

## **PUBLIC REPORT**

<b>Report to:</b>	<b>CABINET</b>
<b>Report of:</b>	<b>Corporate Director for Adult Social Care &amp; Health</b>
<b>Date of Decision:</b>	<b>31<sup>st</sup> July 2018</b>
<b>SUBJECT:</b>	<b>BIRMINGHAM CITY COUNCIL'S STRATEGY FOR DAY OPPORTUNITIES</b>
<b>Key Decision: Yes</b>	<b>Relevant Forward Plan Ref: 005046/2018</b>
<b>If not in the Forward Plan: (please "X" box)</b>	<b>Chief Executive approved</b> <input type="checkbox"/> <b>O&amp;S Chair approved</b> <input type="checkbox"/>
<b>Relevant Cabinet Member(s)</b>	<b>Councillor Paulette Hamilton - Health and Social Care</b>
<b>Relevant O&amp;S Chair:</b>	<b>Councillor Rob Pocock - Health and Social Care</b>
<b>Wards affected:</b>	<b>All</b>

### **1. Purpose of report:**

- 1.1 The report seeks approval from Cabinet for the Day Opportunity Strategy (see **Appendix 1**) and to note progression of implementation through citizen led co-production.

### **2. Decision(s) recommended:**

That the Cabinet:-

- 2.1 Approves the redesign of internal day opportunities over the next three years (2018-2021). This will include a gradual move away from a day care model to a range of support and delivery options.
- 2.2 Approves a programme of market development to reshape the range of community services available to support people through personalisation including micro-enterprises, user led organisations, employment and a vibrant personal assistant market.
- 2.3 Approves the high level implementation plan and key milestones.
- 2.4 Approves future investment in areas including employment opportunities for citizens, personal assistant market shaping and workforce development.

- 2.5 Notes that consultation with the public, staff and trade unions will be undertaken as specific commissioning intentions are formed. This may include further consolidation of day care, development of new services or changes to the way day services are provided to deliver this strategy.
- 2.6 Approves delegation to the Corporate Director for Adult Social Care and Health jointly with the Cabinet Member for Health and Social Care to amend the implementation plan as a result of the consultation.
- 2.7 Delegates authority to approve any potential procurement strategies and contract awards needed to implement the strategy, up to the value of £10m, to the Cabinet Member for Health and Social Care and Cabinet Member for Finance & Resources, jointly with the Corporate Director of Adults Social Care & Health, in conjunction with the Director of Commissioning and Procurement, the Corporate Director for Finance and Governance (or their delegate) and the City Solicitor (or their delegate).

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### **3. Consultation**

#### **3.1 Internal**

- 3.1.1 Engagement has taken place on the draft strategy with: Council Management Team and Adult and Health Management Team. The Cabinet Member for Finance and Resources has been consulted and is supportive of report proceeding for Executive decision.

#### **3.2 External**

- 3.2.1 Co-production is in process and it is essential that the Strategy and resulting service model reflect the outcomes of the co-production.
- 3.2.2 Early engagement with service users took place from January-March 2018 with BCC Commissioning Officers visiting 33 day opportunities venues city-wide in order to ascertain the views of the service users who attend these venues. 541 service users. 113 carers and 26 service providers engaged with us face to face.
- 3.2.3 For stage 2 of co-production invitations were issued to service users, carers and service providers inviting them to a series of focus groups held on the 13<sup>th</sup>, 15<sup>th</sup> & 20<sup>th</sup> March 2018. 17 service users, 24 carers and 24 service providers attended their respective sessions.  
Each session introduced the idea of setting up four task and finish groups themed around:
  - Direct Payments and Personal Assistants
  - Quality Standards and Outcomes

- Community Assets and Accessibility
- Pricing Guidance Model

The groups continue to meet. A service user and carer led steering group is being formed to support the implementation of the strategy.

Detail of the co-production work can be found within the strategy attached as **Appendix 1.**

#### **4. Compliance Issues:**

##### **4.1 Are the recommended decisions consistent with the Council's policies, plans and strategies?**

4.1.1 The Day Opportunities Strategy is consistent with the Council's 'Vision and Priority 2017-2020' and supports the priority of Health – A great city to grow old in. It also delivers the priorities set in the new strategy for Health and Social Care.

4.1.2 This priority includes: promoting independence of all our citizens; joining up health and social care services so that citizens have the best possible experience of care tailored to their needs; and preventing, reducing and delaying dependency and maximising the resilience and independence of citizens, their families and the community.

##### **4.2 Financial Implications**

4.2.1 Approval of the Day Opportunities Strategy does not commit the local authority to specific expenditure. The importance of using resources effectively is highlighted and changes arising from the coproduction work will be aligned with the development of the Council's long term Financial Plan. Re-focusing of investment will be within approved budgets. This will set the direction for future consideration of savings proposals for Adult Social Care & Health Internal and External Day Service Provision.

##### **4.3 Legal Implications**

4.3.1 The Day Opportunities Strategy complies with the requirements of the Care Act 2014 which defines the primary responsibility of local authorities in the promotion of individual wellbeing.

4.3.2 It is consistent with responsibilities of a local authority under Part 1 of the Care Act 2014 to:

- Promote the individual's physical, mental and emotional wellbeing (Section 1);
- Provide or organise services that prevent or delay the need for care and support (Section 2);
- Promote integration of care and support provision with health and health-related provision (Section 3) and co-operate with key partners to promote the wellbeing of adults and improve the quality of care and support (Section 6);

- Establish and maintain a service for providing information and advice relating to care and support for adults and carers (Section 4);
- Promote diversity and quality in the provision of services for meeting care and support needs (Section 5);
- Assess an adult's needs for care and support (Section 9) and assess a carer's needs for support (Section 10);
- Adopt a person-centred approach to planning and supporting care (Sections 24-25);
- Make available Direct Payments (Sections 31-33);
- Safeguard adults at risk of abuse or neglect (Sections 42-47).

4.3.3 The Day Opportunities Strategy provides a framework for Birmingham to respond to requirements of various legislation, policy and guidance documents where services need to be modernised to provide an enabling and individualised response. These include:

- Transforming Care for people with Learning Disabilities, 2015
- Care Act 2014
- Mental Capacity Act 2005
- Making it Real 2012
- Think Local, Act Personal 2010

#### 4.4 Public Sector Equality Duty (see separate guidance note)

4.4.1 A stage 1 Equality Assessment (EA) was carried out in November 2016 and reviewed in November 2017. A new EA has been carried out following the early stages of co-production and the development of the Day Opportunities Strategy (see **Appendix 2**). The EA will be reviewed and updated during implementation of the recommendations of the strategy.

4.4.2 The Day Opportunities Strategy Development Plan is of specific relevance to the protected characteristics of disability, age and race. By enabling the outcomes to be delivered the Day Opportunities Strategy when implemented will have a positive impact on citizens, service users and carers and we will continue to meet our responsibilities under the Care Act 2014.

4.4.3 There may potentially be an adverse impact on employees of Adult Social Care Services, arising from re-organisation of Internal Day services with changes to work location or a reduction in Council run services. Mitigation of the impacts of specific proposals arising from this work will be in line with the Council's agreed policies and procedures.

## 5. **Relevant background/chronology of key events:**

5.1 There are a number of challenges facing the Council in supporting adults and older people including: more people living longer with more complex needs; significant numbers of young adults who have disabilities or who suffer from mental illness; people having higher expectations of the public sector; and significantly reduced level of resources. Consequently, changes are needed to the type of support that is arranged

and provided, and to the way services are organised and delivered.

- 5.2 The desired outcomes for adults and older people in Birmingham are that they should be resilient, live independently whenever possible, and exercise choice and control so they can live good quality lives and enjoy good health and wellbeing. The Day Opportunities strategy aims to provide a clear set of design principles and actions which need implementing for the development of day opportunities into the future. The current environment that we are operating in is challenging. The combined issues of reduced budgets and changing demographics including an ageing population and an increasing number of people with learning disabilities mean we have to look differently at how we provide services and seek out innovative approaches.
- 5.3 Historically day care services in Birmingham have been based upon a traditional “assess or service” model which has resulted in a higher proportion of adults in receipt of services when compared to regional neighbours. Care and support has been provided by services rather than prevention and promotion of an individual’s strengths. Services also tend to be traditional due to lack of real alternatives available across the City.
- 5.4 Many Local Authorities have moved away from providing any in-house, building based offers and now offer tailored, individualised and personalised support. Others have targeted a reduced resource to people with significant complex needs including behaviour that challenges.
- 5.5 The Day Opportunities Strategy seeks to address potential barriers and obstacles to delivering the desired outcomes, and will build a range of Day Opportunities based on evidence and best practice. It provides a plan for the actions required to implement a gradual move away from a day care model to a range of support and delivery options. It also seeks to better utilise community assets at a local level to enable sustainable packages of care and support to be provide within service users own communities. A cultural, practice and behavioural shift will take place which will focus on outcomes and will subsequently deliver savings across the system by enabling people to live with greater independence.
- 5.6 Enablement and building aspiration are principles that will underpin the way that day opportunities are planned, commissioned and where relevant, provided. Increased personalised planning will look at the individual’s outcomes as described in the Care Act 2014 and statutory guidance that in developing of the plan, the process would be person-centred and person-led, in order to meet the needs and achieve the desired outcomes. Therefore individuals will use their allocated personal budget with support to identify the best way to meet their own needs. This may be by accessing universal services at no or low cost or purchasing community services with support from a personal assistant when required.
- 5.7 The strategy identifies the following as being needed for the development of the model.
- Promote and develop direct payments and personal assistant provision.
  - Establish measures to stabilise and regulate the current market of providers and to develop the provision.
  - Maximise employment opportunities.
  - Ensure that day opportunity provision has a strong enablement focus.

- Enhance the ability and receptiveness of the community to positively respond to this client group.
- Ensure that social work processes maximise the opportunities for this client group.
- Utilise demographic data and trend analysis to inform the development of day opportunity provision.
- Ensure that coproduction of provision continues with the key stakeholders.
- Maximise the use of assistive technology.

## 5.8 Use of Resources

- 5.8.1 Underpinning all of this is the imperative to use resources effectively. Every pound that Birmingham spends on care must represent a pound well spent. The pressures on the City Council's resources are enormous and it is essential that resources are maximised.
- 5.8.2 Investment in day opportunities will shift to increase investment in community assets, employment and personal assistant support. Going forward, the Council will not put into place lifelong services in day care and will instead focus on how to enable individuals to access their community, employment and the raft of cultural and education opportunities that Birmingham offers.
- 5.8.3 The Council recognises that some people want to access building based services, but where these exist, there will be greater flexibility within those service models to increase choice of activity and access within the current statutory schemes for charging.

## 6. **Evaluation of alternative option(s):**

- 6.1 Do nothing - This would not deliver the actions required to modernise Adult Social Care Services. Alternative options for the delivery elements of the strategy will be considered and evaluated through the development of specific programmes and projects.

## 7. **Reasons for Decision(s):**

- 7.1 To improve outcomes for Birmingham Citizens, in particular Older Adults and Younger Adults with a Learning or Physical Disability
- 7.2 To deliver services within the allocated budget as agreed by Cabinet in setting the Council Plan and budget 2017/2018.
- 7.3 To reduce the future demand on long term services preventing and delaying the need for Adult Social Care.
- 7.4 Deliver the required improvements identified by Service Users and Carers through co-production.

## Signatures

### Date

Cllr Paulette Hamilton  
Cabinet Member  
Health and Social Care

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Graeme Betts  
Corporate Director  
Adults Social Care & Health

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## List of Background Documents used to compile this Report:

1. Council Vision and Forward Plan 2017
2. Adult Social Care Vision and Strategy October 2017
3. Care Act 2014

## List of Appendices accompanying this Report (if any):

1. Birmingham City Council's Day Opportunity Strategy
  - Sub Appendix 1 - Co-production Stage 1
  - Sub Appendix 2 – Population Demand and Demographics
2. Equality Analysis

Report Version      v6

Dated 16/07/18