing authorities. If the document copied is a passport, a copy of the following pages should be provided:-

- (i) any page containing the holder's personal details including nationality;
- (ii) any page containing the holder's photograph;
- (iii) any page containing the holder's signature;
- (iv) any page containing the date of expiry; and
- (v) any page containing information indicating the holder has permission to enter or remain in the UK and is permitted to work.

Continued from previous page...

If the document is not a passport, a copy of the whole document should be provided.

Your right to work will be checked as part of your licensing application and this could involve us checking your immigration status with the Home Office. We may otherwise share information with the Home Office. Your licence application will not be determined until you have complied with this guidance.

Home Office online right to work checking service

As an alternative to providing a copy of the documents listed above, applicants may demonstrate their right to work by allowing the licensing authority to carry out a check with the Home Office online right to work checking service.

To demonstrate their right to work via the Home Office online right to work checking service, applicants should include in this application their 9-digit share code (provided to them upon accessing the service at <https://www.gov.uk/prove-right-to-work>) which, along with the applicant's date of birth (provided within this application), will allow the licensing authority to carry out the check.

In order to establish the applicant's right to work, the check will need to indicate that the applicant is allowed to work in the United Kingdom and is not subject to a condition preventing them from doing work relating to the carrying on of a licensable activity.

An online check will not be possible in all circumstances because not all applicants will have an immigration status that can be checked online. The Home Office online right to work checking service sets out what information and/or documentation applicants will need in order to access the service. Applicants who are unable to obtain a share code from the service should submit copy documents as set out above.

Section 20 of 21

NOTES ON REGULATED ENTERTAINMENT

Continued from previous page...

In terms of specific **regulated entertainments** please note that:

- Plays: no licence is required for performances between 08:00 and 23:00 on any day, provided that the audience does not exceed 500.
- Films: no licence is required for 'not-for-profit' film exhibition held in community premises between 08:00 and 23:00 on any day provided that the audience does not exceed 500 and the organiser (a) gets consent to the screening from a person who is responsible for the premises; and (b) ensures that each such screening abides by age classification ratings.
- Indoor sporting events: no licence is required for performances between 08:00 and 23:00 on any day, provided that the audience does not exceed 1000.
- Boxing or Wrestling Entertainment: no licence is required for a contest, exhibition or display of Greco-Roman wrestling, or freestyle wrestling between 08:00 and 23:00 on any day, provided that the audience does not exceed 1000. Combined fighting sports – defined as a contest, exhibition or display which combines boxing or wrestling with one or more martial arts – are licensable as a boxing or wrestling entertainment rather than an indoor sporting event.
- Live music: no licence permission is required for:
 - o a performance of unamplified live music between 08:00 and 23:00 on any day, on any premises.
 - o a performance of amplified live music between 08:00 and 23:00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - o a performance of amplified live music between 08:00 and 23:00 on any day, in a workplace that is not licensed to sell alcohol on those premises, provided that the audience does not exceed 500.
 - o a performance of amplified live music between 08:00 and 23:00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - o a performance of amplified live music between 08:00 and 23:00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school or (iii) the health care provider for the hospital.
- Recorded Music: no licence permission is required for:
 - o any playing of recorded music between 08:00 and 23:00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - o any playing of recorded music between 08:00 and 23:00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - o any playing of recorded music between 08:00 and 23:00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school proprietor or (iii) the health care provider for the hospital.

Continued from previous page...

- Dance: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 500. However, a performance which amounts to adult entertainment remains licensable.
- Cross activity exemptions: no licence is required between 08.00 and 23.00 on any day, with no limit on audience size for:
 - o any entertainment taking place on the premises of the local authority where the entertainment is provided by or on behalf of the local authority;
 - o any entertainment taking place on the hospital premises of the health care provider where the entertainment is provided by or on behalf of the health care provider;
 - o any entertainment taking place on the premises of the school where the entertainment is provided by or on behalf of the school proprietor; and
 - o any entertainment (excluding films and a boxing or wrestling entertainment) taking place at a travelling circus, provided that (a) It takes place within a moveable structure that accommodates the audience, and (b) that the travelling circus has not been located on the same site for more than 28 consecutive days.

Section 21 of 21

PAYMENT DETAILS

This fee must be paid to the authority. If you complete the application online, you must pay it by debit or credit card.

Premises Licence Fees are determined by the non domestic rateable value of the premises.

To find out a premises non domestic rateable value go to the Valuation Office Agency site at <https://www.tax.service.gov.uk/business-rates-find/search>

Band A - No RV to £4300 - £100.00

Band B - £4301 to £33000 - £190.00

Band C - £33001 to £87000 - £315.00

Band D - £87001 to £125000 - £450.00*

Band E - £125001 and over - £635.00*

*If the premises rateable value is in Bands D or E and the premises is primarily used for the consumption of alcohol on the premises then you are required to pay a higher fee

Band D - £87001 to £125000 - £900.00

Band E - £125001 and over - £1,905.00

There is an exemption from the payment of fees in relation to the provision of regulated entertainment at church halls, chapel halls or premises of a similar nature, village halls, parish or community halls, or other premises of a similar nature. The costs associated with these licences will be met by central Government. If, however, the licence also authorises the use of the premises for the supply of alcohol or the provision of late night refreshment, a fee will be required.

Schools and sixth form colleges are exempt from the fees associated with the authorisation of regulated entertainment where the entertainment is provided by and at the school or college and for the purposes of the school or college.

If you operate a large event you are subject to ADDITIONAL fees based upon the number in attendance at any one time

Capacity 5000-9999 - £1,000.00

Capacity 10000-14999 - £2,000.00

Capacity 15000-19999 - £4,000.00

Capacity 20000-29999 - £8,000.00

Capacity 30000-39999 - £16,000.00

Capacity 40000-49999 - £24,000.00

Capacity 50000-59999 - £32,000.00

Capacity 60000-69999 - £40,000.00

Capacity 70000-79999 - £48,000.00

Capacity 80000-89999 - £56,000.00

Capacity 90000 and over - £64,000.00

* Fee amount (£)

450.00

DECLARATION

Continued from previous page...

[APPLICABLE TO INDIVIDUAL APPLICANTS ONLY, INCLUDING THOSE IN A PARTNERSHIP WHICH IS NOT A LIMITED LIABILITY PARTNERSHIP] I UNDERSTAND I AM NOT ENTITLED TO BE ISSUED WITH A LICENCE IF I DO NOT HAVE THE
* ENTITLEMENT TO LIVE AND WORK IN THE UK (OR IF I AM SUBJECT TO A CONDITION PREVENTING ME FROM DOING WORK RELATING TO THE CARRYING ON OF A LICENSABLE ACTIVITY) AND THAT MY LICENCE WILL BECOME INVALID IF I CEASE TO BE ENTITLED TO LIVE AND WORK IN THE UK (PLEASE READ GUIDANCE NOTE 15).

THE DPS NAMED IN THIS APPLICATION FORM IS ENTITLED TO WORK IN THE UK (AND IS NOT SUBJECT TO CONDITIONS
* PREVENTING HIM OR HER FROM DOING WORK RELATING TO A LICENSABLE ACTIVITY) AND I HAVE SEEN A COPY OF HIS OR HER PROOF OF ENTITLEMENT TO WORK, IF APPROPRIATE (PLEASE SEE NOTE 15).

☒ Ticking this box indicates you have read and understood the above declaration

This section should be completed by the applicant, unless you answered "Yes" to the question "Are you an agent acting on behalf of the applicant?"

* Full name
* Capacity
* Date / /
dd mm yyyy

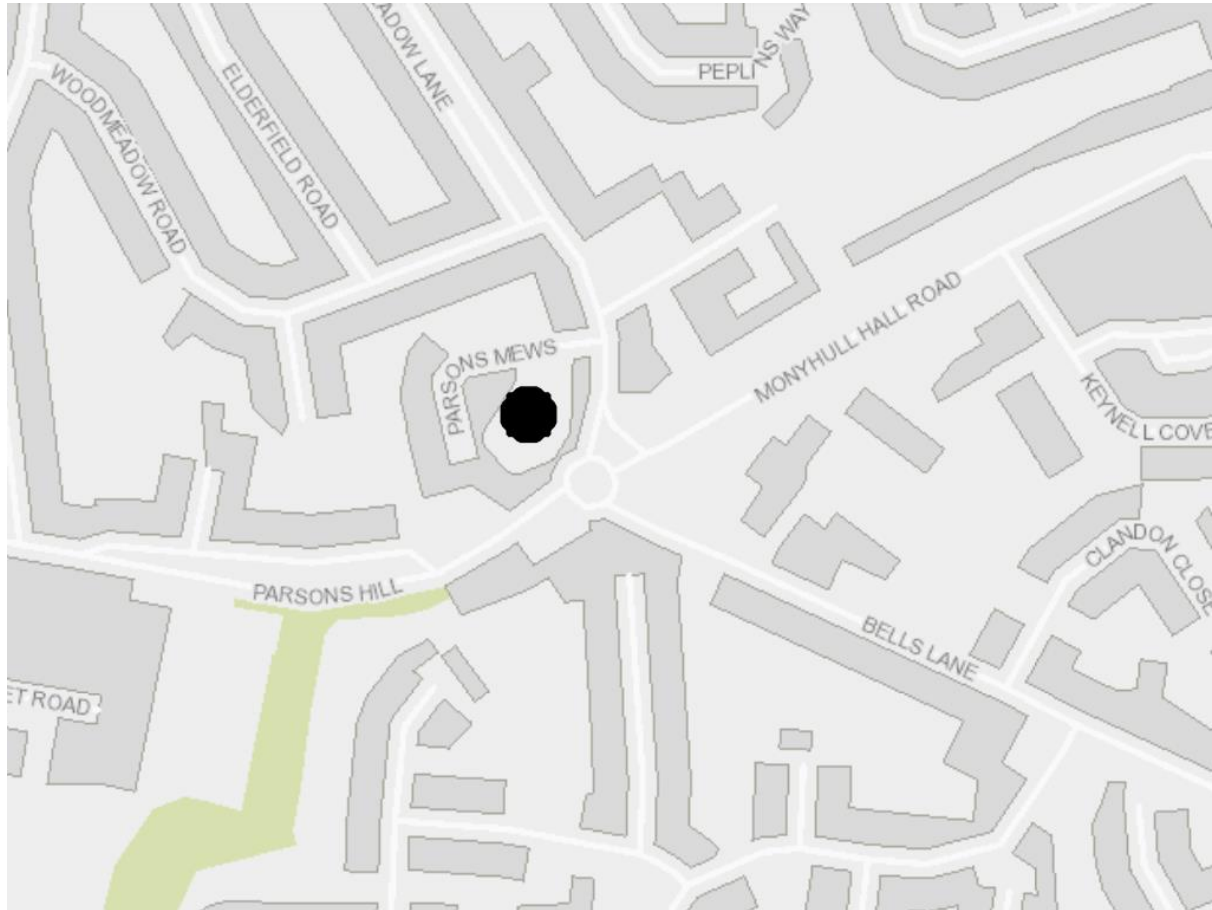
Once you're finished you need to do the following:

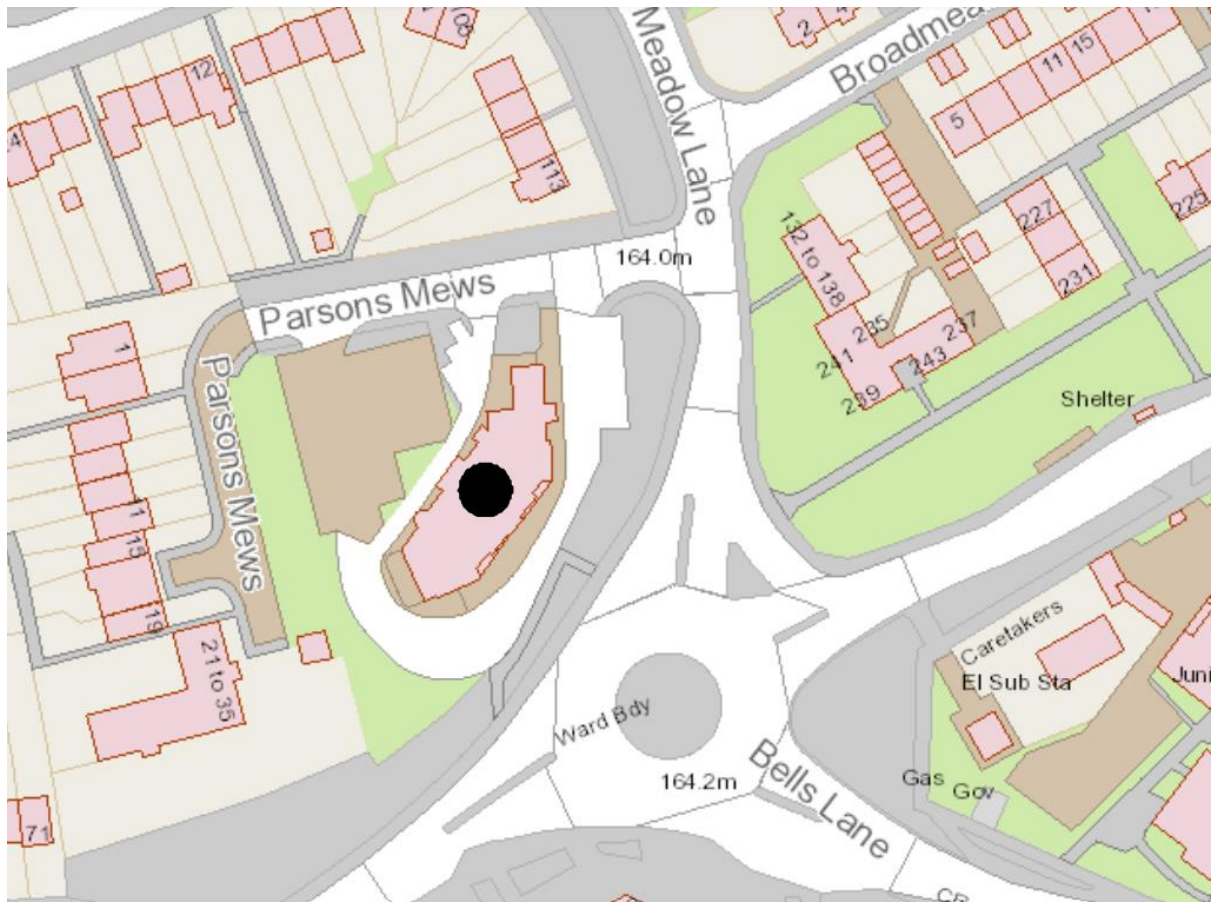
1. Save this form to your computer by clicking file/save as...
2. Go back to <https://www.gov.uk/apply-for-a-licence/premises-licence/birmingham/apply-1> to upload this file and continue with your application.

Don't forget to make sure you have all your supporting documentation to hand.

IT IS AN OFFENCE LIABLE TO SUMMARY CONVICTION TO A FINE OF ANY AMOUNT UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

IT IS AN OFFENCE UNDER SECTION 24B OF THE IMMIGRATION ACT 1971 FOR A PERSON TO WORK WHEN THEY KNOW, OR HAVE REASONABLE CAUSE TO BELIEVE, THAT THEY ARE DISQUALIFIED FROM DOING SO BY REASON OF THEIR IMMIGRATION STATUS. THOSE WHO EMPLOY AN ADULT WITHOUT LEAVE OR WHO IS SUBJECT TO CONDITIONS AS TO EMPLOYMENT WILL BE LIABLE TO A CIVIL PENALTY UNDER SECTION 15 OF THE IMMIGRATION, ASYLUM AND NATIONALITY ACT 2006 AND PURSUANT TO SECTION 21 OF THE SAME ACT, WILL BE COMMITTING AN OFFENCE WHERE THEY DO SO IN THE KNOWLEDGE, OR WITH REASONABLE CAUSE TO BELIEVE, THAT THE EMPLOYEE IS DISQUALIFIED





**Final Submissions on behalf of Sarah McLean, Applicant
in relation to an Application for a Premises Licence in relation to
McDonalds, Parsons Hill, Kings Norton B30 3PN**

Sarah McLean is the Managing Director of McLean Restaurants Limited and holds the franchise for these premises as well as for over 20 other premises, some of which are open 24 hours a day, and some of which are also in residential areas similar to the site of this Application. Indeed, one Restaurant with a Licence until Midnight is as close as 10 metres to the nearest residents and there have been no concerns raised in relation to that Licence and indeed the Police are extremely happy with the way the Restaurant is run.

The primary reason for the application is for the sustainability of the business. This Restaurant was closed for 9 weeks earlier this year as a result of the national lockdown arising out of the current pandemic. Some of her other 23 Restaurants were also closed, with other having very limited opening hours. All but one out of 12 of 24 Restaurants owned by Mrs. McLean are still only open until Midnight and all those in town centres close at 10.00 p.m. in accordance with Government guidance.

Mrs. McLean employs 2,150 staff of which 100 are still on furlough although it is hoped that jobs will be available for them all. The Restaurant in King's Norton employs 110 staff, a lot of whom live locally. If the Restaurant is granted a Licence, for the hours applied for, then it will allow a minimum of a further 4 full time staff to be employed - who will very likely be from the local area. In these difficult times, when the hospitality industry has been one of the worst affected, it is important that everything possible is done to keep the business going and provide much needed employment which is why this application is being made at this time and was not made when Mrs. McLean took over the franchise.

In the last 5 years there has been extensive refurbishment to the premises, particularly from the outside. When Mrs. McLean took over, unused windows were boarded up and the property looked uncared for. The property has been made to look much more attractive and attached are photographs marked SM1 and SM2 showing the property from the outside both before and after the refurbishment. It is a process she has been through many times before. In 10 of her Restaurants she now trades 24 hours and most are close to houses. There have been no major concerns in relation to any of the other Restaurants owned by Mrs. McLean and she has forged a good relationship with the local residents where she is known for going beyond what is necessary.

Mrs. McLean feels that she can promote all of the Licensing Objectives in the Licensing Act, as she does at her other Restaurants, including prevention of crime and disorder and prevention of public nuisance. She wishes to work with the residents and ensure that they do not feel that their concerns are ignored.

The Restaurant was built before the houses and planning was authorised for 24 hour opening, in the knowledge that houses would be built in the surrounding area of Parsons Mews shortly thereafter. Therefore, the residents in Parsons Mews would have purchased their properties in the full knowledge that they would be living close to the Restaurant and that access was via a road which leads to Parsons Mews and they must have taken this into account when making their purchase. Clearly anyone living this close to a business would be aware that there would be some additional noise and extra traffic flow.

However, the concerns of the residents are of importance to Mrs. McLean. Both Mrs. McLean and the McDonalds ethos is to work with, and integrate into, communities, giving as much back as possible and the Company are involved in many community projects, both locally and nationally, like tree planting, litter picking (away from their premises) and working with schools to provide things such as sensory gardens.

It is important to Mrs. McLean that those in the neighbouring area know that everything is being done to uphold the licensing objectives. Mrs. McLean has read the residents' letters of objection and understands their concerns and wishes to allay their fears and let them know that she will work with them to ensure that the disruption to their lives is kept to an absolute minimum, particularly in the hours after 11.00 p.m. Mrs. McLean wrote to all of the residents in Parsons Mews on 21st September, 2020 (see SM3 attached) inviting them to contact the Restaurant Manager if they wanted to arrange an appointment to speak to her so that she could discuss the plans for the Restaurant. Only 1 resident made contact to discuss the plans and she did not want a formal meeting. Under normal circumstances Mrs. McLean would have held a Residents' Meeting but due to social distancing regulations this was not possible. However, she would be willing in the future, when distancing regulations are lifted, to have, say, a quarterly meeting with the residents to discuss any concerns.

Traffic

It is not accepted that the hours applied for would necessarily attract people from the wider area - there are already takeaways nearby who operate beyond midnight (e.g. Domino's Pizza is 0.70 miles away and trades until 3.00 a.m.) as well as others. It is anticipated that most trade after 11.00 p.m. will be people who are already driving down the busy road, who stop en-route to grab something to eat from the drive-thru, and any increase in traffic would be minimal.

The concerns raised about traffic backing up on to the roundabout is clearly not going to be an issue after 11.00 p.m. Indeed, it is Mrs. McLean's understanding from her Manager that this is something that has only happened on a few occasions and this was immediately following the reopening of the restaurant after it had been closed for 9 weeks due to the national lockdown. It is certainly not something that occurs on a regular basis due to the lengthy distance from the main road to the drive-thru order point.

Noise

The road near to the Restaurant is, unfortunately, a very busy road and even at night there is traffic travelling along it. Any traffic pulling into the restaurant is unlikely to negatively impact on the noise from the general traffic in anything other than a minimal way.

In relation to noise from customers, it is anticipated that most of the trade after 11.00 p.m. will be at the 'drive-thru' which means there will be limited noise from closing of car doors etc. The 'order post' has already been moved to the other side of the car park from the Parsons Mews residents and has a 'night' mode which reduces the noise.

To reduce the noise to the Parsons Mews residents even further, Mrs. McLean is happy for a condition on the Licence stating that between 10.00 p.m. and 5.00 a.m. the parking areas adjacent to the Mews be cordoned off so that any parking is further away from the residents' houses.

Anti-Social behaviour and public nuisance

In its Licensing Policy, the Council recognises that a minority of consumers will behave badly and unlawfully once away from licensed premises and that they cannot, as part of their licensing function, address issues relating to the behaviour of individuals or groups once they are away from the premises, although they can address issues within the direct control of the Licence Holder.

It follows that the Licence Holder cannot be responsible for what occurs in the car park of the Restaurant when it is closed. Indeed, it is an argument in favour of granting the Application because if the premises are open 24 hours a day then there would be staff present at all times, the car park would be lit at all times and it is less likely, therefore, that unsavoury characters would congregate in the car park, if that is what they are doing, although this has not been brought to the attention of Mrs. McLean previously.

It is accepted that there is low-level anti-social behaviour but this is mostly between the hours of 3.30 p.m. and 8.00 p.m. and relates to youths who accumulate after school and before returning home for the night. There are very few problems that do not relate to youths during that time period. The Police have produced incident logs relating to 17 incidents, the majority of which relate to disturbances from youths during these times and it is of note that:

1. There have been no arrests or charges arising out of any of these incidents
2. The Police only attended on 4 occasions, and on each occasion the incident was over when they arrived
3. It was McDonalds' employees who called the Police on the majority of occasions, as a precaution, to put the incidents on record

In 2010, long before Mrs. McLean took over the Restaurant, there was a similar Application which was refused. At that time there were more than double the number of incidents reported to the Police which shows how things have improved.

Litter

Regular litter picking is carried out at the Restaurant and the immediate surrounding area. In addition, some 2-3 times a day it carries out a 30 minute 'Trash Walk' collecting litter from up to 300 metres away from the Restaurant. A map of the area covered is attached marked SM4. During this 'Trash Walk' all litter, not just that which has emanated from McDonalds, is also collected. Mrs. McLean is willing to provide more regular litter picks if this is felt to be necessary and a condition can be attached to the Licence. She is also willing to provide litter bins in the nearby streets if authorised to do so by the Council.

In and around the Parsons Mews area there are problems with fly tipping, not associated with the Restaurant, which is shown on the attached photographs marked SM5 and SM6. As a gesture of goodwill, Mrs. McLean would be happy to arrange to clear up these areas on, say, a quarterly basis and indeed is happy to embark on this whether or not the application is granted if this is something that the residents would like her to arrange. She already arranges for the hedge near the entrance to be maintained and for the double yellow line markings to be repainted when they fade - things that she is not responsible for but which improves things for the local residents and the community generally.

At some of her other Restaurants, Mrs. McLean has introduced a Noise, Disturbance and Anti-Social Behaviour Management Plan which has proved to be very successful and reassuring for local residents. This is something that she is prepared to introduce at King's Norton and there is a draft proposed Plan marked SM7. This sets out things that could be done to ensure that the 4 licensing objectives are complied with and she is happy for this to be incorporated as a condition on the Licence.

Mrs McLean is also happy for a condition to be attached to the Licence that a contact number or email be provided of the Restaurant Manager so that residents can report any incidents direct to the Restaurant at the time they occur. The information can be recorded as to the time, date and nature of any complaint and any remedial action taken, with the recorded information being kept available for inspection by responsible authorities.

It is hoped that by imposing certain conditions to the Licence the local residents can be satisfied that every effort will be made to ensure that all the licensing objectives are fully upheld.

BEFORE



SMI

AFTER



21st September 2020

Dear resident,

You will no doubt be aware that an application has been made on my behalf to extend the trading hours of the King's Norton McDonald's to 24/7.

I have been the franchisee at this restaurant for the last 5 years and as you will have noticed, have made a great many improvements to the way the restaurant looks and trades.

As your neighbour, I take my local and social responsibilities very seriously and I am keen to make myself available to speak to you should you wish to discuss the application with me.

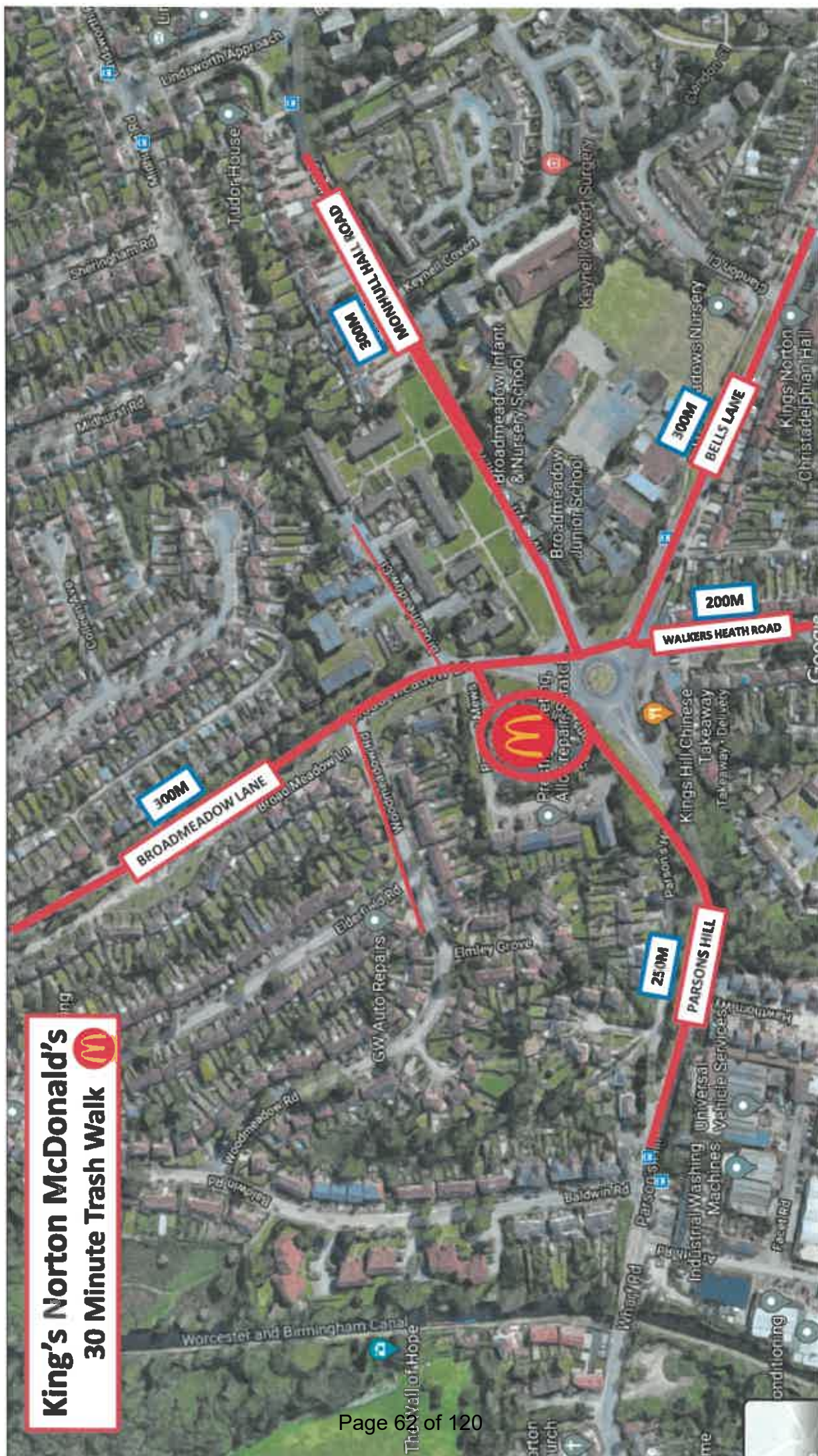
Covid-19 social distancing regulations mean I can't hold a residents' meeting in the normal manner, but I can make myself available over several evenings should you wish to make an appointment to speak to me.

James Hubble, the Business Manager at King's Norton will be able to allocate appointments at 20 minute intervals from 6pm to 8pm on 29th September and from 4pm to 8pm on 1st October. If these dates are not convenient for you, please discuss with James and we will see what other arrangements we can make to accommodate you.

Should you require an appointment, please contact him directly at the restaurant on the phone number highlighted below or e-mail him at

Yours faithfully,

Sarah McLean



SM 5



sm6



Noise, Disturbance and Anti-Social Behaviour Management
Plan for McLean Restaurants Ltd T/A McDonald's, King's
Norton

Proposed premises licence hours Monday – Sunday 11pm to 5am.

Proposed start date for new trading hours are to be confirmed.

In order to comply with the four licensing objectives and therefore to obtain a variation to the existing premises licence, the management team at the King's Norton McDonald's will adhere to the following:

1). The prevention of Crime and Disorder

A). Permanent notices will be placed at the customer order point in the drive-thru lane and at strategic points around the car park to raise awareness of reducing noise levels at night out of respect for our neighbours.

B). Management travel paths will be conducted around the perimeter of the site every hour.

C). There is to be a minimum of 5 staff to be scheduled for the 23.00 to 02.00 period.

D). As a McDonald's standard all managers are aware of the numbers for the emergency services and immediate company hierarchy contacts.

E). The Shift Manager to wear 'Body Worn Camera' at all times.

2). Public Safety

A). As a McDonald's company standard every manager is a qualified first aider.

B). As a McDonald's company standard shift management training requires attendance of a Leadership Transition Course consolidating learning on dealing with incident procedure/difficult customer situations.

C). Additionally, as a McLean Restaurants' company standard all managers returning from the Leadership Transition Course require a further 6 month sign off period before qualifying for shift management.

D). As a McDonald's standard all managers are aware of the numbers for the emergency services and immediate company hierarchy contacts.

3). The Prevention of Public Nuisance

A). Litter patrols of a minimum of 30 minutes duration will be completed in the immediate area of the restaurant at 6am, 2pm, 6pm. All litter not just McDonald's litter is to be collected. The patrol will follow the attached plan of the neighbouring side roads and streets. The litter route will be posted in the restaurant.

B). Further to this any highlighted litter hotspot will be dealt with on a request/as needs basis a minimum of once per quarter. These measures will be introduced to assist with ongoing good relations with our neighbours and are not dependent on the granting of the premises licence.

C). The order taking point will be placed onto night mode from 10pm until 7am each day. (This lessens the volume.)

4). The Protection of Children from Harm

A). Experience from other restaurants that trade overnight would indicate that any children visiting are accompanied by parents/in the care of adults.

B). CSC and Vulnerability training option for the Shift Managers.



West Midlands Police objection to premises licence

McDonalds - Parsons Hill, Kings Norton B30 3PN

PAGE(S)	DOCUMENT(S)
1 & 2	Statement of Licensing Officer Chris Jones
3 to 6	Statement from Neighbourhood Officer PC Reynolds
7 to 11	Photographs of the location of the premises to residential housing
12 to 44	Police logs over the last 12 months to the premises
45	Additional statement of Licensing Officer Chris Jones
46	Original decision notice from a previous application 2010

WITNESS STATEMENT

Crime Number:.....

Criminal Procedure Rules, r 27.2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

URN

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Statement of: Christopher Jones 55410

Age if under 18: Over 18 (if over 18 insert 'over 18') Occupation: Licensing Officer

This statement (consisting of page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Signature: 

Date 10.10.2020

Tick if witness evidence is visually recorded ☐ (supply witness details on rear)

I am employed by West Midlands Police as a Licensing Officer currently based at Police HQ, Lloyd House, Colmore Circus Birmingham B4 6NQ working within the Central Licensing Team. This team has responsibility for all licenced premises within the Birmingham City Council area. I work within a specialised team that cover a large area of the force and often refer applications to the local neighbourhood policing teams for comment as they have a vast detailed knowledge of their policing area including the concerns and fears of the local community.

On Monday 21st September I met with the applicant, Sarah Mclean. (Before the meeting I had spoken briefly with the local neighbourhood sergeant who had raised concerns about the application and she also informed that she had already had some contact from local residents opposed to the application.) At the meeting we discussed the application in some detail and concerns of a possible increase in crime & disorder associated with later opening times and noise nuisance affecting local residents. Sarah offered a compromise of trading until 2am and only using the drive through facility with customers not being able to use the car park to park their vehicles or consume their purchases. I said to Sarah that from a licensing point I appreciated the compromise but would have to take advice from the neighbourhood policing team as they know their area and are aware of the feeling of the local community. I emailed the local policing team on my return to the office and explained the content of the meeting and gave the details of the new trading time and conditions that had been offered.

I received a reply, from the neighbourhood team a few days later informing that the new hours and trading style was still unacceptable to them and they wished me to object to the application on their behalf.

I asked the neighbourhood officers for a community impact statement to be supplied to me before I made any objection in order that I fully understood their rational.

On Monday 5th October I received a detailed statement from PC Reynolds and made my objection using this information, concerns about an increase in crime & disorder, public nuisance and the increase in traffic affecting local residents.



I have printed 5 photographs from the internet showing the proximity of residential dwellings to the drive through area where customers would be traveling in order to use the facility.

Photograph CJ/1 shows the entrance to the slip road used to access the site approximately 18.14 metres away from the nearest home.

Photograph CJ/2 shows the entrance to the drive through approximately 20.84 metres away from the nearest home.

Photograph CJ/3 shows the exit from the drive through approximately 21.68 metres away from the nearest home (which is the same property as in photograph CJ/2)

Photograph CJ/4 shows the distance from the 2 way external order point approximately 40.69 metres away from the nearest home.

Photograph CJ/5 show the nearest part of the drive through route approximately 25.94 metres away from the nearest home.

I have printed the police logs referred to in PC Reynolds statement.

Log 0128 of 23.06.20 CJ/6

Log 2439 of 25.04.20 CJ/7

Log 0712 of 22.03.20 CJ/8

Log 1018 of 14.03.20 CJ/9

Log 2017 of 22.02.20 CJ/10

Log 2175 of 19.02.20 CJ/11

Log 1466 of 18.02.20 CJ/12

Log 1950 of 16.02.20 CJ/13

Log 2244 of 18.01.20 CJ/14

Log 2228 of 22.12.19 CJ/15

Log 2951 of 21.12.19 CJ/16

Log 2717 of 16.12.19 CJ/17

Log 1793 of 09.11.19 CJ/18

Log 2352 of 24.09.19 CJ/19

Log 2334 of 24.09.19 CJ/20

Log 2098 of 21.09.19 CJ/21

Log 0474 of 07.09.19 CJ/22

Signature:  Signature witnessed by:

OFFICIAL (when complete)

WITNESS STATEMENT

Criminal Procedure Rules, r 27.2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

Crime No. URN

Statement of Paul Reynolds

Age if under 18 Over 18 (if over 18 insert "over 18")

Occupation Police Constable

This statement (consisting of 4 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false, or do not believe to be true.

Signature: (witness) 

Date 05/10/2020

Tick if witness evidence is visually recorded ☐ (supply witness details on rear)

I am a Police Constable in the employment of West Midlands Police and I make this Statement in support of an objection to the opening of a 24/7 drive thru facility for the Mcdonalds Drive through, Parsons Hill, Kings Norton, Birmingham. I make this statement in my capacity as a Local officer posted to the Birmingham West and Central Local Policing Unit responsible for the policing area of Kings Norton.

I make this Statement from my own knowledge of the location and from information obtained from police systems.

I have been posted to Kings Norton Neighbourhood team for around 15 years and have an comprehensive knowledge of the community that I serve. I am aware of the geographocal location of the Mcdonlads in question and its close proximity to residential housing, in particular PARSONS MEWS, google maps shows a distance of only 108 ft from Mcdonalds to PARSONS MEWS.

I believe that if granted a 24/7 drive through will be detrimental to the local community as there will be implications for noise, anti-social behaviour and litter. The attraction of 24 hour food will encourgae people from a wider area during nighttime hours which will create a higher volume of traffic to the location during what is likely to be a period of sleep for most people. This additional traffic will cause noise by the presence of vehicles and persons and possibly drunken revellers who seek food after an evening out. It is highly likely as a result that West Midlands Police would be required to respond to incidents around antisocial behaviour and crime, this is at a time when resources are already stretched.

West Midlands Police hold a number of databases in relation to individuals, locations, crimes and calls to the Police. I can confirm that I have researched these systems and can prodive the following information in relation to current calls for service to the police.

Below is an example over the past 12 months of calls to the police in relation to Mcdonalds

Police Log: 1727 of the 13/09/20 at 12:23 Disorder, males fighting in the premises.

Signature 

Signature witnessed by

03/2016

OFFICIAL – (when complete)

OFFICIAL – (when complete)

MG11

Crime No.

URN

Statement of Paul Reynolds

Police Log: 0128 of the 23/06/20 at 00:54 Youths in car park racing vehicles.

Police Log: 2439 of the 25/04/20 at 15:52 Sus behaviour, male trying doors to building, no attempt to break.

Police Log: 0712 of the 22/03/20 at 09:30 Male refusing to leave.

Police Log: 1018 of the 14/03/20 at 09:35 Knife found in men's toilet by group of youths.

Police Log: 2017 of the 22/02/20 at 17:35 Group of youths have set of fire extinguisher in building over staff and customers.

Police Log: 2175 of the 19/02/20 at 19:12 Group of youths riding bikes around the restaurant and shouting at customers.

Police Log: 1466 of the 18/02/20 at 15:23 Customers fighting in dining area and continued into the car park.

Police Log: 1950 of the 16/02/20 at 18:00 Group of 20 youths in and around dining area being loud and abusive, upon being asked to leave made threats to harm management.

Police Log: 2244 of the 18/01/20 at 19:25 Large group of youths throwing food and drink around dining area, tipping milk over each other and then proceeding to mess around by parked cars outside.

Police Log: 2228 of the 22/12/19 at 18:45 Large group in restaurant throwing things around, one of the customers identified the group as previously deliberately damaging cars.

Police Log: 2951 of the 21/12/19 at 22:45 Drunk driver attempting to use drive through, got agitated, fell out of his car and attempted to break the drive through window.

Police Log: 2717 of the 16/12/19 at 22:36 Male refusing to leave restaurant and getting verbally aggressive with staff.

Police Log: 1793 of the 09/11/19 at 17:02 Kids playing with fireworks in restaurant car park.

Police Log: 2352 of the 24/09/19 at 20:46 Two groups of kids pouring drinks over each other causing a disorder.

Police Log: 2334 of the 24/09/19 at 20:39 Customers fighting with each other, throwing ketchup at each other in the restaurant.

Police Log: 2098 of the 21/09/19 at 18:10 Group of youths causing ASB riding bikes around the restaurant, throwing sauces, and refusing to leave.

Police Log: 0474 of the 07/09/19 at 04:53 Male waiting outside drive through for it to open and smashed drive through window.

Signature 

Signature witnessed by

03/2016

OFFICIAL – (when complete)

OFFICIAL – (when complete)

MG11

Crime No.

URN

Statement of Paul Reynolds

I would also like to state that in my experience the above calls to service are approximately 50 percent down on previous years. I believe that this is down to the unprecedented times that we are in, in relation to the pandemic that has had a huge effect on the whole country.

As a local police officer who covers this location my team regularly visit or even attend calls of anti-social behaviour/crime at this location. This is due to the demands of the response officers. The hours that are being proposed will make it extremely difficult for calls of the above nature to be dealt with efficiently. This is due to the team finishing on late shifts at 11pm. This would leave an ever decreasing team of response officers that cover a vast area of Birmingham West. It is fair to say that this team will only focus on very serious crime leaving any minor crime or anti-social behaviour to be picked up at a later date. I do believe having this extension will generate more levels of crime and disorder.

Over the past few weeks since the proposal of this application there have been lots of communications received from local residents and the local community expressing deep concerns over these proposals. Highlighting some of the residents concerns that have been emailed to our team are as follows:

"5:15AM ONWARDS THAT IS WHEN THE TANNOY STARTS TAKING ORDERS THE DRIVE THROUGH HORNS BLASTING, SHOUTING ETC, CAR STEREO BOOMING AND THAT'S FOR 18 HOURS A DAY."

"THE CARPARK HAS MANY UNSAVOURY CHARACTERS AND THERE ARE REGULAR WE THINK DRUG DEALERS DOING THEIR TRADES ALL NIGHT."

"WE ARE QUEING ON THE MAIN ROAD TO ACCESS OUR PROPERTY DUE TO THE QUE TO GET INTO THE CARPARK."

"THERE HAS BEEN LOTS OF ISSUES WITH FIGHTING THE POLICE ATTENDING. INSULTS TO ALL OF US WHO HAVE TO LIVE HERE. I HAVE BEEN PERSONALLY VERBALLY ABUSED ON MANY OCCASSIONS FROM FAST FOOD PEOPLE WHO ARE NOT GETTING THEIR FAST FOOD."

As a local officer I share and fully support the residents concerns in relation to this application. I also do not believe the alternative proposal is still not acceptable. During the hours outlined in the proposal I believe that the staff without policing resources will not be able to manage the crime and anti-social behaviour that they would be confronted with.

The Kings Norton Neighbourhood Team have reviewed the impact that these proposals would have from a policing aspect and also taken into account the local communities fears and concerns in relation to this application. On this basis we object to these proposals and fully support the concerns of the local community and the detrimental impact it would have on their lives. Also from a policing aspect during the

Signature 

Signature witnessed by

03/2016

OFFICIAL – (when complete)



OFFICIAL – (when complete)

MG11

Crime No.

URN

Statement of Paul Reynolds

hours proposed we would have a very limited number of officers to respond to the calls which would therefore have a detrimental effect on the local residents, who would suffer the consequences for a more prolonged period.

Signature *P. Reynolds*

Signature witnessed by

03/2016

OFFICIAL – (when complete)

Google Maps

C/1



Imagery ©2020 Bluesky, Getmapping plc, Infoterra Ltd & Bluesky, Maxar Technologies, The GeoInformation Group, Map data ©2020

Measure distance

Total distance: 18.14 m (59.53 ft)

C3/2

Google Maps



Imagery ©2020 Bluesky, Getmapping plc, Infoterra Ltd & Bluesky, Maxar Technologies, The GeoInformation Group, Map data ©2020 10 m

Measure distance

Total distance: 20.84 m (68.39 ft)

C/3

Google Maps



Imagery ©2020 Bluesky, Getmapping plc, Infoterra Ltd & Bluesky, Maxar Technologies, The GeoInformation Group, Map data ©2020 10 m

Measure distance

Total distance: 21.68 m (71.12 ft)

Google Maps

C/4



Imagery ©2020 Bluesky, Getmapping plc, Infoterra Ltd & Bluesky, Maxar Technologies, The GeoInformation Group, Map data ©2020

Measure distance

Total distance: 40.69 m (133.51 ft)

C/S

Google Maps



Imagery ©2020 Bluesky, Getmapping plc, Infoterra Ltd & Bluesky, Maxar Technologies, The GeoInformation Group, Map data ©2020

Measure distance

Total distance: 25.94 m (85.09 ft)

Primary Details

Title KIDS IN CAR PARK RACING VEHICLES
Description THEY ARE GATHERING ON THE MCDONALDS CAR PARK THEN RACING CARS, BLASTING MUSIC AND GIRLS SCREECHING ABOUT. THIS HAS BEEN GOING ON ABOUT 45 MINUTES NOW
Caller's Number [REDACTED]
Contact Origin 101/Non-emergency
Address-Location (STREET RECORD), PARSONS MEWS, BIRMINGHAM
Address-X 405719.0
Address-Y 278999.0
Address-URN 1529329
Zone BWKA Kings Norton
Type ASB - Nuisance
Grade P9 - CONTACT RESOLUTION
Status CL - Closed
Call Back Status
Alarm Urn
Alarm Type
Created 23/06/2020 00:54
Occurred From 23/06/2020 00:54
Occurred To
Scheduled
Control Groups
BW Primary
Access Classifications
Nothing to display

Closure Details

Is Closed Yes
Closure Summary
Closure Codes
Admin - Advice Given
Qualifier Codes
Nothing to display
Officer In Case
Alarm Resolution

ControlWorks Print - 2439-250420

C/17

Primary Details

Title sus behaviour

Description male trying all the doors to the mcdonalds - trying the emergency exits - just pulling the doors with his hands.. not using excessive force..
ic1 male, 5'5, short black hair, stocky build, black top with white designer writing on it and white shorts, about 25 yrs old.

Caller's Number [REDACTED]

Contact Origin 999/112/cell-net

Address-Location MCDONALDS RESTAURANTS LTD, MCDONALDS RESTAURANT, PARSONS HILL, BIRMINGHAM, B30 3PN

Address-X 405738.0

Address-Y 278966.0

Address-URN 1448467

Zone BWKA Kings Norton

Type PSW - Suspicious Activity/Premises/Vehicle

Grade P9 - CONTACT RESOLUTION

Status CL - Closed

Call Back Status

Alarm Urn

Alarm Type

Created 25/04/2020 15:42

Occurred From 25/04/2020 15:42

Occurred To

Scheduled

Control Groups

BW Primary
YM Dispatch

Access Classifications

Nothing to display

Closure Details

Is Closed Yes

Closure Summary

Closure Codes

PSW - Suspicious Activity/Premises/Vehicle

Qualifier Codes

Nothing to display

ControlWorks Print - 712-220320

C2/8

Primary Details

Title male refusing to leave
Description his been aggressive and abusive. his shouting and making people unhappy.
---- desc: white male, backpack, black jacket, ginger hair, in his 40s.
Caller's Number [REDACTED]
Contact Origin 999/112/cell-net
Address-Location MCDONALDS RESTAURANTS LTD, MCDONALDS RESTAURANT, PARSONS HILL, BIRMINGHAM, B30 3PN
Address-X 405738.0
Address-Y 278966.0
Address-URN 1448467
Zone BWKA Kings Norton
Type ASB - Nuisance
Grade P1 - IMMEDIATE RESPONSE
Status CL - Closed
Call Back Status
Alarm Urn
Alarm Type
Created 22/03/2020 09:30
Occurred From 22/03/2020 09:30
Occurred To
Scheduled
Control Groups
BW Primary
Access Classifications
Nothing to display

Closure Details

Is Closed Yes
Closure Summary
Closure Codes
PSW - Civil Dispute
Qualifier Codes
Nothing to display
Officer In Case
Alarm Resolution

(14)

ControlWorks Print - 1018-140320

C/9

Primary Details

Title CUSTOMER HAS FOUND KNIFE IN THE MENS TOILETS
 Description LOOKS LIKE A STEAK KNIFE-3 INCH BLADE-ITS ALL BLACK INC BLADE, CAN SEE WHERE THE BLADE HAS BEEN SHARPENED.
 CCTV SHOWS MALE AT 09.11 GOING IN AND STAFF 4 MINS AFTER AND FOUND IT LEFT ON BASIN...CCTV SHOWS HIM WITH OTHER GROUP OF FRIENDS
 Caller's Number [REDACTED]
 Contact Origin 999/112/cell-net
 Address-Location MCDONALDS RESTAURANTS LTD, MCDONALDS RESTAURANT, PARSONS HILL, BIRMINGHAM, B30 3PN
 Address-X 405738.0
 Address-Y 278966.0
 Address-URN 1448467
 Zone BWKA Kings Norton
 Type CRIME - Firearms/Weapons
 Grade P3 - PRIORITY INVESTIGATION
 Status CL - Closed
 Call Back Status
 Alarm Urn
 Alarm Type
 Created 14/03/2020 09:35
 Occurred From 14/03/2020 09:35
 Occurred To
 Scheduled
 Control Groups BW Secondary
 Access Classifications Nothing to display

Closure Details

Is Closed Yes
 Closure Summary
 Closure Codes Admin - Police generated Resolution
 Qualifier Codes Nothing to display



Command & Control - Search Results

Intranet Homepage

Return to Incident List

New Search

C5/10

View in WebOASIS?

URN	Date & Time	Secure Record	Owner	Operator	Beat
2017	22/02/2020 17:35:00	No	BVSP1	59806	BWKA
Initial Class	Response	Crime No.	Arrests	Date Closed	Status
CRIME	P2 PRIORITY RESP	20BW/48906F/20 0		22/02/2020 20:20:02	CLOSED
Method Received	999 Call --- Telephone No.: [REDACTED]				
Caller	[REDACTED]				
Caller Address	MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS				
Caller Phone	[REDACTED] Ex-Directory :				
Incident Location	MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS B30 3PN				
OSGR	405738, 278966				
Incident Detail	GROUP OF LADS HAVE JUST SET IOFF FIRE EXTINGUISHER ALL OVER STAFF AND PUBLIC- THEY ARE SMOKING DRUGS				
Incident Result	REPORT - CRIME				

Updates

User	Date	Time	Terminal	Text
59806	22/02/2020	17:35:27	WBCHE2	Routed To Radio Operator(s)
59806	22/02/2020	17:35:28	WBCHE2	CLI data: O2- [REDACTED]
59806	22/02/2020	17:35:28	WBCHE2	405535- 278504- 1606- 1606- 90- 0- OSGB36
58386	22/02/2020	17:35:31	BWR1	Incident Transfer Accepted by terminal BWR1
59806	22/02/2020	17:35:32	WBCHE2	MORE...
59806	22/02/2020	17:35:51	WBCHE2	5 MALES- WEARING HOODIES UP- TROUSERS BY THEIR
59806	22/02/2020	17:36:04	WBCHE2	ANKLES- 3 BLACK MALES- 1 WHITE MALE AND 1 MIXED RACE
59806	22/02/2020	17:36:06	WBCHE2	...
59806	22/02/2020	17:36:26	WBCHE2	CUSTOMERS INSIDE ARE SCARED
59806	22/02/2020	17:36:37	WBCHE2	THEY ARE OUTSIDE
59806	22/02/2020	17:36:39	WBCHE2	...
58386	22/02/2020	17:37:37	BWR1	OPEN SHOUT FOR NHT
58386	22/02/2020	17:37:53	BWR1	BWS47- OFFICERS WILL FLOAT OVER LATE
58386	22/02/2020	17:38:16	BWR1	Graded Response changed from P1 IMMEDIATE to P2
58386	22/02/2020	17:38:16	BWR1	PRIORITY RESP
58386	22/02/2020	17:38:22	BWR1	Incident Allocation - Processing abandoned
58386	22/02/2020	17:38:29	BWR1	9982 Assigned to BWS47
58386	22/02/2020	17:38:31	BWR1	BWS47 Automatic STM notification generated
58386	22/02/2020	17:38:31	BWR1	BWS47 Allocated to Incident
21267	22/02/2020	17:38:40	WebOASIS	PLEASE ALLOCATE 21267 AND 22511.
58386	22/02/2020	17:39:40	BWR1	21267 Automatic STM notification generated
58386	22/02/2020	17:39:40	BWR1	22511 Automatic STM notification generated
58386	22/02/2020	17:39:40	BWR1	21267 Allocated to Incident
58386	22/02/2020	17:39:40	BWR1	22511 Allocated to Incident
58386	22/02/2020	17:56:21	BWR1	21267 Automatic STM Notification generated
58386	22/02/2020	17:56:21	BWR1	22511 Automatic STM Notification generated
58386	22/02/2020	17:56:21	BWR1	21267 Despatched
58386	22/02/2020	17:56:21	BWR1	22511 Despatched
58386	22/02/2020	17:56:28	BWR1	21267 Arrived at Incident
58386	22/02/2020	17:56:29	BWR1	Arrive at Incident - Processing Abandoned
58386	22/02/2020	18:03:19	BWR1	Incident Transferred by terminal BWR1 to BVSP1
58386	22/02/2020	18:03:19	BWR1	FOR YOU PLEASE
58386	22/02/2020	18:03:19	BWR1	Incident Transfer
59541	22/02/2020	18:04:12	BVSP1	Incident Transfer Accepted by terminal BVSP1
58386	22/02/2020	18:29:02	BWR1	22511 Redeployed to Incident 2144 22-02-20
58386	22/02/2020	18:29:02	BWR1	21267 Redeployed to Incident 2144 22-02-20
21267	22/02/2020	20:09:53	WebOASIS	CRIMES 20BW-48906F-20 AND 20BW-48910Q-20.

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CJ/10

55829 22/02/2020 20:19:48 BVSP1 Invalid pluscode entry
55829 22/02/2020 20:19:49 BVSP1 All Resources Leave Scene-Dispatch Cancelled etc
55829 22/02/2020 20:20:02 BVSP1 Incident Closed By Terminal BVSP1
55829 22/02/2020 20:20:02 BVSP1 Incident End (Result - Close)

Resources

Rank	Name	Collar No	Dispatched	Arrived	Left	Cancelled	Informed	Informed Cancelled	Dealt With	Call Sign
PS	HUNN	9982					22/02/2020 17:38	22/02/2020 20:19		BWS47
PC	TOMLINSON	21267	22/02/2020 17:56	22/02/2020 17:56		22/02/2020 18:29	22/02/2020 17:39			21267
PC	DARBY	22511	22/02/2020 17:56			22/02/2020 18:29	22/02/2020 17:39			22511
Final Classification			RECORDED CRIME RECORDED CRIME							
Qualifier			NONE							
Power of Arrest Used										
Anti-social behaviour										
Closing Text										
Officer Dealing			9982							

Access may be restricted.

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2.4.0

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Command & Control - Search Results

Intranet Homepage

Return to Incident List

New Search

C2/11

View in WebOASIS?

URN	Date & Time	Secure Record	Owner	Operator	Beat
2175	19/02/2020 19:12:43	No	BWR1	59329	BWKA
Initial Class	Response	Crime No.	Arrests	Date Closed	Status
MISCELLANEOUS P9	CONTACT RESOLUTION			19/02/2020	CLOSED
Method Received	999 Call --- Telephone No.: [REDACTED]				
Caller	[REDACTED]				
Caller Address	MCDONALDS RESTAURANTS LTD PARSONS HILL BIRMINGHAM- B30 3PN				
Caller Phone	[REDACTED]				
Incident Location	MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS B30 3PN				
OSGR	405738, 278966				
Incident Detail	AROUND 10 INDIVIDUAL - BEING VERY ROWDY AND ABUSING CUSTOMERS- NOT CALMING DOWN- THESE SAME YOUTHS MADE THREATS ON SUNDAY				
Incident Result	<input checked="" type="checkbox"/> MATCHED WITH 2155 (19/02/20)				

Updates

User	Date	Time	Terminal	Text
59329	19/02/2020	19:13:50	LHCHB6	Routed To Radio Operator(s)
59329	19/02/2020	19:13:50	LHCHB6	CLI data: [REDACTED]
59329	19/02/2020	19:13:50	LHCHB6	MCLEAN RESTAURANTS LTD T-A MCDONALDS-MCDONALDS
59329	19/02/2020	19:13:50	LHCHB6	RESTAURANTS LTD- PARSONS HILL- BIRMINGHAM-B30 3PN
2081	19/02/2020	19:13:52	BWR1	Incident Transfer Accepted by terminal BWR1
59329	19/02/2020	19:13:56	LHCHB6	CALLER IS [REDACTED]
59329	19/02/2020	19:13:57	LHCHB6	---
59329	19/02/2020	19:14:03	LHCHB6	CALLER IS CONCERNED TO APPROACH THEM FURTHER DUE TO
59329	19/02/2020	19:14:13	LHCHB6	THREATS OF STOMPING ON ANOTHER MANAGERS HEAD ON
59329	19/02/2020	19:14:13	LHCHB6	SUNDAY
59329	19/02/2020	19:14:13	LHCHB6	---
59329	19/02/2020	19:14:23	LHCHB6	THE INCIDENT THEN WAS SIMILAR TO THIS PRIOR TO THE
59329	19/02/2020	19:14:23	LHCHB6	DISORDER#
59329	19/02/2020	19:14:24	LHCHB6	---
59329	19/02/2020	19:14:30	LHCHB6	THEY HAVE BEEN THERE FOR HALF AN HOUR NOW
59329	19/02/2020	19:14:30	LHCHB6	---
2081	19/02/2020	19:14:35	BWR1	Graded Response changed from P1 IMMEDIATE to P9
2081	19/02/2020	19:14:35	BWR1	CONTACT RESOLUTION
2081	19/02/2020	19:14:48	BWR1	Graded Response changed from P9 CONTACT RESOLUTION to
2081	19/02/2020	19:14:48	BWR1	P2 PRIORITY RESP
2081	19/02/2020	19:14:49	BWR1	Incident Routed to Radio Operators
2081	19/02/2020	19:14:49	BWR1	Route To All Operators

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CS/11

59329 19/02/2020 19:14:58 LHCHB6 THEY ARE SHOUTING AT PEOPLE AND ARE RIDING AROUND
59329 19/02/2020 19:15:02 LHCHB6 THE RESTAURANT ON THEIR BIKES
59329 19/02/2020 19:15:03 LHCHB6 ---
59329 19/02/2020 19:15:10 LHCHB6 NO SECURITY AT THE LOCATION
59329 19/02/2020 19:15:11 LHCHB6 ----
59329 19/02/2020 19:16:00 LHCHB6 NO FURTHER INFO
59329 19/02/2020 19:16:07 LHCHB6 ☒ View Incident 2159-19-02-20
59329 19/02/2020 19:16:07 LHCHB6 ☒ View Incident 2155-19-02-20
2081 19/02/2020 19:20:12 BWR1 Incident Route No Action - Transfer Outstanding
2081 19/02/2020 19:20:12 BWR1 Route To All Operators
2081 19/02/2020 19:25:43 BWR1 Transferred- but not accepted
2081 19/02/2020 19:25:44 BWR1 Incident Routed to Radio Operators
2081 19/02/2020 19:25:44 BWR1 Route To All Operators
59451 19/02/2020 19:27:01 BWR5 ARE THERE ANY DESCRIPTIONS OF THE OFFENDERS?
59451 19/02/2020 19:27:10 BWR5 ANY APPROXIMATE AGES?
59451 19/02/2020 19:27:35 BWR5 Incident Switch to Terminal LHCHB6
59451 19/02/2020 19:27:35 BWR5 AS PER LAST THANKS
59451 19/02/2020 19:27:35 BWR5 Incident Switch
59329 19/02/2020 19:32:09 LHCHB6 Incident Switch Accepted By LHCHB6
0041 19/02/2020 19:32:39 BWR4 NO KA NHT POLICE OFFICERS ON DUTY
2081 19/02/2020 19:33:36 BWR1 Transferred- but not accepted
2081 19/02/2020 19:33:38 BWR1 Incident Routed to Radio Operators
2081 19/02/2020 19:33:38 BWR1 Route To All Operators
0041 19/02/2020 19:38:41 BWR4 ☒ View Incident 2155-19-02-20
59451 19/02/2020 19:39:51 BWR5 Graded Response changed from P2 PRIORITY RESP to P9
59451 19/02/2020 19:39:51 BWR5 CONTACT RESOLUTION
59451 19/02/2020 19:40:21 BWR5 MATCHED WITH 2155 (19-02-20) - REASON AS BELOW :-
59451 19/02/2020 19:40:21 BWR5 SAME GROUP

Resources

No Resources available.

Final Classification MISCELLANEOUS**Qualifier****Power of Arrest Used****Anti-social behaviour****Closing Text****Officer Dealing** N/A**Access may be restricted.****Data is subject to the provisions of the Data Protection Act 1998.****Misuse of such data may be an offence under the Computer Misuse Act 1990.**

2.4.0

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Command & Control - Search Results

Intranet Homepage

Return to Incident List

New Search

CJ/12

View in WebOASIS?

URN	Date & Time	Secure Record	Owner	Operator	Beat
1466	18/02/2020 15:23:05	No	BWR1	59524	BWKA
Initial Class	Response	Crime No.	Arrests	Date Closed	Status
DISORDER	P1 IMMEDIATE		0	18/02/2020 15:49:38	CLOSED

Method Received 999 Call --- Telephone No.: [REDACTED]
Caller A MCDONALDS MCLEAN RESTAURANTS LTD T
Caller Address MCDONALDS RESTAURANTS LTD PARSONS HILL BIRMINGHAM- B30 3PN
Caller Phone [REDACTED]
Incident Location MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS B30 3PN
OSGR 405738, 278966
Incident Detail 2 CVUSTOMERS FIGHTING IN DINING AREA
Incident Result NO FURTHER POLICE ACTION REQUIRED

Updates

User	Date	Time	Terminal	Text
59524	18/02/2020	15:23:44	WFSD2	CLI data: [REDACTED]
59524	18/02/2020	15:23:44	WFSD2	MCLEAN RESTAURANTS LTD T-A MCDONALDS- MCDONALDS
59524	18/02/2020	15:23:44	WFSD2	RESTAURANTS LTD- PARSONS HILL- BIRMINGHAM- B30 3PN
59524	18/02/2020	15:23:49	WFSD2	THEY ARE STILL THERE
59524	18/02/2020	15:24:10	WFSD2	1 WHITE MALE- WEARING ARMY PADDED JACKET- JUST GOING
59524	18/02/2020	15:24:12	WFSD2	OUT SIDE DOOR
59524	18/02/2020	15:24:14	WFSD2	Incident Routed to Radio Operators
59524	18/02/2020	15:24:14	WFSD2	Route To All Operators
58762	18/02/2020	15:24:21	BWR1	Incident Transfer Accepted by terminal BWR1
59524	18/02/2020	15:24:23	WFSD2	SOMEONE GOT PUNCHED
59524	18/02/2020	15:24:33	WFSD2	UNSURE WHERE THE OTHER MALE HAS GONE
59524	18/02/2020	15:24:37	WFSD2	THEY ARE ON THE BACK CAR PARK
59524	18/02/2020	15:24:50	WFSD2	NO DESCS OFFERED FOR OTHER MALE INVOLVED - SAYING
59524	18/02/2020	15:24:53	WFSD2	THEY HAVE IT ALL ON CCTV
59524	18/02/2020	15:24:59	WFSD2	CALLERS NAME IS JENNY
59524	18/02/2020	15:25:26	WFSD2	NFI
58762	18/02/2020	15:26:23	BWR1	RCO38 Automatic STM Notification generated
58762	18/02/2020	15:26:23	BWR1	RCO38 Despatched
RCO38	18/02/2020	15:31:34	Airwave	RCO38 Arrived at Incident
58787	18/02/2020	15:43:32	BWR4	Incident Transfer Enquiry - No Action
58787	18/02/2020	15:45:15	BWR4	RCO38 Redeployed to Incident 1494 18-02-20
58762	18/02/2020	15:49:27	BWR1	NO TRACE OF PARTIES- AREA SEARCH CONDUCTED AGAION
58762	18/02/2020	15:49:28	BWR1	NO
58762	18/02/2020	15:49:28	BWR1	TRACE
58762	18/02/2020	15:49:38	BWR1	Incident Closed By Terminal BWR1
58762	18/02/2020	15:49:38	BWR1	Incident End (Result - Close)

Resources

Rank	Name	Collar No	Dispatched	Arrived	Left	Cancelled	Informed	Informed Cancelled	Dealt With	Call Sign
PC	BLOMER	22596	18/02/2020 15:26	18/02/2020 15:31	18/02/2020 15:45					RCO38
PC	HASSAN	23521	18/02/2020 15:26	18/02/2020 15:31	18/02/2020 15:45					RCO38
Final Classification			PUBLIC SAFETY/WELFARE CONCERN FOR SAFETY							
Qualifier			NONE							



W/12

Power of Arrest Used
Anti-social behaviour
Closing Text
Officer Dealing 58762

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Command & Control - Search Results

Intranet Homepage

Return to Incident List

New Search

C213

View in WebOASIS?

URN	Date & Time	Secure Record	Owner	Operator	Beat
1950	16/02/2020 18:00:30	No	BVSP1	56975	BWKA
Initial Class	Response	Crime No.	Arrests	Date Closed	Status
DISORDER	P1 IMMEDIATE	20BW/43451B/20	0	17/02/2020 00:09:44	CLOSED
Method Received	999 Call --- Telephone No.: [REDACTED]				
Caller	[REDACTED]				
Caller Address	MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS				
Caller Phone	[REDACTED]				
Incident Location	MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS B30 3PN				
OSGR	405738, 278966				
Incident Detail	20 KIDS AGED ABOUT 16 YEARS ARE HANGING AROUND IN THE DINING AREA THEY HAVE BEEN ASKED TO LEAVE. THEY HAVE GONE OUTSIDE BUT THEY ARE HANGING AROUND AND SAID TO JAMES 2ND ASSISTANT THAT THEY WIL WAIT FOR HIM AND KJXX KILL HIM BECAUSE HE HADASKED THEM TO LEAVE				
Incident Result	REPORT - CRIME				

Updates

User	Date	Time	Terminal	Text
56975	16/02/2020	18:02:07	LHCHC2	ADBOUT AND SAID TO [REDACTED] 2ND ASSISTANT THAT THEY WIL
56975	16/02/2020	18:02:07	LHCHC2	WAIT FOR HIM AND
56975	16/02/2020	18:02:07	LHCHC2	KJXX KILL HIM BECAUSE HE HADASKED THEM TO LEAVE
56975	16/02/2020	18:02:07	LHCHC2	Routed To Radio Operator(s)
56975	16/02/2020	18:02:09	LHCHC2	CLI data: EE- [REDACTED]
56975	16/02/2020	18:02:09	LHCHC2	405934- 278998- 2320- 2320- 80- 0- OSGB36
2081	16/02/2020	18:02:10	BWR1	Incident Transfer Accepted by terminal BWR1
56975	16/02/2020	18:02:32	LHCHC2	THEY HAVE SPLIT INTO 2 SEPERATE GROUPS ONE GROUP IS
56975	16/02/2020	18:02:48	LHCHC2	INSIDE THEY ARE BEING LOUD AND ABUSIVE AND THE
56975	16/02/2020	18:02:54	LHCHC2	OTHER GROUP IS OUTSIDE
2081	16/02/2020	18:03:19	BWR1	RCM38 Redeployed from Incident 1849 16-02-20
2081	16/02/2020	18:03:19	BWR1	RCM38 Automatic STM Notification generated
2081	16/02/2020	18:03:19	BWR1	RCM38 Despatched
RCM38	16/02/2020	18:11:56	Airwave	RCM38 Arrived at Incident
2081	16/02/2020	18:12:29	BWR1	Resources Dealing with this Incident Enquiry
2081	16/02/2020	18:12:33	BWR1	RCF36 Redeployed from Incident 1561 16-02-20
2081	16/02/2020	18:12:33	BWR1	RCF36 Automatic STM Notification generated
2081	16/02/2020	18:12:33	BWR1	RCF36 Despatched
2081	16/02/2020	18:12:34	BWR1	RCF36 Arrived at Incident
2081	16/02/2020	18:16:28	BWR1	Incident Transferred by terminal BWR1 to BVSUPP
2081	16/02/2020	18:16:28	BWR1	UPDATE
2081	16/02/2020	18:16:28	BWR1	Incident Transfer
2081	16/02/2020	18:22:09	BWR1	Transferred- but not accepted
2081	16/02/2020	18:22:12	BWR1	Incident Transferred by terminal BWR1 to BVSP1
2081	16/02/2020	18:22:12	BWR1	.
2081	16/02/2020	18:22:12	BWR1	Incident Transfer
RCF36	16/02/2020	18:23:06	Airwave	RCF36 Left Incident
52224	16/02/2020	18:23:57	BVSP1	Incident Transfer Accepted by terminal BVSP1
50377	16/02/2020	19:21:47	BWRA	RCM38 Redeployed to Incident 2143 16-02-20
22650	16/02/2020	23:27:59	WebOASIS	OFFICERS HAVE ATTENDED THE LOCATION AND SPOKEN TO
22650	16/02/2020	23:27:59	WebOASIS	CALLER [REDACTED]. HE'S STATED THE YOUTHS HAVE BEEN
22650	16/02/2020	23:27:59	WebOASIS	IN MCDONALDS CAUSING GENERAL ASB- SWEARING AND PLAY
22650	16/02/2020	23:27:59	WebOASIS	FIGHTING. WITHIN THIS THEY HAVE BEEN ASKED TO LEAVE
22650	16/02/2020	23:27:59	WebOASIS	DUE TO THEIR BEHAVIOUR AND THE YOUTHS HAVE TOLD THE
22650	16/02/2020	23:27:59	WebOASIS	CALLER TO "IF YOUVE GOT SOMETHING TO SAY BIRNG IT
22650	16/02/2020	23:27:59	WebOASIS	OUTSIDE- ILL KICK YOUR HEAD IN- ILL KILL YOU" [REDACTED]
22650	16/02/2020	23:27:59	WebOASIS	DOES NOT FEEL HAD BY THESE CONCERNS AND DOES NOT FEAR

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22650 16/02/2020 23:27:59 WebOASIS OR BELIEVE THE THREAT TO KILL. [REDACTED] HAS EXPLAINED HE
 22650 16/02/2020 23:27:59 WebOASIS WAS MORE CONCERNED FOR HIS OTHER CUSTOMERS HEARING
 22650 16/02/2020 23:27:59 WebOASIS THIS LANGUAGE AND SEEING THIS BEHAVIOUR. THE YOUTHS
 22650 16/02/2020 23:27:59 WebOASIS LEFT STRAIGHT AFTER THIS ALTERCATION AND OFFICERS
 22650 16/02/2020 23:27:59 WebOASIS HAVE ARRIVED SHORTLY AFTER. [REDACTED] WISHES TO COMPLAIN
 22650 16/02/2020 23:27:59 WebOASIS ABOUT THE ON-GOING ASB AND THE YOUTHS BREAKING A
 22650 16/02/2020 23:27:59 WebOASIS TABLE NUMBER HOLDER WORTH \$40- STATEMENT GATHERED TO
 22650 16/02/2020 23:27:59 WebOASIS THIS EFFECT.
 50377 17/02/2020 00:03:46 BVSP1 Monday 17 Feb 2020
 22650 17/02/2020 00:06:50 WebOASIS 20BW-43451B-20 CRIM DAMAGE TO THE VALUE OF \$40
 22650 17/02/2020 00:06:59 WebOASIS PLEASE CLOSE LOG
 50377 17/02/2020 00:09:22 BVSP1 No Resources Attached to this Incident
 50377 17/02/2020 00:09:44 BVSP1 Incident Closed By Terminal BVSP1
 50377 17/02/2020 00:09:44 BVSP1 Incident End (Result - Close)

Resources

Rank	Name	Collar No	Dispatched	Arrived	Left	Cancelled	Informed	Informed Cancelled	Dealt With	Call Sign
PC	SPENCER	22650	16/02/2020 18:03	16/02/2020 18:11		16/02/2020 19:21				RCM38
PC	MERCHANT	22382	16/02/2020 18:03	16/02/2020 18:11		16/02/2020 19:21				RCM38
PC	POOL	22836	16/02/2020 18:12	16/02/2020 18:12	16/02/2020 18:23					RCF36
PC	LAWRENCE	22839	16/02/2020 18:12	16/02/2020 18:12	16/02/2020 18:23					RCF36
Final Classification			RECORDED CRIME RECORDED CRIME							
Qualifier			NONE							
Power of Arrest Used										
Anti-social behaviour										
Closing Text										
Officer Dealing			22650							

Access may be restricted.

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 Misuse of such data may be an offence under the Computer Misuse Act 1990.

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Command & Control - Search Results

Intranet Homepage

Return to Incident List

New Search

CJ/14

View in WebOASIS?

URN	Date & Time	Secure Record	Owner	Operator	Beat
2244	18/01/2020 19:25:00	No	WBSH2	59933	BWKA
Initial Class	Response	Crime No.	Arrests	Date Closed	Status
MISCELLANEOUS	P9 CONTACT RESOLUTION		0	18/01/2020 20:17:28	CLOSED

Method Received Telephone Call --- Telephone No.: ~~07735 932321~~

Caller ~~REDACTED~~

Caller Address ~~REDACTED~~

Caller Phone ~~REDACTED~~ **Ex-Directory :**

Incident Location MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST
MIDLANDS B30 3PN

OSGR 405738, 278966

Incident Detail GROUP OF 25-30 TEENAGERS HAVE BEEN FIGHTING IN MCDONALDS -
HAVE NOW LEFT

Incident Result FURTHER ENQUIRIES/OBS

Updates

User	Date	Time	Terminal	Text
59933	18/01/2020	19:26:38	WBSH2	CALLER REPORTS THAT A GROUP OF APPROX 25-30 MALES
59933	18/01/2020	19:26:51	WBSH2	AND FEMALES - BELIEVED TO BE AROUND 15-17 YRS OLD
59933	18/01/2020	19:26:59	WBSH2	HAVE BEEN FIGHTING IN MCDONALDS
59933	18/01/2020	19:27:01	WBSH2	...
59933	18/01/2020	19:27:12	WBSH2	TIPPED A BOTTLE OF MILK OVER A GIRL IN THE TOILETS
59933	18/01/2020	19:27:14	WBSH2	WHO WAS IN THE GROUP
59933	18/01/2020	19:27:15	WBSH2	...
59933	18/01/2020	19:27:22	WBSH2	MADE PURCHASES IN STORE AND WERE THROWING FOOD
59933	18/01/2020	19:27:24	WBSH2	AND
59933	18/01/2020	19:27:24	WBSH2	DRINKS AROUND
59933	18/01/2020	19:27:24	WBSH2	...
59933	18/01/2020	19:27:33	WBSH2	WERE ASKED SEVERAL TIMES TO LEAVE AND HAVE LEFT
59933	18/01/2020	19:27:42	WBSH2	NOW
59933	18/01/2020	19:27:44	WBSH2	BUT ARE AT NUMBER 18 BUS STOP OPPOSITE JUST BY THE
59933	18/01/2020	19:27:45	WBSH2	ROUNDAABOUT
59933	18/01/2020	19:27:45	WBSH2	...
59933	18/01/2020	19:27:58	WBSH2	Incident Switch to Terminal
59933	18/01/2020	19:27:58	WBSH2	BWR1-BWR2-BWR3-CCTV1-BWR4-BWRA-BWR5
59933	18/01/2020	19:27:58	WBSH2	FOR OBS IN AREA
59933	18/01/2020	19:27:58	WBSH2	Incident Switch
59933	18/01/2020	19:28:02	WBSH2	...
59933	18/01/2020	19:28:17	WBSH2	CALLER STATES ALL OFFENDERS ARE STILL OUTSIDE THE
59933	18/01/2020	19:28:28	WBSH2	BUS STOP - MESSING AROUND PARKED CARS
59933	18/01/2020	19:28:29	WBSH2	...
59933	18/01/2020	19:28:38	WBSH2	CALLER STATES THEY ARE JUST GENERALLY MAKING A
59933	18/01/2020	19:28:40	WBSH2	NUISANCE IN THE AREA
59933	18/01/2020	19:28:43	WBSH2	...
56799	18/01/2020	19:30:48	BWR5	Incident Switch Accepted By BWR5
59933	18/01/2020	20:17:28	WBSH2	Incident Closed By Terminal WBSH2
59933	18/01/2020	20:17:28	WBSH2	Incident End (Result - Close)

Resources

No Resources available.

Final Classification ADMINISTRATION MESSAGE

Qualifier	NONE
Power of Arrest Used	
Anti-social behaviour	
Closing Text	
Officer Dealing	59933

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Command & Control - Search Results

Intranet Homepage

Return to Incident List

New Search

CJ/15

View in WebOASIS?

URN	Date & Time	Secure Record	Owner	Operator	Beat
2228	22/12/2019 18:45:59	No	BVSP2	55748	BWKA
Initial Class	Response	Crime No.	Arrests	Date Closed	Status
DISORDER	P6 NEIGHBOURHOOD			23/12/2019	CLOSED

Method Received 999 Call --- Telephone No.: 0753 333333

Caller

Caller Address

Caller Phone

Incident Location

MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST
MIDLANDS B30 3PN

OSGR

405738; 278966

Incident Detail

CALLER SAYING YOITSH THAT DAMAGED HIS FENCE PANELS THE
OTHER DAY AND DAMAGED CAR WING MIRRORS ARE IN THE
RESTAURENT BEING A NUISANCE..THROWING THINGS ARE
AROUND....SAME YOUTHS

Incident Result

☒ MATCHED WITH 2423 (20/12/19)

Updates

User	Date	Time	Terminal	Text
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55748	22/12/2019	18:48:07	WBCHD4	NUISANCE..THROWING THINGS ARE AROUND....SAME YOUTHS
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55748	22/12/2019	18:48:07	WBCHD4	Routed To Radio Operator(s)
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55748	22/12/2019	18:48:08	WBCHD4	CLI data: 02- [REDACTED]
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55748	22/12/2019	18:48:08	WBCHD4	406223- 278902- 1606- 1606- 90- 0- OSGB36
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55748	22/12/2019	18:48:17	WBCHD4	YOITHS CAUSING A NUISANCE....ASB
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55748	22/12/2019	18:48:18	WBCHD4	.
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55748	22/12/2019	18:48:28	WBCHD4	CALLER SAYING THIS IS AFFECTING OTHER CUSTOMERS
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55748	22/12/2019	18:48:29	WBCHD4	.
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55748	22/12/2019	18:48:41	WBCHD4	CALLER SAID HE IS NOW LOOKING OUT THINKING THEY ARE
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55748	22/12/2019	18:48:52	WBCHD4	HXXX GOING TO KICK HIS FENCE IN AGAIN
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55748	22/12/2019	18:48:52	WBCHD4	.
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55748	22/12/2019	18:48:54	WBCHD4	.
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55748	22/12/2019	18:48:59	WBCHD4	YOUTSH AGED 14 TO 16 YRS..
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55748	22/12/2019	18:49:00	WBCHD4	.
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55748	22/12/2019	18:49:10	WBCHD4	ONE IS TALL WEARING GLASSES...MIXED RACE..ALL IN
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55748	22/12/2019	18:49:15	WBCHD4	HOODIES AND TRACKSUITS
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55748	22/12/2019	18:49:16	WBCHD4	.
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55748	22/12/2019	18:49:29	WBCHD4	ALL IN MCDONALDS.....AT THE FRONT BY THE WINDOWS
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55748	22/12/2019	18:49:34	WBCHD4	.
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55748	22/12/2019	18:49:54	WBCHD4	CALLER SAYING HE WANTS THEM ARRESTED FOR ALL THE
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55748	22/12/2019	18:50:02	WBCHD4	DAMAGE THEY CAUSED THE OTHER DAY TO HIS
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55748 22/12/2019 18:50:17 WBCHD4 FENCING
55748 22/12/2019 18:50:18 WBCHD4 ALONG WITH THE DAMAGE THEY CAUSED TO
55748 22/12/2019 19:02:00 WBCHD4 OTHER PEOPLES
55748 22/12/2019 19:02:05 WBCHD4 CARS
55748 22/12/2019 19:02:05 WBCHD4 Transferred- but not accepted
55748 22/12/2019 19:02:05 WBCHD4 Incident Routed to Radio Operators
55748 22/12/2019 19:02:05 WBCHD4 Route To All Operators
59128 22/12/2019 19:05:23 BWR5 Incident Transfer Accepted by terminal BWR5
59128 22/12/2019 19:11:05 BWR5 CALLING BACK...
59128 22/12/2019 19:12:13 BWR5 SPEAKING TO [REDACTED] NOW- HE WOULD LIKE TO
59128 22/12/2019 19:12:26 BWR5 REMAIN ANON
59128 22/12/2019 19:12:27 BWR5 AS HIS CHILDREN ARE WORRIED THEY WILL KNOW
59128 22/12/2019 19:12:34 BWR5 WHO
59128 22/12/2019 19:12:49 BWR5 CALLED.
59128 22/12/2019 19:13:08 BWR5
59128 22/12/2019 19:13:10 BWR5 CALLER KNOWS FOR SURE THIS GROUP IS THE
59128 22/12/2019 19:14:33 BWR5 SAME GANG OF
59128 22/12/2019 19:14:46 BWR5 KIDS THAT CAUSED ALOT OF DAMAGE AROUND THE
59128 22/12/2019 19:15:40 BWR5 LOCAL
59128 22/12/2019 19:16:02 BWR5 AREA.
59128 22/12/2019 19:16:02 BWR5 THERE IS CCTV FROM A LOCAL SHOP THAT HAS
59128 22/12/2019 19:16:03 BWR5 SEEN THEM
59128 22/12/2019 19:17:15 BWR5 AND CALLER HAS VIEWED THIS SO HE KNOWS
59128 22/12/2019 19:18:46 BWR5 THAT IT IS
59128 22/12/2019 19:19:49 BWR5 THEM.
59128 22/12/2019 19:20:10 BWR5 ☒ View Incident 854-22-12-19
59128 22/12/2019 19:20:13 BWR5 ☒ View Incident 2951-21-12-19
59128 22/12/2019 19:20:29 BWR5 View Incidents Attached To A Location
59128 22/12/2019 19:20:47 BWR5 AS STATED CALLER WOULD LIKE TO REMAIN ANON
59128 22/12/2019 19:21:08 BWR5 AND FOR
59128 22/12/2019 19:21:15 BWR5 OFFICERS TO CALL HIM IF THEY NEED TO SPEAK TO
59128 22/12/2019 19:21:50 BWR5 HIM-
Syscon 22/12/2019 19:23:14 SYSCON3 View Incident
58583 22/12/2019 19:24:06 BWR2 THIS IS LINKED TO ORIGINAL CALL 2423 20-12
58583 22/12/2019 19:25:02 BWR2 REGARDING
58583 22/12/2019 19:25:11 BWR2 THE DAMAGED CAUSED.
58583 22/12/2019 19:25:18 BWR2 AS THIS IS AN ONGOING ISSUE AND YOUTHS ARE
20377 SHOWING CODE 2 BUT PPUT - NOOT IN

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58583 22/12/2019 19:25:38 BWR2 POSITION TO
 58583 22/12/2019 19:25:40 BWR2 ATTEND THIS LOG
 Syscon 23/12/2019 01:26:03 SYSCON3 Monday 23 Dec 2019
 Syscon 23/12/2019 01:26:03 SYSCON3 Overdue Time Reached
 59451 23/12/2019 01:45:47 BWR2 ODN - OUTSTANDING P1'S TO BE RESOURCED.
 WILL LOOK AT
 59451 23/12/2019 01:45:54 BWR2 STAFFING WHEN RESPONSE AVAILABLE
 59451 23/12/2019 06:32:28 BWR2 F259451
 59451 23/12/2019 06:32:43 BWR2 MALE WANTS TO STAY ANONYMOUS AND AS SUCH I
 AM
 59451 23/12/2019 06:32:55 BWR2 GRADING THIS A P6 AS IT DETAILS ONGOING
 ISSUES WITH
 59451 23/12/2019 06:33:02 BWR2 THESE YOUTHS.
 59451 23/12/2019 06:33:54 BWR2 Graded Response changed from P2 PRIORITY RESP
 to P6
 59451 23/12/2019 06:33:54 BWR2 NEIGHBOURHOOD
 59451 23/12/2019 06:35:10 Apptmnts Appointment 2228 22-12-2019 1 created
 59451 23/12/2019 06:35:10 Apptmnts Name: [REDACTED]
 59451 23/12/2019 06:35:10 Apptmnts T [REDACTED]
 59451 23/12/2019 06:35:10 Apptmnts Address of appt: 13 [REDACTED]
 59451 23/12/2019 06:35:10 Apptmnts BIRMINGHAM- WEST MIDLANDS
 59451 23/12/2019 06:35:10 Apptmnts Neighbourhood of appt: [REDACTED]
 59451 23/12/2019 06:35:10 Apptmnts Date-time of appt: Tue 24-12-2019 0800-0830
 59451 23/12/2019 06:35:10 Apptmnts Booked resource: BW11
 59451 23/12/2019 06:35:30 BWR2 Defer to BVSP2 Date 23-12-19 Time 0636
 59451 23/12/2019 06:35:30 BWR2 FOR APPT.
 Syscon 23/12/2019 06:36:20 SYSCON3 Defer Time Reached
 3263 23/12/2019 07:20:48 BVSP2 Incident Deferral Accepted by terminal BVSP2
 31616 23/12/2019 08:50:06 WebOASIS CAN YOU MERGE THIS LOG WITH 2423 20-12-2019.
 THANK
 31616 23/12/2019 08:50:06 WebOASIS YOU
 Syscon 23/12/2019 13:21:07 SYSCON3 Overdue Time Reached
 Syscon 23/12/2019 13:33:56 SYSCON3 Overdue Time Reached
 51886 23/12/2019 13:34:16 BVSP2 MATCHED WITH 2423 (20-12-19) - REASON AS
 BELOW :-
 51886 23/12/2019 13:34:16 BVSP2 DUP INC OFFICER DEALING

Resources

No Resources available.

Final Classification DISORDER**Qualifier****Power of Arrest Used****Anti-social behaviour****Closing Text****Officer Dealing** N/A**Access may be restricted.****Data is subject to the provisions of the Data Protection Act 1998.****Misuse of such data may be an offence under the Computer Misuse Act 1990.**

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Command & Control - Search Results

Intranet Homepage

Return to Incident List

New Search

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View in WebOASIS?

URN	Date & Time	Secure Record	Owner	Operator	Beat
2951	21/12/2019 22:45:00	No	BWR5	59820	BWKA
Initial Class	Response	Crime No.	Arrests	Date Closed	Status
TRAFFIC	P9 CONTACT RESOLUTION		0	21/12/2019 23:14:46	CLOSED

Method Received Telephone Call --- Telephone No.: [REDACTED]

Caller [REDACTED]

Caller Address MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS

Caller Phone [REDACTED] **Ex-Directory :**

Incident Location MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS B30 3PN

OSGR 405738, 278966

Incident Detail REPORT OF A DRUNK DRIVER - VRM BF17JKJ ATTENDED DRIVE THROUGH AND COULD SMELL THE ALCOHOL FROM MALE

Incident Result FURTHER ENQUIRIES/OBS

Updates

User	Date	Time	Terminal	Text
59820	21/12/2019	22:45:53	LHCHG1	Routed To Radio Operator(s)
59820	21/12/2019	22:46:15	LHCHG1	CALLER IS UNSURE OF WHAT DIRECTION HE WENT IN
59820	21/12/2019	22:46:16	LHCHG1	--
59820	21/12/2019	22:46:26	LHCHG1	CALLER ALSO REPORTED CRIM DAM BUT SHE IS GOING TO
59820	21/12/2019	22:46:37	LHCHG1	REPORT THIS ONLINE WHEN SHE HAS TIME TO COMPLETE
59820	21/12/2019	22:46:38	LHCHG1	--
59820	21/12/2019	22:46:56	LHCHG1	MALE WAS LARGE- TALL- SHAVEN HEAD- [REDACTED]
59820	21/12/2019	22:46:59	LHCHG1	[REDACTED]
59820	21/12/2019	22:47:00	LHCHG1	--
59820	21/12/2019	22:47:14	LHCHG1	PNC - # [REDACTED]
59820	21/12/2019	22:47:27	LHCHG1	*** PNC screen captured - 1 to Log
59820	21/12/2019	22:47:36	LHCHG1	*** PNC screen captured - 2 to Log
59820	21/12/2019	22:48:02	LHCHG1	--
59820	21/12/2019	22:48:10	LHCHG1	CALLER STATED HE GOT AGGIATED- FELL OUT OF THE CAR
59820	21/12/2019	22:48:18	LHCHG1	AND THEN TRIED TO ENTER THE RESTURANT
59820	21/12/2019	22:48:20	LHCHG1	--
59820	21/12/2019	22:48:28	LHCHG1	HE HAS THEN PROCEEDED TO BREAK THE DRIVE THROUGH
59820	21/12/2019	22:48:30	LHCHG1	WINDOW IN
59820	21/12/2019	22:48:31	LHCHG1	--
59820	21/12/2019	22:54:09	LHCHG1	Transferred- but not accepted
59820	21/12/2019	22:54:15	LHCHG1	Incident Routed to Radio Operators
59820	21/12/2019	22:54:15	LHCHG1	Route To All Operators
59436	21/12/2019	23:01:01	LHCHC3	Defer to LHCHC3 Date 21-12-19 Time 2301
59820	21/12/2019	23:01:11	LHCHG1	Incident Deferral Enquiry
Syscon	21/12/2019	23:01:18	SYSCON3	Defer Time Reached
59436	21/12/2019	23:01:37	LHCHC3	Incident Deferral Accepted by terminal LHCHC3

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59436 21/12/2019 23:01:38 LHCHC3 Incident Routed to Radio Operators
59436 21/12/2019 23:01:38 LHCHC3 Route To All Operators
55022 21/12/2019 23:04:18 BWR5 Incident Transfer Accepted by terminal BWR5
55022 21/12/2019 23:05:55 BWR5 OBS PASSED TG90
55022 21/12/2019 23:06:03 BWR5 Incident Switch to Terminal YMR1-YMR2-YMMSS
55022 21/12/2019 23:06:03 BWR5 FOR OBS PLS IF ANYONE IN THE AREA
55022 21/12/2019 23:06:03 BWR5 Incident Switch
57030 21/12/2019 23:06:15 YMR2 Incident Switch Accepted By YMR2
57030 21/12/2019 23:06:57 YMR2 NOTED TO HERE
57030 21/12/2019 23:07:34 YMR2 OBS VIA YM
55022 21/12/2019 23:14:32 BWR5 Graded Response changed from P2 PRIORITY RESP to P9
55022 21/12/2019 23:14:32 BWR5 CONTACT RESOLUTION
55022 21/12/2019 23:14:46 BWR5 Incident Closed By Terminal BWR5
55022 21/12/2019 23:14:46 BWR5 Incident End (Result - Close)
57664 22/12/2019 07:19:42 LHCHG1 Sunday 22 Dec 2019
57664 22/12/2019 07:19:42 LHCHG1 Transferred- but not accepted

Resources

No Resources available.

Final Classification TRANSPORT ROAD RELATED OFFENCE
Qualifier ALCOHOL
Power of Arrest Used
Anti-social behaviour
Closing Text
Officer Dealing 55022

Access may be restricted.

Data is subject to the provisions of the Data Protection Act 1998.

Misuse of such data may be an offence under the Computer Misuse Act 1990.

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Command & Control - Search Results

Intranet Homepage

Return to Incident List

New Search

C2/17

View in WebOASIS?

URN	Date & Time	Secure Record	Owner	Operator	Beat
2717	16/12/2019 22:36:00	No	BWR5	58900	BWKA
Initial Class	Response	Crime No.	Arrests	Date Closed	Status
MISCELLANEOUS	P9 CONTACT RESOLUTION		0	16/12/2019 23:23:01	CLOSED
Method Received	999 Call --- Telephone No.: [REDACTED]				
Caller					
Caller Address	MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS				
Caller Phone	[REDACTED] Ex-Directory :				
Incident Location	MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS B30 3PN				
OSGR	405738, 278966				
Incident Detail	A MALE IS PRESENT REFUSING TO LEAVE PREMISES- MALE IS GETTING ROWDY - HE IS RAISING HIS VOICE: MANAGEMENT HAVE ADVISED ME TO CALL THE POLICE FOR ASSISTANCE:				
Incident Result	NO FURTHER POLICE ACTION REQUIRED				

Updates

User	Date	Time	Terminal	Text
58900	16/12/2019	22:36:48	LHCHB6	FOR ASSISTANCE:
58900	16/12/2019	22:36:48	LHCHB6	CLI data: O2-[REDACTED]
58900	16/12/2019	22:36:48	LHCHB6	405535- 278504- 1606- 1606- 90- 0- OSGB36
58900	16/12/2019	22:36:50	LHCHB6	Incident Routed to Radio Operators
58900	16/12/2019	22:36:50	LHCHB6	Route To All Operators
58900	16/12/2019	22:36:59	LHCHB6	MALE CUSTOMER HAS COME INTO STORE.
58900	16/12/2019	22:37:03	LHCHB6	IS CURRENTLY REFUSING TO LEAVE.
0054	16/12/2019	22:37:05	BWR5	Incident Transfer Accepted by terminal BWR5
58900	16/12/2019	22:37:06	LHCHB6	HAS NOT MADE THREATS.
58900	16/12/2019	22:37:11	LHCHB6	JUST VERBALLY AGGRESSIVE.
58900	16/12/2019	22:37:17	LHCHB6	...
58900	16/12/2019	22:37:26	LHCHB6	MANAGEMENT HAVE TRIED TO DEAL WITH INCIDENT
58900	16/12/2019	22:37:44	LHCHB6	INTERNALLY: BUT HAVE NOT BEEN ABLE TO GET HIM OUT.
58900	16/12/2019	22:37:52	LHCHB6	...
58900	16/12/2019	22:39:07	LHCHB6	CALLER ADVISED TO CALL BACK IF MALE DOES START
58900	16/12/2019	22:39:16	LHCHB6	MAKING THREATS - OR IF IT GETS PHYSICAL.
58900	16/12/2019	22:40:03	LHCHB6	...
58900	16/12/2019	22:40:07	LHCHB6	LOG NUMBER HAS BEEN PROVIDED.
0054	16/12/2019	22:57:39	BWR5	Graded Response changed from P2 PRIORITY RESP to P3
0054	16/12/2019	22:57:39	BWR5	PRIORITY INV
0054	16/12/2019	23:16:53	BWR5	Graded Response changed from P3 PRIORITY INV to P9
0054	16/12/2019	23:16:53	BWR5	CONTACT RESOLUTION
0054	16/12/2019	23:22:47	BWR5	NO FURTHER CALLS ON THIS WILL CLOSE PENDING
0054	16/12/2019	23:22:48	BWR5	FURTHER
0054	16/12/2019	23:22:48	BWR5	CALLS
0054	16/12/2019	23:23:02	BWR5	Incident Closed By Terminal BWR5
0054	16/12/2019	23:23:02	BWR5	Incident End (Result - Close)

Resources

No Resources available.

Final Classification ANTI-SOCIAL BEHAVIOUR NUISANCE
Qualifier ASB NUISANCE

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03/17

Power of Arrest Used
Anti-social behaviour
Closing Text
Officer Dealing 0054

Access may be restricted.

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Command & Control - Search Results

Intranet Homepage

Return to Incident List

New Search

CJ/18

View in WebOASIS?

URN	Date & Time	Secure Record	Owner	Operator	Beat
1793	09/11/2019 17:02:00	No	LHCHD2	59329	BWKA
Initial Class	Response	Crime No.	Arrests	Date Closed	Status
MISCELLANEOUS P9	CONTACT RESOLUTION		0	09/11/2019 17:09:26	CLOSED
Method Received	999 Call --- Telephone No.: [REDACTED]				
Caller	O2				
Caller Address	E405537 N278507				
Caller Phone	[REDACTED]				
Incident Location	MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS B30 3PN				
OSGR	405738, 278966				
Incident Detail	KIDS PLAYING WITH FIREWORKS IN CARPARK BUT HAVE JUST RAN OFF.				
Incident Result	FURTHER ENQUIRIES/OBS				

Updates

User	Date	Time	Terminal	Text
59329	09/11/2019	17:02:36	LHCHD2	CLI data: O2- [REDACTED]
59329	09/11/2019	17:02:36	LHCHD2	405537- 278507- 1595- 1595- 90- 0- OSGB36
59329	09/11/2019	17:02:54	LHCHD2	MALE SAYS "ERMM YOU ALRIGHT THERE" DOESN'T SEEM HE
59329	09/11/2019	17:03:00	LHCHD2	IS SPEAKING TO SOMEONE ELSE BUT THE OPERATOR
59329	09/11/2019	17:03:00	LHCHD2	--
59329	09/11/2019	17:03:20	LHCHD2	X2 LOGS (INCLUDING THIS) ON ENOTES TO NUMBER- X1
59329	09/11/2019	17:03:29	LHCHD2	PREVIOUS IS A P1 CRIME TO "RIDGEMOUNT DRIVE"
59329	09/11/2019	17:03:30	LHCHD2	--
59329	09/11/2019	17:04:11	LHCHD2	CALLING BACK ON WITHELD..
59329	09/11/2019	17:04:36	LHCHD2	GOES TO O2 MESSAGING SERVICE
59329	09/11/2019	17:04:37	LHCHD2	--
59329	09/11/2019	17:04:57	LHCHD2	CALLING BACK WITH NUMBER DISPLAYED
59329	09/11/2019	17:05:48	LHCHD2	MALE HAS ANSWERED- INFORMED HE WAS CALLING FROM
59329	09/11/2019	17:05:55	LHCHD2	MCDONALDS IN RELATION TO CHILDREN DOING FIREWORKS
59329	09/11/2019	17:06:01	LHCHD2	IN
59329	09/11/2019	17:06:02	LHCHD2	THE CARPARK BUT THEY HAVE GONE NOW-
59329	09/11/2019	17:06:07	LHCHD2	--
59329	09/11/2019	17:06:08	LHCHD2	CALLER ADVISED HE DIDN'T REQUIRE ASSISTANCE
59329	09/11/2019	17:06:12	LHCHD2	--
59329	09/11/2019	17:06:12	LHCHD2	INFORMED OF 9S SHOULD THEY RETURN
59329	09/11/2019	17:06:28	LHCHD2	--
59329	09/11/2019	17:06:31	LHCHD2	E-N FROM GRID REF FINDER SHOWING TO "VISTA GREEN-
59329	09/11/2019	17:06:32	LHCHD2	BIRMINGHAM- B38"
59329	09/11/2019	17:07:48	LHCHD2	--
59329	09/11/2019	17:07:48	LHCHD2	Changed Incident Location From FCCMOB TEST STREET
59329	09/11/2019	17:07:48	LHCHD2	TEST VILLAGE-TEST TOWN-WEST MIDLANDS
59329	09/11/2019	17:07:58	LHCHD2	Amend Incident Location
59329	09/11/2019	17:07:58	LHCHD2	Incident Switch to Terminal
59329	09/11/2019	17:07:58	LHCHD2	BWR1-BWR2-BWR3-CCTV1-BWR4-BWR5-BWRA
59329	09/11/2019	17:07:58	LHCHD2	FOR OBS AND INFO THANKS
59329	09/11/2019	17:07:58	LHCHD2	Incident Switch
59329	09/11/2019	17:08:16	LHCHD2	Amend Graded Response
52925	09/11/2019	17:08:28	BWRA	Incident Switch Accepted By BWRA
59329	09/11/2019	17:08:30	LHCHD2	Incident Brief Details Amended from :

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14/10/2020

C3/18

59329 09/11/2019 17:08:30 LHCHD2 [DUNDEE-HANDSET DROPPED OUT- ADULT MALE SAID "ARE
YOU
59329 09/11/2019 17:08:30 LHCHD2 ALRIGHT THERE" AND LINE DROPPED]
59329 09/11/2019 17:09:26 LHCHD2 Incident Closed By Terminal LHCHD2
59329 09/11/2019 17:09:26 LHCHD2 Incident End (Result - Close)

Resources

No Resources available.

Final Classification PUBLIC SAFETY/WELFARE CONCERN FOR SAFETY
Qualifier NONE
Power of Arrest Used
Anti-social behaviour
Closing Text
Officer Dealing 59329

Access may be restricted.

Data is subject to the provisions of the Data Protection Act 1998.

Misuse of such data may be an offence under the Computer Misuse Act 1990.

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Command & Control - Search Results

Intranet Homepage

Return to Incident List

New Search

C/19

View in WebOASIS?

URN	Date & Time	Secure Record	Owner	Operator	Beat
2352	24/09/2019 20:46:00	No	BWR1	59124	BWKA
Initial Class Response	Crime No.	Arrests	Date Closed	Status	
DISORDER	P9 CONTACT RESOLUTION	0	24/09/2019 20:48:58	CLOSED	
Method Received	999 Call --- Telephone No.: 07390124000				
Caller	[REDACTED]				
Caller Address	MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS				
Caller Phone	[REDACTED] Ex-Directory :				
Incident Location	MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS B30 3PN				
OSGR	405738, 278966				
Incident Detail	CALLER SAYS THERE ARE 2 GROUPS OF KIDS- 1 IS INTIMIDATING THE OTHER GROUP. THEY ARE TEHRE NOW CAUSING DISORDER.				
Incident Result	NO FURTHER POLICE ACTION REQUIRED				

Updates

User	Date	Time	Terminal	Text
59124	24/09/2019	20:46:36	LHCHJ2	Routed To Radio Operator(s)
59124	24/09/2019	20:46:36	LHCHJ2	CLI data: EE- [REDACTED]
59124	24/09/2019	20:46:36	LHCHJ2	406319- 277988- 2714- 2714- 80- 0- OSGB36
59124	24/09/2019	20:46:45	LHCHJ2	CALLER HAS GIVEN A FAKE NAME I BELIEVE HE WANTS TO
59124	24/09/2019	20:46:48	LHCHJ2	REMAIN ANONYMOUS
59124	24/09/2019	20:46:49	LHCHJ2	.
53123	24/09/2019	20:46:58	BWR1	Incident Transfer Accepted by terminal BWR1
59124	24/09/2019	20:46:58	LHCHJ2	HE SAYS THERE ARE ABOUT 16 KIDS CAUSING DISORDER IN
59124	24/09/2019	20:47:01	LHCHJ2	THE STORE
59124	24/09/2019	20:47:02	LHCHJ2	.
53123	24/09/2019	20:47:24	BWR1	View Incidents Attached To A Location
59124	24/09/2019	20:47:14	LHCHJ2	THERE WERE 4 KIDS AND THEY POURED A DRINK OVER THEM
59124	24/09/2019	20:47:45	LHCHJ2	NO THE GROUP OF 16 KIDS INSIDE THE STORE IS CAUSING
59124	24/09/2019	20:47:46	LHCHJ2	DISORDER
59124	24/09/2019	20:47:47	LHCHJ2	.
53123	24/09/2019	20:47:59	BWR1	Graded Response changed from P1 IMMEDIATE to P9
53123	24/09/2019	20:47:59	BWR1	CONTACT RESOLUTION
59124	24/09/2019	20:48:01	LHCHJ2	THE GROUP OF 4 KIDS AHVE NOW GONE AND RUN OFF
59124	24/09/2019	20:48:02	LHCHJ2	.
58583	24/09/2019	20:48:41	BWR4	MATCHED WITH 2334 (24-09-19) - REASON AS BELOW :-
58583	24/09/2019	20:48:41	BWR4	SAME INCIDENT NO LONGER TAKING PLACE
58583	24/09/2019	20:48:41	BWR4	Incident Match
58583	24/09/2019	20:48:58	BWR4	Incident Closed By Terminal BWR4
58583	24/09/2019	20:48:58	BWR4	Incident End (Result - Close)

Resources

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C/19

No Resources available.

Final Classification	PUBLIC SAFETY/WELFARE CONCERN FOR SAFETY
Qualifier	NONE
Power of Arrest Used	
Anti-social behaviour	
Closing Text	
Officer Dealing	58583

Access may be restricted.

Data is subject to the provisions of the Data Protection Act 1998.

Misuse of such data may be an offence under the Computer Misuse Act 1990.

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Command & Control - Search Results

Intranet Homepage

Return to Incident List

New Search

CJ/20

View in WebOASIS?

URN	Date & Time	Secure Record	Owner	Operator	Beat
2334	24/09/2019 20:39:28	No	BWR1	58579	BWKA
Initial Class	Response	Crime No.	Arrests	Date Closed	Status
DISORDER	P9 CONTACT RESOLUTION			24/09/2019	CLOSED
Method Received	999 Call --- Telephone No.: [REDACTED]				
Caller	FEMALE				
Caller Address	MCDONALDS RESTAURANTS LTD PARSONS HILL BIRMINGHAM- B30 3PN				
Caller Phone	[REDACTED]				
Incident Location	MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS B30 3PN				
OSGR	405738, 278966				
Incident Detail	CUSTOMER FIGHTING WITH ANOTHER CUSTOMER. 4 PEOPLE INVOLVED. THROWING KETCHUP AT EACH OTHER				
Incident Result	<input checked="" type="checkbox"/> MATCHED WITH 2352 (24/09/19)				

Updates

User	Date	Time	Terminal	Text
58579	24/09/2019	20:40:12	WBCHI2	CLI data: [REDACTED]
58579	24/09/2019	20:40:12	WBCHI2	MCLEAN RESTAURANTS LTD T-A MCDONALDS-MCDONALDS
58579	24/09/2019	20:40:12	WBCHI2	RESTAURANTS LTD- PARSONS HILL- BIRMINGHAM-B30 3PN
58579	24/09/2019	20:40:15	WBCHI2	Incident Routed to Radio Operators
58579	24/09/2019	20:40:15	WBCHI2	Route To All Operators
58579	24/09/2019	20:40:18	WBCHI2	LINE HAS GONE SILENT
58579	24/09/2019	20:40:21	WBCHI2	TRYING TO GET MORE INFO
53123	24/09/2019	20:40:22	BWR1	Incident Transfer Accepted by terminal BWR1
58579	24/09/2019	20:40:48	WBCHI2	LINE HAS CLEARED
58579	24/09/2019	20:40:50	WBCHI2	..
58579	24/09/2019	20:40:57	WBCHI2	<input checked="" type="checkbox"/> View Incident 492-23-09-19
58583	24/09/2019	20:43:46	BWR4	Incident Switch to Terminal CCTV1
58583	24/09/2019	20:43:46	BWR4	IS THIS ON CAMERA PLEASE?
58583	24/09/2019	20:43:46	BWR4	Incident Switch
58583	24/09/2019	20:45:25	BWR4	**
58583	24/09/2019	20:45:31	BWR4	RINGING MCDONALDS BACK
58583	24/09/2019	20:46:12	BWR4	**
58583	24/09/2019	20:46:30	BWR4	EVERYONE HAS LEFT THE STORE AND NO LONGER FIGHTING.
53123	24/09/2019	20:47:22	BWR1	Amend Graded Response
58583	24/09/2019	20:47:28	BWR4	Graded Response changed from P1 IMMEDIATE to P9
58583	24/09/2019	20:47:28	BWR4	CONTACT RESOLUTION
58583	24/09/2019	20:48:41	BWR4	MATCHED WITH 2352 (24-09-19) - REASON AS BELOW :-
58583	24/09/2019	20:48:41	BWR4	SAME INCIDENT NO LONGER TAKING PLACE
58583	24/09/2019	20:48:59	BWR4	<input checked="" type="checkbox"/> View Incident 2352-24-09-19

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C2/20

59527 24/09/2019 21:08:20 CCTV1 Incident Switch Accepted By CCTV1

Resources

No Resources available.

Final Classification DISORDER**Qualifier****Power of Arrest Used****Anti-social behaviour****Closing Text****Officer Dealing** N/A**Access may be restricted.****Data is subject to the provisions of the Data Protection Act 1998.****Misuse of such data may be an offence under the Computer Misuse Act 1990.**

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Command & Control - Search Results

Intranet Homepage

Return to Incident List

New Search

CJ/21

View in WebOASIS?

URN	Date & Time	Secure Record	Owner	Operator	Beat
2098	21/09/2019 18:10:00	No	BWR1	58806	BWKA
Initial Class	Response	Crime No.	Arrests	Date Closed	Status
DISORDER	P9 CONTACT RESOLUTION		0	21/09/2019 18:38:31	CLOSED

Method Received Telephone Call --- Telephone No.: [REDACTED]

Caller [REDACTED]

Caller Address MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS

Caller Phone [REDACTED] **Ex-Directory :**

Incident Location MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS B30 3PN

OSGR 405738, 278966

Incident Detail THERE IS A GROUP OF YOUTHS CAUSING ASB- RIDING BIKES ROUND THE RESTAURANTS- THROWING SAUCE AND THINGS EVERYWHERE. 5 LADS 3 GIRLS.

Incident Result FURTHER ENQUIRIES/OBS

Updates

User	Date	Time	Terminal	Text
58806	21/09/2019	18:10:52	LHCHE3	Incident Routed to Radio Operators
58806	21/09/2019	18:10:52	LHCHE3	Route To All Operators
58806	21/09/2019	18:10:59	LHCHE3	THEY HAVE BEEN ASKED TO LEAVE SEVERAL TIMES BUT ARE
58806	21/09/2019	18:11:04	LHCHE3	REFUSING.
58806	21/09/2019	18:11:04	LHCHE3	..
53054	21/09/2019	18:11:17	BWR1	Incident Transfer Accepted by terminal BWR1
53054	21/09/2019	18:15:15	BWR1	NOTHING IN THE LOG TO SUGGEST CRIME REPORTING
53054	21/09/2019	18:15:40	BWR1	Graded Response changed from P1 IMMEDIATE to P9
53054	21/09/2019	18:15:40	BWR1	CONTACT RESOLUTION
53054	21/09/2019	18:16:05	BWR1	Incident Closed By Terminal BWR1
53054	21/09/2019	18:16:05	BWR1	Incident End (Result - Close)
53054			BWR1	The following was entered after the Incident was
53054			BWR1	Closed
53054	21/09/2019	18:19:01	BWR1	Re-Opened by BWR1
53054	21/09/2019	18:19:07	BWR1	22511 Automatic STM Notification generated
53054	21/09/2019	18:19:07	BWR1	31561 Automatic STM Notification generated
53054	21/09/2019	18:19:07	BWR1	22511 Despatched
53054	21/09/2019	18:19:07	BWR1	31561 Despatched
22511	21/09/2019	18:28:00	Airwave	22511 Arrived at Incident
31561	21/09/2019	18:28:05	Airwave	31561 Arrived at Incident
22511	21/09/2019	18:37:50	IncApp	TA. ALL THE OFFENDERS HAVE LEFT PRIOR TO POLICE
22511	21/09/2019	18:37:50	IncApp	ARRIVE. NO DAMAGE CAUSED JUST MESS. THE YOUTHS LOOK
22511	21/09/2019	18:37:50	IncApp	VERY YOUNG ON CCTV AROUND AGE 12. FOR NHT PASSING
22511	21/09/2019	18:37:50	IncApp	ATTENTION AROUND TEA TIMES AT WEEKENDS AS THIS IS THE
22511	21/09/2019	18:37:50	IncApp	MOST COMMON TIME FOR PROBLEMS. LOG CAN BE CLOSED
57926	21/09/2019	18:38:21	BWR4	All Resources Leave Scene-Dispatch Cancelled etc
57926	21/09/2019	18:38:31	BWR4	Incident Closed By Terminal BWR4
57926	21/09/2019	18:38:31	BWR4	Incident End (Result - Close)

Resources

Rank	Name	Collar No	Dispatched	Arrived	Left	Cancelled	Informed	Informed Cancelled	Dealt With	Call Sign
PC	DARBY	22511	21/09/2019 18:19	21/09/2019 18:28	21/09/2019 18:38					22511
PCSO	JENKINS	31561	21/09/2019 18:19	21/09/2019 18:28	21/09/2019 18:38					31561
Final Classification			ANTI-SOCIAL BEHAVIOUR NUISANCE							
Qualifier			YOUTH RELATED							

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CJ/21

Power of Arrest Used
Anti-social behaviour
Closing Text
Officer Dealing 22511

Access may be restricted.

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Command & Control - Search Results

Intranet Homepage

Return to Incident List

New Search

C/22

View in WebOASIS?

URN	Date & Time	Secure Record	Owner	Operator	Beat
474	07/09/2019 04:53:00	No	BVSP2	59489	BWKA
Initial Class Response	Crime No.	Arrests	Date Closed	Status	
CRIME	P5 INITIAL INV	<input checked="" type="checkbox"/> 20BW/214320N/19 0	09/09/2019 17:07:39	CLOSED	
Method Received	999 Call --- Telephone No.: [REDACTED]				
Caller	[REDACTED]				
Caller Address	MCDONALDS RESTAURANTS LTD PARSONS HILL BIRMINGHAM- B30 3PN				
Caller Phone	[REDACTED]				
Incident Location	MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS B30 3PN				
OSGR	405738, 278966				
Incident Detail	CALLER REPORTING A YOUNG MALE IN THE DRIVE THRU-HE HAS SMASHED THE WINDOW AND IS STILL ON SCENE				
Incident Result	REPORT - CRIME				

Updates

User	Date	Time	Terminal	Text
59489	07/09/2019	04:53:11	LHCHG5	CLI data: [REDACTED]
59489	07/09/2019	04:53:11	LHCHG5	MCLEAN RESTAURANTS LTD T-A MCDONALDS-MCDONALDS
59489	07/09/2019	04:53:11	LHCHG5	RESTAURANTS LTD- PARSONS HILL- BIRMINGHAM-B30 3PN
59489	07/09/2019	04:53:13	LHCHG5	Incident Routed to Radio Operators
59489	07/09/2019	04:53:13	LHCHG5	Route To All Operators
59489	07/09/2019	04:53:23	LHCHG5	UNKNOWN IF MALE IS DRUNK
52289	07/09/2019	04:53:24	BWR1	Incident Transfer Accepted by terminal BWR1
59489	07/09/2019	04:53:33	LHCHG5	HE IS WAITING OUTSIDE THE DRIVE THROUGH TO COME IN-
59489	07/09/2019	04:53:42	LHCHG5	THE STORE DOES NOT OPEN UNTIL 5
59489	07/09/2019	04:53:44	LHCHG5	.
59489	07/09/2019	04:54:02	LHCHG5	OFFENDER IS DESCRIBED AS BEING A TALL MALE IN HIS
59489	07/09/2019	04:54:17	LHCHG5	[REDACTED] - WEARING A BLUE TOP
59489	07/09/2019	04:54:21	LHCHG5	.
0041	07/09/2019	04:54:40	BWR3	#
59489	07/09/2019	04:54:41	LHCHG5	NO ONE HAS BEEN OUT TO SPEAKE TO HIM
52289	07/09/2019	04:54:39	BWR1	OPEN SHOUT
52289	07/09/2019	04:54:43	BWR1	STRUGGLING TO RESOURCE
59489	07/09/2019	04:54:49	LHCHG5	NO SECURITY
59489	07/09/2019	04:55:26	LHCHG5	.
59489	07/09/2019	04:55:30	LHCHG5	NFI FROM CALLER
52289	07/09/2019	04:59:57	BWR1	NO-ONE CLOSE MAPPING
58254	07/09/2019	05:19:53	WFS1	FROM PADC -CAN WE PLEASE PUT A CALLBACK IN TO THIS
58254	07/09/2019	05:20:03	WFS1	TO SEE IF MALE STILL PRESENT-ANY ONGOING DISORDER.
58254	07/09/2019	05:20:04	WFS1	THANKS

41

CJ/22

59543 07/09/2019 05:23:30 BWR4 IVE SPOKEN WITH [REDACTED] THIS MALE IS INSIDE
 59543 07/09/2019 05:23:43 BWR4 MCDONALDS. HE IS INTOXICATED AND 'HOVERING
 59543 07/09/2019 05:23:45 BWR4 NEAR THE
 59543 07/09/2019 05:23:54 BWR4 TILLS'
 59543 07/09/2019 05:24:01 BWR4 [REDACTED] HAS GOT STAFF TO MOVE TO THE BACK OF
 59543 07/09/2019 05:24:14 BWR4 THE
 59543 07/09/2019 05:24:32 BWR4 STORE AS SHE HAS CONCERNS FOR THEIR SAFETY
 59543 07/09/2019 05:24:35 BWR4 HE HAS BEEN RANTING AND NOT MAKING MUCH
 52289 07/09/2019 05:24:50 BWR1 SENSE
 52289 07/09/2019 05:25:47 BWR1 THEY HAVE CALLED A TAXI FOR HIM BUT IT WONT BE
 52289 07/09/2019 05:25:56 BWR1 THERE
 52289 07/09/2019 05:26:06 BWR1 FOR 30 MINS
 52289 07/09/2019 05:26:06 BWR1 STILL STRUGGLING TO RESOURCE
 52289 07/09/2019 05:26:06 BWR1 OT2 SHOWING CLOSE
 52289 07/09/2019 05:26:06 BWR1 OT22 EVEN
 58360 07/09/2019 05:26:43 MPR6 Incident Switch to Terminal
 58360 07/09/2019 05:29:11 MPR6 MPR4-MPR6-MPR2-MPR1-MPR3-MPR5-MPS1
 58360 07/09/2019 05:29:17 MPR6 CAN THEY ASSIST PLSE
 58360 07/09/2019 05:29:17 MPR6 Incident Switch
 52289 07/09/2019 05:29:47 BWR1 Incident Switch Accepted By MPR6
 58733 07/09/2019 06:11:34 BWR5 NEGATIVE- FOLLOWING A SUS VEHICLE AT PRESENT.
 58733 07/09/2019 06:12:24 BWR5 PERSHORE ROAD INTO CITY.
 58733 07/09/2019 06:12:33 BWR5
 0041 07/09/2019 06:12:51 BWR3 NOTED- RESPONSE SHOWING FULLY COMMITTED
 0041 07/09/2019 06:12:51 BWR3 T-C
 58733 07/09/2019 06:12:55 BWR5 MALE HAS GONE
 58733 07/09/2019 06:13:08 BWR5 THEY HAVE HIS NAME AND ADDRESS
 58733 07/09/2019 06:13:48 BWR5 Graded Response changed from P1 IMMEDIATE to P5
 0041 07/09/2019 06:13:55 Apptmnts INITIAL INV
 0041 07/09/2019 06:13:55 Apptmnts [REDACTED]
 0041 07/09/2019 06:13:55 Apptmnts THATS ALL THEY GAVE
 0041 07/09/2019 06:13:55 Apptmnts ADVISE THAT SOMEONE WILL CALL HER TO CRIME
 0041 07/09/2019 06:13:55 Apptmnts THIS
 0041 07/09/2019 06:13:55 Apptmnts Appointment 474 07-09-2019 1 created
 0041 07/09/2019 06:13:55 Apptmnts Name: [REDACTED]
 0041 07/09/2019 06:13:55 Apptmnts Tel: [REDACTED]
 0041 07/09/2019 06:13:55 Apptmnts Date-time of appt: Mon 09-09-2019 1500-1530
 0041 07/09/2019 06:13:55 Apptmnts Booked resource: INIT3
 58733 07/09/2019 06:13:57 BWR5 HAPPY WITH THIS.
 52289 07/09/2019 06:18:00 BWR1 Defer to BVSP2 Date 07-09-19 Time 0618
 Syscon 07/09/2019 06:18:05 SYSCON3 Defer Time Reached
 52289 07/09/2019 06:31:55 BWR1 Deferral Removed
 52289 07/09/2019 06:32:03 BWR1 Incident Transferred by terminal BWR1 to BVSP1
 52289 07/09/2019 06:32:03 BWR1 FOR BVSP2 PLSE
 52289 07/09/2019 06:32:03 BWR1 Incident Transfer
 55998 07/09/2019 06:34:11 BVSP1 Incident Transfer Accepted by terminal BVSP1
 55998 07/09/2019 06:34:21 BVSP1 Defer to BVSP2 Date 07-09-19 Time 0636
 Syscon 07/09/2019 06:36:37 SYSCON3 Defer Time Reached
 59664 07/09/2019 08:06:02 BVSP1 Incident Transfer Enquiry - No Action
 59664 07/09/2019 08:07:00 BVSP1 Deferral Removed
 59664 07/09/2019 08:07:08 BVSP1 Incident Transferred by terminal BVSP1 to BVSP2
 59664 07/09/2019 08:07:08 BVSP1 FOR YOU
 59664 07/09/2019 08:07:08 BVSP1 Incident Transfer
 59664 07/09/2019 08:13:57 BVSP1 Defer to BVSP2 Date 07-09-19 Time 0815

42

Resources

Final Classification	RECORDED CRIME RECORDED CRIME
Qualifier	NONE
Power of Arrest Used	
Anti-social behaviour	
Closing Text	
Officer Dealing	7202

43
14/10/2020

CJ/22

Misuse of such data may be an offence under the Computer Misuse Act 1990.

2.4.0

44

WITNESS STATEMENT

Crime Number:.....

Criminal Procedure Rules, r 27.2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

URN

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Statement of: Christopher Jones 55410

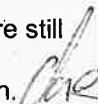
Age if under 18: Over 18 (if over 18 insert 'over 18') Occupation: Licensing Officer

This statement (consisting of 1 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Signature:  Date 20.10.2020Tick if witness evidence is visually recorded ☐ (supply witness details on rear)

Further to my statement dated 10.10.20 regarding the premises licence application for McDonalds, Parsons Hill, Kings Norton. B30 3PN.

I can produce a copy of a licensing committee decision notice dated 21st December 2010. CJ/23. This application was made by a previous operator of the site and not the current applicant.

The application was refused by the licensing sub-committee as they had concerns about noise nuisance to residents in the immediate vicinity and the negative impact on crime & disorder any extension of hours would have. Even though the original decision was 10 years ago the concerns expressed by the committee at the time are still valid today as they are exactly the same concerns raised by West Midlands Police for this current application. 

Signature:  Signature witnessed by:


C/23



**BIRMINGHAM CITY COUNCIL
LICENSING SUB COMMITTEE B**

21 DECEMBER 2010

McDonald's Restaurants

That the application by R & G Restaurants Limited t/a Mc Donald's for a premises licence under the Licensing Act 2003 in respect of McDonald's Restaurants, Parsons Hill, Birmingham, B30 3PN be refused.

In reaching this decision, the Sub-Committee was mindful of the promotion of the Licensing Objectives in the Act, particularly the prevention of crime and disorder and the prevention of public nuisance.*

The Sub-Committee's reasons for refusing this application are due to concerns by local residents, West Midlands Police and the Environmental Health Department that noise nuisance and antisocial behaviour occurs in the vicinity of the premises in question.

The Sub-Committee, having considered the residential area in which the premises are situated, were not convinced that the application as amended with the proposed measures would lessen the impact of noise nuisance on those who reside in the immediate vicinity.

Further, the current levels of crime and disorder in the area would, in the opinion of the Sub-Committee be exacerbated by the proposed hours of operation.

The Sub-Committee were also concerned to be informed of the 35 incident logs recorded at the premises; 16 of which were incidents of crime and disorder.

The Sub-Committee gave consideration as to whether it could grant a licence with conditions which would allow the premises to promote the licensing objectives but was not satisfied, for the reasons detailed above, that it could do so.

The Sub-Committee has given due consideration to the City Council's Statement of Licensing Policy, the Guidance issued under Section 182 of the Licensing Act 2003 by the Secretary of State, the information contained in the application, the written representations received and the submissions made at the hearing by the applicant, their legal adviser and those making representations.

All parties are reminded that under the provisions contained within Schedule 5 to the Licensing Act 2003, there is the right of appeal against the decision of the Licensing Authority to the Magistrates' Court, such an appeal to be made within twenty-one days of the date of notification of the decision.

46

Residents – Parsons Mews Close proximity and access road blockage

We wanted to make clear and show evidence of just some of the issues faced by residents at Parsons Mews to the licences committee and show the closeness of residential houses at Parsons Mews and allowing a partial or 24 hours to be granted would impact on Noise Nuisance, public safety, and the prevention of crime and disorder and make residents feel not safe in the homes. This is in addition to the antisocial behaviour, loud music and gangs. We are already facing.

Partial Blocked entrance from streams of cars double parking outside the gates of Parsons Mews. The is a double yellow private road which we believe is owned by McDonalds themselves.

Residents have made complaints, which this road is not managed, and nothing has been done.



This parking is worst during busy times such as weekends and late nights, residents are concerned of noise, pollution, as vehicles are being forced to park outside McDonalds car park itself due to lack of parking space and park inside the gates of Parsons Mews itself and side roads leading from McDonalds. We have seen the car park traffic increase due to the increase of traffic since the modification of the drive through and UberEATS vehicles taking up customer parking slots. **This could cause and impede emergency services access to Parsons Mews impacting on Parsons Mews resident's safety.**

McDonalds Residential Area.

Homes were built after McDonalds was built, residents appreciate there is a certain amount of noise, however 24-hour noise pollution is not acceptable and will rapidly impact on resident's wellbeing and quality time in their homes. Residents are already putting up with high noise levels from vehicles waiting in the drive through que, ordering food and beeping horns. In addition, residents have noticed an increased amount of late-night delivery's which have been witnessed leaving at 10:30pm. These heavy goods vehicles with their engines running vibrate through our homes. See below photo.



Late night delivery till 10:30pm causing havoc in car park and late-night noise in our homes at Parsons Mews



Late night delivery a regular occurrence.

We urge and plead with the licence committee to reject this application and a partial 24hour due to the impact on our lives and what forever upset, antisocial behaviour would bring. Even if McDonalds proposed closing the car park this would make the situation even worst for residents as Mcdonalds customer would park outside our homes causing more noise and antisocial behaviour in all hours of the night. Mcdonalds already open from 5am to 11am 7 days a week, surely this should be enough.

