



West Midlands Police objection to premises licence
McDonalds - Parsons Hill, Kings Norton B30 3PN

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WITNESS STATEMENT

Crime Number:.....

Criminal Procedure Rules, r 27.2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

URN

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Statement of: Christopher Jones 55410

Age if under 18: Over 18 (if over 18 insert 'over 18') Occupation: Licensing Officer

This statement (consisting of page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Signature:  Date 10.10.2020Tick if witness evidence is visually recorded ☐ (supply witness details on rear)

I am employed by West Midlands Police as a Licensing Officer currently based at Police HQ, Lloyd House, Colmore Circus Birmingham B4 6NQ working within the Central Licensing Team. This team has responsibility for all licenced premises within the Birmingham City Council area. I work within a specialised team that cover a large area of the force and often refer applications to the local neighbourhood policing teams for comment as they have a vast detailed knowledge of their policing area including the concerns and fears of the local community.

On Monday 21st September I met with the applicant, Sarah Mclean. (Before the meeting I had spoken briefly with the local neighbourhood sergeant who had raised concerns about the application and she also informed that she had already had some contact from local residents opposed to the application.) At the meeting we discussed the application in some detail and concerns of a possible increase in crime & disorder associated with later opening times and noise nuisance affecting local residents. Sarah offered a compromise of trading until 2am and only using the drive through facility with customers not being able to use the car park to park their vehicles or consume their purchases. I said to Sarah that from a licensing point I appreciated the compromise but would have to take advice from the neighbourhood policing team as they know their area and are aware of the feeling of the local community. I emailed the local policing team on my return to the office and explained the content of the meeting and gave the details of the new trading time and conditions that had been offered.

I received a reply, from the neighbourhood team a few days later informing that the new hours and trading style was still unacceptable to them and they wished me to object to the application on their behalf.

I asked the neighbourhood officers for a community impact statement to be supplied to me before I made any objection in order that I fully understood their rational.

On Monday 5th October I received a detailed statement from PC Reynolds and made my objection using this information, concerns about an increase in crime & disorder, public nuisance and the increase in traffic affecting local residents.



I have printed 5 photographs from the internet showing the proximity of residential dwellings to the drive through area where customers would be traveling in order to use the facility.

Photograph CJ/1 shows the entrance to the slip road used to access the site approximately 18.14 metres away from the nearest home.

Photograph CJ/2 shows the entrance to the drive through approximately 20.84 metres away from the nearest home.

Photograph CJ/3 shows the exit from the drive through approximately 21.68 metres away from the nearest home (which is the same property as in photograph CJ/2)

Photograph CJ/4 shows the distance from the 2 way external order point approximately 40.69 metres away from the nearest home.

Photograph CJ/5 show the nearest part of the drive through route approximately 25.94 metres away from the nearest home.

I have printed the police logs referred to in PC Reynolds statement.

Log 0128 of 23.06.20 CJ/6

Log 2439 of 25.04.20 CJ/7

Log 0712 of 22.03.20 CJ/8

Log 1018 of 14.03.20 CJ/9

Log 2017 of 22.02.20 CJ/10

Log 2175 of 19.02.20 CJ/11

Log 1466 of 18.02.20 CJ/12

Log 1950 of 16.02.20 CJ/13

Log 2244 of 18.01.20 CJ/14

Log 2228 of 22.12.19 CJ/15

Log 2951 of 21.12.19 CJ/16

Log 2717 of 16.12.19 CJ/17

Log 1793 of 09.11.19 CJ/18

Log 2352 of 24.09.19 CJ/19

Log 2334 of 24.09.19 CJ/20

Log 2098 of 21.09.19 CJ/21

Log 0474 of 07.09.19 CJ/22

Signature:  Signature witnessed by:

OFFICIAL (when complete)

WITNESS STATEMENT

Criminal Procedure Rules, r 27.2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

Crime No. URN

Statement of Paul Reynolds

Age if under 18 Over 18 (if over 18 insert "over 18")

Occupation Police Constable

This statement (consisting of 4 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false, or do not believe to be true.

Signature: (witness) 

Date 05/10/2020

Tick if witness evidence is visually recorded ☐ (supply witness details on rear)

I am a Police Constable in the employment of West Midlands Police and I make this Statement in support of an objection to the opening of a 24/7 drive thru facility for the Mcdonalds Drive through, Parsons Hill, Kings Norton, Birmingham. I make this statement in my capacity as a Local officer posted to the Birmingham West and Central Local Policing Unit responsible for the policing area of Kings Norton.

I make this Statement from my own knowledge of the location and from information obtained from police systems.

I have been posted to Kings Norton Neighbourhood team for around 15 years and have an comprehensive knowledge of the community that I serve. I am aware of the geographocal location of the Mcdonlads in question and its close proximity to residential housing, in particular PARSONS MEWS, google maps shows a distance of only 108 ft from Mcdonalds to PARSONS MEWS.

I believe that if granted a 24/7 drive through will be detrimental to the local community as there will be implications for noise, anti-social behaviour and litter. The attraction of 24 hour food will encourgae people from a wider area during nighttime hours which will create a higher volume of traffic to the location during what is likely to be a period of sleep for most people. This additional traffic will cause noise by the presence of vehicles and persons and possibly drunken revellers who seek food after an evening out. It is highly likely as a result that West Midlands Police would be required to respond to incidents around antisocial behaviour and crime, this is at a time when resources are already stretched.

West Midlands Police hold a number of databases in relation to individuals, locations, crimes and calls to the Police. I can confirm that I have researched these systems and can prodive the following information in relation to current calls for service to the police.

Below is an example over the past 12 months of calls to the police in relation to Mcdonalds

Police Log: 1727 of the 13/09/20 at 12:23 Disorder, males fighting in the premises.

Signature 

Signature witnessed by

03/2016

OFFICIAL – (when complete)

3

OFFICIAL – (when complete)

MG11

Crime No.

URN

Statement of Paul Reynolds

Police Log: 0128 of the 23/06/20 at 00:54 Youths in car park racing vehicles.

Police Log: 2439 of the 25/04/20 at 15:52 Sus behaviour, male trying doors to building, no attempt to break.

Police Log: 0712 of the 22/03/20 at 09:30 Male refusing to leave.

Police Log: 1018 of the 14/03/20 at 09:35 Knife found in men's toilet by group of youths.

Police Log: 2017 of the 22/02/20 at 17:35 Group of youths have set of fire extinguisher in building over staff and customers.

Police Log: 2175 of the 19/02/20 at 19:12 Group of youths riding bikes around the restaurant and shouting at customers.

Police Log: 1466 of the 18/02/20 at 15:23 Customers fighting in dining area and continued into the car park.

Police Log: 1950 of the 16/02/20 at 18:00 Group of 20 youths in and around dining area being loud and abusive, upon being asked to leave made threats to harm management.

Police Log: 2244 of the 18/01/20 at 19:25 Large group of youths throwing food and drink around dining area, tipping milk over each other and then proceeding to mess around by parked cars outside.

Police Log: 2228 of the 22/12/19 at 18:45 Large group in restaurant throwing things around, one of the customers identified the group as previously deliberately damaging cars.

Police Log: 2951 of the 21/12/19 at 22:45 Drunk driver attempting to use drive through, got agitated, fell out of his car and attempted to break the drive through window.

Police Log: 2717 of the 16/12/19 at 22:36 Male refusing to leave restaurant and getting verbally aggressive with staff.

Police Log: 1793 of the 09/11/19 at 17:02 Kids playing with fireworks in restaurant car park.

Police Log: 2352 of the 24/09/19 at 20:46 Two groups of kids pouring drinks over each other causing a disorder.

Police Log: 2334 of the 24/09/19 at 20:39 Customers fighting with each other, throwing ketchup at each other in the restaurant.

Police Log: 2098 of the 21/09/19 at 18:10 Group of youths causing ASB riding bikes around the restaurant, throwing sauces, and refusing to leave.

Police Log: 0474 of the 07/09/19 at 04:53 Male waiting outside drive through for it to open and smashed drive through window.

Signature 

Signature witnessed by

03/2016

OFFICIAL – (when complete)

4

OFFICIAL – (when complete)

MG11

Crime No.

URN

Statement of Paul Reynolds

I would also like to state that in my experience the above calls to service are approximately 50 percent down on previous years. I believe that this is down to the unprecedented times that we are in, in relation to the pandemic that has had a huge effect on the whole country.

As a local police officer who covers this location my team regularly visit or even attend calls of anti-social behaviour/crime at this location. This is due to the demands of the response officers. The hours that are being proposed will make it extremely difficult for calls of the above nature to be dealt with efficiently. This is due to the team finishing on late shifts at 11pm. This would leave an ever decreasing team of response officers that cover a vast area of Birmingham West. It is fair to say that this team will only focus on very serious crime leaving any minor crime or anti-social behaviour to be picked up at a later date. I do believe having this extension will generate more levels of crime and disorder.

Over the past few weeks since the proposal of this application there have been lots of communications received from local residents and the local community expressing deep concerns over these proposals. Highlighting some of the residents concerns that have been emailed to our team are as follows:

"5:15AM ONWARDS THAT IS WHEN THE TANNOY STARTS TAKING ORDERS THE DRIVE THROUGH HORNS BLASTING, SHOUTING ETC, CAR STEREO BOOMING AND THAT'S FOR 18 HOURS A DAY."

"THE CARPARK HAS MANY UNSAVOURY CHARACTERS AND THERE ARE REGULAR WE THINK DRUG DEALERS DOING THEIR TRADES ALL NIGHT."

"WE ARE QUEING ON THE MAIN ROAD TO ACCESS OUR PROPERTY DUE TO THE QUE TO GET INTO THE CARPARK."

"THERE HAS BEEN LOTS OF ISSUES WITH FIGHTING THE POLICE ATTENDING. INSULTS TO ALL OF US WHO HAVE TO LIVE HERE. I HAVE BEEN PERSONALLY VERBALLY ABUSED ON MANY OCCASSIONS FROM FAST FOOD PEOPLE WHO ARE NOT GETTING THEIR FAST FOOD."

As a local officer I share and fully support the residents concerns in relation to this application. I also do not believe the alternative proposal is still not acceptable. During the hours outlined in the proposal I believe that the staff without policing resources will not be able to manage the crime and anti-social behaviour that they would be confronted with.

The Kings Norton Neighbourhood Team have reviewed the impact that these proposals would have from a policing aspect and also taken into account the local communities fears and concerns in relation to this application. On this basis we object to these proposals and fully support the concerns of the local community and the detrimental impact it would have on their lives. Also from a policing aspect during the

Signature 

Signature witnessed by

03/2016

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MG11

Crime No.

URN

Statement of Paul Reynolds

hours proposed we would have a very limited number of officers to respond to the calls which would therefore have a detrimental effect on the local residents, who would suffer the consequences for a more prolonged period.

Signature *P. Reynolds*

Signature witnessed by

03/2016

OFFICIAL – (when complete)

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Google Maps

C/1



Imagery ©2020 Bluesky, Getmapping plc, Infoterra Ltd & Bluesky, Maxar Technologies, The GeoInformation Group, Map data ©2020

Measure distance

Total distance: 18.14 m (59.53 ft)

C3/2

Google Maps



Imagery ©2020 Bluesky, Getmapping plc, Infoterra Ltd & Bluesky, Maxar Technologies, The GeoInformation Group, Map data ©2020 10 m

Measure distance

Total distance: 20.84 m (68.39 ft)

C/3

Google Maps



Imagery ©2020 Bluesky, Getmapping plc, Infoterra Ltd & Bluesky, Maxar Technologies, The GeoInformation Group, Map data ©2020 10 m

Measure distance

Total distance: 21.68 m (71.12 ft)

⑨

Google Maps

C/4



Imagery ©2020 Bluesky, Getmapping plc, Infoterra Ltd & Bluesky, Maxar Technologies, The GeoInformation Group, Map data ©2020

Measure distance

Total distance: 40.69 m (133.51 ft)

C/S

Google Maps



Imagery ©2020 Bluesky, Getmapping plc, Infoterra Ltd & Bluesky, Maxar Technologies, The GeoInformation Group, Map data ©2020

Measure distance

Total distance: 25.94 m (85.09 ft)

11

Primary Details

Title KIDS IN CAR PARK RACING VEHICLES
Description THEY ARE GATHERING ON THE MCDONALDS CAR PARK THEN RACING CARS, BLASTING MUSIC AND GIRLS SCREECHING ABOUT. THIS HAS BEEN GOING ON ABOUT 45 MINUTES NOW
Caller's Number [REDACTED]
Contact Origin 101/Non-emergency
Address-Location (STREET RECORD), PARSONS MEWS, BIRMINGHAM
Address-X 405719.0
Address-Y 278999.0
Address-URN 1529329
Zone BWKA Kings Norton
Type ASB - Nuisance
Grade P9 - CONTACT RESOLUTION
Status CL - Closed
Call Back Status
Alarm Urn
Alarm Type
Created 23/06/2020 00:54
Occurred From 23/06/2020 00:54
Occurred To
Scheduled
Control Groups
BW Primary
Access Classifications
Nothing to display

Closure Details

Is Closed Yes
Closure Summary
Closure Codes
Admin - Advice Given
Qualifier Codes
Nothing to display
Officer In Case
Alarm Resolution

ControlWorks Print - 2439-250420

C/17

Primary Details

Title sus behaviour
Description male trying all the doors to the mcdonalds - trying the emergency exits - just pulling the doors with his hands.. not using excessive force..
ic1 male, 5'5, short black hair, stocky build, black top with white designer writing on it and white shorts, about 25 yrs old.
Caller's Number [REDACTED]
Contact Origin 999/112/cell-net
Address-Location MCDONALDS RESTAURANTS LTD, MCDONALDS RESTAURANT, PARSONS HILL, BIRMINGHAM, B30 3PN
Address-X 405738.0
Address-Y 278966.0
Address-URN 1448467
Zone BWKA Kings Norton
Type PSW - Suspicious Activity/Premises/Vehicle
Grade P9 - CONTACT RESOLUTION
Status CL - Closed
Call Back Status
Alarm Urn
Alarm Type
Created 25/04/2020 15:42
Occurred From 25/04/2020 15:42
Occurred To
Scheduled
Control Groups
BW Primary
YM Dispatch

Access Classifications

Nothing to display

Closure Details

Is Closed Yes
Closure Summary
Closure Codes
PSW - Suspicious Activity/Premises/Vehicle
Qualifier Codes
Nothing to display

ControlWorks Print - 712-220320

C2/8

Primary Details

Title male refusing to leave
Description his been aggressive and abusive. his shouting and making people unhappy.
---- desc: white male, backpack, black jacket, ginger hair, in his 40s.
Caller's Number [REDACTED]
Contact Origin 999/112/cell-net
Address-Location MCDONALDS RESTAURANTS LTD, MCDONALDS RESTAURANT, PARSONS HILL, BIRMINGHAM, B30 3PN
Address-X 405738.0
Address-Y 278966.0
Address-URN 1448467
Zone BWKA Kings Norton
Type ASB - Nuisance
Grade P1 - IMMEDIATE RESPONSE
Status CL - Closed
Call Back Status
Alarm Urn
Alarm Type
Created 22/03/2020 09:30
Occurred From 22/03/2020 09:30
Occurred To
Scheduled
Control Groups
BW Primary
Access Classifications
Nothing to display

Closure Details

Is Closed Yes
Closure Summary
Closure Codes
PSW - Civil Dispute
Qualifier Codes
Nothing to display
Officer In Case
Alarm Resolution

(14)

ControlWorks Print - 1018-140320

C/9

Primary Details

Title CUSTOMER HAS FOUND KNIFE IN THE MENS TOILETS
Description LOOKS LIKE A STEAK KNIFE-3 INCH BLADE-ITS ALL BLACK INC BLADE, CAN SEE WHERE THE BLADE HAS BEEN SHARPENED.
CCTV SHOWS MALE AT 09.11 GOING IN AND STAFF 4 MINS AFTER AND FOUND IT LEFT ON BASIN...CCTV SHOWS HIM WITH OTHER GROUP OF FRIENDS
Caller's Number [REDACTED]
Contact Origin 999/112/cell-net
Address-Location MCDONALDS RESTAURANTS LTD, MCDONALDS RESTAURANT, PARSONS HILL, BIRMINGHAM, B30 3PN
Address-X 405738.0
Address-Y 278966.0
Address-URN 1448467
Zone BWKA Kings Norton
Type CRIME - Firearms/Weapons
Grade P3 - PRIORITY INVESTIGATION
Status CL - Closed
Call Back Status
Alarm Urn
Alarm Type
Created 14/03/2020 09:35
Occurred From 14/03/2020 09:35
Occurred To
Scheduled
Control Groups BW Secondary
Access Classifications Nothing to display

Closure Details

Is Closed Yes
Closure Summary
Closure Codes Admin - Police generated Resolution
Qualifier Codes Nothing to display



Command & Control - Search Results

Intranet Homepage

Return to Incident List

New Search

CS/10

View in WebOASIS?

URN	Date & Time	Secure Record	Owner	Operator	Beat
2017	22/02/2020 17:35:00	No	BVSP1	59806	BWKA
Initial Class	Response	Crime No.	Arrests	Date Closed	Status
CRIME	P2 PRIORITY RESP	20BW/48906F/20 0		22/02/2020 20:20:02	CLOSED
Method Received	999 Call --- Telephone No.: [REDACTED]				
Caller	[REDACTED]				
Caller Address	MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS				
Caller Phone	[REDACTED] Ex-Directory :				
Incident Location	MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS B30 3PN				
OSGR	405738, 278966				
Incident Detail	GROUP OF LADS HAVE JUST SET IOFF FIRE EXTINGUISHER ALL OVER STAFF AND PUBLIC- THEY ARE SMOKING DRUGS				
Incident Result	REPORT - CRIME				

Updates

User	Date	Time	Terminal	Text
59806	22/02/2020	17:35:27	WBCHE2	Routed To Radio Operator(s)
59806	22/02/2020	17:35:28	WBCHE2	CLI data: O2- [REDACTED]
59806	22/02/2020	17:35:28	WBCHE2	405535- 278504- 1606- 1606- 90- 0- OSGB36
58386	22/02/2020	17:35:31	BWR1	Incident Transfer Accepted by terminal BWR1
59806	22/02/2020	17:35:32	WBCHE2	MORE...
59806	22/02/2020	17:35:51	WBCHE2	5 MALES- WEARING HOODIES UP- TROUSERS BY THEIR
59806	22/02/2020	17:36:04	WBCHE2	ANKLES- 3 BLACK MALES- 1 WHITE MALE AND 1 MIXED RACE
59806	22/02/2020	17:36:06	WBCHE2	...
59806	22/02/2020	17:36:26	WBCHE2	CUSTOMERS INSIDE ARE SCARED
59806	22/02/2020	17:36:37	WBCHE2	THEY ARE OUTSIDE
59806	22/02/2020	17:36:39	WBCHE2	...
58386	22/02/2020	17:37:37	BWR1	OPEN SHOUT FOR NHT
58386	22/02/2020	17:37:53	BWR1	BWS47- OFFICERS WILL FLOAT OVER LATE
58386	22/02/2020	17:38:16	BWR1	Graded Response changed from P1 IMMEDIATE to P2
58386	22/02/2020	17:38:16	BWR1	PRIORITY RESP
58386	22/02/2020	17:38:22	BWR1	Incident Allocation - Processing abandoned
58386	22/02/2020	17:38:29	BWR1	9982 Assigned to BWS47
58386	22/02/2020	17:38:31	BWR1	BWS47 Automatic STM notification generated
58386	22/02/2020	17:38:31	BWR1	BWS47 Allocated to Incident
21267	22/02/2020	17:38:40	WebOASIS	PLEASE ALLOCATE 21267 AND 22511.
58386	22/02/2020	17:39:40	BWR1	21267 Automatic STM notification generated
58386	22/02/2020	17:39:40	BWR1	22511 Automatic STM notification generated
58386	22/02/2020	17:39:40	BWR1	21267 Allocated to Incident
58386	22/02/2020	17:39:40	BWR1	22511 Allocated to Incident
58386	22/02/2020	17:56:21	BWR1	21267 Automatic STM Notification generated
58386	22/02/2020	17:56:21	BWR1	22511 Automatic STM Notification generated
58386	22/02/2020	17:56:21	BWR1	21267 Despatched
58386	22/02/2020	17:56:21	BWR1	22511 Despatched
58386	22/02/2020	17:56:28	BWR1	21267 Arrived at Incident
58386	22/02/2020	17:56:29	BWR1	Arrive at Incident - Processing Abandoned
58386	22/02/2020	18:03:19	BWR1	Incident Transferred by terminal BWR1 to BVSP1
58386	22/02/2020	18:03:19	BWR1	FOR YOU PLEASE
58386	22/02/2020	18:03:19	BWR1	Incident Transfer
59541	22/02/2020	18:04:12	BVSP1	Incident Transfer Accepted by terminal BVSP1
58386	22/02/2020	18:29:02	BWR1	22511 Redeployed to Incident 2144 22-02-20
58386	22/02/2020	18:29:02	BWR1	21267 Redeployed to Incident 2144 22-02-20
21267	22/02/2020	20:09:53	WebOASIS	CRIMES 20BW-48906F-20 AND 20BW-48910Q-20.

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C2/10

55829 22/02/2020 20:19:48 BVSP1 Invalid pluscode entry
55829 22/02/2020 20:19:49 BVSP1 All Resources Leave Scene-Dispatch Cancelled etc
55829 22/02/2020 20:20:02 BVSP1 Incident Closed By Terminal BVSP1
55829 22/02/2020 20:20:02 BVSP1 Incident End (Result - Close)

Resources

Rank	Name	Collar No	Dispatched	Arrived	Left	Cancelled	Informed	Informed Cancelled	Dealt With	Call Sign
PS	HUNN	9982					22/02/2020 17:38	22/02/2020 20:19		BWS47
PC	TOMLINSON	21267	22/02/2020 17:56	22/02/2020 17:56		22/02/2020 18:29	22/02/2020 17:39			21267
PC	DARBY	22511	22/02/2020 17:56			22/02/2020 18:29	22/02/2020 17:39			22511
Final Classification			RECORDED CRIME RECORDED CRIME							
Qualifier			NONE							
Power of Arrest Used										
Anti-social behaviour										
Closing Text										
Officer Dealing			9982							

Access may be restricted.

Data is subject to the provisions of the Data Protection Act 1998.

Misuse of such data may be an offence under the Computer Misuse Act 1990.

2.4.0

17

Command & Control - Search Results

Intranet Homepage

Return to Incident List

New Search

C2/11

View in WebOASIS?

URN	Date & Time	Secure Record	Owner	Operator	Beat
2175	19/02/2020 19:12:43	No	BWR1	59329	BWKA
Initial Class	Response	Crime No.	Arrests	Date Closed	Status
MISCELLANEOUS P9	CONTACT RESOLUTION			19/02/2020	CLOSED
Method Received	999 Call --- Telephone No.: [REDACTED]				
Caller	[REDACTED]				
Caller Address	MCDONALDS RESTAURANTS LTD PARSONS HILL BIRMINGHAM- B30 3PN				
Caller Phone	[REDACTED]				
Incident Location	MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS B30 3PN				
OSGR	405738, 278966				
Incident Detail	AROUND 10 INDIVIDUAL - BEING VERY ROWDY AND ABUSING CUSTOMERS- NOT CALMING DOWN- THESE SAME YOUTHS MADE THREATS ON SUNDAY				
Incident Result	<input checked="" type="checkbox"/> MATCHED WITH 2155 (19/02/20)				

Updates

User	Date	Time	Terminal	Text
59329	19/02/2020	19:13:50	LHCHB6	Routed To Radio Operator(s)
59329	19/02/2020	19:13:50	LHCHB6	CLI data: [REDACTED]
59329	19/02/2020	19:13:50	LHCHB6	MCLEAN RESTAURANTS LTD T-A MCDONALDS- MCDONALDS
59329	19/02/2020	19:13:50	LHCHB6	RESTAURANTS LTD- PARSONS HILL- BIRMINGHAM- B30 3PN
2081	19/02/2020	19:13:52	BWR1	Incident Transfer Accepted by terminal BWR1
59329	19/02/2020	19:13:56	LHCHB6	CALLER IS [REDACTED]
59329	19/02/2020	19:13:57	LHCHB6	---
59329	19/02/2020	19:14:03	LHCHB6	CALLER IS CONCERNED TO APPROACH THEM FURTHER DUE TO
59329	19/02/2020	19:14:13	LHCHB6	THREATS OF STOMPING ON ANOTHER MANAGERS HEAD ON
59329	19/02/2020	19:14:13	LHCHB6	SUNDAY
59329	19/02/2020	19:14:13	LHCHB6	---
59329	19/02/2020	19:14:23	LHCHB6	THE INCIDENT THEN WAS SIMILAR TO THIS PRIOR TO THE
59329	19/02/2020	19:14:23	LHCHB6	DISORDER#
59329	19/02/2020	19:14:24	LHCHB6	---
59329	19/02/2020	19:14:30	LHCHB6	THEY HAVE BEEN THERE FOR HALF AN HOUR NOW
59329	19/02/2020	19:14:30	LHCHB6	---
2081	19/02/2020	19:14:35	BWR1	Graded Response changed from P1 IMMEDIATE to P9
2081	19/02/2020	19:14:35	BWR1	CONTACT RESOLUTION
2081	19/02/2020	19:14:48	BWR1	Graded Response changed from P9 CONTACT RESOLUTION to
2081	19/02/2020	19:14:48	BWR1	P2 PRIORITY RESP
2081	19/02/2020	19:14:49	BWR1	Incident Routed to Radio Operators
2081	19/02/2020	19:14:49	BWR1	Route To All Operators

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CS/11

59329 19/02/2020 19:14:58 LHCHB6 THEY ARE SHOUTING AT PEOPLE AND ARE RIDING AROUND
59329 19/02/2020 19:15:02 LHCHB6 THE RESTAURANT ON THEIR BIKES
59329 19/02/2020 19:15:03 LHCHB6 ---
59329 19/02/2020 19:15:10 LHCHB6 NO SECURITY AT THE LOCATION
59329 19/02/2020 19:15:11 LHCHB6 ----
59329 19/02/2020 19:16:00 LHCHB6 NO FURTHER INFO
59329 19/02/2020 19:16:07 LHCHB6 ☒ View Incident 2159-19-02-20
59329 19/02/2020 19:16:07 LHCHB6 ☒ View Incident 2155-19-02-20
2081 19/02/2020 19:20:12 BWR1 Incident Route No Action - Transfer Outstanding
2081 19/02/2020 19:20:12 BWR1 Route To All Operators
2081 19/02/2020 19:25:43 BWR1 Transferred- but not accepted
2081 19/02/2020 19:25:44 BWR1 Incident Routed to Radio Operators
2081 19/02/2020 19:25:44 BWR1 Route To All Operators
59451 19/02/2020 19:27:01 BWR5 ARE THERE ANY DESCRIPTIONS OF THE OFFENDERS?
59451 19/02/2020 19:27:10 BWR5 ANY APPROXIMATE AGES?
59451 19/02/2020 19:27:35 BWR5 Incident Switch to Terminal LHCHB6
59451 19/02/2020 19:27:35 BWR5 AS PER LAST THANKS
59451 19/02/2020 19:27:35 BWR5 Incident Switch
59329 19/02/2020 19:32:09 LHCHB6 Incident Switch Accepted By LHCHB6
0041 19/02/2020 19:32:39 BWR4 NO KA NHT POLICE OFFICERS ON DUTY
2081 19/02/2020 19:33:36 BWR1 Transferred- but not accepted
2081 19/02/2020 19:33:38 BWR1 Incident Routed to Radio Operators
2081 19/02/2020 19:33:38 BWR1 Route To All Operators
0041 19/02/2020 19:38:41 BWR4 ☒ View Incident 2155-19-02-20
59451 19/02/2020 19:39:51 BWR5 Graded Response changed from P2 PRIORITY RESP to P9
59451 19/02/2020 19:39:51 BWR5 CONTACT RESOLUTION
59451 19/02/2020 19:40:21 BWR5 MATCHED WITH 2155 (19-02-20) - REASON AS BELOW :-
59451 19/02/2020 19:40:21 BWR5 SAME GROUP

Resources

No Resources available.

Final Classification MISCELLANEOUS**Qualifier****Power of Arrest Used****Anti-social behaviour****Closing Text****Officer Dealing** N/A**Access may be restricted.****Data is subject to the provisions of the Data Protection Act 1998.****Misuse of such data may be an offence under the Computer Misuse Act 1990.**

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Command & Control - Search Results

Intranet Homepage

Return to Incident List

New Search

CJ/12

View in WebOASIS?

URN	Date & Time	Secure Record	Owner	Operator	Beat
1466	18/02/2020 15:23:05	No	BWR1	59524	BWKA
Initial Class	Response	Crime No.	Arrests	Date Closed	Status
DISORDER	P1 IMMEDIATE		0	18/02/2020 15:49:38	CLOSED

Method Received 999 Call --- Telephone No.: [REDACTED]
Caller A MCDONALDS MCLEAN RESTAURANTS LTD T
Caller Address MCDONALDS RESTAURANTS LTD PARSONS HILL BIRMINGHAM- B30 3PN
Caller Phone [REDACTED]
Incident Location MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS B30 3PN
OSGR 405738, 278966
Incident Detail 2 CVUSTOMERS FIGHTING IN DINING AREA
Incident Result NO FURTHER POLICE ACTION REQUIRED

Updates

User	Date	Time	Terminal	Text
59524	18/02/2020	15:23:44	WFSD2	CLI data: [REDACTED]
59524	18/02/2020	15:23:44	WFSD2	MCLEAN RESTAURANTS LTD T-A MCDONALDS- MCDONALDS
59524	18/02/2020	15:23:44	WFSD2	RESTAURANTS LTD- PARSONS HILL- BIRMINGHAM- B30 3PN
59524	18/02/2020	15:23:49	WFSD2	THEY ARE STILL THERE
59524	18/02/2020	15:24:10	WFSD2	1 WHITE MALE- WEARING ARMY PADDED JACKET- JUST GOING
59524	18/02/2020	15:24:12	WFSD2	OUT SIDE DOOR
59524	18/02/2020	15:24:14	WFSD2	Incident Routed to Radio Operators
59524	18/02/2020	15:24:14	WFSD2	Route To All Operators
58762	18/02/2020	15:24:21	BWR1	Incident Transfer Accepted by terminal BWR1
59524	18/02/2020	15:24:23	WFSD2	SOMEONE GOT PUNCHED
59524	18/02/2020	15:24:33	WFSD2	UNSURE WHERE THE OTHER MALE HAS GONE
59524	18/02/2020	15:24:37	WFSD2	THEY ARE ON THE BACK CAR PARK
59524	18/02/2020	15:24:50	WFSD2	NO DESCS OFFERED FOR OTHER MALE INVOLVED - SAYING
59524	18/02/2020	15:24:53	WFSD2	THEY HAVE IT ALL ON CCTV
59524	18/02/2020	15:24:59	WFSD2	CALLERS NAME IS JENNY
59524	18/02/2020	15:25:26	WFSD2	NFI
58762	18/02/2020	15:26:23	BWR1	RCO38 Automatic STM Notification generated
58762	18/02/2020	15:26:23	BWR1	RCO38 Despatched
RCO38	18/02/2020	15:31:34	Airwave	RCO38 Arrived at Incident
58787	18/02/2020	15:43:32	BWR4	Incident Transfer Enquiry - No Action
58787	18/02/2020	15:45:15	BWR4	RCO38 Redeployed to Incident 1494 18-02-20
58762	18/02/2020	15:49:27	BWR1	NO TRACE OF PARTIES- AREA SEARCH CONDUCTED AGAION
58762	18/02/2020	15:49:28	BWR1	NO
58762	18/02/2020	15:49:28	BWR1	TRACE
58762	18/02/2020	15:49:38	BWR1	Incident Closed By Terminal BWR1
58762	18/02/2020	15:49:38	BWR1	Incident End (Result - Close)

Resources

Rank	Name	Collar No	Dispatched	Arrived	Left	Cancelled	Informed	Informed Cancelled	Dealt With	Call Sign
PC	BLOMER	22596	18/02/2020 15:26	18/02/2020 15:31	18/02/2020 15:45					RCO38
PC	HASSAN	23521	18/02/2020 15:26	18/02/2020 15:31	18/02/2020 15:45					RCO38
Final Classification			PUBLIC SAFETY/WELFARE CONCERN FOR SAFETY							
Qualifier			NONE							

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W/12

Power of Arrest Used
Anti-social behaviour
Closing Text
Officer Dealing 58762

Access may be restricted.

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Command & Control - Search Results

Intranet Homepage

Return to Incident List

New Search

C2/13

View in WebOASIS?

URN	Date & Time	Secure Record	Owner	Operator	Beat
1950	16/02/2020 18:00:30	No	BVSP1	56975	BWKA
Initial Class	Response	Crime No.	Arrests	Date Closed	Status
DISORDER	P1 IMMEDIATE	20BW/43451B/20	0	17/02/2020 00:09:44	CLOSED
Method Received	999 Call --- Telephone No.: [REDACTED]				
Caller	[REDACTED]				
Caller Address	MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS				
Caller Phone	[REDACTED]				
Incident Location	MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS B30 3PN				
OSGR	405738, 278966				
Incident Detail	20 KIDS AGED ABOUT 16 YEARS ARE HANGING AROUND IN THE DINING AREA THEY HAVE BEEN ASKED TO LEAVE. THEY HAVE GONE OUTSIDE BUT THEY ARE HANGING AROUND AND SAID TO JAMES 2ND ASSISTANT THAT THEY WIL WAIT FOR HIM AND KJXX KILL HIM BECAUSE HE HADASKED THEM TO LEAVE				
Incident Result	REPORT - CRIME				

Updates

User	Date	Time	Terminal	Text
56975	16/02/2020	18:02:07	LHCHC2	ADBOUT AND SAID TO [REDACTED] 2ND ASSISTANT THAT THEY WIL
56975	16/02/2020	18:02:07	LHCHC2	WAIT FOR HIM AND
56975	16/02/2020	18:02:07	LHCHC2	KJXX KILL HIM BECAUSE HE HADASKED THEM TO LEAVE
56975	16/02/2020	18:02:07	LHCHC2	Routed To Radio Operator(s)
56975	16/02/2020	18:02:09	LHCHC2	CLI data: EE- [REDACTED]
56975	16/02/2020	18:02:09	LHCHC2	405934- 278998- 2320- 2320- 80- 0- OSGB36
2081	16/02/2020	18:02:10	BWR1	Incident Transfer Accepted by terminal BWR1
56975	16/02/2020	18:02:32	LHCHC2	THEY HAVE SPLIT INTO 2 SEPERATE GROUPS ONE GROUP IS
56975	16/02/2020	18:02:48	LHCHC2	INSIDE THEY ARE BEING LOUD AND ABUSIVE AND THE
56975	16/02/2020	18:02:54	LHCHC2	OTHER GROUP IS OUTSIDE
2081	16/02/2020	18:03:19	BWR1	RCM38 Redeployed from Incident 1849 16-02-20
2081	16/02/2020	18:03:19	BWR1	RCM38 Automatic STM Notification generated
2081	16/02/2020	18:03:19	BWR1	RCM38 Despatched
RCM38	16/02/2020	18:11:56	Airwave	RCM38 Arrived at Incident
2081	16/02/2020	18:12:29	BWR1	Resources Dealing with this Incident Enquiry
2081	16/02/2020	18:12:33	BWR1	RCF36 Redeployed from Incident 1561 16-02-20
2081	16/02/2020	18:12:33	BWR1	RCF36 Automatic STM Notification generated
2081	16/02/2020	18:12:33	BWR1	RCF36 Despatched
2081	16/02/2020	18:12:34	BWR1	RCF36 Arrived at Incident
2081	16/02/2020	18:16:28	BWR1	Incident Transferred by terminal BWR1 to BVSUPP
2081	16/02/2020	18:16:28	BWR1	UPDATE
2081	16/02/2020	18:16:28	BWR1	Incident Transfer
2081	16/02/2020	18:22:09	BWR1	Transferred- but not accepted
2081	16/02/2020	18:22:12	BWR1	Incident Transferred by terminal BWR1 to BVSP1
2081	16/02/2020	18:22:12	BWR1	.
2081	16/02/2020	18:22:12	BWR1	Incident Transfer
RCF36	16/02/2020	18:23:06	Airwave	RCF36 Left Incident
52224	16/02/2020	18:23:57	BVSP1	Incident Transfer Accepted by terminal BVSP1
50377	16/02/2020	19:21:47	BWRA	RCM38 Redeployed to Incident 2143 16-02-20
22650	16/02/2020	23:27:59	WebOASIS	OFFICERS HAVE ATTENDED THE LOCATION AND SPOKEN TO
22650	16/02/2020	23:27:59	WebOASIS	CALLER [REDACTED]. HE'S STATED THE YOUTHS HAVE BEEN
22650	16/02/2020	23:27:59	WebOASIS	IN MCDONALDS CAUSING GENERAL ASB- SWEARING AND PLAY
22650	16/02/2020	23:27:59	WebOASIS	FIGHTING. WITHIN THIS THEY HAVE BEEN ASKED TO LEAVE
22650	16/02/2020	23:27:59	WebOASIS	DUE TO THEIR BEHAVIOUR AND THE YOUTHS HAVE TOLD THE
22650	16/02/2020	23:27:59	WebOASIS	CALLER TO "IF YOUVE GOT SOMETHING TO SAY BIRNG IT
22650	16/02/2020	23:27:59	WebOASIS	OUTSIDE- ILL KICK YOUR HEAD IN- ILL KILL YOU" [REDACTED]
22650	16/02/2020	23:27:59	WebOASIS	DOES NOT FEEL HAD BY THESE CONCERNS AND DOES NOT FEAR

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22650 16/02/2020 23:27:59 WebOASIS OR BELIEVE THE THREAT TO KILL. [REDACTED] HAS EXPLAINED HE
 22650 16/02/2020 23:27:59 WebOASIS WAS MORE CONCERNED FOR HIS OTHER CUSTOMERS HEARING
 22650 16/02/2020 23:27:59 WebOASIS THIS LANGUAGE AND SEEING THIS BEHAVIOUR. THE YOUTHS
 22650 16/02/2020 23:27:59 WebOASIS LEFT STRAIGHT AFTER THIS ALTERCATION AND OFFICERS
 22650 16/02/2020 23:27:59 WebOASIS HAVE ARRIVED SHORTLY AFTER. [REDACTED] WISHES TO COMPLAIN
 22650 16/02/2020 23:27:59 WebOASIS ABOUT THE ON-GOING ASB AND THE YOUTHS BREAKING A
 22650 16/02/2020 23:27:59 WebOASIS TABLE NUMBER HOLDER WORTH \$40- STATEMENT GATHERED TO
 22650 16/02/2020 23:27:59 WebOASIS THIS EFFECT.
 50377 17/02/2020 00:03:46 BVSP1 Monday 17 Feb 2020
 22650 17/02/2020 00:06:50 WebOASIS 20BW-43451B-20 CRIM DAMAGE TO THE VALUE OF \$40
 22650 17/02/2020 00:06:59 WebOASIS PLEASE CLOSE LOG
 50377 17/02/2020 00:09:22 BVSP1 No Resources Attached to this Incident
 50377 17/02/2020 00:09:44 BVSP1 Incident Closed By Terminal BVSP1
 50377 17/02/2020 00:09:44 BVSP1 Incident End (Result - Close)

Resources

Rank	Name	Collar No	Dispatched	Arrived	Left	Cancelled	Informed	Informed Cancelled	Dealt With	Call Sign
PC	SPENCER	22650	16/02/2020 18:03	16/02/2020 18:11		16/02/2020 19:21				RCM38
PC	MERCHANT	22382	16/02/2020 18:03	16/02/2020 18:11		16/02/2020 19:21				RCM38
PC	POOL	22836	16/02/2020 18:12	16/02/2020 18:12	16/02/2020 18:23					RCF36
PC	LAWRENCE	22839	16/02/2020 18:12	16/02/2020 18:12	16/02/2020 18:23					RCF36
Final Classification			RECORDED CRIME RECORDED CRIME							
Qualifier			NONE							
Power of Arrest Used										
Anti-social behaviour										
Closing Text										
Officer Dealing			22650							

Access may be restricted.

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Command & Control - Search Results

Intranet Homepage

Return to Incident List

New Search

CJ/14

View in WebOASIS?

URN	Date & Time	Secure Record	Owner	Operator	Beat
2244	18/01/2020 19:25:00	No	WBSH2	59933	BWKA
Initial Class	Response	Crime No.	Arrests	Date Closed	Status
MISCELLANEOUS	P9 CONTACT RESOLUTION		0	18/01/2020 20:17:28	CLOSED

Method Received Telephone Call --- Telephone No.: ~~07735 932321~~

Caller ~~XXXXXXXXXX~~

Caller Address

Caller Phone ~~XXXXXXXXXX~~ **Ex-Directory :**

Incident Location MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST
MIDLANDS B30 3PN

OSGR 405738, 278966

Incident Detail GROUP OF 25-30 TEENAGERS HAVE BEEN FIGHTING IN MCDONALDS -
HAVE NOW LEFT

Incident Result FURTHER ENQUIRIES/OBS

Updates

User	Date	Time	Terminal	Text
59933	18/01/2020	19:26:38	WBSH2	CALLER REPORTS THAT A GROUP OF APPROX 25-30 MALES
59933	18/01/2020	19:26:51	WBSH2	AND FEMALES - BELIEVED TO BE AROUND 15-17 YRS OLD
59933	18/01/2020	19:26:59	WBSH2	HAVE BEEN FIGHTING IN MCDONALDS
59933	18/01/2020	19:27:01	WBSH2	...
59933	18/01/2020	19:27:12	WBSH2	TIPPED A BOTTLE OF MILK OVER A GIRL IN THE TOILETS
59933	18/01/2020	19:27:14	WBSH2	WHO WAS IN THE GROUP
59933	18/01/2020	19:27:15	WBSH2	...
59933	18/01/2020	19:27:22	WBSH2	MADE PURCHASES IN STORE AND WERE THROWING FOOD
59933	18/01/2020	19:27:24	WBSH2	AND
59933	18/01/2020	19:27:24	WBSH2	DRINKS AROUND
59933	18/01/2020	19:27:24	WBSH2	...
59933	18/01/2020	19:27:33	WBSH2	WERE ASKED SEVERAL TIMES TO LEAVE AND HAVE LEFT
59933	18/01/2020	19:27:42	WBSH2	NOW
59933	18/01/2020	19:27:44	WBSH2	BUT ARE AT NUMBER 18 BUS STOP OPPOSITE JUST BY THE
59933	18/01/2020	19:27:45	WBSH2	ROUNDAABOUT
59933	18/01/2020	19:27:45	WBSH2	...
59933	18/01/2020	19:27:58	WBSH2	Incident Switch to Terminal
59933	18/01/2020	19:27:58	WBSH2	BWR1-BWR2-BWR3-CCTV1-BWR4-BWRA-BWR5
59933	18/01/2020	19:27:58	WBSH2	FOR OBS IN AREA
59933	18/01/2020	19:27:58	WBSH2	Incident Switch
59933	18/01/2020	19:28:02	WBSH2	...
59933	18/01/2020	19:28:17	WBSH2	CALLER STATES ALL OFFENDERS ARE STILL OUTSIDE THE
59933	18/01/2020	19:28:28	WBSH2	BUS STOP - MESSING AROUND PARKED CARS
59933	18/01/2020	19:28:29	WBSH2	...
59933	18/01/2020	19:28:38	WBSH2	CALLER STATES THEY ARE JUST GENERALLY MAKING A
59933	18/01/2020	19:28:40	WBSH2	NUISANCE IN THE AREA
59933	18/01/2020	19:28:43	WBSH2	...
56799	18/01/2020	19:30:48	BWR5	Incident Switch Accepted By BWR5
59933	18/01/2020	20:17:28	WBSH2	Incident Closed By Terminal WBSH2
59933	18/01/2020	20:17:28	WBSH2	Incident End (Result - Close)

Resources

No Resources available.

Final Classification ADMINISTRATION MESSAGE

C2/14

Qualifier	NONE
Power of Arrest Used	
Anti-social behaviour	
Closing Text	
Officer Dealing	59933

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Command & Control - Search Results

Intranet Homepage

Return to Incident List

New Search

C2/15

View in WebOASIS?

URN	Date & Time	Secure Record	Owner	Operator	Beat
2228	22/12/2019 18:45:59	No	BVSP2	55748	BWKA
Initial Class	Response	Crime No.	Arrests	Date Closed	Status
DISORDER	P6 NEIGHBOURHOOD			23/12/2019	CLOSED

Method Received 999 Call --- Telephone No.: 0753 333333

Caller

Caller Address

Caller Phone

Incident Location

MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS B30 3PN

OSGR

405738; 278966

Incident Detail

CALLER SAYING YOITSH THAT DAMAGED HIS FENCE PANELS THE OTHER DAY AND DAMAGED CAR WING MIRRORS ARE IN THE RESTAURENT BEING A NUISANCE..THROWING THINGS ARE AROUND....SAME YOUTHS

Incident Result

☒ MATCHED WITH 2423 (20/12/19)

Updates

User	Date	Time	Terminal	Text
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55748	22/12/2019	18:48:07	WBCHD4	NUISANCE..THROWING THINGS ARE AROUND....SAME YOUTHS
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55748	22/12/2019	18:48:07	WBCHD4	Routed To Radio Operator(s)
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55748	22/12/2019	18:48:08	WBCHD4	CLI data: 02- [REDACTED]
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55748	22/12/2019	18:48:08	WBCHD4	406223- 278902- 1606- 1606- 90- 0- OSGB36
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55748	22/12/2019	18:48:17	WBCHD4	YOITHS CAUSING A NUISANCE....ASB
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55748	22/12/2019	18:48:18	WBCHD4	.
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55748	22/12/2019	18:48:28	WBCHD4	CALLER SAYING THIS IS AFFECTING OTHER CUSTOMERS
-------	------------	----------	--------	---

55748	22/12/2019	18:48:29	WBCHD4	.
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55748	22/12/2019	18:48:41	WBCHD4	CALLER SAID HE IS NOW LOOKING OUT THINKING THEY ARE
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55748	22/12/2019	18:48:52	WBCHD4	HXXX GOING TO KICK HIS FENCE IN AGAIN
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55748	22/12/2019	18:48:52	WBCHD4	.
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55748	22/12/2019	18:48:54	WBCHD4	.
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55748	22/12/2019	18:48:59	WBCHD4	YOUTSH AGED 14 TO 16 YRS..
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55748	22/12/2019	18:49:00	WBCHD4	.
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55748	22/12/2019	18:49:10	WBCHD4	ONE IS TALL WEARING GLASSES...MIXED RACE..ALL IN
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55748	22/12/2019	18:49:15	WBCHD4	HOODIES AND TRACKSUITS
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55748	22/12/2019	18:49:16	WBCHD4	.
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55748	22/12/2019	18:49:29	WBCHD4	ALL IN MCDONALDS.....AT THE FRONT BY THE WINDOWS
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55748	22/12/2019	18:49:34	WBCHD4	.
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55748	22/12/2019	18:49:54	WBCHD4	CALLER SAYING HE WANTS THEM ARRESTED FOR ALL THE
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55748	22/12/2019	18:50:02	WBCHD4	DAMAGE THEY CAUSED THE OTHER DAY TO HIS
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55748 22/12/2019 18:50:17 WBCHD4 FENCING
55748 22/12/2019 18:50:18 WBCHD4 ALONG WITH THE DAMAGE THEY CAUSED TO
55748 22/12/2019 19:02:00 WBCHD4 OTHER PEOPLES
55748 22/12/2019 19:02:05 WBCHD4 CARS
55748 22/12/2019 19:02:05 WBCHD4 Transferred- but not accepted
55748 22/12/2019 19:02:05 WBCHD4 Incident Routed to Radio Operators
55748 22/12/2019 19:02:05 WBCHD4 Route To All Operators
59128 22/12/2019 19:05:23 BWR5 Incident Transfer Accepted by terminal BWR5
59128 22/12/2019 19:11:05 BWR5 CALLING BACK...
59128 22/12/2019 19:12:13 BWR5 SPEAKING TO [REDACTED] NOW- HE WOULD LIKE TO
REMAIN ANON
59128 22/12/2019 19:12:26 BWR5 AS HIS CHILDREN ARE WORRIED THEY WILL KNOW
WHO
59128 22/12/2019 19:12:27 BWR5 CALLED.
59128 22/12/2019 19:12:34 BWR5
59128 22/12/2019 19:12:49 BWR5 CALLER KNOWS FOR SURE THIS GROUP IS THE
SAME GANG OF
59128 22/12/2019 19:13:08 BWR5 KIDS THAT CAUSED ALOT OF DAMAGE AROUND THE
LOCAL
59128 22/12/2019 19:13:10 BWR5 AREA.
59128 22/12/2019 19:14:33 BWR5 THERE IS CCTV FROM A LOCAL SHOP THAT HAS
SEEN THEM
59128 22/12/2019 19:14:46 BWR5 AND CALLER HAS VIEWED THIS SO HE KNOWS
THAT IT IS
59128 22/12/2019 19:14:47 BWR5 THEM.
59128 22/12/2019 19:15:40 BWR5
59128 22/12/2019 19:16:02 BWR5 ☒ View Incident 854-22-12-19
59128 22/12/2019 19:16:02 BWR5 ☒ View Incident 2951-21-12-19
59128 22/12/2019 19:16:03 BWR5 View Incidents Attached To A Location
59128 22/12/2019 19:17:15 BWR5 AS STATED CALLER WOULD LIKE TO REMAIN ANON
AND FOR
59128 22/12/2019 19:18:46 BWR5 OFFICERS TO CALL HIM IF THEY NEED TO SPEAK TO
HIM-
59128 22/12/2019 19:19:49 BWR5 View Incident
59128 22/12/2019 19:20:10 BWR5 THIS IS LINKED TO ORIGINAL CALL 2423 20-12
REGARDING
59128 22/12/2019 19:20:13 BWR5 THE DAMAGED CAUSED.
59128 22/12/2019 19:20:29 BWR5 AS THIS IS AN ONGOING ISSUE AND YOUTHS ARE
CURRENTLY
59128 22/12/2019 19:20:47 BWR5 AT THE LOCATION FOR OFFICERS TO ATTEND IF
ABLE
59128 22/12/2019 19:21:08 BWR5 LOG MENTIONED ABOVE IS CURRENTLY A P6 AS
THE
59128 22/12/2019 19:21:15 BWR5 OFFENDERS WERE NOT AT THE LOCATION AS THE
TIME.
59128 22/12/2019 19:21:50 BWR5 Defer to BWR2 Date 22-12-19 Time 1923
Syscon 22/12/2019 19:23:14 SYSCON3 Defer Time Reached
58583 22/12/2019 19:24:06 BWR2 Incident Deferral Accepted by terminal BWR2
58583 22/12/2019 19:25:02 BWR2 NO UNITS CURRENTLY SHOWING FREE OR CODE 2
ON
58583 22/12/2019 19:25:11 BWR2 MAPPING- UNDERSTAND YOUTHS ARE STILL AT THE
LOCATION
58583 22/12/2019 19:25:18 BWR2 AND REPORTS OF DAMAGE CAUSED
20377 SHOWING CODE 2 BUT PPUT - NOOT IN

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58583 22/12/2019 19:25:38 BWR2 POSITION TO
 58583 22/12/2019 19:25:40 BWR2 ATTEND THIS LOG
 Syscon 23/12/2019 01:26:03 SYSCON3 Monday 23 Dec 2019
 Syscon 23/12/2019 01:26:03 SYSCON3 Overdue Time Reached
 59451 23/12/2019 01:45:47 BWR2 ODN - OUTSTANDING P1'S TO BE RESOURCED.
 WILL LOOK AT
 59451 23/12/2019 01:45:54 BWR2 STAFFING WHEN RESPONSE AVAILABLE
 59451 23/12/2019 06:32:28 BWR2 F259451
 59451 23/12/2019 06:32:43 BWR2 MALE WANTS TO STAY ANONYMOUS AND AS SUCH I
 AM
 59451 23/12/2019 06:32:55 BWR2 GRADING THIS A P6 AS IT DETAILS ONGOING
 ISSUES WITH
 59451 23/12/2019 06:33:02 BWR2 THESE YOUTHS.
 59451 23/12/2019 06:33:54 BWR2 Graded Response changed from P2 PRIORITY RESP
 to P6
 59451 23/12/2019 06:33:54 BWR2 NEIGHBOURHOOD
 59451 23/12/2019 06:35:10 Apptmnts Appointment 2228 22-12-2019 1 created
 59451 23/12/2019 06:35:10 Apptmnts Name: [REDACTED]
 59451 23/12/2019 06:35:10 Apptmnts T: [REDACTED]
 59451 23/12/2019 06:35:10 Apptmnts Address of appt: 13 [REDACTED]
 59451 23/12/2019 06:35:10 Apptmnts BIRMINGHAM- WEST MIDLANDS
 59451 23/12/2019 06:35:10 Apptmnts Neighbourhood of appt: [REDACTED]
 59451 23/12/2019 06:35:10 Apptmnts Date-time of appt: Tue 24-12-2019 0800-0830
 59451 23/12/2019 06:35:10 Apptmnts Booked resource: BW11
 59451 23/12/2019 06:35:30 BWR2 Defer to BVSP2 Date 23-12-19 Time 0636
 59451 23/12/2019 06:35:30 BWR2 FOR APPT.
 Syscon 23/12/2019 06:36:20 SYSCON3 Defer Time Reached
 3263 23/12/2019 07:20:48 BVSP2 Incident Deferral Accepted by terminal BVSP2
 31616 23/12/2019 08:50:06 WebOASIS CAN YOU MERGE THIS LOG WITH 2423 20-12-2019.
 THANK
 31616 23/12/2019 08:50:06 WebOASIS YOU
 Syscon 23/12/2019 13:21:07 SYSCON3 Overdue Time Reached
 Syscon 23/12/2019 13:33:56 SYSCON3 Overdue Time Reached
 51886 23/12/2019 13:34:16 BVSP2 MATCHED WITH 2423 (20-12-19) - REASON AS
 BELOW :-
 51886 23/12/2019 13:34:16 BVSP2 DUP INC OFFICER DEALING

Resources

No Resources available.

Final Classification DISORDER**Qualifier****Power of Arrest Used****Anti-social behaviour****Closing Text****Officer Dealing** N/A

Access may be restricted.

Data is subject to the provisions of the Data Protection Act 1998.

Misuse of such data may be an offence under the Computer Misuse Act 1990.

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Command & Control - Search Results

Intranet Homepage

Return to Incident List

New Search

C/116

View in WebOASIS?

URN	Date & Time	Secure Record	Owner	Operator	Beat
2951	21/12/2019 22:45:00	No	BWR5	59820	BWKA
Initial Class	Response	Crime No.	Arrests	Date Closed	Status
TRAFFIC	P9 CONTACT RESOLUTION		0	21/12/2019 23:14:46	CLOSED

Method Received Telephone Call --- Telephone No.: [REDACTED]
Caller [REDACTED]
Caller Address MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS
Caller Phone [REDACTED] **Ex-Directory :**
Incident Location MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS B30 3PN
OSGR 405738, 278966
Incident Detail REPORT OF A DRUNK DRIVER - VRM BF17JKJ ATTENDED DRIVE THROUGH AND COULD SMELL THE ALCOHOL FROM MALE
Incident Result FURTHER ENQUIRIES/OBS

Updates

User	Date	Time	Terminal	Text
59820	21/12/2019	22:45:53	LHCHG1	Routed To Radio Operator(s)
59820	21/12/2019	22:46:15	LHCHG1	CALLER IS UNSURE OF WHAT DIRECTION HE WENT IN
59820	21/12/2019	22:46:16	LHCHG1	--
59820	21/12/2019	22:46:26	LHCHG1	CALLER ALSO REPORTED CRIM DAM BUT SHE IS GOING TO
59820	21/12/2019	22:46:37	LHCHG1	REPORT THIS ONLINE WHEN SHE HAS TIME TO COMPLETE
59820	21/12/2019	22:46:38	LHCHG1	--
59820	21/12/2019	22:46:56	LHCHG1	MALE WAS LARGE- TALL- SHAVEN HEAD- [REDACTED]
59820	21/12/2019	22:46:59	LHCHG1	[REDACTED]
59820	21/12/2019	22:47:00	LHCHG1	--
59820	21/12/2019	22:47:14	LHCHG1	PNC - # [REDACTED]
59820	21/12/2019	22:47:27	LHCHG1	*** PNC screen captured - 1 to Log
59820	21/12/2019	22:47:36	LHCHG1	*** PNC screen captured - 2 to Log
59820	21/12/2019	22:48:02	LHCHG1	--
59820	21/12/2019	22:48:10	LHCHG1	CALLER STATED HE GOT AGGIATED- FELL OUT OF THE CAR
59820	21/12/2019	22:48:18	LHCHG1	AND THEN TRIED TO ENTER THE RESTURANT
59820	21/12/2019	22:48:20	LHCHG1	--
59820	21/12/2019	22:48:28	LHCHG1	HE HAS THEN PROCEEDED TO BREAK THE DRIVE THROUGH
59820	21/12/2019	22:48:30	LHCHG1	WINDOW IN
59820	21/12/2019	22:48:31	LHCHG1	--
59820	21/12/2019	22:54:09	LHCHG1	Transferred- but not accepted
59820	21/12/2019	22:54:15	LHCHG1	Incident Routed to Radio Operators
59820	21/12/2019	22:54:15	LHCHG1	Route To All Operators
59436	21/12/2019	23:01:01	LHCHC3	Defer to LHCHC3 Date 21-12-19 Time 2301
59820	21/12/2019	23:01:11	LHCHG1	Incident Deferral Enquiry
Syscon	21/12/2019	23:01:18	SYSCON3	Defer Time Reached
59436	21/12/2019	23:01:37	LHCHC3	Incident Deferral Accepted by terminal LHCHC3

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59436 21/12/2019 23:01:38 LHCHC3 Incident Routed to Radio Operators
59436 21/12/2019 23:01:38 LHCHC3 Route To All Operators
55022 21/12/2019 23:04:18 BWR5 Incident Transfer Accepted by terminal BWR5
55022 21/12/2019 23:05:55 BWR5 OBS PASSED TG90
55022 21/12/2019 23:06:03 BWR5 Incident Switch to Terminal YMR1-YMR2-YMMSS
55022 21/12/2019 23:06:03 BWR5 FOR OBS PLS IF ANYONE IN THE AREA
55022 21/12/2019 23:06:03 BWR5 Incident Switch
57030 21/12/2019 23:06:15 YMR2 Incident Switch Accepted By YMR2
57030 21/12/2019 23:06:57 YMR2 NOTED TO HERE
57030 21/12/2019 23:07:34 YMR2 OBS VIA YM
55022 21/12/2019 23:14:32 BWR5 Graded Response changed from P2 PRIORITY RESP to P9
55022 21/12/2019 23:14:32 BWR5 CONTACT RESOLUTION
55022 21/12/2019 23:14:46 BWR5 Incident Closed By Terminal BWR5
55022 21/12/2019 23:14:46 BWR5 Incident End (Result - Close)
57664 22/12/2019 07:19:42 LHCHG1 Sunday 22 Dec 2019
57664 22/12/2019 07:19:42 LHCHG1 Transferred- but not accepted

Resources

No Resources available.

Final Classification TRANSPORT ROAD RELATED OFFENCE
Qualifier ALCOHOL
Power of Arrest Used
Anti-social behaviour
Closing Text
Officer Dealing 55022

Access may be restricted.**Data is subject to the provisions of the Data Protection Act 1998.****Misuse of such data may be an offence under the Computer Misuse Act 1990.**

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Command & Control - Search Results

Intranet Homepage

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C2/17

View in WebOASIS?

URN	Date & Time	Secure Record	Owner	Operator	Beat
2717	16/12/2019 22:36:00	No	BWR5	58900	BWKA
Initial Class	Response	Crime No.	Arrests	Date Closed	Status
MISCELLANEOUS	P9 CONTACT RESOLUTION		0	16/12/2019 23:23:01	CLOSED
Method Received	999 Call --- Telephone No.: [REDACTED]				
Caller					
Caller Address	MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS				
Caller Phone	[REDACTED] Ex-Directory :				
Incident Location	MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS B30 3PN				
OSGR	405738, 278966				
Incident Detail	A MALE IS PRESENT REFUSING TO LEAVE PREMISES- MALE IS GETTING ROWDY - HE IS RAISING HIS VOICE: MANAGEMENT HAVE ADVISED ME TO CALL THE POLICE FOR ASSISTANCE:				
Incident Result	NO FURTHER POLICE ACTION REQUIRED				

Updates

User	Date	Time	Terminal	Text
58900	16/12/2019	22:36:48	LHCHB6	FOR ASSISTANCE:
58900	16/12/2019	22:36:48	LHCHB6	CLI data: O2-[REDACTED]
58900	16/12/2019	22:36:48	LHCHB6	405535- 278504- 1606- 1606- 90- 0- OSGB36
58900	16/12/2019	22:36:50	LHCHB6	Incident Routed to Radio Operators
58900	16/12/2019	22:36:50	LHCHB6	Route To All Operators
58900	16/12/2019	22:36:59	LHCHB6	MALE CUSTOMER HAS COME INTO STORE.
58900	16/12/2019	22:37:03	LHCHB6	IS CURRENTLY REFUSING TO LEAVE.
0054	16/12/2019	22:37:05	BWR5	Incident Transfer Accepted by terminal BWR5
58900	16/12/2019	22:37:06	LHCHB6	HAS NOT MADE THREATS.
58900	16/12/2019	22:37:11	LHCHB6	JUST VERBALLY AGGRESSIVE.
58900	16/12/2019	22:37:17	LHCHB6	...
58900	16/12/2019	22:37:26	LHCHB6	MANAGEMENT HAVE TRIED TO DEAL WITH INCIDENT
58900	16/12/2019	22:37:44	LHCHB6	INTERNALLY: BUT HAVE NOT BEEN ABLE TO GET HIM OUT.
58900	16/12/2019	22:37:52	LHCHB6	...
58900	16/12/2019	22:39:07	LHCHB6	CALLER ADVISED TO CALL BACK IF MALE DOES START
58900	16/12/2019	22:39:16	LHCHB6	MAKING THREATS - OR IF IT GETS PHYSICAL.
58900	16/12/2019	22:40:03	LHCHB6	...
58900	16/12/2019	22:40:07	LHCHB6	LOG NUMBER HAS BEEN PROVIDED.
0054	16/12/2019	22:57:39	BWR5	Graded Response changed from P2 PRIORITY RESP to P3
0054	16/12/2019	22:57:39	BWR5	PRIORITY INV
0054	16/12/2019	23:16:53	BWR5	Graded Response changed from P3 PRIORITY INV to P9
0054	16/12/2019	23:16:53	BWR5	CONTACT RESOLUTION
0054	16/12/2019	23:22:47	BWR5	NO FURTHER CALLS ON THIS WILL CLOSE PENDING
0054	16/12/2019	23:22:48	BWR5	FURTHER
0054	16/12/2019	23:22:48	BWR5	CALLS
0054	16/12/2019	23:23:02	BWR5	Incident Closed By Terminal BWR5
0054	16/12/2019	23:23:02	BWR5	Incident End (Result - Close)

Resources

No Resources available.

Final Classification	ANTI-SOCIAL BEHAVIOUR NUISANCE
Qualifier	ASB NUISANCE

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C3/17

Power of Arrest Used
Anti-social behaviour
Closing Text
Officer Dealing 0054

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Command & Control - Search Results

Intranet Homepage

Return to Incident List

New Search

CJ/18

View in WebOASIS?

URN	Date & Time	Secure Record	Owner	Operator	Beat
1793	09/11/2019 17:02:00	No	LHCHD2	59329	BWKA
Initial Class	Response	Crime No.	Arrests	Date Closed	Status
MISCELLANEOUS P9	CONTACT RESOLUTION		0	09/11/2019 17:09:26	CLOSED
Method Received	999 Call --- Telephone No.: [REDACTED]				
Caller	O2				
Caller Address	E405537 N278507				
Caller Phone	[REDACTED]				
Incident Location	MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS B30 3PN				
OSGR	405738, 278966				
Incident Detail	KIDS PLAYING WITH FIREWORKS IN CARPARK BUT HAVE JUST RAN OFF.				
Incident Result	FURTHER ENQUIRIES/OBS				

Updates

User	Date	Time	Terminal	Text
59329	09/11/2019	17:02:36	LHCHD2	CLI data: O2- [REDACTED]
59329	09/11/2019	17:02:36	LHCHD2	405537- 278507- 1595- 1595- 90- 0- OSGB36
59329	09/11/2019	17:02:54	LHCHD2	MALE SAYS "ERMM YOU ALRIGHT THERE" DOESN'T SEEM HE
59329	09/11/2019	17:03:00	LHCHD2	IS SPEAKING TO SOMEONE ELSE BUT THE OPERATOR
59329	09/11/2019	17:03:00	LHCHD2	--
59329	09/11/2019	17:03:20	LHCHD2	X2 LOGS (INCLUDING THIS) ON ENOTES TO NUMBER- X1
59329	09/11/2019	17:03:29	LHCHD2	PREVIOUS IS A P1 CRIME TO "RIDGEMOUNT DRIVE"
59329	09/11/2019	17:03:30	LHCHD2	--
59329	09/11/2019	17:04:11	LHCHD2	CALLING BACK ON WITHELD..
59329	09/11/2019	17:04:36	LHCHD2	GOES TO O2 MESSAGING SERVICE
59329	09/11/2019	17:04:37	LHCHD2	--
59329	09/11/2019	17:04:57	LHCHD2	CALLING BACK WITH NUMBER DISPLAYED
59329	09/11/2019	17:05:48	LHCHD2	MALE HAS ANSWERED- INFORMED HE WAS CALLING FROM
59329	09/11/2019	17:05:55	LHCHD2	MCDONALDS IN RELATION TO CHILDREN DOING FIREWORKS
59329	09/11/2019	17:06:01	LHCHD2	IN
59329	09/11/2019	17:06:02	LHCHD2	THE CARPARK BUT THEY HAVE GONE NOW-
59329	09/11/2019	17:06:07	LHCHD2	--
59329	09/11/2019	17:06:08	LHCHD2	CALLER ADVISED HE DIDN'T REQUIRE ASSISTANCE
59329	09/11/2019	17:06:12	LHCHD2	--
59329	09/11/2019	17:06:12	LHCHD2	INFORMED OF 9S SHOULD THEY RETURN
59329	09/11/2019	17:06:28	LHCHD2	--
59329	09/11/2019	17:06:31	LHCHD2	E-N FROM GRID REF FINDER SHOWING TO "VISTA GREEN-
59329	09/11/2019	17:06:32	LHCHD2	BIRMINGHAM- B38"
59329	09/11/2019	17:07:48	LHCHD2	--
59329	09/11/2019	17:07:48	LHCHD2	Changed Incident Location From FCCMOB TEST STREET
59329	09/11/2019	17:07:48	LHCHD2	TEST VILLAGE-TEST TOWN-WEST MIDLANDS
59329	09/11/2019	17:07:58	LHCHD2	Amend Incident Location
59329	09/11/2019	17:07:58	LHCHD2	Incident Switch to Terminal
59329	09/11/2019	17:07:58	LHCHD2	BWR1-BWR2-BWR3-CCTV1-BWR4-BWR5-BWRA
59329	09/11/2019	17:07:58	LHCHD2	FOR OBS AND INFO THANKS
59329	09/11/2019	17:07:58	LHCHD2	Incident Switch
59329	09/11/2019	17:08:16	LHCHD2	Amend Graded Response
52925	09/11/2019	17:08:28	BWRA	Incident Switch Accepted By BWRA
59329	09/11/2019	17:08:30	LHCHD2	Incident Brief Details Amended from :

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59329 09/11/2019 17:08:30 LHCHD2 [DUNDEE-HANDSET DROPPED OUT- ADULT MALE SAID "ARE
YOU
59329 09/11/2019 17:08:30 LHCHD2 ALRIGHT THERE" AND LINE DROPPED]
59329 09/11/2019 17:09:26 LHCHD2 Incident Closed By Terminal LHCHD2
59329 09/11/2019 17:09:26 LHCHD2 Incident End (Result - Close)

Resources

No Resources available.

Final Classification PUBLIC SAFETY/WELFARE CONCERN FOR SAFETY
Qualifier NONE
Power of Arrest Used
Anti-social behaviour
Closing Text
Officer Dealing 59329

Access may be restricted.

Data is subject to the provisions of the Data Protection Act 1998.

Misuse of such data may be an offence under the Computer Misuse Act 1990.

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Command & Control - Search Results

Intranet Homepage

Return to Incident List

New Search

C/19

View in WebOASIS?

URN	Date & Time	Secure Record	Owner	Operator	Beat
2352	24/09/2019 20:46:00	No	BWR1	59124	BWKA
Initial Class Response	Crime No.	Arrests	Date Closed	Status	
DISORDER	P9 CONTACT RESOLUTION	0	24/09/2019 20:48:58	CLOSED	
Method Received	999 Call --- Telephone No.: 07390124000				
Caller	[REDACTED]				
Caller Address	MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS				
Caller Phone	[REDACTED] Ex-Directory :				
Incident Location	MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS B30 3PN				
OSGR	405738, 278966				
Incident Detail	CALLER SAYS THERE ARE 2 GROUPS OF KIDS- 1 IS INTIMIDATING THE OTHER GROUP. THEY ARE TEHRE NOW CAUSING DISORDER.				
Incident Result	NO FURTHER POLICE ACTION REQUIRED				

Updates

User	Date	Time	Terminal	Text
59124	24/09/2019	20:46:36	LHCHJ2	Routed To Radio Operator(s)
59124	24/09/2019	20:46:36	LHCHJ2	CLI data: EE- [REDACTED]
59124	24/09/2019	20:46:36	LHCHJ2	406319- 277988- 2714- 2714- 80- 0- OSGB36
59124	24/09/2019	20:46:45	LHCHJ2	CALLER HAS GIVEN A FAKE NAME I BELIEVE HE WANTS TO
59124	24/09/2019	20:46:48	LHCHJ2	REMAIN ANONYMOUS
59124	24/09/2019	20:46:49	LHCHJ2	.
53123	24/09/2019	20:46:58	BWR1	Incident Transfer Accepted by terminal BWR1
59124	24/09/2019	20:46:58	LHCHJ2	HE SAYS THERE ARE ABOUT 16 KIDS CAUSING DISORDER IN
59124	24/09/2019	20:47:01	LHCHJ2	THE STORE
59124	24/09/2019	20:47:02	LHCHJ2	.
53123	24/09/2019	20:47:24	BWR1	View Incidents Attached To A Location
59124	24/09/2019	20:47:14	LHCHJ2	THERE WERE 4 KIDS AND THEY POURED A DRINK OVER THEM
59124	24/09/2019	20:47:45	LHCHJ2	NO THE GROUP OF 16 KIDS INSIDE THE STORE IS CAUSING
59124	24/09/2019	20:47:46	LHCHJ2	DISORDER
59124	24/09/2019	20:47:47	LHCHJ2	.
53123	24/09/2019	20:47:59	BWR1	Graded Response changed from P1 IMMEDIATE to P9
53123	24/09/2019	20:47:59	BWR1	CONTACT RESOLUTION
59124	24/09/2019	20:48:01	LHCHJ2	THE GROUP OF 4 KIDS AHVE NOW GONE AND RUN OFF
59124	24/09/2019	20:48:02	LHCHJ2	.
58583	24/09/2019	20:48:41	BWR4	MATCHED WITH 2334 (24-09-19) - REASON AS BELOW :-
58583	24/09/2019	20:48:41	BWR4	SAME INCIDENT NO LONGER TAKING PLACE
58583	24/09/2019	20:48:41	BWR4	Incident Match
58583	24/09/2019	20:48:58	BWR4	Incident Closed By Terminal BWR4
58583	24/09/2019	20:48:58	BWR4	Incident End (Result - Close)

Resources

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C/19

No Resources available.

Final Classification	PUBLIC SAFETY/WELFARE CONCERN FOR SAFETY
Qualifier	NONE
Power of Arrest Used	
Anti-social behaviour	
Closing Text	
Officer Dealing	58583

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Command & Control - Search Results

Intranet Homepage

Return to Incident List

New Search

CJ/20

View in WebOASIS?

URN	Date & Time	Secure Record	Owner	Operator	Beat
2334	24/09/2019 20:39:28	No	BWR1	58579	BWKA
Initial Class	Response	Crime No.	Arrests	Date Closed	Status
DISORDER	P9 CONTACT RESOLUTION			24/09/2019	CLOSED
Method Received	999 Call --- Telephone No.: [REDACTED]				
Caller	FEMALE				
Caller Address	MCDONALDS RESTAURANTS LTD PARSONS HILL BIRMINGHAM- B30 3PN				
Caller Phone	[REDACTED]				
Incident Location	MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS B30 3PN				
OSGR	405738, 278966				
Incident Detail	CUSTOMER FIGHTING WITH ANOTHER CUSTOMER. 4 PEOPLE INVOLVED. THROWING KETCHUP AT EACH OTHER				
Incident Result	<input checked="" type="checkbox"/> MATCHED WITH 2352 (24/09/19)				

Updates

User	Date	Time	Terminal	Text
58579	24/09/2019	20:40:12	WBCHI2	CLI data: [REDACTED]
58579	24/09/2019	20:40:12	WBCHI2	MCLEAN RESTAURANTS LTD T-A MCDONALDS-MCDONALDS
58579	24/09/2019	20:40:12	WBCHI2	RESTAURANTS LTD- PARSONS HILL- BIRMINGHAM-B30 3PN
58579	24/09/2019	20:40:15	WBCHI2	Incident Routed to Radio Operators
58579	24/09/2019	20:40:15	WBCHI2	Route To All Operators
58579	24/09/2019	20:40:18	WBCHI2	LINE HAS GONE SILENT
58579	24/09/2019	20:40:21	WBCHI2	TRYING TO GET MORE INFO
53123	24/09/2019	20:40:22	BWR1	Incident Transfer Accepted by terminal BWR1
58579	24/09/2019	20:40:48	WBCHI2	LINE HAS CLEARED
58579	24/09/2019	20:40:50	WBCHI2	..
58579	24/09/2019	20:40:57	WBCHI2	<input checked="" type="checkbox"/> View Incident 492-23-09-19
58583	24/09/2019	20:43:46	BWR4	Incident Switch to Terminal CCTV1
58583	24/09/2019	20:43:46	BWR4	IS THIS ON CAMERA PLEASE?
58583	24/09/2019	20:43:46	BWR4	Incident Switch
58583	24/09/2019	20:45:25	BWR4	**
58583	24/09/2019	20:45:31	BWR4	RINGING MCDONALDS BACK
58583	24/09/2019	20:46:12	BWR4	**
58583	24/09/2019	20:46:30	BWR4	EVERYONE HAS LEFT THE STORE AND NO LONGER FIGHTING.
53123	24/09/2019	20:47:22	BWR1	Amend Graded Response
58583	24/09/2019	20:47:28	BWR4	Graded Response changed from P1 IMMEDIATE to P9
58583	24/09/2019	20:47:28	BWR4	CONTACT RESOLUTION
58583	24/09/2019	20:48:41	BWR4	MATCHED WITH 2352 (24-09-19) - REASON AS BELOW :-
58583	24/09/2019	20:48:41	BWR4	SAME INCIDENT NO LONGER TAKING PLACE
58583	24/09/2019	20:48:59	BWR4	<input checked="" type="checkbox"/> View Incident 2352-24-09-19

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59527 24/09/2019 21:08:20 CCTV1 Incident Switch Accepted By CCTV1

Resources

No Resources available.

Final Classification DISORDER**Qualifier****Power of Arrest Used****Anti-social behaviour****Closing Text****Officer Dealing** N/A**Access may be restricted.****Data is subject to the provisions of the Data Protection Act 1998.****Misuse of such data may be an offence under the Computer Misuse Act 1990.**

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Command & Control - Search Results

Intranet Homepage

Return to Incident List

New Search

CJ/21

View in WebOASIS?

URN	Date & Time	Secure Record	Owner	Operator	Beat
2098	21/09/2019 18:10:00	No	BWR1	58806	BWKA
Initial Class	Response	Crime No.	Arrests	Date Closed	Status
DISORDER	P9 CONTACT RESOLUTION		0	21/09/2019 18:38:31	CLOSED
Method Received	Telephone Call --- Telephone No.: [REDACTED]				
Caller	[REDACTED]				
Caller Address	MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS				
Caller Phone	[REDACTED] Ex-Directory :				
Incident Location	MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS B30 3PN				
OSGR	405738, 278966				
Incident Detail	THERE IS A GROUP OF YOUTHS CAUSING ASB- RIDING BIKES ROUND THE RESTAURANTS- THROWING SAUCE AND THINGS EVERYWHERE. 5 LADS 3 GIRLS.				
Incident Result	FURTHER ENQUIRIES/OBS				

Updates

User	Date	Time	Terminal	Text
58806	21/09/2019	18:10:52	LHCHE3	Incident Routed to Radio Operators
58806	21/09/2019	18:10:52	LHCHE3	Route To All Operators
58806	21/09/2019	18:10:59	LHCHE3	THEY HAVE BEEN ASKED TO LEAVE SEVERAL TIMES BUT ARE REFUSING.
58806	21/09/2019	18:11:04	LHCHE3	REFUSING.
58806	21/09/2019	18:11:04	LHCHE3	..
53054	21/09/2019	18:11:17	BWR1	Incident Transfer Accepted by terminal BWR1
53054	21/09/2019	18:15:15	BWR1	NOTHING IN THE LOG TO SUGGEST CRIME REPORTING
53054	21/09/2019	18:15:40	BWR1	Graded Response changed from P1 IMMEDIATE to P9
53054	21/09/2019	18:15:40	BWR1	CONTACT RESOLUTION
53054	21/09/2019	18:16:05	BWR1	Incident Closed By Terminal BWR1
53054	21/09/2019	18:16:05	BWR1	Incident End (Result - Close)
53054			BWR1	The following was entered after the Incident was
53054			BWR1	Closed
53054	21/09/2019	18:19:01	BWR1	Re-Opened by BWR1
53054	21/09/2019	18:19:07	BWR1	22511 Automatic STM Notification generated
53054	21/09/2019	18:19:07	BWR1	31561 Automatic STM Notification generated
53054	21/09/2019	18:19:07	BWR1	22511 Despatched
53054	21/09/2019	18:19:07	BWR1	31561 Despatched
22511	21/09/2019	18:28:00	Airwave	22511 Arrived at Incident
31561	21/09/2019	18:28:05	Airwave	31561 Arrived at Incident
22511	21/09/2019	18:37:50	IncApp	TA. ALL THE OFFENDERS HAVE LEFT PRIOR TO POLICE
22511	21/09/2019	18:37:50	IncApp	ARRIVE. NO DAMAGE CAUSED JUST MESS. THE YOUTHS LOOK
22511	21/09/2019	18:37:50	IncApp	VERY YOUNG ON CCTV AROUND AGE 12. FOR NHT PASSING
22511	21/09/2019	18:37:50	IncApp	ATTENTION AROUND TEA TIMES AT WEEKENDS AS THIS IS THE
22511	21/09/2019	18:37:50	IncApp	MOST COMMON TIME FOR PROBLEMS. LOG CAN BE CLOSED
57926	21/09/2019	18:38:21	BWR4	All Resources Leave Scene-Dispatch Cancelled etc
57926	21/09/2019	18:38:31	BWR4	Incident Closed By Terminal BWR4
57926	21/09/2019	18:38:31	BWR4	Incident End (Result - Close)

Resources

Rank	Name	Collar No	Dispatched	Arrived	Left	Cancelled	Informed	Informed Cancelled	Dealt With	Call Sign
PC	DARBY	22511	21/09/2019 18:19	21/09/2019 18:28	21/09/2019 18:38					22511
PCSO	JENKINS	31561	21/09/2019 18:19	21/09/2019 18:28	21/09/2019 18:38					31561
Final Classification	ANTI-SOCIAL BEHAVIOUR NUISANCE									
Qualifier	YOUTH RELATED									

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CJ/21

Power of Arrest Used

Anti-social behaviour

Closing Text

Officer Dealing 22511

Access may be restricted.

Data is subject to the provisions of the Data Protection Act 1998.

Misuse of such data may be an offence under the Computer Misuse Act 1990.

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Command & Control - Search Results

Intranet Homepage

Return to Incident List

New Search

C/22

View in WebOASIS?

URN	Date & Time	Secure Record	Owner	Operator	Beat
474	07/09/2019 04:53:00	No	BVSP2	59489	BWKA
Initial Class Response	Crime No.	Arrests	Date Closed	Status	
CRIME	P5 INITIAL INV	<input checked="" type="checkbox"/> 20BW/214320N/19 0	09/09/2019 17:07:39	CLOSED	
Method Received	999 Call --- Telephone No.: [REDACTED]				
Caller	[REDACTED]				
Caller Address	MCDONALDS RESTAURANTS LTD PARSONS HILL BIRMINGHAM- B30 3PN				
Caller Phone	[REDACTED]				
Incident Location	MCDONALDS PARSONS HILL KINGS NORTON-BIRMINGHAM-WEST MIDLANDS B30 3PN				
OSGR	405738, 278966				
Incident Detail	CALLER REPORTING A YOUNG MALE IN THE DRIVE THRU-HE HAS SMASHED THE WINDOW AND IS STILL ON SCENE				
Incident Result	REPORT - CRIME				

Updates

User	Date	Time	Terminal	Text
59489	07/09/2019	04:53:11	LHCHG5	CLI data: [REDACTED]
59489	07/09/2019	04:53:11	LHCHG5	MCLEAN RESTAURANTS LTD T-A MCDONALDS-MCDONALDS
59489	07/09/2019	04:53:11	LHCHG5	RESTAURANTS LTD- PARSONS HILL- BIRMINGHAM-B30 3PN
59489	07/09/2019	04:53:13	LHCHG5	Incident Routed to Radio Operators
59489	07/09/2019	04:53:13	LHCHG5	Route To All Operators
59489	07/09/2019	04:53:23	LHCHG5	UNKNOWN IF MALE IS DRUNK
52289	07/09/2019	04:53:24	BWR1	Incident Transfer Accepted by terminal BWR1
59489	07/09/2019	04:53:33	LHCHG5	HE IS WAITING OUTSIDE THE DRIVE THROUGH TO COME IN-
59489	07/09/2019	04:53:42	LHCHG5	THE STORE DOES NOT OPEN UNTIL 5
59489	07/09/2019	04:53:44	LHCHG5	.
59489	07/09/2019	04:54:02	LHCHG5	OFFENDER IS DESCRIBED AS BEING A TALL MALE IN HIS
59489	07/09/2019	04:54:17	LHCHG5	[REDACTED] - WEARING A BLUE TOP
59489	07/09/2019	04:54:21	LHCHG5	.
0041	07/09/2019	04:54:40	BWR3	#
59489	07/09/2019	04:54:41	LHCHG5	NO ONE HAS BEEN OUT TO SPEAKE TO HIM
52289	07/09/2019	04:54:39	BWR1	OPEN SHOUT
52289	07/09/2019	04:54:43	BWR1	STRUGGLING TO RESOURCE
59489	07/09/2019	04:54:49	LHCHG5	NO SECURITY
59489	07/09/2019	04:55:26	LHCHG5	.
59489	07/09/2019	04:55:30	LHCHG5	NFI FROM CALLER
52289	07/09/2019	04:59:57	BWR1	NO-ONE CLOSE MAPPING
58254	07/09/2019	05:19:53	WFS1	FROM PADC -CAN WE PLEASE PUT A CALLBACK IN TO THIS
58254	07/09/2019	05:20:03	WFS1	TO SEE IF MALE STILL PRESENT-ANY ONGOING DISORDER.
58254	07/09/2019	05:20:04	WFS1	THANKS

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CJ/22

59543 07/09/2019 05:23:30 BWR4 IVE SPOKEN WITH [REDACTED] THIS MALE IS INSIDE
 59543 07/09/2019 05:23:43 BWR4 MCDONALDS. HE IS INTOXICATED AND 'HOVERING
 59543 07/09/2019 05:23:45 BWR4 NEAR THE
 59543 07/09/2019 05:23:54 BWR4 TILLS'
 59543 07/09/2019 05:24:01 BWR4 [REDACTED] HAS GOT STAFF TO MOVE TO THE BACK OF
 59543 07/09/2019 05:24:14 BWR4 THE
 59543 07/09/2019 05:24:32 BWR4 STORE AS SHE HAS CONCERNS FOR THEIR SAFETY
 59543 07/09/2019 05:24:35 BWR4 HE HAS BEEN RANTING AND NOT MAKING MUCH
 52289 07/09/2019 05:24:50 BWR1 SENSE
 52289 07/09/2019 05:25:47 BWR1 THEY HAVE CALLED A TAXI FOR HIM BUT IT WONT BE
 52289 07/09/2019 05:25:56 BWR1 THERE
 52289 07/09/2019 05:26:06 BWR1 FOR 30 MINS
 52289 07/09/2019 05:26:06 BWR1 STILL STRUGGLING TO RESOURCE
 52289 07/09/2019 05:26:06 BWR1 OT2 SHOWING CLOSE
 52289 07/09/2019 05:26:06 BWR1 OT22 EVEN
 58360 07/09/2019 05:26:43 MPR6 Incident Switch to Terminal
 58360 07/09/2019 05:29:11 MPR6 MPR4-MPR6-MPR2-MPR1-MPR3-MPR5-MPS1
 58360 07/09/2019 05:29:17 MPR6 CAN THEY ASSIST PLSE
 58360 07/09/2019 05:29:17 MPR6 Incident Switch
 52289 07/09/2019 05:29:47 BWR1 Incident Switch Accepted By MPR6
 58733 07/09/2019 06:11:34 BWR5 NEGATIVE- FOLLOWING A SUS VEHICLE AT PRESENT.
 58733 07/09/2019 06:12:24 BWR5 PERSHORE ROAD INTO CITY.
 58733 07/09/2019 06:12:33 BWR5
 0041 07/09/2019 06:12:51 BWR3 NOTED- RESPONSE SHOWING FULLY COMMITTED
 0041 07/09/2019 06:12:51 BWR3 T-C
 58733 07/09/2019 06:12:55 BWR5 MALE HAS GONE
 58733 07/09/2019 06:13:08 BWR5 THEY HAVE HIS NAME AND ADDRESS
 58733 07/09/2019 06:13:48 BWR5 Graded Response changed from P1 IMMEDIATE to P5
 0041 07/09/2019 06:13:55 Apptmnts INITIAL INV
 0041 07/09/2019 06:13:55 Apptmnts [REDACTED]
 0041 07/09/2019 06:13:55 Apptmnts THATS ALL THEY GAVE
 0041 07/09/2019 06:13:55 Apptmnts ADVISE THAT SOMEONE WILL CALL HER TO CRIME
 0041 07/09/2019 06:13:55 Apptmnts THIS
 0041 07/09/2019 06:13:55 Apptmnts Appointment 474 07-09-2019 1 created
 0041 07/09/2019 06:13:55 Apptmnts Name: [REDACTED]
 0041 07/09/2019 06:13:55 Apptmnts Tel: [REDACTED]
 0041 07/09/2019 06:13:55 Apptmnts Date-time of appt: Mon 09-09-2019 1500-1530
 0041 07/09/2019 06:13:55 Apptmnts Booked resource: INIT3
 58733 07/09/2019 06:13:57 BWR5 HAPPY WITH THIS.
 52289 07/09/2019 06:18:00 BWR1 Defer to BVSP2 Date 07-09-19 Time 0618
 Syscon 07/09/2019 06:18:05 SYSCON3 Defer Time Reached
 52289 07/09/2019 06:31:55 BWR1 Deferral Removed
 52289 07/09/2019 06:32:03 BWR1 Incident Transferred by terminal BWR1 to BVSP1
 52289 07/09/2019 06:32:03 BWR1 FOR BVSP2 PLSE
 52289 07/09/2019 06:32:03 BWR1 Incident Transfer
 55998 07/09/2019 06:34:11 BVSP1 Incident Transfer Accepted by terminal BVSP1
 55998 07/09/2019 06:34:21 BVSP1 Defer to BVSP2 Date 07-09-19 Time 0636
 Syscon 07/09/2019 06:36:37 SYSCON3 Defer Time Reached
 59664 07/09/2019 08:06:02 BVSP1 Incident Transfer Enquiry - No Action
 59664 07/09/2019 08:07:00 BVSP1 Deferral Removed
 59664 07/09/2019 08:07:08 BVSP1 Incident Transferred by terminal BVSP1 to BVSP2
 59664 07/09/2019 08:07:08 BVSP1 FOR YOU
 59664 07/09/2019 08:07:08 BVSP1 Incident Transfer
 59664 07/09/2019 08:13:57 BVSP1 Defer to BVSP2 Date 07-09-19 Time 0815

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CJ/22

Misuse of such data may be an offence under the Computer Misuse Act 1990.

2.4.0

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WITNESS STATEMENT

Crime Number:.....

Criminal Procedure Rules, r 27.2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

URN

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Statement of: Christopher Jones 55410

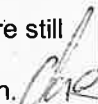
Age if under 18: Over 18 (if over 18 insert 'over 18') Occupation: Licensing Officer

This statement (consisting of 1 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Signature:  Date 20.10.2020Tick if witness evidence is visually recorded ☐ (supply witness details on rear)

Further to my statement dated 10.10.20 regarding the premises licence application for McDonalds, Parsons Hill, Kings Norton. B30 3PN.

I can produce a copy of a licensing committee decision notice dated 21st December 2010. CJ/23. This application was made by a previous operator of the site and not the current applicant.

The application was refused by the licensing sub-committee as they had concerns about noise nuisance to residents in the immediate vicinity and the negative impact on crime & disorder any extension of hours would have. Even though the original decision was 10 years ago the concerns expressed by the committee at the time are still valid today as they are exactly the same concerns raised by West Midlands Police for this current application. 

Signature:  Signature witnessed by:

C/23



**BIRMINGHAM CITY COUNCIL
LICENSING SUB COMMITTEE B**

21 DECEMBER 2010

McDonald's Restaurants

That the application by R & G Restaurants Limited t/a Mc Donald's for a premises licence under the Licensing Act 2003 in respect of McDonald's Restaurants, Parsons Hill, Birmingham, B30 3PN be refused.

In reaching this decision, the Sub-Committee was mindful of the promotion of the Licensing Objectives in the Act, particularly the prevention of crime and disorder and the prevention of public nuisance.*

The Sub-Committee's reasons for refusing this application are due to concerns by local residents, West Midlands Police and the Environmental Health Department that noise nuisance and antisocial behaviour occurs in the vicinity of the premises in question.

The Sub-Committee, having considered the residential area in which the premises are situated, were not convinced that the application as amended with the proposed measures would lessen the impact of noise nuisance on those who reside in the immediate vicinity.

Further, the current levels of crime and disorder in the area would, in the opinion of the Sub-Committee be exacerbated by the proposed hours of operation.

The Sub-Committee were also concerned to be informed of the 35 incident logs recorded at the premises; 16 of which were incidents of crime and disorder.

The Sub-Committee gave consideration as to whether it could grant a licence with conditions which would allow the premises to promote the licensing objectives but was not satisfied, for the reasons detailed above, that it could do so.

The Sub-Committee has given due consideration to the City Council's Statement of Licensing Policy, the Guidance issued under Section 182 of the Licensing Act 2003 by the Secretary of State, the information contained in the application, the written representations received and the submissions made at the hearing by the applicant, their legal adviser and those making representations.

All parties are reminded that under the provisions contained within Schedule 5 to the Licensing Act 2003, there is the right of appeal against the decision of the Licensing Authority to the Magistrates' Court, such an appeal to be made within twenty-one days of the date of notification of the decision.

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