

Members are reminded that they must declare all relevant pecuniary and non-pecuniary interests relating to any items of business to be discussed at this meeting

BIRMINGHAM CITY COUNCIL

NEIGHBOURHOOD AND COMMUNITY SERVICES OVERVIEW AND SCRUTINY COMMITTEE

THURSDAY, 30 JULY 2015 AT 14:00 HOURS
IN COMMITTEE ROOM 6, COUNCIL HOUSE, VICTORIA SQUARE,
BIRMINGHAM, B1 1BB

A G E N D A

1 NOTICE OF RECORDING/WEBCAST

The Chairman to advise the meeting to note that this meeting will be webcast for live and subsequent broadcast via the Council's Internet site (www.birminghamnewsroom.com) and that members of the press/public may record and take photographs. The whole of the meeting will be filmed except where there are confidential or exempt items.

2 APPOINTMENT OF COMMITTEE AND CHAIR

To note the resolution of the City Council appointing the Committee, Chair and Members to serve on the Committee for the period ending with the Annual Meeting of the City Council in 2016.

3 ELECTION OF DEPUTY CHAIR

To elect a Deputy Chair to substitute for the Chair if absent.

4 APOLOGIES

To receive any apologies.

5 DECLARATIONS OF INTERESTS

Members are reminded that they must declare all relevant pecuniary interests and non-pecuniary interests relating to any items of business to be discussed at this meeting. If a pecuniary interest is declared a Member must not speak or take part in that agenda item. Any declarations will be recorded in the minutes of the meeting.

6 TERMS OF REFERENCE

To note the Committee's terms of reference, as set out in the attached schedule.

7 DATES OF MEETINGS

To approve the following arrangements:0

(A) The Chair proposes that meetings be held on the following Thursdays at 1400 hours in the Council House:-

2015

30 July
17 September
15 October
19 November
17 December

2016

21 January
18 February
17 March
21 April

(B) The Committee is also requested to approve Thursdays at 1400 hours as a suitable day and time each week for any additional meetings required to consider 'requests for call in' which may be lodged in respect of Executive decisions.

Monthly dates have been reserved with a view to planning all work i.e. Committee meetings, inquiries etc to fit into the schedule.

**8 NEIGHBOURHOOD MANAGEMENT & HOMES - TO INCLUDE:-
PRIVATE RENTED SECTOR AND LIFESPAN OF TOWER BLOCKS**

To Follow - Mr Rob James, Service Director Housing Transformation to present the report.

9 COMMUNITY SAFETY AND COHESION

Joyce Springer-Amadedon, Equality & Community Engagement Manager to discuss the portfolio

10 WORK PROGRAMME

To discuss the Committee's Work Programme

**11 REQUEST(S) FOR CALL IN/COUNCILLOR CALL FOR
ACTION/PETITIONS RECEIVED/NEIGHBOURHOOD CHALLENGE**

To consider any requests for call in/councillor call for action/petitions (if received).

12 OTHER URGENT BUSINESS

To consider any items of business by reason of special circumstances (to be specified) that in the opinion of the Chairman are matters of urgency.

13 AUTHORITY TO CHAIRMAN AND OFFICERS

Chairman to move:-

'In an urgent situation between meetings, the Chair jointly with the relevant Chief Officer has authority to act on behalf of the Committee'.

NEIGHBOURHOOD AND COMMUNITY SERVICES OVERVIEW AND SCRUTINY COMMITTEE

TERMS OF REFERENCE

To fulfil the functions of an Overview and Scrutiny Committee as they relate to any policies, services and activities relating, principally to the Place Directorate, including neighbourhood and housing services, waste management, social cohesion and community safety.

This Committee shall be the Crime and Disorder Committee (Police and Justice Act 2006).

All Councillors, except Cabinet Members (and the Lord Mayor) can be members of an Overview and Scrutiny Committee. Chairs of these committees are appointed by the Full Council and Deputy Chairs are elected by each committee at its first meeting, for the purpose of substitution for the Chair if absent.

Good Overview and Scrutiny adds value to councils in many ways, for example it:

- Provides “critical friend” challenge to executive policy-makers and decision-makers;
- Enables the voice and concerns of the public and its communities to be heard;
- Is carried out by ‘independent minded members’ who lead and own the scrutiny process;
- drives improvement in public services.

7.1 General role

Overview and Scrutiny Committees will:

- (a) make reports and/or recommendations to the full Council, the Executive and/or other organisations in connection with the discharge of the functions specified in their terms of reference;
- (b) consider any matter covered in their terms of reference that may affect or be likely to have an effect on the citizens of Birmingham; and
 - i. is relevant to the Council’s strategic objectives; and/or
 - ii. is relevant to major issues faced by officers in managing a function of the Council; and
 - iii. is likely to make a contribution to moving the Council forward and achieving key performance targets.
- (c) exercise the “request for call-in” and “call-in” any Executive decisions made but not yet implemented by the Executive.

Overview and Scrutiny Chairs should maintain regular engagement with Cabinet Members to enable flexibility to be built into the Overview and Scrutiny work programme, so as to respond to the council’s policy priorities in a timely way.

7.2 Specific functions

(a) Policy development and review

Overview and Scrutiny Committees may:

- (i) assist the Council and/or the Executive in the development of its budget and Policy Framework by appropriate analysis of policy and budget issues;

- (ii) conduct appropriate research, community and other consultation in the analysis of policy and budget issues and possible options;
- (iii) consider and implement mechanisms to encourage and enhance community participation in the development of policy options;
- (iv) question Members of the Executive and/or Chief Officers about their views on issues and proposals affecting their areas of responsibility; and
- (v) liaise with other external organisations operating in the city, whether national, regional or local to ensure that the interests of local people are enhanced by collaborative working.

(b) Scrutiny

Overview and Scrutiny Committees may:

- (i) review and scrutinise the Executive decisions made by and performance of the Executive and/or Chief Officers in relation to decisions taken by them or in relation to their areas of responsibility/department;
- (ii) review and scrutinise the performance of the council in relation to its policy objectives, performance targets and/or particular service areas – including the areas of responsibility of the Regulatory and Non-Executive Committees, but not the actual decisions of the Regulatory and Non-Executive Committees;
- (iii) make recommendations to the Executive, Chairmen of Committees, Chief Officers and/or Council arising from the outcome of the scrutiny process;
- (iv) review and scrutinise the performance of other relevant public bodies in Birmingham (including Health Authorities) and to invite reports from them by requesting them to address the Overview and Scrutiny Committee and local people about their activities and performance;
- (v) question and gather evidence from any person (with their consent);
- (vi) establish short life working groups to carry out specific time limited enquiries as agreed with the five Overview and Scrutiny Committee Chairs and subject to available resources.

An introduction to the portfolio from Place Directorate

Neighbourhood and Community Services Overview and Scrutiny Committee 30th July 2015

Place Directorate – Overview

- A total net revenue budget of £209m 2015/16
- Housing Revenue Account £270m
- Consisting of six major businesses
- Delivering 50 key front line services

Place Directorate

Responsibility for Major Services

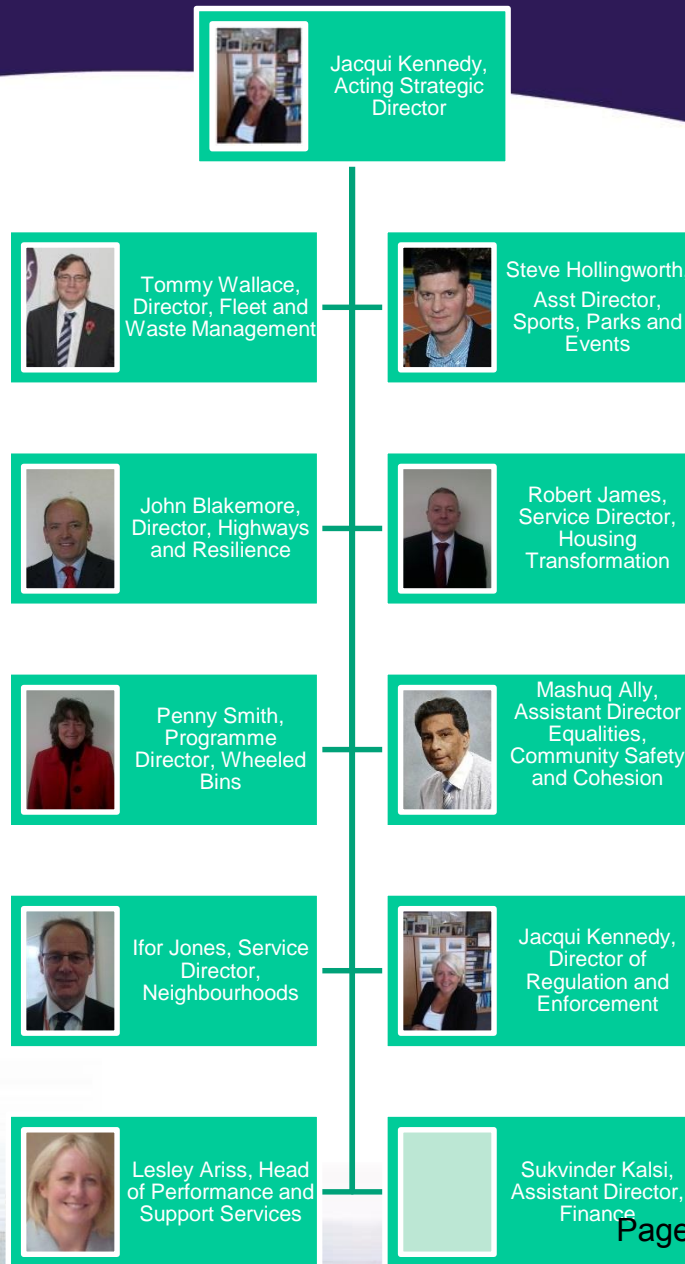
- **Council Housing** – 65,000 properties
- **Adult Life Long Learning Services** – 20,000 learners
- **Highway Services** – 2,500 kilometres of road
- **Refuse Collection and Street Cleansing** – approximately one million transactions per week
- **Regulatory Services** – Licensing and Public Protection
- **Bereavement Services** - 19 cemeteries and three crematoria
- **Markets** – Wholesale and Retail
- **Community Services** – Community Libraries, Community Development, Careers Advice and Youth Service and Neighbourhood Advice
- **Sport and Leisure** – 420,000 Be Active members
- **Parks and Nature Conservation** – approximately 600
- **Private Sector Housing** – 70,000 properties
- **Community Safety and Equalities** – Corporate role on super diverse / youngest city in UK

Our shared Council mission

“Making a positive difference every day to people’s lives”

Our values

- **Putting residents first** – we are empathetic and respectful.
- **Being true to our word** – we make promises and we keep them.
- **Achieving excellence** – there is no substitute for high performance; we will strive to achieve this.
- **Acting courageously** – we lead and manage and we tackle the difficult issues, every day for everybody.



Place Directorate Senior Management Team

Place Services: Fleet and Waste Management

Director: Tommy Wallace

Telephone: 0121 303 6171

Email: tommy.wallace@birmingham.gov.uk



Key priority for 2015/16:

- The key focus of the service's strategy is to minimise waste, meet challenging recycling targets and reduce reliance on landfill within the context of a drive towards more sustainable disposal methods with a modernised service delivery model.
- Re-procurement of the waste disposal contract - 2019

Place Services: Sport, Events and Parks

Assistant Director: Steve Hollingworth

Telephone: 0121 464 2023

Email: steve.hollingworth@birmingham.gov.uk



Key priorities for 2015/16:

- To provide a range of sporting and leisure facilities with a mixed economy of delivery and a strategy focussed on improving the national profile of the city as well as providing accessible facilities to help residents maintain a healthy lifestyle.
- Partnership working with Be Active on promoting healthy projects in Parks including “Active Parks” programme to a proposed 50 sites across the city.

Place Services: Highways and Resilience

Director: John Blakemore
Telephone: 0121 303 7329
Email: john.blakemore@birmingham.gov.uk



Key priorities for 2015/16:

- Continued major investment in highway infrastructure to maintain safety and support development and prosperity.
- Keeping the City moving by minimising traffic congestion and improving accessibility
- Keeping the City safe and resilient through partnership working



Place Services: Housing Transformation

Director: Robert James

Telephone: 0121 464 7699

Email: robert.james@birmingham.gov.uk



Key priorities for 2015/16:

- Making the best use of council housing in the face of increasing demand for affordable housing including a need to ensure that housing fraud is minimised and will be supported by an Annual Visits programme.
- The HRA Capital Strategy has a dual focus, both on maintaining existing properties at or above the Decent Homes Standard
- Integrate Place Based Management
- Develop Comprehensive Housing Offer
- Better regulation of Private Rented Sector and stronger intervention
- Further develop neighbourhood challenge with Districts
- Improve Street Scene with Fleet and Waste Management (Housing Land)

Place Services: Wheeled Bins

Programme Director: Penny Smith

Telephone: 0121 464 7699

Email: penny.smith@birmingham.gov.uk



Key priority for 2015/16:

- Continue with the new chargeable Green Waste Collection Service (from March 2014) and complete the roll out of the Wheeled Bin Service during 2014/15 and full completion by December 2015.

Place Services: Equalities, Community Safety, Social Cohesion

Assistant Director: Mashuq Ally
Telephone: 0121 303 2627
Email: mashuq.ally@birmingham.gov.uk



Key priority for 2015/16:

- Equalities – discharge of statutory equalities' responsibilities, development of faith and community networks, building community cohesion and social resilience.
- Community Safety – delivering the statutory responsibilities for the local authority and its partners in relation to the statutory Community Safety Partnership, including conducting an annual strategic assessment and producing a strategic delivery plan. Working with the Police and Crime Commissioner and supporting all the Responsible Authorities within the Partnership.
- Cohesion - shaping social cohesion programmes and interventions and challenging service and programme delivery within the Council and beyond to ensure that the gap in social, economic and environmental outcomes for citizens and communities is closed.

Place Services: Neighbourhoods

Service Director: Ifor Jones

Telephone: 0121 303 4595

Email: ifor.jones@birmingham.gov.uk



Key priorities for 2015/16:

- Establish clear vision for future purpose and functions of district committees and service delivery at the local administrative levels
- Work with our local communities to develop services that meet local needs, and to encourage active participation by all citizens by supporting volunteering and building community capacity and cohesion.

Place Services: Regulation and Enforcement

Director: Jacqui Kennedy

Telephone: 0121 303 6121

Email: jacqui.kennedy@birmingham.gov.uk



Key priorities for 2015/16:

- To continue to tackle deprivation through actions including the Illegal Money Lending Team, clamping down on loan sharks and unfair credit providers, delivery of the Birmingham Fair Money Manifesto
- To use regulatory and enforcement powers in support of the City's priorities and to ensure consumers and residents are treated fairly and legally

Place Services: Performance and Support

Head of Service: Lesley Ariss

Telephone: 0121 303 9121

Email: lesley.ariss@birmingham.gov.uk



Key priority for 2015/16:

- To ensure the Directorate responds proactively and comprehensively to its corporate and legal obligations.

Equalities, Community Safety & Cohesion

Introduction to the Service

May 2015

1.0 Introduction

The Equalities, Community Safety & Cohesion Service is located within the Place Directorate of the City Council. Following a service redesign in 2014, the Service is an amalgamation of what were three separate Council functions, now combined as a single Service with a Service Head.

The functions of the Service are diverse and provide a unique range of initiatives, activities and support arrangements across the directorate as a whole, the City Council, partner agencies and the communities of Birmingham.

The Service co-ordinates and delivers a varied and complex programme of work, much of the time together with partners and community organisations to meet the Leader's priority for social cohesion, with a specific emphasis on reducing inequalities and disadvantage and making the city safe and secure.

This paper provides a snapshot only of some of the functions and work streams delivered by the Service.

A Service structure chart is provided at Appendix 1 of this paper

1.1 Roles and Responsibilities of the Service

The current roles and responsibilities of the Service are summarised here. They are:

- Discharging the Council's statutory responsibilities relating to the Equalities Act 2010 and Community Cohesion agenda.
- Discharging the council's statutory responsibilities relating to the Crime and Disorder Act 1998, Domestic Violence, Crime and Victims Act 2004, the Police and Justice Act 2006, the Police Reform and Social Responsibility Act 2011, the Police and Crime Panel and CCTV operations.
- Ensuring that the council has clear established policies and strategies to deliver equalities and social cohesion including financial inclusion, and community safety.
- Supporting the statutory partnerships that are required for the council e.g. Birmingham Community Safety Partnership and other lead partnerships working on behalf of the City Council.
- Providing expert advice to the Council and to a range of statutory partners and partnerships ensuring that statutory responsibilities are met.
- Delivering and commissioning a range of services in respect of the agreed community safety priorities (through the Community Safety Fund and other funding sources such as the Home Office Ending Gang and Youth Violence grant, and Preventing Violent Extremism).
- Improving and monitoring directorate compliance and performance to meet the requirements of legislation and against equalities information.

- Leading on community based budgeting approaches and contributing to the maximisation of external funding and social finance opportunities.
- Undertaking information analysis to provide an evidence base for policy and strategy development, programmes and service development, and scrutiny of performance.
- Influencing and developing national policy with government departments, and promoting the work of the Council on a national and international dimension.
- Ensure that intelligence from the police, universities, stakeholders, research and engagement is effectively captured and used to inform service development and delivery.
- Working in partnership with Council directorates, the West Midlands Police, universities and the Probation service, to identify opportunities for intelligence, data and research to strengthen decision making and policy development within the organisation in line with local and central government.

The work of the Service falls under three distinct and related functions. They are:

1. Community Safety
2. Cohesion
3. Equalities

This Section provides details on the work of the core functions of the Service.

2.0 Community Safety

This function of the Service supports the Birmingham Community Safety Partnership (BCSP) and the co-ordination and administration of the Birmingham Community Safety Policing and Crime Board. The support provided to BCSP includes financial management and co-ordination, strategy development, programme management and communications support.

BCSP is the statutory Community Safety Partnership for Birmingham and Birmingham City Council is the accountable body. The Assistant Director for Equalities, Community Safety & Cohesion is the accountable officer for the BCSP.

The Service manages the Police and Crime Commissioner's budget allocation to the city as well as other funding ensuring the delivery of activity and spend to meet a set of five agreed strategic outcomes as agreed by the Board (see structure chart in Appendix 2)

The total budget for BCSP is £2.5million. Each one of these priorities has dedicated support officers who are officers of the Service. The work of the priority areas are detailed below.

2.1 Violence Against Women & Children

The Violence Against Women & Children's Steering Group provides a collective, expert voice and evidence base for the city on domestic violence and sexual violence, promoting 'Birmingham's Domestic Violence Standards' to all service providers and supporting their on-going implementation.

The support officer of the Service supports Birmingham Safeguarding Children's Board in its responsibilities for the safeguarding of children with particular regard to domestic violence, child sexual exploitation, forced marriage and female genital mutilation.

The support officer also commissions and monitors the delivery of interventions which currently include a women's safety unit, independent sexual violence advisors, a positive relationships school programme, domestic violence group work programme and the LGBT Independent Domestic Violence Advisor.

BCSP also has a statutory obligation to conduct Domestic Homicide Reviews in the event of domestic related deaths that occur in the city. As well as conducting and monitoring the reviews, the team ensures that lessons concerning domestic violence that emerge from the Domestic Homicide Reviews are fully addressed and actioned.

2.2 Vulnerable People

The Vulnerable People's Priority group seeks to complement the wider work of BCSP and the Safeguarding Boards by focussing on vulnerable victims of crime and anti-social behaviour including people with mental health needs, repeat and vulnerable victims of ASB, those experiencing hate crime and child sexual exploitation. Additionally, the group identifies key gaps in provision to ensure vulnerable victims receive the right support and protection.

Interventions managed by this group include:

Barnardos Space: works directly with children and young people who are abused through sexual exploitation.

Mental Health First-Aid Training: delivered to professional bodies and their staff.

Victims Services Capacity Building Fund Projects: Funding was allocated for 17 Projects for up to a maximum of £30,000 each. This funding was a one-off only grants programme provided by the Police & Crime Commissioner's Office to help build the capacity and capability of providers of victim's services, from the voluntary and community sectors.

2.3 Mobilising Communities

The Mobilising Communities Group addresses issues which are repeatedly highlighted as concerns by local people. This work includes supporting and encouraging, Neighbourhood Tasking Groups, faith organisations, schools, tenants & residents associations, special interest groups and local businesses. The aim is to take local action supported by a small grants funding programme. Interventions managed by this group include: supporting the development of the litter charter, mediation services and road safety initiatives.

2.4 Youth Violence

The Youth Violence Work Stream commissions a range of early intervention and preventative programmes during 2014/16 with the aim of positively and sustainably impacting on the lives of young people at risk of involvement in youth violence as victims or offenders.

Interventions managed by this group include:

- 3 x YOS Intensive Mentoring & Support Services Interventions
- 4 x Youth Services Interventions including street doctors and peer educators

- Adrenalin Rush delivered across 5 Youth Centres to promote healthy lifestyle & relationships and self-control.
- Miss Dorothy Programme: This project funds a school-based co-ordinator to support resource delivery by police school liaison officers, school nurses and teachers within participating schools.
- A&E Youth Workers
- Project Empower: Safer Travel Partnership conducted public transport patrols to identify and safeguard vulnerable young people at risk of CSE.
- Multi-agency gangs unit

2.5 Business Crime

The Business Related Crime theme draws together the Night Time Economy Steering Group (NTE) and Safer Travel Partnership (STP), and has been the catalyst for the creation of the new Day Time Economy Steering Group (DTE).

The aim of this thematic priority is to reduce business related crime with greater emphasis on offender management interventions, crime prevention initiatives and more collaborative working with businesses. A number of programmes across all three delivery strands were delivered increasing business confidence and resilience particularly regarding cyber-crime.

Interventions commissioned by this group include:

- Business Crime Survey
- Business Crime Workshop for businesses
- Operation Engage - This initiative comprised high visibility policing patrols to engage street beggars with the aim of reducing public place nuisance
- Retail Loss Prevention Training
- Cyber-Crime & Fraud Prevention awareness
- Support for the Safer Travel Programme
- Purple Flag Scheme
- Door staff breathalyser pilot
- Best Bar None Awards
- Taxi Marshall scheme

2.6 Hate Crime Partnership

BCSP supports the Hate Crime Partnership as an area of business which is related to crime and disorder and affects the citizens of Birmingham. The purpose of the Partnership is to drive forward the city's Hate Crime Strategy and its associated business plan working in partnership with various statutory and third sector agencies. Chaired by the Assistant Director of Equalities, Community Safety & Cohesion, the group also works to develop greater cohesion and understanding across diverse groups in the community.

3.0 Preventing Violent Extremism

The Equalities, Community Safety and Social Cohesion Service oversees the co-ordination and local delivery of the Prevent strategy on behalf of the City Council and the Home Office. The Prevent strategy is one component of the Government's overall counter terrorism strategy known as CONTEST.

3.1 Prevent Strategy

The Prevent strategy has three specific strategic objectives:

- To respond to the ideological challenge of terrorism and the threat we face from those who promote it;
- To prevent people from being drawn into terrorism and ensure that they are given appropriate advice and support; and
- To work with sectors and institutions where there are risks of radicalisation that we need to address.

3.2 Prevent Duty

The Counter Terrorism and Security Act 2015 places a duty on specified authorities including the police, local authorities, prisons, schools and universities, to prevent people being drawn into terrorism. By introducing the duty the Government intends to increase the consistency of Prevent delivery across England, Wales and Scotland.

During 2014/15 over 8000 front-line practitioners were given Prevent awareness training including an understanding of how to safeguard individuals who may be vulnerable to extremism and radicalisation. The Birmingham Safeguarding Children's Board has strengthened safeguarding arrangements to incorporate Prevent vulnerabilities and have shared a safeguarding template for extremism with local schools.

A Housing (Safety & Security) Protocol has been prepared for use by the range of multi-agency partners engaged with the provision of services to those individuals and their immediate families/carers, who fall outside existing established mechanisms for provision of housing and related services for client groups which include individuals vulnerable to extremism and terrorism.

3.3 Channel

The Counter Terrorism and Security Act 2015 placed the Channel process onto a statutory footing. Channel is a multi-agency initiative that uses existing partnership structures and collaboration between partners to help safeguard individuals who are vulnerable to radicalisation, regardless of faith, ethnicity or background. This is similar to the way in which individuals at risk from involvement in crime, drugs and other social issues are supported. By providing support to those most at risk, they can be diverted away from any potential threat, which could otherwise draw them into criminal activity.

3.4 Home Office Support 2015/16

To aid local delivery in meeting the requirements of the Prevent Duty the Government is increasing its grant to local authorities to recruit a Prevent Coordinator and deliver targeted Prevent projects across the country. The current Prevent budget is £500k.

The Service also provides support to Prevent governance arrangements in Birmingham with an established structure in place.

4.0 Cohesion

The Service leads the work and strategy development for the City Council in respect of Cohesion. The following are key areas of work which relate to this

4.1 Child Poverty Commission

The Service has launched the city's first Child Poverty Commission which is stated as a clear commitment in the Leaders Policy Statement.

The aim of the Commission is to develop a set of actions that will help reduce child poverty by examining the extent and impact of poverty and inequality across Birmingham, identify the key challenges and issues. To do this they will ask policy makers, practitioners and city leaders to give evidence. Equally, the commission wants to listen to the everyday experiences of children and families living in poverty and understand poverty from their perspective and bring to life the stories of children and families behind the hard statistics.

As the secretariat for the Commission the Service provides: programme, policy and research support. The commission had its first meeting in early May at which the draft Birmingham Child Poverty Needs Assessment produced by the team was presented. Additionally, a draft action plan and communications plan has been developed setting out the commission's work programme.

4.2 Citispyce Project

The Service is supporting a European funded project: CITISPYCE. This is a three year collaborative project, funded by the European Commission under the FP7 Research and Development programme for Social Sciences and Humanities (SSH). The project is set against the back drop of widening social inequalities and concerns about the disproportionate impact of the global economic crisis on young people. Coordinated by Aston University, it involves 12 other partners from 10 countries across the EU.

4.3 Equality & Social Inclusion

The Service leads on the council's approach to this work. The first meeting of the Equality and Social Inclusion Task and Finish Group was held in April 2015 and was chaired by Peter Hay and coordinated by the Service. Over 20 key officers and leaders from a range of agencies attended the inaugural meeting.

The role of the Task and Finish Group is to develop a framework for action which tackles inequality and social exclusion in a joined up approach; ensuring that relevant strategies, plans and policies address social and economic inequality and cohesion in their design and delivery. The team is undertaking an initial mapping exercise to identify existing strategies and plans that address social inequality and highlight gaps by meeting with strategy leads from across the Council.

4.4 Faith Map

The faith map is an on-line resource developed and managed by the Service in partnership with the Birmingham Faith Forum which maps religious places of worship and religious organisations.

4.5 Faith Covenant

Our continued partnership working with Birmingham Faith Leaders and the All Party Parliamentary Group and Faith Action, resulted in Birmingham City Council being the first city in the UK to sign the Faith Covenant which was launched on the 11 December 2014 at the Library of Birmingham. The Faith Covenant provides a set of working principles that will help us all to get the biggest social benefit out of our partnership working with faith communities in the city, it will help build partnership and trust between the authority and faith based organisations in the city. Stephen Timms, Chair of the All Party Parliamentary Group formally launched the Faith Covenant.

4.6 Community Cohesion Index

The Service is currently revising the city's Community Cohesion Index. The index seeks to provide a measurement of community cohesion at ward level for Birmingham in the form of a single numerical score which can then be tracked over time and used to inform service delivery decisions and policy interventions.

5.0 Community Intelligence

The Service provides analytical support by undertaking information analysis to provide an evidence base for policy and strategy development, programmes and service development, and scrutiny of performance.

5.1 Intelligence products supporting wider directorate priorities

The Service has supported other functions of the directorate by producing in depth analytical products around specific issues. This includes supporting the Community Library service review with customer insight analysis, undertaking analysis around Fleet and Waste improvement plan and developing a financial inclusion needs assessment.

5.2 The Community Intelligence Network

The Network, led by this Service, is designed to bring practising academics together with City Council researchers and analysts, to share learning and develop a better understanding of the communities that the Council serves.

The purpose of this Network is to bring together academic expertise and the latest research to:

- Build a more comprehensive and responsive understanding of communities within Birmingham – their characteristics, needs and assets.
- Develop a robust understanding of inequality – where and why it exists.
- Help the City Council and partners to develop evidence based interventions to help reduce inequality.
- Broaden understanding into what drives certain individuals to commit crime, ASB or extremist behaviour

5.3 District Data profiles

The Service has produced ten district profiles that are available to download on-line. They have been shared with districts and have been well received. The profiles present statistical

evidence about each district: the people who live there, the jobs they do, their health and education and their perceptions of the city. The purpose of the document is to provide data and information to help the district prepare its district plans, ensuring they are based on firm evidence.

6.0 Community Engagement

The Service supports the development of a wide range of community based groups including the Bangladesh Council, Polish Welfare Centre, Bangladesh Multipurpose Centre, Somaliland group and the Africa Zumata Youth Association.

6.1 Faith Network

The Birmingham Faith Network will be launched in September 2015 and will provide a platform and open channel for communication between faith communities, businesses, voluntary, community and public sector.

6.2 Big Conversation Community programme

As a part of the City Council's overall Big Conversations Programme, the Service led on the community based 'big conversations' which have since been highlighted in the Kerslake Report as good practice. A follow up event has been proposed.

6.3 Partnership/Community Engagement events

The Service co-ordinates and delivers a range of events supporting the social cohesion agenda for the city. They include, Remembering Birmingham Srebrenica Memorial, planned for July 2015, a youth event to be held in September 2015 and the launch of 'Diversity in the Board Room' in June 2015.

6.4 Big Lottery

The Service is leading on engaging with Big Lottery Fund (BLF) to develop a partnership to increase lottery funding that addresses the key areas of need in the City delivering on its Social Cohesion Action Plan.

6.5 Partnership Mapping

The Service is currently mapping existing partnerships across the city that will support the city's strategic partnership work. Corporate Policy has produced a map.

7.0 Equalities

The Equalities function of the Service concentrates on mainstreaming the equalities agenda so that it is delivered across the Council, with the responsibility placed on staff within other teams for key activities. In addition, it reduces bureaucracy in relation to undertaking an equality analysis through the delivery of the electronic Equality Analysis Toolkit. Although the Service will continue to promote this agenda, the focus will now be to address inequalities and disadvantage through community engagement; building community capacity, leadership and resilience; in other words, an equalities vision rooted in social and economic relations. This would be achieved by working closely with District and Ward

Committees and partners, ensuring that their plans incorporate equality outcomes, through citizen and community impact needs assessments against all protected characteristics.

This puts the responsibility for Equality Assessments (EA's) and other service-based equalities work clearly with service managers in the Directorates to organise through their use of the electronic EA Toolkit with support and advice on this and wider equality issues is provided to directorates/senior managers from the Equalities function.

7.1 Support on Equalities & Equality Act Compliance

The Service provides support and leadership in respect of the Equality Act and other related equality legislation to service delivery staff, and will hold accountable those responsible for designing and delivering services, in terms of meeting equality needs of all service users. This support in particular focuses on (a) how this applies to different council business areas; (b) Equality Information for Publishing and Objectives; (c) Corporate Equality Monitoring.

7.2 Responding to community needs in terms BCC services and equality issues - Gypsies, Roma and Travellers (GRT) Forum

A task group, made up of representatives from statutory and third sector agencies involved with the GRT communities, and organisations commissioned by the City Council to provide support to the GRT communities, as well as representation from the communities themselves was established and continues to meet to look at issues affecting the Gypsies, Roma and Traveller communities.

The Service provides support to the Forum following an approach by community representatives who expressed their concerns that despite being a recognised ethnic group under the Equality Act 2010 that they were often overlooked in many areas of service provision, and were not offered the same protection as other protected groups. These concerns aligned with the findings of the Department for Communities and Local Government Ministerial Working Group '[Tackling inequalities experienced by Gypsies and Travellers](#)' which found that the Gypsy, Roma and Traveller communities had some of the worst outcomes across any social group across a range of social indicators.

The Forum have held a series of meetings and considered a range of issues that affect the everyday lives of the GRT community such as health inequalities, education, jobs and skills, housing and accommodation on sites, accessing services, cultural and engagement with non GRT communities. It provides an important mechanism to continue to promote social inclusion by utilising the Forum as a way of working with the Gypsy, Roma and Traveller communities who may be socially excluded, and providing a platform for a more co-ordinated engagement with service providers. It also means that providers have an opportunity to share good practice, and to work more effectively with communities.

7.3 Birmingham Disability Community/Deaf Community

The Service has undertaken a review of the council provision for meeting the needs of the Deaf Community in Birmingham following a request made to the Cabinet Member Councillor McKay from the Birmingham Deaf Forum about concerns they have regarding the difficulties the community experience in accessing Council Services.

The Forum members shared with Councillor McKay the outcome of a review which they had commissioned the British Deaf Association to undertake using the Charter for British Sign

Language toolkit. As a result the attached report was produced. The members of the Forum raised with the Cabinet Member the possibility of Birmingham City Council signing up to the Charter – copy attached for information. In response Councillor McKay agreed that a self-assessment across the council would be undertaken to better understand where services are provided and how the community currently accesses them, and if there are any improvements which could be made. Councillor McKay will then use this information to determine whether the council should sign up to the BSL Charter.

Once the self-assessment has been completed Councillor McKay intends to set up a task group to meet with the forum members again at the end of May to discuss the outcome of the self-assessment.

7.4 Disabled Go

The Service works on behalf of the City Council in partnership with Disabled Go to develop and maintain the online access guide for disabled people. Disabled Go is currently undergoing a third year review of the city's site. This will involve identifying new venues to be included within the guide. Identification of the venues will be in conjunction with disabled people/organisations.

7.5 Corporate Business Planning /Corporate review of service review proposals

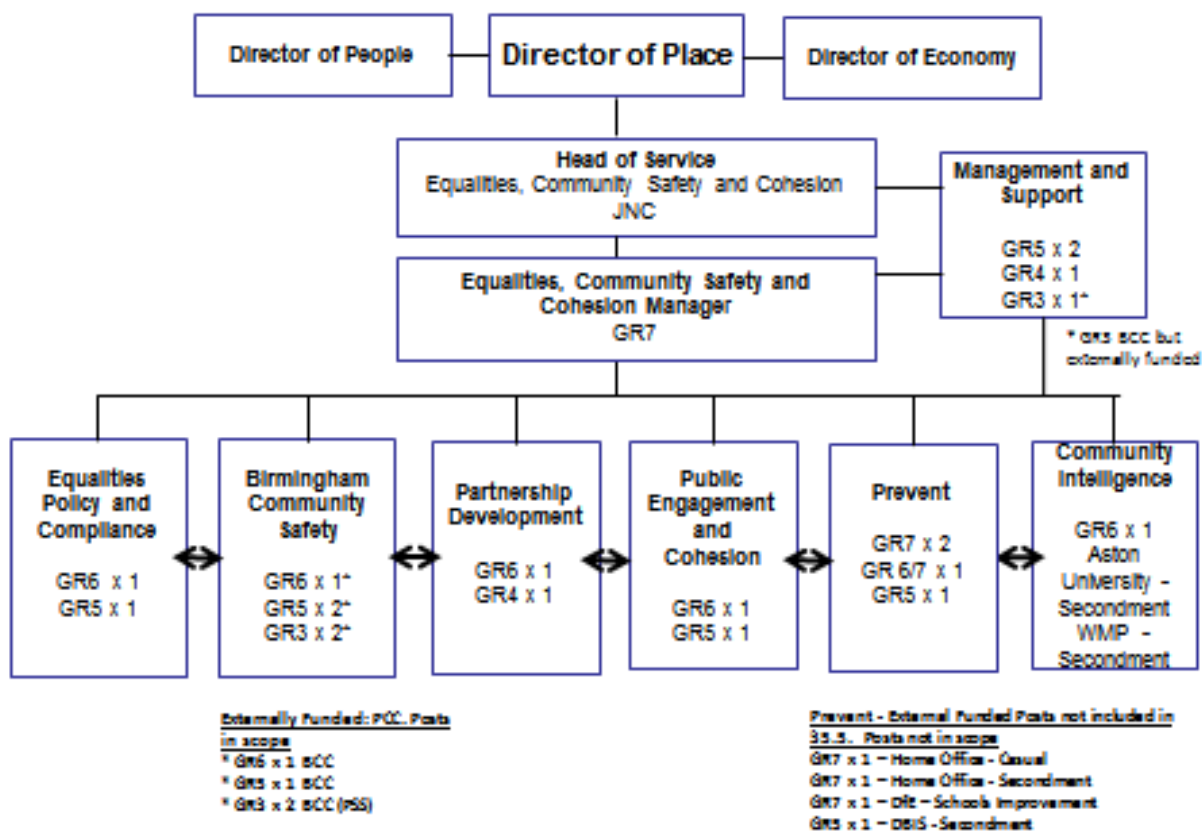
The Service provides support and advice to the Corporate Business Planning process in respect of equalities, and community engagement. This involves:

Providing advice and guidance on the equality assessments undertaken as part of the Business Planning process; reviewing each proposal in terms of risk and maintaining a corporate tracker of risk against each proposals

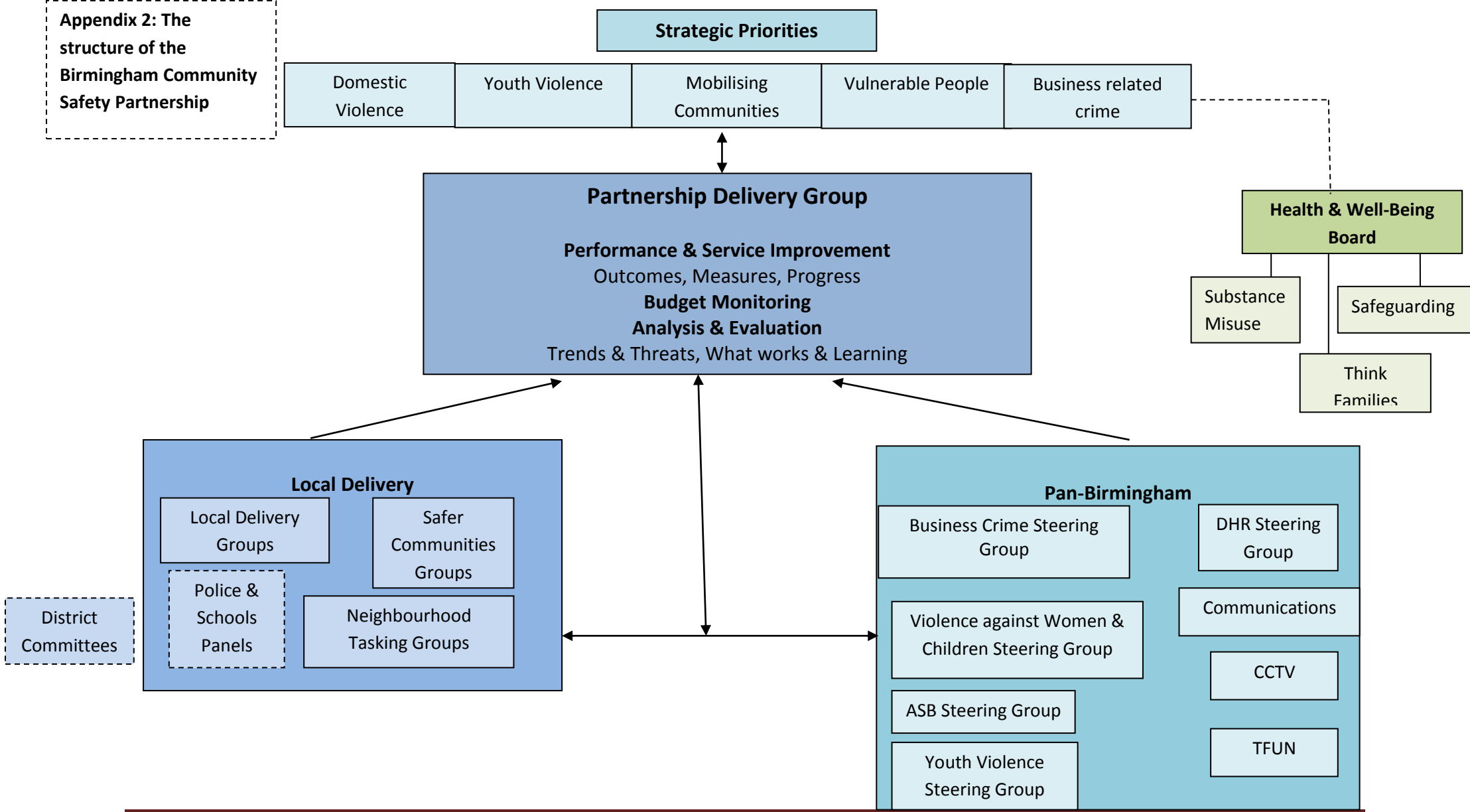
Appendices

Appendix 1: Equalities, Community Safety & Cohesion Service Team Structure

Equalities, Community Safety and Cohesion Draft Structure for Consultation



Appendix 2: The structure of the Birmingham Community Safety Partnership



***Neighbourhood and Community Services Overview
and Scrutiny Committee
30th July 2015***

Introduction to Equalities, Community Safety & Cohesion

- Located within the PLACE Directorate of BCC
- Service re-design in 2014 – amalgamation of three separate BCC functions: Challenge Unit, Community Safety and Equalities
- Combined as single Service with Service Head
- E,CS&C delivers a varied, wide ranging set of activities/support arrangements often with partners of BCC and BCC Services
- Specific emphasis on: reducing inequalities and disadvantage; making the city safe; delivering on the Leader's priority for social cohesion

Roles and Responsibilities of Service

- Discharging BCC's Statutory duties relating to legislation including:
- The Equalities Act
- Crime & Disorder Act 1998
- Domestic Violence, Crime & Victims Act 2004
- Police & Justice Act, 2006
- Police Reform and Social Responsibility Act, 2011

Roles & Responsibilities

- Developing Clear policies and Strategies for equalities and social cohesion
- Supporting statutory partnerships e.g. Community Safety Partnership (BCSP)
- Deliving, and commissioning services through Community Safety Fund, Preventing Violent Extremism Fund

Roles & Responsibilities

- Improving and monitoring compliance for Equalities Act 2010
- Undertaking information and data analysis work on key issues
- Influencing and developing national policy
- Responding to intelligence provided by WMP, Universities and other stakeholders/ working in partnership with them

Key Work Strands

- Work of E,CS,&C Service falls under 3 Strands:

1. Community Safety
2. Cohesion
3. Equalities

Community Safety

- Support for B 'ham Community Safety Partnership (BCSP) – financial management and co-ordination, strategy development, programme management and communications
- Management of PCC Budget allocation and other funding
- Total BCSP Budget is £2.5m
- Budget delivered thro' number of priority areas with a lead officer for each either from WMP or E,CS&C

Community Safety

Priority Work Strands for BCSP

- Violence Against Women & Children
- Vulnerable People
- Mobilising Communities
- Youth Violence
- Business Crime
- Each Strand has a budget and a forum comprised of partners to deliver commissioning and monitoring element of the programme

Community Safety

- Hate Crime Partnership – strategic forum of key partners, Chaired by HoS
- Prevent - Violent Extremism Strand – includes Prevent Strategy; Channel process; Prevent Duty – schools programme/Trojan Horse +; Home Office budget allocation of £500k

Cohesion & Engagement

- Birmingham Child Poverty Commission
- CITISPYCE
- Equalities and Social Inclusion Mapping – Task & Finish Group
- Faith: Faith Map/Faith Covenant
- Community Intelligence project – CI Network; District Data Profiles; Child Poverty data collation and analysis

Cohesion & Engagement

- Faith Network
- Big Conversation Community Programme – commenced 2014
- Significant Community Networks and Engagement projects, Srebrenica events
- Big Lottery Development Work
- Partnership Mapping/Future Council Programme

Equalities

- Compliance & Legislation Support – BCC services
- Responding to community needs:
Birmingham Disability/Deaf Community;
Gypsies, Romas and Travellers;
Disabled Go; LGBT

QUESTIONS?

Joyce Springer-Amadedon



Neighbourhood and Community Services Overview and Scrutiny Committee 2015/2016 Work Programme

Chair: Cllr Zafar Iqbal

Committee Members: Cllrs Gurdial Singh Atwal, Andy Cartwright, Roger Harmer, Kath Hartley, Kerry Jenkins, John Lines, Ewan Mackey, David Pears, Eva Phillips, Sybil Spence and Elaine Williams.

Officer Support Rose Kiely: Tel 303 1730
Amanda Simcox: Tel: 675 8444

1 Meeting Schedule

Date / Start at 2pm	What	Attendees / Officer Contact
25 June 2015 Committee Room 6	Informal meeting: Work Programme Discussion	Emma Williamson Mashuq Ally, AD Equalities, Community Safety & Cohesion Joyce Springer-Amadedon Chris Jordan
30 July 2015 Committee Room 6	Introduction to portfolio: <ul style="list-style-type: none"> Neighbourhood Management & Homes – to include: <ul style="list-style-type: none"> Private rented sector Lifespan of tower blocks Community Safety & Cohesion 	Rob James, Service Director Housing Transformation Joyce Springer-Amadedon, Equality & Community Engagement Manager
17 September 2015 Committee Room 6	<ul style="list-style-type: none"> Cabinet Member for Neighbourhood Management and Homes Working with Housing Associations - Tracking Report 	Cllr John Cotton/Marcia Winter Robert James and Peter Richmond, Chair of BSHP (TBC)
15 October 2015 Committee Room 2	<ul style="list-style-type: none"> Birmingham: where the world meets - Tracking Report including: <ul style="list-style-type: none"> Recommendation 9: Cabinet Member for Skills, Learning and Culture to report back on the Birmingham Heritage Week (10th – 17th Sept) PREVENT Update 	TBC Cllr Penny Holbrook / Jon Lawton Mashuq Ally



Date / Start at 2pm	What	Attendees/ Officer Contact
19 November 2015 Committee Room 1	<ul style="list-style-type: none"> Cabinet Member for Inclusion and Community Safety. Discussion to include: <ul style="list-style-type: none"> Volunteers and the third sector Random violent crime Working with Communities to Prevent Relationship Violence-Tracking Report Update on Domestic Violence Strategy 	Cllr James McKay/Marcia Winter TBC Mashuq Ally to advise
17 December 2015 Committee Room 6	<ul style="list-style-type: none"> Progress on Equalities and Social Inclusion 	Mashuq Ally
21 January 2016 Committee Room 6	<ul style="list-style-type: none"> Child Poverty 	Mashuq Ally
18 February 2016 Committee Room 6	<ul style="list-style-type: none"> Report on the Community Safety Partnership <ul style="list-style-type: none"> To include neighbourhood policing & Neighbourhood Tasking Groups (NTGs) Domestic Homicide Reviews Neighbourhood Challenge - Update report 	ACC Marcus Beale and Mashuq Ally Paula Harding TBC
17 March 2016 Committee Room 6	<ul style="list-style-type: none"> Cabinet Member for Neighbourhood Management and Homes Cabinet Member for Inclusion and Community Safety Health of the Birmingham's Third Sector - Tracking report 	Cllr John Cotton / Marcia Winter Cllr James McKay/Marcia Winter TBC
21 April 2016 Committee Room 2		

2 Outstanding Tracking Reports

Inquiry	Member who led the Inquiry	Recommendations Outstanding	Date
Birmingham: Where the world meets	Cllr Waseem Zaffar	Recommendations 1 (Welcome Pack) and 8 and: Recommendation 9: Cabinet Member for Skills, Learning and Culture to report back on the Birmingham Heritage Week (10 th – 17 th Sept)	15 Oct 2015
Working with Communities to Prevent Relationship Violence	Cllr Mariam Khan	Recommendations 1 - 4	19 Nov 2015
Working with Housing Associations	Cllr Majid Mahmood	Recommendations 1, 3, 4, 5, 6, 7, 8 and 9	17 Sep 2015



Inquiry	Member who led the Inquiry	Recommendations Outstanding	Date
Health of Birmingham's Third Sector	Cllr Majid Mahmood	<p>Recommendation 1: A thorough and detailed mapping exercise of all third sector provision is undertaken.</p> <p>To be provided: A final report giving an overview (to familiarise the NCS Committee) of how the approach to Rec 1 has been revised over the years as resources have fallen (an approach agreed to by the PCP&TS Committee) together with the detail/analysis.</p>	17 Mar 2016

3 Inquiry Schedule

Inquiry – TBC: Neighbourhood Challenge

Date	Item
17 December 2015	Committee Agree Terms of Reference
December /January 2016	Call for evidence
18 February 2016	Evidence Gathering Session
w/c 29 February 2016	Committee agree the draft report and send to the Executive for comments (8 day rule)
17 March 2016	Committee agree the final report
5 April 2016 (deadline for send out is 22 March 2016)	City Council

4 Other Meetings

Call in Meetings

None scheduled

Petitions

None scheduled

Councillor Call for Action requests

None scheduled

Neighbourhood Challenge

None scheduled

It is suggested that the Committee approve Thursday at 1400 as a suitable day and time each week for any additional meetings required to consider 'requests for call in' which may be lodged in respect of Executive decisions etc.



5 Forward Plan for Cabinet Decisions

The following decisions, extracted from the Cabinet Office Forward Plan of Decisions, are likely to be relevant to the Neighbourhood and Community Services O&S Committee's remit.

ID Number	Title	Cabinet Member	Proposed Date of Decision
000007/2015	Surface Water Management Plan	Development, Transport and the Economy	27 Jul 15