

# **BIRMINGHAM CITY COUNCIL**

## **LICENSING SUB-COMMITTEE A**

**MONDAY, 08 JUNE 2026 AT 10:00 HOURS**  
**IN ON-LINE MEETING, MICROSOFT TEAMS**

*Please note a short break will be taken approximately 90 minutes from the start of the meeting and a 30 minute break will be taken at 1300 hours.*

### **A G E N D A**

#### **1 NOTICE OF RECORDING/WEBCAST**

The Chair to advise/meeting to note that this meeting will be webcast for live or subsequent broadcast via the Council's Public-I microsite ([please click this link](#)) and that members of the press/public may record and take photographs except where there are confidential or exempt items.

#### **2 DECLARATIONS OF INTERESTS**

Members are reminded they must declare all relevant pecuniary and other registerable interests arising from any business to be discussed at this meeting.

If a disclosable pecuniary interest is declared a Member must not participate in any discussion or vote on the matter and must not remain in the room unless they have been granted a dispensation.

If other registerable interests are declared a Member may speak on the matter only if members of the public are allowed to speak at the meeting but otherwise must not take part in any discussion or vote on the matter and must not remain in the room unless they have been granted a dispensation.

If it is a 'sensitive interest', Members do not have to disclose the nature of the interest, just that they have an interest.

Information on the Local Government Association's Model Councillor Code of Conduct is set out via <http://bit.ly/3WtGQnN>. This includes, at Appendix 1, an interests flowchart which provides a simple guide to declaring interests at meetings.

3 **APOLOGIES AND NOTIFICATION OF NOMINEE MEMBERS**

4 **APPOINTMENT OF SUB-COMMITTEE**

To note the appointment by the City Council of the Sub-Committee and Chair for the Municipal Year 2026/27.

Members of the Sub-Committee may nominate another Member of their respective Party Group on the Licensing and Public Protection Committee to attend in their place.

Any Member nominated must have had formal training as set out in the Licensing Committee Code of Practice for Members and Officers (Part C9 of the Constitution).

5 **DELEGATIONS TO SUB-COMMITTEE**

To note the delegations to the Sub-Committee as follows:-

To determine matters relating to the Licensing Act 2003, the Gambling Act 2005, hackney carriage licences private hire licences and such business as may be referred by the Assistant Director of Regulation and Enforcement.

6 **MINUTES**

**5 - 20**

To note the public part of the Minutes of the meeting held on 26 January 2026 at 1000 hours and to confirm and sign the Minutes as a whole.

To confirm and sign the Minutes of the meeting held on 20 April 2026 at 1000 hours.

7 **LICENSING ACT 2003 PREMISES LICENCE – VARIATION U WISH LOUNGE, 81 EYRE STREET, BIRMINGHAM, B18 7AD**

**21 - 92**

Report of the Director of Regulation and Enforcement.  
N.B. Application scheduled to be heard at 10:00am.

8 **OTHER URGENT BUSINESS**

To consider any items of business by reason of special circumstances (to be specified) that in the opinion of the Chair are matters of urgency.

9 **EXCLUSION OF THE PUBLIC**

That in view of the nature of the business to be transacted which includes exempt information of the category indicated the public be now excluded from the meeting:-

Exempt Paragraph 3

**PRIVATE AGENDA**

1 **MINUTES**

To note the private part of the Minutes of the meeting held on 26 January 2026 at 1000 hours and to confirm and sign the Minutes as a whole.

2 **OTHER URGENT BUSINESS (EXEMPT INFORMATION)**

To consider any items of business by reason of special circumstances (to be specified) that in the opinion of the Chair are matters of urgency.



## BIRMINGHAM CITY COUNCIL

<p><b>LICENSING SUB-COMMITTEE A 26 JANUARY 2026</b></p>
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**MINUTES OF A MEETING OF THE LICENSING SUB-COMMITTEE A HELD ON MONDAY 26 JANUARY 2026 AT 1000 HOURS AS AN ON-LINE MEETING.**

**PRESENT:** - Councillor Diane Donaldson in the Chair;

Councillors Jilly Bermingham, Saddak Miah and Maureen Cornish

**ALSO PRESENT**

Bhapinder Nandhra – Licensing Section  
Joanne Swampillai – Legal Services  
Jaspreet Randhawa – Legal Services (Observing)  
Katy Poole – Committee Services

(Other officers were also present for web streaming purposes but were not actively participating in the meeting)

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1/260126 **NOTICE OF RECORDING/WEBCAST**

The Chair to advise/meeting to note that this meeting will be webcast for live or subsequent broadcast via the Council's Public-I microsite ([please click this link](#)) and that members of the press/public may record and take photographs except where there are confidential or exempt items.

2/260126 **DECLARATION OF INTERESTS**

Members are reminded they must declare all relevant pecuniary and other registerable interests arising from any business to be discussed at this meeting.

If a disclosable pecuniary interest is declared a Member must not participate in any discussion or vote on the matter and must not remain in the room unless they have been granted a dispensation.

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**APOLOGIES AND NOTIFICATION OF NOMINEE MEMBERS**

3/260126

Apologies were submitted on behalf of Councillor Shehla Moledina and Councillor Jilly Bermingham was the nominated substitute Member.

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**LICENSING ACT 2003 – PREMISES LICENCE – SUMMARY REVIEW – SHAMROCK (TRADING AS SAVANNA), 32 BRISOL STREET, BIRMINGHAM, B5 7AA**

**On Behalf of the Applicant**

Mark Swallow – WMP (West Midlands Police)  
Shelley Benning - WMP

**On Behalf of Those Making Representations**

Chris Baggot – Public Health

**On Behalf of the Premises Licence Holder**

Betty Kibrom – PLH (Premises Licence Holder)  
Fortuna Debsay – Previous PLH  
Duncan Craig – Barrister

\* \* \*

Prior to proceedings Duncan Craig advised that Fortuna Debsay had been unwell in hospital so would be attending the meeting, but would be late.

The Chair introduced the Members and officers present and the Chair asked if there were any preliminary points for the Sub-Committee to consider.

Mark Swallow on behalf of WMP raised as a preliminary matter that the meeting be held in private in order not to jeopardise any criminal proceedings as a person had been charged and was appearing in court later in the year.

There were no objection to the meeting being held in private from any of the participants in the hearing.

Duncan Craig, representing the PLH, requested to raise in a preliminary point in relation to the panel of Members participating in the hearing. He observed that

Councillor Bermingham had indeed sat on the previous hearing in relation to this premises a few days prior and as such Mr Craig was concerned that the previous determination regarding Betty Kibrom's suitability to be a PLH would be difficult to change. He made it clear that he was not suggested that Cllr Birmingham was biased in anyway, but he felt in the interests of fairness that Cllr Bermingham should be replaced and this matter should be viewed with a fresh set of panel Members.

He wanted to ensure his client had the opportunity of a fair hearing and that the matters were approached in a completely impartial way.

Mark Swallow confirmed that it is important matters were approached in a fair way.

Following a short adjournment (1027 hours – 1043 hours) the Chair announced that the meeting would be adjourned in order to allow a substitute Member to stand in for Cllr Bermingham. It was confirmed that Cllr Miah would be taking Cllr Bermingham's place.

The meeting was subsequently adjourned until 1055 hours to allow Cllr Miah adequate time to prepare and attend the meeting.

At 1055 hours the meeting was reconvened and all parties re-joined the hearing.

At this stage, the Chair outlined the procedure to be followed at the hearing and invited the Licensing Officer to present his report. Bhapinder Nandhra, Licensing Section, outlined the report previously.

At this stage the Chair announced that the meeting would enter into a private session.

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**EXCLUSION OF THE PUBLIC**

4/260126

**RESOLVED:-**

That in view of the nature of the business to be transacted which includes exempt information of the category indicated the public be now excluded from the meeting:-

Exempt Paragraph 3

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The Members, Committee Lawyer and Committee Manager conducted the deliberations in a separate private session and the decision of the Sub-Committee was sent to all parties as follows;

5/260126

**RESOLVED:-**

That having reviewed the premises licence held under the Licensing Act 2003 by Betty Kibrom in respect of Shamrock (trading as Savanna), 32 Bristol Street, Birmingham B5 7AA, following an application for an expedited review made by a Superintendent on behalf of the Chief Officer of West Midlands Police, this Sub-Committee hereby determines that:

1. the interim step of suspension of the licence is lifted
2. the decision to remove Furtuna Debsay as designated premises supervisor is lifted
3. the interim steps imposed on the last occasion are modified to adopt all those terms and conditions which have been agreed between the licence holder and West Midlands Police in advance of the meeting (as per the statement of Police Licensing Officer Mark Swallow in the Committee Report) and are maintained pending any Appeal, and
4. those agreed terms and conditions shall thereafter be added to the existing Operating Schedule to form the final Summary Order

The conditions agreed between the licence holder and West Midlands Police in advance of the meeting are as per the statement of Police Licensing Officer Mark Swallow in the Committee Report (as amended by the Sub-Committee), namely:

- The premises will cease licensable activity at 03.00 hours each day
- The premises will be free of all customers by 03.30 hours each day
- The premises will have a last entry time each day of 02.00 hours save for persons returning to the premises having gone outside to smoke. All door staff and premises management will be equipped with bodycams. The bodycams will be recording all the time whilst the door staff and management using it are performing duty. Bodycam footage is to be retained for 28 days from the date that the footage is taken and made available to any of the responsible authorities on request. Each bodycam will be checked by the premises license holder or their nominee to ensure that it is working each day prior to licensable activity taking place. The result of the check, the time it took place and the identity of the checker are to be recorded in a log on the date that the check takes place. This log is to be made available to any of the responsible authorities on request and is to be retained for 3 months. All door staff will wear a fluorescent jacket or waistcoat whilst on duty
- A member of the management team from the premises will have control and direction of the security team at the premises when it is open for licensable activity. The CCTV will be checked to ensure that it is working each day that licensable activity takes place. This information will be stored for 12 weeks and made available to any of the responsible authorities on request. If the CCTV hard drive is replaced the old hard drive will be retained for at least 28 days after replacement and produced to any member of the responsible authorities on request
- If the premises is hired out or any promoted event which is risk assessed as medium or high risk with/by a third party the premises will notify West Midlands Police Central Licensing Team (by email) a minimum of 14 days prior to the event taking place. Any recommendations made by West Midlands Police will become operating conditions of the premises license for the duration of the event.

## Licensing Sub-Committee A – 26 January 2026

All promoted or part promoted events will be risk assessed and West Midlands Police can request low risk assessed events risk assessments if required

- When bookings for the premises or part of the premises are made the premises will take details of persons booking the venue including the name, address telephone number of the person making the booking. Details are to be confirmed by photographic ID or in exceptional circumstances a utility bill no older than 3 months old. Booking details are to be kept on the premises for a minimum of 28 days after the event and made available to West Midlands Police on request. A deposit is to be taken for all bookings
- Staff are to be trained in their responsibilities under the Licensing Act 2003 prior to being allowed to carry out work in the premises. All training is to be documented and signed by the Premises Licence Holder or their representative and the trainee. All training records are to be made available to any of the responsible authorities on request. Staff are to receive documented refresher training every six months
- All staff will be trained in (crime) scene management. This training will be documented and signed by the trainer and trainee. These training records to be made immediately available to any of the responsible authorities on request. This training will be refreshed every 12 months
- Staff other than personal license holders involved in the sale/supply of alcohol are to receive documented refresher training every twelve months
- The premises will operate a dispersal policy. This policy will be made available to any of the responsible authorities on request
- The premises will operate a vulnerability policy. The policy will be available to any of the responsible authorities on request. The premises will operate contingency plans in relation to incidents of first aid and emergencies. Staff will be trained in these plans and will operate them should such incidents occur. These will be made available to any of the responsible authorities on request. The designated premises supervisor [DPS] or their nominated deputy will ensure that these policies are followed
- When the premises is trading at least one of the members of staff on duty will be first aid trained and they will take the lead in any medical incidents. The DPS or their nominated deputy will ensure that this policy is followed and all interventions will be recorded in the premises incident log by the DPS or their nominated deputy
- The premises will not re-open until all of the above are in place

The Sub-Committee's reasons for the decision were based on the recommendation from West Midlands Police following a serious crime incident, the details of which were in the Superintendent's certificate and application (in the Committee Report).

West Midlands Police attended the meeting. The new licence holder attended and was represented at the meeting by counsel. They were accompanied by Furtuna Debsay, who had been the designated premises supervisor at the time of the serious crime incident, but had been removed at the Interim Steps meeting held at the end of December 2025. An officer of the Public Health department of Birmingham City Council had submitted a written representation and also attended the meeting.

## Licensing Sub-Committee A – 26 January 2026

The meeting was conducted in private session after the Sub-Committee considered an application made by West Midlands Police under regulation 14(2) of the Licensing Act 2003 (Hearings) Regulations 2005. The Police explained that the matter related to a serious criminal offence, and a person had been remanded in custody. It was important that the investigation and any forthcoming proceedings should not be prejudiced, and therefore the Police asked that the hearing be held in private.

Counsel for the licence holder did not object to this course and nor did the officer from Public Health. The Sub-Committee therefore resolved to conduct the meeting in private session.

Counsel for the licence holder made submissions relating to the composition of the panel, given that one of the Members had also been part of the panel for the very recent meeting to consider representations on the interim steps (the Sub-Committee meeting of Friday 23<sup>rd</sup> January 2026). Counsel requested a substitute for that Member.

Whilst there was nothing in the City Council's Constitution to say that the panel could not include a Member who had heard the matter in a previous meeting, on this particular occasion the Sub-Committee determined that, given that the previous meeting had been held on what was in effect the previous working day, the relevant Member would be substituted. This was purely because of the very short time between the previous meeting and the instant meeting.

Once the meeting went into private session, the Sub-Committee heard submissions from West Midlands Police. The Police advice to the Sub-Committee was that the suspension could be lifted, Ms Debsay could be reinstated as designated premises supervisor, and the agreed conditions should be imposed as modified interim steps (maintained pending any Appeal), and thereafter should form the final Summary Order.

The premises had been operating as usual since the Interim Steps meeting, save for the licensable activities, and in addition a licence transfer application had been processed, which meant that Ms Debsay's daughter Ms Betty Kibrom was now the licence holder for the premises.

The Police gave their strong recommendation that the adoption of the conditions would prevent any recurrence of serious crime at the premises, and would also ensue that the licensing objectives could be upheld. The Police advised the Sub-Committee that the adoption of the conditions was the proportionate response, remarking that "anything more than the proposed conditions would not be proportionate". The Sub-Committee noted all of this.

The Sub-Committee was aware that the Guidance issued by the Secretary of State under section 182 of the Act was that the Police were the experts in all aspects of the prevention of crime and disorder, including serious crime. The Police had found those at the premises to be satisfactory, such that the Police no longer had concerns about the likelihood of any further serious crime arising at the premises.

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The Sub-Committee heard submissions from Public Health, but as none of these related to the serious crime incident, or to the premises, the submissions were not relevant and the Sub-Committee disregarded them.

The Sub-Committee then heard submissions from counsel for the licence holder, who confirmed that the Superintendent's Certificate (in the Committee Report) contained an error, namely that the premises had not been trading or offering the sale of alcohol at the time of night of the serious crime incident; it was in fact closed, and those at the premises were not aware that the incident had happened. The Sub-Committee noted this.

He confirmed that the premises would not resume licensable activities until the CCTV arrangements were all in place as required by the Police. He assured the Sub-Committee that the new licence holder Ms Kibrom had been involved in the running of the premises for a number of years, and that following the Interim Steps meeting she had been very cooperative with the Police.

Regarding the difference of opinion at the previous meeting about the sequence of events on the night in question, counsel stated that interpretation of the CCTV was not a material consideration for the Summary Review hearing. He observed that there had been an "extensive dialogue with the Police", an agreed position had been reached, and the Police had accepted Ms Kibrom as a suitable person to run the premises.

In deliberating, the Sub-Committee determined that the Police and the licence holder had arrived at an agreed position which the Police believed addressed the risk of further serious crime adequately and proportionately. The Police had informed the Sub-Committee of their firm recommendation. Counsel for the licence holder had assured the Sub-Committee that the premises would not resume licensable activities until the CCTV requirements were in place.

It was for these reasons that the Sub-Committee resolved to adopt the course recommended by the Police, and to direct that the suite of new conditions should thereafter be added to the existing Operating Schedule as the final Summary Order.

In reaching this decision, the Sub-Committee has given due consideration to the City Council's Statement of Licensing Policy, the latest version of the Guidance issued under section 182 of the Licensing Act 2003 by the Secretary of State, the application and certificate issued by West Midlands Police under section 53A of the Licensing Act 2003, the written representations, and the submissions made at the hearing by West Midlands Police and by counsel for the premises.

All parties are reminded that under the provisions contained within Schedule 5 to the Licensing Act 2003, there is the right of Appeal against the decision of the Licensing Authority to the Magistrates' Court, such an appeal to be made within twenty-one days of the date of notification of the decision.

The determination of the Sub-Committee, save for the maintenance of the modified interim steps, does not have effect until the end of the twenty-one day

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period for appealing against the decision or, if the decision is appealed against, until the appeal is determined.

**The meeting ended at 1220 hours.**

CHAIR.....

## BIRMINGHAM CITY COUNCIL

<p><b>LICENSING SUB-COMMITTEE A 20 APRIL 2026</b></p>
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**MINUTES OF A MEETING OF THE LICENSING SUB-COMMITTEE A HELD  
ON MONDAY 20 APRIL 2026 AT 1000 HOURS AS AN ON-LINE MEETING.**

**PRESENT:** - Councillor Diane Donaldson in the Chair;

Councillors Maureen Cornish and Penny Wagg

**ALSO PRESENT**

Shaid Yasser – Licensing Section  
Joanne Swampillai – Legal Services  
Katy Poole – Committee Services  
Bianca Chiarelli – Licensing Section (Observing)

(Other officers were also present for web streaming purposes but were not actively participating in the meeting)

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1/200426

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2/200426

**DECLARATION OF INTERESTS**

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## Licensing Sub-Committee A – 20 April 2026

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### **APOLOGIES AND NOTIFICATION OF NOMINEE MEMBERS**

3/200426

Apologies were submitted on behalf of Councillor Shehla Moledina and Councillor Penny Wagg was the nominated substitute member.

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### **LICENSING ACT 2003 – PREMISES LICENCE – REVIEW – KING OF KINGS (T/A WANGEE AND IN TIME), UNIT 2, 38 UPPER DEAN STREET, BIRMINGHAM, B5 4SG**

#### **On Behalf of the Applicant**

PC Ben Reader – WMP (West Midlands Police)  
Shelley Benning - WMP

#### **On Behalf of Those Making Representations**

Raj Hundal – Home Office Immigration

No one attended on behalf of the Premises Licence Holder.

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The meeting had a delayed start due to Councillor Penny Wagg being held up. The meeting commenced at 1015 hours.

The Chair introduced the members and officers present and asked if there were any preliminary points for the Sub-Committee to consider.

No preliminary points were raised.

At this stage, the Chair outlined the procedure to be followed at the hearing and invited the Licensing Officer to present their report. Shaid Yasser, Licensing Section, outlined the report.

The Chair then invited the applicant to make their presentation, and PC Ben Reader, on behalf of WMP made the following points: -

- a) The premises as subject to an intelligence led operation, whereby multiple premises were visited and inspections were carried out.
- b) This premises had already been found to have immigration issues.

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- c) WMP had submitted the application for Home Office Immigration due to capacity and timing.
- d) The premises was visited on 23 January 2026 and although the premises operated under one licence, there were two separate dining areas with a shared kitchen.
- e) Upon visiting the premises WMP spoke with a staff member, however there was a clear language barrier and WMP resorted to using a language translator app to communicate with the employee.
- f) Later, they spoke with the DPS (Designated Premises Supervisor). They asked why the alcohol was not stored behind the locked glass cabinet, which is a breach of the premises licence.
- g) Following the action of the Home Office Immigration Team four people were arrested, one of whom had been arrested on a previous visit and therefore the premises would have been aware that he had no right to work in the UK.
- h) The premises were not complying with their conditions of licence. The layout of the premises does not match the plans.
- i) The PLH had submitted a statement in their defence which had been emailed across. The PLH seemed to acknowledge that the premises was operating under one licence but with two separate businesses and therefore, one PLH is responsible for the entire venue – both businesses.
- j) The PLH stated she was taken ill on the day WMP inspected the premises and therefore the last alcohol sale was made before she left. However, PC Ben Reader disputed this as he had carried out more than one visit and found alcohol not locked away and displayed for sale.
- k) The PLH also suggested the premises had only been trading since 25 December 2025 and she was awaiting a carpenter to make cabinets for the alcohol. However, PC Ben Reader had spoken to her on multiple occasions and she had never mentioned the carpenter before despite alcohol being on display on numerous visits.
- l) There were more than two persons arrested due to immigration concerns.

At this point, the Chair asked WMP to outline what action they recommended the Committee consider when making their decision.

PC Ben Reader advised that due to the seriousness of the matters found at the premises, including employing illegal workers, the recommendation is that the licence be revoked.

The Chair then invited the Home Office Immigration Officer to make his submissions. Raj Hundal made the following points: -

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- a) Raj Hundal outlined the risks and impacts of illegal working in particular the risks people go to when entering the UK and the exploitation of illegal workers.
- b) The Immigration Team had already had issues at this premises regarding illegal workers back in July 2025.
- c) The visit on the 26 January 2026 resulted in four arrests. Two of which were known to the Immigration Team as had been found at the premises in July 2025. A civil penalty of £120,000 was issued last year for the employment of three illegal workers. The PLH clearly knew the two found at the previous visit did not have right to work in the UK, yet still continued to employ them – it is not a one off incident.
- d) In terms of civil penalties, certain evidential thresholds had to be met and if they are not then the penalty cannot go through.
- e) The illegal workers were being paid below minimum wage and payments were made in cash, suggesting that no income tax or National Insurance contributions were being made.
- f) The officer asked the Committee to consider the Home Office Section 182 guidance paragraphs 11.27 and 11.28 and advised the Committee that revocation of the licence is proportionate in this case in order to prevent further crime and disorder taking place.

Both parties made a brief closing submission, summarised the key points made. They both recommended that the Committee revoke the premises licence.

The Members and Committee Lawyer conducted the deliberations in a separate private session and the decision of the Sub-Committee was sent to all parties as follows;

4/200426

### **RESOLVED:-**

That, having reviewed the premises licence held under the Licensing Act 2003 by Ms Tingting Cai, in respect of King of Kings (t/a Wangee and In Time), Unit 2, 38 Upper Dean Street, Birmingham B5 4SG, upon the application of a Superintendent of West Midlands Police, this Sub-Committee hereby determines that the licence be revoked, in order to promote the licensing objective of the prevention of crime and disorder in the Act.

The Sub-Committee's reasons for revoking the licence are due to concerns expressed principally by West Midlands Police, and also by the Home Office Immigration Enforcement Team. The two responsible authorities had both submitted written representations, which were in the Committee Report. Officers from both responsible authorities attended the meeting in person.

The Licensing department had been informed in advance that the licence holder would not attend the meeting in person, and would not be sending a

## Licensing Sub-Committee A – 20 April 2026

representative either. The Sub-Committee therefore proceeded with the meeting in the absence of the licence holder.

West Midlands Police addressed the Sub-Committee as per their documents in the Committee Report, which included an additional statement from PC Reader. The Sub-Committee was told that in January 2026, West Midlands Police and the Home Office Immigration Enforcement Team had conducted a joint operation to visit multiple premises across the city. These had included the King of Kings premises, where previous immigration issues had been noted in 2025.

It was noted that although the premises was licensed as King of Kings, it was in fact trading as two separate units - 'In Time' and 'Wangee'. The Police reminded the Sub-Committee that the venue was one licensed premises under one licence with one licence holder, one designated premises supervisor and a shared kitchen. It had been split into two venues, each of which had a separate name, separate entrance and separate menu, and the two businesses appeared to operate independently of each other, despite the fact that the site had one licence and one kitchen.

Inside the 'In Time' premises, Police noted breaches of licence condition including alcohol not locked away, commercial fridges not locked and multiple bottles of spirits and wine on display on shelving. The designated premises supervisor was not on duty at the premises but spoke to the Police over the telephone.

Persons at the premises were then arrested for immigration offences. The Police had concerns that one of these persons had been arrested at the premises during a previous visit, and the management would therefore have been aware that that person did not have the correct authority to work.

The Police further observed that the layout of the premises did not match the plans submitted. Works had taken place, but the plans had not been updated. The venue was therefore not compliant with the conditions of its licence.

Regarding the statement of Wenqin Cai (designated premises supervisor), the Police noted the acknowledgement there that there were two separate businesses operating under one licence, and that therefore the premises licence holder was responsible for anyone working at the location.

Regarding the requirement to lock alcohol away, she stated that the premises had been trading since 25<sup>th</sup> December and a carpenter had been booked, but there had been delays. Regarding the immigration issues, she said that these had been 'resolved' in terms of two of the persons.

Due to the serious nature of the matters found, but in particular the employment of illegal workers, the recommendation of the Police was revocation of the premises licence in order to ensure the promotion of the crime prevention objective. The Sub-Committee noted this.

The officer from the Home Office Immigration Enforcement Team then addressed the Sub-Committee, and explained the impact of illegal working (as per his

document in the Committee Report). A civil penalty had been issued in 2025, and a further civil penalty following the January 2026 visit.

Following the issue of the second civil penalty, further evidence had been provided by the premises and corroborated, and thereafter the Home Office had been satisfied that one person amongst the group of arrested persons had been working within the conditions of their skilled worker visa. The Sub-Committee noted this.

However, the officer pointed out that the immigration issue had to be looked at in its entirety – namely that the persons working there in July 2025 had been found at the premises again in January 2026. He remarked that this demonstrated that “nothing had been done in terms of preventing illegal work a second time”. He further observed that the rates of pay to the workers were below minimum wage, and were made in cash (suggesting that income tax and national insurance contributions were not being made).

He noted the breaches of condition which had been described by the Police, and directed the attention of the Members to the Guidance issued by the Secretary of State under s182 of the Act. He advised that paragraphs 11.27 and 11.28 of the Guidance classed immigration offences as a matter to be taken particularly seriously, and noted that the issue of the civil penalty in 2025 had not resulted in a change or a modification in the management practices.

He recommended revocation of the premises licence, and observed that this was a reasonable and proportionate course to prevent further crime and disorder from taking place at the premises.

When making its decision, the Sub-Committee considered the documents submitted by both of the responsible authorities very carefully. The Sub-Committee was aware that for any licensed premises to be involved in immigration offences was a very serious matter; as such, the Members took a very dim view of it. The employment of illegal workers indicated poor management, or lack of management.

In the case of the instant premises, there was a history of immigration offences, and furthermore there were also the various breaches of licence condition discovered during the inspection by the Police. The Sub-Committee looked askance at these.

The Sub-Committee looked at all options when making its decision, and placed particular emphasis on the need to ensure that it had confidence that the management of the premises would not engage in criminal activity.

After reviewing the evidence, the Members determined that they could have no such confidence. The employment of illegal workers was an overt risk to the promotion of the licensing objectives. The two responsible authorities who attended had been unanimous that the sanction should be revocation of the licence.

## Licensing Sub-Committee A – 20 April 2026

The Sub-Committee agreed that the failings had been so serious that revocation was the correct way forward. The operation had been managed in a way that was not merely irresponsible, but also illegal. The findings had shown a lack of professional supervision and control, and consequently an inability to uphold the licensing objectives, particularly that of the prevention of crime and disorder.

After hearing all the evidence, the Sub-Committee determined that the failings discovered were indeed so serious that they could not be tolerated. The Sub-Committee therefore resolved to take the course which had recommended by the responsible authorities – namely to revoke the licence.

The Members gave consideration as to whether they could modify the conditions of the licence, or suspend the licence for a specified period, but were not at all satisfied, given the evidence submitted, that the licensing objectives would be properly promoted following any such determination, for the reasons set out above. The most sensible course was to follow the recommendation of the responsible authorities.

A determination to revoke would follow the Guidance issued by the Secretary of State under section 182 of the Licensing Act 2003. Paragraph 11.27 recommended that the Sub-Committee should take immigration issues particularly seriously.

Paragraph 11.28 advised that where the crime prevention objective was being undermined through the premises being used to further crimes, it was expected that revocation of the licence – even in the first instance – should be seriously considered. There were no compelling reasons to depart from the Guidance on this occasion.

In reaching this decision, the Sub-Committee has given due consideration to the City Council's Statement of Licensing Policy, the Guidance issued under section 182 of the Licensing Act 2003 by the Secretary of State, the application for review, the written representations received and the submissions made at the hearing by the two responsible authorities.

All parties are reminded that under the provisions contained within Schedule 5 to the Licensing Act 2003, there is the right of appeal against the decision of the Licensing Authority to the Magistrates' Court, such an appeal to be made within twenty-one days of the date of notification of the decision.

The determination of the Sub-Committee does not have effect until the end of the twenty-one day period for appealing against the decision or, if the decision is appealed against, until the determination of the Appeal.

The meeting ended at 10:53 hours.

CHAIR.....

## BIRMINGHAM CITY COUNCIL

## PUBLIC REPORT

<b>Report to:</b>	<b>Licensing Sub Committee A</b>
<b>Report of:</b>	<b>Director of Regulation &amp; Enforcement</b>
<b>Date of Meeting:</b>	<b>Monday 8<sup>th</sup> June 2026</b>
<b>Subject:</b>	<b>Licensing Act 2003 Premises Licence – Variation</b>
<b>Premises:</b>	<b>U Wish Lounge, 81 Eyre Street, Birmingham, B18 7AD</b>
<b>Ward affected:</b>	<b>Ladywood</b>
<b>Contact Officer:</b>	<b>Shaid Yasser, Senior Licensing Officer, <a href="mailto:licensing@birmingham.gov.uk">licensing@birmingham.gov.uk</a></b>

**1. Purpose of report:**

To consider relevant representations that have been made in respect of an application to vary the Premises Licence which initially sought to extend the hours for the Sale of Alcohol (for consumption on the premises), to operate from 3:00pm until 4:00am (Monday to Sunday).

To extend the provision of Regulated Entertainment consisting of live music, recorded music, performances of dance and anything with a similar description, to operate indoors only, from 3:00pm until 4:00am (Monday to Sunday).

The provision of late-night refreshment, to operate from 11:00pm until 4:00am (Monday to Sunday).

The applicant has agreed to amend the scope of the application, with all licensable activities to cease at 2:00am (Monday to Sunday).

Premises to remain open to the public from 3:00pm until 2:30am (Monday to Sunday).

The applicant's amendments to the scope of the application are detailed at Appendix 6 of the report.

**2. Recommendation:**

To consider the representations that have been made and to determine the application, having regard to:

- The submissions made by all parties
- The Statement of Licensing Policy
- The Public Sector Equality Duty
- The s182 Guidance

**3. Brief Summary of Report:**

Variation application received on 13<sup>th</sup> April 2026 in respect of U Wish Lounge, 81 Eyre Street, Birmingham, B18 7AD

Representations have been received from 2 responsible authorities and from other persons.

<b>4. Compliance Issues:</b>
<b>4.1 Consistency with relevant Council Policies, Plans or Strategies:</b>
The report complies with the City Council’s Statement of Licensing Policy and the Council’s Corporate Plan to improve the standard of all licensed persons, premises and vehicles in the City.

<b>5. Relevant background/chronology of key events:</b>
<p>Roj Zoubair applied on 13<sup>th</sup> April 2026 to vary the Premises Licence for U Wish Lounge, 81 Eyre Street, Birmingham, B18 7AD</p> <p>Representations have been received from West Midlands Police and Environmental Health as responsible authorities, which are attached at Appendices 1 and 2 respectively.</p> <p>Representations have been received from other persons, which are attached at Appendices 3 and 4.</p> <p>The application is attached at Appendix 5.</p> <p>The applicants amendment to the scope of the application is attached at Appendix 6.</p> <p>The current Premises Licence is attached at Appendix 7.</p> <p>Site Location Plans at Appendix 8.</p> <p>When carrying out its licensing functions, a licensing authority must have regard to Birmingham City Council's Statement of Licensing Policy and the Guidance issued by the Secretary of State under s182 of the Licensing Act 2003. The Licensing Authority is also required to take such steps as it considers appropriate for the promotion of the licensing objectives, which are:-</p> <ol style="list-style-type: none"> <li>a. The prevention of crime and disorder;</li> <li>b. Public safety;</li> <li>c. The prevention of public nuisance; and</li> <li>d. The protection of children from harm.</li> </ol>

<b>6. List of background documents:</b>
<p>Copies of the representations as detailed in Appendices 1 – 4.</p> <p>Application Form, Appendix 5.</p> <p>Amendment to the scope of the application, Appendix 6.</p> <p>Current Premises Licence, Appendix 7.</p> <p>Site Location Plans, Appendix 8.</p>

<b>7. Options available</b>
<p>To grant the variation application</p> <p>To refuse the whole or part of the application</p> <p>To modify the conditions of the Licence</p>

**From:** bw licensing  
**Sent:** 20 April 2026 09:19  
**To:** Licensing  
**Cc:** Robert Edge  
**Subject:** FW: [External]: Full Variation - U Wish Lounge

Good Morning Licensing

WMP are in receipt of the variation application for the above Premises to extend the licensable activities until 0400hrs

During a phone discussion with the applicant's representative Mr Edge it was proposed that the licensable activities are extended until 0200hrs as opposed to 0400hrs. However the current hours for all licensable activities ending at 0100hrs was a measure implemented and endorsed by the Sub-Committee at a previous hearing to prevent the risk of any further serious crime that was associated with the premises.

Therefore WMP wish to object based upon this application not meeting the licensing objective of the Prevention of Crime and Disorder

I have copied the applicant into this email

Kind Regards  
Shelley



Shelley Benning 57831  
Police Alcohol Licensing Officer  
Birmingham Licensing Team  
West Midlands Police

**Working in partnership, making communities safer**



**From:** Harry Bevington  
**Sent:** 08 May 2026 18:57  
**To:** Licensing Online  
**Subject:** Re: Full Variation - U Wish Lounge

Dear Licensing,

I write on behalf of Environmental Protection as a Responsible Authority in relation to the above premises licence variation application.

Environmental Protection objects to the application on the grounds of the prevention of public nuisance licensing objective.

The premises is currently subject to an ongoing Environmental Protection investigation relating to allegations of noise nuisance associated with amplified music and entertainment from the premises. A Noise Abatement Notice served under Section 80 of the Environmental Protection Act 1990 remains in force.

Whilst Environmental Protection acknowledges that certain mitigation measures have been introduced by the premises, including the installation of a noise limiter and upgraded acoustic doors, complaints from nearby residents have continued over a significant period and the investigation remains active.

Out of hours officer monitoring has recently been undertaken in response to continuing complaints. During a visit on 3 May 2026, officers witnessed loud amplified music, including drums, trumpets and singing, which was clearly audible and penetrating within a nearby residential property despite windows being closed. Officers considered the noise to be sufficiently intrusive to disturb sleep and prevent the occupant from returning to sleep during sensitive night-time hours.

A further attendance on another occasion did not result in a witnessed nuisance; however, officers arrived at the point operations had effectively ceased and the complainant advised that the music had been turned off immediately prior to attendance. Environmental Protection does not consider this sufficient to outweigh the wider complaint history and the more recent witnessed incident.

Environmental Protection appreciates the recent engagement from the applicant's representative and notes the proposal to amend the terminal hour for licensable activities to 0200hrs rather than the originally proposed 0400hrs. The indication that further independent acoustic advice may be commissioned is also noted. However, at the present time Environmental Protection is not satisfied that sufficient evidence has been provided to demonstrate that the premises can operate in a manner consistent with the prevention of public nuisance licensing objective, particularly given the existing complaint history and the continuing concerns regarding amplified music breakout.

It is important to note that for noise to amount to a statutory nuisance it must be more than simply audible or noticeable. In this case, the witnessed disturbance was considered to be unreasonably loud and materially harmful to the neighbouring occupier's ability to peacefully enjoy and sleep within their home during night-time hours.

Environmental Protection is also actively considering further enforcement action under the Environmental Protection Act 1990 in relation to the existing Noise Abatement Notice. Should further evidence be obtained demonstrating continuing breaches of the Notice and/or ongoing statutory nuisance, the Council may have to consider prosecution proceedings, applications for warrant and seizure of equipment, and whether a formal review of the premises licence is appropriate.

At this stage, Environmental Protection does not consider there to be a sufficient evidential basis to support the variation application as submitted and therefore objects to the application in full.

Best wishes,  
Harry Bevington.

**From:**  
**Sent:** 22 April 2026 09:20  
**To:** Licensing <  
**Subject:** Formal Objection to Premises License Variation

To: Licensing Department, Birmingham City Council

Application Reference: U Wish Lounge (Roj Zoubair), 81 Eyre Street, B18 7AD

Objector: Immediate Care Medical Services Ltd, 48 Eyre Street, Birmingham, B18 7AA

To Whom It May Concern,

I am writing on behalf of Immediate Care Medical to formally object to the application for a variation of the premises license for U Wish Lounge, 81 Eyre Street. As a 24-hour ambulance station and neighboring business, we believe that extending the hours for alcohol sales and live music until 04:00 hrs daily will significantly undermine the licensing objectives.

Our objection is based on the following grounds:

### **1. Prevention of Crime and Disorder**

The premises already attracts significant disorder. There have been numerous instances where police attendance was required due to physical altercations and fights at the venue. Furthermore, we frequently witness "pre-loading," where patrons consume their own alcohol and discard the bottles immediately outside our station before entering the club. The presence of drug paraphernalia in the immediate vicinity following club nights is also a major concern. Extending hours to 04:00 will only prolong and intensify these issues. We have had police many times ask our business for CCTV footage because of crime happening because of a result of the club. It has been raided and shut down by the police within the last 12 months.

### **2. Public Safety and Traffic Management**

The applicant claims to have adequate parking; however, this is factually incorrect. The lot across the road has been sold and is now monitored by ANPR cameras, leading patrons to park illegally on double yellow lines and block access to local businesses.

- **Emergency Access:** As an ambulance station, unobstructed access is critical. Patrons frequently block our egress routes.
- **Staff Safety:** We employ female lone workers and operate Patient Transfer Vehicles late into the night. The presence of intoxicated individuals and the lack of professional parking attendants or security presence on the street creates an intimidating and unsafe environment for our staff.

### **3. Prevention of Public Nuisance**

The level of litter generated by the premises is unacceptable. Our staff are forced to clean up empty alcohol bottles, takeaway boxes, and other refuse daily to maintain a hygienic environment for our clinical operations. The applicant shows no community pride or accountability for the "secondary" noise and mess created by their patrons on this business-focused street.

### **4. Suitability of the Location**

Eyre Street is a commercial hub and home to essential emergency services. A late-night club operating until 04:00 is fundamentally incompatible with a 24-hour ambulance station. The resulting noise, traffic congestion, and anti-social behaviour directly interfere with our ability to provide life-saving services to the Birmingham community.

There are also new residential homes built behind the area, the noise would impact them.

**Conclusion**

The current operation of U Wish Lounge is already a burden on local businesses. Granting an extension to 04:00 hrs would be irresponsible and would further detrimental effect on public safety and order in the area.

We strongly urge the Licensing Committee to refuse this variation.

Yours faithfully

Immediate Care Medical

**From:**  
**Sent:** 29 April 2026 10:46  
**To:** Licensing  
**Subject:** Uwish Lounge, 81 Eyre Street, Birmingham B18 7AD

Good Morning

I am contacting you regarding the application of variation of premises license for the mentioned premises.

I would like to appose this application for the reasons below.

Since the Uwish Lounge has been open we have had many issues with parking as below double parking and parking on the pavement and close to our cladding which has caused issue and damage to our cladding as photos show which has cause cost to ourselves to put right.

People are always urinating up the cladding and shutters which has sometimes caused response call out which has been at cost to us. This also causes the entrances to smell and damage to the cladding.

Rubbish is a big issue with broken bottles and food waste being left all over the street both Eyre Street and Steward Street which is a issue for our tenants parking and also causing rats. Since the club opened we have not seen any management or staff or cleaning company to clear the rubbish despite promises from the club when we had our initial opening

The back Car Park is also a big problem with rubbish being left against the wall of our warehouse which has cause damage to the cladding and rubbish is being left everywhere and also fly tipping.

Our tenants directly opposite this club have also had issues with parking and I believe they have emailed you themselves. My worry is they will leave if they have issues accessing the premises which is require 24hours a day due to the nature of their business.

Please feel free to contact me should you wish to discuss further.

Please see attached pictures for your reference.

Warm Regards

**UrbanWorkSpace.com**  
Office Space Solutions







## Application to vary a premises licence under the Licensing Act 2003

I Roj Zoubair*(Insert name(s) of applicant)*

being the premises licence holder, apply to vary a premises licence under section 34 of the Licensing Act 2003 for the premises described in Part 1 below.

161164

## Part 1 – Premises Details

Postal address of premises or if none, ordnance survey map reference, or description			
U Wish Lounge 81 Eyre Street Birmingham, B18 7AD			
Post town	Birmingham,	Postcode	B18 7AD

Telephone number at premises (if any)	
Non-domestic rateable value of premises	Not listed on VOA, therefore Band A £100

## Part 2 – Applicant details

Daytime contact telephone number			
E-mail address (optional)			
Current postal address if different from premises address			
Post town		Postcode	

## Part 3 - Variation

Please tick as appropriate

Do you want the proposed variation to have effect as soon as possible?  Yes  No

If not, from what date do you want the variation to take effect?

DD	MM	YYYY

Do you want the proposed variation to have effect in relation to the introduction of the late night levy? (Please see guidance note 1)  Yes  No

Please describe briefly the nature of the proposed variation (Please see guidance note 2)

To extend the licensable activities until 0400 hrs

If your proposed variation would mean that 5,000 or more people are expected to attend the premises at any one time, please state the number expected to attend:

N/A

**Part 4 Operating Schedule**

Please complete those parts of the Operating Schedule below which would be subject to change if this application to vary is successful.

- | <b>Provision of regulated entertainment (Please see guidance note 3)</b>                                    | <b>Please tick all that apply</b>   |
|---|-------------------------------------|
| a) plays (if ticking yes, fill in box A)  | <input type="checkbox"/>            |
| b) films (if ticking yes, fill in box B)  | <input type="checkbox"/>            |
| c) indoor sporting events (if ticking yes, fill in box C)   | <input type="checkbox"/>            |
| d) boxing or wrestling entertainment (if ticking yes, fill in box D)  | <input type="checkbox"/>            |
| e) live music (if ticking yes, fill in box E)   | <input checked="" type="checkbox"/> |
| f) recorded music (if ticking yes, fill in box F)   | <input checked="" type="checkbox"/> |
| g) performances of dance (if ticking yes, fill in box G)  | <input checked="" type="checkbox"/> |
| h) anything of a similar description to that falling within (e), (f) or (g) (if ticking yes, fill in box H) | <input checked="" type="checkbox"/> |

Provision of late night refreshment (if ticking yes, fill in box I)

Supply of alcohol (if ticking yes, fill in box J)

In all cases complete boxes K, L and M

A

Plays Standard days and timings (please read guidance note 8)			Will the performance of a play take place indoors or outdoors or both – please tick (please read guidance note 4)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
Day	Start	Finish		Both	<input type="checkbox"/>
Mon			<u>Please give further details here</u> (please read guidance note 5)		
Tue					
Wed			<u>State any seasonal variations for performing plays</u> (please read guidance note 6)		
Thur					
Fri			<u>Non-standard timings. Where you intend to use the premises for the performance of plays at different times to those listed in the column on the left, please list</u> (please read guidance note 7)		
Sat					
Sun					

B

Films Standard days and timings (please read guidance note 8)			Will the exhibition of films take place indoors or outdoors or both – please tick (please read guidance note 4)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
Day	Start	Finish		Both	<input type="checkbox"/>
Mon			<u>Please give further details here</u> (please read guidance note 5)		
Tue					
Wed			<u>State any seasonal variations for the exhibition of films</u> (please read guidance note 6)		
Thur					
Fri			<u>Non-standard timings. Where you intend to use the premises for the exhibition of films at different times to those listed in the column on the left, please list</u> (please read guidance note 7)		
Sat					
Sun					

C

Indoor sporting events Standard days and timings (please read guidance note 8)			<u>Please give further details</u> (please read guidance note 5)
Day	Start	Finish	
Mon			
Tue			<u>State any seasonal variations for indoor sporting events</u> (please read guidance note 6)
Wed			
Thur			<u>Non-standard timings. Where you intend to use the premises for indoor sporting events at different times to those listed in the column on the left, please list</u> (please read guidance note 7)
Fri			
Sat			
Sun			

D

Boxing or wrestling entertainments. Standard days and timings (please read guidance note 8)			<u>Will the boxing or wrestling entertainment take place indoors or outdoors or both – please tick</u> (please read guidance note 4)	Indoors	<input type="checkbox"/>
Day	Start	Finish		Outdoors	<input type="checkbox"/>
Mon			Both	<input type="checkbox"/>	<u>Please give further details here</u> (please read guidance note 5)
Tue					
Wed			<u>State any seasonal variations for boxing or wrestling entertainment</u> (please read guidance note 6)		
Thur					
Fri			<u>Non-standard timings. Where you intend to use the premises for boxing or wrestling entertainment at different times to those listed in the column on the left, please list</u> (please read guidance note 7)		
Sat					
Sun					

## E

Live music Standard days and timings (please read guidance note 8)			Will the performance of live music take place <u>indoors or outdoors or both</u> – please tick (please read guidance note 4)	Indoors	<input checked="" type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish			
Mon	1500	0400	Please give further details here (please read guidance note 5)		
Tue	1500	0400			
Wed	1500	0400	State any seasonal variations for the performance of live music (please read guidance note 6)		
Thur	1500	0400			
Fri	1500	0400	Non-standard timings. Where you intend to use the premises for the performance of live music at different times to those listed in the column on the left, please list (please read guidance note 7)  The premises may open and sell alcohol until 01:30 on New Year's Eve and other nationally recognised holidays		
Sat	1500	0400			
Sun	1200	0000			

## F

Recorded music. Standard days and timings (please read guidance note 8)			Will the playing of recorded music take place <u>indoors or outdoors or both</u> – please tick (please read guidance note 4)	Indoors	<input checked="" type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish			
Mon	1500	0400	Please give further details here (please read guidance note 5)		
Tue	1500	0400			
Wed	1500	0400	State any seasonal variations for the playing of recorded music (please read guidance note 6)		
Thur	1500	0400			
Fri	1500	0400	Non-standard timings. Where you intend to use the premises for the playing of recorded music at different times to those listed in the column on the left, please list (please read guidance note 7)  The premises may open and sell alcohol until 01:30 on New Year's Eve and other nationally recognised holidays		
Sat	1500	0400			
Sun	1500	0400			

## G

Performances of dance Standard days and timings (please read guidance note 8)			<u>Will the performance of dance take place indoors or outdoors or both – please tick</u> (please read guidance note 4)	Indoors	<input checked="" type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish	<u>Please give further details here</u> (please read guidance note 5)		
Mon	1500	0400			
Tue	1500	0400	<u>State any seasonal variations for the performance of dance</u> (please read guidance note 6)		
Wed	1500	0400			
Thur	1500	0400	<u>Non-standard timings. Where you intend to use the premises for the performance of dance at different times to those listed in the column on the left, please list</u> (please read guidance note 7)		
Fri	1500	0400			
Sat	1500	0400			
Sun	1500	0400			

## H

Anything of a similar description to that falling within (e), (f) or (g) Standard days and timings (please read guidance note 8)			Please give a description of the type of entertainment you will be providing.		
Day	Start	Finish	<u>Will this entertainment take place indoors or outdoors or both – please tick</u> (please read guidance note 4)	Indoors	<input checked="" type="checkbox"/>
Mon	1500	0400		Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Tue	1500	0400	<u>Please give further details here</u> (please read guidance note 5)		
Wed	1500	0400			
Thur	1500	0400	<u>State any seasonal variations for entertainment of a similar description to that falling within (e), (f) or (g)</u> (please read guidance note 6)		
Fri	1500	0400			
Sat	1500	0400	<u>Non-standard timings. Where you intend to use the premises for the entertainment of a similar description to that falling within (e), (f) or (g) at different times to those listed in the column on the left, please list</u> (please read guidance note 7)		
Sun	1500	0400			
			The premises may open and sell alcohol until 01:30 on New Year's Eve and other nationally recognised holidays		

Late night refreshment Standard days and timings (please read guidance note 8)			Will the provision of late night refreshment take place indoors or outdoors or both – please tick (please read guidance note 4)	Indoors	<input checked="" type="checkbox"/>
Day	Start	Finish		Outdoors	<input type="checkbox"/>
Mon	2300	0400	Please give further details here (please read guidance note 5)	Both	<input type="checkbox"/>
Tue	2300	0400			
Wed	2300	0400	State any seasonal variations for the provision of late night refreshment (please read guidance note 6)		
Thur	2300	0400			
Fri	2300	0400	Non-standard timings. Where you intend to use the premises for the provision of late night refreshment at different times, to those listed in the column on the left, please list (please read guidance note 7)  The premises may open and sell alcohol until 01:30 on New Year's Eve and other nationally recognised holidays		
Sat	2300	0400			
Sun	2300	0400			

J

Supply of alcohol Standard days and timings (please read guidance note 8)			Will the supply of alcohol be for consumption – please tick (please read guidance note 9)	On the premises	<input checked="" type="checkbox"/>
Day	Start	Finish		Off the premises	<input type="checkbox"/>
Mon	1500	0400	State any seasonal variations for the supply of alcohol (please read guidance note 6)	Both	<input type="checkbox"/>
Tue	1500	0400			
Wed	1500	0400			
Thur	1500	0400	Non-standard timings. Where you intend to use the premises for the supply of alcohol at different times to those listed in the column on the left, please list (please read guidance note 7)		
Fri	1500	0400			
Sat	1500	0400			
Sun	1500	0400			

K

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 10).

Not applicable

L

Hours premises are open to the public. Standard days and timings (please read guidance note 8)			State any seasonal variations (please read guidance note 6)
Day	Start	Finish	
Mon	1500	0430	<u>Non-standard timings. Where you intend the premises to be open to the public at different times from those listed in the column on the left, please list</u> (please read guidance note 7)
Tue	1500	0430	
Wed	1500	0430	
Thur	1500	0430	
Fri	1500	0430	
Sat	1500	0430	
Sun	1500	0430	

Please identify those conditions currently imposed on the licence which you believe could be removed as a consequence of the proposed variation you are seeking.

None – this is a very robust operating schedule, and all conditions should remain applicable.

Please tick as appropriate

- I have enclosed the premises licence
- I have enclosed the relevant part of the premises licence

If you have not ticked one of these boxes, please fill in reasons for not including the licence or part of it below.

Reasons why I have not enclosed the premises licence or relevant part of premises licence.

Sent by Royal Mail

**M** Describe any additional steps you intend to take to promote the four licensing objectives as a result of the proposed variation:

**a) General – all four licensing objectives (b, c, d, and e) (please read guidance note 11)**

**b) The prevention of crime and disorder**

**c) Public safety**

**d) The prevention of public nuisance**

**e) The protection of children from harm**

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Checklist:

Please tick to indicate agreement

- I have made or enclosed payment of the fee; or
- I have not made or enclosed payment of the fee because this application has been made in relation to the introduction of the late night levy.
- I have sent copies of this application and the plan to responsible authorities and others where applicable.
- I understand that I must now advertise my application.
- I have enclosed the premises licence or relevant part of it or explanation.
- I understand that if I do not comply with the above requirements my application will be rejected.

**IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.**

**Part 5 – Signatures** (please read guidance note 12)

Signature of applicant (the current premises licence holder) or applicant’s solicitor or other duly authorised agent (please read guidance note 13). If signing on behalf of the applicant, please state in what capacity.

Signature	
Date	13 April 2026
Capacity	Authorised agent for the applicant – Licence Leader Ltd

Where the premises licence is jointly held, signature of 2nd applicant (the current premises licence holder) or 2nd applicant’s solicitor or other authorised agent (please read guidance note 14). If signing on behalf of the applicant, please state in what capacity.

Signature	
Date	
Capacity	

Contact name (where not previously given) and address for correspondence associated with this application (please read guidance note 15)

Licence Leader Ltd (Rob Edge)

Post town		Post code	
Telephone number (if any)			
If you would prefer us to correspond with you by e-mail, your e-mail address (optional)			

**From:** Robert Edge  
**Sent:** 22 April 2026 10:26  
**To:** Licensing  
**Cc:** Harry Bevington ; bw licensing  
**Subject:** Re: UWish Lounge - Licence Variation.

***Bhupinder,***

***Thanks for your email. . .***

It would be 1500 -0230 hrs

Many thanks  
Rob

On Wed, 22 Apr 2026 at 10:22, Licensing wrote:

Hi Rob

Thank you for the below email.

The record will be amended accordingly for licensable activities.

Can you please confirm the hours that the premises will be open to the public.

Many thanks  
**Bhupinder Nandhra**  
**Senior Licensing Officer**

**From:** Robert Edge  
**Sent:** 22 April 2026 09:23  
**To:** Harry Bevington  
**Cc:** Licensing ; bw licensing  
**Subject:** Re: UWish Lounge - Licence Variation.

***Hi Harry,***

Thank you for your email and for setting out Environmental Protection's current position so clearly. I appreciate the continued engagement on this matter.

Following our recent discussions and having carefully considered the concerns raised, I can confirm that the applicant is willing to amend the current variation. Specifically, we are now proposing that the terminal hour for licensable activities is reduced to **0200hrs**, rather than the originally applied **0400hrs**. This reflects a pragmatic and proportionate approach in light of the ongoing concerns, and demonstrates a clear intention to operate within more controlled and sustainable parameters. The premises has already taken a number of positive steps, as you have acknowledged, including the installation of a calibrated noise limiter and upgraded acoustic doors. However, we recognise your position that consistency of control is key, and that a demonstrable and sustained improvement in operational noise levels is suggested.

To that end, we are currently exploring the commissioning of independent acoustic advice to review:

- The effectiveness and calibration of the existing noise limiter
- The overall noise management strategy

- Any additional mitigation measures necessary to prevent noise breakout
- 

This will be shared with you in due course to assist in your assessment.

In the interim, the premises is committed to ensuring stricter operational discipline, particularly in relation to music levels, patron management, and dispersal, so as to avoid any further disturbance and to move towards full compliance with the requirements of the Noise Abatement Notice.

We fully understand that your position remains under review and that enforcement action may follow if breaches are identified. Our objective is to avoid that outcome by evidencing a clear and sustained improvement.

I would welcome the opportunity to continue working constructively with you to reach a position where you can be satisfied that the premises is operating responsibly and within appropriate limits. Please do let me know if there is anything further you would find helpful at this stage.

Kind regards,

Licensing Act 2003Premises Licence

<b>Premises Licence Number</b>	161164
--------------------------------	--------

**Part 1 – Premises Details**

<b>Postal address of premises, or if none, ordnance survey map reference or description</b> U Wish Lounge, 81 Eyre Street, Birmingham, B18 7AD
<b>Telephone Number</b>

<b>Where the licence is time limited the dates</b> N/A
---

<b>Licensable activities authorised by the licence</b> Sale of Alcohol by Retail Provision of Late Night Refreshment Performance of Live Music Playing of Recorded Music Performance of Dance Anything of a similar description to that falling within Performance of Live Music, Playing of Recorded Music or Performance of Dance
---

**Times the licence authorises the carrying out of licensable activities**

<b><u>Sale of Alcohol by retail:</u></b>		
<b><u>Day</u></b>	<b><u>Start Time</u></b>	<b><u>End Time</u></b>
Monday	15:00	01:00
Tuesday	15:00	01:00
Wednesday	15:00	01:00
Thursday	15:00	01:00
Friday	15:00	01:00
Saturday	15:00	01:00
Sunday	15:00	01:00
<b>Place:</b> For consumption on the premises		
<b>Seasonal Variations:</b>		
<b>Non-Standard Times:</b>		

<b><u>Provision of Late Night Refreshment:</u></b>		
<b><u>Day</u></b>	<b><u>Start Time</u></b>	<b><u>End Time</u></b>
Monday	23:00	00:00
Tuesday	23:00	00:00
Wednesday	23:00	00:00
Thursday	23:00	00:00
Friday	23:00	00:00
Saturday	23:00	00:00
Sunday	23:00	00:00

**Further Details:****Place:** Indoors**Seasonal Variations:**

Hours to be extended until 0200 hrs on New Years Eve

**Non-Standard Times:****Performance of Live Music:**

<u>Day</u>	<u>Start Time</u>	<u>End Time</u>
Monday	18:00	01:00
Tuesday	18:00	01:00
Wednesday	18:00	01:00
Thursday	18:00	01:00
Friday	18:00	01:00
Saturday	18:00	01:00
Sunday	18:00	01:00

**Further Details:****Place:** Indoors**Seasonal Variations:**

Hours to be extended until 0200 hrs on New Years Eve

**Non-Standard Times:****Playing of Recorded Music:**

<u>Day</u>	<u>Start Time</u>	<u>End Time</u>
Monday	18:00	01:00
Tuesday	18:00	01:00
Wednesday	18:00	01:00
Thursday	18:00	01:00
Friday	18:00	01:00
Saturday	18:00	01:00
Sunday	18:00	01:00

**Further Details:****Place:** Indoors**Seasonal Variations:**

Hours to be extended until 0200 hrs on New Years Eve

**Non-Standard Times:****Performance of Dance:**

<u>Day</u>	<u>Start Time</u>	<u>End Time</u>
Monday	18:00	00:00
Tuesday	18:00	00:00
Wednesday	18:00	00:00
Thursday	18:00	00:00
Friday	18:00	00:00
Saturday	18:00	00:00
Sunday	18:00	00:00

**Further Details:****Place:** Indoors**Seasonal Variations:**

Hours to be extended until 0200 hrs on New Years Eve

**Non-Standard Times:****Anything of a similar description to that falling within Live Music, Recorded Music or Performance of Dance**

<u>Day</u>	<u>Start Time</u>	<u>End Time</u>
Monday	18:00	00:00
Tuesday	18:00	00:00
Wednesday	18:00	00:00
Thursday	18:00	00:00
Friday	18:00	00:00
Saturday	18:00	00:00
Sunday	18:00	00:00

**Further Details:**

**Place:** Indoors

**Seasonal Variations:**

Hours to be extended until 0200 hrs on New Years Eve

**Non-Standard Times:**

**The opening hours of the premises**

<u>Day</u>	<u>Start Time</u>	<u>End Time</u>
Monday	15:00	01:30
Tuesday	15:00	01:30
Wednesday	15:00	01:30
Thursday	15:00	01:30
Friday	15:00	01:30
Saturday	15:00	01:30
Sunday	15:00	01:30

**Seasonal Variations:**

Hours to be extended until 0200 hrs on New Years Eve

The premises will cease licensable activity at 0100 hours each day and be clear of all patrons by 0130 hours each day. Only persons who have already been in the premises will be let back in if they have gone outside.

**Non-Standard Times:**

**Where the licence authorises supplies of alcohol whether these are on and /or off supplies**

For consumption on the premises

**Part 2**

**Name, (registered) address, telephone number and email (where relevant) of holder of premises licence**

Roj Zoubair  
114 Flat 1 Bramford Road, Ipswich, IPL 2GL

**Registered number of holder, for example company number, charity number (where applicable)**

N/A

**Name and address of designated premises supervisor where the premises licence authorises the supply of alcohol**

Karwan Ismail Mohammed  
6 Suffolk Close , Bristol, BS10 6UB

**Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol**

**Licence Number:** 19/03526/LAPER  
**Issuing Authority:** Bristol City Council

Dated 23-12-2025

Signature



Bhapinder Nandhra  
Senior Licensing Officer  
**For Director of Regulation & Enforcement**

## Annex 1 – Mandatory Conditions

No supply of alcohol may be made under the premises licence (a) at a time when there is no designated premises supervisor in respect of the premises licence, or (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.

Every retail sale or supply of alcohol made under this licence must be made or authorised by a person who holds a personal licence.

The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises. In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises —(a) games or other activities which require or encourage, or are designed to require or encourage, individuals to —(i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or (ii) drink as much alcohol as possible (whether within a time limit or otherwise) (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective; (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective; (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner; (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol. The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy. The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either —(a) a holographic mark, or (b) an ultraviolet feature.

The responsible person must ensure that —(a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures —(i) beer or cider: ½ pint; (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and (iii) still wine in a glass: 125 ml; (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.”

(1) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price. (2) In this condition:—(a) 'permitted price' is the price found by applying the formula  $P = D + (D \times V)$ , where —(i) P is the permitted price, (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty charged on the date of the sale or supply of the alcohol, and (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol; (b) 'duty' is to be construed in accordance with the Alcoholic Liquor Duties Act 1979; (c) 'relevant person' means, in relation to premises in respect of which there is in force a premises licence —(i) the holder of the premises licence, (ii) the designated premises supervisor (if any) in respect of such a licence, or (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence; (d) 'relevant person' means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and (e) 'value added tax' means value added tax charged in accordance with the Value Added Tax Act 1994. (3) Where the permitted price would

not be a whole number of pennies, the permitted price shall be taken to be the price rounded up to the nearest penny.(4) Where the permitted price on a day ('the first day') would be different from the permitted price on the next day ('the second day') as a result of a change to the rate of duty or value added tax, the permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Each individual assigned to carrying out a security activity must be licensed by the Security Industry Agency.

## Annex 2 – Conditions consistent with the Operating Schedule

The Licence Holder will ensure that they fully uphold all of the four licensing objectives, at all times. I have taken into consideration the following documents –

- (1) Statement of Licensing Policy
- (2) Updated Section 182 Guidance. (December 2022)

The Licence Holder shall have a robust operating schedule with modest hours of operation, demonstrating a commitment to due diligence at the restaurant. There is a parking lot opposite the premises, leased from the landlord and has the capacity for approx. 40 cars.

Policies and procedures are being fully implemented for the safe and efficient running of events, including:

1. Customer Signage
2. Staff Training

Warning notices will be displayed in public areas of the premises advising that CCTV is in operation.

The premises licence holder will carry out pre-opening checks of the restaurant, to ensure that there are no risks to patrons and that all safety precautions are in place. The licence holder will ensure that all staff receive appropriate staff training.

The licence holder would ensure that all staff are aware of their social and legal obligations and their responsibilities. All safety certificates and inspection reports will be kept on site and made available to officers of relevant statutory bodies. The premises will comply with all food safety regulations.

The staff involved in food preparation will be fully trained.

As the Premises Licence Holder, I will ensure that the disturbance caused to the general public is kept to a minimum, and signage will be placed in a prominent place asking customers to respect our neighbours.

All doors and windows will be kept closed when music is played, other than for access and egress. (Generally ambient background music).

The premises staff will ensure that the frontage of the restaurant is checked regularly for litter and rubbish, clearing any debris away.

No rubbish, including bottles, shall be moved, removed, or placed in outside areas between 2300 hours and 0800 hours.

Children will not be permitted on the premises after 2200 hrs, Except when attending private functions, and then only when accompanied by an adult.

Policies and procedures will be in place for the safe and efficient running of the premises, including:

1. Staff training manual
2. Refusals log
3. Challenge 25
4. Signage
5. DPS Authorisations
6. Dispersal policy
7. Incident log
8. Noise Management Plan

A refusals register will be maintained at all times and will be checked and signed off by the DPS at regular intervals. The log will be made available for inspection by any Responsible Authority, upon reasonable request.

Staff other than personal licence holders involved in the sale/supply of alcohol will receive documented refresher training every six months.

The premises licence holder or DPS will carry out pre-opening checks of the premises, to ensure that there are no risks to patrons and that all safety precautions are in place. To include regular cleaning at the frontage of the premises.

The licence holder will ensure that all staff receive appropriate staff training.

The licence holder would ensure that all staff are aware of their social and legal obligations and their responsibilities regarding the sale of alcohol.

All safety certificates and inspection reports will be kept on site and made available to officers of relevant statutory bodies.

The premises will comply with all food safety regulations. The staff involved in food preparation will be fully trained.

As the Premises Licence Holder, I will ensure that the disturbance caused to the general public is kept to a minimum, and signage will be placed in a prominent place asking customers to respect our neighbours.

All doors and windows will be kept closed when music is played, other than for access and egress. (Generally ambient background music). A Noise Management Plan will be in place to ensure that disturbance is not caused within the locality.

A Dispersal plan will be in place and fully implemented to ensure that patrons leave in a quiet and orderly manner.

The premises staff will ensure that the frontage of the premises is checked regularly for litter and rubbish, clearing any debris away.

No rubbish, including bottles, shall be moved, removed, or placed in outside areas between 2300 hours and 0800 hours. A challenge 25 policy is in place and only recognised forms of ID will be accepted. PASS accredited ID, passport, or photo driving licence}.

### **Annex 3 – Conditions attached after a hearing by the Licensing Authority**

Licensing Sub-Committee A resolved on Monday 6 March 2023 to grant the licence subject to the following conditions:

The premises shall appoint a steward to supervise the frontage of the premises during the hours of operation, namely from 18.00 hours to 00.00 hours daily, in order to:

- monitor the parking of patrons' vehicles and to escort patrons' vehicles to ensure that they park properly within the car park, and
- ensure that the frontage of the Immediate Care Medical premises is left free of patrons' vehicles

The premises shall put a dispersal plan in place, including traffic management, to ensure that nuisance to neighbours is minimised.

Licensing Sub-Committee A resolved on Monday 22nd December 2025 to modify the conditions of licence as below, following an Expedited Review submitted by West Midlands Police

Staff are to be trained in their responsibilities under the Licensing Act 2003 prior to being allowed to carry out work in the premises. All training is to be documented and signed by the Premises License Holder or their representative and the trainee. All training records are to be made available to any of the responsible authorities on request. Staff are to receive documented refresher training every six months.

Staff other than personal license holders involved in the sale/ supply of alcohol are to receive documented refresher training every twelve months.

The premises will operate a last entry time of midnight to the premises for people entering the premises other than those returning having gone out of the premises to smoke.

The premises will have an incident/ refusals register. Each entry will be signed off by the DPS or their nominated deputy. The register will be made available to any of the responsible authorities on request.

The premises will operate a vulnerability policy. The policy will be available to any of the responsible authorities on request.

The venue will provide a standard operating risk assessment for each day of the week to inform the numbers of staff required. These will be made available to any of the responsible authorities on request. The DPS or their nominated deputy will ensure that the risk assessments are implemented.

The venue will provide a standard operating risk assessment for each day of the week to inform the numbers of security staff required. These will be made available to any of the responsible authorities on request. The DPS or their nominated deputy will ensure that the risk assessments are implemented.

When bookings for the premises or part of the premises are made the premises will take details of persons booking the venue including the name, address telephone number of the person making the booking. Details are to be confirmed by photographic ID or in exceptional circumstances a utility bill no older than 3 months old. Booking details are to be kept on the premises for a minimum of 28 days after the event and made available to West Midlands Police on request. A deposit is to be taken for all bookings.

The premises will deploy security staff at the premises from 1900 hours when trading. Door staff will sign on and off duty. The premises will keep a profile of all door staff which will include a copy of their SIA licence and photographic ID. (If photographic ID is not available then a utility bill no older than 3 months will be acceptable.) The signing in & out sheets and profiles will be kept on the premises for a minimum of 3 months and made immediately available to any of the responsible authorities on request. All door staff will wear a fluorescent coat, waistcoat or tabard when performing duty.

The premises will operate contingency plans in relation to incidents of first aid and emergencies. Staff will be trained in these plans and will operate them should such incidents occur. These will be made available to any of the responsible authorities on request. The DPS or their nominated deputy will ensure that these policies are followed.

The premises will not have third party promoted or third party part-promoted events.

When bookings for the premises or part of the premises are made the premises will take details of persons booking the venue including the name, address telephone number of the person making the booking. Details are to be confirmed by photographic ID or in exceptional circumstances a utility bill no older than 3 months old. Booking details are to be kept on the premises for a minimum of 28 days after the event and made available to West Midlands Police on request. A deposit is to be taken for all bookings

All staff will be trained in (crime) scene management. This training will be documented and signed by the trainer and trainee. These training records to be made immediately available to any of the responsible authorities on request. This training will be refreshed every 12 months.

CCTV that is approved by West Midlands police and able to capture images particularly outside under conditions of low lighting will be fitted in the premises. Images will be retained for a period of at least 31 days and will be made available to any of the responsible authorities to view or copies produced on request. If for any reason the CCTV hard drive needs to be replaced the previous / old hard drive will be kept on site for a minimum of 31 days and made immediately available to any of the responsible authorities on request. The CCTV will be checked to ensure that it is working prior to licensable activity taking place each day. This information will be stored for 12 weeks and made available to any of the responsible authorities on request. The Premises License Holder will ensure that a trained member of staff will be on duty and be available to download the CCTV to any of the Responsible Authorities at any time licensable activities take place. When the premises is trading there will be at least one member of staff present who can gain access to the CCTV account.

From 1900 hours when the premises is trading the premises will operate an identification machine capable of recording individual details of customers. The operation will be throughout the duration of licensable activity. All persons entering will have their identification passed through the machine. The data retained by any such identification machine will be made available to the responsible authorities when needed.

For events, all customers DJs / artists entering the premises shall have their ID scanned on entry. The details recorded by the ID scanner system shall be made available to the Police and the local authority upon request. This will be subject to the following exception where events have a set guest list this will not be done.

Each person entering the premises from 1900 hours when the premises is trading will be subject to a full body search, metal detection search in the form of a knife arch with metal wand detection as support as required. Any person who has gone outside the premises and then wishes to re-enter, they will be subject to the same search regime as when they initially Entered'.

All door staff and premises management will be equipped with bodycams. The bodycams will be recording all the time whilst the door staff and management using it are performing duty. Bodycam footage is to be retained for 28 days from the date that the footage is taken and made available to any of the responsible authorities on request. Each bodycam will be checked by the premises license holder or their nominee to ensure that it is working each day prior to licensable activity taking place. The result of the check, the time it took place and the identity of the checker are to be recorded in a log on the date that the check takes place. This log is to be made available to any of the responsible authorities on request and is to be retained for 3 months'.

A challenge 25 policy shall be operated. No member of staff shall be permitted to sell alcohol until trained in the operation of the Challenge 25 policy.

Any person who appears drunk /aggressive will not be permitted on the premises  
When the premises is trading at least one of the member of staff on duty will be first aid trained and they will take the lead in any medical incidents. The DPS or their nominated deputy will ensure that this policy is followed, and all interventions will be recorded in the premises incident log by the DPS or their nominated deputy.

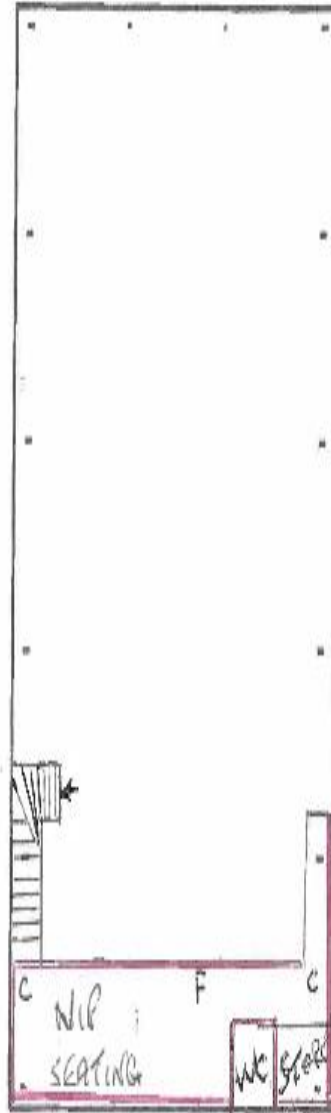
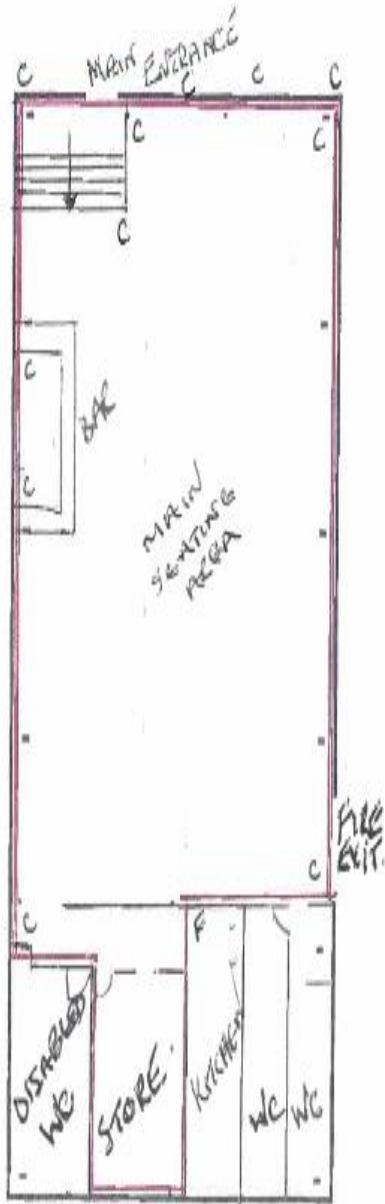
The premises will cease licensable activity at 0100 hours each day and be clear of all patrons by 0130 hours each day. Only persons who have already been in the premises will be let back in if they have gone outside.

The premises will operate a dispersal policy. This policy will be made available to any of the responsible authorities on request.

The premises will operate a last entry time to the premises of midnight each day of the week.

Harpreet Singh Khatkar will be removed as Designated Premises Supervisor and will play no part in the running of or management of the premises.

The premises will not re-open until all of the above measures have been implemented



**LLL**

**Premises Licence Plans**  
for:  
Liquor Licence  
Type 4  
Licence  
No. 1094

Job No. 094

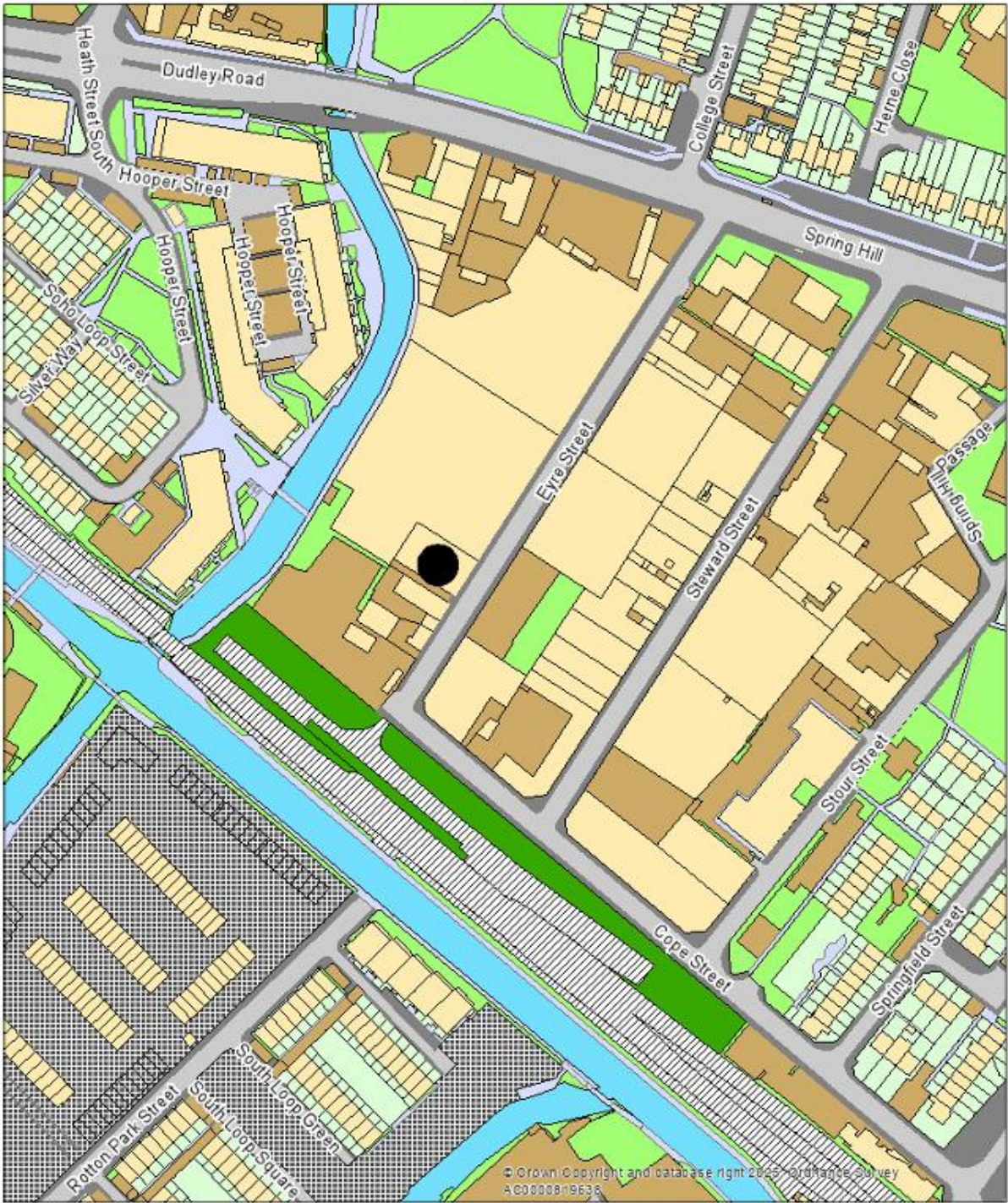
**Key:**  
ME - Main Entrance  
WC - Toilets  
Red Line - Licensable Area

V1 Measurements supplied by owner. 1/10/01 A1.

Licence Leader Ltd

**Key:**  
ME - Main Entrance  
WC - Toilets  
Red Line - Licensable Area  
C - CCTV  
F - Fire equipment





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**Licensing subcommittee hearing  
UWish Lounge.  
Monday 8 June 2026**

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**Acting for the Premises Licence Holder, We have given full regard to:**

- The Council's Statement of Licensing Policy.
- The licensing objectives set out in the Licensing Act 2003.
- The Home Office guidance issued under Section 182 of the Act.
- The objection made by Police Licensing.

**Documentation lodged on behalf of the Premises Licence Holder this pack are the following appendices:**

- A. Correspondence with those who have objected
- B. Premises Licence Health Check 18 May 2026
- C. Search policy
- D. Drugs policy
- E. Dispersal policy
- F. Vulnerability Policy
- G. Staff training package (LA2003)
- H. Purchase of a Knife Arch for use at the premises
- I. Purchase of an ID Scanner & Waste Contract with photos
- J. Challenge 25 Poster.
- K. Refusals log.
- L. Incident log
- M. Staff training log.
- N. DPS Authorisations
- O. LA2003 Signage - consideration to neighbours
- P. Till prompt
- Q. Ask Angela

Rob Edge (Director)  
Licence Leader Ltd. (Birmingham/Hertfordshire)  
Email

Web. Tel.

**Document :** Attempt at mediation (sent by email)  
**Premises Name:** UWish Lounge  
**Dated:** 06/05/2026

### Police licensing

*Dear Shelley,*

Thank you for your representation in respect of the above Variation application.

We fully acknowledge the historic Sub-Committee decision and the concerns historically previously associated with the premises.

The earlier restriction to 01:00 hours was clearly imposed to address specific issues relating to the prevention of crime and disorder at that time. However, it is important to emphasise that this application is not seeking to disregard that decision, but rather to demonstrate that circumstances at the premises have materially improved and are now capable of supporting a later terminal hour in a controlled and responsible manner.

Since the previous hearing, the premises has:

- Implemented robust management controls
- Strengthened staff training and supervision
- Operated without recurrence of the issues previously identified
- Maintained constructive engagement with Responsible Authorities

In light of this, the application seeks to move forward on a proportionate basis. Importantly, during discussions, we have already indicated a strong willingness to amend the application to a terminal hour of 02:00 rather than 04:00. This reflects a reasonable and measured position, balancing commercial viability with the promotion of the four licensing objectives.

It is therefore respectfully submitted that a blanket reliance on the previous Sub-Committee decision does not fully take into account the improvements made at the premises, nor the reduced and moderated hours now proposed.

We would also respectfully remind that the revised Section 182 Guidance to the Licensing Act 2003 reinforces the importance of ensuring that licensing decisions are made in a manner that is proportionate and balanced, taking into account the need to support the responsible operation of hospitality businesses and the wider night-time economy, alongside the promotion of the licensing objectives.

We would welcome the opportunity to engage further with West Midlands Police to agree a position that avoids the need for a costly public hearing and promotes the licensing objectives in a practical and sustainable way.

Look forward to hearing from you.

Many thanks. Rob

To: . Immediate care medical *By email*

14 May 2026

CC: licensing@birmingham.gov.uk

## **Response to Objection – Variation Application for Premises Licence at UWish**

The Applicant/Premises Licence Holder acknowledges and understands the concerns raised by Immediate Care Medical Services Ltd and appreciate the opportunity to respond constructively to the representations made.

The Premises Licence Holder fully recognises the seriousness of the historic matters previously associated with the premises, including the expedited review process referred to within the objection. Since that time, significant efforts have been made to improve management controls, operational standards, and overall promotion of the licensing objectives, particularly in relation to the prevention of crime and disorder and public safety.

This application has not been submitted to undermine those protections, but rather to allow the business to responsibly evolve its operating model and remain commercially sustainable within the current hospitality climate. The intention is to extend the venue's offer in a controlled, proportionate and professionally managed manner. It should also be noted that the original terminal hour requested was 0400 hrs, these have now been reduced to 0200 hrs.

In response to the concerns raised:

### **1. Crime and Disorder**

The Applicant notes the references to historic incidents and police involvement. However, it is important to emphasise that there have been no further incidents of a comparable nature since the review process and implementation of the enhanced control measures agreed with West Midlands Police. The premises continues to operate with CCTV, SIA registered door supervisors, incident recording procedures, a knife arch, and id scanner, as well as a proactive management presence.

The Applicant remains fully committed to working collaboratively with all parties and all responsible authorities to ensure the venue operates responsibly and safely.

### **2. Public Safety and Parking Concerns**

The Applicant acknowledges concerns regarding parking and access within the area. Whilst the premises cannot exercise direct control over all third-party parking behaviour on the public highway, management will continue to actively encourage patrons to leave the area quietly and responsibly. Door supervisors are instructed to monitor dispersal and external areas during operation.

The Applicant takes seriously the concerns regarding ambulance access and staff safety and would welcome constructive dialogue with Immediate Care Medical Services to identify practical measures that may assist in reducing any perceived issues during dispersal periods.

### 3. Public Nuisance

The premises management does not condone littering or anti-social behaviour. Staff are instructed to monitor the immediate vicinity of the premises and encourage customers to respect neighbouring businesses and residents. The Applicant remains willing to review and strengthen external management and dispersal procedures where appropriate.

### 4. Suitability of the Location

The premises is located within a mixed commercial area where licensed premises already operate. The Applicant fully accepts the importance of nearby businesses, including emergency service operations, and remains committed to ensuring the venue operates responsibly within the locality.

The Applicant respectfully submits that the variation sought can be operated without undermining the licensing objectives, particularly with the robust measures already in place and the willingness demonstrated to engage in mediation and compromise with trading hours.

In the spirit of cooperation, the Applicant would welcome further dialogue with you and local stakeholders prior to any hearing, with a view to identifying an amicable and balanced position capable of addressing all parties' concerns.

Look forward to hearing from you.

Kind regards,

Rob Edge

Director/Founder

**Environmental Health**

Thank you for your email and for setting out Environmental Protection's current position so clearly. I appreciate the continued engagement on this matter.

Following our recent discussions and having carefully considered the concerns raised, I can confirm that the applicant is willing to amend the current variation. Specifically, we are now proposing that the terminal hour for licensable activities is reduced to **0200hrs**, rather than the originally applied **0400hrs**. This reflects a pragmatic and proportionate approach in light of the ongoing concerns, and demonstrates a clear intention to operate within more controlled and sustainable parameters.

The premises has already taken a number of positive steps, as you have acknowledged, including the installation of a calibrated noise limiter and upgraded acoustic doors. However, we recognise your position that consistency of control is key, and that a demonstrable and sustained improvement in operational noise levels is suggested.

To that end, we are currently exploring the commissioning of independent acoustic advice to review:

- The effectiveness and calibration of the existing noise limiter
- The overall noise management strategy
- Any additional mitigation measures necessary to prevent noise breakout

This will be shared with you in due course to assist in your assessment.

In the interim, the premises is committed to ensuring stricter operational discipline, particularly in relation to music levels, patron management, and dispersal, so as to avoid any further disturbance and to move towards full compliance with the requirements of the Noise Abatement Notice.

We fully understand that your position remains under review and that enforcement action may follow if breaches are identified. Our objective is to avoid that outcome by evidencing a clear and sustained improvement.

I would welcome the opportunity to continue working constructively with you to reach a position where you can be satisfied that the premises is operating responsibly and within appropriate limits.

Please do let me know if there is anything further you would find helpful at this stage.

Kind regards,  
Rob

## Premises Licence Health Check

This form is in relation to an advisory visit to the premises, there will be many other conditions, that will need to be adhered to in addition to those that are specific to licensing, and contained within the operating schedule.

The Premises Licence Holder is ultimately responsible for the supervision of the Designated Premises Supervisor {DPS} and the Security company {SIA Doorstaff} and any other employees employed at the premises.

Ser	Item to check	Specifics	Comments	✓
1	Licensing folder	Up to date and available		✓
2	Premises licence	Licence shows correct DPS		✓
3	Premises licence	Prominently displayed and 2 <sup>nd</sup> part in folder.		✓
4	Hours & Activities	Listed for all staff	In the licensing folder	✓
5	Use of ID Scanner/Knife Arch	Controlled by SIA team/DPS	Main entrance	✓
6	DPS Authorisations	Signed, including ALL staff and up to date	In the licensing folder	✓
7	Potable water available to all patrons	Water must be offered Free	Staff briefed accordingly	✓
8	Challenge 25	Posters prominent	included in training	✓
9	Refusals log	Is it kept up to date and signed off by the DPS	Is it included in staff training. In the licensing folder	✓
10	Dress Code policy	Signage at entrance		✓
11	Search policy	Are you happy with the documents provided by the SIA Company		✓
12	Noise management plan	Have you read and understood your responsibilities		✓
13	Staff training records	Full training carried out and all records kept on file.	Will be inspected by RA's	✓
14	Risk Assessments	Assume all are completed and up to date	In the licensing folder	✓
15	Fire Risk Assessment	Assume completed and up to date	In the licensing folder	✓
16	Designated smoking area signage and policy	Is it an obvious space	Policy in the licensing folder	✓
17	Till Prompts	Electronic or visual		✓
18	Signage	Patrons to leave quietly and consider neighbours		✓
19	Capacity	Monitored by door staff	Door clickers.	✓
20	Carpark	Clean & tidy	10 x Bins emptied 2 x per week	✓



**Document:** Search Policy  
**Premises Name:** UWish Lounge  
**Dated:** Updated 1 April 2026

**Purpose:** To ensure the safety of patrons, staff and performers, prevent crime and disorder, and comply with licensing objectives under the Licensing Act 2003, all customers entering the premises will be subject to searches conducted by SIA-licensed staff.

### **Scope**

This policy applies to all SIA-licensed staff employed at the venue during operating hours. It covers:

- Patron entry searches
- Bag and personal property checks.
- Use of metal detectors, wands, or knife arch and ID scanner

### **Policy Statement**

- The venue operates a zero-tolerance policy towards weapons, illegal drugs, and other prohibited items.
- All searches will be conducted professionally, respectfully, and in accordance with the policy.
- Refusal to comply with a search will result in denied entry.

### **Types of Searches**

#### **Personal Searches**

- Pat-down searches conducted using approved SIA techniques.
- Searches to be conducted discreetly and in a manner that respects personal dignity.
- Female patrons must be searched by a female SIA-licensed officer. (when available)

### **Bag Searches**

- All bags, rucksacks, and large items brought into the premises will be searched.
- Bags containing prohibited items will be confiscated and logged, and the person denied entry.

### **Metal Detection**

- Hand-held metal detectors and the knife arch may be used for all patrons.
- Any alarms triggered must result in a secondary, controlled pat-down search.

### **Items Prohibited on the Premises**

- Illegal drugs or substances
- Weapons or items that may be used as weapons (knives, bats, etc.)
- Glass bottles, cans, or any alcohol not purchased at the venue.
- Any item which may compromise the safety of patrons or staff

### **Procedures for SIA Staff**

- Greeting and Instructions: All patrons must be politely informed that a search is mandatory.
- Clear instructions should be given regarding the process and expectations.
- Conducting the Search: Maintain a professional, non-confrontational demeanour.
- Maintain a safe distance from patrons while performing bag searches.
- Ensure searches are conducted away from public view when possible.
- **Refusal or Non-Compliance:** Patrons who refuse a search must be denied entry.
- Confiscation of Items: Confiscated items must be recorded in the Incident Log, noting the date, time, staff member, and a brief description of the item.
- Any suspected illegal items must be handed over to the Police at the earliest opportunity.

### **Record Keeping**

- All searches, refusals, and incidents must be logged at the earliest opportunity.
- Logs must include Date and time of search.
- Name of SIA officer conducting the search
- Reason for search (e.g., routine, suspicion)

Outcome (item confiscated, refused entry, allowed entry)

All logs must be retained on site for at least 12 months and available for inspection by any Responsible Authority

### **Training Requirements**

All SIA staff must receive formal training on: Search techniques and pat-down procedures.

Legal powers and limitations

Identifying prohibited items and drugs

Handling refusals and managing conflict

Training records must be kept on site and updated annually.

### **Management Oversight**

- The DPS or senior manager must monitor search operations.
- Any recurring issues/patterns observed during searches must be reviewed/addressed.

### **Review**

- This policy must be reviewed annually or sooner if required by a Responsible Authority.



**Document:** Drugs Policy  
**Premises Name:** UWish Lounge  
**Dated:** Updated 1 April 2026

**Purpose.** The purpose of this policy is to:

- Prevent illegal drugs from being brought into, consumed in, or distributed on the premises.
- Protect the safety and wellbeing of patrons & staff.
- Comply with the law and our operating schedule/licensing conditions.
- Minimise crime, disorder, and reputational risk.

**Scope.** This policy applies to: All patrons, All staff (including management, security, & contracted staff, or performers) All suppliers and contractors on the premises.

**Legal Framework.** This policy is aligned with Misuse of Drugs Act 1971 (UK). Licensing Act 2003 (UK). Illegal drugs are strictly prohibited on the premises. Possession, supply, or use may lead to:

- Immediate ejection
- Confiscation of substances
- Police notification
- Criminal prosecution

**Staff Responsibilities.** All staff are responsible for:

- Familiarising themselves with this policy and reporting any breaches.
- Being vigilant for signs of drug use, including unusual behaviour, physical symptoms, or possession.
- Acting in a calm, professional, and non-confrontational manner.
- Contacting security and management immediately if drug-related activity is suspected.

**Security staff.** Must Conduct thorough searches in line with licensing conditions and legal advice. Confiscate any illegal substances safely, in a secure drugs box. Ensuring that we document all incidents in the Incident Log.

**Management** must ensure staff are trained on the identification of drugs and signs of intoxication. Review and update this policy on a regular basis. Liaise with local police and licensing authorities on any drug-related incidents.

#### **Patron Management**

- Any patron suspected of bringing, using, or distributing illegal drugs will be asked to leave the premises immediately.
- Police will be contacted if illegal substances are found.

- Patrons exhibiting severe intoxication or medical emergencies will be assisted promptly, including contacting emergency services.
- A “zero tolerance” approach will be enforced for offenders.

### **Search Policy**

- Bag checks and pat downs will be conducted upon entry, and clearly communicated via signage. (As well as use of a knife arch)
- Searches will be conducted of ALL customers, staff, and performers, for safety and compliance reasons.
- Confiscated items will be handled according to legal guidelines and appropriately documented.

### **Staff Training**

All staff will receive training on:

- Identifying drug use and suspicious behaviour
- Legal responsibilities and consequences of drug-related activity
- Handling and reporting incidents safely.
- Communication with emergency services

### **Record Keeping**

- All incidents involving drugs must be logged in the Incident Log, including:
  - Date, time, and location of incident.
  - Parties involved
  - Actions taken (including police involvement)
  - Outcome
- Logs will be reviewed regularly by management to identify patterns or risks.

### **Prevention Measures**

- There will always be security and CCTV coverage to deter illegal activity.
- Clear signage at entrances highlighting the zero-tolerance policy.
- Refusal of entry to visibly intoxicated or suspicious individuals.

### **Policy Review**

- This policy will be reviewed annually, or sooner if there are changes in legislation, licensing requirements, or incident trends.
- Management is responsible for ensuring staff are informed of updates.



**Document:** Dispersal Policy  
**Premises Name:** UWish Lounge  
**Dated:** Updated 1 April 2026

**Purpose:**

To ensure the safe, orderly, and quiet departure of all patrons from UWish Lounge and the surrounding area, minimising the risk of crime, disorder, and public nuisance. This policy is designed to comply with the Licensing Act 2003 objectives.

**Scope**

This policy applies to:

- All patrons, staff and performers leaving the premises.
- All SIA-licensed door supervisors & management staff
- All areas under the control of UWish Lounge, including internal exits, smoking areas.

**Soft-Closing Procedures**

- **Commencement:** 30 minutes prior to terminal licensable hours.
- **Music & Lighting:** Gradual reduction of music volume and raising of house lights to encourage a calm environment .
- **Announcements:** Clear announcements, where appropriate, reminding patrons of closing time and encouraging an orderly departure.

**Staff Deployment and Responsibilities**

- **Door Supervisors:** SIA-licensed staff will be stationed at all entrances and exits, as well as in external areas, to manage crowd flow and prevent loitering.
- **External Marshals:** Staff will monitor smoking areas, taxi queues, to reduce the risk of disorder or noise complaints.

**Patron Conduct Management**

- **Queue Management:** Door supervisors will organise patrons leaving in manageable numbers to prevent congestion.
- **Monitoring:** Staff will observe for signs of intoxication, aggressive behaviour, or vulnerability and intervene appropriately.
- **Support:** Assistance will be provided to patrons needing taxis.

**Communication and Coordination**

- **External Coordination:** Where necessary, UWish Lounge will liaise with taxi services to facilitate a smooth dispersal.

### **Prohibited Behaviour**

- Patrons will be informed that loitering, public intoxication, fighting, and anti-social behaviour are strictly prohibited.
- Any patron exhibiting such behaviour may be refused re-entry and, where necessary, reported to Police.

### **Incident Reporting**

- All incidents during dispersal must be recorded in the Incident Log, including:
  - Date and time.
  - Staff involved
  - Nature of incident
  - Actions taken.
- The Incident Log shall be retained on the premises for 12 months and made available to any Responsible Authority.

### **Training**

- All door supervisors and management staff must be trained in dispersal procedures, including:
  - Crowd management
  - Conflict resolution
  - Vulnerability awareness
  - Communication and emergency procedures
- Training records will be maintained and available for inspection.

### **Review and Oversight**

- The dispersal policy will be reviewed at least annually or after any significant incident.
- A senior manager or Designated Premises Supervisor (DPS) is responsible for ensuring compliance with this policy.

### **Outcome:**

This policy ensures that UWish Lounge patrons depart safely, quietly, and in an orderly manner, reducing the risk of crime, disorder, and public nuisance, while maintaining compliance with licensing objectives.



**Document:** Vulnerability Policy  
**Premises Name:** UWish Lounge  
**Dated:** Updated 1 April 2026

**Purpose.** The purpose of this Vulnerability Policy is to ensure that guests visiting UWish are safe, respected, and protected, especially those *who may be* at increased risk due to intoxication, isolation, conflict, health concerns, or any other factors that make them vulnerable. This policy outlines how staff should identify, support, and safeguard vulnerable individuals.

**Scope.** This policy applies to all employees, contractors, security personnel, promoters, and management working within the premises.

**Definition of a Vulnerable Person.** A person may be considered vulnerable if they are experiencing any of the following:

- Excessive intoxication (alcohol or drugs)
- Being isolated, lost, or abandoned by friends.
- Signs of injury, illness, or mental distress
- Difficulty communicating or maintaining awareness.
- Being targeted by others for exploitation or harassment
- Under the legal drinking age
- Displaying signs of coercion or fear
- Staff must always approach vulnerability with sensitivity and without judgment.

### **Staff Responsibilities**

General Responsibilities, All staff must:

- Remain vigilant for signs of vulnerability.
- Immediately report concerns to a supervisor or security.
- Act with compassion, discretion, and professionalism.
- Follow this policy and the club's safeguarding procedures.

### **Security Responsibilities**

- Security personnel must:
- Monitor guests for concerning behaviour.
- Intervene early when identifying risk or aggression.
- Escalate serious concerns to management or emergency services.
- Ensure vulnerable individuals are safe from harassment or harm.

### **Bar Staff Responsibilities, Bar staff must:**

- Refuse service to intoxicated individuals.
- Alert security or management when guests appear unwell or unsafe.
- Never encourage rapid or excessive drinking.
- Provide water on request and suggest breaks when appropriate.

### **Identifying Vulnerability**

- Staff should be trained to recognize warning signs such as:
- Slurred speech or inability to stand/walk steadily.
- Confusion, disorientation, or panic
- Unwanted attention or suspicious behaviour from others
- Loss of personal belongings
- Visible injuries or medical symptoms
- Emotional distress, crying, or agitation.

### **Procedure for Assisting a Vulnerable Person**

#### **Step 1: Approach**

Use a calm, respectful tone. Introduce yourself and ask simple questions to assess the situation. Avoid escalation or blame.

**Step 2:** Move to a Safe Area. Escort the individual to a designated safety zone, first aid station, or quiet area, with another staff member present. Never isolate a guest with a single staff member.

**Step 3:** Assess Needs. Determine what support they require, such as: Contacting friends or family. Medical assistance. A taxi or safe transportation. Immediate first aid. Police involvement for cases of harassment, assault, or coercion

**Step 4:** Safeguarding. Ensure they are not left alone or with unknown individuals. Document the incident in the venue's incident log. Inform management.

**Step 5:** Follow-Up. Monitor the individual until they have left safely or the situation is resolved. Review the incident to identify any improvements in procedures.

**Preventative Measures.** Regular staff training on vulnerability and safeguarding. Adequate lighting in key areas. Clearly designated safe spaces and first aid areas. Routine floor checks by staff and security. Encouraging a culture of safety among guests (e.g., "Look out for your friends").

**Zero Tolerance for Exploitation or Harassment.** The premises will maintain a strict zero-tolerance policy for: Sexual harassment. Violence or intimidation. Spiking (drinks or drugs). Coercion or predatory behaviour. Security must act immediately if such behaviour is identified.

**Staff Training.** All staff will receive training on: Recognizing vulnerable individuals. Conflict de-escalation. Responsible alcohol service. Safeguarding and intervention procedures. Emergency protocols.

**Data Protection.** All records related to vulnerable-person incidents will be stored securely and in compliance with privacy regulations. Information will only be shared when legally required or necessary for safeguarding.

**Review of Policy:** This policy will be reviewed annually by management or whenever legislation, incident trends, or operational needs change.

# Licensing Act 2003 Staff Training Programme

<b>Audience:</b>	All staff involved in the sale or supply of alcohol, regulated entertainment, or late-night refreshment
<b>Trainer:</b>	Licensed Premises Consultant or Designated Premises Supervisor
<b>Format:</b>	Presentation, group discussion, case studies, role-play, assessment

## Learning Outcomes

By the end of this session, trainees will be able to:

- Explain the purpose and core principles of the Licensing Act 2003.
- Identify and apply the four licensing objectives.
- Understand mandatory licensing conditions and age-verification procedures.
- Demonstrate responsible alcohol retailing and appropriate refusal techniques.
- Recognize signs of vulnerability, intoxication, and potential disorder.
- Record incidents and refusals correctly.
- Understand their responsibilities and when to escalate concerns to management or DPS.

## Introduction

- Welcome and trainer introduction
- Training objectives
- Overview of licensed premises responsibilities

## Licensing Act 2003 Overview

Teaching Method: Presentation + Q&A

### Topics:

- Purpose of the Act
- Key definitions (licensable activities, responsible authorities, DPS, personal licence)
- Role of Licensing Authority
- Role of Responsible Authorities
- Consequences of non-compliance

## The Four Licensing Objectives

Teaching Method: Presentation + scenarios

1. Prevention of Crime and Disorder
2. Public Safety
3. Prevention of Public Nuisance
4. Protection of Children from Harm

## Mandatory Licensing Conditions & Policies

Teaching Method: Walk-through + discussion

### Topics:

- Age verification
- Irresponsible promotions
- Free water
- Smaller serving measures
- Pricing restrictions
- Premises-specific licence conditions

## Age Verification – Challenge 25

Teaching Method: Role-play

Topics:

- Acceptable ID
- Spotting fake ID
- Refusal techniques
- Legal consequences.

## Recognising Intoxication & Responsible Retailing

Teaching Method: Examples + discussion

**Topics:**

- Signs of intoxication
- Slowing service
- Offering alternatives
- Refusing service politely.

## Situational Management

Teaching Method: Case studies

**Topics:**

- Managing conflict
- Working with door staff
- Handling disorderly conduct
- Protecting vulnerable customers
- Contacting emergency services

## Record Keeping & Documentation

Teaching Method: Demonstration

**Topics:**

- Refusals log
- Incident log
- Training records
- Maintenance logs
- Location of licensing documentation

## Assessment

Short written or verbal test covering:

- Licensing objectives
- Age verification
- Intoxication signs
- Staff responsibilities
- Incident handling.

## Certification & Close

- Feedback from trainer
- Certificates issued
- Record added to staff training log

Documentary evidence of the purchase of a knife arch for UWish, currently in use.



**Thank you.  
Your order  
has been  
received.**

- Order number: **SP00027**
- Date: **30/11/2025**
- Total: **£1,358.14**
- Payment method: **Credit / Debit Card**

SESAMÉ PORTASTILE

## Thank you for your order

Hi Amanda,

Just to let you know — we've received your order, and it is now being processed.

Here's a reminder of what you've ordered:

### Order summary

Order #SP00027 (30/11/2025)

	SP500 Walk Through Metal Detector Arch	x1	£975.00
---	--	----	---------

Subtotal:	£975.00
Shipping: Shipping per Mile	£156.78
VAT:	£226.36
<b>Total:</b>	<b>£1,358.14</b>
Payment method:	Credit / Debit Card

## **ID Scanner**

Documentary evidence of the purchase of an ID Scanner, currently in use.

Ordered by telephone on 15/12/2025, and fully in place and being properly utilised by SIA team at the point of entry to the venue.

## **Waste contract**

The waste contract has been renewed; there are now 10 x bins in place within the carpark, these will be emptied twice weekly at a cost of £2200.00 per month. The carpark was cleaned up by the newly appointed waste contractor, and moving forward this will be monitored by the venue.





The **Challenge 25 Posters** – Prominently displayed at the premises, and used in conjunction with the refusals log.



**UNDER 25?**

ACCEPTABLE FORMS OF ID:

- CARDS BEARING THE PASS HOLOGRAM
- PHOTOGRAPHIC DRIVING LICENCE
- PASSPORT

**IF YOU ARE LUCKY ENOUGH TO LOOK UNDER 25 YOU WILL BE ASKED TO PROVE THAT YOU ARE AGED 18 OR OVER WHEN YOU BUY ALCOHOL**

**IF YOU ARE UNDER 18 YOU ARE COMMITTING AN OFFENCE IF YOU ATTEMPT TO BUY ALCOHOL**

BEER & PUB MANAGEMENT [drinkaware.co.uk](http://drinkaware.co.uk)  
for the facts about alcohol

[WWW.CHALLENGE25.ORG](http://WWW.CHALLENGE25.ORG)

**<25**

Example of the Refusals Log being utilised at the premises.

DATE	PRODUCT	TIME	NAME OF PERSON OR DESCRIPTION	OBSERVATIONS	STAFF MEMBER
01/01/2024	A bottle of wine	1900 Hrs	Male blond 175 cm tall, approx. 17 years of age	Nervous and refused to show ID	Nicki Jay

Example of the Incident Log being utilised at the premises.

## Incident Log Book

UWish Lounge

**Please use a separate page in this log for each incident.  
Do not put yourself or staff at risk, call 999 or 101 when  
appropriate.  
Staff should write an entry whenever an incident occurs.**

Licence Leader  
Alcohol Licensing Services  
[www.licence-leader.co.uk](http://www.licence-leader.co.uk)  
Mobile. 07982917819

Incident Report Log			
Date of incident		Time of incident	
Location		Value of Losses/Damage	
Description of Incident			
Images available	YES/NO	Are still images available	YES/NO
Was it reported to West Midlands Police	YES/NO	Crime Number	
If reported to West Midlands Police, was it reported at the time of incident or afterwards:-			
Which staff member was involved with this incident			
What further action has been taken by Premises Licence Holder			
Final comments:			

**Licensing Act 2003 - Staff Training**

Training delivered to all staff will include, not least the following list below, and will also include the fact that staff fully understand all of the content.

It is illegal to sell alcohol to anyone under the age of 18.
It is illegal to sell alcohol to anyone 18 or over if they are buying on behalf of someone under the age of 18.
All premises that sell alcohol must have a Premises Licence and a Designated Premises Supervisor
Staff under the age of 18 must not sell alcohol unless each sale has been approved by the Personal Licence Holder or responsible person aged over 18
The premises Licence holder must display the premises licence inside the premises in a public place
If you are not sure that the customer is 18, ask for proof of age, use the <b>Challenge 25</b> scheme. If you are not sure, <b>refuse the sale</b> and record in the Refusals Log
Make sure you know the hours allowed within the licence for the sales of alcohol.
Ensure you know all of the conditions within the operating schedule of the premises licence.
Make sure the CCTV is always on and working when the premises is open and trading.
Never serve anyone who is drunk
No persons carrying open bottles shall be admitted to the premises at any time.
A record of staff training in relation to the sale of alcohol will be kept on the premises and available to Police or Licensing Authority on request.

**Staff that have been trained must sign below to confirm they have received and understood the training.**

Name	Date	Signature	Comments

**Signed by the DPS.**

Name (Print)	
Signature	
Date	

**Designated Premises Supervisor (DPS)  
Authorisation for Sale/Supply of alcohol**

I am the Designated Premises Supervisor (DPS), and the holder of a Personal Licence and I am the person in a position of authority at the premises.

I hereby authorise the following named personnel to sell and supply alcohol, to comply with the Licensing Act 2003. This being either when I am present on the premises or in my absence. I can always be contactable on the following telephone number: .....

**Names of Authorised persons:**

I, being a person named below am aware of and accept my responsibilities under the Licensing Act 2003 and will endeavour to comply in accordance with the licensing law and the licence conditions attached to the premises licence.

Name	Personal Licence Number (If Applicable)	Date	Signature

**Designated Premises Supervisor - Authorisation.**

<b>Name:</b>	
<b>Personal Licence Number:</b>	
<b>Signature:</b>	

**Reminder for training**

It is illegal to sell alcohol to anyone under the age of 18.
It is illegal to sell alcohol to anyone 18 or over if they are buying on behalf of someone under the age of 18.
All premises that sell alcohol must have a premises licence and a Designated Premises Supervisor
Staff under the age of 18 must not sell alcohol unless each sale has been approved by the personal licence holder or responsible person aged over 18
It is illegal to sell liqueur chocolates to anyone under the age of 16
If you are not sure that the customer is 18 (alcohol) or 16 (liqueur chocolates, ask for proof of age - use a Challenge 25 scheme
If you are still not sure, refuse the sale and record in the Refusals Log
The premises Licence holder must display the premises licence on the premises in a public place

Example of the Signage being utilised and displayed prominently at the premises.



As a backup to an electronic till prompt, this will be placed near the till point.

**TILL PROMPT -- CHALLENGE 25**

Does the person buying alcohol look under 25

:

**Check ID.**

Enter in "Refusals Log" if sale is refused.



WITNESS STATEMENT

Criminal Procedure Rules, r 27.2; Criminal Justice Act 1967, s. 9; Magistrates’ Courts Act 1980, s.5B

Crime No. [ ]

URN [ ]

Statement of SHELLEY BENNING

Age if under 18 (if over 18 insert "over 18") Occupation

This statement (consisting of 3 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false, or do not believe to be true.

Signature: S BENNING (witness) Date 02/06/26

Tick if witness evidence is visually recorded [ ] (supply witness details on rear)

I am a Licensing Officer for West Midlands Police based at Lloyd House, Birmingham.

This statement is in relation to an application received by West Midlands Police on 14th April 2026 regarding U Wish, 81 Eyre St, Birmingham B18 7AD, license number 161164. The premises is a Licensed Shisha Lounge on an industrial estate with licensable hours currently 1500hrs-0100hrs.

On 28th November 2025 West Midlands Police took out an expedited review due to serious crime and disorder at the premises whereby 2 customers had been subject to serious section 18 assaults with weapons. On 1st December 2025 the Licensing Sub Committee implemented interim steps that the license be suspended and that the DPS be removed.

Following discussions between the Premises and West Midlands Police an agreed position was put to the Sub Committee at the final hearing on 22nd December 2025. One agreed condition was for licensable activity to cease at 0100hrs and the premises to be clear of customers by 0130hrs. These hours were agreed between West Midlands Police and the licence holder as a proportionate way of achieving the licensing objectives to prevent any further incidents occurring at the premises. The Sub Committee determined that the Police and the licence holder had arrived at an agreed position which addressed the risk of further serious crime adequately and proportionately. These reduction in hours were endorsed by the Sub Committee at this final hearing and added to the operating schedule. The premises and their representative are fully aware of the review process and have previously made it clear that they understood the seriousness of the incident that took place at the premises in November 2025

On 14th April 2026 West Midlands Police received an application from the Premises requesting a change to the operating hours to cease at 0400hrs as opposed to 0100hrs. I therefore liaised with the applicant's representative and informed that West Midlands Police would not support such an extreme change to the operating hours due to the serious incident of crime and disorder only 5 months prior to this application. The

Signature ..... Signed and witnessed by .....

Crime No.

URN

Statement of SHELLEY BENNING

representative has now revised this to 0200hrs. I appreciate that the applicant very quickly amended the application to 0200hrs however it is a huge concern that they even considered submitting a request for 0400hrs which is a 3 hour extension to their current licensing hours and a 2 hour extension to their hours prior to the expedited review and they haven't really considered the licensing objectives on initial application. The applicant's policies also document an update on 1<sup>st</sup> April 2026 however I do not note any differences between these and the policies implemented dated 4<sup>th</sup> December 2025. Therefore they have not considered a further risk assessment to support their application in extending their hours and the implications this application may have on the licensing objectives. We cannot at this stage ascertain that the conditions agreed at the review and endorsed by the Sub Committee are being operated effectively in such a short time frame and it is far too early to consider a change to this agreement.

I also want to document that since the application West Midlands Police have received a complaint of assault from a customer at the premises against a member of door staff on 17th May 2026. I do want to make clear that no charges have been brought against the door staff in question at this stage and this is still in the investigation stages. However West Midlands Police have requested the door staff bodycam footage in regard to this incident and have been informed by the representative that there is no bodycam footage available. An agreed condition at the final hearing was that all door staff and premises management will be equipped with bodycams. The bodycams will be recording all the time whilst the door staff and management using it are performing duty and made available to Responsible Authorities on request. This was endorsed by the Sub Committee as a proportionate way to ensure the premises were operating a safe environment for customers and staff and this is just another factor demonstrating that they are not upholding the licensing objectives of public safety and the prevention of crime and disorder.

Since West Midlands Police received this application, I also note that Environmental Health have submitted an objection as the premises is currently subject to an ongoing Environmental Protection investigation relating to allegations of noise nuisance associated with amplified music and entertainment from the premises. They raise concerns that the premises are not operating in a manner consistent with the prevention of public nuisance licensing objective. West Midlands Police wish to express our full support for this objection

I fully appreciate where the applicant has made reference to the revised Section 182 Guidance to the Licensing Act 2003 regarding the importance of licensing decisions being made in a manner that is proportionate and balanced, taking into account the need to support the responsible operation of hospitality businesses and the wider night-time economy. However West Midlands Police will always prioritise public

Signature ..... Signed and witnessed by .....

Crime No.

URN

Statement of SHELLEY BENNING

safety and it is not for the police to increase profits for the premises but to ensure conditions are in place for the industry to grow and best promote itself to the public whilst keeping patrons safe.

To conclude there has been insufficient time trading under the new arrangements since the premises review for West Midlands Police to be confident that the risk has been reduced significantly enough to agree for them to revert to their original operating schedule of 0200hrs where serious crime and disorder occurred. It is far too early to consider a change to this agreement and therefore ask the Subcommittee to reject this application

Signature ..... Signed and witnessed by .....

