# **Technology Roadmap**

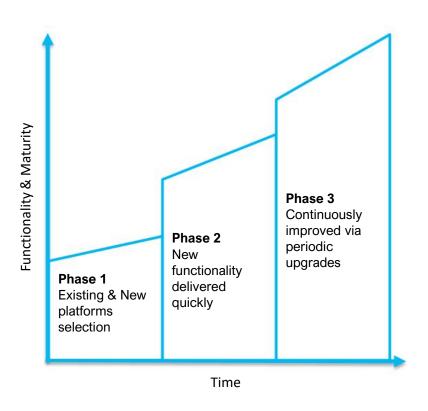
High level

Date: 1st September 2022



# **BCC Platform+Agile Approach**

- Our goal is to create a practical and repeatable way to accelerate the delivery of technology-enabled business transformation whilst reducing project cost and risks
  - Multi-year platform portfolio investment approach
  - Architecting the future, one application and data set at a time
  - Strategic adoption of public cloud service platforms
  - Agile mindset and rigorous Agile project methodology
  - Streamlined procurement arrangements
  - Transparent delivery cadence





# **BCC Foundation Platforms**

# Customer Experience

Digital customer platform

(Website, CMS, Omnichannel -TBC)

#### Low code platform

(eForms, Workflow, Integration, Business logic & Orchestration)

## Business Process

#### **Reusable Components**

Payments, Notification, Booking, Address search, GIS mapping, etc.

### Information Services Platform

Operation Data Services, EDRMS, Digital Workspace e.g FieldWorker

# Information & Analytics Service

#### Microsoft Azure Cloud Platform

Data as a Service, Al, Machine Learning, Bl, MDM, IoT

#### Microsoft Azure Cloud Platform

SaaS, PaaS, IaaS, Compute, DevOps, unified data governance, Backup, Security

# Employee Experience

## Microsoft 365 E5 platform

Productivity, Collaboration, Unified Communication, Telephony, Security

#### **Microsoft Power Platform**

Power BI, Power Apps, Power Automate, and Power Virtual Agents

# Service Enablement

#### Line of Business Platforms

Social Care, Housing, Education, Inclusive Growth, Partnerships I&P, Neighbourhoods

#### **Enterprise Platforms**

Oracle Cloud Apps (HR & Payroll, Finance & Procurement), Enterprise Service Bus, GIS

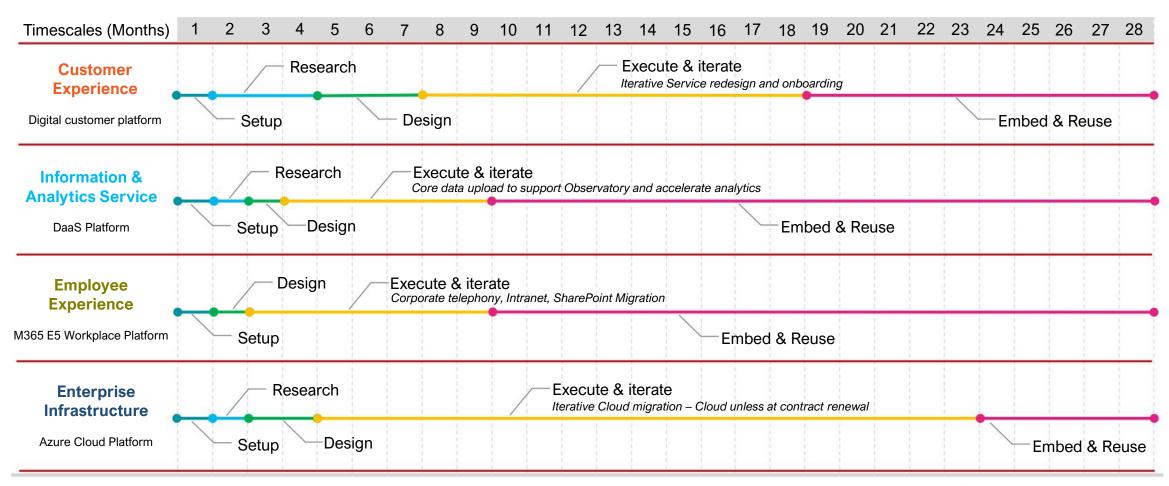








# Roadmap





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