

4. REVIEW OF OUTSTANDING ACTIONS – 19th March 2019

Ref No	Reported by	Nature of Complaint/Concern	Action Required	Responsibility	Target Date
16	Residents 25/05/2016	<p>Builders Wood Yard, Romford Close/Church Road – problems still ongoing with inappropriate customer parking; the police had visited the site and signage regarding parking had been erected by the owner, however the problems were still ongoing. Obstruction on the highway remained a policing matter, and it was agreed that the District Engineer and Sgt Lilwall would jointly visit the owner and advise accordingly regarding different delivery times and other alternative options. The matter would also be raised at the next Tasking Meeting.</p> <p>Residents were advised that there were no conditions attached to the original Planning Consent and this could not be changed retrospectively.</p> <p>Further visit made to site by Officers to discuss the ongoing concerns – a number of options being considered with owner.</p> <p>Update given- joint visit made to premises by District Engineer and Sgt Lilwall. Site inspection and assessment carried out. A number of concerns had been identified; District Engineer currently liaising with the Health and Safety Executive to see how the issues could be addressed.</p> <p>A letter of concern from the GP Surgery was read out at the meeting which gave details of a serious road accident as a result of obstruction/poor visibility caused by the ongoing parking problems at the site. Residents felt that the delivery times should be restricted, and called for a review given that this was the main cause of the daily obstructions.</p> <p>Cllr Tilsley suggested that an enlargement of the bus stop area</p>	<p>District Engineer & Sgt Lilwall to carry out joint visit to the premises</p> <p>District Engineer/WMP</p> <p>Further update to be given</p>	<p>District Engineer & Sgt Lilwall/WMP</p> <p>District Engineer/WMP</p>	<p>Next meeting /ongoing</p> <p>Next meeting/ ongoing</p>

	<p>could be a possible solution, and asked the District Engineer to investigate.</p> <p>05/07/17 - Update given – joint visit to owner; discussions ongoing regarding a number of options including possible relocation and introduction of TRO. Further update to be given at the next meeting</p> <p>04/10/17 – update given. TRO proposal had been drawn up; consultation had commenced on the proposal for no waiting or loading restrictions around the area affected. Further update to be given.</p> <p>17/01/18 – update given. District Engineer confirmed that the consultation had been completed for the TRO proposal. Arrangements had been made for the scheme to be advertised. Any objections received would need to be resolved before the scheme could be implemented. In the meantime, Cllr Tilsley and the District Engineer would continue to meet with the site owner to find a workable solution</p> <p>11/12/08 – update given. District Engineer advised that discussions were ongoing with the Parks Manager regarding parking restrictions/possible residents only parking on Ragley Drive as part of the car park project in the Country Park. A further meeting discuss/agree a way forward would be held after the Christmas break. In the meantime, approval had been given to implement restrictions outside the builder's yard in Church Road. However, it was felt that it would be better to delay the TRO for the time being whilst discussions regarding the car park were ongoing as a holistic approach to the problem</p>	<p>District Engineer</p> <p>Further update to be given</p> <p>Further update to be given</p> <p>Progress report to be given at the next meeting</p>	<p>District Engineer/WMP</p> <p>District Engineer</p> <p>District Engineer</p> <p>District Engineer</p>	<p>Next meeting/ Ongoing</p> <p>Next meeting</p> <p>Next meeting/ Ongoing</p> <p>Next meeting/</p>
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		<p>would be more effective than an ad-hoc one.</p> <p>19th March 2019 – update given; TRO to be implemented following site meeting including double yellow lines in Ragley Drive.</p>	Update to be given at the next meeting		ongoing
23	Residents 13/07/2016	<p>Former Severn Trent Building – large tree in need of cutting back/pruning and general tidying up of site required. Cllr Anderson had contacted the site owner on several occasions, and had been recently advised that the building had been sold. The new owner was fairly local (Solihull) and future plans included refurbishing and selling on the building. No further progress made.</p> <p>Update given – Cllr Anderson had contacted the owner again without much success. It appears someone else had offered to purchase the site from the owner however, he was reluctant to sell. Cllr Anderson agreed to contact the Environmental Health Officer regarding enforcement action</p> <p>05/07/2017 – update given. Some improvements had been made, but progress had been slow</p> <p>04/10/17 – update given. No further progress made</p> <p>17/01/18 – update given. Cllr Anderson tried to contact the premises owner on several occasions without success. Several local businesses, including a local church had expressed an interest in buying the building, however all attempts at contact had been ignored. Environmental Health had been contacted for advice, however enforcement action could only be taken if the premise was insecure, unsafe or unkempt/vermin infested.</p>	<p>Cllr Anderson to continue to pursue</p> <p>Ward Cllrs to</p>	Cllr Anderson	Ongoing

		<p>25/09/18 – some progress had been made with tidying up of the site. Long-term plan for site unknown.</p> <p>11/12/18 – some renovations had been carried out, however the long-term plans for the use of the building were unknown even though the site had outline planning permission for apartments.</p> <p>19/03/2019 – some activity on the site, however the site still remained unkempt and graffiti had been daubed on the building.</p>	<p>continue to pursue</p> <p>Monitoring of the site to be continued</p> <p>Cllr Ward to contact Planning for advice regarding the poor state of the building</p>	<p>Ward Cllrs</p> <p>Cllr Ward</p>	<p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p>
33	Residents 05/10/2016	<p>Morrisons Supermarket – poor traffic design and layout to the site entrance, and that pedestrian safety was being compromised as the fillet was not sufficiently long enough to accommodate the vehicles. District Engineers had been in discussions with Morrisons, and work was due to commence on providing a clearer layout/directions to the site.</p> <p>Update given by District Engineer – to be added to the Locally Determined Schemes for consideration. Residents felt that consideration should be given to cross hatched box markings, and that as the layout appeared to be a design fault, the original traffic modelling plans should be revisited.</p> <p>05/07/2017 – update given. To be looked at as part of the S106 Wheatsheaf proposals</p> <p>04/10/2017 – update given by the District Engineer. Discussions still ongoing regarding what could be done; informal</p>	Ongoing	District Engineer	Next meeting /Ongoing

	<p>consultation to take place with traders, Cllrs and residents who lived within 50 meters of the junction. The Chairman advised that residents were planning to submit a petition in due course.</p> <p>17/01/18 – update given by the District Engineer. Has been added to the Locally Determined Scheme for consideration once the budget for 2018/2019 was known. In the meantime, the Chairman advised that clearer signage/instructions was needed as drivers were still confused by the road/junction layout. Cllr Ward suggested that a filter signal should be added to the traffic light to clearly indicate that a right turn was needed. The District Engineer agreed to contact the traffic signals management team to see what could be done, and if the use of S106 monies or the Airport Sprint budget for this work could be considered.</p> <p>25/09/18 – the police had been asked to carry out surveillance at the junction due to the increase in dangerous driving manoeuvres. An update from the District Engineer was still required.</p> <p>11/12/18 - update given. Transportation Services looking to reconfigure layout. Discussions ongoing and meetings to be arranged with the District Engineer and Cllr Tilsley</p> <p>19/03/2019 – update given. The traffic lights sequencing had been altered, however this did not improve the traffic flow as cars heading towards the A45 from Morrison's faced lengthy delays. Kevin Gibbon (Amey) agreed to look at the light sequencing again. Cllr Tilsley remained hopeful that funding</p>	Ongoing	District Engineer	Ongoing
		Ongoing	District Engineer	Ongoing
		Ongoing	District Engineer	Ongoing
		Ongoing		Ongoing

		could be found to alter the file junction, however this was an ongoing issue and there were a number of service utilities around the junction what would need to be taken into account.	Ongoing		Ongoing
New 34	19/03/19	Boots/Peri Peri Chicken – increased levels of rubbish/fly-tipping in the alleyway between the two premises. Cllr Ward advised the land was privately owned and agreed to investigate/pursue with the landowner	Cllr Ward to contact landowner	Cllr Ward	Ongoing
35	19/03/19	Sheldon Country Park – several footpaths were covered in wet leaves, very slippery and in need of clearing.	Cllr Tilsley agreed to raise the matter with Mike Hinton, District Parks Manager	Cllr Tilsley	Ongoing
36	19/03/19	Barrows Lane/Sheldon Country Park – consideration should be given to installing a cycle path at the end of Barrows Lane leading into the Country Park as this stretch was very well used by parents taking their children to school.	Cllr Tilsley agreed to raise the matter with Mike Hinton, District Parks Manager	Cllr Tilsley	Ongoing

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42	Resident 04/10/2017	Smiths Car Showroom, Coventry Road – vehicles regularly exceeding the parking time limit	District Engineer to investigate		
		17/01/18 – update given. The District Engineer advised that on several site visits made, the vehicles seen had not exceeded the parking time limit. Will continue to monitor.	Continue to Monitor	District Engineer	Next/Future meeting
		25/09/18 – update given. Traffic Enforcement officers were continuing to monitor and had been verbally abused by staff. Cars were also been driven along the pavement. Deepdale Ave and Campbells Green had also seen an increase in dangerous driving on the roads/pavements by staff/visitors to the car showroom. The policing team had been asked to investigate.	Ongoing – continue to monitor	District Engineer	Ongoing
		11/12/18 – Update given. The traffic enforcement team had been asked to monitor and to issue fines were appropriate. The District Engineer would also consider what physical deterrent could be put in place.	Ongoing		Ongoing
		19/03/2019 – Update given. Proactive enforcement action had been taken by the Civil Enforcement Officers (Traffic Wardens) in partnership with John Coyle, Town Centre Manager. Situation had significantly improved. No further action required at this stage.	To be discharged		Discharged