

Title of proposed EIA	Post Grenfell 2 Years On
Reference No	EQUA297
EA is in support of	Amended Function
Review Frequency	Annually
Date of first review	24/05/2018
Directorate	Neighbourhoods
Division	Asset Management and Maintenance
Service Area	Capital Investment Team
Responsible Officer(s)	<input type="checkbox"/> Gary Nicholls
Quality Control Officer(s)	<input type="checkbox"/> Louise Campton
Accountable Officer(s)	<input type="checkbox"/> Martin Tolley
Purpose of proposal	Update Cabinet on Post Grenfell Fire Safety Developments and Dame Judith Hackitt Implementation Plan
Data sources	Survey(s); Consultation Results; relevant reports/strategies; relevant research; Other (please specify)
Please include any other sources of data	West Midlands Fire Service
ASSESS THE POTENTIAL IMPACT AGAINST THE PROTECTED CHARACTERISTICS	
Protected characteristic: Age	Service Users / Stakeholders; Wider Community
Age details:	All residents are impacted. However it must be noted significant support arrangements are in place to support residents of all ages.
Protected characteristic: Disability	Service Users / Stakeholders; Wider Community
Disability details:	All aspects of disability are relevant. Significant support arrangements are in place to support our Disabled Citizens.
Protected characteristic: Gender	Service Users / Stakeholders; Wider Community
Gender details:	The service provides support as required or when specified in order to ensure no discrimination takes place.
Protected characteristics: Gender Reassignment	Service Users / Stakeholders; Wider Community
Gender reassignment details:	

	The service provides support as required or when specified in order to ensure no discrimination takes place.
Protected characteristics: Marriage and Civil Partnership	Service Users/ Stakeholders; Wider Community
Marriage and civil partnership details:	The service provides support as required or when specified in order to ensure no discrimination takes place.
Protected characteristics: Pregnancy and Maternity	Service Users / Stakeholders; Wider Community
Pregnancy and maternity details:	The service provides support as required or when specified in order to ensure no discrimination takes place.
Protected characteristics: Race	Service Users / Stakeholders; Employees; Wider Community
Race details:	All contractors and BCC staff are bound by statute to ensure compliance.
Protected characteristics: Religion or Beliefs	Service Users / Stakeholders; Wider Community
Religion or beliefs details:	These improvements to residents' homes are being delivered in a sensitive and respectful manner. The contracts require that all operatives and staff are trained to ensure that no-one is discriminated against and that all needs are catered for respectfully and in compliance with statute.
Protected characteristics: Sexual Orientation	Service Users / Stakeholders; Wider Community
Sexual orientation details:	The service is delivered sensitively to ensure no discrimination takes place.
Please indicate any actions arising from completing this screening exercise.	These improvements to residents' homes are being delivered in a sensitive and respectful manner. The contracts require that all operatives and staff are trained to ensure that no-one is discriminated against and that all needs are catered for respectfully and in compliance with statute.
Please indicate whether a full impact assessment is recommended	NO
What data has been collected to facilitate the assessment of this policy/proposal?	Customer satisfaction rating confirms that there is a high level of satisfaction

amongst all service users. When fire safety works are carried out to residents' homes, customer satisfaction feedback will be monitored.

Consultation analysis

Consultation is active and ongoing through the City Housing Liaison Board and local HLBs and residents group. Local agencies regularly liaise with our service where people are identified as needing specific support. West Midlands Fire Service are also involved.

Adverse impact on any people with protected characteristics.

Every effort is made to ensure that no customer is adversely affected. Fire Safety Works are dealt with in compliance with statutory legislation and, where appropriate, in line with policies which have been consulted on with tenants and leaseholders.

Could the policy/proposal be modified to reduce or eliminate any adverse impact? The primary objective is to respond to

individual needs on a bespoke basis. Everyone has the right to be treated with respect and as an individual. Therefore, although policies provide a useful guideline, the needs of individuals vary widely and every effort is made to cater for specific needs as they arise. i.e. the call centre offer language translation services.

How will the effect(s) of this policy/proposal on equality be monitored?

The approach will continue to be monitored based on customer feedback at all times.

What data is required in the future?

Continued monitoring of complaints and customer satisfaction feedback to ensure we are meeting the needs of all protected characteristics.

Are there any adverse impacts on any particular group(s)

No

If yes, please explain your reasons for going ahead.

Initial equality impact assessment of your proposal

All staff and contractors are bound by the Equality Act 2010. Therefore, every effort is made to support the needs of all service users and more specifically those with Protected Characteristics. There is no indication

at present, through complaints data or customer satisfaction, that we are falling short of our statutory obligations. However, we recently received a challenge regarding the impact of repairs on Mental Health; therefore, a focussed piece of work will now be undertaken in this area.

Consulted People or Groups

Informed People or Groups

Summary and evidence of findings from your EIA

Customer satisfaction ratings continue to be extremely high, based on high levels of returns.

Ongoing consultations with residents/residents groups/contractors and West Midlands Fire Service will be carried out during the installation of these fire safety measures.

QUALITY CONTORL SECTION

Submit to the Quality Control Officer for reviewing?

No

Quality Control Officer comments

This EIA has been quality checked and I am happy for it to proceed for final approval.

Decision by Quality Control Officer

Proceed for final approval

Submit draft to Accountable Officer?

No

Decision by Accountable Officer

Approve

Date approved / rejected by the Accountable Officer

14/05/2019

Reasons for approval or rejection

Approved

Please print and save a PDF copy for your records

Yes

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Last modified at 14/05/2019 10:49 AM by Workflow on behalf of ☐ Martin Tolley

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