

**Nicola Walwyn**

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**From:** Suman McCartney  
**Sent:** 08 November 2017 09:52  
**To:** Councillor Peter Griffiths  
**Cc:** Marcia Wynter  
**Subject:** FW: Re; Fairways

Statement

Cllr Paulette Hamilton, cabinet member for health and social care, said: "I am truly committed to ensuring that all our service users are treated with dignity and respect and have appropriate services in buildings that are fit for purpose. At all times we do strive to ensure that any changes in services are fully communicated, that re-assessments are carried out as part of the process and that clear timelines are shared before implementation.

"Having looked at the timeline, I do believe that in this case there should have been a clearer process from the outset with all users and their families. For this reason I have listened to feedback that people want greater engagement, and as such we are entering into further consultation to ensure that there is a clearer process and timeline which will be shared with all service users and their families."

Thanks  
Suman

Our ref: DFD/GB  
8 November 2017

Email response to:  
Wendc55@aol.com

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Dear Ms Collymore

**Your letter Dated 6 November 2017**

I can assure you that I have answered your questions as far as I am able to, given I was not party to the previous decision-making processes. While the consultation on the Budget took place in 2016 and the Cabinet decision to reduce Day Services budget was made previous to that Consultation process, the work has been iterative. The Team who led on this work has provided information to you on what happened and when and I am afraid there is no further information I can provide to you that you have not already seen. The team have done their best to describe these events to you.

Councillor Hamilton, on behalf of Cabinet and the Council, has asked that further consultation takes place. The feedback that you have provided as Chair of the Save Fairways Committee has been heard and as requested, we are going to undertake further consultation. I am confident that the process to date, as we have set out to you, has been fair and consistent and there has been no attempt to mislead you or people who attend the Centre.

The proposal to close Fairways and Advanced Enablement is not being withdrawn and Social Work reviews will continue as planned. However, we will undertake further consultation and the outcome from that exercise will be fully considered and therefore could change that proposal. As a part of this, we are keen to meet with you and your committee and will make contact in due course to arrange this. We have made this opportunity to meet with officers previously and hope that you will meet with us.

Yours sincerely



**Professor Graeme Betts**

Interim Corporate Director for Adult Social Care and Health

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