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|                           | <b><u>Agenda Item: 9</u></b>  |
| <b>Report to:</b>         | <b>Birmingham Health &amp; Wellbeing Board</b>                                      |
| <b>Date:</b>              | <b>3 October 2017</b>   |
| <b>TITLE:</b>             | <b>BIRMINGHAM CITY COUNCIL'S VISION AND STRATEGY FOR ADULT SOCIAL CARE SERVICES</b> |
| <b>Organisation</b>       | <b>Birmingham City Council</b>  |
| <b>Presenting Officer</b> | <b>Graeme Betts</b>   |

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| <b>Report Type:</b> | <b>Information</b> |
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| <b>1. Purpose:</b>   |
| This is a draft report to seek a discussion on the Vision and Strategy for Adult Social Care services in Birmingham. |

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| 2. Implications: # Please indicate Y or N as appropriate] |                    |   |
| BHWB Strategy Priorities                                  | Child Health       |   |
|   | Vulnerable People  |   |
|   | Systems Resilience |   |
| Joint Strategic Needs Assessment                          |                    |   |
| Joint Commissioning and Service Integration               |                    | Y |
| Maximising transfer of Public Health functions            |                    |   |
| Financial   |                    | Y |
| Patient and Public Involvement                            |                    |   |
| Early Intervention  |                    |   |
| Prevention  |                    |   |

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| <b>3. Recommendation</b>  |
| 3.1 To discuss the Vision and Strategy for Adult Social Care services in Birmingham |

#### 4. Background

- 4.1 There are a number of challenges facing the Council in supporting adults and older people including: more people living longer with more complex needs; significant numbers of young adults who have disabilities or who suffer from mental illness; people having higher expectations of the public sector; and significantly reduced level of resources. Consequently, changes are needed to the type of services that are arranged and provided, and to the way services are organised and delivered
- 4.2 The desired outcomes for adults and older people in Birmingham are that they should be resilient, live independently whenever possible, and exercise choice and control so they can live good quality lives and enjoy good health and wellbeing. The Vision and Strategy for Adult Social Care Services addresses potential barriers and obstacles to delivering these outcomes. It also provides a framework for the actions required to modernise Adult Social Care Services in Birmingham.
- 4.3 There are a number of challenges facing the Council in supporting adults and older people including: more people living longer with more complex needs; significant numbers of young adults who have disabilities or who suffer from mental illness; people having higher expectations of the public sector; and significantly reduced level of resources. Consequently, changes are needed to the type of services that are arranged and provided, and to the way services are organised and delivered
- 4.4 The desired outcomes for adults and older people in Birmingham are that they should be resilient, live independently whenever possible, and exercise choice and control so they can live good quality lives and enjoy good health and wellbeing. The Vision and Strategy for Adult Social Care Services addresses potential barriers and obstacles to delivering these outcomes. It also provides a framework for the actions required to modernise Adult Social Care Services in Birmingham.
- 4.5 The Vision and Strategy for delivering the outcomes comprises eight key elements:
- **Information, advice and guidance**  
People need access to high quality information, advice and guidance. Whenever possible and appropriate, they need to be able to self-serve, or for their carers and families to do so on their behalf. The range of services that people can access directly will be increased and it will be easier for carers to have their needs assessed.
  - **Community assets**  
Local groups need to be enabled to provide the wide range of support that helps people to remain in the community. This approach needs to be supported by: a corporate emphasis on locality working; engagement with GP practices; and integrated provision across formal social care services, health services and a diverse range of community assets.
  - **Prevention and early intervention**  
People need to be able to access prevention and early intervention services

quickly and at any time in their lives to help maximise their independence. A comprehensive ongoing strategy for prevention is required that anticipates potential need and ensures that public sector and third sector organisations are joined up in their approaches. A multi-organisation group needs to take the lead on prevention and there needs to be investment in and development of preventative services.

- **Personalised support**  
Social work and care management services will be re-organised. They will move from assessing people for services to assessing them for the outcomes they want and the assets they have to achieve them.
- **Use of resources**  
It is imperative that resources are used effectively. To deliver this element of the strategy, a review of the use of resources will provide a framework for moving resources to areas that can deliver best value. There will be ongoing monitoring and review of spend to ensure that resources are maximised.
- **Partnership working**  
Services need to be integrated and built on partnership working using multi-disciplinary teams and, where feasible, single points of access. The Council and its partners need to work as a whole system and to embrace locality working.
- **Making safeguarding personal**  
We must 'make safeguarding personal' and understand what outcomes people want from safeguarding enquiries and actions. Safeguarding must be seen as everybody's business and kept in the public eye. The strategy for safeguarding needs to be implemented and the service and its performance regularly reviewed.
- **Co-production**  
All services should be co-produced with users and carers. Ongoing engagement needs to be at the heart of commissioning and service delivery. To deliver this element of the strategy, an approach to co-production needs to be implemented across all services.

#### 4.6 Evaluation of alternative option(s):

Do nothing – This would not deliver the actions required to modernise Adult Social Care Services. Alternative options for the delivery elements of the strategy will be considered and evaluated through the development of specific programmes and projects.

- 4.7 The Vision and Strategy provide a framework for the actions required to modernise Adult Social Care Services in Birmingham in order to improve the health and wellbeing of adults and older people.

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| <p><b>5. Compliance Issues</b></p>  |
| <p>5.1. The Vision and Strategy is consistent with the Council's 'Vision and Priority 2017-2020' and supports the priority of Health – A great city to grow old in.</p> <p>This priority includes: promoting independence of all our citizens; joining up health and social care services so that citizens have the best possible experience of care tailored to their needs; and preventing, reducing and delaying dependency and maximising the resilience and independence of citizens, their families and the community.</p> <p>5.2 The Vision and Strategy provides an overview of how Adult Social Care Services will contribute towards the corporate priority of Health.</p> <p>5.3 <b>Financial Implications</b></p> <p>5.4 Approval of the Vision and Strategy does not commit the local authority to specific expenditure. The importance of using resources effectively is highlighted and changes arising from the Vision and Strategy will be aligned with the development of the Council's long term Financial Plan. This will set the direction for future consideration of savings proposals for Adult Social Care &amp; Health.</p> |
| <p><b>6. Consultation</b></p>   |
| <p><b>6.1 Internal</b></p> <p>Engagement sessions have taken place on the draft vision and strategy with: Cabinet Members for Children, Families &amp; Schools and Transparency, Openness &amp; Equality; the Chair of the Health and Social Care Overview and Scrutiny Committee; Executive Management Team (EMT); Corporate Leadership Team (CLT); Economy Directorate Management Team; Corporate Director of Place; Health and Wellbeing Board; and the Adult Social Care &amp; Health Directorate Leadership Team.</p> <p>Engagement sessions have also taken place with the Adult Social Care &amp; Health Directorate staff group.</p> <p>Response to the Vision and Strategy by internal stakeholders has been positive.</p> <p><b>6.2 External</b></p> <p>Engagement sessions have taken place with: service users; carers; the Citizens Panel; single and multi-faith groups; community groups; Third sector and Supporting People providers; Birmingham Voluntary Service Council (BVSC); care providers and with Clinical Commissioning Groups and trusts in the Health sector.</p>  |

## **10. Risk Analysis**

An Equality Assessment (EA) was carried out in September 2017. The Vision and Strategy is relevant to all protected characteristics. By enabling the outcomes to be delivered the Vision and Strategy will have a positive impact on citizens, service users and carers and we will continue to meet our responsibilities under the Care Act 2014. The Vision and Strategy will potentially have an adverse impact on employees of Adult Social Care Services, arising from re-organisation of social work and care management services with changes to work location. Mitigation of the impacts of specific proposals arising from this Vision and Strategy will be in line with the Council's agreed policies and procedures.

## **Appendices**

Appendix 1- Vision and Strategy for ASCH

## **Signatures**

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| <b>Chair of Health &amp; Wellbeing Board<br/>(Councillor Paulette Hamilton)</b> |  |
| <b>Date:</b>  |  |

The following people have been involved in the preparation of this board paper:

Graeme Betts