

# BIRMINGHAM CITY COUNCIL

## PUBLIC REPORT

<b>Report to:</b>	<b>Licensing Sub Committee B</b>
<b>Report of:</b>	<b>Acting Director of Regulation &amp; Enforcement</b>
<b>Date of Meeting:</b>	<b>Tuesday 17<sup>th</sup> May 2016</b>
<b>Subject:</b>	<b>Gambling Act 2005 Variation of a Licensed Premises Gaming Machine Permit</b>
<b>Premises</b>	<b>Hunters Moon, 220 Coleshill Road, Birmingham, B36 8BE</b>
<b>Ward affected:</b>	<b>Hodge Hill</b>
<b>Contact Officer</b>	<b>David Kennedy, Principal Licensing Officer, 0121 303 9896, <a href="mailto:licensing@birmingham.gov.uk">licensing@birmingham.gov.uk</a></b>

<b>1. Purpose of report:</b>
Officers have delegated authority to Grant Permits in respect of 4 Licensed Premises Gaming Machines, Category C & D in an Alcohol Licensed Premises. This application seeks to have permission to operate 6 Category C Gaming Machines and 2 Category D Machines.

<b>2. Recommendation:</b>
The Sub Committee is requested to consider an application to operate a total of 8 Gaming Machines on an Alcohol Licensed premises.

<b>3. Brief Summary of Report:</b>
An application for the variation of a Licensed Premises Gaming Machine Permit was received on 16 <sup>th</sup> February 2016.

<b>4. Compliance Issues:</b>
<b>4.1 Consistency with relevant Council Policies, Plans or Strategies:</b>
The report complies with the City Council's Statement of Licensing Principles and the Council's Corporate Plan to improve the standard of all licensed persons, premises and vehicles in the City.

<b>5. Relevant background/chronology of key events:</b>
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Greene King Brewing and Retailing Limited submitted an application for the variation of a Licensed Premises Gaming Machine Permit on 16<sup>th</sup> February 2016 for the Hunters Moon, 220 Coleshill Road, Birmingham, B36 8BE.

The application, including supplementary information in support of the application, is attached at Appendix 1.

Birmingham City Council Licensing Enforcement visited the premises on 24<sup>th</sup> February 2016, and confirmed that they object to application. Their report is attached at Appendix 2.

A copy of the current Gaming Machine Permit issued under the Gambling Act 2005, which permits 5 Category C machines and 2 Category D machines, is attached at Appendix 3.

Gaming Machine Categories by maximum stake and maximum prizes available, see attached Appendix 4.

Site Location Plans at Appendix 5.

Where an application for a licensed gaming machine permit is made, the licensing authority shall consider it having regard to the licensing objectives, any relevant guidance issued by the Commission under section 25 and such other matters as they think relevant.

The licensing objectives are:

- a. Preventing gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime.
- b. Ensuring that Gambling is conducted in a fair and open way
- c. Protecting Children and other vulnerable persons from being harmed or exploited by gambling.

<b>6. List of background documents:</b>
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Application Form, Appendix 1

Birmingham City Council Licensing Enforcement report, Appendix 2

Current Gaming Machine Permit, Appendix 3

Gaming Machine Categories, Appendix 4

Site Location Plans, Appendix 5

<b>7. Options available</b>
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a) Grant the application

b) Refuse the application

c) Grant the application in respect of;

(i) A smaller number of machines than is specified in the application

(ii) A different category of machines from that specified in the application, or

(iii) both

**NOTIFICATION OF 2 OR LESS GAMING MACHINES or  
GAMING MACHINE PERMIT APPLICATIONS (i.e. for greater than 2 machines) for:  
CONVERSION / NEW / VARIATION / TRANSFER**

(FOR USE BY PREMISES LICENSED TO SUPPLY ALCOHOL FOR CONSUMPTION ON THE PREMISES)

*Please refer to guidance notes at the back of this form before completing*

<p>Birmingham City Council Licensing Section Crystal Court Aston Cross Business Village 50 Rocky Lane Aston</p>	<p align="center"><b>BCC REGULATION COMPLIANCE LICENSING SECTION DATE RECEIVED</b></p> <p align="center">16 FEB 2018 022141 E150 C10 (E100)</p>												
<p><b>SECTION A – What do you want to do?</b></p> <p>1. Please indicate what you would like to do</p> <p>a) <b>Notify</b> licensing authority that you intend to provide up to a maximum total of 2 gaming machines category C and / or D (if you choose this option then please complete sections D and E) <span style="float: right;"><input type="checkbox"/></span></p> <p>b) Apply to <b>convert</b> an existing Section 34 permit issued under the Gaming Act 1968, into a licensed premises gaming machine permit (i.e. for more than 2 gaming machines) (if you choose this option then please complete sections B, D and E) <span style="float: right;"><input type="checkbox"/></span></p> <p>c) Apply for a <b>new</b> licensed premises gaming machine permit (if you choose this option then please complete sections B, D and E) <span style="float: right;"><input type="checkbox"/></span></p> <p>d) Apply to <b>vary</b> an existing licensed premises gaming machine permit (if you choose this option then please complete sections B, D and E) <span style="float: right;"><input checked="" type="checkbox"/></span></p> <p>e) Apply to <b>transfer</b> an existing licensed premises gaming machine permit (if you choose this option then please complete sections C, D and E) <span style="float: right;"><input type="checkbox"/></span></p>													
<p><b>SECTION B – Application for grant (includes <u>conversion</u>, <u>new</u> and <u>variation</u> applications)</b></p> <p>2. How many gaming machines are you currently authorised to provide and if this is a new or variation application, how many do you wish to provide? (please complete the boxes in the table)</p> <table border="1" style="width: 100%; border-collapse: collapse; text-align: center;"> <thead> <tr> <th style="width: 25%;">Category machine</th> <th style="width: 25%;">Number currently authorised to provide</th> <th style="width: 25%;">Number wish to provide (new or variation)</th> </tr> </thead> <tbody> <tr> <td>C</td> <td>5</td> <td>6</td> </tr> <tr> <td>D</td> <td>2</td> <td>2</td> </tr> <tr> <td><b>Total</b></td> <td><b>7</b></td> <td><b>8</b></td> </tr> </tbody> </table> <p>3. If you are currently authorised to provide more than 2 machines, please provide your existing Section 34 Gaming Act 1968 permit, or provide reasons stating why it cannot be provided.</p> <p align="right">Existing permit provided* <span style="float: right;"><input checked="" type="checkbox"/></span></p> <p>(reasons why existing permit cannot be provided) .....</p> <p>.....</p> <p>.....</p>		Category machine	Number currently authorised to provide	Number wish to provide (new or variation)	C	5	6	D	2	2	<b>Total</b>	<b>7</b>	<b>8</b>
Category machine	Number currently authorised to provide	Number wish to provide (new or variation)											
C	5	6											
D	2	2											
<b>Total</b>	<b>7</b>	<b>8</b>											

\*Please keep a copy of your existing permit on the premises to which it relates.

**NOTIFICATION OF 2 OR LESS GAMING MACHINES or  
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<p><b>Section C – Application for permit <u>transfer</u></b> (i.e. where a transfer has been requested for the Licensing Act 2003 premises licence)</p> <p>4. Name of person requesting the transfer</p> <p>.....</p> <p>5. Confirmation that an application to transfer the relevant Licensing Act 2003 Premises Licence has been:</p> <div style="text-align: right; margin-right: 50px;"> <p>Requested <input type="checkbox"/></p> <p>Granted <input type="checkbox"/></p> </div> <p>6. Please provide your existing permit, or provide reasons stating why it cannot be provided</p> <div style="text-align: right; margin-right: 50px;"> <p>Existing permit provided <input type="checkbox"/></p> <p>Reasons why existing permit cannot be provided</p> </div> <p>.....</p> <p>.....</p>	
<p><b>Section D – General Information</b></p> <p>7. Name of Premises <b>Hunters Moon</b></p> <p>8. Address of Premises <b>220 Coleshill Road Birmingham B63 8BE</b></p> <p>9. Telephone number of Premises</p> <p>10. Name of existing Premises Licence holder <b>Greene King Brewing and Retailing Limited</b></p> <p>11. Address of Premises Licence holder (if different from 8 above)</p> <p>Westgate Brewery, Bury St Edmunds Suffolk IP33 1QT</p> <p>12. Telephone number (daytime) of Premises Licence holder</p> <p>13. E-mail address of Premises Licence holder (where available)</p> <p>.....</p> <p>14. Name, address, telephone and e-mail of agent (e.g. solicitor) if submitted on behalf of the applicant</p> <p style="text-align: center;">Select Gaming Ltd Suite 10 Parkside Business Centre Plumptre Road Hoddesdon Herts</p> <p>EN11 0ES.</p> <p>15. Licensing Act 2003 Premises Licence Reference (i.e. number)</p> <p>.....</p>	

**NOTIFICATION OF 2 OR LESS GAMING MACHINES or  
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(FOR USE BY PREMISES LICENSED TO SUPPLY ALCOHOL FOR CONSUMPTION ON THE PREMISES)

**Section E – Fee and Signature(s)**

I enclose a sum of (£ 100)\* (cheques should be made payable to Birmingham City Council .)



***I understand that I must comply with the Gaming Machine Code of Practice for Alcohol Licensed Premise Permits and Permissions issued by the Gambling Commission. (see guidance note 8)***

**Please note: It is an offence under section 342 of the Gambling Act 2005 if a person, without reasonable excuse, gives to a licensing authority for a purpose connected with that Act information which is false or misleading.**

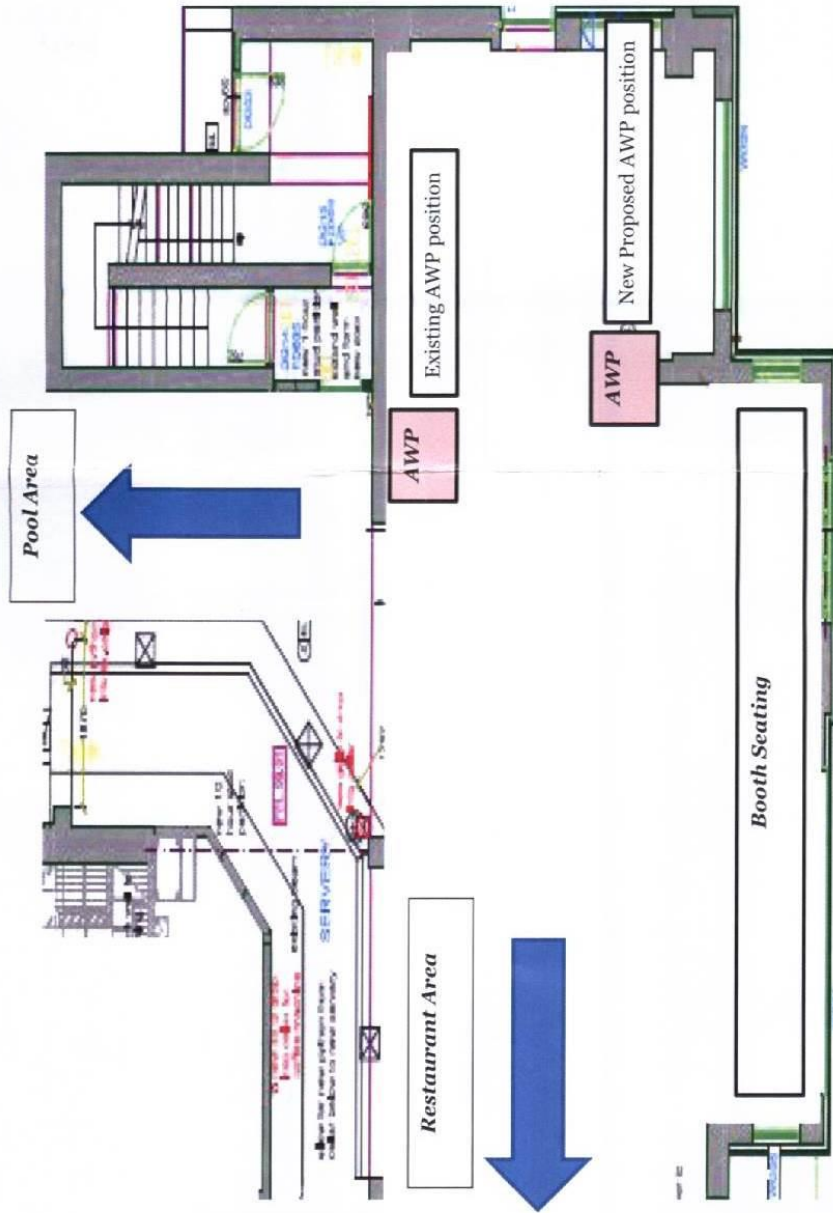
Dated 12<sup>th</sup> February 2016

Signed (by or on behalf of Licensing Act 2003 Premises Licence holder):-.....

Print Name.....

\* If you wish to have a maximum of 2 gaming machines then the fee payable is £50. If you wish to have more than 2 gaming machines then the fee payable is £150 for new applications and £100 for Section 34 (Gaming Act 1968) holders.

Huntermoon



## Appendix 1 continued – Supporting Information submitted by applicant

To: Birmingham Council Licensing

Date:

**Re: Permit Application at the Hungry Horse, Hunters Moon, 220 Coleshill Road, B63 8BE**

Dear Annette,

I am writing in response to your recent correspondence regarding the permit application at the Hunters Moon Hungry Horse (address shown above) & the enforcement Officers subsequent recommendation to refuse this. My thanks for sharing this recommendation with me before the permit hearing takes place.

I enclose a plan showing the proposed position of the additional Category C gaming machine (noted as red on plan), with all other Gaming Machine positions shown on the plan. The new Gaming Machine position will be sited in the over 18's area of the bar (as shown on plan).

I am appreciative of the time and effort spent so far in examining our application and in the Licencing Enforcement Officer taking the time to visit the premises. I would like though to take this opportunity to correct some inaccuracies contained within the report we received following this visit. The report states: *'In Sports area 1 'category C' & '2 category D' machines, in the Bar area '1 category C' machine & in the Lounge area 3 'non complex' category D machines & a category D machine in operation'*

The Hunters Moon has 5 Category C Gaming Machines which are all made available for customer use, four of these are in the bar side of the pub and one in the dinning side. In addition to these Category C Gaming Machines there are also 2 Category D Gaming Machines in the dinning side. Just to be clear customers can dine in the bar side or drink in the dining side.

I've not been able to establish with whom the Licencing Officer spoke with at the pub, although I have established it wasn't the General Manager or the Deputy Manager. To be clear there is no plan to remove a section of seating to accommodate an additional Gaming Machine, there are however other suitable locations where an additional Gaming Machine could be situated.

The report states 'it could be seen that the pub is a restaurant aimed at families'. The Hunters Moon is branded Hungry Horse and is aimed at a broad range of target customers. It may help the Licencing Committee to know that there is a higher level of drink sales than food sales.

Compliance with the Gambling Act, Licencing Conditions and Codes of Practice as well as upholding the licencing objectives of the Gambling Act are very important to Greene King.

We are fully aware of our responsibilities to adequately supervise all gaming machines and to this effect we have in place the following procedures:

- All gaming machines are fully supervised by means of either being in line of sight from the bar, being covered by CCTV and by staff frequently being active in the area in which gaming machines are placed.
- The proposed additional Category C gaming machine will be supervised by means of the Bar staff in the area & also CCTV.
- All staff, have been trained that no person under the age of 18 may play a gaming machine, in the Hunters Moon, we have in place a think 21 policy.
- All staff are trained that if someone who appears under the age of 21 attempts to play a gaming machine they must be challenged and asked to produce ID. Acceptable ID includes a

passport, photo driving licence or PASS card. Anyone who appears under 21 who cannot produce appropriate ID is prevented from playing on a gaming machine.

- All of the category C gaming machines installed at our premises have clear signage to show they are not to be used by under 18's and also have details of where a customer may get help should they develop a problem with gambling.
- All gaming machines are positioned so that a customer playing them must cease doing so should they wish to use the ATM.

To date we have not have an instance of a customer requesting that they are self-excluded from our premises.

Customer demand is such that a further Category C gaming machine is required.

In response to your letter, we have also taken action to move the category C Gaming Machine sited in the dining side further away from the distraction zone.

The report states 'the number of machines will not satisfy the requirement that gambling at the premises remain ancillary to the sale of alcohol'. The premises operates with sales in excess of £40,000 a week, through food & drink, machine sales are less than 10% of this. Machines operate in seven square foot of this business currently, which is spread over approximately 5,000 square foot and operates over 200 covers for customers to eat & drink. In this respect the number of machines in accordance with square footage of the business or the overall sales shows that gambling is purely ancillary to the business of the pub.

I would happy to arrange to meet with you to discuss or expand upon any of these points either at your offices or at the Hunters Moon. I can also make myself available to attend the Licencing Hearing to discuss this permit application.

Yours Sincerely

*Craig Taylor*

Craig Taylor

Machines Manager – Greene King





## Appendix 2

### **Birmingham City Council Licensing Service**

Licensing Enforcement Team report as a responsible authority in respect of an applications made under the Gambling Act 2005

#### **Introduction**

Principles to be applied:

In exercising their functions a licensing authority shall aim to permit the use of premises for gambling in so far as the authority think it—

- (a) in accordance with any relevant code of practice under section 24,
- (b) in accordance with any relevant guidance issued by the Commission under section 25,
- (c) reasonably consistent with the licensing objectives:
  - (i) preventing gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime,
  - (ii) ensuring that gambling is conducted in a fair and open way, and
  - (iii) protecting children and other vulnerable persons from being harmed or exploited by gambling;
- and
- (d) in accordance with the Birmingham City Council - Statement of Principles .

#### **Background Information**

Select Gaming Ltd, Suite 10 Parkside Business Centre, Plumpton Road, Hoddesdon, Herts, EN11 0ES has submitted an application on behalf of the applicant Greene King Brewing and Retailing Ltd, Westgate Brewery, Bury St Edmunds, Suffolk, IP33 1QT to increase the number of gaming machines currently permitted at their premises trading as:-

##### **The Hunters Moon, 220 Coleshill Road, Birmingham, B63 8BE**

The applicant Greene King Brewing and Retailing Ltd currently holds a Licensed Premises Gaming Machine Permit number 706/4 allowing up to 7 gaming machines to be made available at the premises (Copy of the current permit attached to the report as appendix 1).

This permit specifies the number and category of the gaming machines authorised as follows:-

- Number of category C gaming machines - 5
- Number of category D gaming machines - 2

The agent Select Gaming Ltd has made an application and is now seeking authorisation to increase the number of gaming machines permitted as follows:-

- Number of category C gaming machines - 6
- Number of category D gaming machines - 2

#### **Gambling Act 2005**

Section 153 of the Gambling Act 2005

Requires licensing authorities to take into account when exercising their functions, any relevant code of practice issued by the Commission.

The Gambling Commission guidance to the Gambling Act 2005 states at :-

Paragraph 26.8

Licensing authorities may issue licensed premises gaming machine permits for any number of category C or D machines in licensed premises. Where a permit authorises the making available of a specified number of gaming machines in particular premises, this will effectively replace, and not be in addition to, any automatic entitlement to two machines under s.282 of the Act.

Paragraph 26.9

Holders of licensed premises gaming machine permits are required to comply with a code of practice issued by the Commission on the location and operation of machines, Code of practice for gaming machines in clubs and premises with an alcohol licence. (Copy of the current code of practice attached to the report at appendix 2)

Paragraph 26.12

In determining an application, the licensing authority must have regard to the licensing objectives and to this Guidance. They may also take account of any other matters that are considered relevant to the application. The application does not require notification to the Commission or police before determination, however, licensing authorities are able to specify this as a requirement should they see fit.

Paragraph 26.13

The licensing authority may grant or refuse an application. In granting the application, it may vary the number and category of gaming machines authorised by the permit. If granted, the licensing authority must issue the permit as soon as possible after that. Where they refuse the application they must notify the applicant as soon as possible, setting out the reasons for refusal. The licensing authority must not refuse an application, or grant it for a different number or category of machines, unless they have notified the applicant of their intention to do so and given the applicant an opportunity to make representations, orally, in writing, or both.

Paragraph 26.14

The permit must specify the person or organisation to which it is issued, the number and category of gaming machines for which the permit has effect, the address of the premises and the date on which it takes effect.

Paragraph 26.17

There are no renewal provisions for this class of permit because they are indefinite and continue in force for so long as the premises continues to have an alcohol licence and the holder of the permit continues to hold that licence. The permit can lapse if the holder surrenders it to the licensing authority.

Paragraph 26.18

The holder may apply to vary the permit by changing the number and/or category of machines authorised by it.

## **Birmingham City Council Statement of Principles**

A person who holds the “on-premises” alcohol licence may apply to the Licensing Authority for a permit specifying any number of category C or D machines but when considering the application the Licensing Authority will have regard to the licensing objectives, and may also take into account any matters that are considered relevant to the application. These may include:

- ☐ the appropriate siting of gaming machines in areas where children are not normally permitted;
- ☐ the size of the premises;
- ☐ the supervision of gaming machines at all times when the premises is open;
- ☐ notices by each gaming machine specifying no person under 18 years old are permitted to use the gaming machine;
- ☐ age verification checks;
- ☐ ensuring members of staff are appropriately trained;
- ☐ display of posters and information leaflets for organisations set up to assist people wishing to seek help and advice regarding gambling related issues.

## **Visit to the Hunters Moon - 24th February 2016**

The applicant is currently making a total of 7 category C / D machines available on their premises. Their current Gaming Machine Permit allows 5 category C and 2 category D.

The gaming machines are sited throughout the premises in the sports area where there is currently 1 category C and 2 category D machines, the bar where there is 1 category C machine and the lounge area where there is 1 category C machine, plus 3 non-complex category D gaming machines.

All machines are visible to members of staff working in those areas.

After speaking to the Duty Manager during my visit, he stated that somebody from the gaming company came out to the premises approximately 4 or 5 months previously to carry out a survey to assess the suitability of having additional gaming machines. The Hunters Moon was subsequently advised by the gaming company that there was insufficient space to have any additional machines. I have sought clarification on this but have not been able to verify it. I was also advised that if the application was successful to increase the number of category C machines, they would remove part of the seating area in the sports bar to install the category C machine.

As a Responsible Authority it is important to bear in mind that gambling must remain ancillary to the main purpose of the premises and the exemptions and permits are reliant on the premises holding a valid alcohol licence.

## **Recommendations**

During the visit to the premises on 10<sup>th</sup> February 2016 it could be seen that the pub is mainly a restaurant aimed for families, (see photographs appendix 3,4). The eating booths all contain televisions and there is an indoor children's play area, (see photograph appendix 5). There are also facilities described as a sports area which offers a pool table and gaming machines, (see photographs appendix 6,7). One of the Category C machine and 3 non-complex category D gaming machines are situated in the lounge area, right next to a children's play area (see photographs attached appendix 8,9) Should a further machine be granted on the gaming permit this would raise concern, in promoting the licensing objectives and in particular the protection of children and other vulnerable persons from being harmed or exploited by gambling. The Licensing Enforcement Team would therefore object to the Licensing Sub Committee granting the application submitted.

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The Licensing Enforcement Team considers the number and category of gaming machines applied for will not satisfy the requirement that gambling at the premises remains ancillary to the main purpose being the sale of alcohol and would be deemed excessive given the size and layout of the premises.

## BIRMINGHAM CITY COUNCIL

This form is prescribed by regulation 4 of the Gambling Act 2005 (Licensed Premises Gaming Machine Permits) (England and Wales) Regulations 2007

**Licensed Premises Gaming Machine Permit**

No: 706 / 4

This licensed premises gaming machine permit authorises:

Greene King Brewing and Retailing Limited

to make gaming machines, of the category and number specified below, available for use on the following premises

Hunters Moon, 220 Coleshill Road, Birmingham, B36 8BE

Number of Category C Gaming Machines authorised by this permit:	5
Number of Category D Gaming Machines authorised by this permit:	2

Date on which this permit takes effect or is renewed:  
04/03/2015

This permit is issued by:  
**Birmingham City Council**  
Licensing Section, Crystal Court, Aston Cross Business Village,  
50 Rocky Lane, Aston, Birmingham, B6 5RQ

Licensing Section, Crystal Court, Aston Cross Business Village, 50 Rocky Lane, Aston, Birmingham, B6 5RQ

# GAMBLING COMMISSION

## Code of practice for gaming machines in clubs and premises with an alcohol licence

For club gaming permits, club machine permits and alcohol licensed premises

August 2014

### 1 For club gaming permits, club machine permits and alcohol

This is the Commission's Code of Practice issued under section 24 of the Gambling Act 2005 (the Act) relating to provision of facilities for gaming machine gambling in accordance with club gaming, club machine and alcohol licensed premises permits. This includes:

- Registrations under Parts II and III of the Gaming Act 1968 which, under transitional provisions, are treated as club gaming and club machine permits respectively
- Club gaming and club machine permits issued under the Club Gaming and Club Machine Permits (Scotland) Regulations 2007
- Premises which have a licence issued by a Licensing Board under section 26(1) or 47(2) of the Licensing (Scotland) Act 2005 authorising the sale of alcohol on the premises.

#### Code provision 1.1

#### Club gaming permits, club machine permits and alcohol

#### Gaming machines in clubs and premises with an alcohol licence

- 1 Compliance with the code of practice should be the responsibility of a designated person:
  - in pubs in England and Wales: the designated premises supervisor (which the Licensing Act 2003 requires as a condition of any alcohol premises licence)
  - in premises which are licensed to serve alcohol for consumption on the premises under the relevant Scottish licence: the premises manager (which the Licensing (Scotland) Act 2005 requires as a condition of the premises licence), or,
  - where an occasional licence is held, a responsible person designated by the holder of the licence
  - in clubs in England and Wales:
    - if an alcohol licence is held, the designated premises supervisor
    - if no alcohol licence is held, a responsible individual to be nominated by the club management or other governing body elected by the members
  - in clubs in Scotland:
    - for a qualifying club under the Licensing (Clubs) (Scotland) Regulations 2007 (SI No 76 of 2007) a person nominated by the club management committee, or other governing body elected by the members, and who is trained in accordance with the Licensing (Training of Staff) (Scotland) Regulations 2007
    - for a qualifying club operating under an occasional licence a responsible person to be nominated by the club management committee or other governing body elected by the members
    - the name and contact details of the nominated person should be made available to the clerk of the relevant licensing board.

## 2 Location and operation of machines

### All permit holders

**Compliance with these provisions is a condition of your permit, and failure to do so could result in revocation of the permit.<sup>1</sup>**

#### Code provision 2.1

##### Location and operation of machines

###### All permit holders

- 1 All gaming machines situated on the premises must be located in a place within the premises so that their use can be supervised, either by staff whose duties include such supervision (including bar or floor staff) or by other means.
- 2 Permit holders must have in place arrangements for such supervision.
- 3 All gaming machines situated on the premises shall be located in a place that requires a customer who wishes to use any ATM made available on the premises to cease gambling at the gaming machines in order to do so. 'ATM' means a machine located on the premises, which enables a person using it to obtain cash by use of a credit or debit card.

## 3 Access to gambling by children and young persons

**Compliance with this section is not a condition of your permit. However it sets out good practice in this area and the Commission considers it should be implemented by permit holders.**

#### Code provision 3.1

##### Access to gambling by children and young persons

###### All permit holders

- 1 Permit holders should put into effect procedures intended to prevent underage gambling. This should include procedures for:
  - checking the age of those who appear underage
  - refusing entry to anyone unable to produce an acceptable form of identification.
- 2 Permit holders should take all reasonable steps to ensure that all relevant employees understand their responsibilities for preventing underage gambling.
  - Permit holders should only accept identification which:
    - contains a photograph from which the individual can be identified
    - states the individual's date of birth
    - is valid
    - is legible and has no visible signs of tampering or reproduction.
- 3 The Commission considers acceptable forms of identification to include: any identification carrying the PASS logo (for example Citizencard or Validate); a driving licence (including provisional licence) with photocard; or a passport.

<sup>1</sup> Compliance with these provisions is a condition of the relevant permit as a result of the Gambling Act 2005: section 271 for Club Gaming Permits, section 273 for Club Machine Permits, section 282 for alcohol licensed premises using their automatic machine permissions and section 283 for licensed premises Gaming Machine Permits and alcohol licensed premises Gaming Machine Permits.



**Code provision 3.2**

**Access to gambling by children and young persons**

**All permit holders**

- 1 Procedures should be in place for dealing with cases where a child or young person repeatedly attempts to gamble on category B or C machines, including oral warnings, reporting the offence to the Commission and the police, and making available information on problem gambling.

**4 Complaints and disputes**

**Compliance with this section is not a condition of your permit. However it sets out good practice in this area and the Commission considers it should be implemented by permit holders.**

**Code provision 4.1**

**Complaints and disputes**

**All permit holders**

- 1 Permit holders should put into effect a written procedure for handling customer complaints and disputes regarding the use of gaming machines on their premises
- 2 A 'complaint' means a complaint about any aspect of the permit holder's conduct of their permissible activities, and a 'dispute' is any complaint which:
  - a) is not resolved at the first stage of the complaints procedure, and
  - b) relates to the outcome of the complainant's gambling transaction.
- 3 Permit holders should ensure that:
  - customers are told the name and status of the person to contact about their complaint
  - customers are given a copy of the complaints procedure on request or on making a complaint
  - all complaints are handled in accordance with the procedure.

Gambling Commission August 2014

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**Keeping gambling fair and safe for all**

For further information or to register your interest in the Commission please visit our website at:  
**[www.gamblingcommission.gov.uk](http://www.gamblingcommission.gov.uk)**

Copies of this document are available in alternative formats on request.

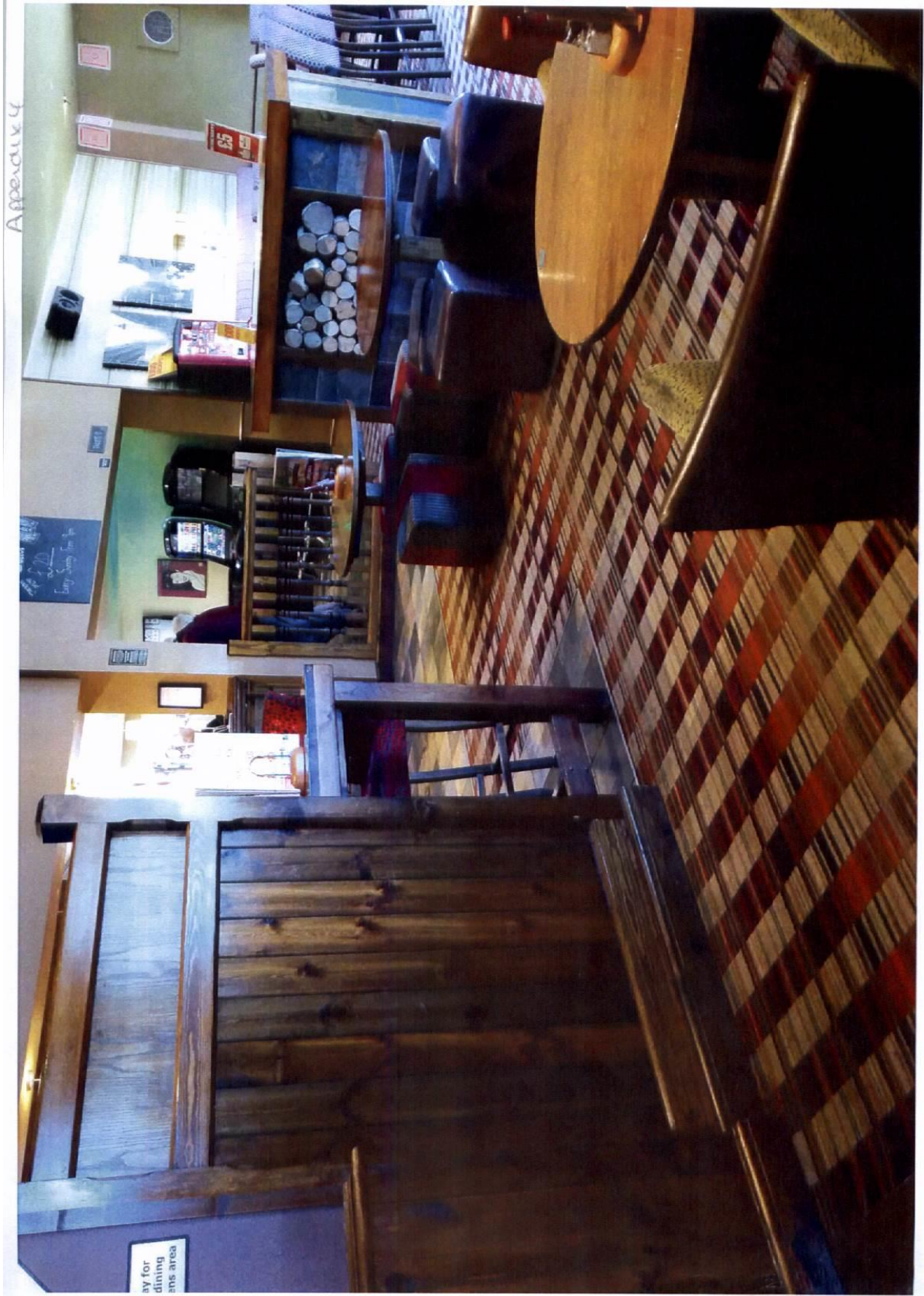
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T 0121 230 6666  
F 0121 230 6720  
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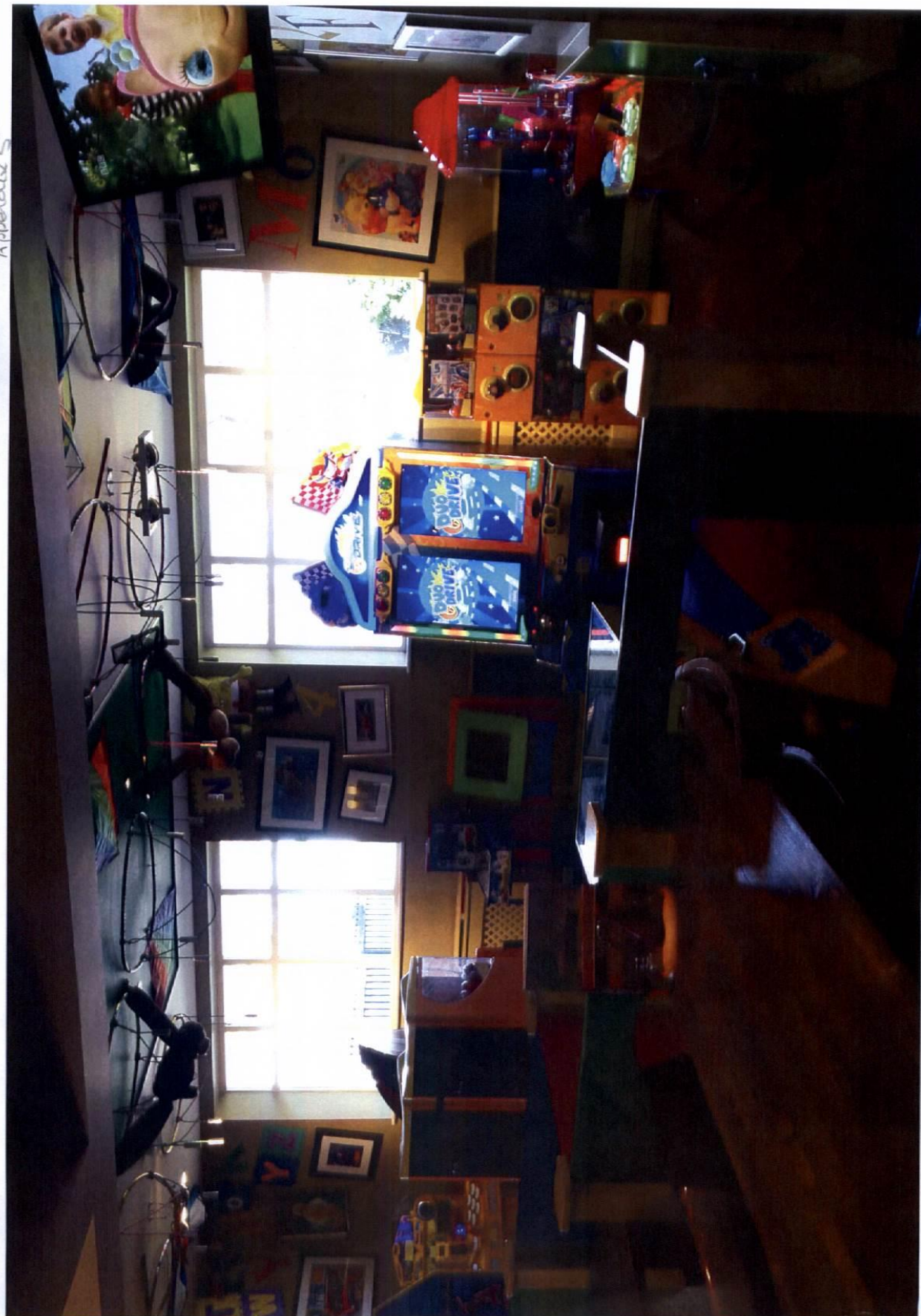
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ADV 14/07





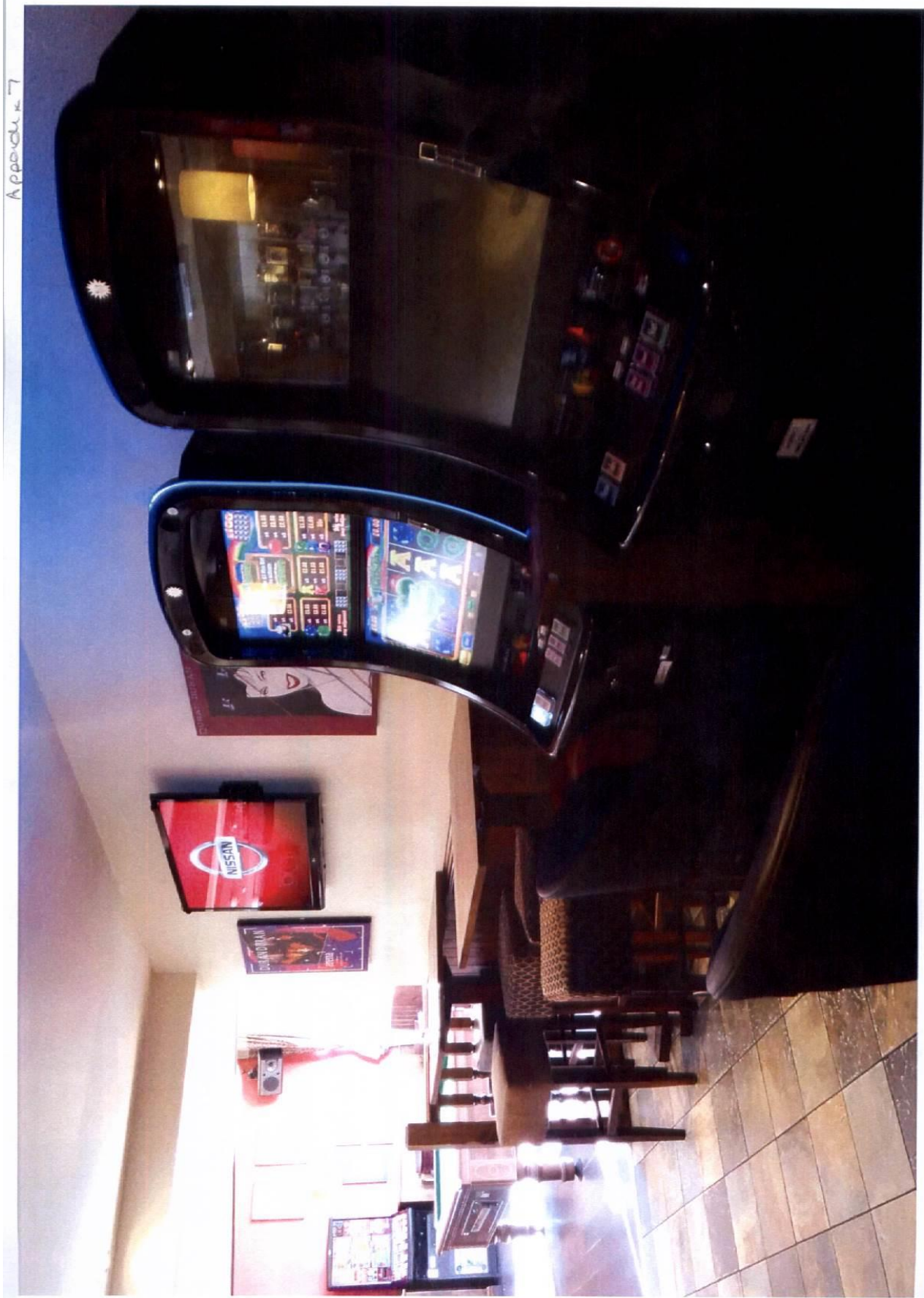




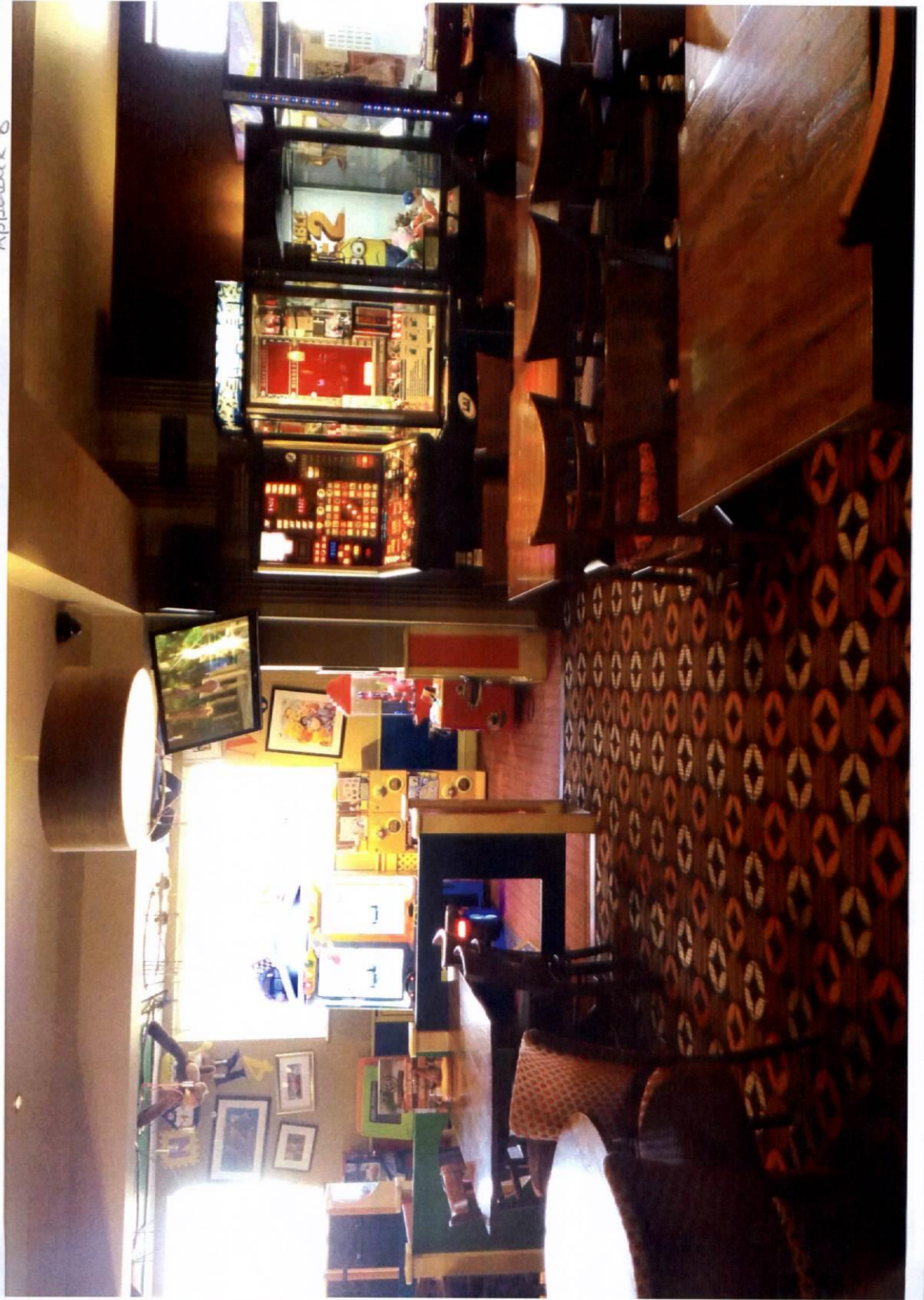




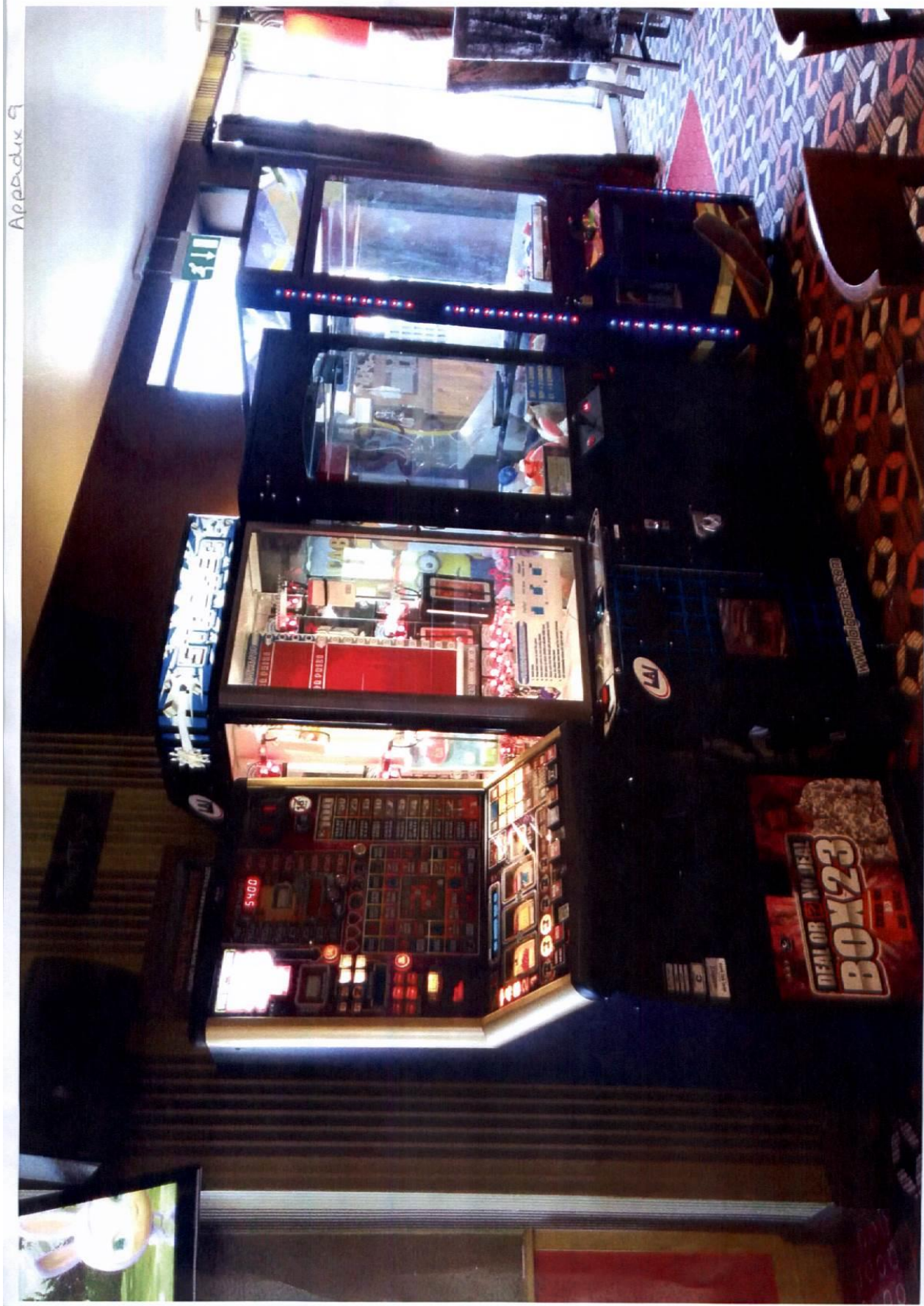














BIRMINGHAM CITY COUNCIL

This form is prescribed by regulation 4 of the Gambling Act 2005 (Licensed Premises Gaming Machine Permits) (England and Wales) Regulations 2007

**Licensed Premises Gaming Machine Permit**

No: 706 / 4

This licensed premises gaming machine permit authorises:

Greene King Brewing and Retailing Limited

to make gaming machines, of the category and number specified below, available for use on the following premises

Hunters Moon, 220 Coleshill Road, Birmingham, B36 8BE

Number of Category C Gaming Machines authorised by this permit: 5

Number of Category D Gaming Machines authorised by this permit: 2

Date on which this permit takes effect or is renewed:

04/03/2015

This permit is issued by:

**Birmingham City Council**

**Licensing Section, Crystal Court, Aston Cross Business Village,  
50 Rocky Lane, Aston, Birmingham, B6 5RQ**

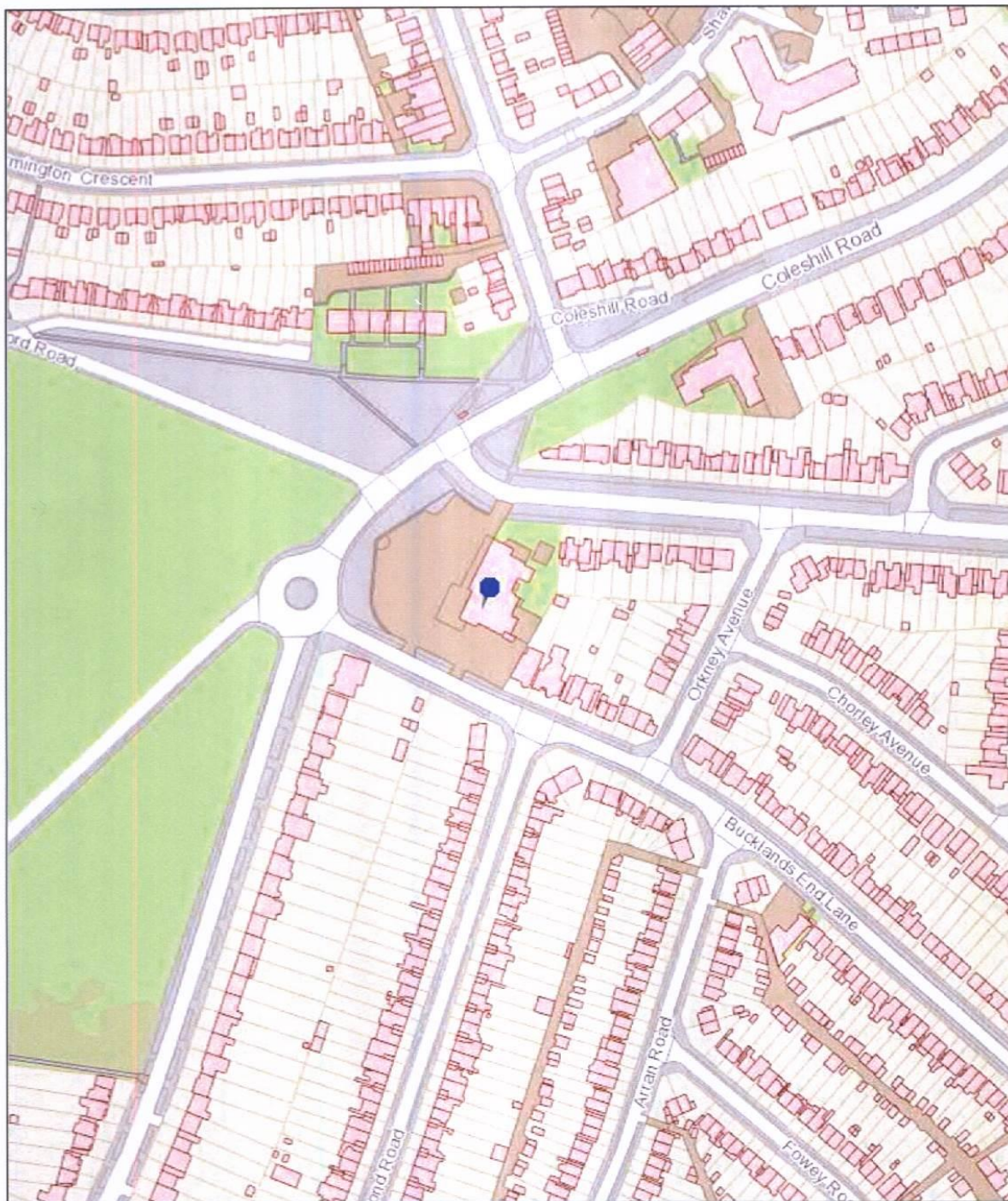
Licensing Section, Crystal Court, Aston Cross Business Village, 50 Rocky Lane, Aston, Birmingham, B6 5RQ

## Appendix 4

### Gaming Machines (Fruit Machine, Slot Machine) Categories

Gaming machines (fruit machines, slot machines) fall into categories depending on the maximum stake and prize available:

Machine category	Maximum stake (from January 2014)	Maximum prize (from January 2014)
<b>A</b>	Unlimited	Unlimited
<b><u>B1</u></b>	£5	£10,000 (with the option of a maximum £20,000 linked progressive jackpot on a premises basis only)
<b><u>B2</u></b>	£100	£500
<b><u>B3</u></b>	£2	£500
<b>B3A</b>	£2	£500
<b><u>B4</u></b>	£2	£400
<b><u>C</u></b>	£1	£100
<b><u>D non-money prize (other than crane grab machine)</u></b>	30p	£8
<b><u>D non-money prize (crane grab machine)</u></b>	£1	£50
<b><u>D money prize</u></b>	10p	£5
<b><u>D combined money and non-money prize (other than coin pusher or penny falls machines)</u></b>	10p	£8 (of which no more than £5 may be a money prize)
<b><u>D combined money and non-money prize (coin pusher or penny falls machine)</u></b>	20p	£20 (of which no more than £10 may be a money prize)



**Birmingham City Council**

Map Created By:

**Notes**

Date of Map Creation: 21/04/2016



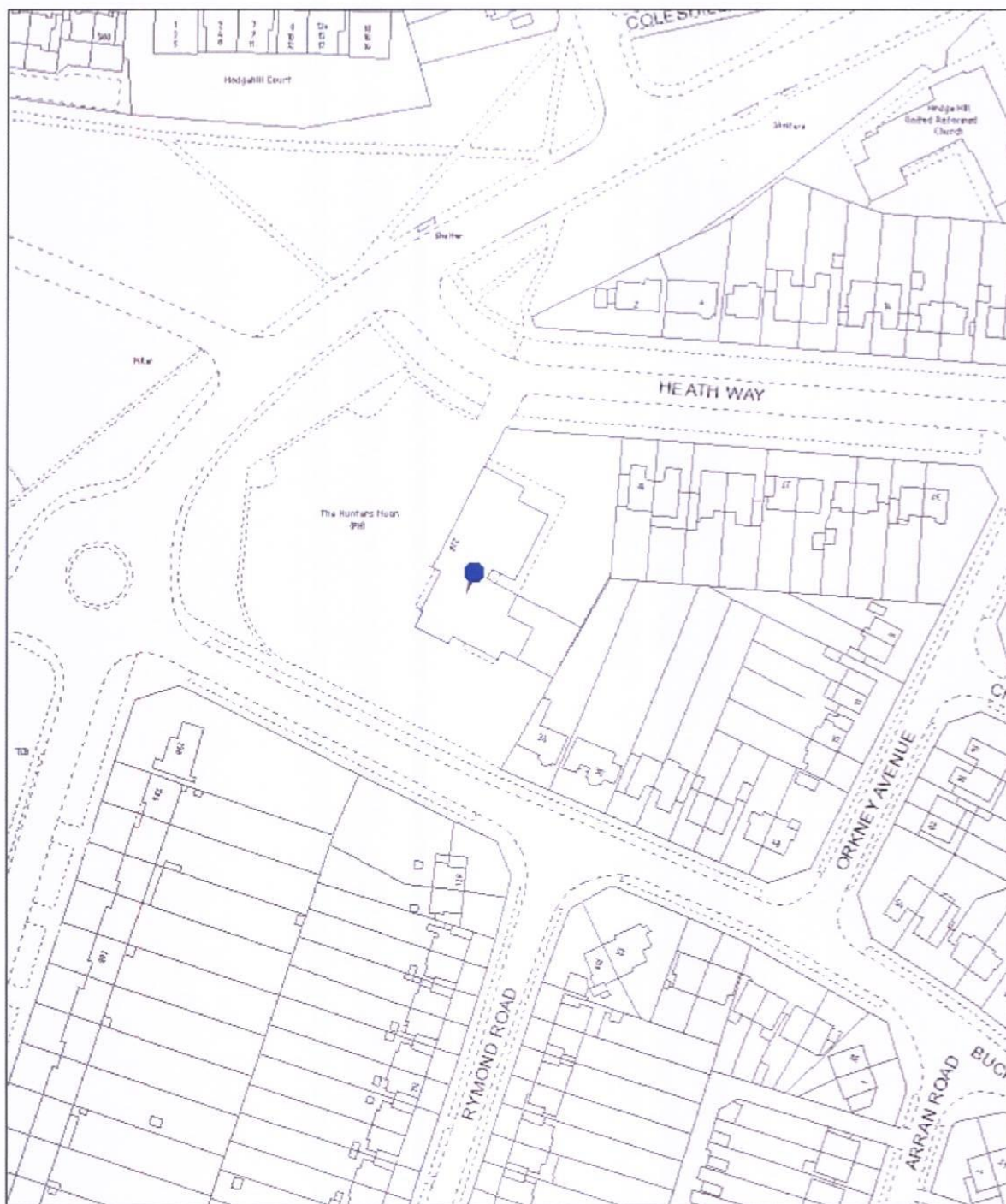
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**Notes**

Date of Map Creation: 21/04/2016



Scale:  
1:1,250

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