

APPENDIX 3 - COUNCIL BUSINESS PLAN MEASURES 2017/18

Housing performance information for scrutiny report 2017/2018									
Measure	Type	Aim	Data frequency	End of year target 2017/18	Directorate	Performance			
						April 17	Monthly target	May 17	Monthly target
Council Business Plan Measures									
Empty properties brought back into use	CBP	Bigger	Monthly	300	Place	29	25	55	50
Available council homes as a percentage of total stock - snapshot figure Total Available	CBP	Bigger	Monthly	98%	Place	99.7%	98.8%	99.7%	98.80%
						62,368	62,344		
						62,162	62,131		
The number of new homes built by 2031 will meet the project demand for housing	CBP	Bigger	Annual	51,000 by 2031 (3,400 per year)	Economy				
Number of homes built that are affordable.	CBP	Bigger	Half yearly	293 (Mid year predicted target)	Economy				
Context for: The number of new homes built by 2031 will meet the project demand for housing / Number of homes built that are affordable. There are three strands to collecting information for this measure and BCC rely on external sources for two data sets, they are both classified as National Statistics and one of them is only released twice a year. The three sets of data are; 1. Birmingham Municipal Housing Trust – this is Birmingham City Council and we have access to this information 2. Homes and Communities Agency provide information regarding all HCA grant funded Registered Provider activity in Birmingham twice yearly (November 2017 for the first two quarters and July/August 2018 for the last two quarters). 3. Communities and Local Government statistics- the next date for publication of Help to Buy sales is end of September 2017									
Homelessness will be prevented or relieved	CBP	Bigger	Quarterly	10,000	Place				
Minimise the no. of Households living in Temporary Accommodation per 1,000.	CBP	Smaller	Quarterly	National trend 43%	Place				
High Level KPIs									
No. of properties improved in the Private Rented Sector as a result of Local Authority intervention (cumulative)	Service delivery KPI	Bigger is better	Monthly	350	Place	30	29	56	58
we will respond to council housing emergency repairs within two hours	Service delivery KPI	Bigger is better	Monthly	98.10%	Place	98.00%	98.10%	96.90%	98.10%
we will resolve council housing routine repairs within 30 days	Service delivery KPI	Bigger is better	Monthly	92.60%	Place	93.10%	92.60%	93.00%	92.60%
Percentage of Right to Repair jobs completed on time	Service delivery KPI	Bigger is better	Monthly	92.60%	Place	93.10%	92.60%	93.00%	92.60%
Percentage of gas servicing completed against period profile - snapshot figure	Service delivery KPI	Bigger is better	Monthly	98.00%	Place	99.10%	98%	99.10%	98%
Average days taken to turn around a void	Service delivery KPI	Smaller is better	Monthly	28	Place	33.3	28	40.1	28
Number of Households in B&B	Service delivery KPI	Smaller is better	Monthly	No Target	Place	321	No Target	302	No Target
Number of Households in B&B - This measure has no target due to external influences. BCC cannot control how many people will need accomodation.									