

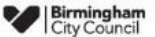
Neighbourhood Action Co-Ordinator Programme update

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Programme Themes

Environment

Street Scene

Community
Safety

Deprivation /
Quality of Life

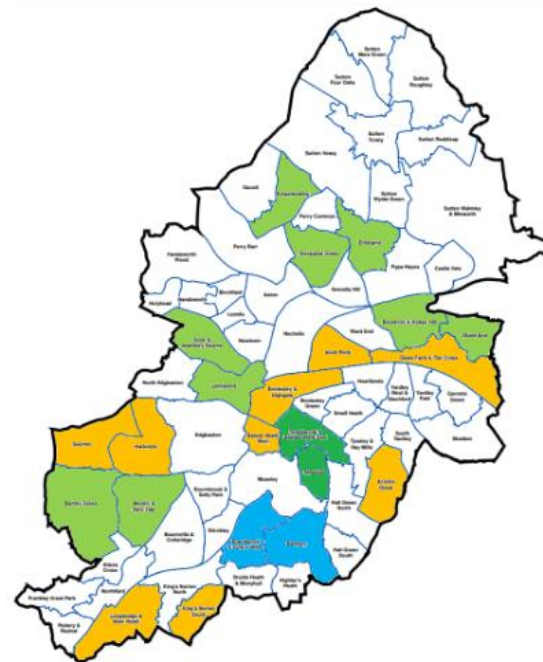
A Bold Green Ward

A Bold Safe Ward

A Bold Prosperous Ward
/ A Bold Healthy Ward

Recruitment update

Ward Pairing		Co-ordinator	Start Date
Sparkbrook	Sparkhill & Balsall Heath East	Amer Khan	07/02/2022
Bromford & Hodge Hill	Shard End	Nadeem Aziz	18/07/2022
Erdington	Stockland Green	Donna Ebank	18/07/2022
Ladywood	Soho & Jewellery Quarter	Cameron Duncan	18/07/2022
Bartley Green	Weoley & Selly Oak	Robbie Lea-Trengrouse	08/08/2022
Kingstanding	(Singular – Part time position)	Nyasha Hamilton	06/09/2022
Alum Rock	(Singular – Part time position)	Yasmin Akhtar	07/11/2022
Balsall Heath West	Bordesley & Highgate	Maria LoPresti-Saunders	07/11/2022
Harborne	Quinton	Stacey Kettner	07/11/2022
Longbridge & West Heath	Kings Norton South	Tof Islam	07/11/2022
Glebe Farm & Tile Cross	Acocks Green	Debbie White	14/11/2022
Billesley	Brandwood & Kings Heath	Our Scene CIC	09/01/2022



Action & Impact Summary

Action	Wards	Themes	Impact
Development of Friends of Groups	Bromford & Hodge Hill Stockland Green Sparkbrook & Balsall Heath East Weoley & Selly Oak Soho & Jewellery Quarter Bordesley & Highgate Alum Rock Longbridge & West Heath	Street Scene Quality of Life	<ul style="list-style-type: none"> Friends of Farm Park formally constituted in Sparkbrook and bidding for grant funding to provide enhancements Friends of Brookvale Park in Stockland Green, being revitalised with new members and drafting a new constitution, working closely with partners in the ward such as Kingstanding Regeneration Trust Friends of Shenley Fields Duck Pond – arranging an all-out day with multiple community groups and partners to raise awareness and garner more membership. Connecting Friends of Adderley with NNS to access local asset information Supporting friends of Highgate Open Spaces with funding opportunities Friends of Hodge Hill Common formally constituted
Warm Spaces	Weoley & Selly Oak Stockland Green Bromford & Hodge Hill Shard End Alum Rock	Quality of life	<ul style="list-style-type: none"> Working with community organisations to support their Warm Welcome offer with guidance and applying for additional funding.

Action & Impact Summary

Action	Wards	Themes	Impact
Beat Walks	Bromford & Hodge Hill Shard end Stockland Green Weoley & Selly Oak Bartley Green Sparkbrook & Balsall Heath East Sparkhill Bordesley & Highgate Harborne Balsall Heath West Glebe Farm & Tile Cross Acocks Green Alum Rock	Street Scene Community Safety	<ul style="list-style-type: none"> Working with partners, community groups, active residents, and council services to identify long term solutions to hot spot issues. Culminated in some great examples of sustainable improvements. See case studies. Patrols arranged alongside PCSOs in Weoley & Selly Oak with a focus on community engagement and identifying community safety areas of concern Engagement with residents in Stockland green lead to youth ASB intelligence being fed back to local police team, who have altered patrols in the area to account for it. Site visits with local police to investigate resident reports of drug use hot spots and to co-ordinate removal of sharps.

Action & Impact Summary

Action	Wards	Themes	Impact
All out / Love your Streets Days	Bromford & Hodge Hill Shard end Stockland Green Weoley & Selly Oak Bartley Green Sparkbrook & Balsall Heath East Sparkhill Soho & Jewellery Quarter Ladywood Alum Rock Billesley Brandwood & Kings Heath Longbridge & West Heath	Street Scene Quality of life	<ul style="list-style-type: none"> Working closely with Love Your Streets to provide increased engagement with partners and community groups. This has led to involvement of West midlands Police, Local Housing Associations, and multiple Community Groups
Supporting Local community groups and venues	Bordesley & Highgate Glebe Farm & Tile Cross Quinton Harborne Stockland Green Brandwood & Kings Heath	Quality of Life	<ul style="list-style-type: none"> Working with Highgate Community Support Limited who fund a number of activities across Highgate, to increase resident participation. Development of resident forums Supporting development of food pantries

Action & Impact Summary

Action	Wards	Themes	Impact
Youth ASB	Glebe Farm & Tile Cross Harborne Quinton Weoley & Selly Oak Brandwood & Kings Heath Billesley	Community Safety	<ul style="list-style-type: none"> Working with LPDG managers to relay information between local residents and key partners. Developing and co-ordinating youth activity including support for funding applications.
LPDG support	Harborne Quinton Bordesley & Highgate Glebe Farm & Tile Cross	Community Safety	<ul style="list-style-type: none"> Supporting & facilitating residents meetings as part of LPDG consultations around specific ASB issues Leading on Task & Finish group around specific locales' community safety.

CASE STUDIES



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72 Stratford Road - Sparkbrook & Balsall Heath East

Location	Challenge	Action	Results	Next Steps	Learning
72 Stratford road, Sparkbrook & Balsall Heath East	Overflowing bins/black bags. Bins constantly missed for collection. Black bags not picked up until reported.	Joint visit with local depot Assistant Service Manager, Exempt Officer & Enforcement Officer	ASM identified some premises above the shop were not registered on the system as domestic premises, so regular collections were not occurring. A data exercise has been conducted to correct this. Exempt Officer discovered an extra 3 – 2 bedroom flats that were unknown. Enforcement looked through bags for trade waste. Trader using 2015 bags and had not renewed.	Extra bins supplied for flats as current provision not appropriate for site. Waste prevention followed up with education once in place. Enforcement followed up Duty of Care contract with traders using bins. The support company for the 3 flats at the rear of 72 Stratford Road, have been requested to remove tenants and rehouse them as a result of the visit.	Domestic premises not registered on the system therefore regularly missed. More residences present above and behind shops than originally thought. Current systems would have struggled to identify these issues without co-ordinated site visit.

72 Stratford Road - Sparkbrook & Balsall Heath East



Youth Provision - Weoley & Selly Oak

Location	Challenge	Action	Results	Next Steps	Learning
Weoley Castle Library, Weoley & Selly Oak	Young people predominantly from Shenley Academy (Bartley Green ward) were visiting the library and causing disruption for staff and library users. West Midlands Police were contacted on numerous occasions as their disruptive behaviour was escalating. Weoley Castle Library had to recruit a security guard via Birmingham City Council as a visible deterrent. Weoley Castle Library manager contacted The Factory Youth Centre, Longbridge for youth provision and there were no available outreach youth workers for Weoley and Selly Oak ward.	<p>NAC contacted Schools Police Officer for Edgbaston Constituency to relay the message to pupils that disruptive behaviour in the library is unacceptable.</p> <p>The library was added to the list for extra Police patrol coverage during the Halloween/Bonfire Night period (Mischievous week).</p> <p>Introduced Library Manager to Weoley Neighbourhood Police Team too facilitate direct communication.</p> <p>Arranged for 6x90 mins Youth engagement sessions be held on Monday evenings in the shared Community room at the library. Funded by St Gabriels Church.</p>	<p>6 sessions have now taken place at Weoley Castle Library.</p> <p>NAC coordinated partners from Birmingham City Council, St Gabriels Church, Selly Oak Arts Forum and local Police Teams to achieve outcome.</p> <p>Secured creative arts activities through Selly Oak Arts Forum</p> <p>Reduced incidents of nuisance and disruption from Young People at Weoley Castle Library</p>	<p>Source further funding to extend the Youth Provision beyond the initial 6-week trial programme.</p> <p>Attract more local young people to the project who don't normally engage with Youth Provision by increasing the amount of activity they can take part in. Sports is a good example when the weather improves in the Spring.</p> <p>Involve the local Police Team (PCSOs) in the project to develop a good relationship between the community and Neighbourhood Police Team.</p>	<p>Through a few emails to key partners the issue of youths causing disruption in library was not only addressed but they now have a service dedicated for them to use. It was important that young people are not dissuaded from using public assets like the library and that they have a place to study and learn.</p>

Residents Group & Food Pantry - Glebe Farm & Tile Cross

Location	Challenge	Action	Results	Next Steps	Learning
Cotterills lane, Glebe Farm & Tile Cross	<p>There is no Food Pantry within easy walking distance of the Cotterills Lane area.</p> <p>This is an area of deprivation, The local primary school in the centre of the area have also expressed the need for a food pantry. During a ward forum, residents in the Cotterills Lane area of the ward raised they did not have a resident's group or any local activities or food pantry.</p>	<p>Formation of a resident's group facilitated by the NAC & activities are being investigated, in particular the creation of a food pantry.</p> <p>NAC currently looking for local venue, as the social club's charge is unaffordable, is working to solve this issue with the Councillors & has meetings with the local school & church in the coming weeks to try & secure a venue.</p>	<p>Resident meetings are well attended in the area by residents & actions are being progressed.</p> <p>NAC has sourced halal food provider, as there is a large part of the community that are of Islamic faith, volunteers have been sourced from the community who are also willing to complete online courses for food hygiene certificates. Bank account set up.</p>	<p>Meetings have been arranged with external organisations, the school & church in the area to discuss the venue.</p> <p>Source a fridge freezer – if the venue hasn't got one or find some funding to buy one.</p> <p>Fareshare contacted for costs & delivery. Once a venue is located, volunteers to complete food hygiene online courses.</p> <p>Register with environmental health as a food pantry once a venue has been sourced</p>	<p>Local NAC intervention has been able to formalise a residents group and galvanize it into action to address a local need.</p>

Youth Provision - Quinton

Location	Challenge	Action	Results	Next Steps	Learning
Quinton	At Quinton Ward forum an item was raised regarding a perceived lack of youth provision within the area. Several of the most engaged residents have been very vocal about their attempts to work with young people which have been well received, but due to a lack of facilities, volunteers and issues around Covid, the plans have fallen by the wayside.	<p>A meeting was organised with stakeholders and engaged residents to look at the facilities available and discuss possible actions. There is a purpose built MUGA which is underused due to a lack of supporting facilities such as equipment storage, and shelter. Some engaged residents historically came up with a plan for a large vandal-proof 'pod' in the area but due to cost and planning requirements have proceeded no further. The NAC is enquiring whether the plans can be achieved.</p> <p>In the shorter term, the NAC is supporting the CIC to get their Community Hub Open.</p>	<p>NAC is in close communication with the group and has recently sent links to organisations who can provide laptops.</p> <p>There is no furniture in the new hub and so a NAC small grants bid has been made for this equipment.</p> <p>There is a renewed excitement that old plans can be revived. We are in the very early stages at present, and NAC liaised with CSDO who provided a number of leads to contact about potential funding streams for the long-term project.</p>	<p>NAC will continue to make enquiries and find out as much as possible regarding the planning implications/process in advance of pushing the next stage of the scheme forward, which will be finding funding for the project.</p> <p>The hub will be a food pantry, community kitchen, meeting place and, somewhere for young people to undertake activities. They are keen to focus their efforts into running activities for youngsters, running a young person's drop in where they can organise litter picks, craft activities, gardening/veggie growing and cooking lessons.</p>	The local community are often able to see innovative solutions to local problems, but need support in order to realise these and navigate their way through complex planning and funding applications.

New bench, Fox Hollies - Acocks Green

Location	Challenge	Action	Results	Next Steps	Learning
Fox Hollies, Acocks Green	<p>The benches around the Fox Hollies Road Shopping area are worn, damaged or need replacing.</p> <p>The area has a variety of shops, it is also located near a community centre & bus stops so would provide a welcomed rest stop for people</p>	<p>NAC contacted Crown Paints to see if they could provide a free bench.</p> <p>Housing has been asked for authorisation as this is complimentary from a BCC Housing Contractor.</p>	NAC has sourced a free recycled bench from Crown Paints.	<p>Liaise with the groups on the best position to locate the bench.</p> <p>Liaise with Highways/parks on if the bench to be installed is allowed to go in the location.</p> <p>Once authorisation from Housing & Highways received Crown Paints will install in the agreed location.</p>	<p>Improvements to the local area can be achieved with limited funds by utilising BCC's existing networks with contractors to provide social value. The NAC's local role is then able to focus that social value where residents see the need.</p>

Brookvale Park, Day of Action - Stockland Green

Location	Challenge	Action	Results	Next Steps	Learning
Brookvale Park, Stockland Green	Local residents are keen to see a refreshed and improved park with new equipment, welfare facilities, refreshment area, safer walkways, improved lighting, reduced anti-social behaviour issues, etc.	<p>Engaged with residents and stakeholders about carrying out a community action day. Community meetings were held with stakeholders to adopt a partnership approach. This partnership included</p> <ul style="list-style-type: none"> •Community Pay Back •BCC Parks Department •KRT •Residents •Ward Members <p>The scope of work for the day were:</p> <ul style="list-style-type: none"> (a) Painting: Gates, Bollards, Rails (b) Pruning: Twigs, Branches (c) Sweeping: Walkways, Pathways (d) Litter Picking: As needed 	<p>Sixteen people carried out tasks on the day clearing footpaths, pruning and trimming trees and hedges and picking up litter. The improvements were visible which resulted in users of the park giving compliments about the improvements.</p> <p>Other community action day activities will be carried out later in the year.</p>	To develop a deliverable improvement action plan for the park.	<p>Although the day was successful, the activity was done in January and many people didn't turn up owing to the weather conditions. On reflection it would be better to carry out work in the Spring. This is a good example of working in partnership with residents. They take pride in their involvement and welcome the opportunity to contribute to a community asset</p>

Brookvale Park, Day of Action, Stockland Green



Task & Finish Group - Bordesley & Highgate

Location	Challenge	Action	Results	Next Steps	Learning
Gooch Street / Horton Square, Bordesley & Highgate	<p>Aggressive behaviour from rough sleepers.</p> <p>Drug taking behind the shops at Horton Square and at the car park attached to St Martins youth centre.</p> <p>Empty council flats, as hard to find tenants.</p> <p>Flytipping/ rubbish at specific locations including outside of commercial premises.</p> <p>Double yellow parking outside the shops.</p> <p>Groups gathering /drinking on a daily basis.</p> <p>Used syringes found at multiple location across the area including the subway steps.</p>	<p>NAC is leading on a task and finish group agreed through the Local Partnership Delivery Group. Two meetings taken place so far.</p> <p>Highways contacted regarding Cumberland Ave fly tipping and the subway.</p> <p>Parking issue has been passed to the patrolling Civil enforcement team.</p>	<p>Trident reach and BCC Community Safety team have visited the areas to try and engage with the rough sleepers.</p> <p>Updated information shared by the Police and St Martins.</p> <p>Police aware of on-going issues of drug taking and are taking action.</p> <p>Bag searches conducted by waste management & investigation into fly tipping commenced.</p>	<p>3rd task & finish meeting planned 27-3-2023.</p> <p>Waste management non compliance visits to take place with business premises.</p> <p>Property services identified as a key player which need to sit around the table.</p> <p>NAC and Police trying to get residents on board with statements re ASB</p>	<p>Increased departmental and partnership working allows for better responses to complex issues.</p> <p>Getting the right people around the table can be challenging to co-ordinate.</p>

Traders Association - Alum Rock

Location	Challenge	Action	Results	Next Steps	Learning
Alum Rock Road,	Local Traders Association feel frustrated because of their concerns around litter, traffic and crime.	<p>NAC Arranged a meeting with the chair of the trader's association. Concerns noted.</p> <p>Agreed actions on number of issues:</p> <p>Arrange a meeting with the police to discuss 'Chaand Raat' (celebration before Eid)</p> <p>Arrange a meeting with planning to discuss issues around parking / traffic.</p>	Meeting arranged with the local police to discuss 'Chaand Raat' Meeting arranged with planning department, local MP and trader's association.	<p>Look at further actions / concerns raised by the trader's association including:</p> <p>-Beggars on Alum Rock Road safety and quality of life</p> <p>-Street lighting out in BCC car park</p>	Connectivity needed between BCC departments and the local residents to address concerns within the wards. NAC able to bridge that gap.

Fly Tipping, Springfield Road - Sparkhill

Location	Challenge	Action	Results	Next Steps	Learning
Springfield Road, Sparkhill	Overflowing bins/black bags. Bins missed for collection. Black bags/furniture/bric a brac constantly dumped at site	NAC contacted letting agency and managed to trace landlord. Liaised with Landlord, Assistant Service Manager from FWM and Waste Enforcement Officer to highlight the issue.	The landlord decided to erect a fence to prevent further fly tipping on land. Regular bin collection needs were highlighted and arranged by ASM. Any breaches found/filmed by CCTV also installed by landlord were forwarded to enforcement.	The bins are collected regularly and put back. The area is monitored and kept clean. Enforcement have followed up with evidence found. Continue to monitor.	Addressing historical problems requires investing time in working with BCC & partners to design out the problem. NAC resource enables such issues to be unpicked.

Fly Tipping, Springfield Road - Sparkhill



Robberies - Weoley & Selly Oak

Location	Challenge	Action	Results	Next Steps	Learning
Canal from Selly Oak to University	Since January there has been an increase in robberies along the Birmingham to Worcester Canal near the Selly Oak retail park which is situated in the northern part of Weoley and Selly Oak ward. The offenders have been targeting University of Birmingham International students predominantly from the Chinese community. The issue was raised at the Southeast LPDG meeting.	NAC has approached the Chinese Society to put some safety messaging out to the University of Birmingham Students in Mandarin and Cantonese. The message also includes where to go on campus if you feel unsafe, UoB security and the UoB Police Team. The University of Birmingham Police Team have conducted patrols with the Security and Community Safety Team to prevent further offences taking place.	Messaging to be released to campus students shortly.	Identify further partners from the Selly Oak retail park from the private sector who could potentially assist. Commercial premises situated adjacent to the problematic spot and could potentially be a haven for trying to seek safety.	Swift action taken between partners to reduce the number of offences along the stretch of the canal.

St Davids Church - Weoley & Selly Oak

Location	Challenge	Action	Results	Next Steps	Learning
St Davids Church, Shenley Green	NAC approached by St Davids Church Shenley Green about expanding the Welcome Space coffee morning on Thursday mornings and session on Friday to become a warm space. They required funding to expand their provision.	Connected St Davids Church Shenley Green with Community Champion at Asda to access funding opportunities and extra resources that could be secured for the Warm Welcome Space. NAC supported application has been submitted to ASDA Community Fund for £500 NAC has linked St Davids Warm Welcome Space into the others situated around Northfield, Bartley Green, Shenley and Weoley Castle to provide a comprehensive guide of where local people can access further support to help ameliorate the cost of living crisis.	St Davids have secured £500 from the Asda community trust, and this has led to an additional Warm Space coffee morning being open on Tuesdays.	Secure additional funding to maintain the Tuesday warm space for next Winter.	NAC in place to connect local stakeholders together to address a need for the local community.

Great British Spring Clean - Shard End

Location	Challenge	Action	Results	Next Steps	Learning
The Yorkswood, Shard End	Community Payback were looking for projects to take on as part of the Great British Spring Clean	Raised the possibility of a spring clean at NAC steering group and asked for location suggestions. A specific location at the Yorkswood was agreed upon. A walkabout was conducted with the Chair for the Yorkswood Residents Group and the Community Payback Co-ordinator. NAC explored possible facilities for the Community Payback team to use.	Scouts agreed to their facility being used by Community Payback during the project.	Further meeting with Community Payback, Scouts & Yorkswood Resident group to plan day of action.	Using the NAC steering group as a vehicle for localism, allowing residents to pinpoint where services should be delivered.

Neighbourhood Forum - Stockland Green

Location	Challenge	Action	Results	Next Steps	Learning
Slade Road, Stockland Green	<p>High concentration of exempt housing. Particularly concentrated in and around Slade Road and George Road area. This comes with associated ASB.</p> <p>There are limited local community or residents fora where residents could present the issues and work on solutions.</p> <p>Various partners such as the Police, Ward Members, MP and Exempt accommodation officers operate in the area and are trying to resolve the issues.</p>	<p>The NAC set up the Stockland Green Forum in October 2022. The forum meetings enable service providers, stakeholders and residents to discuss neighbourhood issues, and to seek actions to address them.</p> <p>The meetings are well attended with 28 people in attendance at the last meeting. The forum is attended by residents, the Police, Elected Members, Exempt Accommodation Team, Erdington Neighbourhood Network Scheme, Kingstanding Regeneration Trust, Park Keeper and various community groups.</p>	<p>Local issues identified and plans to resolve developed including:</p> <p>Removal of Flytipping items, streets swept and cleaned, litter picked up on streets, rubbish removed from street pavements, bulk collection via mobile household recycling truck.</p> <p>Increased networks and partnerships with various organisations.</p> <p>Direct lines of communication with service providers such as the police and BCC officers.</p> <p>Senior Managers more aware of the local issues.</p> <p>The Exempt accommodation team are gaining more intel allowing for more actions against landlords.</p>	<p>22nd March- Partnership Meeting to look at the street sex trade issue</p> <p>Proposed development of Strategic Partnership meeting with Senior Officers to respond to the Exempt accommodation issue</p>	<p>We are living in a Social Media age where people are able to tell their own stories via various platforms. Most of the times these stories are negative and BCC needs to be able to respond in a positive way to these stories</p> <p>The issues seem to be expanding. In order to make an impact and to start seeing tangible results, the area needs special intervention.</p> <p>Hold regular Forum meetings to feedback to the community on progress and action.</p>

Charity Friends - Kingstanding

Location	Challenge	Action	Results	Next Steps	Learning
Warren Farm Road, Kingstanding	<p>NAC identified a lack of awareness from community organisations about others in the area. This has an impact on residents who need to access services for help. To enable signposting and cohesive partnership working there was a need to bring the charities together.</p> <p>The Charity Friends Networking event was organised as an opportunity to engage and get organisations familiarised with the NAC role and funding, to build a professional rapport with those who work in this sector, and to be able to assist the Community in areas they may need.</p>	<p>In partnership with New Heights, the NAC attended several planning meetings and invited as many organisations and charities as possible that serve the community of the Kingstanding Ward.</p> <p>Developed a presentation, flyer, feedback forms, organised guest speakers and a team building quiz. We aimed to facilitate an informative networking experience.</p>	<p>The Charity Friends Networking event was an overall success. 10 different organisations and a total of 20 people in attendance. The guest speakers were able to bring awareness of initiatives in the area and useful information to enhance or benefit their services. The feedback was positive and most said that the event was informative, useful and beneficial. Many attendees wanted a future event. From the responses received the event has improved the ability to signpost, and work cohesively together to bring effective change in the community.</p> <p>A Charity Friend emailing list has now been created as requested by the attendees, to continue the development of the network.</p>	<p>New Heights and the NAC have discussed the success of the Charity Friends Networking event and possible further collaboration in the future on an annual basis. Charity Friends has the potential to grow and develop into something which will further benefit communities.</p>	<p>The event enabled us to develop and increase the understanding of the services offered within the Ward. It provided the opportunity for organisations to promote the work they undertake and share initiatives and ideas to enhance and improve the environment and change individuals and communities for the better.</p>

Youth Provision - Harborne

Location	Challenge	Action	Results	Next Steps	Learning
Welsh House Farm, Harborne	Youth ASB in the Welsh House Farm area of Harborne. Since Covid, there has been a loss of youth provision in the area and police have received many complaints from the local Golf Club related to youths causing antisocial behaviour on a public path that goes through the facility. Furthermore, there are complaints of youths hanging around the blocks smoking cannabis and causing fear to the residents. There is a real fear that some of the young people are at risk of entering the criminal justice system and so intervention is needed.	Arranged a walkabout around Welsh House Farm to discuss the area and the challenges faced, with the local neighbourhood policing team, an Active Wellbeing representative, The Haven community centre, and the B32 Community representatives (who wanted to explore if anything planned could be replicated in their area), the Co-op Community Champion, some interested residents and the Community Connector from Early Help Edgbaston.	A representative from the Haven Centre led the group around the area, showing first the MUGA and youth pod. The pod was in poor condition internally and we discussed a bid for the NAC small grant funding to replace equipment. Discussed the challenges of the area and the work the Haven do for young people. There was a strong emphasis on asking the youths what precisely they want and working with them directly, which could include re-establishing the old Youth Forum. It was a very positive afternoon and everyone in attendance felt they would be able to contribute to working with the local youths.	A bid for funding has been received from the Haven Centre. The NAC is looking for ways to engage with young people to find out what they want. Liaising with sporting organisations regarding 'taster' sessions at the MUGA to monitor the interest and exploring if any of the popular activities can be formally established within the community. Meeting a boxing club to discuss outreach work with young people. Met with Sported UK who have agreed to introduce the NAC to the relevant department within the FA to see whether they can support any endeavour to establish a football team in the area.	Capitalising on existing community assets and active residents enables provision to be created to address locally identified needs.

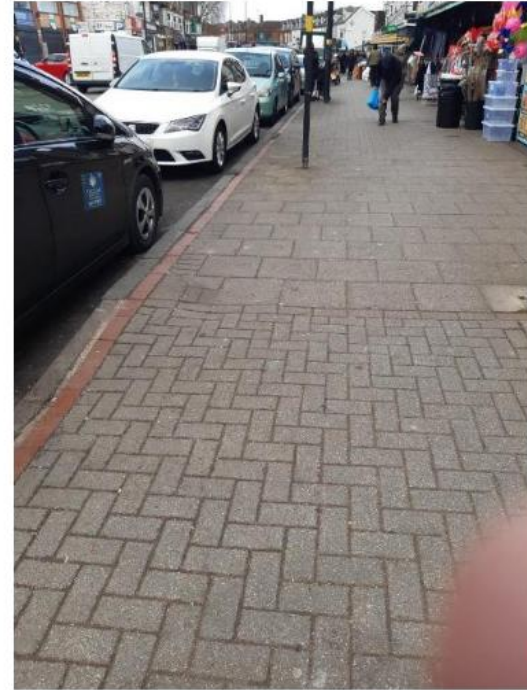
Finchley Park - Kingstanding

Location	Challenge	Action	Results	Next Steps	Learning
Finchley Park, Kingstanding	Youths/gangs are utilising the area to facilitate criminal behaviour. Cars, motorbikes, scooters and stolen goods are being stashed under the overgrown brambles, trees, and hedges. Motor vehicles are being burnt out. Police are reporting a significant number of Anti-Social Behaviour incidents in the park which is also used as an escape route due to the number of entrances. There is no street lighting, dog bins /bins, there are parts which have graffiti, and the park is littered with rubbish.	<p>Working in partnership with West Midlands Police, Local Councillors, Senior Park Ranger, Park Manager, Community Payback, and other partnership agencies. We aim for the community and residents to utilise the park in a more beneficial and productive way. Recognising the need for the park to become a greener, cleaner, safer area.</p> <p>NAC input and attendance at Park visits and monthly catchup meetings. Actions include coordinating the school participation, resident/community consultation and establishing the Friends of Finchley Park.</p>	<p>Together with the Neighbourhood Police a residents consultation letter has been sent out to gather the views and thoughts from the community on how they would like to see and use the park. We have also highlighted the chance for them to be involved in a community/resident's group. Police Cadets posted the letters and responses will be received by email no later than 7th April.</p> <p>NAC working with 3 nearby primary schools who are very interested to be involved in the project, possibly adopting a space for woodland/nature educational projects. NAC arranged to meet with the Senior Park Ranger to see what we can achieve.</p>	<p>Evaluate feedback received from consultation letter</p> <p>Continue to work with local schools & residents to develop the future of the park.</p>	<p>The project is still ongoing but partnership working has been imperative in providing a solution to the community's needs.</p> <p>Going beyond consultation of residents and encouraging active participation in decision making and physical changes to the local park will lead to a greater buy in and a space more in tune with the needs of the local community.</p>

Fly Tipping – Sparkbrook & Balsall Heath East

Location	Challenge	Action	Results	Next Steps	Learning
Stratford Road, Sparkhill	Street vendor cart fly tipped onto Stratford Road.	<p>NAC spoke to traders enquiring if they knew where the cart had come from. One of the traders alleged a specific perpetrator. NAC spoke to them, they denied any knowledge.</p> <p>NAC visited a trader who had CCTV very close to where the fly tipping occurred. Asked to look at the CCTV, which showed the alleged perpetrator had put the vending cart on the highway.</p> <p>NAC spoke to the perpetrator, explained they would be proceeding with their beat walk and to ensure the cart was removed before they returned.</p>	Fly tipping removed.	Continue to monitor the area.	<p>On the ground intel, and joined up work with traders following build up of trust and working relationship invaluable in helping resolve this matter.</p> <p>NAC role enabled this to be resolved before becoming a fly tipping report or an enforcement problem, reducing further workload for other teams.</p>

Fly Tipping – Sparkbrook & Balsall Heath East



Emerging themes

- Impact of the cost of living crisis
- Increasing poverty levels within the city, including energy and digital poverty
- Increased community safety requirements
- Increasing demand for health and wellbeing intervention
- Reducing resources
- The need to effectively engage and communicate within wards and neighbourhoods

SWOT Analysis – November 22

Strengths	RAG Rating	Weaknesses	RAG Rating
Two previous successful Neighbourhood Management programmes and constituency working good practice to draw upon	G	Short-term funding – programme needs to be 3-years as a minimum to have impact	R
Funding in place for a 12-month pilot.	G	Partnering of wards – 2.5 days per week, per ward	R
NAC post developed in partnership with councillors (previous assistant leaders)	G	Danger of delivery focus being too broad	R
Immediate placed based impact. NACs have been able to successfully embed themselves in localities and establish local links with councillors, residents and stakeholders in most cases.	A	Buy-in from service area link officers (cross directorate)	R
		All wards requiring neighbourhood action coordination do not have an officer in place.	R
Opportunities	RAG Rating	Threats	RAG Rating
Learning from the pilot	A	Short-term funding – programme needs to be 3-years as a minimum to have impact	R
Local buy-in from councillors, residents and stakeholders	A	Limited programme, not including all wards	R
Testing new ways of coordinated localised working and interventions	A	Council driven priorities rather than a combination of locally driven and council driven	R
Local area-based intervention funding	A	Lack of buy-in from internal officers (service area link officers), cross directorate.	R
Learning from pilot evaluation to refine the NAC programme.	A		
Exploring the opportunity to extend the programme to other wards, or to redeploy NAC according to new metrics/emerging priorities and needs.	A		

Risk Mitigation

Weaknessess / Threats	Mitigations
Partnering of wards – 2.5 days per week, per ward	Focus delivery on achievable actions. Regular reviews of workloads.
Danger of delivery focus being too broad	Limit actions to ensure capacity for delivery. Regular review of action plans and delivery.
Buy-in from service area link officers (cross directorate)	Working with relevant SALOs to highlight project and build good practice and partnership working going forward.
All wards requiring neighbourhood action coordination do not have an officer in place.	Resources considered as part of 2023/24 budgeting process. Initial evaluation report to be produced to enable wider roll out to be decided
Limited programme, not including all wards	Resources considered as part of 2023/24 budgeting process. Initial evaluation report to be produced to enable wider roll out to be decided
Council driven priorities rather than a combination of locally driven and council driven	Although priorities are identified at council level. Specific actions are identified at local level from community input.
Lack of buy-in from internal officers (service area link officers), cross directorate.	Address any blockages with relevant officers and develop working practises to ensure positive benefit for all services involved.

Feedback

- “[NAC] has been invaluable in the work we do, being the link between council and statutory / non statutory partners means we have achieved more since [NAC] arrived to benefit the community than I was able to so for the 2 years prior. It would be a huge step backwards if the role did not exist.” – **Sergeant Chris Gallon, West Midlands Police**
- “The Tilecross Residents Group are delighted to have the support of [NAC], A bit of fresh air after many years of fighting to get to the right person and to get things done, [NAC] has already made a major difference in the short space of time since working with us. We are really looking forward to the year ahead- onwards and upwards” - **Teresa Minnis, Chair, The Tile Cross Residents Neighbourhood Forum**

Feedback

- I have found it very helpful to have a NAC in post... [NAC] has been very knowledgeable about funding stream and places that can help at Stanhope. [NAC] has networked well and brought organisations together. - **Monica Lee, Community Development Projects and Initiatives Co-ordinator, Birmingham City Council**
- “Our NAC is proving to be a real ‘action woman’ on the ground who can signpost residents to organisations and help. I think Neighbourhood Action Coordinators will pick up valuable LEARNING which I hope will be fed back to enable the Council to also learn what the barriers are we need to push away to get things done locally to make our neighbourhoods better places to live.” – **Councillor Bridle, Glebe Farm & Tile Cross Ward.**