

Members are reminded that they must declare all relevant pecuniary and non-pecuniary interests relating to any items of business to be discussed at this meeting

BIRMINGHAM CITY COUNCIL

CORPORATE RESOURCES AND GOVERNANCE OVERVIEW AND SCRUTINY COMMITTEE

WEDNESDAY, 01 NOVEMBER 2017 AT 10:30 HOURS
IN COMMITTEE ROOM 6, COUNCIL HOUSE, VICTORIA SQUARE,
BIRMINGHAM, B1 1BB

A G E N D A

1 NOTICE OF RECORDING/WEBCAST

The Chairman to advise/meeting to note that this meeting will be webcast for live or subsequent broadcast via the Council's Internet site (www.birminghamnewsroom.com) and that members of the press/public may record and take photographs except where there are confidential or exempt items.

2 APOLOGIES

To receive any apologies.

3 - 6

3 CORPORATE RESOURCES & GOVERNANCE -ACTION NOTES -04 OCTOBER 2017

To confirm the Action Notes from the meeting held on 04 October 2017

7 - 12

4 REPORT OF THE INTERIM LEADER OF THE COUNCIL

Report of Cllr Ian Ward, Interim Leader

13 - 16

5 CORPORATE RESOURCES AND GOVERNANCE WORK PROGRAMME- NOVEMBER 2017

To note the work programme

6 REQUEST(S) FOR CALL IN/COUNCILLOR CALL FOR ACTION/PETITIONS RECEIVED (IF ANY)

To consider any request for call in/councillor call for action/petitions (if received).

7 **OTHER URGENT BUSINESS**

To consider any items of business by reason of special circumstances (to be specified) that in the opinion of the Chairman are matters of urgency.

8 **AUTHORITY TO CHAIR AND OFFICERS**

Chair to move:-

'In an urgent situation between meetings, the Chair jointly with the relevant Chief Officer has authority to act on behalf of the Committee'.

BIRMINGHAM CITY COUNCIL

CORPORATE RESOURCES AND GOVERNANCE O&S

COMMITTEE

1030 hours on 4th October 2017, Committee Room 2 – Action Notes

Present:

Councillor Mohammed Aikhlaq (Chair)

Councillors Mohammed Afzal, Randal Brew, Changese Khan, Ewan Mackey, Yvonne Mosquito, Rob Pocock, Sybil Spence, Paul Tilsley

Also Present:

Cllr Majid Mahmood, Cabinet Member, Value for Money and Efficiency

Chris Gibbs, Service Director Customer Services

Ken Lyon, Head of Commercialism

Tim Savill, Assistant Director Revenue and Benefits

Iram Choudry, Research & Policy Officer, Scrutiny Office

Emma Williamson, Head of Scrutiny Services

1. NOTICE OF RECORDING/WEBCAST

The Chairman advised the meeting to note that this meeting will be webcast for live and subsequent broadcast via the Council's Internet site (www.birminghamnewsroom.com) and that members of the press/public may record and take photographs.

2. APOLOGIES

Apologies were received from Councillor Waseem Zaffar

3. CORPORATE RESOURCES & GOVERNANCE – ACTION NOTES

RESOLVED

(See document No 1)

The action notes from September 2017 were agreed.

4. CABINET MEMBER FOR VALUE FOR MONEY AND EFFICIENCY

(See document No 2)

The Cabinet Member outlined his key responsibilities and priorities. In response to questions from Members, the CM made the following points:

- With regards to proposals to have cross party membership on the Commercialism Board, the CM stressed this was an advisory board with no authority to make decisions. Any ideas generated via the Board formed the basis of reports to Cabinet but he would take the Committees suggestion back to the Board.
- In terms of wider membership of the Board, Members felt it required people with a strong commercial background and not just public sector experience. They felt this was lacking at present.
- Apprenticeships: Currently there are 60 live projects across Birmingham, and the Cabinet Member said he always insisted on an apprenticeship element to any contracts he comes across and he was confident they would achieve the target listed within the report.
- Members raised a number of concerns about the ability of small local firms to access city contracts via the BCC procurement process.
- The Cabinet Member suggested that the committee may want to undertake a piece of work exploring how BCC could support more Small Medium Enterprises (SME's) to successfully bid for and secure contracts with the City Council.
- The Cabinet Member also requested input from the committee on the draft report attached to the committee papers "Birmingham City Councils approach to Commercialism".
- Given the recent success of Cityserve the Cabinet Member suggested a cross scrutiny visit to their new offices.
- The Cabinet Member praised the work of Shellforce, now a viable and successful manufacturing business and a good example of a social/ commercial partnership delivering both employment to local people and financial benefits to the council.

Resolved

A cross scrutiny committee visit to Cityserve and Shellforce to be organised.

5. WELFARE REFORM UPDATE

Tim Savill, Assistant Director for Revenue and Benefits made the following key points:

- Preparations were being made for the introduction of Universal credit from November 2017.
- Out of the 12 Job centres in Birmingham, 6 were preparing to introduce the full service from November with a further 6 to roll this out in December
- There are approximately 42000 Households for which BCC is the landlord that would be eligible for Universal credit. From November, housing benefit will be paid directly to tenants and not the Council.

In response to questions from Members the following points were made:

- Implied consent: Most benefits operate under a model of “implicit consent” which allows Councillors to help claimants without the need for written consent. This is no longer the case with Universal credit. The Council are working closely with the Department of Work and pensions (DWP) to come up with a solution to this as some form of “authority” will be required for all inquiries received,
- Waiting times: The initial waiting period to receive the benefit is approx. 6 weeks but the council is trying to influence where they can. There is provision for advance payments in the form of a loan, off- set against repayments over 6 months.
- In terms of IT skills and digital access, there would be facilities within the Job centre to make telephone claims. There are IT facilities for use in the libraries.
- The Council would be publishing all available information regarding access points in order to support its residents. It was suggested that voluntary organisations should also be contacted to help in circulating this information more widely.
- The Directorate would be organising workshops for members closer to the roll out.
- The Cabinet Member for Transparency, Openness and Equality is writing to the government to express serious concern about how vulnerable people will be affected.

RESOLVED

Members to be provided with figures relating to the number of working age people entitled to Universal Credit.

6. WORK PROGRAMME

The Interim Leader would be attending the November committee to provide members with an update on his priorities for the Council.

A further session for the overview of the procurement strategy for design and facilities management services would be held on 24th October, 2017

The HR briefing was scheduled for November 2nd 2017 @ 11.30am

The draft report of the Parish Council report would be discussed informally at the next meeting of committee.

RESOLVED

To note the work programme

7. REQUEST(S) FOR CALL IN/COUNCILLOR CALL FOR ACTION/PETITIONS RECEIVED (IF ANY)

None

8. OTHER URGENT BUSINESS

None

9. AUTHORITY TO CHAIRMAN AND OFFICERS

Agreed

The meeting finished at 1235 hours.

Corporate Resources and Governance Overview and Scrutiny Committee

1st November 2017

Interim Leaders Update

SUMMARY

This report provides an update on key areas of my portfolio for the year ahead as background for the meeting on 1 November.

This report covers:

- Vision and priorities for the year ahead
- Service Birmingham
- Birmingham Independent Improvement Panel
- West Midlands Combined Authority
- Commonwealth Games
- The evolution of devolution

VISION AND PRIORITIES

Earlier this year Cabinet formally agreed the Vision and Priorities of the Council (2017 to 2020) together with the relevant performance measures.

I am ambitious and optimistic for the future but also realistic enough to know that we face significant challenges if we are to deliver on these priorities.

We have identified four key priorities:

- Children - a great city to grow up in
Make the best of our unique demography and create a safe and secure city for our children and young people to learn and grow.
- Housing - a great city to live in
Provide housing in a range of types and tenures, to meet the housing needs of all of the current and future citizens of the city.
- Jobs and Skills - a great city to succeed in
Birmingham will be renowned as an enterprising, innovative and green city.
- Health - a great city to grow old in
Helping people become healthier, especially relating to physical activity.

It is clear that the city council cannot deliver on these priorities by working in isolation. We will continue to strengthen our connections with partners and citizens and I will meet with partners early in 2018 to discuss a collaborative approach to our challenges and opportunities. We will also work with businesses and government to develop a shared longer-term vision to ensure this is a city of inclusive growth where the opportunities and benefits of progress and investment are felt by all.

BIRMINGHAM INDEPENDENT IMPROVEMENT PANEL

I continue to work with Birmingham Improvement Panel to achieve the best possible outcomes for Birmingham and its citizens. I look forward to further detailed discussions regarding the next stages of our improvement journey.

It is clear that the Panel expects the City Council as a whole to learn lessons from events this summer and for us be in a position to demonstrate that we have learned those lessons.

That is a reasonable expectation and I firmly believe we must build a constructive and proactive relationship with the Panel to move the council and the city forward. We must demonstrate that the changes needed, on the scale required, are understood and will be delivered.

It is not my intention to keep the Panel 'at arm's length'. I have worked with them from day one and, together with Cabinet members and senior officers, I will continue to engage with them on a regular basis.

SERVICE BIRMINGHAM

A Cabinet Report in June 2017 set out the following points:

"The ICT & Digital Strategy (2016 - 2021) sets out the future role and approach and was approved at Cabinet in October 2016. The strategy describes the need for investment and to transition to a new ICT Operating Model to enable the Council to deliver the savings associated with the service between 2017 and 2021. In January 2017 the Council formed the 'SB Transition' programme and initiated contract negotiations with Capita, with key objectives to:

- Save £10.02M revenue from the Core ICT Contract cost in 2017-2018 and deliver revenue savings totalling £43M in total across 4 years as set out in the Financial Plan 2017+
- Reach a negotiated position with Service Birmingham that:

Allows the Council moving forward to gradually take back full control of its ICT & Digital from Capita/Service Birmingham.

Allows the Council to deliver the ICT & Digital projects in a manner that represents value for money and meets the needs of the Directorates and the wider Council.

Gives the Council flexibility to deliver an ICT & Digital Service and future Operating Model that can flex as the wider Council transforms.

Gives the Council the right to go to the market as it selects solutions or implements new capability to test that it always getting real value for money.

Potentially allows the Council to select multiple suppliers, and in doing so avoid penalty charges.

Avoids extending the current contract for any further additional years.

- Since Cabinet approved the way forward on the 27th June, we have agreed a simpler deal structure that partitions the deal into two parts:

Part 1 – the selling of our shares in the JV

Part 2 – the transition itself

- Although the deal looks different the Council still achieves its 2017-18 savings target and has moved significantly towards its other objectives.
- We will agree revised governance arrangements for the Contract. Key points here are the continuation of the Strategic Partnership Board, which is member chaired, and the oversight of Link2ICT. It is a lot simpler overall for both organisations. The JV Board will disappear.
- Both parties will sign-up to a set of “Principles” to form Part 2 of the Deal.
- There are no other major legal or contractual blockers in terms of how we exit from the Joint Venture.

We now have a deal that will deliver the 2017-18 savings targets; the Council will not have to extend the current contract, we have revised and refreshed the Transition Programme Plan including the savings and investment that supports it and we have an agreement in principle to remove some of the contractual blockers.

WEST MIDLANDS COMBINED AUTHORITY

The CA has now been established for 15 months and a Mayor was elected in May this year. At that point, the Mayor became the chair of the CA and appointed Cllr Bob Sleight, Leader of Solihull as Deputy Mayor.

Since May the CA has been putting in place its executive board, including a permanent chief executive (Deborah Cadman) and directors of finance, housing and regeneration, public service reform, strategy and employment and skills. They have also been realigning the existing staff resource inherited from the ITA

The Leaders of the constituent local authorities retain their portfolio roles within the CA Board and the CA executive officers are putting in place arrangements to ensure close engagement of the leaders as well as the Mayor.

The Leaders of the constituent authorities held an away day with the Mayor on 20 October and this discussed working relationships and the priority issues on which we should work together.

Birmingham's approach has been to work enthusiastically with regional partners, including the Mayor where this can add value to our own work and better achieve our objectives. This is most obviously the case around transport and the economic growth agenda. Another good example has been the bid for the Commonwealth Games, which could not have been taken forward without regional collaboration. The move to relocate the HQ of Channel 4 and Coventry's bid for Capital of Culture status are other examples where collaboration may pay off.

Looking forward, the CA is also:

- Negotiating a second devolution deal, which is aimed at securing further resources and powers for the region. The Secretary of State for Business, Energy and Industrial Strategy announced on 24 July that a further deal would be negotiated with the WMs and this is currently being taken forward
- Developing a housing deal to accelerate the delivery of new homes in the region of all tenures, through additional investment in key housing growth areas. This is exploring new ways to fund housing development, partly based on the innovations of the Birmingham Municipal Housing Trust.
- As part of the housing deal a strategic level bid to the Housing Infrastructure Fund has been submitted, to add to the separate ("marginal viability") bids made by the individual local authorities, as required by the government. The CA worked closely with all the met councils to align our priorities and the Housing Infrastructure Fund bid includes funding to ensure the viability of the Commonwealth Games village development in Perry Barr.
- The CA is also taking forward collaborative work on homelessness, digital/smart city, cycling and walking and the management of travellers, all of which align with BCC priorities.
- The CA has established the new West Midlands Growth Company, developed from Marketing Birmingham to serve the whole CA.
- Proposals have been drawn up to merge the West Midlands Fire Service into the CA and discussions are also on-going about merging the functions of the Police and Crime Commissioner into the role of the Mayor, at the time of the next Mayoral election in 2020.
- The scrutiny committee, including several Birmingham councillors, is now well established and reviewing aspects of the work of the CA.

COMMONWEALTH GAMES

The Commonwealth Games Federation (CGF) recently extended the deadline for bids to stage the 2022 Games to the end of November. However, the Birmingham bid remains the only one that has been submitted and we remain confident that we have submitted a high quality, low risk bid that is

more than capable of delivering a world class Commonwealth Games. The Birmingham bid is going through the process set out by the CGF and we recently welcomed CGF Partnerships to the city.

A final announcement is scheduled for the end of November.

THE EVOLUTION OF DEVOLUTION

I retain an open mind regarding the future for local leadership in Birmingham and have asked the four Assistant Leaders to bring forward proposals, initially to the Labour group.



Corporate Resources and Governance O&S Committee: Work Programme 2017/18

Chair Cllr Mohammed Aikhlaq

Deputy Chair Cllr Randal Brew

Committee Members: Cllrs Muhammad Afzal, David Barrie, Changese Khan, Ewan Mackay, Yvonne Mosquito, Rob Pocock, Valerie Seabright, Sybil Spence, Paul Tilsley, Waseem Zaffar

Committee Support: Scrutiny Team: Emma Williamson (464 6870), Iram Choudry (303 8263)
Committee Manager: Victoria Williams (303 7037)

1 Meeting Schedule

| Date | Item | Officer contact |
|---|---|---|
| 28 June 2017 10.30am Committee Room 6 | <i>Informal:</i> Work Programme Discussion <i>Outcome:</i> to determine the work programme priorities for the year | Emma Williamson/Iram Choudry, Scrutiny Office |
| 26 July 2017 10.30am Committee Room 2 | 1) Report of the Leader of the Council <ul style="list-style-type: none">• Priorities for the year in relation to corporate leadership;• BIIP Feedback;• Council of the Future;• Partnership working• Evolution of Devolution: Cabinet Committee Local Leadership and Local Innovation Fund;• West Midlands Combined Authority and Mayor update; | Geoff Coleman, Cabinet Office |
| 6th September 2017 10.30am Committee Room 6 | 1. Cabinet Member for Transparency, Openness and Equality – update <ul style="list-style-type: none">• Priorities for the year in relation to transparency and openness (to include an update Bereavement Services) 2. Assistant Leaders – update 3. Revenue Services update | Marcia Wynter, Cabinet Support Officer Chris Gibbs |



| Date | Item | Officer contact |
|---|--|--|
| 4th October 2017 10.30am Committee Room 6 | 1. Cabinet Member for Value for Money and Efficiency <ul style="list-style-type: none"> Priorities for the year (to include an update on the work of the Commercialism Board and BCC strategies for income generation) 2. Welfare Reform Update | Jon Lawton, Cabinet Support Officer Chris Gibbs |
| 1st November 2017 10.30am Committee Room 6 | Interim Leader Update | Rebecca Grant, Cabinet Office |
| 13 th December 2017 10.30am Committee Room 6 | Deputy Leader Update | Geoff Coleman, Cabinet Office |
| 10 January 2018, Committee Room 6 | 1. Budget 2. Update on the BRUM account | Geoff Coleman, Leader's Office Paula Buckley, Assistant Director Customer Service |
| 7 February 2018, Committee Room 6 | 1. Citizen Engagement Tracking, 2. Customer Satisfaction update | Paula Buckley Chris Gibbs/ Paula Buckley |
| 7 March 2018 | 1. Cabinet Member for Value for Money and Efficiency <ul style="list-style-type: none"> Update on Priorities | Jon Lawton, Cabinet Office |
| | 2. Cabinet Member for Transparency, Openness and Equality <ul style="list-style-type: none"> Update on Priorities | Marcia Wynter, Cabinet Office |
| 11th April 2018 10.30am Committee Room 6 | | |
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2 Other Meetings / Working Groups

Partnership Working-BCC Parish/Town Councils: (Membership: Cllrs Aikhlaq, Brew, Barrie, Pocock)

3 Other Suggested Work Areas

- Inquiry Work – Consultation and the Democratic reporting process
- BCC and Partnerships across Birmingham
- Visit to City serve



4 Other Meetings

Call in

10th August 2017

Taking Forward Local Leadership

Request for Call In

Petitions

None scheduled

Councillor Call for Action requests

None scheduled

Informal meetings

24th October 2017

Evidence gathering for overview of the procurement strategy for the provision of Design, Construction and Facilities Management Services (DCFM)

2nd November 2017

Member Briefing on Workforce issues

5 Forward Plan

| Deputy Leader | | |
|---------------|---|-----------|
| 000288/2015 | ICT Investment and Strategy – | 24 Oct 17 |
| 003361/2017 | Commonwealth Games 2022 - | 14 Nov 17 |
| 003675/2017 | Corporate Revenue Monitoring Report Months 5 and 6 | 14 Nov 17 |
| 003701/2017 | Update on the ICT and Digital Future Operating Model | 14 Nov 17 |
| 003704/2017 | Capital and Treasury Monitoring Quarter 2 (July to September) | 14 Nov 17 |
| 004112/2017 | Update on the delivery of the BCC ICT& Digital Strategy (2016-21) | 14 Nov 17 |
| 004301/2017 | Approval to end the Joint Venture with Capita for Service Ltd at the end of December 2017 and a new contractual framework upto 2021 | 14 Nov 17 |
| 003662/2017 | Performance Monitoring - April to September 2017 | 12 Dec 17 |
| 003677/2018 | Corporate Revenue Monitoring Report Months 7 and 8 | 24 Jan 18 |
| Leader | | |
| 003690/2017 | Phoenix Business Park, Brickfield Road, Tyseley – Proposed Compulsory Purchase Order | 14 Nov 17 |
| 004111/2017 | Draft Birmingham Urban Centres Framework for Inclusive Growth Public Consultation | 14 Nov 17 |
| 004162/2017 | Delivery Team for the Curzon, EZ and HS2 East Birmingham Investment Programmes | 14 Nov 17 |
| 002536/2016 | Former Curzon Street Station Refurbishment | 12 Dec 17 |
| 003203/2017 | Enterprise Zone – Skills and Employment Investment Programme | 12 Dec 17 |



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|---------------------------------------|--|-----------|
| 004150/2017 | Paradise (Redevelopment) Update | 12 Dec 17 |
| 004155/2017 | Innovation Birmingham Ltd | 12 Dec 17 |
| 004220/2017 | Council House Works - Phase 2 | 12 Dec 17 |
| 001429/2016 | Disposal of Surplus Properties | 24 Jan 18 |
| 002864/2017 | Snow Hill Square Improvement Scheme (Tranche 1) | 24 Jan 18 |
| 004144/2017 | Regeneration of the Druids Heath Estate – Appropriation of the Former Baverstock School | 24 Jan 18 |
| Value for Money and Efficiency | | |
| 004073/2017 | Supply and distribution of Grocery and Frozen Food | 03 Oct 17 |
| 003629/2017 | Commissioning Security for Council Premises - | 24 Oct 17 |
| 004083/2017 | Commissioning Strategy for Social Care | 24 Oct 17 |
| 004299/2017 | Future arrangements for the Civic Catering Service | 14 Nov 17 |
| 003712/2017 | Grounds Maintenance - Contract Overrun (F066) | 12 Dec 17 |