

BIRMINGHAM CITY COUNCIL

CO-ORDINATING OVERVIEW AND SCRUTINY COMMITTEE

FRIDAY, 15 OCTOBER 2021 AT 10:00 HOURS
IN BMI MAIN HALL, 9 MARGARET STREET, BIRMINGHAM, B3 3BS

A G E N D A

1 NOTICE OF RECORDING/WEBCAST

The Chair to advise/meeting to note that this meeting will be webcast for live or subsequent broadcast via the Council's meeting You Tube site (www.youtube.com/channel/UCT2kT7ZRPFCXq6_5dnVnYlw) and that members of the press/public may record and take photographs except where there are confidential or exempt items.

2 APOLOGIES

To receive any apologies.

3 APPOINTMENT OF COMMITTEE MEMBERS

To note the appointment of Councillors Mick Brown and Saima Suleman to the Committee

4 DECLARATIONS OF INTERESTS

Members are reminded that they must declare all relevant pecuniary and non pecuniary interests arising from any business to be discussed at this meeting. If a disclosable pecuniary interest is declared a Member must not speak or take part in that agenda item. Any declarations will be recorded in the minutes of the meeting.

3 - 8

5 ACTION NOTES

To confirm the action notes of the meeting held on the 10th September 2021

9 - 44

6 UPDATE FROM DEPUTY LEADER: CUSTOMER SERVICES, DIGITAL INCLUSION AND PERFORMANCE FRAMEWORK

Councillor Brigid Jones, Deputy Leader, in attendance

7 **CO-ORDINATING O&S WORK PROGRAMME**

For information

8 **REQUEST(S) FOR CALL IN/COUNCILLOR CALL FOR ACTION/PETITIONS RECEIVED (IF ANY)**

To consider any request for call in/councillor call for action/petitions (if received).

9 **OTHER URGENT BUSINESS**

To consider any items of business by reason of special circumstances (to be specified) that in the opinion of the Chair are matters of urgency.

10 **AUTHORITY TO CHAIR AND OFFICERS**

Chair to move:-

'In an urgent situation between meetings, the Chair jointly with the relevant Chief Officer has authority to act on behalf of the Committee'.

BIRMINGHAM CITY COUNCIL

CO-ORDINATING O&S COMMITTEE – PUBLIC MEETING

1000 hours on Friday 10th September 2021, BMI Main Hall, 9 Margaret Street, Birmingham, B3 3BS

Action Notes

Present:

Councillor Carl Rice (Chair)

Councillors: Mohammed Aikhlaq, Deirdre Alden, Debbie Clancy, Liz Clements, Roger Harmer, Mariam Khan, Narinder Kaur Kooner, Ewan Mackey and Rob Pocock.

Also Present:

Councillor John Cotton, Cabinet Member

Waqar Ahmed, AD Community Safety and Resilience

Bethany Finch, Commissioning Manager

Ceri Saunders, Acting Group O&s Manager

Craig Scriven, AD Organisational Development

Emma Williamson, Head of Scrutiny Services

1. NOTICE OF RECORDING/WEBCAST

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2. APOLOGIES

Cllr Penny Holbrook gave apologies for the meeting.

3. APPOINTMENT OF COMMITTEE, CHAIR AND DEPUTY CHAIR

RESOLVED:

The Committee noted the resolution of the City Council appointing the committee and Chair to serve on the Committee for the period ending with the Annual Meeting of the City Council in 2022 as follows:

(Lab)	(Con)	(Lib/Dem)
Mohammed Aikhlaq	Deirdre Alden	Roger Harmer
Liz Clements	Debbie Clancy	

Penny Holbrook Ewan Mackey
Mariam Khan
Narinder Kaur Kooner
Rob Pocock
Carl Rice

Councillor Carl Rice as Chair

(ii) Councillor Liz Clements was appointed as Deputy Chair.

4. DECLARATION OF INTERESTS

None declared.

5. TERMS OF REFERENCE

The terms of reference for the Committee were noted.

6. ACTION NOTES

(See document No 1, 2 and 3)

RESOLVED:

The action notes of the meeting held on the 16 April 2021 and notes from informal meetings on 18 June and 9 July 2021 were agreed.

7. UPDATE FROM CABINET MEMBER - SOCIAL INCLUSION, COMMUNITY SAFETY AND EQUALITIES

(See document No 4)

Cllr John Cotton introduced the report and emphasised the importance of long term issues including tackling inequality. This is a shared responsibility across Cabinet and the senior leadership team.

There will be regular reports presented to cabinet – the first was in May, and a further report will come forward in the autumn. The Cabinet member wants to be held accountable to combat frustration of promises not taken through or commitments met.

There is still lot to do but early progress made has been encouraging and a new cohesion team in place and almost complete. The Cabinet Member chairs s monthly “Star chamber” meetings to challenge early drafts of equalities impact assessments, as a check and challenge against delivery against the action plan and workforce race equity plan, and to horizon scan for emerging issues.

Public accountability is important, and he is keen to explore how O&S can add value to the process.

In the ensuing debate, the following points were made:

- It was encouraging to see progress actively being monitored, rather than the document seen as the end product;
- It was noted that ethnicity is a key factor but the chart in document puts all Asian into one category and black into one category; the Cabinet Member confirmed that they are working on getting better data, but there is still some reluctance amongst some staff about sharing this data. Categories will also be reviewed to ensure they properly reflect Birmingham's diversity.
- Data and milestones are important to help O&S understand how it can contribute
- We need to ensure all groups are captured, including those in temporary accommodation and homeless. Also, there has not been much focus on Hong Kong nationals, but this is likely to be huge source of net migration into the country given UK government's commitment.
- The Cabinet Member thanked his opposition counterparts in supporting the development of this work.
- It was suggested that the Commission chaired by the Bishop of Birmingham is revisited for a stocktake, and faith leaders could be asked to lead on it.
- Older people are another group that are not often mentioned, and in particular the problems of accessibility. The Cabinet Member reported that one member of the team will have accessibility as part of their role. He noted that one of most impressive pieces of work under Cllr Hamilton's world is Neighbourhood Networks and expansion and further entrenchment of it. He also chairs a Health and Wellbeing Board sub group on having a city without inequality. Waqar Ahmed also confirmed that they are looking at services and considering role of elderly people not just in terms of accessibility on streets but in parks and open spaces.
- It is a well written strategy including acknowledging multiple forms of disadvantage and the councillors commended the author of this section. In terms of recruitment practice, what are we doing within the law to ensure people apply at all levels? Is there work to reflect equality at all levels and take into account range of factors. We should be bolder and not tokenistic on shortlists. The Cabinet Member acknowledged that it is difficult, and not just about recruitment but retention. Work is going on to look at changing to anonymised applications; working with colleges and universities to look at where we place adverts. The application process can put people off so looking at that to adapt it so people can do videos, sound bites, so more behavioural based recruitment as well.
- It was noted that this is one of most important portfolios in the cabinet but has lowest budget partly because implementation sits in other portfolios. The Cabinet member stated that he had secured more budget for the work, the division is better resourced to put into place actions like the star chamber

where cabinet members and officers are challenged on delivery and held to account. It also allows us to better marshal other external bodies like Chamber to take projects forward.

- It was agreed that non council jargon is key to breaking down barriers.
- With regards to the CWG legacy, they are doing work on ensuring we have diverse community voices being heard by OC and as part of legacy, ensuring ethos of EBEB goes across all aspects of games.
- The team are working closely with Public Health to collate data in relation to the impact of the pandemic.
- A future star chamber will focus on housing for elderly residents.

8. CITY OF SANCTUARY PROGRESS REPORT

(See documents No 5)

Cllr John Cotton, Cabinet Member, introduced the report and Bethany Finch, Commissioning Manager, took members through the slides.

In response to questions, the following points were made:

- With regards to Syrian refugees, they have been resettled here since 2015, and employability has been most impacted over past year. There are monthly get together days for them to stay in touch with each other. They have been online for a year but hope to get back to face to face meetings.
- DV has come up as an issue with those refugees we have settled in the city, which can be compounded by changes to family status and we have provided a fund to an organisation to provide counselling to migrant families
- There was a shocking statistic given by Justin Varney at HOSC of an “invisible demographic” who have arrived and are living in the city below the radar (80,000) in the cash economy and aren’t registered anywhere and are presenting for vaccinations. Often, they are exploited in housing and employment terms. Previous immigration policy meant that there was no way to check people out of the system which has been at the root of problems of not knowing who are still here. It was noted that we don’t know how many are eligible for the EU settlement scheme plus family members who are eligible to apply.
- There are real concerns about the asylum dispersal contract especially the quality of accommodation and have made representations to government but had limited reception to that. There are genuine concerns about covid-19 compliance of accommodation last year too.
- It was noted that ESOL national funding has been drastically reduced and linguistic support is key to integration and will be for incoming Afghan refugees. There is not yet clarity on what support packages are in place nationally.
- Councillors who have queries relating to this area can call one of two helplines – details will be circulated.

9. WORK PROGRAMME

Cllr Rice reminded members of the session on exempt accommodation to be held on the 24th September.

10. DATES OF MEETINGS

The following dates for future meetings were agreed:

2021

10 September

15 October

12 November

10 December

2022

21 January

18 February

11 March

8 April

11. REQUESTS FOR CALL IN

None received

12. OTHER URGENT BUSINESS

None.

13. AUTHORITY TO CHAIR AND OFFICERS

RESOLVED:

In an urgent situation between meetings, the Chairman jointly with the relevant Chief Officer has authority to act on behalf of the Committee.

The meeting ended at 1230 hours.

Complaints & Member Enquiries Update Overview & Scrutiny October 2021



Wendy Griffiths

Assistant Director Customer Services, Business Support &
Digital Mail



Background

- The November 2020 Overview & Scrutiny Report identified and examined 3 key areas to improve the experience of those using council services:
 - Understanding current performance for the call-centre and Cllr enquiries and identify areas for improvement
 - Explore service delivery in 3 areas to look at root causes and identify areas for improvement
 - To investigate how member's enquiries are responded to; with a view of creating a new protocol

Recommendations & Progress

Recommendation	Progress
R04 - That the measure of customer satisfaction is reviewed, to either reflect those who report a “good” experience, or an alternative measure used. Officers should also explore working with the LGA to agree a standard measure of customer satisfaction to allow proper benchmarking across Councils.	The current contract for the Customer Satisfaction system is at capacity and no new services can be added without making the contract non compliant. The Customer Service programme will be rolling out the new Customer Satisfaction capability procured as part of the wider Contact Centre telephony procurement which is scheduled to be completed by the end of May 2022. Following the implementation a corporate roll out will commence. CSAT for complaints is within the compliance levels and therefore is due to be launched in October 2021. Reporting on root causes and learning for complaints to be launched for Quarter 2.
R06 - That an escalation mechanism is built into the revised approach to enquiries and complaints across all council service areas, to include root cause analysis of problems and complaints, with clear management action taken to rectify them. This should include reporting back to members as to the progress of enquiries, so they are not obliged to chase for responses	Clear escalation routes have been identified for each service area. Clear definitions for enquiries and complaints. Root cause analysis identified for Quarter 2 reporting with a mechanism to report findings to relevant stakeholders for moving forward into improvement projects. Further reporting developed weekly to identify cases that require updates for teams to ensure consistent action.
R07 - Members should also receive reports from the contact centre about the enquiries/ complaints in their ward to give visibility on what citizens are raising with the Council.	Casework reports have been drafted along with ward enquiry and complaint volume and root cause data. These will be implemented for Quarter 2 reporting (End October 2021)
R10 - That the preferred option for Member enquiries is pursued, subject to the findings set out above; and that a draft of the protocol is brought to the committee for comment and review before it is agreed. Within that, there should be a clear set of options for Members dependent on the type of enquiry	Members protocol was drafted, presented to the committee April 13 th 2021, agreed to be progressed by officers and implemented on May 24 th 2021 The protocol give 4 options for contact and include service level agreements for enquiries complaints, emergencies and escalation.

Why are we doing this? Root Cause Analysis Benefit

A clear focus for the dedicated teams is to learn from complaints and repeat enquiries. Every month we will be reviewing the top 5 root causes for Directorates and supporting the service areas to implement improvements which will reduce complaints.

Whilst we are still fine tuning the reports which will be available from Quarter 2 here are some examples of root causes analysis supports some interventions to improve the customer experience

Housing Options

Root Cause - Failure to do something.

The complaints team were trying to understand why there was a high level of complaints relating to lack of progress on housing applications. Upon investigation it was determined that due to staff shortages there was a backlog of over 13,916 applications waiting to be added to the system. There was a difficulty in recruiting to posts in the service area teams.

Working together support was offered via the customer services to provide a development opportunity to 18 contact centre staff that have housing knowledge to move across and support the vacant roles to expedite the ability to work on the backlog. A plan has now been put into place to reduce the backlog by December 2021.

Post launch feedback and amendments

We want this process to work and to therefore we have engaged with Citizens, Members and employees to understand the experiences of the new process as its embedding.

Post launch Engagement

- Citizen feedback sessions completed, and further quarterly sessions scheduled
- 8 Briefing sessions have been offered for MPs/Members and Cabinet Support
- Individual sessions held with various Members and MPs
- Weekly briefings are being circulated with current statistics, updates and key focus areas
- Monthly newsletters for staff and members are being issued

Post launch Reporting

- Citywide reporting has been developed for delivery from Quarter 2 onwards
- Reporting for root cause analysis has been developed to work with DMTs

Post launch Change Requests (Technical and Process)

Change Requests	Changes Completed	Changes not possible	Changes in progress
21	19	2	0

Feedback – Full Council & Remedial Action



We are now four months into the new process for Members and continuing to embed the changes. There have been challenges in relation to the volume of work during this time which has had a significant impact on the teams ability to deliver the service to the quality and time expected. Due to this, continued feedback and the Full Council meeting we have been making changes to support an improvement as required. Further work has now been undertaken on the process to include;

- Retraining of teams, including political awareness has been completed to ensure full feedback to Members on the actions taken within a timely manner, responses to include;
 - What went wrong?
 - Why did it go wrong?
 - What are we doing to resolve?
 - Be a timely response and a resolution
 - Include relevant details and Members reference
- Complaint Leads and their teams will;
 - Monitor and manage the response times
 - Work to reduce the volumes awaiting response
 - Review cases to ensure we are picking up any cases not actioned or without contact.
 - Leads will review cases daily to assess for escalations and action as appropriate
 - Teams will schedule contact time in the diaries to ensure regular contact is made on ongoing cases

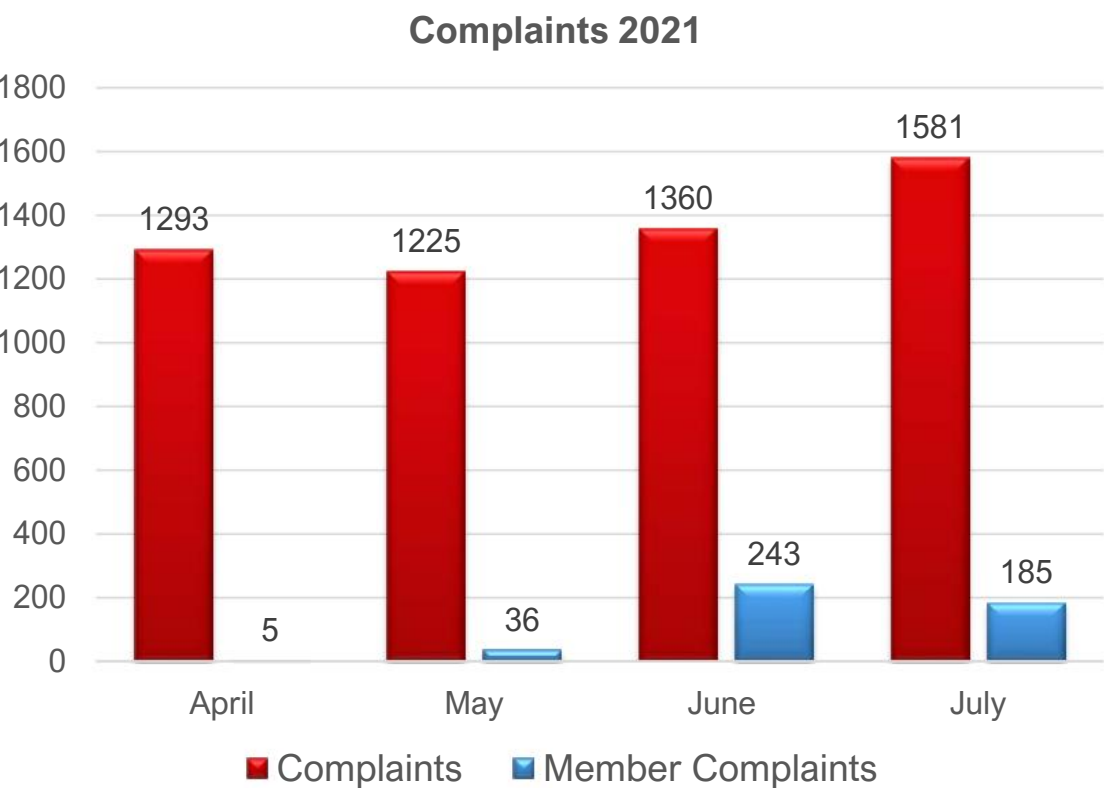
Additional supporting actions

- Measures put into place to support the volume reduction for key service areas
- Members document produced to support Members with useful signposting
- Rewrite of the acknowledgments completed
- Definitions, escalations and emergency routes developed for Members
- Communications by way of newsletters and weekly updates
- Website landing page content created and awaiting approval
- Handbook updated and returned to Members Development
- Members Form Updates completed and are now live
- Member 121 session being completed
- Members Updates weekly continue
- Member Newsletter continue monthly
- Reporting developed for ensuring consistency within service

Complaint Volumes & Types

Number of Complaints by type

- ASC Statutory complaints not shown on this chart



- Number of complaints over the past 3-years**

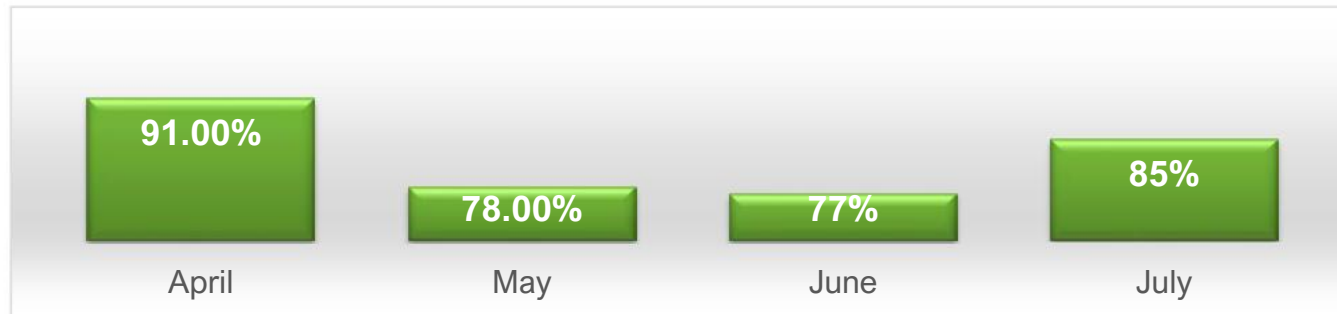
- 2020 volumes were noticeably lower due to Covid-19 measures

Number of complaints received	
April to July 2019	7254
April to July 2020	3615
April to July 2021	5928

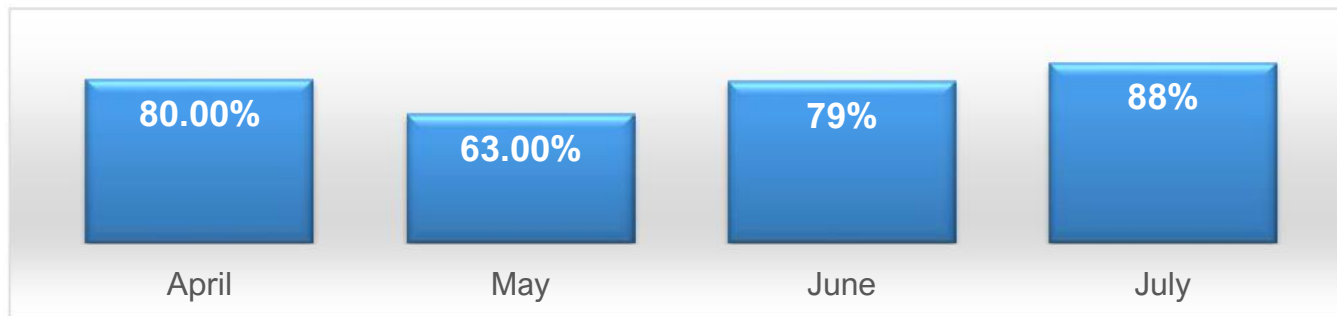
Complaints Performance

Number of complaints within the SLA

2021 Stage 1 % of complaints closed within 15 days



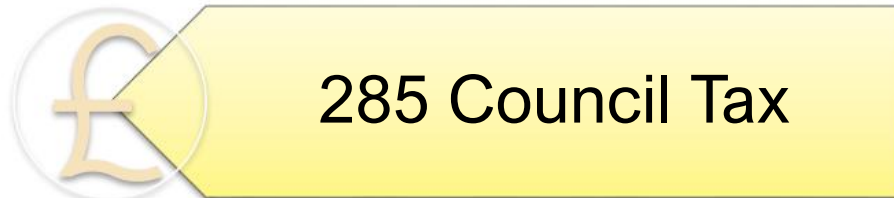
2021 Stage 2 % of complaints closed within 20 days



	Within SLA at Stage 1	Within SLA at Stage 2
2019	73.84%	88.9%
	7254 cases received	
2020	93.77%	89.89%
	3615 cases received	
2021 since 26th April	82.65%	77.4%
	5928 cases received	

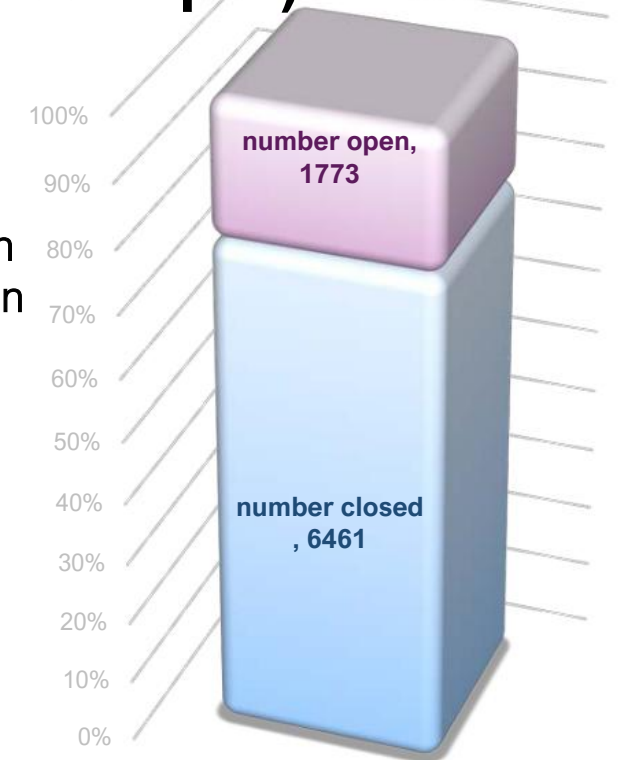
Complaints Analysis

■ Top areas by complaint volume since launch



■ Open and Closed Complaints since launch (26th April)

- Figures will differ from total cases received due to SLA timescales; e.g.: we would closed cases in April that were received in March
- 78.5% closed
- 21.5% open
- Average 461 cases closed per week (14 weeks)



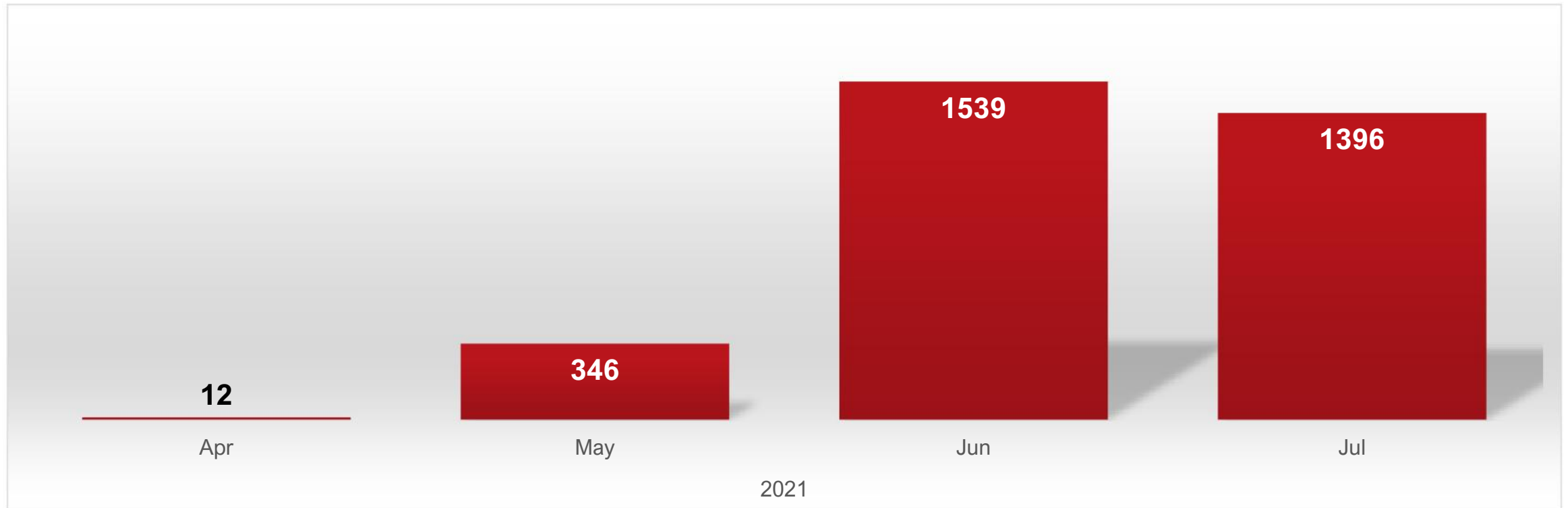
Complaints teams dashboards Directorate case volumes (Apr-July)

	Customer Services	Adult Social Care	City Housing	City Operations	Education & Skills	Inclusive Growth	CFLT
Total cases	357	164	2913	2834	283	1233	27
Divisions	Contact Centre	Statutory services	Housing options, Housing Management Housing Repairs	Streetscene including Parks and Waste, Regulation and Enforcement, Neighbourhoods Division	SENAR,	Planning, Housing Development, Transportation & Connectivity, Highways, Birmingham Property Service	Finance & Governance HR, CWG, PIP, D&CS (not revs and Bens)

- **Revenues and Benefits total cases - 422** – these teams are currently moving into the complaints process

Member Enquiry Volumes

- **Number of Complaints and Enquiries by type**
 - Members Enquiries launched in icasework on 24th May 2021

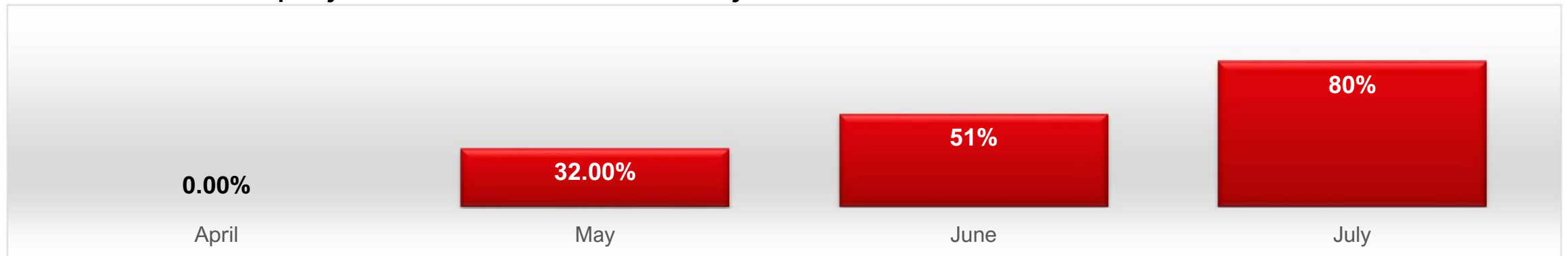


Member Enquiry Performance

Number of Member Enquiries within the SLA

2021 % of Member Enquiries closed within 10 days

- Member Enquiry Process started 24th May 2021

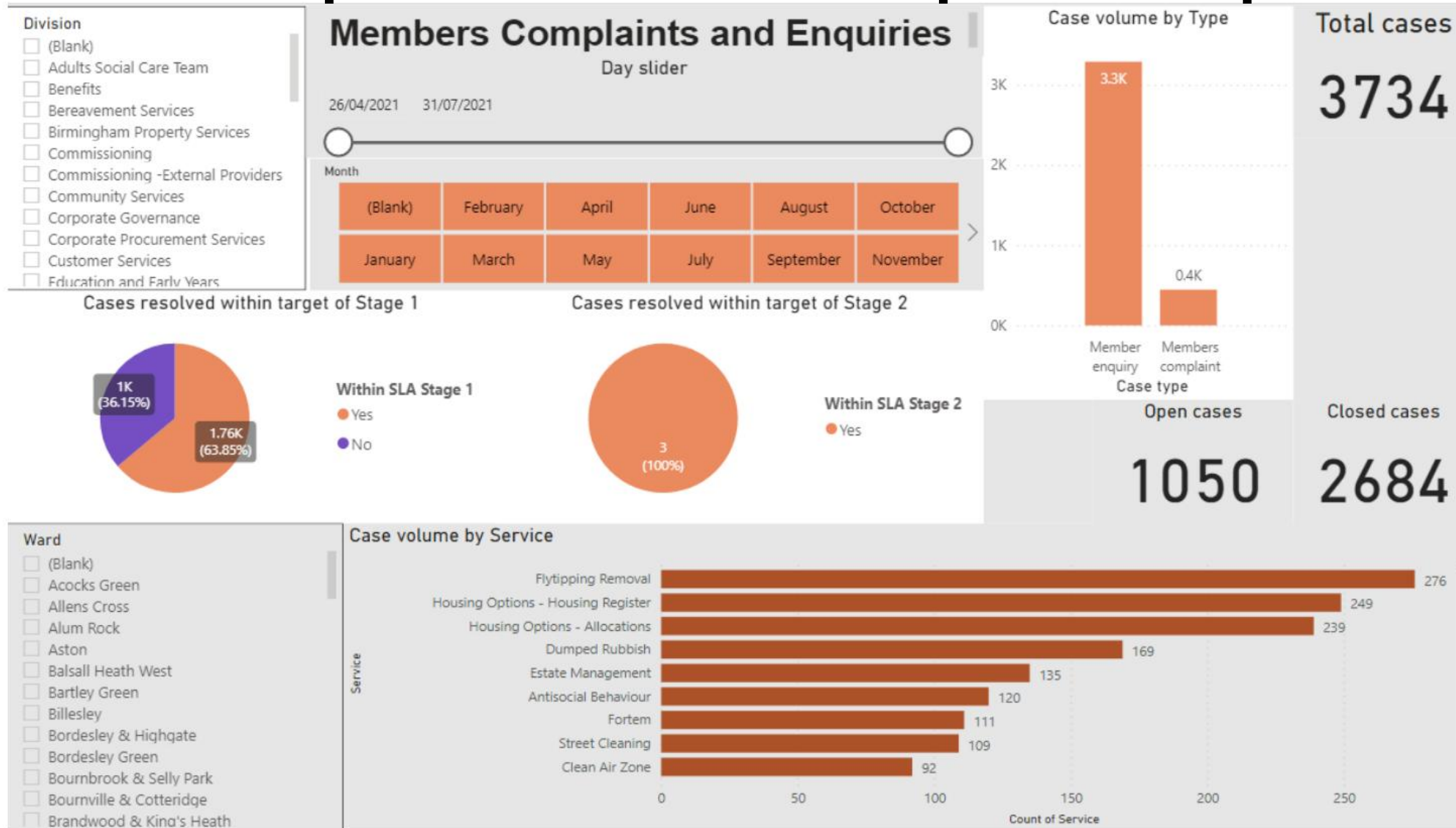


Member Enquiries Closed within 10 days 2021 since 24th May

1912 cases received

57% within SLA

In development - Members Reports Sample Front Page



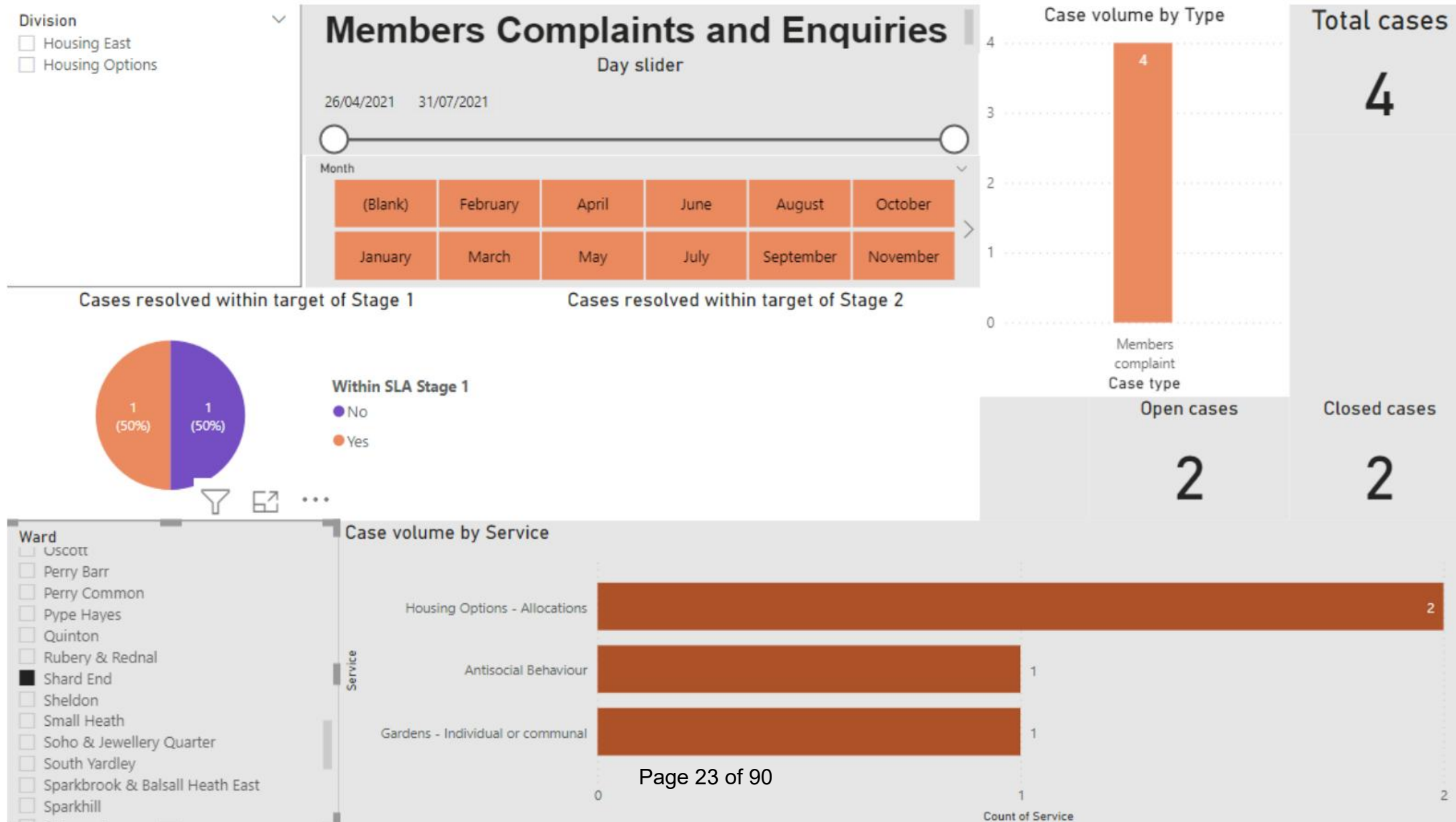
The Members Report Home page shows:

- The total number of cases
- Type of cases
- The number of open and closed cases
- SLA information on closed cases
- Case volume by service

You can then filter this information by:

- Ward
- Date
- Service

Ward level view for Members



Root cause analysis report

- Ward
- ☐ Old Warley
 - ☐ Olton
 - ☐ Oscott
 - ☐ Penn
 - ☐ Perry Barr
 - ☐ Perry Common
 - ☐ Pye Hayes
 - ☐ Quinton
 - ☐ Rubery & Rednal
 - ☐ Rubery North
 - ☒ Shard End
 - ☐ Sheldon
 - ☐ Small Heath
 - ☐ Soho & Jewellery Quarter
 - ☐ South Yardley
 - ☐ Sparkbrook & Balsall Heath East
 - ☐ Sparkhill
 - ☐ St Alphege

Service

- Assisted Collection - Refuse
- Estate Management
- Garages
- Gardens - Individual or communal
- Housing Options - Housing Register
- Housing Repairs Policy - East
- Land & Property
- Missed Collection - Refuse
- Planning Enforcement
- Request for Street Furniture
- South
- Trees

Members Complaints Root Cause

Case type

Member enquiry

Members complaint

Total Problems

21

Day slider

26/04/2021

31/07/2021

Month

January

April

July

October

February

May

August

November

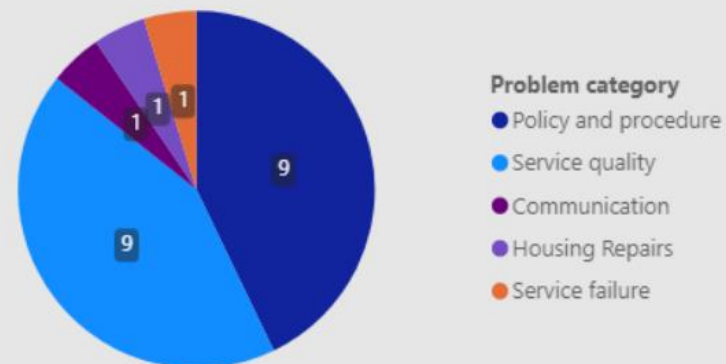
March

June

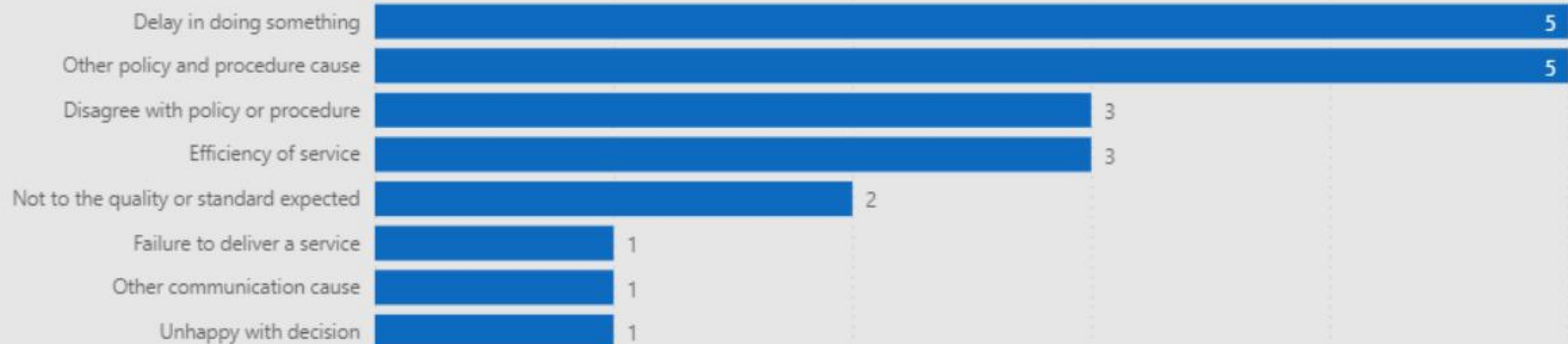
September

December

Cases by problem category



Root cause of the problem



Root Cause Analysis Impact

Housing Repairs

Root Cause - Failure to do something.

Prior to the new complaints service being launched contractors were able to manage their own missed appointments via the CRM process. (Will find out what this stands for) On many occasions missed appointments or failure to do something was added as a service request several times for the same work item and not being registered as a complaint.

In the new service the contractors now have one opportunity to undertake the work and failure to do so will result in a complaint being raised. Contractors have set KPI in relation to complaints. With a more accurate recording of complaints penalties are now being initiated.

City Operations

Root cause – Missed Assisted Collections

The Street Scene service has over 4000 assisted collections per week. On average the complaints team will receive 140 complaints when the crew have missed an assisted collection. On investigation as to why we were receiving a high level of complaints in this area it was discovered that there is a manual process used by depots for missed collections. Daily papers with A-Z collections are printed for the crews for them to look through line by line to locate their assisted collections within their rounds. This has been resulting in some being missed. The business support teams within the depots are now working on automating this process within the system to improve the service and reduce complaints

Next Steps

- Continue to develop reporting to support identification of root causes
- Work with DMT's to co-create action plans to address root cause issues identified
- Quarterly feedback sessions with Members, Citizens and Directorates to inform improvements required
- Continual development and feedback through training to all complaints teams with a focus on quality and resolution
- Close monitoring and clearance of inherited backlogs across all complaints teams
- Continual review of out of scope complaint areas
- Focus on improving SLA response times for complaints and enquiries
- Dedicated working groups to be created for long standing complaint issue resolution

Subject: A Progress Update on “Broadband in the City”

Date: 15th October 2021

To: Co-ordinating Overview and Scrutiny Committee

From: Peter Bishop, Director for Digital and Customer Services

1.0 Introduction

The State of Broadband Access in Birmingham report issued in March 2012¹ to the Co-ordinating Overview and Scrutiny Committee set out the existing digital landscape, the challenges and opportunities and series of questions for Scrutiny to consider. Whilst it is not possible to fully answer all the questions raised, the Council has continued to work with partners and stakeholders to gain a better understanding of the issues and make progress in better positioning Birmingham to gain the benefits of digital technologies for its citizens and businesses.

Also as part of its own enquiry, Broadband in the City, the Co-ordinating O&S Committee raised two main issues :

- How the market was operating and whether the city would benefit from more competition and/or more intervention from the Council and/or Combined Authority, in particular to improve those areas less attractive to investment by both companies as they are driven by commercial models;
- Digital inclusion is a big issue – many residents cannot access reliable, affordable broadband. Therefore, the cost of any provision is critical.

This Progress Update report provides further information concerning the above and sets out some of the key areas of activities currently being undertaken by the Council and partners to enhance the City’s digital credentials and supports the Council’s *Investing in Our Future* Cabinet report of January 2021 that agreed the importance of the enabling technology infrastructure required to drive and accelerate inclusive growth.

These activities are being developed as part of the Council’s Digital Cities programme which is one of the key enabling workstreams of the Inclusive Growth economic recovery programme. The aim of the Digital Cities (DC) programme is to bring the know-how, partnerships and capacity to facilitate innovation and digital transformation. The key outcomes for the programme are as follows:-

- (i) Birmingham as a preferred place of choice for digital innovation
- (ii) Increased levels of digital investment
- (iii) Council services are utilising new technologies and innovative solutions
- (iv) Birmingham as a recognised leading Digital City – “Digital Birmingham”

2.0 Executive Summary

The DC programme is still being developed and a more detail report covering its outputs will be brought to this Coordinating Overview and Scrutiny Committee for

information in late Autumn 2021. However, a number of early initiatives have been progressed to support the outcomes of the DC programme

(i) Full Fibre City

In recognition of the importance of a future proof digital infrastructure for sustainable economic growth, this project aims to accelerate full fibre deployment across the city in collaboration with the market. A soft market testing day has been planned to gauge market interest. The City Council is proposing an anchor tenancy model for its wide area network (WAN) as an incentive to the market to attract investment.

Birmingham currently has 43% full fibre coverage in terms of homes passed. Whilst this is encouraging, there still remains, a number of notspots across the city, where there are no plans for future deployments of fibre including areas of the city centre. In contrast, in our region, Coventry City has a 78% full fibre coverage.

There is also some emerging evidence that the introduction of a third infrastructure provider has led to lower consumer prices. In particular, in areas where this has led to increased competition. However, further research is required in this area to understand the longer term pricing models.

(ii) Digital Inclusion Strategy and Action Plan

The Digital Inclusion Strategy and Action Plan was approved by Cabinet on 7th September 2021. The Strategy is now being implemented and is addressing some of the immediate needs identified such as lack of devices and connectivity. Discussions are taking place with suppliers to establish alternative data package options for vulnerable people.

The ownership of the Strategy has been transferred to the Education and Skills Directorate and a physical launch of the Strategy is planned for 30th November 2021 to galvanise communities and organisations to work together to address digital exclusion and as a thank you to those organisations that helped to co-design and shape the strategy and action plan.

(iii) Broadband in Social Housing

The Housing Directorate is currently working with Openreach to install an open access fibre network within multi-storey dwellings (blocks). Installations for 15 out of 38 blocks has already taken place as part of tranche 1 plans and tranche 2 will include a further 50 blocks. However, as Openreach is an infrastructure provider, they do not deliver broadband services and tenants will need to contact service providers to access services.

Further discussions are taking place with other commercial providers to consider alternative models which could enable vulnerable tenants to gain access to cheaper broadband generally unavailable to the wider public. These discussions are undertaken and will be subject to contractual negotiations.

(iv) West Midlands Combined Authority (WMCA) Digital Steering Group and the WM5G

The Council continues to work closely with the WMCA to deliver its Digital Roadmap. The Council;

- has worked with the barrier busting team to streamline processes to rollout of 5G and fibre.
- has delivered presentations to ward councillors to provide reassurances concerning the health concerns raised by citizens about 5G installations
- is working closely with the WM5G Accelerator programme to evaluate new and emerging 5G applications and solutions that could support transformation of council services
- is developing a proposal to establish a full fibre infrastructure to connect economic clusters across the region.

In summary, this report highlights that there are a number of activities being undertaken to establish Birmingham as a leading digital city with the supporting infrastructure and programmes required. However, in some areas, we are behind a number of other cities and regions. The Council cannot rely solely on market intervention and needs to intervene in a measured and targeted way. This Report goes way towards addressing the questions raised the Committee, however, recognises that further work and additional information is required.

3.0 Digital City Programme

The Digital City (DC) Programme is one of the key enabling workstreams of the Inclusive growth activities to support sustainable economic growth. It aims to accelerate economic opportunities, recognising that technology and innovation will play a significant as set out in Council's *Investing in Our Future* Cabinet report of January 2021.

The DC programme is complementary to the emerging Council's IT and Digital Strategy and has a city-wide focus rather than a narrow focus on council services. The DC Programme is working with internal and external city stakeholders to explore the role of technology driven infrastructure and societal issues in order to improve socio-economic opportunities as well as reducing inequality and improving the life chances of our citizens and communities.

The DC Programme is still developing and the Council has engaged with digital and smart city consultants to develop a number of short term high level business as well as a medium to long term roadmap of opportunities for the Council and its partners to take forward. The outputs of this work should be completed by late Autumn 2021 and will be shared this Coordinating Committee.

However, as part of the DC Programme a number of early win projects and programmes have already been initiated, the details of which are set out below.

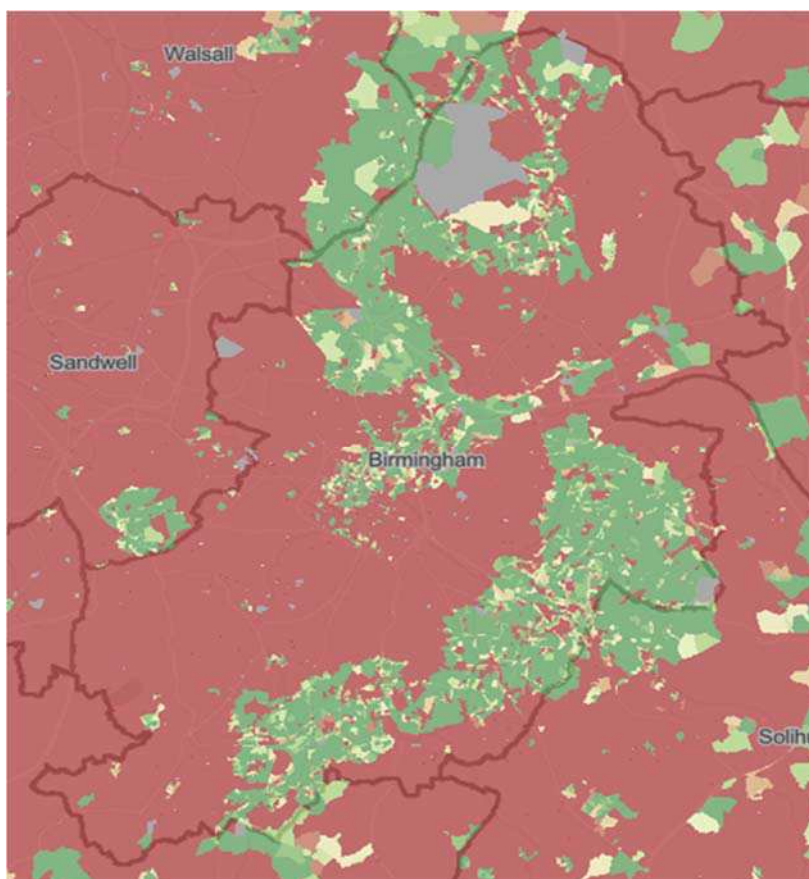
3.1 Full Fibre Programme

A full fibre to the premise/household approach is recognised as the key future-proof telecommunication infrastructure and many cities and regions are developing or implementing plans to accelerate full fibre across their boundaries that either supplement market investments or as a basis to attract market investment.

There is 43% full fibre rollout in Birmingham based on the number of homes passed. Whilst this is above the national average 27%, it falls well below Coventry which is at 78%. Also, both Solihull and Wolverhampton have plans to accelerate full fibre within their localities.

The figure below shows the level of coverage in Birmingham. However, there are concerns that despite announcements from Openreach of further planned deployments, there will continue to be notspots, and in particular, across the City centre and Jewellery quarter, where there is a high density of digital and creativity businesses.

Figure 1 -Green areas show full fibre footprint



We are also aware that Manchester and Liverpool regions are investing to accelerate a full fibre infrastructure. If the West Midlands region and in particular, Birmingham are to compete against these areas, we need to accelerate our plans.

There is some evidence that the introduction of increased competition has led to lower internet and broadband prices for consumers and businesses. For example, in Coventry where, a third party provider has introduced a full fibre network that competes with Openreach and Virgin Media, the price of a 100meg service is £24 per month compared to a similar service from Virgin Media available at £44 per month. Also BT offers 50meg speeds for £28.99, but do currently have a special regional offer for 150meg for £29.99 per month. Prima facie, it does appear that additional competition can drive down prices, however, we recognise that further research needs to be undertaken in this area.

As part of its response. Birmingham City Council is developing its full fibre and Wide Area Network (WAN) Services programme. This programme aims to rollout a full fibre infrastructure in Birmingham and will support and take requirements from both New Ways of Working and Inclusive Growth. Over the past several months similar models undertaken by other Local Authorities have been reviewed to feed into the wider BCC objectives. There has also been some engagement with directorates and Business Improvement Districts (BID) areas. The infrastructure rollout will drive the following –

- Investment and regeneration
- Improve social and digital inclusion
- Improve social value
- Promote 5G rollout
- Leveraging opportunities for improved services businesses and consumers
- Support the Smart Cities (Digital Birmingham) objectives
- Internet of Things solutions (parking, social care etc)

Progress to date:

- Market engagement undertaken
- BCC Supplier Engagement Models investigated, e.g Anchor Tenancy
- Full Fibre Soft Market Test procurement requirements under production
- Procurement requirements developed for external consultancy Services to support market engagement

3.2 Digital Inclusion Strategy and Action Plan

In 2021, there still remains 2.6 million people completely offline, 39% of whom are under the age of 60 dispelling the idea that all offline people are older, with 11.9 million adults still lacking essential digital skills. The pandemic exposed systemic weaknesses in digital infrastructure, digital skills, digital poverty at all age groups and further isolated those with existing vulnerabilities, such as mental and physical disabilities, those socially excluded and already in financial poverty.

The lived experience of our vulnerable communities over the last 12 months has shown that digital poverty is persistent across all ages leaving many excluded and increasing the level of inequality and vulnerability across the City. This is further backed up in the Lloyds Consumer Digital Index 2021 report which suggests that

data and device affordability is a real issue – with almost a third of those offline (31%) saying cheaper mobile data would motivate them to get online.

The Council recognised that tackling digital exclusion is not something that it can, or should, do alone. It requires working collectively with businesses, voluntary and community organisations, education and training providers, and communities. As a result, the Council has co-produced a city-wide Digital Inclusion Strategy and Action Plan following workshops and consultations with city partners and stakeholders as well as the conclusions from the Digital Inclusion Landscape Report. The two-year city Digital Inclusion Strategy outlines how we can join up services, challenge inequalities, and make the most of all the skills and opportunities that we already have in our city.

Cabinet approved the Digital Inclusion Strategy and Action Plan on 7th September 2021 and a physical launch of the Strategy is planned for 30th November 2021.

As part of the Action Plan, the Council has committed to

- (i) establishing a small digital inclusion team that will work with existing organisations and communities in order to better co-ordinate and align many of the services on offer
- (ii) aim to bring together the sum of the parts in order to create a greater whole, that enables disparate and unco-ordinated activities to come together to support both the organisations currently delivering services, but also improve the outcomes and opportunities for citizens and communities.
- (iii) Make available 630 desktops for communities for free
- (iv) Distributing a further 2200 laptops to vulnerable citizens and communities

The Cabinet Report and Digital Inclusion Strategy are attached as Appendix A

3.3 Broadband in Social Housing

The Housing Directorate continues to work with Openreach to deploy full fibre to multi-storey dwellings across the City as Openreach extend their Full Fibre programme. The deployment is progressing well. Tranche one of the programme involves 38 multiple dwelling units (multi-storey blocks) and to date 15 blocks have been completed. A further 50 dwelling units have been identified by Openreach in the east of the City as part of tranche two.

However, it should be noted that Openreach is an infrastructure provider and therefore does not sell services to tenants. Tenants will still need to contact Internet Service providers (ISPs) in order to gain access to the internet and other broadband services.

The Council is also in discussion with other telecommunication providers who have requested access to Council housing stock in order to install their equipment and services to tenants. There are a number of alternative service providers who offer differing pricing models and approaches aimed at social housing which are competitively priced and below the average market prices and with additional incentives for the more vulnerable tenants. The Council is currently in further negotiations with one provider to progress potential options.

3.4 West Midlands Combined Authority (WMCA) Digital Steering Group and the WM5G

Birmingham City Council is working closely with the West Midlands Combined Authority. It has representation on the Digital Steering Group, the West Midlands Digital Skills Partnership, the West Midlands Coalition for Digital Inclusion and the WM5G Accelerator.

The Council continues to explore approaches to align and co-ordinate its digital activities to ensure we maximise the opportunities available at a regional level. For example, the Council has supported the barrier busting team to streamline the processes for rolling out telecommunications infrastructure in the city. This approach has enabled Birmingham to have the largest 5G rollout across the UK.

In collaboration with WM5G team, the Council provided presentations and materials to dispel inaccurate and misleading information concerning health related 5G concerns. The Council is working closely with the WM5G Accelerator to attract new 5G enabled technologies and solutions to support transformation of Council services.

We are working closely with the WMCA to develop full fibre plans both at a city level as well as a regional level through the Full Fibre Opportunity Zone proposals which aims to connect up economic clusters across the region

Birmingham City Council initiated the West Midlands Coalition for Digital Inclusion in recognition that many of the issues facing the city were similar to other areas across our region and the Coalition has provided an excellent opportunity to exchange lessons learnt and develop more strategic and co-ordinated approaches especially working with national partners and stakeholders.

Progress Update – Broadband in the City

Peter Bishop
Director for Digital and Customer Services
15/10/2021



Overview of presentation – Improving the State of Broadband in the City

- Rationale and Outcomes of Digital City Programme
- Update on Full Fibre programme and current progress
- Connecting our Communities – A digital inclusion strategy for Birmingham
- Increasing access to Broadband in social housing
- Partnership working cross boundaries – WMCA



The DIGITAL CITY Programme; Creating the Opportunities to delivering the Investing in Our Future outcomes

"The city of growth where every child, citizen and place matters"

Key Opportunities and Outcomes



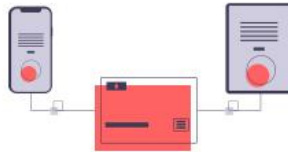
Birmingham as a preferred place of choice for digital innovation



Increased levels of digital investment



Birmingham as a recognised leading Digital City – “Digital Birmingham”



Council services are utilising new technologies and innovative solutions

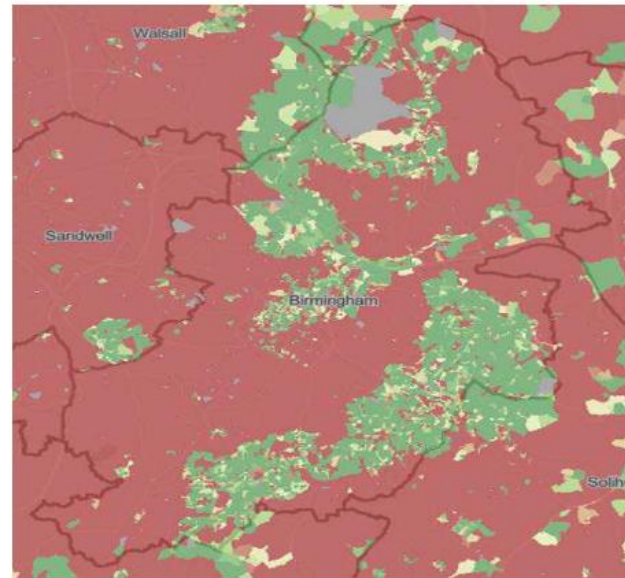
Next Steps

- Continued internal and external stakeholder engagement
- Up to 5 high level business cases for short term
- A medium to long term digital roadmap
- A report to Council in January 2022

Update on Full Fibre programme and current progress

The Stats

- 43% full fibre across the City compared to Coventry at 77%
- West Midlands has largest 5G footprint across the UK
- Birmingham ranks 1st in 5G geographical coverage. (Cities)
- 5G has potential to deliver £14.8 billion additional economic growth
- Some evidence that greater competition and additional wholesale infrastructure is leading to lower consumer prices



Geographical coverage in [%]



Birmingham ranks 1st in 5G geographical coverage.

Update on Full Fibre programme and current progress

The Opportunity

To accelerate full fibre rollout, in partnership with the market and to address areas of deprivation and non commercial notspots.

Progress to date

- Initial Market engagement undertaken
- BCC supplier Engagement Models investigated
- Identified other cities within England who have / are doing a similar exercise
- Developed initial requirements for a Soft Market Test procurement exercise
- Worked on necessary changes to BCCs internal network to support the wider Full Fibre objectives

Next Steps

- Further develop requirements and perform a Soft Market Test procurement exercise
 - Onboard an external consultancy service to support market engagement
 - Continue to work on rationalisation and modernisation of BCC internal network
 - Go out to the market and select preferred partner(s)
-

Connecting our Communities: A digital inclusion strategy for Birmingham

The Opportunity

To minimise inequality facing our citizens and communities by increasing their digital connectivity, capability and capacity and enhancing their life chances

The Challenge

- In 2021, there still remains 2.6 million people completely offline, 39% of whom are under the age of 60
- 11.9 million adults still lacking essential digital skills.
- The pandemic exposed systemic weaknesses in digital infrastructure, digital skills, digital poverty at all age groups

Progress to date

- A digital inclusion strategy and action plan codesigned by city stakeholders has been approved
- Over 5,000 devices delivered to young people via the Digital Education Partnership and Council

Next Steps

- A physical launch of the Digital Strategy on 30th November 2021
- Provision of 600 desktops to community groups and charities for free
- Distribution of 5000 laptops to vulnerable citizens and communities over the next two years
- Establishment of a digital inclusion team by January 2022

Increasing access to Broadband in social housing

The Opportunity

- To ensure that those in social housing are not left behind

The Challenge

- Openreach are a wholesale infrastructure provider. Work still needs to be undertaken to identify cost effective service providers that can meet required of social housing tenants

Progress to date

- 38 multi-dwelling units are currently in scope for full fibre deployment as tranche one with Openreach
- 15 multi dwelling units have been completed as part of phase 1 and 2 of tranche one
- Dwellings for phase 3 are being surveyed

Next Steps

- A further 50 multi dwelling units have been identified as tranche 2 working with Openreach
- Further negotiations underway with alternative service providers that deliver specialist services for social housing tenants



Partnership working cross boundaries – WMCA

The Opportunity

- To better co-ordinate, align activities and leverage regional and national funds level as well as exchange knowledge, expertise and lessons learnt

The Challenge

- To ensure that there is a strategic focus on Birmingham and the city does not miss out on opportunities

Progress to date

- Supported barrier busting team to streamline deployment of 5G infrastructure
- Delivered myth busting presentations to ward councillors on 5G related health concerns
- Good representation at strategic level on WM Digital Steering Group, WM Digital Skills Partnership, and WM5G Accelerator
- Influenced and shaped the WM key Digital themes and initiated the WM Coalition for Digital Inclusion

Next Steps

- Coordinate the delivery of the Community Recovery fund proposal for developing online centres in Birmingham in collaboration with Good Things Foundation
- Further develop the Full Fibre Opportunity Zone across the region
- Evaluate and review emerging 5G applications and solutions that support the transformation of Council services



Questions ?





Co-ordinating O&S Committee: Work Programme 2021 /22

Chair	Cllr Carl Rice
Deputy Chair	Cllr Liz Clements
Committee Members:	Cllrs: Mohammed Aikhlaq, Deirdre Alden, Mick Brown, Debbie Clancy, Liz Clements, Roger Harmer, Penny Holbrook, Mariam Khan, Narinder Kaur Kooner, Ewan Mackey and Saima Suleman
Scrutiny Support:	Emma Williamson, emma.williamson@birmingham.gov.uk

1 Terms of Reference

Co-ordinating Overview and Scrutiny Committee

- 1.1 To plan and co-ordinate the work of all the Overview & Scrutiny Committees. To fulfil the functions of an Overview and Scrutiny Committee as they relate to any policies, services and activities concerning governance (including transparency, regional working and partnerships): citizens (including communications and public engagement); performance; customer services; social cohesion; equalities and emergency planning.
- 1.2 These functions include:
 - a) giving such guidance to the Overview and Scrutiny Committees in any cases of uncertainty, as to work which they should or should not be undertaking, as may be necessary to achieve such co-ordination, including the allocation of "call-in" to the appropriate Committee;
 - b) determining, in any cases of uncertainty, the allocation of responsibility for specific tasks between the Overview and Scrutiny Committees;
 - c) ensuring (by means, for example, of issuing appropriate guidance and/or instructions) that the Overview & Scrutiny Committees pay proper attention in their work to the consideration of key cross cutting issues, in particular equalities, transparency and improvement;
 - d) publishing each year an Annual Programme of major scrutiny inquiries as suggested by individual Overview and Scrutiny Committees following consideration of the Council Plan and priorities;
 - e) agreeing the establishment of any task & finish groups; and
 - f) considering overview and scrutiny development, working practices and constitutional arrangements.



2 Meeting Schedule

Date	Item	Officer contact
18 June 2021 at 10.00 am On-line Informal Meeting	Leader of the Council Work Programme	Rebecca Grant, Cabinet Support Officer
09 July 2021 10.00 am On-line Informal Meeting	Update from CIPFA on Financial Management capability (Cllr Tristan Chatfield, Cabinet Member for Finance & Resources) Review of the Birmingham Business Charter for Social Responsibility	Jon Lawton, Cabinet Support Officer Rokneddin Shariat, Procurement Strategy and Development Mgr
10 September 2021 10.00 am	Update from Cabinet Member on equalities and social cohesion City of Sanctuary Policy Statement 2018-22 – progress report	Marcia Wynter, Cabinet Support Officer Bethany Finch, Commissioning Manager
24 September 2021 10.00 am Informal Meeting	Exempt Accommodation Inquiry Session	
15 October 2021 10.00 am	Deputy Leader update <ul style="list-style-type: none"> Customer services Council Performance Plan Digital inclusion / on-going broadband work 	Mary Crofton, Cabinet Support Officer
12 November 2021 10.00 am	Future Parks Accelerator - City of Nature (tbc) <i>Discussion of draft exempt accommodation report (informal)? TBC</i>	Hamira Sultan, Consultant Public Health Parks & Neighbourhoods
10 December 2021 10.00 am	Electoral Update	Rob Connelly, Assistant Director, Governance
21 January 2022 10.00am	Budget 2022 – advance consideration	Lisa Taylor, Head of City Finance
18 February 2022 10.00am		
11 March 2021 10.00am		



Date	Item	Officer contact
08 April 2021 10.00am	Annual Review of Scrutiny Framework	Emma Williamson, Head of Scrutiny Services

3 Items to be Scheduled

- 3.1 Citizen engagement – overview
- 3.2 Covid-19 – review
- 3.3 Planning enforcement

4 Other Meetings

Informal Meetings

Call in

None scheduled

Petitions

None scheduled

Councillor Call for Action requests

None scheduled

5 Forward Plan

- 5.1 Below is an extract of the Forward Plan, detailing those decisions relating to this Committee's remit.

Ref No.	Title	Proposed Date of Decision
009009/2021	Customer Service Programme Enhanced Business Case and Customer Service Strategy	12 Oct 21
009031/2022	DRAFT FINANCIAL PLAN 2022-202	08 Feb 22

6 Scrutiny Reports to City Council

O&S Committee	Report Title	Date for Council
All	Scrutiny Business Report	September 2021
Co-ordinating O&S Committee	Exempt accommodation	December 2021
All	Scrutiny Business Report	December 2021
All	Scrutiny Business Report	March 2022





Commonwealth Games, Culture & Physical Activity O&S Committee: Work Programme 2021/22

Chair: Cllr Mariam Khan

Deputy Chair: Cllr Gurdial Singh Atwal

Committee Members: Cllrs: Mohammed Azim, Morriam Jan, John Lines, Yvonne Mosquito, Ron Storer and Martin Straker Welds

Officer Support: Acting Group O&S Manager: Ceri Saunders (303 2786)

Scrutiny Officer: Amanda Simcox: (675 8444)

Committee Manager: Louisa Nisbett (303 9844)

1 Terms of Reference

- 1.1 'To fulfil the functions of an Overview and Scrutiny Committee as they relate to any policies, services and activities concerning the Commonwealth Games; arts and culture; libraries and museums; sport; events and physical activity'.

2 Members Proud Host City Forum

- 2.1 Elected Members are also invited to attend the Members Proud Host City Forum. This is an informal group meeting open to all Elected Members. Guest speakers from across Commonwealth Games (CWG) partnership are invited, alongside officers from the council. Dates and topics:

- 20 May 2021 at 17:30 - 18:30. Topic: CWG volunteering. Andrew Newman, Laura Easton and Lee Marsham from the Organising Committee (OC) were guest speakers.
- 24 June 2021 at 17:45 - 18:30. Topic: CWG tickets. Elizabeth Howells, from the OC was the guest speaker.
- 15 July 2021 at 17:30 - 18:30. Topics: Birmingham 2022 update (Lee Marsham, OC), Creative City Grants (Lydia Harrington, OC), and Perry Barr Regeneration (Rebecca Farr, BCC).
- 23 Sep 2021 at 17:30. Topics: Birmingham 2022 updates (Lee Marsham, OC), and West Midlands Police community engagement (Donna Jones and Helen Thompson West Midlands Police).

3 Priority Issues and Items to be Scheduled

- 3.1 The following were highlighted at the informal meeting on 8th July 2020 as potential



priorities to be followed up through the work programme:

- (a) There is an opportunity for the committee to track the participation of women in sport – a possible place to start would be to invite key women who have achieved in the sporting arena to provide their input to the committee.
- (b) To continue the work on community engagement already begun, community representatives including possibly representatives from Commonwealth countries could be invited to talk to the committee (remotely) about how we can work together to promote the CWG.
- (c) Engage with small voluntary and arts organisations on what they would like to see happen/how they can get involved.

- 3.2 Members would like to invite Directors within the Council to future committee meetings to discuss their plans for their Directorate in relation to supporting the Games (**taking place from 28 July to 8 August 2022**) and the Games legacy. In the last municipal year, the Policy Insight and Prevention Directorate - Jonathan Tew, CWG Legacy Lead & Assistant Chief Executive; Waqar Ahmed, AD, Community Safety and Resilience; and Eleri Roberts, AD, Communications from the Policy Insight and Prevention Directorate attended the 7th April 2021 committee meeting. The other Directorates have been programmed into the 2021/22 work programme.
- 3.3 A joint visit to the Alexander Stadium to be organised.
- 3.4 The culture programme and how we engage with communities to be added to the work programme.

4 Meeting Schedule

- 4.1 Below is the list of committee dates and items. However, Members may want to use some of these dates for other things, such as visits and informal briefings etc.

Date & Time (1.30pm)	Items	Officers / Attendees
8 June 2021 @12.30 Informal Meeting	Commonwealth Games: Safety, Resilience and Health Protection Workshop	Jonathan Tew, CWG Legacy Lead & Assistant Chief Executive; Waqar Ahmed, AD, Community Safety and Resilience; Michael Enderby, Head of Resilience; Dr Mary Orhewere, AD, Environmental PH and Health Protection & Janet Bradley on behalf of Mark Croxford, Head of



Date & Time (1.30pm)	Items	Officers / Attendees
		Environmental Health
	Future Work Programme Discussion	
28 July 2021 @ 2.30pm Report Deadline: 5 July 2021	CWG: City Operations Directorate Building the stadium and involved in City Readiness for matters such as parks Above and beyond core games deliverables: <ul style="list-style-type: none"> • What is the City Operations Directorate doing to exploit the opportunity presented by the CWG • What is Street Scene doing to exploit the opportunity presented by the CWG • What are Regulations and Enforcement doing to exploit the opportunity presented by the CWG 	Rob James, Managing Director, City Operations Directorate, Paul Lankester, AD, Regulation and Enforcement, Chris Jordan, AD, Neighbourhoods, Kevin Hicks, AD, Highways and Infrastructure, and Darren Share, AD, Street Scene
	CWG: City Housing Directorate What is the Housing Directorate doing to exploit the opportunity presented by the CWG	John Jamieson, Head of Service for Housing Management, Mumtaz Mohammed, Programme Manager, Inclusive Growth, Marcia Bell, Service Manager, Housing Temporary Accommodation, and Guy Chaundy, Housing Modernisation & Partnership Manager
	CWG: Human Resources Directorate Above and beyond core games deliverables: What if anything is HR doing to exploit the opportunity presented by the CWG.	Amarjit Sahota, Culture Change Manager, Human Resources



Date & Time (1.30pm)	Items	Officers / Attendees
<p>15 September 2021 at the BMI</p> <p>Report Deadline: 6 Sep 2021</p>	<p>CWG: Adult Social Care Directorate</p> <p>Involved in Legacy?</p> <p>Above and beyond core games deliverables:</p> <ul style="list-style-type: none"> • What if anything is Adult Social Care doing and/or commissioning to exploit the opportunity presented by the CWG 	<p>Maria Gavin, AD, Quality and Improvement, Adult Social Care (Donna Nock PA)</p>
	<p>CWG: Children's Trust</p> <ul style="list-style-type: none"> • Opportunities for Children in Care and Care Leavers 	<p>Jake Shaw, Head of Service, Rights and Participation and Corporate Parenting and Alex Hillman, Corporate Parenting and Partnerships Coordinator</p>
<p>6 October 2021</p> <p>Report Deadline: 27 Sep 2021</p>	<p>CWG: Education and Skills Directorate</p> <p>Involved in Legacy?</p> <p>Above and beyond core games deliverables:</p> <ul style="list-style-type: none"> • What is Education and Skills doing to exploit the opportunities presented by the CWG • What if anything is Education and Skills looking to do with Birmingham Schools related to the CWG • What if anything is Education and Skills doing with relation to the Virtual School and Commonwealth Games • What if anything is Education and Skills doing with relation to SEND and the CWG • What if anything is Education and Skills looking to do with Early Years and the CWG • What if anything is Education and Skills looking to do with employability and the CWG 	<p>Kevin Crompton, Interim Director, Education and Skills (can attend for 1.30 – 2.30)</p>



Date & Time (1.30pm)	Items	Officers / Attendees
	<p>CWG: Inclusive Growth Directorate</p> <p>Involved in City Readiness Matters such as transport, public realm, still building the PBRS</p> <p>Above and beyond core games deliverables:</p> <ul style="list-style-type: none">• What is the Inclusive Growth Directorate doing to exploit the opportunity presented by the CWG• What is the Planning department doing to exploit the opportunity presented by the CWG• What is Transport and Connectivity doing to exploit the opportunity presented by the CWG• What is Highways and Infrastructure doing to exploit the opportunity presented by the CWG• What is Housing and Planning doing to exploit the opportunity presented by the CWG	<p>Ian MacLeod, Acting Director (Louise O'Neill, Business Support Manager) and Rebecca Farr, Development Planning Manager – North & West Birmingham</p> <p>Inclusive Growth</p>



Date & Time (1.30pm)	Items	Officers / Attendees
3 November 2021 Report Deadline: 25 Oct 2021	<p>CWG: Council Management Directorate</p> <p>(HR (Dawn Hewins), Digital & Customer Services (Peter Bishop), Legal & Democratic (Suzanne Dodd), Finance (Sara Pitt), Audit (Sarah Dunlaey) Development & Commercial (Alison Jarrett), and Procurement)</p> <p>Looking after games finances, legal and procurement matters, and council governance matters</p> <p>Above and beyond core games deliverables:</p> <ul style="list-style-type: none"> • What is the Finance and Governance doing to exploit the opportunity presented by the CWG • What is Commercial doing to exploit the opportunity presented by the CWG 	Rebecca Hellard, Director of Council Management Directorate (Manjit Sabbharwal PA)
	<p>CWG: Digital and Customer Services Directorate</p> <p>Assisting the Programme with IT systems.</p> <p>Above and beyond core games deliverables:</p> <ul style="list-style-type: none"> • What is the Digital and Customer Services Directorate doing to exploit the opportunity presented by the CWG • What is the IT department doing to exploit the opportunity presented by the CWG • What is Revenue and Benefits doing to exploit the opportunity presented by the CWG • What is Customer Services doing to exploit the opportunity presented by the CWG 	Dr Peter Bishop, Director for Digital & Customer Services (Freya Lane PA)



Date & Time (1.30pm)	Items	Officers / Attendees
	Public Health	Paul Lankester, Interim AD, Regulation & Enforcement City Operations Directorate (Kerry Timbrell, PA)
8 December 2021 Report Deadline: 29 Nov 201		
12 January 2022 Report Deadline: 3 Jan 2022		
9 February 2022 Report Deadline: 31 Jan 2022		
9 March 2022 Report Deadline: 28 Feb 2022		
6 April 2022 Report Deadline: 28 Mar 2022		

5 Other Meetings

Call in Meetings:

None scheduled

Petitions

None scheduled

Councillor Call for Action requests

None scheduled

It is suggested that the Committee approves Wednesday at 1.30pm as a suitable day and time each week for any additional meetings required to consider 'requests for call in' which may be lodged in respect of Executive decisions.



6 Report(s) to City Council

6.1 Community Engagement in CWG - on hold due to Covid 19

Date	Item
2 October 2019 & 6 November 2019	Discuss piece of work to City Council / Executive
January 2020 – March 2020	Evidence Gathering
TBC	Report to City Council / Executive

7 Forward Plan for Cabinet Decisions

7.1 The following decisions, extracted from the Cabinet Office Forward Plan of Decisions, are likely to be relevant to the Commonwealth Games, Culture and Physical Activity O&S Committee's remit.

ID Number	Title	Proposed Date of Decision	Date of Decision
008307/2021	Perry Barr Regeneration Scheme – Full Business Case Update	27 Jul 21	27 Jul 21
008869/2021	Future Parks Accelerator – 25 Year City of Nature Vision	07 Sep 21	
009052/2021	Permission to apply for funding to the DCMS Museum Estate and Development Fund	07 Sep 21	07 Sep 21
009103/2021	Community Libraries Capital Programme of Works	14 Dec 21	
005730/2018	Sport and Leisure Transformation - Wellbeing Service	28 Jun 22	



Economy & Skills O&S Committee: Work Programme 2021/22

Chair: Cllr Saima Suleman

Deputy Chair: Cllr Chaman Lal

Committee Members: Cllrs Alex Aitken, Maureen Cornish, Peter Griffiths, Zaheer Khan, Simon Morrall and Darius Sandhu

Officer Support: Ceri Saunders, Acting Group Overview & Scrutiny Manager (303 2786)
Baseema Begum, Scrutiny Officer (303 1668)
Errol Wilson, Committee Manager (675 0955)

1 Meeting Schedule

Date	What	Officer Contact / Attendees
16th June 2021 (informal) 1000 hours Online meeting	To discuss priorities for the 2021/22 work programme.	Scrutiny Office
14th July 2021 (informal) 1000 hours Online meeting Report deadline: 5 th July	Supporting the Economic Recovery from Covid-19 – jobs & skills & supporting SMEs	Maria Dunn, Head of Development Policy Ilgun Yusuf, Assistant Director, Skills & Employability
15th September 2021 1000 hours BMI Main Hall Report deadline: 6 th Sept	East Birmingham Inclusive Growth Strategy – update Update on Brexit	Mark Gamble, East Birmingham Development Manager Lloyd Broad, Head of European Affairs and Ozge Iskit, Interim Brexit Co-Ordinator
6th October 2021 (informal) 1000 hours Online meeting Report deadline: 27 th Sept	Redevelopment of Birmingham Smithfield and surrounding area Council support to businesses	Richard Brown, Timothy Brown, Inclusive Growth Directorate Mohammed Zahir, Head of Business Enterprise and Innovation



Date	What	Officer Contact / Attendees
3rd November 2021 1 000 hours BMI Main Hall Report deadline: 25 th Oct	Economic impacts on Birmingham's night-time economy (culture, leisure and hospitality sectors) – in relation to the Birmingham Development Plan and residential developments and Covid-19 recovery	Maria Dunn, Head of Development Policy
8th December 2021 1 000 hours BMI Main Hall Report deadline: 29 th Nov	6-month assessment on the impact of the Clean Air Zone on businesses within the area (TBC)	TBC
5th January 2022 1 000 hours BMI Main Hall Report deadline: 23 rd Dec	Cabinet Member for Education, Skills & Culture – Portfolio update to include Skills & Youth unemployment, Apprenticeship Levy	Cllr Jayne Francis, Cabinet Member for Education, Skills & Culture
2nd February 2022 1 000 hours BMI Main Hall Report deadline: 24 th Jan	TBC	
2nd March 2022 1 000 hours BMI Main Hall Report deadline: 21 st Feb	East Birmingham Inclusive Growth Strategy – update	
27th April 2022 1 000 hours BMI Main Hall Report deadline: 18 th April	TBC	

2 Other Meetings

Call in Meetings	<i>None scheduled</i>
Petitions	<i>None scheduled</i>



Councillor Call for Action Requests	<i>None scheduled</i>
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- 2.1 It is suggested that the Committee approve Wednesday at 1000 hours as a suitable day and time each week for any additional meetings required to consider 'requests for call in' which may be lodged in respect of Executive decisions.

3 Forward Plan for Cabinet Decisions

The following decisions, extracted from the Cabinet Office Forward Plan of Decisions, are likely to be relevant to the Economy & Skills O&S Committee's remit. **Please note this is correct at the time of publication.**

Reference	Title	Portfolio	Proposed Date of Decision
009010/2021	Medium Term Financial Plan (MTFP) Refresh	n/a	12 Oct 2021
009301/2021	Education and Skills Transformation Funding – Request for 2 years One-off Funding to Support Transformation Activity in the Education and Skills Directorate	Education, Skills and Culture	12 Oct 2021
009320/2021	Social Value and Birmingham Business Charter for Social Responsibility review	Finance & Resources	12 Oct 2021
008303/2021	Asset Review - Multi-storey car park, Brunel Street, Birmingham	Leader	12 Oct 2021
008791/2021	Bordesley Park (Wheels Site) Development: Strategic Business Case Update	Leader	12 Oct 2021
008314/2021	Adoption of Parking Supplementary Planning Document	Leader	09 Nov 2021
008971/2021	Sale of 1 Lancaster Circus, City Centre	Leader	09 Nov 2021
009239/2021	Disposal of Murdoch and Pitman, Birmingham, 153 - 161 Corporation Street, Birmingham	Leader	09 Nov 2021
008915/2021	Druids Heath Regeneration	Homes & Neighbourhoods	14 Dec 2021
009059/2021	Adoption of the Development Management in Birmingham (DMB) Development Plan Document	Leader	14 Dec 2021
007884/2020	Proposed Compulsory Purchase Order –Digbeth & Allison Street Birmingham for the Beorma Quarter Development	Leader	14 Dec 2021
007686/2020	Historic Environment Supplementary Planning Document	Leader	14 Dec 2021
009068/2021	Paradise Circus Update	Leader	14 Dec 2021
009281/2021	Adoption of Perry Barr 2040: A Vision for Legacy Masterplan and endorsement of the Perry Barr 2040 Delivery Plan	Leader	14 Dec 2021



Reference	Title	Portfolio	Proposed Date of Decision
008192/2021	Contribution to Decarbonising Construction of HS2 - Approval to accept Grant and Full Business Case	Transport & Environment	14 Dec 2021
008863/2021	Metro Centenary Square Extension – GBSLEP EZ additional funding	Transport & Environment	14 Dec 2021
009030/2022	Business Rates Income 2022/23	Leader	18 Jan 2022
005048/2018	Moor Street Queensway Public Realm Improvements Outline Business Case	Transport & Environment	18 Jan 2022
009445/2022	City Centre Public Realm Improvement Scheme (CCPR) Full Business Case (FBC) phase 2	Transport & Environment	18 Jan 2022
009031/2022	DRAFT FINANCIAL PLAN 2022-2026	n/a	08 Feb 2022
009407/2022	Enterprise Zone Investment Plan 2022	Leader	08 Feb 2022
009408/2022	25 Year City of Nature Delivery Framework 08 Feb 22	Leader	08 Feb 2022



Education and Children's Social Care O&S Committee: Work Programme 2021–2022

Chair:	Cllr Narinder Kaur Kooner
Deputy Chair:	Cllr Kerry Jenkins
Committee Members:	Cllrs: Olly Armstrong, Charlotte Hodiola, Katherine Iroh, Saddak Miah, Kath Scott and Alex Yip Education Representatives: Omar Hanif, Parent Governor; Adam Hardy, Roman Catholic Diocese; Rabia Shami, Parent Governor and Sarah Smith, Church of England Diocese
Officer Support:	Acting Group O&S Manager: Ceri Saunders (303 2786) Scrutiny Officer: Amanda Simcox: (675 8444) Committee Manager: Mandeep Marwaha (303 5950)

1 Terms of Reference

- 1.1 As per City Council on 25th May 2021 the Committee's Terms of Reference is 'to fulfil the functions of an Overview and Scrutiny Committee as they relate to any policies, services and activities concerning schools and education, the Children's Trust, vulnerable children, corporate parenting, children and young people's health and wellbeing and other child social care and safeguarding functions of the council'.
- 1.2 The Overview and Scrutiny Committee dealing with education matters shall include in its membership the following voting representatives: a) Church of England diocese representative (one); b) Roman Catholic diocese representative (one); and c) Parent Governor representatives (two, who are on the Committee until April 2022).

2 Meeting Schedule

Date & Time	Items	Officers / Attendees
9 June 2021 at 10am Informal Meeting	To discuss priorities for 2021/22 work programme.	



Date & Time	Items	Officers / Attendees
<p>21 July 2021 at 10am</p> <p>In the Birmingham & Midland Institute (BMI)</p> <p>Deadline for Send Out: 12 July 2021</p>	<p>Councillor Kate Booth, Cabinet Member for Children's Wellbeing Update (last discussed 10 Jul 2019). To include:</p> <ul style="list-style-type: none"> • Early Years (this has been included in the written report). • SEND and EHCPs including the health aspect e.g. waiting times etc (regular SEND updates programmed). • Birmingham Youth Justice Strategic Plan 2021/22 (this is now scheduled for Cabinet 7 September 2021 rather than 29 June 2021 & will be picked up by the Children's Trust update). 	<p>Suman McCartney, Cabinet Support Officer</p> <p>This item was included within the SEND update at the committee meeting.</p>
	<p>SEND Ofsted Inspection Outcome (SEND & WSoA last discussed 28 Oct 2020).</p> <p>To include: EHCPs including the health aspect (waiting times etc).</p>	<p>Kevin Crompton, Interim Director, Education & Skills / Director of Children Services (DCS), and Deborah Brooks, Transformation Director, Commissioning, Education and Skills</p>
	<p>Hunters Hill College Update.</p>	<p>Councillor Jayne Francis, Cabinet Member for Education, Skills and Culture, Jaswinder Didiyal, Head of Service, Education and Skills, and David Bridgman, Head of Service, SENAR</p>
	<p>Councillor Jayne Francis, Cabinet Member for Education, Skills and Culture update (last discussed 11 Sep 2019). To include:</p> <ul style="list-style-type: none"> • Youth Engagement and Youth Service (Youth voices – to include how the different forums are supported and how they can support each other; and the resources to support these). • Personal, Social and Health Education (PSHE) provided in schools. • Education of Children and Young People and the difficulty with the school system being set up for young people to be job ready, however there is a lack of jobs and universities are expensive. 	<p>Rose Horsfall, Cabinet Support Officer</p> <p>Lisa Fraser, AD, Education and Early Years, Ilgun Yusuf, Acting AD, Skills and Employability and Alan Michell, Head of School Admissions and Fair Access</p>



Date & Time	Items	Officers / Attendees
	<ul style="list-style-type: none"> Schools Forum and monitoring schools on how they are spending the money they are allocated. 	
1 September 2021 at 10am in the BMI Deadline for Send Out: 20 August 2021	Children's Trust to include: <ul style="list-style-type: none"> Youth Justice Strategic Plan Children in Care Independent Advocacy Service / Rights and Participation Service Missing Children 	Andrew Christie, Chair and Andy Couldrick, Chief Executive, Children's Trust
	Cllr Sharon Thompson, Cabinet Member for Vulnerable Children and Families	Suman McCartney, Cabinet Support Officer
	SEND	Kevin Crompton, Interim Director, Education & Skills and Pauline Maddison, Interim AD, SEND and Inclusion
13 October 2021 at 10am Online Deadline for Send Out: 4 October 2021	Cllr John Cotton, Cabinet Member for Social Inclusion, Community Safety and Equalities to include: <ul style="list-style-type: none"> Rise in hate crime, youth crime and knife crime. Engagement of young people and how they are supported in relation to climate, BLM and increase in racism, Palestine, Me too campaigns etc. 	Waqar Ahmed, AD, Community Safety and Resilience Marcia Wynter, Cabinet Support Officer
	SEND	Kevin Crompton, Interim Director, Education & Skills
	Home to School Transport (HTST) Update	Mary Jefferson, Head of Service, Home to School Transport, and Deborah Brooks, Transformation Director, Commissioning, Education and Skills
24 November 2021 at 10am in the BMI	SEND	Kevin Crompton, Interim Director, Education & Skills



Date & Time	Items	Officers / Attendees
Deadline for Send Out: 15 November 2021	Young People and Mental Health (to include Aquarius – children and young people substance use)	TBC Karl Beese, Commissioning Manager - Adult Public Health Services, and John Freeman, Commissioning Manager – Adult Social Care
	Youth Service	Ilgun Yusuf, Acting AD, Skills and Employability and, Soulla Yiasouma, Joint Head of Youth Service
12 January 2022 at 10am in the BMI Deadline for Send Out: 30 December 2021	Birmingham Safeguarding Children's Partnership Annual Update to include: FGM	Penny Thompson, Independent Chair, BSCP and Simon Cross, Business Manager
	SEND	Kevin Crompton, Interim Director, Education & Skills
	School Attainment and School Attendance TBC	Lisa Fraser, AD, Education and Early Years
	Integrated Transport Unit (ITU) TBC	Deborah Brooks, Transformation Director, Commissioning, Education and Skills, and Sonia Davidson-Grant, Programme Manager, Education & Skills
16 February 2021 at 10am in the BMI Deadline for Send Out: 7 February 2022	SEND	Kevin Crompton, Interim Director, Education & Skills
30 March 2022 at 10am in the BMI Deadline for Send Out: 21 March 2022	SEND	Kevin Crompton, Interim Director, Education & Skills
6 April 2022 at 10am in the BMI Deadline for Send Out: 28 March 2022	SEND	Kevin Crompton, Interim Director, Education & Skills



3 Items to be Programmed

- 3.1 The above bullet points are issues that were identified at the June 2021 meeting.
- 3.2 In addition to the above bullet points, Children's and Young People's health and wellbeing was identified. This is to be discussed with Co-ordinating Overview and Scrutiny Committee to ensure there is no duplication. However, the following could be joint piece of work with the Health and Adults Social Care O&S Committee regarding mental health due to the pandemic.
- The impact on children's and young people's mental health and how this is being supported.
 - To include an update on the development of the footprint as a response to the pandemic to provide support to children with mental health, emotional neglect, domestic abuse (early help hubs). Early Help: Nigel Harvey-Whitten, AD, Children's Services (Commissioning) & Richard Selwyn, Birmingham Children's Partnership have now left and the contact is Garath Symonds.
 - How children and young people and mainstream schools coped with the return to school and the resulting pressures (including missed education and anxiety regarding returning to school).
 - Forward Thinking Birmingham.
 - An update on Preparation for Adulthood which should include data that allows for comparison, tracking and monitoring (attended 20 January 2021).
 - Youth Justice.
- 3.3 Young People and Mental Health has been discussed previously by the former Learning, Culture and Physical Activity O&S Committee:

5 Sep 2018	<p>Forward Thinking Birmingham</p> <p>Erin Docherty Senior Nurse Lead, Forward Thinking Birmingham, Birmingham Women's and Children's NHS Foundation Trust</p> <p>The Birmingham School Health Advisory Service (BSHAS)</p> <p>Joanne Thurston, Chief Operating Officer and Karen Hansford, Head of Universal Children's Services 5-19, Birmingham Community Healthcare NHS Foundation Trust.</p>
14 Nov 2018	<p>Educational Psychology Service Birmingham</p> <p>Amanda Daniels, Principal Educational Psychologist.</p> <p>Visit to Pause, Digbeth</p> <p>Karen Woodfield, Area Manager, Pause, Forward Thinking Birmingham & Sandwell Beam and Leroy McConnell, Mental Health, Youth Work/Participation Lead, The Children's Society.</p>



6 Feb 2019	Anna Robinson, Birmingham Education Partnership (BEP) Mental Health/Emotional Wellbeing Lead and Sarah Finch, Assistant Head, Colmers Secondary School and Sixth Form.
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3.4 Councillor Alex Yip to send a draft TOR for Hunters Hill College.

4 Other Meetings

- Call in Meetings: None scheduled
- Petitions: None scheduled
- Petitions: None scheduled
- Councillor Call for Action Requests: None scheduled

5 Report to City Council / Pieces of Work

5.1 The Committee's Home to School Transport report was debated at City Council on 15th September 2020 and the following motion was agreed:

That the Executive provide an assessment of progress against the outcomes set out above, and the key areas listed in Section 7 in this report, to the Education & Children's Social Care Overview & Scrutiny Committee in March 2021.

That the Chief Executive at Birmingham City Council:

- a) Take steps to ensure that immediate changes will be made to the most pressing issues within the Travel Assist service, including [but not limited to] safeguarding of children, cancelled routes, guide changes, bus lateness, and telephone lines going unanswered;
- b) Commission an external and independent inquiry into the Full Travel Assist Service that fully addresses the concerns laid out by Parents, Carers, Schools and other users of the service as listed in section 7 and listed in paragraph number a.) above, by providing clear recommendations, lines of accountability together with an open and transparent timetable for sustainable improvement;
- c) Commission an external and independent investigation into the assurances that have been given to Members about the safety of the service and the status of improvements at meetings of Overview and Scrutiny, City Council and Audit Committee since January 2020

The investigations referred to in paragraphs b) & c) will report by 1 November 2020.

6 Forward Plan for Cabinet Decisions

6.1 The following decisions, extracted from the Cabinet Office Forward Plan of Decisions, are likely to be relevant to the Education and Children's Social Care O&S Committee's remit.



ID Number	Title	Proposed Date	Date of Decision
008943/2021	Birmingham Youth Justice Strategic Plan 2021/22	7 Sep 21	7 Sep 21
009043/2021	Proposed In-Year Variation to Admission Arrangements for Community and Voluntary Controlled Schools and the Co-Ordinated Scheme 2021/22 and 2022/23 and Approach to Fair Access Protocol	27 Jul 21	27 Jul 21
009054/2021	Skilts School conversion from Community School to Academy Status	27 Jul 21	27 Jul 21
009301/2021	Education and Skills Transformation Funding – Request for 2 years One-off Funding to Support Transformation Activity in the Education and Skills Directorate	12 Oct 21	



Health & Social Care O&S Committee: Work Programme 2021/22

Chair:	Cllr Mick Brown
Deputy Chair:	Cllr Safia Akhtar
Committee Members:	Debbie Clancy, Peter Fowler, Mohammed Idrees, Ziaul Islam, Rob Pocock and Paul Tilsley
Officer Support:	Scrutiny Officer: Gail Sadler (303 1901) / Emma Williamson (464 6870) Committee Manager: Errol Wilson (675 0955)

1 Meeting Schedule

Date	Agenda Item	Officer Contact / Attendees
15th June 2021 1000 hours Committee Room Via Microsoft Teams Report Deadline: 3 rd June	Work Programming Session	John Williams, Adult Social Care; Bal Kaur, Adult Social Care; Simon Furze/Adib Qassim, Citizen Involvement Team; Dr Justin Varney/Dr Marion Gibbon, Public Health; Maria Gavin, Adult Social Care; Andy Cave, Healthwatch.
Friday 23rd July 2021 1000 hours BMI Main Hall Report Deadline: 15th July	Appointment of Deputy Chair and membership of JHOSCs Public Health Update Update on the Reopening of Day Centres Q4 Adult Social Care Performance Monitoring Healthwatch Birmingham Annual Report	Julia Duke-Macrae, Consultant in Public Health John Williams, Assistant Director, Adult Social Care Maria Gavin, Assistant Director, Adult Social Care Andy Cave, CEO, Healthwatch Birmingham.



Date	Agenda Item	Officer Contact / Attendees
21st September 2021 1000 hours BMI Main Hall Report Deadline: 9 th September	Period Poverty and Raising Period Awareness - Tracking Report Adult Social Care Performance Monitoring Q1 Citizen Involvement Session: Delayed Transfers of Care/Early Intervention Programme	Dr Marion Gibbon, Assistant Director, Public Health. John Williams, Assistant Director, Adult Social Care Amanda Jones, Head of Service, (Operations & Partnerships); Andrew Marsh, Head of Service (Early Intervention); June Marshall, Citizen Involvement Manager.
19th October 2021 1000 hours BMI Main Hall Report Deadline: 7 th October	Forward Thinking Birmingham Infant Mortality – Tracking Report Flu Vaccination Uptake and Covid Booster Vaccination Update Access to Primary Care	Elaine Kirwan, Deputy Chief Nurse, Mental Health Services/FTB Councillor Paulette Hamilton, Cabinet Member for Health and Social Care / Dr Marion Gibbon, AD Public Health. Paul Sherriff / Lisa Maxfield, BSol CCG. Paul Sherriff / Lisa Maxfield / Michelle Williams, BSol CCG
16th November 2021 1000 hours BMI Main Hall Report Deadline: 4 th November	Cabinet Member for Health and Social Care – Adult Social Care Update Birmingham Substance Misuse Recovery System (CGL) Update on Preparation for Adulthood Citizen Involvement Session: Direct Payments	Councillor Paulette Hamilton, Cabinet Member for Health and Social Care; Professor Graeme Betts Karl Beese, Commissioning Manager, Adult Public Health Services, Mary Orhewere, Partnerships Insights & Prevention. John Williams, Assistant Director, Adult Social Care; Dionne McAndrew, Assistant Director, Birmingham Children's Trust; Caroline Naven, Head of Preparation for Adulthood & Vulnerable Adults. John Williams, Assistant Director, Adult Social Care; June Marshall, Citizen Involvement Manager; Andy Cave, Healthwatch Birmingham.



Date	Agenda Item	Officer Contact / Attendees
21st December 2021 1000 hours BMI Main Hall Report Deadline: 9 th December	Budget Consultation Integrated Care System Update: <ul style="list-style-type: none"> • 'Place' • West Birmingham Adult Social Care Performance Monitoring Q2	Professor Graeme Betts, Corporate Director for Adult Social Care Maria Gavin, Assistant Director, Adult Social Care.
25th January 2022 1000 hours BMI Main Hall Report Deadline: 13 th January	Health and Wellbeing Board Update Birmingham Safeguarding Adults Board Annual Report Health Inequalities in Birmingham:- <ul style="list-style-type: none"> • Creating a City without Inequality Forum: Health Inequalities Draft Action Plan • Healthwatch Birmingham Update on the evaluation of Preparation for Adulthood	Dr Justin Varney, Director of Public Health Cherry Dale, Independent Chair of the Birmingham Safeguarding Adults Board Councillor John Cotton, Cabinet Member for Social Inclusion, Community Safety & Equalities Andy Cave, CEO, Healthwatch Birmingham University of Warwick
15th February 2022 1000 hours BMI Main Hall Report Deadline: 3 rd February	Birmingham Sexual Health Services – Umbrella (UHB) Period Poverty and Raising Period Awareness – Tracking Report Neighbourhood Network Scheme	Karl Beese, Commissioning Manager, Adult Public Health Services, Dr Marion Gibbon, AD, Public Health. Dr Marion Gibbon / Jo Bradley, Public Health John Williams, Assistant Director, Adult Social Care.
29th March 2022 1000 hours BMI Main Hall Report Deadline: 17 th March	Cabinet Member for Health and Social Care - Public Health Update. Adult Social Care Performance Monitoring Q4	Councillor Paulette Hamilton, Cabinet Member for Health & Social Care; Dr Justin Varney, Director of Public Health. Maria Gavin, Assistant Director, Adult Social Care.



19th April 2022

1 000 hours

BMI Main Hall

Report Deadline: 7th April

2 Work to be programmed / Further work areas of interest

2.1 The following items could be scheduled into the work programme if members wish to investigate further:

- Plan for Day Opportunities – Informal meeting – John Williams.
- Weight Management – Dr Justin Varney
- Triple Zero Strategy – Outcome of Consultation – Dr Justin Varney
- Annual Review of the Adult Social Care Vision & Delivery Plan 2020-2024
- Redesigning support around out of hospital pathways – Bal Kaur
- BLACHIR Project - Black African and Caribbean Health Inequalities – Dr Justin Varney
- Health and Wellbeing Strategy – Dr Justin Varney
- Statistical Update on the Life Expectancy Data for the City – Dr Justin Varney
- Restoration and Recovery of Services – Managing Patient Waiting Lists – Andy Cave, Healthwatch Birmingham
- Access to NHS Dentistry – Andy Cave, Healthwatch Birmingham
- Feedback from Care Homes – Andy Cave, Healthwatch Birmingham
- Shared Lives – John Williams, AD, Adult Social Care.
- Mental Health and Wellbeing
 - Update on the Mental Health and Wellbeing of the Population Post-Covid – Dr Justin Varney
 - Access to Mental Health Services – Andy Cave, Healthwatch Birmingham.

3 Chair & Committee Visits

Date	Organisation	Contact



4 Inquiry

Title:	
Lead Member:	
Inquiry Members:	
Evidence Gathering:	
Drafting of Report:	
Report to Council:	

5 Councillor Call for Action requests

6 Forward Plan for Cabinet Decisions

The following decisions, extracted from the Cabinet Office Forward Plan of Decisions, are likely to be relevant to the Health and Social Care O&S Committee's remit. **Please note this is correct at the time of publication.**

Reference	Title	Portfolio	Proposed Date of Decision
005730/2018	Sport and Leisure Transformation – Wellbeing Service	Health and Social Care	12 Oct 21
009028/2021	Advocacy Services – Procurement Strategy	Health and Social Care	27 July 21
009220/2021	Draft Joint Birmingham Health and Wellbeing Board Strategy: Creating a Healthier City Framework	Health and Social Care	07 Sep 21
009221/2021	Refresh of the Transitions Strategy to Support Young People with Additional Needs for Later Life	Health and Social Care	07 Sep 21
009346/2021	Contract Extension Request for the Commissioning of Birmingham Carers Hub	Health and Social Care	12 Oct 21



7 Joint Birmingham & Sandwell Scrutiny Committee Work

Members	Cllrs Safia Akhtar, Mick Brown, Debbie Clancy, Ziaul Islam, Paul Tilsley.	
Meeting Date	Key Topics	Contacts
4 th November 2021 @ 2.00pm Sandwell	<p>JHOSC Terms of Reference</p> <p>Black Country Chronic Kidney Disease and Birmingham Fastrack</p> <p>Primary Care Networks in Sandwell and West Birmingham Update</p> <p>Status Report on Waiting Times for Elective Treatment</p> <p>Delivering Solid Tumour Oncology Cancer Services for Sandwell and West Birmingham (Briefing Note)</p> <p>Midland Metropolitan University Hospital Update (Briefing Note)</p>	<p>Kieran Caldwell, West Midlands Commissioning Unit, NHS England</p> <p>Carla Evans, Head of Primary Care, SWBCCG</p> <p>Richard Beeken, Interim Chief Executive, Sandwell and West Birmingham Hospitals NHS Trust.</p> <p>Kieran Caldwell, West Midlands Commissioning Unit, NHS England</p> <p>Richard Beeken, Interim Chief Executive, Sandwell and West Birmingham Hospitals NHS Trust.</p>
February 2021 @ 2.00pm Birmingham	<p>Midland Metropolitan University Hospital Update</p> <p>Provider Trust Collaboration Update</p>	<p>Richard Beeken, Interim Chief Executive, Sandwell and West Birmingham Hospitals NHS Trust.</p> <p>Richard Beeken, Interim Chief Executive, Sandwell and West Birmingham Hospitals NHS Trust.</p>
April 2022 @ 2.00pm Sandwell		



8 Joint Birmingham & Solihull Scrutiny Committee Work

Members	Cllrs Mick Brown, Peter Fowler, Mohammed Idrees, Rob Pocock, Paul Tilsley.	
Meeting Date	Key Topics	Contacts
10 th June 2021 2.00pm Birmingham Via Microsoft Teams Report Deadline: 2 nd June 2021	<ul style="list-style-type: none"> JHOSC Terms of Reference UHB NHS Trust's Performance during the Covid-19 Pandemic and Recovery of Services. Birmingham and Solihull System Operational Planning 2021/22 Birmingham and Solihull ICS Financial Planning 21/22 Post-COVID Syndrome ('Long COVID') Rehabilitation Goodrest Croft Surgery Closure 	<p>Jonathan Brotherton, Chief Operating Officer, UHB</p> <p>Harvir Lawrence; Lesa Kingham.</p> <p>Paul Athey, Chief Finance Officer, BSol CCG; David Melbourne, System Finance Lead</p> <p>Claire Underwood; Joanne Williams.</p> <p>Paul Sherriff; Michelle Williams.</p>
29 th September 2021 @ 6.00pm Solihull	<ul style="list-style-type: none"> NHS 111 First Update Birmingham and Solihull ICS Financial Planning 21/22 Update Access to Primary Care Update on Post-COVID Syndrome ('Long COVID') Rehabilitation 	<p>Helen Kelly, Associate Director of Integration (Urgent Care/Community), BSol CCG</p> <p>Paul Athey, Chief Finance Officer, BSol CCG; David Melbourne, System Finance Lead</p> <p>Paul Sherriff, BSol CCG; Andy Cave, CEO, Healthwatch Birmingham and Healthwatch Solihull.</p> <p>Jo Williams, CEO, The Royal Orthopaedic Hospital.</p>



<p>2nd December 2021 @ 2.00pm Birmingham</p>	<ul style="list-style-type: none"> • UHB NHS Foundation Trust – Staff Mental Health and Wellbeing Data • Birmingham and Solihull ICS Financial Planning Update 21/22 – H2 • ICS Update and the Role of Scrutiny • Update on Post-COVID Syndrome ('Long COVID') Rehabilitation • Phase 2, Musculoskeletal Redesign Programme 	<p>Lisa Stalley-Green, Chief Nurse, UHB.</p> <p>Paul Athey, Chief Finance Officer, BSol CCG; David Melbourne, System Finance Lead</p> <p>David Melbourne, System Finance Lead</p> <p>Jo Williams, CEO, The Royal Orthopaedic Hospital.</p> <p>Jo Williams, CEO, The Royal Orthopaedic Hospital.</p>
<p>March 2022 @ 6.00pm Solihull</p>		



Housing and Neighbourhoods O&S Committee: Work Programme 2021/22

Chair:	Councillor Penny Holbrook
Deputy Chair:	Councillor Marje Bridle
Committee Members:	Councillors Deirdre Alden, Roger Harmer, Mahmood Hussain, Mary Locke, Mike Sharpe and Ken Wood
Officer Support:	Scrutiny Team: Emma Williamson (464 6870) and Jayne Bowles (303 4810) Committee Manager: Mandeep Marwaha (303 5950)

1 Terms of Reference

To fulfil the functions of an Overview and Scrutiny Committee as they relate to any policies, services and activities concerning housing; waste management; neighbourhood management; parks and allotments; localisation; bereavement services and community safety.

This Committee shall be the Crime and Disorder Committee (Police and Justice Act 2006).

2 Meeting Schedule

Date	Item	Officer Contact / Attendees
17 June 2021 1400 hours Deadline for reports: 8 June	Localisation Update	Chris Jordan, AD, Neighbourhoods/Karen Cheney, Head of Service, Neighbourhood Development and Support Unit
	Work Programme Discussion	Emma Williamson/Jayne Bowles, Scrutiny Office
8 July 2021 1400 hours Deadline for reports: 29 June	Performance Monitoring	Mira Gola, Head of Business Improvement and Support
	Progress Report on Implementation: Reducing Fly-tipping Street Litter Bins	Jon Lawton, Cabinet Support Officer/Darren Share, AD, Street Scene



23 September 2021 1400 hours Deadline for reports: 14 September	Cabinet Member for Homes and Neighbourhoods	Marcia Wynter, Cabinet Support Officer
	Localisation Update	Chris Jordan, AD, Neighbourhoods/Karen Cheney, Head of Service, Neighbourhood Development and Support Unit
14 October 2021 1400 hours Deadline for reports: 5 October	Housing Repairs and Capital Investment	Julie Griffin, Managing Director of City Housing/John Jamieson, AD of City Housing Management/Louise Fletcher, Senior Service Manager
	Voids (process and turnaround times)	
	Tenant Engagement Review	
	Performance Monitoring	Mira Gola, Head of Business Improvement and Support
11 November 2021 1400 hours Deadline for reports: 2 November	Annual Report of the Birmingham Community Safety Partnership (to include update on PSPOs)	Marcia Wynter, Cabinet Support Officer/Waqar Ahmed, AD, Community Safety and Resilience
	CCTV Policy <i>TBC</i>	Marcia Wynter, Cabinet Support Officer
	Begging (numbers, causes and effects)	Marcia Wynter, Cabinet Support Officer/Waqar Ahmed, AD, Community Safety and Resilience
	Progress Report on Implementation: Reducing Fly-tipping	Jon Lawton, Cabinet Support Officer/Darren Share, AD, Street Scene
16 December 2021 1400 hours Deadline for reports: 7 December	Localisation Update	Chris Jordan, AD, Neighbourhoods/Karen Cheney, Head of Service, Neighbourhood Development and Support Unit
	Bereavement Services	Paul Lankester, AD, Regulation and Enforcement
	Resourcing of the PRS Team (Recruitment and Apprenticeship Scheme)	Paul Lankester, AD, Regulation and Enforcement
27 January 2022 1400 hours Deadline for reports: 18 January	Performance Monitoring	Mira Gola, Head of Business Improvement and Support



17 February 2022 1400 hours Deadline for reports: 8 February	Progress Report on Implementation: Reducing Fly-tipping	Jon Lawton, Cabinet Support Officer/Darren Share, AD, Street Scene
10 March 2022 1400 hours Deadline for reports: 1 March	Localisation Update	Chris Jordan, AD, Neighbourhoods/Karen Cheney, Head of Service, Neighbourhood Development and Support Unit
14 April 2022 1400 hours Deadline for reports: 5 April	Performance Monitoring	Mira Gola, Head of Business Improvement and Support

3 Items to be programmed

- 3.1 Housing Options Update
- 3.2 Update on Tower Blocks

4 Outstanding Tracking

Inquiry	Outstanding Recommendations
Reducing Fly-tipping	R01 and R05 (Regular updates to be scheduled on progress with activity in relation to all of the recommendations)

5 Other Meetings

Inquiry: Developing a Litter Bins Policy

23 September: Informal scoping session

Call in Meetings

None scheduled

Petitions

None scheduled

Councillor Call for Action requests

None scheduled



It is suggested that the Committee approves Thursday at 2.00pm as a suitable day and time each week for any additional meetings required to consider 'requests for call in' which may be lodged in respect of Executive decisions.

6 Forward Plan for Cabinet Decisions

The following decisions, extracted from the Cabinet Office Forward Plan of Decisions, are likely to be relevant to the Housing and Neighbourhoods O&S Committee's remit.

Cabinet Member for Homes and Neighbourhoods		
008858/2021	Working with the Private Sector to Deliver Housing Growth	09 Nov 21
008859/2021	Building Birmingham – Long Nuke Road Development	09 Nov 21
009232/2021	Update on Fire Safety in High Rise Buildings 2021 – Council Stock	09 Nov 21
008759/2021	Working in Partnership with the Alderson Trust	14 Dec 21
008915/2021	Druids Heath Regeneration	14 Dec 21
009088/2021	Using Off-site Manufacture to Accelerate Housing Delivery	14 Dec 21
009245/2021	Building New Homes at Langley	14 Dec 21
009258/2021	Private Sector Housing Strategy	14 Dec 21
009213/2021	BMHT Dawberry Fields Road, Passivhaus Development	18 Jan 22
Cabinet Member for Street Scene and Parks		
007349/2020	Waste Vehicle Replacement Programme	14 Dec 21
Leader		
009281/2021	Adoption of Perry Barr 2040: A Vision for Legacy Masterplan and endorsement of the Perry Barr 2040 Delivery Plan	14 Dec 21



Resources O&S Committee: Work Programme 2021/22

Chair	Councillor Mohammed Aikhlaq
Deputy Chair	Councillor Barbara Dring
Committee Members:	Councillors David Barrie, Meirion Jenkins, Majid Mahmood, Shafique Shah, Paul Tilsley and Lisa Trickett
Committee Support:	Scrutiny Team: Emma Williamson (464 6870) and Jayne Bowles (303 4810) Committee Manager: Mandeep Marwaha (303 5950)

1 Terms of Reference

To fulfil the functions of an Overview and Scrutiny Committee as they relate to any policies, services and activities concerning finance (including strategic finance, budget setting and financial monitoring); revenues and benefits; treasury management; council land use and property assets; human resources; contracting, commissioning and commercialisation.

2 Meeting Schedule

Date	Item	Officer contact
24 June 2021 1400 hours Informal Online Meeting Deadline for reports: 15 June 2021	Financial Outturn 2020/21	Rebecca Hellard, Interim Director of Council Management
	Implementation of the Council's Finance and HR Enterprise Resource Planning (ERP) System	Rebecca Hellard, Interim Director of Council Management/Peter Bishop, Director of Digital and Customer Services/James Couper, ERP Programme Director
	CityServe Update	Alison Jarrett, AD, Development and Commercial
22 July 2021 1400 hours Deadline for reports: 13 July 2021	Financial Monitoring 2021/22 - Quarter 1 / Month 3	Rebecca Hellard, Interim Director of Council Management
	ERP Update	Rebecca Hellard, Interim Director of Council Management/Peter Bishop, Director of Digital and Customer Services/James Couper, ERP Programme Director
	New Ways of Working	Peter Bishop, Director of Digital and Customer Services/Robin Burton, Programme Manager – New Ways of Working



9 September 2021 1400 hours Informal Online Meeting Deadline for reports: 31 August 2021	Financial Monitoring 2021/22 – Month 4	Rebecca Hellard, Interim Director of Council Management
	ERP Update	Rebecca Hellard, Interim Director of Council Management/Peter Bishop, Director of Digital and Customer Services/James Couper, ERP Programme Director
7 October 2021 1400 hours Deadline for reports: 28 September 2021	Financial Monitoring 2021/22 – Month 5	Rebecca Hellard, Interim Director of Council Management
	HR Update: <ul style="list-style-type: none"> • People Services Transformation Programme • Update on Interims & Consultants 	Tim Normanton, Acting AD, HR
25 November 2021 1400 hours Deadline for reports: 16 November 2021	Financial Monitoring 2021/22 – Quarter 2/Month 6	Rebecca Hellard, Interim Director of Council Management
	ERP Update	James Couper, ERP Programme Director
20 January 2022 1400 hours Deadline for reports: 11 January 2022	Financial Monitoring 2021/22 – Month 8	Rebecca Hellard, Interim Director of Council Management
	ERP Update	James Couper, ERP Programme Director
10 February 2022 1400 hours Deadline for reports: 1 February 2022	Financial Monitoring 2021/22 – Quarter 3/Month 9	Rebecca Hellard, Interim Director of Council Management
24 March 2022 1400 hours Deadline for reports: 15 March 2022	Financial Monitoring 2021/22 – Month 10	Rebecca Hellard, Interim Director of Council Management
	ERP Update	James Couper, ERP Programme Director
28 April 2022 1400 hours Deadline for reports: 19 April 2022		



4 Items to be programmed

- 4.1 Planned Procurement Activities Report to be a standing item on all meeting agendas
- 4.2 Long Term Debt Strategy
- 4.3 Capital Programme
- 4.4 Commonwealth Games – finance update

5 Other Meetings

Inquiry: Procurement and Contract Management

9 September 2021 Informal Session

Call-in

Petitions

None scheduled

Councillor Call for Action requests

None scheduled

6 Forward Plan for Cabinet Decisions

009010/2021	MTFP Refresh	12 Oct 21
009031/2022	Draft Financial Plan 2022-2026	08 Feb 22
Leader		
008303/2021	Asset Review – Multi-storey car park, Brunel Street, Birmingham	12 Oct 21
008894/2021	Sale of land at Lawson Street, Birmingham B4 7AT	12 Oct 21
007884/2020	Proposed Compulsory Purchase Order – Digbeth & Allison Street, Birmingham for the Beorma Quarter Development	09 Nov 21
008971/2021	Sale of 1 Lancaster Circus, City Centre	09 Nov 21
009034/2021	Financial Monitoring Report Quarter 2 2021/22	09 Nov 21
009239/2021	Disposal of Murdoch and Pitman, 153-161 Corporation St, Birmingham	09 Nov 21
009030/2022	Business Rates Income 2022/23	18 Jan 22
009035/2022	Financial Monitoring Report Quarter 3 2021/22	08 Feb 22

**Cabinet Member for Finance and Resources**

009141/2021	New build depot for the relocation of Montague Street and Redfern Road Depots (Atlas Works)	12 Oct 21
009320/2021	Social Value and Birmingham Business Charter for Social Responsibility Review	12 Oct 21
008907/2021	Gas and Power Procurement Strategy	09 Nov 21

Cabinet Member for Street Scene and Parks

007349/2020	Waste Vehicle Replacement Programme	14 Dec 21
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Cabinet Member for Transport and Environment

009037/2021	Highway Maintenance and Management PFI Contract	14 Dec 21
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Sustainability & Transport O&S Committee: Work Programme 2021/22

Chair:	Cllr Liz Clements
Deputy Chair:	Cllr Julie Johnson-White
Committee Members:	Cllrs Mick Brown, Zaker Choudhry, Mohammed Fazal, Eddie Freeman, Timothy Huxtable and Hendrina Quinnen.
Officer Support:	Ceri Saunders, Acting Group Overview & Scrutiny Manager (303 2786) Scrutiny Officer: Baseema Begum (303 1668) Committee Manager: Louisa Nisbett (303 9844)

1 Meeting Schedule

Date	What	Officer Contact / Attendees
9th June 2021 (informal) 1400 hours Online meeting Report Deadline: 1 st June	To discuss priorities for the 2021/22 work programme.	Scrutiny Office
7th July 2021 1400 hours BMI Main Hall Report Deadline: 28 th June	Cabinet Member for Transport & Environment – Annual Report & Priorities	Rose Horsfall, Cabinet Support Officer
22nd September 2021 (informal) 1400 hours Online meeting Report Deadline: 13 th Sept	Birmingham Tree Policy Inquiry – Tracking West Midlands Local Transport Plan Consultation E-scooters briefing	Simon Needle, Principal Arboriculturist David Harris and Alex Greatholder, Transport for West Midlands (TfWM) Ioanna Moscholidou and Kurt Sullivan Inclusive Growth Directorate



Date	What	Officer Contact / Attendees
20th October 2021 1400 hours BMI Main Hall Report Deadline: 11 th Oct	Restoring confidence in public transport	Transport for West Midlands, National Express West Midlands, West Midlands Trains
17th November 2021 1400 hours BMI Main Hall Report Deadline: 8 th Nov	Plastic Free Birmingham – Tracking Waste Disposal Procurement - update Disinvestment in fossil fuels – Follow up on Motion to City Council (TBC) Update on the implementation of the Climate Change Action Plan (TBC)	Cllr John O'Shea, Cabinet Member for Street Scene and Parks and Darren Share, Assistant Director, Street Scene and Parks Cllr John O'Shea, Cabinet Member for Street Scene and Parks Darren Share, Assistant Director, Street Scene and Parks Michelle Climer, Contracts Manager TBC TBC
15th December 2021 1400 hours BMI Main Hall Report Deadline: 6 th Dec	TBC	
19th January 2022 1400 hours BMI Main Hall Report Deadline: 10 th Jan	TBC	
16th February 2022 1400 hours BMI Main Hall Report Deadline: 7 th Feb	TBC	



Date	What	Officer Contact / Attendees
16th March 2022 1400 hours BMI Main Hall Report Deadline: 7 th March	Flood Risk Management Annual Report (TBC)	Kevin Hicks, Assistant Director, Highways & Infrastructure
18th May 2022 1400 hours BMI Main Hall Report Deadline: 9 th May	TBC	

2 Outstanding Tracking

Inquiry	Outstanding Recommendations	Last Tracking
Birmingham Tree Policy Inquiry	R01, R03, R06, R07, R08, R09, R10 & R11	November 2019
Plastic Free Birmingham	R01, R02, R05, R06 & R07	September 2020

3 Further work areas of interest/Work to be programmed

3.1 The following items could be scheduled into the work programme if members wish to investigate further:

- Improving the public realm to aid the cycling and walking offer and using the sustainability agenda to green-up areas including an update on the City of Nature Vision for Birmingham.
- DFT Active Travel Fund update including an update on e-scooters, West Midlands Bike Scheme, Places for People and Low Traffic Neighbourhoods (LTNs).
- Commonwealth Games (CWG) Sustainability Pledge (TBC)
- Update on the progress made with the development of the Clean Air Strategy (TBC)
- Car Free School Streets Pilot Scheme – A review of the pilot completed in March 2021 and future proposals
- The West Midlands Combined Authority Transport Delivery Committee's work on Bus Strategy.
- An update on the status of the Highways Management & Maintenance PFI contract and future proposals following the appointment of Kier in April 2020 for an interim period.



- Environmental, Public Open Space and Transport Issues within City Council Masterplans (i.e. Smithfield) and Urban Regeneration Frameworks.
- To continue to receive regular updates on the Waste Disposal Procurement Process from Cllr O'Shea, Cabinet Member for Street Scene and Parks.
- Clean Air Zone – Operational update (TBC)
- Public Highway issues: Parking/Grass verges/pavement parking – (information from previous sessions to be circulated to members when available).

4 Other Meetings

Call in Meetings

*None
scheduled*

Petitions

*None
scheduled*

Councillor Call for Action requests

*None
scheduled*

It is suggested that the Committee approve Wednesday at 1400 hours as a suitable day and time each week for any additional meetings required to consider 'requests for call in' which may be lodged in respect of Executive decisions.

Contact Officers

Ceri Saunders, Acting Group Overview and Scrutiny Manager, ceri.saunders@birmingham.gov.uk – 0121 303 2786

Baseema Begum, Research & Policy Officer, baseema.begum@birmingham.gov.uk – 0121 303 1668

5 Forward Plan for Cabinet Decisions

The following decisions, extracted from the Cabinet Office Forward Plan of Decisions, are likely to be relevant to the Sustainability & Transport O&S Committee's remit. **Please note this is correct at the time of publication. Highlighted rows show a change to the previously listed cabinet proposed date.**



Reference	Title	Portfolio	Proposed Date of Decision
008947/2021	Birmingham Transport Plan	Transport & Environment	12 Oct 2021
009114/2021	Approval of Route to Zero Next Stage Business Case	Transport & Environment	12 Oct 2021
008314/2021	Adoption of Parking Supplementary Planning Document	Leader	09 Nov 2021
009059/2021	Adoption of the Development Management in Birmingham (DMB) Development Plan Document	Leader	09 Nov 2021
009251/2021	Outline Business Case for the Creation of an Integrated Transport Unit	Leader	09 Nov 2021
009090/2021	Adoption of the City-wide Electric Vehicle (EV) Charge Point Strategy	Transport & Environment	09 Nov 2021
009246/2021	Highway Network Extent	Transport & Environment	09 Nov 2021
007686/2020	Historic Environment Supplementary Planning Document	Leader	14 Dec 2021
009281/2021	Adoption of Perry Barr 2040: A Vision for Legacy Masterplan and endorsement of the Perry Barr 2040 Delivery Plan	Leader	14 Dec 2021
009068/2021	Paradise Circus Update	Leader	14 Dec 2021
007349/2020	Waste Vehicle Replacement Programme	Street Scene & Parks	14 Dec 2021
008192/2021	Contribution to Decarbonising Construction of HS2 - Approval to accept Grant and Full Business Case	Transport & Environment	14 Dec 2021
008531/2021	Highways and Infrastructure: Footway Crossings Policy and Information for Applicants	Transport & Environment	14 Dec 2021
008863/2021	Metro Centenary Square Extension – GBSLEP EZ additional funding	Transport & Environment	14 Dec 2021
009037/2021	Highway Maintenance and Management PFI Contract	Transport & Environment	14 Dec 2021
009086/2021	BCC Streetworks Permit Scheme	Transport & Environment	14 Dec 2021
009142/2021	A457 Dudley Road Improvement Scheme – Revised Main Scheme Full Business Case	Transport & Environment	14 Dec 2021
009249/2021	Street Naming and Numbering Policy Revision	Transport & Environment	14 Dec 2021
008965/2021	Renewal of Building Energy Management Systems	Leader	18 Jan 2022
005048/2018	Moor Street Queensway Public Realm Improvements Outline Business Case	Transport & Environment	18 Jan 2022
009406/2022	Active Travel Fund Tranche 2 - Package 2: Kings Heath Low Traffic Neighbourhood Full Business Case	Transport & Environment	18 Jan 2022



009445/2022	City Centre Public Realm Improvement Scheme (CCPR) Full Business Case (FBC) phase 2	Transport & Environment	18 Jan 2022
009408/2022	25 Year City of Nature Delivery Framework	Leader	08 Feb 2022
009031/2022	DRAFT FINANCIAL PLAN 2022-2026	n/a	08 Feb 2022

