BIRMINGHAM CITY COUNCIL

PUBLIC REPORT

Report to:	Licensing Sub Committee A
Report of:	Acting Director of Regulation &
_	Enforcement
Date of Meeting:	Monday 30 th July 2018
Subject:	Licensing Act 2003
	Premises Licence – Grant
Premises:	Birmingham Tap, 114-116 Colmore Row,
	Birmingham, B3 3BD
Ward affected:	Ladywood
Contact Officer:	Bhapinder Nandhra, Senior Licensing Officer,
	0121 303 9896, licensing@birmingham.gov.uk

1. Purpose of report:

To consider a relevant representation that has been made in respect of an application for a Premises Licence which seeks to permit the Sale of Alcohol (for consumption both on and off the premises) to operate from 10:00am until 00:00midnight (Monday to Thursday), 10:00am until 01:00am (Friday and Saturday) and 11:00am until 11:30pm (Sunday).

The provision of Regulated Entertainment consisting of live music and recorded music, to operate indoors only from 10:00am until 00:00midnight (Monday to Thursday), 10:00am until 01:00am (Friday and Saturday) and 11:00am until 11:30pm (Sunday).

Premises to remain open to the public from 10:00am until 00:30am (Monday to Thursday), 10:00am until 01:30am (Friday and Saturday) and 11:00am until 00:00midnight (Sunday).

Other dates and times as specified in the application form.

2. Recommendation:

To consider the representation that has been made and to determine the application.

3. Brief Summary of Report:

An application for a Premises Licence was received on 8th June 2018, in respect of Birmingham Tap, 114-116 Colmore Row, Birmingham, B3 3BD.

A representation has been received from other persons.

4. Compliance Issues:

4.1 Consistency with relevant Council Policies, Plans or Strategies:

The report complies with the City Council's Statement of Licensing Policy and the Council's Corporate Plan to improve the standard of all licensed persons, premises and vehicles in the City.

5. Relevant background/chronology of key events:

Birmingham Tap Limited applied on 8th June 2018 for the grant of a Premises Licence for Birmingham Tap, 114-116 Colmore Row, Birmingham, B3 3BD.

A representation has been received from other persons, see Appendix 1.

The application is attached at Appendix 2.

Site Location Plans at Appendix 3.

When carrying out its licensing functions, a licensing authority must have regard to Birmingham City Council's Statement of Licensing Policy and the Guidance issued by the Secretary of State under s182 of the Licensing Act 2003. The Licensing Authority is also required to take such steps as it considers appropriate for the promotion of the licensing objectives, which are:-

- a. The prevention of crime and disorder;
- b. Public safety;
- c. The prevention of public nuisance; and
- d. The protection of children from harm.

6. List of background documents:

Copy of the representation as detailed in Appendix 1 Application Form, Appendix 2 Site Location Plans, Appendix 3

7. Options available

To Grant the licence in accordance with the application.

To Reject the application.

To Grant the licence subject to conditions modified to such an extent as considered appropriate.

Exclude from the licence any of the licensable activities to which the application relates.

Refuse to specify a person in the licence as the premises supervisor.



Birmingham City Council Licencing Section PO Box 17013 BIRMINGHAM B6 9ES

RE	BCC GULATION & ENFORTEMENT LICENSING SECTION DATE RECEIVED
	0 2 JUL 2018
REF NO	
INITIALS	

28 June 2018

Dear Sirs

LICENCE APPLICATION BY BIRMINGHAM TAP LTD - APPLICATION REF 106697 114-116 COLMORE ROW, BIRMINGAM B3 3BD

I write to comment on the application in our capacity as lessee in this property on the first floor immediately above the premises on which the application is being made.

I have read through both the planning permission and the licence application report and two aspects concern this company as an occupier of the first floor.

- That cooking furnes/smells are vented correctly at a high level and not at a low level this was referred to in the planning permission.
- That the licence application allows for music to be played during the hours of business.

In relation to the second item, the building is listed and as such it will be difficult to retro fit with sound insulation to prevent the transfer of intrusive noise which may well be played during business hours according to the application. This would make the use of our property extremely problematic as it will be difficult to supervise and control both the type and loudness of that music being played on the ground floor and we are very concerned it will be intrusive to our work and meeting areas, which are directly above the premises. It is not a question of leaving windows open but of noise permeating through a non-sound insulated ceiling into the floor above. As far as after-hours music is concerned, we have less concern about

Please would you acknowledge receipt of these comments.

Yours faithfully

For and on behalf of Transcend Corporate Limited

Application for a premises licence to be granted under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

	RMINGHAM TAP LTD ert name(s) of applicant)					
apply for described	a premises licence under sectio l in Part 1 below (the premises) licensing authority in accordance	and I/we are n	nakin	g this applicat	ion to you as the	
	Premises details			LICEN	ON & ENFORCEM ISING SECTION	ENT
Postal add	lress of premises or, if none, ordn	ance survey ma	prefe	erence or descri	ption	
Birmingh				0	8 JUN 2018	
			RE	F NO		
			IN	ITIALS		
Post town	Birmingham			Postcode	B3 2BD] -
Telephone	e number at premises (if any)					
Non-dom	estic rateable value of premises	£ TBC – mul	tiple f	loors/rates		
Part 2 - A	pplicant details			•	i.	1
Please sta	te whether you are applying for a	premises liceno	e as	Please tick	as appropriate	
a) an	individual or individuals *			please comple	ete section (A)	
b) a p	erson other than an individual *					
i	as a limited company/limited lia partnership	ability	\boxtimes	please comple	ete section (B)	
ii	as a partnership (other than limi	ited liability)		please comple	ete section (B)	
iii	as an unincorporated association	n or		please comple	ete section (B)	
iv	other (for example a statutory co	orporation)		please comple	ete section (B)	
c) a re	cognised club			please comple	ete section (B)	
d) a cl	narity			please comple	ete section (B)	

e)	the proprieto	r of an	educatior	al establish	ment		please comp	lete section (B)
f)	a health servi	a health service body					please comp	lete section (B)
g)	a person who Care Standar independent	lete section (B)						
ga)	a person who I of the Heal the meaning hospital in E	lete section (B)						
h)	the chief officer of police of a police force in [] please complete section (B) England and Wales							
* If yo		g as a p	erson de	scribed in (a	a) or (b) ple	ease co	onfirm (by tick	ing yes to one box
premi	ses for licensa	ble acti	vities; or		iness which	invol	ves the use of	the 🖂
I am making the application pursuant to a statutory function or a function discharged by virtue of Her Majesty's prerogative								
(A) II	NDIVIDUAL	APPL	ICANTS	(fill in as a	pplicable)			
Mr	Mrs		Miss		Ms 🗌		er Title (for nple, Rev)	
Mr			Miss		Ms First n	exa		
Surna			Miss	I am 18		exames	nple, Rev)	se tick yes
Surna Date	ame		Miss	I am 18	First n	exames	nple, Rev)	se tick yes
Surna Date o Natio Curre addres	ame of birth	from	Miss	I am 18	First n	exames	nple, Rev)	se tick yes
Surna Date o Natio Curre addres	of birth nality nt residential ss if different ses address	from	Miss	I am 18	First n	exames	nple, Rev)	se tick yes
Surna Date of Natio Curre addres premi	of birth nality nt residential ss if different ses address				First n	exames	nple, Rev)	se tick yes
Date of Natio Currer address premi Post to Dayti	of birth nality nt residential ss if different ses address own ime contact te il address				First n	exames	nple, Rev)	se tick yes
Date of Natio Currecaddres premi Post to Dayti E-ma (option	of birth nality nt residential ss if different ses address own ime contact te il address	elephon	e numbe	or	First na	exames	nple, Rev)	se tick yes
Date of Natio Currecaddres premi Post to Dayti E-ma (option	of birth nality nt residential ss if different ses address own ime contact te il address onal)	elephon	e numbe	or	First na	exames	nple, Rev)	se tick yes

Date of birth	I am 18 years old or over Please tick ye	S
Nationality		
Current postal address if different from premises address		
Post town	Postcode	
Daytime contact telephone numb	oer	
E-mail address (optional)		
give any registered number. In	red address of applicant in full. Where appropria the case of a partnership or other joint venture (ot name and address of each party concerned.	te please her than a

Description of applicant (for example, partnership, company, unincorporated association etc.) Private limited Company

Address

Registered number (where applicable)

Telephone number (if any)

E-mail address (optional)

Par	t 3 Operating Schedule	
Wh	en do you want the premises licence to start?	DD MM YYYY
	ou wish the licence to be valid only for a limited period, when you want it to end?	DD MM YYYY
Plea	se give a general description of the premises (please read guidance	note 1)
Cra	ft beer bar with food offering.	
	•	
	000 or more people are expected to attend the premises at any time, please state the number expected to attend.	
Wha	at licensable activities do you intend to carry on from the premises?	•
(ple	ase see sections 1 and 14 and Schedules 1 and 2 to the Licensing A	ct 2003)
Prov	rision of regulated entertainment (please read guidance note 2)	Please tick all that apply
a)	plays (if ticking yes, fill in box A)	
b)	films (if ticking yes, fill in box B)	
c)	indoor sporting events (if ticking yes, fill in box C)	
d)	boxing or wrestling entertainment (if ticking yes, fill in box D)	
e)	live music (if ticking yes, fill in box E)	\boxtimes
f)	recorded music (if ticking yes, fill in box F)	\boxtimes
g)	performances of dance (if ticking yes, fill in box G)	
h)	anything of a similar description to that falling within (e), (f) or (g (if licking yes, fill in hox H)	g)

Provision of late night refreshment (if ticking yes, fill in box I)

Supply of alcohol	(if ticking yes.	fill in box J)
Supply of alcohol	(if ticking yes,	IIII III OOX 3)

 \boxtimes

In all cases complete boxes K, L and M

A

Plays Standard days and timings (please read			Will the performance of a play take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	
guidance note 7)				Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guide	ance note 4)	
Tue					
Wed			State any seasonal variations for performing pla guidance note 5)	ys (please read	
Thur					
Fri			Non standard timings. Where you intend to use the performance of plays at different times to the column on the left, please list (please read guidants)	ose listed in th	
Sat	W				
Sun					

Films Standard days and timings (please read			Will the exhibition of films take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	
	ce note 7)		guidance note 5)	Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guid	ance note 4)	
Tue					
Wed			State any seasonal variations for the exhibition read guidance note 5)	of films (please	;
Thur					
Fri	A STATE OF THE STA		Non standard timings. Where you intend to use the exhibition of films at different times to those column on the left, please list (please read guidan	listed in the	<u>for</u>
Sat					
Sun					

C

Indoor sporting events Standard days and timings (please read guidance note 7)		nd read	Please give further details (please read guidance note 4)
Day	Start	Finish	
Mon			
Tue			State any seasonal variations for indoor sporting events (please read guidance note 5)
Wed			
Thur			Non standard timings. Where you intend to use the premises for indoor sporting events at different times to those listed in the column on the left, please list (please read guidance note 6)
Fri			
Sat			
Sun			

D

Boxing or wrestling entertainments Standard days and		· ·	Will the boxing or wrestling entertainment take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	
Standard days and timings (please read guidance note 7)		ead	please tiek (please read guidance note 3)	Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guide	ance note 4)	
Tue					
Wed			State any seasonal variations for boxing or wres entertainment (please read guidance note 5)	tling	
Thur					
Fri			Non standard timings. Where you intend to use boxing or wrestling entertainment at different ti in the column on the left, please list (please read a	mes to those li	sted
Sat					
Sun					

Standa	Live music Standard days and timings (please read guidance note		Will the performance of live music take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	\boxtimes	
7)			<u> </u>	Outdoors		
Day	Start	Finish	1	Both		
Mon	10:00		Please give further details here (please read gu Provision of amplified and unamplified live mus	idance note 4) ic.		
Tue		00:00				
	10:00					
Wed		00:00	State any seasonal variations for the performance of live m (please read guidance note 5)			
	10:00		(please read guidance note 3)			
Thur		00:00				
	10:00					
Fri		00:00	Non standard timings. Where you intend to u		s	
	10:00		for the performance of live music at different listed in the column on the left, please list (please list)		ce	
Sat		01:00	note 6) • From the end of permitted hours on New	Years' Eve to	the	
	10:00		start of permitted hours on New Years' Day. An additional hour from the end of perm			
Sun		01:00	Sunday night preceding a Bank Holiday Monday	, The Thursday		
	11:00	23:30	before Good Friday, Christmas Eve and Boxing	Day.		

Recorded music Standard days and timings (please read			Will the playing of recorded music take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	\boxtimes
_	ice note 7		(Commercial of the commercial	Outdoors	
Day	Start	Finish		Both	
Mon	10:00		Please give further details here (please read guidance note 4 Provision of amplified and unamplified recorded music.		
Tue		00:00			
	10:00				
Wed		00:00	State any seasonal variations for the playing of	recorded music	
	10:00		(please read guidance note 5)		
Thur		00:00			
	10:00				
Fri		00:00	Non standard timings. Where you intend to use		
	10:00		the playing of recorded music at different times the column on the left, please list (please read gui		1 111
Sat	de a discherentational des Articles (Alle Articles	01:00	• From the end of permitted hours on New Y start of permitted hours on New Years' Day.	ears' Eve to tl	ne
	10:00		 An additional hour from the end of permitted 		ie
Sun		01:00	Sunday night preceding a Bank Holiday Monday, I before Good Friday, Christmas Eve and Boxing Da		
	11:00	23:30			

Standa	Performances of dance Standard days and timings (please read		Will the performance of dance take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	
	guidance note 7)		(preserved guidance notes)	Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guide	ance note 4)	
Tue					
Wed			State any seasonal variations for the performance read guidance note 5)	ce of dance (pl	ease
Thur					
Fri			Non standard timings. Where you intend to use the performance of dance at different times to the column on the left, please list (please read guidants).	iose listed in t	
Sat			·		
Sun					

H

Anything of a similar description to that falling within (e), (f) or (g) Standard days and timings (please read guidance note 7)			Please give a description of the type of entertainmed providing	ent you will be	
Day	Start	Finish	Will this entertainment take place indoors or outdoors or both - please tick (please read	Indoors	
Mon			guidance note 3)	Outdoors	
				Both	
Tue			Please give further details here (please read guide	ance note 4)	
Wed		Y .			
Thur			State any seasonal variations for entertainment description to that falling within (e), (f) or (g) (guidance note 5)		
Fri					
Sat			Non standard timings. Where you intend to use the entertainment of a similar description to tha (e), (f) or (g) at different times to those listed in t	t falling withir	1
Sun	e jum je res		left, please list (please read guidance note 6)		

I

Late night refreshment Standard days and timings (please read guidance note		ltimings	Will the provision of late night refreshment take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	
7)			,	Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read gu	idance note 4)	
Tue					
Wed			State any seasonal variations for the provision refreshment (please read guidance note 5)	of late night	
Thur					
Fri			Non standard timings. Where you intend to u for the provision of late night refreshment at o those listed in the column on the left, please lis	different times	
Sat			guidance note 6)		
Sun					

J

Supply of alcohol Standard days and			Will the supply of alcohol be for consumption — please tick (please read guidance note 8)	On the premises	
timings (please read guidance note 7)				Off the premises	
Day	Start	Finish		Both	\boxtimes
Mon	10:00		State any seasonal variations for the supply of a	lcohol (please	read
			guidance note 5)		
Tue		00:00			
	10:00				
Wed		00:00			
	10:00				
Thur	-	00:00	Non standard timings. Where you intend to use		for
	10:00		the supply of alcohol at different times to those l column on the left, please list (please read guidane		
Fri		00:00	 From the end of permitted hours on New Y start of permitted hours on New Years' Day. 	ears' Eve to th	e
	10:00		 An additional hour from the end of permitt 		е
Sat		01:00	Sunday night preceding a Bank Holiday Monday, T before Good Friday, Christmas Eve and Boxing Da		
	10:00				
Sun		01:00			
	11:00	23:30			

State the name and details of the individual whom you wish to specify on the licence as designated premises supervisor (Please see declaration about the entitlement to work in the checklist at the end of the form):

Name
James Hawksworth
Date of birth
Address
Postcode
Personal licence number (if known)
Issuing licensing authority (if known)

Please highlight any adult entertainment or services, activities, other entertainment matters ancillary to the use of the premises that may give rise to concern in respect children (please read guidance note 9).	or of
None	

L

Hours premises are open to the public Standard days and timings (please read guidance note 7)		olic nd read	State any seasonal variations (please read guidance note 5)
Day	Start	Finish	
Mon	10:00		
		00.20	
Tue		00:30	
	10:00		
Wed		00:30	
	10:00		Non standard timings. Where you intend the premises to be open to the public at different times from those listed in the column on
Thur		00:30	the left, please list (please read guidance note 6)
	10:00		• From the end of permitted hours on New Years' Eve to the start of permitted hours on New Years' Day.
Fri		00:30	An additional hour from the end of permitted hours on the Sunday night preceding a Bank Holiday Monday, The Thursday
	10:00		before Good Friday, Christmas Eve and Boxing Day
Sat		01:30	
	10:00		
Sun		01:30	
	11:00	00:00	

${f M}$ Describe the steps you intend to take to promote the four licensing objectives:
a) General – all four licensing objectives (b, c, d and e) (please read guidance note 10)
As per the attached operating schedule.
b) The prevention of crime and disorder
As per the attached operating schedule.
c) Public safety
As per the attached operating schedule.
d) The prevention of public nuisance
As per the attached operating schedule.
e) The protection of children from harm
As per the attached operating schedule.
135 per inte unutiled operating bonedure.

Checklist:

Please tick to indicate agreement

•	I have made or enclosed payment of the fee.	\boxtimes
•	I have enclosed the plan of the premises.	\boxtimes
•	I have sent copies of this application and the plan to responsible authorities and others where applicable.	\boxtimes
•	I have enclosed the consent form completed by the individual I wish to be designated premises supervisor, if applicable.	\boxtimes
•	I understand that I must now advertise my application.	\boxtimes
•	I understand that if I do not comply with the above requirements my application will be rejected.	\boxtimes
•	[Applicable to all individual applicants, including those in a partnership which is not a limited liability partnership, but not companies or limited liability partnerships] I have included documents demonstrating my entitlement to work in the United Kingdom (please read note 15)	

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

IT IS AN OFFENCE UNDER SECTION 24B OF THE IMMIGRATION ACT 1971 FOR A PERSON TO WORK WHEN THEY KNOW, OR HAVE REASONABLE CAUSE TO BELIEVE, THAT THEY ARE DISQUALIFIED FROM DOING SO BY REASON OF THEIR IMMIGRATION STATUS. THOSE WHO EMPLOY AN ADULT WITHOUT LEAVE OR WHO IS SUBJECT TO CONDITIONS AS TO EMPLOYMENT WILL BE LIABLE TO A CIVIL PENALTY UNDER SECTION 15 OF THE IMMIGRATION, ASYLUM AND NATIONALITY ACT 2006 AND PURSUANT TO SECTION 21 OF THE SAME ACT, WILL BE COMMITTING AN OFFENCE WHERE THEY DO SO IN THE KNOWLEDGE, OR WITH REASONABLE CAUSE TO BELIEVE, THAT THE EMPLOYEE IS DISQUALIFIED.

Part 4 - Signatures (please read guidance note 11)

Signature of applicant or applicant's solicitor or other duly authorised agent (see guidance note 12). If signing on behalf of the applicant, please state in what capacity.

[Applicable to individual applicants only, including those in a partnership which is not a limited liability partnership] I understand I am not entitled to be issued with a licence if I do not have the entitlement to live and work in the UK (or if I am subject to a condition preventing me from doing work relating to the carrying on of a licensable activity) and that my licence will become invalid if I cease to be entitled to live and work in the UK (please read guidance note 15). The DPS named in this application form is entitled to work in the UK (and is not subject to conditions preventing him or her from doing work

	relating to a licesable activity) and I have seen a copy of his or her proof of entitlement to work, if appropriate (please see note 15)
Signature	
Date	8/6/18
Capacity	SOUCITOR TO THE APPLICANT
For joint appauthorised a state in what	lications, signature of 2 nd applicant or 2 nd applicant's solicitor or other ent (please read guidance note 13). If signing on behalf of the applicant, please
Signature	
Date	
Capacity	
	(where not previously given) and postal address for correspondence associated with n (please read guidance note 14)
Post town	Postcode 7
Telephone nu	nber (if any)
If you would	refer us to correspond with you by e-mail, your e-mail address (optional)

Operating Schedule - Birmingham Tap

- 1 CCTV shall be in use at the premises.
- (i) The CCTV system shall be fully operational by the commencement of the licence. Cameras shall cover the entrances/ exits and bar area(s).
- (ii) The CCTV equipment shall be maintained in good working order and continually record when licensable activity takes place (except as detailed in (v) below).
- (iii) The premises licence holder shall ensure images from the CCTV are retained for a period of no less than 28 days and no more than 31 days.
- (iv) The correct time and date will be generated onto both the recording and the real time image screen.
- (v) If the CCTV equipment breaks down, upon discovery of the breakdown, the designated premises supervisor, or in his/her absence other responsible person, shall verbally inform the licensing officer at West Midlands Police as soon as is reasonably practicable. This information shall be contemporaneously recorded in the incident report register and shall include the time, date and nature of the fault detected. Equipment failures shall be repaired or replaced as soon as is reasonably practicable and without undue delay. West Midlands Police shall be informed when fault is rectified.
- (vi) The premises Licence holder shall ensure that there is at least one trained member of staff available during licensable hours to be able to reproduce CCTV images to be viewed by a police officer on request as part of an ongoing investigation into a criminal offence.
- (vii) Footage shall be capable of being downloaded onto a portable device at the request of a police officer as part of an ongoing investigation into a criminal offence, to be provided at a time agreed and as permitted under data protection legislation. Any officer removing data will provide confirmation of how the data is to be used, stored and disposed of prior to removal in line with their data controller's legal obligations.
- (viii) There shall be clear signage indicating that CCTV equipment is in use and recording at the premises during all licensable hours.
- None of the above will require the premises licence holder, DPS or other party designated by the premises licence holder to hand over or otherwise provide data in breach of data protection legislation.
- 2 The DPS shall ensure that documented arrangements are implemented at the premises to discourage the sale and consumption of controlled substances. Arrangements shall include having a member of staff regularly check toilet areas. Signage shall also be placed in the toilet areas advising patrons that checks are conducted regularly.
- 3 Risk assessments will be undertaken in advance of any events at the premises or in Birmingham City Centre in the vicinity of the premises, where the DPS or duty manager expects the premises to be unusually busy or attract a different customer profile from the usual trade. If the risk assessment suggests that door supervisors will be required to assist in the control of customers at the premises, they shall be employed in the number and for the times identified in the risk assessment.
- 4 The Premises Licence Holder shall require the Designated Premises Supervisor, or in his/ her absence other responsible person, to keep an "Incident report register" in a bound book, in which full details of all incidents are recorded. This shall be completed as soon as possible and in any case no later than the close of business on the day of the incident. The time and date when the report was completed, and by whom, is to form part of the entry. The register is to be kept on the premises at all times and shall be produced to an authorised officer of the Licensing Authority or a constable when required.
- 5 If patrons are to be allowed to use a designated area for smoking then the following conditions must apply: (i) patrons will not be permitted to obstruct access to adjoining premises or the pavement (ii) The area must be provided with suitable ashtrays/bins (iii) The area must be regularly swept to remove cigarette ends (iv) Adequate arrangements must be made to prevent overcrowding or disorder
- 6 The premises licence holder shall ensure that all half pint and pint drinking glasses used within the premises are of toughened or safety glass to the appropriate safety standard, in that they shall not produce sharp shards when broken.
- 7 All staff to be trained in the prevention of underage sales and customer care to a level commensurate with their duties. All such training to be updated as necessary, for instance when legislation changes,

and should include training on how to deal with difficult customers. The training should be clearly documented and signed and dated by both the trainer and the member of staff receiving it. The documentation shall be available for inspection on request by an authorised officer of the Licensing Authority or a constable.

- 8 An approved proof of age scheme shall be adopted, implemented and advertised within the premise such as "Challenge 21" whereby an accepted form of photographic identification shall be requested before any alcohol is sold to any person who appears to be under 21 years of age. Acceptable proof of age shall include identification bearing the customers photograph, date of birth and integral holographic mark or security measure. Suitable means of identification would include PASS approved proof of age card, photo-card driving licence and passport.
- 9 Publicity materials notifying customers of the operation of the Challenge 21 scheme shall be displayed at the premises, including a Challenge 21 sign of at least A5 size at the entrance to the premises and where practicable at each point of sale.
- 10 The premises licence holder shall ensure the designated premises supervisor, or representative, will actively engage with any local operating Pub Watch or similar scheme operating in the locality of the licensed premises and shall at all times liaise with local police representatives.
- 11 Music shall not be played at a level that will cause unreasonable disturbance to the occupants of any properties in the vicinity.
- 12 No speakers for amplification of music or speech shall be placed on the outside of the premises.
- 13 Except for access and egress all doors and windows shall be kept closed during periods of live music, karaoke or DJ's playing recorded music on the ground floor.
- 14 The premises supervisor, manager or other competent person shall carry out observations in the vicinity of nearby residential properties on at least hourly intervals, whilst live music is being performed. If the observation reveals noise breakout at a level likely to cause disturbance to the occupants of properties in the vicinity then the volume of music shall be reduced to a level that is unlikely to cause disturbance. A record of such observations shall be kept in a book for that purpose, such a book shall be completed immediately after the observation detailing the time, location and duration of the observation, the level of noise breakout and any action taken to reduce noise breakout. Such book to be made available at all times upon request to a police officer or an officer of City Council of Bristol.
- 15 Clear notices displayed at all points where customers leave the building must instruct them to respect the needs of local residents and leave the premises and the area quietly.
- 16 Alcohol sold for consumption away from the premises (off-sales) shall only be sold in scaled containers.





