

HEALTH AND SOCIAL CARE OVERVIEW & SCRUTINY COMMITTEE

16TH JULY 2019

REVIEW OF IN-HOUSE ENABLEMENT SERVICE

DRAFT SCOPING PAPER/TERMS OF REFERENCE

Background

Over the past two years there has been a lengthy and controversial debate regarding proposed changes to the BCC Enablement homecare service.

In July 2018 Cabinet approved a business case for the reorganisation and improvement of the Enablement homecare service.

Following an extensive dispute and protracted negotiations with trades unions a revised proposal for delivering the business case was recommended in January 2019.

The decision to implement the revised proposal was subject to call-in by the Health & Social Care Overview & Scrutiny Committee in February 2019.

Subsequently in a report to Cabinet on 22nd May 2019 which outlined the agreement reached following consultation with trades unions on proposed changes to the in-house Enablement Service, the points made by the O&S Committee were accepted and the proposed business case to redesign the BCC Enablement service was withdrawn.

A recommendation of that report was as stated below:

- 1.1 To agree that a review of enablement provision in BCC should be commissioned, led by Overview and Scrutiny and/or an independent party.

This paper sets out a proposal for implementing this recommendation.

Draft Terms of Reference

Approach

Following discussion between the Cabinet Member for Health & Social Care and Chair of the Health & Social Care Overview & Scrutiny Committee the approach set out below has been agreed:

- For openness and transparency the review will be conducted in full committee and live streamed for public viewing.

- Evidence gathering will be held over two sessions, the first on 13th August 2019 and the second on 3rd September 2019 to review information on and future options for the current in-house Enablement Service in the context of the new model for Enablement provision agreed in the Cabinet paper of 22 May 2019.
- The findings will be presented in a draft report to the Health & Social Care Overview & Scrutiny Committee on the 15th October 2019.
- Once agreed by the O&S Committee, the report will be sent to the Cabinet Member for Health & Social Care with a view to informing any decisions to be made by Cabinet about options for the future of the in-house Enablement service.
- The O&S Committee will be supported by an independent critical friend, Ian James, the Local Government Association Health and Care Improvement Lead for the West Midlands Region.
- Baseline data to be prepared by officers.

Scope

The review will focus on the future options for the current in-house Enablement (homecare) service following Cabinet approval for the in-house service to undertake prevention work alongside the delivery of home care.

The review of the in-house Enablement service will be set in the wider context of the move towards an Integrated Care System and the early intervention workstream of the Birmingham Older People's Programme and the new integrated community team to support older people to be independent in their own homes, being commissioned by the Birmingham and Solihull Clinical Commissioning Group. However the new integrated community team is out of scope of the review.

Areas of focus

The review will provide an independent view on the current and prospective future in-house service within the context of the Cabinet report dated 22nd May 2019 which describes a future service that includes a focus on prevention.

For clarity, the decision taken on 22nd May 2019 is not being re-opened.

The review will focus on exploring the viable options for the new in-house service model, which includes a focus on prevention, in the context of the new model, and what the key issues are which need to be resolved in coming to a decision about options for the future of the service.

The review will:

- incorporate available evidence, information and analysis on the performance and effectiveness of the current in-house enablement service and the impact on the delivery of the service;
- assess the value for money and quality of the in-house enablement service at present comparative to the potential future state which includes a focus on prevention
- explore options for how the new in-house service model, with a focus on prevention, can work in a complementary way with the Early Intervention Service being piloted by the Birmingham Older Peoples Programme to deliver an improved integrated health and care offer to older people and improve outcomes for older people in Birmingham.

Key questions will include:

- What are the key issues to be resolved before reaching a decision about the potentially viable future options for the current in-house Enablement / home care service?
- What impact will current working practices including rota arrangements and flexible working on future options?
- What do we want the service to look like in 2021/22 at the end of the current business planning cycle?
- What are the options for the new in-house service model?
- Have some potential options already been considered and if so, can the review group see them?
- What are the financial implications and comparative costs of the various options?
- How would any proposed option link to other preventative initiatives such as the Neighbourhood Network Schemes?
- How can the in-house enablement / home care service play a complementary role, focussed on prevention, within the wider enablement service?
- How can the BCC enablement / home care service be embedded in and support the three conversations adult social work model?
- Is it a viable option for the BCC enablement / home care service to be linked with constituency teams to deliver a range of community social care activity?
- How does any proposed model link to current NHS initiatives around, for example, social prescribing?
- Are there any models of best practice from elsewhere which can be explored?

Outcome

Establish the key issues which need to be resolved when considering the future of the in-house Enablement / home care service in order to ensure that the in-house

service works in a complementary way with the early intervention workstream of the Birmingham Older Peoples Programme to deliver a new health and care offer with improved outcomes for the older people of Birmingham.

Councillor Rob Pocock

Chairman of the Health & Social Care Overview & Scrutiny Committee