

## VAHS - Consultation - Questionnaire

We want to know what is really important to Vulnerable Adults and what support could be put in place to make their/your life easier and to help them/you feel better supported.

### Question 1 – *(The Vision)*

Our vision is:

Improved health and wellbeing, building resilient and independent communities and access to suitable and sustainable housing options for the most vulnerable.

Do you agree with the vision?

YES

☐

NO

☐

If you disagree with some or all of the vision, what do you think we should include?

*To help us decide what activities and support services are important to Vulnerable Adults we want to know what you think!*

What is most important to Vulnerable Adults? *(For this question please tick the top 2)*

### Question 2 – *(Succeeding Economically)*

- ☐ Maximising income, including receipt of benefits
- ☐ Reducing overall Debt
- ☐ Securing and maintaining paid work

Question 3 (***Enjoying life and achieving***)

- ☐ Taking part in chosen leisure/ cultural/ faith/ activities
- ☐ Contact with other services
- ☐ Maintaining contact with friends and family

Question 4 (***Being Healthy & Staying Safe***)

- ☐ Managing physical health
- ☐ Managing mental health
- ☐ Maintaining accommodation and avoiding eviction
- ☐ Securing and obtaining settled accommodation

**A high level outline of the proposed service (lots) for each element of the pathway is set out**

*(Please tick whether you agree with the outline set out in each section)*

Question 5 (***Universal Prevention***)

An online advice service based on the Birmingham grid for learning. This service will be available for all vulnerable adults and enable practitioners, professionals and carers to access relevant advice and information.

Do you agree with how this service will be provided?

- ☐ Yes
- ☐ No

**If you disagree with some or all of the statement, what do you think we should include?**

Question 6 (***Targeted Prevention***)

This will involve services targeted at a particular need and will be delivered by specialist HUBS such as young people. The service will be available for vulnerable adults with an identified need and include a lead worker.

Do you agree with how this service will be provided?

☐ Yes

☐ No

**If you disagree with some or all of the statement, what do you think we should include?**

Question 7 (***Crisis Prevention and Relief***)

To assist people as soon as possible if they do become homeless so that their homelessness can be relieved by securing sufficient accommodation and support. This would include refuges, emergency bed spaces of which a proportion will be out of hours and a multi-agency approach with support being short term.

Do you agree with how this service will be provided?

☐ Yes

☐ No

**If you disagree with some or all of the statement, what do you think we should include?**

Question 8 (***Transition services***)

To support people to recover from their experience and stay out of homelessness by focusing upon the overall improved wellbeing of adults and children in the household. This support is likely to be long-term and involve specialist support for vulnerable adults with complex needs, health and wellbeing centres for young people and transition centres. Complex needs support will take a light touch Housing First approach with intensive support at the start with a focus on move on at the end. The support will include both floating and supported accommodation.

Do you agree with how this service will be provided?

☐ Yes

☐ No

**If you disagree with some or all of the statement, what do you think we should include?**

Question 9

**Please let us know if there is anything else you would like to tell us**