

Correspondence relating to knee issue

Page: 1 of 1 - Boniface Lumumba-Nyepango [REDACTED]

Sandwell and West Birmingham Hospitals **NHS**

NHS Trust

Digital correspondence - Do not print copy for GP

Trauma and Orthopaedics - [REDACTED]

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<http://www.swbh.nhs.uk/email> to find  
out more and register."

Dr Summerfield Group Practice  
Summerfield Prim Care Ctr  
134 Heath Street, Winson  
Birmingham  
West Midlands  
B18 7AL

Appointment Date: 28/04/2020  
Transcribed: 05/05/2020

Dear Doctor

Re: Mr Boniface Lumumba-Nyepango DOB: [REDACTED] NHS Number: [REDACTED]

Kindly note that I have had a telephone consultation with Mr Lumumba-Nyepango with regards to his knee symptoms and a further MRI he had in February. His recent MRI confirms severe arthritic changes in his lateral compartment causing severe symptoms in his knee.

On further discussion, I have agreed to review him when our clinics re-open and have requested for a further clinic appointment today.

Yours sincerely

Electronically signed by Sue Mary Reeves Author  
at 3:42 PM on 5/05/2020

MR Kemp Narayanasetty MS Orth, FRCS, Tr & Orth  
Consultant in Trauma and Orthopaedics

Copy to:

✓ Mr Boniface Lumumba-Nyepango  
[REDACTED]  
[REDACTED]  
[REDACTED]

Sandwell & West Birmingham Hospitals NHS Trust is research active. During your appointment you may be asked to participate in a research study if you are eligible

Sandwell Hospital  
Lyndon  
West Bromwich  
B71 4HJ



City Hospital  
Dudley Road  
Birmingham  
B18 7QH

Smoking is banned across the Trust, however vaping outside is permitted

## Email correspondence regarding electricity at the Premises

Browser tabs: (5) WhatsApp, (1,888 unread), Email - Lumumba Nyepango Boi

Address bar: outlook.live.com/mail/0/search/id/AQMkADAwATYwMAItOTZIM502NgBiNC0wMAItMDAKAEYAAAN0KNiPaTcKQLMbQILh...

Search bar: All total gas

Message title: RE: COT - 122 Francis Road Re-Connection Acct No 3005756908 // SS Connections

From: Administrator <administrator@sscenergy.co.uk>  
Sent: Wed 18/12/2019 14:07  
To: MKT Coenquiries GP; newconnections@totalgp.com  
Cc: You

Attachments:

- Eden Manna - LOA 171219.pdf (188 KB)
- Eden Manna Supermarket Le... (665 KB)

6 attachments (3 MB) Download all Save all to OneDrive

Hi,

Query Ref: 1923750

Name: New Tenant - Eden Manna Supermarket Ltd  
Acct No: 3005756908  
MPAN: 1417943701000  
Site Address: 122 Francis Road, Birmingham, B30 3DX

Right sidebar: Sainsbury's Food to order. Order now

(5) WhatsApp

(1,888 unread)

Email - Lumumba Nyepango Bor

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RE: COT - 122 Francis Road Re-Connection Acct No 3005756908 // SS Connections

Hi,

Query Ref: 1923750

NameNew Tennant - Eden Manna Supermarket Ltd


Acct No3005756908

MPAN1417943701000

Site Address122 Francis Road, Birmingham, B30 3DX

I have advised before, the landlord and the tenant initially notified Total of the change of tenancy back in December 2018 and made numerous attempts after, Nikita from Total GP COO Team advised they have acknowledged the notification but deemed the lease invalid. To date there has been NO letters, emails or notifications to say the lease was invalid, had they've been informed the situation would have been different.

The meter was disconnected yesterday which leaves the customer in serious peril as they have £4,000's of stock in the freezer which will be perished if not connected today. What I'm completely baffled is how the Agent disconnected meter without noticing that the previous tenant is no longer at the premise. The shop is clearly signed on a different name, and the letter to disconnect the meter was on the previous name which I might add the customer has categorically deemed the Agent to unlawfully disconnect the meter and enter into the property without permission i.e. - trespassing.



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RE: COT - 122 Francis Road Re-Connection Acct No 3005756908 // SS Connections



Due to the serious nature of the matter, I would need the meter to be reconnected as soon as possible first and foremost and then we can process the COT and investigate the lack of communication to the point the meter got disconnected.

In the meantime if you require further information, please let me know.

Kind Regards,

  
**Kazim Shaukut | Account Manager**  
SSC Energy | Energy Procurement

+44 (0)121 270 1916 - Direct  
+44 (0)121 270 1917 - Main  
+44 (0)121 270 1918 - Fax  
[administrator@sscenergy.co.uk](mailto:administrator@sscenergy.co.uk)  
Rapyal House, Talbot Way, Birmingham, B10 0HJ

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RE: COT - 122 Francis Road Re-Connection Acct No 3005756908 // SS Connections

From: Administrator <administrator@sscenergy.co.uk>  
Sent: 13 January 2020 14:29  
To: Emily BUSHNELL <emily.bushnell@totalgp.com>  
Subject: RE: COT - 122 Francis Road Re-Connection Acct No 3005756908 // SS Connections

Hi Emily,

Any luck with when the meter can be re-connected?

Kind Regards,

**sscenergy**

**Kazim Shaukut | Account Manager**  
SSC Energy | Energy Procurement

+44 (0)121 270 1916 - Direct  
+44 (0)121 270 1917 - Main  
+44 (0)121 270 1918 - Fax  
administrator@sscenergy.co.uk  
Rapyal House, Talbot Way, Birmingham, B10 0HJ

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RE: COT - 122 Francis Road Re-Connection Acct No 3005756908 // SS Connections

From: Emily BUSHNELL [mailto:emily.bushnell@totalgp.com]  
Sent: 13 January 2020 15:09  
To: Administrator <administrator@sscenergy.co.uk>  
Cc: Lumumba Nyepango Boniface <boniboni@hotmail.co.uk>  
Subject: RE: COT - 122 Francis Road Re-Connection Acct No 3005756908 // SS Connections

Good Afternoon Kazim,

SMS have confirmed a provisional date of 17/01/2020 but advised that they would contact Stacey on 07939654718 to confirm an appointment time etc.

If you have not heard from SMS by EOD tomorrow, please call them directly on the below details to confirm the appointment details and date:

Electricity Metering Appointments  
Tel: 02921 054321  
Email: [metering.services@sms-plc.com](mailto:metering.services@sms-plc.com)

Kind Regards,

**Emily Bushnell**  
Legal and DCA Coordinator

**TOTAL GAS & POWER**  
SME Credit

**TOTAL**  
TOTAL GAS & POWER  
Reg. in England - No. 2172239  
10 Upper Bank Street, Canary Wharf

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RE: COT - 122 Francis Road Re-Connection Acct No 3005756908 // SS Connections

MS

Metering Services <Metering.Services@sms-plc.com>  
Thu 16/01/2020 11:47  
To: Administrator  
Cc: You; Emily BUSHNELL

Morning All,

I can confirm that we contacted the customer yesterday and booked this in for our engineer to attend for tomorrow (17<sup>th</sup> January).

Many Thanks,

Zara Joslin  
Metering Scheduler

↩

↶

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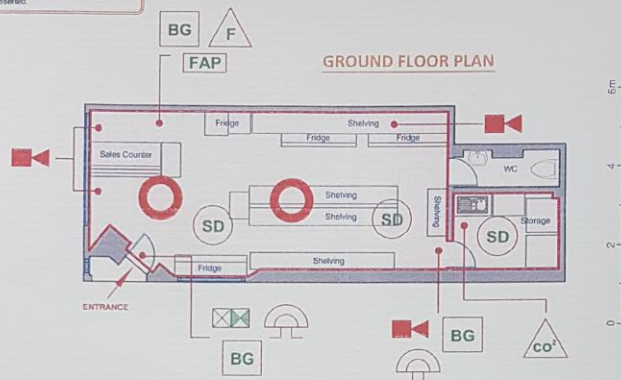


## CCTV and Witness Statement of Mr Geoff Williams

### BIRMINGHAM CITY COUNCIL

#### Annex 4 – Plans

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#### SYMBOLS KEY:

	: Emergency Lighting Point		: Fire Extinguisher - Foam
	: Exit Sign Internally, Illuminated		: Sounder
	: Smoke Detector		: Fire Alarm Panel
	: CCTV		: Break Glass
	: Fire Extinguisher - CO2		: Licensed Area

Licensed Floor Area  
Licensed Ground Floor Area: 41.41ms

**Total Licensed Floor Area: 41.41ms**

Drawing No: 004110	Drawing Title: Ground Floor Plan	Property: 122 Frances Road, Birmingham, B30 3DX	Date: 15/01/2019	Sheet: 1 of 1
<b>UK Surveyors Ltd</b> <small>CAD Drafting - Planning - Building Regulations - Building Surveying - Alcohol Licensing</small>			☎: Freephone: 0800 168 9059 ☎: Head Office: 01889 220 880 ✉: enquiries@uksurveyors.net 🌐: www.uksurveyors.net	
			Drawn By: OH	Scale: 1:100 @ A4

16

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MG11

## WITNESS STATEMENT

Criminal Procedure Rules, r 27.2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

Crime No. URN 

Statement of Geoff Williams

Age if under 18 ☐ '18 (if over 18 insert "over 18")

Occupation Police Constable 4372

This statement (consisting of 1 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false, or do not believe to be true.

Signature 

(witness)

Date 25/06/20 \*

Tick if witness evidence is visually recorded ☐ (supply witness details on rear)

I am making this statement in relation to the investigation of crime report 20BW/3315L/20.

The victim in this report is Boniface Lumumba who reported a burglary at Eden Manna Supermarket on 04/01/20.

This report was not supplied with any CCTV from within the shop.

No Power in Shop  
due to electric supply cut

During my investigation, I spoke with the victim over the phone, in particular regarding CCTV. The victim at no point made me aware of any footage from within the shop premises. The only CCTV I had from this investigation were from other nearby locations and were recordings made on the victims mobile phone playing the footage from a screen recording.

Having read the investigation portal prior to myself handling the report, the attending officers state that there is no CCTV covering the offence, but there is a single camera inside the shop that exists but is pointing at a wall and is of no use. ?

Please see UK Surveyors plan  
which confirms the location of 4 cameras

Signature 

03/2016

Signature witnessed by .....

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4  
within the store and only had one camera within it which was pointing at the wall and was therefore no evidential value. It is the belief that at the time of the burglary the premises did not have a full working, recording CCTV system as it would have been offered as evidence for such a substantial loss. The only CCTV provided by Mr Lumumba was actually from other premises within the vicinity of his shop. \*

The lack of CCTV would again be a breach of the premises licence operating conditions and does start to become a pattern when the premises are required to give the police any footage.

The on-going issues and concerns with the CCTV is far removed for the applicant's agent quote in the original licensing hearing as reported on 19<sup>th</sup> March 19 '**there would be good quality CCTV installed to improve crime prevention in the area**'. This has failed to be the case on the two known occasions when CCTV has been requested by West Midlands Police.

West Midlands Police believe that the premises have not proven in their variation application that they have addressed or negated the concerns raised by the licensing subcommittee on 19<sup>th</sup> March 2020 as stated in their decision notice. They also have concerns of the ability of the premises licence holder and DPS to comply with the licensing conditions imposed on his licence as he was obviously trading in full knowledge he was breach of them.

West Midlands Police would recommend that this licence variation is not granted. *Cps*

No objections made by ~~se~~ any representative of the School this time around

Signature: *Cps*

Signature witnessed by:



