

**Members are reminded that they must declare all relevant pecuniary and non-pecuniary interests relating to any items of business to be discussed at this meeting**

**BIRMINGHAM CITY COUNCIL**

**NEIGHBOURHOOD AND COMMUNITY SERVICES OVERVIEW AND SCRUTINY COMMITTEE**

**THURSDAY, 18 FEBRUARY 2016 AT 14:00 HOURS**  
**IN COMMITTEE ROOM 6, COUNCIL HOUSE, VICTORIA SQUARE,**  
**BIRMINGHAM, B1 1BB**

**A G E N D A**

**1 NOTICE OF RECORDING/WEBCAST**

The Chairman to advise the meeting to note that this meeting will be webcast for live and subsequent broadcast via the Council's Internet site ([www.birminghamnewsroom.com](http://www.birminghamnewsroom.com)) and that members of the press/public may record and take photographs. The whole of the meeting will be filmed except where there are confidential or exempt items.

**2 APOLOGIES**

To receive any apologies.

**3 - 14**

**3 MINUTES**

To confirm the Minutes of the last Meeting held on Thursday, 21 January 2016.

**4 MATTERS ARISING**

To discuss matters arising.

**15 - 66**

**5 BIRMINGHAM COMMUNITY SAFETY PARTNERSHIP**

ACC Marcus Beale and Mashuq Ally, AD Equalities, Community Safety and Cohesion

**67 - 110**

**6 NEIGHBOURHOOD CHALLENGE INQUIRY**

Evidence gathering

7     **WORK PROGRAMME**

To discuss the work programme

8     **OTHER URGENT BUSINESS**

To consider any items of business by reason of special circumstances (to be specified) that in the opinion of the Chairman are matters of urgency.

9     **DATES OF MEETINGS**

All Meetings scheduled for the following Thursdays at 1400 hours in the Council House:-

17 March in Committee Room 2

21 April in Committee Room 6

10    **REQUEST(S) FOR CALL IN/COUNCILLOR CALL FOR ACTION/PETITIONS RECEIVED (IF ANY)**

To consider any request for call in/councillor call for action/petitions (if received).

11    **AUTHORITY TO CHAIRMAN AND OFFICERS**

Chairman to move:-

'In an urgent situation between meetings, the Chair jointly with the relevant Chief Officer has authority to act on behalf of the Committee'.

## BIRMINGHAM CITY COUNCIL

**NEIGHBOURHOOD AND  
COMMUNITY OVERVIEW AND  
SCRUTINY COMMITTEE  
21 JANUARY 2016**

**MINUTES OF A MEETING OF THE NEIGHBOURHOOD AND COMMUNITY  
OVERVIEW AND SCRUTINY COMMITTEE HELD ON THURSDAY,  
21 JANUARY 2016 AT 1400 HOURS IN COMMITTEE ROOM 6, COUNCIL  
HOUSE, BIRMINGHAM**

**PRESENT:-**

Councillor Iqbal in the Chair;

Councillors Atwal, Cartwright, Harmer, Hartley, Jenkins, Mackey, O'Reilly, Pears, Phillips Spence and Williams.

**ALSO PRESENT:-**

Mashuq Ally	- Assistant Director, Equalities, Community Safety and Cohesion
Claire Berry	- Senior Service Manager, Safer Places
Kevin D Hubery	- Head of Strategic Policy
Gary Ladbroke	- Integrated Services Head
Rose Kiely	- Group Overview and Scrutiny Manager
Amanda Simcox	- Scrutiny Research and Policy Officer
Marie Reynolds	- Committee Services

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**NOTICE OF RECORDING**

- 62 It was noted that the meeting was being webcast for live or subsequent broadcast via the Council's Internet site ([www.birminghamnewsroom.com](http://www.birminghamnewsroom.com)) and that members of the press/public may record and take photographs. The whole of the meeting would be filmed except where there were confidential or exempt items.

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**APOLOGIES**

- 63 Apologies were submitted on behalf of Councillors Hartley for lateness and Lines for his inability to attend the meeting.

**MINUTES**

- 64 The Minutes of the meeting held on 17 December 2015, having been circulated to Members, were confirmed and signed as a correct record, subject to the following amendment: that Councillor Phillips' name to be deleted from the last Minutes as she was not in attendance.
- 

**CHAIRMAN'S WELCOME**

- 65 The Chairman welcomed Councillor O'Reilly to the Committee as he was now replacing Councillor Phillips.
- 

**CHILD POVERTY**

Mashuq Ally, Assistant Director, Equalities, Community Safety and Cohesion reported that the child poverty commission came into existence in June 2015 with the overall aim of the commission, was to examine the extent of the impact of poverty and inequality across Birmingham, identifying the key challenges and issues, and report on causes and possible solutions.

The role of the commission was to establish clear future targets for child poverty and to set out in child poverty, challenges for Birmingham and to update the needs assessment, in order to understand the scale of challenges, produce a Birmingham child poverty strategy or framework for action, whereby building on local and national practice and to explore new approaches.

Mashuq Ally reported, to establish a co-ordinated approach in reducing child poverty, by bringing together a forum to address child poverty, identify and determine the impact of poverty on different groups, communities and geographical areas most at risk and lastly, make a policy recommendation on integrated approaches to mitigate the effects of child poverty.

With this range of roles, a commission was brought together whereupon he subsequently detailed the membership. He stated that the commission had met on a number of occasions and highlighted that an important aspect was that they were independent, playing an important part in shaping whilst still having a relationship with the city council and its partners. Reference was made to the work strands around communication, strategy research and review activities to support evidence gathering, and in particular, looking at the symptoms and causes of child poverty, the action that was needed and identifying activity and what worked.

Consequently, the commission carried out a child poverty needs assessment that had driven the work around child poverty. In addition to the needs assessment, a number of focus group meetings with young people within the city had taken place in the areas of Aston, Lozells and Longbridge as the needs assessment had highlighted those areas. Focus group meetings with families who were suffering child poverty had taken place, and also evidence gathering

**Neighbourhood & Community Services Overview and Scrutiny Committee –**  
**21 January 2016**

from the voluntary community organisation who been working with children in poverty and their families. The establishment of a shadow board for young people had recently taken place which allowed the voice of young people feed into the work of the child poverty commission. The board had recently met and had nominated amongst them a chair to lead on the board.

It was noted that the material collected was now being analysed which would then be fed into the first draft report and would hopefully be presented at the March meeting.

With regard to Councillor Cartwright's comments relating to child poverty and the fact that it needed to be taken very seriously as children in poverty were often easy targets, and that it should be high on any agenda. Mashuq Ally highlighted that it was an important area which had been taken up by the new Leader of the City Council last week, and an issue that was highlighted was the role of housing around child poverty the impact this had on young people in becoming prey to all kinds of threats and what could be done in this area, which he agreed would be taken on board.

In response to comments and questions from Councillor O'Reilly relating to the commission, Mashuq Ally stated that at the moment, the commission through the department had taken evidence from a wide variety of stakeholders in the city, and also views of the financial inclusion partnership and from the Big Lottery in terms of the way in which it strategically used its resources.

He highlighted that there had been an important round table meeting with the private sector, whereupon a great deal of evidence had been taken from young people and families in communities. A considerable amount of evidence had now been collated which was being analysed whereupon the timeframe had now been pushed back, due to the volume of information gathered, which needed to be analysed and around about by June, would probably be when the report would be presented and disseminated to elected members and other stakeholders within the city. It was noted that the Chair of the commission was willing to come and speak in order to provide an update.

It was noted that the city council and partners had to be realistic with regard to what could be achieved, and how young people could be safeguarded, and that the recommendations reflected, were realistically delivered and monitored, in order that the agenda could move forward.

In response to comments and questions from Councillor Williams relating to information being provided earlier and the aim to eliminate child poverty, Mashuq Ally agreed to re-circulate the poverty needs assessment. He added that the reason there was not a more detailed report, was due to the fact that there was still a great deal more work to be undertaken. With regard to eliminating child poverty, he stated that there was the concern to eliminate, however, it would have to be done incrementally over a period of time and that the commission would not conclude in June and that the documents would build into a legacy programme recommendation and continuous process. There would be a legacy project which would enable all to keep moving this agenda

forward and see it as a dynamic process over a time, reducing child poverty and mitigating against the vulnerabilities that young people may have to face.

In response to Councillor Mackey's questions relating to timeframes, Mashuq Ally confirmed that the field work for this area began in July 2015 and was still ongoing and that a great deal of work was not built on desk top but field work.

In response to Councillor Pears and the importance that teachers and schools could play in recognising child poverty, Mashuq Ally confirmed that a great deal of evidence from teachers in schools had been recorded due to the fact that they were privy to a great deal of intimate information about poverty that young people suffered.

In response to several comments from Councillor Harmer, Mashuq Ally highlighted that one of the areas they were looking at closely was lone working parents, and subsequently provided examples of young mothers committed to looking after their children by placing them first and going without food themselves. He stated that some of the narratives were quite appalling and that there were many single parents in similar situations.

In response to Councillor Spence's comments, Mashuq Ally referred to what the commission had done so far around employment, and the related issue regarding those who could work in many cases albeit the wages received did not necessarily cover the cost of what they needed to support a decent life, and the fact that child care costs could absorb income received which often happened with female staff on low salaries. Reference was made to some work being undertaken on how child care could be supported

In response to Councillor Jenkins' relating to the shadow youth board, Mashuq Ally confirmed that the board was only just coming into being and that it comprised of a core group which presently reflected the range of communities in the city. He added that it was in its embryonic state at the moment and anticipated that it would take off within the next few months.

In response to the Chairman, Mashuq Ally stated that the next phase of the report would be to analyse and anticipated that by the end of March it would progress through to the writing stage. He added that before the final report was produced, that it go through the socialisation process and part of that was to take the report to members and ideally take to the chamber for debate.

The Chairman concluded by thanking Mashuq Ally for his presentation.

Upon further consideration, it was:-

66

**RESOLVED:-**

That the information and comments be noted.

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### **EQUALITIES AND COHESION TOOL KIT**

Mashuq Ally, Assistant Director, Equalities, Community Safety and Cohesion presented the following report:-

(See document No. 1)

Mashuq Ally introduced the tool kit and explained why the tool kit had been developed in order that schools could be monitored around equalities and community cohesion, and subsequently highlighted the 6 areas that the tool kit covered.

It was highlighted that the tool kit had gone through consultation with head teachers and primary school teachers and since September 2015, there had been a number of projects carried out involving young people in shaping the tool kit which included; 'football for peace' looking at ways in which young people develop relationships and promote values which completed on 11 December 2015 and was now being evaluated, and 'Stan's Café' which was looking at the vision of young people. It was noted that as the tool kit involved teachers and young people there was a buy in ownership by the education department.

In response to a question from the Chairman regarding timescales, Mashuq Ally anticipated that it would be completed by the end of March 2016.

The Chairman concluded by thanking Mashuq Ally for presenting.

Upon further consideration, it was:-

67

### **RESOLVED:-**

That the information be noted.

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### **ANTI SOCIAL BEHAVIOUR**

Claire Berry, Senior Service Manager, Safer Places presented a detailed presentation by referring to the following information briefing for Neighbourhood and Community Services Overview and Scrutiny Committee ASB Case Closures:-

(See document No. 2)

In response to several comments from the Chairman regarding anti-social behaviour cases and the point of tasking meetings, Claire Berry stated that if the right people were not there at tasking to make the decisions, then perhaps there was no point in holding the meeting. She believed that tasking was needed in an area where there were problems that needed to be addressed and when they had been resolved, there may not be the need for additional meetings. She stated if members believed that the neighbourhood tasking process was

not working in their area then suggested that it be escalated to a local neighbourhood safety partnership whereupon they always keep a review, or should do. She added that the neighbourhood tasking was a very important mechanism and if it was not working could prove to be an expensive process and a waste of time, and therefore urged members to contact one of the community safety people on the ground which would be raised within the community safety partnership.

Claire Berry referred to anti-social behaviour cases and confirmed that a case would be closed if there had been no re-occurrence during a 3 month period but would always maintain records of that case, and if needed to be re-opened, then the same case would be re-opened again. She referred to the usefulness of the 'trigger' process and whilst explaining how it worked agreed to circulate a copy of it to all elected members as requested.

In response to several comments and concerns from Councillor Harmer regarding anti-social behaviour cases and neighbourhood tasking, Claire Berry agreed that a poor response had been received with regard to a particular case and agreed to look into the detail of that case. She highlighted that in his particular area there was only one 'Think Family' support worker and whilst explaining the process added that it looked as though a number of things had gone wrong and reiterated that she would look into the case.

With regard to the neighbourhood tasking, she suggested that she could ask the community safety partnership in East Birmingham to carry out a health check of the state of neighbourhood tasking across the East of the City, and that a report would be sent to the local community partnership whereby members could see the results of it, and therefore if changes and improvements needed to be made, the safety partnership could make that happen.

Claire Berry referred to the outcomes case closure information that was received by members which illustrated how the department were trying to manage the demand coming through the door, which gave very little information about outcomes achieved. She highlighted that the department collected information monthly which comprised of a summary of all sorts of anti-social legal actions and suggested that there may be a way of sharing that information with members and agreed to take back for further consideration. She further highlighted the collection of customer service satisfaction around anti-social behaviour which indicates what residents felt about the service, adding that generally most residents were reasonably happy with the service received, and less happy with the outcome which was sometimes due to the mismatch in their expectations, but highlighted the importance of this, as it was utilised in trying to improve the service.

In response to further questions and comments from members, Claire Berry confirmed the drug dealing underpinned much of anti-social behaviour and the other increasingly identified trend was poor mental health in terms of victims of anti-social behaviour or people reporting anti-social behaviour. She started that as the service was quite accessible many people contacted the service that were not really experiencing anti-social behaviour but required support in other



areas. She stated that in the last 12 months, they had undertaken a lot of work with mental health in joined up working and having points of contact within the mental health service, so that when people needed that support they were able to refer them to the relevant area for help and assistance. She further stated that they now had mental health workers at the safer communities group which was not the case a few years ago. She highlighted that in terms of how elected members could help, it was about assisting the department in managing the demand with smaller resources available and the fact that issues had to be directed to the appropriate area, and that there was a need for residents to help themselves a little more. She referred to the mediation and restorative justice which were highly effective techniques for resolving neighbourhood disputes however when offered to people they were quite often rejected which she stated was a great shame. She urged elected members to promote the use of the 'trigger' system as it held partners and the city council to account as to the way anti-social behaviour was being dealt with.

In response to Councillor Cartwright's enquiry relating to people receiving anti-social behaviour that may be vulnerable and the issues associated with the travellers in Longbridge, Claire Berry stated that the city had joined their risk assessment process with West Midlands Police in trying to identify people's vulnerability and also the chance of them becoming repeat victims. With regard to travellers causing problems across a neighbourhood, she stated that it should be escalated to the safer communities group and as there were a number of agencies that needed to be involved the quicker it was reported to the safer communities group the sooner it could be resolved.

In response to comments from Councillor O'Reilly, Claire Berry confirmed that she liked the idea of an independent officer reviewing cases and agreed to feed back to the department for consideration. She referred to the changes to the anti-social behaviour service over the past years and highlighted that all anti-social behaviour responded to was based on need by officers who were part of the place management structure. In each quadrant there were 2 anti-social behaviour specialists (quality and performance officer and a partnership officer) they worked together as a team. The partnership officer made sure that the safer communities group was working to a high standard and the quality and performance officer would be overseeing the quality of the work of the city council.

Claire Berry confirmed that managers had received some training on anti-social behaviour however at this point they were still being guided by the quality and performance officer and a partnership officer in each area, adding that more training was required in this area. She stated that there was a great deal for the Place Managers to learn with the different ways of working and that there was a programme of development in place, adding that every Place Manager's training needs varied as it depended upon their previous work background.

She concluded by stating that she would be happy to share the programme of development and would welcome any thoughts and comments from members in this instance.

Upon further consideration, it was:-

68

**RESOLVED:-**

That the information and comments be noted.

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**TRACKING HEALTH OF THE BIRMINGHAM'S THIRD SECTOR INQUIRY**

**R01**

The following report to Neighbourhood and Community Services Overview and Scrutiny Committee was submitted:-

(See document No. 3)

Kevin D Hubery, Head of Strategic Policy introduced the report whereby the recommendation referred to an earlier review relating to a detailed mapping exercise over a number of years of third sector organisations across the city. Although previously came back to committee with a progress report, a further request was received illustrating how this action had been implemented.

Kevin Hubery detailed the action that had been taken over 3 years by groups of students on placement from University of Birmingham with Corporate Strategy Team by specifically referring to page 1 of the report. It was noted that the majority of the city had now been mapped and that only parts of Hall Green district and all of Sutton Coldfield were outstanding. However, given that some of the mapping was undertaken a few years ago and that the position regarding third sector organisations in operation constantly changed, some of this information could be a little outdated.

The information gathered had been shared with each local district for them to consider and decided on how they used it. The information had also been shared with the Future Council Team to assist with their intelligence led activity. It was noted that it connected to the Outward Looking Partnership sub-programme of the Future Council who were considering how they could use and develop the information to determine how the council worked with and valued the Third Sector across the city.

It was noted that although there were no specific plans in place to undertake any further analysis, there was still access to the summer placement students for any additional research work to be carried out.

In response to the Chairman's enquiry relating to third sector organisations, Kevin Hubery explained the process of when students began mapping an area the sources of information they used in trying to identify smaller 'under the radar' organisations, which included visiting neighbourhoods and community centres where small organisations would meet. However, he added that the practical issue was that as it was a summer programme, often people were not around and this sometimes could prove somewhat difficult. He confirmed that

once the area was mapped the information was shared with district colleagues in how they could make best use of it.

Mashuq Ally highlighted that since this recommendation things had moved on in a number of ways.

Firstly there was the progression of the major transformation programme with the city council in terms of the future council programme, and how the city was going to engage with community and the voluntary sector partners in delivery of services with the city council. In addition to the fact, that BVSC undertook an exercise where it looked at the state of the voluntary sector groups within the city, and a report was presented around third sector which was a complex area of work, insofar that there were voluntary organisations that worked across the city, and there were voluntary and community groups that undertook more localised work and it was those groups, that had a greater spread in terms of voluntary and community sector.

Mashuq Ally suggested that the recommendation 1 was revised, and that an updated report from BVSC regarding the voluntary and community sector be provided, and in the meantime the department look at the terms of commissioning a procurement on what was being done with the citywide voluntary sector and community groups in terms of delivery. He suggested that localised groups would have to be left for the time being until the new structures were in place with regard to the future council.

Gary Ladbrooke, Integrated Services Head stated that he sat on the Sutton Coldfield Steering Group as Lead Officer and stressed that the key message from the new town council was that they did not see their role as supplementing or replacing work undertaken by officers. He further stressed that it was important to get the message out there as there may be expectations with some officers that they would replace services going forward.

He reported that on a positive note, picking up on the outward looking partnerships, Erdington and Yardley Districts were the two that were piloting work around partnership working and progressing forward. He confirmed that a report would be going to Executive Members next week outlining progress and stated that there may be a greater call from Chairs for much more information around those types of partnerships third sector organisations.

Councillor Jenkins expressed disappointment that the mapping for Hall Green district had not been completed and suggested that as there were resources in place, to try and complete the local mapping. She stated that once the work was completed, this could be shared with elected members who could take responsibility for their wards in updating the information, although there needed to be a system in place to allow this to be done. She commented that local knowledge was very important into feeding into other areas of work that was being carried out with larger organisations.

Councillor O'Reilly agreed that he would like to see the work completed as it was not fair on those areas that had not had the work carried out in their district

and if it was passed to the districts highlighted that there should be a definite handover. Reference was made to the fact that there could be some sort of organised third sector summit scheduled in the Council House or community buildings, where organisations identified could be invited to meet with the Leader, elected members and officers to discuss the work. He stressed that it would be a pity if this was not taken to the next step after all the work by officers and students that had been carried out.

Kevin Hubery confirmed that he would be meeting with BVSC shortly and could discuss the issue further with them. He stated that the incompleteness of the mapping was due to the disruption to the local structures over the last couple of years, as it had made it difficult to place students in local areas where changes had taken place. However, he confirmed that there were no issues with the number of students to undertake the work and that they would always be able to match up students with local areas.

With regard to looking at the third sector issue, he stated that there was a whole programme through the future council which the city council needed to dovetail with and the need to discuss with colleagues there, about the way in which we could work together on those ideals. He thought that the key was using local knowledge, local expertise and connecting with the right people. He stated that they had learnt over the 3 or 4 years how students had learnt from the previous cohort of students on how it could be improved. He added that if the picture was completed this summer it would be a benefit from previous learning. He further added that getting to know other stakeholders, community groups and local councillors would be another valuable improvement on what had been achieved so far.

Upon further consideration, it was:-

69

**RESOLVED:-**

That the completed mapping would be handed over to the Districts;

That the issue regarding an update on the state of voluntary and community sector and a third sector summit would be pursued;

That elected members would discuss working with the third sector organisations with the Cabinet Members at the next meeting in March.

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**WORK PROGRAMME**

70

The following paper was received:-

(See document No. 4)

The Chairman confirmed that the annual report from the Community Safety Partnership would be submitted at the next meeting. It was also reported that 4 or 5 chairs would be attending the next meeting providing evidence of the

**Neighbourhood & Community Services Overview and Scrutiny Committee –**  
**21 January 2016**

Neighbourhood Challenge inquiry.

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**DATES OF MEETINGS**

- 71 It was noted that the Committee meets on the following Thursdays at 1400 hours in the Council House:-

**17 March - Committee Room 2    21 April - Committee Room 6**

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**REQUEST(S) FOR CALL IN/COUNCILLOR CALL FOR ACTION/PETITIONS  
RECEIVED (IF ANY)**

- 72 The Chairman advised that there had been no requests for call in/councillor call for action/petitions received.
- 

**OTHER URGENT BUSINESS**

- 73 No other urgent business was raised.
- 

**AUTHORITY TO CHAIRMAN AND OFFICERS**

- 74 **RESOLVED:-**

That in an urgent situation between meetings the Chair, jointly with the relevant Chief Officer, has authority to act on behalf of the Committee.

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The meeting ended at 1540 hours.

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CHAIRMAN





# BIRMINGHAM COMMUNITY SAFETY PARTNERSHIP

WORKING TOGETHER FOR A SAFER CITY

## **Birmingham Community Safety Partnership**

### **Report to**

### **Neighbourhood and Community Services Overview & Scrutiny Committee**

**18 February 2016**

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## **REPORT ON BIRMINGHAM COMMUNITY SAFETY PARTNERSHIP**

### **FOREWORD**

Welcome to this report of the Birmingham Community Safety Partnership (BCSP) which has been prepared for the Neighbourhood and Community Service Overview & Scrutiny Committee meeting on 18 February 2016.

This current financial year has also been the second part of the two year programme initiated in 2014. That programme identified five priorities to be taken forward centrally (now six with the addition of Cross Cutting in 2015), together with support for local interventions through the four Local Community Safety Partnerships (formerly known as Local Delivery Groups or LDGs).

Community Safety sits within my department, the Equalities, Community Safety and Cohesion service. We have worked closely with all partners to deliver on stated BCSP aims and objectives, which make a real difference to the lives of citizens of the city. However, we know that the issues of crime and anti-social behaviour are still major concerns for many people in and around the city.

Over the recent months we have undertaken a significant review of the BCSP facilitated by the Peer Support Group. I would like to personally thank the Partnership Board for its continued support and focus in respect of the commitment shown by all partners at a time of significant change and uncertainty.

I would also like to thank the Chairperson, Assistant Chief Constable Marcus Beale, for stepping in to the role as Chair of the Executive Board, which has presided over the BCSP review.

Dr Mashuq Ally  
Assistant Director  
Equalities, Community Safety and Cohesion

## **WEST MIDLANDS POLICE & CRIME COMMISSIONER**

The Police Reform and Social Responsibility Act 2011 requires the Police and Crime Commissioner (PCC) to have regard to the relevant priorities of each Community Safety Partnership (CSP) in the region; and to co-operate with them in relation to that police area.

The PCC power has the power to:

- Make grants for the reduction of crime and disorder.
- Hold CSP's to account by calling a meeting to discuss strategies, which the PCC will chair. (The PCC must consult with the responsible authorities prior to calling a meeting, and can only do so if reasonable and proportionate.)
- Request a written report from a CSP in the event that the PCC feels it is not carrying out its functions in an effective and efficient manner.

Over the period of this report the PCC was Derek Jamieson (standing for re-election in May 2016).

The Deputy PCC was Cllr Yvonne Mosquito, with special responsibility for Birmingham.

The PCC grant to Birmingham for the reduction of crime and disorder is the Community Safety Fund, which is discussed below.

### **Community Safety Fund**

The PCC allocates Community Safety Fund (CSF) grants across the region, using a formula based on the size of the local population. For both 2014-15 and 2015-16 the CSF allocation to Birmingham was £2,498,000.

## INTRODUCTION

The Birmingham Community Safety Partnership (BCSP) comprises representatives from public sector agencies, elected officials and members of the community. The 1998 Crime & Disorder Act (and subsequent legislation) outlined the requirements for English cities to put in place Partnerships which would focus on strategic approaches and delivery arrangements in respect of crime and crime reduction initiatives. The legislation also identified the key agencies in respect of these activities, and placed a statutory duty on them to form a partnership which considered the crime affecting the local authority area and to set in place strategies and interventions to tackle the problems.

In Birmingham the Partnership has been strengthened by inviting other partners and agencies in this enterprise. In November 2013, arrangements were put in place to invite up to four community members to contribute to the Partnership.

The full list of Board members is detailed below:

- Birmingham and Solihull Mental Health Foundation Trust
- Birmingham Chamber of Commerce
- Birmingham City Council
- Birmingham Cross City Clinical Commissioning Group,
- Birmingham South & Central Clinical Commissioning Group
- Birmingham Voluntary Service Council
- Castle Vale Community Housing Association
- Community Representatives (four)
- National Probation Service
- Office of the Police and Crime Commissioner
- Political representation from all three main parties
- Registered Housing Providers
- Sandwell & Birmingham West Clinical Commissioning Group
- Staffordshire and West Midlands Probation CRC
- Victim Support
- West Midlands Fire Service
- West Midlands Police
- Women's Aid

The BCSP's reach is across the whole city through a highly-developed structure, broken down below as Central and Local delivery mechanisms.

### *Central Structures*

Centrally, the Birmingham Community Safety, Police and Crime Board acts as the key strategic body for the Partnership. A Partnership Delivery Group (PDG) is in place to support and guide work on local initiatives and projects in respect of delivery and operations.

The BCSP structure is set out below. The PDG addresses operational matters with particular emphasis on events that can have city-wide impact, such as providing funding for the policing operation of the Frankfurt Christmas Market. The Group also provides support on issues which may affect local areas but where a central approach is required.

In spring 2014, the Birmingham Community Safety Police and Crime Board agreed three strategic outcome measures for the Partnership (detailed below) which would be used to track and monitor the overall performance.

1. Reduce total recorded crime
2. Increase perceptions of safety
3. Reduce reoffending

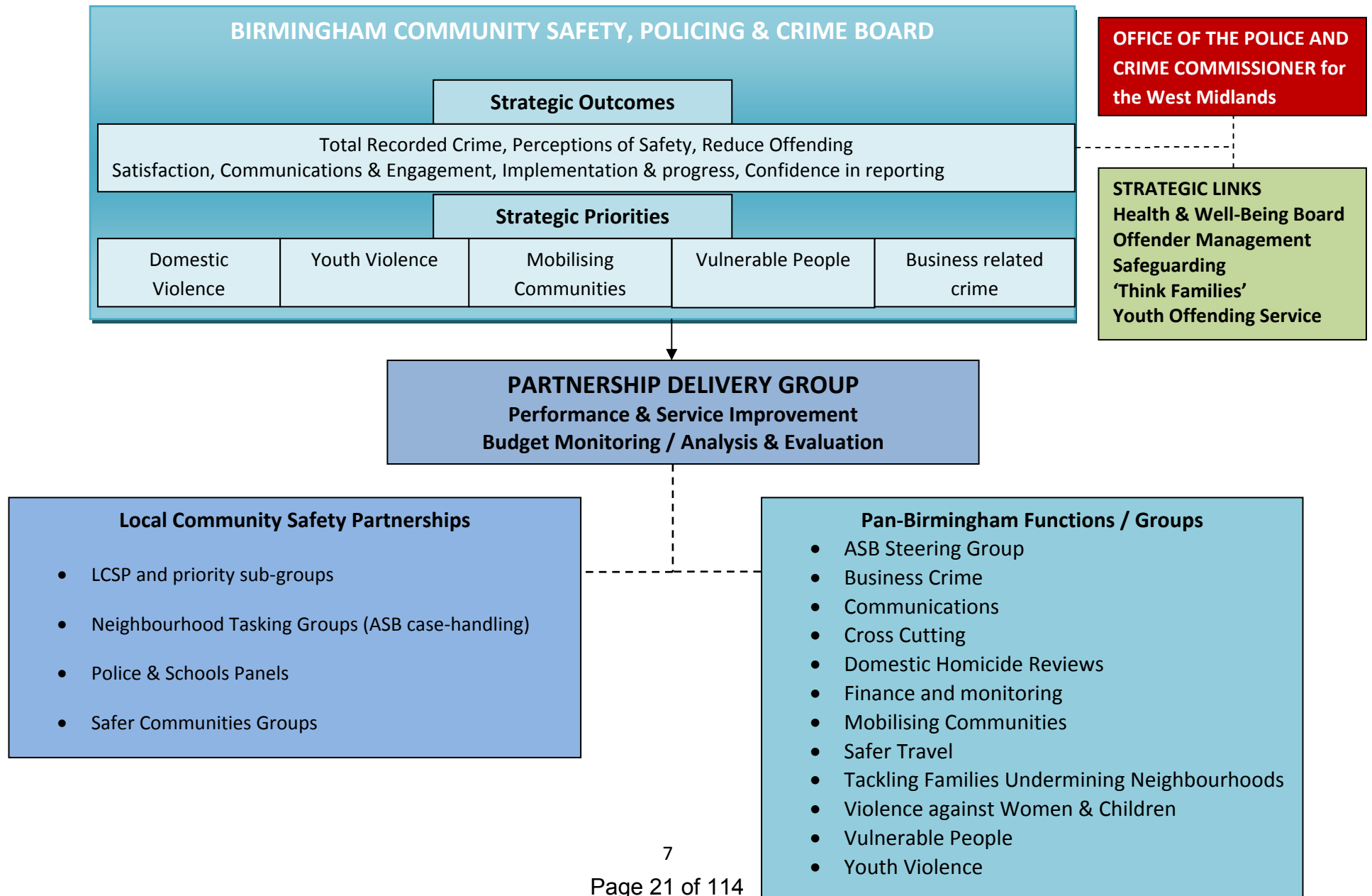
The Birmingham Community Safety Police and Crime Board also has six overarching strategic thematic priorities, each having a delivery plan and performance framework relevant to the subject area. The details of this are set out in Annex A below.

- Business Crime
- Cross Cutting
- Domestic Violence
- Mobilising Communities
- Vulnerable People
- Youth Violence

### Local Delivery Mechanisms

In Birmingham there is a long tradition of initiatives to support Local Delivery Groups (LDGs) working to address crime and disorder at local levels and respond to local concerns. The principle vehicle for this is the Neighbourhood Tasking Groups which tackle localised issues of crime and anti-social behaviour affecting communities. Community safety work is enhanced at a local level through cross departmental and partnership working across the full range of business (e.g. domestic violence and ASB). In 2015 LDGs became Local Community Safety Partnerships (LCSPs).

## The Structure of the BIRMINGHAM COMMUNITY SAFETY PARTNERSHIP



## **BCSP CENTRAL THEMATIC ACTIVITY OVERVIEW 1 April to 31 December 2015**

For the period of 2014-16 BCSP agreed to five overarching strategic thematic priorities, increased to six during 2015 with the addition of the Cross Cutting Theme. This was the first occasion when priority planning had stretched beyond a single business year.

A summary of these workstrands per priority is set out below, detailed progress as at 31 December 2015 is presented in Annex A.

### *Business Crime*

There are three strands to tackling business crime: -

- Business Crime Engagement & Co-ordination (across all delivery strands)
- Night-time Economy
- Day-time Economy.

### *Cross Cutting*

There are three strands to cross cutting. These are: -

- Offender Management.
- Safer Travel
- Youth Offending Service.

### *Domestic Violence*

Interventions commissioned to address Domestic Violence (DV) in Birmingham are based on evidence from the DV Needs Assessment and deliver against the Birmingham Violence Against Women Strategy 2013-15 objectives, which are to:

- Protect victims and children from harm, enabling them to access specialist advice, advocacy, support and protection commensurate with need. Provide specialist services (IDVA, ISVA<sup>1</sup>), support the MARAC<sup>2</sup> process and commission DV group work. Identify cases of domestic violence early to prevent escalation and develop fit for purpose performance monitoring arrangements. Hold perpetrators to account to reduce risk and act as a deterrent
- Increase public awareness to reduce public acceptability of domestic violence. Develop engagement locally and promote prevention with young people and adults.
- Develop evidence-based multi-agency services with partner agencies in Birmingham and the West Midlands. This includes, where applicable, congruence with the Victim Charter Action Plan and using findings from Domestic Homicide Reviews.

### *Mobilising Communities*

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<sup>1</sup> Independent Domestic Violence / Sexual Violence Adviser.

<sup>2</sup> MARAC – Multi agency risk assessment conference

Aim: To increase community engagement in Community Safety and respond to Local Concerns. This is delivered through three workstrands.

- Road Safety.
- A small Grants Programme, where community groups at grassroots level are encouraged to deal with local problems and a sum of up to £5,000 can be requested. (Note from April 2015 this funding was granted to LCSP's).
- A Community Grant Programme where more established community groups could apply for grants up to £10,000 on a match-funding basis.

### *Vulnerable People*

This strand oversees seven interventions which support socially disadvantaged people bringing additionality to mainstream services.

## **CASE STUDY**

### **SIFA FIRESIDE PSYCHOLOGICAL WORKER**

#### **Client RM - Sessions attended: 5**

RM is a 33 year old Polish man who first came to SIFA in December 2015. He was very anxious and distressed due to his recent experiences of being trafficked, as he had been brought to the UK on the promise of work. He was then exploited by his employer and unable to leave for some months. An additional source of distress was concern that if he didn't get his benefits sorted out he was at risk of losing his flat. As a result he was referred to a Welfare Worker, allowing SIFA to focus on reducing his anxiety and building coping skills. At the end of the first session it was agreed to conduct a fuller assessment of his needs.

During the assessment it emerged that RM was feeling suicidal so a risk assessment was carried out and the offer of support outlined. His emotions were discussed and an action plan agreed which included referral to 'in house' nurse and mental health surgeries. He was also referred to the Birmingham Law Centre and the CAB for advice. His language skills were another issue so he was booked to attend ESOL classes.

RM is now attending our SIFA Fireside Job Club and has started applying for work in the building trade. His mood has improved, he feels confident about the future and expects to be back in work soon.

The full list of interventions within the Vulnerable People's Delivery Group are:

- Aurora (WM Fire Service), engaging with 'at risk' young people, providing structure in chaotic lives, leading to engagement with education.
- Birmingham Space Barnardos, providing refuge and life-skills coaching to address CSE.
- BRAVE (Victim Support), providing practical and emotional support to victims of ASB.

- KIKIT, tackling Khat use and criminal behaviour among the Somali community.
- Mental Health First Aid Training, well-respected training for front-line staff when providing services to people suffering from mental health.
- Sifa, bespoke support for the homeless (mostly males) often afflicted by mental health and / or substance misuse issues.
- Stop HATE UK, providing alternative support to victims of hate crime who are reluctant to report to formal agencies.

### *Youth Violence*

This work embraces young people from 10 to 29 years old, with the emphasis on Prevention, Intervention (inc. Offender Management and Diversions) and Engagement.

This strand comprises a comprehensive series of interventions which impact in these ways either in part or whole with young people.

The interventions are:

- Miss Dorothy Prevention Programmes early prevention programme
- Police & Schools Panel For Alternative Providers
- Intensive Support & Mentoring Programmes
- Multi Agency Gangs Unit (MAGU) Barriers Fund
- Youth Service 'Adrenaline Rush'

### **Youth Violence Case Study**

#### **Youth Excellence Awards**

This was an event aimed at celebrating the contributions of young people as individuals and good citizens/role models are recognised and valued. British values of respect and tolerance were also promoted through positive engagement with police and partners. In total 20 schools and 3 youth centres participated in nominating young people in the 10 categories, advertised via posters, social media and school websites. A nomination form was completed for each young person and the school decided which category was the most appropriate. There was an outstanding number of nominations outlining amazing stories of talent, generosity and spirit, demonstrating the extraordinary ways young people are contributing to their families and the wider community.

Many nominees had overcome significant barriers to their education, or difficult personal circumstances leading to poor commitment to school. These included overcoming illnesses or family illnesses where they had become the main carers.

A special 'Youth Service' award celebrated the contribution from 'young leaders' for their commitment in planning and delivering activities during half term and summer holidays. This included those leading youth councils and influencing the spending of the centre budgets by attending meetings and liaising with Councillors and partners. The 'Significant Contribution to the Community' Award was won by a pupil who had raised over £6500



through fund raising events and had joined efforts with the local community and Councillors to save a local heritage site.

The overall winner of the 'Outstanding Individual Achievement' Award went to a pupil from Balaam Wood Academy. They arrived in England after fleeing a war torn village in Iraq, leaving behind all of their friends and personal belongings. Despite speaking no English and having no friends at the school this pupil has shown dedication and commitment to their studies which has resulted in them now attending a Sports College to pursue their passion for sports through further education.

At the end of the evening feedback from schools was extremely positive and many of them have stated they would wish to repeat the same style of event within their own schools in the future.

## LOCAL CSP ACTIVITY OVERVIEW 1 April – 31 December 2015

BCSP has a long tradition of supporting local working through Local Community Safety Partnerships (LCSP's formerly LDGs) which address crime and disorder at local levels and respond to local concerns. Community safety work is delivered here through cross departmental and multi-agency working across the full range of activity (e.g. tackling domestic violence, road safety and ASB). The principle vehicle is the Neighbourhood Tasking Groups which identify issues of crime and anti-social behaviour at grass roots level and take steps to reduce them.

The four LCSP's deliver against planned priorities which support centrally agreed themes at local level, alongside pressing local concerns. The priorities at each of the 4 LCSP's are set out below, with details on progress by 31 December 2015 presented in Annex B below.

A very good example of LCSP activity occurred in response to shooting incidents in Hockley in October 2015. This is shown as a case study below.

### Case Study of LCSP Working

#### Background

The Hockley/St George's Estate is located in South Newtown (South of New John Street West) and forms part of the Aston Ward. It comprises just over 1,000 properties located across nine High-rise blocks and a number of maisonette and street level properties. There has been considerable population churn in recent years, which has impacted on community cohesion. The estate has historically generated a high number of ASB complaints, both a neighbour nuisance type (noise between flats) and of more serious nature. In 2011 a significant Police and Housing operation led to a number of injunctions and possession orders against known criminals, which resulted in a drop in crime.

#### Recent Events

On 11 October 2015 four shootings took place outside the parade of shops at Great Hampton Row. Naturally this event increased concerns about personal safety for both staff and tenants. In response the Police mounted Operation Fry to tackle the gun crime and bring reassurance to the local community.

#### Response

A wider partnership meeting was held under the auspices of the Local Community Safety Partnership involving senior managers from BCC (Rob James, Dawn Roberts and Mashuq Ally); police Superintendent Andy Beard and Kate Foley (BCC Landlord Services) and Nicci Collins, Safer Neighbourhoods Partnerships Manager. An approach utilising the PACE methodology was agreed: -

#### PACE:

- **PLAN** - detail what's going to happen, who is going to do it, how long it will take and how we know if it's complete.

- **ACT**
- **CONTROL/COMMUNICATE** - carefully watching what's being done in relation to what was planned. On track? On time? Consistent and timely reviews of progress and plan are critical. Keeping the scope in line with what was planned is a key element to success.
- **EVALUATE** - How did we do?

### Agreed Actions

- Define geography of the area / Identify opportunities for data analysis / Provide Housing data, e.g. stock, turnover
- Obtain Neighbourhood Statistics regarding ethnicity
- Prepare a Problem Profile and a police analysis suitable for sharing with partners
- Share intelligence including specific families to enable multi-agency problem solving
- Identify and implement actions to improve the housing stock and estate in general
- Identify local schools
- Propose youth interventions
- Plan an engagement and communications strategy, including community reference group(s) and other interested parties
  - Identify other local resources / Provide a list of community and faith groups within the area
  - Map links with local establishments and potential partners
  - Create links with other strategic groups
  - Facilitate a multi-agency cohesive approach to problem solving in the area

Identify learning and tactical options which could be used in the future across the wider city to tackle similar issues.

These actions are still ongoing at the time of writing.

### LCSP PRIORITIES - EAST QUADRANT

The priorities for Local Community Safety Partnership South for 2015-16 are as follows:-

- Business Related Crime
- Domestic Violence
- Mobilising Communities (which also includes Road Safety, Environment, Substance Misuse and Burglary)
- Preventing Violent Extremism
- Vulnerable People with a particular focus on Child Sexual Exploitation and Mental Health
- Youth Violence

## **NORTH QUADRANT**

The priorities for the North Birmingham Local Community Safety Partnership for 2015-16 are as follows:

- Domestic Violence
- Young People – with a focus on Child Sexual Exploitation, DV and Healthy lifestyles.
- Mobilising Communities (Building Neighbourhoods Forum) which also includes
  - Road Safety
  - Environment
  - Place Management
  - Neighbourhood Tasking
  - Burglary
- Vulnerable People – with a Mental Health, Adult Safeguarding and services in the community.
- Business Related Crime
- Children and Families safeguarding.

## **SOUTH QUADRANT**

The priorities for Local Community Safety Partnership South for 2015-16 are as follows:-

- Domestic Violence
- Young people (10-24yrs)
- Mobilising Communities (this is with a particular focus on theme of "Safer, Stronger, Sustainable Neighbourhoods" )
  - a. Substance Misuse (particularly enforcement, drug use and dealing)
  - b. Road Safety
  - c. Environment
- Vulnerable People (safeguarding children, safeguarding adults, older adults, mental health)
- Business Crime & Partnerships

## **WEST & CENTRAL QUADRANT**

The priorities for the West & Central Birmingham Local Community Safety Partnership for 2015-16 are as follows:

### *Vulnerable Adults*

- Mental Health
- Homelessness
- Hoarding
- Domestic Violence (Forum)
- Safer Communities Groups

### *Vulnerable Youth*

- Child Sexual Exploitation
- Youth Diversion
- Prevent

### *Local Priorities*

- Third sector engagement
- Emerging Communities
- Neighbourhood Working

## BCSP CENTRAL THEMATIC ACTIVITY OVERVIEW 1 April to 31 December 2015

### BUSINESS CRIME

**Strand 1** Engagement & Co-ordination (across all delivery strands) – Outcome Improved working, profile raising and engagement with business communities to tackle priority issues

- **Engagement Events (Grand Central, Get Safe Online)** events held for key stakeholders and wider business community for the launch and induction of Grand Central. A further event was held for the introduction of the Face Watch scheme.
- **Marketing Literature & Hand Outs**– A variety of publications have been purchased and distributed within the 4 LPU areas and publicity events. Funding was used to purchase leaflets publicising Action Fraud, Credit Card cons and Face watch. Furthermore a quantity of the WMP “Little Book of Big Scams” Vulnerable Edition & Business Edition booklets have been purchased and circulated locally.
- **City Wide FACEWATCH (FW) User Groups**– FW is a secure online crime & information reporting and networking platform. Since project launch on 1<sup>st</sup> October 2015 FW user groups have been created for all 11 Business Improvement Districts (BID) areas as well as a pan Birmingham Public Place Management user group (for better case management of reported street sleeping, begging, homelessness & public place ASB). Project management team and FW have engaged all 11 BIDs to brief, train and facilitate BIDs to start using the system. All but 1 BID area are now using FW to report low level crime & nuisance and share community intelligence.

Businesses can report low level crimes and nuisance within a 20 minute timeframe (including upload of CCTV) rather than wait for a routine police diary appointment. This can speed up an investigation by 14-21 days as officers are no longer required to collect CCTV DVDs and book viewing appointments with Forensic CCTV Viewing facilities Birmingham East LPU report a 30% reduction in routine calls for service directly attributed to FW.

This project is supported in principle for up to 3 years of Business Crime CSP funding to fully embed the systems within all eligible businesses, BIDs and Business Crime Reduction Partnership

#### Benefits of FaceWatch

Early successes include a FW report to arrest within 5 hours (Selfridges prolific shop theft offender responsible for 2 thefts totalling £210), Identification and arrest of suspects leading to the clearance of £12,000 worth of national shop theft and the arrest of a prolific shop lifter responsible for over £2,000 theft from a BS LPU supermarket. FW CCTV footage was key to identifying the suspect and securing admissions leading to an expedited court appearance.

There are now approximately 400 retailers and partners registered on the Birmingham FW user groups. WMP research suggests crime reports made via FW system saves 240 minutes of officer time (based on 1 officer dealing) which equates to a value of £150 per initial report.

- **Business Crime Survey 2016**– Due to be launched online 18<sup>th</sup> January 2016. The purpose is to repeat the 2015 business crime survey for comparison of results and benchmarking.

**Strand 2 Day Time Economy – Outcome Improved activity to provide interventions that impact on threats to DTE businesses & customers**

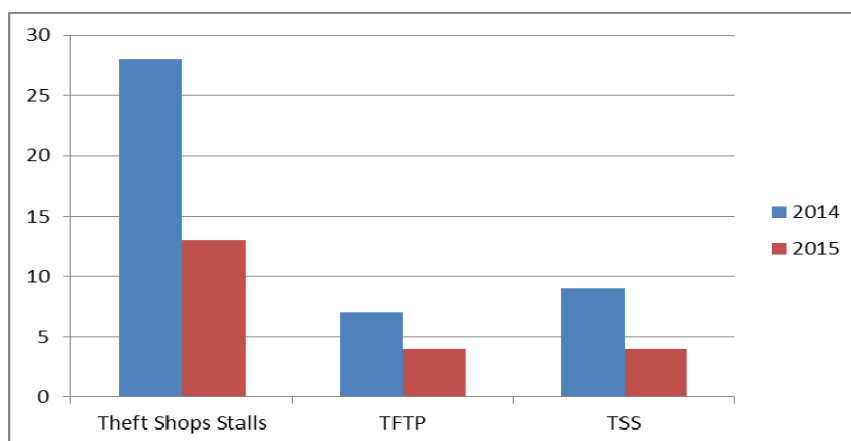
**City Centre Operation**– targeted overt and plain clothes patrols on 28<sup>th</sup>/29<sup>th</sup> November (Black Friday weekend) & 18<sup>th</sup> – 20<sup>th</sup> December 2015 (seasonal peak weekend). As a result there were no serious disorders and several proactive arrests of key offenders including: -

- Male arrested for multi shop lifting offences from Grand Central – fragrances stolen over several days, worth several thousand pounds
- Prolific travelling offender who entered John Lewis and concealed numerous items under his coat

Furthermore several known local offenders and suspected Eastern European beggars/pick pockets were engaged and deterred. Officers reported reduced footfall which is believed to be due to the Paris attacks. Overall, year to date comparisons of the targeted dates show a reduction in reported theft offences particularly theft from the person & other opportunist thefts.

**City Centre Crime Comparison 2014 – 2015**

	2014	2015
<b>Theft Shops Stalls</b>	28	13
<b>TFTP</b>	7	4
<b>Theft Other</b>	9	4



**Strand 3 Night Time Economy – Outcome Improved activity to provide interventions that impact on threats to NTE businesses & customers**

## **Interventions**

- **Seasonal Resilience (Freshers/Christmas)**

West & Central – additional patrols provided 9 extra officers on targeted dates during December 2015, reductions were recorded during these dates for Public Place Violence; a 45% reduction (6 offences) on 27/12/15. The targeted patrols led to only 4 arrests for disorderly behaviour.

North – additional patrols of extra police officers and CCTV operator took place over 9 targeted dates during December 2015). Officers were deployed to hotspot areas and potential disorder locations as identified by the CCTV operator. This pre-emptive tactic is believed to be a key factor in the LPU reducing reported Public Place Violence (woundings) by 43% (6 offences) on the targeted dates.

South – This project started Freshers week (September) through to 31<sup>st</sup> December 2015 on selected dates for additional targeted patrols across Selly Oak Ward. The project had 2 specific strands (1) student engagement regarding safer drinking/drug use (2) reducing the LPU vulnerability of BDH due to a high number of unoccupied student accommodation. The LPU has recorded a 21% reduction in BDH offences across Sell Oak Ward. Significant arrests were recorded for offences of BDH, Going Equipped to Steal, Vehicle Interference, Theft of Pedal Cycle (x6) together with large numbers stop/search & IMS submissions of known active criminals connected with BDH, drugs, and cycle thefts

- **Ladywell Walk Closure Proposal** – The closure was put in place with diversions via A38. The funding has provided 2 additional taxi marshals, increasing Southside taxi marshal coverage by 50% to staff 2 separate taxi ranks to safely convey NTE customers out of the city safely. Funding has also provided additional public information signage and a perception of safety survey that showed increase of 12.1% compared to 2012 data (based on survey of 100 people). The project team will be surveying relevant NTE licenced premises and taxi drivers during February 2016 - the results will be known ahead of the Quarter 4 end of project report.
- **Taxi Marshall Scheme** – This funding helps support a longstanding commitment by BCC Regulatory Services Dept. to provide taxi marshals within the Westside & Southside BID areas. Taxi marshals provide assistance, information and reassurance to the public using designated taxi ranks within both BID areas; prioritising early help to vulnerable people and diffusing potentially disorderly situations and signposting people to authorised & licenced taxis and private hire vehicles. The project has reduced the risks of sexual abuse, sexual exploitation, opportunist thefts and violence/disorder. Statistical data for the numbers of taxis and customers using the marshalled taxi ranks shows Southside 64,756 taxis and 102,497 customers, whilst Westside shows significantly less taxis but higher customer footfall (52,867 taxis and 136,654 customers).



- **UCB Safer Students Project** – University College Birmingham safer student walking route from Broad St Project aims to reduce vulnerability & violence & promote more responsible behaviour among students. Funding safeguards provision of radio link with NTE venues for next 3 years . Four student wardens work predominantly Wednesday evenings (peak night for students) to deter vehicles who ordinarily pull up and pester/intimidate students, particularly lone females. The wardens note the VRM of offending vehicles and communicate the details via retail radio to University security officers and WMP. On average 40 – 50 vehicles are reported in a calendar month.
- **NTE “Sharing Best Practice” Engagement Event** - Event scheduled for 25<sup>th</sup> February 2016 and will focus on the impact of alcohol and NPS within the NTE. The purpose of the event is to example the impact and current partner service provision, to identify gaps and propose partnership solutions. The event will seek to create and agree a corporate action plan that will shape NTE delivery plans into 2016/17
- **CRI/Reach Out Recovery UP-ROR project** - The purpose of the project is the promotion of health protection advice to the various student communities across the city. Events and initiatives include social media campaigns, hand outs and literature, attendance and engagement at typical student events in colleges and Universities. Students from BMET college have started to design a range of drug and alcohol harm reduction leaflets as part of their course work. The project aims to engage up to 1000 students by the end of February 2016. To date 351 young people have received bespoke personal health protection advice, and more general information including hand outs have been distributed at 8 NTE events within various venues attended by 9,500 young people. CRI are also conducting an alcohol/drugs user survey to assist partners in better understanding the issues, risks and interventions required to maximise early intervention harm reduction opportunities. A full project report will be produced at the end of February 2016.

## Successes

Substantial support was provided to the creation, launch and subsequent publicity of the West Midlands PCC Birmingham pilot “Support to Victims of Business Crime” project. This project went live November 2015. It is a £60,000 pilot project is under consideration for being widened into a force wide 12 month programme. The work stream’s assistance to market and refer suitable businesses will continue throughout the duration of the 6 month pilot project.

## Community Engagement

Considerable efforts have been made to engage and form sustainable partnerships with the Greater Birmingham Chamber of Commerce, which resulted in attendance at a recent Greater Birmingham Chamber “Council” meeting. The Chamber proved extremely receptive to joint working, which we will seek to further develop into Quarter 4. During January 2016 WMP supported a Birmingham Chamber of Commerce event at Waverley School –to engage young people regarding skills, employment and careers – supporting the PCC objectives of supporting economic prosperity.

## **Branding and Publicity**

- 26/11/15 – Publicity across all 11 Business Improvement Districts for a FaceWatch open training event at Tally Ho Conference Centre.
- 07/01/16 - Publicity will commence regarding the forthcoming NTE Alcohol & Novel Psychoactive Substances (formerly Legal High's) Conference arranged for 25/02/16.
- 18/01/16 – Support to the PCC Business Summit (Cyber Crime) within the networks and wider BID stakeholders.
- 18/01/16 – Publicity regarding the launch of the Birmingham Business Crime Survey 2016
- 19/01/16 – Work stream has helped to market the Southside BID Cyber Event, funded via DTE funding (retail crime project).

## CROSS-CUTTING

The BCSP Cross-Cutting Theme oversees three major programmes, each with discrete interventions:

- Offender Management
- Safer Travel.
- Youth Offending Service

### Offender Management

Integrated Offender Management Co-ordinator. Outcome - Reduced crime levels through effective management of the most challenging offenders

Intensive and sophisticated programme of work to

- develop and improve multi-agency processes,
- engage third sector providers,
- develop performance data and partnership systems, plus
- options to deliver Restorative Justice.

Programme is on course.

Pilot with GPS tags on Prolific and Priority Offenders. Outcome - Reduce offending and re-offending. Reduction in demand for Police and Probation services. Assist investigations into offences and curfew breaches.

Initial findings *to be confirmed*

- A basic comparison with Sandwell suggested the GPS tags might prevent more re-offending than with offenders who are not tagged.
- Curfew breaches are detected
- The tags **may** be reducing offending by around a quarter

### Safer Travel

Project Empower. Outcome Increased awareness among young people (ladies) of how to respond if approached for sexual / grooming purposes

Programme of rolling out interactive theatre performance in 12 key schools across the city.

Intelligence-led policing responding to emerging crime trends on the public transport network. Outcome Greater uptake on the public transport system through reduce crime / ASB

Measure	YTD 14/15	YTD 15/16	Percentage Inc/Dec	Trend	Prev. % Change (Apr - Nov)
Total Public Transport	4665	4470	-4%	Reducing	-4%
Total Bus Crime	2142	2076	-3%	Reducing	-3%
Total Rail Crime	2523	2394	-5%	Reducing	-5%

Rail	LSTF - 14/15 to 15/16				Previous % Change (Apr-Nov)
Route/Concern	Baseline YTD 14/15	YTD 15/16	% Change (Apr - Dec)	Status	
Total Recorded Crime (on LSTF Routes as below)	1421	1342	-5.6%	Reducing	-4.2%
Black Country	562	524	-6.8%	Reducing	-4.2%
Central Birmingham	859	818	-4.8%	Reducing	-4.2%

## Youth Offending Service

Sophisticated programme of interventions to interact positively with young people in the Criminal Justice System.

The programme directly addresses: -

- Improve public perceptions of safety
- Manage Young Offenders
- Reduce gang & youth violence
- Knife crime
- Sexually harmful behaviour
- Offending by young females
- Maximise the use of Restorative Justice with young people

## Birmingham YOS Report

- 1. Rate of First Time Entrants per 100,000 per 10-17 year olds in the population;** Birmingham's rate per 100,000 10-17 year population fell from 512 to 492 between April – September 2015. Birmingham performs in the top quartile when compared with other core cities, however is above the national average (388) and the West Midlands region (461).
- 2. Use of custody rate per 1,000 of 10-17 population;** Birmingham's custodial sentences were as high as 206 in 2011/12 falling to 103 (0.88 per 1000 of the 10-17 population) in 2014/15. In 2015/16 there has been a rise in custodial sentencing in the first two quarters to 64. The custody rate per 1,000 of the 10-17 population is currently 0.92. This is average for the core cities however it is above the national and west midlands average. The three main offences that resulted in a custodial sentence in Birmingham over the period were Robbery; Violence against the Person and Breach of Statutory Order. Black or dual heritage young people remain over-represented in the custodial population in relation to the number of black young people aged 10-17 in the general population.
- 3. Reoffending rates after 12 months Nationally** there has been a rise in the frequency rate for re-offending. However, Birmingham currently has the lowest re-offending rate (0.93) of all core cities for the 12 month cohort and is below the national average (1.18) and the West Midlands average (0.96). Within this cohort were 1049 young offenders, the largest across the core cities, with 33.7% re-offending, which is the lowest percentage of re-offenders of all core cities and compared favourably with 32.4% (West Midlands) and 37.9% nationally. There are cohorts that are vulnerable to poorer outcomes and these are outlined in the latest Youth Justice Strategic Plan

## Young People feedback 01/04/15 -31/12/15

Young people leaving the service are asked to complete an online interactive Service Quality questionnaire (Viewpoint). The three areas in which the highest proportion of young people felt that their time at the YOS had helped them were:

- Understanding their offending (65.71%)
- Making better decisions (57.14%)
- School / training / getting a job (45.71%)
- 93.94% of young people felt that they had learnt from the work they did with the YOS.
- 93.75% claimed not to have reoffended since the start of their time with the YOS.

Public Perceptions of Safety Intervention / Activity	Target	Achieved
High visibility Community Payback: Reparation. Graffiti Removal, Ring and Ride Project, Charitable fundraising.	85 per year young people completing Ring and Ride and Graffiti Removal	Yes
	90% of court orders completed to include element of community reparation	On track
Referral Panels are chaired by trained members of the Community to determine content of Referral Order for First Time young offenders in the court system	90% of Referral Orders where NS timescales have expired to include input from Community Panels.	On track

Offender Management Intervention / Activity	Target	Achieved
Risk assessments and Risk management plans related to risk to others	80% of cases assessed in the period with an identified risk to others have a risk management plan within timescales	On track
Safeguarding assessments and management plans related to risk to self	80% of cases assessed in the period with an identified risk to self to have a vulnerability management plan within YJB timescales	Ahead
Compliance with programmes within the community	80% of missed appointments followed up within 1 working day.	On track
Work in partnership with Secure Estate to strengthen programmes in the Estate and congruence with resettlement plan	90% of DTO initial planning meetings held in compliance with National Standards	On track
Re-settle young people exiting custody to ensure wrap around support and surveillance	90% of young people leaving custody have suitable accommodation to go to.	Ahead

Additional tracking young people to ensure compliance	90% of young people starting ISS programme to include electronic tagging	Ahead
Support young people to achieve with assessments and interventions that reduce re-offending and harm	75% in full-time education, training and employment	On track
	20% of young people to have improved ETE at end of order	Ahead
Integrated Offender management. Risk assessments and intervention plans related to risk and welfare	Latest Binary Re-offending rate cohort tracked 12 months to be lower than national average (National average 36.6 / July 2012- June 2013 cohort)	Ahead
	Reduced use of custody for 10-17 year population. Less than 1.57	Off track
Deliver effective services for victims	90% of identified personal victims offered support	Ahead
	Victim satisfaction rates above 90%	Ahead
Restorative Justice and Direct and Indirect mediation.	10% of participating victims engaged in direct and indirect restorative process.	On track
Assessments of all yp referred through Safer Estates for reducing ASB. Includes civil pre-court (acceptable behaviour contracts) and court reports and actions	60 young people per annum	Achieved
Reduction in First Time entrants	Reduction in FTEs to lower than 684 per 100,000 population.	Ahead
Raising awareness of Knife offences	90% of all YOS cases ending in the period receiving Knife Crime Awareness programme	Ahead
Tackling knife enabled offending	90% of yp ending programme in period for a knife enabled offence prevention	On track

### All Young People in the Youth Justice System: 'Risk to Others' Assessments

Qtr 2015	'Risk to Others' Assessments Completed	New	Improved or Maintained	Deteriorated	Improved or Maintained (%)	Deteriorated (%)
Q1	649	121	494	34	93.6%	6.4%
Q2	634	133	463	38	92.4%	7.6%
Q3 (provisional)	558	117	413	28	93.7%	6.3%

### All Young People in the Youth Justice System: 'Risk to Self'/Vulnerability Assessments

Qtr 2015	'Risk to Self' Assessments Completed	New	Improved or Maintained	Deteriorated	Improved or Maintained (%)	Deteriorated (%)
Q1	661	131	484	46	91.3%	8.7%
Q2	624	133	457	34	93.1%	6.9%
Q3 (provisional)	553	108	414	31	93.0%	7.0%

## Domestic Violence

**Protect victims and children from harm. Ensure safety in times of crisis, plus ability to identify and intervene earlier to reduce harm**

### *Interventions*

Since April 2015, the **Domestic Violence Helpline** has responded to 1360 victims, 126 family and friends and 538 calls from professionals seeking support for domestic violence, homelessness and safety planning. Issues of housing, finance, immigration and child safeguarding featuring highly in responses to professionals.

**Women's Safety Unit** provision of advocacy and support to high risk domestic violence cases has supported 1479 victims with 1112 children so far this year. There has been a surge in referrals from MARAC<sup>3</sup> with more double the number of cases being dealt with this quarter compared to previous. Beyond criminal justice, homelessness has been prevented in 422 cases; 583 victims have been supported with mental health or substance misuse issues and 451 families with safeguarding concerns.

**Independent Sexual Violence Advisor (ISVA)** service continues to exceed targets for delivery. Whilst referrals have maintained, the length of support needed for court proceedings and wider issues, is increasing.

**LGBT IDVA<sup>4</sup>** Self referrals have maintained to this new service which is demonstrating a significant number (40%) of high risk victims and majority of victims seeking support for mental health or substance misuse issues. Although self-referral is anticipated as the main route through to this service, no referrals have yet been made from the Police or City Council services.

**Domestic Violence Group Work Programme** delivering a structured community based model in all areas except Birmingham South, together with evaluation of best practice in group work. The programme has received 185 referrals, mainly from social care, and supported 162 women of whom 93 are mothers. Participants have a broad range of ethnicities and have language support provided by trained volunteers where needed.

The groups run alongside Women's Aid drop-in services in the community as many victims have ongoing safety and practical concerns which need to be addressed alongside their participation in group.

Developing safe methods of delivering groups is a vital feature of this programme and learning is already available around running open or closed groups; the mechanisms of language support; running groups in partnership with probation, mental health and children's centre services; the impact of compulsion (child protection) on participation and engagement.

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<sup>3</sup> MARAC – Multi agency risk assessment conference.

<sup>4</sup> Independent Domestic Violence Adviser.



## **Increase public awareness / young people. Promoting awareness of unacceptability of DV, particularly among young people**

### *Intervention*

Women's Aid **Positive Relationship Programme** for schools has been delivered to over 1200 students across primary, secondary, pupil referral units and youth groups. 130 briefings for teachers and 15 sessions for parents. Unlike the first year of the programme, the majority of schools are now engaging with the full 6 week preventative programme for year groups rather than individual sessions.

### **To increase the awareness of FGM<sup>5</sup> and its consequences with**

- **practicing communities to enable the practice to end**
- **professionals and schools to enable better identification, and improved safeguarding practice**

### *Interventions*

To increase the capacity of the FGM Project to enable development of Community Champions and undertake work on FGM –

**FGM Community Engagement Project** The project has supported 106 women affected by FGM from 13 countries of origin; provided 22 drop in sessions at maternity services; supported 17 community champions; provided 20 community awareness raising events; trained teachers and teaching assistants in 7 schools and provided awareness raising for 234 professionals including children's centres to pregnancy outreach workers.

The project supported a woman to gain the first FGM Protection Order in the region and worked with the Police and Family Court to set up a free court drop-in and to make changes to the wording of Protection Orders to better safeguard the mother and child.

Six community champions are now confident to co-deliver community awareness raising sessions, regular weekly sessions have commenced with the Somali Women and Youth Service and new peer researchers are being trained from the existing community champions.

## **Develop evidence-based multi-agency services. Pursuit of excellence in mitigating the damage to lives caused by DV**

### *Interventions*

**Domestic Violence Standards:** Birmingham first developed standards for domestic violence in 2004 and has trained against them for over ten years. Drawing on this experience, we contributed to the re-drafting of new standards, adopted regionally and being promoted locally during this 3<sup>rd</sup> quarter.

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<sup>5</sup> FGM Female Genital Mutilation.

**Blue Light Project:** Birmingham is participating in a national project with Alcohol Concern and AVA to develop responses to domestic violence and problematic substance misuse using evidence from domestic homicide reviews. The programme is drawing up guidelines following facilitated strategic workshops on Domestic Violence And Change Resistant Drinkers which were held in Birmingham through September.

**Domestic Homicide Reviews:** An on-going programme of multi-agency training is being delivered to disseminate key findings of homicide reviews with a significant focus on coercive control. Frameworks for quality assurance and learning and development have been developed to strengthen organisation's ability to respond effectively to the findings from the reviews..

## **Risk**

It is recommended that a capacity of 16.5 IDVAs are required to meet the demand of Birmingham's MARACs. Presently there are 8, funded through a range of sources and all are at capacity. A cut in BCC funding will further reduce these numbers by 2 FTE. This would seriously undermine the MARAC process.

## **Local Delivery**

The city has four local domestic violence forums which engage at a local level, alongside the schools programmes and FGM project which focus on engagement across all communities.

## **Summary**

The range of services provided through this funding has shown to be critical in addressing the safety and support needs of high risk victims of domestic violence as well as reaching victims earlier to prevent harm escalating and serving primary and secondary prevention. The services are subject to rigorous monitoring on outputs and outcomes and can well evidence how victims and their children are safer and how through the extended range of services, they, and the professionals that support them, are guided through to the most suitable services to meet their needs in a highly complex environment.

## **MOBILISING COMMUNITIES**

Aim: To increase community engagement in Community Safety and respond to local concerns.

### **Interventions**

These are: Road Safety, Small Grants and Community Grants Programmes

**Road Safety.** Outcomes Reduced speeding in residential areas; tackling inconsiderate / dangerous parking and street racing.

Working together with West Midland Fire Service there are three projects

- The Honest Truth- focuses on reducing the number of young drivers and their passengers involved in road traffic collisions.
- The Community Speed Watch Programme focuses on monitoring speed at targeted and safe locations, addressing the concerns of local residents whilst raising awareness and providing re-education to road users in that area.
- The introduction of 'Road Safety Parking Boxes', a toolkit for members of the school and wider community to begin to address the issue of inappropriate parking by becoming actively involved in road safety.

### **Mediation**

Outcome: The resolution of low level neighbourhood ASB through mediation

The project has received 26 referrals between October – December 2015. 13 cases were closed with successful outcome. Referrals were made by Birmingham City Council (23) and Social Landlords (3). Year to date the service has received 88 cases and 84 have closed with 45 cases having a successful outcome. An independent evaluation has been undertaken of the project from the contract start date July 2013 to October 2015 assessing the work and impact.

## VULNERABLE PEOPLE

Aim: To bring 'additionality' to mainstream services with the aim of reducing demand. Identified areas are: supporting at-risk' young people, Mental Health, repeat and vulnerable victims of ASB, Hate Crime, Child Sexual Exploitation and Female Genital Mutilation (FGM).

**Aurora** – Intensive structured support for 'at risk' young people (12-17) WM Fire Service. Outcomes Young People to cease offending & Young people to re-enter education

- One Phase two course has now been completed where 7 of the 9 young people completed. (A further course due to start in January). This phase has included inputs around knife crime and gang affiliation, life aspirations / goal setting, together with consequence- based practical inputs around vehicle crime and arson. There was also an outdoor education session which took place at Malvern. Instructors are following up by providing the young people with ongoing (post course) support and via telephone and home visits on a fortnightly basis. This includes regularly contacting parents / carers and referral officers for updates on behaviour and attitude.
- Another 4-day residential outdoor education course is scheduled for March 2016. The course is only offered to those young people who have shown a marked improvement in behaviour, attitude and school attendance. This is the 'incentivisation' element of Aurora.

## Barnardos Space

Providing shelter and bespoke to young people who have been victims of, or are deemed at risk of, Child Sexual Exploitation.

<b>Birmingham Community Safety Partnership (CSP) funding will assist meeting the following targets.</b>	<b>Q1,2,3 CSP funding highlighted in pink on Monitoring Tool</b>	<b>Q1,2,3 Safeguarding Funding highlighted in blue on Monitoring Tool</b>	<b>Q1,2,3 Other funding</b>	<b>Total</b>
Direct work with 50 young people who are vulnerable/sexually exploited	40	32	61	133
Deliver 12 events to 300 professionals to raise awareness of Child Sexual Exploitation (CSE)	11 events to 240	9 events to 246		20 to 486
Deliver 10 events to 200 children and young people to raise awareness of CSE	Q2&3: 15 events to 301 yp	Q1&3: 60 sessions to 480 young people		75 sessions to 781 young people

## Training and Presentations to Adults Working with Children and Young People

12 November 2015 Family Nurse Partnership Board – South – Barnardos models of work – 1 hour – 11 participants

Safeguarding Department/ BSCB/other funded:

BSCB Multi Agency CSE: Raising Awareness Full Day Programme:

- 21 October 2015 – 24 participants
- 17 November 2015 – 29 participants
- 15 December 2015 – 22 participants

Group work/events with young people in Q3:

- Nov-Dec 2015 Aston Manor Academy Y9 4 classes (total 160 pupils) 3 sessions per class Total 12 sessions Session 1: Healthy relationships Session 2: Grooming and Session 3: Sexual Health
- 16-20 Nov 2015 South & City College Birmingham. 8 workshops (total 127 pupils)

### **Barnardos Case Study 'Anonymised' Study**

The service user 'M', aged 16, was referred to Barnardos Space in December 2014, due to concerns that she was regularly missing from home, staying overnight with men she had met on the street, and had recently met up with an older 'boyfriend' who she had met over the internet. The Barnardos worker met with 'M' and her family, and the FCASE model work plan was agreed.

The issues identified included:

- Conflict exists within the family which often results in M being subjected to derogatory name calling. Dynamics are poor within the family – a push factor in that M seeks attention from outside the family
- M has been a victim of grooming for sexual exploitation.
- The perpetrators live in the area, are terrorizing the family and may still have a strong influence over M. The family wish to move to another property due to the risk the area poses to M and her family
- M does not recognise the exploitative and abusive relationships she is experiencing which continues to place her at immediate risk of CSE
- The parents struggle to recognise the grooming process and that M is a victim of this. They blame her for the violence that she has experienced.

Over the 9 months of the work plan, there were 23 sessions with M and 6 with the parents. Work was also undertaken to report through formal multi-agency procedures.

Positive outcomes achieved:

- M recognises how she has been groomed and exploited and she is now recovering from the abuse experienced

- M no longer associates with people who are risky and likely to exploit her, and no longer goes missing
- Relationships within the family have improved
- M and the family are now linked with agencies who can continue to provide support as needed
- The family have been rehoused and are no longer the target of abuse from perpetrators.
- The perpetrators were identified and police involvement is continuing

Work was completed and the case closed in November 2015.

## The BRAVE Project

Victim Support - Supporting victims of repeat ASB

Category	October	November	December	Total
Number of new referrals into BRAVE	24	28	26	78
Reactivated cases (inc. in above)	3	2	1	6

## Geography of New Referrals

Area	October	November	December	Total
North	4	11	5	20
South	8	13	12	33
Central & West	7	2	6	15
East	5	2	3	10
Total	24	28	26	78

## Service Delivery

	Qtr 3
Referrals / Conversion to cases	78 <sup>6</sup>
Initial Needs assessed	54
No needs identified (client did not take up the service)	1
Action plan for service users	53
Current open caseload for nine month intake	109
Cases still live referred before April 2015	6
Total open cases as of 31 December 2015	115
Cases closed	19
Total cases cleared (including abandoned, rejected and service declined.	57

Based against the total intake of 78 referrals, this gives a successful conversion rate of 78% (against a target of 80%). This led to completed needs assessments for 53 clients. The 78 referrals affected a total of 143 victims, (average of 1.83 victims per referral). Referrals are now ahead of the annual target.

<sup>6</sup> 17 cases fell outside of the project remit. In 7 cases no consent was received.

## Client Satisfaction

Of 38 clients who have completed the wellbeing questionnaire (to date) on closure of their case, the following results were given.

Improved emotional wellbeing	84%
Improved confidence in dealing with ASB	84%
Improved knowledge on how to deal with ASB	81%
Improved motivation in dealing with ASB	68%

## BRAVE Case Study

A resident of Kings Norton was referred to BRAVE in July 2014. The neighbour in the flat above were conducting a campaign of intimidation by posting notes through the letterbox, shouting abuse in the street and spreading malicious rumours. This had started in 2013 and by July 2014 the client was severely depressed and demoralised, feeling very close to the point of mental and nervous breakdown. At first BRAVE support comprised a series of calls to explain the service, protocols and ethos around confidentiality.

The next series of calls provided support which served to relieve anxieties and the frustrations. As the abuse continued the client had now become a prisoner in their own home. With BRAVE supporting client, the Housing ASB team investigated, including installing noise monitoring equipment. BRAVE emphasised the importance of gathering information and evidence by keeping a diary of all incidents, so that the investigators became aware of the alleged perpetrators activities. The case reached court on numerous occasions where, due to the severity of the ASB, the perpetrator was imprisoned - but only for short periods. On release the campaign would resume. BRAVE played a key role in providing a constant source of support for the victim.

**This case concluded successfully when the perpetrator was evicted.**

## KIKIT Outcomes

KIKIT provided mentoring support for an additional 29 young people identified as vulnerable to gang involvement or at risk of offending. The project also provided employment, education and additional workshops for mentees. These include:

- 3 referrals into the Princes Trust (12 week programme)
- 2 young people supported into full-time employment
- 12 awareness workshops on: Antisocial Behaviour; Child Sexual Exploitation / Grooming; Domestic violence; Extremism; Gang Involvement; Gun crime; Knife Crime / Law and Substance misuse and the Law

5 new mentees were referred to KIKIT through family referrals and West Midlands Police. West Midlands Police have written to BCC requesting for this grant program to continue in 2016 as the feedback from families have also been positive.

<b>Outputs</b>	<b>Total qtr 3</b>	<b>Year to date</b>
Engage 100 vulnerable young (14 - 32 year)	29	75 ytd
Complete 15 hours of intensive mentoring support with individual mentees.	20	39
Complete 1547.5 hours of intensive mentoring support.	1123	2206.5
Target minimum of 25 young people no longer using drugs through Intensive mentoring	15	22 ytd
Target minimum of 28 young people no longer offending from postcodes: B11, B12, B13.	16	32 ytd
Complete 25 support group sessions with minimum 14 of mentees.	21	30 completed
Arrange 4 Khat awareness workshops (1 per quarter) with up to 200 attendees.	2	4 ytd
Target minimum of 45 people supported using Khat through awareness workshops.	25	90

## **SIFA Fireside**

Using woodwork to upskill vulnerable people & create working culture / Psychological Wellbeing worker. **Outcomes** To reduce homelessness through Individual and group sessions to improve confidence & resilience; reduce anxiety & depression

### **Set up a social enterprise as a trading arm of Sifa Fireside**

‘Out of the Woodwork’ (OOW) is now an established social enterprise which provides work placement opportunities to the long term unemployed. Quarter 3 update: -

- 6 items sold (annual target 10).
- Furniture renovation undertaken for a customer.

### *Developments*

i-SE and the Women’s Enterprise Network in Birmingham have agreed to showcase OOW products at their business premises. Also a large retailer has agreed (provisionally) to advertise OOW furniture on their community boards in store.

### **18 clients Trained In Upcycling Furniture**

To date 11 clients have joined the programme. Of these:

- 4 now employed.
- 6 currently in training (3 due to complete during January).

### *Other clients*

- 1 dropped out shortly after starting but did gain qualifications in Health & Safety and COSHH.
- A further 8 received the Health & Safety training but did not go on to take a training placement



- 1 person was unable to join the programme due to failing a Risk Assessment.

### **Clients supported into safe and stable accommodation**

- 1 rough sleeper supported into secure privately rented accommodation.
- Others retained accommodation due to regular OOW activity and access to support for other needs e.g. welfare and benefits, debt advice etc. that needed dealing with prior to joining the programme. .

### **6 volunteers advertised and recruited through BVSC to support the furniture project.**

Achieved. In the new year efforts will be made to secure further volunteers.

- 2 successfully completed their time.
- 2 currently working and
- 2 dropped out due to their personal circumstances.

### **Mental Health First Aid Training**

- 7 x Mental Health First Aid (MHFA Standard), 2 day training courses.
- 5 x Mental Health First Aid Lite (MHFA Lite), ½ day training courses.

MHFA Standard 2 day course: (16 places per course):

<b>Date</b>	<b>Numbers attending/or places booked.</b>
Wednesday 4th & Thursday 5th November 2015	10
Thursday 3rd & Friday 4th December 2015	14
Tuesday 5th & Wednesday 6th January 2016	12
Monday 18th & Tuesday 19th January 2016	All 16 places booked.
Tuesday 9th & Wednesday 10th February 2016	All 16 places booked.
Monday 7th & Tuesday 8th March 2016	All 16 places booked.
Thursday 17th & Friday 18th March 2016	All 16 places booked.

MHFA Lite ½ day course: (25 places per course): Planned dates: Tuesday 2nd February, Friday 26th February, Thursday 31st March, Thursday 14th April and Thursday 28th April

### **STOP HATE UK - Intervention**

Provision of a 24/7 telephone hotline to report Hate Crime for victims and witness with concerns about contacting the police.

In the first 3 quarters there were 66 contacts to the Stop Hate Line service. Service users either reported incidents, sought updates on cases or professional advice about general Hate Crime matters. 37 calls were to report specific incidents, and where practical, consent was gained from the service user to make referrals for onward investigation and support to the Police, Victim Support and other agencies.

## **Community Engagement**

**BRAVE** A presentation was given to New Entrant police officers as part of their training at Tally Ho. BRAVE attended The Birmingham University Guild of Students recruitment fair in October and a similar event at Aston University. A Fire Service Open day in October. Inputs on three occasions to WMP Neighbourhood teams training in B'ham South LPU.

**Stop Hate UK** engaged with the West Midlands PCC Victims Commission and attended the Birmingham Hate Crime Reduction Partnership meetings (in January we will be giving a presentation about our work and activity within Birmingham). Stop Hate supported the event in November 2015 organised by the Victims Champion and made a number of local contacts, including Victim Support, and representatives of the Somaliland community in Birmingham. Use has been made of Social Media to run a number of paid for Facebook adverts. These reached approx. 6,000 people in the city and generated significant interaction with people unaware of the service. Stop Hate will also be attending a community event organised by Ann Frank Trust in February 2016 and is continuing to develop links with Victim Support.

## **YOUTH VIOLENCE**

This work embraces young people from 10 to 29 years old, with the emphasis on Prevention, Intervention (inc. Offender Management and Diversions) and Engagement. This strand comprises a series of collective interventions which impact in these ways either in part or whole with young people.

### **Miss Dorothy Prevention Programmes**

Exclusion data is utilised to target schools for awareness raising around Miss Dorothy early prevention programme, its benefits and are provided with information and opportunities to access training/support. Schools and agency partners are engaged and trained to deliver Miss Dorothy programme. Referrals for external agency support generated from running Miss Dorothy sessions (Think Family, FCAF, MASH)

Positive feedback on the programme continues to be received from teachers, pupils and parents. Examples include:-

- *Children feel they are able to speak out if they believe they or a friend are at risk of becoming a victim of gang violence or child abuse.*
  - *“From doing the programme I have learnt that what I do has a consequence which can be good or bad “ yr. 6 pupil.*
- *The programme teaches children the skills to prevent them becoming victims of gang and violent crime.*
  - *“The Dot values program helped us understand the problems and difficulties of growing up in life.” Pupil in Yr5*
- *Children feel they have a chance to talk and think about who they trust, what they value, the differences between right and wrong, and making the right choices.*
  - *“If we are in danger we all know what to do e.g. call the police, ask an adult for help and we can run away. The Dot programme helped us understand the problems and difficulties of growing up in life”Y6 pupil*

### **Police & Schools Panel For Alternative Providers**

Ofsted-inspected Alternative Education Providers (AEPs) fully engaged with the AEP Panel from October 2015. The meetings address, information sharing and action planning resources to prevent and intervene where young people are vulnerable to involvement in gang activity or serious youth violence.

A framework for sustainable engagement between AEPs with Police and other partners is developed and implemented for the benefit of young people not attending mainstream school thereby improving outcomes for young people.

### **Intensive Support & Mentoring Programmes**

Young people are engaged in regular support that increases their resilience to further involvement in gang and serious youth violence, leading to education, employment/training (ETE) which will further increase their resilience to subsequent offending

### **Multi Agency Gangs Unit (MAGU) Barriers Fund**

Young people believed to be involved in gang activity are engaged in regular support that increases their resilience to further involvement in gang and serious youth violence. As a result of support and mentoring they gain access to education, employment/training (ETE) and suitable accommodation which will further increase their resilience to subsequent offending

### **Youth Service ‘Adrenaline Rush’**

Young people are identified for engagement in programmes commissioned under the Youth Violence Delivery Plan. A targeted cohort of young people access and consistently engage with the programme to increase their resilience and disengage from further involvement in violence and / or gang-related crime. The Youth Service is fully engaged with all partners, with a focus on developing relationships and direct engagement with schools, for the purpose of information sharing and monitoring the impact of the programme on young people. Young people at risk of involvement in gang or serious youth violence are referred for appropriate intervention, i.e. CAF, Think Family, MASH, Mental Health etc.

### **Case Study**

C has begun to show significant improvement with his use of language and behaviour and more importantly controlling his anger and his attitude toward carrying a weapon. His behaviour at the start of the programme was very quiet and introverted and he struggled to deal appropriately with conflict as he would get angry very easily and lash out. There were a number of occasions where he harmed others. He would quite openly talk about knives and the need to carry a shank with him on occasions whenever he was “*in beef*” with other young people. However during our one to one discussions it has become evident that C no longer carries a knife with him when he feels threatened or “*in beef*”. He attributes this change in attitude due to the impact of the first few knife crime workshops and the testimony of a mother who has lost her son to knife crime. C now understands the impact and potential risks / possible consequences. The structure of the programme has allowed C to be among other young people his own age and to positively engage in activities that are challenging, fun as well as allowing him to release some of the frustrations. The group discussions and one to one discussions have allowed the youth workers to challenge his myopic views and prejudices. He struggled at first to but now he is more outspoken and ready to engage. Expressing an interest in volunteering at the youth centre as a young leader after the programme has resulted in him using his influence to help guide the younger attendees. There has been a clear change in behaviour from a young person with low aspirations and self-esteem to a young man working hard to stay out of trouble, actively participate in positive activities and seeking an alternative life path. There has been no self-reporting of violence/ conflict in the area that C has been involved in.

## LOCAL CSP ACTIVITY OVERVIEW 1 April – 31 December 2015

## EAST QUADRANT

<b>Priorities / Intervention/s &amp; Status</b>	<b>Update</b>
<b>Domestic Violence</b>	
DV Forum / Ongoing	Work continues to progress through the forum around welfare reform and developing a local awareness campaign. The forum now numbers approximately 80 people and around 30 different organisations are represented from both the statutory and voluntary sectors. A First Night campaign to generate donations for refuges has been organised for December – January, and Civil Orders training will take place in January 2016
DV Training / Ongoing	Training has been scheduled for Q4. This will involve staff from Family Support teams in statutory and voluntary sector.
<b>Youth Violence</b>	
Youth ASB Diversion / Partially completed and ongoing	Evaluation of summer activities for youth related ASB is complete. A further project in two nbhoods is being developed around youth mentoring. The partnership has agreed to focus on two nbhoods in future partnership activity
Youth Forum / Ongoing	A network has been established and an event planned
<b>Mobilising Communities</b>	
General / 14 community projects supported in East Birmingham	There has been significant support in East Birmingham to promote, decide and facilitate the Small grants programme. This has seen a marked increase in the number of small grants bids for this area (nearly £150k was applied for against a pot of £45k). Evaluations to be completed in Q4.
Website / Ceased	This project will not be continuing, and will use existing BCSP website instead
Social Media Training / Ongoing	Commenced – to complete in Q4
Road Safety / Ongoing	Awaiting for delivery of goods
Sparkbrook Environmental / Ongoing	This project will no longer require funding as it is being delivered through alternative funds. Significant progress made in develop multi-agency working to tackle clean and green

Neighbourhood Tasking / Ongoing	This is now linked to the BCC Place Management programme and for each ward there are local priorities identified. These include a number of community safety priorities. The partnership is working hard to ensure these local priorities link in to the broader priorities and can be supported.
<b>Vulnerable People</b>	
ASB Training / Ongoing	A package has been developed. Will be delivered in February and March 2016
FGM Training / Ceased	This project is no longer delivering as the provider has decided to focus on other priorities.
Mental Health Networking / No final outcome yet	First event held in December. Outcomes now being taken forward by a multi-agency working group. Second event involving voluntary sector to be held in Q4. In terms of wider Mental Health work, the partnership has worked alongside Birmingham MIND and Birmingham Social Housing Partnership to prepare a bid for vulnerable victims of ASB from the Victims of Crime fund at the PCC office
Safer Communities Groups/ Ongoing	The groups have now merged across East Birmingham and are forming an ASB network for this part of the city. They are also being better linked to training opportunities and delivering an ASB service as a whole
<b>Business Crime</b>	
Moseley Business Engagement / Ongoing	Project delayed but will complete in February
South Yardley Facewatch / 30 businesses signed up	Project launched in October 2015. Over 30 new businesses now part of the Facewatch family. PCC attended launch

## Community Engagement - Moseley Village Business Engagement

**Branding and Publicity** PCC was invited to launch of South Yardley Facewatch

## Other Activity

- Safer Communities Groups to tackle ASB – to be merged into one meeting.
- Op Raindrop – LCSP has supported WMP as part of its latest No Deal drugs operation. This has involved co-ordinating partnership work from pharmacies; CCGs; Mental Health, KIKIT and Think Family workers.
- Public Health & Yardley – The LCSP is working alongside the new Yardley Public Health Group which has priorities around dementia, domestic violence and mental health. Progress to date has been made in terms of relationships with CCGs and linking data into ward plans.
- Small Grants – Following extensive local promotion 38 bids (totalling £147k) were submitted and 12 approved. A range of activities have been supported and successful bids will be allocated a buddy for support.
- Mental Health First Aid – the LCSPs have promoted this opportunity and spaces are being filled.

## **NORTH QUADRANT**

### **North Local Community Safety Partnership Priorities and Progress**

#### **Domestic Violence Priority**

- DV Forum Outcome Training delivered to 13 officers DV recovery Tool kit programme in place, second programme planned for March 2016.
- One partnership Referral form for Freedom and DV recovery with a SPOC from Children Services in place.
- Monitor/support groups in place.

#### *Progress Update –*

The forum is working well and attendance has increased 85 members in total with an average attendance at meetings being 30/40.

Finance Update, £5000 committed to train 13 officers to be able to deliver the DV recovery tool kit. Training has been completed. One DV recovery tool kit programme being delivered now and another being planned for March 2016.

There is now a North referral form in place for Freedom and DV recovery which is monitored via a SPOC. All trained officers work together and have also introduced coffee morning/support groups with all victims who have attended the freedom/DV recovery. Campaigns continue in the form of raising awareness of DV and links are now in place with all GP surgeries. The group supported the teenage abuse campaign and pens with pull out banners are been provided to all youth groups and secondary schools.

- **Area of concern – lack of counselling services for victims of Domestic Abuse being delivered in North**

#### **Young People Priority**

- Youth ASB Diversion
- CSE
- Domestic Abuse
- Healthy lifestyles

£21k of external funding received to delivery projects around raising awareness of CSE to parents and providing support for YP affected. One to one monitoring.

Summer activities completed increased detached work in Sutton park ASB hotspot locations, working with YP effected by bullying, Boot camp activities with YP with learning disabilities and providing 15 YP who were NEET with obtaining their construction cards, some of whom are now working with Wilmot Dixon and the KRT.

#### *Progress Update*

Business cases have been developed around CSE, self-Harm, Health and wellbeing, Domestic Abuse and building confidence and esteem. External funding of £21K has been secured. There is another £50k worth of bids pending.

### *Finance Update*

£10,407.00 spent to date. The funding was used to provide summer activities and also to support YP into employment. Summer activities included – increased detached work in Sutton park ASB hotspot locations, working with YP effected by bullying, Boot camp activities with YP with learning disabilities and providing 15 YP who were NEET with obtaining their construction cards, some of whom are now working with Wilmot Dixon and the KRT.

### **Mobilising Communities Priority**

- Neighbourhood Tasking Interventions.
- Place management partnership profiles.
- Road Safety Interventions.
- Quad Bike Interventions.
- Ownership of the small grants fund.
- All 8 tasking groups offered social media training extended to Sutton HLB.
- Keep Safe Project – partnership approach to keep the home safe and engaging residents to take ownership of their street.
- Community survey launched, finding to be used at priority setting event. To be delivered by Police/Fire/BCC street scene/North LCSP/Probation Community Payback.
- Small Grants – no underspent predicted.

### *Progress Update*

Neighbourhood Tasking – external funding was secured to provide all 8 neighbourhood tasking groups with social media training and to set up their own blog and provide them all with a tablet. This was extended to include Sutton HLB. ASB partnership training has been completed.

The Keep Safe project has been reintroduced and 3 projects delivered in Kingstanding, Stockland Green and Falcon Lodge, another is planned for Kingstanding on 25 January. This is a burglary reduction project but also includes clean and green with support from community payback and BCC street scene officers. Fire service officer safe and well checks.

### *Finance Update*

£2,628.55 spent to date. This includes items to deliver Keep Safe.

### *Small Grants Update*

To date £43k have been spent and there a bid of £5k being considered and other bids pending. This fund will be fully spent over 15 different projects/groups.

### **Vulnerable People Priority**



- To form a Vulnerable People partnership. Launch event has taken place with 38 partners.
- Delivery plan now in place.
- Supporting Adults panel have had 4 meetings and 9 referrals.
- Pop Up Café now supported by ACAP and adult social care and carer's team.
- Kinship fully operational 38 referrals.

#### *Progress Update*

Group is established membership includes – Adult social care, BSMHFT, ACAP, environmental services, Public Health, BCC landlord services, RP, Children Services, Aquarius, CRI, MIND, Victim Support and Shelter.

Projects being delivered – Supporting Adults Panel is now in place and has had 4 meetings and 9 referrals all of which were accepted and progressed.

The Pop Up Café will be in operation from March 2016 and ACAP and the adult's carer's team will be taking part.

#### *Finance Update*

£5,559.25 has been spent to date. This includes the Kinship project which has now received 38 referral in North and set up a number of activities and support groups for vulnerable people who are supporting families affected by substance misuse.

#### **Business related crime and NTE Priority**

- Purple Flag
- Op Festive Cheer
- Support to Erdington and Sutton BID's
- Purple flag application being sent in the next round.
- CCTV app about to be delivered in Sutton centre

#### *Progress Update*

Partnership work being delivered on Erdington High Street supported by the BID bi monthly includes environmental enforcement. Public Place Protection Order package now received for Erdington High Street – consultation in progress.

Sutton restaurant quarter now in place and purple flag web page set up. 2 x extended partnership meetings with pubs/clubs/restaurant have taken place.

Op Festive Cheer completed review meeting in February.

#### **Violence**

- Police have produced a violence profile to identify areas of concern / Profile broken down into themes YP/DV/Public Place. Three priority geographical areas identified – Stockland Green / Kingstanding / Erdington.

#### *Progress*

Partnership meetings have taken place with Police / SNPM/ Place Mangers/ Aquarius/CRI/Youth workers. Actions agreed.

#### *Funding*

North Local CSP has ring fenced £3k to support activities will be spent in Q4

#### **North Local CSP Annual Priority Setting - 22 January 2016**

To identify priorities for 2016/17 produce delivery plan and review all sub groups including terms of reference for sub groups and the North Local CSP.

Aims: -

Production of delivery plan for 2016/17.

Review sub groups.

Review Terms of Reference.

#### **General**

North Local Community Safety structures and partnerships. Review completed of partnership for safe guarding children and families. Group working well. Web page to be launched in February

#### *Progress Update*

The 3 HIM meetings in North have been reduced to one Hub Integration Partnership. This group sits alongside the North LCSP. Terms of Reference signed off and delivery plan now in place.

## SOUTH QUADRANT

<b>Priorities &amp; Intervention/s</b>	<b>Outcome</b>	<b>Update</b>
<p><b>Domestic Violence</b></p> <p>1. <i>Maintaining regular Birmingham South Domestic Violence Forum and network of agencies and services, which has a focus on:</i></p>	<p>Established Network of services in relation to DV</p>	<p>One of the four annual forums has now taken place and it continues to be very well supported with an attendance of approximately 50 practitioners and managers, as well as a wider network of 300+ representatives from across health, children's services, community safety, voluntary sector</p> <p>Relevant Information is circulated DV Forum members on a regular basis</p> <p>Next Forum is planned for February 2016.</p>
<p>2. <i>Deliver awareness campaigns for agencies and communities to address seasonal risks and to coincide with wider opportunities and events, which can influence local awareness raising. This includes:</i></p> <ul style="list-style-type: none"> <li>a. <i>First Night Campaign – November-February</i></li> <li>b. <i>Domestic Abuse No Excuse – May-September</i></li> </ul>	<p>Awareness/ Campaigns/ Newsletters circulated</p>	<p>"Domestic Abuse No Excuse" items circulated during Q1 via local networks Regular updates made on social media/ websites in relation to local and national campaigns around domestic abuse.</p> <p>First Night Campaign launched 14<sup>th</sup> December, 6 public collection points across South Birmingham, including 3 fire stations and 1 collection point for Staff only at Royal Orthopaedic Hospital. A further collection point coming online in January at Birmingham Women's Hospital which will also be for Staff Only.</p> <p>WMFS have been proactively promoting this campaign via station and corporate communications twitter accounts, a number of enquiries have been received as to whether this campaign extends beyond Birmingham.</p>
<p>3. <i>Commission training for local practitioners in multi-agency settings to raise awareness of domestic abuse, but also to increase skills and competencies</i></p>	<p>Currently seeking Advice and Guidance on how to progress this</p>	<p>Discussions ongoing with the Safeguarding Children's Board, awaiting update in relation to commissioning training for North and South quadrants – no update has been received from Children's</p>

		Safeguarding, currently seeking advice from Birmingham Community Safety Partnership in relation to alternative providers and the specification.
<b>Young People</b>  4. <i>Using an intelligence led and cross-sector, coordinated approach, commission/fund additional youth provision and opportunities in areas where young people are most at risk of becoming involved in ASB and crime. Particularly during the summer months.</i>	10 Separate Youth Programmes completed through the summer and October half term across South Birmingham  5 additional projects supported from Involving Communities Funding  Young People's Question Time	Summer activity funding process delivered to provide £27,000 (match-funding of £12,000 from Housing Liaison Boards) of funding for activities for young people from June to September  Activities included sports, music, media and educational days etc., providers included BCC Youth Service, Pertemps Coachright, InUnity and Spearhead Trust. Further projects took place in October half term.  In addition the Involving Communities Funding has supported projects in Shenley, Brandwood, Druid's Heath, Quinton and Northfield totally £16k  The LCSP supported the Young Peoples Question Time organised by WMP, this covered a wide range of community safety issues including bullying and road safety to name a few.
5. <i>Maintain and further develop "What's On South Brum" as a web and social media platform, including the development of a format just for young people</i>	6118 visits to website since April	Youth Services commissioned to take on the management and development of this website for an interim period whilst voluntary sector options to take on the ownership and development of the "What's On South Brum" brand.
<b>Mobilising Communities</b>  6. <i>Involving Communities – development and establishment of local delivery for Mobilising Communities Small Grants.</i>	3 meetings held 11 projects supported	Total commitment to date: £37,225 Projects supported include: 6 x Youth Interventions 4 x Community Based Interventions 1 x Road Safety Intervention Further meeting to be held end of January
7. <i>Road Safety – Deliver the partnership off-road biking plan in profiled hotspots and emerging areas of concern. This is with a focus on repeat locations, repeat callers and communities, as well as</i>	Joint Patrols have been completed Intelligence sharing between agencies	Community and youth related leaflets have been printed and been delivered to hotspots and "risk" locations. Intelligence has been shared between agencies and joint patrols have taken place between WMP and WMFS. Partnership event has been held to

offenders		raise awareness amongst communities and an off ride bike was crushed as a demonstration. This is an ongoing project with data being shared between agencies on a regular basis.
8. Road Safety – Develop a local community safety partnership plan and offer to supporting Birmingham's Bike Revolution and safer cycling – in current hotspots and areas where cycling may develop	<p>Safer Cycling Partnership Event -October</p> <p>Cycle Training Supported by Involving Communities Funding</p>	<p>Safe passing distance prop being developed currently to highlight to drivers the safe passing distance of 1.5 metre. This will be used in accident hotspots and driver awareness events. This is currently awaiting design sign off cost is approximately £700</p> <p>A Partnership event to promote safer cycling amongst students took place in October involving WMP, WMFS and Birmingham University Guild of Students, this was widely advertised by South Birmingham Community Safety, Bournbrook Fire, Guild of Students and WMP twitter accounts.</p> <p>Involving Communities has funded a cycling project in relation to cycling confidence tuition and bike maintenance classes to promote safer cycling, the project runs from 1<sup>st</sup> Dec until 31<sup>st</sup> March.</p>
<p><b>Vulnerable People</b></p> <p>9. Children &amp; Families –</p>	Regular Partnership Meetings Taking place	<p>Meetings of the partnership are regularly taking place to share good practise and highlight changes in procedures, attendance at each meeting is approximately 25 – 30 individuals from various agencies. The next meeting is scheduled for 21<sup>st</sup> January, the agenda includes updates on Prevent Strategy and Neglect Strategy</p>
10. Supporting Adults – Continue to develop local awareness and understanding of mental health and wellbeing issues, as well as the services available to refer and signpost to, through: a. Delivery of mental	<p>Training Dates Now available.</p> <p>66 places for South Birmingham</p>	<p>MHFA Training is commenced in October and dates available run through to March 2016, where there was non-attendance this is being followed up with individuals and line managers. In addition awareness training in relation to Mental Capacity Assessments was commissioned and delivered by CCG, 2 sessions took</p>



## WEST & CENTRAL QUADRANT

<b>Priorities / Intervention/s</b>	<b>Outcome</b>	<b>Update</b>
<b>Vulnerable Adults; Domestic Violence</b> Explore appointment of a DV worker on Fri/Sat nights	Ceased	The project won't move forward this year as needs to be part of a wider strategy. Funds are being reallocated.
Provide a regular Violence Against Women forum for networking, joint planning and sharing of information/ trends	Ongoing exchange of information and training for members. Possibility of joint projects.	Members consulted on the purpose of DV Forum; agreed as networking and training. Next planned for February with a training session around civil interventions.
Deliver LGBT DV training	Raising awareness and reporting mechanisms for LGBT DV	Training provided to frontline workers in Q3 by BLGBT.
<b>Vulnerable Adults; Mental Health</b>  Hold information session for LDG partners to understand the scale and nature of Mental Health in addressing local community safety, identify and address gaps.	Increase partnership working and create improved outcomes for those affected by mental health issues	Safer Neighbourhoods Partnership Managers continue to meet with BSMHFT monthly. Joint Mental Health and Housing conference by SPNM and BSMHFT in November for strategic and local levels.
Engage Mental Health services in LDG	Increase p'ship w'king to create improved outcomes for mental health patients	BSMHFT now attend LCSP and link in to our wider group, e.g. HIM review, SGP Panel meeting, etc.
Front line training on Mental Health	Increase understanding and interventions around Mental Health	Front line workers trained in Mental Health, training commissioned centrally across the city. W&C plan to fund a further session locally (Q4) due to unprecedented demand.
Support the continued evolution of the City's Hoarding Strategy building on the work of W&C 15/16	Increase p'ship w'king and create improved outcomes for those affected by hoarding, including providers	Cost benefit analysis prepared (led by South Supporting Adults Panel) to be considered by BCSP Vulnerable People group. Q3 - Still awaiting outcome.
<b>Vulnerable Youth; Youth Diversion</b> Interactive Google Map of all youth	Enabling partners to tap into youth providers in local	We continue to map youth providers on W&C and now have over 100 listed under

providers on West & Central available to partners and more widely	areas. E.g. reduce youth-related ASB/crime	Wards. Q2 - Technical issues around WMP preparing a google map may have been resolved – tbc. Q3 update – we hope to have the goggle map operational by the end of February. SportBham have offered to generate this.
Map hotspots of youth related reported ASB for the last three years and summer periods	To provide a geographic evidence base for targeted interventions	Complete Q1. Analysis updated in Q3.
Share ASB hotspot information widely and review analysis based on local, current Intel	See above	Complete Q1. Analysis updated in Q3.
Summer Youth Diversion – outreach activities in key locations of youth related crime and ASB, linking to existing provision.	Reductions in youth related ASB and crime in ASB hotspot locations	Four youth providers commissioned to provide outreach over the summer and continued engagement through September. Q2 - £8000 now spent.
Evaluate summer youth outreach to ensure medium term engagement with existing youth provisions has been achieved beyond the summer	Reductions in youth related ASB and crime in ASB hotspot locations beyond the summer period	Q3 - Evaluation forms returned from all 4 youth providers showing positive outcomes and sustained engagement, especially in relation to new engagement with Somalian young people.
Explore linking youth outreach programme to training and employment opportunities	Reductions in youth related ASB, crime and NEETs	Contact been made with Economy Directorate and discussions have begun. Project to link in with our youth diversion post-summer. £50k multi-agency bid to Youth Promise Devolved Employment Fund – re Hidden and other NEETs. Bid unsuccessful to be resubmitted 2016/17.
<b>Vulnerable Youth; Prevent</b>  Developing interventions around Prevent, particularly in the context of young people	PVE	We will initially ensure our four youth providers for the summer project (workers and volunteers) receive appropriate training.
<b>Vulnerable Adults; Safer Communities Groups</b> Develop, support and review	Reductions in ASB	Final two partnership sessions on the new ASB powers delivered in May.



interventions around the new ASB powers, embedding a wide partnership approach		Ongoing work via the SCG. Q3 update – little capacity on W&C currently for officers to move forward with new ASB actions.
<b>Local Priorities; Neighbourhood Working</b> Hold a multi-agency summit on Neighbourhood Working and review NTGs within this context	To agree and implement a local partnership approach around neighbourhood working within the context of neighbourhood policing and place management	Ongoing, delay due to changes in Police lead. To be rearranged but likely to be 2016/17 now.
Partnership interventions to take place in each of the Wards under “Place Management”	Improve community safety in its widest sense as part of Place Management	LCSP allocated approx. £1000 to each Ward. This has been largely spent on joint interventions around improving the environment; e.g. community clean ups, gating. Much has been led by Street Scene co-ordinator.
Pilot project on a small geographic area around environmental/housing issues as well as guns and gang related crime.	Increase safety and feelings of safety as well as the general environment and BCC Housing standards on St Georges Estate, Hockley. To develop best practice to implement elsewhere.	Intense piece of work started in November in response to community concerns around a shooting incident. Project due to conclude in Q4 with mainstreaming of some interventions. Aiming to evaluate and communicate the outcomes in Q4.
<b>Local Priorities; Third Sector Engagement</b>  Continue to build on our partnership work with third sector organisations and increasingly involve them in the delivery of LCSP strategic objectives	To increasingly engage the third sector in developing and delivery LCSP interventions, as an alternative to the public sector	Two of the four youth providers commissioned by our youth outreach project are third sector organisations. Ongoing. Links with community sector have been strengthened through the Small Grants Pot process.
<b>Local Priorities; Third Sector Engagement/Neighbourhood Working</b> Promote to and support community groups to apply for Small Grants Pot monies	Mobilise communities to take their own action for improvements	35 groups applied, 11 granted funding totalling £33.6k on 14 <sup>th</sup> October. Further meeting planned 18 <sup>th</sup> Jan to allocate up to £21.4k.

Deliver Social Media courses	Increase connectivity & promote safety via using social media	Planned for Q4
<b>Vulnerable Youth</b> Review the three HIMs (Hub Integration Meetings for Child Safeguarding Partnerships) on West & Central	All relevant partners engaged, improved communications and partnership working. Outcomes tbc after away day.	M/agency away day 13 Nov. Q3 update – Meeting put on hold pending recommendations of central Localities meeting, possibly for generic city-wide approach.
<b>Vulnerable Adults / Youth</b> Review and influence the commissioned delivery of substance misuse services on West & Central	Improved partnership working and communications. Locally targeted delivery. Reductions in substance misuse.	Task and Finish Group to met 19 Oct. Q3 – A number of key actions generated at and progressed following the meeting. Future progress linked to the District Health Theme Groups.
<b>Vulnerable Adults; Mental Health</b> Delivering BCSP funded training to partners on W&C (citywide)	Improved understanding and interventions around m health.	Participants currently booking on training dates Nov – Jan. Q3 update – training delivered

### Branding and Publicity

Campaign materials used in the LGBT DV campaign. BCSP logo provided to Small Grants Pot groups. Regular reports to Ladywood District Committee which is attended by the deputy PCC. We are now actively considering where it is appropriate to invite the PCC to events.

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Report ends\

**Neighbourhood Challenge Inquiry  
Evidence Gathering Session - 18 February 2016**

<b>In Attendance</b>	
<b>District</b>	<b>Neighbourhood Challenge(s)</b>
Cllr John Alden, Edgbaston District Chair	Health and Well Being Disability Club in Edgbaston  Jobs and Skills – focus on local apprenticeships and traineeships targeted at young people not in Education, Employment or Training (NEET).
Cllr Josh Jones, Erdington District Chair	Clean and Green.
Cllr Peter Griffiths, Northfield District Chair and Cllr Steve Booton, Deputy Chair	Anti-Social Behaviour.
Cllr Anne Underwood, Sutton Coldfield District Chair	To identify the services currently available in 3 key areas of the Health agenda, being Obesity, Falls (prevention) and Dementia.
Cllr Sue Anderson, Yardley District Chair	Youth Employment.

<b>The Other District Neighbourhood Challenges</b>	
Hall Green District - written evidence to be submitted	Road Safety and "Twenty is Plenty" Co-produced partnership and behaviour change with residents.
Hodge Hill	Youth Unemployment.
Ladywood	To establish the impact that high concentrations of private rented accommodation, HMOs and hostel accommodation have on local communities within the Ladywood District, and explore how this might be better controlled / managed in future.
Cllr Hussain, Perry Barr District Chair – submitted written evidence	To examine and put in place a series of short and medium term action plan objectives to address (i) barriers with communication, engagement and coordination between education, jobs, skills, training and volunteering providers (ii) To identify and ensure key target 'hard to reach' groups are accessing the multitude of education, jobs, skills, training and volunteering opportunities available in the district.
Selly Oak	Does the impact of the regeneration currently happening in Selly Oak reach those residents in the District living in Brandwood and Billesley in relation to jobs and skills opportunities.





# Neighbourhood Challenge Inquiry

## Evidence Pack



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## Work Outline / Terms of Reference (TOR)

# Short Inquiry: Neighbourhood Challenge

## Neighbourhood and Community Services Overview and Scrutiny Committee (O&S)

Lead Member:	Cllr Zafar Iqbal
Inquiry Members:	All Members of the Neighbourhood and Community Services O&S Committee:  Cllrs: Gurdial Singh Atwal, Andy Cartwright, Roger Harmer, Kath Hartley, Kerry Jenkins, John Lines, Ewan Mackey, Brett O'Reilly, David Pears, Sybil Spence and Elaine Williams
Lead Officer:	Rose Kiely & Amanda Simcox, Scrutiny Office
Our key question:	<b>How are Districts progressing with their Neighbourhood Challenges?</b>
1. How is O&S adding value through this work?	At the City Council's AGM in May 2015, significant changes were made to the roles and responsibilities of District Committees. The Neighbourhood Challenge is a new duty for District Committees.
2. What needs to be done?	Key issues to explore will include: <ul style="list-style-type: none"> <li>• What topics have been chosen and why;</li> <li>• What types of issues/problems are being faced;</li> <li>• How Districts are avoiding duplication and potential overlaps (both amongst the different districts and between the work of the districts and scrutiny);</li> <li>• Which local service providers are taking part;</li> <li>• Whether better partnership working and service integration is being promoted;</li> <li>• Whether the work is resulting in service improvement;</li> <li>• What the other potential outcomes are from this new duty.</li> </ul>
3. What timescale do we propose to do this in?	<ul style="list-style-type: none"> <li>• December 2015/January 2016: Terms of Reference Agreed</li> <li>• 17 December 2015 and 18 February 2016: Evidence gathering sessions</li> <li>• February/March 2016: Committee agree draft report</li> <li>• March 2016: report to Executive (8 day rule) &amp; Committee agree final report</li> <li>• 5 April: Report is presented to City Council</li> </ul>
4. What outcomes are we looking to achieve?	To ensure Districts and partners are working together with residents to seek out and promote new ways of improving services.

## Evidence from Cllr Mahmood Hussain, Chair, Perry Barr District Committee

### Neighbourhood Challenge Inquiry

The Neighbourhood Challenge Duty is providing the District with the opportunity to have a big impact upon one of our chosen District Priorities, Jobs and Skills in this instance.

We have made good progress with our Employment and Skills priority; an active Jobs and Skills Partnership Board has been established, our District Jobs and Skills Plan has been formally agreed and a robust action tracker, which is used to monitor and review progress, is in operation (available upon request).

#### **1. What topics have been chosen and why**

For Perry Barr District:

- Employment & Skills
- Health & Well Being
- Neighbourhoods, specifically Environment and Community Safety

Were the agreed topics chosen by the Councillors this year as these are all District Priorities.

*Specifically our neighbourhood inquiry is:*

*To examine and put in place a series of short and medium term action plan objectives to address (i) barriers with communication, engagement and coordination between education, jobs, skills, training and volunteering providers (ii) To identify and ensure key target 'hard to reach' groups are accessing the multitude of education, jobs, skills, training and volunteering opportunities available in the District.*

#### **2. What types of issues/problems are being faced?**

Support from our Employment Team Officer, Steve Farr and the District Lead Officer has been excellent to date! We are however concerned about the suggestion that we may lose the support of the officer from the Employment Team who has been instrumental to the progress and development of the group. We anticipate this support is required for at least another year to ensure the sustainability and development of the Board.

#### **3. How Districts are avoiding duplication and potential overlaps (both amongst the different districts and between the work of the districts and scrutiny)?**

The Cabinet Member for Skills, Learning and Culture and the Executive Member Chair for District Executive Members have ensured there is regular communication and updates between districts regarding their neighbourhood challenges and joint learning and work is starting to emerge.



#### **4. Which local service providers are taking part?**

DWP (job centres), colleges of further education, Adult Education Service, small and medium sized jobs, training and skills providers, West Mids. Police and Fire Service, local community-based organisations, Employment Team, local councillors, local employers.

#### **5. Whether better partnership working and service integration is being promoted?**

Yes, there is now all round better communication and coordination of work activity. See appendix 1 – Jobs and Skills Partnership Board Action Tracker.

#### **6. Whether the work is resulting in service improvement?**

Yes, particularly around partnership working approaches to providing jobs, skills and training opportunities.

#### **7. What the other potential outcomes are from this new duty.**

Well established partnership working methodology. Mode shift from BCC being the main provider to being an enabler.

Better accountability and reporting the District Committee.

#### **Keeping Councillors Informed with progress**

Councillors have been kept informed with progress via updates at District Committee meetings. Councillor ward reps. for Jobs have also been identified and they are invited to attend Jobs and Skills Project Board meetings. An action tracker has also been introduced by the Board Chair which is available upon request.

# Perry Barr Jobs and Skills Project Board

## *Action Tracker* – working together on local employment, training and skills

(Updated following the third meeting held 21/01/16)

INSERT ATTENDEES AND APOLOGIES (AS PER YARDLEY)

### COMPLETED Actions:

Action No.	Action	Date Opened	Owner/s	Target Date	Progress/Comments
001	Jobs & Skills inaugural meeting – follow-on meeting to be arranged w/c 2 November <b>COMPLETED</b>	23.09.15	Steve Farr	Nov 2015	Meeting arranged for 4 Nov, BMET hosting at their James Watt Campus and meeting to include site visit
002	Advise Russell Poulton (BCC Planning & Regeneration) that his offer to attend the next meeting and make a presentation on the economic context and regeneration opportunities relating to the District was welcomed <b>COMPLETED</b>	23.09.15	Steve Farr	Oct 2015	Russell contacted and attended 2 <sup>nd</sup> meeting (4 Nov); presentation circulated to the group 24.11.15
003	Read draft District Jobs and Skills Plan and feed any comments back to Steve by 2 October <b>COMPLETED</b>	23.09.15	All	2 October	A number of comments were received – <b>more comments on the DJSP would still be welcome...</b>
004	DWP to organise a 'showcase event' for partners to visit a Job Centre to see modern-day service <b>COMPLETED</b>	23.09.15	Laurie Deeks	November	Dates identified – Board to decide which works better <b>04.11.15</b> – three suggestions 18 <sup>th</sup> , 19 <sup>th</sup> and 24 <sup>th</sup> Nov from DWP; 19 <sup>th</sup> Nov preferred (10:00-12:00) and a list of interested-to-attend colleagues was produced <b>18.11.15</b> – visit rescheduled for Tues 8 Dec (9:00 – 11:30); notice of change sent to group and invitation extended to all Perry Barr District councillors <b>21.01.16</b> – site visit coincided with busy jobs fair, good discussion about evolving JCP services, especially impact of new benefit Universal Credit
005	Contact Nigel Godfrey / BCC to see if an overview of Business Improvement Districts (BID) can be provided <b>COMPLETED</b>	23.09.15	Steve Farr	Oct 2015	Steve to meet Nigel to discuss <b>18.11.15</b> – provisional date 14/12, NG to confirm <b>21.01.16</b> – SF met with NG, information to be circulated to the group but no overview BID input required – advice from Assistant Director for Regeneration is that it will be better to build direct links with Soho Road BID

006	To invite the three Work Programme providers to attend the next meeting and join the Project Board <b>COMPLETED</b>	23.09.15	Steve Farr	Oct 2015	E-mail sent to key contacts for three WP providers 03.11.15
009	Job Fairs and Careers events to be planned into calendar <b>COMPLETED</b>	23.09.15	Chris Jones & Anne Gemmell	Dec 2015	<b>04.11.15</b> – calendar of DWP and other local intended activity to be produced; Great Barr school to share information about Moor Lane event; BMET happy to host an event at James Watt campus and SCCB same for Handsworth campus site giving us good coverage of the District; also need to focus on long-term unemployed and mental ill-health issues (perhaps led by Work Programme providers); also call not to forget about enterprise and business start-ups. Timings & dates of activities thought to be vital <b>21.01.16</b> – Handsworth JCP office-led jobs fair scheduled for <b>9:30-13:30 Monday 25 Jan at SCCB Handsworth campus</b> , about 30 employers/providers engaged – <i>please all promote to customers</i> ; Perry Barr JCP office-led jobs fair scheduled for <b>10:00-14:00 Friday 5 Feb at BMET James Watt campus</b> , 35 employers/providers engaged thus far
012	Targeting of services on specific priority geographical areas and communities of interest in the District <b>COMPLETED</b>	23.09.15	TBC		<b>21.01.16</b> – west and east ends of the District have been covered by the two FE Colleges hosting the jobs fairs; agreed to focus-in on specific client-groups as part of the 'roadshows' effort
013	Ensure good range of Project Board member representation from across the District <b>COMPLETED</b>	23.09.15	Neil De-Costa	Dec 2015	<b>04.11.15</b> – it was suggested we approach the Chamber of Commerce to garner their involvement and support; former Connexions service should also be involved; similar Public Health (BCC) <b>21.01.16</b> – ND-C forwarded additional names to SF and these had been invited to the 3 <sup>rd</sup> meeting; high level of attendance being maintained at J&S Project Board meeting
017	<b>Regeneration</b> presentation – well received; copy to be circulated to the group <b>COMPLETED</b>	04.11.15	Russell Poulton	Nov 2015	<b>18.11.15</b> – requested in e-mail-able format <b>21.01.16</b> – presentation circulated 24.11.15
018	<b>District Convention – Saturday 16 Dec (10-12)</b> at the Alexander Stadium – will feature Jobs and Skills as a major topic of interest <b>COMPLETED</b>	04.11.15	Neil De-Costa	Dec 2015	<b>18.11.15</b> – all welcome to attend; ensure joining details are circulated in good time <b>21.01.16</b> – well attended event. J&S featured strongly, SF providing presentation and hand-out on the work of the group and on District Jobs and Skills Plan to date

019	<b>District Committee</b> meeting (26 Nov) to receive an update report on the DJSP and the work of the jobs and skills thematic group <b>COMPLETED</b>	04.11.15	Neil De-Costa	26 Nov	<b>18.11.15</b> – presentation required (SF preparing) <b>21.01.16</b> – Angela Clarke attended making presentation and supported by Cllr Kooner and ND-C and the draft DJSP was approved
020	Prepare schedule of forward Board meeting dates <b>COMPLETED</b>	04.11.15	Steve Farr		<b>04.11.15</b> – schedule considered by second meeting of the group and approved: <ul style="list-style-type: none"> <li>• 21 January 2016 (SCCB – Handsworth)</li> <li>• 17 March</li> <li>• 10 May</li> <li>• 6 July</li> </ul>
021	Jobs & Skills Project Board second meeting – follow-on meeting (3 <sup>rd</sup> ) to be arranged <b>COMPLETED</b>	04.11.15	Steve Farr	Dec 2015	Meeting arranged for 21 Jan, SCCB hosting at their Handsworth Soho Road Campus and to include site visit

**OUTSTANDING Actions:**

Action No.	Action	Date Opened	Owner/s	Target Date	Progress/Comments
007	DWP & West Midlands Fire Service to consider the merits of work experience for unemployed at the Perry Barr community fire station (as implemented at the Handsworth site)	23.09.15	Laurie Deeks	October	DWP following-up <b>04.11.15</b> – Paul Hamilton speaking to colleagues at the Handsworth Fire Station to understand implementation; DWP interested to go city-wide if Perry Barr station take-up can be achieved <b>21.01.16</b> – both Kevin Eaves and Paul have moved-on to new stations so contacts to be re-established with incumbent officers
008	Neighbourhood Challenge – focus on jobs and skills agreed by District Committee, therefore update on timings and process to be provided	23.09.15	Neil De-Costa	21 Jan 2016	<b>04.11.15</b> – to be picked up in the New Year, update to be provided to the January J&S Project Board meeting <b>21.01.16</b> – Neil update
010	Roadshows in community settings to be organised	23.09.15	DWP	Dec 2015r	<b>04.11.15</b> – links to calendar, need to agree which organisations will join-in and participate <b>21.01.16</b> – DWP agreed to turn attention to this once

					the two planned job fairs are out of the way
011	Directory of Services to be produced	23.09.15	Jenny Stokes	Jan 2016	<p><b>04.11.15</b> – NCS agreed to lead as fits with their general need to have up-to-date provider information; agreed to consider using students/interns with local directory production, or perhaps structured WEX opportunities</p> <p><b>21.01.16</b> – ideas formulated and template will be circulated for organisations to self-complete</p>
014	Jobs and Skills Plan to be updated following feedback	23.09.15	Steve Farr	ASAP	<p>Awaiting further comments from Board members</p> <p><b>04.11.15</b> – SF to make another call for comments, revise the document and re-circulate to members and other stakeholders</p> <p><b>18.11.15</b> – Perry Barr District members (12) also invited to comment on plan by 20 Nov</p>
015	Analysis of Perry Barr employers to be compiled	23.09.15	DWP	Jan 2016	<p><i>Can DWP take a lead on this please?</i></p> <p><b>04.11.15</b> – DWP agreed this links to their local employer engagement function and therefore DWP happy to build-on analysis already supplied to BCC</p>
016	<b>Terms of Reference (TOR)</b> – draft tabled 4 Nov – talked through. Any additional comments to Steve Farr please	04.11.15	<b>All</b>	<b>28 Jan</b>	<p><b>04.11.15</b> – the role of employers was raised and how to engage with them; someone needs to co-ordinate across Districts to ensure the J&amp;S thematic meetings don't clash; over-arching priorities need to be more explicitly stated; Neil De-Costa emphasised the need to link into District reporting structures; 'enterprise' &amp; self-employment should also be acknowledged as equally valid goals</p> <p><b>18.11.15</b> – no additional comments received, <i>colleagues please take the time to re-read and provide any comments, this is your group and therefore your TOR</i></p> <p><b>21.01.16</b> – Chair affirmed by the group, Cllr Kooner to be advised (SF); agreed Vice-Chair should be taken-up by non-public sector partner; <b>any written comments on the TOR to be provided to SF by 28 Jan</b> and for participants to consider standing for the TOR officer roles as can't be reliant on BCC. Agreed important group takes ownership of the Project Board.</p>
022	<b>Midlands Metropolitan Hospital (MMH)</b> presentation by Carillion – well received; copy to be circulated to the group	21.01.16	Neil Rudge	Feb 2016	DRAFT

023	MMH – equal opportunities and job sustainability monitoring to be regularly communicated	21.01.16	Carillion NSAFC Project Coordinator	On-going	DRAFT
024	MMH – ‘how to’ get onto Carillion Supply Chain opportunities to be communicated	21.01.16	Neil Rudge	Feb 2016	DRAFT
025	Improving communications – to set-up a Twitter group	21.01.16	Sukhminder Rai	By next meeting	DRAFT
026	Kyle Stott, Public Health, to be invited to attend the next meeting and make a presentation on the links between work-streams and opportunities for joint-working	21.01.16	Steve Farr	March 2016	DRAFT
027	New programme being worked-up by SCCB as first engagement stage for people on ESA – information to be shared with the group	21.01.16	Pauline Harrison	Feb 2016	DRAFT
028	DWP keen to support the development of local ‘job clubs’	21.01.16	Ian Smith & Dawn Ralph	March 2016	DRAFT
029	PeoplePlus delivering Destination Work project to young people locally – share information to maximise take-up	21.01.16	Alun Davis	March 2016	DRAFT
030	NCS holding INSPIRE event (for schools/employers) at BMET on 24 Feb – especially for careers staff – further information to be circulated	21.01.16	Jenny Stokes	TBC	DRAFT
031	Major events can be platform for Jobs and Skills activity – all to provide details of forthcoming planned activities	21.01.16	<b>All</b>	Feb 2016	DRAFT
032	HWCDT active membership – Facebook being used by some 200 people can all use to promote things	21.01.16	Dilbagh Dhami	On-going	DRAFT
033	Birmingham Jobs Fund (BJF) still available – re-circulate information to encourage maximum take-up by Perry Barr District residents & employers	21.01.16	Steve Farr	Feb 2016	DRAFT
034	Information on the GBSLEP Growth Hub to be circulated	21.01.16	Russell Poulton	Feb 2016	DRAFT
035	Platinum Open Days coming up – share details so can be circulated to the group	21.01.16	John Woodyatt	Feb 2016	DRAFT
036	Action Tracker to be refreshed by ND-C and SF and circulated shortly following the meeting	21.01.16	Neil & Steve	Feb 2016	DRAFT
037	Participant Feedback – please e-mail Steve regarding	21.01.16	<b>All</b>	Feb 2016	DRAFT

	thoughts on the 3 <sup>rd</sup> meeting and ideas on improving / moving forward together				
038	Neighbourhood Challenge enquiry to be added to the Partnership Board's work programme. The enquiry is to: <i>To examine and put in place a series of short and medium term action plan objectives to address (i) barriers with communication, engagement and coordination between education, jobs, skills, training and volunteering providers (ii) To identify and ensure key target 'hard to reach' groups i.e. over 50s and young people in the NEET category who are not claiming benefits, are accessing the multitude of education, jobs, skills, training and volunteering opportunities available in the district.</i>	January 2016	Partnership Board Members	March 2016	Some progress has already been made in the areas of enquiry however there needs to be a more targeted approached and measurable outcomes. For further discussion with Partnership Board members

**PLEASE NOTE THE NEXT MEETING IS SCHEDULED FOR: 17 MARCH – VENUE TBC**



## Neighbourhood Challenge Inquiry

### 1 Why do a Neighbourhood Challenge Inquiry?

- 1.1 The Constitution, agreed by City Council in May 2015, set out the new duty on District Committees to undertake a "Neighbourhood Challenge".
- 1.2 Members agreed at their June meeting to undertake a Neighbourhood Challenge Inquiry to see how Districts are progressing with these. This is with a view to establishing what topics are being looked at, what type of issues/problems are being faced, how the districts are avoiding duplication and potential overlaps, both amongst the different districts and between the work of the districts and scrutiny, which local service providers are taking part, whether better partnership working and service integration is being promoted, whether the work is resulting in service improvements and what the other potential outcomes are from this new duty.

### 2 What work is happening in the Districts?

- 2.1 Below provides a summary of what is happening within the 10 Districts:

District	Description of Neighbourhood Challenge	Current position	Issues
Edgbaston	Health and Well Being Disability Club in Edgbaston	Action based inquiry on how a health and wellbeing disability club can be created using the Harborne Pool and Fitness Centre. Evidence is currently being gathered.	None currently
	Jobs and Skills – focus on local apprenticeships and traineeships targeted at young people not in Education, Employment or Training	Evidence is currently being gathered.	None currently
Erdington	Clean and Green	Key Lines of enquiry (appendix 1) agreed with Councillors and District Committee on 24 Nov 2015. A follow on session is scheduled to take place in December/January 2015. Evidence gathering ongoing.	None
Hall Green	Road Safety and "Twenty is Plenty" Co-produced partnership and behaviour change with residents	Challenge will focus on drawing evidence from residents. Report to be concluded in current municipal year	None
Hodge Hill	Youth Unemployment	No detailed work has commenced but key questions to be identified and the January 2016 District Committee will be	None





District	Description of Neighbourhood Challenge	Current position	Issues
		used to gather evidence.	
<b>Ladywood</b>	To establish the impact that high concentrations of private rented accommodation, HMOs and hostel accommodation have on local communities within the Ladywood District, and explore how this might be better controlled / managed in future.	Key Lines of Enquiry have been agreed (appendix 2). First evidence gathering session and inquiry session held with a further session scheduled for January 2016.	None currently
<b>Northfield</b>	Anti-Social Behaviour	Evidence gathering since September including meetings with key stakeholders (e.g. Police Chief Inspector; chief Executive HEART). District Convention on 22 January 2016 will explore the Neighbourhood Challenge further. Report to District Committee in March 2016.	Ensuring structures/buy in to implement recommendations.  As we know with our extensive partnership working experience, engagement with some stakeholders can be difficult to achieve.
<b>Perry Barr</b>	To examine and put in place a series of short and medium term action plan objectives to address (i) barriers with communication, engagement and coordination between education, jobs, skills, training and volunteering providers (ii) To identify and ensure key target 'hard to reach' groups are accessing the multitude of education, jobs, skills, training and volunteering opportunities available in the district.	Challenge agreed, District Jobs and Skills board have commenced with action planning.	Too early in the planning stage to highlight key issues. However the potential loss of the support of our Jobs and Skills contact officer from the employment team will impact greatly on delivery of district jobs and skills plan and the neighbourhood challenge as it has a jobs and skills focus.
<b>Selly Oak</b>	Does the impact of the regeneration currently happening in Selly Oak reach those residents in the District living in Brandwood and Billesley in relation to jobs and skills opportunities.	Agreed at District Committee in Sept. Planning meeting held 11 November 2015 with key stakeholders. Next meeting 8 December 2015.	Keys issue – connectivity both in terms of transport links from across one side of District to another and communication and co-ordination of interventions.
<b>Sutton Coldfield</b>	To identify the services currently available in 3 key areas of the Health agenda, being Obesity, Falls (prevention) and Dementia	Evidence gathering around the 3 key areas ongoing First meeting to be held on 3 February 2016 to agree process/KLOEs going forward.  Draft Framework to be agreed (appendix 3).	None currently
<b>Yardley</b>	Youth Employment. Needs clarity about extent of	Evidence gathering underway Meeting with BEP to support this	Access into schools



District	Description of Neighbourhood Challenge	Current position	Issues
	what this really means, does it need to be more focused? i.e. Careers Advice/Job Fairs ? Young people to be able to make informed choices	being arranged. Linked to Jobs and Skills Plan.	

### 3 How will the Inquiry be done?

- 3.1 Members will be able to explore this further at today's meeting. Cllr Josh Jones, Chair of Erdington District Committee and Gary Ladbroke, District Head for Sutton Coldfield and Yardley District will be in attendance to discuss their Neighbourhood Challenges.
- 3.2 After this discussion Members need to agree whether they require further evidence gathering and if so, the key lines of enquiry they wish to explore and who they wish to be invited to give evidence.
- 3.3 On the 9<sup>th</sup> February 2016 the Corporate Resources O&S Committee will be having an evidence gathering session on the new District and Ward Structures. The outcomes of the Neighbourhood Challenge inquiry will complement this and the intention is to take a joint report to City Council on the 5<sup>th</sup> April 2016 for discussion.

### 4 What is a Neighbourhood Challenge?

- 4.1 The Constitution, agreed by City Council in May 2015, set out the new duty on **District Committees** to undertake a "Neighbourhood Challenge".
- 4.2 As set out in the constitution, functions delegated to district committees (Executive Members for District) for a Neighbourhood Challenge is:

**To advise or make representations to the Council, the Executive or an Overview and Scrutiny Committee on all matters affecting community interests, including the exercise of a "Neighbourhood Challenge" function, working in conjunction with Cabinet Members to provide improved accountability in council and other public services within the district**

**A duty of "Neighbourhood Challenge" – to investigate, review and gather data on the performance of all local public services, working in a collaborative but challenging way with all service providers and seeking out and promoting new ways of improving services, in conjunction with relevant Cabinet Member(s) as appropriate, including:-**

- Approval of grants from the Local Innovation Fund (from April 2016)



- **Bidding for external funding to support neighbourhood and service Improvement**

4.3 In addition as per the constitution the Cabinet Member for Neighbourhood Management and Homes

**‘will work with Executive Members for Districts to support their “neighbourhood challenge” role – with the aim of improving the performance of all council services at a local level and promoting partnership working and service integration across the whole public sector on:**

Tenant engagement in social housing	Tenant engagement in the management and development of social housing and Housing Liaison Boards.
Neighbourhood Management	Wider council and public sector integration at the local level.
Cleaner Neighbourhoods	Street cleansing, advising the Cabinet Member for Sustainability on neighbourhood issues.  Enforcement of legislation relating to litter prevention, fly-posting, placarding, graffiti and fly-tipping.
Pest Control	Provision of the pest control service.
Local Parks and Allotments	Provision, maintenance and usage of local facilities.

## 5 What isn't a neighbourhood Challenge?

5.1 A Neighbourhood Challenge will not be:

- An alternative to an existing Council complaints system;
- A means to resolve individual casework issues.



## Appendix 1

### **ERDINGTON DISTRICT COMMITTEE - NEIGHBOURHOOD CHALLENGE 2015/16**

**Topic:** Clean & green issues (including wheelie bins)

#### **Key Questions for Challenge Exercise:**

<b>1.</b>	<b><u>Parks &amp; Open Spaces</u></b>	<b><u>Who can provide evidence?</u></b>
a)	Can we evidence standards of cleanliness in Erdington District's parks and open spaces compared to the city average and if possible other local authorities?	BCC parks
b)	What resources (financial & human) are expended on the above? How does that compare to the city average and other local authorities	BCC GM Contractor
c)	Despite limited resources how can we improve standards and improve Erdington resident perceptions of the service?	BCC Fleet & Waste
<b>2.</b>	<b><u>The District as a place to live, work and shop</u></b>	BCC Housing Veolia
a)	Can we evidence standards of cleanliness in Erdington District compared to other districts and local authorities in respect to our: <ul style="list-style-type: none"> <li>• Streets</li> <li>• Local shopping centres</li> <li>• Local car parks</li> <li>• Industrial units</li> <li>• Housing owned land</li> </ul>	Env Quality Surveys Env Health Officers
b)	What resources (financial & human) are expended on the above in Erdington District and how does that compare to the city average and if possible to other local authorities?	Ward Committees HLBs
c)	Despite limited resources how can we improve standards and improve Erdington resident perceptions of the service?	Residents groups KRT
<b>3.</b>	<b><u>Refuse Collection &amp; Recycling</u></b>	WLCA
a)	What are the current recycling rates across Erdington District for: <ul style="list-style-type: none"> <li>• Paper/cardboard</li> <li>• Multi materials</li> <li>• Garden / green waste</li> </ul> <p>Have these rates improved (or not) since the introduction of wheelie bins?</p>	CVCHA / Pioneer Forest Schools / KFC Other third sector
b)	What are the current levels of residual waste disposal (landfill) for Erdington District and have the levels improved (or not) since the introduction of wheelie bins?	Friends of groups
c)	What resources (financial & human) are expended on the above in Erdington District and how does that compare to the city average and other local authorities?	BOSF
d)	What are the current levels of Erdington residents satisfaction with the refuse collection service and has this improved (or not) since the introduction of wheelie bins	Place managers
e)	How can we further raise standards on recycling and improve Erdington residents perceptions of refuse collection service?	Schools Resident survey



## Appendix 2

### Ladywood District Committee Neighbourhood Challenge: Project Brief Private Rented Sector Project

#### 1. Lead Member

As agreed at the Ladywood District Committee meeting on 21 July 2015, the Committee's lead member for Housing matters is Councillor Carl Rice.

#### 2. Purpose

To establish the impact that high concentrations of private rented accommodation, HMOs and hostel accommodation have on local communities within the Ladywood District, and explore how this might be better controlled/managed in future

#### 3. Outcome

A shared understanding amongst local stakeholders about the issues created by specific housing tenures and the powers available to the City Council to control the patterns of housing tenure in an area; and a commitment amongst relevant agencies to work in a co-ordinated manner to manage/respond to the impact in local neighbourhoods.

	Key Lines of Enquiry	Who Can Provide	How/When
1	To review the patterns of housing tenure and type in the District, and identify how they may differ from the rest of the City and other urban areas	BCC Housing Strategy	District Committee 10 November
2	To understand the powers and mechanisms available to the Council to manage and control the number or concentration of a) private rented accommodations b) Houses in Multiple Occupation (HMOs) or c) hostel type accommodation in any given area, and consider whether these are being deployed to best effect within Ladywood District And To consider what means are available to the Council and other stakeholders to secure more balanced patterns of tenure in localities	BCC Private Rented Sector Housing Planning & Regulation Homeless Team	District Committee 10 November
3	To understand the views and concerns of local residents with regard to the impact of private rented accommodation, HMOs and hostel accommodation and To establish in which specific streets/neighbourhoods within the District there is perceived to be a particular problem	Residents Ward Councillors	General Call for Evidence to known Residents Associations and Forums Ward Forum Discussions Autumn 2015 District Committee 14 January 2016
4	To establish if there is evidence to support the perception that there is a correlation between	Neighbourhood Policing Teams	District Committee 14 January 2016



	Key Lines of Enquiry	Who Can Provide	How/When
	different types of housing and specific social/community issues such as anti-social behaviour or the condition of shared public space	BCC Regulatory Services BCC Private Rented Sector	
5	To establish with local stakeholders and partner organisations if there are common concerns arising from concentrations of particular types of housing, and what opportunities there may be for more co-ordinated responses to these	Registered Social Landlords Private Landlord Forum Representative Neighbourhood Policing Teams Homeless Support (BCC and Third Sector) Registered Providers & Third Sector "Supporting People" BCC O&S Report "Homeless Health" 7 July 2015	General Call for Evidence District Committee 14 January 2016 Review of Case Study (Soho)
6	To establish whether there are any policies or procedures that could be adopted by the Council that could improve the position and/or if the Council should be recommended to make representations to national government for new/additional powers	Cabinet Member University	14 January 2016

**Connect...**

With the people around you. With family, friends, colleagues and neighbours. At home, work, school or in your local community. Think of these as the cornerstones of your life and invest time in developing them. Building these connections will support and enrich you every day.

**Be active...**

Go for a walk or run. Step outside. Cycle. Play a game. Garden. Dance. Exercising makes you feel good. Most importantly, discover a physical activity you enjoy and that suits your level of mobility and fitness.

**Take notice...**

Be curious. Catch sight of the beautiful. Remark on the unusual. Notice the changing seasons. Savour the moment, whether you are walking to work, eating lunch or talking to friends. Be aware of the world around you and what you are feeling. Reflecting on your experiences will help you appreciate what matters to you.

**Keep learning...**

Try something new. Rediscover an old interest. Sign up for that course. Take on a different responsibility at work. Fix a bike. Learn to play an instrument or how to cook your favourite food. Set a challenge you enjoy achieving. Learning new things will make you more confident as well as being fun.

**Give...**

Do something nice for a friend, or a stranger. Thank someone. Smile. Volunteer your time. Join a community group. Look out, as well as in. Seeing yourself, and your happiness, as linked to the wider community can be incredibly rewarding and creates connections with the people around you.



# Appendix 3

## Sutton Coldfield District 2015

### Health and Wellbeing Theme

### Information Pack

DRAFT v0.1

*Produced and Presented by*

Kyle Stott

Public Health lead -Policy & Regulation – Birmingham Public Health –  
Birmingham City Council

December 2015

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## Life expectancy



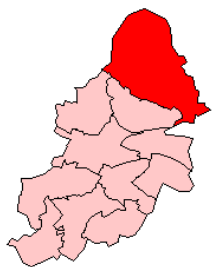
Data source: Birmingham Electoral Ward Profiles (August 2011) Birmingham Public Health Information Team <http://bit.ly/phitwp0811>



Source: Dahlgren and Whitehead, 1991



# Sutton Coldfield District Health and Wellbeing Strategy 2015/16



## Vision

Sutton Coldfield district is a district that will focus on providing its residents with equitable access to and uptake of opportunities that are provided by the integrated health and social care system of Birmingham, it will ensure that local co-production provides services specific to local needs. The district will also focus on ensuring that the most vulnerable individuals and groups are a priority.

## Priorities: Excess Weight; Falls Prevention; Dementia; Healthy Weight

## Aims

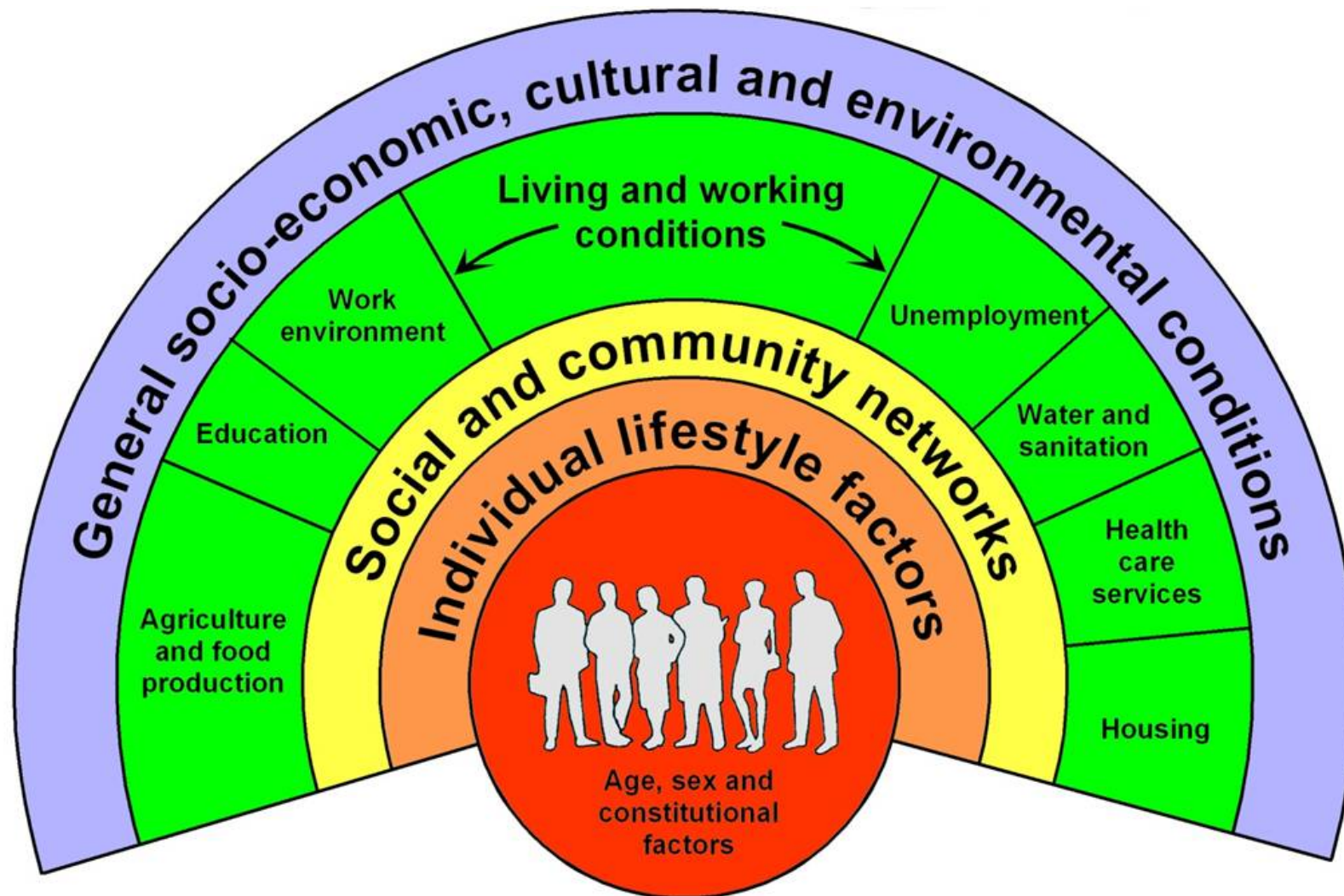
- Improve the resilience of our communities and people, recognising that the wider and social determinants are key
- Improve the uptake of citywide health and wellbeing services; improve the health and wellbeing of our most vulnerable residents

Themes	Objective	Outcome	Sample Actions	Measure	Target
<p>The overarching priority for this strategy is to identify and create opportunities that allow residents to:</p> <p><b>Start Well</b></p> <p><b>Live Well</b></p> <p><b>and Age Well.</b></p>	A health theme group which uses its overview and scrutiny functions, and can routinely use its abilities to identify opportunities, provide solutions and create sustainably with specific reference to improving the health and wellbeing of the residents of Sutton Coldfield	<ul style="list-style-type: none"> <li>• Improve mechanisms for 'getting things done'.</li> <li>• Common approaches</li> <li>• Support people to start well, live well, and age well.</li> <li>• Increase the awareness of the wider and social determinants of health</li> <li>• Being a champion for co-production between services</li> </ul>	<ul style="list-style-type: none"> <li>• Develop a set of milestones and a dashboard for monitoring performance</li> <li>• Review the opportunities for interventions within Sutton Coldfield district</li> <li>• Invite other thematic groups to share their work to consider joined up approaches and co-production</li> <li>• Hold a health summit for Sutton Coldfield district to bring together stakeholders</li> </ul>	<ul style="list-style-type: none"> <li>• Strategic group utilising overview and scrutiny functions established</li> <li>• Clearly defined plan and milestones for achieving the objectives</li> <li>• Opportunities for common approaches identified</li> <li>• Common approaches established</li> </ul>	<ul style="list-style-type: none"> <li>• Established</li> <li>• Milestones achieved</li> <li>• Approaches in place</li> <li>• Annual summit</li> </ul>
	To create a district which uses the five-ways-to-wellbeing to provide opportunities <b>for being connected, being active, taking notice, keeping learning, and giving.</b>  Create a dementia friendly district	<ul style="list-style-type: none"> <li>• Improving common approaches to promoting positive mental wellbeing and reducing mental ill health</li> <li>• Support people of all ages to improve their mental wellbeing and reduce mental ill health</li> </ul>	<ul style="list-style-type: none"> <li>• Mapping organisations, priorities and groups</li> <li>• Hold a five-ways-to-wellbeing workshop</li> <li>• Implement the guidance for promoting the five-ways-to-wellbeing</li> <li>• Transformation of approach to working with partners and providers</li> </ul>	<ul style="list-style-type: none"> <li>• Opportunities for common approaches identified</li> <li>• Clearly defined approach to implementing the five-ways-to-wellbeing</li> <li>• Common approaches established</li> </ul>	<ul style="list-style-type: none"> <li>• Established and maintained</li> <li>• Established and rolled out</li> <li>• Established and maintained</li> </ul>
	To work with partners to develop ways to maximise the uptake of lifestyle services, especially with reference to reducing falls and excess weight.	<ul style="list-style-type: none"> <li>• Improve access to treatment and prevention services</li> <li>• Improve opportunities for prevention</li> <li>• Improve awareness of, and access to lifestyle services</li> <li>• Improve co-production of localised services</li> </ul>	<ul style="list-style-type: none"> <li>• Stakeholder workshop</li> <li>• Systematic approach to accessing treatment services</li> <li>• Identify opportunities for increasing access to, &amp; uptake of the NHS Healthcheck</li> <li>• Responding to planning applications</li> </ul>	<ul style="list-style-type: none"> <li>• Opportunities for common approaches identified</li> <li>• Common approaches established</li> <li>• Routine approach</li> </ul>	<ul style="list-style-type: none"> <li>• Established and maintained</li> <li>• Established and maintained</li> <li>• Established and maintained</li> </ul>



# Sutton Coldfield Health and Wellbeing Strategy 2015/16

Priorities: Excess Weight; Dementia; Falls Prevention; Healthy Weight

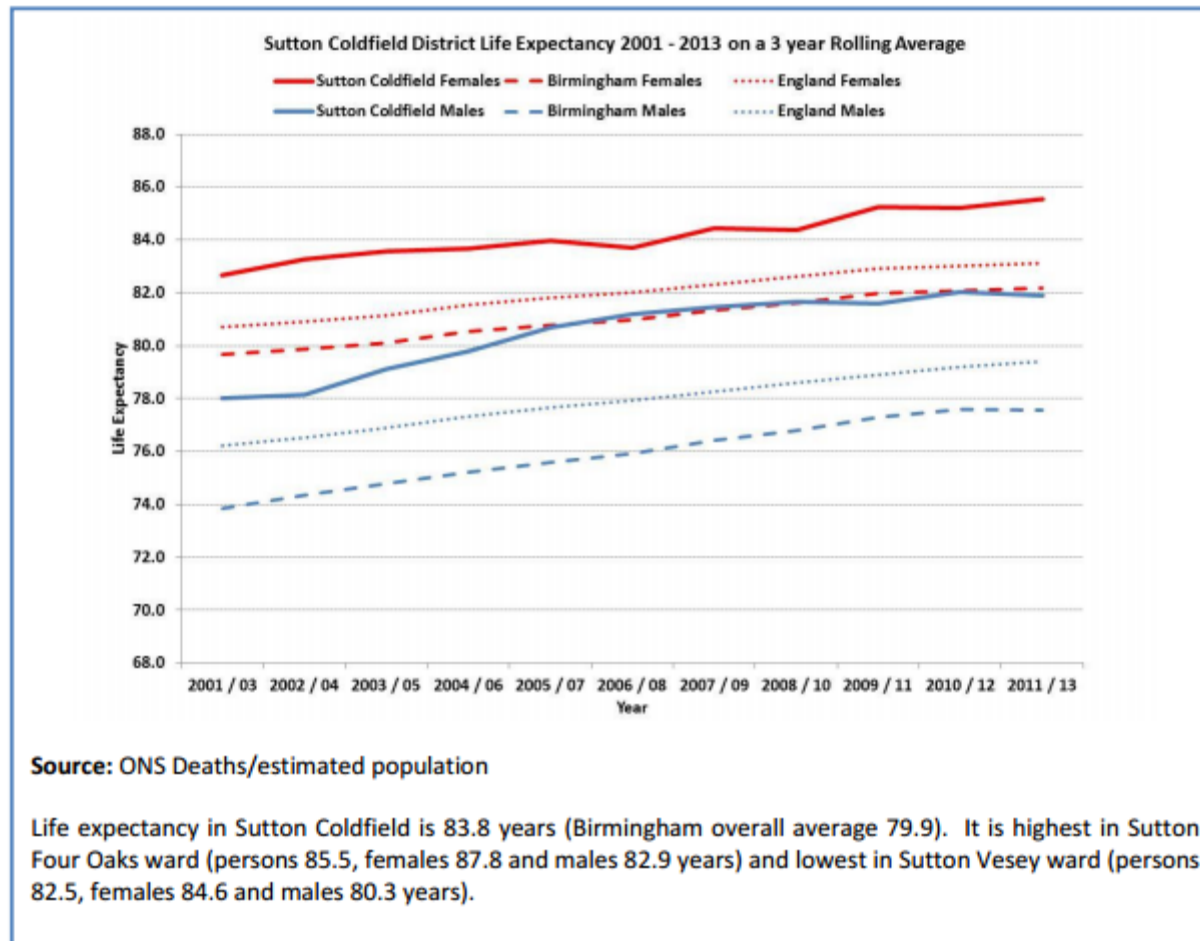


Source: Dahlgren and Whitehead, 1991

This is a strategy that will focus on the wider and social determinants of health. As you can see from the diagram above, the determinants of health are inextricably linked to one-another. It is not as simple as having a balanced and nutritious diet and being physically active. Access to employment, healthy environments, good quality housing, a good education and health-care services are all part of the bigger picture.

The overarching drivers for this strategy are simple: the main driver is an established health theme group for Sutton Coldfield District. This will be a *'doing group'*, one that uses its overview and scrutiny function and engagement with experts in the field of health and wellbeing to bring services and opportunities to Sutton to create better health outcomes for all. A solid relationship with our falls prevention and dementia commissioners and providers to consider prevention and treatment services is necessary, as is a commitment to creating a thriving district based on the principles of the five-ways-to-wellbeing.

## LIFE EXPECTANCY



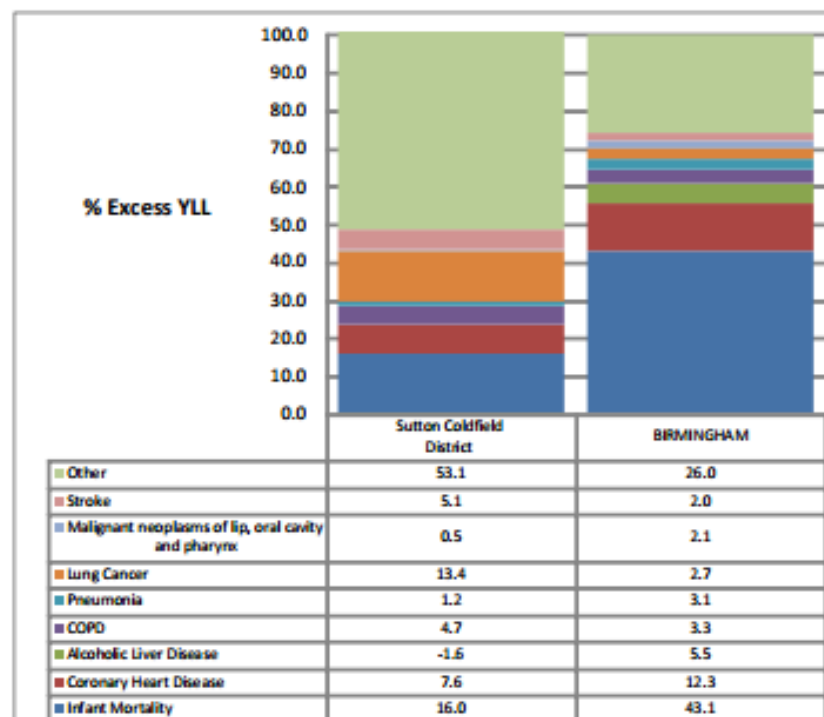
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Here is the link to the full Sutton Coldfield Health Profile:

<http://birminghampublichealth.co.uk/page.php?pid=248&mid=216>

## YEARS OF LIFE LOST

Overall Birmingham has a lower life expectancy than the average for England. The major causes of this gap, in terms of years of life lost up to the age of 75, have been identified for a city as a whole. The impact of each of these on individual districts has also been calculated. These have been displayed below in a "Scarf Chart". This shows the percentage that each of these conditions makes to the difference between both the district and the overall average for England. The corresponding chart for the city compared to England is also shown. In the table, a positive figure indicates that more years of life have been lost than would be expected, a negative figure indicates that less have been lost. Negative figures do not appear in the chart itself.

### Birmingham Leading 75% Conditions applied to District 2011-13

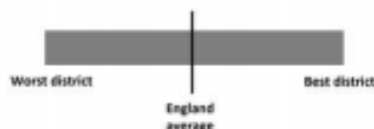


Source: ONS Deaths/Vital Statistics

## Sutton Coldfield District 2014 Spine

Key:

- Significantly better than England average
- Not significantly different from England average
- Significantly worse than England average
- No significance can be calculated
- Significantly lower than the England average\*
- Significantly higher than the England average\*



Indicator	Sutton Coldfield Number	Sutton Coldfield Stat	B'ham Avg	Eng Avg	District Range
1 Percentage of Children in Poverty 2012	1,515	8.5	29.9	19.2	
2 Adults with learning dis. in stable accommodation 2013/14	131	58.7	51.2	73.5	
3 Violent Crime Admissions April 2010 - March 2013	115	44.2	78.1	57.6	
4 Low Birth Weight 2013	45	5.1	10.0	2.9	
5 Excess weight 4-5 year olds 2013/14	174	19.4	23.2	22.5	
5 Excess weight 10-11 year olds 2013/14	253	30.0	38.8	33.5	
6 Injuries due to falls 65+ Persons 2013/14	553	2944.0	2931.1	2011.0	
7 Infant Mortality 2011/13	5	1.8	7.4	4.0	
8 Mortality from all causes U75 2011/13	688	78.0	123.2	100.0	
8 CVD Deaths U75 2011 -13	157	78.2	129.5	100.0	
8 Cancer deaths preventable U75 2011-13	189	87.0	116.8	100.0	
8 Mortality from Coronary heart disease 2011/13	94	84.7	140.1	100.0	
8 Respiratory disease deaths preventable U75 2011-13	20	44.0	132.8	100.0	
8 Communicable disease deaths 2011 -13	168	85.4	111.8	100.0	
8 Diseases of the liver deaths preventable (U75) 2011 -13	30	87.0	126.1	100.0	
9 Hip fractures 65+ admissions 2013/14	369	528.7	617.8	568.1	
9 Alcohol related admissions 2013/14 (narrow)	462	479.3	711.5	636.9	
10 Diabetes Prevalence 2013/14 (QOF)	5,612	7.2	8.1	6.2	
10 Mental Health Prevalence 2013/14 (QOF)	870	0.8	1.1	0.9	
10 Dementia Prevalence 2013/14 (QOF)	660	0.6	0.5	0.6	
10 Depression Prevalence 2013/14 (QOF)	4,999	6.0	6.0	6.5	

### Sources of information:

1. % of children age under 16 living in families in receipt of out of work benefits or tax credits where their reported income is less than 60% median income, 2012. Department of Work & Pensions**	2. % of adults (aged 18-64) with a learning disability who are known to the council, who are recorded as living in their own home or with their family, SCC Continuous Improvement Team; Public Health Outcomes Framework
3. Directly standardised violent crime admission rates per 100,000 population 2010/11 to 2012/13. SUS, Midlands & Lancashire CSU; Public Health Outcomes Framework	4. % of live births under 2500g, Office for National Statistics, annual data
5. % of children classed as overweight or obese, National Child Measurement Programme	6. Directly standardised rate of emergency hospital admissions for injuries due to falls in persons aged 65+ per 100,000 population. SUS, Midlands and Lancashire CSU; Public Health Outcomes Framework, (England rates are for 2012/13)
7. The death rate of infants under 1 per 1,000 live births. Office for National Statistics	8. Indirectly standardised mortality ratios for specific conditions included in the Public Health Outcomes Framework, Office for National Statistics
9. Directly standardised admission rates for fractured neck of femur in people aged 65+ / alcohol related conditions per 100,000. SUS, Midlands and Lancashire CSU; Public Health Outcomes Framework (Alcohol attributable England figures for 2012/13)	10. Crude prevalence of diabetes, mental health conditions, dementia and depression, Quality Outcomes Framework

\*Indicators have no polarity - it cannot be determined whether a high value indicates good or poor performance  
 \*\*Any differences between numbers on wards and districts are due to 'rounding' by DWP

The spine chart to the left is a graphical interpretation of the position of Erdington district according to important health indicators. The chart shows Sutton Coldfield's value (shown by a coloured circle) against the spread of values for all Birmingham districts (the grey horizontal bars) compared to a benchmark of either the England or Birmingham average (the central black line). The circle for Sutton Coldfield is coloured red for those indicators where Sutton's value is significantly worse than the benchmark, green for indicators where Sutton Coldfield is significantly better than the benchmark and amber where it is similar to the benchmark. In addition, some indicators are coloured light or dark blue. These are indicators where a value judgement cannot be made about whether a high value is good or bad. For example a high diabetes prevalence may indicate poor levels of health in the case of high numbers of people with diabetes; alternatively, it could indicate good performance in primary care if GPs are good at identifying and recording cases of diabetes.

# Five Ways to Wellbeing

## What are the “*Five-Ways-to-Wellbeing?*”

The Five Ways to Wellbeing are a set of evidence-based public mental health messages aimed at improving the mental health and wellbeing of the whole population. They were developed by NEF as the result of a commission by Foresight, the UK government’s futures think-tank, as part of the Foresight Project on Mental Capital and Wellbeing.

The ***Five Ways to Wellbeing*** are a set of evidence-based actions which promote people’s wellbeing. They are: **Connect, Be Active, Take Notice, Keep Learning** and **Give**. These activities are simple things individuals can do in their everyday lives.

The Five Ways to Wellbeing were developed by the New Economics Foundation (NEF) from evidence gathered in the UK government’s Foresight Project on Mental Capital and Wellbeing. The Project, published in 2008, drew on state-of-the-art research about mental capital and mental wellbeing through life. It asked NEF to develop the Five Ways to Wellbeing to communicate its key findings.

The Five Ways have been used by health organisations, schools and community projects across the UK and around the world to help people take action to improve their wellbeing. They’ve been used in lots of different ways, for example to get people to start thinking about wellbeing, to develop organisational strategy, to measure impact, to assess need, for staff development, and to help people to incorporate more wellbeing-promoting activities into their lives.



# Five Ways to Wellbeing

## Connect...

With the people around you. With family, friends, colleagues and neighbours. At home, work, school or in your local community. Think of these as the cornerstones of your life and invest time in developing them. Building these connections will support and enrich you every day.

## Be active...

Go for a walk or run. Step outside. Cycle. Play a game. Garden. Dance. Exercising makes you feel good. Most importantly, discover a physical activity you enjoy and that suits your level of mobility and fitness.

## Take notice...

Be curious. Catch sight of the beautiful. Remark on the unusual. Notice the changing seasons. Savour the moment, whether you are walking to work, eating lunch or talking to friends. Be aware of the world around you and what you are feeling. Reflecting on your experiences will help you appreciate what matters to you.

## Keep learning...

Try something new. Rediscover an old interest. Sign up for that course. Take on a different responsibility at work. Fix a bike. Learn to play an instrument or how to cook your favourite food. Set a challenge you enjoy achieving. Learning new things will make you more confident as well as being fun.

## Give...

Do something nice for a friend, or a stranger. Thank someone. Smile. Volunteer your time. Join a community group. Look out, as well as in. Seeing yourself, and your happiness, as linked to the wider community can be incredibly rewarding and creates connections with the people around you.



# Five Ways to Wellbeing



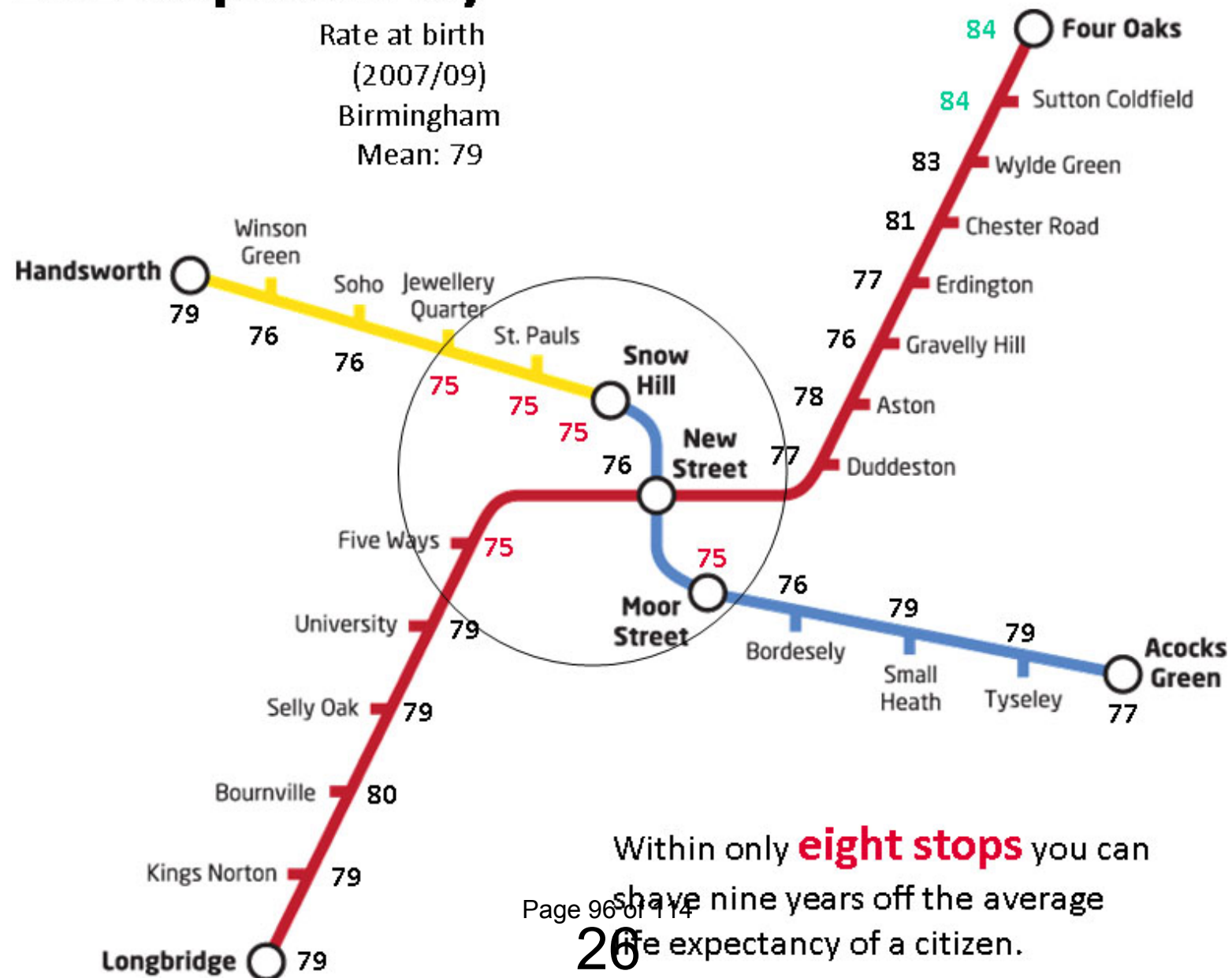
**For more information about the Five-Ways-to-Wellbeing, please follow the links provided:**

The evidence: [http://b.3cdn.net/nefoundation/8984c5089d5c2285ee\\_t4m6bhqg5.pdf](http://b.3cdn.net/nefoundation/8984c5089d5c2285ee_t4m6bhqg5.pdf)

New applications, new ways of thinking: [http://b.3cdn.net/nefoundation/d80eba95560c09605d\\_uzm6b1n6a.pdf](http://b.3cdn.net/nefoundation/d80eba95560c09605d_uzm6b1n6a.pdf)

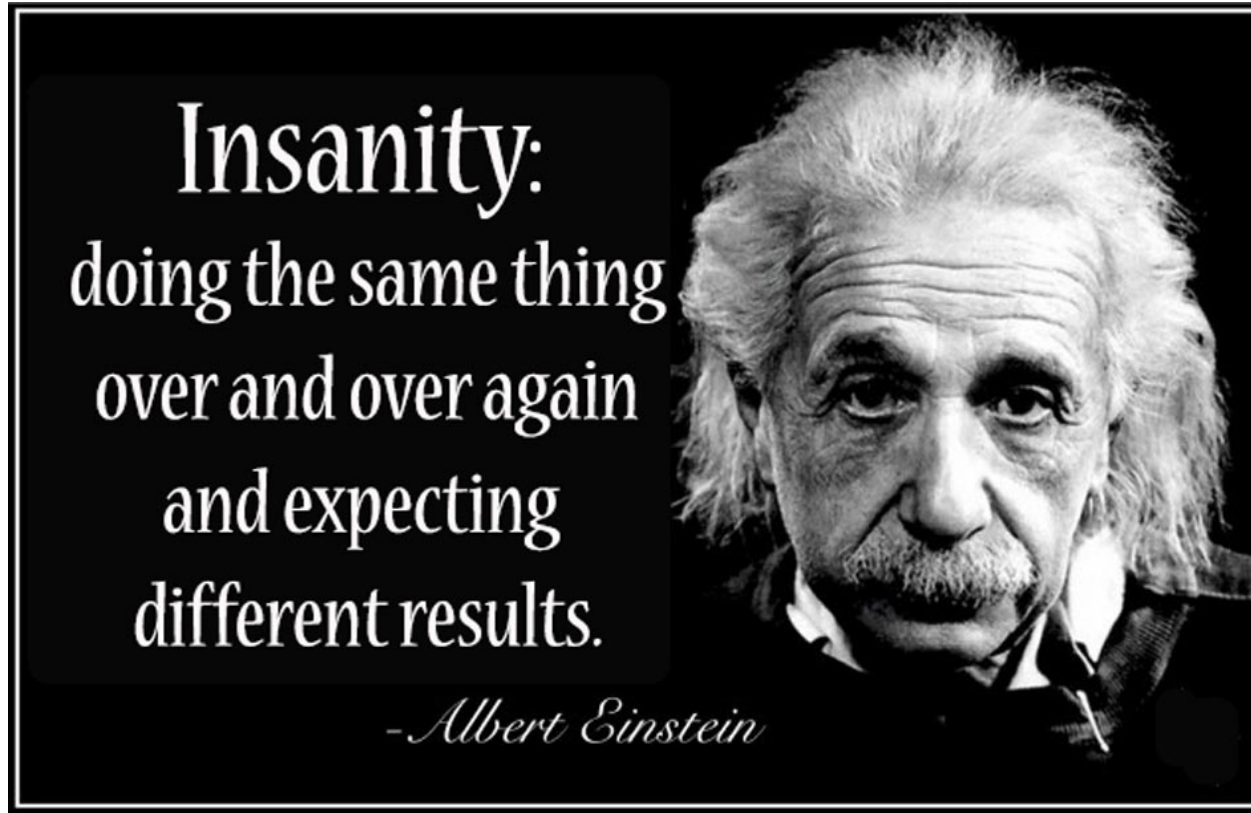
# Life expectancy

Rate at birth  
(2007/09)  
Birmingham  
Mean: 79



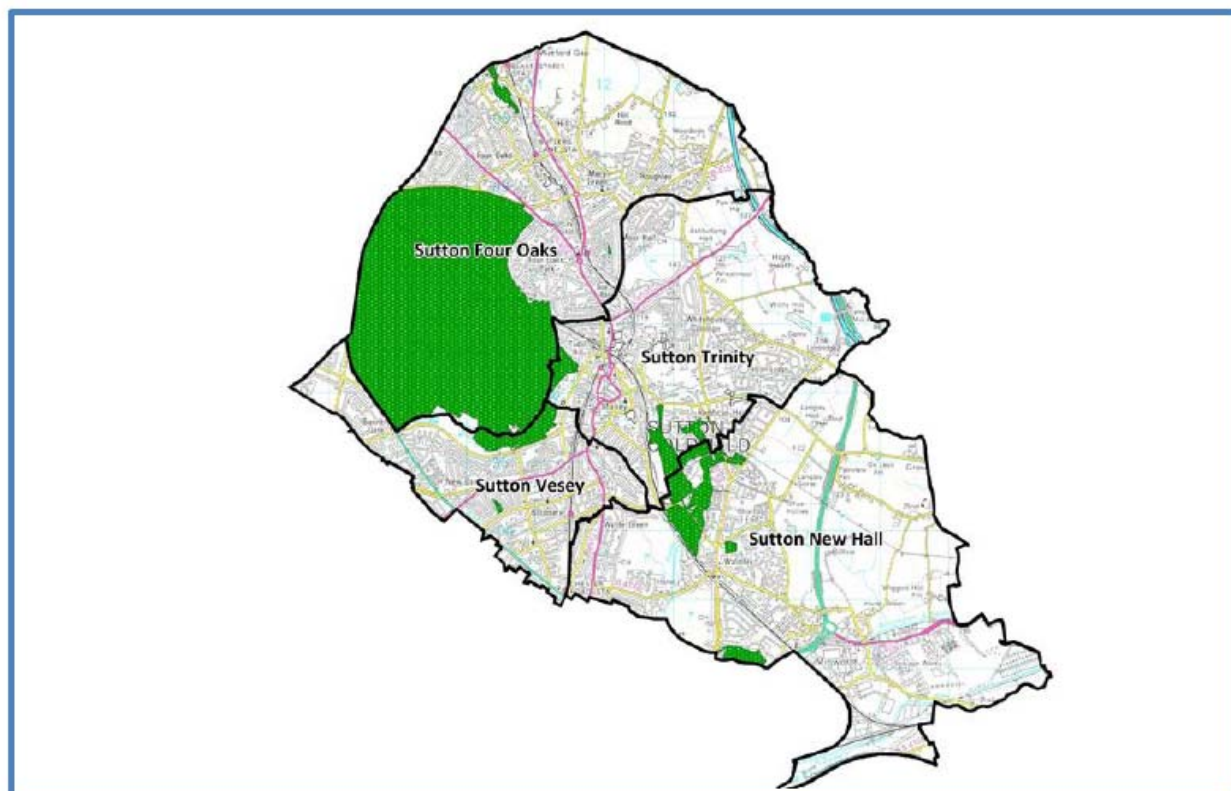


This is a **great opportunity** to challenge the way in which we currently do things, but only if we are willing to change, willing to think differently, and willing to work towards and implement sustainable solutions



## SUTTON COLDFIELD DISTRICT

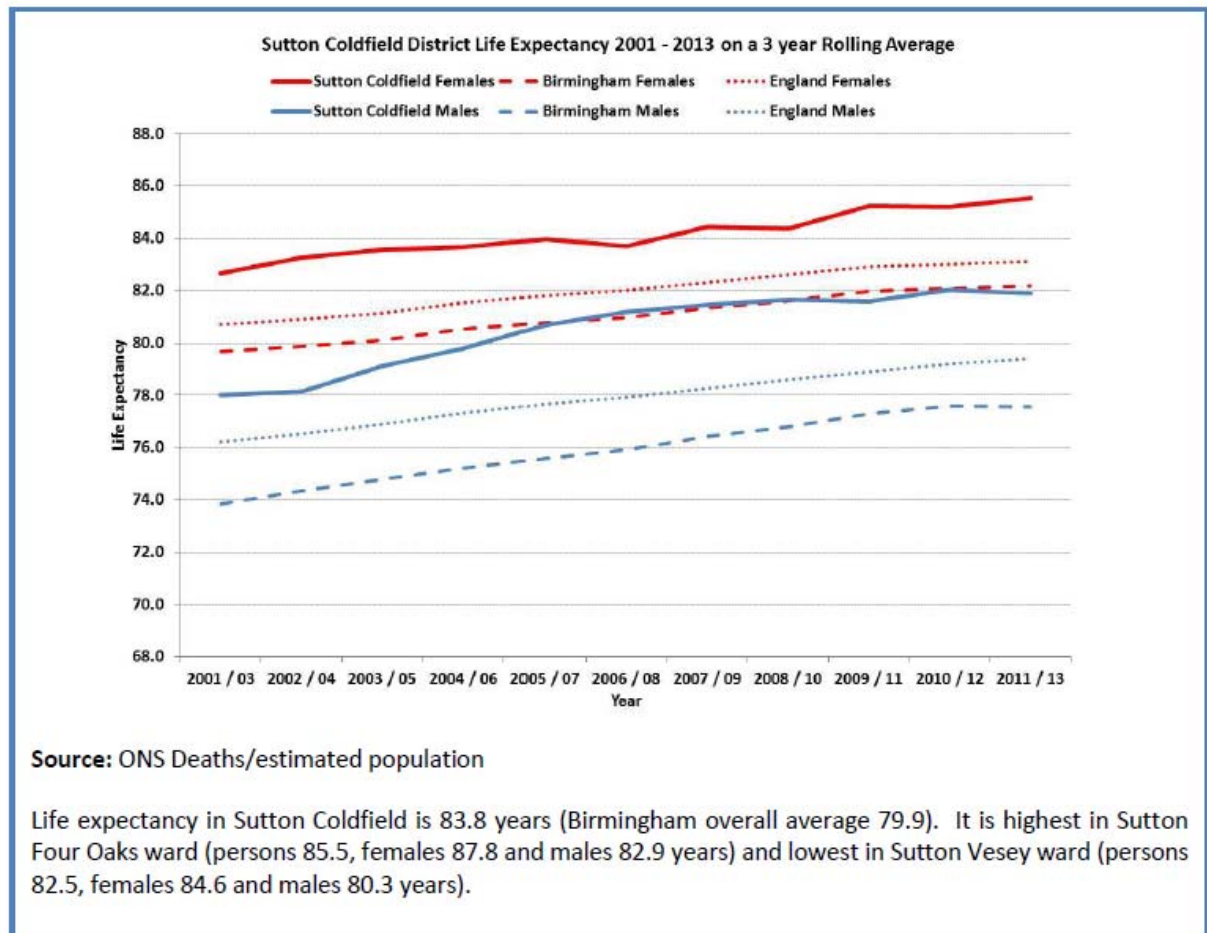
June 2015



### Key information:

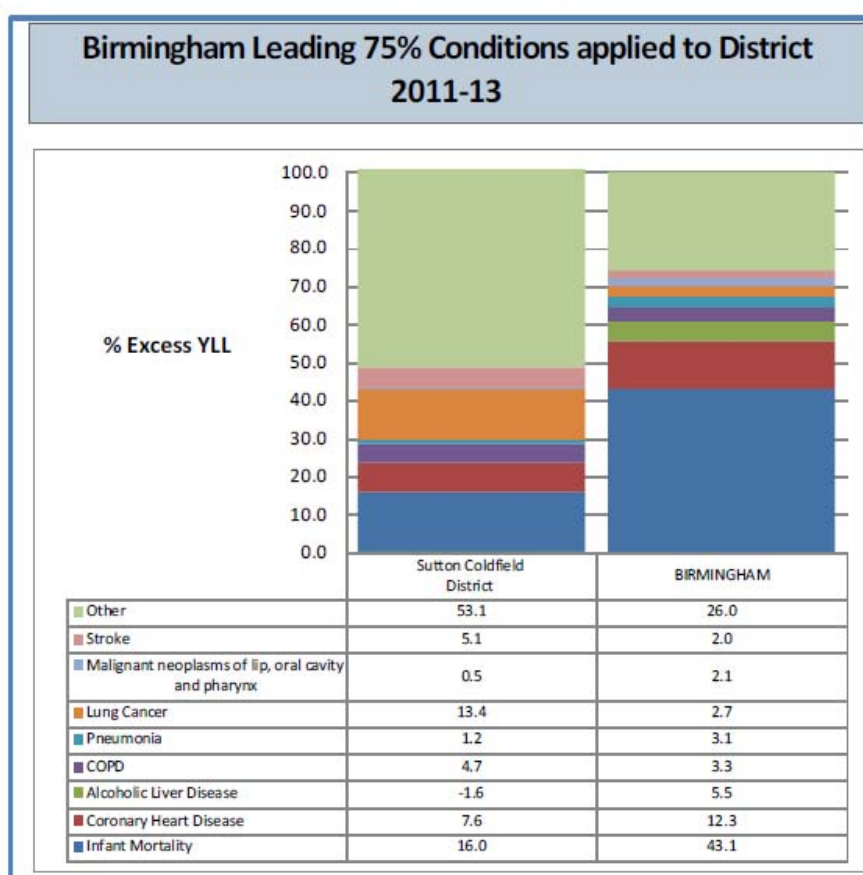
- In 2013 the estimated population of Sutton Coldfield district was 94,679 people; this represents 8.9% of Birmingham's population. 78.8% of the district's population are under 65 (87% Birmingham, 82% England).
- 1.8% of Sutton Coldfield's population fall within the most deprived 20% of areas in England.
- Life expectancy for Sutton Coldfield district males was 81.9 years (Birmingham 77.6, England 79.4) and females were 3.6 higher at 85.5 years (Birmingham 82.2, England 83.1).
- During 2011/13 Sutton Coldfield district's under 75 death rate was 22% lower than the rate for England (Birmingham was 23% higher than England).
- Unlike all other districts, infant mortality is lower than the national rate at 1.8 per 1,000 live births during 2011/13; this compares to 4.0 nationally and 7.4 for Birmingham
- The 2011 census showed that 11.3% of the district's population is made up of BME groups (42.1% Birmingham, 15% England).

## LIFE EXPECTANCY



## YEARS OF LIFE LOST

Overall Birmingham has a lower life expectancy than the average for England. The major causes of this gap, in terms of years of life lost up to the age of 75, have been identified for a city as a whole. The impact of each of these on individual districts has also been calculated. These have been displayed below in a "Scarf Chart". This shows the percentage that each of these conditions makes to the difference between both the district and the overall average for England. The corresponding chart for the city compared to England is also shown. In the table, a positive figure indicates that more years of life have been lost than would be expected, a negative figure indicates that less have been lost. Negative figures do not appear in the chart itself.



Source: ONS Deaths/Vital Statistics

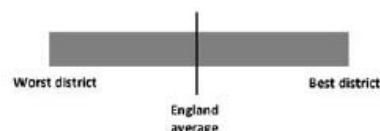


The spine chart below is a graphical interpretation of the position of Sutton Coldfield district according to important health indicators. The chart portrays Sutton Coldfield's value (shown by a coloured circle) against the spread of values for all Birmingham districts (the grey horizontal bars) compared to a benchmark of either the England or Birmingham average (the central black line). The circle for Sutton Coldfield is coloured red for those indicators where Sutton Coldfield's value is significantly worse than the benchmark, green for indicators where Sutton Coldfield is significantly better than the benchmark and amber where it is similar to the benchmark. In addition, some indicators are coloured light or dark blue. These are indicators where a value judgement cannot be made about whether a high value is good or bad. For example a high diabetes prevalence may indicate poor levels of health in the case of high numbers of people with diabetes; alternatively, it could indicate good performance in primary care if GPs are good at identifying and recording cases of diabetes.

## Sutton Coldfield District 2014 Spine

### Key:

- Significantly better than England average
- Not significantly different from England average
- Significantly worse than England average
- No significance can be calculated
- Significantly lower than the England average\*
- Significantly higher than the England average\*



Indicator	Sutton Coldfield Number	Sutton Coldfield Stat	B'ham Avg	Eng Avg	District Range
1 Percentage of Children in Poverty 2012	1,515	8.5	29.9	19.2	
2 Adults with learning dis. in stable accommodation 2013/14	131	58.7	51.2	73.5	
3 Violent Crime Admissions April 2010 - March 2013	115	44.2	78.1	57.6	
4 Low Birth Weight 2013	45	5.1	10.0	2.9	
5 Excess weight 4-5 year olds 2013/14	174	19.4	23.2	22.5	
5 Excess weight 10-11 year olds 2013/14	253	30.0	38.8	33.5	
6 Injuries due to falls 65+ Persons 2013/14	553	2944.0	2931.1	2011.0	
7 Infant Mortality 2011/13	5	1.8	7.4	4.0	
8 Mortality from all causes U75 2011/13	688	78.0	123.2	100.0	
8 CVD Deaths U75 2011-13	157	78.2	129.5	100.0	
8 Cancer deaths preventable U75 2011-13	189	87.0	116.8	100.0	
8 Mortality from Coronary heart disease 2011/13	94	84.7	140.1	100.0	
8 Respiratory disease deaths preventable U75 2011-13	20	44.0	132.8	100.0	
8 Communicable disease deaths 2011-13	168	85.4	111.8	100.0	
8 Diseases of the liver deaths preventable (U75) 2011-13	30	87.0	126.1	100.0	
9 Hip fractures 65+ admissions 2013/14	369	528.7	617.8	568.1	
9 Alcohol related admissions 2013/14 (narrow)	462	479.3	711.5	636.9	
10 Diabetes Prevalence 2013/14 (QOF)	5,612	7.2	8.1	6.2	
10 Mental Health Prevalence 2013/14 (QOF)	870	0.8	1.1	0.9	
10 Dementia Prevalence 2013/14 (QOF)	660	0.6	0.5	0.6	
10 Depression Prevalence 2013/14 (QOF)	4,999	6.0	6.0	6.5	

### Sources of information:

1. % of children age under 16 living in families in receipt of out of work benefits or tax credits where their reported income is less than 60% median income, 2012. Department of Work & Pensions\*\*
2. % of adults (aged 18-64) with a learning disability who are known to the council, who are recorded as living in their own home or with their family, BCC Continuous Improvement Team; Public Health Outcomes Framework
3. Directly standardised violent crime admission rates per 100,000 population 2010/11 to 2012/13. SUS, Midlands & Lancashire CSU; Public Health Outcomes Framework
4. % of live births under 2500g, Office for National Statistics, annual data
5. % of children classed as overweight or obese, National Child Measurement Programme
6. Directly standardised rate of emergency hospital admissions for injuries due to falls in persons aged 65+ per 100,000 population. SUS, Midlands and Lancashire CSU; Public Health Outcomes Framework, (England rates are for 2012/13)
7. The death rate of infants under 1 per 1,000 live births. Office for National Statistics
8. Indirectly standardised mortality ratios for specific conditions included in the Public Health Outcomes Framework, Office for National Statistics
9. Directly standardised admission rates for fractured neck of femur in people aged 65+ / alcohol related Conditions per 100,000. SUS, Midlands and Lancashire CSU; Public Health Outcomes Framework (Alcohol attributable England figures for 2012/13)
10. Crude prevalence of diabetes, mental health conditions, dementia and depression, Quality Outcomes Framework

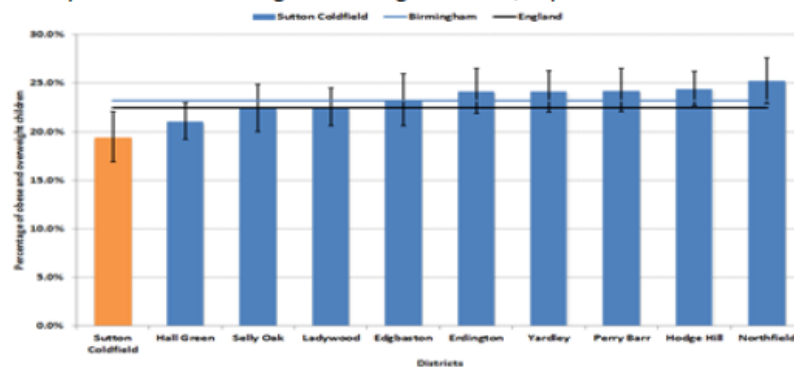
\*Indicators have no polarity - it cannot be determined whether a high value indicates good or poor performance.  
 \*\*Any differences between numbers on wards and districts are due to 'rounding' by DWP

## Key Priority A for Sutton Coldfield district: EXCESS WEIGHT (Child Health)

Excess weight (overweight and obesity) in children often leads to excess weight in adults, and this is recognised as a major determinant of premature mortality and avoidable ill health.

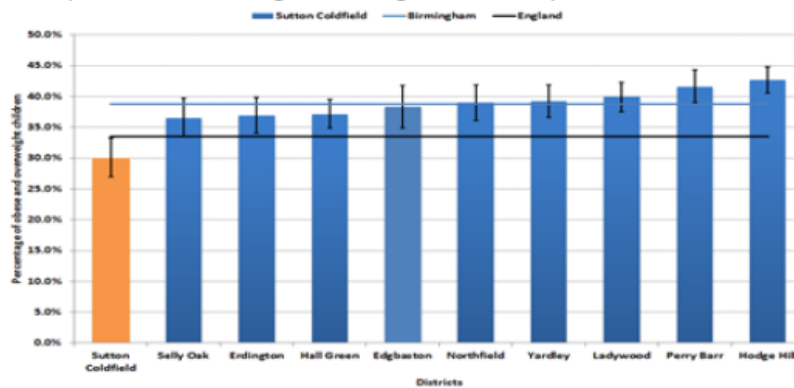
**Key evidence:** NICE Clinical Guidance 43: Obesity (2010)

**Figure 1: Excess Weight in Reception broken down by district** (district is highlighted in orange and the black bold horizontal line represents the Birmingham average for 2013/14)



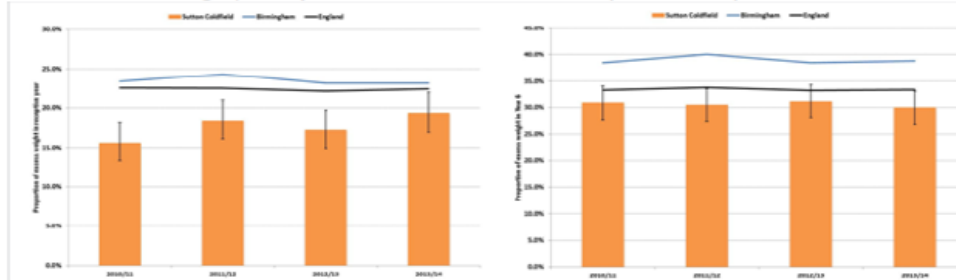
Source: National Child Measure Programme

**Figure 2: Excess Weight in Year 6 broken down by district** (district is highlighted in orange and the black bold horizontal line represents the Birmingham average for 2013/14)



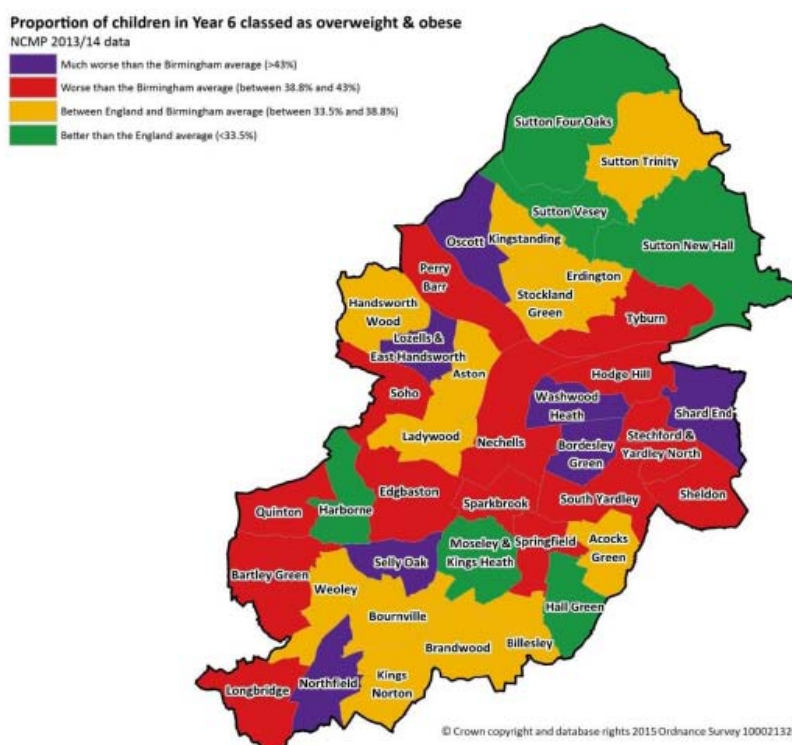
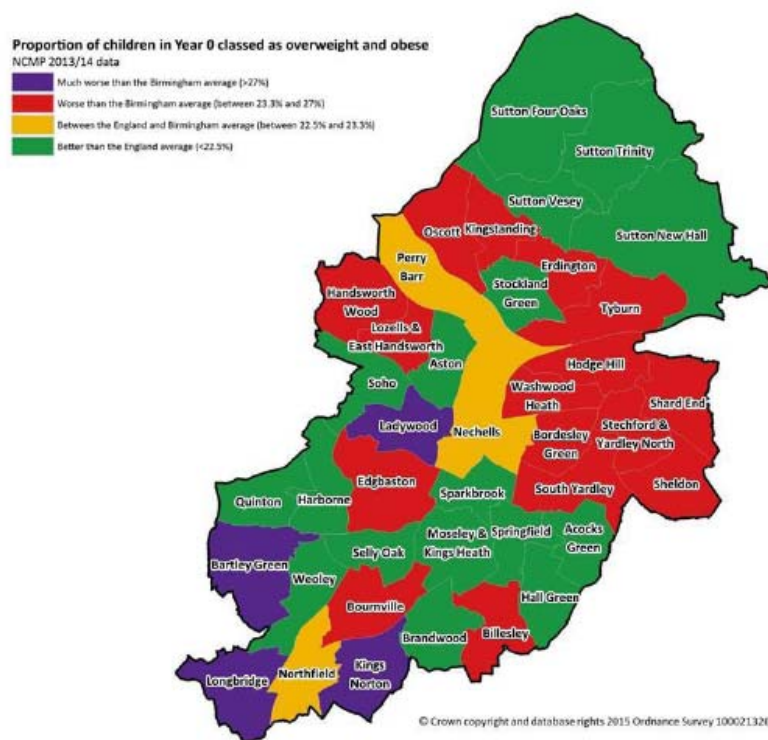
Source: National Child Measure Programme

**Figure 3: Child excess weight, Reception and Year 6 : trend 2010/11 to 2013/14**



Source: National Child Measurement Programme

Figure 4: Birmingham ward map of excess weight by Reception and Year 6 2013/14





## Key Priority B for Sutton Coldfield district: OLDER ADULT HEALTH AND WELL BEING

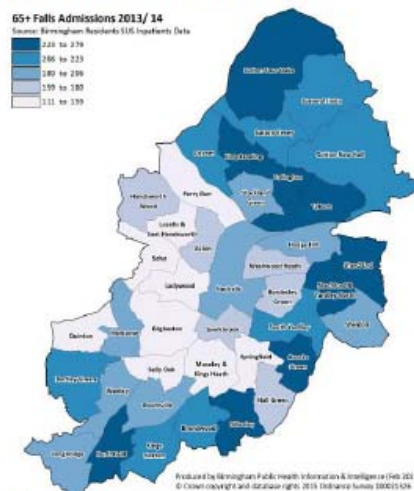
30% of people over 65 years old and 50% of those over 80 fall at least once a year, costing the NHS and estimated £2.3 billion annually.

### Example Actions:

- Establish and promote a falls prevention service (e.g. Home hazard service)
- Work with stakeholders to ensure fall prevention information reaches people who are at risk of falling, and their carers
- Consider funding a falls prevention co-ordinator/champion

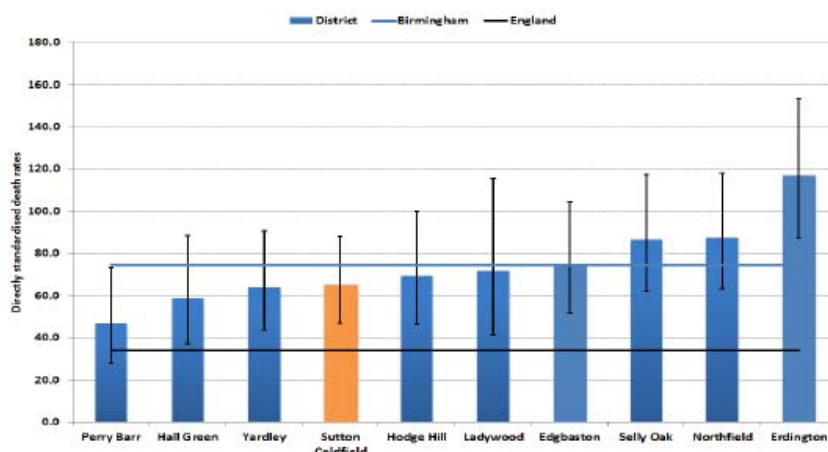
**Key evidence:** NICE Clinical Guidance 161: Falls: assessment and prevention of falls in older people (2013)

**Figure 5: Admissions rates per 100,000 for falls (65+) 2013/14**



Source: SUS Midlands and Lancashire CSU

**Figure 6: Directly standardised death rates per 100,000 from accidental falls (65+) 2011/13 (district in orange)**





## Key Priority C for Sutton Coldfield district: DEMENTIA PREVENTION AND MANAGEMENT

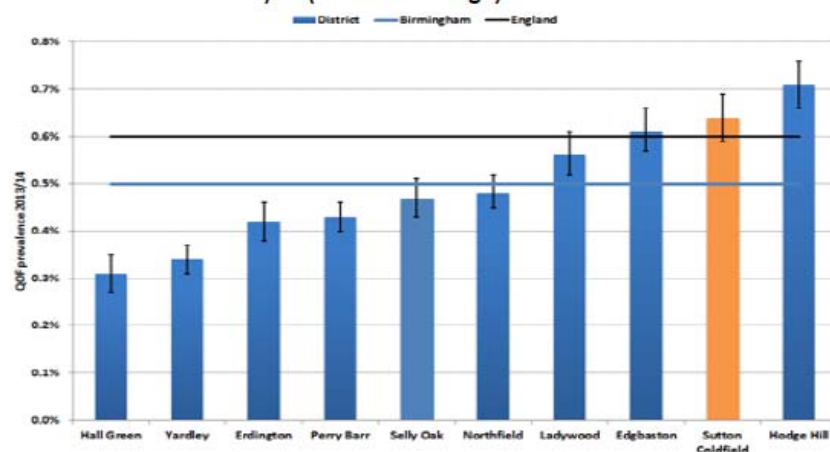
Almost two thirds of people with dementia say they are suffering from feelings of depression, loneliness or anxiety. Economically the condition cost the UK an estimated £23 billion a year.

### Example actions:

- Support local awareness-raising campaigns in schools, libraries, community organisations, and building on existing National Awareness Raising Programmes.
- Work with stakeholders to reduce vascular and other modifiable risk factors for dementia in middle-aged and older people (for example – smoking, excessive alcohol consumption, obesity, diabetes, hypertension and raised cholesterol)
- Work with stakeholders to ensure that local care homes are compliant with all health and care regulation and are fit for purpose in delivering high quality personalised services to people with dementia.

**Key evidence:** NICE CG42 Supporting people with dementia and their carers in health and social care

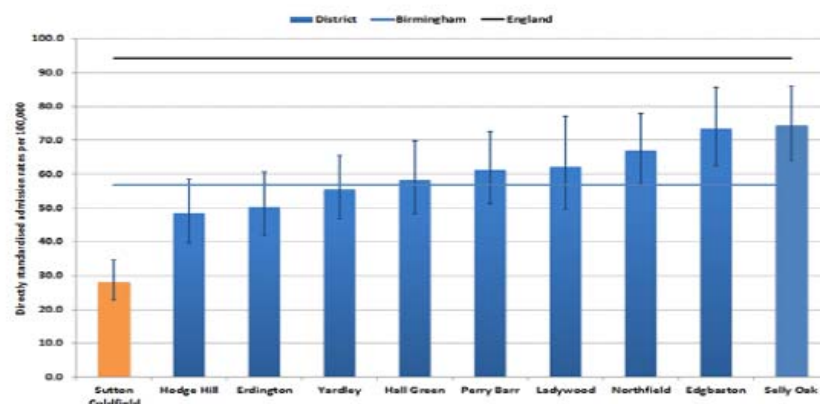
**Figure 10: Prevalence of Dementia 2013/14 (district in orange)**



Source: Quality Outcomes Framework 2013/14

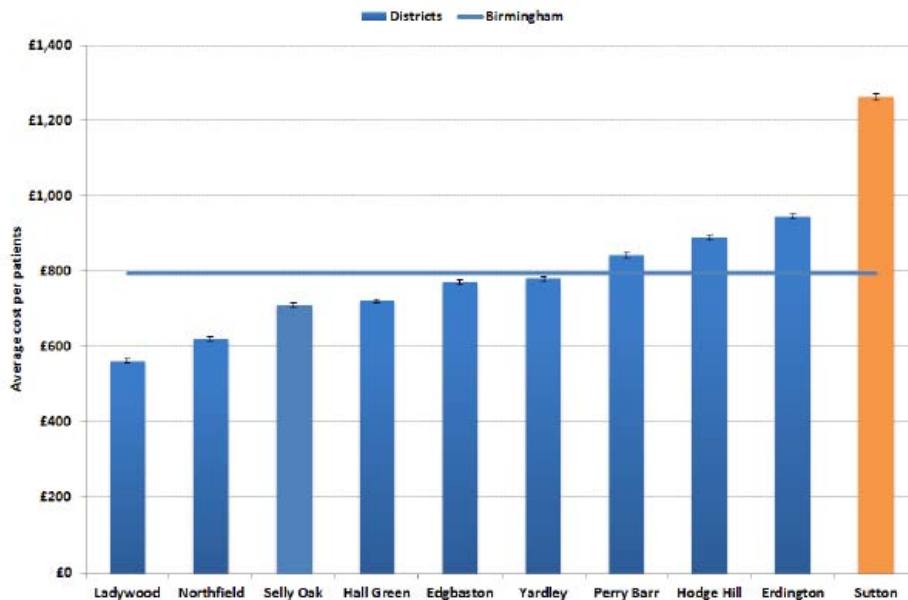
QOF disease prevalence data is collected for GP practices only. Prevalence percentages and 95% confidence intervals for districts are estimated by calculating weighted averages according to the geographical distribution of the whole practice population.

**Figure 11: Admissions rates per 100,000 for dementia 2010/14 (district in orange)**



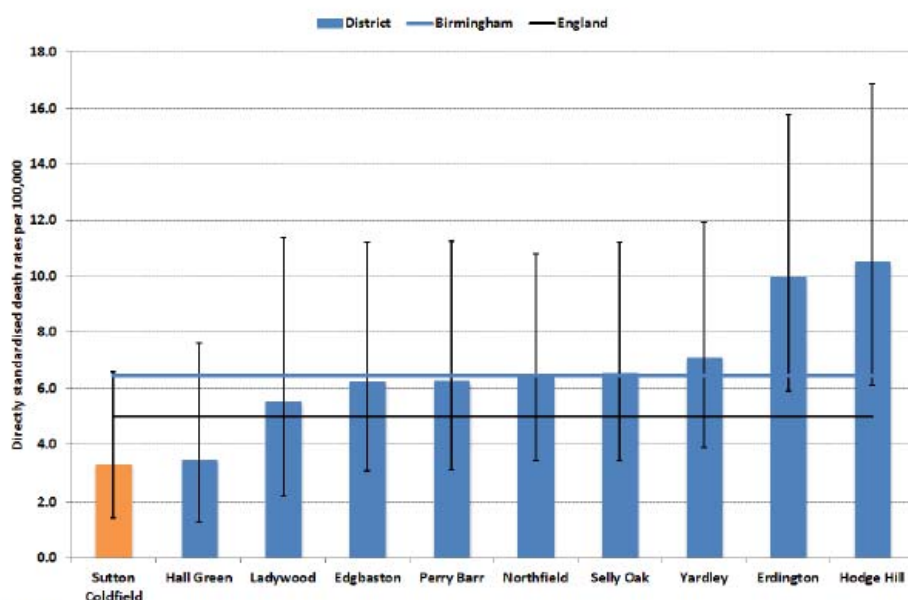
Source: SUS Midlands and Lancashire CSU

Figure 12: Cost of Dementia inpatients 2013/14 (district in orange)



Source: SUS Midlands and Lancashire CSU

Figure 13: Directly standardised death rates per 100,000 for Alzheimer's (U75) 2011/13 (district in orange)



Source: ONS Deaths

## POVERTY

8.5% of Sutton Coldfield's children were living in poverty during 2012. This was compared to a Birmingham average of 29.9% and 19.2% for England. Ladywood district (38.3%) had the highest percentage in Birmingham during 2012 (Department of Works and Pensions, 2012).

## PRIMARY CARE

All practices fall within Birmingham Cross City CCG.

## HOUSING

74.3% of private sector dwellings in Sutton Coldfield passed the decent homes standard (2010 Private Sector Stock Condition Survey). And 12.7% of households are in fuel poverty (2010 Department of Energy and Climate Change).

## ECONOMIC

Unemployment levels are 1.2% (6.5% Birmingham average); highest levels are in Sutton Trinity (1.6%). (BCC/ONS/NOMIS – January 2015). Sutton Coldfield is the most affluent district in the city with high levels of household income and low levels of unemployment.

## SATISFACTION

94.3% of people living in Sutton Coldfield are either fairly or very satisfied with living in the local area (Birmingham average 86.5%), (Birmingham opinion survey Nov 2013 to Oct 2014).

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### **NEIGHBOURHOOD CHALLENGE INQUIRY**

Gary Ladbrooke, Integrated Services Head, provided a brief overview of the introduction of Neighbourhood Challenges for districts which had emerged from work relating to the Kerslake Report and the Governance Review.

He highlighted the changes to districts in terms of responsibilities which had resulted in the removal of budgets and with the introduction of the Neighbourhood Challenge, allowed districts to focus more on public services which was more potentially challenging and demand led and specific to their particular area.

He subsequently detailed the 10 Neighbourhood Challenges that the districts were undertaking highlighting that there were 3 duplicated which were pertinent to those districts. The challenges were; 'Clean and Green', Youth Employment, 'Twenty is Plenty' Jobs and Skills, Health and Wellbeing, Employment, Anti-Social Behaviour and the Private Rented Sector. It was noted that from the challenges, this should help to shape service provision and drive out duplication thereby improving quality and performance of those services with the potential of reducing costs and in turn, provide better outcomes for the citizens of Birmingham.

Gary Ladbrooke highlighted that Yardley District had chosen the challenge linked to the jobs and skills plan which each of the districts had. He stated that they were looking to focus specifically on youth employment and associated issues with the object of providing appropriate and meaningful career advice in terms of jobs and skills. He confirmed that in Yardley, two jobs and skills meetings had taken place with Councillor Anderson taking the lead in this area of work. He added that a third meeting of the jobs and skills team which was a partnership comprised of both public and voluntary sector organisations which was linked to Job Centre Plus, would be taking place in January which was to be held at Yardley Job Centre. He referred to the work that Councillor Anderson was undertaking with the schools and the difficulties she encountered in gaining access into the schools.

He reported that in Sutton Coldfield the Neighbourhood Challenge was focusing around 'health and well-being' which specifically included dementia, falls and obesity. He added that within the district, 20% of the population was over 60 years of age and therefore the work relating to falls was very relevant with regard to prevention and the savings that could be made. He confirmed that it

was early days yet to come back with any significant tangible evidence of what had been achieved.

As a result of the overview, in response to comments and questions from members, the following were amongst the points raised:-

Councillor Williams stated that she would be interested to know how the evidence was being gathered in Edgbaston and suggested that either a verbal or written report from the Chairman/representative be provided.

Councillor Cartwright referred to the anti-social behaviour challenge in Northfield District and suggested that either Councillors Peter Griffiths or Steve Booton be invited to the meeting to present the report. He highlighted the difficulties when dealing with housing associations pertaining to anti-social behaviour, and the fact that travellers often came under the same category thereby stressing, that he would like to see some action taken in this area.

Councillor Jenkins referred to the difficulty Councillor Anderson was encountering in accessing schools which was a re-occurring theme and questioned whether something could be done to aid the process.

Councillor Jenkins referred to the Hall Green Neighbourhood Challenge which was Road Safety and "Twenty is Plenty" highlighting that across the district, there had been a large number of accidents resulting in injuries and some fatalities. She suggested that as the Chairman or Vice Chairman had undertaken a great deal of work in this area, that they be invited to the February meeting to provide an update. She subsequently agreed with Councillor Williams' suggestion that more detail from the districts be provided on the work that was being undertaken in order for the Committee to be able to scrutinise appropriately.

Councillor Williams referred to the life expectancy statistics and the need to dig further in order to find out what the factors were and the reasons as to why this was such a large issue.

Councillor Hartley referred to the private rented and multiple occupational type issues which was the Neighbourhood Challenge in Ladywood and although objections to planning applications were being made, there did not seem to be any real protection for the streets and areas affected by this.

She referred to the interest held with regard to the move in getting private landlords to register in order that some kind of regulation was introduced albeit on a voluntary basis. She further referred to point 5 of Appendix 2 with the meeting of the stakeholders, the private and social landlords in working together on these areas of intense multiple-occupancy as a means to bring stability and a greater attractiveness to the streets within the district.

Councillor Spence referred to the issues caused by the hostels within the district to local residents and the multi-occupancy homes whereby disturbances were taking place throughout the day and evening, and although the police had been

alerted, disturbances continued.

Councillor Lines made reference to the priorities that had been agreed by the ward chairs highlighting that anti-social behaviour was at the top of the list which covered a variety of areas across the city council. He further referred to the difficulties encountered by residents in contacting the council complaints system.

Councillor Harmer made reference to anti-social behaviour issues that were considered by the department as being dealt with effectively, however, he highlighted that this was not the case, and subsequently provided an example of where the issue had not been dealt effectively. He therefore emphasised that unless there was more honest reporting further progress would not be made.

Councillor Mackey agreed with Councillor Harmer and stated that the information recorded did not reflect the feedback received from residents.

Mashuq Ally, Assistant Director, Equalities, Community Safety and Cohesion stated that through the Community Safety officers' programme anti-social behaviour issues were monitored, however, agreed to take back members' comments to the department.

At this juncture, the Chairman suggested that a representative from the Place Directorate be invited to a future meeting. He further suggested that either district or vice-chairs be invited to the meeting scheduled in February 2016 or that written submissions be provided.

Gary Ladbrooke referred to life expectancy and stated that they were looking to invite the Public Health Service as they were undertaking work at city level as well as at a local level. He referred to the Neighbourhood Challenge and stated that members should have agreed their challenge through their district committee highlighting that there should be regular updates and if this was not on the agenda, members should raise under 'any other business.' He stated that this could potentially be an excellent piece of work whereupon a lot of learning could be obtained and information shared across the districts.

He referred to the difficulty regarding the access to schools and highlighted that there were now 5 district education co-ordinators in place through Birmingham Education Partnership (BEP) and each co-ordinator covered 2 districts. He stated that at present their focus was on schools that were failing educationally.

He concluded by referring to road traffic accidents and associated maps and advised that the starting point should be raised at the tasking meetings which were held regularly across the districts. He confirmed that from 1 January 2016, he would be managing all of the engineers and agreed to discuss with them what could be done for each district.

The Chairman thanked Gary Ladbrooke for his presentation.





## Neighbourhood and Community Services Overview and Scrutiny Committee Work Programme 2015/2016

**Chair:** Cllr Zafar Iqbal

**Committee Members:** Cllrs Gurdial Singh Atwal, Andy Cartwright, Roger Harmer, Kath Hartley, Kerry Jenkins, John Lines, Ewan Mackey, Brett O'Reilly, David Pears, Sybil Spence and Elaine Williams.

**Officer Support** Scrutiny Team: Rose Kiely (303 1730) and Amanda Simcox (675 8444)

Committee Manager: Marie Reynolds (464 4104)

### 1 Meeting Schedule

Date / Start at 2pm	What	Attendees/ Officer Contact
<b>25 June 2015</b> Committee Room 6	Informal meeting: Work Programme Discussion	Emma Williamson Mashuq Ally, AD Equalities, Community Safety & Cohesion Joyce Springer-Amadedon Chris Jordan
<b>30 July 2015</b> Committee Room 6	Introduction to portfolio: <ul style="list-style-type: none"> <li>Place Directorate – to include: <ul style="list-style-type: none"> <li>Private rented sector</li> <li>Lifespan of tower blocks</li> </ul> </li> <li>Community Safety &amp; Cohesion</li> </ul>	Rob James, Director, Housing Transformation  Joyce Springer-Amadedon, Equality & Community Engagement Manager
<b>17 September 2015</b> Committee Room 6	<ul style="list-style-type: none"> <li>Tracking: Working with Housing Associations</li> <li>Cabinet Member for Neighbourhood Management and Homes</li> </ul>	Jonathon Driffill, Chair of BSHP, Rob James & Anne-Marie Powell  Cllr John Cotton/Marcia Wynter
<b>15 October 2015</b> Committee Room 2	<ul style="list-style-type: none"> <li>Birmingham: where the world meets - Tracking Report recommendation 1 &amp; 8; and: <ul style="list-style-type: none"> <li>Rec 9: Cabinet Member for Skills, Learning and Culture to report back on the Birmingham Heritage Week (10 – 17 Sept)</li> </ul> </li> <li>Prevent Programme</li> <li>The operational roll out of wheeled bins (in particular Sutton Coldfield)</li> </ul>	Alison Harwood & Mashuq Ally  Cllr Penny Holbrook / Jon Lawton  Mashuq Ally Penny Smith, Programme Director & Matt Kelly, Assistant Director FWM (Ops)



Date / Start at 2pm	What	Attendees/ Officer Contact
<b>19 November 2015</b> Committee Room 1	<ul style="list-style-type: none"> <li>Cabinet Member for Inclusion and Community Safety</li> <li>Tracking: Working with Communities to Prevent Relationship Violence</li> <li>Update on the Review of the Domestic Violence Strategy</li> </ul>	Cllr Shafique Shah / Marcia Wynter Cllr Mariam Khan & Mashuq Ally  Mashuq Ally & Sam Monnox
<b>17 December 2015</b> Committee Room 6	<ul style="list-style-type: none"> <li>Neighbourhood Challenge Inquiry</li> <li>Progress on Equalities and Social Inclusion. To include a presentation / information on the work being done in schools</li> </ul>	Gary Ladbrooke Mashuq Ally, AD Equalities, Community Safety & Cohesion
<b>21 January 2016</b> Committee Room 6	<ul style="list-style-type: none"> <li>Child Poverty</li> <li>Equalities and Cohesion Toolkit</li> <li>Anti-Social Behaviour</li> <li>Tracking: Health of the Birmingham's Third Sector – recommendation 1</li> </ul>	Mashuq Ally  Claire Berry, Senior Service Manager - Safer Places Kevin Hubery, Head of Strategic Policy
<b>18 February 2016</b> Committee Room 6	<ul style="list-style-type: none"> <li>Report on the Community Safety Partnership. To include:               <ul style="list-style-type: none"> <li>Neighbourhood policing &amp; Neighbourhood Tasking Groups (NTGs)</li> <li>Random violent crime</li> </ul> </li> <li>Neighbourhood Challenge Inquiry: Evidence Gathering. In attendance:               <ul style="list-style-type: none"> <li>Cllr John Alden, Edgbaston District Chair</li> <li>Cllr Josh Jones, Erdington District Chair</li> <li>Cllr Peter Griffiths, Northfield District Chair and Cllr Steve Booton, Deputy Chair</li> <li>Cllr Anne Underwood, Sutton Coldfield District Chair</li> <li>Cllr Sue Anderson, Yardley District Chair</li> <li>Hall Green District to provide written evidence</li> <li>Cllr Hussain, Perry Barr District Chair submitted written evidence</li> </ul> </li> </ul>	ACC Marcus Beale and Mashuq Ally / Geoffrey Taylor  The Scrutiny Office has invited the District Chairs and Vice Chairs to attend and/or provide written evidence
<b>17 March 2016</b> Committee Room 6  <b>Deadline for reports 8 Mar</b>	<ul style="list-style-type: none"> <li>Cabinet Member for Neighbourhood Management and Homes. Discussion to include Volunteers and the third sector</li> <li>Cabinet Member for Inclusion and Community Safety. Discussion to include how they work with the third sector</li> </ul>	Cllr John Cotton / Marcia Wynter  Cllr Shafique Shah / Marcia Wynter
<b>21 April 2016</b> Committee Room 2  <b>Deadline for reports 12 Apr</b>	<ul style="list-style-type: none"> <li>Child Poverty update (TBC)</li> <li>Tracking: Working with Communities to Prevent Relationship Violence</li> <li>Update on the Review of the Domestic Violence Strategy</li> </ul>	Mashuq Ally (TBC) Mashuq Ally / Joyce Springer-Amadedon Mashuq Ally / Joyce Springer-Amadedon





## 2 Outstanding Tracking Reports

Inquiry	Member who led the Inquiry	Recommendations Outstanding	Date
Birmingham: Where the world meets	Cllr Waseem Zaffar	Recommendations 1, 8 and 9.	Completed 15 Oct 2015
Working with Communities to Prevent Relationship Violence	Cllr Mariam Khan	Recommendations 1 (encourage community led preventative approach) 2 (Review DV Strategy) and 3 (encourage schools and educational establishments to take a 'whole school approach' to children and young people developing positive relationships and providing guidance).	21 Apr 2016
Working with Housing Associations	Cllr Majid Mahmood	Recommendations 1, 4, 5, 6, 7, 8 and 9.	Completed 17 Sep 2015
Health of Birmingham's Third Sector	Cllr Majid Mahmood	<p>Recommendation 1: A thorough and detailed mapping exercise of all third sector provision is undertaken.</p> <p>The completed mapping to be handed over to Districts. An update on the state of the voluntary and community sector report by BVSC and a third sector summit to be pursued. Members will also discuss working with the third sector with the Cabinet Members in March.</p>	21 Jan 2016

## 3 Inquiry Schedule

### Inquiry – Neighbourhood Challenge<sup>1</sup>

Date	Item
17 December 2015 / January 2016	Committee Agree Terms of Reference & Start Evidence Gathering
9 February 2016	Corporate Resources O&S Committee's Evidence Gathering Session re: the new District and Ward Structures
18 February 2016	Neighbourhood and Community Services O&S Committee's Evidence Gathering Session
w/c 29 February 2016	Committee agree the draft report and send to the Executive for comments (8 day rule)

<sup>1</sup> Neighbourhood Challenge – to investigate, review and gather data on the performance of all local public services, working in a collaborative but challenging way with all services providers and seeking out and promoting new ways of improving services.



17 March 2016	Committee agree the final report
5 April 2016 (deadline for send out is 22 March 2016)	City Council

## 4 Other Meetings

### Call in Meetings

*None scheduled*

### Petitions

*None scheduled*

### Councillor Call for Action requests

*None scheduled*

### Neighbourhood Challenge

*None scheduled*

It is suggested that the Committee approve Thursday at 1400 as a suitable day and time each week for any additional meetings required to consider 'requests for call in' which may be lodged in respect of Executive decisions etc.

## 5 Forward Plan for Cabinet Decisions

The following decisions, extracted from the Cabinet Office Forward Plan of Decisions, are likely to be relevant to the Neighbourhood and Community Services O&S Committee's remit.

ID Number	Title	Cabinet Member	Proposed Date of Decision
001220/2016	Council Housing Rent, Service Charges and Other	Neighbourhood Management & Homes	16 Feb 16
000729/2015	The Way Forward for Advice and Information Services	Inclusion and Community Safety	22 Mar 16
000542/2015	Policy for the Use of Private Rented Sector to Meet Housing Needs	Health & Social Care	19 Apr 16