Rapid Rehousing Bid Application

What is the total amount of funding from April 2019 -	Navigator Adult	£30,000	
March 2020 requested in this application?	Navigator Adult	£30,000	
	Navigator young person	£30,000	
	Navigator young person specialist substance misuse	£30,000	
	Personal budgets	£30,000	
	Training PIE/Mental Skills Training	£7,500	
	Equipment/mobile phones contracts/overheads	£28,000	
	BCC management/admin role PT (new role specific to RRH		
	pilot)	£25,000	
			C210 F00
	Total award		£210,500
What goographical area doos the hid cover? Please include	Project cost Birmingham Local Authority area		£210,500
What geographical area does the bid cover? Please include	Birmingham Local Additionty area		
the names of local authorities (LA) or combined authorities			
who are working together and including areas where			
referrals would be accepted from. Please note that all			
areas must have agreed to this bid being submitted in			
their name.			
What were your last 2 annual rough sleeping counts?	2017 – 57		
(Please break down into LAs where covering more than			
one area)	2018 - 91		
,			
Please define the current cohort of rough sleepers	The current cohort gender profile is 74% Make and 26% Female. The overall age profile of		
involved in the bidding area(s), including, where known, a	rough sleepers known to the authority indicated up to 2% are under the age of 25 with a		
breakdown of nationality, gender, age, support needs and	remainder (98%) over the age of 25 years. The most common support needs cover		

institutional history.

substance misuse and mental health. Of those with an institution background the most frequently identified in descending order covers ex-offenders, care leavers and ex-army. Currently we have a cohort of approximately 30 identifiable young people who are demonstrating a strong trajectory towards the streets. The number of young people rough sleeping on any given night in Birmingham is relatively low, with many of the only briefly engaging with support and accommodation services before disengaging or gravitating back to the streets.

During January and February 2019 the Salvation Army had 11 people 25 or under (the eldest being 21) stay for 1 night/over a weekend. There were 4 females and 7 males. Over the same period they accepted 20 people in that age group. An additional 9 than those mentioned above either stayed for a longer period of time or were still with the service at the end of February.

St Basils

The young person's navigator service commenced October 2019. As of the 28th February 2019 the team had received 38 referrals (8 in February) and engaged with 28 young people. 21 of the 28 were sleeping rough and 7 were at risk of rough sleeping.

Current Challenges

- No accommodation options for under 21's with Complex needs.
- Large percentage of young people are using Mamba and will not be accepted by accommodation providers.
- HRA process for this cohort.
- Sustaining accommodation.
- No provision for No Recourse
- 2 Rough Sleepers are based outside of the City Centre (Sheldon & Sutton Coldfield). Attempts have been made to engage with these 2 YP however due to capacity this has been limited. The HOST have also attempted to engage with

	 these individuals. Due to a large amount of incidents, staff are currently not able to lone work with a number of individuals. In addition St Basils have made over 10 referrals to Cold Weather Provision, 10 referrals to the RSI Night Shelter, 4 referrals to Salvation Army, completed 2 BCC duty discharge appeals and requested 2 accommodation pending reviews for the under 16-25 cohort.
What points of contact do you anticipate people entering/being referred into your pathway from?	The points of referral from the pathway, for support will be within the Crisis and Targeted domains of the pathway. Referrals will be received via street intervention team, from statutory services, partner organisations, YOS, Youth Hub, Police – all coordinated via the Youth Hub.
Which services do you already commission for rough sleepers as well as those at risk of rough sleeping in your area, where does this funding come from and what is the value of this funding?	Birmingham commissions 4 providers to deliver accommodation and support services for young people. Birmingham also commissions a Youth Hub. The Youth Hub is a multiagency service delivered in partnership with Birmingham City Council's homeless services and Children's services. This means young people are able to access help and advice from a variety of local providers all at the same site. These services are paid for via ASC budget and amount to a total of £4,492,786 per annum.
	The city commissions an outreach service that responds to rough sleepers of all age ranges. Services are paid for via Rough Sleeper Grant and amounts to circa £250,000 per annum. These services will be funded through ASC going forward
	The city has 2 dedicated substance misuse outreach specialists for all age groups.
	The City also has Rough Sleepers Initiative project in place, through which rough sleepers are engaged and supported to sustain accommodation.

There are 2 dedicated outreach specialists for the under 25 age group. These are in part funded through RSI and part through the Children's Trust at a total cost of £80,000 per annum

The City has a pathway for those 50+ though emergency accommodation within Sheltered Housing Schemes. This comes with an element of in-house outreach work. The estimated costs of this service is between £70,000 and £85,000 for the year 2019-2020. Beyond this the service will be integrated into business as usual.

RSI will fund 2 high-need engagement outreach specialists. This service is not age specific however is dedicated to the core entrenched group of rough sleepers that exist. The age group is 25-50 is to a large extend entrenched in profile

A nigh shelter is commissioned to provide 7 emergency bed spaces from 1st April to December 2019. This service will cost circa £15,000

The City will commission a medical nurse for on street interventions. This service will cost circa £60,000 for one year.

The City commissions a rapid prescribing medic. This service will cost circa £75,000 for one year

Birmingham is delivering the Housing First project with an allocated budget provision of circa £3 million, where some rough sleepers have already gained access to accommodation, taking them off the streets and providing a safe secure environment.

What local relationships and arrangements do you have with agencies, health bodies, the police, charities and other local areas and are they aware of/do they support your bid?

Our relationships with key stakeholders include Childrens Trust, Place Directorate, Housing Partnership Board Membership. Key stakeholders have a membership with Housing Partnership Board - police, probation, DWP, local charities, fire service, youth offending team, - and yes they support our bid. Currently commissioned services with expertise in substance misuse, mental health, offending, complex/multiple needs. Partnership board

are aware of our intention to bid and are fully supportive of the bid initiative and the wrap around services that will ensue.

Summarise your current and future proposed rough sleeper pathway as a whole, taking those at risk of and currently sleeping rough from the street through to long-term sustained accommodation. Detail how this builds on and complements the work already commissioned in your area and include any identified 'gaps', or weaknesses.

This bid focuses on two specific cohorts.

Firstly, 16-25 yr olds with multiple complex needs who are rough sleeping or on a Strong trajectory towards the streets. The city's current positive Youth Pathway provides a route to be followed by young people in order to again access to support and/or accommodation. However this process often has involvement from several different professionals, leaving young people to repeat the detail of their circumstances, several times. This often hinders the successful application of the pathway. The Youth Hub is part of an established pathway and the navigators will be in a position to provide the intensity of support at certain points in the pathway while providing continuity. Young people have informed us that having continuity is an essential/important factor in engaging with them. This intensive support will strengthen our current pathway, for young people rough sleeping or at risk of rough sleeping.

Secondly-predominantly white UK males age 35-50 years old who are either entrenched rough sleepers or on the cusp of leaving institutions (prison, hospital, psychiatric units) and have a strong trajectory towards the streets. Existing services are plentiful and robust for this cohort however, considerations within this bid will allow navigators to remain as the single point of contact with service recipients and ensure that robust support plans and wraparound services are readily reviewed and adapted in line with the individual's needs and aspirations.

Our Rough Sleepers Initiative, Housing First and Birmingham Children's Trust, Edge of Care projects complement each other by ensuring that all pathways provide a joined up strengths based approach to deliver the appropriate service required for each individual. The collaborative working of all these services is vital in ensuring that no individual is

missed and all are provided support they need. Proof of concept-Birmingham's bid presents a two pronged approach. Firstly the strong focus on young people is intended to de-escalate circumstances that may lead to longterm entrenched rough sleeping and chaotic lifestyle. Building trusting relationships and offering continuity via the dedicated navigator's role goes beyond the remit of existing service provision within the city. The 35-50-year-old cohort will have a similar consideration, were navigators will remain with individuals from point of discharge from institutions or from the first step into accommodation from and entrenched rough sleeping. Offering continuity, single point of contact, plus promoting enhanced levels of trust that may otherwise be compromised as a result of fragmented service delivery/support. Existing navigator provision typically nurtures service recipients to accommodation and support commodities at which point, the navigator steps down. Birmingham's pilot will ensure that service user participants are not exposed to some of the inevitable inconsistencies when handovers take place. This initiative has mainly been informed by young people who have been very clear that inconsistency of approach, due to different personalities coming into their lives, having to repeat their story, issues with trust and attachment have all been contributing factors to placement breakdowns, evictions, service termination or the service user simply walking away. How many navigators are you requesting funding for? 4 in total

Do you require funding for personalised budgets to assist your navigators in their work? If so, how much funding are you requesting? Please note that there is a limit of £500 per client per annum.

For the young person's cohort, Our discussions with Birmingham Children's Trust and providers have clearly indicated that a personal budget for young people would be highly beneficial in engaging with them to keep them off the streets and help them sustain accommodation. The budget would be used to incentivise achievement of different areas of the pathway, this may include but would not be limited to: food, clothes, money towards service charge, payment towards a deposit, travel costs to attend interviews, employment or education, monetary incentive to complete Mental Skills training. We have taken learning from previous projects - Fair Chance Project, where having access to a personal budget to support young people to accomplish their goals has seen long term results.

For the 35-50 year old cohort-the allocation of personal budgets, discretionary to the appointed navigators is deemed to be of a significant factor in incentivising clients and removing barriers to participation.

For both cohorts anticipated that 60 clients in total will benefit from the RRP pilot. We are seeking maximum £500 per recipient @ £30,000 in total.

Who would the navigators work with and how will you assign navigators to rough sleepers?

The navigators will engage with individuals who are rough sleeping or on a strong trajectory towards the streets. Navigators will work alongside the street intervention team and the recently deployed Rough Sleeping Coordinator to locate and engage young people under targeted cohort of 35/55-year-old's who are sleeping rough. This will include young people who have been accommodated in emergency beds - for one night only. Navigators work closely with the Youth Hub which will allow for services/professionals to offer a joint up approach, allowing the navigator to support the young person through the pathway. The Rapid Rehousing navigators will work alongside the HRA, RSI and Personal Advisor providing strengths based and solution focused approach. Discussions with Birmingham Children's Trust, Substance misuse service (Aquarius) and existing providers has confirmed that this is the robust wrap around approach that is required to support these vulnerable young people. A part-time Birmingham City Council coordinator will be appointed to

	oversee both the navigator workforce and caseloads/referrals.
Do you have good working relationships with health, police, job centre, probation and prison services in your local area, and are they aware that you are making this application?	Our relationships with key stakeholders include Children's Trust, Place Directorate, Housing Partnership Board (HPB) - key stakeholders have a membership with HPB - police, probation, DWP, local charities, fire service, youth offending team. These relationships have already been forged and most stakeholders have a presence or a link to the youth hub. These stakeholders are in support of our bid and acknowledge that an offer of a more intensive support package for our most vulnerable/high need young people is required, who are currently sleeping rough. The Youth Hub offers a broker/sign post service for young people to access support services and accommodation. The assigned navigator will support the young person through this journey and offer a wraparound service. Currently commissioned services with expertise in substance misuse, mental health, offending, complex/multiple needs. The Housing Partnership Board is aware of our intention to bid and is fully supportive of the bid initiative and the wrap around services that will ensue.

The named providers will offer the navigators to deliver this intensive support. The providers deliver existing services for young people and hold established networks with key stakeholders - BCC Place Directorate, Birmingham Childrens Trust, DWP, Aquarius/CLC (substance misuse services), Forward Thinking Birmingham (formly CAMHS), Police, probation and BCC Neighbourhood Network Schemes. The Navigators will be based within existing service provision.
Navigators will be trained in Psychologically Informed Environments (PIE) to enable professionals to meet emotional and psychological needs. Links to Neighbourhood Network Schemes will also help with building networks and promote self-sustainability in the long term and promote independence.
The Navigators will hold relevant experience in working with young people with complex needs. Navigators will also receive training in respect of Psychologically Informed Environments. To improve clients' social inclusion and personal development, it is crucial to address both their psychological and emotional needs and those of the frontline staff who support them. Staff working in a PIE service will be provided with consistent and evidence-based approaches to working, which enables reflection and behaviour that is "just beyond common sense". Although not delivering formal therapy, following this training, support staff will be able to maintain compassionate and therapeutic-like relationships with service clients and explain what they do in terms of meeting their emotional and psychological needs.
Due to the complex needs of the young people sleeping rough or on a strong trajectory towards the streets, navigators will be expected to hold a caseload of no more than 8 at any one time. This is to ensure that the intensive support required to help both the younger and older cohort with their complex needs. This may include mental health,

funding period	substance misuse, involvement and criminality.
	However the navigators role will not only be to support the service recipients with their complex needs but also to address the more generic issues around independent living, obtaining and maintaining a tenancy, engagement with EET, support with applying for benefits, connecting young people to positive social networks to reduce isolation. One provider confirmed the following — Based on your database over the past 2 fiscal year we have had 49 people register for rehousing with us that have been sofa surfing / staying with friends representing 7% of our total referrals received processed between April 2017 to present. When we look into the age ranges of those 49 people recorded, 33 of them fall within age range 16 to 25 years old representing 67% of those recorded as sofa surfing / staying with friends category. — this clearly identifies the need for engagement with these young people before they find themselves on the streets sleeping rough — this falls within the prevention domain of the pathway and requires the expertise, collaborative working and joined up approach from all stakeholders to ensure young people who are on a trajectory towards the streets are supported before crisis.
How would you recruit suitable navigator staff? How quickly will you be able to do so? Please detail the planned route to recruitment.	The recruitment of navigators will be completed by each of the four providers who've expressed an interest in supporting this bid and deploying specialist young person navigators. St Basils, Trident Reach, Birmingham YMCA and the Accord group have all advised that they would be in a position to immediately appoint to the navigator position within existing staff and resources and backfill accordingly.
	As a result of a reduced funding award to the original bid-Trident Reach have agreed to step back from the young persons initiative and focus on the rapid provision of staff

allocation the older cohort.