

**CO-ORDINATING OSC DECEMBER 2022**

**ACTION TRACKER 2022/23**

	Date	Agenda Item	Action	Notes
1	8 July 2022	Work Programme	Chair to consider cross cutting issue of Climate Change and report back to Committee	Completed Request to Committee Chairs' to consider issues relevant to the Committees
2	23 September 2022	Customer Services and Complaints Programme	To recommend to the Deputy Leader to provide an update to the Chair of Co-ordinating O&S Committee on the future funding for the Customer Services Programme, as the programme has a budget allocation of £1.69m only for an initial 12-month delivery plan and funding is required for forthcoming years (January 2023 to December 2025) if the programme is to be taken beyond January 2023	Initial response received from Deputy Leader 14.10.22
	14 October 2022		The Deputy Leader to provide further information on the budget for the Customer Services Programme.	Response requested
	2 December 2022		Cabinet report on Customer Services Programme Phase 2, 13 December	Completed

			2022, included in report to Co-ordinating OSC 09.12.22	
3	23 September 2022	Everyone's Battle, Everyone's Business Action Plan	The Director of Strategy, Equality and Partnerships to provide a response to the question regarding how the £650k funding allocated to equalities is used to ensure that Scrutiny fully address equalities in all areas of work and provide EIAs in Scrutiny Reports as appropriate.	Completed Information provided 05.12.22
4	23 September 2022	Everyone's Battle, Everyone's Business Action Plan	The Director of Strategy, Equality and Partnerships to provide information to the Chair on which actions from 2021/22 EBEB Action Plan have not been completed and have not been incorporated into 2022/23 plan and why. This information will be shared with the members of the Committee.	Completed Information provided 05.12.22
5	23 September 2022	Everyone's Battle, Everyone's Business Action Plan	Director of Strategy, Equality and Partnerships will confirm the timescales to report City Indicators to Co-ordinating OSC.	Completed Information provided 05.12.22
6	23 September 2022	Everyone's Battle, Everyone's Business Action Plan	The Director of Strategy, Equality and Partnerships respond to question regarding Armed Forces Partnership and preparation for statutory duties under the Armed Forces Act.	Completed Information provided 05.12.22

7	23 September 2022	Everyone's Battle, Everyone's Business Action Plan	A report to be brought back to Committee towards the end of the year on implementation of EBEB Action Plan and consideration of audit or effectiveness of Equality Impact assessment.	Update from Cabinet Member 27.01.23 as part of Cabinet Member priorities report.
8	23 September 2022	Cost of Living Crisis	Director of Strategy, Equality and to provide an estimate of the number of unclaimed benefits and the financial value this represented.	Information Requested
9	23 September 2022	Cost of Living Crisis	The Director of Strategy, Equality and Partnerships a to provide a briefing and a support pack to all elected members on the support available to residents in relation to the cost of living crisis	Completed Information provided 05.12.22
10	23 September 2022	Cost of Living Crisis	The Director of Strategy, Equality and Partnerships to provide information on the groups of people who have receive payments and further analysis of this is available.	Information Requested
11	23 September 2022	Cost of Living Crisis	The Director of Strategy, Equality and Partnerships to provide information on the mapping of needs versus provision and the financial resilience dashboard to the Committee.	Completed Information provided 05.12.22
12	23 September 2022	Work Programme	City Indicators to be reported to Co-ordinating OSC. Timescales to be	Completed Information provided 05.12.22

			confirmed by Director of Strategy, Equality, Strategy and Partnerships	
13	23 September 2022	Work Programme	Chair to consider an update on the Election Act to be reported to Co-ordinating OSC following report to Committee in December 2021.	Report to Committee (date TBC)
14	14 October 2022	Customer Services Programme Task and Finish Group Update	That the Customer Services Task and Finish Group will continue to meet to hold Directorates to account on how the customer strategy is being embedded with a view to driving up standards and report to a future meeting of the Co-ordinating OSC	On going
15	18 November	Cabinet Member Priorities, Cllr. Francis, Digital, Culture, Heritage and Tourism	Reports to Co-ordinating OSC on email and digital security	Completed Included on work programme as item to be scheduled.
16	18 November	Cabinet Member Priorities, Cllr. Francis, Digital, Culture, Heritage and Tourism	Director of Digital and Customer Services to send the Digital City and Digital Strategy Action Plans for circulation to the Committee	Information requested
17	18 November	Cabinet Member Priorities, Cllr. Francis, Digital, Culture, Heritage and Tourism	Economy and Skills OSC to consider including implications of digital city on employment and economy in the Committee's work programme.	Completed Recommendation to Economy and Skills to be considered at Committee meeting on 7 December 2022.

18	18 November	Work Programme	The chair works with officers to consider the development of a Communications Strategy for Scrutiny during 2022/23	Completed Included on Co-ordinating OSC as item to be scheduled.
19	18 November	Work Programme	Early Intervention and Prevention Report to be included in Co-ordinating OSC work programme	Completed Early Intervention and Prevention Report
20	18 November	Work Programme	Scrutiny officers to discuss with Chair of Co-ordinating OSC regarding on going scrutiny on the cost of living crisis.	Update from Cabinet Member 27.01.23 as part of Cabinet Member priorities report.