



## Work Outline

# Universal Credit in Birmingham

## Co-ordinating Overview and Scrutiny Committee

Our key question:	How can the City Council best work with Government and other partners to support claimants in the city transferring to Universal Credit?
1. How is O&S adding value through this work?	<p>A limited number of working age people started receiving UC in Birmingham from 13<sup>th</sup> April 2015 – this phase of the rollout is referred to as 'live service' by DWP. The latest phase of the rollout to 'full service' took place between 8 November 2017 and 14 February 2018. This has already seen the numbers of working age people receiving UC rise significantly. This will rise further as the roll-out continues.</p> <p>The roll-out is having an impact on the individual claimants and their families, on the City Council as a social landlord, and on other housing providers in the city.</p> <p>The inquiry would explore this impact over the long term to seek ways in which better partnership working could yield better outcomes for citizens.</p>
2. What needs to be done?	<p>Key lines of enquiry:</p> <ul style="list-style-type: none"><li>• How is the City Council currently working with partners in the roll-out of UC?</li><li>• What are the resource and service implications for the City Council as a social landlord, council tax preceptor and as provider of other public services (public health, social care etc)</li><li>• What support is provided to claimants transferring to UC, how is this funded and what are the future plans for support?</li><li>• What is the wider impact on the city and citizens?</li></ul>
3. What timescale do we propose to do this in?	An evidence gathering session will be held in March 2019, with a view to taking a report to City Council in June/July 2019.
4. What outcomes are we looking to achieve?	A report with recommendations to the Executive to assist partnership working in support of UC claimants.
5. Proposed Witnesses	To be confirmed