## **PUBLIC REPORT**

Report to:	Licensing Sub Committee C
Report of:	Acting Director of Regulation &
	Enforcement
Date of Meeting:	Wednesday 23 <sup>rd</sup> November 2016
Subject:	Licensing Act 2003
_	Premises Licence – Review
Premises:	Zara's Bar, 80 Broad Street, Birmingham, B15 1AU
Ward affected:	Ladywood
Contact Officer:	David Kennedy, Principal Licensing Officer,
	0121 303 9896, licensing@birmingham.gov.uk

## 1. Purpose of report:

To consider an application to review a Premises Licence.

## 2. Recommendation:

To consider and determine the review application.

## 3. Brief Summary of Report:

Review application received on  $30^{th}$  September 2016 from Councillor Gareth Moore in respect of Zara's Bar, 80 Broad Street, Birmingham, B15 1AU.

A representation has been received Environmental Health, as a responsible authority.

## 4. Compliance Issues:

## 4.1 Consistency with relevant Council Policies, Plans or Strategies:

The report complies with the City Council's Statement of Licensing Policy and the Council's Corporate Plan to improve the standard of all licensed persons, premises and vehicles in the City.

## 5. Relevant background/chronology of key events:

Councillor Gareth Moore applied on 30<sup>th</sup> September 2016 for a review of the Premises Licence under Section 51 of the Licensing Act 2003 for Zara's Bar, 80 Broad Street, Birmingham, B15 1AU.

Representations have been received from Environmental Health, as a responsible authority, and from other persons. See Appendices 1 & 2.

Review application is attached, see Appendix 3.

Conditions have been agreed with Councillor Gareth Moore, Environmental Health and the premises licence holder, which are attached at Appendix 4.

The Premises Licence is attached at Appendix 5.

Site location plans are attached at Appendix 6.

When carrying out its licensing functions, a licensing authority must have regard to Birmingham City Council's Statement of Licensing Policy and the Guidance issued by the Secretary of State under s182 of the Licensing Act 2003.

The Licensing Authority is also required to take such steps as it considers appropriate for the promotion of the licensing objectives, which are: -

- a. The prevention of crime and disorder;
- b. Public safety;
- c. The prevention of public nuisance; and
- d. The protection of children from harm.

## 6. List of background documents:

Copy of the representations as detailed in Appendices 1 & 2

Review Application Form, Appendix 3

Conditions agreed with Councillor Gareth Moore and Environmental Health, Appendix 4

Copy of Premises Licence, Appendix 5

Site Location Plans, Appendix 6

## 7. Options available

Modify the conditions of Licence

Exclude a Licensable activity from the scope of the Licence

Remove the Designated Premises Supervisor

Suspend the Licence for a period not exceeding 3 months

Revoke the Licence

No Action

Where the authority takes a step to modify conditions or exclude a licensable activity, it may provide that the modification or exclusion is to have effect for only such period (not exceeding three months) as it may specify.



## Formal representation on behalf of Environmental Health: Section 51 review for a premises licence Zara's Bar, 80 Broad Street, Birmingham, B15 1AU

#### Recommendation

This report recommends conditions to be added to the premises licence.

#### Introduction

I am Russell Davey, Environmental Health Officer, employed by Birmingham City Council (the "BCC"). I am acting as a representative of Environmental Health, having being advised by the City Council's Licensing Section that Cllr Gareth Moore had requested a review of Zara's Bar's licence. As part of the review of the above premises, I am formally raising representation from Environmental Health under the duty for the promotion of the prevention of public nuisance and the prevention of crime and disorder.

#### **Background**

The matters referred to in this document are around the levels of fly-posting in the city which are associated and/or commissioned by Zara's Bar; and to which they gain free advertising and/or pecuniary advantage by this activity. Flyposting is a public nuisance and illegal and therefore a crime.

There is no formal definition of fly-posting, it is a colloquialism for illegal adverts and may consist of the display of advertising material on buildings and street furniture without the consent of the owner. This is contrary to the provisions of the Town and Country Planning Act 1990, the Town and Country Planning (Control of Advertisements) (England) Regulations 2007 and the Highways Act 1980.

BCC has had ongoing issues with regards to flyposting for events at Zara's Bar, 80 Broad Street, Birmingham, B15 1AU. At all times the premises licence holder has been Five Rivers 2 UK Ltd.

The City Council have written to the premises licence holder, Five Rivers 2 UK Ltd, advising of their concerns about illegal advertising. Despite this illegal advertising has continued for events at Zara's Bar.

### History of flyposting associated with Zara's Bar

In June and July 2016 the City Council's Highways PFI Contractor, AMEY, identified illegal advertisements affixed to street furniture for an event called "Club RNB", Launching Sunday 5<sup>th</sup> June, Every Sunday, Zaras, 80 Broad Street." On or around the same time the City Council's Pest Control Department removed 42 posters from City Council street furniture relating to the same event. A photograph illustrating the poster is shown in Appendix 1.

On 15<sup>th</sup> July 2016 being in receipt of evidence of illegal advertising for a further event at Zara's Bar called "Vibe", Environmental Health wrote to Five Rivers 2 UK Ltd advising the company of the illegal advertising. The letter warned the company that this activity was illegal and requested that the company took immediate steps to prevent the illegal advertising. The letter advised that should illegal advertising continue then Environmental Health would be minded to consider both criminal and civil proceedings and may seek a review of the company's premises licence. A copy of this letter is show in Appendix 2. No response has been received in relation to this letter.

On the 25<sup>th</sup> July 2016 the City Council's Highways PFI contractor, AMEY, identified further illegal advertisements for the "Vibe" event. A photograph illustrating this poster is shown in Appendix 3. On 28<sup>th</sup> July 2016 Environmental Health evidenced the same advertisement affixed to street furniture in Bristol Street.

## Problems with flyposting

Flyposting is illegal. Flyposting also makes an area appear run down, feel uncared for and even threatening. In November 2001, Camden Council commissioned MORI to determine how people felt about the quality of their street environment. One in ten respondents indicated that fly-posting made them feel uncomfortable, long with issues such as a lack of Police, graffiti and illegal street trading. Flyposting, in particular placarding, also affects sight lines for drivers and pedestrians using the highway. Concern about fly-posting also scored more highly than concern about young people hanging around; gangs; drug use; stealing; drunks; muggers or traffic (source Keep Britain Tidy). Flyposting is also shown to have a domino effect, causing similar businesses to follow suit and advertise their events in an attempt not to lose business to the first offending premises.

The removal of illegal advertising puts an additional financial burden on BCC. Flyposting can have a severe effect on the "Local Environmental Quality" as illegal advertisements are often left in-situ after the event or promotion has ended leading to a litter problem and making an area look run down. This can lead to an increased perception of crime by residents and visitors.

Posters put up by way of plastic ties on one side of a lamppost tend to be fewer in number as they are more expensive to produce. This modus operandi of advertising is problematic to remove and often results in the cable ties being left behind long after the posters have been removed. Cardboard advertisements are cheaper to produce and as a result tend to be printed in significantly higher volumes. Posters are usually displayed by stapling them back to back around street furniture. Due to the volumes of posters produced; this form of illegal advertising is more prolific and tends to be concentrated around major traffic junctions where a large proportion of street furniture can be affected. As a result, one company's advertisements can have a significant detrimental impact on the appearance of the street scene. Where cardboard posters are left in situ for any time, they quickly start to degrade making their removal more difficult.

#### Statement of Licensing Policy 2015

As part of the 2015 review of BCC's Statement of Licencing Policy, the section on flyposting has been re-written and now explicitly outlines premises licence holders responsibilities in controlling illegal advertising. It also advises about good practice in controlling illegal advertising. An extract from the 2015 Statement of Licensing Policy is shown below:

## "20.7 Fly posting and Promotional Material

20.7.1 As a leading entertainment centre Birmingham often faces the widespread problem of illegal or nuisance fly posting, and littering from promotional material. This can have an impact on the prevention of public nuisance objective and prevention of crime and disorder objective within the Licensing Act 2003.

## "20.7 Fly posting and Promotional Material

- 20.7.1 As a leading entertainment centre Birmingham often faces the widespread problem of illegal or nuisance fly posting, and littering from promotional material. This can have an impact on the prevention of public nuisance objective and prevention of crime and disorder objective within the Licensing Act 2003.
- 20.7.2 Existing legislation seeks to address this problem; however, it often proves ineffective in preventing this type of nuisance advertising. The Council is also concerned that some licence holders leave the advertising of regulated entertainment to events promoters and then use this to argue that they are not responsible for any illegal fly posting which occurs.
- 20.7.3 The Council expects responsible licence holders to ensure the licensing objectives are properly promoted when advertising regulated entertainment at their premises. For this reason it considers licence holders should outline in their operating schedules the steps to be taken to make sure that advertising of licensable activities does not cause nuisance or give rise to crime and disorder.

20.7.4 Where they are engaged, Premises Licence Holders are encouraged to have explicit agreements or contracts with named individuals or companies used to promote events to address the issue of fly posting and littering from promotional material: and to maintain a register of individuals and companies contracted with, for inspection by any Responsible Authority or Authorised Officer on request. Where appropriate, and where consistent with the applicant's operating schedule the Council will impose conditions to this effect when its discretion to do so has been engaged."

## Prevention of Public Nuisance

Local Authorities are responsible for enforcing provisions around illegal advertisements and have to remove flyposting from public land and city council street furniture as they are "the owners". Attempts have also been made by BCC to work with the owners of private property to help maintain and improve local environmental quality which often comes at a cost to the land owner. As part of this work attempts have been made to engage with licenced premises to reduce the amount of illegal flyposting that is taking place in the City and particularly with regards to Zara's Bar.

Clearly, as can be seen from the chronology provided, the premises licence holder has made no attempts to control flyposting as part of the prevention of public nuisance licensing objective but instead has contributed to a reduction of the living and working amenity of those working and residing in the area of the licensed premises as recognised in paragraph 2.15 of the Home Office Guidance issued under s.182 of LA 2013:

Public nuisance is given a statutory meaning in many pieces of legislation. It is however not narrowly defined in the 2003 Act and retains its broad common law meaning. It may include in appropriate circumstances the reduction of the living and working amenity and environment of other persons living and working in the area of the licensed premises.

In addition, flyposting is an illegal and therefore it is unreasonable for Zara's Bar to have not undertaken any meaningful works to prevent the repetition of the offence of illegal advertising in the City.

Environmental Health requests, that where the Licensing Sub Committee considers it appropriate and its discretion is engaged, the following conditions relating to the control of fly posting are inserted into the licence. This will ensure that venue clearly prohibits all fly posting in their contract terms with others; and will overtly advise the premises licence holder on their duty to prevent public nuisance and reduce crime associated with the running of the business.

## **Recommended Conditions**

- 1. The Premises Licence Holder shall ensure that their premises are not in any way promoted by the use of illegal fly-posting or unauthorised advertisements attached to street furniture.
- 2. The Premises Licence Holder shall ensure that agreements/contracts with promoters for the use of their premises or for events to be held at their premises prohibit the use of illegal fly-posting and/or advertisements attached to street furniture, and shall take all steps reasonable to enforce such agreement/contract terms. The Premises License Holder shall maintain a register of individuals and companies contracted with, for inspection by any Responsible Authority on request.
- 3. The Premises Licence Holder shall take all reasonable precautions and exercise all due diligence to ensure that no person/company promoting or providing entertainment on the premises, nor any person acting on behalf of any promoters, shall display in an unlawful manner advertisements promoting the entertainment or the premises, in particular:
  - a) no display of advertisements should take place on street furniture;
  - b) no display of advertisements should take place on premises or structures placed on, over, in or adjacent to the highway, unless the licensee has first obtained the written consent of the owner of the premises or structure. Such consent shall be shown to the Environmental Health on request.
- 4. The Premises Licence Holder shall remove any unlawful advertisements of events at their premises where they become aware of them or they are advised by Birmingham City Council of an illegal advertisement being displayed. Such removal shall take place immediately within 48 hrs of receiving the said notice.

I confirm this is the formal response by Environmental Health as a responsible authority. It has been agreed with the Head of Environmental Health.

Lead Officer or review:

Signed

Russell Davey, Environmental Health Officer,

Appendix 1





Reference: WK/008366717

Date: 15th July 2016

Five Rivers 2 Uk Ltd 354 Hagley Road Pedmore Stourbridge DY9 0QY

Dear Sir/Madam

Illegal advertising – Zaras Bar, 80 Broad Street, Birmingham Highways Act 1980, Section 132 Regulation 30, Town and Country Planning (Control of Advartisements) (England) Regulations 2007 Section 224 - Town and Country Planning Act 1990 Section 51, Licensing Act 2003

I am writing to inform you that illegal advertisements relating to an event at your business/premises have been erected and displayed at various locations around the City.

These adverts (signs, placards and posters fixed on and around the highway) contravene the above legislation. I would request that you take immediate steps to ensure that the activity is stopped and that any existing advertisements are removed. In controlling the illegal activity I trust that you will also take steps to instruct any hirers of your business/premises or agents/promoters that act on your behalf.

In the first instance, I would advise that the purpose of this letter is to give a fair and unambiguous warning to businesses that illegal advertisements, in any form or location, will not be tolerated. However, I must notify you that if the illegal advertising practice continues we will in all likelihood take the following steps against you:

- Remove all illegally displayed advertisements fixed on or around the highway. Where we do this we will undertake to recover all removal costs from you through civil debt recovery proceedings. You should be aware that the current removal cost is £52.60 for each and every individual advertisement removed by us.
- Institute criminal proceedings against you in the Magistrates Court. On conviction in the Magistrates Court this may lead to a fine of £2,500 per advertisements and a daily charge of up £250 per day during which the advertisements remain in place after conviction.
- Apply for a review of your premises licence.

I look forward to your full co-operation in ensuring that the problem is resolved and should you wish to discuss this letter further please contact me directly. If you are

Russell Davey

Russell Davey Environmental Health Revigentation & Enforcement PO Box 16978 Birmingham 92 2AX The Place Directorate

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unclear as to the potential implications of allowing the illegal advertising practice to continue I would strongly advise that you seek legal advice.

Yours faithfully

, ,

Russell Davey



JRH/JW/1063661/1

17 October 2016

Birmingham City Council Licensing Section PO Box 17013 Birmingham B6 9ES

# BCC WILKIN Chapman IIP REGULATION & ENFORCEMENT solicitors

LICENSING SECTION

DATE RECEIVED

1 9 OCT 2016

REF NO.....

P.O. Box 16 Town Hall Square Grimsby DN31 1HE

By post and email - licensing@birmingham.gov.uk

Dear Sirs

## REVIEW OF PREMISES LICENCE ZARA'S BAR, 80 BROAD STREET, BIRMINGHAM B15 1AU

We write on behalf of our client, Cumberland House Hotel Birmingham Limited, who is the proprietor and operator of the Hampton by Hilton Birmingham Broad Street, 200 Broad Street, Birmingham B15 1SU.

On 29 September 2016 an application for review of the Premises Licence in respect of Zara's Bar was applied for by Councillor Gareth Moore.

Please accept this letter as a representation by our client to the review.

The grounds upon which our client submits a representation are as follows:-

- 1. The prevention of public nuisance
- 2. Public safety
- 3. The prevention of crime and disorder

The Hampton by Hilton has operated as a hotel at this location for four years and comprises 285 bedrooms over 17 floors (floors 4-17) as well as providing other facilities including a gymnasium and a bar. It caters for a diverse mix of guests from both the UK and abroad including families, business and leisure visitors, in particular business guests visiting the city for conferences as well as general business. The age range of hotel customers is also wide ranging from children to the elderly. The bar area is retailed for the sale of alcohol daily from 08.00 to 02.00 hours the following morning. In reality the majority of the trade is for hotel residents for whom the licence is 24/7.

As will be seen from the attached Google Maps image (GM1), the hotel is located directly opposite Zara's Bar (GM2).

As a brand, Hampton by Hilton offers a 100% satisfaction guarantee. This is a genuine guarantee, such that if patrons do not enjoy a good night's sleep they obtain a refund of their accommodation costs. Such claimants and payments made under this scheme are centrally monitored and, due to the activities of the customers of Zara's Bar and the levels of disturbance emanating from the premises, my client has made refund payments to patrons of the hotel.

INVESTORS IN PEOPLE



Examples of the general late night disturbance include:-

- 1. Loud music played from inside the bar which is audible inside the hotel.
- 2. Announcements being made by the DJ throughout the evening both during between tracks being clearly audible inside the bedrooms of the hotel.
- 3. Disturbance caused by external speakers playing music in the external seating/smoking area at the front of the bar.
- 4. Customers shouting and making loud noises etc as they use the external seating area.
- 5. Customers shouting and making loud noises etc as they enter and leave the premises.
- 6. Noise from customers queuing outside the venue, together with disorder.
- 7. Altercations between door supervisor and members of the public leading to physical assaults.
- 8. Altercations between customers outside the premises.
- 9. Poor security management including failure to manage crowds/queues.
- 10. No adequate disposal of patrons later in the evening and at closing time.

It would appear that any existing controls to limit noise and disturbance caused by customers of Zara's Bar, particularly late at night, are inadequate.

It would also appear that existing conditions on the Premises Licence in relation to noise are not being complied with.

The existing operation, for the reasons outlined above – are a source of public nuisance to our client and their customers and as a result it is sought that the permitted hours for all licensable activities are limited to 02.00 hours.

Full details of the complaints records of our client will be disclosed in advance of the hearing together with a summary of the payments made to customers who have had their sleep interrupted through the operation of Zara's Bar.

Additional evidence in relation to noise nuisance shall also be provided.

We look forward to hearing from you soon with regards details of the hearing date.

Yours faithfully

WILKIN CHAPMAN LLP Jonathan Tyldon Segiot Solicitor

Enc./ Google Earth Maps (GM1) and (GM2)

## Google Maps Broad St

(GM1)



Image capture: Jun 2016 © 2016 Google

Birmingham, England Street View - Jun 2016



Page 1 of 1

(GM2)



Birmingham, England Street View - Jun 2016 Birmingham City Council, Licensing Section, P.O.Box 17013, Birmingham, B6 9ES

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

## PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guide If you are completing this form by hand please we that your answers are inside the boxes and written You may wish to keep a copy of the completed for	rite legibly in 1 in black ink.	n block capitals. In all cases ensure t. Use additional sheets if necessary.
I GARETH MOORE		
(Insert name of applicant) apply for the review of a premises licence under premises certificate under section 87 of the Lic Part 1 below (delete as applicable)	er section 51	/ apply for the review of a club 2003 for the premises described in
Part 1 – Premises or club premises details		
Postal address of premises or, if none, ordnance	e survey ma	p reference or description
ZARA'S		
80 BROAD STREET		
<b>\$</b>		
Post town	Post code (i	if known)
BIRMINGHAM	BIS	IAU
Name of premises licence holder or club holdin		sises certificate (if known)
N	autificate (if)	Iva aven)
Number of premises licence or club premises c	ertilicate (ii )	known)
Part 2 - Applicant details		
I am		Please tick ✓ yes
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2) a responsible authority (please complete (C) be	low)	
3) a member of the club to which this application (please complete (A) below)	relates	

(A) DETAILS OF	INDIVIDUAL AP	PLICANI	(1111 III as abbite	aule)	
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E-mail address (optional)				_	•
(B) DETAILS OF	F OTHER APPLIC	CANT			
Name and address	····			<del></del> -	
Telephone number	(if any)				
E-mail address (or	otional)				

(C) DETAILS OF RESPONSIBLE AUTHOR	ITY APPLICANT
Name and address	
Telephone number (if any)	
E-mail address (optional)	
This application to review relates to the followi	ng licensing objective(s)
	Please tick one or more boxes ✓
the prevention of crime and disorder     public safety	
3) the prevention of public nuisance 4) the protection of children from harm	<b>X</b>
4) the brokenou or contenen nour menu	<b>—</b>

Please state the ground(s) for review (please read guidance note 2)

This review is submitted as the premises in question are operating in breach of the Licensing Objectives for Public Safety and Prevention of Public Nuisance, as well as the Council's Statement of Licensing Policy.

The premises are associated with and has permitted fly-posting to take place within the City of Birmingham, promoting events which have taken place at the premises. This fly-posting has taken place at various locations around the City, with posters being attached to railings, traffic lights and other street furniture to promote events. This has happened on at least two occasions.

Fly-posting is a major problem for the Council, for not only is it a visual nuisance, but has cost associated with it for the removal of the placards. The placards often remain in place for a long period of time, including after the event which they were advertising, adding to this visual nuisance. The prevalence of such posters at traffic junctions and on pedestrian crossings creates a public safety concern, as this can cause a distraction and obscure pedestrians or other vehicles. This has also made photographing the placards difficult due to them not being easily accessible. These safety concerns are supported by Amey, the Council's highways maintenance contractor who have made the following statement:

"Unauthorised attachments (such as placards and advertising on lighting columns or guardrails) are a serious safety issue as they can obstruct sight lines for both vehicles and pedestrians, particularly at busy road junctions. Additionally these attachments distract drivers and can cause them to slow down or even stop to read them which presents a significant road safety risk.

Amey are proactively working with Birmingham City Council Environmental Enforcement Team as part of the Cleaner Streets initiative to try to stop this illegal activity." Eddie Fellows, Highway Network Director – Amey

Included is statistical information showing the extent of the fly-posting problem in Birmingham, which has increased in recent years, and also how many wards across the City are not meeting the Council's target. These premises, by permitted fly-posting to take place, are contributing to this problem on a regular basis.

Appendix 1 is information provided by Amey showing the number of placards that have been removed by ward between January 2014 and June 2016.

Appendix 2 is the 2015/2016 street cleansing data from Birmingham City Council, which includes a section on fly-posting and provides a breakdown by Ward. This information is from 31<sup>st</sup> May 2016.

The Council's Statement of Licensing Policy makes it clear what is expected from licensed premises at 20.7 in relation to Fly-posting:

## Fly posting and Promotional Material

20.7.1 As a leading entertainment centre Birmingham often faces the widespread problem of illegal or nuisance fly posting, and littering from promotional material. This can have an impact on the prevention of public nuisance objective and the prevention of crime and disorder objective within the Licensing Act 2003.

20.7.2 Existing legislation seeks to address this problem, however, it often proves ineffective in preventing this type of nuisance advertising. The Council is also concerned that some licence holders leave the advertising of regulated entertainment to events promoters and then use this to argue that they are not

responsible for any illegal fly posting which occurs.

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It is clear that these premises are not complying with the Statement of Licensing Policy for fly-posting continues to occur regularly.

On this basis, I believe it is necessary for a review of the premises licence to take place due to the breaches of Public Safety and Prevention of Public Nulsance Licensing Objectives.

guidance note 3)
Photos 1 to 2 – Taken on 8 <sup>th</sup> September 2016 at Bromford Gyratory.
Photos 3 to 4 – Taken on 8 <sup>th</sup> September 2016 at Gravelly Hill/Aston Expressway
These placards were put up approximately in May 2016 for a launch event on 5 <sup>th</sup> June 2016 but have remained in situ since being put up. Other locations include Tyburn Road and Bromford Lane.
Photos 5 to 6 – Taken on 26 <sup>th</sup> July 2016 at the junction of Great Charles Street and Newhall Street
Other placards seen underneath the Lancaster Flyover opposite the Council offices at Lancaster Circus.
These photographs are just a sample of some of the placards that have been put up in Birmingham to promote two separate events at these premises in 2016.

	Please tick ✓ yes
Have you made an application for review relating to the premises before	
If yes please state the date of that application	Day Month Year
	ion place of to what they were
If you have made representations before relating to the pre and when you made them	mises please state what they were

	Please	tick ✓
yes •	I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate  I understand that if I do not comply with the above requirements my application will be rejected	<b>X</b>
STANI	AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ( DARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO SE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION	O MAKE
Part 3	- Signatures (please read guidance note 4)	
	ere of applicant or applicant's solicitor or other duly authorised agent (pleas the note 5). If signing on behalf of the applicant please state in what capacity.	e read
Signatu	ire	
Date	29/09/16	••••
Capacit	y concillor	*****
	et name (where not previously given) and postal address for correspondence ited with this application (please read guidance note 6)	
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Teleph	one number (if any)	

## Notes for Guidance

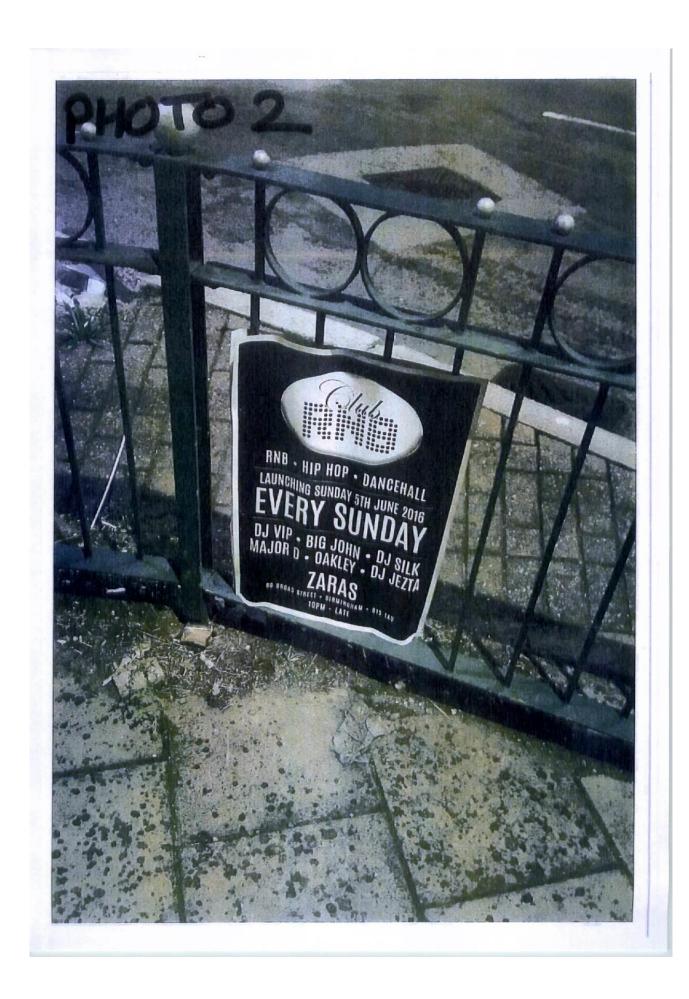
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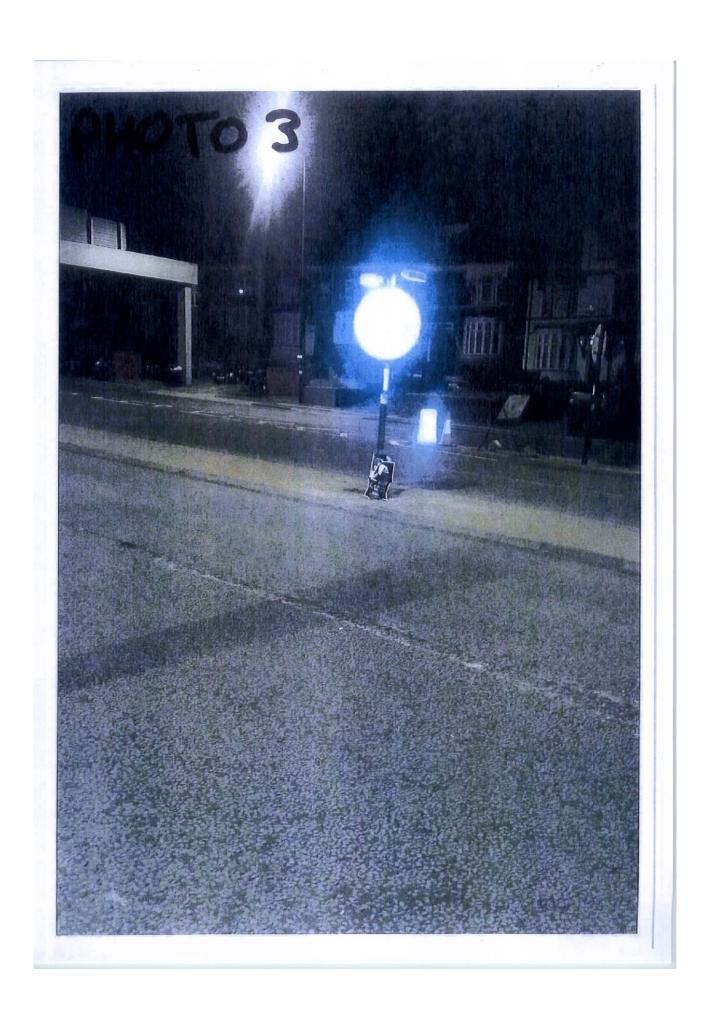
 A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.

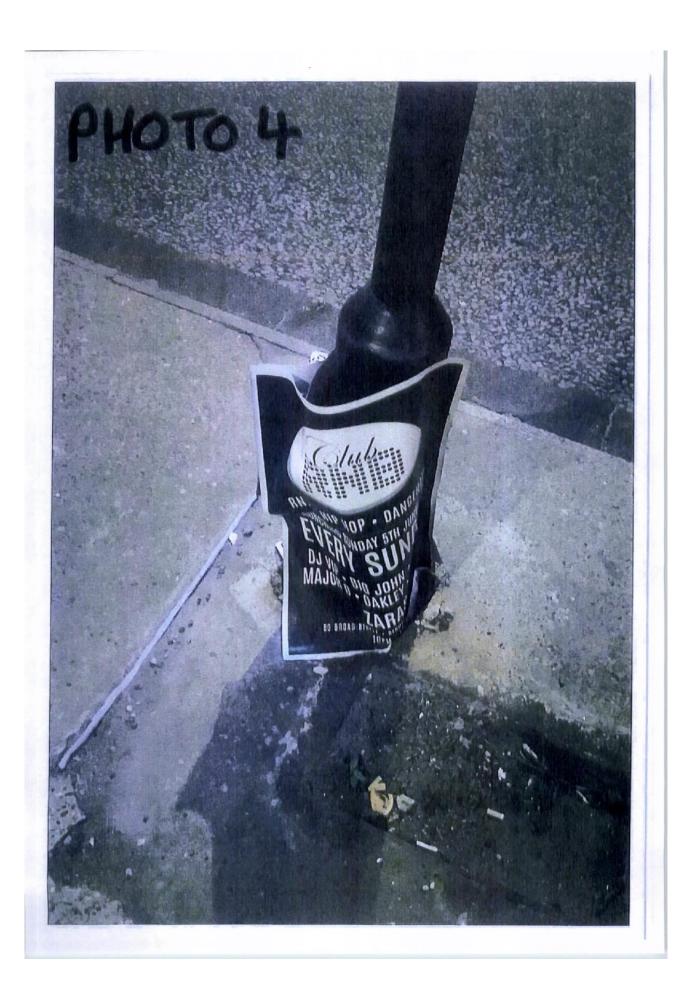
If you would prefer us to correspond with you using an e-mail address your e-mail address

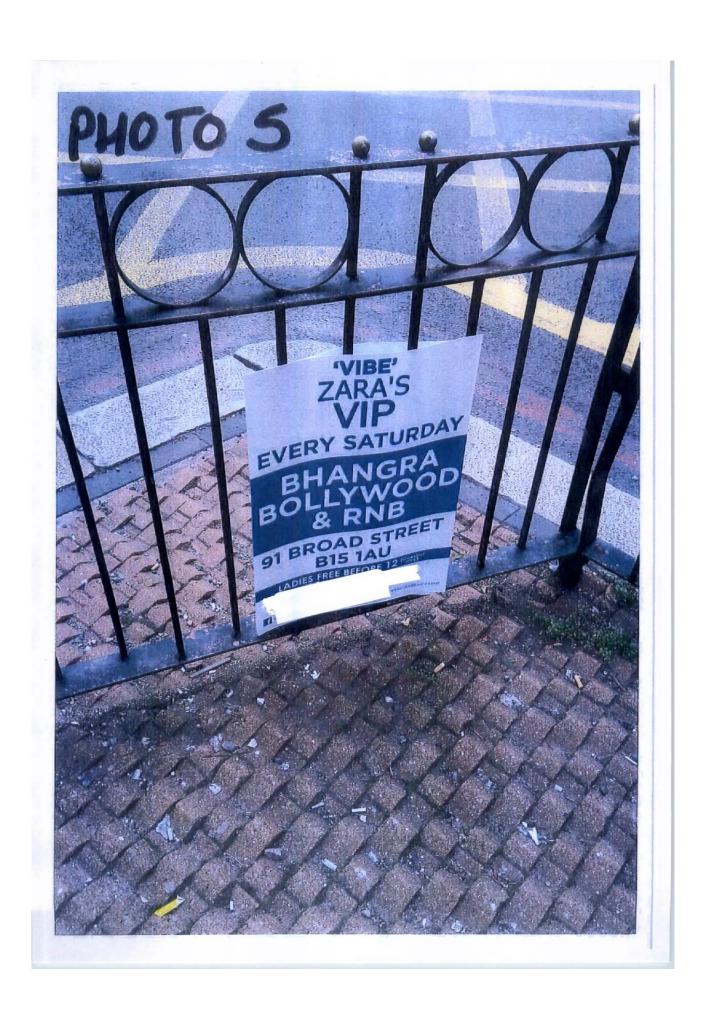
- 2. The ground(s) for review must be based on one of the licensing objectives.
- 3. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
- 4. The application form must be signed.
- 5. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
- 6. This is the address which we shall use to correspond with you about this application.













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2015/16 street cleansing inspection performan

Ward (date in brackets		Litter	
denotes start of two-day inspection)	2015/16	2014/15	2013/2014
Acocks Green	3.57	9.29	8.57
Aston	5.71	11.43	12.86
Bartley Green	2 14	4.29	5.00
Billesley	5.00		1.43
Bordesley Green	11.43	14.29	10.00
Bournville	3.67	0.71	2.14
Brandwood	7.86	214	1.43
Edgbaston		2.14	4.29
Erdington	7.14		5.71
Hall Green	6.43	214	1.43
Handsworth Wood	12.86	7.14	
Harborne	2.86		0.00
Hodge Hill	5.00		8 57
Kings Norton	7.14	4 29	1.43
Kingstanding	16.43		4.29
Ladywood		4.29	2.14
Longbridge	10.00	2 14	1.43
Lozells & East Handsworth	22.86	12 14	8.57
Moseley & Kings Heath	0.00	2 00	5.00
Nechells	13.67	0.00	8.57
Northfield	5.74	1.43	4.29
Oscott	7.14		9.57
Perry Barr	0.00	5.00	4.20
Quinton	7 4 4	0.71	0.71
	5.00		0.71
Selly Oak		1.43	E 00
Shard End	0.71	4.29	3,00
Sheldon	1 43	2 86	3.37
Soho	14.29	7.14	7-14
South Yardley	17.14	3.57	1.43
Sparkbrook	8.57	18.57	14.29
Springfield	12.14	9.29	5.00
Stechford & Yardley North	5.71	4.29	2.86
Stockland Green	5.00	7.14	6,43
Sutton Four Oaks	9.71	1.43	0.71
Sutton New Hall	1.43	1.43	0.71
Sutton Trinity		1.43	2.66
Sutton Vesey	1.43	2.14	5.00
Tyburn	10.00	6.43	3.57
Washwood Heath	6.43	17.14	7.86
Weoley	6.43	1.43	2.14
larget (percentage of unsatisfactory inspected			
sites)	5	5	3.95

	Fly-posting	3
2015/16	2014/15	2013/2014
0.00	0.71	0.71
3.57	1.43	4.29
4.29	2.86	2.14
		5.00
1.43		
6.43		
2.14		1.43
6.43	2.14	
2.14		2.14
2.14	0.71	1.43
1.43	3.57	2.14
1.43	1.43	0.00
0.00	1.43	2.14
0.07	2.86 5.00	3.31
Z.85	5.00	2.14
0.45	2.06	2.14
6	2.00	2.14
0.74	0.00	0.00
143		0.71
3.57	2.14	0.71
0.71		
1.43		1.43
5.71	2.14	1.43
0.71		1.43
4.29	3.57	2.14
5.00	2.86	0.00
7.14		2.86
3.57	1.43	
4.29	3.57	8.57
0.71	2.14	
1.43		
0.00	1.43	1.43
0.00		
0.00	2.14	2.14
4.29	1.43	2.86
1.43	2.86	
1.43	1.43	0.71
1	1	1

37.50	52.50	67.50	60.00	55.00

Note 1: 70 sites are inspected in each ward to reach the figures reported

% performance of inspected wards below target

Note 2: The Wards with no figures are scheduled to be inspected before the end of the 2015/16 financial year

Note 3: All 40 Wards are inspected once annually. This is currently under review, with a view to increasing the frequency

## Appendix 4

From:

Licensing

Subject:

FW: Agreed conditions for Zara's Bar, 80 Broad Street, Birmingham

From: Councillor Gareth Moore

Sent: Thursday, November 10, 2016 5:51 PM

To: Licensing

Subject: RE: Agreed conditions for Zara's Bar, 80 Broad Street, Birmingham

Hi Bhapinder

Yes, I am happy to agree these conditions

Cheers

Gareth

## **COUNCILLOR GARETH MOORE**

Serving Abbey Fields, Court Farm, Erdington Village, Pitts Farm, Short Heath & Wylde Green Working for ERDINGTON all year round!!!

Conservative Group Secretary | Shadow Lead Member - Licensing & Public Protection Committee
The Council House, Victoria Square, Birmingham, B1 1BB | 0121 303 2130 | 07557 287 435 | @ErdingtonTories

From: Carl Moore

Sent: Thursday, November 10, 2016 10:37 AM

To: Russell Davey

Cc: Licensing; Councillor Gareth Moore; Mark Croxford

Subject: Fw:Agreed conditions for Zara's Bar, 80 Broad Street, Birmingham

Dear Russell,

I have liaised with my client and there legal representative Sarah Clover in relation to the attached conditions. My client agrees and accepts having placed on the current premises license the revised conditions.

Regards

Carl

Carl Moore

Director

C.N.A. Risk Management Ltd

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Please note: Incoming and outgoing e-mail messages are routinely monitored for compliance with our policy on the use of electronic communications.

From: Russell Davey
Sent: 09 November 2016 15:15
To <u>इस</u>
Cc: Licensing; Mark Croxford; Councillor Gareth Moore
Subject: Zara's Bar, 80 Broad Street, Birmingham
Dear Carl
Many thanks for your telephone call, please find attached revised version of the flyposting conditions as discussed which have been agreed by Environmental Health and Clir Moore. The changes from the original submission have been highlighted in yellow. I would be very grateful if you could confirm as soon as possible whether or not your client is happy to accept these conditions.
Regards
Russell Davey
Environmental Health Officer
Regulation & Enforcement
REBUILTON & EMOVEMENT
• •
Facebook: bccenvironmentalhealth Twitter: @envhealthbham Flickr: http://www.flickr.com/photos/envhbham
"Locally accountable and responsive fair regulation for all - achieving a safe, healthy, clean, green and fair trading city for residents, business and visitors"
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#### Requested licensing conditions in relation to illegal flyposting:

- 1. The premises licence holder shall, as far as is reasonably practicable, ensure that events held at the premises are not in any way promoted by the use of illegal fly-posting or unauthorised advertisements attached to street furniture.
- 2. The premises licence holder shall ensure that agreements/contracts with promoters for the use of their premises or for events to be held at their premises prohibit the use of illegal fly-posting and/or advertisements attached to street furniture, and shall take all steps reasonable to enforce such agreement/contract terms. The Premises License Holder shall maintain a register of individuals and companies contracted with, for inspection by any Responsible Authority on request.
- 3. the premises licence holder shall take all reasonable precautions and exercise all due diligence to ensure that no person/company promoting or providing entertainment on the premises, nor any person acting on behalf of any promoters, shall display in an unlawful manner advertisements promoting the entertainment or the premises, in particular:
- a) no display of advertisements should take place on street furniture;
- b) no display of advertisements should take place on premises or structures placed on, over, in or adjacent to the highway, unless the licensee has first obtained the written consent of the owner of the premises or structure. Such consent shall be shown to a responsible authority on request.
- 4. The premises licence holder shall remove any unlawful advertisements of events at their premises where they become aware of them or they are advised by Birmingham City Council, its agent(s) or West Midland's Police of an illegal advertisement being displayed. Such removal shall take place within 48 hrs of receiving the said notice.

Note: These changes from the original submission have been highlighted in yellow to assist Committee and representatives in determining the changes that we have made to our recommended conditions. This has occurred following conversations with Barristers in the whole process of these reviews and predominantly ensure that the licence holder cannot commit an offence by the action of another. These conditions enable them to take all reasonably practicable steps to avoid the offence.

## **LICENSING ACT 2003**

## PREMISES LICENCE

Premises Licence Number:		4052	4052 / 1		
art 1 - Premise					
Postal address	s of premises, or if none, or	rdnance survey m	ap referen	ce or description	
Zara's I					
80 Broa	ad Street	Post Code			
Birming		B1:	5 1AU		
Telephone Nu	mber:				
Not Spe	ecified				
Where the lice	nce is time limited the date	es			
N/A					
Licensable act	ivities authorised by the lic	ence			
Α	Plays				
В	Films				
С	Indoor Sporting Event				
E	Live Music				
F	Recorded Music				
G	Performance of Dance				
Н	Anything similar to (e) (f)				
M3	Sale of Alcohol by retail	on and off the pren	nises		
The times the	licence authorises the carry	ying out of licensa	able activiti	ies	
Monday	y - Sunday	07:00 23:00	- 06:00 - 05:00		
The opening h	ours of the premises				
Monday - Sunday		07:00	- 06:30	)	
Where the line		-1			
	nce authorises supplies of Off Supplies	alconoi wnether t	nese are o	n and/or on supplies	
<del></del>					

Page 1 of 7

## Part 2

licence	one number and email (where relevant) of holder of premises		
Five Rivers 2 UK Limited 354 Hagley Road Pedmore Stoubridge			
Post town:	Post Code:		
West Midlands	DY9 0QY		
Telephone Number:			
Not Specified			
Email			
N/A			
	of designated premises supervisor where the premises licence		
authorises for the supply of alcoho Miss Victoria Sherwin	ol en		
	Post Code:		
Miss Victoria Sherwin			
Miss Victoria Sherwin  Post town:  Telephone Number:  Personal licence number and issul			

David Kennedy Senior Licensing Officer For Director of Regulation and Enforcement

Page 2 of 7

#### Annex 1 - Mandatory Conditions

No supply of alcohol may be made under the premises licence (a) at a time when there is no designated premises supervisor in respect of the premises licence, or (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.

Every retail sale or supply of alcohol made under this licence must be made or authorised by a person who holds a personal licence.

The responsible person shall take all reasonable steps to ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

The responsible person shall ensure that no alcohol is dispensed directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).

The responsible person shall ensure that free tap water is provided on request to customers where it is reasonably available.

The premises licence holder or club premises certificate holder shall ensure that an age verification policy applies to the premises in relation to the sale or supply of alcohol. The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and a holographic mark.

Where any of the following alcoholic drinks is sold or supplied for sale or consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) the responsible person shall ensure that it is available to customers in the following measures:-

- 1. Beer or cider 1/2 pint;
- 2. Gin, rum, vodka or whisky 25ml or 35ml; and
- 3. Still wine in a glass 125ml; and

The responsible person must also ensure that customers are made aware of the availability of the aforementioned measures.

Each individual assigned to carrying out a security activity must be licensed by the Security Industry Agency.

The admission of children under the age of 18 to film exhibitions permitted under the terms of this licence shall be restricted in accordance with any recommendation made: (a) By the British Board of Film Classification (BBFC), where the film has been classified by that Board, or (b) By the Licensing Authority where no classification certificate has been granted by the BBFC, or, where the licensing authority has notified the licence holder that section 20(3)(b) (s74(3)(b) for clubs) of the Licensing Act 2003 applies to the film.

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#### Annex 2 - Conditions consistent with operating schedule

#### 2a) General conditions consistent with the operating schedule

CCTV to be installed and maintained to the satisfaction of West Midlands Police. The CCTV system to be in full working order at all times when the premises are open for licensable activities. The CCTV system shall record and store images for a minimum of 30 days. Images to be made available to West Midlands Police and Local Authority officers upon request.

The premises will risk assess its standard operating procedures covering seven days a week, included in this risk assessment will be any security provisions. A copy of risk assessments to be made available to West Midłands Police Licensing Department (Steelhouse Lane).

#### 2b) Conditions consistent with, and to promote the prevention of crime and disorder

The use of the premises for licensable activities between 0400 and 0600 hours is subject to 7 days notice (28 days notice in respect of "risk" events) by any means to the West Midlands Police Licensing Department at Steelhouse Lane Police Station, or such other officer or Police Station as shall have been notified to the Designated Premises Supervisor in writing. A "risk" event is defined as a music event attracting a defined or special interest audience. In such case the Police shall have the right to veto the use of the premises for that event during those hours by giving notice within 3 days of notification.

External Promoted Events: If the premises has any late night external promoter event which is not part of the standard operating procedure, then a separate risk assessment will be completed and forwarded to the Licensing Department at Steelhouse Lane Police Station at least 28 days, or such other time as agreed with West Midlands Police Licensing Department, before the event. Any additional conditions (in writing) required by West Midlands Police will become a condition of the premises licence for the purposes of that event.

The premises will implement and put in practice a drugs policy and an incident log book will be kept and maintained on the premises, and will be made available for inspection by West Midlands Police and responsible authorities.

The Premises License Holder shall ensure members of staff will receive regular training in their responsibilities under the Licensing Act 2003, to include use of the proof of age scheme adopted by the premises. Such training to be documented and records shall be retained at the premises and produced to responsible authorities upon reasonable request.

The Premises licence holder will ensure that the Designated Premises Supervisor, or such other member of staff as may be nominated by him/her, attends local Pub watch (or such other similar scheme).

#### 2c) Conditions consistent with, and to promote, public safety

SIA registered door supervisors will be engaged at the premises in accordance with the standard operating procedures risk assessment. Door staff profiles will be retained for all staff that are working in the premises or have been working at the premises in the last 3 months. Profiles are to be proof of identity (photocopy of driving licence or passport) and proof of address (utility bill or bank statement). Proof of address is not required when proof of identity is a new photo driving licence. Profiles are to be available for inspection on request by a responsible authority.

The Premises License Holder shall ensure when door supervisors are engaged at the premises they shall wear Hi-Vis armbands at all times.

Page 4 of 7

## 2d) Conditions consistent with, and to promote the prevention of public nuisance

There shall be adequate supervision of the external area, and security provision will be assessed within the standard operating procedure risk assessment (see above).

The licence holder or designated premises supervisor will ensure that music sound levels are monitored, and that regular patrols are carried out by designated members of staff, internally and externally, to limit any noise pollution during regulated entertainment in the premises.

The premises License Holder shall ensure notices are displayed on the premises asking customers to respect local residents when leaving the premises.

#### 2e) Conditions consistent with, and to promote the protection of children from harm

The premises will implement a Challenge 25 proof of age scheme.

If the premises wishes to hold an under 18 event, 28 days notice will be provided to the Licensing Department at Steelhouse Lane Police Station, together with a risk assessment for the event.

## Annex 3 - Conditions attached after hearing by licensing authority

#### 3a) General committee conditions

Conditions as stated below under the appropriate licensing objective.

## 3b) Committee conditions to promote the prevention of crime and disorder

N/A

## 3c) Committee conditions to promote public safety

N/A

#### 3d) Committee conditions to promote the prevention of public nuisance

Doors and windows: The applicant shall ensure that all doors and windows are shut during the provision of regulated entertainment save for access or egress.

Noise limiter: The applicant shall install a noise limiter at the premises to be calibrated at a level set by Environmental Health.

#### 3e) Committee conditions to promote the protection of children from harm

N/A

## Annex 4 – Plans

The plan of the premises with reference number **83973-4052/1** which is retained with the public register kept by Birmingham City Council and available free of charge for inspection between the hours of 9am — 4pm Monday, Tuesday and Thursday, 10am — 4pm Wednesday and 9am — 3.30pm Friday (excluding Bank Holidays etc) at the Licensing Service, Crystal Court, Aston Cross Business Village, 50 Rocky Lane, Aston, Birmingham B6 5RQ.

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## Appendix 6

