

Members are reminded that they must declare all relevant pecuniary and non-pecuniary interests relating to any items of business to be discussed at this meeting

BIRMINGHAM CITY COUNCIL

YARDLEY DISTRICT COMMITTEE

THURSDAY, 01 OCTOBER 2015 AT 13:30 HOURS
IN COMMITTEE ROOM 2, COUNCIL HOUSE, VICTORIA SQUARE,
BIRMINGHAM, B1 1BB

A G E N D A

1 NOTICE OF RECORDING/WEBCAST

The Chairman to advise the meeting to note that this meeting will be webcast for live and subsequent broadcast via the Council's Internet site (www.birminghamnewsroom.com) and that members of the press/public may record and take photographs. The whole of the meeting will be filmed except where there are confidential or exempt items.

2 APOLOGIES

To receive any apologies.

5 - 20

3 MINUTES

To confirm and sign the Minutes of the last meeting of the Yardley District Committee held on 16 July 2015.

4 DECLARATIONS OF INTERESTS

Members are reminded that they must declare all relevant pecuniary interests and non-pecuniary interests relating to any items of business to be discussed at this meeting. If a pecuniary interest is declared a Member must not speak or take part in that agenda item. Any declarations will be recorded in the minutes of the meeting.

5 CHAIRMAN'S ANNOUNCEMENTS

The Chairman will make announcements, if any.

21 - 26

6 CONSULTATION ON THE BIRMINGHAM DEVELOPMENT PLAN
EXAMINATION INSPECTOR PROPOSED MODIFICATIONS

As part of the 6 week consultation period to consult with District Committees on the

proposed modifications recommended by the Birmingham Development Plan Examination Inspector.

Please see the link to the report and check the size of the appendices to the report before printing.

<http://consult.birmingham.gov.uk/portal/ps/bp/bdpmods/>

7 **FLEET AND WASTE - YARDLEY DISTRICT**

Mr Matt Kelly, Assistant Director and Mr Leslie Williams, Redfern Road Depot to update.

8 **AMEY**

Ms Lucy O'Grady - October Programme to report.

27 - 92

9 **HOUSING TRANSFORMATION BOARD PERFORMANCE REPORT
QUARTER 1 & YARDLEY DISTRICT NARRATIVE**

Report of the Service Director, Housing Transformation.

10 **RENT ARREARS**

An officer to report.

93 - 140

11 **PUBLIC HEALTH UPDATE - YARDLEY DISTRICT WARD PROFILES
AND CHILDREN'S HEALTH PROFILE FOR YARDLEY DISTRICT**

Ms Charlene Mulhern, Birmingham Public Health to report.

12 **COMMUNITY SAFETY UPDATE**

Superintendent Bas Javid and Amelia Murray to report.

13 **COMMUNITY GOVERNANCE FRAMEWORK**

Update

14 **DATES OF FUTURE MEETINGS 2015/16**

To note the schedule of meetings for the Yardley District Committee. All meetings will be held on the following Thursdays at 1330 hours in Committee Room 2, The Council House, Victoria Square, Birmingham:

19 November 2015, 28 January 2016 & 24 March 2016.

15 **FUTURE WORKING ARRANGEMENTS/DISTRICT WORK PROGRAMME**

The Chair to advise members accordingly.

16 **OTHER URGENT BUSINESS**

To consider any items of business by reason of special circumstances (to be specified) that in the opinion of the Chairman are matters of urgency.

17 **AUTHORITY TO CHAIRMAN AND OFFICERS**

Chairman to move:-

'In an urgent situation between meetings, the Chair jointly with the relevant Chief Officer has authority to act on behalf of the Committee'.

BIRMINGHAM CITY COUNCIL

**YARDLEY DISTRICT
COMMITTEE
16 JULY 2015**

**MINUTES OF A MEETING OF THE YARDLEY DISTRICT COMMITTEE
HELD ON THURSDAY, 16 JULY 2015 AT 1330 HOURS
IN COMMITTEE ROOM 2, COUNCIL HOUSE, BIRMINGHAM**

PRESENT: - Councillors Sue Anderson, Nawaz Ali, Zaker Choudhry, Basharat Dad, Zafar Iqbal, Carol Jones, John O'Shea, Stewart Stacey and Paul Tilsley.

ALSO PRESENT: -

Mushtaq Hussain	- Yardley District Head
Fazal Khan	- Finance Manager
Mr Richard Davies	- Northfield District Head
Mr Chris Robinson	- Acting Senior Service Manager, East Quadrant
Mr Dave Wagg	- Project and Client Manager, Strategic Support
Marie Reynolds	- Area Democratic Services Officer

ELECTION OF THE CHAIRMAN - EXECUTIVE MEMBER FOR LOCAL SERVICES FOR YARDLEY DISTRICT

Following nomination it was -

287 **RESOLVED:-**

That Councillor Sue Anderson be elected as Chairman (EM for Local Services) of the Yardley District Committee for the Municipal Year 2015/16.

ELECTION OF THE VICE-CHAIRMAN FOR LOCAL SERVICES FOR YARDLEY DISTRICT

Following nomination it was -

288 **RESOLVED:-**

That Councillor Basharat Dad be elected Vice-Chairman for (EM for Local Services) of the Yardley District Committee for the Municipal Year 2015/16.

NOTICE OF RECORDING

- 289 The Chairman advised that the meeting would be webcast for live or subsequent broadcast via the Council's Internet site and members of the press/public may record and take photographs.

The whole of the meeting would be filmed except where there were confidential or exempt information.

MEMBERSHIP OF YARDLEY DISTRICT COMMITTEE

- 290 **Councillors** :- Roger Harmer, John O'Shea and Stewart Stacey (Acocks Green Ward)

Councillors :- Sue Anderson, Paul Tilsley and Mike Ward (Sheldon Ward)

Councillors :- Nawaz Ali, Zakar Choudhry and Zafar Iqbal (South Yardley Ward)

Councillors :- Neil Eustace, Basharat Dad and Carol Jones (Stechford and Yardley North Ward).

Co-opted Members:

Rob Davis, Station Commander, West Midlands Fire Service
Superintendent Bas Javid, West Midlands Police

The membership of Yardley District Committee was noted.

APOLOGIES

- 291 Apologies were submitted on behalf of Councillors Neil Eustace, Roger Harmer, Mike Ward and Jess Phillips, M.P. for their inability to attend the meeting.
-

MINUTES

- 292 The Minutes of the meeting of the Yardley District Committee held on 26 March 2015 were confirmed and signed by the Chairman.
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MATTERS ARISING

Sheldon Community Centre

- 293 The Chairman updated the District Committee on the position relating to the above premises. Following a recent meeting it had been agreed, that the decision taken was that the building continued to be used for community use and the importance of choosing the most suitable vehicle in order that it remained active and to investigate ways of increasing its usage.

Meadway Tenants Hall

- 294 In response to questions from Councillor Jones relating to the above premises, Mr Hussain confirmed that since 1 April 2015 the Place Directorate had taken over the ownership/responsibility of the site. He stated that there were no immediate plans to change the usage however agreed to update when the department were completely managing the site.
-

Former Stechford Neighbourhood Office

- 295 Mr Hussain reported on the above-mentioned premises and the local charity that had taken over the site. He confirmed that the charity had leased the premises for 2 years and therefore it would not be a financial cost to the district. He stated that the charity was providing a valuable centre to support vulnerable people within the district, and city-wide, and that the service provision would include information on welfare rights and financial advice, adding that there would be fortnightly surgeries taking place.

The Chairman stated that elected members would be welcome to visit the facility highlighting that a former neighbourhood advice worker that had worked previously at the neighbourhood office would be servicing the fortnightly sessions.

Birmingham City Council Reviews - Services

- 296 The Chairman referred to a number of reviews that were ongoing and suggested that for the next meeting, updates should be provided which could include street sweeping and the timescales of when the various areas would be swept. She therefore encouraged members to email her with their requests relating to prospective updates.
-

Community Safety Update

- 297 The Chairman stated that she together with Councillor Basharat Dad (Vice-Chair) had attended the last Community Safety meeting and confirmed that they would be attending the next meeting.
-

DECLARATIONS OF INTEREST

- 298 The Chairman reminded Members to declare any personal and/or prejudicial interests relating to items of business to be discussed at this and all future meetings. No declarations of interest were made.
-

CODE OF CONDUCT

The following Code of Conduct was submitted:-

(See document No. 1)

299

RESOLVED:-

That it be noted.

DISTRICT COMMITTEE FUNCTIONS AND GUIDELINES

The following District Committee Functions and Guidelines were submitted:-

(See document No. 2)

300

RESOLVED:-

That it be noted.

**YARDLEY DISTRICT - INCOME AND EXPENDITURE FOR THE YEAR
ENDING 31 MARCH 2015**

The following joint report of the Service Directors District Services, Housing Transformation, Sports Events and Parks, and the Director of Finance was submitted:-

(See document No. 3)

Mr Khan provided a comprehensive presentation of the report.

In response to Councillor Stacey's question relating to the total figure written off, Mr Khan confirmed that £630,000 was the amount.

Following a comment from Councillor Tilsley regarding the deficit relating to the two leisure/sport centres (Fox Hollies and Stechford Cascades) located in the district, Mr Khan confirmed that a significant element was due to the prior years' performance of the sport and leisure facilities. The Chairman referred to the added issue of the delay in closing the Neighbourhood Advice office for various reasons, and the reviews which had also impacted financially on the district budget.

Following a question from Councillor Iqbal relating to funding allocation for St Thomas Church Hall, Mr Hussain confirmed that the funding had been allocated but had not yet been drawn. The Chairman stated that all of the funding from the Community Chest allocation had been well spent and highlighted her deep disappointment that it would no longer be available. She made reference to the difficulties faced in obtaining funding from elsewhere and supporting those organisations that relied on the funding, and subsequently sighted Sheldon

Country Festival as a prime example stating that unless funding was found for next year, this year's event could possibly be the last.

In response to Councillor Tilsley's question relating to variance balances being carried forward, Mr Khan confirmed that was the case and that an amount of £23,000 for Yardley District was being carried forward into the new financial year.

Councillor Tilsley detailed his concerns relating to the development at the Radleys whereby the 3 ward councillors had agreed that the developer could use some of the open-space in the park. He highlighted that a derisory rental sum had been negotiated by BCC officers that was totally inadequate, adding that any rental income could have been used to replicate Community Chest funding and therefore requested that this be investigated.

At this juncture the Chairman agreed that the developer had used part of the park and that the rental income could have been used for Community Chest purposes, adding that it was important that if members were aware of similar cases in the future, that they highlight these areas, as it could be a means of raising funding for Community Chest purposes.

Following a general discussion and comments from members relating to Community Chest funding the following was highlighted:-

Mr Hussain stated that although the Community Chest funding of £23,000 had been carried over into the new financial year all of the funding had been committed and if there was any under-spends left, there were a number of projects that were awaiting approval in this instance. He highlighted that there had been some late approvals for spend (January/February/March) and therefore these projects would be progressed by the end of July. Any funding not used by August/September time would be clawed back. He stated that he would only contact the relevant ward councillors if there was funding available in their respective wards.

Following a brief discussion relating to the approval of any additional Community Chest Projects, it was noted that although agreement would be sought by the respective ward councillors, formal approval would also be sought at District Committee by the Chairman and Vice-Chairman under Chair's actions.

Upon further consideration, it was:-

301

RESOLVED :-

That Yardley District Committee was requested to:-

Note the net overspend of £0.229m for Directly Managed and SLA Services as detailed in Appendix 1, compared to a projected overspend of £0.224m at month 10, after taking into account the write off of prior year overdrawn reserves and use of credit balances as approved by Cabinet on 16 March 2015.

Note the financial position on the Community Chest projects of an underspend of £0.023m, as detailed in Appendix 2, which would be carried forward into 2015/16 to fund approved commitments.

FUTURE OF WARD COMMITTEES AND DISTRICT STRUCTURE

Mr R Davies, District Head, Northfield District, provided an update on the future of Ward and District structure.

Reference was made to the recent BCC review of Community Governance and the changes that were agreed at AGM in May 2015 relating to District and Ward Committees. Further reference was made to the update of the proposals which would later be submitted to Cabinet for agreement regarding the revised protocol.

Since District Committees would no longer be responsible for directly managing services or budgets, one of their new key roles would be in leadership with regard to the provision of all public services within the district. A further key role would be in relation to partnership working with stakeholders in order to improve the social and economic environmental wellbeing within the district.

Districts would also play an important role relating to governance in the future which would also include the ward and neighbourhood levels. Districts would be expected to produce a governance framework for their individual districts whereupon a template would be provided prior to the September cycle of meetings. Consideration should also be given to the future of ward meetings and neighbourhood structures to include neighbourhood forums and residents associations.

Each district was to provide an annual community plan based on a clear set of priorities based on the evidence of local needs. Also districts were to continue delivering an annual convention to engage stakeholders and to review evidence of local needs in order to help shape future priorities within the district.

It was noted that the future Council programme included a member development programme which each chair should have already attended which would contribute in helping to define the Councillors leadership role in the district. Support materials associated with the programme were being developed and the aim was to make these available in September to members.

Although district committees were no longer responsible for services and budgets from 2016/17, there would be introduction of the Local Innovation Fund. This was a fund that could be used by the district committee strategically in relation to the priorities identified in the Community Plan

Reference was made to the officer structure which was under review and currently proposals were being developed. It was likely that there would be area teams which would cover more than one district. The new duty for the district would be the Neighbourhood Challenge. The purpose of this would be

to investigate and review the performance of public services and to make recommendations for improvements.

Within the Community Plans, it was anticipated there could possibly be 2 or 3 neighbourhood challenges per year to ensure that work was undertaken vigorously and in detail. The district committee was expected to identify a lead member or a co-opted member to lead each neighbouring challenge and challenges would take place as part of the district meeting. This could include evidence taken and witnesses called to meetings to discuss the issues.

Following the process, a report would be produced which could result in local action being taken to address the issue or maybe the committee may decide to issue a report to the Cabinet Member, in order to implement recommendations, or the committee may decide to submit the report to Overview and Scrutiny in order to propose a city-wide review of a particular issue.

With regard to Ward Committees, it was noted that the future role would be towards a forum for local engagement with residents, partners and other local interests. These meetings would also co-ordinate the work of councillors in respect of the neighbourhood governance structures such as residents associations and neighbourhood forums. They would not be formal meetings and no formal minutes would be recorded however, officers from the area teams may provide some support for these meetings.

Each Ward would have an action plan tracker which would become live from September, supporting the administration of the meetings and be able to demonstrate how action was taken as a consequence of the discussions at the meetings. Officers from the area teams would support the development of the tracker and would utilise to place on standard agenda items, identify the forward plan of items and use as a tool for tracking actions taken.

It was noted that district committees could decide to have up to 5 co-opted members which may assist in developing community plans.

Following a question from Councillor Tilsley relating to the resources being made available to develop Community Plans, Mr Davies referred to the area teams and the officer support within the teams that would provide assistance with regard to the plans and ward meetings.

Following concerns from the Chairman relating to the enormous challenge for district committee to undertake within the 12 month period; with regard to the Community Plans relating to the number of neighbourhood challenges, the setting up of quadrants and associated impacts plus the lack of support, Mr Davies agreed that there needed to be clarity on the setting up of the area teams. He referred to the neighbourhood challenges and stated that they did not necessarily have to choose more than one challenge.

Following a comment from Councillor Jones relating to support at ward meetings, Mr Davies stated that there would be officer support from the area team albeit on a more informal basis.

In response to questions from Councillor Dad relating to support for additional neighbourhood forums and the implementation of neighbourhood challenges and timescales, Mr Davies whilst highlighted the importance of neighbourhood forums was unable to provide an answer with regard to support and therefore agreed to take back for discussion and respond accordingly.

With regard to the neighbourhood challenge, he agreed that choosing one would possibly be more realistic and although they would look to support and encourage districts in this instance, if it was not possible for the district to deliver within this financial year due to time constraints, it would have to be acceptable.

Following comments from the Chairman relating to Neighbourhood Forums regarding financial support and whether there were any restrictions as to how many could be set up, Mr Davies reiterated that he would follow up the issue on Neighbourhood Forums and take back in order to look at ways on how this could be supported.

Mr Hussain highlighted the need for capacity building in order for groups to be formalised which he highlighted was an issue within Yardley District. Mr Davies agreed that it could be a key issue and also the long term sustainability of these groups. He stated that he would be questioning the opportunities that were available to develop these groups and also what were the opportunities to ensure that they were sustainable and supported.

The Chairman requested that Mr Davies email elected members with the responses accordingly. She then subsequently thanked him for attending the meeting and reporting.

Upon further consideration, it was:-

302

RESOLVED:-

That the information and comments be noted.

HOUSING TRANSFORMATION PERFORMANCE REPORT Q4 & YARDLEY DISTRICT NARRATIVE

The following report of the Service Director, Housing Transformation was submitted:-

(See document No. 6)

Mr C Robinson, Action Senior Housing Manager presented the report and the narrative.

In response to a question from Councillor Iqbal relating to homelessness prevention, Mr Robinson explained that it was very much concentrating on trying to prevent people becoming homeless and detailed the various ways of intervention highlighting that it was not just involving housing association issues, adding that homeless was a very significant issue for the city and that a

great deal of effort and energy went into trying to prevent homelessness occurring.

In response to a question from Councillor Choudhry relating to homelessness and timescales, Mr Robinson stated that once a person was deemed homeless the City Council had 30 days in order to make a decision as to whether they had a duty to house them.

Following concern from Councillor Choudhry relating to properties that had been re-let twice, Mr Robinson agreed to take details after the meeting and investigate.

In response to a question from Councillor Tilsley relating to what the City were doing in actively promoting long term flats, Mr Robinson explained the various ways in which they were promoting the properties which included; advertising locally and the organising of 'open days'. He reported on a local exercise that had been undertaken in Washwood Heath which had successfully resulted in letting 4 long term voids within the area.

In response to an enquiry from the Chairman relating to the neighbourhood challenge and the concerns in Yardley that were felt high priorities, Mr Robinson referred to various issues which included; quad bikes, speeding, fly-tipping and general rubbish disposal. He highlighted the importance of neighbourhood forums which encouraged local residents to become more involved within their community.

Councillor Dad referred to the criteria process whereby families had multiple issues and in this instance the need for a more holistic approach in order that all the relevant organisations could be brought together to address all of the needs. He stated that although applications often highlighted the needs they were not always picked up by officers.

Mr Robinson referred to the several reviews that were now being undertaken which included the allocation system whereby they were looking to make improvements. He detailed the difficulties in picking up various issues which at times could be somewhat subjective however agreed that it required everybody working together in order to achieve a better outcome.

The Chairman concluded by thanking Mr Robinson for attending the meeting and reporting.

Upon further consideration, it was:-

303

RESOLVED:-

That the report and comments be noted.

YARDLEY DISTRICT PLACE MANAGERS – UPDATE

The following information was submitted from the Place Managers, Acocks Green Ward and Sheldon Wards:-

(See document No. 7)

The Chairman referred to the information and highlighted that the work undertaken had been extremely good. Councillor Dad made reference to Mr D Prosser, South Yardley Ward who had also achieved some excellent work and that they were currently working together on the Community Plan.

Upon further consideration, it was:-

304

RESOLVED:-

That the information be noted.

FOX HOLLIES LEISURE CENTRE AND STECHFORD CASCADES UPDATE

Mr D Wagg provided an update by stating that in March 2015 the City Council had awarded 2 contracts for North and South of the city to Circo Operating Limited. These contracts commenced on 1 June 2015 whereupon the 15 year partnership included the transfer of 8 existing sport and leisure facilities. These included; Fox Hollies Leisure Centre, Stechford Cascades, Wyndley, Erdington and Beeches Pools.

It was noted that there would be a substantial investment in all of the facilities including 3 replacement builds which were; Erdington, Northfield and Stechford and a brand new build in Ladywood.

The capital development in Yardley would be the replacement of Stechford Cascades and the significant refurbishment of Fox Hollies Leisure Centre. It was noted that the replacement of Stechford would remain on the existing site and at present, fortnightly meetings were ongoing with BCC planning officers and sporting design consultants in order to agree the final design for that particular facility, before going out to public consultation and then for onward submission to Planning Committee.

The facility was due to open in April 2017 and was on target for that date with the existing facility remaining open up until the new facility opened. Fox Hollies Leisure Centre refurbishment would be completed by March 2016 which would include the replacement of the current external gym and all of the changing and reception areas. Options were being explored with Property Services and discussions taking place with Nine Stiles Academy regarding the corridor and office space that would be part of the refurbishment of the development. For both schemes, when designs were available, they would be on public display in order to provide an opportunity for all customers to comment.

In response to the Chairman's comment that elected members should have an earlier involvement in the schemes, Mr Wagg wholeheartedly agreed and stated that they were currently developing a consultation and communication plan alongside Circo Leisure that would involve councillors before plans were submitted into the public arena. Once discussions had taken place with the councillors the plans would then be submitted for public display.

In response to Councillor Dad's comments relating to a women's only swimming pool, play area provision and community room, Mr Wagg confirmed that within all the new designs, one of the requirements was to look at the ethnicity of the local community and where there was a requirement to "curtain off" certain sections of the pool in order that they could be used by particular user groups, highlighting that this would be available in all of the new builds. He further confirmed that the current play area would be removed and replaced in the future which was a BCC requirement rather than through the new contract. With regard to the provision of a community room he confirmed that this was already incorporated within the design.

In response to Councillor Jones concerns regarding the park, Mr Wagg stated that in most cases when parks were being replaced they often required a significant amount of new equipment and agreed that the park should remain in a position where it could be easily seen.

Following comments from the Chairman to consider providing a library provision within the building and the necessity to meet with local councillors before the plans were agreed, Mr Wagg agreed to discuss and set up meetings with councillors as soon as possible. He confirmed that at present although there was no provision for a library, the developers were still in the very early stages of working through the design.

The Chairman concluded by thanking Mr Wagg for his update.

Upon further consideration, it was:-

305

RESOLVED:-

That the update and comments be noted.

NEIGHBOURHOOD CHALLENGE

306

Upon suggestions from the Chairman regarding the above-mentioned item, following a discussion with members they were of the opinion that the challenge should address education, skills, employment and training.

Mr Hussain referred to the district convention and the feedback relating to skills, employment and training. In addressing these areas he referred to the discussion that had taken place in looking to set up a working group and inviting large employers, local authority officers and representatives from local schools on board. One of the issues discussed was that with any housing developments the local planning officers could possibly identify opportunities for training and apprenticeships for local people. Reference was made to the local directory in the district that identified local training providers.

Mr Hussain made reference to the short/medium and long term challenges that could be achieved and the "quick wins" within the employment, skills and training. The Chairman made reference to the ideas that had been discussed and recorded previously which included the setting up of local opportunity fairs

and the suggestion of a Yardley job fair held in a local school hall whereupon local employers and young people could meet possibly meet.

She concluded that at least there were ideas and information already formulated that could be built on in order to address the district neighbourhood challenge.

Councillor Tilsley made reference to district committees being held at the Council House which lacked any community engagement and expressed his disappointment as he had had a tacit understanding that they would again be held out in the district, which the Chairman believed was also the case.

In response to the above, Councillor Stacey confirmed that if district meetings continued to be formally clerked then the most efficient and cost effective way for them to be held would be in the Council House.

NEIGHBOURHOOD FORUM GRANTS APPROVAL – 2014/15

The following grants were submitted for formal approval:-

ACOCKS GREEN NEIGHBOURHOOD FORUM GRANT 2014-15

The following report of Yardley District Lead was submitted:-

(See document No. 8

Upon further consideration it was:-

307

RESOLVED:-

That the District Committee recognised Acocks Green Neighbourhood Forum and notes their annual report and accounts and requested the Neighbourhood Forum to continue to provide representation to Acocks Green Ward Committee and partnerships as appropriate.

That the District Committee authorised the award of a grant of £800 to be paid from the 2015/16 Neighbourhood Forum Grant budget to Acocks Green Neighbourhood Forum for the financial year ending 2014-2015, to help with running costs. The award of grant was subject to Acocks Green Neighbourhood Forum meeting the Council's Condition of Grant Aid terms and conditions. This grant comes from the Neighbourhood Forum Mainstream Grants allocation and not Ward Committee allocations.

That the District Committee requests that the Neighbourhood Forum provides advance notification of its next Annual General Meeting to the Neighbourhood Forums' Link Officer so that assistance can be given in advertising the meeting to all residents

That the District Committee authorise the Neighbourhood Forum Link Officer to process the grant in accordance with Conditions of Grant Aid procedures and the City Council's Financial Regulations, as appropriate.

EAST YARDLEY NEIGHBOURHOOD FORUM GRANT

The following report of Yardley District Lead was submitted:-

(See document No. 9)

Upon further consideration it was:-

308

RESOLVED:-

That the District Committee recognised East Yardley Neighbourhood Forum and notes their annual report and accounts and request the Neighbourhood Forum to continue to provide representation to Stechford and Yardley North Ward Committee and partnerships as appropriate.

That the District Committee authorise the award of a grant of £1000 to be paid from the 2015/16 Neighbourhood Forum Grant budget to East Yardley Neighbourhood Forum for the financial year ending 2014-15, to help with running costs. The award of grant is subject to East Yardley Neighbourhood Forum meeting the Council's Condition of Grant Aid terms and conditions. This grant comes from the Neighbourhood Forum Mainstream Grants allocation and not Ward Committee allocations.

That the District Committee requests that the Neighbourhood Forum provides advance notification of its next Annual General Meeting to the Neighbourhood Forums' Link Officer so that assistance can be given in advertising the meeting to all residents.

That the District Committee authorise the Neighbourhood Forum Link Officer to process the grant in accordance with Conditions of Grant Aid procedures and the City Council's Financial Regulations, as appropriate.

FOX HOLLIES NEIGHBOURHOOD FORUM GRANT

The following report of Yardley District Lead was submitted:-

(See document No. 10)

Upon further consideration it was:-

309

RESOLVED:-

That the District Committee recognises Fox Hollies Neighbourhood Forum and notes their annual report and accounts and request the Neighbourhood Forum to continue to provide representation to Acocks Green Ward Committee and partnerships as appropriate.

That the District Committee authorised the award of a grant of £1200 to be paid from the 2015/16 Neighbourhood Forum Grant budget to Fox Hollies Neighbourhood Forum for the financial year ending 2014-15, to help with running costs. The award of grant is subject to Fox Hollies Neighbourhood Forum meeting the Council's Condition of Grant Aid terms and conditions. This grant comes from the Neighbourhood Forum Mainstream Grants allocation and not Ward Committee allocations.

That the District Committee requests that the Neighbourhood Forum provides advance notification of its next Annual General Meeting to the Neighbourhood Forums' Link Officer so that assistance can be given in advertising the meeting to all residents.

That the District Committee authorise the Neighbourhood Forum Link Officer to process the grant in accordance with Conditions of Grant Aid procedures and the City Council's Financial Regulations, as appropriate.

DATES OF FUTURE MEETINGS

310 The following schedule of meetings was noted:-

All meetings will be held on the following **Thursdays at 1330 hours in Committee Room 2, The Council House, Victoria Square, Birmingham:**

1 October 2015 (Room 6)

28 January (Room 2)

19 November (Room 2)

24 March (Room 2)

OTHER URGENT BUSINESS

FUTURE WORKING ARRANGEMENTS

311 Mr Hussain reported that the District Chairman and Vice-Chairman had had some training on future governance. He stated that before he left his present role, he would be meeting with the Chairman and Vice-Chairman to discuss the potential governance structures with regard to Wards.

He confirmed that he should like to meet members individually to discuss how they would like to continue with the ward arrangements in order that they could be included within the plans and suggested to meet next week to also discuss training needs.

AUTHORITY TO CHAIRMAN AND OFFICERS

312 **RESOLVED:-**

In an urgent situation between meetings, the Chair jointly with the relevant Chief Officer has authority to act on behalf of the Committee.

The meeting ended at 15:30 hours.

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CHAIRMAN

BIRMINGHAM CITY COUNCIL

PUBLIC REPORT

Report to:	CABINET
Report of:	Director of Planning and Regeneration
Date of Decision:	27 July 2015
SUBJECT:	Birmingham Development Plan : Inspector's Recommendations and Proposed Modifications
Key Decision: Yes	Relevant Forward Plan Ref: 000249/2015
If not in the Forward Plan: (please "X" box)	Chief Executive approved <input type="checkbox"/> O&S Chairman approved <input type="checkbox"/>
Relevant Cabinet Member(s)	Cllr Ian Ward, Deputy Leader Cllr Tahir Ali, Development ,Transport and the Economy
Relevant O&S Chairman:	Cllr Victoria Quinn, Economy, Skills and Sustainability.
Wards affected:	All

1. Purpose of report:
<p>1.1 The Birmingham Development Plan (BDP) was submitted for examination in July 2014. The examination hearings took place during October and November 2014, and Interim Findings were published by the independent inspector in January 2015. These requested the Council to undertake some additional work in relation to the assessment of housing requirements and the Sustainability Appraisal. This work has been completed and the inspector has now provided the Council with a schedule of the Proposed Modifications to the BDP which he has concluded are necessary to make it sound. This includes some changes to the Policies Map and the Plans within the BDP document.</p> <p>1.2 The next step in the process is for these Proposed Modifications, together with the Revised Sustainability Appraisal, to be published for six weeks formal consultation. This report seeks the agreement of Cabinet to undertake this consultation.</p>

2. Decision(s) recommended:
That Cabinet :
<p>2.1 Authorises the Director of Planning and Regeneration to undertake formal consultation on the Proposed Modifications recommended by the Birmingham Development Plan examination Inspector (Appendix 1 to this report), the Modifications to the Policies Map (Appendix 2), Modifications to the Plans within the BDP document (Appendix 3) and the Revised Sustainability Appraisal (Appendix 4).</p> <p>2,2 Notes that after the consultation period and receipt of the Inspector's final report, the BDP will be reported to Full Council for adoption.</p>

Lead Contact Officer(s):	Martin Eade, Team Manager, Planning Strategy.
Telephone No:	0121 303 3430
E-mail address:	Martin.eade@birmingham.gov.uk

3.	Consultation
3.1	<p><u>Internal</u></p> <p>The Chairman of Planning Committee and the Executive Management Team Economy Sub Group have been consulted.</p>
3.2	<p><u>External</u></p> <p>The BDP has been subject to extensive public consultation over a period of years during the course of its preparation. Many of those making comments were able to present their views directly to the inspector during the examination hearings, and all of the comments made on the Submission version of the plan have been taken into account by the inspector in reaching his conclusions.</p> <p>The modifications which the Inspector has now proposed will be subject to a further round of public consultation before he finalises his conclusions on the plan.</p>
4.	Compliance Issues:
4.1	<p><u>Are the recommended decisions consistent with the Council's policies, plans and strategies?</u></p> <p>The BDP contributes towards the overarching objectives of the Council Business Plan and Budget 2015+ specifically "a Green and Sustainable City" and "Infrastructure, Development and Smart City", by defining in a document a coherent strategy for the growth of the city.</p>
4.2	<p><u>Financial Implications</u></p> <p>The BDP has been prepared using existing Planning and Regeneration staff resources and specialist external consultants to prepare specific evidence. There have also been costs associated with providing specialist legal support from Queens Counsel. This expenditure has been provided for in the Planning and Regeneration revenue budget for 2014/15. The additional costs associated with the next consultation stage are anticipated to be in the region of £5,000 and will be funded from Planning and Regeneration's revenue budget for 2015/16.</p>
4.3	<p><u>Legal Implications</u></p> <p>The preparation of the Birmingham Development Plan 2031 is required under the Planning and Compulsory Purchase Act 2004. More detailed guidance is provided in the Town and Country Planning (Local Planning) (England) (Amendment) Regulations 2012 and National Planning Policy Framework. which requires Local Authorities to plan to meet objectively assessed needs for new housing, employment etc.</p>
4.4	<p><u>Public Sector Equality Duty (see separate guidance note)</u></p> <p>The Submission Plan was accompanied by an Equalities Analysis (ref DE 1207 BP) which indicated that there were no significant adverse implications.</p>
5.	Relevant background/chronology of key events:

- 5.1 The BDP 2031 will set out a spatial vision and a strategy for the sustainable growth of Birmingham for the period to 2031. The BDP will be one of the Council's key strategic policy documents.
- 5.2 The BDP is being prepared in line with a statutory process and was subject to several rounds of public consultation before it was submitted to the Secretary of State for formal examination by an independent inspector in July 2014. The examination hearings took place in October/November 2014.
- 5.3 The Inspector published Interim Findings in January 2015. In these Findings he requested the Council to undertake additional technical work in relation to two issues:
- The assessment of overall housing requirements, to take account of revised population and household projections and more recent government guidance.
 - The Sustainability Appraisal, to ensure that all reasonable alternatives were considered on the same basis within the Appraisal document. (This has become a common area for legal challenge.)
- 5.4 This work has been completed, and the inspector has now produced a schedule of proposed Main Modifications which he has concluded are required to make the Plan sound. The next step is for these Modifications and the Revised Sustainability Appraisal (attached as appendices to this report) to be published for a further period of public consultation. The Inspector will then consider the comments received before finalising his report.
- 5.5 There are a significant number of Proposed Modifications, but the majority of these relate to matters of detailed wording. The most significant points are as follows:
- There is a slight increase in the overall housing requirement (up to 89,000 from 84,000, reflecting more recent projections), but no change to the target of 51,100 to be delivered in Birmingham.
 - The Council's approach to working with neighbouring Councils to provide for the shortfall is supported, and wording is proposed within the Plan to explain this. It is also proposed that the Council should monitor the delivery of this shortfall in neighbouring areas.
 - There are no significant changes to the overall requirements for employment, retail or office development (although there is a change to the retail figure to correct an error in the submitted Plan).
 - There are no changes to the principle of the proposals to remove land from the green belt for residential development at Langley and the former Yardley Sewage Works and for employment development at Peddimore, although there are detailed changes to the policy wording. In the case of Peddimore, this includes a reduction in the developable area of the site from 80 hectares to 71 hectares to reduce its visual impact.
 - There are no proposals for the removal of any additional land from the green belt.
 - All the proposed Growth Areas within the urban area are supported, although with detailed changes to policy wording in a number of cases.
 - The gypsy and traveller policy is revised to include two site allocations for gypsy and traveller use, at Hubert St/Aston Brook St East (an extension to an existing site) and at Rupert St/Proctor St.
 - A new Minerals policy is included, to ensure that in the case of major developments any workable mineral reserves are extracted before development takes place.
 - Modifications are proposed to incorporate the key elements of the Protection of Industrial Land, Shopping and Local Centres and Open Space in New Residential Development SPDs within the Plan.
 - The Sustainable Drainage policy is revised to reflect the new Sustainable Urban Drainage requirements.

5.6 At this stage the Inspector has not produced a report explaining his conclusions, but the scope of the Proposed Modifications makes it clear that he is supporting the Council's overall strategy and the levels of growth proposed within the submitted Plan. This is very much to be welcomed.

6. Evaluation of alternative option(s):

6.1 The process for preparing a Development Plan is specified in the Town and Country Planning Regulations. At this stage it is not possible for the BDP to proceed unless the Council accepts the inspector's recommendations. There is therefore no effective alternative to the approach recommended in this report.

7. Reasons for Decision(s):

7.1 To enable statutory consultation to take place on the Inspector's Proposed Modifications to the BDP and the revised Sustainability Appraisal.

Signatures

Date

Cllr Ian Ward
Deputy Leader

.....

Cllr Tahir Ali
Cabinet Member for
Development, Transport and
The Economy

.....

Waheed Nazir
Director of Planning and
Regeneration.

.....

List of Background Documents used to compile this Report:

Submitted Birmingham Development Plan and associated background papers available at www.birmingham.gov.uk/plan2031.

Cabinet Report 21/10/2013: Birmingham Development Plan 2031 – Pre-submission consultation.

City Council Report 3/12/2013: Birmingham Development Plan – Submission.

List of Appendices accompanying this Report (if any):

1. Inspector's Proposed Main Modifications to the Birmingham Development Plan.
2. Proposed Modifications to the BDP Policies Map.
3. Revised Plans for inclusion within the BDP document.
4. Revised Sustainability Appraisal
5. Equalities Analysis (ref DE 1207 BP)

LINK TO THE APPENDICES FOR THE BIRMINGHAM DEVELOPMENT PLAN ITEM

<http://consult.birmingham.gov.uk/portal/ps/bp/bdpmods/>

Housing Transformation Board Performance Report

Quarter 1 2015-16

Report produced by Place Directorate Performance and Support Services Team

Version 1.0 13/08/2015
Page 27 of 140

Contents	RAG status	Bham Promise /CBP measure	Page
<u>Exception Report</u>			6
<u>Leasehold and Right to Buy (Sukvinder Kalsi)</u>			
Number of Right To Buy applications received	No Target		8
Number of properties sold under Right To Buy	No Target		9
Right to Buy compliance to statutory timescales	Red		10
<u>Rent Service (Tracy Holsey)</u>			
Percentage of rent collected	Green		11
Current amount of rent arrears	Green		12
<u>Supporting People/Homeless Service/Allocations (Jim Crawshaw)</u>			
Number of households in Temporary Accommodation	No Target		13
Number of households in B&B	Year end target		14
Number of homeless preventions	Year end target		15
Number of health and housing assessments currently outstanding	No Target		16
Number of households on housing waiting list	No Target		17
Average number of weeks families in B&B	No Target		18
<u>Landlord Services</u>			
Antisocial Behaviour (Tracey Radford)			
Number of new ASB cases received - A, B and C categories	No Target		19
Number of new hate crime cases	No Target		21
Percentage of A cases responded to on time	Amber		22
Percentage of B cases responded to on time	Green		
Percentage of C cases responded to on time	Green		
Total ASB cases closed	No Target		23
Percentage of ASB cases closed successfully	Green		24
Number of current ASB cases	No Target		25
Number of Live Think Family cases	No Target		26

Estates and Tenancy Management (Tracey Radford)

Percentage of high-rise blocks rated good or better	Green	27
Percentage of low-rise blocks rated satisfactory or better	Green	28
Number of current 'Lodgers in Occupation' for more than 12 weeks	No Target	29
Percentage of introductory tenancies over 12 months old, not made secure	Green	30
Condition of estates - average of bi-annual estate assessment scores	No Target	31
Condition of estates - number of excellent, good and poor ratings to date	No Target	32

Voids and Lettings (Gary Nicholls)

Average days void turnaround - excluding void sheltered properties	Green	33
Average days void turnaround - all voids	Amber	34
Average days void turnaround - void sheltered properties only	No Target	35
Average calendar days to repair a void property	Amber	36
Average days to let a void property (from Fit For Let Date to Tenancy Start Date)	Red	37
Percentage of void properties let first time	Green	38
Customer satisfaction with letting staff	Amber	39
Customer satisfaction with new home	No Target	40

Services for Older People (Carol Dawson)

Number of new void sheltered properties	No Target	41
Number of current void properties - sheltered only	No Target	42
Percentage of support plans completed in 4 weeks	Green	43
Percentage of Careline calls answered within 60 seconds	Green	44

Housing Customer Service Hubs (Arthur Tsang)

Number of calls handled	No Target	45
Average time taken to answer calls (in seconds)	Green	46
Percentage of calls answered	Green	47

Asset Management and Maintenance (John Jamieson)

Repairs:

Percentage of Right To Repair jobs completed on time	Green	48
Percentage of appointments kept	Amber	49
We will respond to emergency repairs in two hours	Red	Bham Promise 50
We will resolve routine repairs within 30 days	Red	Bham Promise 51

Gas:

Percentage of gas servicing completed against period profile	Amber	52
Percentage of gas repairs completed within 7 days	Amber	53

Customer Satisfaction:

Customer satisfaction with repairs	Amber	54
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Independent Living:

Number of households assisted by independent living	Green	55
Number of Wise Move completions	No Target	56

Private Sector Housing (Pete Hobbs)

Houses in Multiple Occupation (HMO) Licencing:

Houses in Multiple Occupation licences issued	No Target	57
Licensed and unlicensed Houses in Multiple Occupation inspected	No Target	58

Private Tenancy Unit:

Private Tenancy Unit - Requests for assistance	No Target	59
Private Tenancy Unit - Cases assisted through advice	No Target	60
Private Tenancy Unit - Cases assisted through intervention	No Target	61

Empty Properties:

Empty properties brought back into use	Green	CBP	62
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Housing Development (Clive Skidmore)

Number of affordable homes provided	Green	63
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Housing Transformation Board

Exception Report Quarter 1 2015-16

The following measures missed their targets and scored a 'Red' rating.
The services responsible have provided the following exception report.

Leasehold and Right to Buy (Sukvinder Kalsi)

Measure: Right to Buy compliance to statutory timescales

Page: 10

Target: 92%

Performance: 60%

Commentary provided by: Louise Fletcher

Right To Buy documents to admit or deny applications are being issued within target deadlines. However the issue of S125 Offer Notices has been delayed again this month, due to additional money laundering and social housing fraud checks, as the increase in checking more robust information and subsequent queries from tenants is impacting on workloads. Discount levels and legislation have changed, Home Sales are waiting for Northgate to be updated, which has resulted in the time taken to produce an offer and supporting documentation, increasing by 100%, due to manual processes being in place. These delays have not resulted in any complaints from tenants, or their legal representatives, but there has been an increase in the number of telephone queries from tenants which is also having an impact.

Voids and Lettings (Gary Nicholls)

Measure: Average days to let a void property (from Fit For Let Date to Tenancy Start Date)

Page: 37

Target 10

Performance: 20.7

Commentary provided by: Gary Nicholls

It should be noted that the Fit For Let (FFL) to Tenancy Start Date (TSD) KPI is a component part of the overall void turnaround figure. The overall void turnaround for non-sheltered properties is Green. The overall void turnaround for all void properties is Amber. The primary reason for delays between FFL and TSD relate to long delays letting low demand sheltered properties and the fact that some properties are viewed and refused several times before they are eventually let. A number of initiatives are being undertaken such as joint working with colleagues in the Allocation service to speed up the shortlisting and re-shortlisting process. The impact of Monday only tenancy start dates is also being reviewed. The Sheltered Housing Service Improvement project is also addressing the issue of low demand sheltered accommodation.

Asset Management and Maintenance (John Jamieson)

Measure: We will respond to emergency repairs in two hours

Page: 50

Target 100%

Performance: 95.7%

Commentary provided by: John Jamieson

Performance has improved in June and is within contractual target levels. This is a difficult target to achieve given the narrow time scale, but we are working with our contractors to continuously improve their performance. This includes analysis of cases where the emergency was exaggerated to improve guidance to both our tenants and the Customer Contact Centre to reduce unnecessary call outs enabling the focus to remain on genuine emergencies.

Measure: We will resolve routine repairs within 30 days

Page: 51

Target 100%

Performance: 91.6%

Commentary provided by: John Jamieson

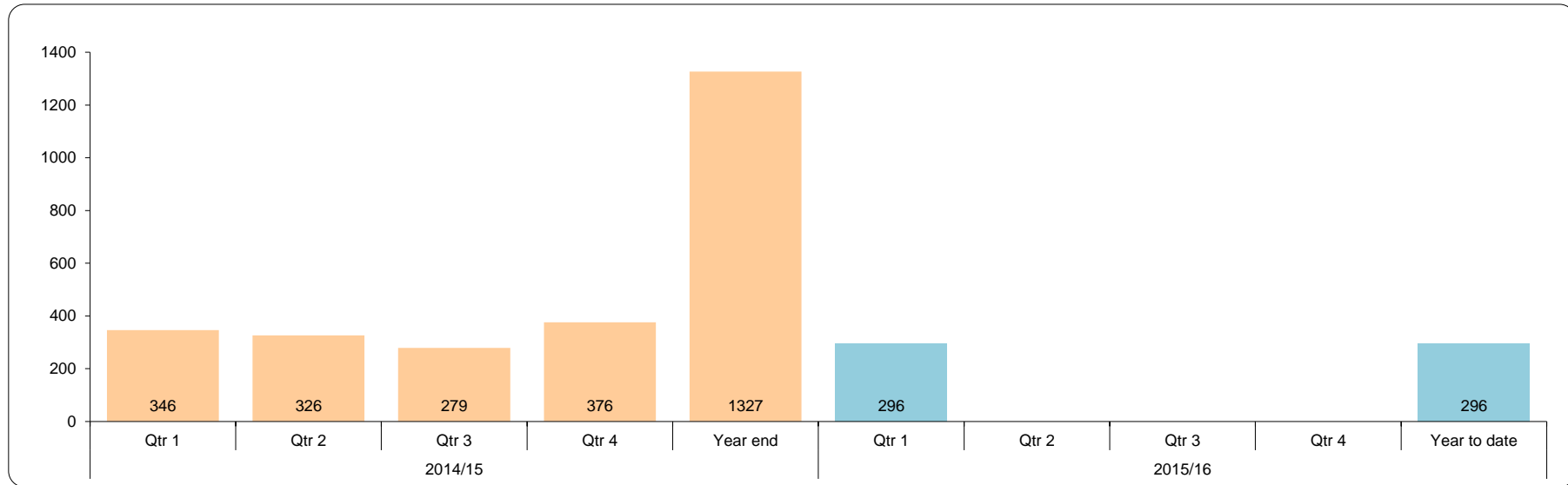
Performance is improving and to build on this we will be working with the repairs contractors to identify the types of routine repair where they are typically failing to meet the 30 day target to address how such work can be expedited. This is also being addressed in the performance monitoring and measures for the forthcoming new contracts currently being procured and commencing April 2016.

Leasehold and Right to Buy (Sukvinder Kalsi)

Number of Right To Buy applications received

RAG Status

No Target



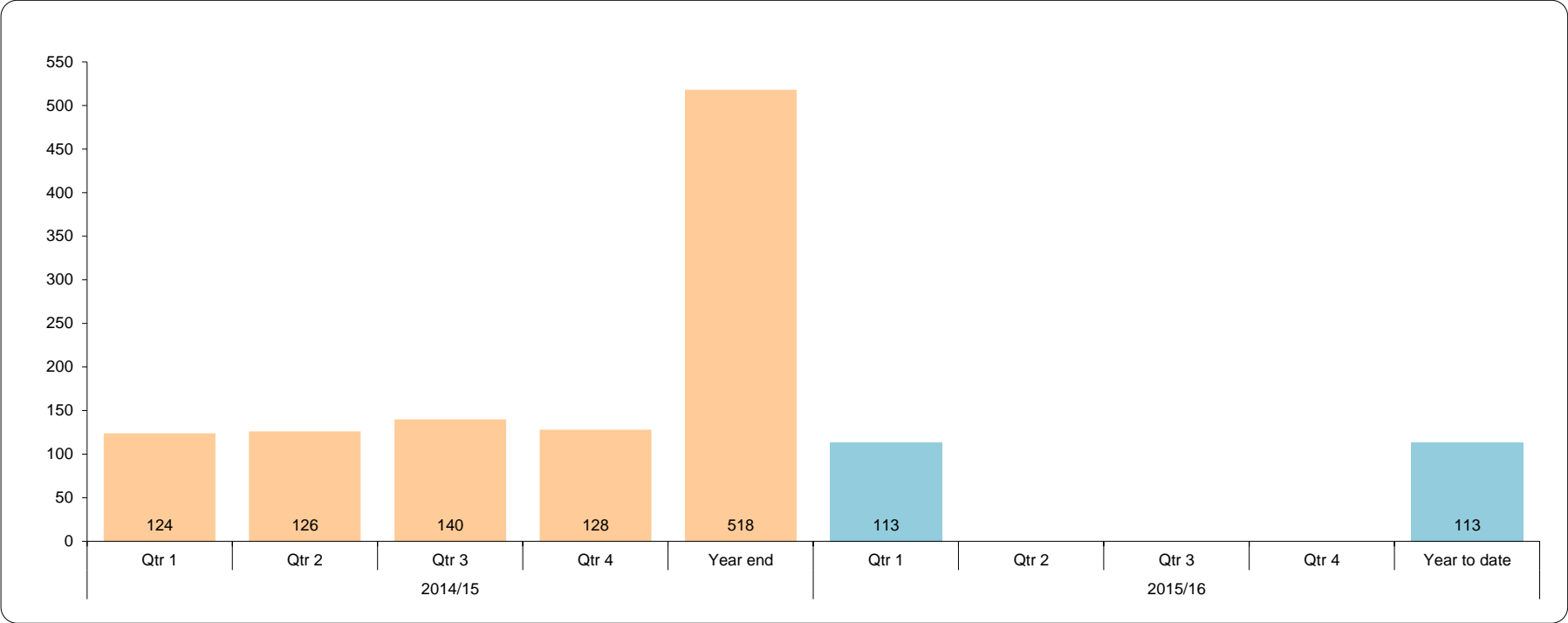
	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Number of Right To Buy applications received	346	326	279	376	1327	296				296

Number of Right To Buy applications received	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	27	21	15	56	57	28	14	25	7	46

RB01

Number of properties sold under Right To Buy

RAG Status	No Target
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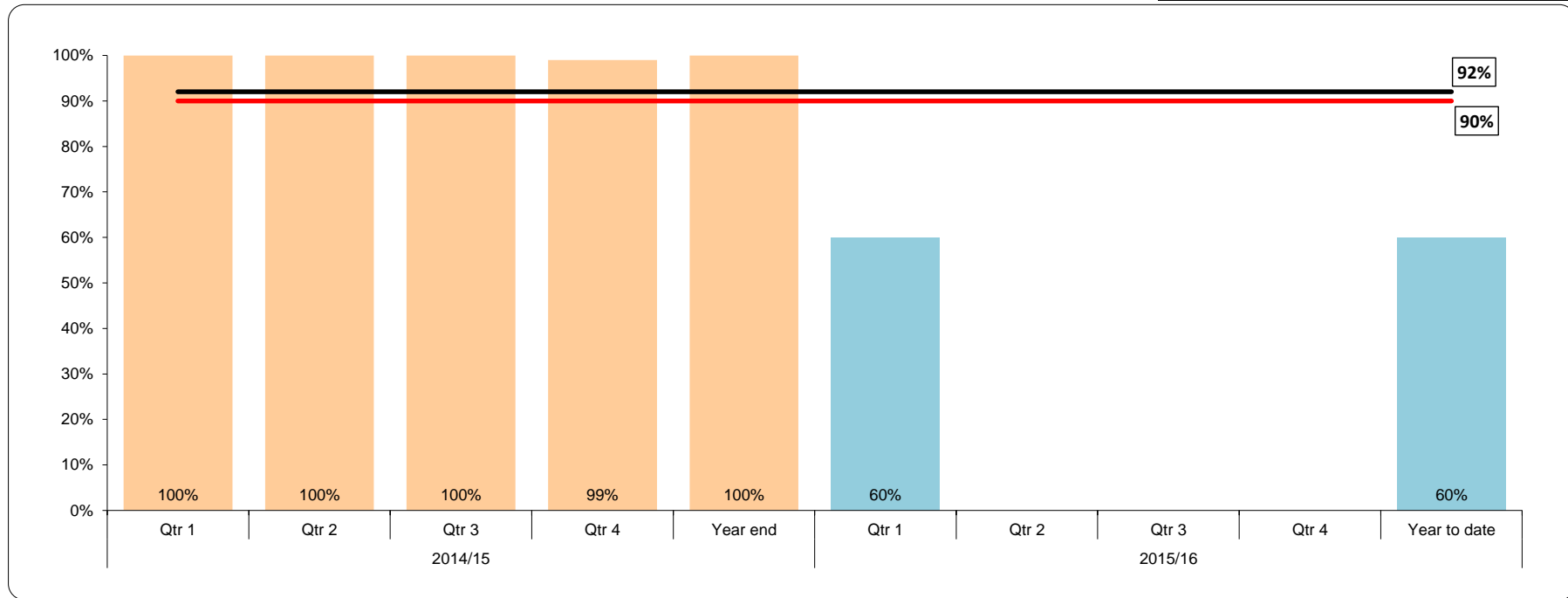
	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Number of properties sold under Right To Buy	124	126	140	128	518	113				113

Number of properties sold under Right To Buy	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	11	14	3	23	16	12	3	10	2	19

Right to Buy compliance to statutory timescales

RAG Status

Red



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Right to Buy compliance to statutory timescales	100%	100%	100%	99%	100%	60%				60%
Target	92%	92%	92%	92%	92%	92%	92%	92%	92%	92%
Standard	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%

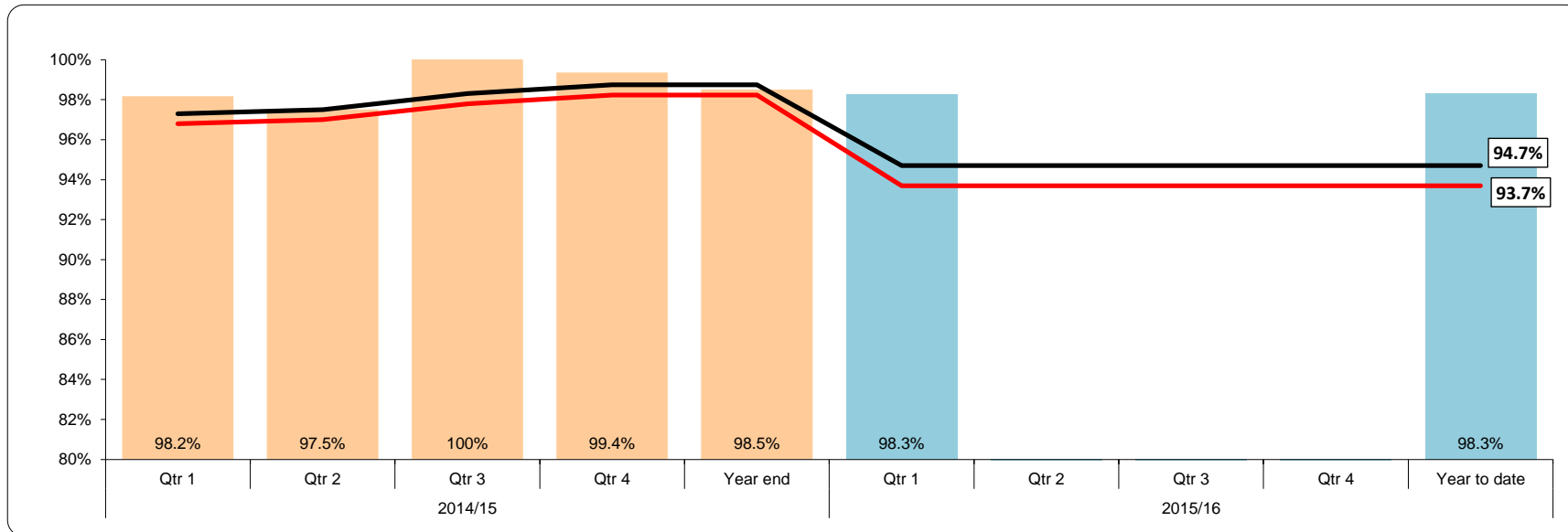
Right to Buy compliance to statutory timescales	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	65%	73%	61%	60%	63%	59%	64%	63%	25%	69%

Rent Service (Tracy Holsey)

Percentage of rent collected

RAG Status

Green



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of rent collected	98.2%	97.5%	100%	99.4%	98.5%	98.3%				98.3%
Target	97.3%	97.5%	98.3%	98.7%	98.7%	94.7%	94.7%	94.7%	94.7%	94.7%
Standard	96.8%	97.0%	97.8%	98.2%	98.2%	93.7%	93.7%	93.7%	93.7%	93.7%

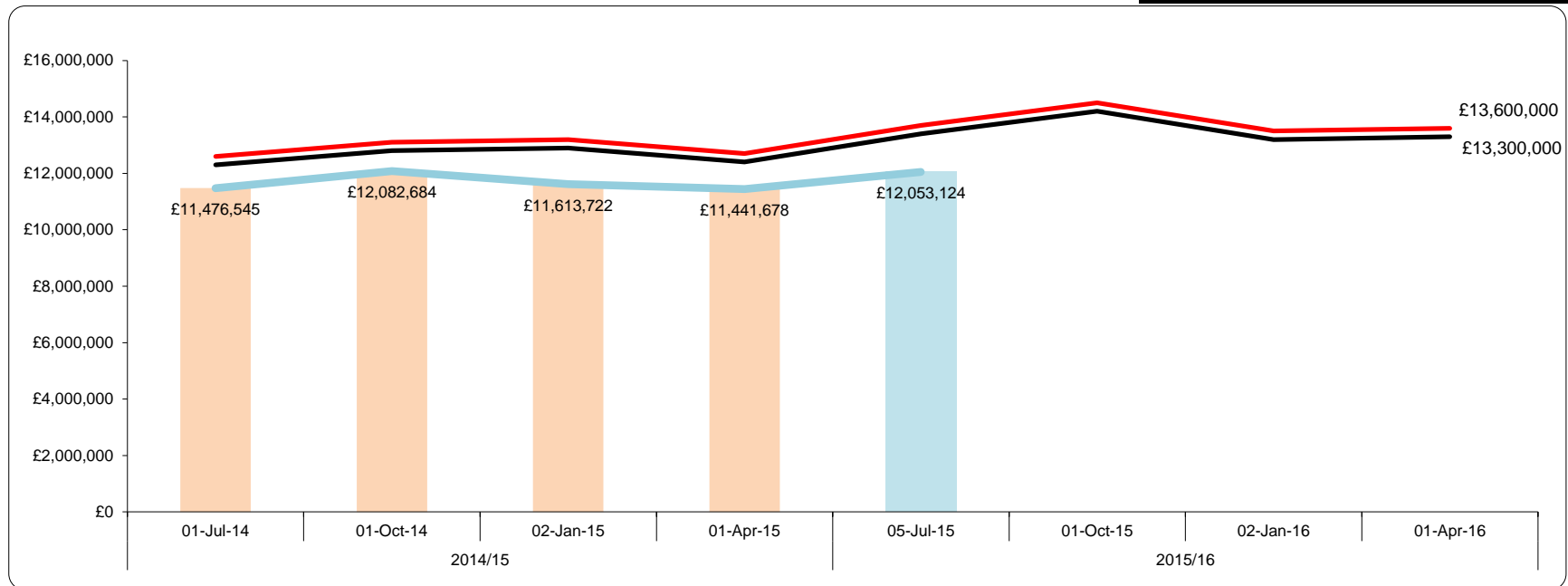
Percentage of rent collected	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	99.0%	98.9%	98.0%	98.3%	98.4%	98.3%	98.1%	98.1%	99.3%	97.8%

R01

Current amount of rent arrears - Snapshot figure

RAG Status

Green



Smaller is better

	2014/15				2015/16			
	01-Jul-14	01-Oct-14	02-Jan-15	01-Apr-15	05-Jul-15	01-Oct-15	02-Jan-16	01-Apr-16
Current amount of rent arrears - Snapshot figure	£11,476,545	£12,082,684	£11,613,722	£11,441,678	£12,053,124			
Target	£ 12,300,000	£ 12,800,000	£ 12,900,000	£ 12,400,000	£ 13,400,000	£ 14,200,000	£ 13,200,000	£ 13,300,000
Standard	£ 12,600,000	£ 13,100,000	£ 13,200,000	£ 12,700,000	£ 13,700,000	£ 14,500,000	£ 13,500,000	£ 13,600,000

Citywide rent arrears figure includes £113,798 arrears from Bloomsbury TMO not included in district breakdown below.

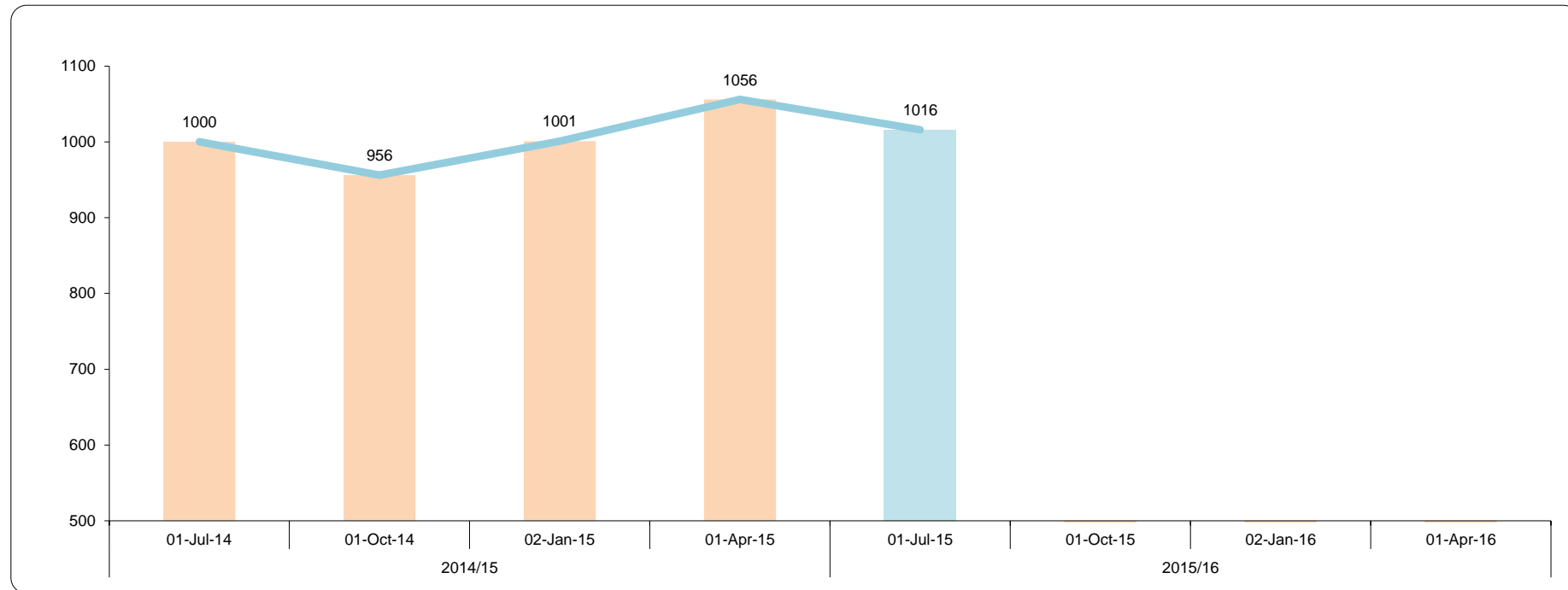
Current amount of rent arrears - Snapshot figure	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
05 July 2015	£ 1,523,693.0	£ 1,288,901.8	£ 353,894.0	£ 1,632,284.0	£ 2,207,388.0	£ 1,806,852.0	£ 392,231.6	£ 1,024,900.0	£ 268,814.0	£ 1,440,368.1

Supporting People/Homeless Service/Allocations (Jim Crawshaw)

Number of households in Temporary Accommodation - Snapshot figure

RAG Status

No Target



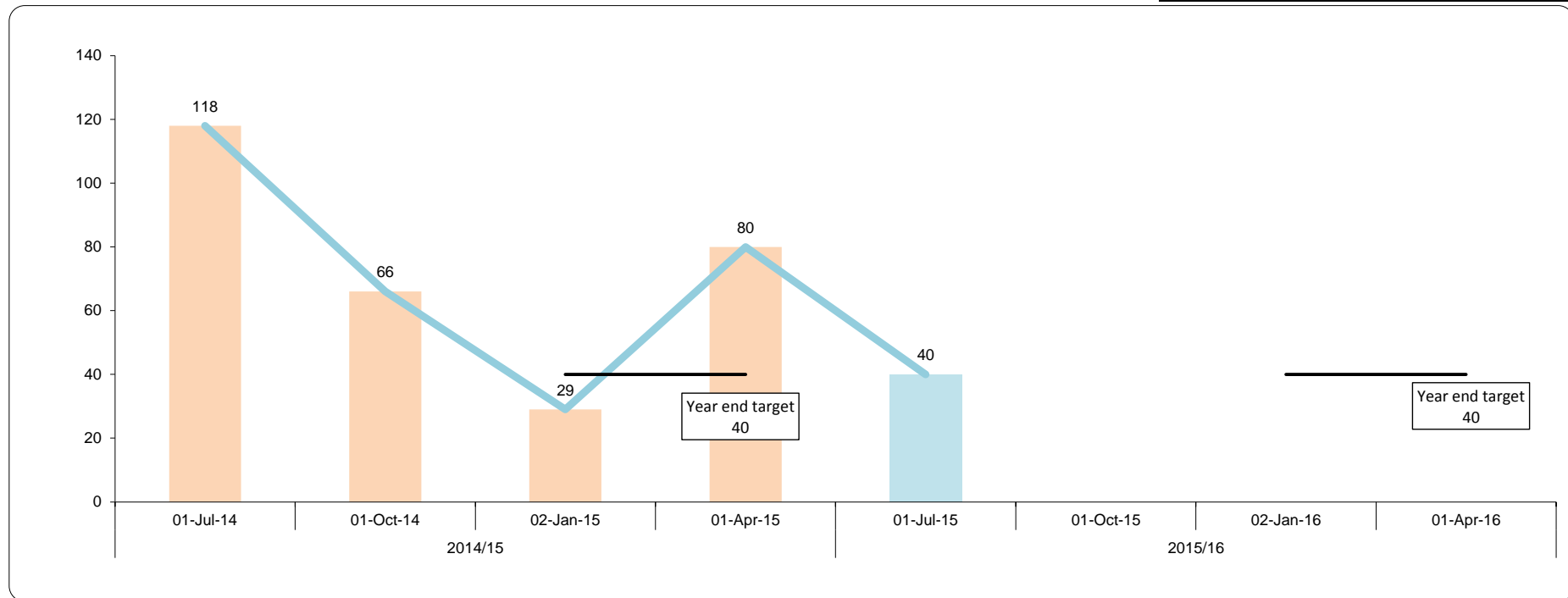
Smaller is better

	2014/15				2015/16			
	01-Jul-14	01-Oct-14	02-Jan-15	01-Apr-15	01-Jul-15	01-Oct-15	02-Jan-16	01-Apr-16
Number of households in Temporary Accommodation - Snapshot figure	1000	956	1001	1056	1016			

SP01

Number of households in B&B - Snapshot figure

RAG Status	Year end target
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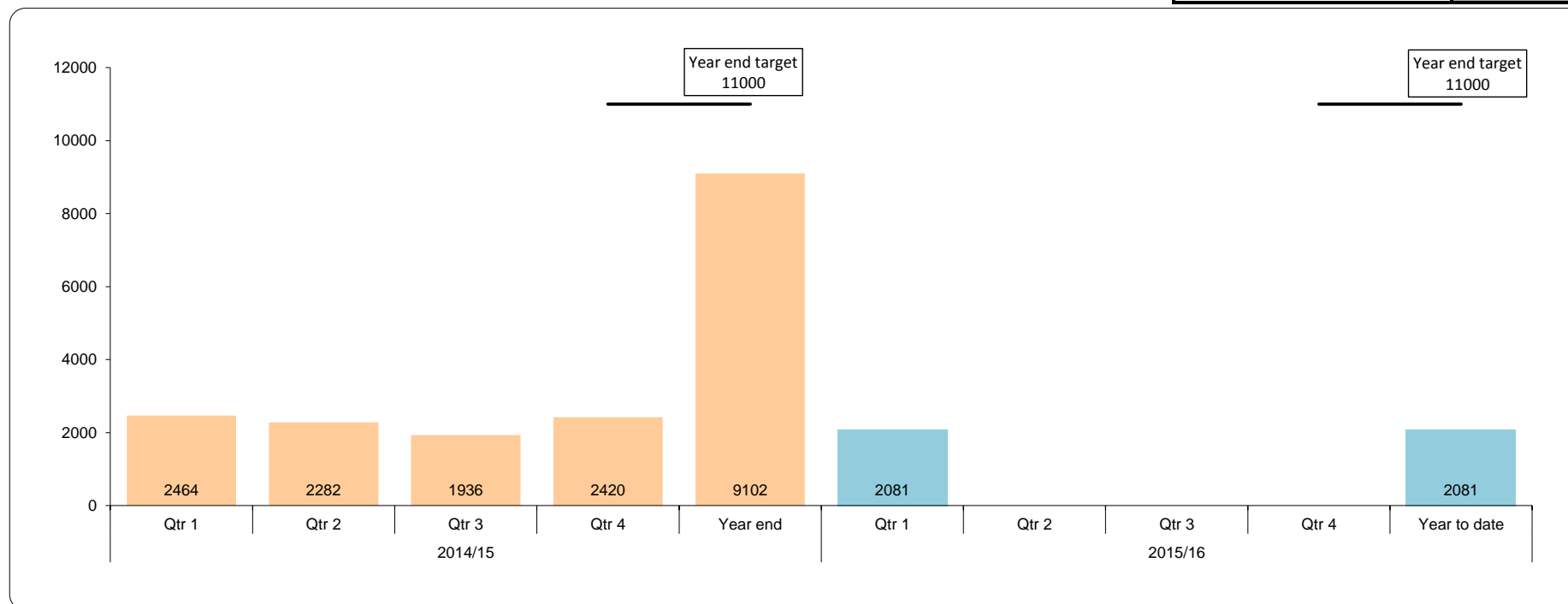
Smaller is better

	2014/15				2015/16			
	01-Jul-14	01-Oct-14	02-Jan-15	01-Apr-15	01-Jul-15	01-Oct-15	02-Jan-16	01-Apr-16
Number of households in B&B - Snapshot figure	118	66	29	80	40			
Year end target				40				40

SP02

Number of homeless preventions

RAG Status	Year end target
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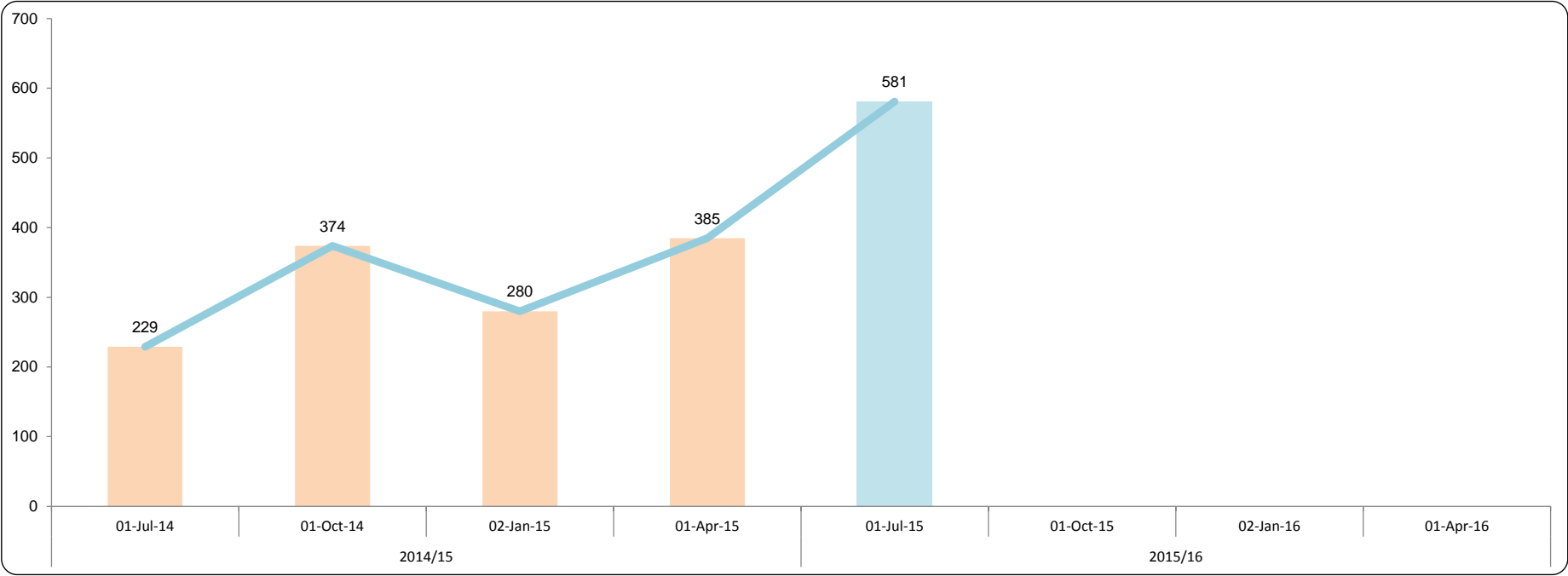
Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Number of homeless preventions	2464	2282	1936	2420	9102	2081	0	0	0	2081
Year end target					11,000					11,000

SP03

Number of health and housing assessments currently outstanding - Snapshot figure

RAG Status	No Target
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Smaller is better

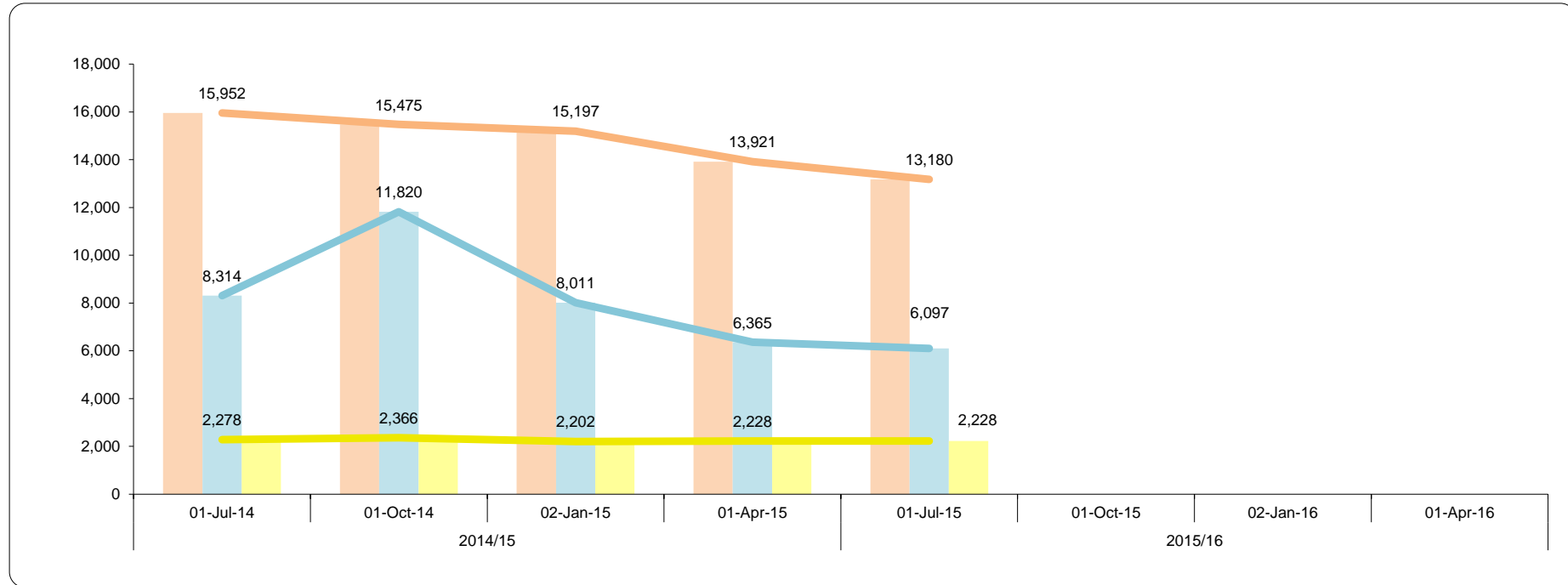
Number of health and housing assessments currently outstanding - Snapshot figure	2014/15				2015/16			
	01-Jul-14	01-Oct-14	02-Jan-15	01-Apr-15	01-Jul-15	01-Oct-15	02-Jan-16	01-Apr-16
	229	374	280	385	581			

SP04

Number of households on housing waiting list - Snapshot figure

RAG Status

No Target



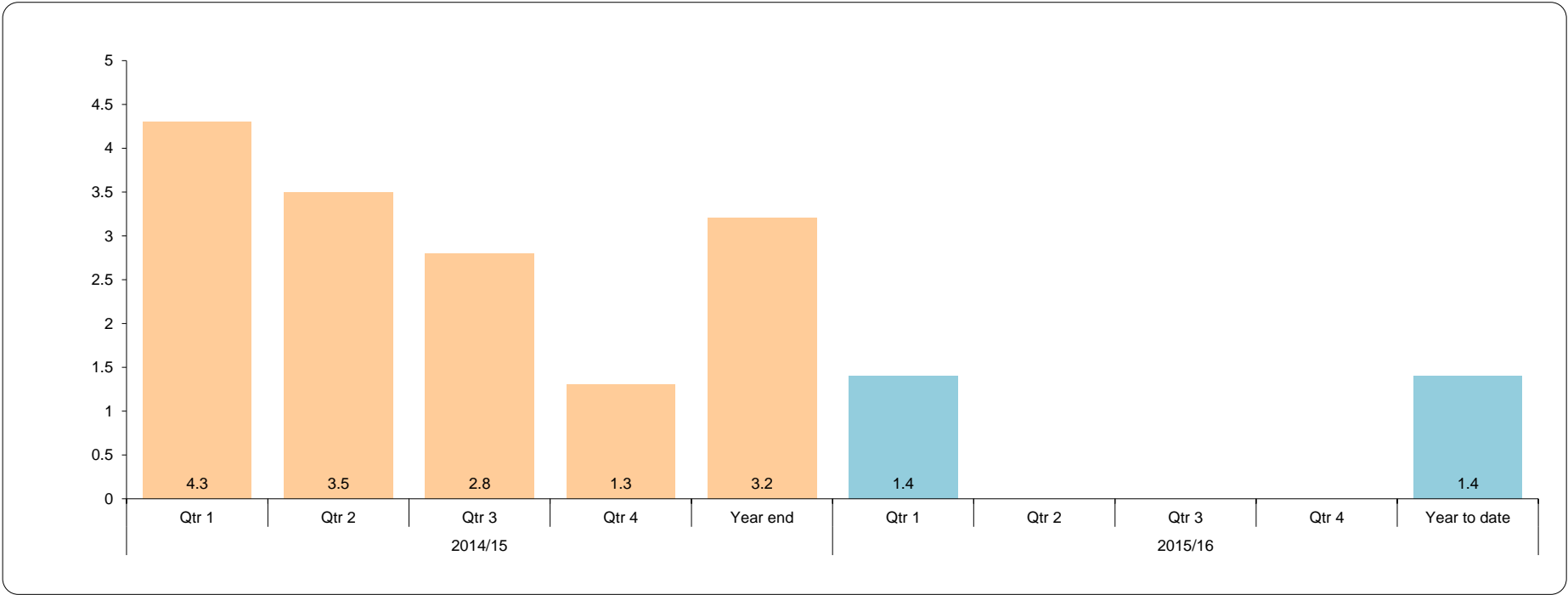
Smaller is better

	2014/15				2015/16			
Housing need category	01-Jul-14	01-Oct-14	02-Jan-15	01-Apr-15	01-Jul-15	01-Oct-15	02-Jan-16	01-Apr-16
General needs	15,952	15,475	15,197	13,921	13,180			
Transfer	8,314	11,820	8,011	6,365	6,097			
Homeless	2,278	2,366	2,202	2,228	2,228			

SP05

Average number of weeks families in B&B

RAG Status	No Target
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Smaller is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Average number of weeks families in B&B	4.3	3.5	2.8	1.3	3.2	1.4				1.4

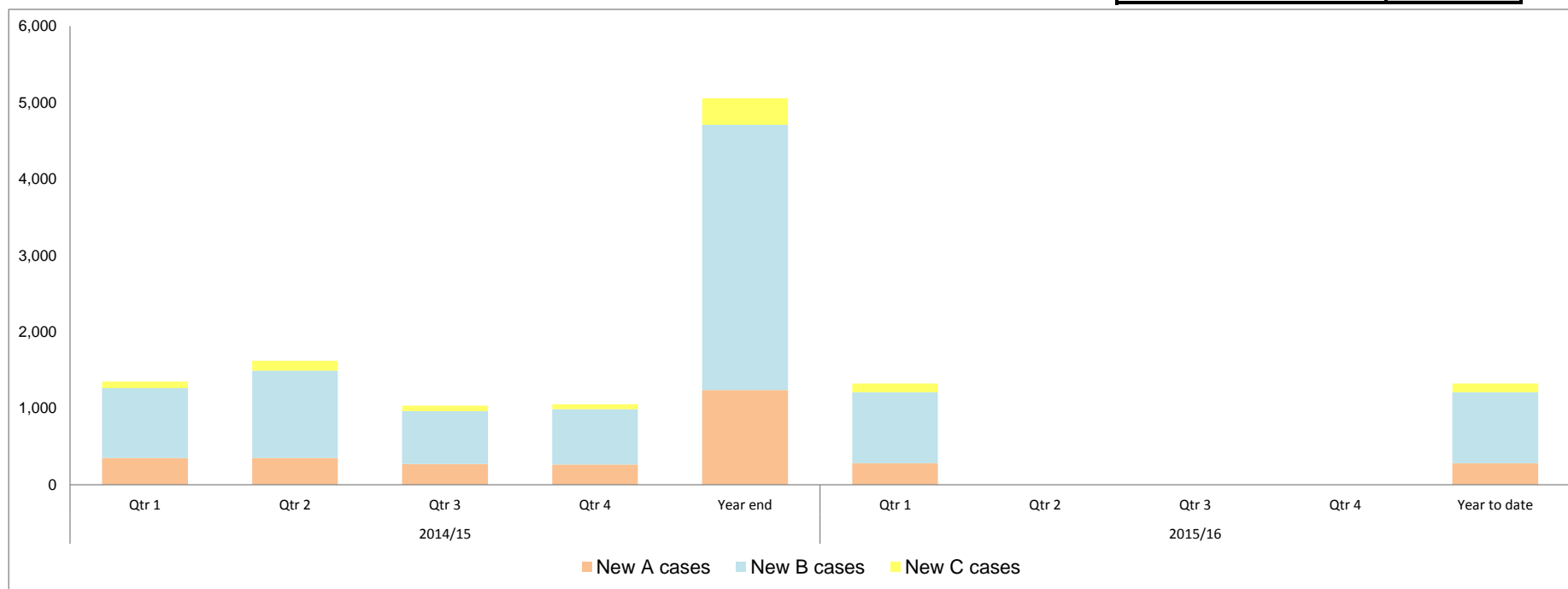
SP08

Antisocial Behaviour (Tracey Radford)

Number of new ASB cases received - A, B and C categories

RAG Status

No Target



	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
New A cases	350	352	273	264	1,239	283				283
New B cases	916	1,141	690	723	3,470	926				926
New C cases	83	128	71	65	347	117				117
Number of new ASB cases received - A, B and C categories	1,349	1,621	1,034	1,052	5,056	1,326				1,326

Number of new ASB cases received - A, B and C categories	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	170	142	54	174	136	221	54	164	47	164

The number of ASB cases received in period recorded on Customer Records Management (CRM) system

Category A – Very Serious

This category includes: Criminal behaviour, hate incidents and harassment (verbal abuse, threats of violence, assault or damage to property based on race, sexual orientation, gender, age, disability, religion etc.), physical violence, harassment, intimidation

Category B - Serious

This category includes: Vandalism, noise nuisance, verbal abuse/insulting words, drug dealing/abuse, prostitution, threatening or abusive behaviour, complaints that have potential for rapid escalation to category A.

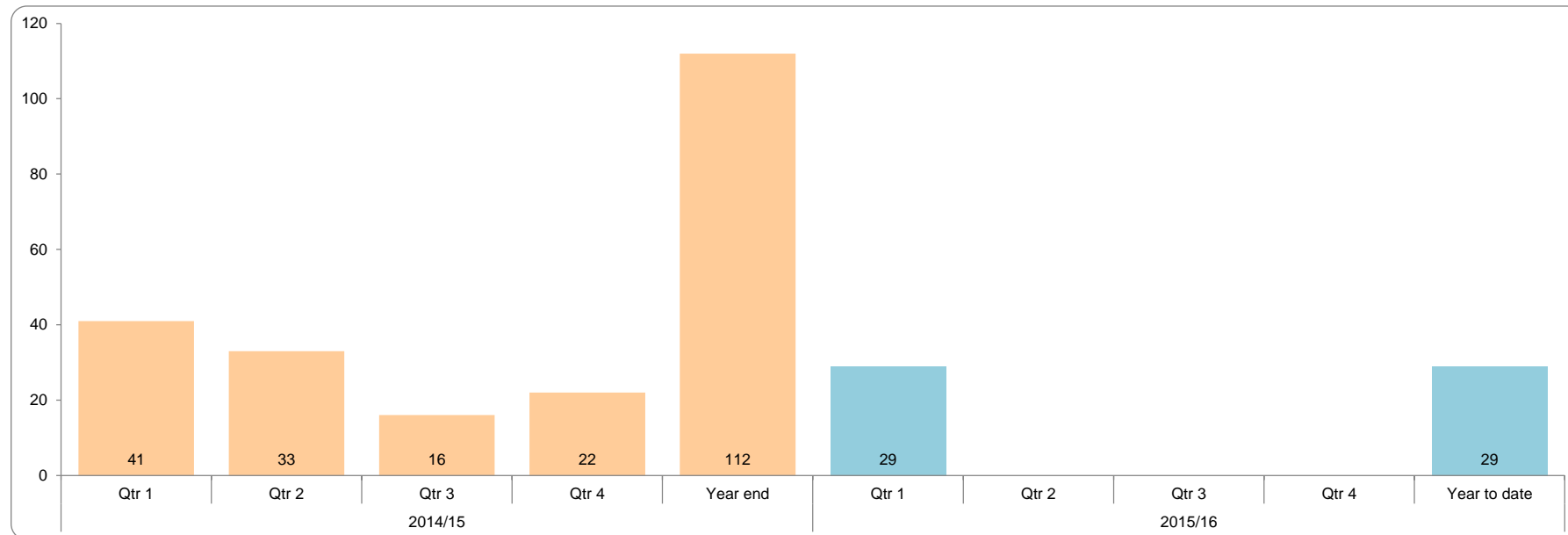
Category C - Minor

This category includes: Pets or animal nuisance, misuse of a public/communal space, loitering, fly tipping, nuisance from vehicles, domestic noise, and neighbour dispute.

Number of new hate crime cases

RAG Status

No Target



	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Number of new hate crime cases	41	33	16	22	112	29				29

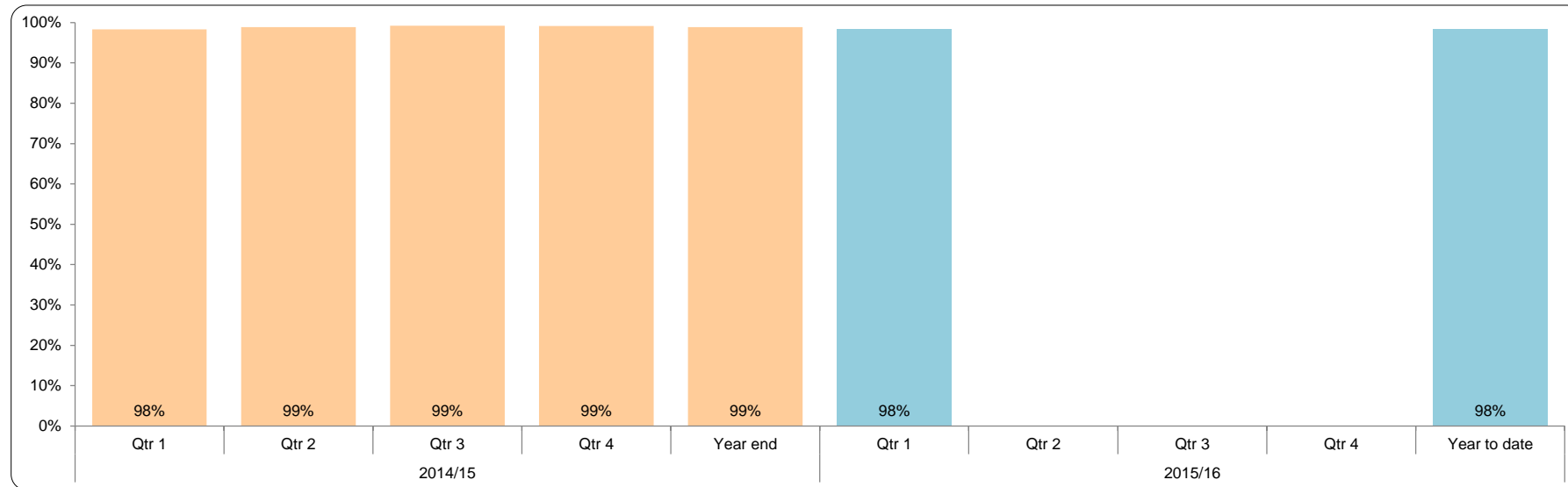
Number of new hate crime cases	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	4	4	1	8	2	3	1	2	0	4

ASB05

Percentage of cases responded to on time

RAG Status

See below



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of cases responded to on time	98%	99%	99%	99%	99%	98%				98%

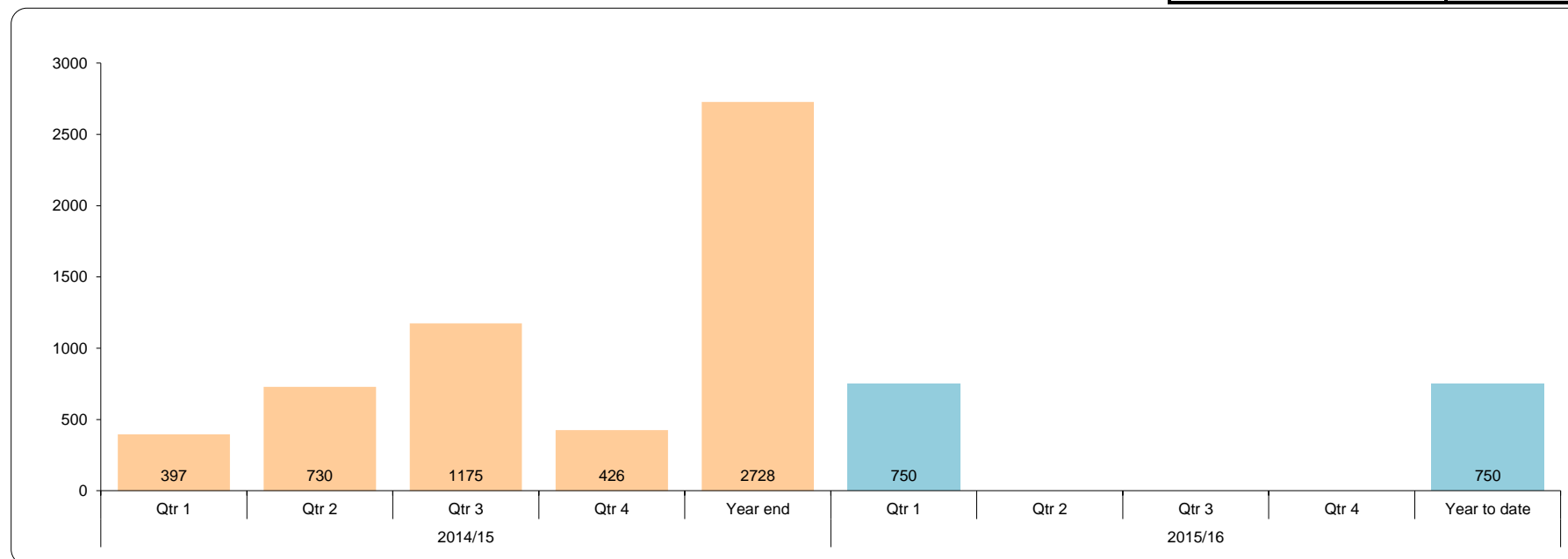
	Cases	% of total cases	Target	Standard	RAG Status
Percentage of A cases responded to on time	274	97%	100%	95%	Amber
Percentage of B cases responded to on time	928	99%	95%		Green
Percentage of C cases responded to on time	111	98%	95%		Green

Percentage of cases responded to on time	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	97%	99%	98%	98%	100%	97%	100%	96%	100%	100%

Total ASB cases closed

RAG Status

No Target



	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Total ASB cases closed	397	730	1175	426	2728	750				750

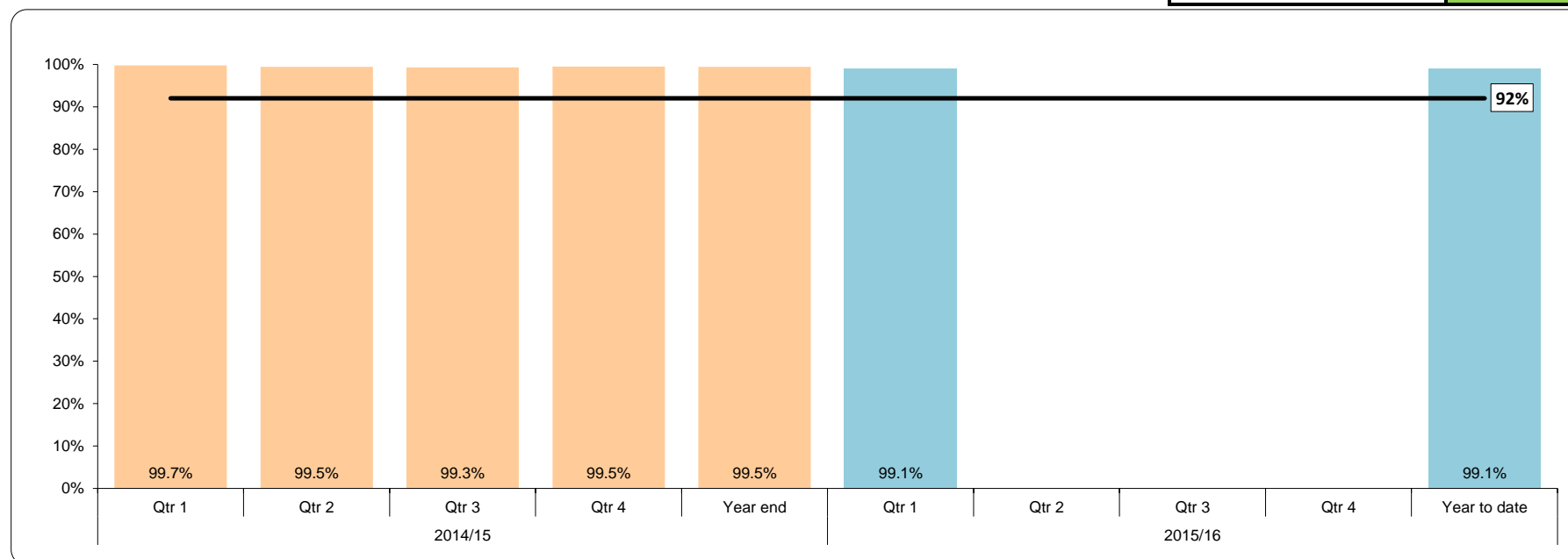
Total ASB cases closed	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	120	108	16	77	56	152	32	87	27	75

ASB06

Percentage of ASB cases closed successfully

Rag Status

Green



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of ASB cases closed successfully	99.7%	99.5%	99.3%	99.5%	99.5%	99.1%				99.1%
Target	92%	92%	92%	92%	92%	92%	92%	92%	92%	92%

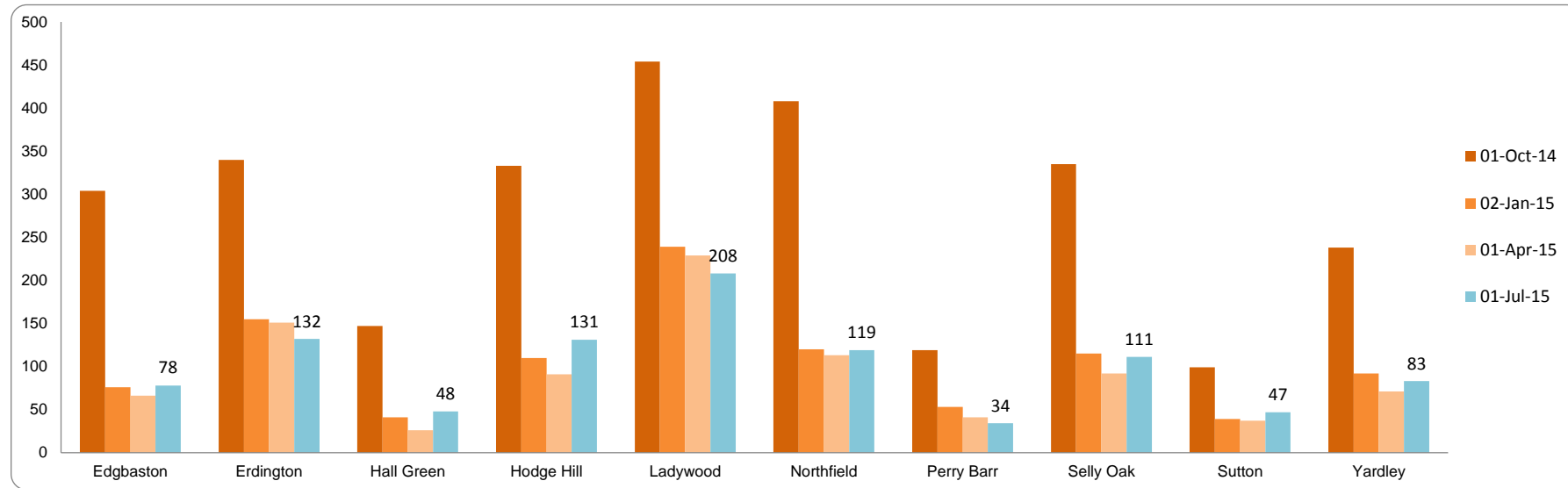
Percentage of ASB cases closed successfully	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	97%	100%	100%	100%	98%	100%	97%	99%	100%	100%

ASB07

Number of current ASB cases - Snapshot figure

RAG Status

No Target



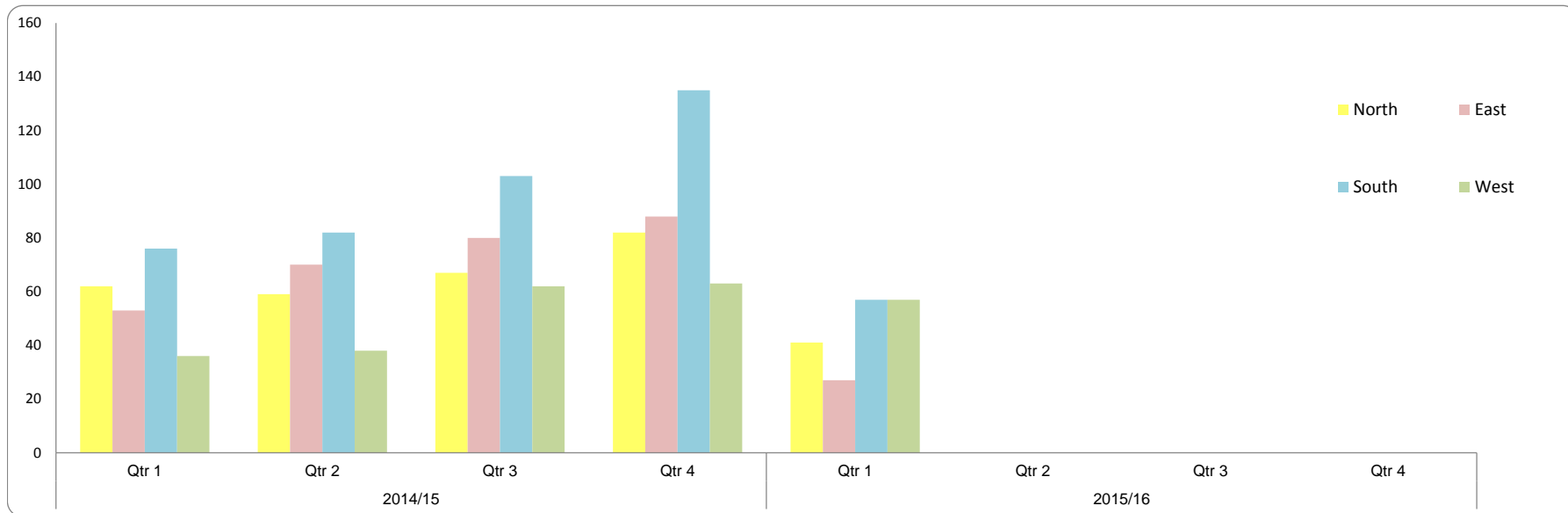
Number of current ASB cases - Snapshot figure	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley	City
01-Oct-14	304	340	147	333	454	408	119	335	99	238	2777
02-Jan-15	76	155	41	110	239	120	53	115	39	92	1040
01-Apr-15	66	151	26	91	229	113	41	92	37	71	917
01-Jul-15	78	132	48	131	208	119	34	111	47	83	991

ASB22

Number of Live Think Family cases

RAG Status

No Target



Quadrant	2014/15				2015/16			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4
North	62	59	67	82	41	0	0	0
East	53	70	80	88	27			
South	76	82	103	135	57			
West	36	38	62	63	57			

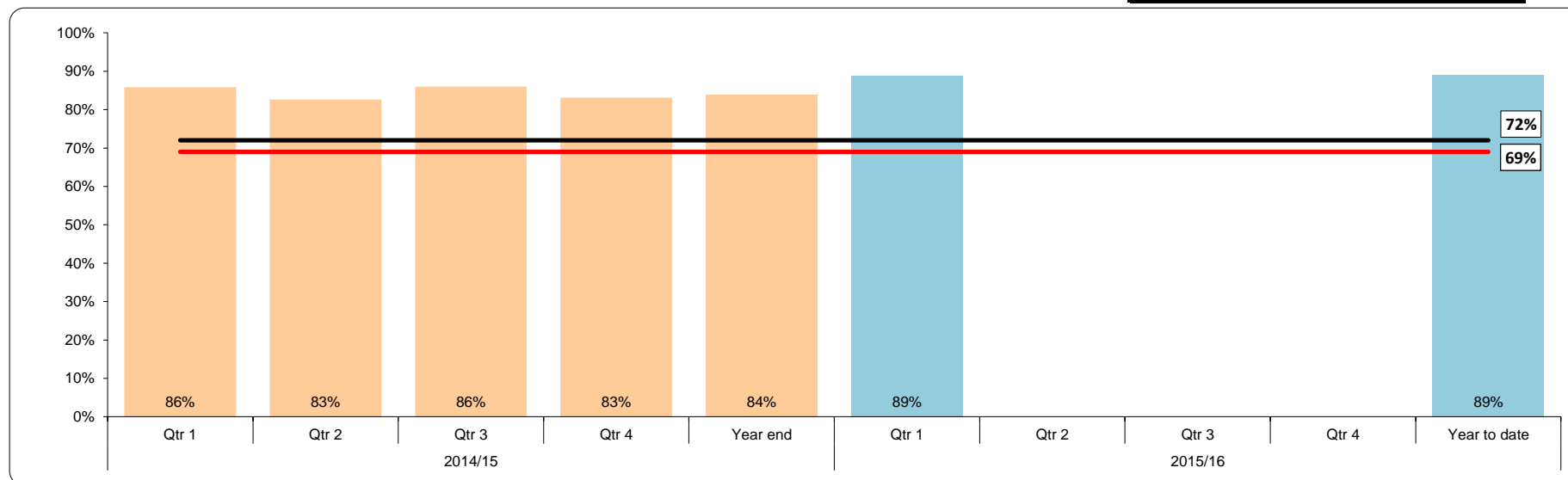
ASB21

Estates and Tenancy Management (Tracey Radford)

Percentage of high-rise blocks rated good or better

RAG Status

Green



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of high-rise blocks rated good or better	86%	83%	86%	83%	84%	89%				89%
Target	72%	72%	72%	72%	72%	72%	72%	72%	72%	72%
Standard	69%	69%	69%	69%	69%	69%	69%	69%	69%	69%

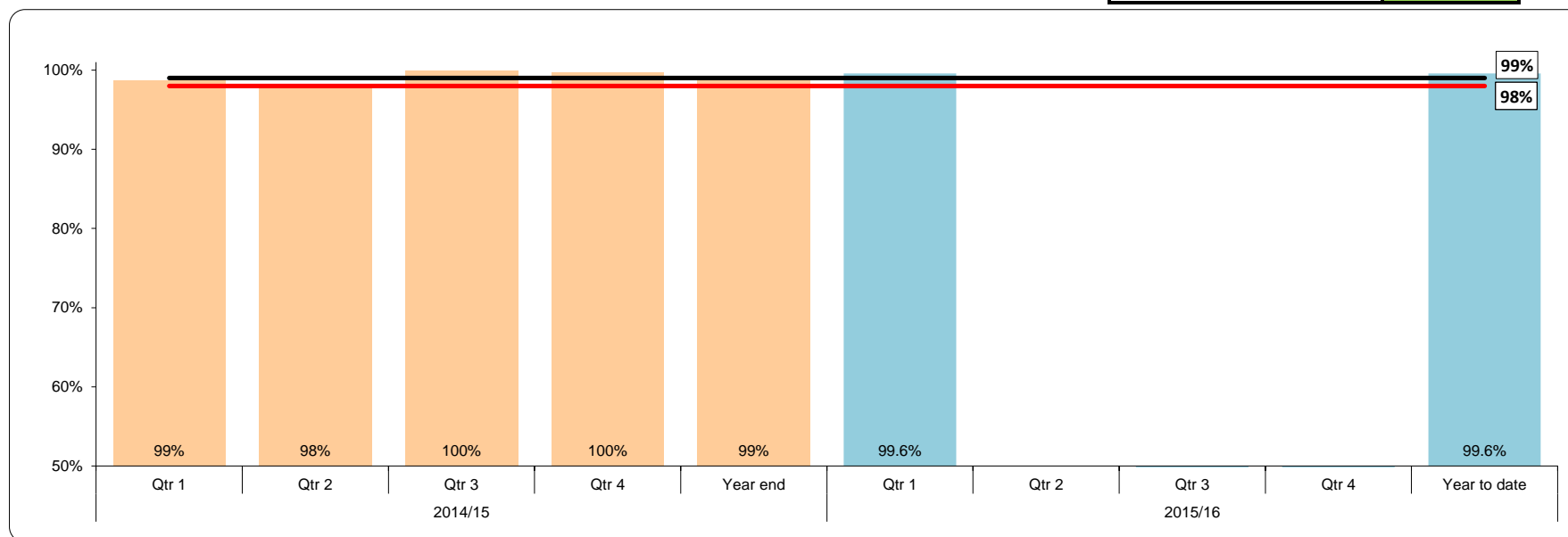
Percentage of high-rise blocks rated good or better	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	80%	84%	no high rise	94%	83%	93%	100%	94%	100%	100%

ETM01

Percentage of low-rise blocks rated satisfactory or better

RAG Status

Green



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of low-rise blocks rated satisfactory or better	99%	98%	100%	100%	99%	99.6%				99.6%
Target	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%
Standard	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%

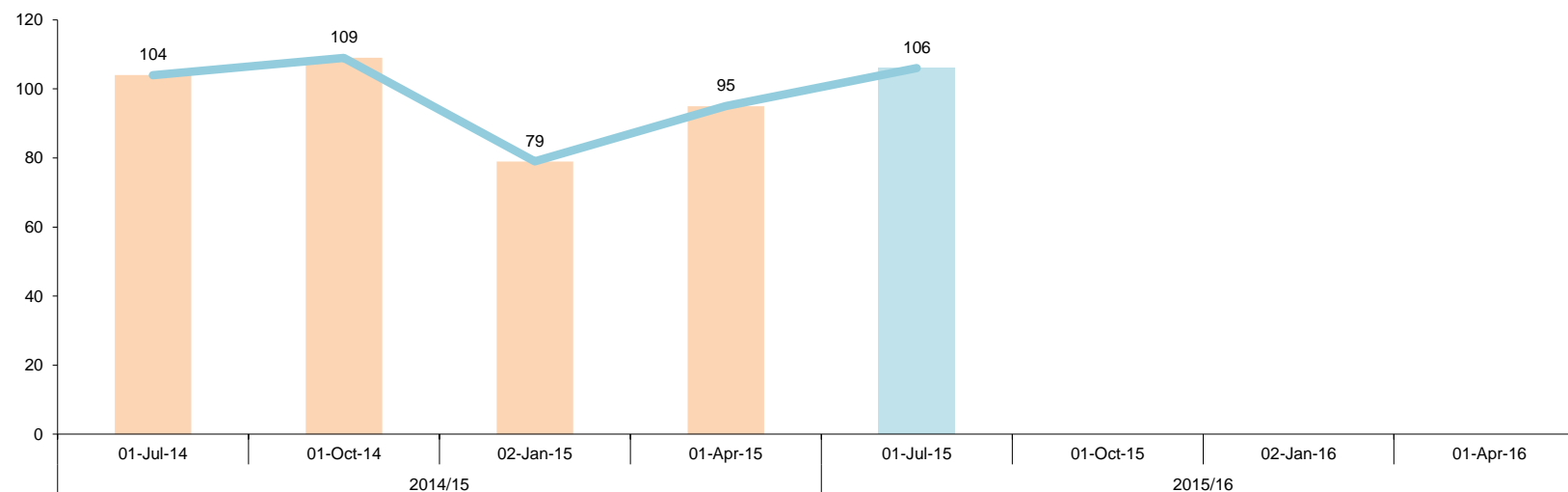
Percentage of low-rise blocks rated satisfactory or better	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	100%	100%	92%	100%	100%	100%	100%	100%	100%	99%

ETM02

Number of current 'Lodgers in Occupation' for more than 12 weeks - Snapshot figure

RAG Status

No Target



Bigger is better

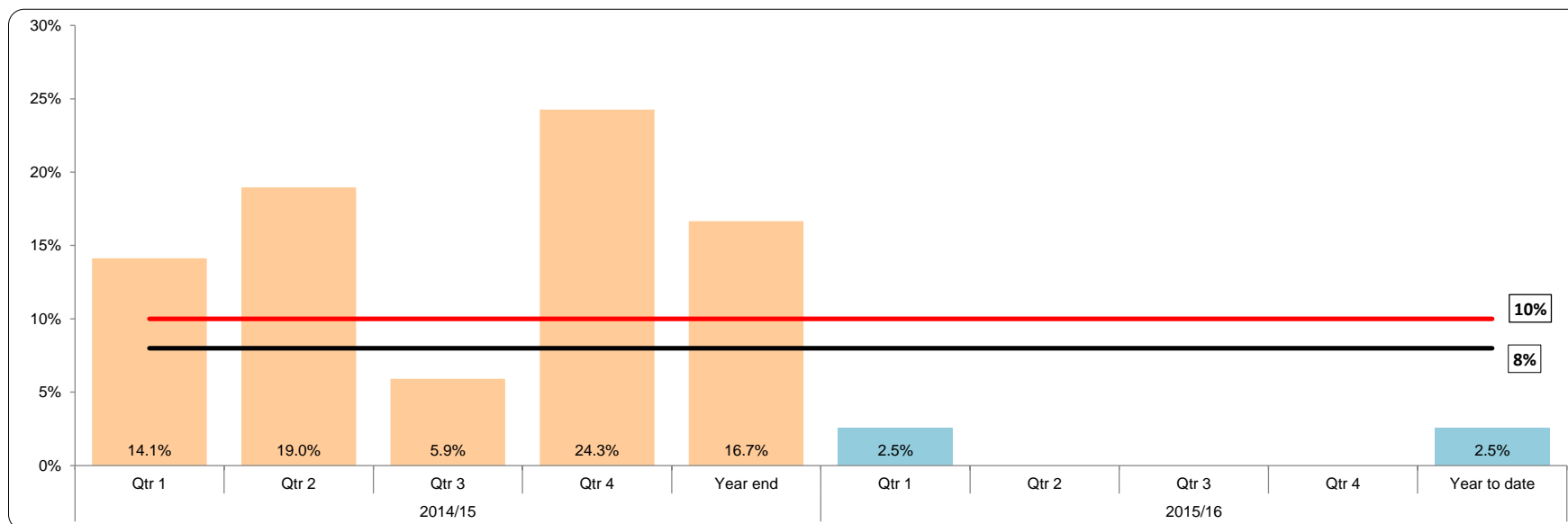
	2014/15				2015/16			
	01-Jul-14	01-Oct-14	02-Jan-15	01-Apr-15	01-Jul-15	01-Oct-15	02-Jan-16	01-Apr-16
Number of current 'Lodgers in Occupation' for more than 12 weeks - Snapshot figure	104	109	79	95	106			

Number of current 'Lodgers in Occupation' for more than 12 weeks - Snapshot figure	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley	Bloomsbury
01-Jul-15	29	11	1	7	7	22	4	15	1	6	3

Percentage of introductory tenancies over 12 months old, not made secure

RAG Status

Green



Smaller is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of introductory tenancies over 12 months old, not made secure	14.1%	19.0%	5.9%	24.3%	16.7%	2.5%				2.5%
Target	8%	8%	8%	8%	8%	8%	8%	8%	8%	8%
Standard	10%	10%	10%	10%	10%	10%	10%	10%	10%	10%

Percentage of introductory tenancies over 12 months old, not made secure	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	3.5%	2.0%	-	2.7%	2.0%	3.1%	-	1.4%	10.5%	2.2%

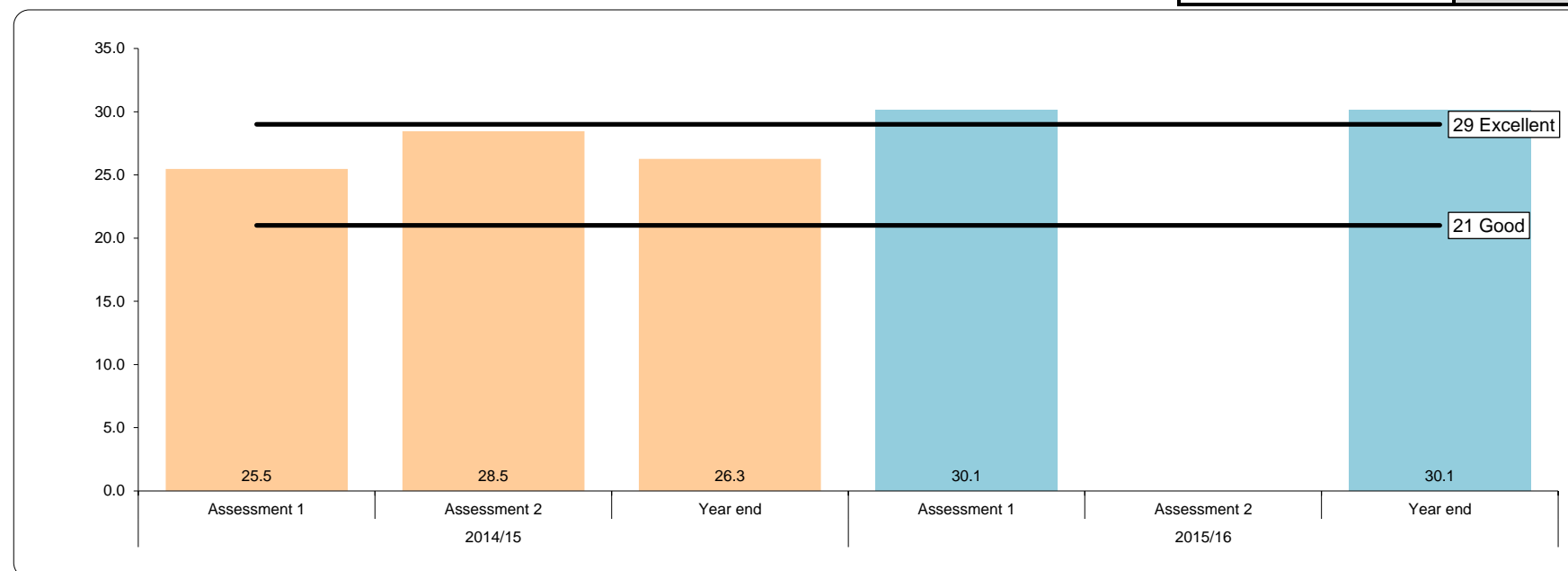
From Quarter 1 2015-16 only Introductory Tenancies that are at least 30 days overdue are included in this measure. This provides a more accurate figure and accounts for the improvement in performance.

ETM04

Condition of estates - average of bi-annual estate assessment scores

RAG Status

No Target



Bigger is better

	2014/15			2015/16		
	Assessment 1	Assessment 2	Year end	Assessment 1	Assessment 2	Year end
Condition of estates - average of bi-annual estate assessment scores	25.5	28.5	26.3	30.1		30.1
Good score	21	21	21	21	21	21
Excellent score	29	29	29	29	29	29

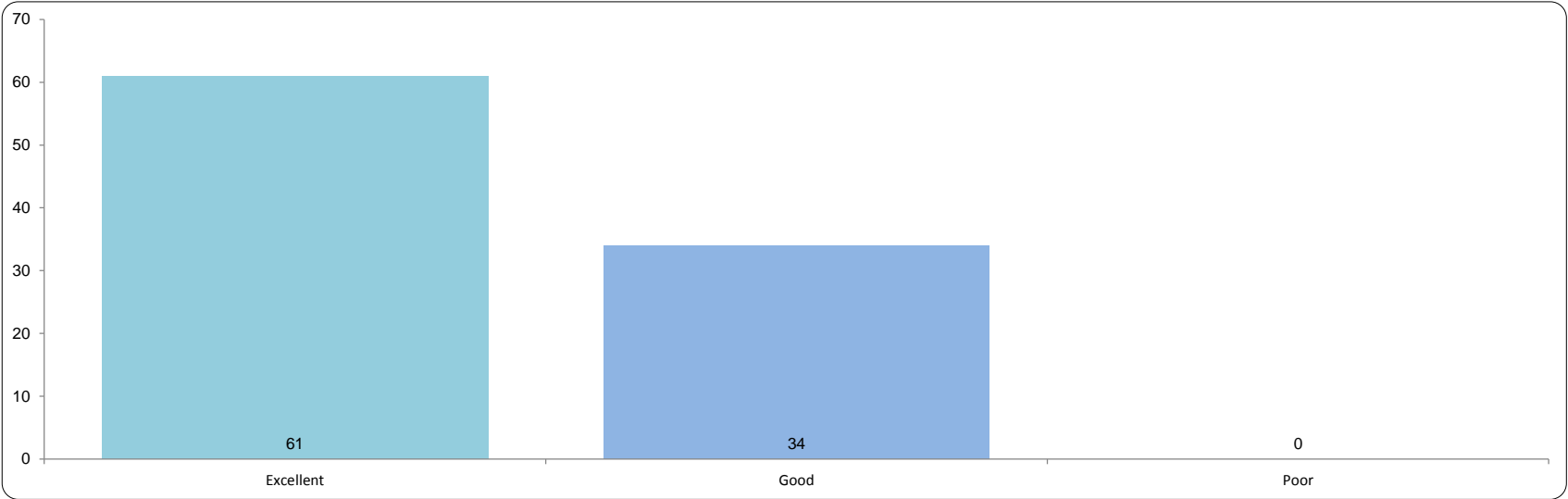
Each estate is required to have two assessments during each year.

Score: 1-20 = Poor, 21-28 = Good, 29+ = Excellent

Condition of estates - average of bi-annual estate assessment scores	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	28.3			30.1		28.6	27.1		32.8	32.7

Condition of estates - number of excellent, good and poor ratings to date

RAG Status	No Target
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	Condition category		
2015/16	Excellent	Good	Poor
Condition of estates - number of excellent, good and poor ratings to date	61	34	0

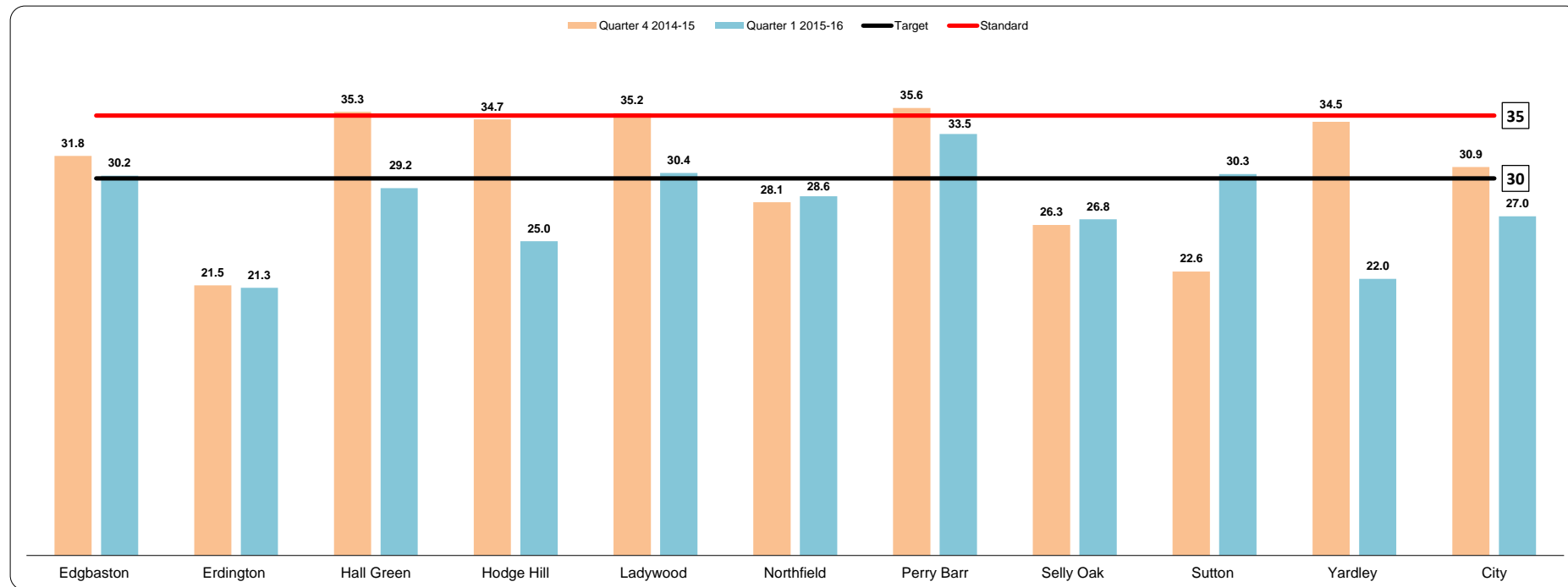
ETM06

Voids and Lettings (Gary Nicholls)

Average days void turnaround - excluding void sheltered properties

RAG Status

Green



Smaller is better

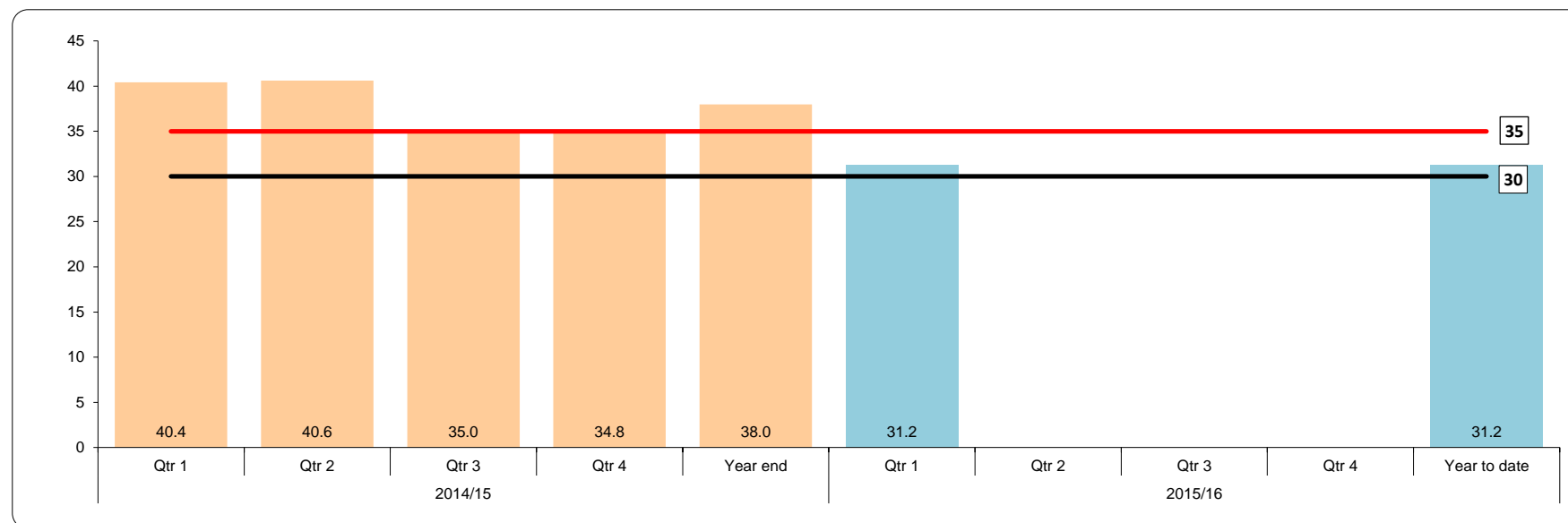
Average days void turnaround - excluding void sheltered properties	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley	City
Quarter 3 2014-15	28.6	23.9	34.0	38.6	34.7	31.0	30.2	27.0	29.9	29.2	31.1
Quarter 4 2014-15	31.8	21.5	35.3	34.7	35.2	28.1	35.6	26.3	22.6	34.5	30.9
Quarter 1 2015-16	30.2	21.3	29.2	25.0	30.4	28.6	33.5	26.8	30.3	22.0	27.0
Target	30	30	30	30	30	30	30	30	30	30	30
Standard	35	35	35	35	35	35	35	35	35	35	35

Definition: From date property becomes void to date it has a tenancy start date. Excludes sheltered; excludes those that are not lettable i.e. clearance demolition, pending disposal, Option Appraisal etc; excludes Major and Extensive Works voids, asbestos, gas, electric etc. as per agreed process

Average days void turnaround - all voids

RAG Status

Amber



Smaller is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Average days void turnaround - all voids	40.4	40.6	35.0	34.8	38.0	31.2				31.2
Target	30	30	30	30	30	30	30	30	30	30
Standard	35	35	35	35	35	35	35	35	35	35

Average days void turnaround - all voids	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	35.1	28.9	36.3	30.2	36.9	30.3	38.0	29.6	34.6	22.9

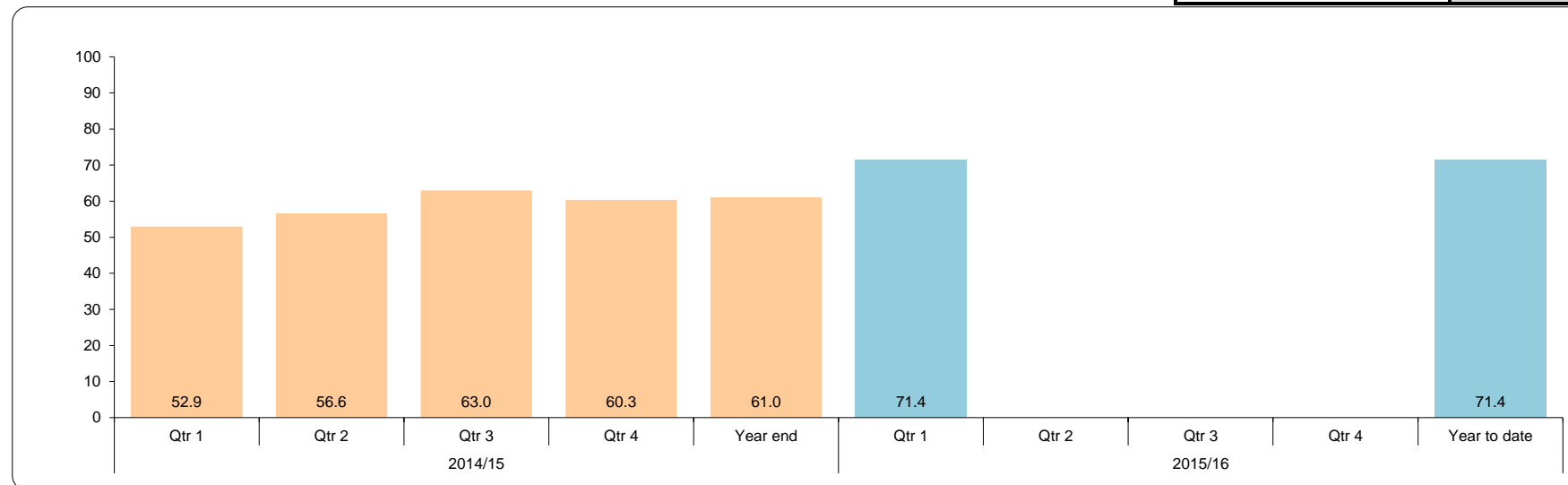
Definition: From date property becomes void to date it has a tenancy start date. Turnaround excludes those that are not lettable i.e. clearance demolition, pending disposal, Option Appraisal etc; excludes Major and Extensive Works voids, asbestos, gas, electric etc. as per agreed process

VL01

Average days void turnaround - void sheltered properties only

RAG Status

No Target



Smaller is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Average days void turnaround - void sheltered properties only	52.9	56.6	63.0	60.3	61.0	71.4				71.4
Average days void turnaround - void sheltered properties only	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	85.2	115.9	59.4	86.1	127.3	59.5	50.8	87.5	43.6	28.0

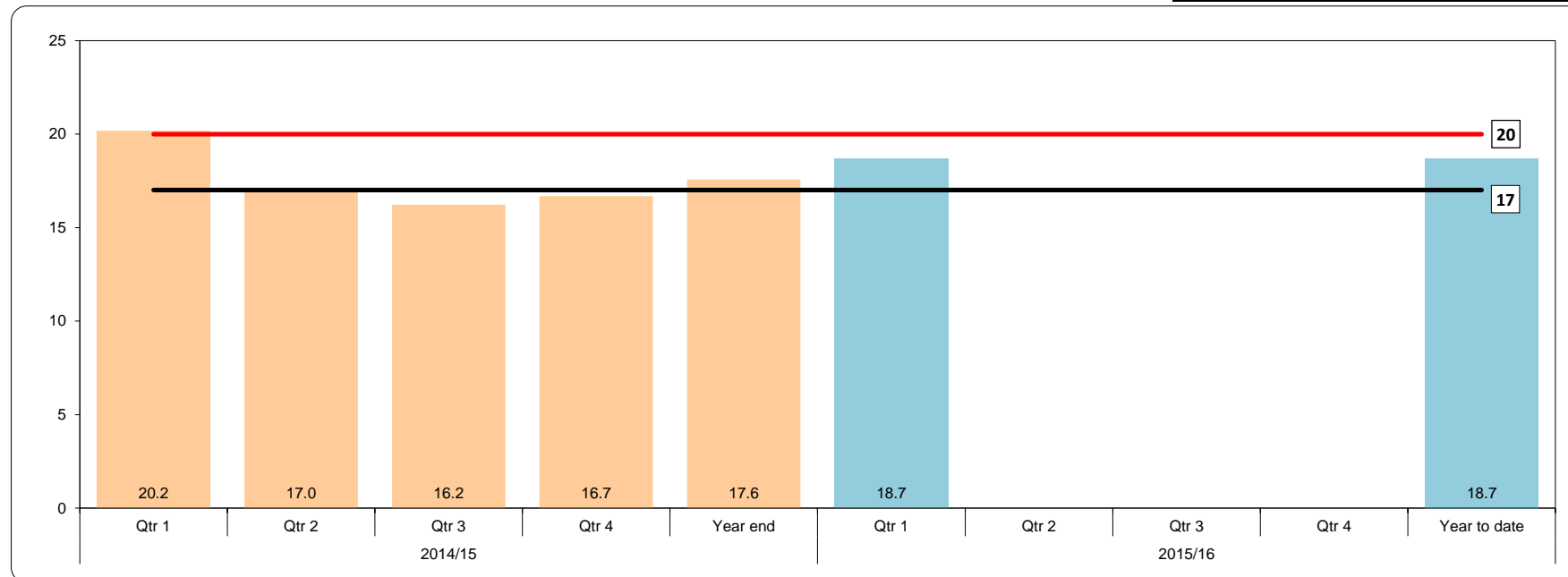
Definition: From date property becomes void to date it has a tenancy start date. All current sheltered voids only

VL03

Average calendar days to repair a void property

RAG Status

Amber



Smaller is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Average calendar days to repair a void property	20.2	17.0	16.2	16.7	17.6	18.7				18.7
Target	17	17	17	17	17	17	17	17	17	17
Standard	20	20	20	20	20	20	20	20	20	20

Average calendar days to repair a void property	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	14.1	21.5	19.9	18.4	21.7	18.3	21.5	15.8	22.5	17.3

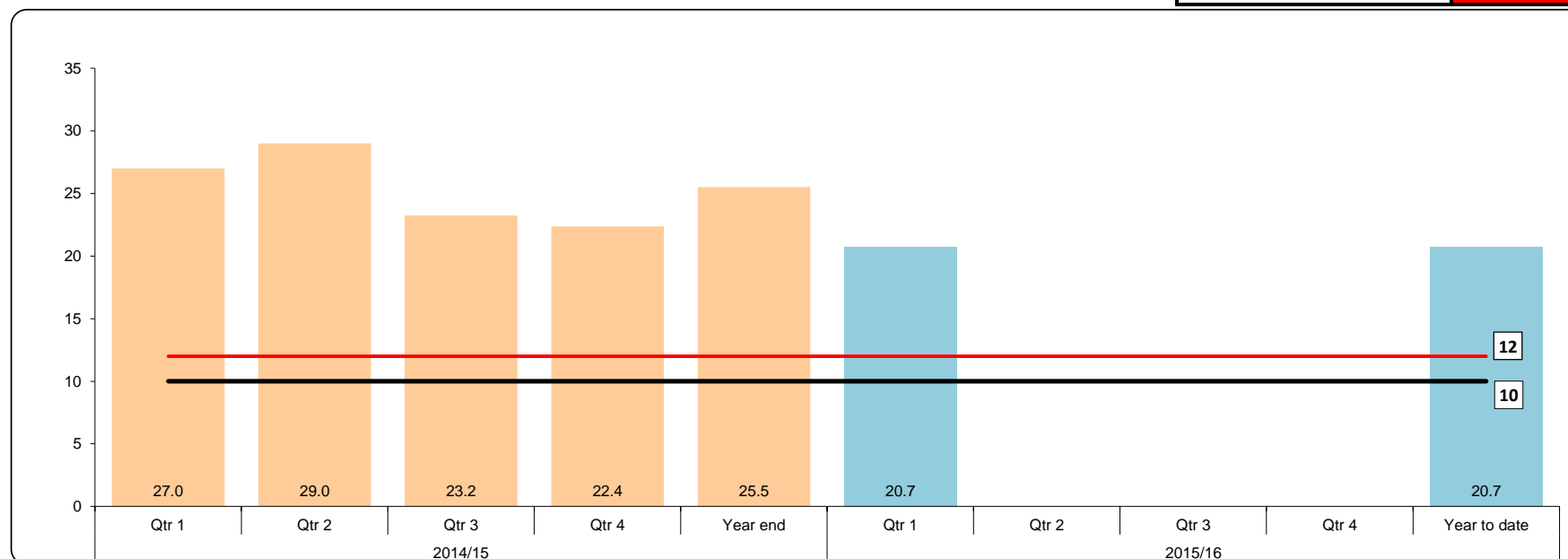
Definition: From date property becomes void to date it becomes FFL. Excludes those that are not lettable i.e. clearance demolition, pending disposal, Option Appraisal etc; excludes Major and Extensive works voids, asbestos, gas, electric etc. as per agreed process

VL04

Average days to let a void property (from Fit For Let Date to Tenancy Start Date)

RAG Status

Red



Smaller is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Average days to let a void property (from Fit For Let Date to Tenancy Start Date)	27.0	29.0	23.2	22.4	25.5	20.7				20.7
Target	10	10	10	10	10	10	10	10	10	10
Standard	12	12	12	12	12	12	12	12	12	12

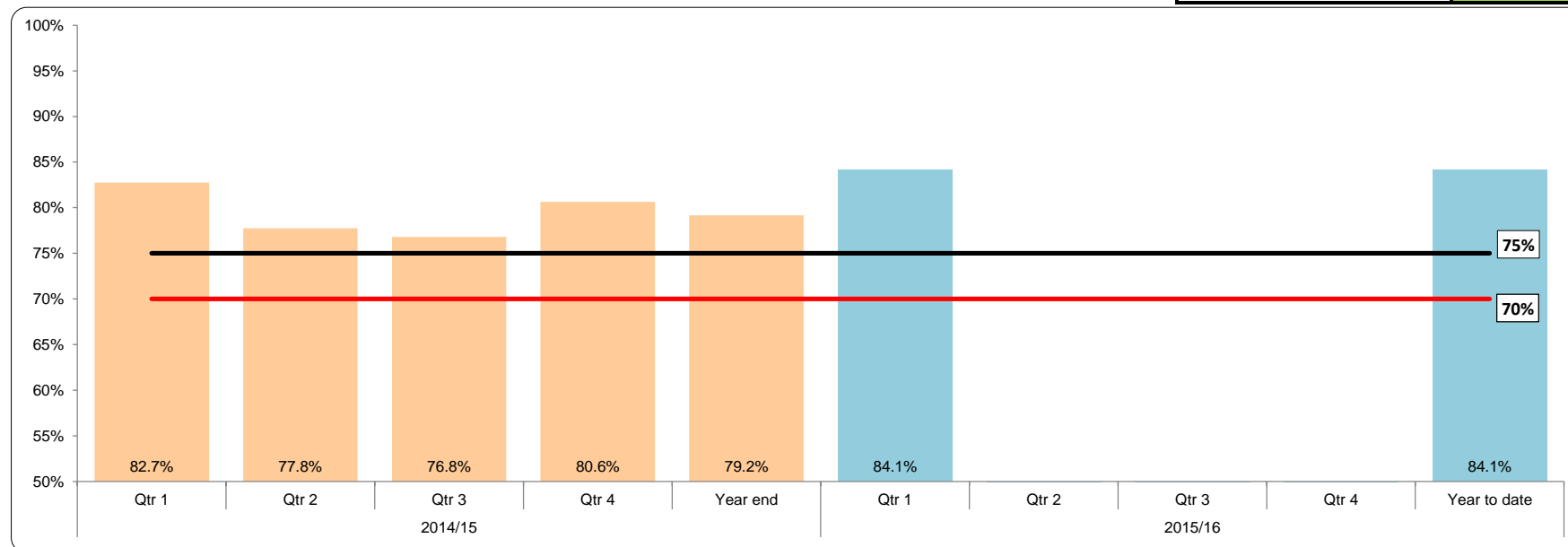
Average days to let a void property (from Fit For Let Date to Tenancy Start Date)	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	26.3	19.4	22.5	19.3	19.3	24.4	19.9	21.0	18.1	14.1

Definition: From date property becomes FFL to date it has a tenancy start date. Excludes those that are not lettable i.e. clearance demolition, pending disposal, Option Appraisal etc.

Percentage of void properties let first time

RAG Status

Green



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of void properties let first time	82.7%	77.8%	76.8%	80.6%	79.2%	84.1%				84.1%
Target	75%	75%	75%	75%	75%	75%	75%	75%	75%	75%
Standard	70%	70%	70%	70%	70%	70%	70%	70%	70%	70%

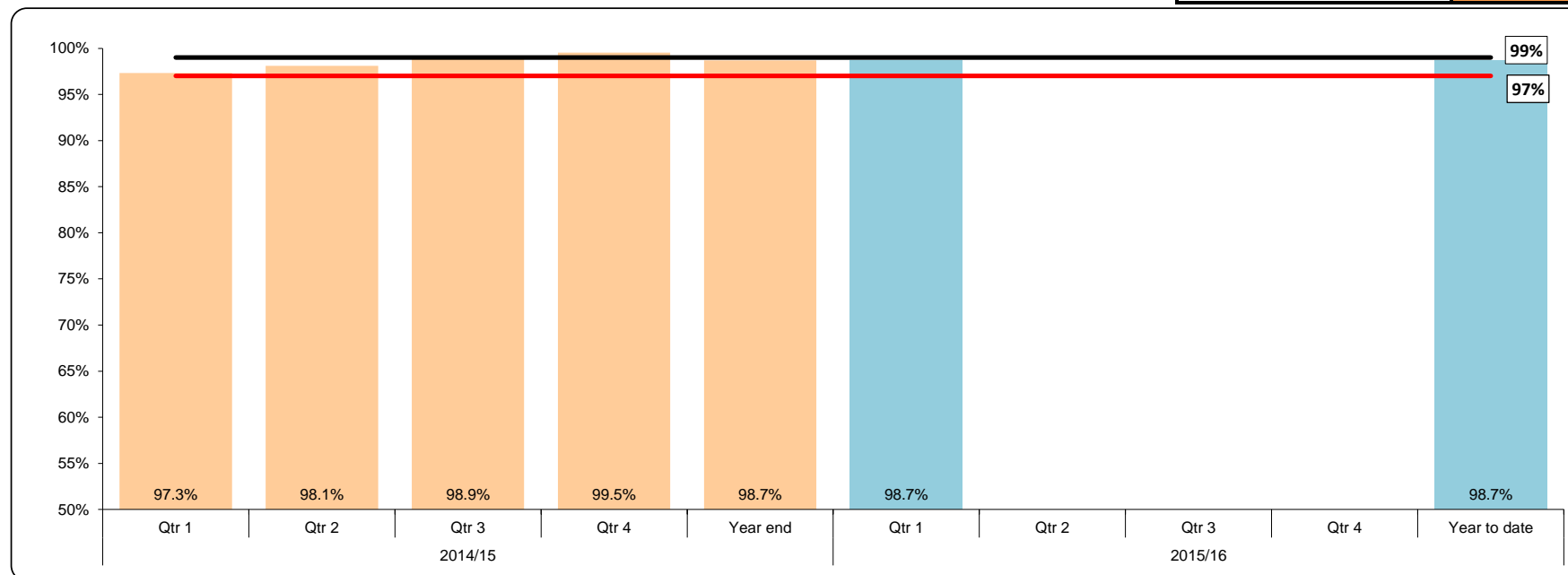
Percentage of void properties let first time	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	90.8%	83.2%	85.3%	81.8%	74.4%	88.0%	85.7%	88.2%	73.0%	87.1%

VL06

Customer satisfaction with letting staff

RAG Status

Amber



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Customer satisfaction with letting staff	97.3%	98.1%	98.9%	99.5%	98.7%	98.7%				98.7%
Target	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%
Standard	97%	97%	97%	97%	97%	97%	97%	97%	97%	97%

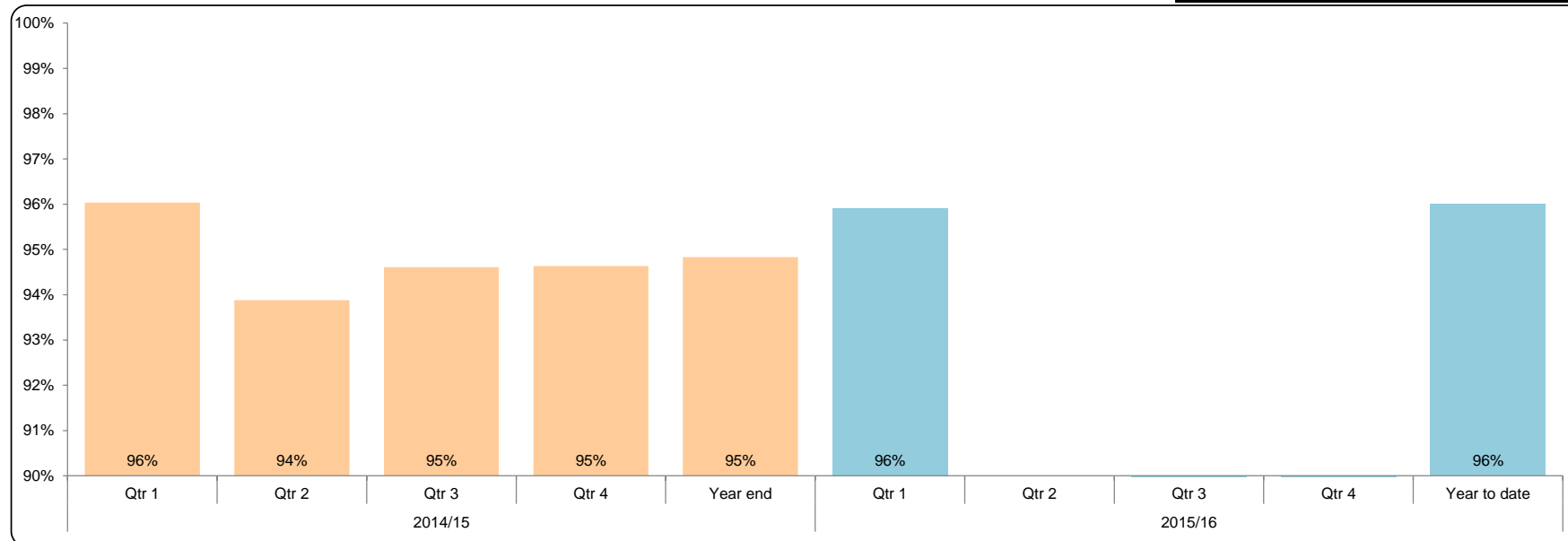
Customer satisfaction with letting staff	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	no data	no data	100%	100%	99.7%	92.3%	100%	100%	no data	100%

VL14

Customer satisfaction with new home

RAG Status

No Target



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Customer satisfaction with new home	96%	94%	95%	95%	95%	96%				96%
Customer satisfaction with new home	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	no data	91.7%	100%	100%	95.7%	100%	94.1%	100%	no data	100%

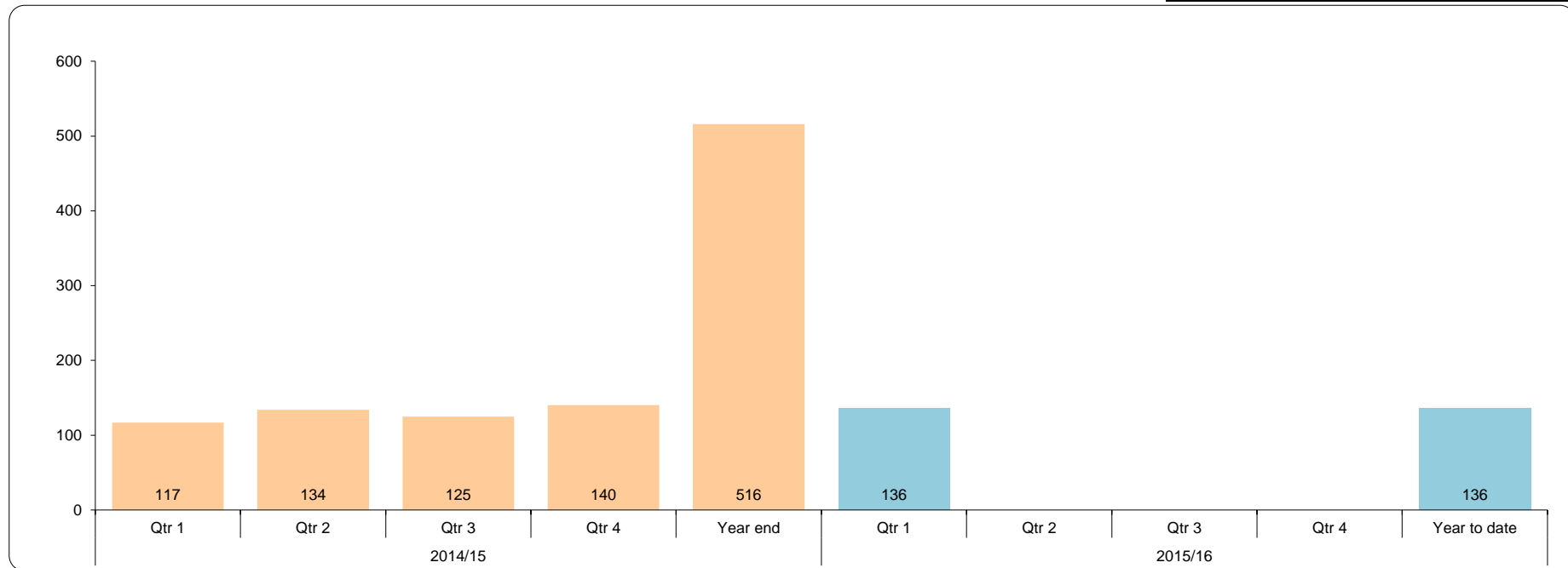
VL15

Services for Older People (Carol Dawson)

Number of new void sheltered properties

RAG Status

No Target



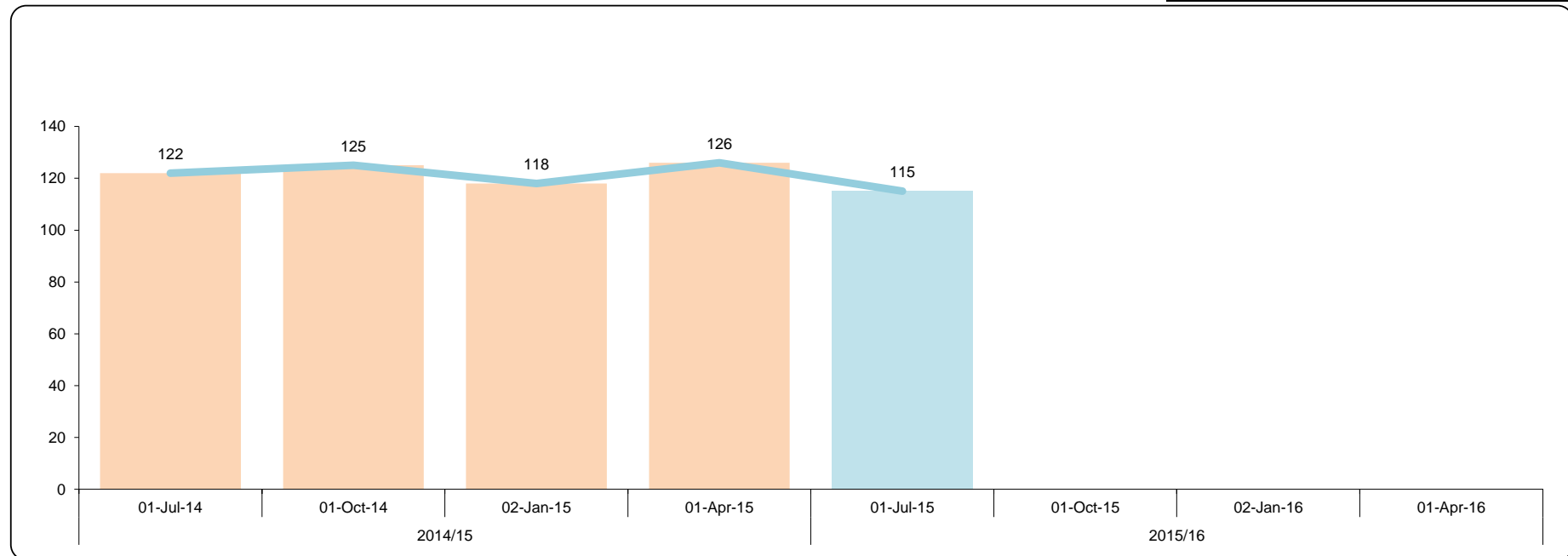
	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Number of new void sheltered properties	117	134	125	140	516	136				136

VL07

Number of current void properties - sheltered only - Snapshot figure

RAG Status

No Target



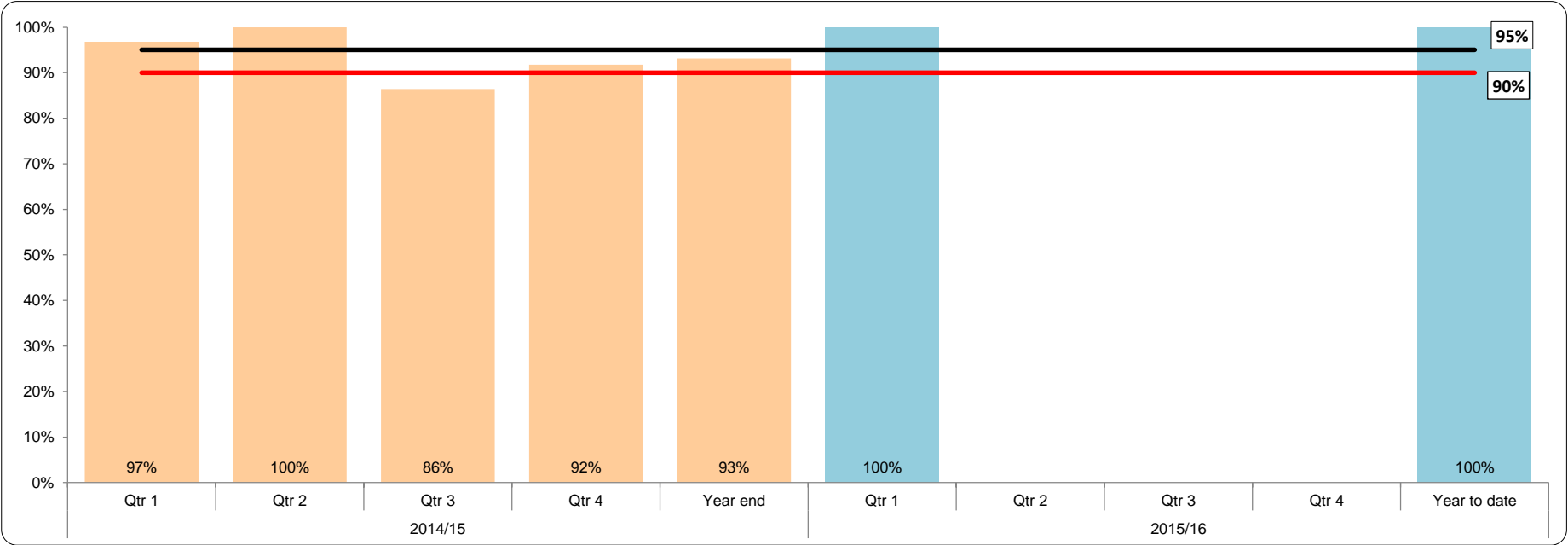
	2014/15				2015/16			
	01-Jul-14	01-Oct-14	02-Jan-15	01-Apr-15	01-Jul-15	01-Oct-15	02-Jan-16	01-Apr-16
Total number of current void properties - Snapshot figure	122	125	118	126	115			

Total number of current void properties - Snapshot figure	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
01-Jul-15	14	9	1	13	17	6	19	10	4	22

VL09

Percentage of support plans completed in 4 weeks

RAG Status	Green
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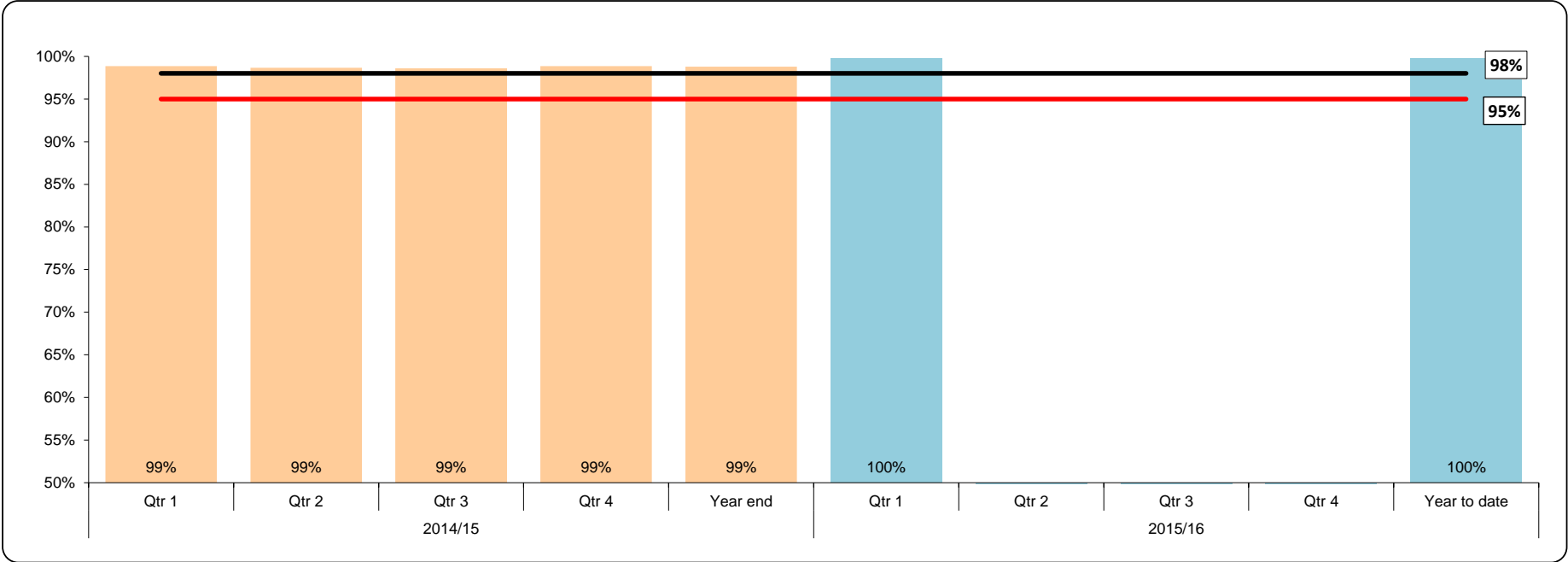
Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of support plans completed in 4 weeks	97%	100%	86%	92%	93%	100%				100%
Target	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%
Standard	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%

SIOP01

Percentage of Careline calls answered within 60 seconds

RAG Status	Green
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Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of Careline calls answered within 60 seconds	99%	99%	99%	99%	99%	100%				100%
Target	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%
Standard	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%

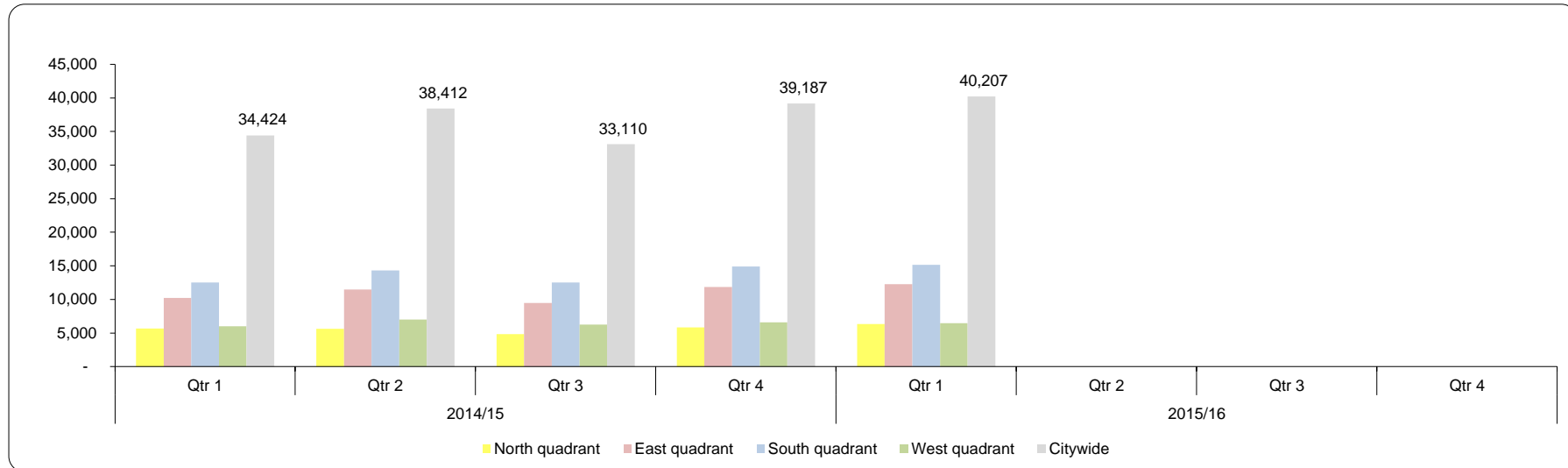
SIOP02

Housing Customer Service Hubs (Arthur Tsang)

Number of calls handled

RAG Status

No Target

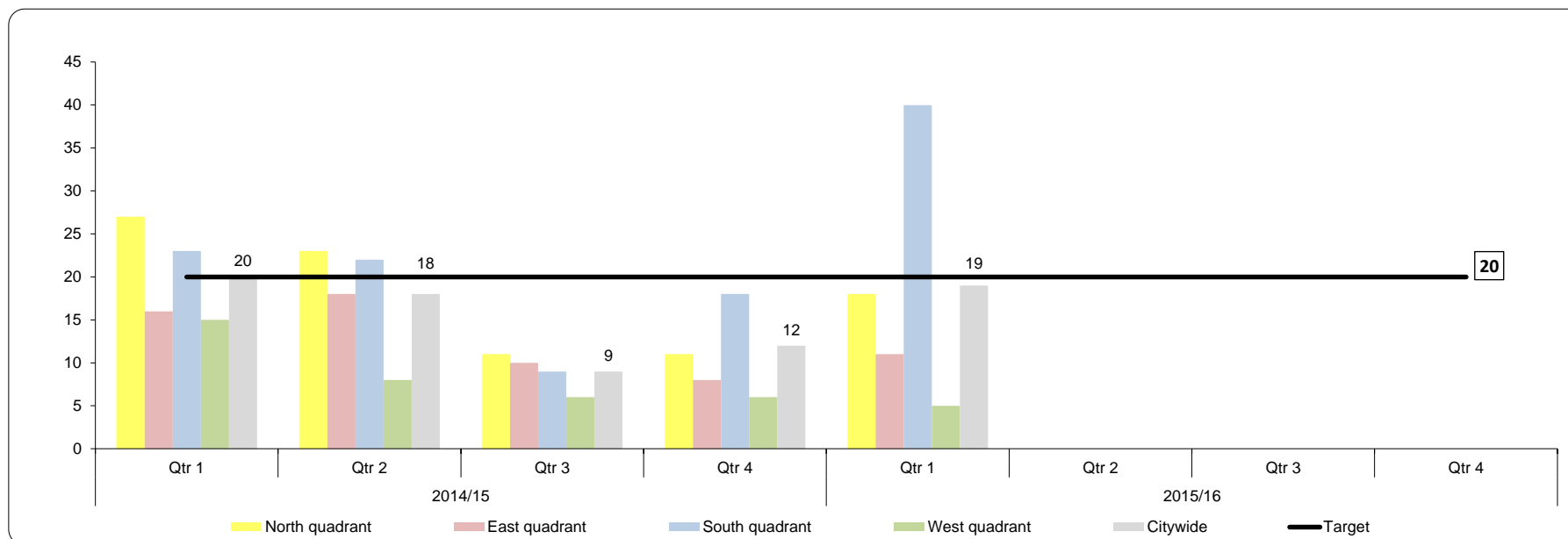


Number of calls handled	2014/15				2015/16			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4
North quadrant	5,668	5,609	4,850	5,836	6,320	-	-	-
East quadrant	10,233	11,476	9,485	11,851	12,280	-	-	-
South quadrant	12,533	14,321	12,519	14,915	15,138	-	-	-
West quadrant	5,990	7,006	6,256	6,585	6,469	-	-	-
Citywide	34,424	38,412	33,110	39,187	40,207	-	-	-

Average time taken to answer calls (in seconds)

RAG Status

Green



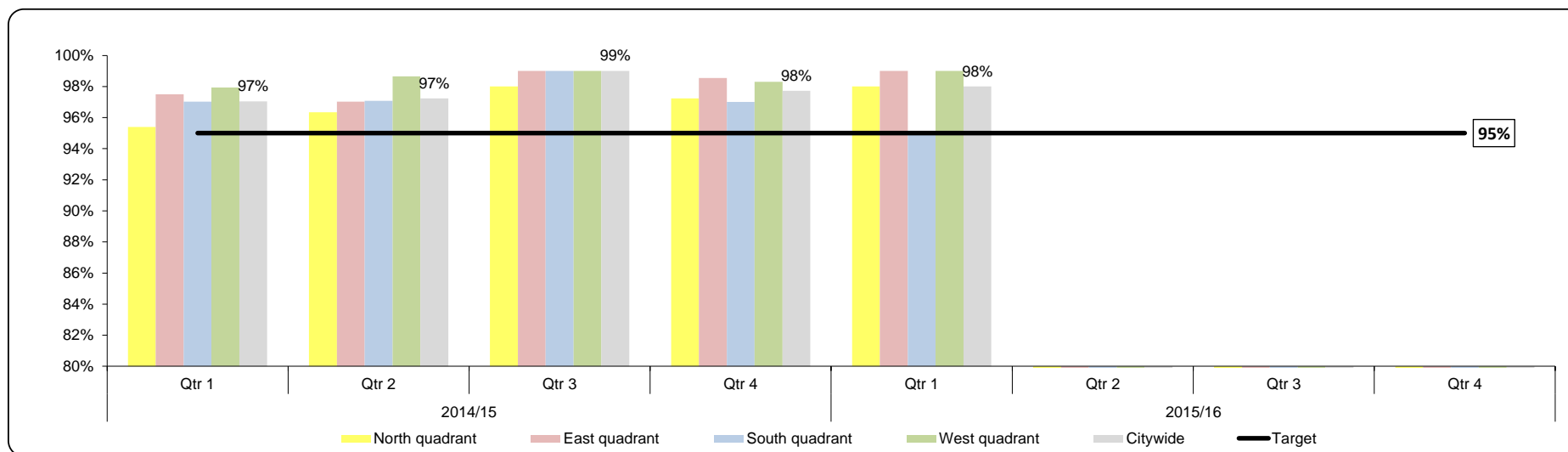
Smaller is better

	2014/15				2015/16			
Average time taken to answer calls (in seconds)	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4
North quadrant	27	23	11	11	18	0	0	0
East quadrant	16	18	10	8	11	0	0	0
South quadrant	23	22	9	18	40	0	0	0
West quadrant	15	8	6	6	5	0	0	0
Citywide	20	18	9	12	19	0	0	0
Target	20	20	20	20	20	20	20	20

Percentage of calls answered

RAG Status

Green



Bigger is better

Percentage of calls answered	2014/15				2015/16			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4
North quadrant	95%	96%	98%	97%	98%	0%	0%	0%
East quadrant	98%	97%	99%	99%	99%	0%	0%	0%
South quadrant	97%	97%	99%	97%	95%	0%	0%	0%
West quadrant	98%	99%	99%	98%	99%	0%	0%	0%
Citywide	97%	97%	99%	98%	98%	0%	0%	0%
Target	95%	95%	95%	95%	95%	95%	95%	95%

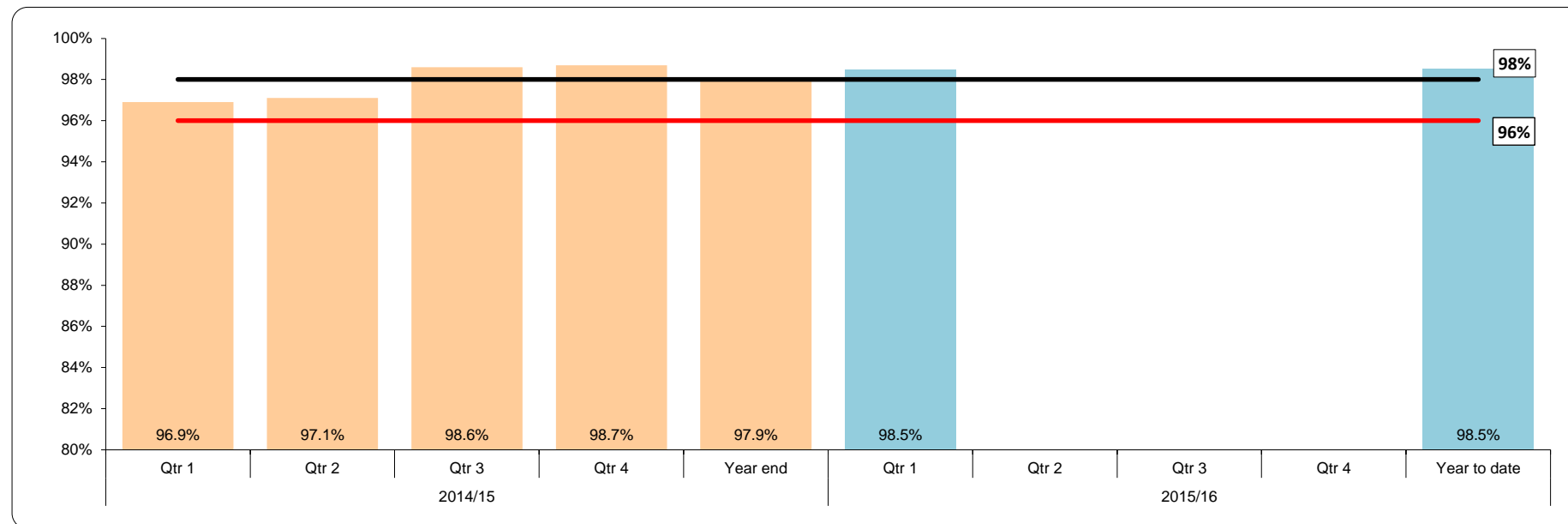
HCS03

Asset Management and Maintenance (John Jamieson)

Percentage of Right To Repair jobs completed on time

RAG Status

Green



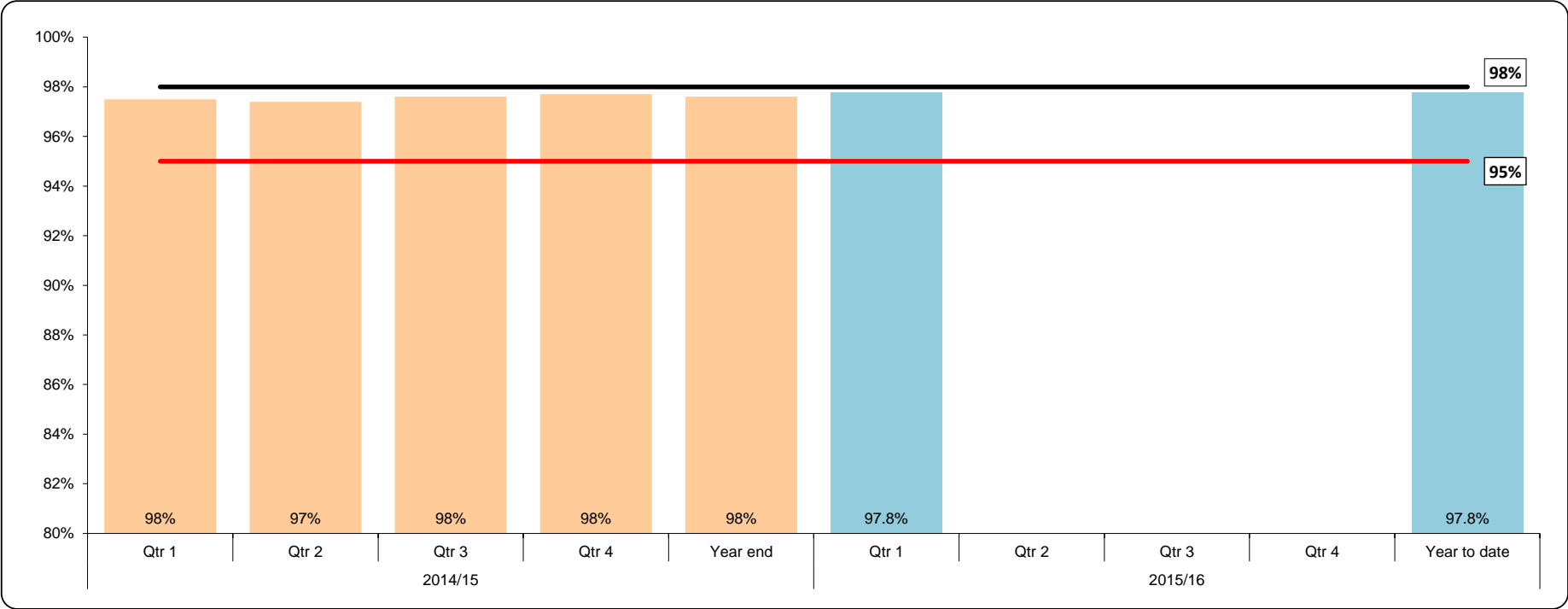
Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of Right To Repair jobs completed on time	96.9%	97.1%	98.6%	98.7%	97.9%	98.5%				98.5%
Target	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%
Standard	96%	96%	96%	96%	96%	96%	96%	96%	96%	96%

Percentage of Right To Repair jobs completed on time	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	98.6%	98.6%	98.6%	99.6%	97.2%	98.3%	98.3%	98.4%	99.0%	99.4%

Percentage of appointments kept

RAG Status	Amber
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Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of appointments kept	98%	97%	98%	98%	98%	97.8%				97.8%
Target	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%
Standard	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%

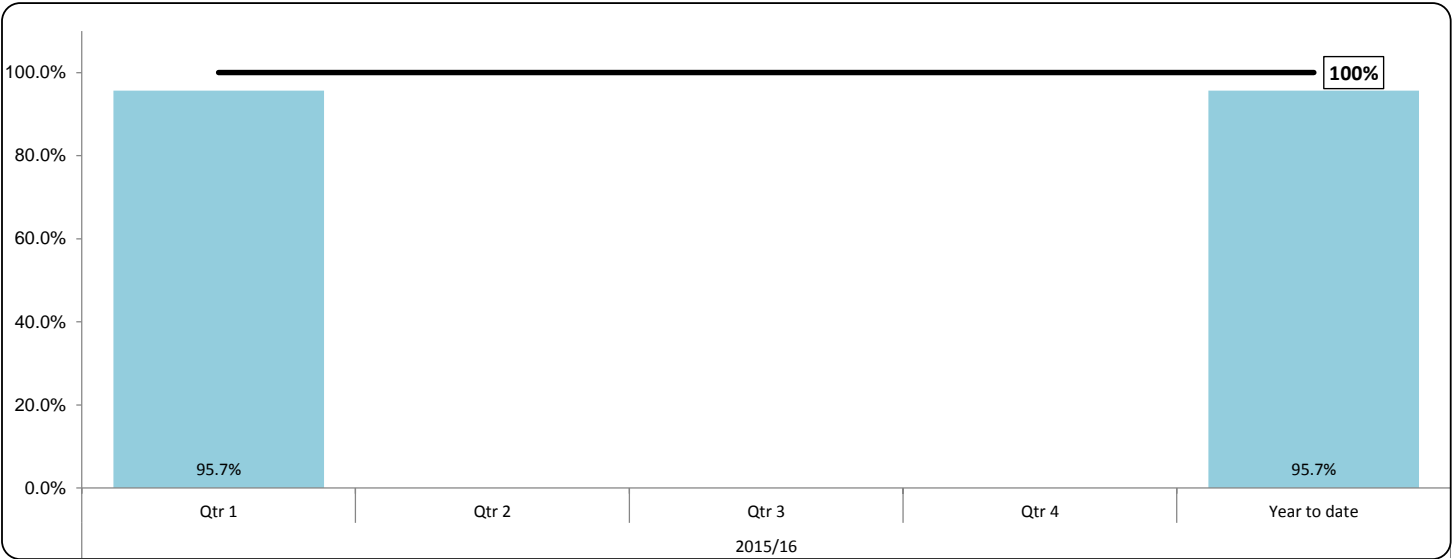
AMM03

We will respond to emergency repairs in two hours

Birmingham Promise

RAG Status

Red



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
We will respond to emergency repairs in two hours	This is a new measure. There is no historical data available					95.7%				95.7%
Target	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

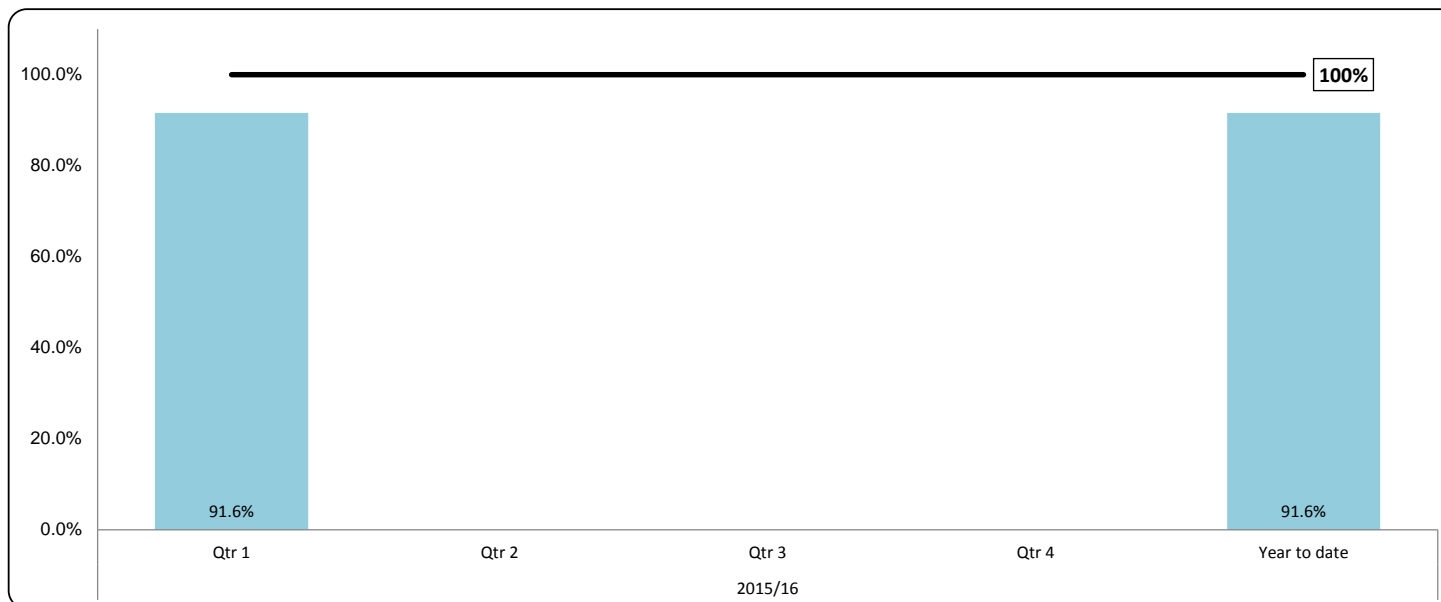
AMM14

We will resolve routine repairs within 30 days

Birmingham Promise

RAG Status

Red



Bigger is better

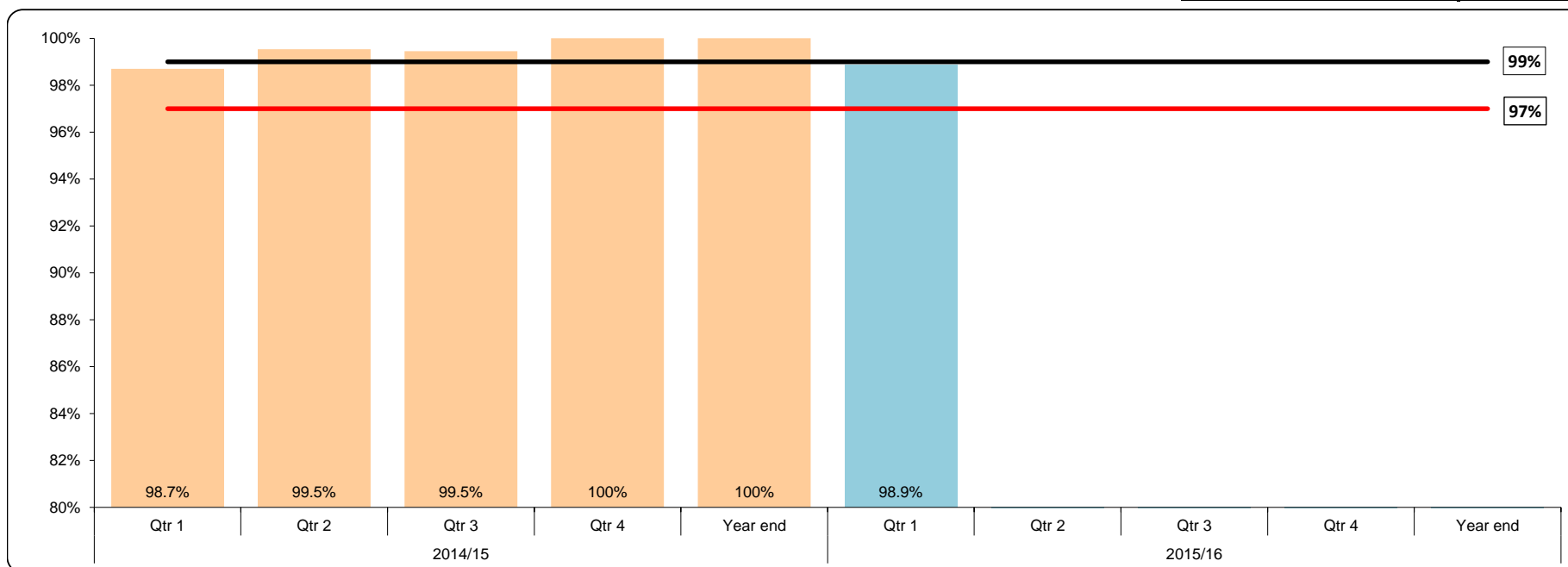
	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
We will resolve routine repairs within 30 days	This is a new measure. There is no historical data available					91.6%				91.6%
Target	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
We will resolve routine repairs within 30 days	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	90.4%	92.0%	90.7%	91.5%	94.1%	90.0%	90.4%	90.2%	92.1%	91.9%

AMM15

Percentage of gas servicing completed against period profile

RAG Status

Amber



Target - Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end
Percentage of gas servicing completed against period profile	98.7%	99.5%	99.5%	100%	100%	98.9%				
Target	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%
Standard	97%	97%	97%	97%	97%	97%	97%	97%	97%	97%

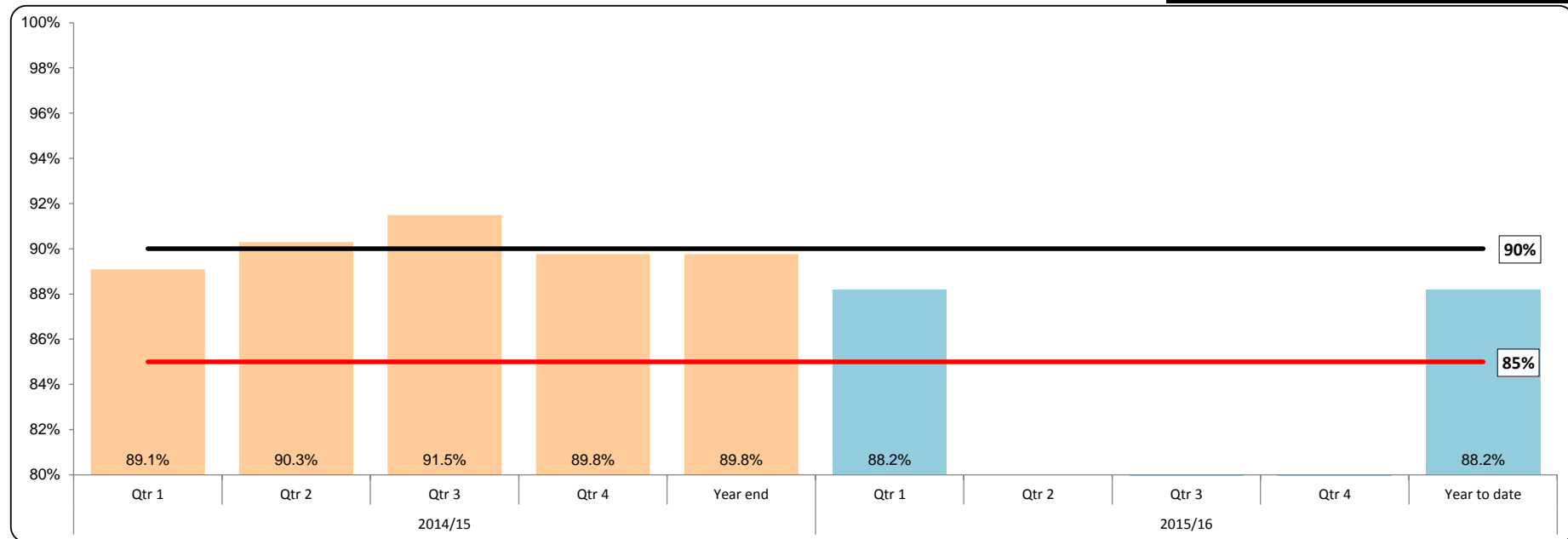
Percentage of gas servicing completed against period profile	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	98.4%	99.4%	99.2%	98.8%	99.5%	97.9%	99.7%	98.6%	99.8%	98.6%

From April 2015 this measure excludes voids.

Percentage of gas repairs completed within 7 days

RAG Status

Amber



Target - Bigger is better

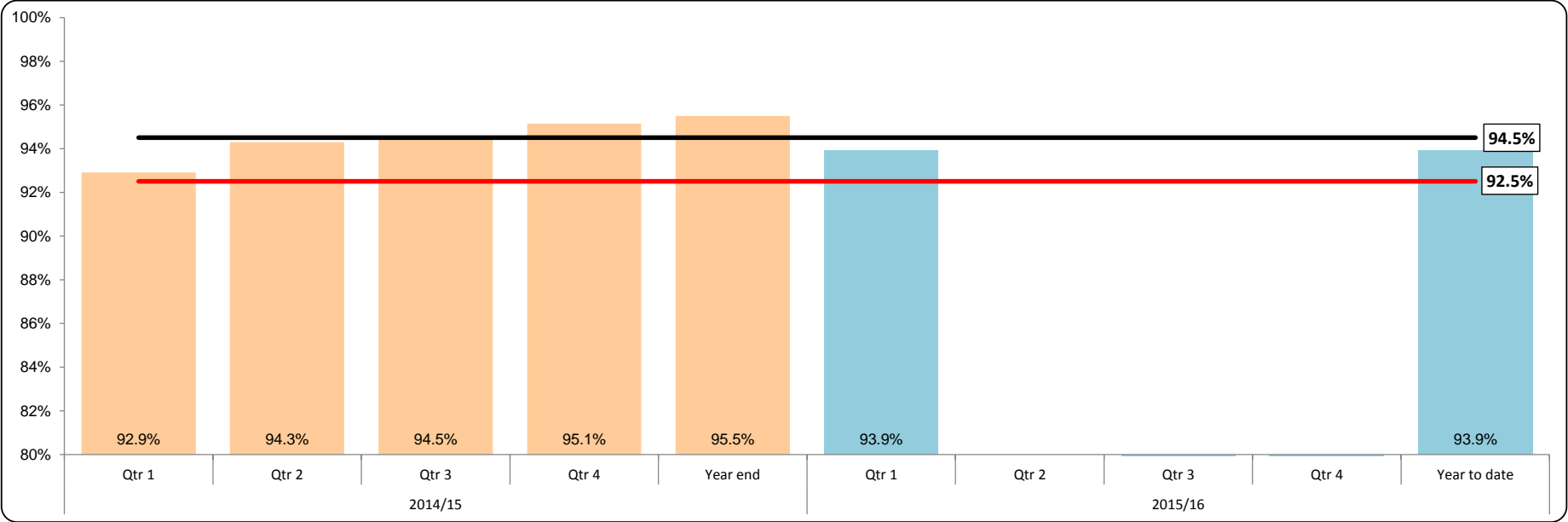
	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of gas repairs completed within 7 days	89.1%	90.3%	91.5%	89.8%	89.8%	88.2%				88.2%
Target	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%
Standard	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%

Percentage of gas repairs completed within 7 days	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	90.3%	83.2%	84.2%	90.3%	89.9%	85.1%	84.8%	89.9%	81.7%	92.6%

AMM10

Customer satisfaction with repairs

RAG Status	Amber
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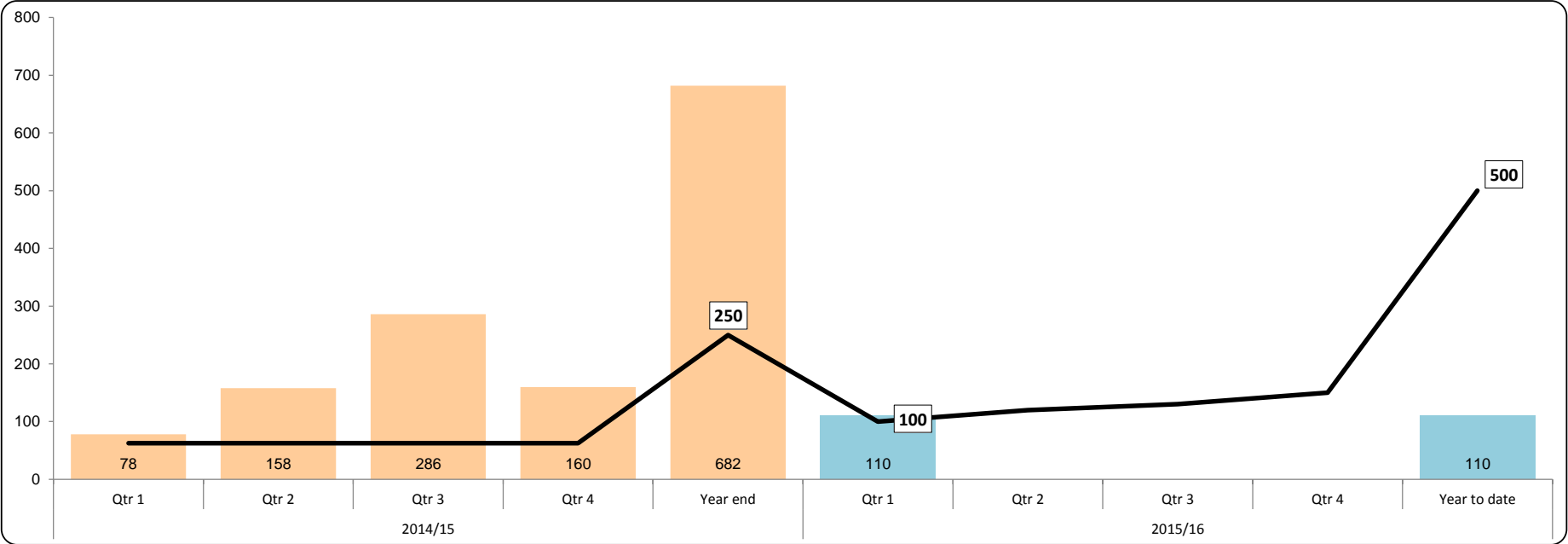
Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Customer satisfaction with repairs	92.9%	94.3%	94.5%	95.1%	95.5%	93.9%				93.9%
Target	94.5%	94.5%	94.5%	94.5%	94.5%	94.5%	94.5%	94.5%	94.5%	94.5%
Standard	92.5%	92.5%	92.5%	92.5%	92.5%	92.5%	92.5%	92.5%	92.5%	92.5%

AMM11

Number of households assisted by independent living

RAG Status	Green
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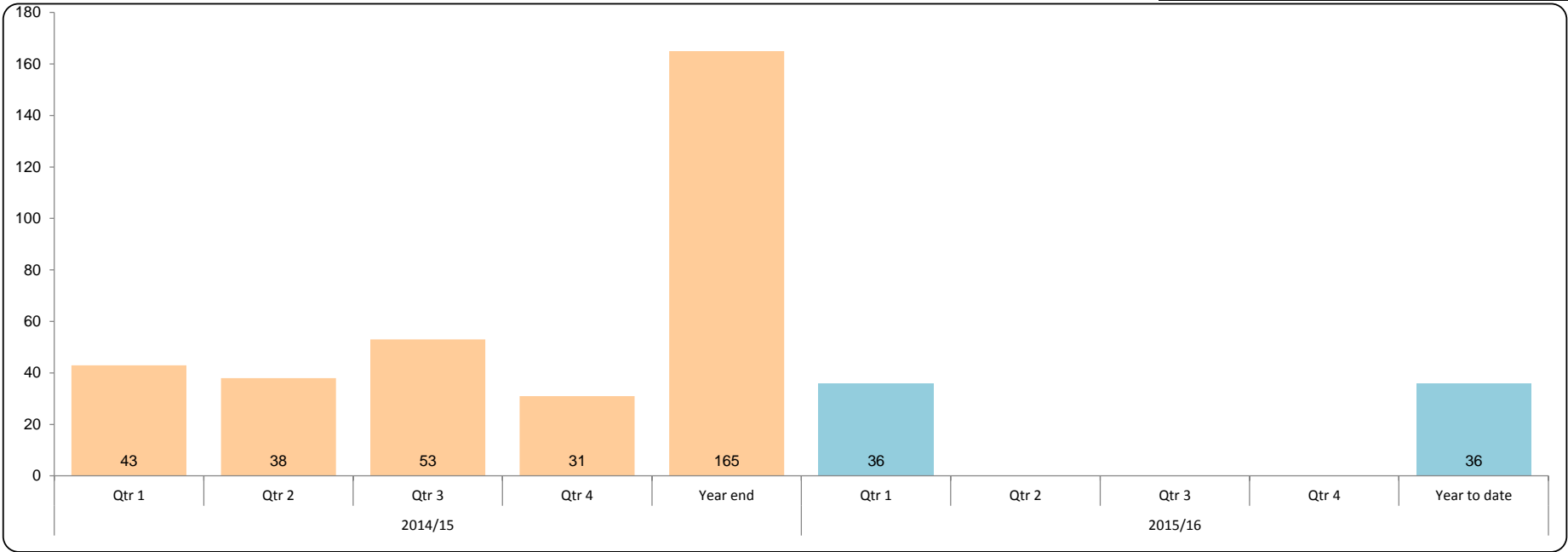
Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Number of households assisted by independent living	78	158	286	160	682	110				110
Target	62.5	62.5	62.5	62.5	250	100	120	130	150	500

AMM12

Number of Wise Move completions

RAG Status	No Target
------------	-----------



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Number of Wise Move completions	43	38	53	31	165	36				36

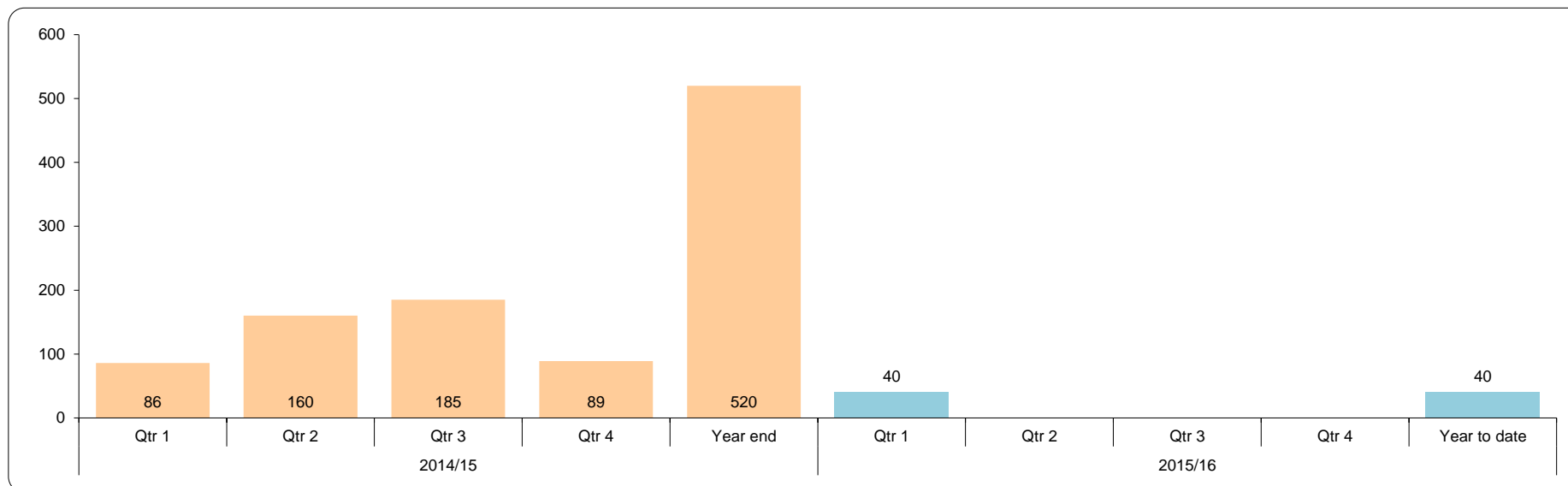
AMM13

Private Sector Housing (Pete Hobbs)

Houses in Multiple Occupation licences issued

RAG Status

No Target

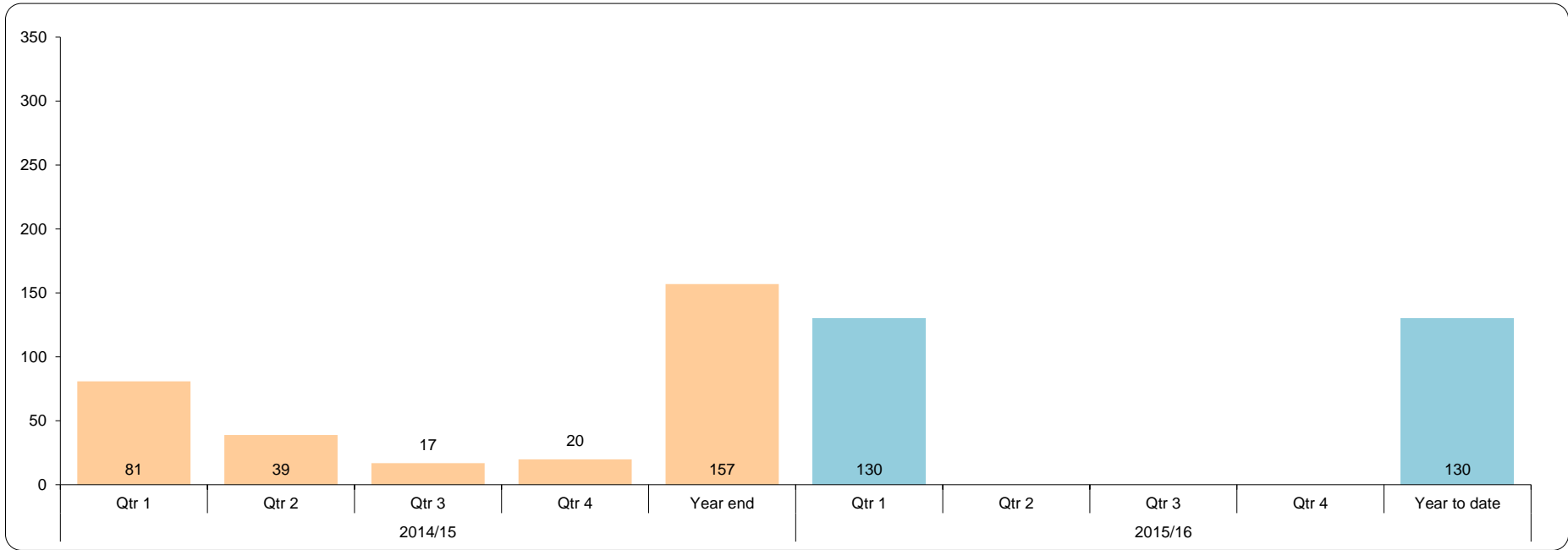


	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Houses in Multiple Occupation licences issued	86	160	185	89	520	40				40

PRS01

Licenced and unlicensed Houses in Multiple Occupation inspected

RAG Status	No Target
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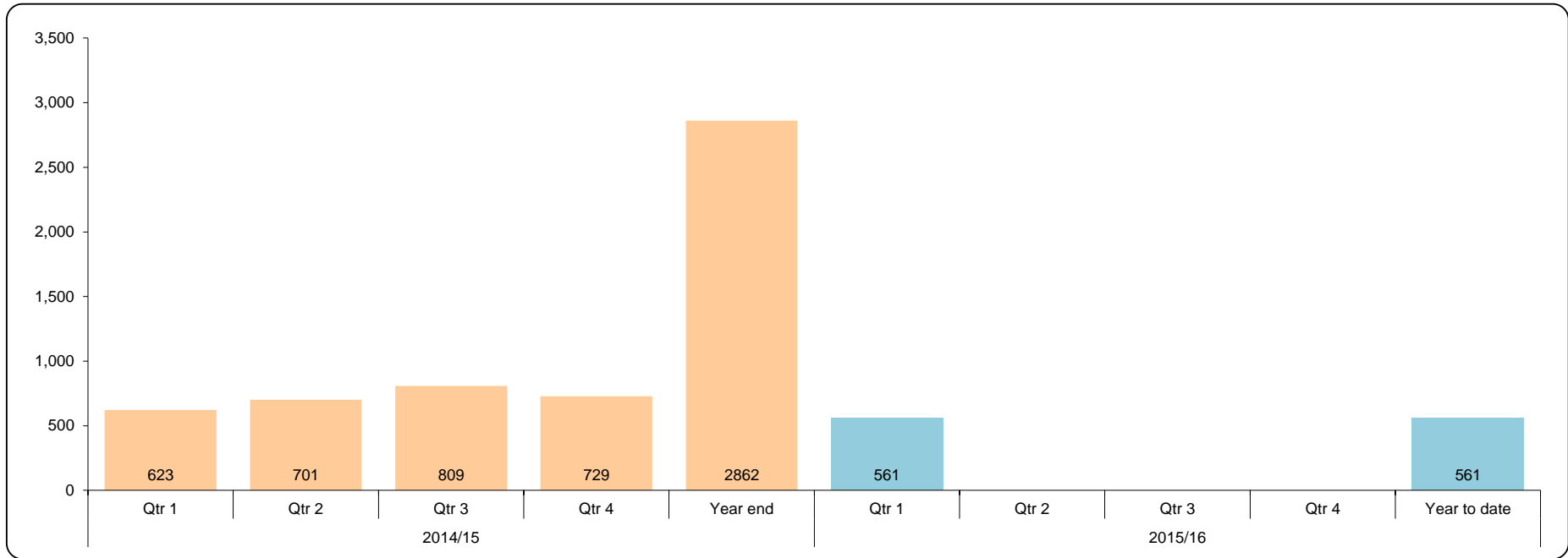


	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Licenced and unlicensed Houses in Multiple Occupation inspected	81	39	17	20	157	130				130

PRS02

Private Tenancy Unit - Requests for assistance

RAG Status	No Target
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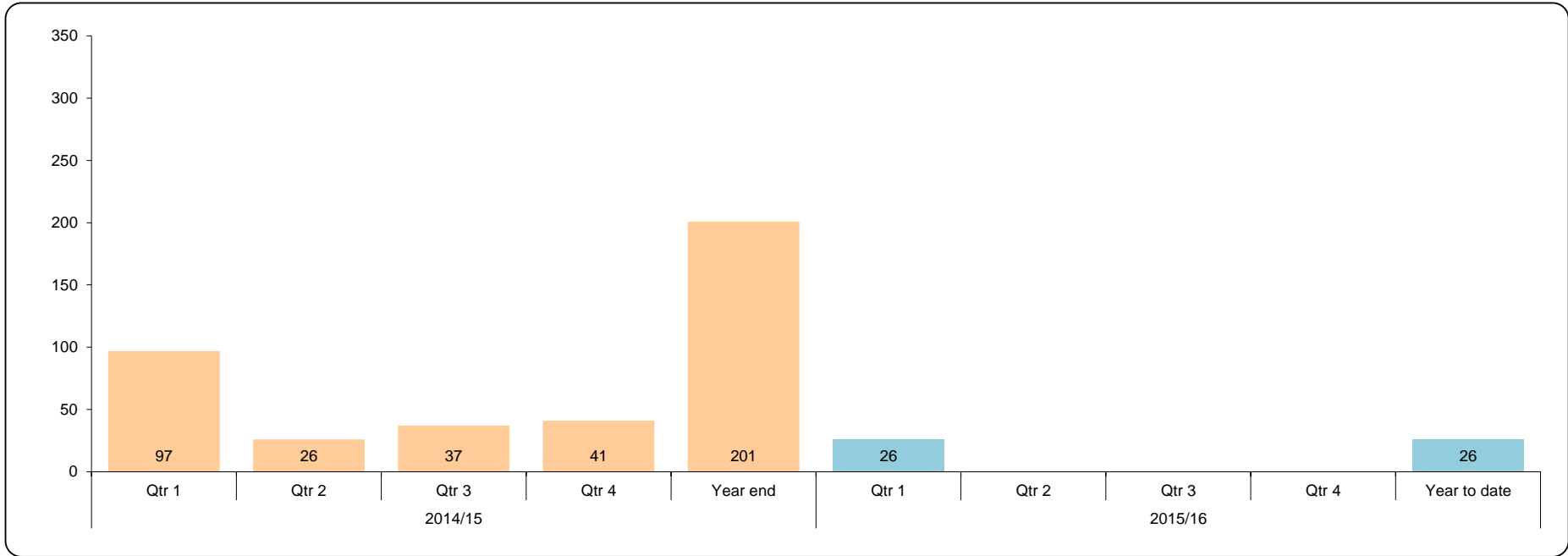


	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
PTU requests for assistance	623	701	809	729	2862	561				561

PRS03

Private Tenancy Unit - Cases assisted through advice

RAG Status	No Target
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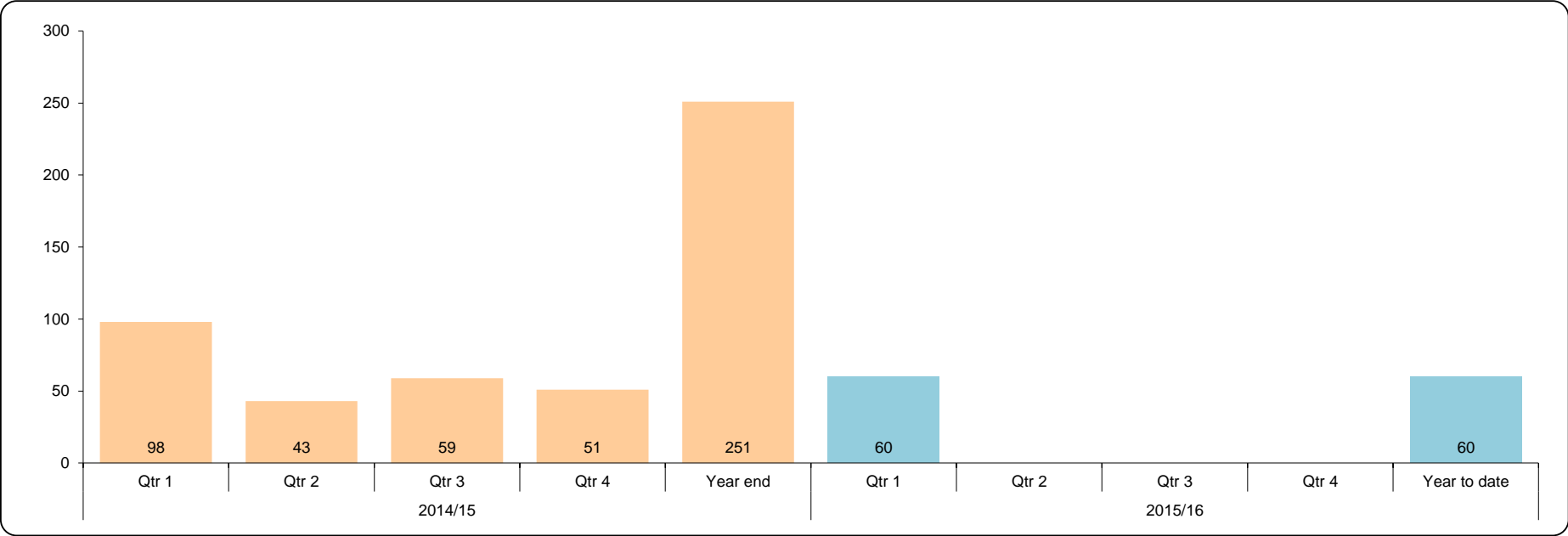


	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Private Tenancy Unit - Cases assisted through advice	97	26	37	41	201	26				26

PRS04

Private Tenancy Unit - Cases assisted through intervention

RAG Status	No Target
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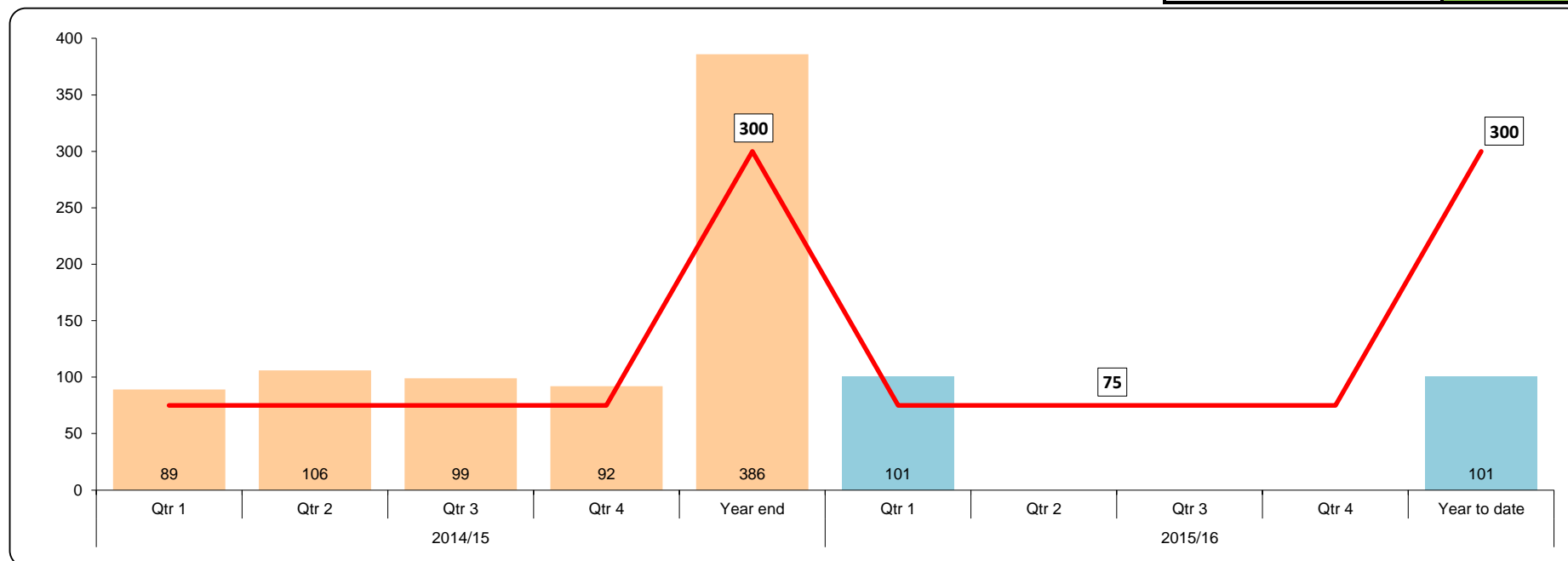
	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Private Tenancy Unit - Cases assisted through intervention	98	43	59	51	251	60				60

PRS05

Empty properties brought back into use - Council Business Plan measure

RAG Status

Green



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Empty properties brought back into use	89	106	99	92	386	101				101
Target	75	75	75	75	300	75	75	75	75	300

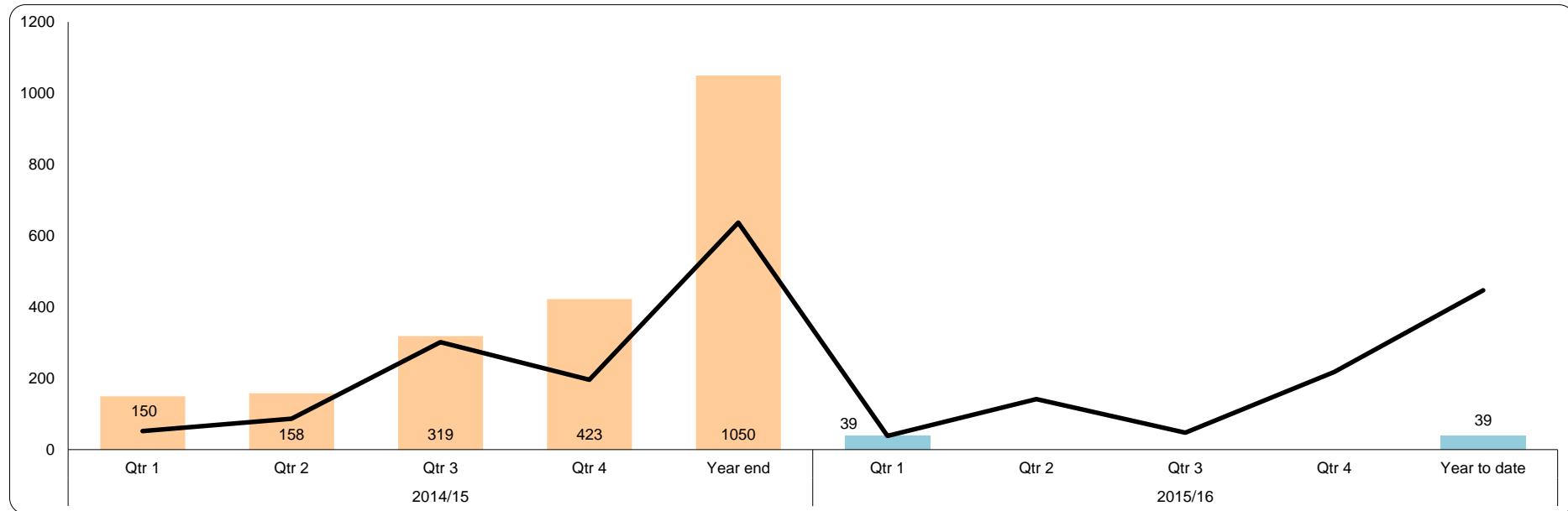
PRS06

Housing Development (Clive Skidmore)

Number of affordable homes provided

RAG Status

Green



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
No of affordable homes provided	150	158	319	423	1050	39				39
Target	52	87	302	196	637	39	142	48	218	447
% of target homes provided	288%	182%	105%	215%	165%	100%				9%

There were no Homes and Communities Agency funded completions in Quarter 1. The 39 homes provided were Birmingham Municipal Housing Trust (BMHT) Stock Replacement Completions (SRP).

HD01

Yardley District

End of Year Performance Narrative

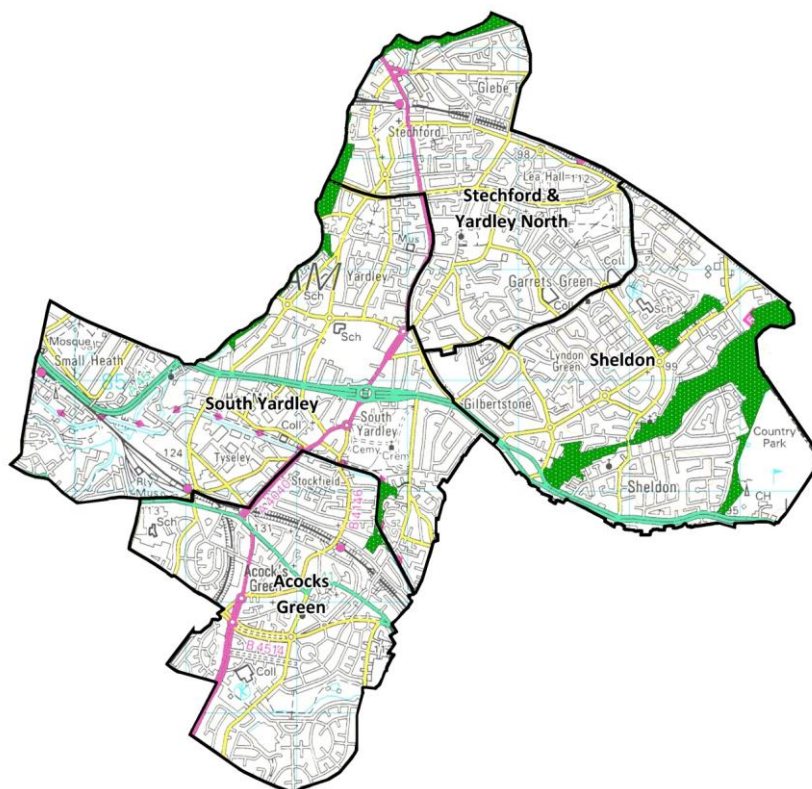
Quarter 1 2015/2016

Anti-Social Behaviour	<p>In Quarter 1, 100% of ASB cases in the Yardley District were responded to within timescale. This is due to system error and cases put on by the call centre in error.</p> <p>In Quarter 1, 100% cases were also closed successfully.</p> <p>ASB cases are reviewed fortnightly and action plans are agreed between the customer, support agencies and the ASB officers. Interventions include targeted work with Aquarius, Women's Aid, Addaction, Safe, Phoenix Futures, Mind and Brave. This allows for a balanced approach between enforcement, intervention and diversionary activity. The ASB team continue to work in partnership with the Think Family Team delivering targeted support to families with complex needs. We also work with Shelter in respect of intensive family support provisions and we also work in partnership with the Police and Community Safety colleagues.</p> <p>There are 2 Think Family Support Officers based at the Lea Hall East Quadrant Office. They worked with a total of 27 cases during Quarter 1.</p> <p>There were 4 new Hate Crimes reported in Quarter 1</p>
Lodgers in Occupation	<p>In Quarter 1 there are 2 live cases in Yardley where Lodgers have been left in occupation of dwelling (LIOs).</p>
Voids and Lettings	<p>During Quarter 1 we let 460 properties. Our performance for average day's turnaround was 22 days against a target of 30 days.</p> <p>Fit for Let (FFL) to Tenancy Start Date (TSD)</p> <p>FFL to TSD performance is 14.1 days against a target of 10 days. The reason for this is due to the long term difficult to let properties.</p> <p><u>Sheltered voids</u></p> <p>Average days voids turnaround on void sheltered properties is 28 days for Yardley. The total number of current voids in quarter 1 is 22</p>

Rents	<p>The total percentage of rent collected in Quarter 1 is 97.8% against a target of 94.7%</p> <p>The current amount of rent in Quarter 1 is £1,440,368.10</p>
Repairs	<p>Percentage of RTR (Right to repair) jobs completed on time:</p> <p>Yardley District has achieved a response time of 99.4% as performance for Quarter 1 against the City target of 98%.</p> <p>Average time taken to complete repairs that are not RTR:</p> <p>Performance for this quarter is 10.6 days for the District, against the City standard of 11 days.</p> <p>Percentage of works overdue by more than 5 days as a proportion of jobs received:</p> <p>The District has achieved 15.3% against the City standard of 20%.</p>
Estate Assessments	<p>All our estates have a twice yearly assessment and these have been completed for Yardley. A score of 29+ is rated as excellent and the Yardley conditions of estates score is 32.7</p>

YARDLEY DISTRICT

Child Health Profile August 2015



Key information:

- In 2013, the under 20 population of Yardley district was 32,639; this represents 10% of Birmingham's under 20 population. 29.9% of the district population are under 20 (Birmingham 29%, England 24%)
- 65.4% of Yardley's population are in the most deprived 20% of areas in England
- During 2011/13 Yardley district's under 20 death rate was 64.5% higher than the rate for England (Birmingham was 59.7% higher than England)
- Infant mortality is one area of concern: the district rate was 6.5 per 1,000 live births during 2011/13; this compares to 4.0 nationally and 7.4 for Birmingham.
- The 2011 census showed that 48.5% of the districts under 20 population is made up of BME groups (55.3% Birmingham, 19% England)

The spine chart below is a graphical interpretation of the position of Yardley district according to important child health indicators. The chart portrays Yardley's value (shown by a coloured circle) against the spread of values for all Birmingham districts (the grey horizontal bars) compared to a benchmark of either the England or Birmingham average (the central black line). The circle for Yardley is coloured red for those indicators where Yardley's value is significantly worse than the benchmark, green for indicators where Yardley is significantly better than the benchmark and amber where it is similar to the benchmark. In addition, some indicators are coloured light or dark blue. These are indicators where a value judgement cannot be made about whether a high value is good or bad. For example high diabetes prevalence August indicate poor levels of health in the case of high numbers of people with diabetes; alternatively, it could indicate good performance in primary care if GPs are good at identifying and recording cases of diabetes.

Yardley Children's District 2014 Spine

Key:

- Significantly better than England average
- Not significantly different from England average
- Significantly worse than England average
- No significance can be calculated
- Significantly lower than the England average*
- Significantly higher than the England average*



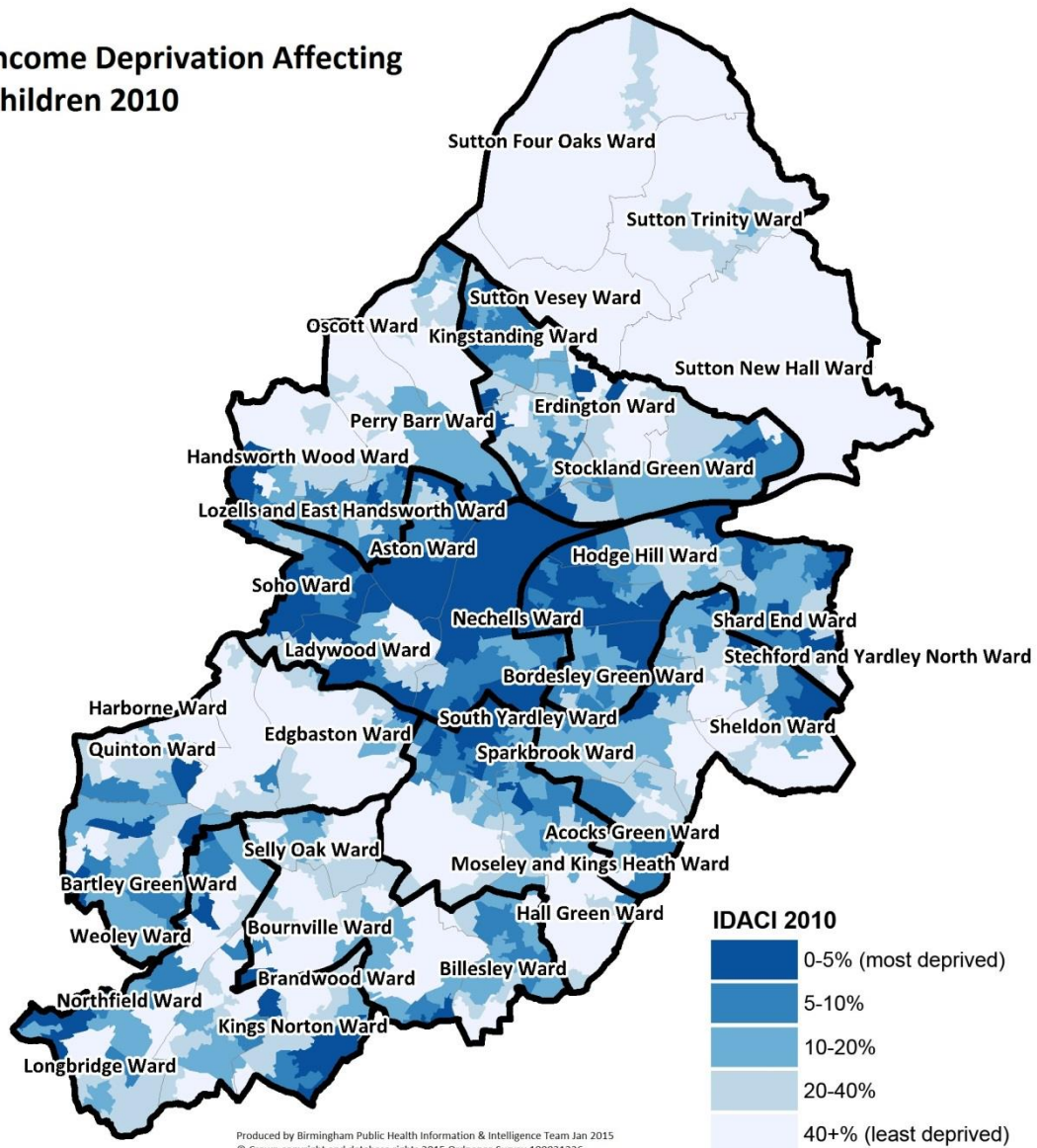
Indicator	Yardley Number	Yardley Stat	B'ham Avg	Eng Avg	District Range
1 Percentage of Children in Poverty 2012	8,560	29.8	29.9	19.2	
2 Early years readiness 2013/14	864	55.0	56.0	60.0	
2 Key Stage 1 L2+ Reading 2013/14	1,406	87.0	88.0	90.0	
2 Key Stage 1 L2+ Writing 2013/14	1,341	83.0	84.0	86.0	
2 Key Stage 1 L2+ Maths 2013/14	1,471	91.0	90.0	92.0	
2 Key Stage 2 L4+ Reading 2013/14	1,160	87.0	86.0	89.0	
2 Key Stage 2 L4+ Writing 2013/14	1,093	82.0	83.0	85.0	
2 Key Stage 2 L4+ Maths 2013/14	1,093	82.0	82.0	86.0	
2 Key Stage 4 Five GCSEs A* to C inc. Maths/English 2013/14	565	58.0	64.0	65.0	
3 Youth Unemployment (NEETS) 2013	253	8.8	6.5	5.3	
4 Excess weight 4-5 year olds 2013/14	370	24.1	23.2	22.5	
4 Excess weight 10-11 year olds 2013/14	517	39.2	38.3	33.5	
5 A & E attendances crude rates amongst 0 - 4 yrs old 2013/14	4,904	546.9	561.3	510.8	
5 Injuries emergency admissions crude rates 14 and under 2013/14	227	90.6	99.3	103.8	
5 Asthma emergency admissions crude rates Under 19 2013/14	n/a	376.8	382.5	221.4	
5 Alcohol Specific Admissions rates 2011/12 to 2013/14 (U18)	n/a	36.4	26.5	44.9	
6 Mortality from all causes (U20) 2011/2013	58	164.5	159.5	100.0	
7 New entrants to the Criminal Justice System 2013/14	70	576.6	507.3	431.0	

Sources of information:

1. % of children age under 16 living in families in receipt of out of work benefits or tax credits where their reported income is less than 60% median income, 2012. Supplied by Department of Works & Pensions
2. Education and skills breakdowns (Early years /Key stage 1, 2, and 4 2013/14) respectively. Based on numbers of children achieving identified standards set nationally. Obtained from CYPF information management team at Birmingham City Council
3. Youth unemployment (NEETS) 2013. Percentage of 16 to 19 years not in work, or education. Obtained from CYPF information management team at Birmingham City Council
4. The combined % of those children in reception classes and then again in Year 6 who when weighed were assessed as Obese or overweight by their BMI. Children are measured yearly. Obtained from the National Child Measurement Programme annually
5. Accident and Emergency attendances 0 – 4 years old 2013/14, additionally emergency inpatients for injuries, asthma or alcohol rates per 10,000. Source: SUS Midlands and Lancashire CSU. At an LA level these figures can be viewed on CHIMAt children profiles
6. Death rates for under 20s 2011/13 from any cause. Source: Office of National Statistic
7. New entrants into the Criminal Justice system 2013/14. Obtain from Birmingham Youth Offending Service. England taken from Public Health Outcomes Framework, and for 2012/13

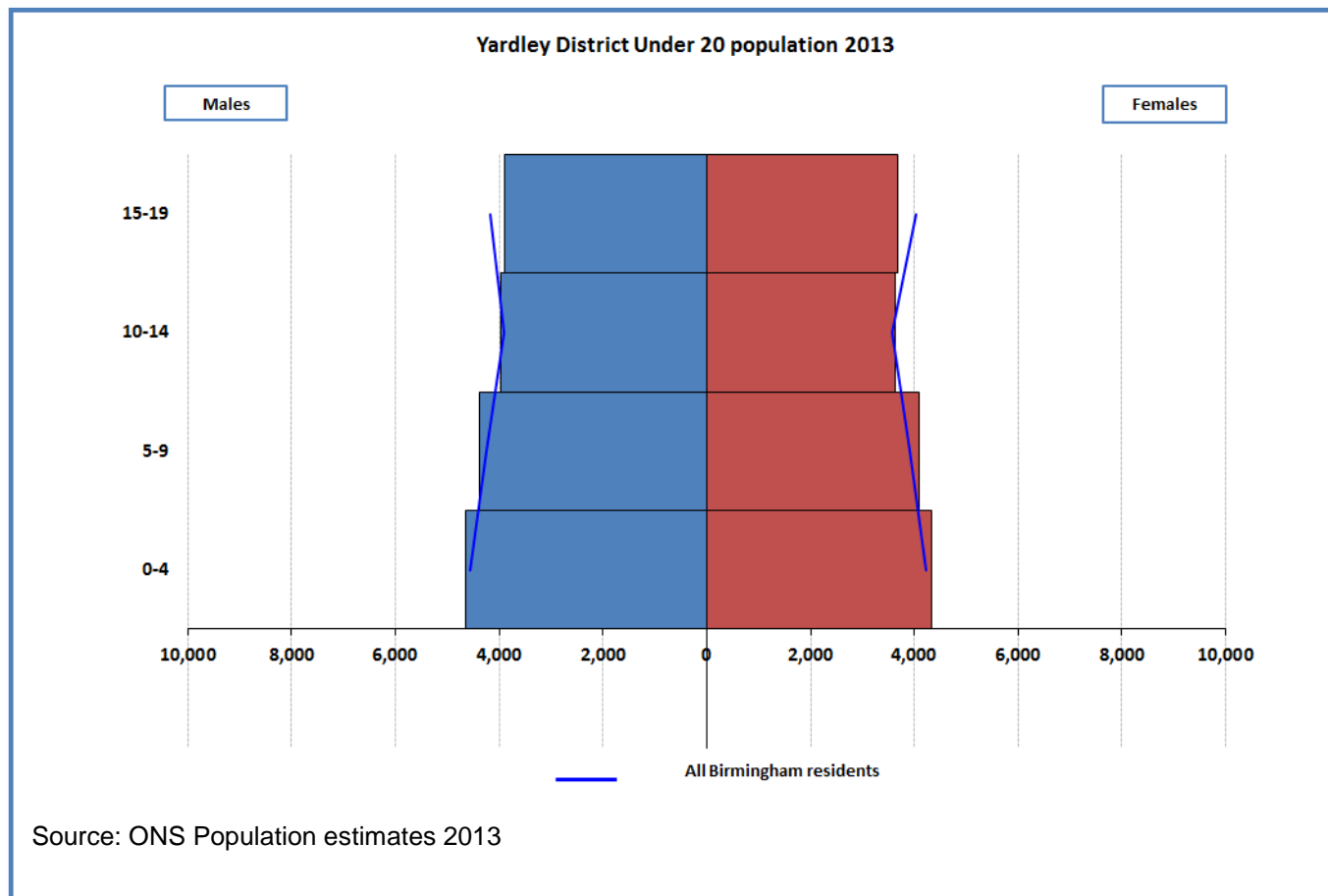
CHILD POVERTY

Income Deprivation Affecting Children 2010



CHILDREN'S POPULATION

Figure 1: Under 20 Population of Yardley district 2013

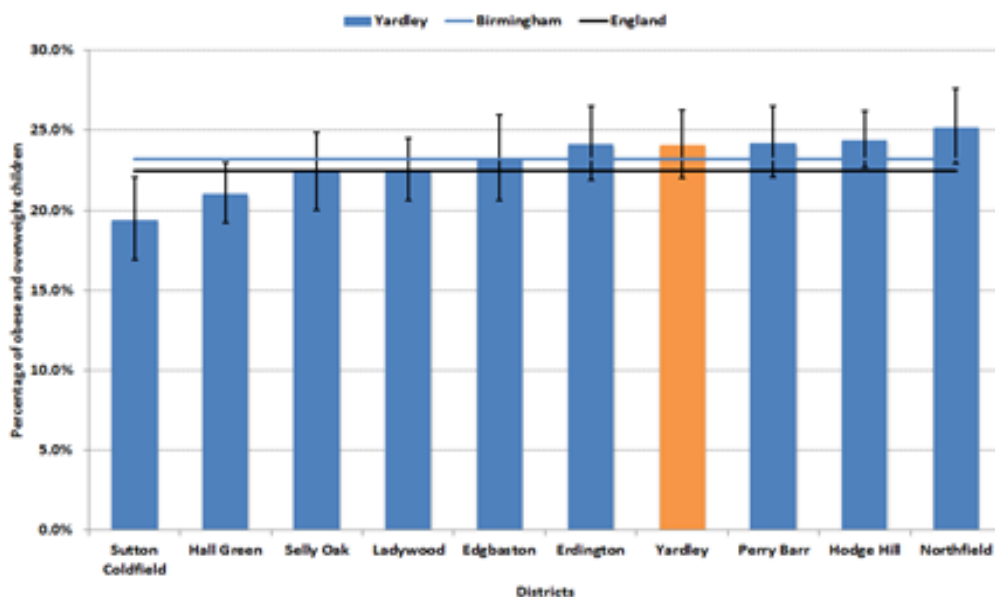


EXCESS WEIGHT (CHILD HEALTH)

Excess weight (overweight and obesity) in children often leads to excess weight in adults, and this is recognised as a major determinant of premature mortality and avoidable ill health.

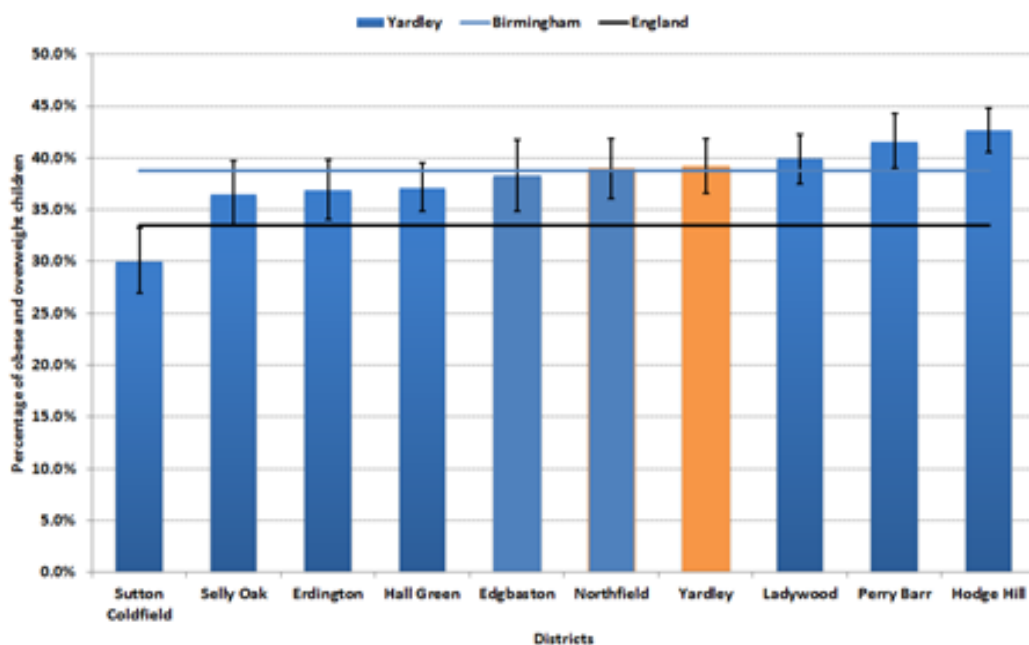
Key evidence – NICE Clinical Guidance 43: Obesity (2010)

Figure 2: Excess Weight in Reception broken down by district (district is highlighted in orange and the black bold horizontal line represents the Birmingham average for 2013/14)



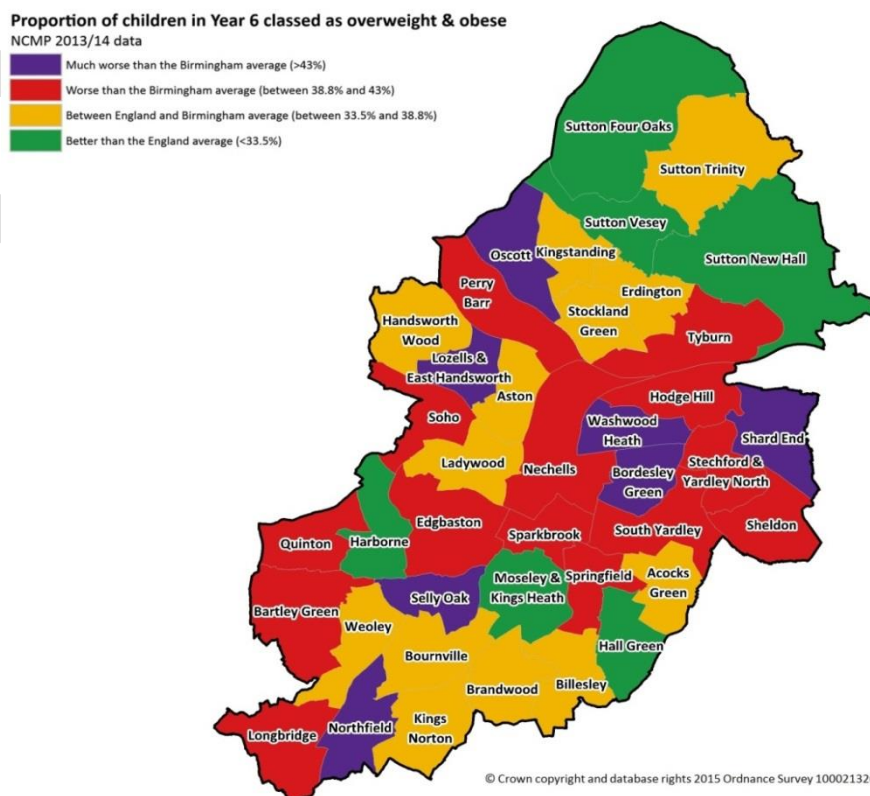
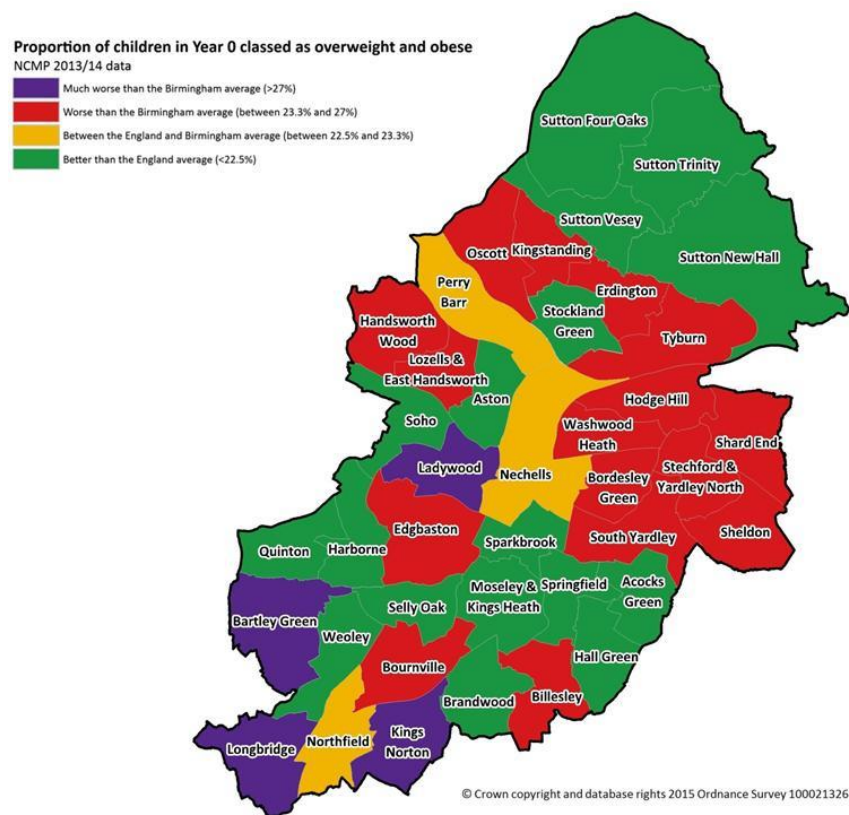
Source: National Child Measure Programme

Figure 3: Excess Weight in Year 6 broken down by district (district is highlighted in orange and the black bold horizontal line represents the Birmingham average for 2013/14)



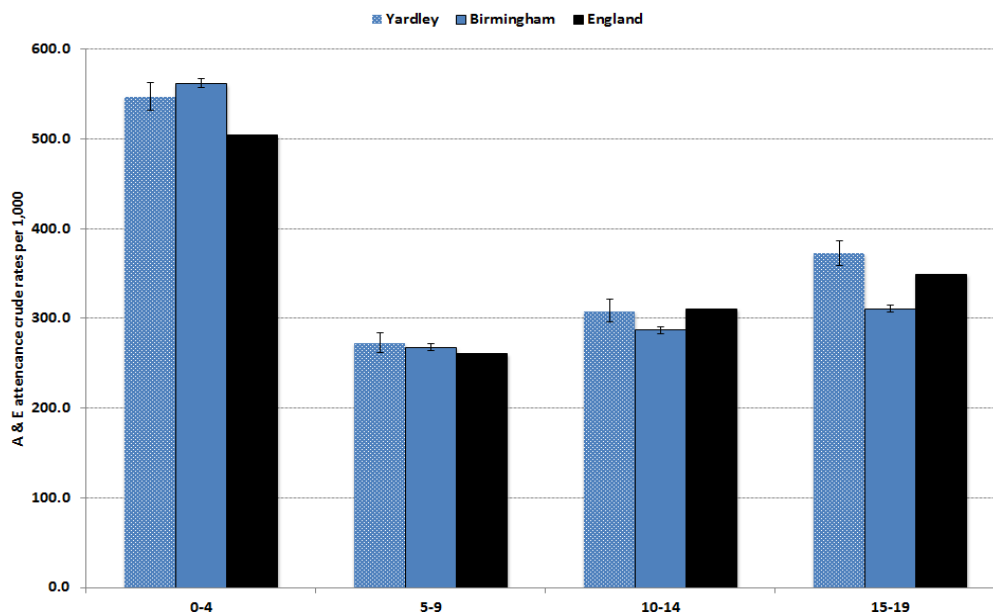
Source: National Child Measure Programme

Figure 4 Birmingham ward map of excess weight by Reception and Year 6 2013/14



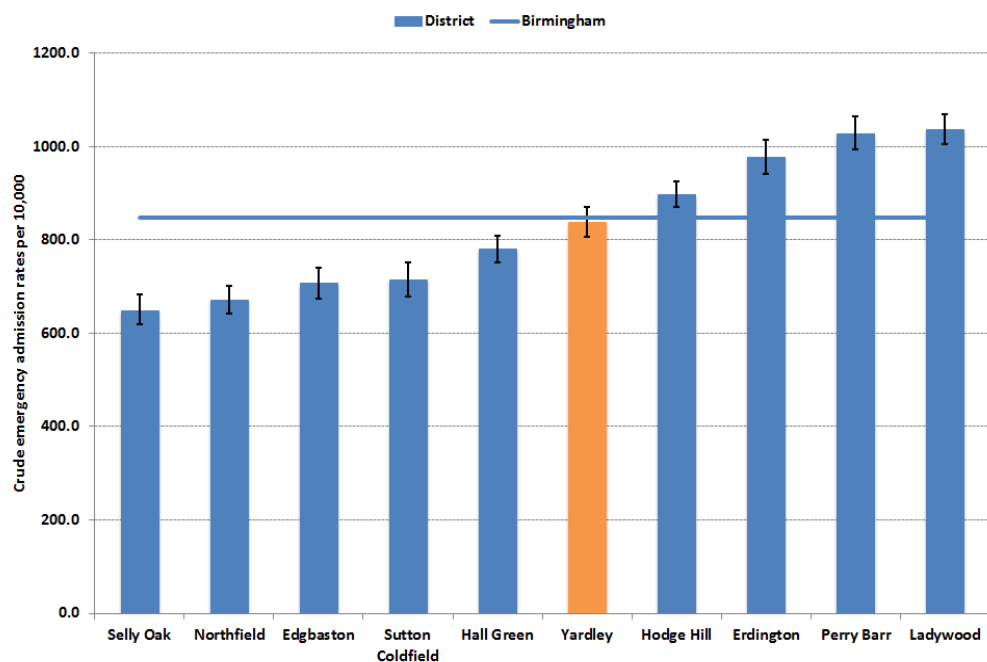
HOSPITALISATION AND CRIME

Figure 5: Accident and Emergency attendance rates per 1,000 2013/14 (0-19 years)



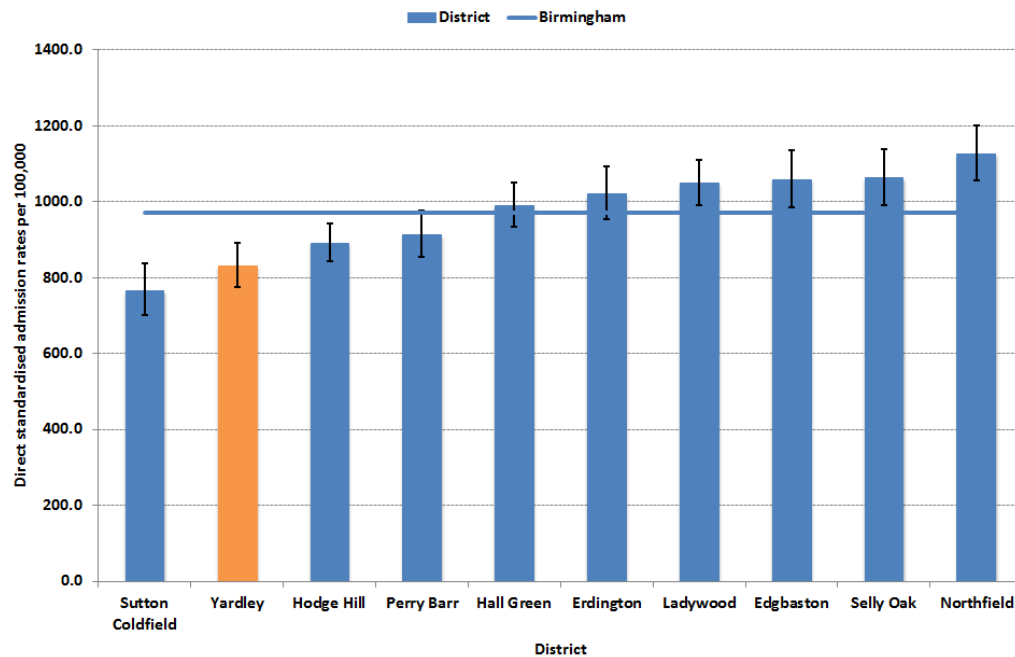
Source: SUS Midlands and Lancashire CSU

Figure 6: Crude emergency admissions rates per 10,000 for 0-19 in 2013/14 (district in orange)



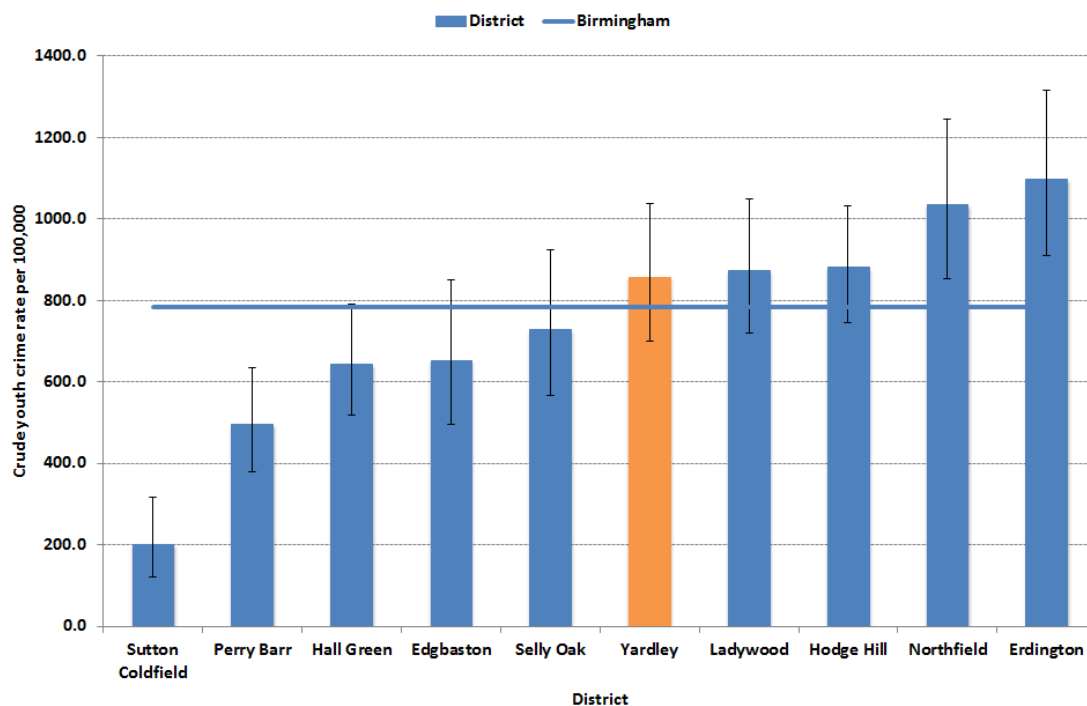
Source: SUS Midlands and Lancashire CSU

Figure 7: Directly standardised emergency admission rates per 100,000 for accidents under 20 in 2013/14 (district in orange)



Source: SUS Midlands and Lancashire CSU

Figure 8: Crude youth offending rates per 100,000 October 2013 to Sept. 2014 (district in orange)



Source: Birmingham Youth Offending Service

ACOCKS GREEN WARD

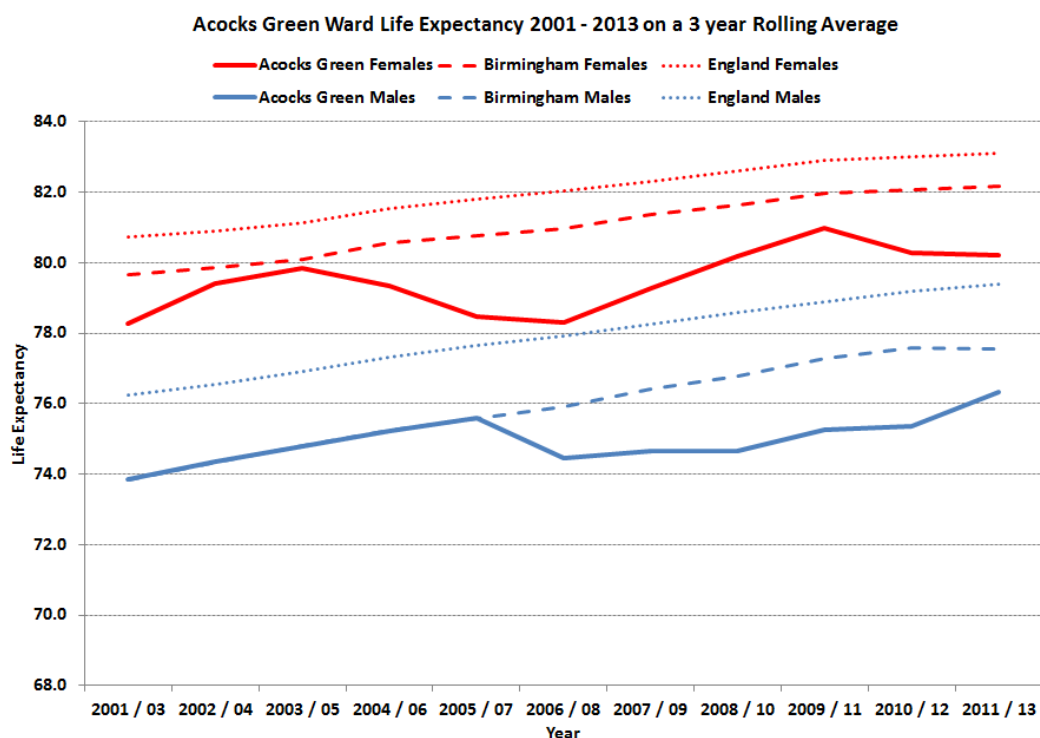
August 2015



Key information:

- In 2013 the estimated population of Acocks Green ward was 28,785 people; this represents 2.6% of Birmingham's population. 87% of the ward's population are under 65 (87% Birmingham, 82% England).
- 63% of Acocks Green's population fall within the most deprived 20% of areas in England.
- Life expectancy for Acocks Green ward males was 76.3 years (Birmingham 77.6, England 79.4) and females were 3.9 higher at 80.2 years (Birmingham 82.2, England 83.1).
- During 2011/13 Acocks Green ward's under 75 death rate was 45.3% higher than the rate for England (Birmingham was 23% higher than England).
- Infant mortality is one area of concern: the ward rate was 6.7 per 1,000 live births during 2011/13; this compares to 4.0 nationally and 7.4 for Birmingham.
- The 2011 census showed that 36.7% of the wards population is made up of from BME groups (42.1% Birmingham, 15% England).

LIFE EXPECTANCY



Source: ONS Deaths/estimated population

Life Expectancy in Acocks Green ward is 78.3 years in 2011/13 (Birmingham overall average 79.9). It is highest in Sutton Vesey ward (85.4 years) and lowest in Shard End ward (75.8 years)

The spine chart below is a graphical interpretation of the position of Acocks Green ward according to important health indicators. The chart portrays Acocks Green's value (shown by a coloured circle) against the spread of values for all Birmingham wards (the grey horizontal bars) compared to a benchmark of either the England or Birmingham average (the central black line). The circle for Acocks Green is coloured red for those indicators where Acocks Green's value is significantly worse than the benchmark, green for indicators where Acocks Green is significantly better than the benchmark and amber where it is similar to the benchmark. In addition, some indicators are coloured light or dark blue. These are indicators where a value judgement cannot be made about whether a high value is good or bad. For example high diabetes prevalence may indicate poor levels of health in the case of high numbers of people with diabetes; alternatively, it could indicate good performance in primary care if GPs are good at identifying and recording cases of diabetes.

Acocks Green Ward 2014 Spine

Key:

- Significantly better than England average
- Not significantly different from England average
- Significantly worse than England average
- No significance can be calculated
- Significantly lower than the England average*
- Significantly higher than the England average*



Indicator	Acocks Green Number	Acocks Green Stat	B'ham Avg	Eng Avg	Ward Range
1 % of Children in "Poverty" 2012	2340	30.1	29.9	19.2	
2 Adults with learning dis. in stable accommodation 2013/14	50	47.5	51.2	73.5	
3 Violent Crime Admissions 2010-14	86	92.6	78.1	57.6	
4 Low Birth Weight 2013	40	8.6	10.0	2.9	
5 Excess weight 4-5 year olds 2013/14	73	18.8	23.2	22.5	
5 Excess weight 10-11 year olds 2013/14	113	34.8	38.8	33.5	
6 Injuries due to falls 65+ Persons 2013/14	120	3608.7	2931.1	2011.0	
7 Infant Mortality 2011-13	n/a	6.7	7.4	4.0	
8 Mortality from all causes U75 2011-13	276	145.3	123.2	100.0	
8 CVD Deaths U75 2011-13	59	143.7	129.5	100.0	
8 Cancer deaths preventable U75 2011-13	71	144.9	116.8	100.0	
8 Respiratory disease deaths preventable U75 2011-13	n/a	169.8	132.8	100.0	
8 Communicable disease deaths 2011-13	60	141.3	111.8	100.0	
8 Diseases of the liver deaths preventable (U75) 2011-13	n/a	203.7	126.1	100.0	
9 Hip fractures 65+ admissions 2013/14	64	644.9	617.8	568.1	
9 Alcohol related admissions 2013/14 (narrow)	212	876.7	711.5	829.4	
10 Diabetes Prevalence 2013/14 (QOF)	2903	10.6	8.1	6.2	
10 Mental Health Prevalence 2013/14 (QOF)	513	1.3	1.1	0.9	
10 Dementia Prevalence 2013/14 (QOF)	91	0.2	0.5	0.6	
10 Depression Prevalence 2013/14 (QOF)	1338	5.0	6.0	6.5	

Sources of information:

- % of work age under 16 living in families in receipt of out of children benefits or tax credits where their reported income is less than 60% median income, 2012. Department of Work & Pensions
- % of adults (aged 18-64) with a learning disability who are known to the council, who are recorded as living in their own home or with their family, BCC Continuous Improvement Team; Public Health Outcomes Framework
- Directly standardised violent crime admission rates per 100,000 population 2010/11 to 2012/13. SUS, Midlands & Lancashire CSU; Public Health Outcomes Framework
- % of live births under 2500g, Office for National Statistics, annual data
- % of children classed as overweight or obese, National Child Measurement Programme
- Directly standardised rate of emergency hospital admissions for injuries due to falls in persons aged 65+ per 100,000 population. SUS, Midlands and Lancashire CSU; Public Health Outcomes Framework, (England rates are for 2012/13)
- The death rate of infants under 1 per 1,000 live births. Office for National Statistics
- Indirectly standardised mortality ratios for specific conditions included in the Public Health Outcomes Framework, Office for National Statistics
- Directly standardised admission rates for fractured neck of femur in people aged 65+ / alcohol related conditions per 100,000. SUS, Midlands and Lancashire CSU; Public Health Outcomes Framework (England figures for 2012/13)
- Crude prevalence of diabetes, mental health conditions, dementia and depression, Quality Outcomes Framework

*Indicators have no polarity - it cannot be determined whether a high value indicates good or poor performance

Priorities

Yardley district has chosen a broad set of priorities covering

- Child health (child poverty)
- Mental health and wellbeing
- Physical health (including substance abuse)

This profile contains information which focuses on a narrower list within the same broad areas:

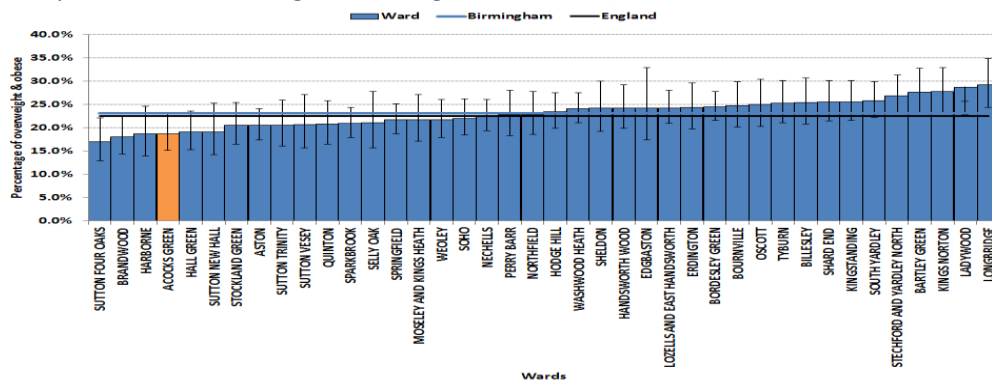
- Child obesity
- Mental health
- Substance abuse (alcohol)

Key Priority A for Acocks Green ward: EXCESS WEIGHT (Child Health)

Excess weight (overweight and obesity) in children often leads to excess weight in adults, and this is recognised as a major determinant of premature mortality and avoidable ill health.

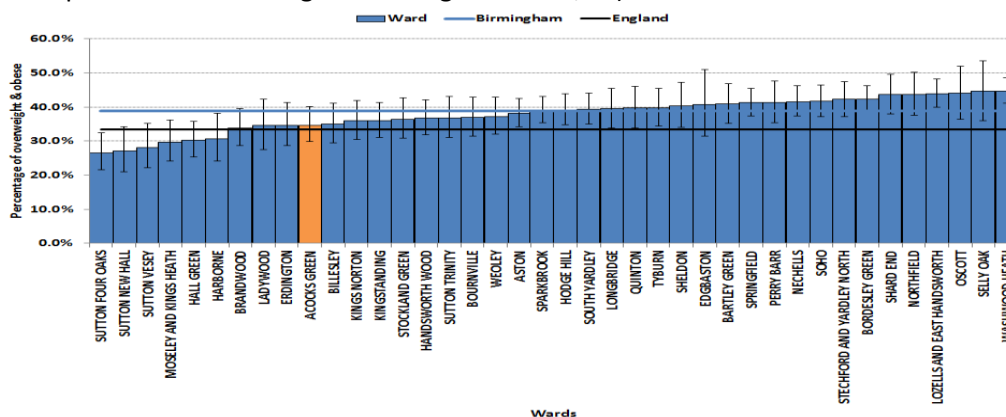
Key evidence: NICE Clinical Guidance 43: Obesity (2010)

Figure 1: Excess Weight in Reception broken down by ward (ward is highlighted in orange and the blue bold horizontal line represents the Birmingham average for 2013/14)



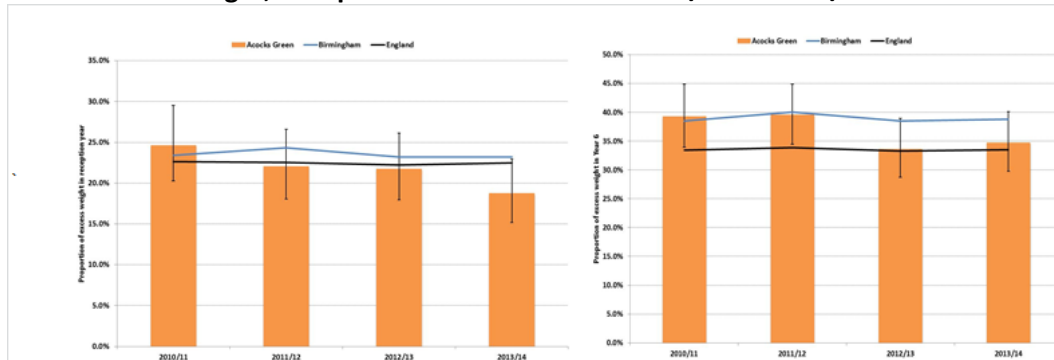
Source: National Child Measure Programme

Figure 2: Excess Weight in Year 6 broken down by ward (ward is highlighted in orange and the blue bold horizontal line represents the Birmingham average for 2013/14)



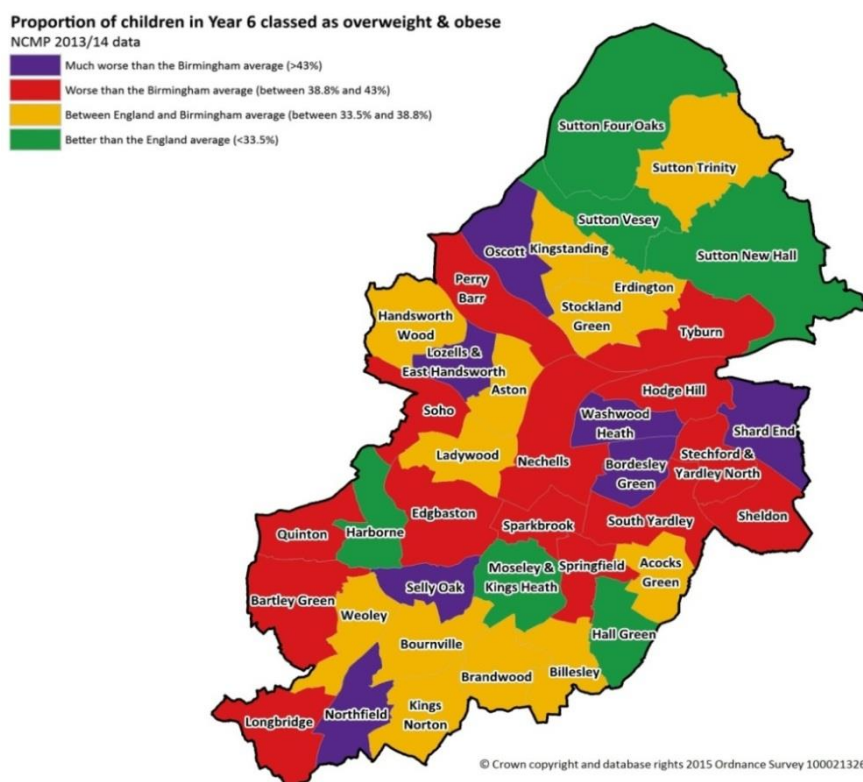
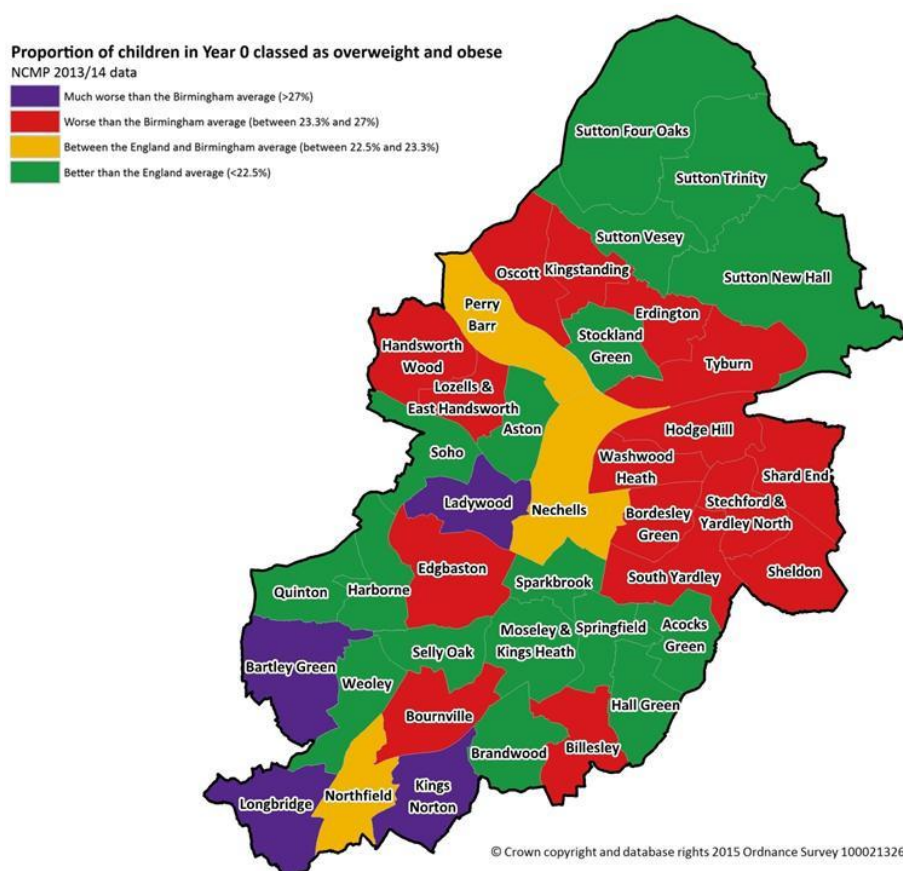
Source: National Child Measure Programme

Figure 3: Child excess weight, Reception and Year 6: Trend 2010/11 to 2013/14



Source: National Child Measurement Programme

Figure 4: Birmingham ward map of excess weight by Reception and Year 6 2013/14

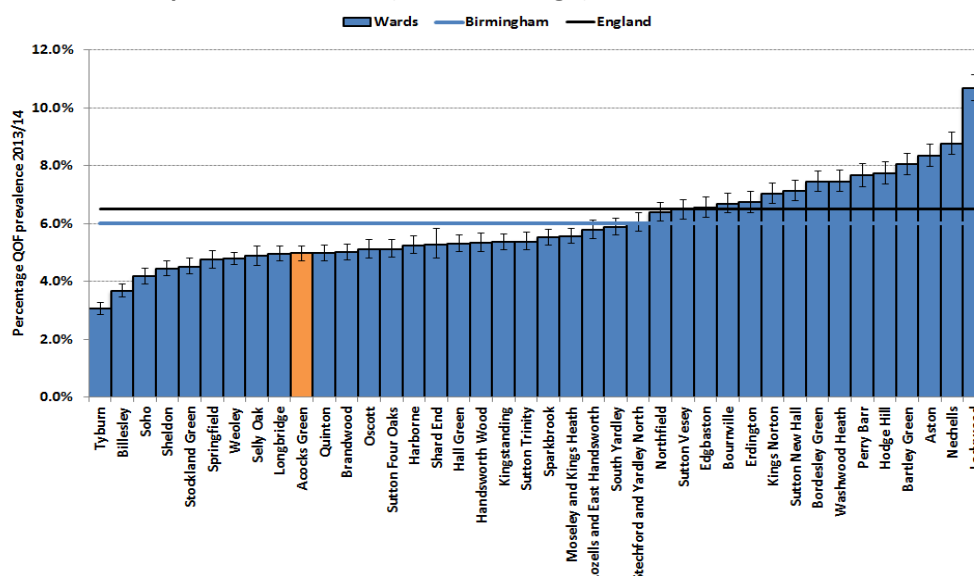


Key Priority B for Acocks Green ward: IMPROVING MENTAL HEALTH AND WELLBEING

Mental ill health represents 23% of reported ill health in the UK and costs England an estimated £105 billion a year.

Key evidence: No Health without Mental Health (2011)

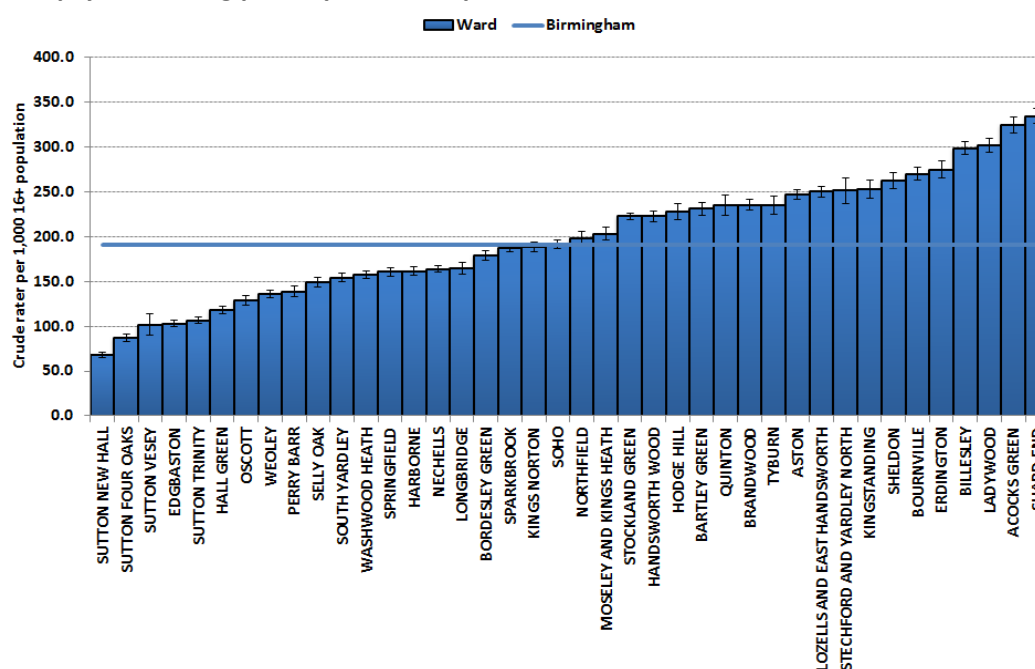
Figure 5: Prevalence of Depression 2013/14 (ward in orange)



Source: Quality Outcomes Framework 2013/14

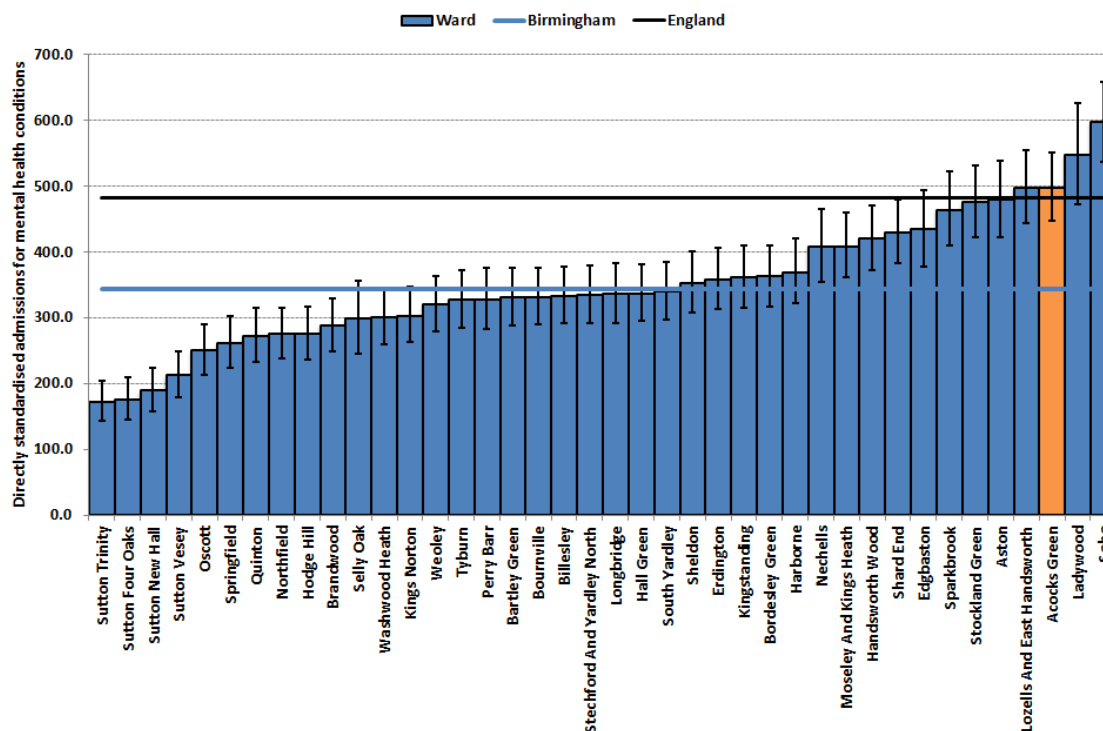
Note: QOF disease prevalence data is collected for GP practices only. Prevalence percentages and 95% confidence intervals for districts are estimated by calculating weighted averages according to the geographical distribution of the whole practice population.

Figure 6: Anti-psychotic drug prescription rates per 1,000 16+ 2013/14



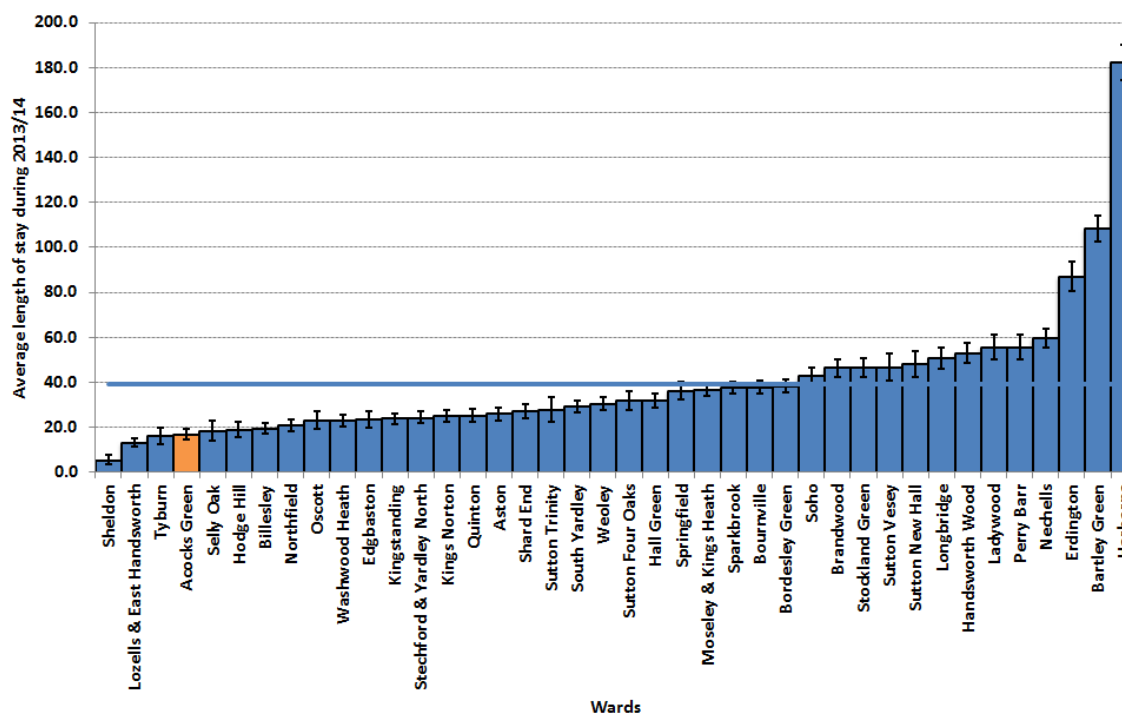
Source: Centre for Medicines Optimisation (Keele University)

Figure7: Admission rates per 100,000 (all ages) for mental health conditions 2011/14 (ward in orange)



Source: SUS Midlands and Lancashire CSU

Figure 8: Average length of stay of mental health inpatients 2013/14 (ward in orange)



Source: SUS Midlands and Lancashire CSU

Key Priority C for Acocks Green ward: SUBSTANCE ABUSE (ALCOHOL)

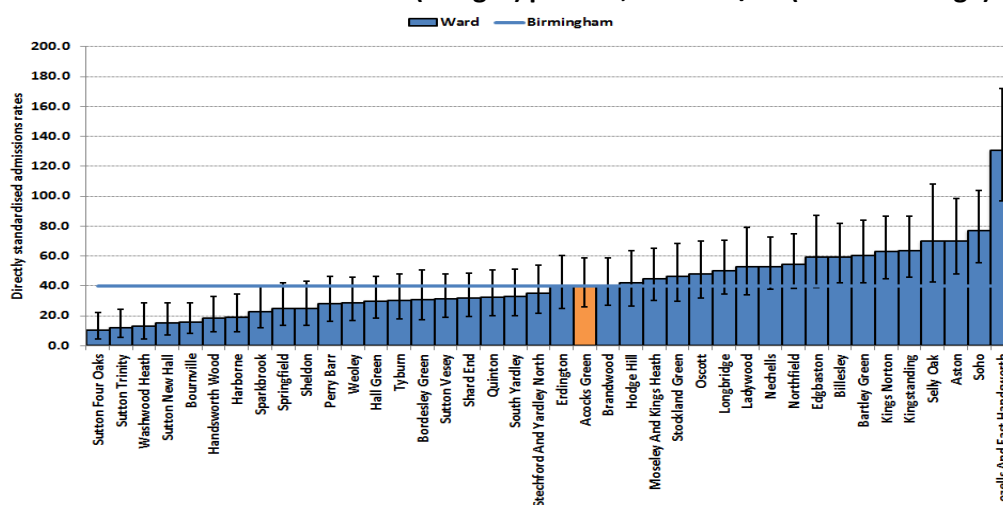
193,575 people (including 20,032 young people) in England received help for alcohol or drug problems during 2012/13.

Example actions:

- Work with service providers to ensure people have access to the right drug treatment services.
- Develop a network of support by working with a range of partners, including voluntary and community sector organisations and the NHS to help people find work, decent accommodation, and positive social networks such as mutual aid groups.
- Work with stakeholders (such as schools) to ensure a strong public health message is provided.

Key evidence: Drug Treatment in England (2013)

Figure 9: Alcoholic liver disease admission rates (all ages) per 100,000 2011/13 (ward in orange)



Source: SUS Midlands and Lancashire CSU

POVERTY

30.1% of Acocks Green's children were living in poverty during 2012. This was compared to a Birmingham average of 29.9% and 19.2% for England. Ladywood ward (42.4%) had the highest percentage in Birmingham during 2012 (Department of Works and Pensions, 2012).

PRIMARY CARE

All general practices in Acocks Green fall within Birmingham Cross City CCG.

ECONOMIC

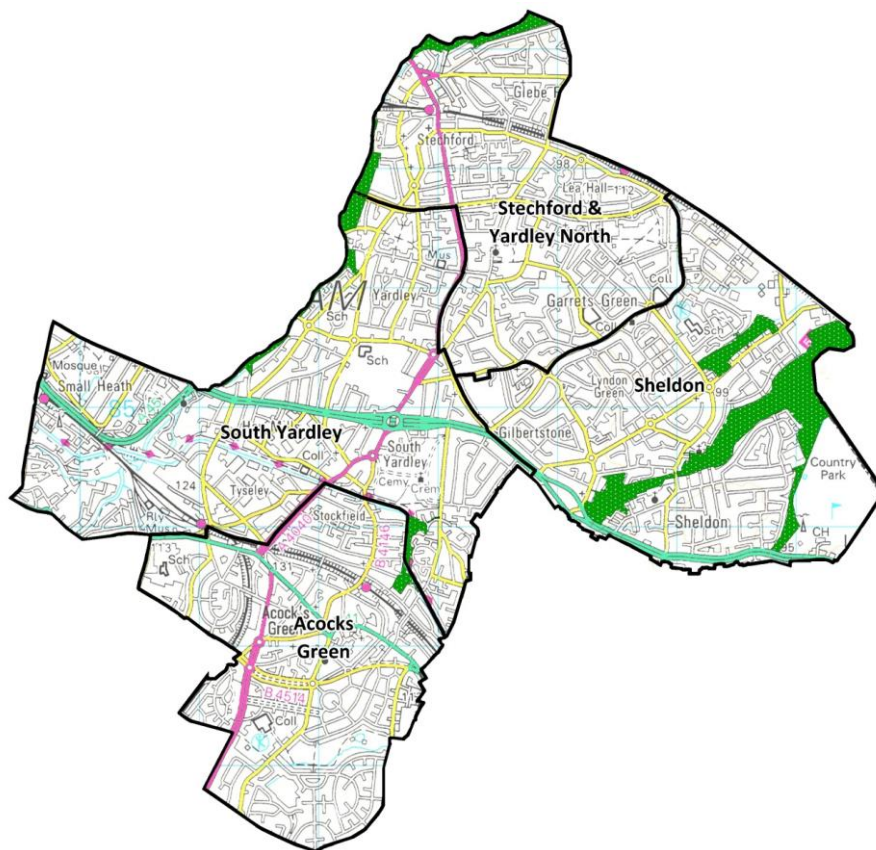
Unemployment levels are 5.2 (6.5% Birmingham average), highest levels are in Aston (15.9%). (BCC/ONS/NOMIS – January 2015).

SATISFACTION

90.7% of people living in Acocks Green are either fairly or very satisfied with living in the local area (Birmingham average 86.5%), (Birmingham opinion survey Nov 2013 to Oct 2014).

SHELDON WARD

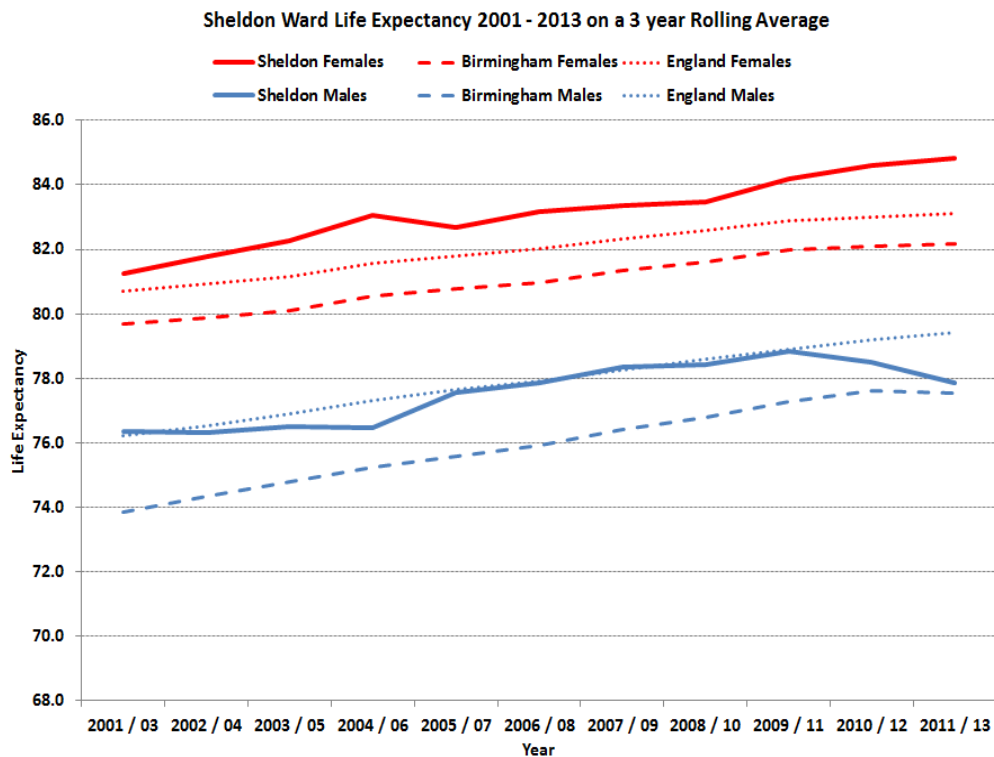
August 2015



Key information:

- In 2013 the estimated population of Sheldon ward was 22,110 people; this represents 2.0% of Birmingham's population. 81.7% of the ward's population are under 65 (87% Birmingham, 82% England).
- 37.5% of Sheldon's population fall within the most deprived 20% of areas in England.
- Life expectancy for Sheldon ward males was 77.9 years (Birmingham 77.6, England 79.4) and females were 7.0 higher at 84.8 years (Birmingham 82.2, England 83.1).
- During 2011/13 Sheldon ward's under 75 death rate was 0.8% lower than the rate for England (Birmingham was 23% higher than England).
- Infant mortality is one area of concern: the ward rate was 9.1 per 1,000 live births during 2011/13; this compares to 4.0 nationally and 7.4 for Birmingham.
- The 2011 census showed that 15.1% of the wards population is made up of from BME groups (42.1% Birmingham, 15% England).

LIFE EXPECTANCY



Source: ONS Deaths/estimated population

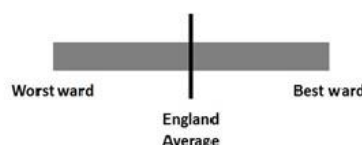
Life Expectancy in Sheldon ward is 81.3 years in 2011/13 (Birmingham overall average 79.9). It is highest in Sutton Vesey ward (85.4 years) and lowest in Shard End ward (75.8 years)

The spine chart below is a graphical interpretation of the position of Sheldon ward according to important health indicators. The chart portrays Sheldon's value (shown by a coloured circle) against the spread of values for all Birmingham wards (the grey horizontal bars) compared to a benchmark of either the England or Birmingham average (the central black line). The circle for Sheldon is coloured red for those indicators where Sheldon's value is significantly worse than the benchmark, green for indicators where Sheldon is significantly better than the benchmark and amber where it is similar to the benchmark. In addition, some indicators are coloured light or dark blue. These are indicators where a value judgement cannot be made about whether a high value is good or bad. For example high diabetes prevalence may indicate poor levels of health in the case of high numbers of people with diabetes; alternatively, it could indicate good performance in primary care if GPs are good at identifying and recording cases of diabetes.

Sheldon Ward 2014 Spine

Key:

- Significantly better than England average
- Not significantly different from England average
- Significantly worse than England average
- No significance can be calculated
- Significantly lower than the England average*
- Significantly higher than the England average*



Indicator	Sheldon Number	Sheldon Stat	B'ham Avg	Eng Avg	Ward Range
1 % of Children in "Poverty" 2012	1295	27.1	29.9	19.2	
2 Adults with learning dis. in stable accommodation 2013/14	38	45.9	51.2	73.5	
3 Violent Crime Admissions 2010-14	46	68.2	78.1	57.6	
4 Low Birth Weight 2013	23	7.6	10.0	2.9	
5 Excess weight 4-5 year olds 2013/14	59	24.3	23.2	22.5	
5 Excess weight 10-11 year olds 2013/14	84	40.4	38.8	33.5	
6 Injuries due to falls 65+ Persons 2013/14	105	3122.1	2931.1	2011.0	
7 Infant Mortality 2011-13	n/a	9.1	7.4	4.0	
8 Mortality from all causes U75 2011-13	184	99.2	123.2	100.0	
8 CVD Deaths U75 2011-13	44	105.3	129.5	100.0	
8 Cancer deaths preventable U75 2011-13	42	93.8	116.8	100.0	
8 Respiratory disease deaths preventable U75 2011-13	n/a	148.6	132.8	100.0	
8 Communicable disease deaths 2011-13	35	82.7	111.8	100.0	
8 Diseases of the liver deaths preventable (U75) 2011-13	n/a	124.8	126.1	100.0	
9 Hip fractures 65+ admissions 2013/14	62	598.8	617.8	568.1	
9 Alcohol related admissions 2013/14 (narrow)	130	619.7	711.5	829.4	
10 Diabetes Prevalence 2013/14 (QOF)	2573	9.8	8.1	6.2	
10 Mental Health Prevalence 2013/14 (QOF)	457	1.3	1.1	0.9	
10 Dementia Prevalence 2013/14 (QOF)	95	0.3	0.5	0.6	
10 Depression Prevalence 2013/14 (QOF)	1156	4.5	6.0	6.5	

Sources of information:

- % of children age under 16 living in families in receipt of out of work benefits or tax credits where their reported income is less than 60% median income, 2012. Department of Work & Pensions
- % of adults (aged 18-64) with a learning disability who are known to the council, who are recorded as living in their own home or with their family, BCC Continuous Improvement Team; Public Health Outcomes Framework
- Directly standardised violent crime admission rates per 100,000 population 2010/11 to 2012/13. SUS, Midlands & Lancashire CSU; Public Health Outcomes Framework
- % of live births under 2500g, Office for National Statistics, annual data
- % of children classed as overweight or obese, National Child Measurement Programme
- Directly standardised rate of emergency hospital admissions for injuries due to falls in persons aged 65+ per 100,000 population. SUS, Midlands and Lancashire CSU; Public Health Outcomes Framework, (England rates are for 2012/13)
- The death rate of infants under 1 per 1,000 live births. Office for National Statistics
- Indirectly standardised mortality ratios for specific conditions included in the Public Health Outcomes Framework, Office for National Statistics
- Directly standardised admission rates for fractured neck of femur in people aged 65+ / alcohol related conditions per 100,000. SUS, Midlands and Lancashire CSU; Public Health Outcomes Framework (England figures for 2012/13)
- Crude prevalence of diabetes, mental health conditions, dementia and depression, Quality Outcomes Framework

*Indicators have no polarity - it cannot be determined whether a high value indicates good or poor performance

Priorities

Yardley district has chosen a broad set of priorities covering

- Child health (child poverty)
- Mental health and wellbeing
- Physical health (including substance abuse)

This profile contains information which focuses on a narrower list within the same broad areas:

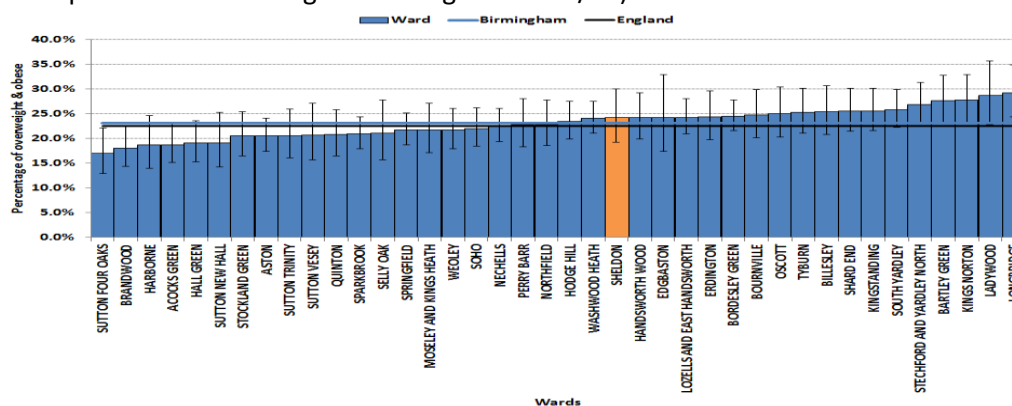
- Child obesity
- Mental health
- Substance abuse (alcohol)

Key Priority A for Sheldon ward: EXCESS WEIGHT (Child Health)

Excess weight (overweight and obesity) in children often leads to excess weight in adults, and this is recognised as a major determinant of premature mortality and avoidable ill health.

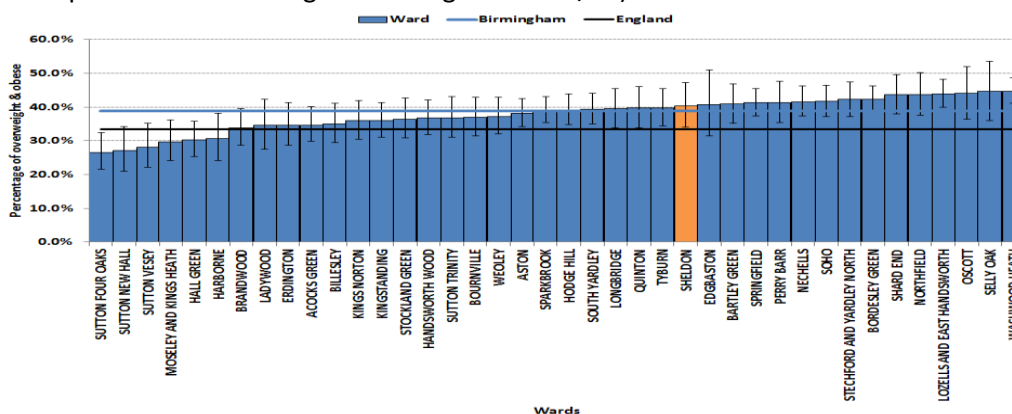
Key evidence: NICE Clinical Guidance 43: Obesity (2010)

Figure 1: Excess Weight in Reception broken down by ward (ward is highlighted in orange and the blue bold horizontal line represents the Birmingham average for 2013/14)



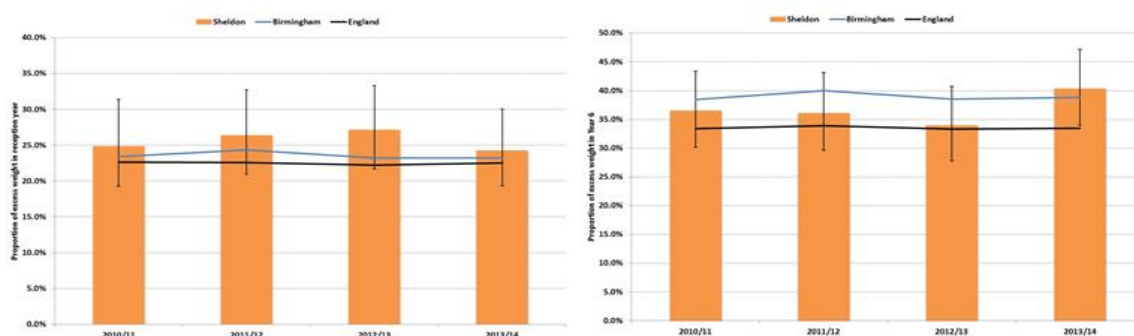
Source: National Child Measure Programme

Figure 2: Excess Weight in Year 6 broken down by ward (ward is highlighted in orange and the blue bold horizontal line represents the Birmingham average for 2013/14)



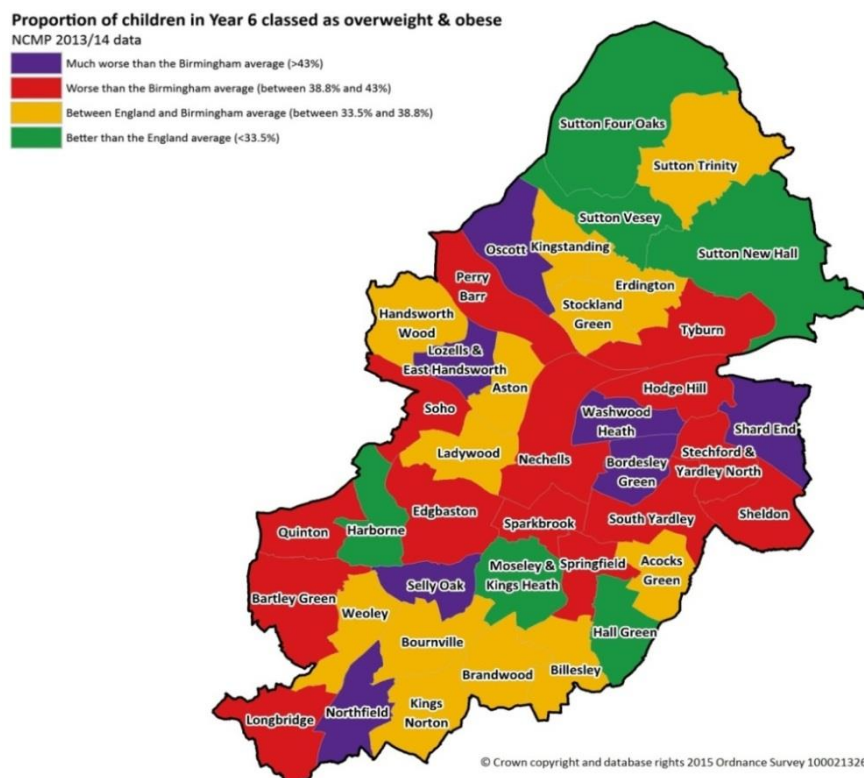
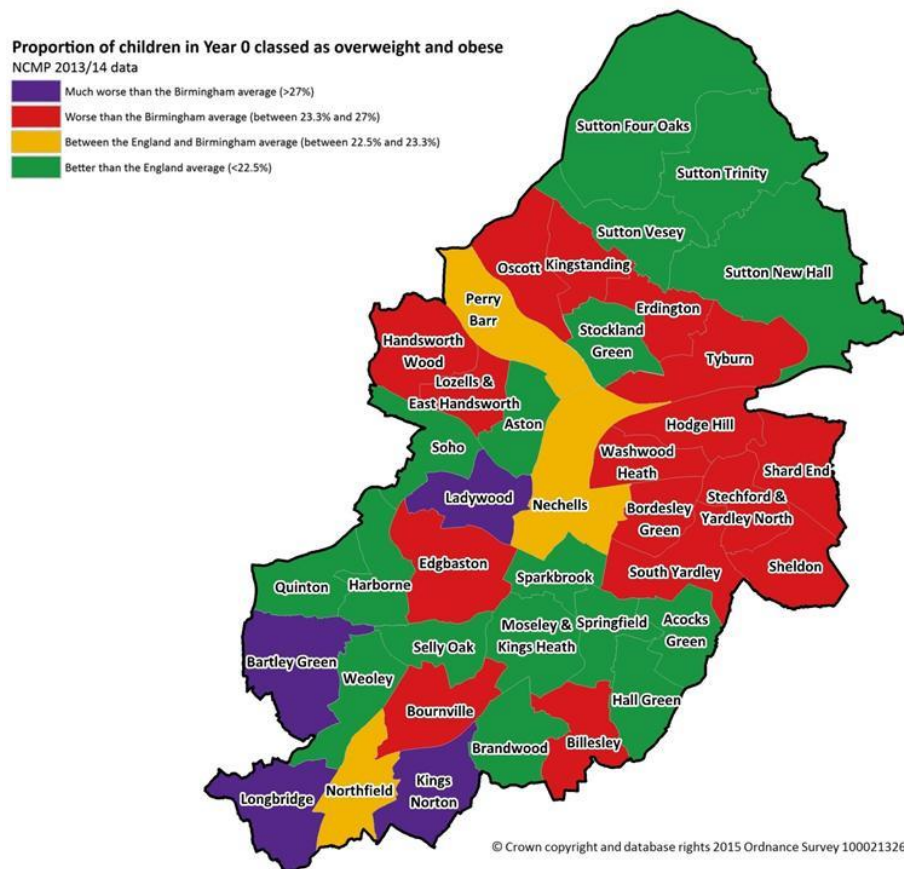
Source: National Child Measure Programme

Figure 3: Child excess weight, Reception and Year 6: Trend 2010/11 to 2013/14



Source: National Child Measurement Programme

Figure 4: Birmingham ward map of excess weight by Reception and Year 6 2013/14

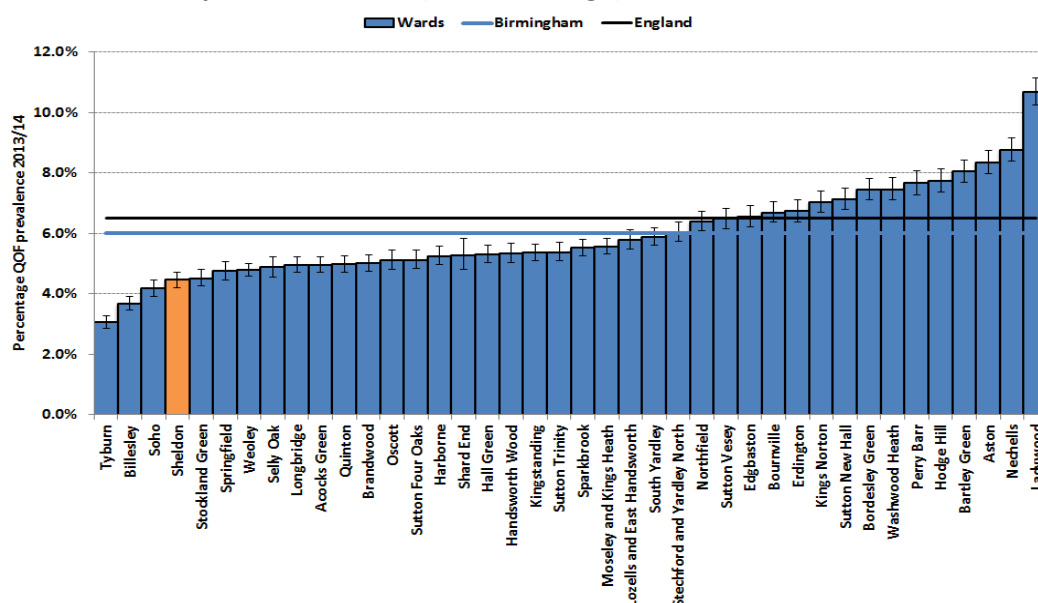


Key Priority B for Sheldon ward: IMPROVING MENTAL HEALTH AND WELLBEING

Mental ill health represents 23% of reported ill health in the UK and costs England an estimated £105 billion a year.

Key evidence: No Health without Mental Health (2011)

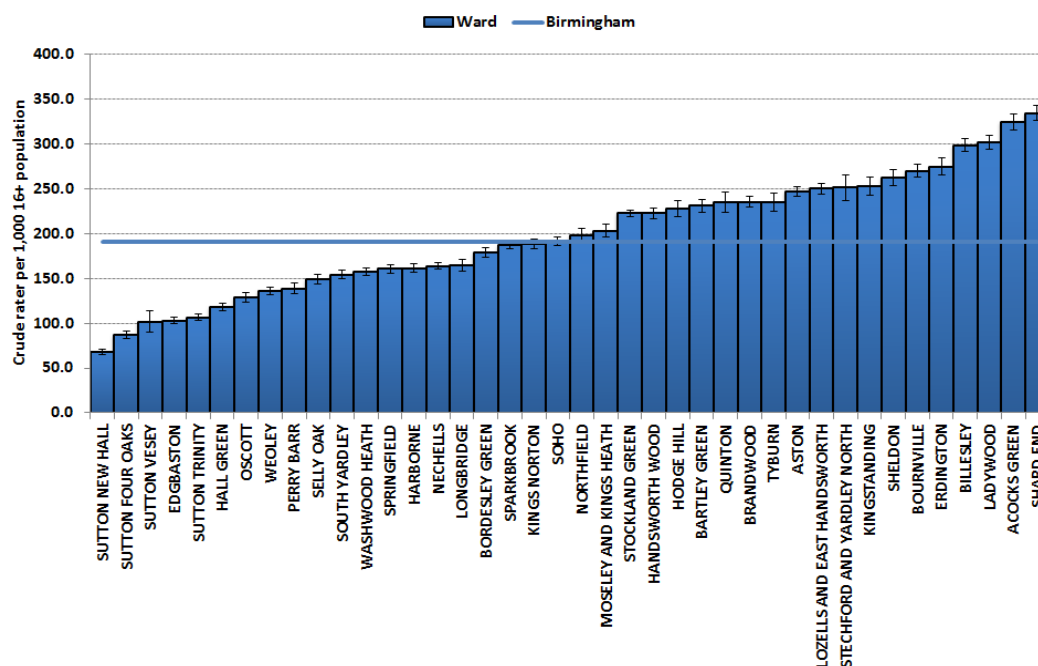
Figure 5: Prevalence of Depression 2013/14 (ward in orange)



Source: Quality Outcomes Framework 2013/14

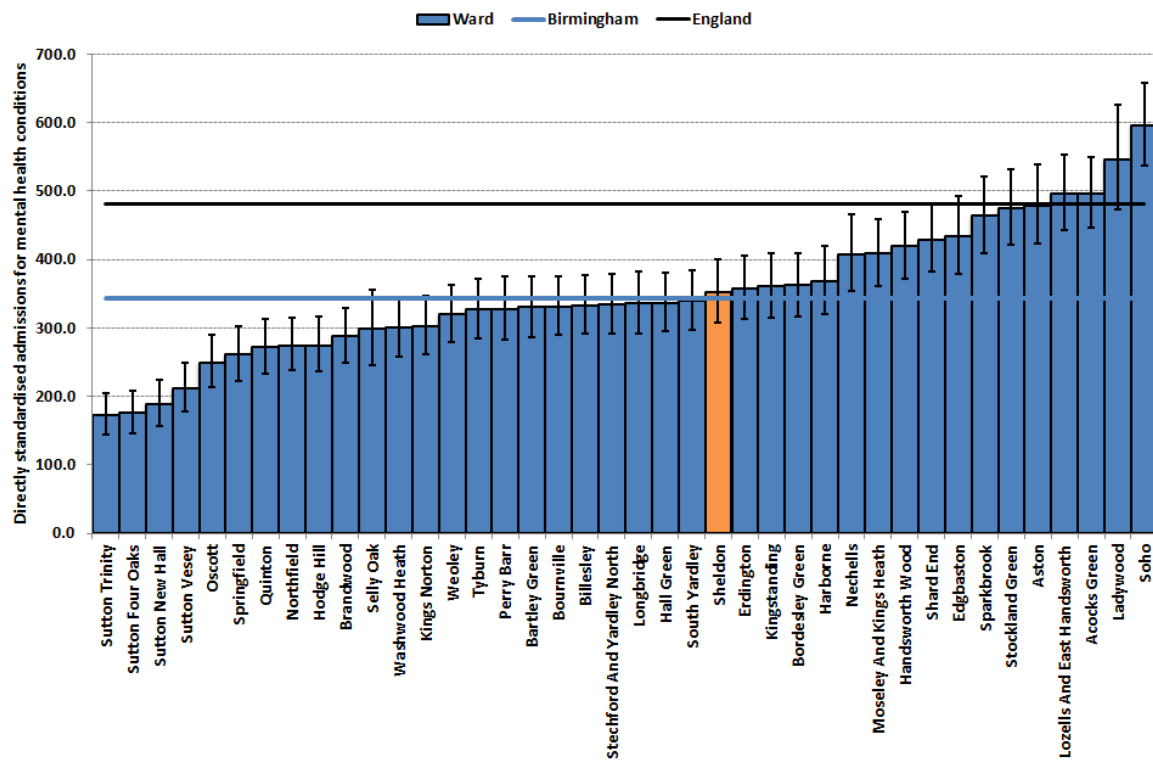
Note: QOF disease prevalence data is collected for GP practices only. Prevalence percentages and 95% confidence intervals for districts are estimated by calculating weighted averages according to the geographical distribution of the whole practice population.

Figure 6: Anti-psychotic drug prescription rates per 1,000 16+ population 2013/14



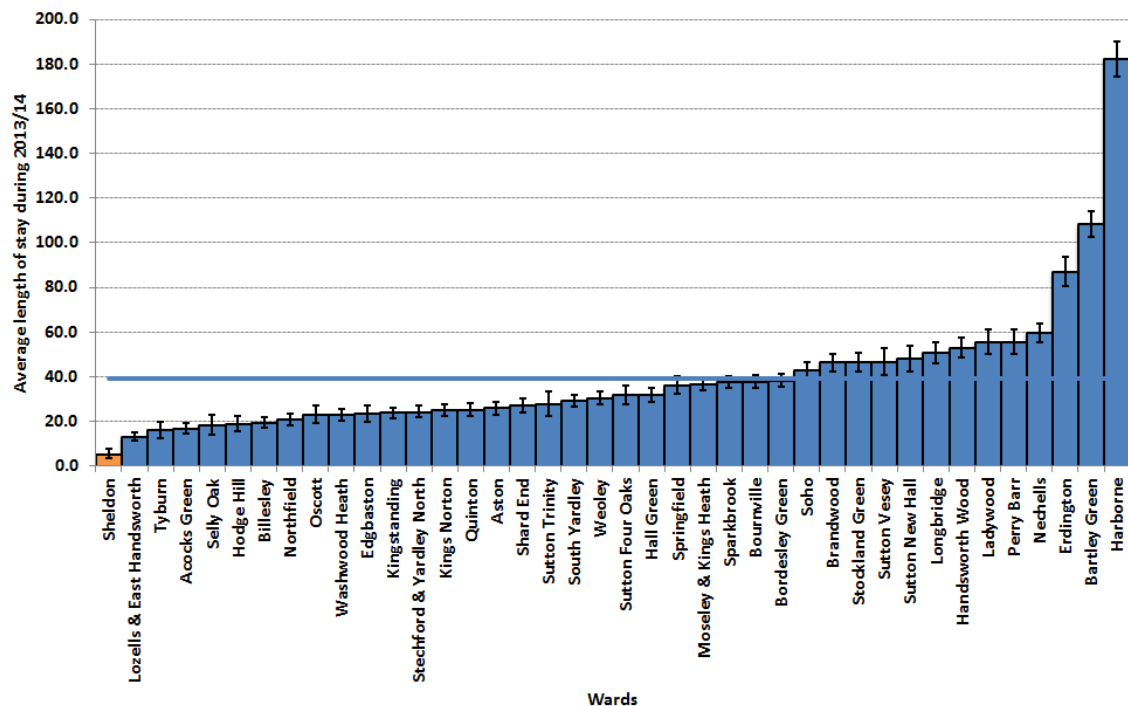
Source: Centre for Medicines Optimisation (Keele University)

Figure7: Admission rates per 100,000 (all ages) for mental health conditions 2011/14 (ward in orange)



Source: SUS Midlands and Lancashire CSU

Figure 8: Average length of stay of mental health inpatients 2013/14 (ward in orange)



Source: SUS Midlands and Lancashire CSU

Key Priority C for Sheldon ward: SUBSTANCE ABUSE (ALCOHOL)

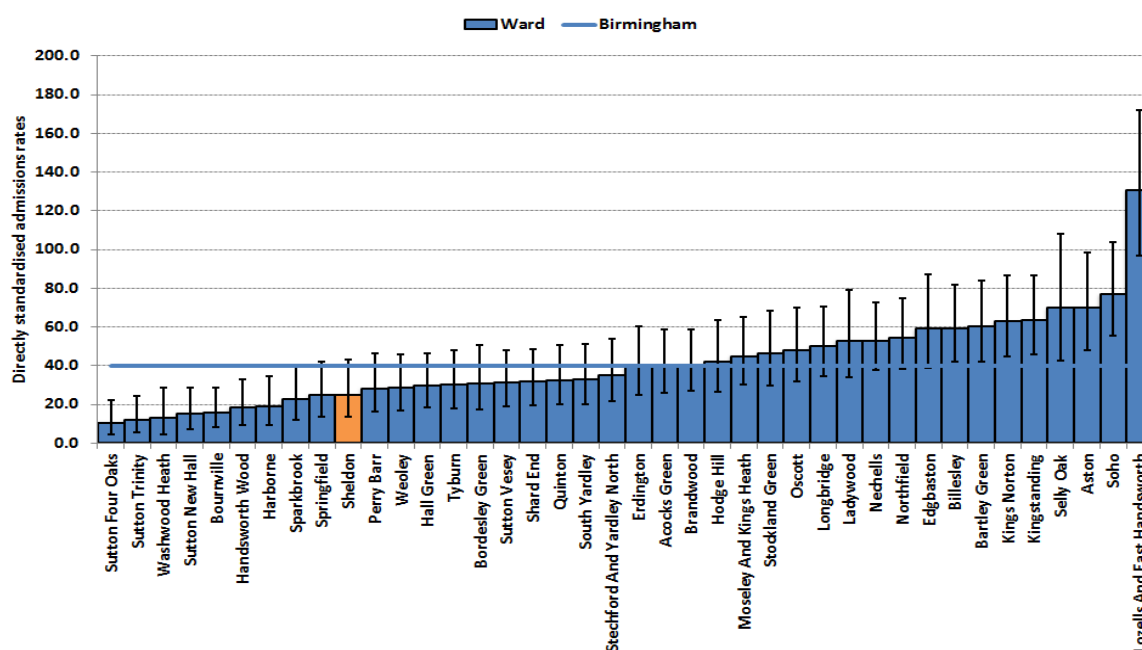
193,575 people (including 20,032 young people) in England received help for alcohol or drug problems during 2012/13.

Example actions:

- Work with service providers to ensure people have access to the right drug treatment services.
- Develop a network of support by working with a range of partners, including voluntary and community sector organisations and the NHS to help people find work, decent accommodation, and positive social networks such as mutual aid groups.
- Work with stakeholders (such as schools) to ensure a strong public health message is provided.

Key evidence: Drug Treatment in England (2013)

Figure 9: Alcoholic liver disease admission rates (all ages) per 100,000 2011/13 (ward in orange)



Source: SUS Midlands and Lancashire CSU

POVERTY

27.1% of Sheldon's children were living in poverty during 2012. This was compared to a Birmingham average of 29.9% and 19.2% for England. Ladywood ward (42.4%) had the highest percentage in Birmingham during 2012 (Department of Works and Pensions, 2012).

PRIMARY CARE

The majority of general practices in Sheldon fall within Birmingham Cross City CCG (34%) and the remainder are part of Birmingham South Central CCG (16%) and Solihull CCG (50%).

ECONOMIC

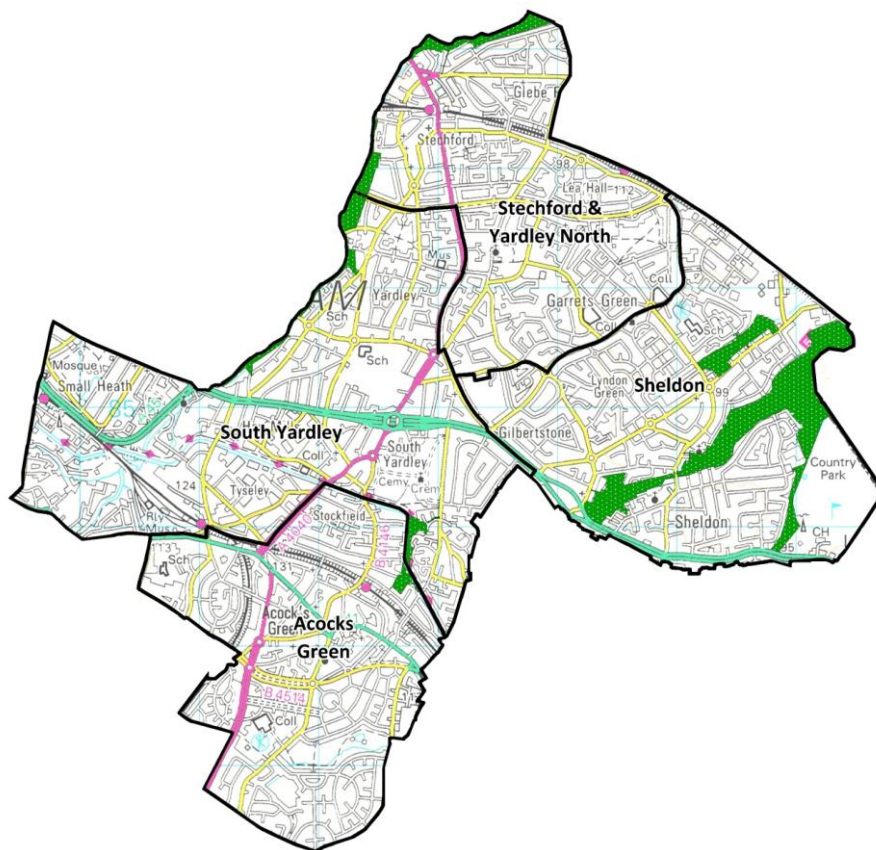
Unemployment levels are 3.9 (6.5% Birmingham average), highest levels are in Aston (15.9%). (BCC/ONS/NOMIS – January 2015).

SATISFACTION

83.5% of people living in Sheldon are either fairly or very satisfied with living in the local area (Birmingham average 86.5%), (Birmingham opinion survey Nov 2013 to Oct 2014).

SOUTH YARDLEY WARD

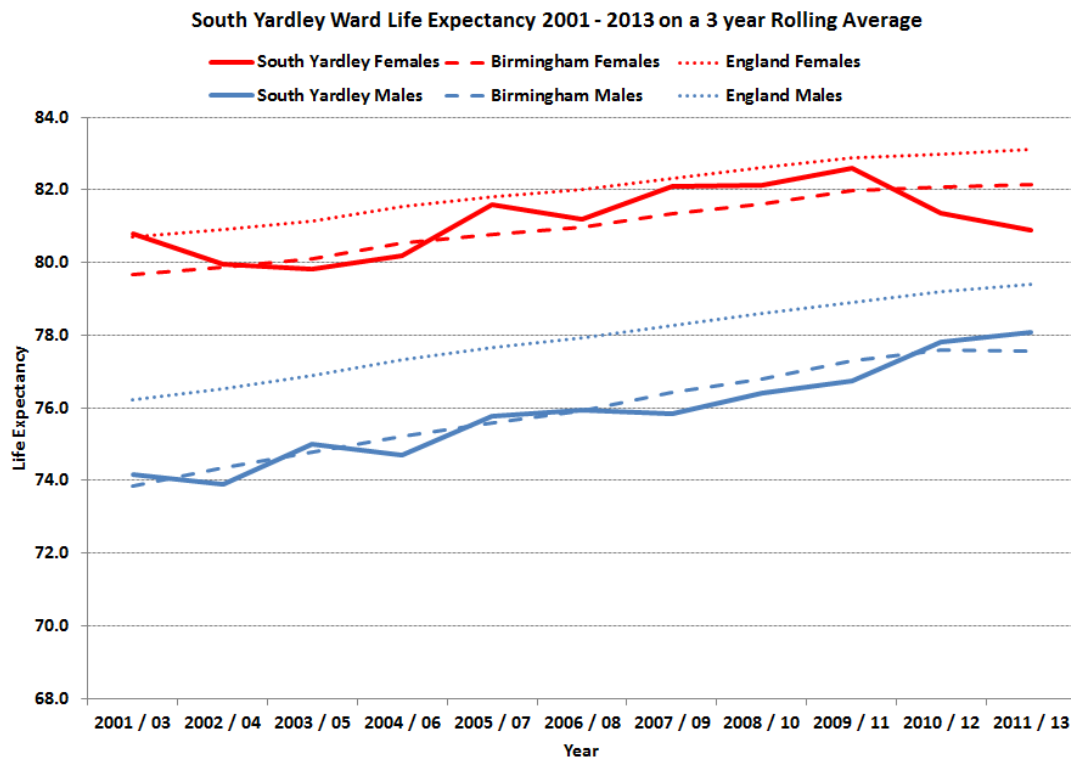
August 2015



Key information:

- In 2013 the estimated population of South Yardley ward was 31,605 people; this represents 2.9% of Birmingham's population. 89.1% of the ward's population are under 65 (87% Birmingham, 82% England).
- 75.7% of South Yardley's population fall within the most deprived 20% of areas in England.
- Life expectancy for South Yardley ward males was 78.1 years (Birmingham 77.6, England 79.4) and females were 2.8 higher at 80.9 years (Birmingham 82.2, England 83.1).
- During 2011/13 South Yardley ward's under 75 death rate was 23.2% higher than the rate for England (Birmingham was 23% higher than England).
- The Infant mortality is for the ward was 4.0 per 1,000 live births during 2011/13; this compares to 4.0 nationally and 7.4 for Birmingham.
- The 2011 census showed that 47.9% of the wards population is made up of from BME groups (42.1% Birmingham, 15% England).

LIFE EXPECTANCY



Source: ONS Deaths/estimated population

Life Expectancy in South Yardley ward is 79.5 years in 2011/13 (Birmingham overall average 79.9). It is highest in Sutton Vesey ward (85.4 years) and lowest in Shard End ward (75.8 years).

The spine chart below is a graphical interpretation of the position of South Yardley ward according to important health indicators. The chart portrays South Yardley's value (shown by a coloured circle) against the spread of values for all Birmingham wards (the grey horizontal bars) compared to a benchmark of either the England or Birmingham average (the central black line). The circle for South Yardley is coloured red for those indicators where South Yardley's value is significantly worse than the benchmark, green for indicators where South Yardley is significantly better than the benchmark and amber where it is similar to the benchmark. In addition, some indicators are coloured light or dark blue. These are indicators where a value judgement cannot be made about whether a high value is good or bad. For example high diabetes prevalence may indicate poor levels of health in the case of high numbers of people with diabetes; alternatively, it could indicate good performance in primary care if GPs are good at identifying and recording cases of diabetes.

South Yardley Ward 2014 Spine

Key:

- Significantly better than England average
- Not significantly different from England average
- Significantly worse than England average
- No significance can be calculated
- Significantly lower than the England average*
- Significantly higher than the England average*



Indicator	South Yardley Number	South Yardley Stat	B'ham Avg	Eng Avg	Ward Range
1 % of Children in "Poverty" 2012	2675	29.3	29.9	19.2	
2 Adults with learning dis. in stable accommodation 2013/14	44	61.6	51.2	73.5	
3 Violent Crime Admissions 2010-14	78	76.6	78.1	57.6	
4 Low Birth Weight 2013	60	9.9	10.0	2.9	
5 Excess weight 4-5 year olds 2013/14	127	25.9	23.2	22.5	
5 Excess weight 10-11 year olds 2013/14	172	39.5	38.8	33.5	
6 Injuries due to falls 65+ Persons 2013/14	94	3979.0	2931.1	2011.0	
7 Infant Mortality 2011-13	n/a	4.0	7.4	4.0	
8 Mortality from all causes U75 2011-13	278	140.8	123.2	100.0	
8 CVD Deaths U75 2011 -13	76	179.9	129.5	100.0	
8 Cancer deaths preventable U75 2011-13	69	153.1	116.8	100.0	
8 Respiratory disease deaths preventable U75 2011-13	n/a	155.6	132.8	100.0	
8 Communicable disease deaths 2011 -13	40	129.3	111.8	100.0	
8 Diseases of the liver deaths preventable (U75) 2011 -13	n/a	170.3	126.1	100.0	
9 Hip fractures 65+ admissions 2013/14	54	687.9	617.8	568.1	
9 Alcohol related admissions 2013/14 (narrow)	166	692.2	711.5	829.4	
10 Diabetes Prevalence 2013/14 (QOF)	3043	11.2	8.1	6.2	
10 Mental Health Prevalence 2013/14 (QOF)	498	1.3	1.1	0.9	
10 Dementia Prevalence 2013/14 (QOF)	134	0.3	0.5	0.6	
10 Depression Prevalence 2013/14 (QOF)	1560	5.9	6.0	6.5	

Sources of information:

- % of children age under 16 living in families in receipt of out of work benefits or tax credits where their reported income is less than 60% median income, 2012. Department of Work & Pensions
- % of adults (aged 18-64) with a learning disability who are known to the council, who are recorded as living in their own home or with their family, BCC Continuous Improvement Team; Public Health Outcomes Framework
- Directly standardised violent crime admission rates per 100,000 population 2010/11 to 2012/13. SUS, Midlands & Lancashire CSU; Public Health Outcomes Framework
- % of live births under 2500g, Office for National Statistics, annual data
- % of children classed as overweight or obese, National Child Measurement Programme
- Directly standardised rate of emergency hospital admissions for injuries due to falls in persons aged 65+ per 100,000 population. SUS, Midlands and Lancashire CSU; Public Health Outcomes Framework, (England rates are for 2012/13)
- The death rate of infants under 1 per 1,000 live births. Office for National Statistics
- Indirectly standardised mortality ratios for specific conditions included in the Public Health Outcomes Framework, Office for National Statistics
- Directly standardised admission rates for fractured neck of femur in people aged 65+ / alcohol related conditions per 100,000. SUS, Midlands and Lancashire CSU; Public Health Outcomes Framework (England figures for 2012/13)
- Crude prevalence of diabetes, mental health conditions, dementia and depression, Quality Outcomes Framework

*Indicators have no polarity - it cannot be determined whether a high value indicates good or poor performance

Priorities

Yardley district has chosen a broad set of priorities covering

- Child health (child poverty)
- Mental health and wellbeing
- Physical health (including substance abuse)

This profile contains information which focuses on a narrower list within the same broad areas:

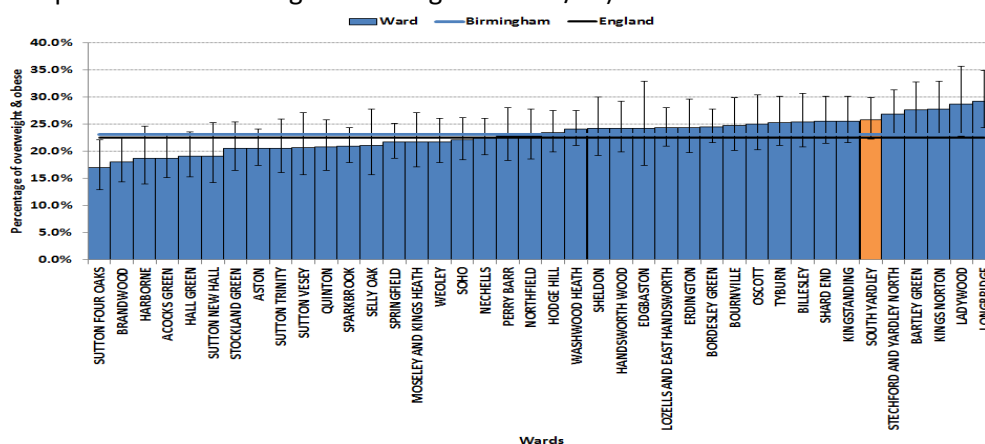
- Child obesity
- Mental health
- Substance abuse (alcohol)

Key Priority A for South Yardley ward: EXCESS WEIGHT (Child Health)

Excess weight (overweight and obesity) in children often leads to excess weight in adults, and this is recognised as a major determinant of premature mortality and avoidable ill health.

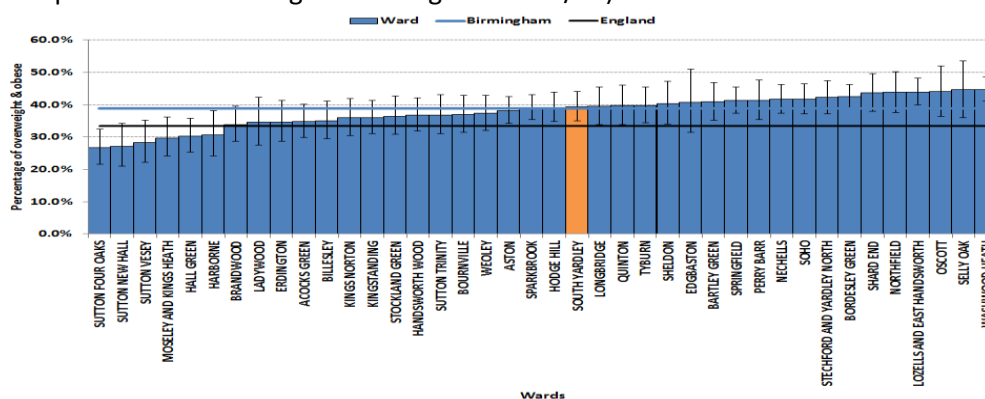
Key evidence: NICE Clinical Guidance 43: Obesity (2010)

Figure 1: Excess Weight in Reception broken down by ward (ward is highlighted in orange and the blue bold horizontal line represents the Birmingham average for 2013/14)



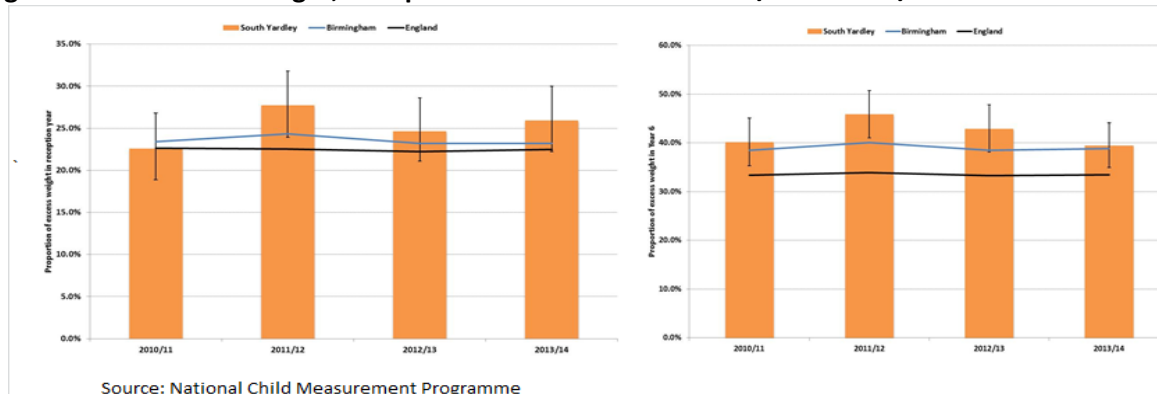
Source: National Child Measure Programme

Figure 2: Excess Weight in Year 6 broken down by ward (ward is highlighted in orange and the blue bold horizontal line represents the Birmingham average for 2013/14)



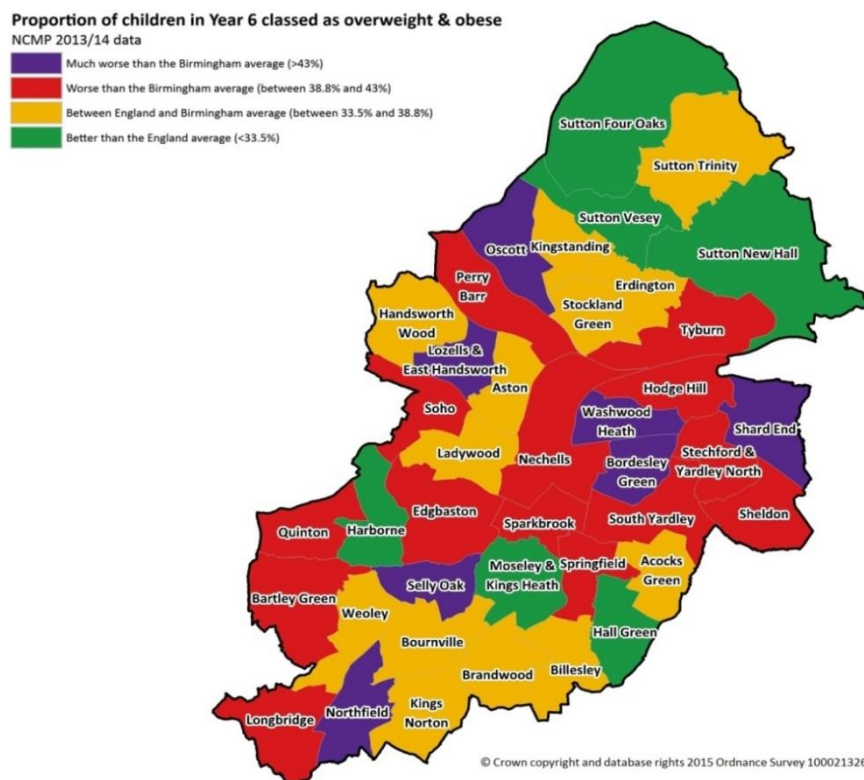
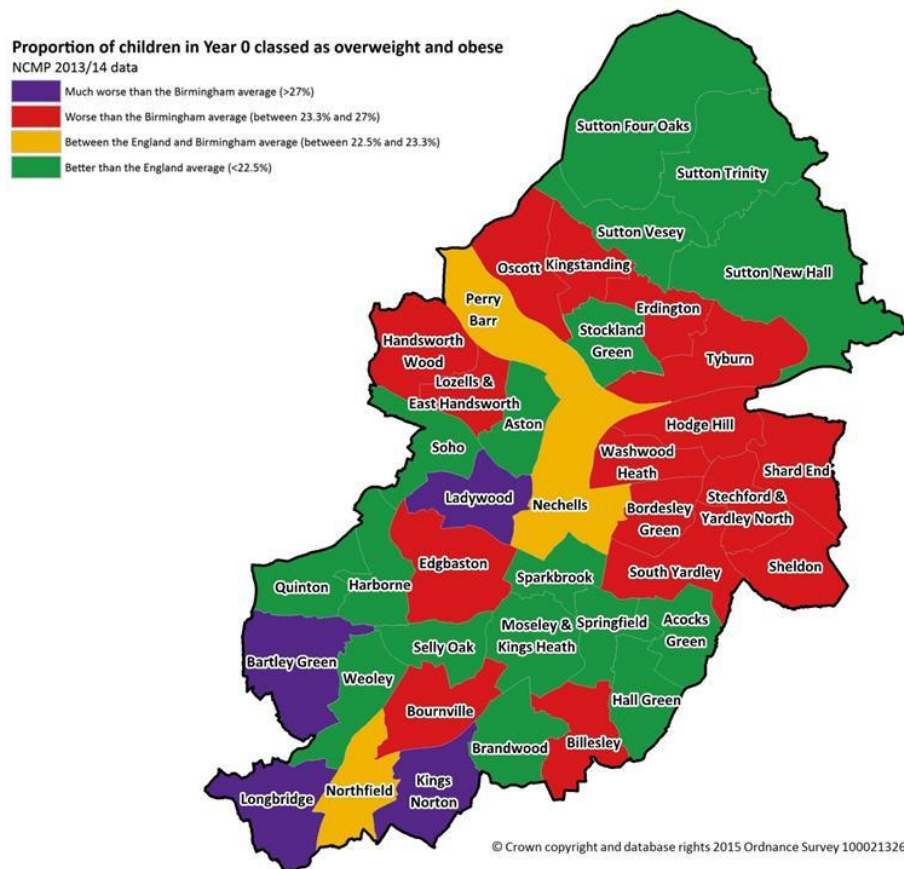
Source: National Child Measure Programme

Figure 3: Child excess weight, Reception and Year 6: Trend 2010/11 to 2013/14



Source: National Child Measurement Programme

Figure 4: Birmingham ward map of excess weight by Reception and Year 6 2013/14

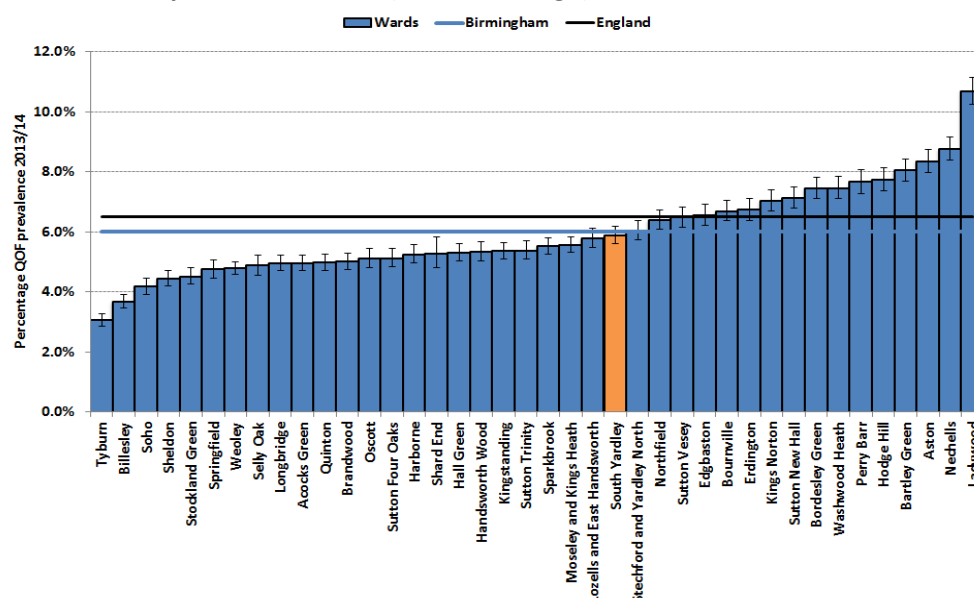


Key Priority B for South Yardley ward: IMPROVING MENTAL HEALTH AND WELLBEING

Mental ill health represents 23% of reported ill health in the UK and costs England an estimated £105 billion a year.

Key evidence: No Health without Mental Health (2011)

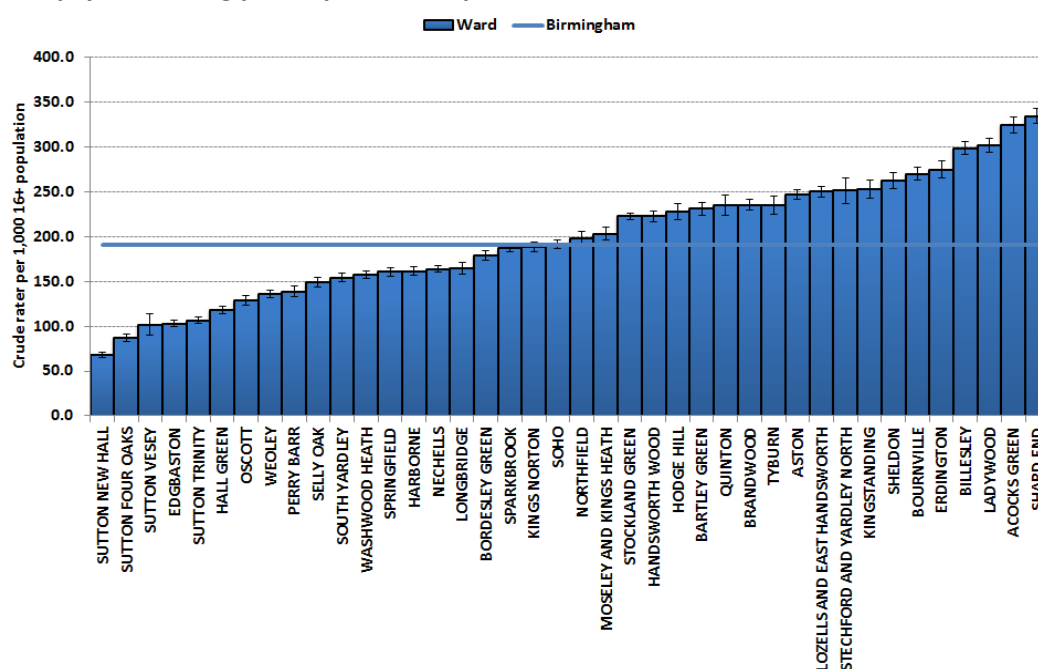
Figure 5: Prevalence of Depression 2013/14 (ward in orange)



Source: Quality Outcomes Framework 2013/14

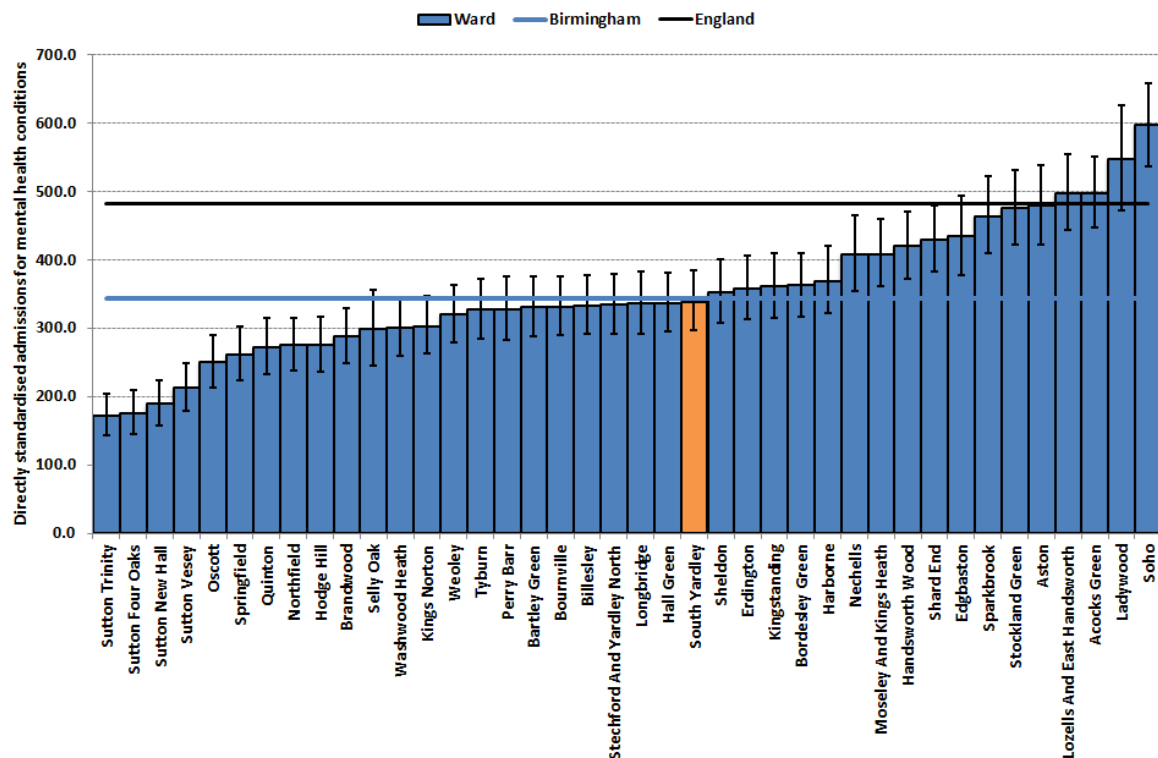
Note: QOF disease prevalence data is collected for GP practices only. Prevalence percentages and 95% confidence intervals for districts are estimated by calculating weighted averages according to the geographical distribution of the whole practice population.

Figure 6: Anti-psychotic drug prescription rates per 1,000 16+ population



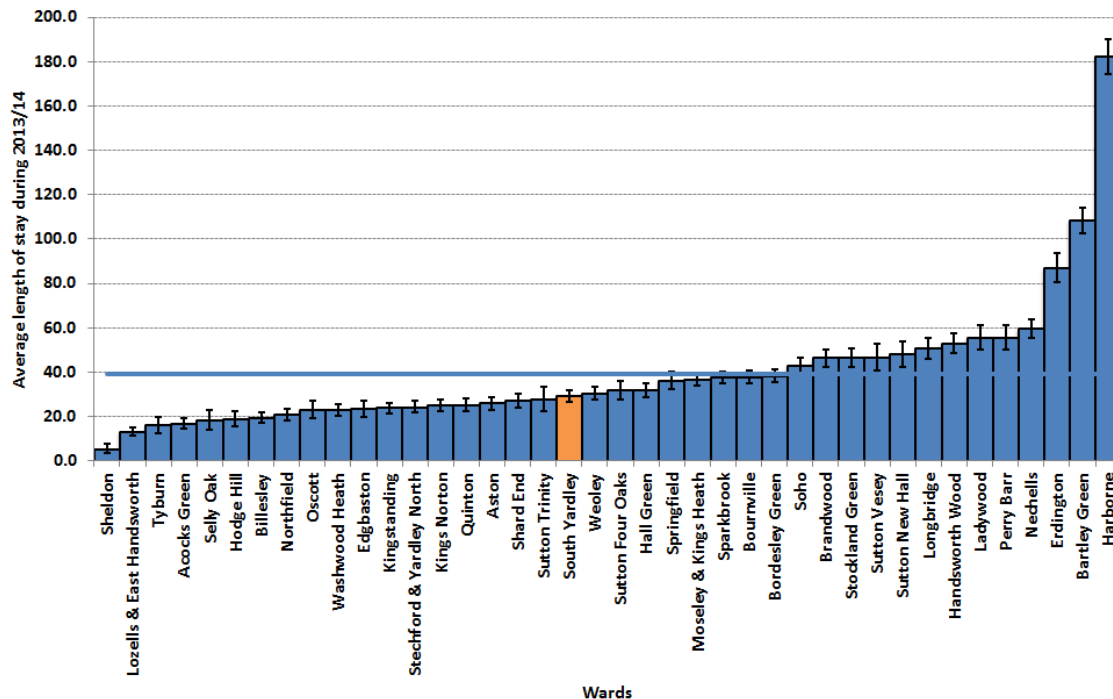
Source: Centre for Medicines Optimisation (Keele University)

Figure7: Admission rates per 100,000 (all ages) for mental health conditions 2011/14 (ward in orange)



Source: SUS Midlands and Lancashire CSU

Figure 8: Average length of stay of mental health inpatients 2013/14 (ward in orange)



Source: SUS Midlands and Lancashire CSU

Key Priority C for South Yardley ward: SUBSTANCE ABUSE (ALCOHOL)

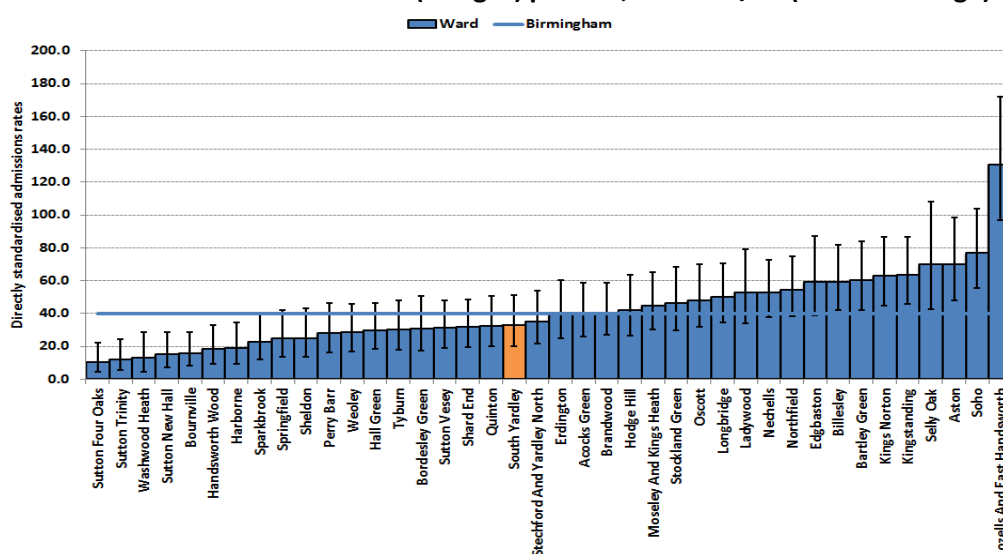
193,575 people (including 20,032 young people) in England received help for alcohol or drug problems during 2012/13.

Example actions:

- Work with service providers to ensure people have access to the right drug treatment services.
- Develop a network of support by working with a range of partners, including voluntary and community sector organisations and the NHS to help people find work, decent accommodation, and positive social networks such as mutual aid groups.
- Work with stakeholders (such as schools) to ensure a strong public health message is provided.

Key evidence: Drug Treatment in England (2013)

Figure 9: Alcoholic liver disease admission rates (all ages) per 100,000 2011/13 (ward in orange)



Source: SUS Midlands and Lancashire CSU

POVERTY

29.3% of South Yardley's children were living in poverty during 2012. This was compared to a Birmingham average of 29.9% and 19.2% for England. Ladywood ward (42.4%) had the highest percentage in Birmingham during 2012 (Department of Works and Pensions, 2012).

PRIMARY CARE

All of the general practices in South Yardley fall within Birmingham Cross City CCG.

ECONOMIC

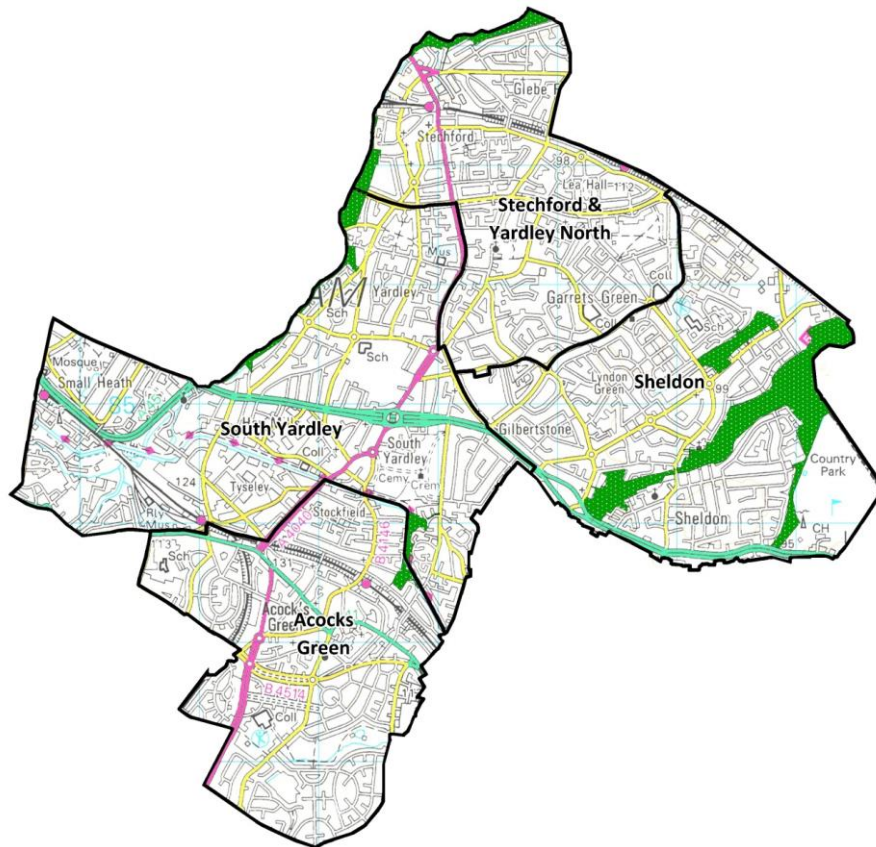
Unemployment levels are 6.6 (6.5% Birmingham average), highest levels are in Aston (15.9%). (BCC/ONS/NOMIS – January 2015).

SATISFACTION

80.7% of people living in South Yardley are either fairly or very satisfied with living in the local area (Birmingham average 86.5%), (Birmingham opinion survey Nov 2013 to Oct 2014).

STECHFORD & YARDLEY NORTH WARD

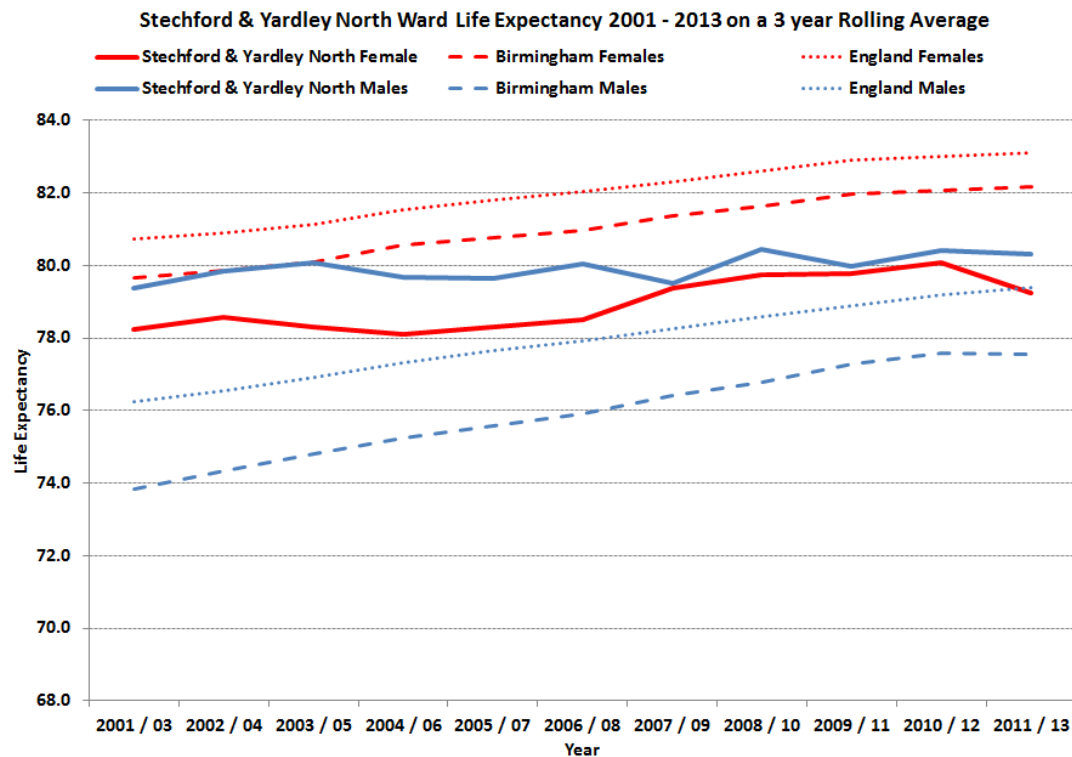
August 2015



Key information:

- In 2013 the estimated population of Stechford & Yardley North ward was 26,721 people; this represents 2.4% of Birmingham's population. 85.5% of the ward's population are under 65 (87% Birmingham, 82% England).
- 79% of Stechford & Yardley North's population fall within the most deprived 20% of areas in England.
- Life expectancy for Stechford & Yardley North ward males was 76.6 years (Birmingham 77.6, England 79.4) and females were 2.7 higher at 79.2 years (Birmingham 82.2, England 83.1).
- During 2011/13 Stechford & Yardley North ward's under 75 death rate was 45.3% higher than the rate for England (Birmingham was 23% higher than England).
- The Infant mortality is for the ward was 7.6 per 1,000 live births during 2011/13; this compares to 4.0 nationally and 7.4 for Birmingham.
- The 2011 census showed that 32% of the wards population is made up of from BME groups (42.1% Birmingham, 15% England).

LIFE EXPECTANCY



Source: ONS Deaths/estimated population

Life Expectancy in Stechford & Yardley North ward is 77.9 years in 2011/13 (Birmingham overall average 79.9). It is highest in Sutton Vesey ward (85.4 years) and lowest in Shard End ward (75.8 years).

The spine chart below is a graphical interpretation of the position of Stechford & Yardley North ward according to important health indicators. The chart portrays Stechford & Yardley North's value (shown by a coloured circle) against the spread of values for all Birmingham wards (the grey horizontal bars) compared to a benchmark of either the England or Birmingham average (the central black line). The circle for Stechford & Yardley North is coloured red for those indicators where Stechford & Yardley North's value is significantly worse than the benchmark, green for indicators where Stechford & Yardley North is significantly better than the benchmark and amber where it is similar to the benchmark. In addition, some indicators are coloured light or dark blue. These are indicators where a value judgement cannot be made about whether a high value is good or bad. For example high diabetes prevalence may indicate poor levels of health in the case of high numbers of people with diabetes; alternatively, it could indicate good performance in primary care if GPs are good at identifying and recording cases of diabetes.

Stechford & Yardley North Ward 2014 Spine

Key:

- Significantly better than England average
- Not significantly different from England average
- Significantly worse than England average
- No significance can be calculated
- Significantly lower than the England average*
- Significantly higher than the England average*



Indicator	Stechford & Yardley North Number	Stechford & Yardley North Stat	B'ham Avg	Eng Avg	Ward Range
1 % of Children in "Poverty" 2012	2250	32.2	29.9	19.2	
2 Adults with learning dis. in stable accommodation 2013/14	39	58.0	51.2	73.5	
3 Violent Crime Admissions 2010-14	66	80.9	78.1	57.6	
4 Low Birth Weight 2013	42	9.6	10.0	2.9	
5 Excess weight 4-5 year olds 2013/14	111	26.9	23.2	22.5	
5 Excess weight 10-11 year olds 2013/14	148	42.3	38.8	33.5	
6 Injuries due to falls 65+ Persons 2013/14	131	3783.5	2931.1	2011.0	
7 Infant Mortality 2011-13	n/a	7.6	7.4	4.0	
8 Mortality from all causes U75 2011-13	271	145.3	123.2	100.0	
8 CVD Deaths U75 2011-13	78	190.4	129.5	100.0	
8 Cancer deaths preventable U75 2011-13	50	114.1	116.8	100.0	
8 Respiratory disease deaths preventable U75 2011-13	n/a	144.6	132.8	100.0	
8 Communicable disease deaths 2011-13	53	129.8	111.8	100.0	
8 Diseases of the liver deaths preventable (U75) 2011-13	n/a	66.7	126.1	100.0	
9 Hip fractures 65+ admissions 2013/14	84	851.6	617.8	568.1	
9 Alcohol related admissions 2013/14 (narrow)	156	695.9	711.5	829.4	
10 Diabetes Prevalence 2013/14 (QOF)	1663	7.8	8.1	6.2	
10 Mental Health Prevalence 2013/14 (QOF)	397	1.5	1.1	0.9	
10 Dementia Prevalence 2013/14 (QOF)	155	0.6	0.5	0.6	
10 Depression Prevalence 2013/14 (QOF)	1275	6.1	6.0	6.5	

Sources of information:

1. % of children age under 16 living in families in receipt of out of work benefits or tax credits where their reported income is less than 60% median income, 2012. Department of Work & Pensions
2. % of adults (aged 18-64) with a learning disability who are known to the council, who are recorded as living in their own home or with their family, BCC Continuous Improvement Team; Public Health Outcomes Framework
3. Directly standardised violent crime admission rates per 100,000 population 2010/11 to 2012/13. SUS, Midlands & Lancashire CSU; Public Health Outcomes Framework
4. % of live births under 2500g, Office for National Statistics, annual data
5. % of children classed as overweight or obese, National Child Measurement Programme
6. Directly standardised rate of emergency hospital admissions for injuries due to falls in persons aged 65+ per 100,000 population. SUS, Midlands and Lancashire CSU; Public Health Outcomes Framework, (England rates are for 2012/13)
7. The death rate of infants under 1 per 1,000 live births. Office for National Statistics
8. Indirectly standardised mortality ratios for specific conditions included in the Public Health Outcomes Framework, Office for National Statistics
9. Directly standardised admission rates for fractured neck of femur in people aged 65+ / alcohol related conditions per 100,000. SUS, Midlands and Lancashire CSU; Public Health Outcomes Framework (England figures for 2012/13)
10. Crude prevalence of diabetes, mental health conditions, dementia and depression, Quality Outcomes Framework

*Indicators have no polarity - it cannot be determined whether a high value indicates good or poor performance

Priorities

Yardley district has chosen a broad set of priorities covering

- Child health (child poverty)
- Mental health and wellbeing
- Physical health (including substance abuse)

This profile contains information which focuses on a narrower list within the same broad areas:

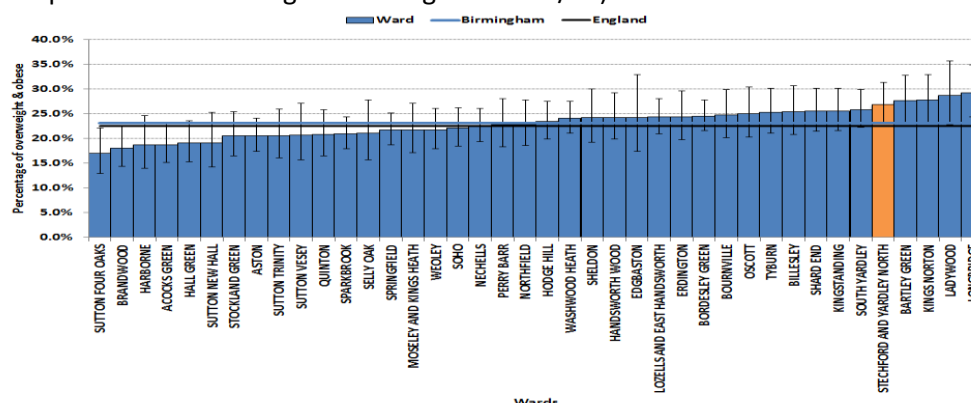
- Child obesity
- Mental health
- Substance abuse (alcohol)

Key Priority A for Stechford & Yardley North ward: EXCESS WEIGHT (Child Health)

Excess weight (overweight and obesity) in children often leads to excess weight in adults, and this is recognised as a major determinant of premature mortality and avoidable ill health.

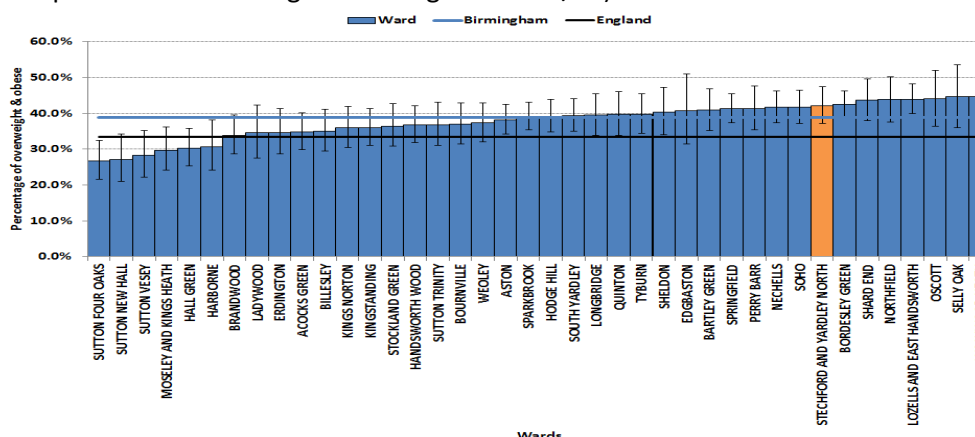
Key evidence: NICE Clinical Guidance 43: Obesity (2010)

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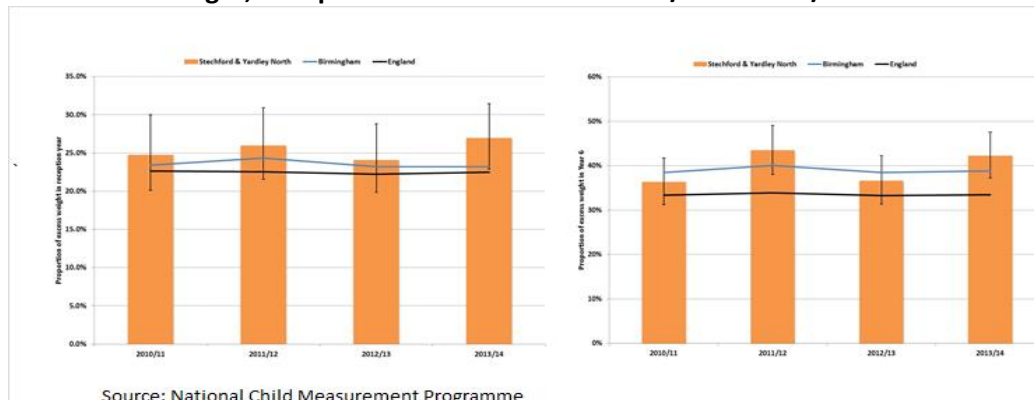
Source: National Child Measure Programme

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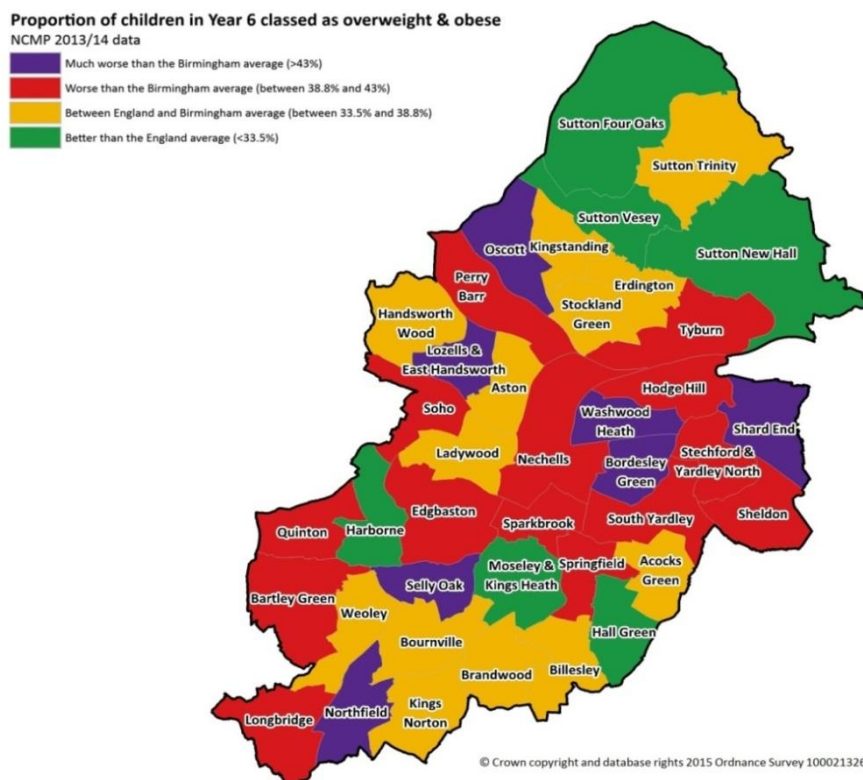
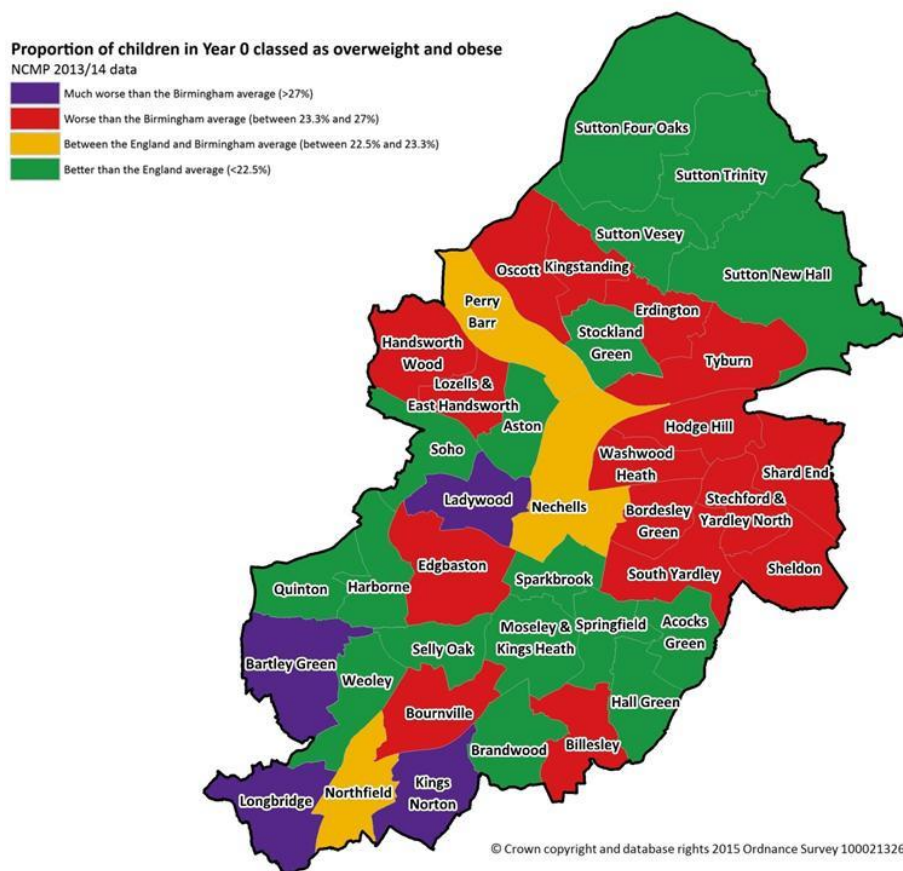
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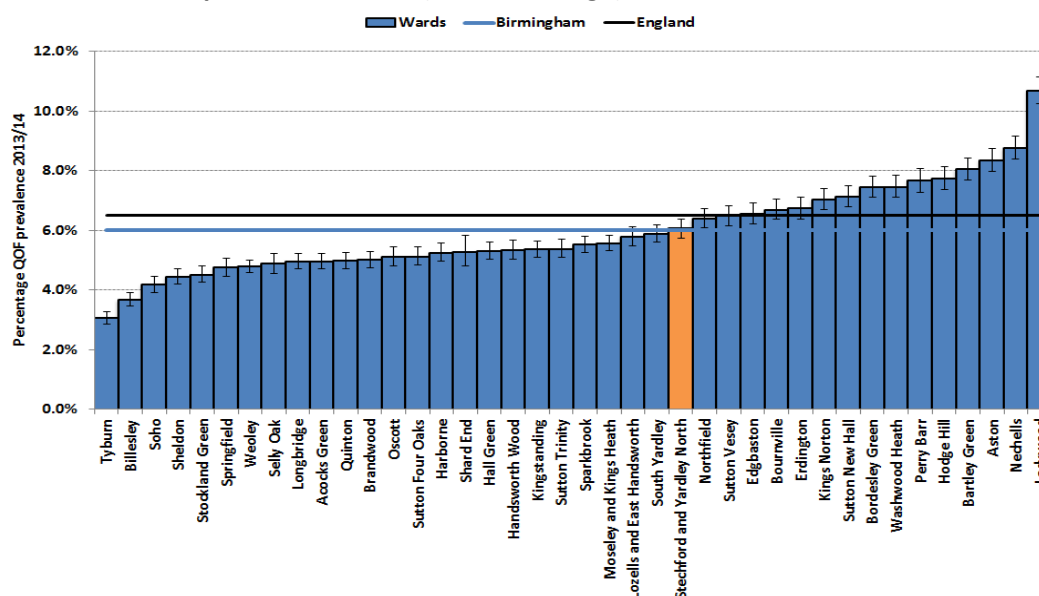


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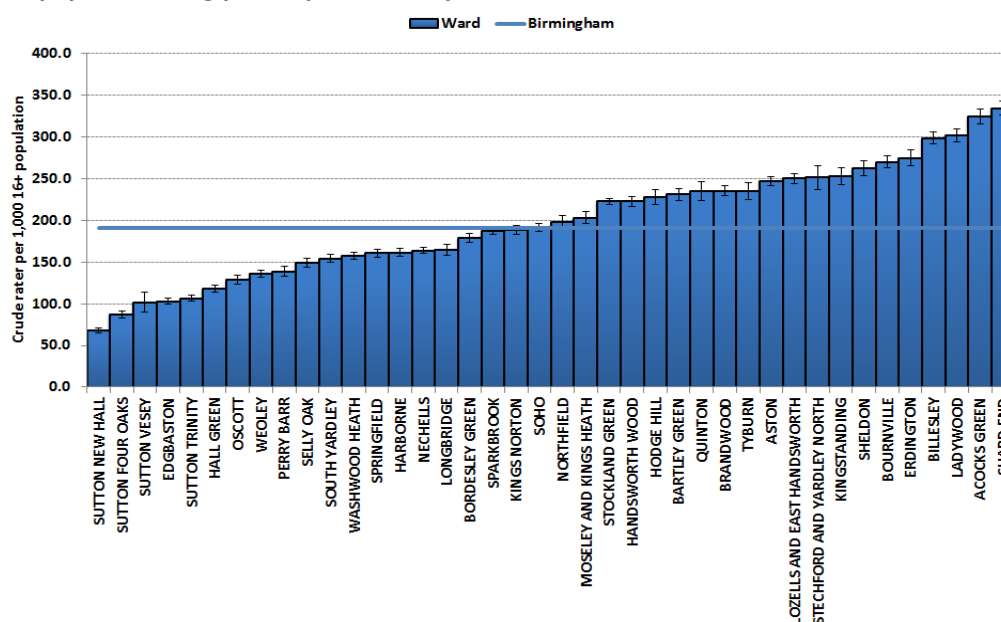
Figure 5: Prevalence of Depression 2013/14 (ward in orange)



Source: Quality Outcomes Framework 2013/14

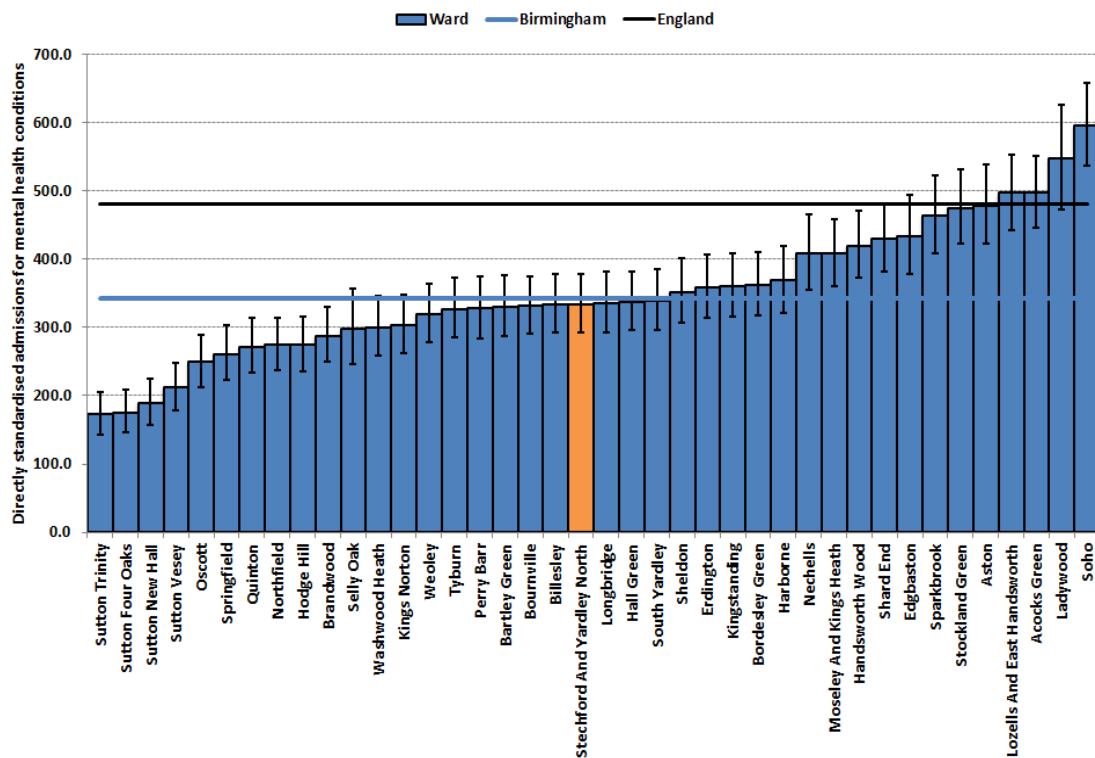
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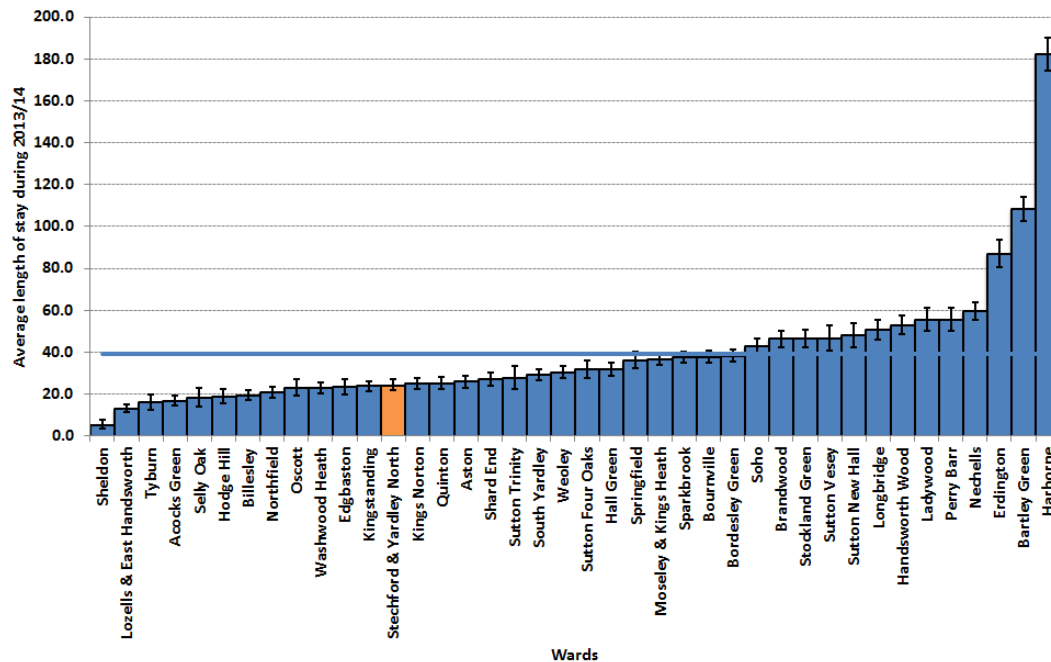
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Source: SUS Midlands and Lancashire CSU

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Source: SUS Midlands and Lancashire CSU

Key Priority C for Stechford & Yardley North ward: SUBSTANCE ABUSE (ALCOHOL)

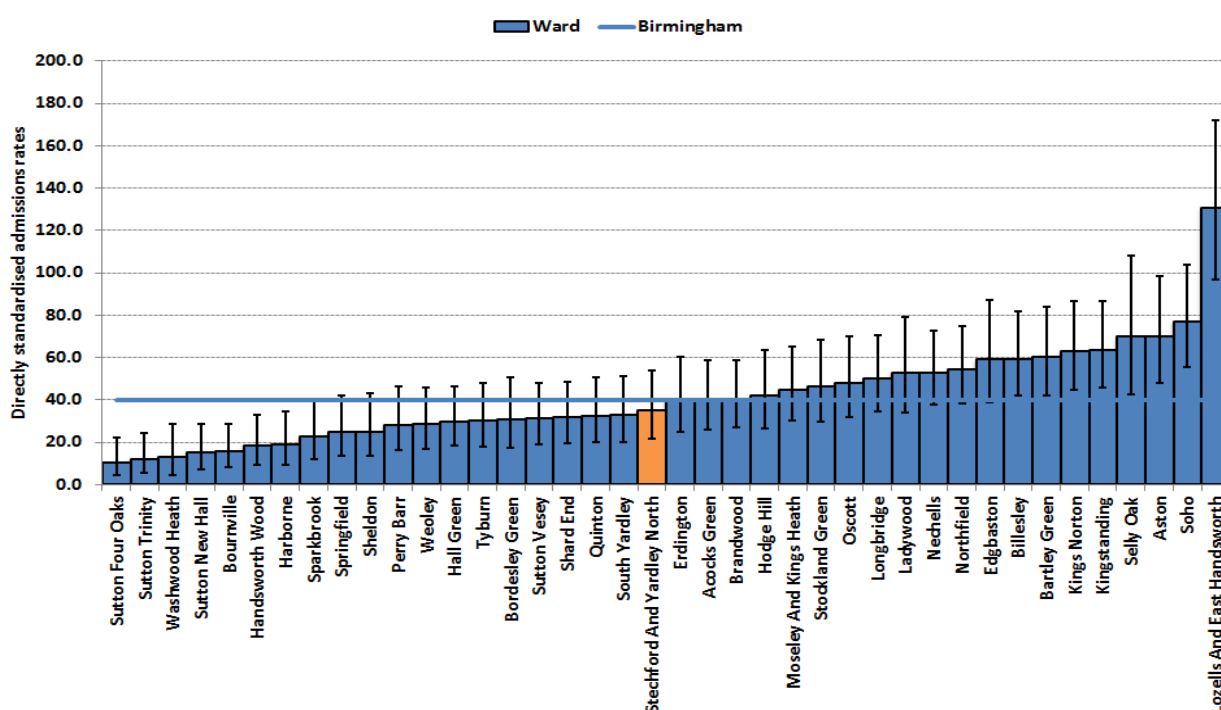
193,575 people (including 20,032 young people) in England received help for alcohol or drug problems during 2012/13.

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PRIMARY CARE

All of the general practices in Stechford & Yardley North fall within Birmingham Cross City CCG.

ECONOMIC

Unemployment levels are 6.1 (6.5% Birmingham average), highest levels are in Aston (15.9%). (BCC/ONS/NOMIS – January 2015).

SATISFACTION

84.2% of people living in Stechford & Yardley North are either fairly or very satisfied with living in the local area (Birmingham average 86.5%), (Birmingham opinion survey Nov 2013 to Oct 2014).