

Members are reminded that they must declare all relevant pecuniary and non-pecuniary interests relating to any items of business to be discussed at this meeting

BIRMINGHAM CITY COUNCIL

SELLY OAK DISTRICT COMMITTEE

THURSDAY, 24 SEPTEMBER 2015 AT 10:30 HOURS
IN COMMITTEE ROOMS 3 & 4, COUNCIL HOUSE, VICTORIA
SQUARE, BIRMINGHAM, B1 1BB

A G E N D A

1 NOTICE OF RECORDING

The Chairman to advise the meeting to note that this meeting will be webcast for live and subsequent broadcast via the Council's Internet site (www.birminghamnewsroom.com) and that members of the press/public may record and take photographs. The whole of the meeting will be filmed except where there are confidential or exempt items.

2 APOLOGIES

3 - 8

3 MINUTES

To confirm and sign the Minutes of the meeting held on 30 July 2015.

9 - 42

4 STIRCHLEY DRAFT SUPPLEMENTARY PLANNING DOCUMENT

Liz Jesper, Development Planning Manager, Economy will present the item

43 - 66

5 SELLY OAK DISTRICT JOBS AND SKILLS PLAN

Steve Farr, Employment Access Manager, Economy, will attend the meeting to give an update on the item.

67 - 68

6 FUTURE DISTRICT ACTION PLAN AND WORK PROGRAMME

Karen Cheney, Selly Oak District Lead, will present the item.

- 69 - 136**
- 7 **HOUSING TRANSFORMATION BOARD PERFORMANCE REPORT
QUARTER 1 2015/16**
- Jonathan Antill, Acting Senior Service Manager, Landlord Services - South Quadrant will present the item.
- 137 - 146**
- 8 **BIRMINGHAM COUNCIL HOUSING INVESTMENT PROGRAMME
ENVIRONMENTAL WORKS BUDGET 2015/16**
- Selly Oak District Capital Environmental Budget Position Statement 2015/2016 improvement works in the neighbourhoods.
- 147 - 184**
- 9 **PLACE DIRECTORATE PERFORMANCE REPORT QUARTER 1**
- Report of the Service Director, Place
- 185 - 190**
- 10 **CONSULTATION ON THE BIRMINGHAM DEVELOPMENT PLAN
EXAMINATION INSPECTOR PROPOSED MODIFICATIONS**
- As part of the 6 week consultation period to consult with District Committees on the proposed modifications recommended by the Birmingham Development Plan Examination inspector.
- Please see the link to the report and check the size of the appendices to the report before printing.
<http://consult.birmingham.gov.uk/portal/ps/bp/bdpmods/>
- 11 **UPDATE ON GOVERNANCE ARRANGEMENT FOR DISTRICT AND
WARD COMMITTEES/FORUMS**
- To receive a verbal information update from Selly Oak District Lead.
- 12 **NEWS FROM SELLY OAK WARDS: BILLESLEY, BOURNVILLE,
BRANDWOOD AND SELLY OAK**
- To receive a verbal information update from Selly Oak District Lead
- 13 **OTHER URGENT BUSINESS**
- To consider any items of business by reason of special circumstances (to be specified) that in the opinion of the Chairman are matters of urgency.
- 14 **AUTHORITY TO CHAIRMAN AND OFFICERS**
- Chairman to move:-
- 'In an urgent situation between meetings, the Chair jointly with the relevant Chief Officer has authority to act on behalf of the Committee'.

BIRMINGHAM CITY COUNCIL

**SELLY OAK DISTRICT
COMMITTEE
THURSDAY 30 JULY 2015**

**MINUTES OF A MEETING OF THE SELLY OAK
DISTRICT COMMITTEE HELD ON THURSDAY 30
JULY 2015 AT 1030 HOURS IN COMMITTEE
ROOMS 3 & 4, THE COUNCIL HOUSE, VICTORIA
SQUARE, BIRMINGHAM**

PRESENT : - Councillor Karen McCarthy in the Chair

Councillors Susan Barnett, Alex Buchanan, Phil Davis, Barry
Henley, Timothy Huxtable, Brigid Jones, Changese Khan and Phil
Walkling

ALSO PRESENT :-

Karen Cheney – District Head (Selly Oak)
Ifor Jones – Service Director, Neighbourhoods
Natalie Potter – Senior Service Manager, Housing
Kay Thomas – Committee Services

NOTICE OF RECORDING

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broadcast via the Council's internet site (www.birminghamnewsroom.com) and
that members of the press / public may record and take photographs.

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exempt items.

APOLOGIES

284 Apologies were submitted on behalf of Councillors Mike Leddy, Eva Phillips and
Rob Sealy

MINUTES

Councillor Huxtable referred to Minute No 279 and that Katie Road had been mis-
spelt.

285 **RESOLVED:-**

Selly Oak District Committee – 30 July 2015

The Minutes of the last meeting held on 18 June 2015, having been previously circulated, were confirmed, subject to the amendment to minute no 279 as above and signed by the Chairman.

Councillor Huxtable referred to minute no 276 and his concerns relating to the Cotteridge HLB budget. He stated that he had now found that the budget had been spent entirely in Selly Oak in error and he would be pursuing the matter further outside the meeting. The Chair said that she was not aware of the issue and requested that further information be submitted concerning the issue.

Councillor Huxtable requested an update on the position with regard to District Engineers. Karen Cheney reported that an update was awaited but that the Engineer was currently still based in the District.

CABINET REPORT – DISTRICT AND WARD GOVERNANCE AND NEIGHBOURHOOD CHALLENGE

The Cabinet report of 27 July 2015 was submitted:-

(See Document No. 1)

Ifor Jones highlighted the main points of the report as they related to District Committees, in particular the Community Plan, Neighbourhood Challenge and executive functions. The position regarding Ward Committees/Forums was explained and that District Committees would be required to submit a brief statement to their September/October meetings setting out local governance arrangements moving forward.

The Chair referred to item 7 on the agenda and proposed it be brought forward as it related to a number of elements of this report.

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RESOLVED:-

That the report as submitted be noted.

SELLY OAK DISTRICT – FUTURE PLANNING ARRANGEMENTS

Karen Cheney circulated a paper setting out the future District arrangements, including suggested partnerships/forums which were a priority for the District.

The Chair stressed the importance of building on existing partnership working and suggested working towards a District Health and Wellbeing Partnership in the first instance. In light of the amount of regeneration work in parts of the District consideration needed to be given to how jobs could be created in the Brandwood, Billesley and Bournville Wards. Jobs and Skills could be the first Neighbourhood Challenge issue and could lead to the creation of a new partnership. A successful Arts Forum already existed in the District but this could be developed further.

In relation to the Community Plan this would develop from the District Convention and one of the priorities would be to create better links with young people through the Youth Forum etc.

The Ward Committee structure was progressing, with Billesley Ward Committee meeting that evening.

Karen Cheney advised that the Jobs and Skills Plan was ready and available if that was decided as the topic for the first Neighbourhood Challenge. In respect of the suggested partnerships it would be useful to have a Member champion for each going forward. The co-opted members to the District Committee would also be reviewed in light of the new partnerships.

The Chair said that future planning arrangements would be considered again at the September meeting.

Councillor Barnett welcomed this as a good starting point for the way forward and expressed an interest in the Health and Well Being partnership/champion.

Councillor Huxtable referred to the redevelopment work taking place across the District and asked that it be included in the Jobs and Skills Plan. He referred to the Ward Litter Plans and advised that he had responded to the originating department as requested but had received no feedback. The new Place Manager had taken it on board but Councillor Huxtable expressed concern that the originating department had not responded and he sought clarity as litter prevention was a ward priority.

In response to a query raised by Councillor Huxtable regarding the Social Innovation Zone, Karen Cheney advised that work had been undertaken in Cotteridge/Stirchley with community partners and Healthy Villages and the first wider group meeting would be held in September. She assured Councillor Huxtable that the matter was being pursued and he would be contacted in due course.

With regard to the appointment of Member Champions the Chair asked that this be included on the agenda for the next meeting, to include an appointment to Corporate Parent Champion.

287

RESOLVED:-

That the update be noted and that future planning arrangements be considered further at the next meeting, together with Member Champion appointments.

UPDATE BRIEFING ON HOUSING PLACE MANAGEMENT IN THE DISTRICT

The following report was submitted:-

(See Document No. 2)

The Chair advised that Jonathan Antill was unable to attend the meeting as he was on paternity leave and sent congratulations on the birth of his new baby.

Natalie Potter outlined the main points of the presentation.

Councillor Huxtable congratulated Arthur Tsang on his promotion and asked that his best wishes be forwarded to him.

In response to comments made by Councillor Henley regarding the work load of the Place Managers which had led to difficulties in them being involved in events around the Ward and difficulties in meeting with them, Natalie Potter undertook to take those comments back as it was important that Place Managers were involved in local events and all that was happening in Place.

Councillor Barnett advised that the Billesley Councillors had been requesting for some time that the Billesley housing officers be based closer to the Ward as at present they were located in Northfield. Yardley Wood Library would be well placed as a base. Natalie Potter while acknowledging the points raised said that Billesley staff were regularly on the estates and visited the Ward on a regular basis therefore their desk location was not so relevant. Councillor Buchanan acknowledged that the housing officers regularly visited the Ward but it would be better for them and Councillors if they were based in the Ward. Natalie undertook to take those comments back.

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RESOLVED:-

That the report be noted.

HOUSING ENVIRONMENTAL WORKS – FINANCIAL ALLOCATION

A report of the Senior Service Manager, Housing Transformation was submitted:-

(See Document No 3)

Natalie Potter referred to an error in the report submitted as some projects had been omitted and she therefore withdrew the circulated report and submitted an amended report (Document No 4) which also included allocations from the Housing Liaison budgets and the Ariel Budget for information. She undertook to email an up to date report to Members.

Councillor Henley referred to the recent work undertaken to improve some tower blocks including emergency lighting and re-decoration but commented that there still remained a real issue with criminal damage associated with increased intimidation due to the use of empty flats for cannabis growing. The installation of CCTV was therefore imperative and the cost justified against the cost of the criminal damage being caused together with the assistance a security system would provide to the police in tackling the root cause. There were also problems with non-residents being 'buzzed' into the blocks and using the lobbies for drug taking and drinking – CCTV would also assist in dealing with these issues.

Natalie Potter said that she was aware of these issues and various approaches had been taken to deal with them. Druids Heath was currently being assessed and a plan of action progressed for the 15 tower blocks in that area. Security could be tackled as part of that long term plan. She undertook to report further to a future meeting.

Selly Oak District Committee – 30 July 2015

In response to concerns raised by Councillor Huxtable in respect of Cotteridge and Ingoldsby HLB an undertaking was given that Jonathan Anthill would investigate and report back to Councillor Huxtable.

Councillor Huxtable also queried the telephone mast income and was advised that works at Browning and Shelley Towers had been funded from that budget but that the details would be forwarded to Councillor Huxtable.

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RESOLVED:-

That the information provided be noted and that details be sent to Members and a further report submitted to Committee.

FEEDBACK FROM SELLY OAK WARDS; BILLESLEY, BOURNVILLE, BRANDWOOD AND SELLY OAK

290

Karen Cheney, District Head gave the following update:-

- Interim arrangements had been put into place for a replacement Community Safety Officer to replace Austin Rodriguez and Sue Brookin, West Midlands Fire Service would be taking up the post from 18 August.
- Two Birmingham University students would be working from the District Office from September to update the third sector mapping in the Billesley Ward.
- Bournbrook all out day had been an effective and productive partnership between partners and the community.
- Stirchley Baths – there had been some high profile press articles recently and a hard hat tour was arranged for 6 August.
- The Spearhead Trust had been awarded highly commended in the Lloyds Community Award.
- The District would be involved in Heritage Week during September when Bells Farm would be open and Stirchley Baths involved.
- Democracy Week would be running again 12-18 October.

Councillor Davis commented on the range of heritage buildings in the District undertaking a range of activities and that every effort must be made to create a focus on them during Heritage Week.

Councillor Jones reported that CP4SO had won a Community Inspiration Award.

Karen Cheney reminded Members that it had been agreed to also use this part of the agenda to report SU4B recognitions and announcements. The Chair suggested that the Friends of Stirchley Park be put forward for an award and recognitions be included on the agenda for the September meeting.

OTHER URGENT BUSINESS (REPORTS BY OFFICERS)

291

None raised.

AUTHORITY TO CHAIRPERSON AND OFFICERS

292

RESOLVED:-

In an urgent situation between meetings, the Chair jointly with the relevant Chief Officer has authority to act on behalf of the Committee.

The meeting ended at 1145 hours.

CHAIRPERSON



Stirchley Framework Draft Supplementary Planning Document

May 2015

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Stirchley has one of the largest district centres in the City, it is well served by public transport, has good access to major employers and it is a popular area to live.

With major development sites available and other opportunities for investment, there is potential for positive change to revitalise the shopping centre, bring an increase in employment prospects and prosperity to Stirchley and improve the quality of life for all. The time has come to capitalise on this potential.

The Stirchley Framework Supplementary Planning Document (SPD) has been prepared to provide planning and development guidance to maximise the potential of Stirchley district centre and the surrounding area.

The transformation of Stirchley into a thriving sustainable retail, residential and commercial/industrial area for local people and businesses will require a co-ordinated effort by landowners and developers, the Council, local residents, community organisations and public and private sector partners, working together to deliver this vision over the next 5-10 years.

This SPD has been produced as the basis for public consultation. Its purpose is to both encourage new investment into Stirchley and to protect and enhance its vibrancy and viability.

We welcome your views on this draft document as these will help us to finalise the SPD before it is formally adopted.

Councillor Tahir Ali

Cabinet Member for Development,
Transport and the Economy
Birmingham City Council

Vision

The regeneration of Stirchley is a key aspiration for Birmingham City Council.

At the heart of Stirchley, there will be a revitalised district centre with new retail provision in larger stores. These will complement existing and new independent and specialist shops in an attractive centre. The centre will be supported by its local community, with traders feeling their investment in a quality retail offer is a reason for seeking them out, with visitors coming from a wide area to use the centre.

New investment throughout the area including sites at Hazelwell Lane, the former Arvin Meritor site, Dogpool Lane as well as smaller sites will create new employment, new housing and retail and breathe new life into local businesses and the district centre.

All new developments and existing/retained buildings will contribute to the street scene by presenting the very best design, reflecting the rich architectural heritage of the area. Retaining these distinctive features and investment in refurbishing character buildings will contribute to the enrichment of the public realm of the area.

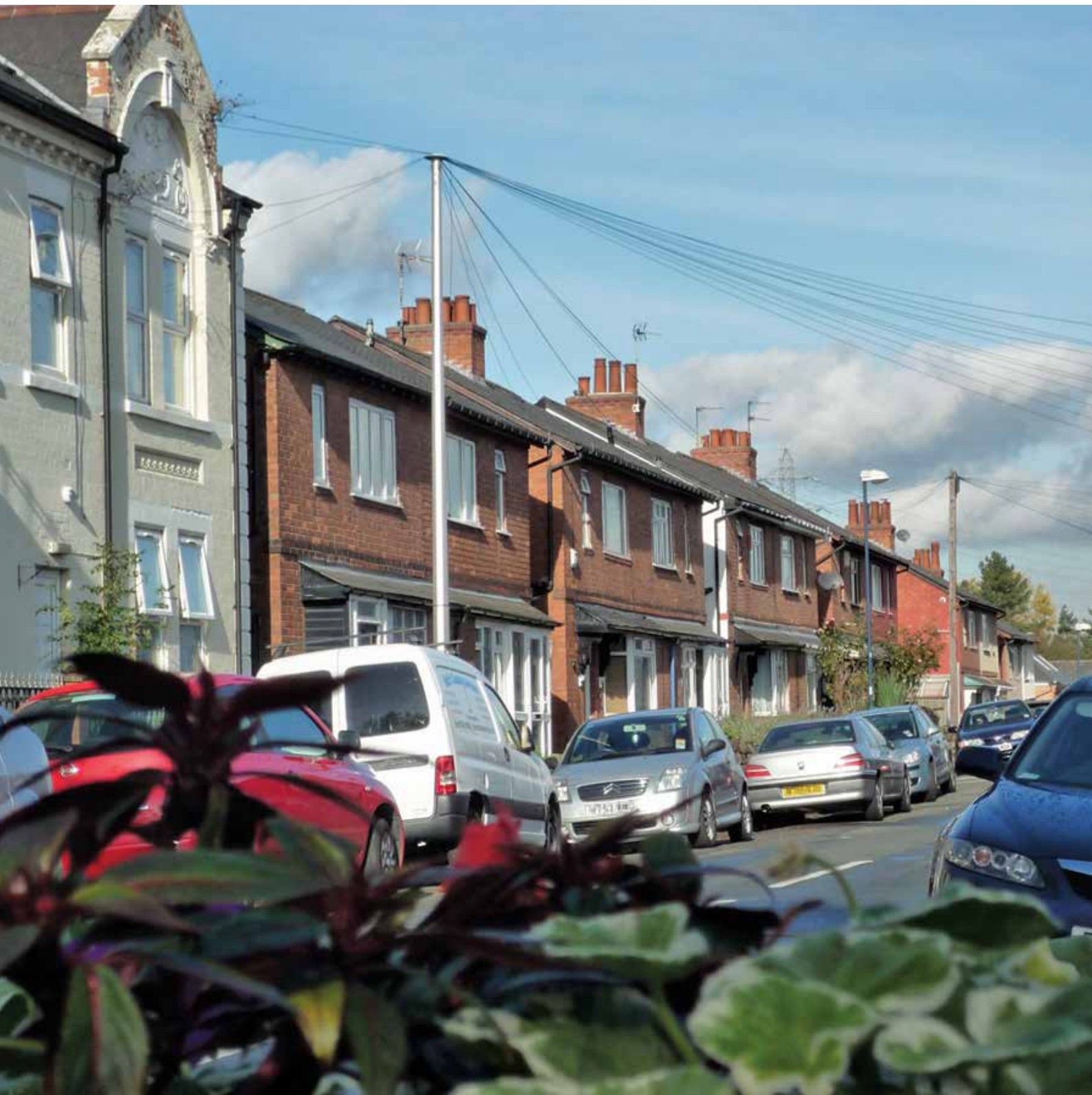
Stirchley will have better connections; bus stops, and priority for pedestrians will be improved, with more provision made for travel by bike. The contribution of Bournville station to the area will be made obvious with improved signage.

With improvements in the public realm, community and leisure assets and transport connections; Stirchley will become a more attractive place to live and visit with a vibrant, sustainable future.

The centre itself has the potential to become one of south Birmingham's most important sustainable district centres with a strong mix of retail and employment opportunities performing on a par with Kings Heath and Harborne, Stirchley will match the vibrancy of these successful neighbourhoods.

To achieve this will involve:

- Managing the private and public sector investment that is needed to bring about change, ensuring sites coming forward for development contribute to the vision.
- Improving the attractiveness and vitality of the retail centre through public realm improvements and enhancing the pedestrian experience.
- Protecting and enhancing the special historic and ecological character of the area, with investment in its heritage and green assets.
- Promoting and enhancing the employment offer in the area by attracting investment and endorsing local employment measures.
- Working with businesses e.g. supporting the Lifford Business Association in promoting a BID (Business Improvement District) group along the Pershore Road.



6 Introduction

Stirchley SDP covers a neighbourhood of local shops, housing and employment in south Birmingham about 6km south of the city centre. Stirchley is mainly situated in Bournville Ward, partially in Selly Oak Ward. The plan area of approximately 100ha extends from Ten Acres in the north to Breedon Cross in the south (see Plan 1).

In the heart of the area is a linear shopping centre stretching along the A441 for just over 1km. One of the main district centres in the south of Birmingham, Stirchley is a focal point for community life with a wide range of independent shops, services and community facilities. Surrounding the centre are bulky goods retail units, clusters of employment sites and residential areas.

Close to Bournville rail station, the area has good bus connections and is within easy access of significant employment opportunities at the Cadbury factory, the University of Birmingham and the Queen Elizabeth Hospital complex, the proposed Life Sciences Campus in Selly Oak (one of the City's key Economic Zones) and Longbridge.

Stirchley is a unique place. It retains much of its historic character and buildings. It is characterised by a mix of uses with small-scale retail and industrial premises surrounded by attractive residential areas, open spaces and important ecological assets such as the River Rea valley, the Worcester and Birmingham canal and the rail line. There are a number of industrial areas along the canal, rail line and river, which historically provided transport and power.

The transformation for Stirchley outlined within this SPD builds upon the proposals and policies outlined in the National Planning Policy Framework, Submission Birmingham Development Plan and Unitary Development Plan 2005 (saved 2008).

The National Planning Policy Framework

The NPPF outlines that the purpose of the planning system is to achieve sustainable development.

The three strands relevant to Stirchley are:

- Building a strong, responsive and competitive economy.
- Supporting strong, vibrant, healthy communities.
- Protecting and enhancing the natural, built and historic environment.

The Submission Birmingham Development Plan

This sets out a clear spatial framework for the growth of Birmingham up to 2031. It identifies a hierarchy of centres, sets out policies to protect and enhance centres and promotes a diverse range of uses in centres.

Regeneration and redevelopment within Stirchley centre and its adjoining area will reflect the various thematic policies of the plan and focus on place making, improving the quality of the public realm and the natural environment.

Birmingham Unitary Development Plan

This plan sets the current framework for development in the area. The Birmingham Plan (UDP) was adopted in 2005. Paragraph 20.35 acknowledges that Stirchley shopping centre has an important role in providing for the day to day needs of the community. There is

a need to improve its environment and enhance its shopping function, and that the centre is in need of investment to enhance its status.

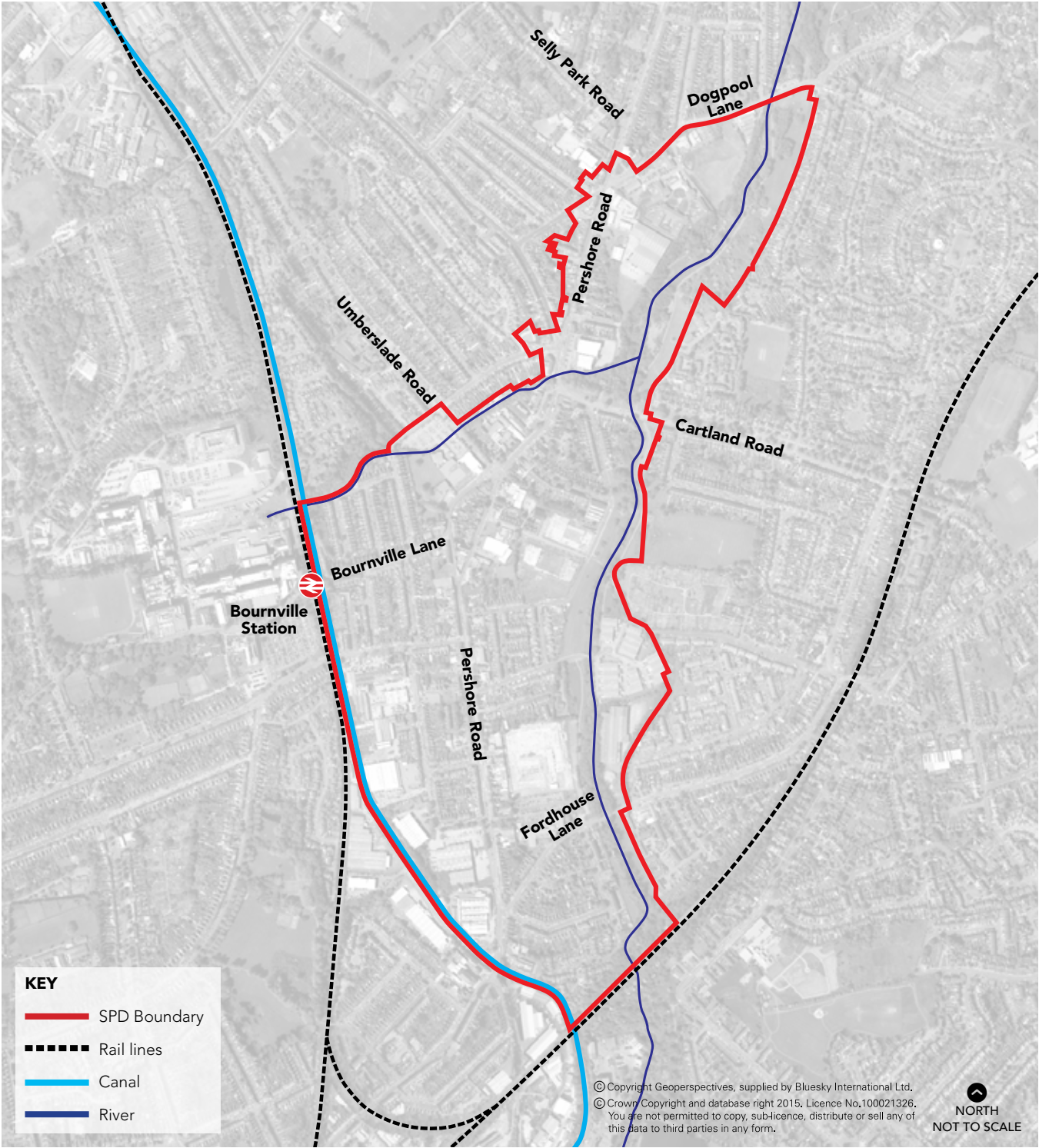
Shopping and Local Centres SPD

- Defines the boundaries of Stirchley District Centre.
- Defines the Primary Shopping Area (PSA) where the main retail uses are concentrated.
- Sets out policies for the composition of district centres including the maximum/minimum percentages for various use types.

SPD Status

This draft SPD adds detail to, the Submission Birmingham Development Plan, the City's Unitary Development Plan (UDP) and other city-wide policies, and has been written to conform to the National Planning Policy Framework (NPPF). Once adopted it will replace the existing Stirchley Framework (1994 revised 2002).

When adopted this SPD will become a material consideration and will provide guidance to support the determination of planning applications.



Development principles

Stirchley has opportunities for new investment in retail, leisure uses, offices, residential, services, employment and community facilities; together with the potential for improved connectivity with the rail station and the green corridors of the canal and River Rea.

Growth

Retail context

Stirchley was once the eighth largest shopping centre in Birmingham (by floorspace) but it has since lost a significant amount of retailing. It is defined as a medium-sized district centre.

In line with the UDP and the Submission Birmingham Development Plan a major retail led mixed-use development (with planning consent), is planned for the area around Hazelwell Lane. This will be the largest new development in Stirchley for many years and will trigger a renaissance in the area.

This should see investment in the wider area with a reuse of vacant retail units and redevelopment of underused sites. This could include investment by the merging of some units by national chains or franchises.

At the same time the large number of independent retailers should be retained, and will be encouraged to grow in numbers, to give this district centre a unique shopping offer.

This mix of retailers from sole traders to multinationals will make Stirchley centre stronger and encourage investment by existing retailers.

Proposals will also seek to consolidate the retail offer into a more attractive Primary Shopping Area (in line with the Shopping and Local Centres SPD); this targeting of retail investment in the PSA will result in a smaller but more

sustainable district centre with a vibrant core.

High quality urban design will be essential to integrate new development with the centre. The largely Victorian streetscape will be enhanced as a valuable character asset in the new Stirchley. To improve the visual appeal of the high street suitable investment in the public realm, better public car parking and sympathetic shop front improvements are needed.

Two key policies in the Shopping and Local Centres SPD are relevant to the type of retail growth encouraged. These are that no

more than 45% of units within the primary shopping area of Stirchley centre should be non (A1) retail, also no more than 10% within the centre as a whole being in (A5) hot food takeaway use.

Retail development in Stirchley centre

New retail led developments are encouraged and should normally be located in the Primary Shopping Area (PSA). A prime example, the Hazelwell Lane site provides an opportunity for retail led mixed use development to aid the regeneration of this part of Stirchley.



Pershore Road

Opportunities for group refurbishment schemes for retail use and to create larger units through the sensitive merging of existing units (with suitable plot capacity) will be supported. The retention and refurbishment of small and medium shops, to meet the needs of independent retailers, will be supported within the PSA.

The vitality of the centre should not be compromised by allowing further loss of the retail opportunity within the PSA by development for other non A Class uses (including residential use). Proposals to bring vacant shop units back into retail use will be encouraged.

Outside the Primary Shopping Area and within centre boundary, proposals for reuse or conversion/ redevelopment will be encouraged for uses in keeping with a district centre e.g. services, leisure, office, health, community.

Redevelopment for ground floor residential will also be permitted subject to appropriate design.

New developments should be in scale with surrounding development (two storeys), be integrated with the centre, maintain an active frontage on the Pershore Road, and have upper floor uses in keeping with the centre.

Commercial, industrial and employment context

Stirchley has a large number of industrial and commercial businesses in close proximity to the centre. These companies occupy a variety of premises from the more modern such as the Stirchley Trading Estate off Hazelwell Road,

to various courtyard developments to the rear of properties facing the Pershore Road. There are also a number of large industrial buildings running along the canal between Mary Vale Road and Breedon Cross/Lifford Lane to the south. These existing businesses will be encouraged to remain as Stirchley prospers.

Stirchley is well placed to meet local employment needs in the south of the City, where there is a limited supply of good employment land. With good road and public transport access, Stirchley offers a sustainable location for investment in employment. The plan area currently supports the employment of around 1,000 to 1,400 people in the various shops, offices and industrial units throughout the area; including the refurbished offices on Fordhouse Lane (Lifford House).

The City Council is committed to maintaining a mix of employment land to support a range of businesses including small and medium size enterprises (SMEs). Stirchley is well suited to meet this commitment and investment in these areas will be encouraged.

With growth in the healthcare sector around Dogpool Lane, the redevelopment of the former Arvin Meritor works and other sites and the revitalisation of the high street, Stirchley could support an additional 500-600 jobs.

Development for employment uses

New industrial and commercial uses and employment led mixed-use developments will be encouraged in the area.

- The former Arvin Meritor works off Fordhouse Lane.
- The former Lifford Curve Public House on Fordhouse Lane.

Small scale office developments will be encouraged in the centre and on the edge of centre in appropriate locations.

Existing industrial and commercial sites should be retained in employment use to maintain the variety of Stirchley's employment offer; and support the City's need for employment land.

The employment of local people will be encouraged. On larger schemes developers will be encouraged to sign a local employment agreement, during the construction and subsequent operation, in conjunction with the Council's Employment Access Team.

Housing context

Most of Stirchley's housing (62%) is made up of traditional Victorian terraces with the bulk built between 1891 and 1901, when there was a twelve fold increase in the area's population.

The houses in the area are largely in good condition and young adults are buying a number of these, due to the attractive prices and good transport links.

New housing development

Stirchley has some potential sites to provide additional attractive housing in a sustainable location to meet the City's needs. Residential accommodation is also encouraged

as part of mixed-use schemes; these would enhance the housing offer for the area.

There are two sites with potential for residential development:

- 1650 Pershore Road - (at the corner of Lifford Lane) with the potential for attractive canal side development.
- The former Whitmarley Works site on Ivy Road due to the prevailing residential nature of the road.

New housing will also be encouraged elsewhere provided it is not in the following locations:

- The Primary Shopping Area.
- Employment sites.
- Flood zones 2 and 3.

There is scope to increase the number of residential units at first floor level on the high street. This could bring a new vibrancy and security by improving natural surveillance. This is providing that care is taken to ensure that residential use is compatible with existing neighbouring uses.

Proposals for, small residential schemes (less than 15 dwellings) and infill developments should reflect the design and mix of housing in the area. Larger schemes i.e. those with more than 15 dwellings, (including residential in mixed-use developments) should have a mix of dwelling type size and tenure with a minimum of 35% affordable housing. While retaining the scale and massing of local development.

Public space and connectivity

A high street with public spaces

The objective is for Stirchley high street to have a more pleasant and viable shopping centre with improvements in public realm and a reallocation of road space to prioritise pedestrian movement. This reallocation of space will also accommodate new public spaces and other areas for seating, planting and cycle stands where possible, in line with the aspirations of Birmingham Connected, a vision for the future of transport in Birmingham.

Improvements to the environment would provide a more attractive high street for shoppers, with improved facilities and safety for cyclists and pedestrians and generally provide a stimulus to further investment by traders through a BID. Some of this investment will come from the Local Sustainable Transport Fund (Government funding programme) and upgrading/renewal as part of the council's PFI with Amey, while the rest could be funded by developer contributions.

Improvements to the urban realm on the high street are welcomed, to encourage pedestrian use and increase shopper dwell time. These could include new public spaces such as street parks/public squares/plazas (and pedestrian crossings in the PSA). These will make Stirchley a more welcome place to visit. Improvements should also accommodate attractive and convenient bus stopping facilities throughout the area.

For example:

- The 'pocket parks' outside 1219-1239 Pershore Road.
- The new public square associated with the Tesco development.

Encouraging sustainable transport
The objective is to ease travel across the whole plan area by improving linkages - from



Local housing

residential, retail and employment areas to - walking routes, cycle paths and public transport.

In particular, opportunities should be taken for improved walking and cycling connections to Bournville station, the canal and the River Rea.

Sustainable forms of transport should be encouraged to reduce dependency on the motor car.

Walking and cycling

This plan seeks to encourage walking by providing new and improved routes; ensuring new development is easily accessible on foot, providing improved pedestrian crossings and public realm. In order to facilitate pedestrian movement and improve safety, new crossing points are needed on main and side roads in the shopping area.

Local cyclists and pedestrians benefit from the national cycle route No.5 (the Rea Valley Millennium Cycle Route). This potential of the River Rea and canal as safe cycling routes should be maximised with improved access, linkages and infrastructure. Improved routes for pedestrians and cyclists will be provided across the plan area. These will include the locations shown on Plan 2.

For example:

- Signposting and links to (and between) Bournville rail station, the river Rea and canal.
- Improvements to the canal. The canal's links with Stirchley need improvement to increase the accessibility of this important asset including the potential for freight use. Improved moorings, boating facilities including lighting of walkways and signposting near Bournville Station would encourage visits to the area by leisure boaters and improve the leisure value of the canal for other users.

- Improvements to the River Rea corridor. This is an important green link between Digbeth and Longbridge in the southwest; it offers a pleasant break from the busy Pershore Road for walkers and cyclists. However, this route would benefit from improved signposting, access routes and new crossing points.

Developers may be asked to provide new access routes and contribute to improvements to existing facilities, signposting, linkages and pedestrian/cycle access.

Routes should be attractive, safe and legible, generally well lit and overlooked from buildings.

Care will need to be taken that the ecological impacts of such changes are avoided or suitably mitigated.

Public transport

The Stirchley area has good public transport links, with the adjacent Bournville rail station and a number of bus services. There is however a lack of car parking at Bournville station to support park and ride for the area. Should a suitable site come forward it could bring considerable benefits for the area with greater connectivity. The provision of a cycle hub/cycle parking near the station would also benefit the area especially if links to the millennium cycle route and canal towpath were strengthened.

Parking and loading

Car parking and loading in the high street should be rationalised. Where appropriate, on street parking and loading bays could be relocated in order to improve conditions and safety for pedestrians.



River Rea Page 21 of 190

In order to improve centre parking overall, when off-street car parking is provided as part of any major retail/mixed-use development, developers will be expected to:

- Provide parking for shoppers using other shops in the Stirchley area.
- Include a car park management scheme.
- Replace on-street parking removed by highway improvements required to facilitate the development.
- Provide cycle parking facilities.

Provision for off-street loading will be encouraged in new developments where appropriate.

Junction and highway improvements

In order to reduce congestion and provide the road capacity increases needed by new development; traffic, cyclist and pedestrian safety improvements may be required at the following junctions:

- Dogpool Lane/St Stephens Road/Pershore Road.

- Warwards Lane/Ribblesdale Road/Pershore Road.
- Cartland Road (Bourn Bridge)/Pershore Road.
- Fordhouse Lane/Pershore Road.
- Lifford Lane/Pershore Road.

These may also include new pedestrian crossings on surrounding roads.

Plans for the Hazelwell Lane/Tesco developments include the re-engineering of the road layout of the Pershore Road/Hazelwell Street gyratory system. This new layout would still allow for northbound traffic along Hazelwell Street while the Pershore Road would become partly two way with traffic signals for pedestrian and vehicle access from the south to the store car park, and a new public square to the south of the Community Church. The design should include traffic calming/management and environmental enhancement measures to minimise the impact of traffic, reduce traffic speed and allow easy safe access for pedestrians across roads.

Community facilities and open spaces

Stirchley benefits from a number of social and community venues including a public library, sporting, games and leisure facilities, parks and green space, health facilities, clubs, pubs, places of worship and a vibrant community market.

There is also scope for new facilities either as part of new developments or by improvements to existing ones.

Community uses

Uses such as healthcare, schools, leisure and entertainment are vital for a successful neighbourhood and their continued presence in Stirchley will be supported.

Existing community uses will be supported and investment in new and existing facilities encouraged, for example, work is in progress to bring the former Baths, next to the Public Library, at the corner of Bournville Lane and Hazelwell Street back in to community use to replace some of the community facilities on the Hazelwell Lane Site. The land for the Library and Baths was originally gifted by the Cadbury Family for community use and this ongoing investment will retain these buildings for future generations.

Promoting community initiatives

The council seeks to support the provision of the community market and other community initiatives e.g. through design of public and private spaces to allow for these uses, and the community use of buildings.



Bournville Station and canal

Public open spaces

The Stirchley area benefits from its suburban location by having a number of important green spaces and ecological assets. These include the currently underused Stirchley Park (behind Farmfoods and the Co Op), Hazelwell Park and adjoining allotments on the far bank of the Rea.

The proximity of the River Rea (with its nature and heritage trails), the Worcester & Birmingham Canal and other wildlife corridors together with these parks and allotments give Stirchley a considerable green offer for residents and visitors alike.

There are multiple benefits to be gained from protecting and enhancing Stirchley's green space assets. These spaces promote health and well-being through air quality improvements and recreation opportunities; they promote urban quality and improve the area's image and attractiveness.

In addition to their intrinsic value for wildlife (because of the ecosystems they provide), these green assets also make a positive contribution to climate change adaptation; help to manage flood risk, help reduce the impact of urban storm water and improve water quality.

The recreational and ecological potential of these sites should be maximised and improvements and enhancements will be encouraged as will the creation of new sites.

Improvements in the following areas will be supported:

- The recreational and ecological value (of the open spaces) including playing fields and play facilities.
- Nature conservation, (including retention and protection of important trees and other habitats).
- Green links and wildlife corridors (especially between the canal and the River Rea).



Mayfield Road Chapel

- Public access, signposting, infrastructure (eg. seating, bins) and appropriate planting.

Other measures that will be encouraged include:

- Reducing the impacts of development on adjacent open spaces and other established habitats.
- Improving the over ground sections of the Bourn and River Rea to provide amenity and reduce flood risk.
- The incorporation of biodiversity enhancements into new green infrastructure/building design. i.e habitat creation and planting schemes.

Design and heritage assets

The plans objective is for Stirchley to become an area which retains a unique mix of high quality built heritage with enhanced public realm. It has a number of listed buildings and buildings of architectural or townscape value.

Design that responds to the local context

Stirchley has retained many of the features and building forms of its Victorian and Edwardian past. These are a positive asset for the rejuvenation of this area.

Their sympathetic treatment and supporting sensitive, high quality design in new developments can help to promote a sense of place in Stirchley.



Millennium Cycle Route (River Rea)

New large-scale retail led or mixed-use developments will be expected to be integrated with the centre and maintain an active frontage on Pershore Road and other road frontages in order to provide legibility for the scheme, and encourage the flow of customers to and from the High Street.

In order to promote local distinctiveness, in all developments:

- Buildings' scale, massing and type should reflect the local context. The aim should be to create a coherent, legible urban form with a strong sense of place. Design factors will include existing site features and buildings, the scale of streets, topography and views. The prevailing fine grain aspect of the streetscape should be reflected in the development design.
- Developments should respect the road hierarchy and present an active frontage to the street rather than be inward facing. This is especially important for developments in or adjacent to the main shopping area to promote the vitality of the high street.

- All building conversions should ideally reflect the local predominantly Victorian vernacular, reinstating original features where appropriate.
- The design of shop fronts should be in line with the Shopfronts Design Guide SPG (or any replacement).

Public realm

When designing for the public realm - new public spaces and highways - should contain attractive street furniture, hard and soft landscaping including trees where appropriate. New developments should ideally be permeable for walkers, with access at grade from the Pershore Road. Public spaces should contribute to a sense of place. They should cater for the needs of all residents, provide for local pedestrian and cycle movement.

Waterside

With the canal, Rea and Bourn, water features represent a common thread and a unique selling point for Stirchley. There are several potential waterside development opportunities.

In waterside developments, it is expected that buildings should face the waterside where feasible to encourage natural surveillance, and include new planting to enhance the function of these wildlife corridors. Development should promote waterside walking, cycling and recreational activities on adjacent canal towpaths or by the Rea.

Realising heritage assets

Retention and sympathetic reuse of heritage assets is expected in planned developments, in order to retain and enhance the historic character of Stirchley.

Like the retained Ten Acres Works' frontage there are a number of buildings in the area worth retaining, these include:

- The Dogpool Hotel.
- Three Horseshoes and British Oak public houses.
- The Friends Meeting House on Hazelwell Lane.
- The Public Library and Baths.

The feasibility of retaining the former chapel building on Mayfield Road should also be explored.

Stirchley also has a number of archaeological finds and other assets on the historic environment record ranging from stone axes to a Roman road and the remains of the water mills that once dominated the side of the Rea.

Archaeological desk based assessments and field evaluations may be required when there are proposals which impact on heritage assets, including sites within 100m of the route of Icknield Street (Roman Road).

Sustainability

Sustainability is central to the way forward for Stirchley. Developments will be expected to help realise this through the application of these principles.

Sustainable transport

Priority should be given to walking and cycling to access public open space, with local facilities and local travel supported by good public transport connections.

Parking should be carefully planned and more sustainable solutions such as car clubs and electric charging points considered.

As development proposals come forward the following should to be implemented by employers and developers:

- Travel management plans (including promotion of public transport for work and leisure).
- Provision of cycle parking/storage.
- Provision of electric vehicle recharging parking bays and infrastructure.

Managing flood risk and improving water quality

Flood risk assessments will be required when considering development proposals in areas susceptible to surface water flooding (most notably around Dogpool Lane/Ten Acres and the confluence of the Bourn and the Rea). These will include appropriate mitigation measures to address any issues identified and reductions in surface water discharge in line with the Strategic Flood Risk Assessment and the Birmingham Development Plan.

Opportunities for flood risk management and improvement of the River Rea the Bourn and Cotteridge Brook will be encouraged including:

- Flood alleviation works.
- Easements to facilitate maintenance access at appropriate locations.
- Reductions in surface water discharge through sustainable drainage systems.
- Improvements to water quality.

Sustainable Urban Drainage

Systems (SUDS) will be required for all developments, including arrangements for the long-term maintenance of SUDS infrastructure.

Nature Conservation and Biodiversity

Birmingham and the Black Country is one of the first 12 'Nature Improvement Areas' (NIA) in England. With a network of wildlife corridors and Sites of Local Importance for Nature Conservation (SLINC), the key priorities are to protect and enhance the areas rich biodiversity, which will contribute to NIA objectives.

Green assets, surrounded by wildlife corridors (the canal, the Bourn and the Rea which is also a SLINC), and with a number of green spaces such as parks and recreation grounds, Stirchley has a rich biodiversity. Opportunities should be taken to strengthen this 'green ring' by:

- Improving or creating green bridges (wildlife corridors, areas of native planting or woodland) between sites to allow for foraging and migration, and enhancing the ecological quality and biodiversity of existing habitats.
- Creation of waterside spaces for the enhancement of the wildlife corridors.

Developments which may impact on (or be in the vicinity of) wildlife corridors or other green space assets will require an Ecological Assessment (Biodiversity Survey and Report) as part of any planning application.

Where possible, the introduction of street trees into the public realm, in new public plazas and as part of site development should take place.



Lifford House

Building codes

All new residential development should meet lifetime homes standards, and should aim to be zero carbon from 2016.

All non-residential built developments over 1,000sq.m floorspace or being developed on a site having an area of 0.5ha or more should meet BREEAM standard excellent.

Climate change effects are likely to lead to greater pressure on the City's water resources. Population growth in the City will further increase these pressures, so new development will need to make efficient use of water resources, such as grey water recycling and water saving technologies like dual flush toilets and spray taps.

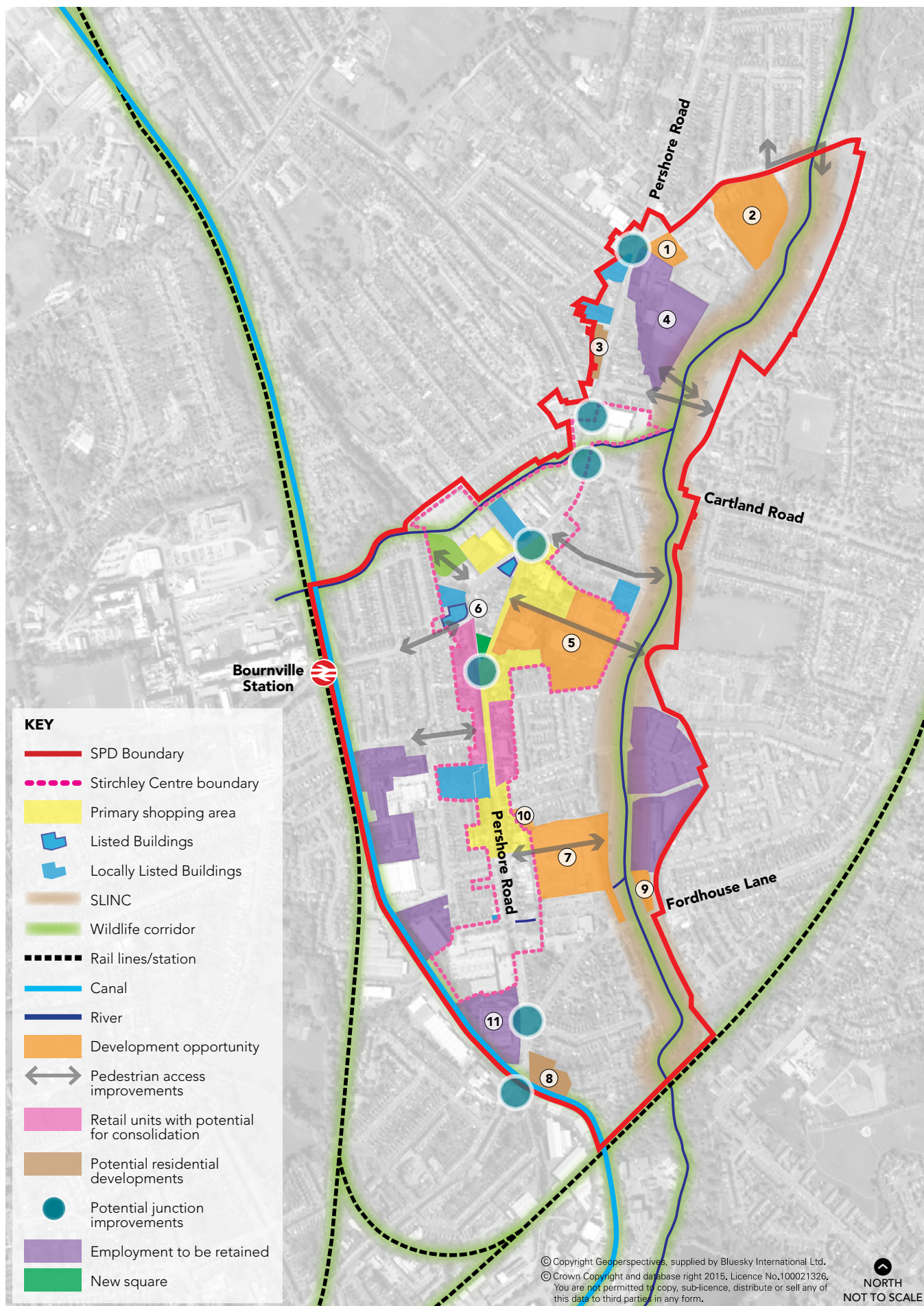
Sustainable waste management should be incorporated from the beginning of development through sustainable demolition and construction techniques and the recycling of building waste.

Properties should have good recycling provision from the start with facilities designed in where necessary.

With scope for some large developments in the area, there is a significant opportunity for energy-saving or generating technologies, for example the use of multi-fuel combined heat and power and area heating in mixed use developments.



Bournville Market



The opportunity

The area covered by this SPD has been divided into three zones, North Stirchley (Ten Acres), Central Stirchley and Southern Stirchley.

All three areas include streets of terraced housing and are linked by both the Pershore Road and the River Rea. The river valley includes an important cycle and pedestrian route (the Rea Valley Millennium Route) within a strategic linear green space that connects the area with the city centre via Cannon Hill and Calthorpe Parks to the north and to the canal network in the south.

North Stirchley (Ten Acres)

Building on recent investment in Ten Acres Mews and St Andrews Healthcare on Dogpool Lane, Stirchley's northern gateway with the listed New Dogpool Hotel and Ten Acres Works frontage (Ten Acres Mews) has the scope to become a welcoming, bustling, mix of commercial, residential and healthcare developments.

Central Stirchley

This area of Stirchley has the greatest potential for change with a large food store and mixed-use development planned for the Hazelwell Lane site. The spin-off from this development, and the investment it will attract, would have the potential to radically transform this area.

Southern Stirchley

South of the main shopping area, there are still many small high street units with shops, and services either side of the Pershore Road. With a major development site on the east side and several bulky goods stores, there are also development opportunities here.



Development opportunities

North Stirchley (Ten Acres)

Stirchley's northern gateway has development potential for a mix of commercial, residential and healthcare.

Growth

Ten Acres Industrial Estate and adjoining area

1. There is scope to improve the Ten Acres Industrial Estate and the adjoining area (between the residential area and the Rea) with further new light industrial and warehousing uses or extensions to existing businesses.
2. St Andrews Healthcare have produced plans for an expansion of their existing facilities, this would almost double their capacity and provide much needed flood alleviation works. These outline plans would see development phased over a number of years bringing long vacant land back into productive use and providing additional employment in the area.

Land to the south of Ten Acres Mews

3. On the west side of Pershore Road the former scrap yard could become a residential site. A high quality residential build in a pleasant environment, along the lines of Ten Acres Mews, with a mix of tenures would enhance the area.
4. There may also be some potential for improvements to the residential offer to the east of Pershore Road at this point if suitable flood alleviation measures were to be undertaken.

Connectivity and public space

At the junction of the Pershore Road and Dogpool Lane and St Stephens Road, Ten Acres is well connected to Stirchley by frequent bus services.

Although adjacent to the Rea Valley the Ten Acres area has poor connectivity with the river. Access to the valley is restricted to two points via Dogpool Lane in the north and Bewdley Road in the south. Developments on the eastern side of the Pershore Road would give opportunity for new links to and across the Rea to the housing beyond, and improve the existing access points. Redevelopment of this area would also provide the opportunity to improve the public realm along Pershore Road for example, carriageway realignment, wider pavements, and street trees.

Design and heritage assets

Still partially lined by terraced houses the road is narrower here than other sections of the Pershore Road.

There is one locally listed building and the remaining part of another; the Dogpool Hotel (Listed as the Hibernian Public House) and the retained frontage of the Ten Acres Works. Both have seen recent investment with the refurbishment of the Dogpool Hotel and the building of Ten Acres Mews behind the works frontage. By reflecting these historic buildings, new developments will help to deliver a positive sense of place for this area.

There is an identified risk of flooding to the east of Pershore Road. Developments in this area would need to introduce measures to reduce the risk, of flooding, to the south near the Bourn and around Dogpool Lane.

Key outcomes

- Improvements to the public realm along the Pershore Road; will provide context for the heritage assets of the New Dogpool Hotel and Ten Acres Works frontage.
- Key landmark development for St Andrews Healthcare on the former Kidderminster Carpets site and further expansion of existing facilities.
- New and improved linkages between the Pershore Road and the River Rea.

KEY

	SPD Boundary
	Stirchley Centre boundary
	Primary shopping area
	Listed Buildings
	Locally Listed Buildings
	SLINC
	Wildlife corridor
	Rail lines/station
	Canal
	River
	Development opportunity
	Pedestrian access improvements
	Retail units with potential for consolidation
	Potential residential developments
	Potential junction improvements
	Employment to be retained
	New square

- Improvements at the Dogpool Lane/St Stephens Road and Warwards Lane junctions with the Pershore Road.
- Residential redevelopment of the west side of Pershore Road, between Ten Acres Mews and Warwards Lane.
- Reduced risk of flooding from the Rea together with the opportunity for the creation of new habitats.
- Improved traffic flows on the Pershore Road at this point, with improvements to the public realm.



Plan 3 North Starchley (Ten Acres)

Central Stirchley

This area of Stirchley has the greatest potential for change of all with a large food store and mixed use development planned for the Hazelwell Lane site. This will result in a radical transformation of this area, with spin off investment for the wider regeneration of Stirchley.

Growth

Hazelwell Lane

5. Planning consent has been granted for a Tesco food store/ mixed-use development at Hazelwell Lane will result in increased footfall with an additional retail choice and an increased employment offer for local residents. This development with its additional offices and retail units and associated benefits for the urban realm will make a positive change in Stirchley's economy and appearance.

These developments represent a major investment in Stirchley on a prime site at the north of the primary shopping area. The addition of 640sq.m new office space and three new shops with improvements to four others at the corner of Hunts Road will help to reinvigorate the area. These developments also present an opportunity to address traffic flow issues on this section of the Pershore Road and secure significant environmental/public realm improvements and improved pedestrian/cycle crossings. These include pedestrian and urban realm improvements outside the new Stirchley Community Hub (former baths site) and the potential for a new public square opposite.

It will be important to establish a safe and strong link between the former baths/new community centre at the south of the gyratory to link the community facilities with the Hazelwell Lane developments, housing areas to the east of the Rea Valley and the rail station and canal.

Stirchley Community Hub

6. Plans are being implemented for the area around the Baths/ Community Centre and Library to replace some of the community facilities displaced by the planned Hazelwell Lane development and provide a new base for community use. This will bring the building back into use. The £3.3m investment involves the conversion of the former local swimming pool into a multipurpose hall for sport, recreational and community activities, as well as the provision of meeting rooms, a cafe and classrooms.

There is further potential to remodel Stirchley Park and improve access and visibility especially to the north and east, if any development was to take place in the area together. This would also give an opportunity to enhance its function as an ecological stepping stone between the Bourn and Rea corridors.

Appropriate compensation has also been secured for the loss of the unused bowling green with funds secured to improve other space in the area including Stirchley Park. While the Stirchley United Working Men's Club is to be relocated to the former TASCOS social club building.

Retail growth

A number of shop units on this section of the high street are ripe for investment. These shops have deep enough plots to make consolidation of a number of them into larger ones a possibility.

Connectivity and public space

Central Stirchley occupies a prime space on the transport network with links to the rail station and canal via Mary Vale Road and Bournville Lane, and to the millennium cycleway via Hazelwell Lane. These links extend to the Bournville Estates and Cadbury to the west, the Hazelwell recreation

ground, and the housing estates beyond to the east. Maintaining and improving these links is essential for the economic growth of Stirchley.

Central Stirchley is well served for open space with the Stirchley and Hazelwell recreation grounds and River Rea corridor. However, there is scope for improvements to the public realm along the High Street especially around the gyratory and the end of Bournville Lane.

Design and heritage assets

The predominant urban form in this area is that of the terraced houses in the surrounding streets. Even on the Pershore Road, most of the retail units are converted houses with a similar plot width to the side streets. The larger buildings tend to be two storeys with a proportional massing to the smaller ones.

The new development on Hazelwell Lane should reflect this scale and massing with an active frontage to

KEY

-  SPD Boundary
-  Stirchley Centre boundary
-  Primary shopping area
-  Listed Buildings
-  Locally Listed Buildings
-  SLINC
-  Wildlife corridor
-  Rail lines/station
-  Canal
-  River
-  Development opportunity
-  Pedestrian access improvements
-  Retail units with potential for consolidation
-  Potential residential developments
-  Potential junction improvements
-  Employment to be retained
-  New square

Pershore Road, which will allow it to integrate with the centre. The development should improve car parking in the area with a shopper's car park for the store and the centre, to allow shoppers to visit local shops. It could also make a valuable contribution to the high street and improvements to the public realm.

New development should reflect the existing links between the River Rea corridor and the Pershore Road. This historic link, shown in the 1884 Ordinance Survey maps of Worcestershire, is well used by local residents and needs to be respected and enhanced in future developments.

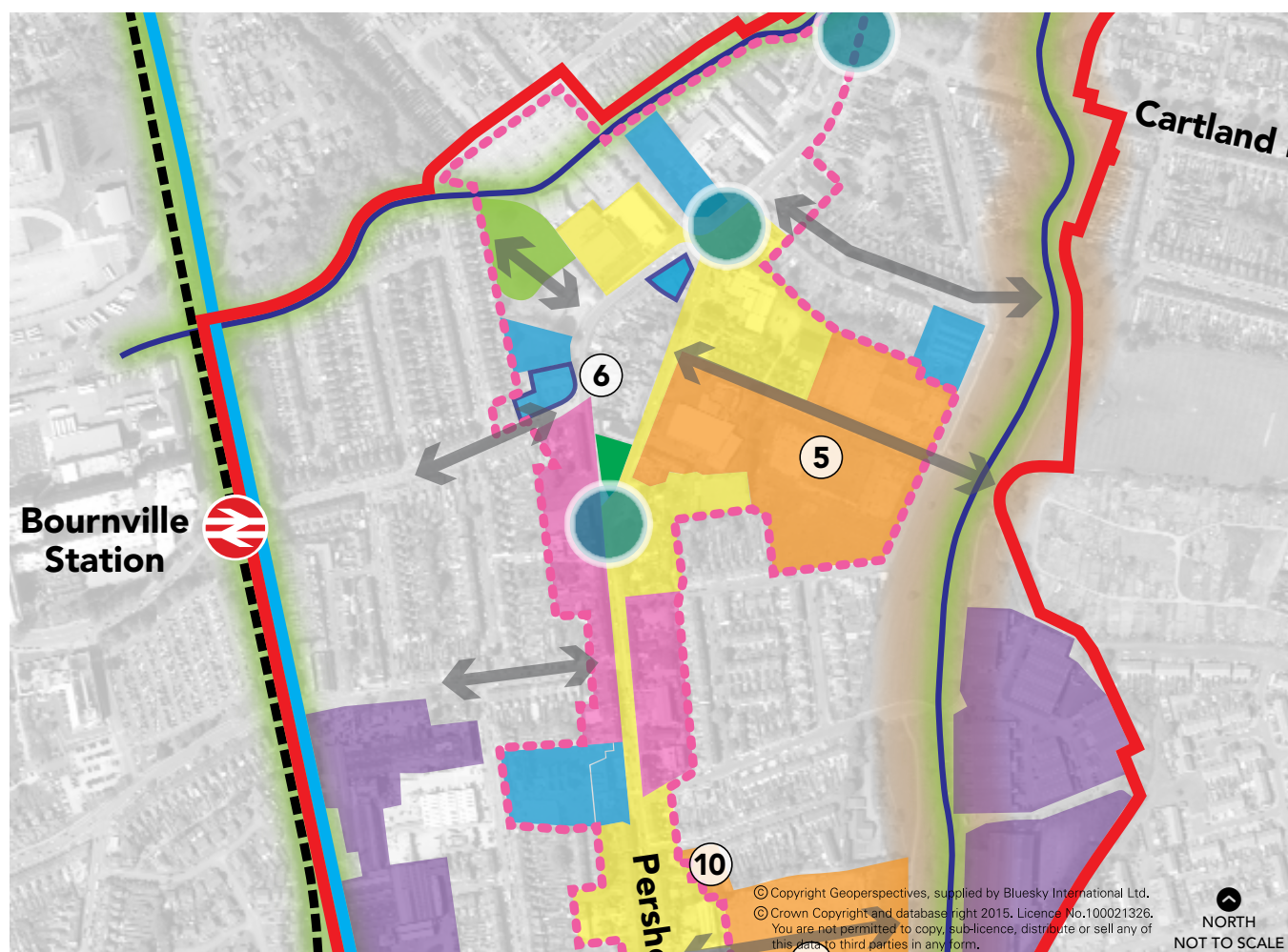
This area is the historic core of Stirchley, which developed around this part of Icknield Street (Roman Road). There are a number of listed buildings (both statutorily and locally listed); the Library and Baths, the Three Horseshoes and

British Oak public houses, Friends Meeting House, the local school and District Office. Not listed but also of architectural merit is the Community Church on Hazelwell Street. These buildings are vital to inform the urban form of Stirchley and should be retained in any new developments

Key outcomes

- A rejuvenated shopping centre with a sustainable retail economy.
- A wide retail offer with a strong independent sector.
- Active frontages to the Pershore Road to improve the shopping experience.
- Improved links and signposting to the River Rea and the facilities beyond.
- Improved links and signposting to Bournville rail station and the canal.

- Improved car parking in the area to allow shoppers to visit local shops and encourage the use of Bournville rail station with the potential for park and ride.
- Improved traffic and pedestrian circulation around the gyratory (Pershore Road/Hazelwell Street).
- Improved car parking and traffic flow issues along the high street, through reallocation of road space providing a mixed priority route to benefit pedestrians and cyclists.
- A new public space/square at the southern junction of the Pershore Road and Hazelwell Street.
- Retained employment areas either side of the Pershore Road, with opportunities taken to minimise impacts of industrial traffic in residential areas.
- A regenerated central heart to Stirchley.



Southern Stirchley

With a major development site on the east side off Fordhouse Lane and several bulky goods stores and industrial buildings, this area has several development/redevelopment opportunities.

Growth

Fordhouse Lane

7. The vacant Arvin Meritor car parts factory was demolished in early 2010, and the site is now cleared. This site has seen recent developer interest and has the potential for a major employment led/mixed use development.

This site could act as a catalyst for significant regeneration of the south of Stirchley especially with an active frontage on the Pershore Road at the north of the site to integrate the development with the centre.

1650 Pershore Road

8. Once the site of Hunt's Foundry this vacant car repairs/scrap yard has had planning consent for residential use. This has the potential to become a gateway development for the southern end of Stirchley and provides an opportunity to enhance the canal corridor through new native tree and shrub planting.

The Lifford Curve

9. This vacant (former public house), site on Fordhouse Lane has potential for an employment led mixed use integrated with the industrial unit to the north.

This also has potential to provide a new access route for the Stirchley Trading Estate further north, to Fordhouse Lane. When combined with works on the Fordhouse Lane junction with Pershore Road, it would result in taking heavy goods traffic away from Hazelwell Road. Traffic congestion on Pershore Road at the junction with Hazelwell Road, from large vehicles accessing the estate, would reduce.

Whitmarley Works

10. The site of the former Whitmarley Works on Ivy Road provides an opportunity for small scale residential development to fit in with the surrounding housing.

Other opportunities

11. Although currently occupied, the sites of Magnet, Wickes and the former GKN works offer potential for an employment led mixed use development should redevelopment occur.

Connectivity and public space

This area has strong road links with Cotteridge and Kings Heath via the Pershore Road and Fordhouse Lane. Although adjacent to the canal, the access to the towpath is poor and poorly signposted with a single entry from the roadside and a hidden pedestrian bridge to take the towpath from one side of the canal to the other. Developments at the GKN works or 1650 Pershore Road could give scope for improvements to this access.

The only link with the Rea Valley in this area is where Fordhouse Lane crosses it; there is no direct access from the Pershore Road at this point in Stirchley. However, developments on the former Arvin Meritor works may offer an ideal opportunity to make new pedestrian/cycle links across the site to and from the Rea Valley if Mayfield Road was to be used for access to a new development.

Design and heritage assets

This end of Stirchley is a mix of the prevailing terraced development dominated by a number of larger buildings, the retail stores of Magnet and Wickes and the former GKN factory, which rises above them.

The largest development site is the former Arvin Meritor works site. With the potential for a two-storey development linking to the Pershore

Road to the River Rea, works on this site would benefit from the remodelling of the Fordhouse Lane/Windsor Road/Pershore Road junction to improve traffic flows across the junction. This would have the potential of creating a small public space or site for an urban art feature. Changes to traffic flows in this area will affect the Lifford Lane junction further south which will also need to be considered in conjunction with any scheme of improvements undertaken to the Fordhouse Lane junction.

This area has fewer heritage assets than the rest of Stirchley, apart from the canal and the school and district office there is only the locally listed ex gun makers

KEY

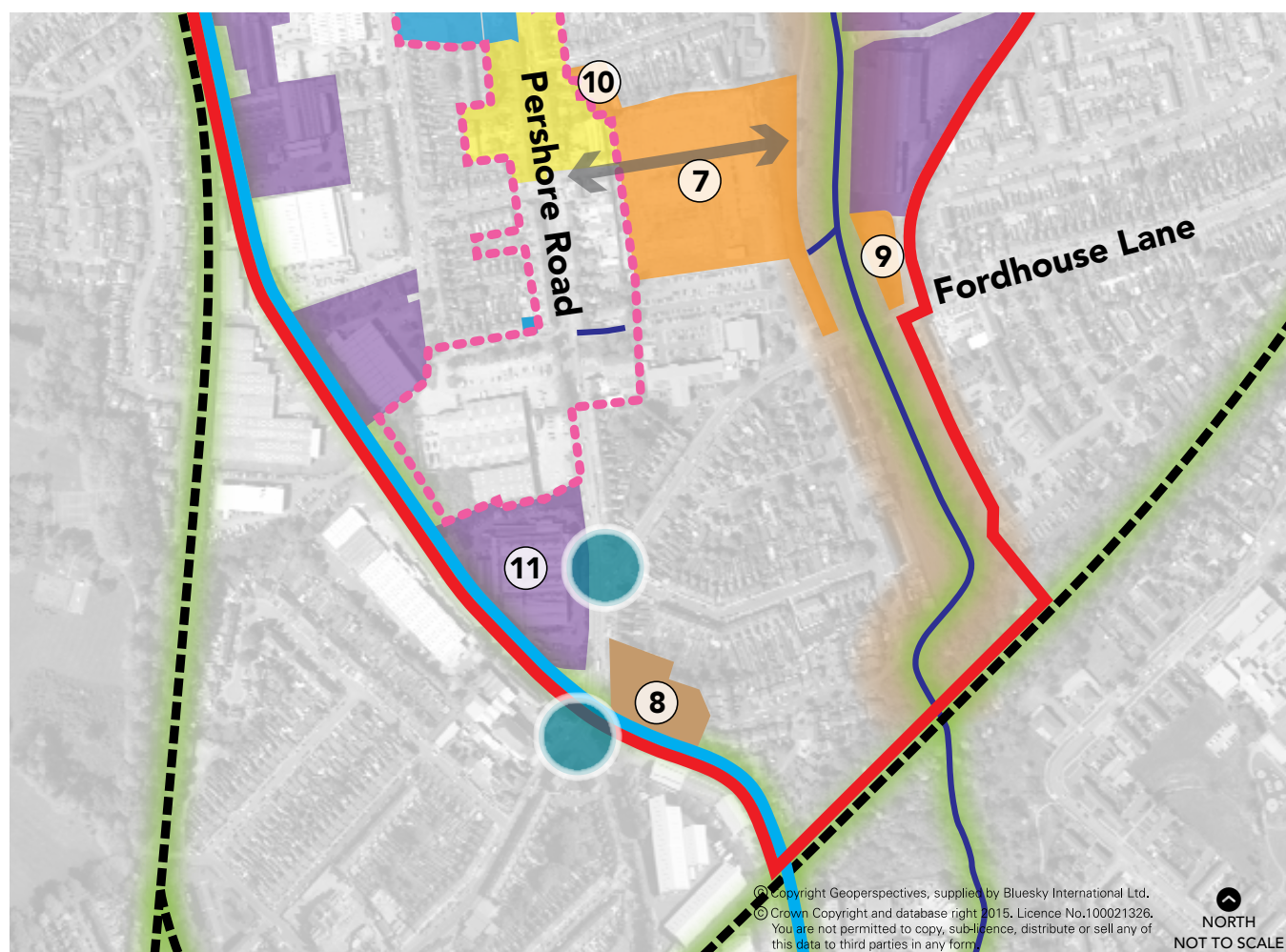
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workshop on Ash Tree Road. However, the small courtyard developments to the rear of the east side, Rose and Dorset Cottages to the west, the former Methodist Chapel on Mayfield Road and the traditional fruit and vegetable grocers (Harry Wards) are all of local interest.

Although not listed, parts of the former GKN works may date back to the 1860s when James & Son built a screw mill on this site (they were bought out by Nettlefold & Chamberlain in 1866). However the outside of the building has seen major works in the 20th century and only a thorough study may be able to discover how much of the earlier building phases remain.

Key outcomes

- Improved public realm.
- Mixed priority route.
- Improved car parking and traffic flows along the high street, through reallocation of road space.
- Improved linkages between the Pershore Road, canal and the River Rea.
- Active frontages to improve the shopping experience.
- Junction improvements to the Fordhouse Lane/Windsor Road junction.
- Junction improvements to Lifford Lane junction.
- Enhanced canal corridor.
- New investment, protecting existing jobs and creating new jobs.



Delivery

This SPD provides a clear vision for the transformation of Stirchley. The successful delivery of the proposals outlined in this SPD will ensure that Stirchley can fulfil its potential to be an attractive place to live and visit with a vibrant, sustainable future.

In order to secure and deliver change the following key elements will be important:

- Working in partnership with developers and other agents/bodies; including the use of the Council's CPO powers, where appropriate, to secure development.
- Ensuring development quality through the statutory planning process.
- Working with the established local business groups and Neighbourhood Forum.
- Funding and planning obligations.

Working in partnership

The SPD acts as a mechanism to attract developers and investors into the area. This will be achieved by:

- Strengthening links with the private sector including existing businesses and landowners as well as potential developers and investors.
- Co-ordinating public sector investment to maximise the objectives and impact of public sector resources. This would include working with the Homes and Communities Agency, the Canal and River Trust, health and education providers, sports organisations, and other bodies within the area.
- Supporting existing and new businesses looking to locate within the area.

Community building

It is important to work with existing and new residents to meet their needs and to foster a sense of community and long term stewardship. Methods of achieving this include:

- Supporting the emerging BID (Business Improvement District) group along the Pershore Road.
- Utilising the Community Asset Transfer process to enable the community to manage assets that they have identified as being important to the local area.

Funding and planning obligations

The City Council may seek to secure a package of planning obligations to ensure the delivery of balanced sustainable communities and addressing the social, business and environmental needs/impacts of development.

The City Council will seek to secure local employment opportunities through the use of targeted employment strategies to link training to employer demand, and the use of the local workforce in the construction phases of the development to maximise the opportunities to reduce unemployment within Birmingham.

This SPD has been prepared at a time of ongoing financial constraints and a challenging economic climate. Viability is an issue in bringing sites forward for development and it may not be possible in the short term for development to provide a full range of planning obligations.

Where this is the case, appropriate measures will be used, to 'future proof' planning obligations to ensure that the value of the package of contributions is maximised throughout the lifetime of the proposed development. The City Council will therefore require developers to submit full viability appraisals to demonstrate the level of obligations that can be afforded/delivered.

The City Council is preparing its evidence base to support the introduction of Community Infrastructure Levy (CIL) to deliver the infrastructure required to support the planned growth of the City. Once introduced CIL will replace elements of S106 agreements and will be used to support the delivery of key infrastructure.

Planning obligation potential requirements (subject to meeting the statutory tests).

District centre

All new development should improve environmental quality and support the Stirchley District Centre by:

- Environmental enhancements.
- Creation of public spaces.
- Provision and management of public car parking.
- Highway and traffic management improvements.

Employment

For new developments the employment of local people will be encouraged, as part of a local employment agreement, during the construction and subsequent operation, in conjunction with the Council's Employment Access Team.

Commercial and industrial

Highway and traffic management improvements.

Housing

New development will be required to contribute to the level of affordable accommodation in the area, in line with the Affordable Housing policies of the City Council.

Connectivity and public realm

Contributions may be sought from larger developments, which generate sufficient traffic, that require improvements to the highway or junctions (over and above any direct access/egress required to support the planning application) in order to mitigate increased traffic flows on the A441 or surrounding streets.

Open spaces

Developer contributions may be sought from development in the plan area for improvements to:

- The recreational and ecological value of public open spaces.
- Playing fields and children's play areas.

- Nature conservation, (including retention and protection of important trees).
- Green links and wildlife corridors (especially between the canal and the River Rea).
- Public access, signposting, infrastructure and maintenance, including appropriate planting.
- The over ground sections of the Bourn and River Rea to provide amenity and reduce flood risk.

Community facilities

Contributions may be sought from developments that impact on or generate a need for, community initiatives or facilities. This may include a contribution to:

- Providing space for the Community Market.
- New or improved community facilities.
- Support for community initiatives/ programmes.

Waheed Nazir

Director of Planning and Regeneration



Stirchley Community Church

Glossary

Birmingham Connected

Birmingham Connected presents a twenty year strategy to improve transport in the City. This will reinvent the City's transport system, meeting current and future mobility challenges, to facilitate strong and sustainable economic growth. The plan will change the way that people and businesses think about travel into and around the City. By influencing travel behaviour and embracing technological change we will reduce carbon emissions and improve road safety and health for all citizens.

Compulsory Purchase Order (CPO)

A Compulsory Purchase Order (CPO) is a legal function in the United Kingdom and the Republic of Ireland that allows certain bodies which need to obtain land or property to do so without the consent of the owner.

Heritage Assets

A building, monument, site, place, area or landscape positively identified as having a degree of significance meriting consideration in planning decisions. Heritage assets are the valued components of the historic environment. They include designated heritage assets and assets identified by the local planning authority during the process of decision-making or through the plan-making process (including local listing).

Listed Building

A statutory Listed Building is a building or structure which the Secretary of State for Culture, Media and Sport considers to be of special architectural or historic interest. Listing gives a building legal protection from demolition

and alterations which would destroy historic features or affect its character.

The whole of a building is listed - the exterior and interior, together with any outhouse, wall or other structure built before 1 July 1948 within the grounds of the building.

Locally Listed Building

A Locally Listed Building is a building, structure or feature which, whilst not listed by the Secretary of State, the Council feels to be an important part of Birmingham's heritage due to its architectural, historic or archaeological significance.

The most important of these buildings are of statutory list quality and would be referred to the Secretary of State if they were threatened with demolition or unsympathetic alterations. A Building Preservation Notice could also be served if the building were to be threatened.

Mixed Priority Route

Mixed Priority Routes are streets that carry high levels of traffic and also have:

- A mix of residential use and commercial frontages.
- A mix of road users, i.e. shoppers, cyclists, bus passengers, schoolchildren.
- A mix of parking and deliveries.

They are not just transport routes. Although dealing with transport and safety is a key element, other concerns associated with the local economy and local communities may also generate an interest in improving the area with economic regeneration and environmental improvements.

National Planning Policy Framework

This is a key part of the current government's reforms to make the planning system less complex and more accessible, and to promote sustainable growth. This document replaced all previous national planning policy when it was adopted in April 2012.

Private Finance Initiative (PFI)

This is a way of creating 'public-private partnerships' by funding public infrastructure projects with private capital. The City has a 25-year PFI (2010-35) with Amey for highways maintenance and renewal.

Site of Local Importance for Nature Conservation (SLINC)

The SLINC designation applies to only those sites with an important nature conservation interest. These are locally designated wildlife sites of sufficient importance to receive protection, in planning policy, from damaging development.

Strategic Flood Risk Assessment (SFRA)

The purpose of the SFRA is to assess and map all known sources of flood risk, including fluvial, surface water, sewer, groundwater and impounded water bodies, taking into account future climate change predictions, to allow the Council to use this as an evidence base to locate future development primarily in low flood risk areas.

Submission Birmingham Development Plan

The Birmingham Development Plan (BDP) will set out the statutory framework to guide decisions on development and regeneration in Birmingham up to 2031. It will set out how and where new homes,

jobs, services and infrastructure will be delivered and the type of places and environments that will be created. The Plan will cover the whole administrative area of the City.

By 2031 Birmingham's population is projected to grow by 150,000. This level of growth, based on recent trends, is greater than previously considered and presents a challenge for planning the future homes, jobs and infrastructure the City needs.

The Plan was the subject of an examination in public during October/November 2014.
www.birmingham.gov.uk/plan2031

Supplementary Planning Document (SPD)

This is a local development document that may cover a range of issues, thematic or site specific, by providing further detail of policies and proposals in a 'parent' development plan document (Birmingham Development Plan or Area Action Plan).

Supplementary Planning Guidance (SPG)

The predecessor to SPDs (see above), adds detail to the UDP (see below).

Sustainable Urban Drainage Systems (SUDS)

Sustainable Urban Drainage Systems (SUDS) are designed to reduce the potential impact on new and existing developments with respect to surface water drainage. The idea behind SUDS is to try to replicate natural systems that use cost effective solutions with low environmental impact to drain away dirty and surface water run-off through collection, storage, and cleaning before allowing it to

be released slowly back into the environment, such as into water courses.

Unitary Development Plan (UDP)

A statutory document that sets out the Council's planning policies used to guide development, conservation, regeneration and environmental improvement activity (Pre 2004 System, to be replaced by the Birmingham Development Plan when adopted (expected 2015)).

Use Classes Order

The Town and Country Planning (Use Classes) Order 1987 (as amended) puts uses of land and buildings into various categories known as 'Use Classes'. Some of these are shown below.

Class	Use
A1	Shops/retail
A2	Financial and professional services
A3	Food and drink
A4	Drinking establishment
A5	Hot food takeaway

Water Framework Directive

This establishes a legal framework to protect and restore clean water across Europe and ensure its long-term, sustainable use. (Its official title is Directive 2000/60/EC of the European Parliament and of the Council of 23 October 2000 establishing a framework for Community action in the field of water policy).

Wildlife Corridors

A wildlife corridor is a link of wildlife habitat, generally native vegetation, which joins two or more larger areas of similar wildlife habitat. Corridors are critical for the maintenance of ecological processes including allowing for the movement of animals and the continuation of populations.





Selly Oak Jobs and Skills Plan September 2015

Overview of Selly Oak District¹

Selly Oak District is situated in the south of the city, bordering Worcestershire to the south and Moseley and Edgbaston to the north. It is composed of 4 wards, each having three elected councillors – Billesley, Bournville, Brandwood and Selly Oak.

Unemployment Claimant rates and **Worklessness** are well below the city average, although there are local variations. The large numbers of students living in Selly Oak ward has an impact on the labour market and skills statistics, particularly for that ward.

Selly Oak District has a different **age profile** to the city as a whole, with a bulge in the 20-24 age cohort, largely in Selly Oak ward, influenced by the proximity of the University of Birmingham. 19,300 residents are aged 18-24, equating to 19% of the population, compared to 12% for the city. The proportion rises to 49% in Selly Oak ward. This also influences the overall working age population, with 104,067 residents being of working age (68%) compared to Birmingham as a whole (64%).

The **ethnic profile** of the working age population in the district differs to that of the city, with a much higher proportion of white working age residents (78%) compared to the city average (59%). Overall, the largest non-white groups are Indian and Pakistani (4%). Bournville ward has the highest percentage of White residents (85%) and Selly Oak ward the lowest (72%).

Deprivation levels are much lower in the district than for the city as a whole. Bournville and Selly Oak wards have very low levels of deprivation. Brandwood has pockets of high deprivation to the west and particularly the south of the ward (Druids Heath), and has the highest proportion (13%) living in the 5% most deprived LSOAs. Billesley ward has generally higher levels, with 38% of the population living in the 10% most deprived LSOAs in England and 68% in the 20% most deprived (Appendix: Table 1 & Map 1).

Strategic District Assessments contain contextual information and provide a broader assessment of the district, including crime, health and housing data; as well as detailed maps showing worklessness, unemployment and youth unemployment rates by LSOA. These are updated annually and can be downloaded from <http://fairbrum.wordpress.com/about/district-strategic-assessments/>

District Employment and Skills Champion	TO BE CONFIRMED
BCC District Contact:	Karen Cheney – 0121 675 8519 karen.cheney@birmingham.gov.uk
BCC Employment and Skills Service Contact:	Steve Farr – 0121 464 7733 steve.farr@birmingham.gov.uk
BCC Regeneration Contact:	James Betjemann 0121 303 4174 James.betjemann@birmingham.gov.uk
BCC Data Contact:	Lesley Bradnam – 0121 464 2114 lesley.bradnam@birmingham.gov.uk
DWP Contact	Trish Rowe patricia.rowe@dwp.gsi.gov.uk

¹ For definitions please see glossary

Section 1: District Data

1.1 Economic Activity, Employment & Unemployment in Selly Oak District

Economic activity and employment rates are just below the city average with 68% of residents being economically active and 55% employed, compared to 69% and 57% respectively for Birmingham. 36% are full time employees, 12% part-time employees and 6% self-employed (*Census 2011*). The large numbers of students in Selly Oak ward has the effect of lowering the economic activity rate in this ward but also for the district as a whole.

35% of residents are economically inactive, but nearly half of these are students (18%). Around three-quarters of the students reside in Selly Oak ward, where they constitute 44% of the working age population. The long-term sick & disabled (5%), looking after home or family (4%), and retired (4%) account for the majority of the remainder. A full data table can be found in the Appendix Table 2.

In September 2014 there were 2,351 **Job Seekers Allowance (JSA) Claimants** in Selly Oak District equating to a rate of 5.0%, below the city rate of 7.2% but above the UK rate of 3.0%. The district has the second lowest rate of all the districts. 805 claimants had been claiming for more than 12 months. The rate is highest in Brandwood ward (5.9%) and lowest in Selly Oak Ward (3.8%).

The rate has fallen by 1.2 percentage points over the past year, less than the decrease in the city (2.2pp). There is some variation in the decrease in ward rates, with Brandwood ward showing the greatest decrease (-1.7pp) and Selly Oak ward the smallest (-1.1pp).

A full data table can be found in the Appendix Tables 3 & 4. The most up-to-date unemployment data by ward can be found on the council's website – see the Unemployment Briefing which can be downloaded from www.birmingham.gov.uk/birminghameconomy. This includes a map showing unemployment by LSOA.

Youth Unemployment (JSA claimants)² in September 2014: there were 620 residents aged 18-24 claiming JSA, equating to an unemployment proportion of 3.2%, well below the city average of 6.0%. Of these 380 were male and 240 female. 100 had been claiming for over 1 year. Selly Oak has the second lowest youth unemployment proportion of all the districts. Over the year to September 2014 the proportion has fallen by 1.2 percentage points (the city proportion fell by 2.7pp over the same period).

There are significant differences between the wards, with Brandwood (9.2%) and Billesley (7.4%) wards having much higher youth unemployment proportions than Bournville (5.7%) and Selly Oak (0.9%). The high number of students in Selly Oak ward is a significant factor in this low proportion.

A full data table can be found in the Appendix Table 5. The most up-to-date youth unemployment data by ward can be found in the Youth Unemployment Briefing which can be downloaded from www.birmingham.gov.uk/birminghameconomy. This includes a map of the city showing unemployment by LSOA.

The number of young people (aged 16-19) estimated to be **Not in Employment, Education or Training (NEET)** in Selly Oak District was 273 in November 2014. This is the third lowest number of all the districts. Billesley and Brandwood wards have the highest numbers within the district at 86 and 78 respectively. Numbers have been adjusted to account for outstanding returns from providers.

² Unemployment is usually expressed as a rate i.e. the percentage of the *economically active population*, but for those aged 18-24 it is calculated as a proportion, i.e. the percentage of the *total population aged 18-24*. Proportions are lower than rates and are not comparable.

1.2 Skills Levels in Selly Oak District

School Attainment (as measured by 5 or more GCSEs A*-C including English and Maths) is above the city average, and attainment levels are rising. In 2013 64% of pupils resident in the district and attending Birmingham schools achieved 5 or more GCSEs A*-C including English and Maths compared to 60% for the city. The rate has risen by 6 percentage points since 2011. The city's rate increased by 2 percentage points over the same period.

At 69% attainment is highest in Bournville ward, and lowest in Billesley ward (60%). Attainment has risen since 2011 in all wards except Selly Oak, where it fell by 4 percentage points. A full data table can be found in the Appendix Table 6.

Adult attainment is above the city average at all levels. Only 10,162 (14%) of residents have no qualifications, compared to 21% for the city as a whole. At level 2 and 3 and above rates are well above the city average. 69% are qualified to Level 2 and above compared to 58% for Birmingham, and 53% to Level 3 and above (Birmingham = 40%) (*Census 2011*).

However there are wards differences. Billesley (22%) and Brandwood (19%) wards have the highest proportion with no qualifications. These wards also have the lowest proportions qualified to Level 2+ and 3+. Selly Oak ward is heavily influenced by the large numbers of students and has 76% qualified to Level 3 and above.

A full data table can be found in the Appendix Table 7, along with definitions of the different Levels.

Language: English is the main language of 91% of the working age population and 99% can speak it well. Only 1% cannot speak it or cannot speak it well. This compares with 95% of Birmingham residents who can speak English well. The proportion who cannot speak English or cannot speak it well is 2% or below in all wards. Selly Oak ward (87%) has the lowest percentage for whom English is the main language.

1.3 Key Issues

From the data presented in this section it is possible to identify key issues that can be used to help define and address the jobs and skills priorities for Selly Oak District. These include recognising that the higher education student numbers skew district statistics and mask some important jobs and skills neighbourhood level needs:

- the Job Seekers Allowance (JSA) unemployment rate is above the UK rate (but below the city rate) – and highest in Brandwood Ward
- Brandwood and Billesley wards have higher youth unemployment proportions than the City average
- the number of people in long-term unemployment, whilst not as high as some parts of the city, is high and needs to be addressed

Based on the consultations at the two workshops at the Selly Oak District Convention there is concern that activity should be targeted where it is most needed, we should recognise that travel to services / work is an issue for some people and in some parts of the district and that perceptions regarding apprenticeships and work are limiting behaviours for some groups of job seekers. Also there should be a greater emphasis on individuals and communities doing things for themselves, i.e. supporting social action and community enterprise locally.

Section 2: Employment Opportunities

2.1 Birmingham Economy –future prospects

Research has shown the Greater Birmingham area has a competitive offer in the following sectors – both in terms of inward investment and indigenous growth. Employment growth will be achieved principally through the health of the city centre as the ‘driver’ for the city-region and the development of the Economic Zones and other GBSLEP initiatives. Key areas are:

- Advanced engineering – automotive and aerospace
- Business, financial and professional services
- ICT & Digital Media
- Life Sciences
- Food and Drink
- Construction

In addition, the development of the city centre Enterprise Zone and improved connectivity between High Speed 2 and the wider LEP will not only create large numbers of jobs directly, but will also offer significant opportunities for attracting further investment and jobs growth.

Current economic forecasts, which exclude the impact of the proposed initiatives, forecast only modest employment growth for the city. They also suggest that the occupational mix of jobs will change with a move towards higher skilled occupations such as corporate managers and professional and technical occupations. The occupations that are forecast to decline most are lower skilled occupations such as plant and machinery operatives and admin and secretarial roles. However, there will still be 250,000 job opportunities in the local economy between 2013 and 2025, due to replacement demand, e.g. job churn created by retirement, people leaving jobs etc.; but, of these, only 15,000 will be for those without qualifications. This clearly has implications for the city’s relatively low skilled workforce.

2.2 Business Base in Selly Oak District

There are around 1,600 VAT and PAYE **registered enterprises** located in the district (*BIS 2013*) employing around 24,400 people (*ONS/BRES 2013*). Of these five employ 10-249 people and a further 10 employ 250 or more. 110 enterprises have an annual turnover of £1 million or more and of these 15 have a turnover of £5million or more. Sectoral employment is dominated by public administration and retail and leisure, which together account for nearly three-quarters of all employment. Just under half of all employment is in Bournville ward, where Mondelez is located. A full data table can be found in the Appendix Tables 8 and 9.

Major employers include: Mondelez, WM Travel, Wilmott Dixon and Sainsbury’s, and nearby Queen Elizabeth Hospital and University of Birmingham. However, information on major employers is limited and should be expanded using local district, BCC and DWP intelligence.

The **city centre** is accessible by public transport in under 30minutes during the morning rush hour from the north of the district, but accessibility decreases with distance from the city centre, and journey times are 30-45 minutes from the south of the district. (*Mott McDonald 2013*).

Solihull is accessible from some parts of the district by bus. The major employment sites at the University Hospital Birmingham and the University of Birmingham are also accessible by public transport in 45 minutes or less by public transport.

2.3 Development and Regeneration in Selly Oak District

In Selly Oak the former Battery Park site was the subject of planning consent in September 2013 for regeneration and redevelopment. This will pave the way for an exciting future for the area and the creation of around 2,700 new jobs. In addition a further 800+ jobs will be created within the supply chain. This major investment will include the development of:

- a cutting edge Life Sciences Campus of up to 50,000 sqm new floor space available for a range of uses including pharmaceutical manufacturing. It will offer opportunities for export rich growth and employment
- a new Sainsbury's store
- a range of shops, bars and restaurants, plus parking.

The site is currently undergoing extensive remediation and is likely to be ready for infrastructure works from spring 2016.

The **Life Sciences Campus** straddles Selly Oak and Edgbaston wards and is linked to Birmingham University, the Queen Elizabeth and Birmingham Women's Hospitals. It aims to build on the growing life sciences sector in the WM region, which generated £180m GVA in 2010, along with Birmingham's proven track record in clinical trials and translational medicine.

The former **Selly Oak Hospital site** will be developed with some 650 dwellings and A1-A4, B1(a) and D1 uses (i.e. mixed use – general retail, financial and professional services, cafes, restaurants, pubs/bars, offices and non-residential institutions – e.g. places of worship, community centres).

2.4 Key Issues

General issues affecting businesses in the city

Businesses, especially those within the manufacturing sector, including importers and exporters, remain sensitive to any challenges within the economy. Access to funding remains a constraint on businesses looking to expand, especially with purchasing equipment, and whilst lending is more available it is not necessarily affordable.

Recruitment of staff with the rights skills is often highlighted as a constraint to those companies with vacancies, which in turn impacts on their performance.

Poor quality business space is another issue affecting companies looking to expand, there is often a need to invest heavily in their properties to make them fit for purpose, however the end value often makes the investment unviable. This issue also applies to companies and developers looking to invest in the area, many sites still remain unviable due to land values and development costs exceeding the final return.

Issues specific to Selly Oak

High Speed 2, the Airport and UK Central, the Life Sciences campus, the Pebble Mill site and the development potential at the Battery Park site and Longbridge offer major opportunities for the area if the right connections are in place. As does the potential of a Lifford Business Improvement District (BID) or other similar local business and enterprise network.

Section 3: Training Employment & Skills Provision in and around Selly Oak District

3.1 BCC and Partner Employment Training and Skills Initiatives

- (i) **Youth Promise:** Every young person living in Birmingham will have access to a Universal Offer, which guarantees young people aged 14-25 an offer of: education, training, apprenticeships, experience of work or employment within four months of leaving education, employment or training
- (ii) **Birmingham Jobs Fund:** Financial incentives to businesses recruiting Birmingham young people aged 16 - 24 into jobs and apprenticeships
- (iii) **Destination Work:** An enhanced package of employment support (including motivational support, mentoring and personalised budgets) to 18-24 year old JSA claimants, from 13th week of claim signing on at Perry Barr, Washwood Heath and Chelmsley Wood Jobcentres
- (iv) **Birmingham Talent Match:** BVSC-led partnership of voluntary, public & private orgs from B'ham & Solihull assisting 18-24 year olds, unemployed for 12 months+, to progress into employment, education or enterprise
- (v) Support to workless families within the **Think Families Project**
- (vi) **Enterprise Catalyst:** ERDF funded project, offering advice, support and finance for business start-up and growth, and entrepreneurship in key Birmingham wards, note concludes in 2015)
- (vii) **Disability Support / Work Choice:** Specialist guidance and support for people with disabilities aged 18+ moving into employment
- (viii) **BCC Employment and Skills Services team:** Employment and training opportunities captured through procurement clauses & planning agreements and targeted at unemployed priority groups (particularly in priority wards) through joint working with partner agencies
- (ix) **Building Birmingham Scholarship:** Bursary scheme to help young people 18-24 into careers in construction / built environment sectors; support can cover work placements, internships, apprenticeships and employment
- (x) **Unlocking Talent and Potential:** DLG funded programme to build capacity of schools to deliver enterprise and careers, being rolled out across schools but does not yet include any within Selly Oak district
- (xi) **Pre and Post 16 NEET Provision:** ESF to support disengaged young people and post 16 to positive progression pathways. Being delivered by Seetec Ltd across Birmingham and Solihull and targeted at specific groups and wards.

3.2 Employment Training & Skills Services / Providers (see appendix Table 10 for contact details)

(i) Secondary Schools

- Kings Heath Boys' Mathematics and Computing College
- Selly Oak Trust School
- Selly Park Technology College for Girls

With Sixth Forms:

- *Baverstock School*
- *Bournville School and Sixth Form Centre*
- *Dame Elizabeth Cadbury School and Sixth Form Centre*
- *King's Norton Boys' School*
- *Kings Norton Girls' School*
- *Swanshurst School*

(ii) Further Education

Provision of full time and part time courses in both vocational and non-vocational subjects: ranging from foundation to Level 3, with some providers also delivering Higher Education qualifications to Level 5.

Includes Apprenticeships and Traineeships.

- *None*

(iii) Adult Educations Centres

Provision of skills training for adults, including basic literacy and numeracy, a range of vocational and non-vocational courses and ESOL. Provision varies across centres.

- *Selly Oak Adult Education Centre*
- *Dame Elizabeth Cadbury Centre*
- *Trittiford Adult Education Centre*

(iv) Foundation Learning Providers

- *None*

(v) Birmingham Careers service (ex-Connexions)

Careers information, advice and guidance to young people who are aged 16 to 19 (up to 25 if they have a learning difficulty or disability). Provides support and Outreach via:

- *Maypole Youth Centre*

(vi) National Careers Service

Advice, guidance and support for anyone looking to get into work, move jobs or retrain. Online support and outreach delivery; Lead Provider Prospects.

(vii) Job Centres

The Jobs centres have a relationship with all job seekers in receipt of state benefits. They are *the* route for referral and mandation onto the government's Work Programme, a national DWP programme delivered in Birmingham through three contracted providers (Pertemps People Development Group, EOS Works – now Avanta, NCG/InTraining)

- ***Selly Oak Jobcentre*** (serves a large part of the district – covers B17, B29, B30 and most of B32)
- ***Kings Heath Jobcentre*** (outside of the district – in Hall Green district – but serving residents of the district, covers B13 and B14)

(viii) National Apprenticeship Service

Online support and access to apprenticeship vacancies

(ix) Employment Access Team Opportunities Mailing Dbase (BCC): distribution of opportunities to network of Employment & Training Support Providers

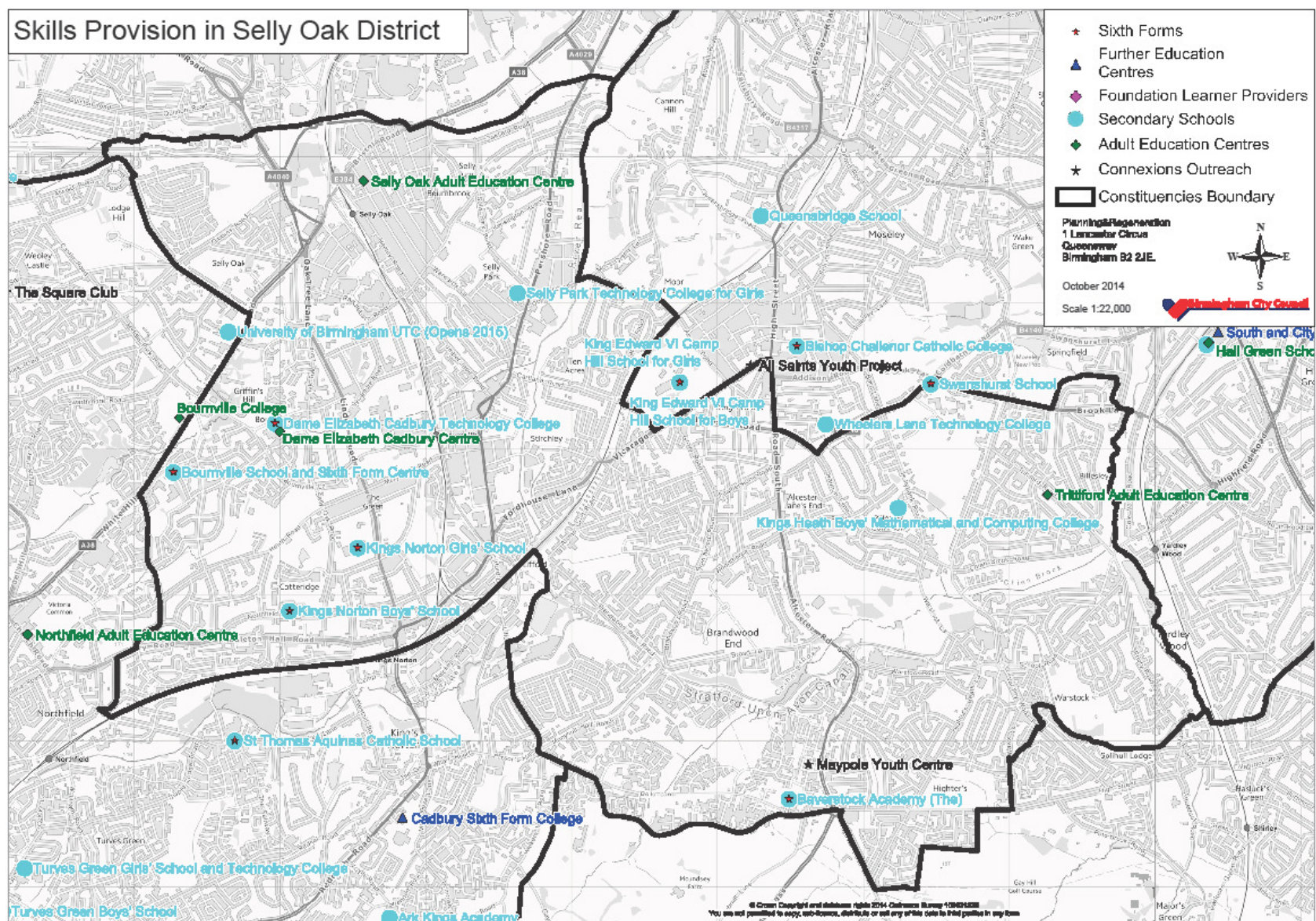
Provide a range of support, improve skills and help access employment opportunities.

- *Angling Unlimited*
- *Business in the Community*
- *Freshwinds*
- *Fircroft College*
- *Bournville Jobs Club*

3.3 Identified Gaps in Provision

- Job Centre needs to have an active community engagement strategy in place – apparently lacking
- Role of voluntary groups on this agenda isn't clear, more of steer from public sector partners
- Mapping of what each organisation is doing
- Employers need to be made more aware of the raft of provision that exists and how the services may benefit their businesses
- Business start-up for 'ordinary' people; a culture of self-help and social enterprise – exists in some parts of district but not all, how to share/spread?
- General promotion of traineeships, apprenticeships and recruitment services for employers so that they better understand how the education, skills and training service works for local residents and in supporting pathways to employment
- Engagement of local employers to work with us on the DJSP

Selly Oak District Jobs and Skills Plan ~ draft as at September 2015



Section 4: District Jobs and Skill Plan Priorities

Based on the analysis in the previous sections of this plan, consultation during the Selly Oak District Convention (November 2014), and building on subsequent conversations since then, the following key priorities have been agreed:

- Establishing a District Committee-sponsored jobs and skills working group (multi-agency, populated with local champions) to drive the DJSP – production, dissemination, implementation and review
- Formulation of a SMART action plan for the current year, i.e. with milestones, targets and goals that are achievable and to which local organisations can lead or contribute
- Addressing youth unemployment, and particularly in pockets of the district with higher levels of NEET/young unemployed
- Reducing overall unemployment across the district, with a particular focus for the Jobcentres being:
 - ~ to work with schools to decrease the number of young people claiming benefit
 - ~ increase the take-up of Work Experience and Sector Based Work Academy (SBWA) places
 - ~ increase support to hardest to help customers by working from non-DWP sites
- Quantifying the breadth and quantum of training and employment support provision being delivered locally, and encouraging organisations to work better together
- Targeting activity where it is needed
- Improving the co-ordination and impact of employer engagement activity, maximising engagement with major employers based within the district (e.g. Mondelez, University of Birmingham, University Hospital Birmingham) and increasing the recruitment of local unemployed residents through SMEs and social enterprises in the locality
- Increasing the provision of vocational training, pre-employment training, traineeships and apprenticeships
- Creating a sense of hope and achievement by celebrating local people being successful in the jobs market, from a range of backgrounds and from across the whole area.

Section 5: Department for Work and Pensions Jobcentre commitments

As a key local stakeholder DWP has a vital relationship with benefit claimants / job seekers in the Selly Oak district, principally through its Selly Oak and Kings Heath Jobcentres. Selly Oak Jobcentre covers Selly Oak and Bournville wards, whilst the Kings Heath office services Brandwood and Billesley wards.

DWP Actions and local outputs: In response to the city and local priorities set out in Section 4, DWP are committed to taking local actions and reaching-out to business and local communities more effectively through their local offices.

This will be effected by playing an active role in any Selly Oak district working group. Specifically to:

- ~ Develop and contribute to outreach activity through community partners, to engage and support young unemployed residents
- ~ Lead a local campaign to engage with key employers and SMEs to secure routes to local and city-wide employment opportunities

Through these activities DWP will seek to maximise the local impact of the following service elements:

- **Birmingham Jobs Fund (BJF)** – promoting BJF incentives to local employers recruiting NEET or unemployed 16-24 year olds. Jointly with Birmingham City Council (who manage the fund), DWP are committed to a District target for job starts generated by BJF of 525 in 2015-16.
- **Work Experience (WEX)** placements –DWP will work with local partners to generate work experience placements with local employers and then to maximise the take-up of these opportunities by unemployed residents. Selly Oak Jobcentre has a WEX target of 884 and Kings Heath Jobcentre a WEX target of 676 placements in 2015-16.
- **Sector Based Work Academies (SBWA)** – DWP will actively promote the creation and filling of SBWA opportunities by unemployed district residents (numerical target for 2015-16 to be confirmed)
- **Delivery of further support measures**, such as supporting Work Clubs, Work Trials and Traineeships locally will be a priority for each DWP office.

DWP Impact Targets (to be reviewed when Universal Credit is fully embedded)

DWPs aim is to maximise volume and rate of off-flow from benefits into work for district residents. All Jobcentres impacting upon the District have been set the following increased targets for 2015-16.

For **Job Seeker Allowance** claimants:

by 13th week of claim: 2014-15 off flow target = **53.5%**, new 2015-16 target is **71%**

by 52nd week of claim: 2014-15 off flow target = **88%**, new 2015-16 target is **96%**

Within this for 18-24 year olds the aim is that 100% of claimants are off register within 52 weeks of claiming

For **Income Support** claimants:

by 52nd week: 2014-15 off flow target = 38.55%, new 2015-16 target is 43.5%

For **Employment Support Allowance** claimants:

by 65 weeks: 2014-15 off flow target = 47%, new 2015-16 target is 52%

Section 6: Selly Oak District Jobs and Skills Action Plan

Priority	Action	Milestones / Targets	Timescales	Owner	Progress Update
1.	Establishing a District Committee-sponsored jobs and skills working group (multi-agency, populated with local champions) to drive the DJSP – production, dissemination, implementation and review	Identification of District Committee champion Inaugural meeting of Working Group Terms of Reference and Schedule of Meetings agreed	July 2015 August 2015 September 2015	District Chair District Contact Employment and Skills Contact	
2.	Formulation of a SMART action plan for the current year, i.e. with milestones, targets and goals that are achievable and to which local organisations can lead or contribute	Action Plan – 1 st draft established Action Plan owned by District Jobs and Skills Working Group	July 2015 September 2015	Employment and Skills Contact District Contact	
3.	Addressing youth unemployment, and particularly in pockets of the district with higher levels of NEET/young unemployed	Liaison with BCC team that count NEETs to establish baseline Establishing which organisations are working with NEET individuals in the district Targeting individuals to use services	September 2015 October 2015 Oct-Dec 2015	Employment and Skills Contact TBC TBC	

Selly Oak District Jobs and Skills Plan ~ draft as at September 2015

Priority	Action	Milestones / Targets	Timescales	Owner	Progress Update
		Increasing the take-up of the Birmingham Jobs Fund by local employers, and targeting local young unemployed people YEAR TARGET = 525	Monthly targets	BCC & DWP	
4.	Reducing overall unemployment across the district	Increase activity in the DWP community engagement plan	Quarterly targets	DWP	
(a)	Work with schools to decrease the number of young people claiming benefit (supporting young people into training, college or university)	Reductions in young people making new claims at local job centres Goal – % to decrease to 0	Monthly	DWP	
(b)	Increase Work Experience and Sector Based Work Academies (SBWA) within the local area	Promotion of the DWP Work Experience offer to local employers WEX TARGET 884 & 676 (across a wider area) – district estimate 50% of each, i.e. 780 Goal – 70% of all WEX placements converted into work starts SBWA targets – locally delivered (to be determined)	Weekly measures Weekly measures	DWP DWP	

Selly Oak District Jobs and Skills Plan ~ draft as at September 2015

Priority	Action	Milestones / Targets	Timescales	Owner	Progress Update
(c)	Increase support to hardest to help customers by working from non-DWP sites	Deliver Group Information Sessions (GIS) from more sites within the community	September 2015	DWP	
		Increase visibility within local provision sites	September 2015	DWP	
5.	Quantifying the breadth and quantum of training and employment support provision being delivered locally, and encouraging organisations to work better together	Create survey template	October 2015	Employment and Skills Contact	
		Survey local organisations	Oct-Dec 2015	TBC	
		Summarise and publish information	January 2016	TBC	
6.	Targeting activity where it is needed	Using survey (see 5) encourage activity in key areas	Jan-March 2016	District Contact	
7.	Improving the co-ordination and impact of employer engagement activity, maximising engagement with major employers based within the district (e.g. Mondelez, University of Birmingham, University Hospital Birmingham) and increasing the recruitment of local unemployed residents through SMEs and social enterprises in the locality	Multi-agency effort to undertake employer engagement campaign with major businesses and SMEs Common database and working protocol developed	September 2015 Oct-Dec 2015	DWP	

Selly Oak District Jobs and Skills Plan ~ draft as at September 2015

Priority	Action	Milestones / Targets	Timescales	Owner	Progress Update
8.	Increasing the provision of vocational training, pre-employment training, traineeships and apprenticeships	Identify gaps in provision Encourage / commission additional provision	February 2016 March 2016	SFA, DWP & BCC TBC	
9.	Creating a sense of hope and achievement by celebrating local people being successful in the jobs market, from a range of backgrounds and from across the whole area.	5 case studies / stories 5 more stories	September 2015 January 2016	TBC TBC	
10.					
11.					
12.					

Glossary of Terms

Definition of Terms	
<i>In work or employed:</i>	Has a paid job
<i>Unemployed:</i>	Does not have a job, but is actively seeking work
<i>Unemployment Rate:</i>	The claimant unemployment rate is the number of claimant count unemployed as a percentage of the economically active 16 + population. The unemployment rate is the most robust measure of unemployment – and allows Birmingham to be compared with national claimant rates published by the ONS.
<i>Workless:</i>	Does not have a paid job. The economically inactive, together with the unemployed, constitute the ‘workless’.
<i>Economically active or participating in the labour market:</i>	Either has a job or is actively seeking work i.e. the sum of the employed and the unemployed, which together constitute the labour force
<i>Economically inactive:</i>	Does not have a paid job and is not actively seeking work.
<i>Deprivation</i>	Using the Indices of Multiple Deprivation 2010 which provide a relative measure of deprivation at small area level across England. Areas are ranked from least deprived to most deprived on seven different dimensions of deprivation and an overall composite measure of multiple deprivation. Most of the data underlying the 2010 Indices are for the year 2008. The domains used in the Indices of Deprivation 2010 are: income deprivation; employment deprivation; health deprivation and disability; education deprivation; crime deprivation; barriers to housing and services deprivation; and living environment deprivation.
<i>Lower Super Output Areas</i>	A neighbourhood level geography, defined by ONS, with approximately 1,500 residents
<i>District</i>	Sub-area of Birmingham used for some administrative and governance purposes. Equates to Member of Parliament constituency and is made up of four wards, each with three locally elected councillors
<i>ONS</i>	Office for National Statistics

Map1: 2010 Indices of Deprivation in Selly Oak Constituency

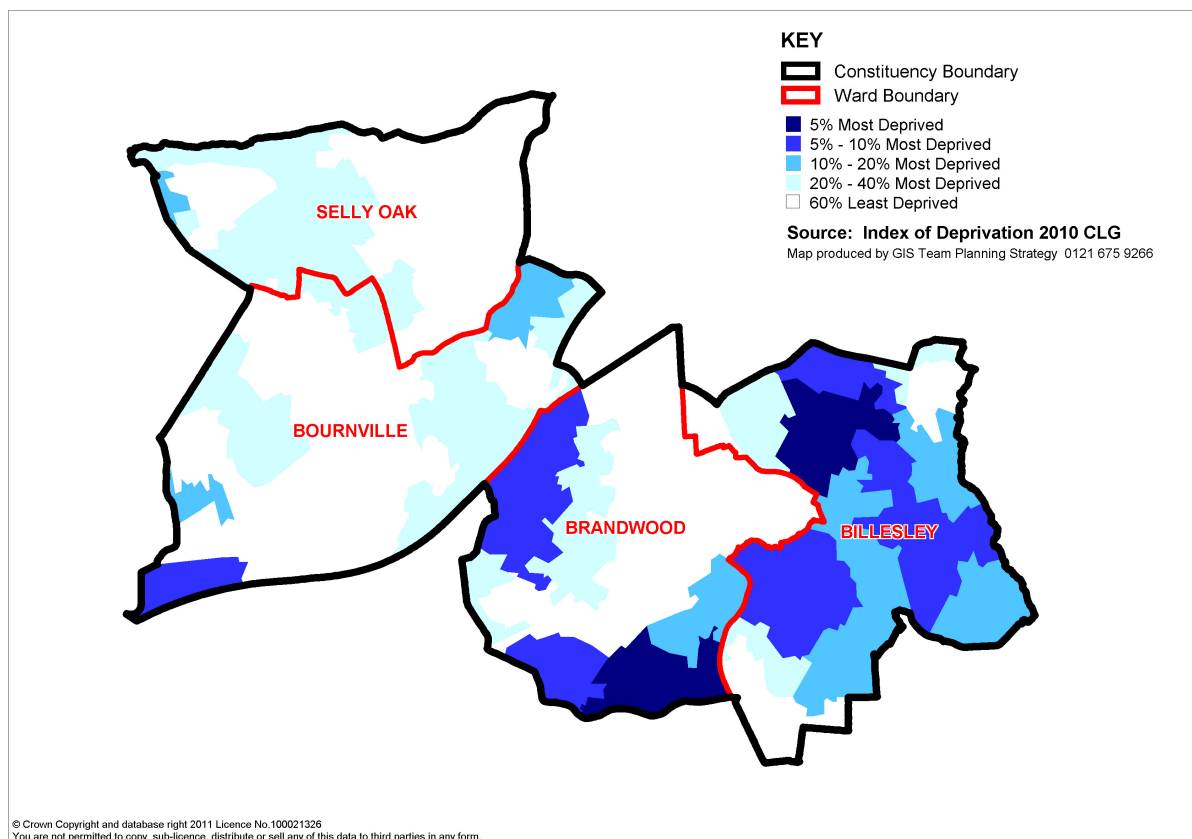


Table 1: Proportion of the ward population that lives in the 5%, 10%, 20% and 40% most deprived SOAs in England (IMD 2010)

Ward	5%	10%	20%	40%	Remainder
Billesley ward	6%	38%	68%	83%	17%
Bournville ward	0%	6%	14%	47%	53%
Brandwood ward	13%	32%	38%	54%	46%
Selly Oak ward	0%	0%	2%	32%	68%
Selly Oak District	5%	20%	31%	54%	46%
Birmingham	23%	40%	56%	75%	25%

Selly Oak District Jobs and Skills Plan ~ draft as at September 2015

Table 2: Selly Oak District – Economic Activity and Employment Source: Census 2011

Area	Billesley Green Ward		Bournville Ward		Brandwood Ward		Selly Oak Ward		Selly Oak District		Birmingham	England
	No.	%	No.	%	No.	%	No.	No.	%	No.	%	%
All residents aged 16-64	16,674		16,878		16,194		21,177		70,923			
Economically Active Total	12,382	74%	13,097	78%	12,172	75%	10,251	48%	47,902	68%	69%	77%
Total Employed	10,637	64%	11,556	68%	10,477	65%	6,257	30%	38,927	55%	57%	68%
Employed Full-time	6,935	42%	7,859	47%	6,810	42%	4,243	20%	25,847	36%	36%	43%
Employed Part-time	2,494	15%	2,441	14%	2,417	15%	1,255	6%	8,607	12%	13%	15%
Self-employed	1,208	7%	1,256	7%	1,250	8%	759	4%	4,473	6%	7%	10%
Unemployed	1,212	7%	961	6%	1,176	7%	641	3%	3,990	6%	8%	5%
Full-time student	533	3%	580	3%	519	3%	3,353	16%	4,985	7%	5%	4%
Economically inactive Total	4,292	26%	3,781	22%	4,022	25%	10,926	52%	23,021	32%	31%	23%
Retired	709	4%	847	5%	747	5%	339	2%	2,642	4%	4%	5%
Student	1,044	6%	1,083	6%	999	6%	9,416	44%	12,542	18%	11%	7%
Looking after home/family	977	6%	674	4%	828	5%	442	2%	2,921	4%	7%	5%
Long term sick/disabled	1,062	6%	784	5%	1,032	6%	409	2%	3,287	5%	6%	4%
Other	500	3%	393	2%	416	3%	320	2%	1,629	2%	4%	2%
Unemployed never worked	247	1%	173	1%	245	2%	139	1%	804	1%	2%	1%

Selly Oak District Jobs and Skills Plan ~ draft as at September 2015

Table 3: JSA Unemployment rates for Selly Oak District and constituent wards September 2014 Source: ONS/BCC

Area	Male	Female	Total		Long Term (12mths) Unemployed
	Total	Total	Total	Rate	Number
Billesley ward	422	269	691	5.5%	230
Bournville ward	337	196	533	4.0%	180
Brandwood ward	479	254	733	5.9%	275
Selly Oak ward	244	150	394	3.8%	120
Selly Oak District	1,482 (5.4%)	869 (4.3%)	2,351	5.0%	805
Birmingham	21,869 (8.1%)	12,291 (5.7%)	34,160	7.1%	13,170

Table 4: JSA Unemployment Proportions and Rates by Ward September 2014 Source: OSN/BCC

Area	September 2014			Monthly Change		Annual Change	
	Number	Claimant Proportion	Claimant Rate	Number	% Point	Number	% Point
Billesley ward	691	4.1%	5.5%	20	0.2	-174	-1.4
Bournville ward	533	3.2%	4.0%	-1	0.0	-198	-1.5
Brandwood ward	733	4.5%	5.9%	-13	-0.1	-207	-1.7
Selly Oak ward	394	1.8%	3.8%	-5	0.0	-118	-1.1
Selly Oak District	2,351	3.3%	5.0%	104	0.3	-589	-1.2
Birmingham	34,160	4.9%	7.1%	-819	-0.2	-10,692	-2.2

Table 5: Youth (18-24) JSA claimants in Selly Oak District September 2014 Source: ONS/BCC

	September 214		Annual Change		Long Term Youth Unemployment
	Number	%	Number	% Point	Number
Billesley ward	185	7.4%	- 69	-2.8	30
Bournville ward	120	5.7%	- 89	-4.2	15
Brandwood ward	210	9.2%	-47	-2.1	40
Selly Oak ward	110	0.9%	-57	-0.5	15
Selly Oak District	620	3.2%	- 225	-1.2	100
Birmingham	7,935	6.0%	-3,545	-2.7	1,465

Selly Oak District Jobs and Skills Plan ~ draft as at September 2015

Table 6: Proportion of pupils resident in Selly Oak District achieving 5 or more GCSEs A*-C 2013			Source: BCC
Ward	2013	Change 2011-2013	
Billesley ward	60%	+8pp	
Bournville ward	69%	+6pp	
Brandwood ward	62%	+9pp	
Selly Oak ward	64%	-4pp	
Selly Oak District	64%	+6pp	
Birmingham	60%	2pp	

Table 7: Numbers of Adults (working age) with Qualifications ³ Source: Census 2011									
Area	No qualification	Level 1 only	Level 2 only	Apprenticeship	Level 3 only	Level 4 & above	Other qualifications	Level 2 & above	Level 3 & above
Billesley ward	3,649	2,968	3,149	449	2,344	3,353	762	9,295	5,697
Bournville ward	2,316	2,159	2,650	374	2,204	6,608	567	11,836	8,812
Brandwood ward	3,004	2,426	2,772	409	2,192	4,719	672	10,092	6,911
Selly Oak ward	1,193	1,121	1,582	170	9,861	6,329	921	17,942	16,190
Selly Oak District	10,162	8,674	10,153	1,402	16,601	21,009	2,922	49,165	37,610
Birmingham	143,576	103,859	106,683	12,981	103,853	173,943	45,255	397,460	277,796
Percentages									
Billesley ward	22%	18%	19%	3%	14%	20%	5%	56%	34%
Bournville ward	14%	13%	16%	2%	13%	39%	3%	70%	52%
Brandwood ward	19%	15%	17%	3%	14%	29%	4%	62%	43%
Selly Oak ward	6%	5%	7%	1%	47%	30%	4%	85%	76%
Selly Oak District	14%	12%	14%	2%	23%	30%	4%	69%	53%
Birmingham	21%	15%	15%	2%	15%	25%	7%	58%	40%

³ **Qualification Definitions:** **Level 1:** 1-4 O Levels/CSE/GCSEs (any grades), Entry Level, Foundation Diploma, NVQ Level 1, Foundation GNVQ, Basic/Essential Skills; **Level 2:** 5+ O Level (Passes)/CSEs (Grade 1)/GCSEs (Grades A*-C), School Certificate, 1 A Level/ 2-3 AS Levels/VCEs, Intermediate/Higher Diploma, Welsh Baccalaureate Intermediate Diploma, NVQ level 2, Intermediate GNVQ, City and Guilds Craft, BTEC First/General Diploma, RSA Diploma; **Level 3:** 2+ A Levels/VCEs, 4+ AS Levels, Higher School Certificate, Progression/Advanced Diploma, Welsh Baccalaureate Advanced Diploma, NVQ Level 3; Advanced GNVQ, City and Guilds Advanced Craft, ONC, OND, BTEC National, RSA Advanced Diploma; **Level 4** and above: Degree, Higher Degree (for example MA, PhD, PGCE), NVQ Level 4-5, HNC, HND, RSA Higher Diploma, BTEC Higher level, Foundation degree (NI), Professional qualifications (for example teaching, nursing, accountancy); **Other qualifications:** Vocational/Work-related Qualifications, Foreign Qualifications (not stated/level unknown).

Selly Oak District Jobs and Skills Plan ~ draft as at September 2015

Table 8: VAT and/or PAYE Based Enterprises in 2013 for Selly Oak District by sector Source: BIS UK Business: Activity, size and location 2013		
Sector	No.	%
Agriculture, forestry & fishing	0	0%
Production	85	5%
Construction	185	12%
Motor trades	80	5%
Wholesale	80	5%
Retail	200	13%
Transport & storage (inc. postal)	40	3%
Accommodation & food services	110	7%
Information & communication	125	8%
Finance & insurance	20	1%
Property	60	4%
Professional, scientific & technical	220	14%
Business administration and support services	95	6%
Public administration and defence	0	0%
Education	40	3%
Health	130	8%
Arts, entertainment, recreation and other services	120	8%
TOTAL	1,590	100%

Table 9: Employment in Selly Oak District Source; Business Register and Employment Survey 2013		
Sector	No.	%
Agriculture	0	0%
Construction	1,000	4%
Financial & Professional Services	3,100	13%
Manufacturing	1,700	7%
Mining & Utilities	200	1%
Public Services	9,200	38%
Retail & Leisure	8,200	34%
Transport & communications	1,000	4%
Total	24,400	100%

Selly Oak District Jobs and Skills Plan ~ draft as at September 2015

TABLE 10: CONTACT DETAILS	
SECONDARY SCHOOLS	
Kings Heath Boys' Mathematics and Computing College Chamberlain Road Kings Heath Birmingham B13 0QP	Selly Oak Trust School Oak Tree Lane Selly Oak Birmingham B29 6HZ
Selly Park Technology College for Girls 5 Selly Park Road Birmingham B29 7PH	
With Sixth Forms:	
Baverstock Academy 501 Bells Lane Birmingham B14 5TL	Bournville School and Sixth Form Centre Bournville School & Sixth Form Centre Business Enterprise College Griffins Brook Lane Birmingham B30 1QJ
Dame Elizabeth Cadbury Technology College Woodbrooke Road Birmingham B30 1UL	Swanshurst School Brook Lane Billesley Birmingham B13 0TW
King's Norton Boys' School Northfield Road Birmingham B30 1DY	Kings Norton Girls' School Selly Oak Road Birmingham B30 1HW
FURTHER EDUCATION PROVIDERS	
None	
ADULT EDUCATIONS CENTRES - Telephone Number: 0121 464 8727 (BAES Central Team)	
Selly Oak Adult Education Centre 33b Hubert Road, Selly Oak, B29 6DX Telephone Number: 0121 675 5933	Dame Elizabeth Cadbury Centre Woodbrook Road, Bournville, B30 1UL Telephone Number: 0121 464 951
Trittiford Adult Education Centre 109 Trittord Road, Billesley, B13 0ET Telephone Number: 0121 464 7401	
JOB CENTRES	
Selly Oak Harborne Lane Selly Oak Birmingham B29 6SP Telephone Number: 0845 6043719	

Selly Oak District Jobs and Skills Plan ~ draft as at September 2015

EAT OPPORTUNITIES MAILING DBASE: EMPLOYMENT & TRAINING PROVIDERS	
Angling Unlimited 50 Alder Lane Selly Oak Birmingham B30 1QQ Telephone Number: 0121 475 2288	Business in the Community 83 Bournville Lane Selly Oak Birmingham B30 2HP Telephone Number: 0121 451 2227 Email:
Fircroft College 1018 Fircroft College Selly Oak Birmingham B29 6LH Telephone Number: 0121 472 0116	Freshwinds Prospect Hall 12 College Walk Selly Oak Birmingham B29 6LE Telephone Number: 0121 415 6670 Email: office@freshwinds.org.uk
Bournville Jobs Club Rowheath Pavilion Heath Road Bournville Birmingham B30 1HH Telephone Number: 0121 451 1854 Email: bournvillejobclub@gmail.com	
CONNEXIONS CONTACTS	
To be confirmed.	
BUSINESS / REGENERATION CONTACTS	
To be confirmed.	

Selly Oak District Committee 2015/16

V2 3-8-15

“A Fair and Co-operative District”

Chair – Cllr. Karen McCarthy Vice-Chair – Cllr. Alec Buchanan

(12 Councillors plus 5 Co-options – Housing Panel, Police, Fire Service and Young People OR could be relating to new partnerships)

Suggested Partnerships/ Forums

1. District Housing Panel (existing)

Member Champion – Cllr. Karen McCarthy

Chair – Independent

2. District Health and Wellbeing Partnership

Member Champion – Cllr. Susan Barnett

Chair – tbc

3. District Employment, Skills and Regeneration Forum (post N’hood Challenge)

Member Champion – tbc

Chair – tbc

4. District Communities/ SU4B Forum

Member Champion – tbc

Chair – tbc

5. Selly Oak Arts Forum (existing)

Member Champion – Cllr Phil Davis (Arts, Culture and Heritage)

Chair - tbc

Community Governance Responsibilities

Community Planning

- **Governance Document**
- **Community Plan -Dec/Jan**
- **Ward Action Plans**
- **Jobs and Skills Plan**
- **Health and Well Being Plan**

Neighbourhood Challenge

x2-3 per year

Suggestion 1 – Jobs and Skills Enquiry

Community Engagement

- **Young People Summit – x1 per year**
- **District Convention - Nov 15**
- **Ward Committees- Sept 15 onwards**

Birmingham South Partnerships

(Selly Oak, Northfield and Edgbaston)

- **Birmingham South Local Delivery Group**
Chair - Superintendent Lee Hendrick
- **South Birmingham Children and Families Partnership**
Interim Lead Contact – Lucy Collinge Hill
 - **Birmingham Schools Partnership**
Sept. 15 introduction of District Co-ordinators
Contact – Alistair Falk

Selly Oak District

Performance Narrative – Landlord Services

Quarter 1 2015 / 2016

Anti Social Behaviour	<p>Managed by Jonathan Antill (Senior Service Manager)</p> <ul style="list-style-type: none">• The ASB teams received 164 new cases during the Quarter and closed 87 with 99% of these closed successfully• The ASB initial contact performance fell during this quarter to 96% being contacted within the target time.• As at 26/8/15 the two local teams were working on 123 ASB cases of these, 20 were Cat A cases.• On The 26/8/15 The Billesley ward had 17% (21 cases); Bournville ward 18% (22 cases), Brandwood ward 55% (68 cases) and Selly Oak ward 10% (12 cases) of the ASB cases open.												
Estates and Tenancy Management	<p>Managed by Jonathan Antill (Senior Service Manager)</p> <p>The Selly Oak District has 6207 local authority Housing Properties.</p> <table><tr><td>Billesley ward</td><td>2417 tenancies</td><td></td></tr><tr><td>Bournville ward</td><td>872</td><td>“</td></tr><tr><td>Brandwood ward</td><td>2535</td><td>“</td></tr><tr><td>Selly Oak ward</td><td>383</td><td>“</td></tr></table> <p>The District has 27 high rise blocks managed by the local Housing teams.</p> <p>The city target for cleaning of high rise blocks is for 100% of them to achieve a 'satisfactory' score rating of 45 points and above with 72% of them expected to achieve a 'good' score rating of 60 points or above.</p> <p>In the quarter 94% of our high rise blocks achieved a ‘good’ rating. Up from 73% in the previous Quarter</p> <p>Low Rise Blocks</p>	Billesley ward	2417 tenancies		Bournville ward	872	“	Brandwood ward	2535	“	Selly Oak ward	383	“
Billesley ward	2417 tenancies												
Bournville ward	872	“											
Brandwood ward	2535	“											
Selly Oak ward	383	“											

	<p>Within the district currently 106 low rise blocks are covered by either neighbourhood caretaking schemes or external contract cleaners.</p> <p>For the quarter the Selly Oak District achieved, 100% of the blocks audited were found to be cleaned to a satisfactory standard.</p> <p>Lodgers in Occupation</p> <p>At the end of the quarter Selly Oak District had 15 open cases over 12 weeks the same as the previous Quarter. These cases are complex and often require us to take court possession action. Dealing with cases of this nature, including waiting for court hearing dates will take a case beyond 12 weeks.</p> <p>Lodgers left in occupation are required to pay a use and occupation charge whilst their application is being determined.</p> <p>Introductory tenancies</p> <p>At the end of the quarter the Selly Oak District had 1.4% of its Introductory tenancies over 12 months old. This is well within the City target of 8%.</p>
Voids and Lettings	<p>Voids is managed by Gary Nicholls (Senior Service Manager) and Lettings managed by Karen Markall (Senior Service Manager)</p> <p>For the Quarter the average day's turnaround to re-let properties in the Selly Oak District was 29.6 days. This is better than the City Target of 30 days.</p> <p>The average time taken to repair empty property by the Repairs provider Willmott Dixon South was 15.8 days per void. This is lower than last quarter's figure of 13.3 days. The performance is within the City target of 17 days and is again the second best performance in the City.</p> <p>The % of properties advertised and re-let 1st time is nearly the same as last quarter and currently stands at 88.2% let first time. This is better than the 75% City Target.</p> <p>Customer satisfaction with the letting Staff was 100%.</p>

	As a snap shot the Selly Oak district had 10 Sheltered Housing Void properties at the end of the Quarter. This is three more than the previous Quarter's figure
Services for Older People	The Selly Oak District has 4 vertical sheltered schemes and 7 low rise sheltered schemes a total of 434 properties.
Achievements – Quarter 1	<ul style="list-style-type: none"> • Willmott Dixon consistently repairs the void properties within the City Target assisting in the overall performance of the average Void Turnaround time. • Place Action Plans have all been drafted and are now being analysed • Following Austin Rodriguez's successful move to the Future Council programme, Sue Brookin has joined on secondment from West Midlands Fire Service to lead on the South Community Safety Partnership. Sue will be supporting the Place Action Plans in Bournville and Selly Oak. • Senior Service Manager, Place Manager and various Housing Officers attended community event 'Happy Valley' in June 2015. <p>These are just a sample of the achievements the local teams have put in place across the District with joint working involving other teams and other council departments</p>

Housing Transformation Board Performance Report

Quarter 1 2015-16

Report produced by Place Directorate Performance and Support Services Team

Version 1.0-13/08/2015
Page 73 of 190

Contents	RAG status	Bham Promise /CBP measure	Page
<u>Exception Report</u>			6
<u>Leasehold and Right to Buy (Sukvinder Kalsi)</u>			
Number of Right To Buy applications received	No Target		8
Number of properties sold under Right To Buy	No Target		9
Right to Buy compliance to statutory timescales	Red		10
<u>Rent Service (Tracy Holsey)</u>			
Percentage of rent collected	Green		11
Current amount of rent arrears	Green		12
<u>Supporting People/Homeless Service/Allocations (Jim Crawshaw)</u>			
Number of households in Temporary Accommodation	No Target		13
Number of households in B&B	Year end target		14
Number of homeless preventions	Year end target		15
Number of health and housing assessments currently outstanding	No Target		16
Number of households on housing waiting list	No Target		17
Average number of weeks families in B&B	No Target		18
<u>Landlord Services</u>			
Antisocial Behaviour (Tracey Radford)			
Number of new ASB cases received - A, B and C categories	No Target		19
Number of new hate crime cases	No Target		21
Percentage of A cases responded to on time	Amber		22
Percentage of B cases responded to on time	Green		
Percentage of C cases responded to on time	Green		
Total ASB cases closed	No Target		23
Percentage of ASB cases closed successfully	Green		24
Number of current ASB cases	No Target		25
Number of Live Think Family cases	No Target		26

Estates and Tenancy Management (Tracey Radford)

Percentage of high-rise blocks rated good or better	Green	27
Percentage of low-rise blocks rated satisfactory or better	Green	28
Number of current 'Lodgers in Occupation' for more than 12 weeks	No Target	29
Percentage of introductory tenancies over 12 months old, not made secure	Green	30
Condition of estates - average of bi-annual estate assessment scores	No Target	31
Condition of estates - number of excellent, good and poor ratings to date	No Target	32

Voids and Lettings (Gary Nicholls)

Average days void turnaround - excluding void sheltered properties	Green	33
Average days void turnaround - all voids	Amber	34
Average days void turnaround - void sheltered properties only	No Target	35
Average calendar days to repair a void property	Amber	36
Average days to let a void property (from Fit For Let Date to Tenancy Start Date)	Red	37
Percentage of void properties let first time	Green	38
Customer satisfaction with letting staff	Amber	39
Customer satisfaction with new home	No Target	40

Services for Older People (Carol Dawson)

Number of new void sheltered properties	No Target	41
Number of current void properties - sheltered only	No Target	42
Percentage of support plans completed in 4 weeks	Green	43
Percentage of Careline calls answered within 60 seconds	Green	44

Housing Customer Service Hubs (Arthur Tsang)

Number of calls handled	No Target	45
Average time taken to answer calls (in seconds)	Green	46
Percentage of calls answered	Green	47

Asset Management and Maintenance (John Jamieson)

Repairs:

Percentage of Right To Repair jobs completed on time	Green	48
Percentage of appointments kept	Amber	49
We will respond to emergency repairs in two hours	Red	Bham Promise 50
We will resolve routine repairs within 30 days	Red	Bham Promise 51

Gas:

Percentage of gas servicing completed against period profile	Amber	52
Percentage of gas repairs completed within 7 days	Amber	53

Customer Satisfaction:

Customer satisfaction with repairs	Amber	54
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Independent Living:

Number of households assisted by independent living	Green	55
Number of Wise Move completions	No Target	56

Private Sector Housing (Pete Hobbs)

Houses in Multiple Occupation (HMO) Licencing:

Houses in Multiple Occupation licences issued	No Target	57
Licensed and unlicensed Houses in Multiple Occupation inspected	No Target	58

Private Tenancy Unit:

Private Tenancy Unit - Requests for assistance	No Target	59
Private Tenancy Unit - Cases assisted through advice	No Target	60
Private Tenancy Unit - Cases assisted through intervention	No Target	61

Empty Properties:

Empty properties brought back into use	Green	CBP	62
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Housing Development (Clive Skidmore)

Number of affordable homes provided	Green	63
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Housing Transformation Board

Exception Report Quarter 1 2015-16

The following measures missed their targets and scored a 'Red' rating.
The services responsible have provided the following exception report.

Leasehold and Right to Buy (Sukvinder Kalsi)

Measure:	Right to Buy compliance to statutory timescales	Page: 10
Target:	92%	
Performance:	60%	
Commentary provided by:	Louise Fletcher	

Right To Buy documents to admit or deny applications are being issued within target deadlines. However the issue of S125 Offer Notices has been delayed again this month, due to additional money laundering and social housing fraud checks, as the increase in checking more robust information and subsequent queries from tenants is impacting on workloads. Discount levels and legislation have changed, Home Sales are waiting for Northgate to be updated, which has resulted in the time taken to produce an offer and supporting documentation, increasing by 100%, due to manual processes being in place. These delays have not resulted in any complaints from tenants, or their legal representatives, but there has been an increase in the number of telephone queries from tenants which is also having an impact.

Voids and Lettings (Gary Nicholls)

Measure:	Average days to let a void property (from Fit For Let Date to Tenancy Start Date)	Page: 37
Target	10	
Performance:	20.7	
Commentary provided by:	Gary Nicholls	

It should be noted that the Fit For Let (FFL) to Tenancy Start Date (TSD) KPI is a component part of the overall void turnaround figure. The overall void turnaround for non-sheltered properties is Green. The overall void turnaround for all void properties is Amber. The primary reason for delays between FFL and TSD relate to long delays letting low demand sheltered properties and the fact that some properties are viewed and refused several times before they are eventually let. A number of initiatives are being undertaken such as joint working with colleagues in the Allocation service to speed up the shortlisting and re-shortlisting process. The impact of Monday only tenancy start dates is also being reviewed. The Sheltered Housing Service Improvement project is also addressing the issue of low demand sheltered accommodation.

Asset Management and Maintenance (John Jamieson)

Measure: We will respond to emergency repairs in two hours

Page: 50

Target 100%

Performance: 95.7%

Commentary provided by: John Jamieson

Performance has improved in June and is within contractual target levels. This is a difficult target to achieve given the narrow time scale, but we are working with our contractors to continuously improve their performance. This includes analysis of cases where the emergency was exaggerated to improve guidance to both our tenants and the Customer Contact Centre to reduce unnecessary call outs enabling the focus to remain on genuine emergencies.

Measure: We will resolve routine repairs within 30 days

Page: 51

Target 100%

Performance: 91.6%

Commentary provided by: John Jamieson

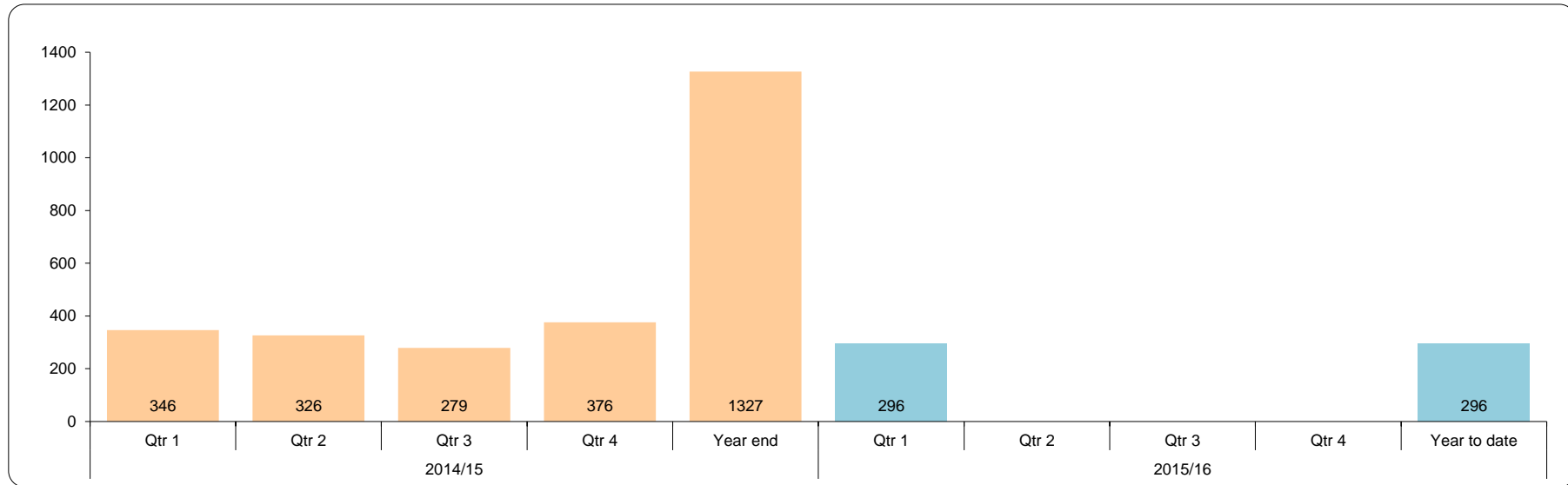
Performance is improving and to build on this we will be working with the repairs contractors to identify the types of routine repair where they are typically failing to meet the 30 day target to address how such work can be expedited. This is also being addressed in the performance monitoring and measures for the forthcoming new contracts currently being procured and commencing April 2016.

Leasehold and Right to Buy (Sukvinder Kalsi)

Number of Right To Buy applications received

RAG Status

No Target



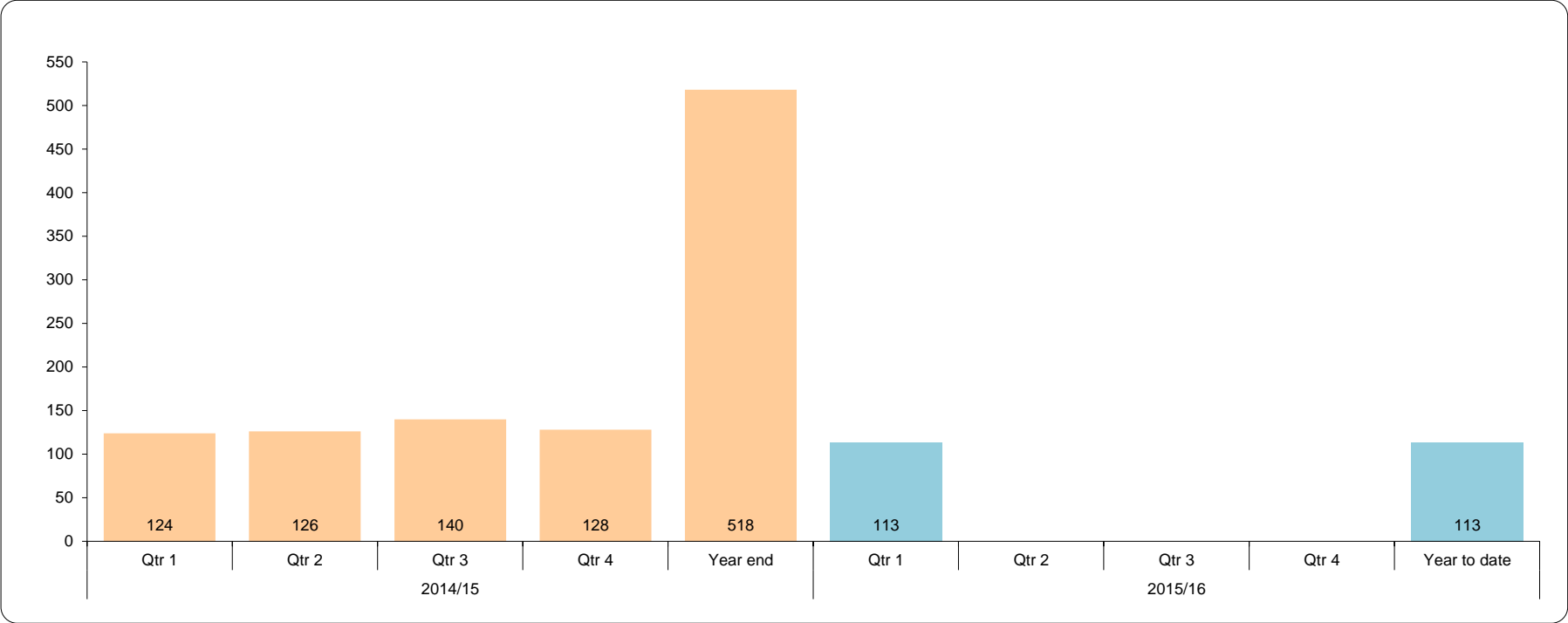
	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Number of Right To Buy applications received	346	326	279	376	1327	296				296

Number of Right To Buy applications received	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	27	21	15	56	57	28	14	25	7	46

RB01

Number of properties sold under Right To Buy

RAG Status	No Target
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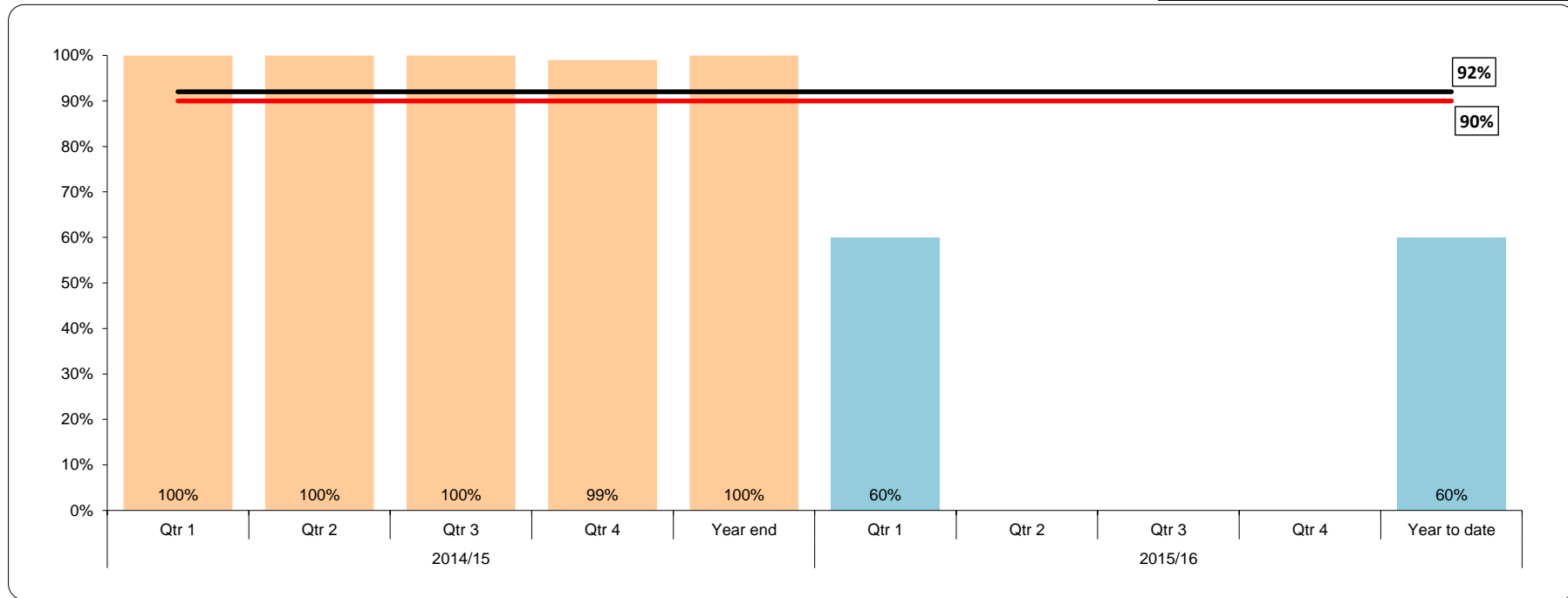
	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Number of properties sold under Right To Buy	124	126	140	128	518	113				113

Number of properties sold under Right To Buy	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	11	14	3	23	16	12	3	10	2	19

Right to Buy compliance to statutory timescales

RAG Status

Red



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Right to Buy compliance to statutory timescales	100%	100%	100%	99%	100%	60%				60%
Target	92%	92%	92%	92%	92%	92%	92%	92%	92%	92%
Standard	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%

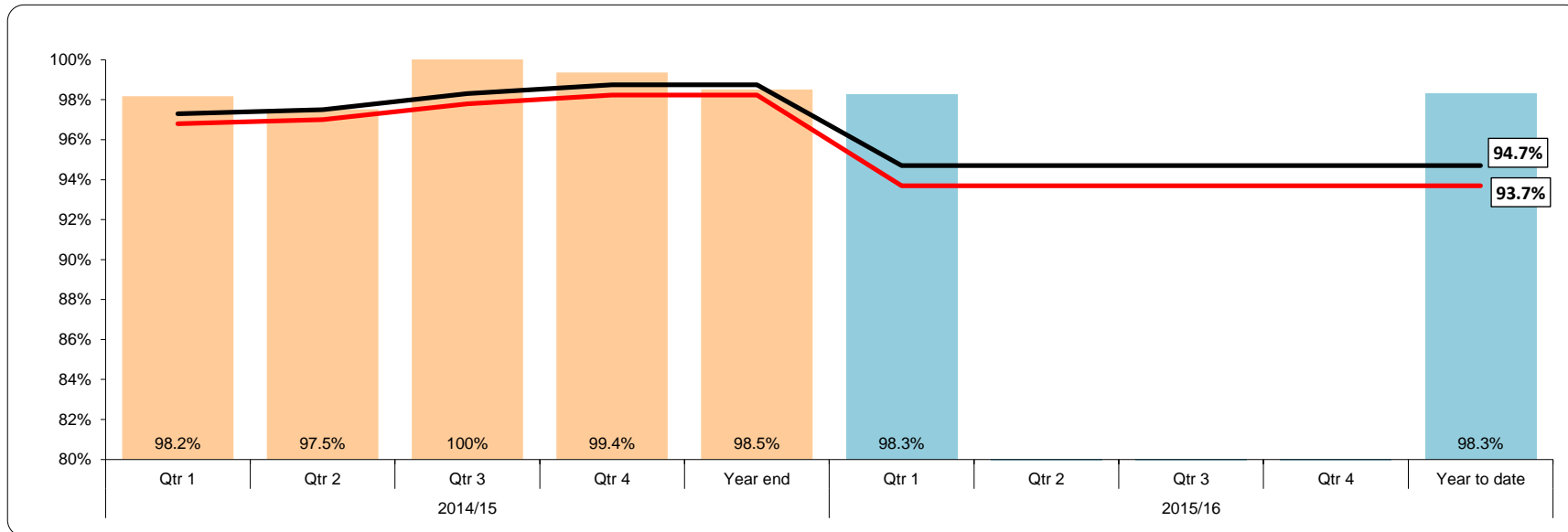
Right to Buy compliance to statutory timescales	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	65%	73%	61%	60%	63%	59%	64%	63%	25%	69%

Rent Service (Tracy Holsey)

Percentage of rent collected

RAG Status

Green



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of rent collected	98.2%	97.5%	100%	99.4%	98.5%	98.3%				98.3%
Target	97.3%	97.5%	98.3%	98.7%	98.7%	94.7%	94.7%	94.7%	94.7%	94.7%
Standard	96.8%	97.0%	97.8%	98.2%	98.2%	93.7%	93.7%	93.7%	93.7%	93.7%

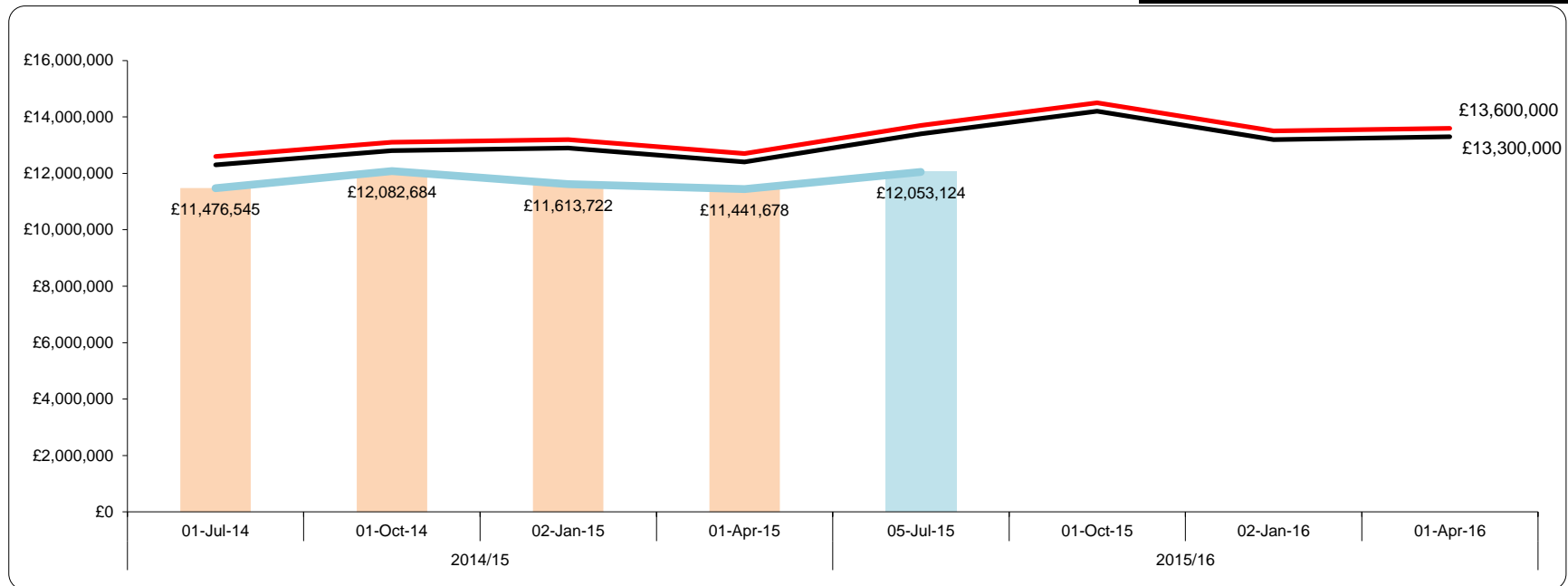
Percentage of rent collected	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	99.0%	98.9%	98.0%	98.3%	98.4%	98.3%	98.1%	98.1%	99.3%	97.8%

R01

Current amount of rent arrears - Snapshot figure

RAG Status

Green



Smaller is better

	2014/15				2015/16			
	01-Jul-14	01-Oct-14	02-Jan-15	01-Apr-15	05-Jul-15	01-Oct-15	02-Jan-16	01-Apr-16
Current amount of rent arrears - Snapshot figure	£11,476,545	£12,082,684	£11,613,722	£11,441,678	£12,053,124			
Target	£ 12,300,000	£ 12,800,000	£ 12,900,000	£ 12,400,000	£ 13,400,000	£ 14,200,000	£ 13,200,000	£ 13,300,000
Standard	£ 12,600,000	£ 13,100,000	£ 13,200,000	£ 12,700,000	£ 13,700,000	£ 14,500,000	£ 13,500,000	£ 13,600,000

Citywide rent arrears figure includes £113,798 arrears from Bloomsbury TMO not included in district breakdown below.

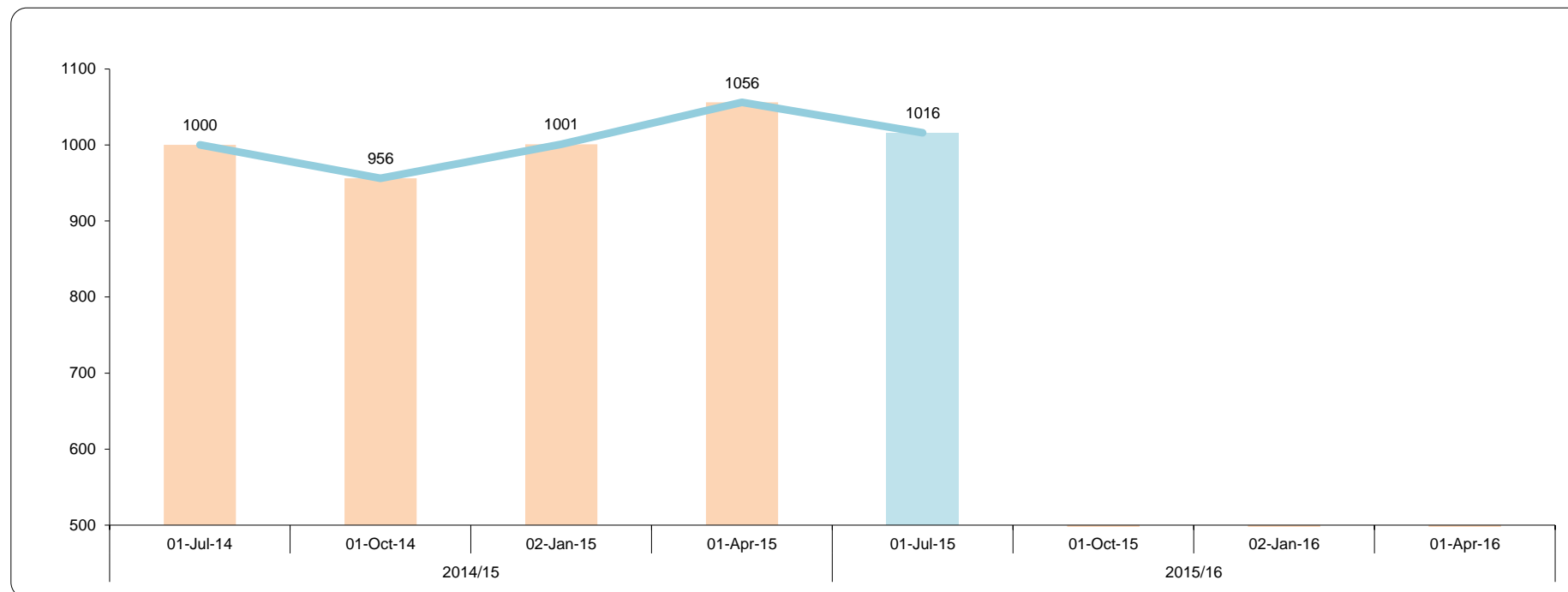
Current amount of rent arrears - Snapshot figure	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
05 July 2015	£ 1,523,693.0	£ 1,288,901.8	£ 353,894.0	£ 1,632,284.0	£ 2,207,388.0	£ 1,806,852.0	£ 392,231.6	£ 1,024,900.0	£ 268,814.0	£ 1,440,368.1

Supporting People/Homeless Service/Allocations (Jim Crawshaw)

Number of households in Temporary Accommodation - Snapshot figure

RAG Status

No Target



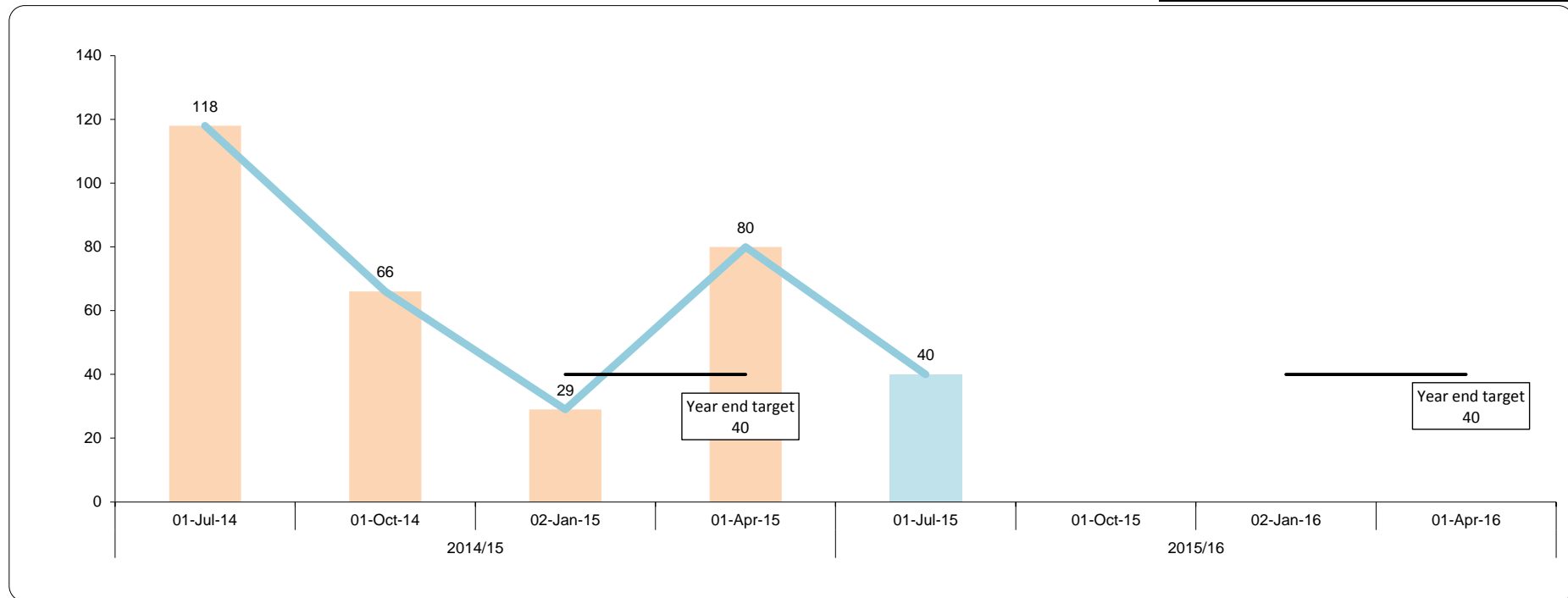
Smaller is better

	2014/15				2015/16			
	01-Jul-14	01-Oct-14	02-Jan-15	01-Apr-15	01-Jul-15	01-Oct-15	02-Jan-16	01-Apr-16
Number of households in Temporary Accommodation - Snapshot figure	1000	956	1001	1056	1016			

SP01

Number of households in B&B - Snapshot figure

RAG Status	Year end target
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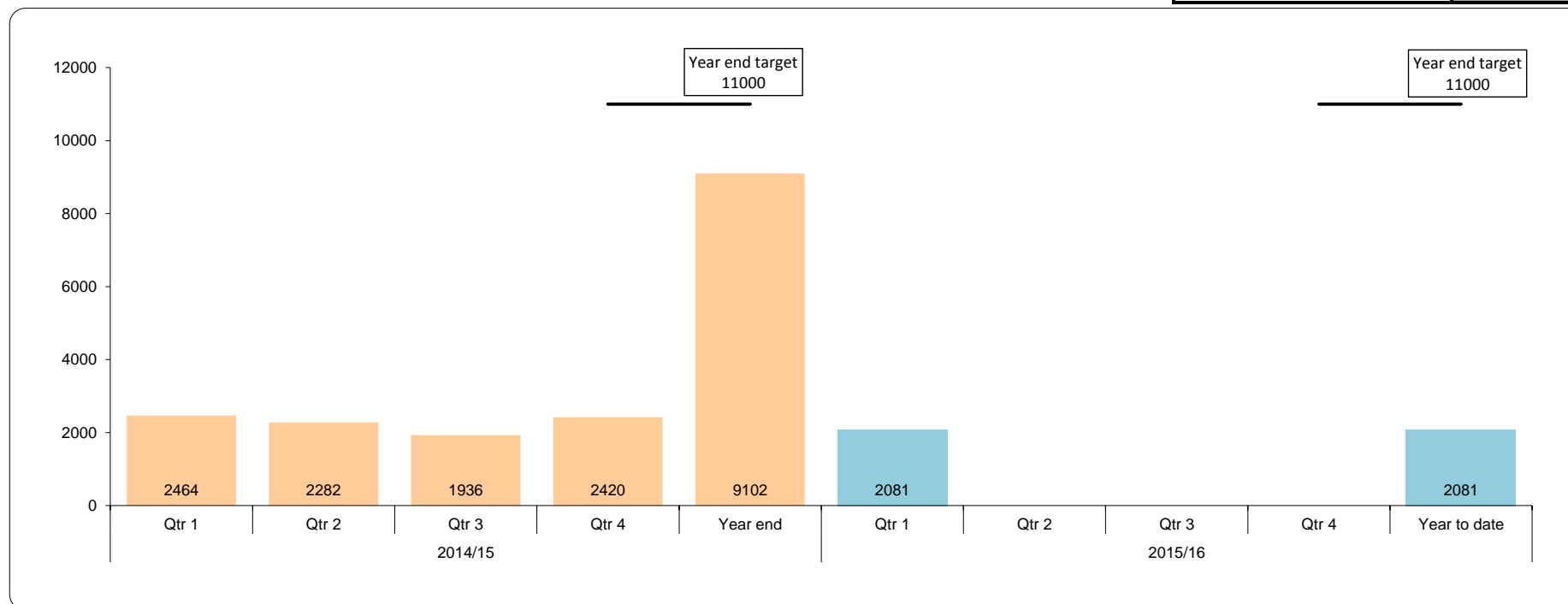
Smaller is better

	2014/15				2015/16			
	01-Jul-14	01-Oct-14	02-Jan-15	01-Apr-15	01-Jul-15	01-Oct-15	02-Jan-16	01-Apr-16
Number of households in B&B - Snapshot figure	118	66	29	80	40			
Year end target				40				40

SP02

Number of homeless preventions

RAG Status	Year end target
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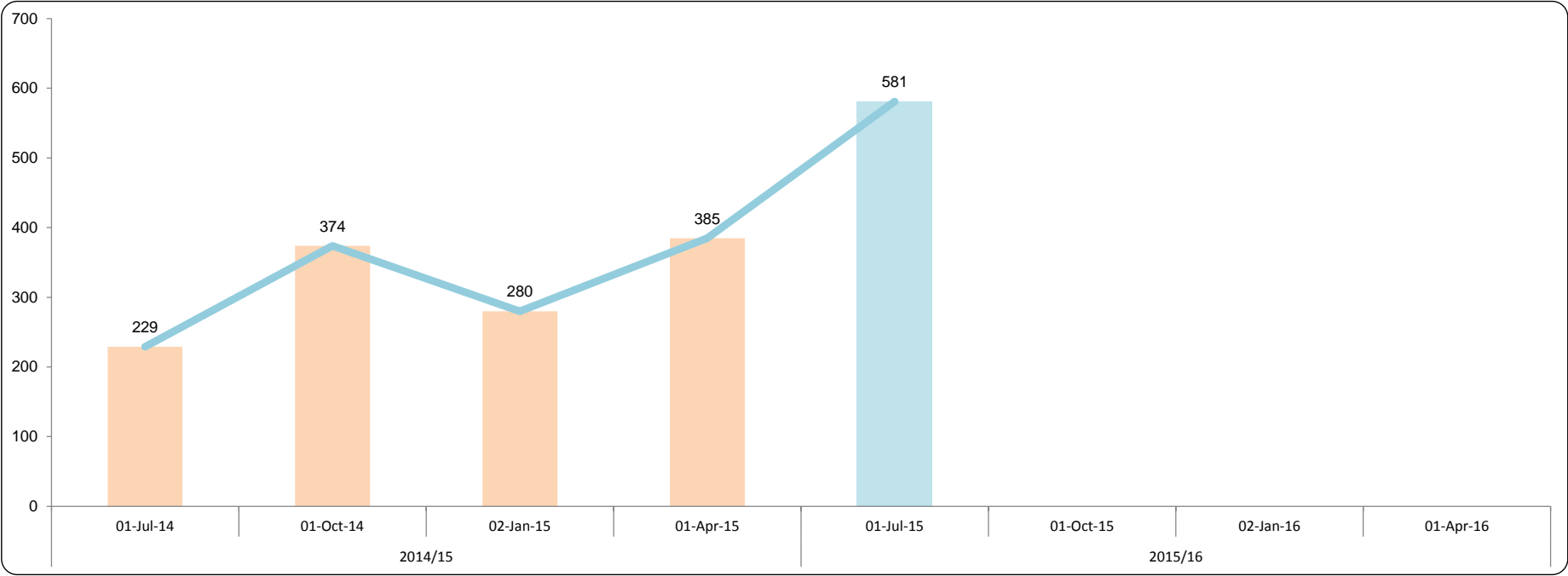
Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Number of homeless preventions	2464	2282	1936	2420	9102	2081	0	0	0	2081
Year end target					11,000					11,000

SP03

Number of health and housing assessments currently outstanding - Snapshot figure

RAG Status	No Target
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Smaller is better

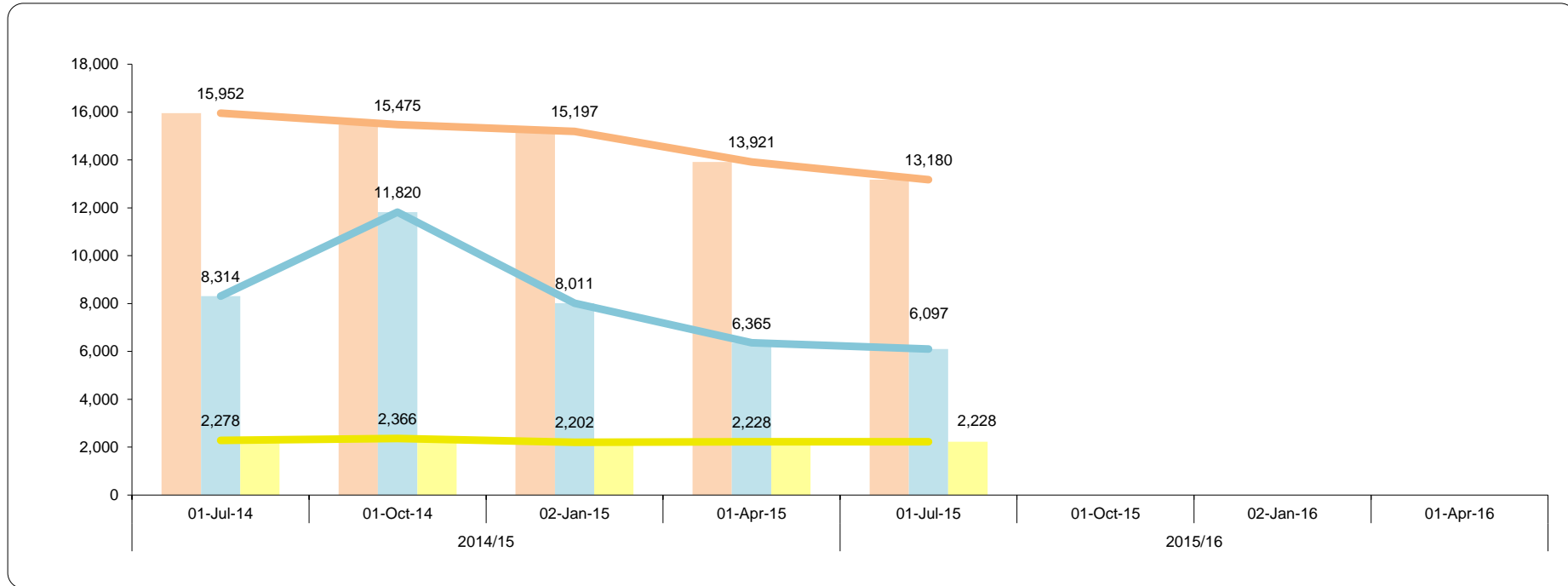
Number of health and housing assessments currently outstanding - Snapshot figure	2014/15				2015/16			
	01-Jul-14	01-Oct-14	02-Jan-15	01-Apr-15	01-Jul-15	01-Oct-15	02-Jan-16	01-Apr-16
	229	374	280	385	581			

SP04

Number of households on housing waiting list - Snapshot figure

RAG Status

No Target



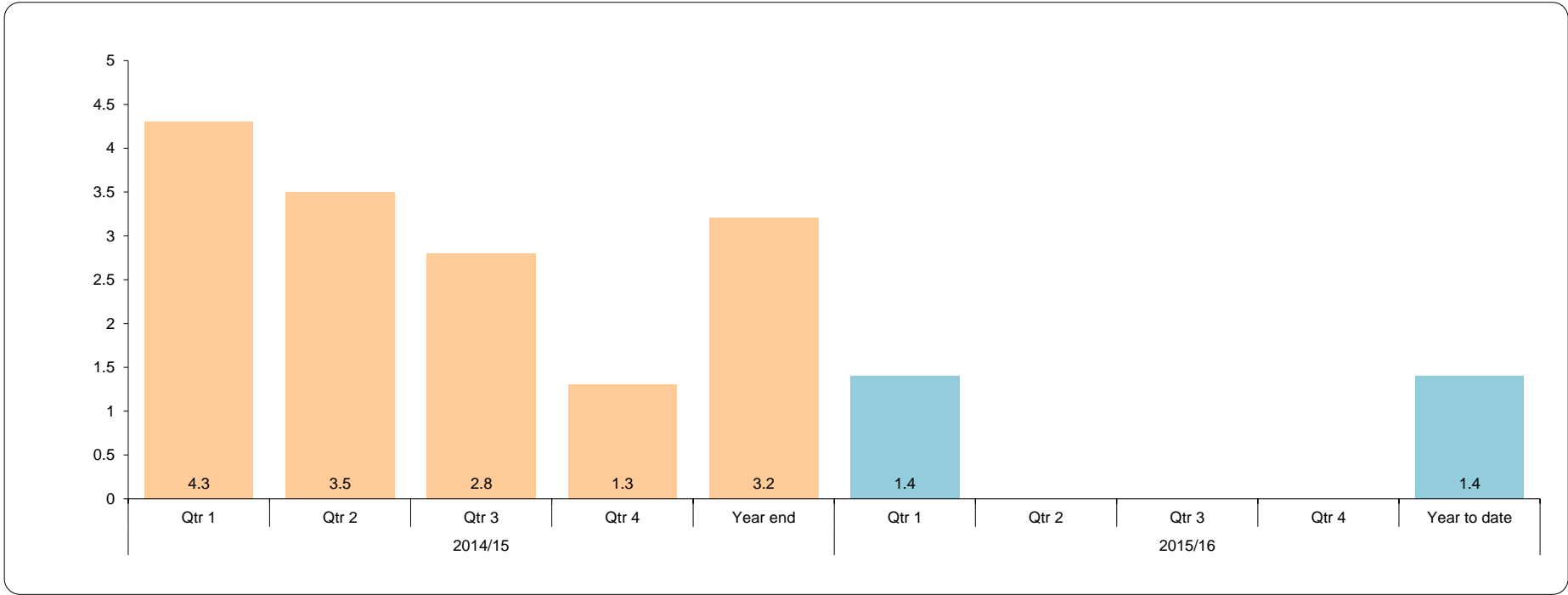
Smaller is better

Housing need category	2014/15				2015/16			
	01-Jul-14	01-Oct-14	02-Jan-15	01-Apr-15	01-Jul-15	01-Oct-15	02-Jan-16	01-Apr-16
General needs	15,952	15,475	15,197	13,921	13,180			
Transfer	8,314	11,820	8,011	6,365	6,097			
Homeless	2,278	2,366	2,202	2,228	2,228			

SP05

Average number of weeks families in B&B

RAG Status	No Target
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Smaller is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Average number of weeks families in B&B	4.3	3.5	2.8	1.3	3.2	1.4				1.4

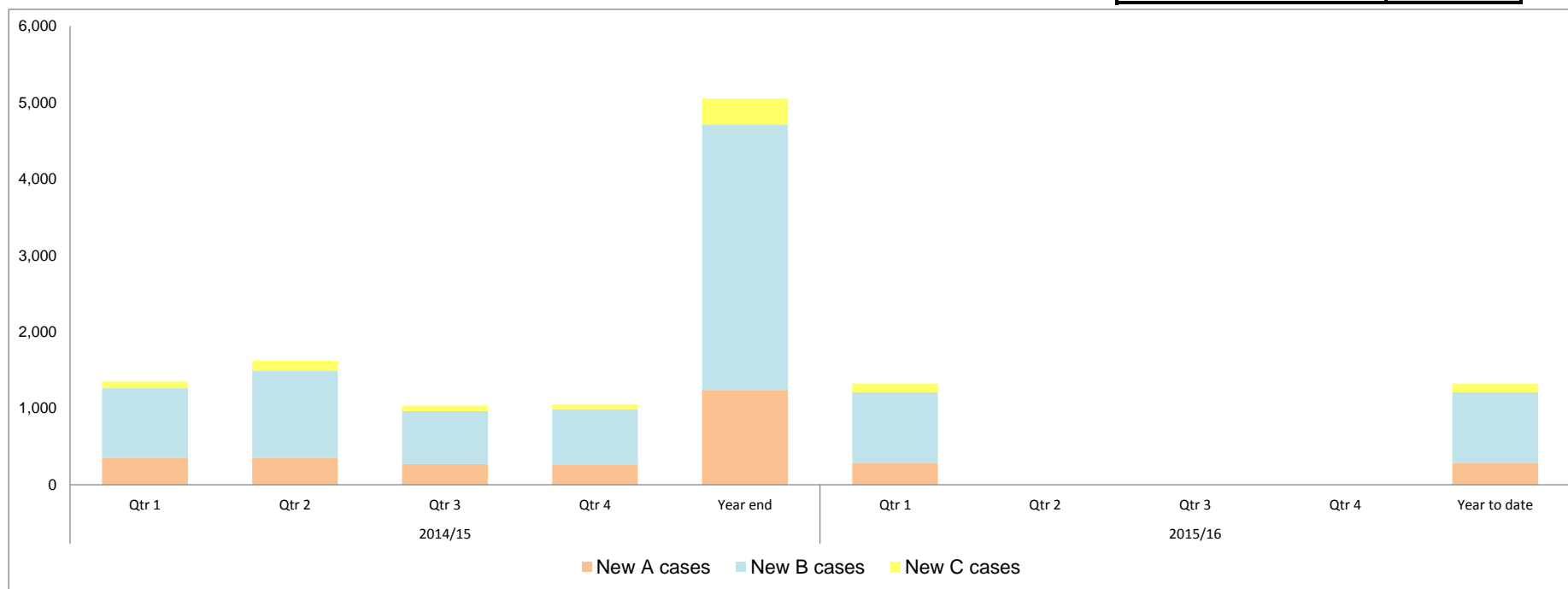
SP08

Antisocial Behaviour (Tracey Radford)

Number of new ASB cases received - A, B and C categories

RAG Status

No Target



	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
New A cases	350	352	273	264	1,239	283				283
New B cases	916	1,141	690	723	3,470	926				926
New C cases	83	128	71	65	347	117				117
Number of new ASB cases received - A, B and C categories	1,349	1,621	1,034	1,052	5,056	1,326				1,326

Number of new ASB cases received - A, B and C categories	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	170	142	54	174	136	221	54	164	47	164

The number of ASB cases received in period recorded on Customer Records Management (CRM) system

Category A – Very Serious

This category includes: Criminal behaviour, hate incidents and harassment (verbal abuse, threats of violence, assault or damage to property based on race, sexual orientation, gender, age, disability, religion etc.), physical violence, harassment, intimidation

Category B - Serious

This category includes: Vandalism, noise nuisance, verbal abuse/insulting words, drug dealing/abuse, prostitution, threatening or abusive behaviour, complaints that have potential for rapid escalation to category A.

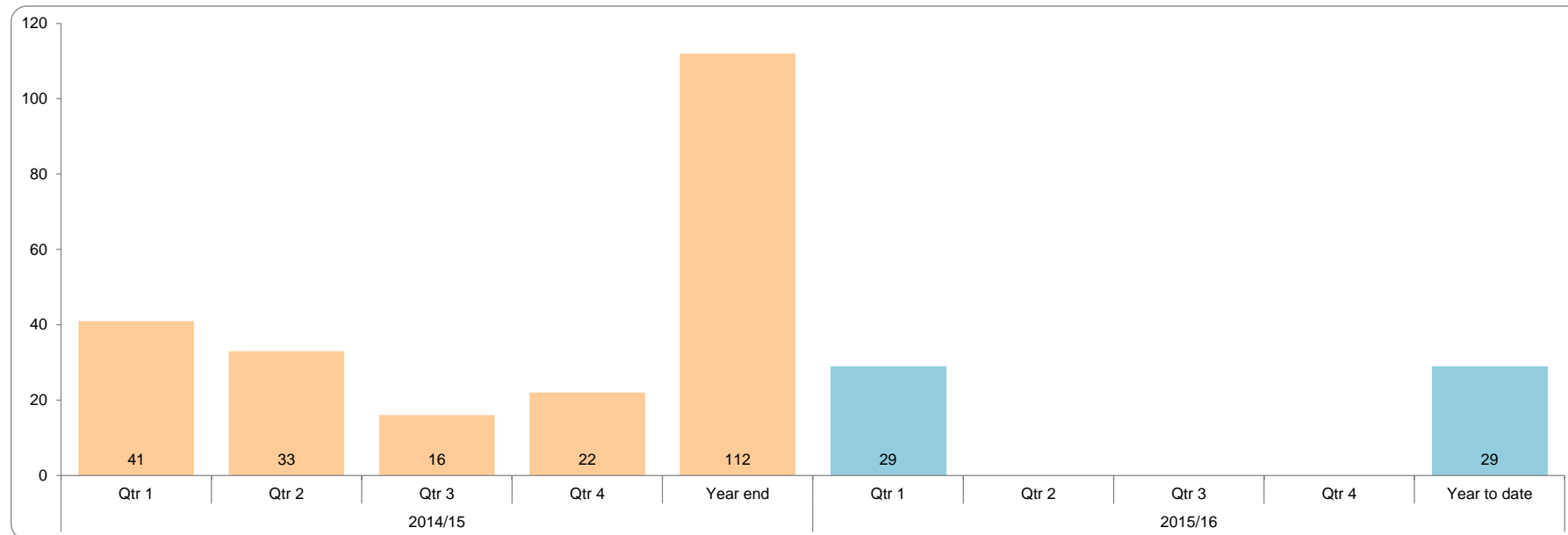
Category C - Minor

This category includes: Pets or animal nuisance, misuse of a public/communal space, loitering, fly tipping, nuisance from vehicles, domestic noise, and neighbour dispute.

Number of new hate crime cases

RAG Status

No Target



	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Number of new hate crime cases	41	33	16	22	112	29				29

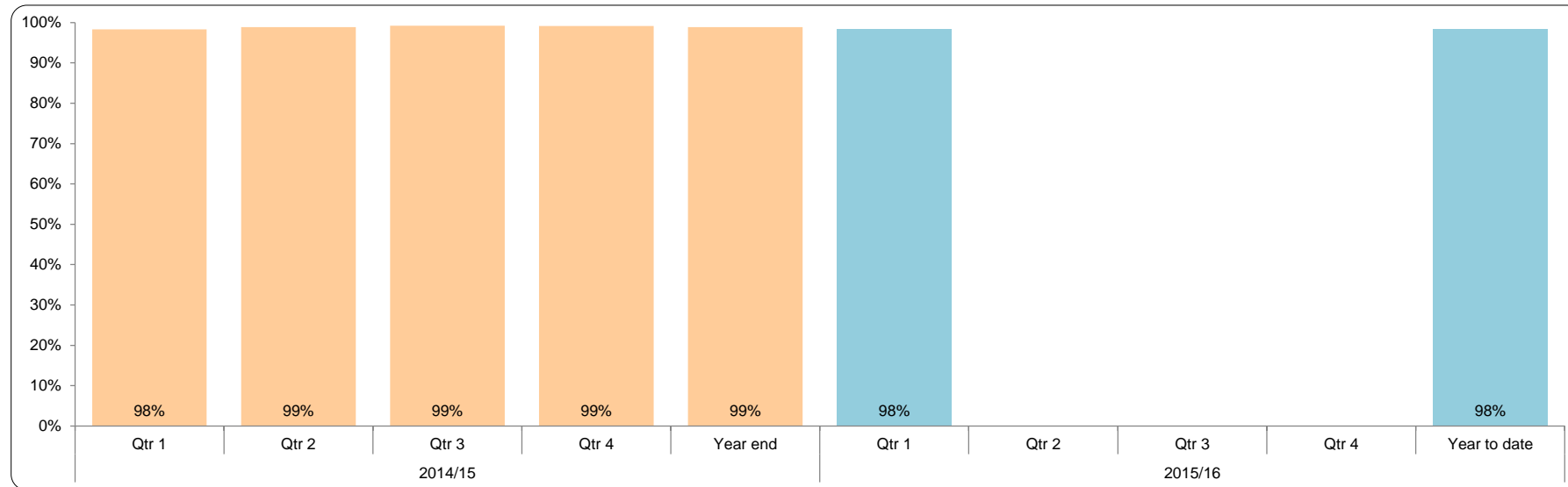
Number of new hate crime cases	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	4	4	1	8	2	3	1	2	0	4

ASB05

Percentage of cases responded to on time

RAG Status

See below



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of cases responded to on time	98%	99%	99%	99%	99%	98%				98%

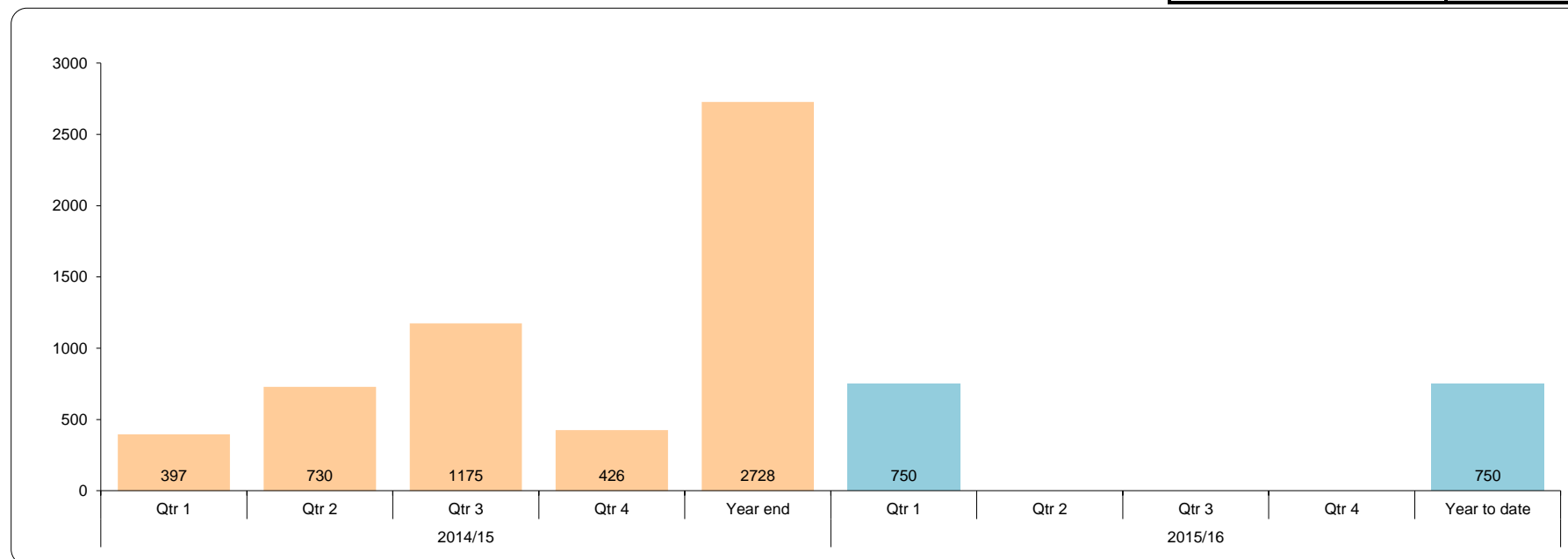
	Cases	% of total cases	Target	Standard	RAG Status
Percentage of A cases responded to on time	274	97%	100%	95%	Amber
Percentage of B cases responded to on time	928	99%	95%		Green
Percentage of C cases responded to on time	111	98%	95%		Green

Percentage of cases responded to on time	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	97%	99%	98%	98%	100%	97%	100%	96%	100%	100%

Total ASB cases closed

RAG Status

No Target



	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Total ASB cases closed	397	730	1175	426	2728	750				750

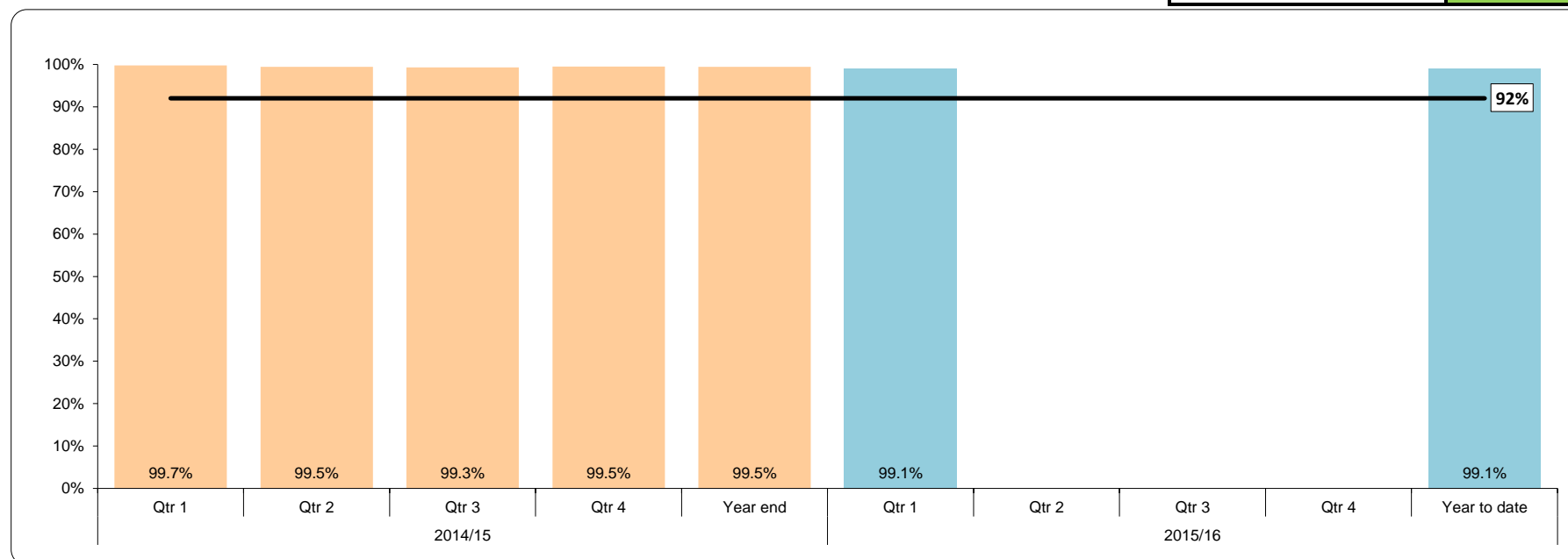
Total ASB cases closed	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	120	108	16	77	56	152	32	87	27	75

ASB06

Percentage of ASB cases closed successfully

Rag Status

Green



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of ASB cases closed successfully	99.7%	99.5%	99.3%	99.5%	99.5%	99.1%				99.1%
Target	92%	92%	92%	92%	92%	92%	92%	92%	92%	92%

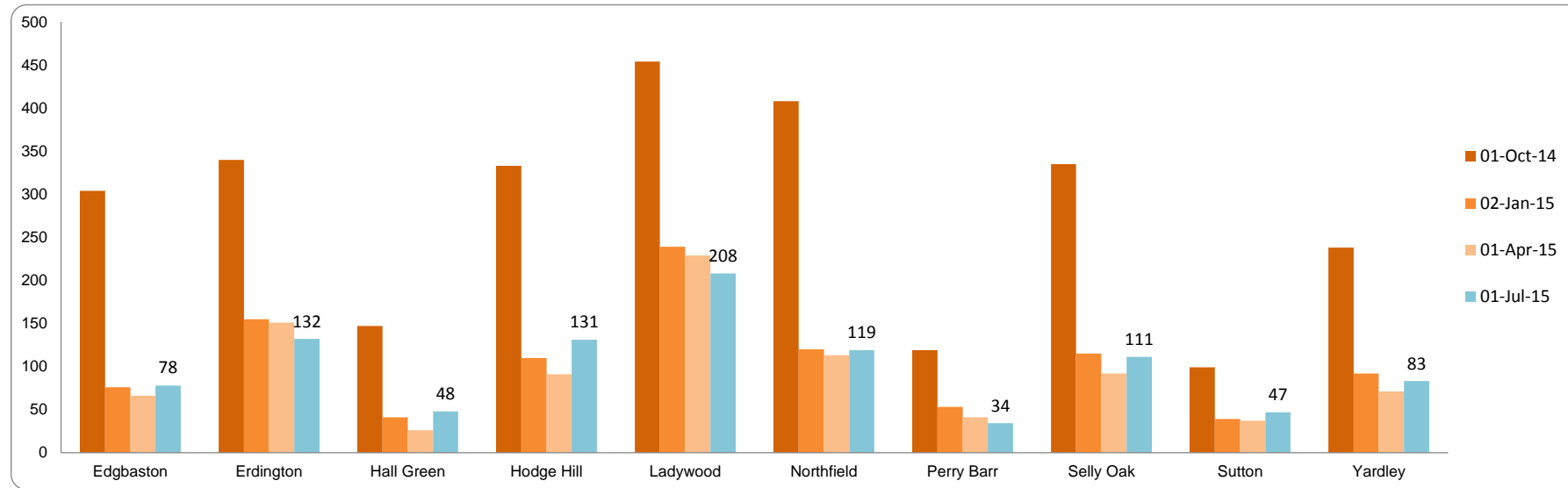
Percentage of ASB cases closed successfully	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	97%	100%	100%	100%	98%	100%	97%	99%	100%	100%

ASB07

Number of current ASB cases - Snapshot figure

RAG Status

No Target



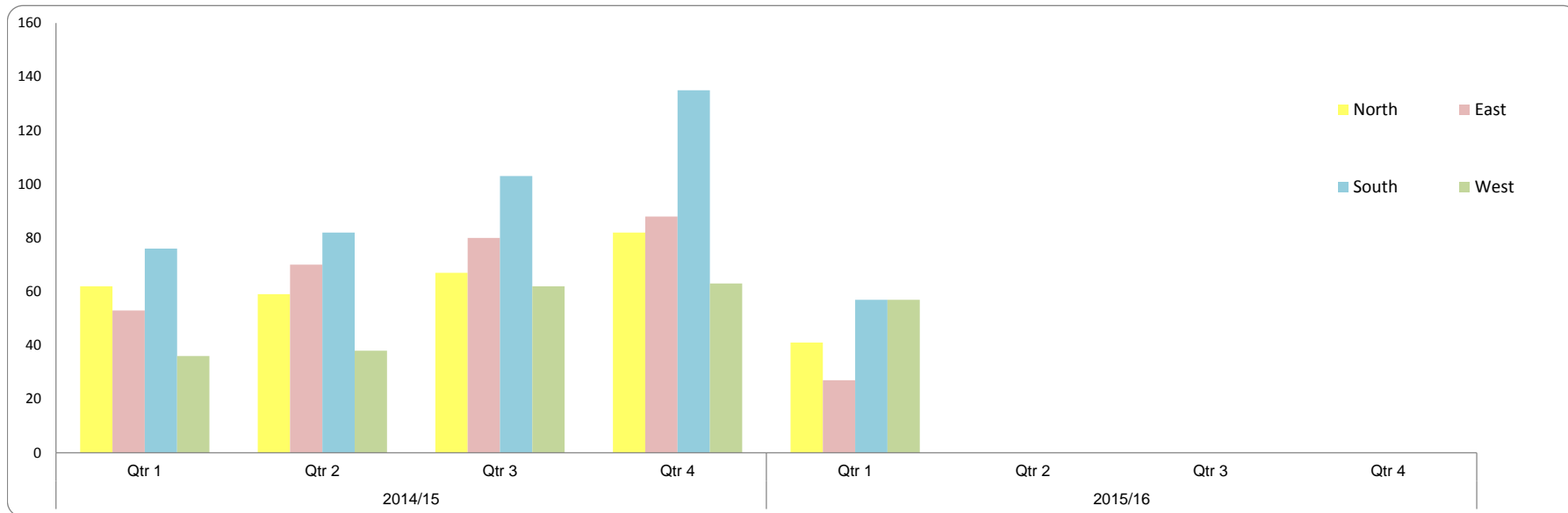
Number of current ASB cases - Snapshot figure	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley	City
01-Oct-14	304	340	147	333	454	408	119	335	99	238	2777
02-Jan-15	76	155	41	110	239	120	53	115	39	92	1040
01-Apr-15	66	151	26	91	229	113	41	92	37	71	917
01-Jul-15	78	132	48	131	208	119	34	111	47	83	991

ASB22

Number of Live Think Family cases

RAG Status

No Target



Quadrant	2014/15				2015/16			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4
North	62	59	67	82	41	0	0	0
East	53	70	80	88	27			
South	76	82	103	135	57			
West	36	38	62	63	57			

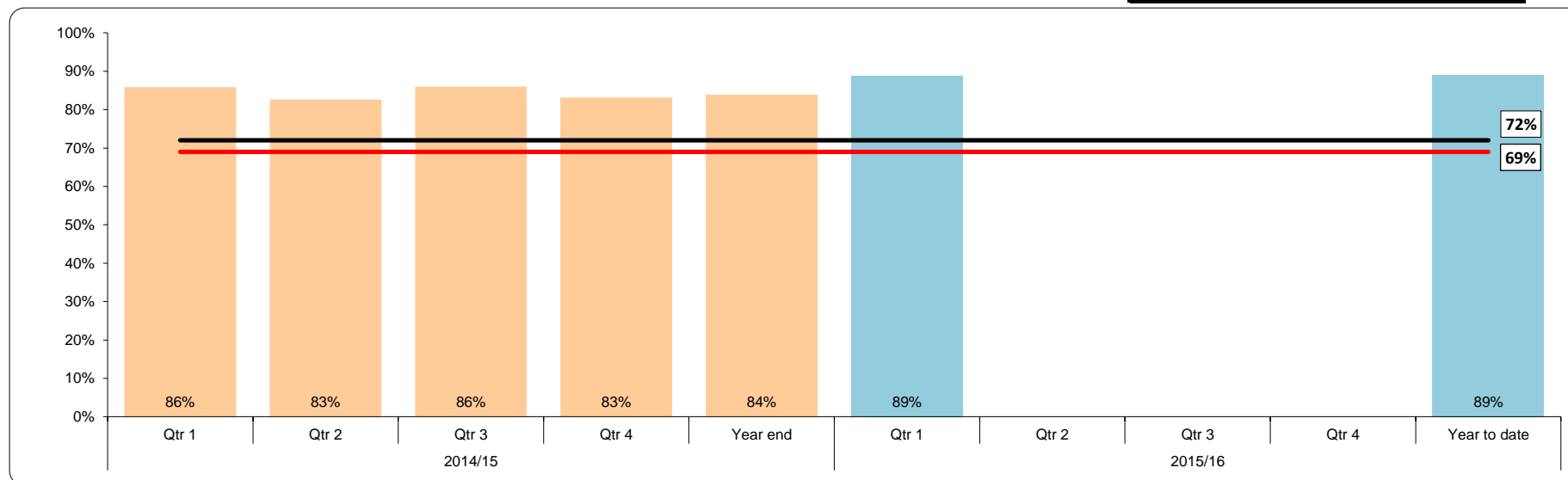
ASB21

Estates and Tenancy Management (Tracey Radford)

Percentage of high-rise blocks rated good or better

RAG Status

Green



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of high-rise blocks rated good or better	86%	83%	86%	83%	84%	89%				89%
Target	72%	72%	72%	72%	72%	72%	72%	72%	72%	72%
Standard	69%	69%	69%	69%	69%	69%	69%	69%	69%	69%

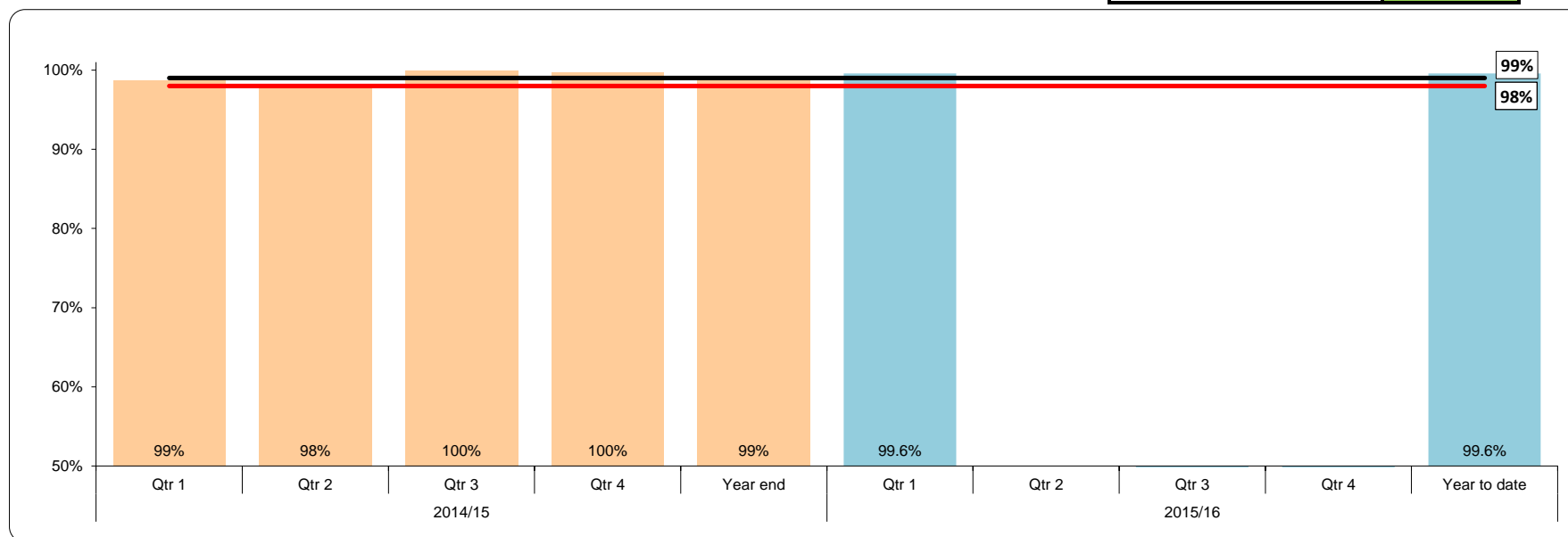
Percentage of high-rise blocks rated good or better	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	80%	84%	no high rise	94%	83%	93%	100%	94%	100%	100%

ETM01

Percentage of low-rise blocks rated satisfactory or better

RAG Status

Green



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of low-rise blocks rated satisfactory or better	99%	98%	100%	100%	99%	99.6%				99.6%
Target	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%
Standard	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%

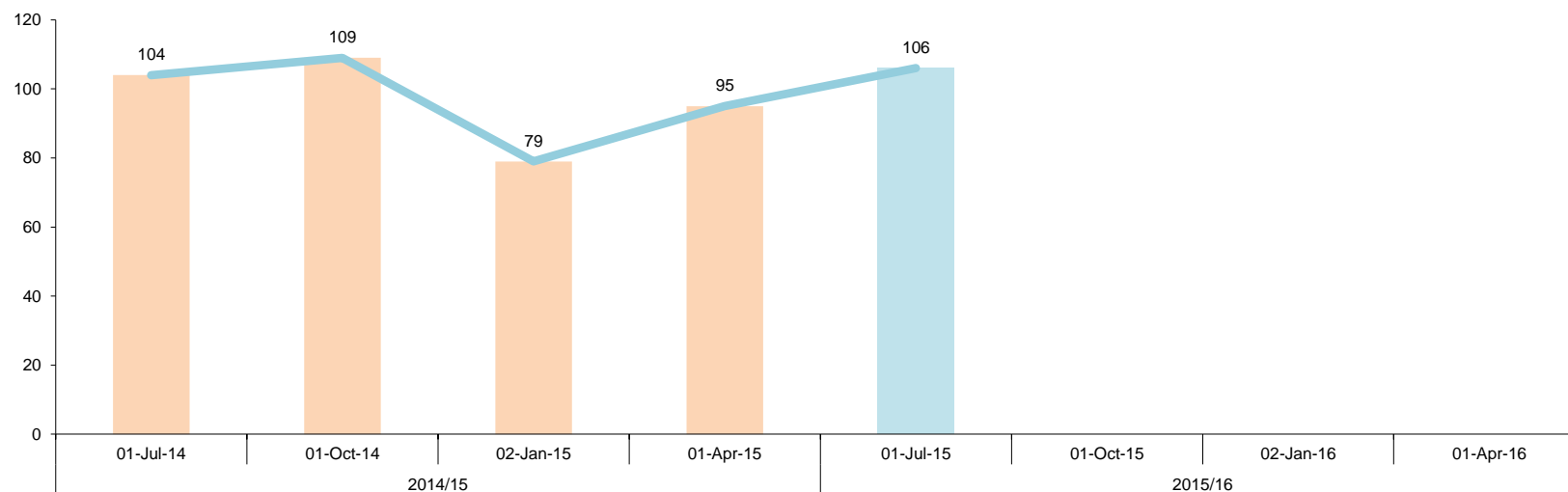
Percentage of low-rise blocks rated satisfactory or better	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	100%	100%	92%	100%	100%	100%	100%	100%	100%	99%

ETM02

Number of current 'Lodgers in Occupation' for more than 12 weeks - Snapshot figure

RAG Status

No Target



Bigger is better

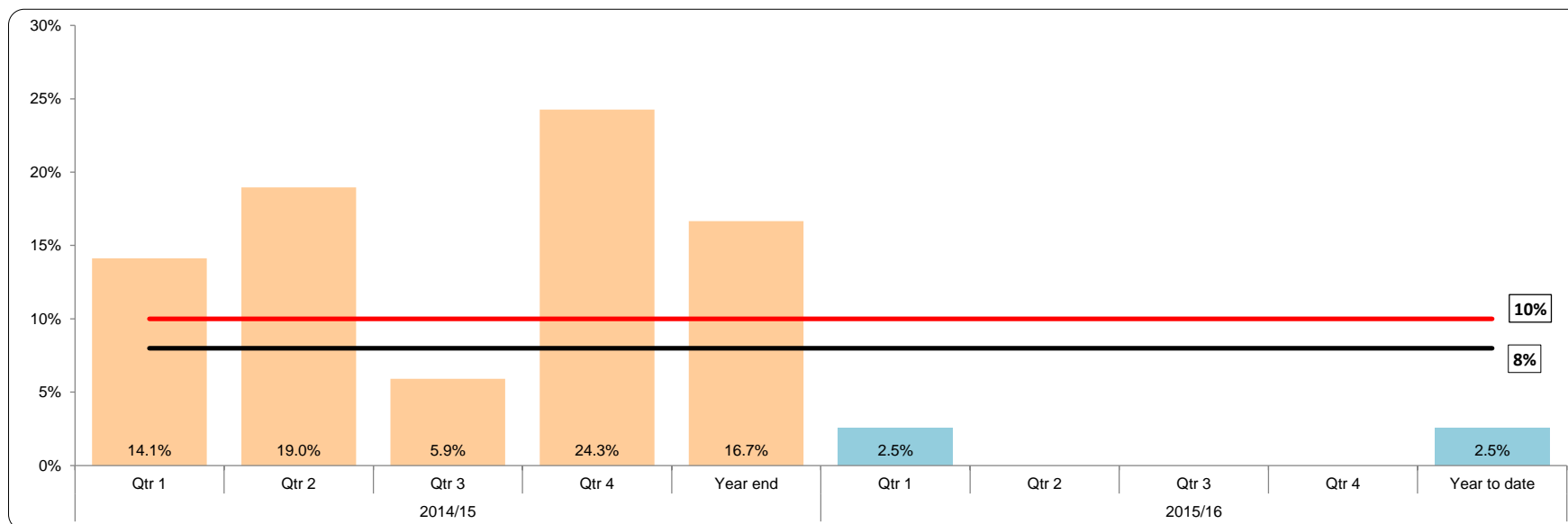
	2014/15				2015/16			
	01-Jul-14	01-Oct-14	02-Jan-15	01-Apr-15	01-Jul-15	01-Oct-15	02-Jan-16	01-Apr-16
Number of current 'Lodgers in Occupation' for more than 12 weeks - Snapshot figure	104	109	79	95	106			

Number of current 'Lodgers in Occupation' for more than 12 weeks - Snapshot figure	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley	Bloomsbury
01-Jul-15	29	11	1	7	7	22	4	15	1	6	3

Percentage of introductory tenancies over 12 months old, not made secure

RAG Status

Green



Smaller is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of introductory tenancies over 12 months old, not made secure	14.1%	19.0%	5.9%	24.3%	16.7%	2.5%				2.5%
Target	8%	8%	8%	8%	8%	8%	8%	8%	8%	8%
Standard	10%	10%	10%	10%	10%	10%	10%	10%	10%	10%

Percentage of introductory tenancies over 12 months old, not made secure	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	3.5%	2.0%	-	2.7%	2.0%	3.1%	-	1.4%	10.5%	2.2%

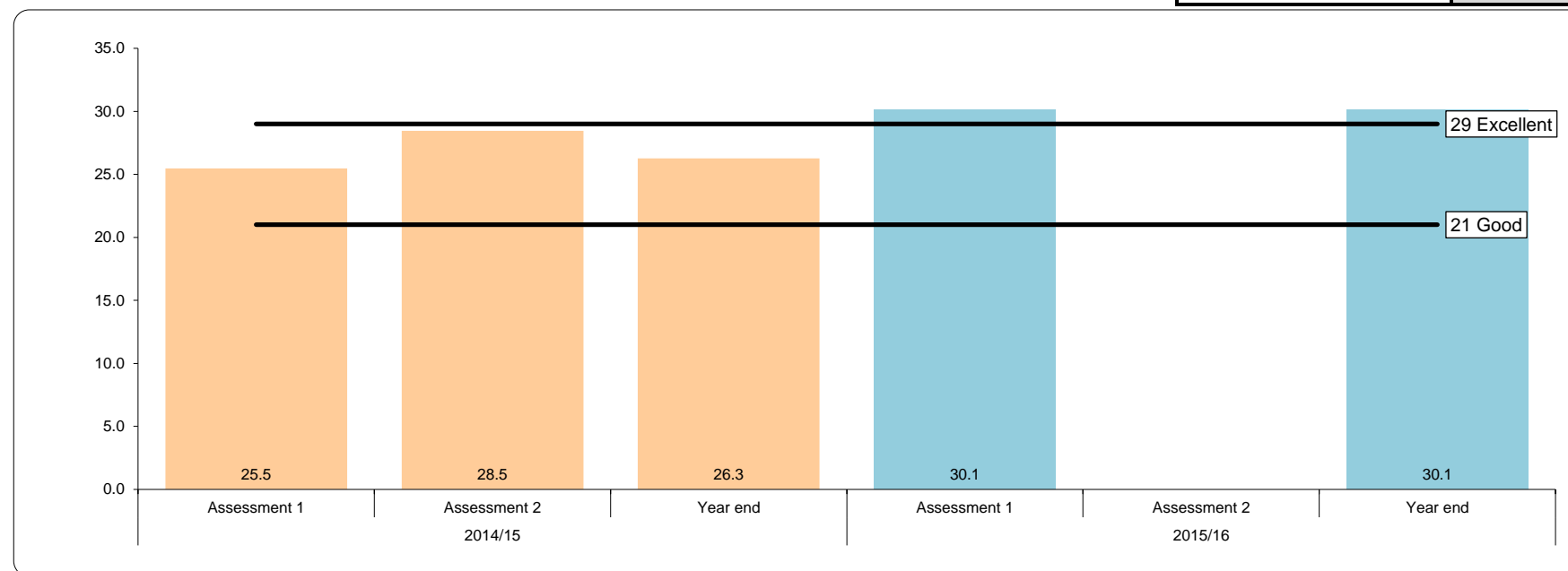
From Quarter 1 2015-16 only Introductory Tenancies that are at least 30 days overdue are included in this measure. This provides a more accurate figure and accounts for the improvement in performance.

ETM04

Condition of estates - average of bi-annual estate assessment scores

RAG Status

No Target



Bigger is better

	2014/15			2015/16		
	Assessment 1	Assessment 2	Year end	Assessment 1	Assessment 2	Year end
Condition of estates - average of bi-annual estate assessment scores	25.5	28.5	26.3	30.1		30.1
Good score	21	21	21	21	21	21
Excellent score	29	29	29	29	29	29

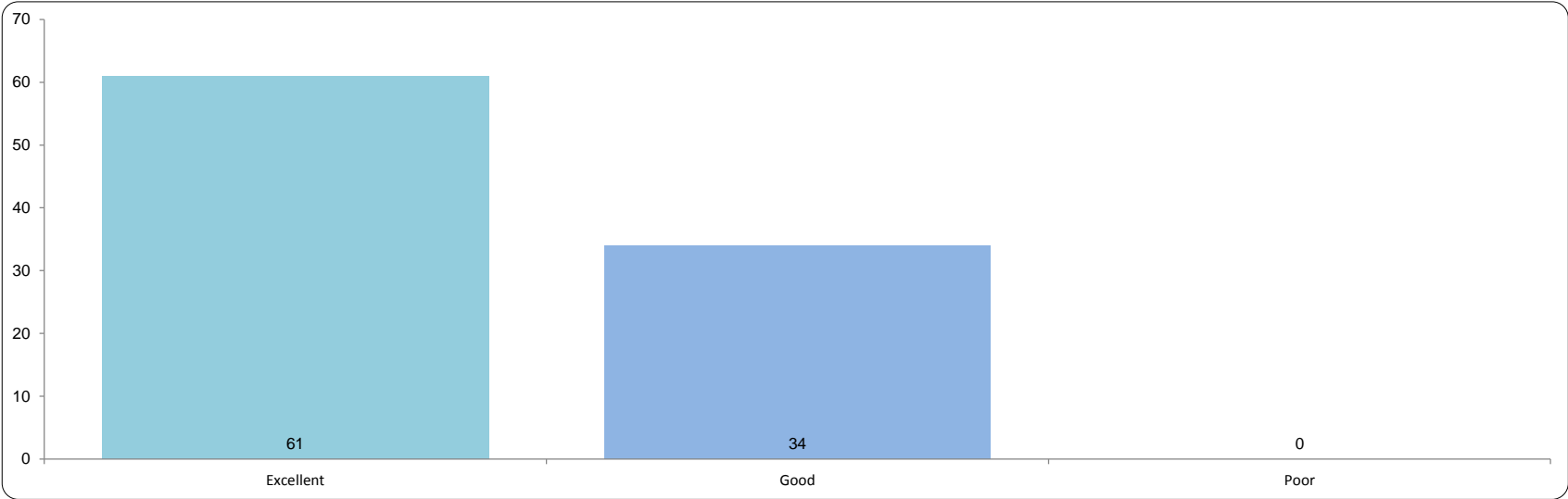
Each estate is required to have two assessments during each year.

Score: 1-20 = Poor, 21-28 = Good, 29+ = Excellent

Condition of estates - average of bi-annual estate assessment scores	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	28.3			30.1		28.6	27.1		32.8	32.7

Condition of estates - number of excellent, good and poor ratings to date

RAG Status	No Target
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	Condition category		
2015/16	Excellent	Good	Poor
Condition of estates - number of excellent, good and poor ratings to date	61	34	0

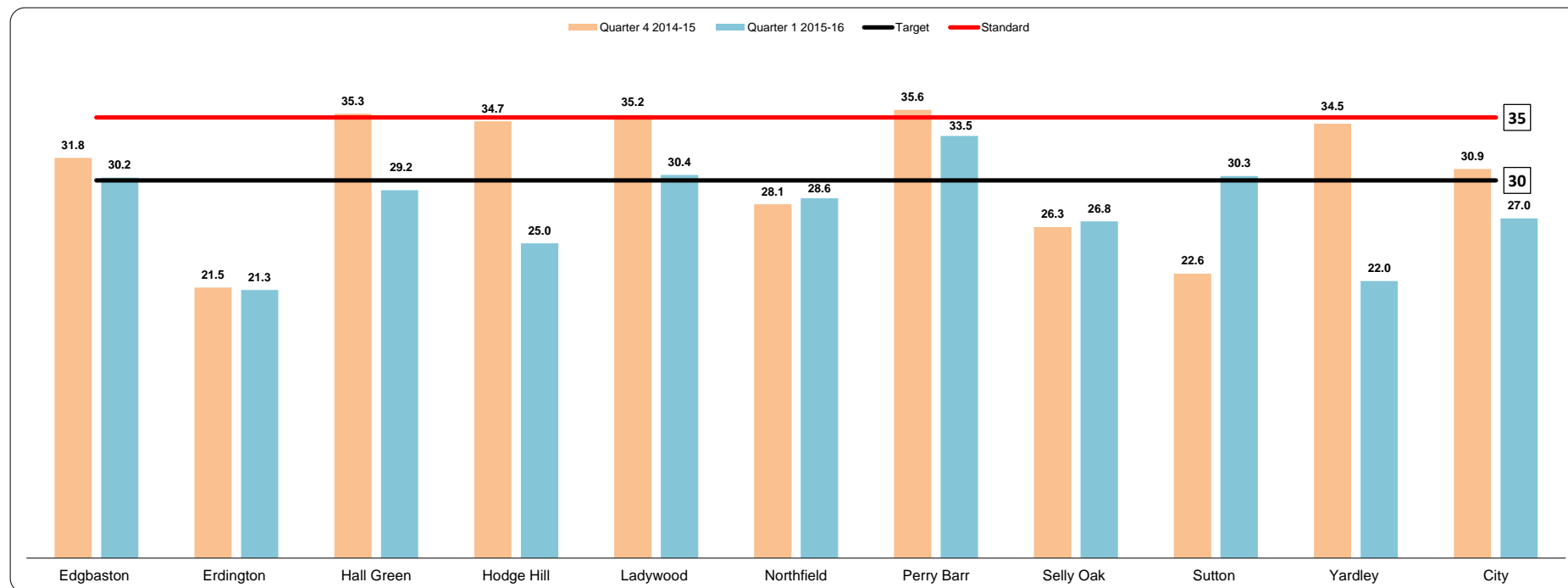
ETM06

Voids and Lettings (Gary Nicholls)

Average days void turnaround - excluding void sheltered properties

RAG Status

Green



Smaller is better

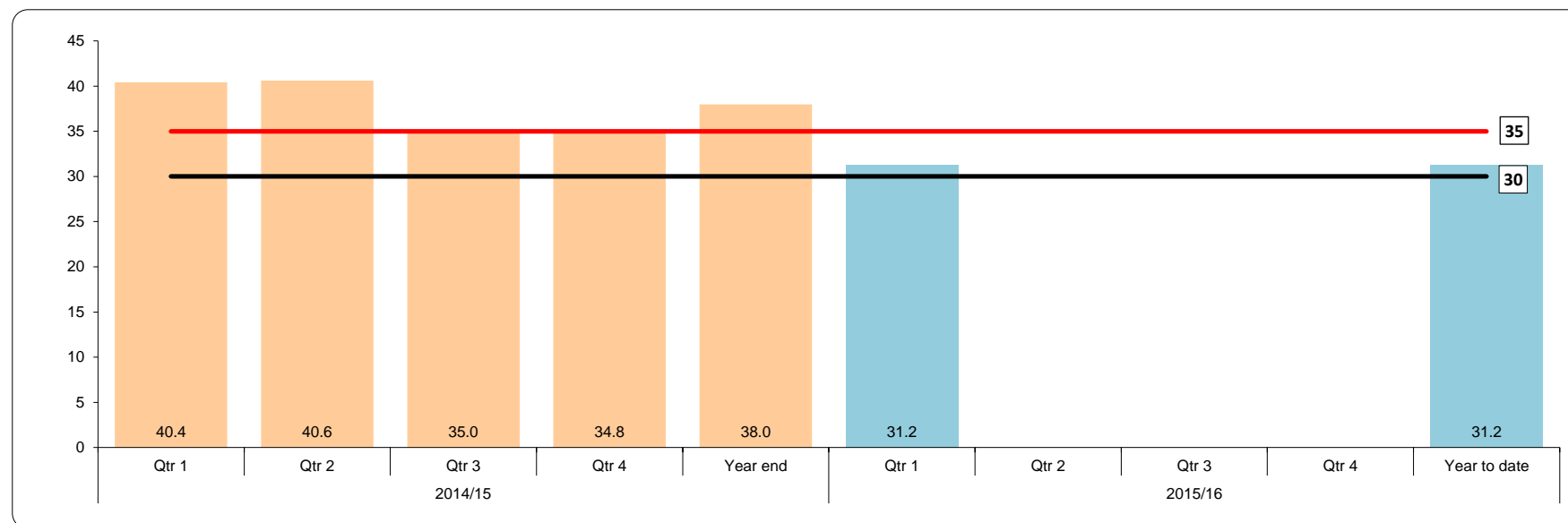
Average days void turnaround - excluding void sheltered properties	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley	City
Quarter 3 2014-15	28.6	23.9	34.0	38.6	34.7	31.0	30.2	27.0	29.9	29.2	31.1
Quarter 4 2014-15	31.8	21.5	35.3	34.7	35.2	28.1	35.6	26.3	22.6	34.5	30.9
Quarter 1 2015-16	30.2	21.3	29.2	25.0	30.4	28.6	33.5	26.8	30.3	22.0	27.0
Target	30	30	30	30	30	30	30	30	30	30	30
Standard	35	35	35	35	35	35	35	35	35	35	35

Definition: From date property becomes void to date it has a tenancy start date. Excludes sheltered; excludes those that are not lettable i.e. clearance demolition, pending disposal, Option Appraisal etc; excludes Major and Extensive Works voids, asbestos, gas, electric etc. as per agreed process

Average days void turnaround - all voids

RAG Status

Amber



Smaller is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Average days void turnaround - all voids	40.4	40.6	35.0	34.8	38.0	31.2				31.2
Target	30	30	30	30	30	30	30	30	30	30
Standard	35	35	35	35	35	35	35	35	35	35

Average days void turnaround - all voids	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	35.1	28.9	36.3	30.2	36.9	30.3	38.0	29.6	34.6	22.9

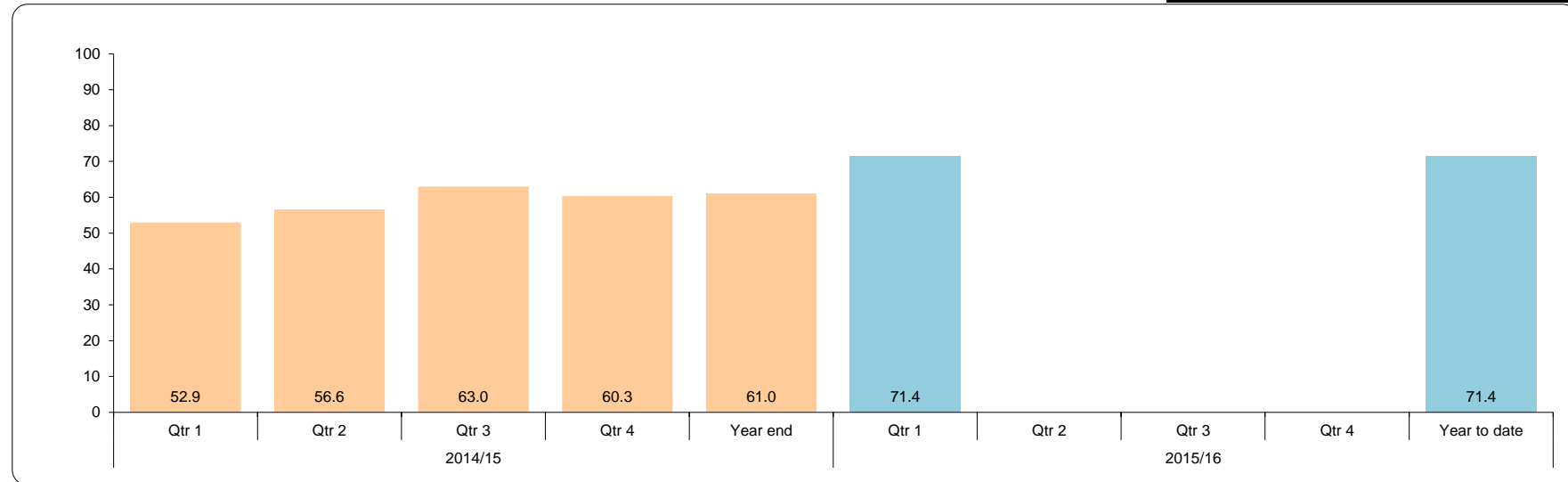
Definition: From date property becomes void to date it has a tenancy start date. Turnaround excludes those that are not lettable i.e. clearance demolition, pending disposal, Option Appraisal etc; excludes Major and Extensive Works voids, asbestos, gas, electric etc. as per agreed process

VL01

Average days void turnaround - void sheltered properties only

RAG Status

No Target



Smaller is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Average days void turnaround - void sheltered properties only	52.9	56.6	63.0	60.3	61.0	71.4				71.4
Average days void turnaround - void sheltered properties only	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	85.2	115.9	59.4	86.1	127.3	59.5	50.8	87.5	43.6	28.0

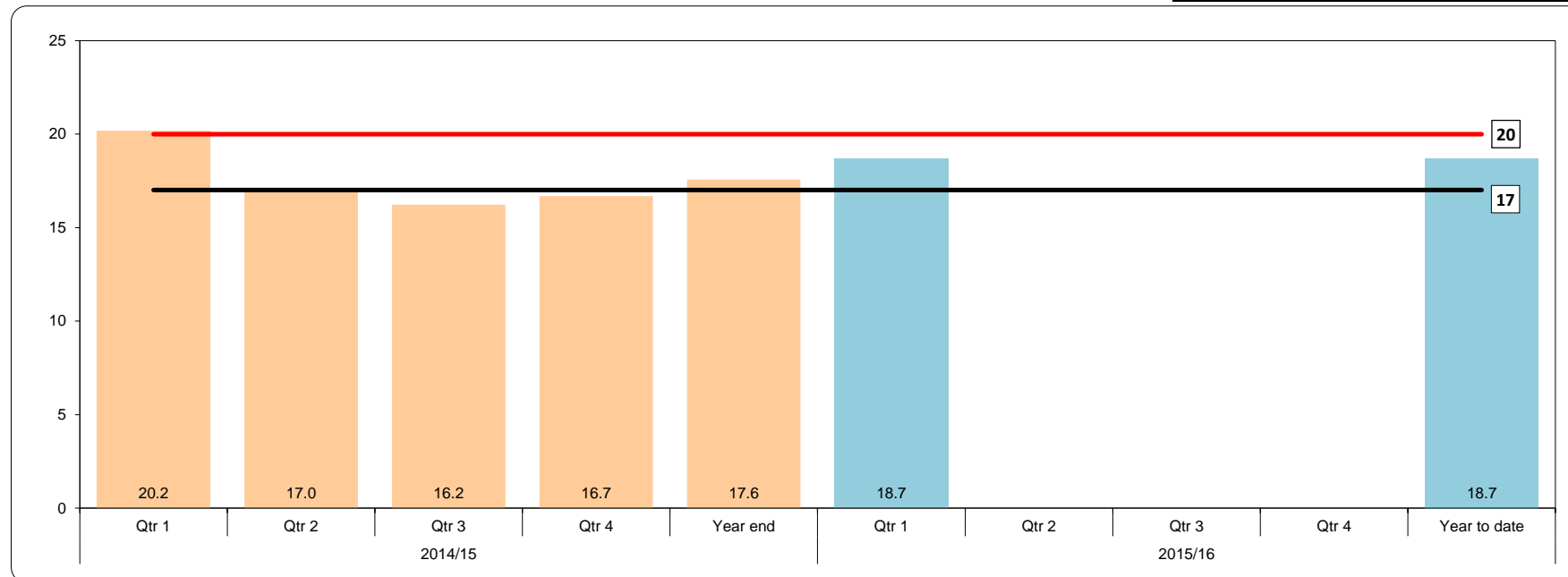
Definition: From date property becomes void to date it has a tenancy start date. All current sheltered voids only

VL03

Average calendar days to repair a void property

RAG Status

Amber



Smaller is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Average calendar days to repair a void property	20.2	17.0	16.2	16.7	17.6	18.7				18.7
Target	17	17	17	17	17	17	17	17	17	17
Standard	20	20	20	20	20	20	20	20	20	20

Average calendar days to repair a void property	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	14.1	21.5	19.9	18.4	21.7	18.3	21.5	15.8	22.5	17.3

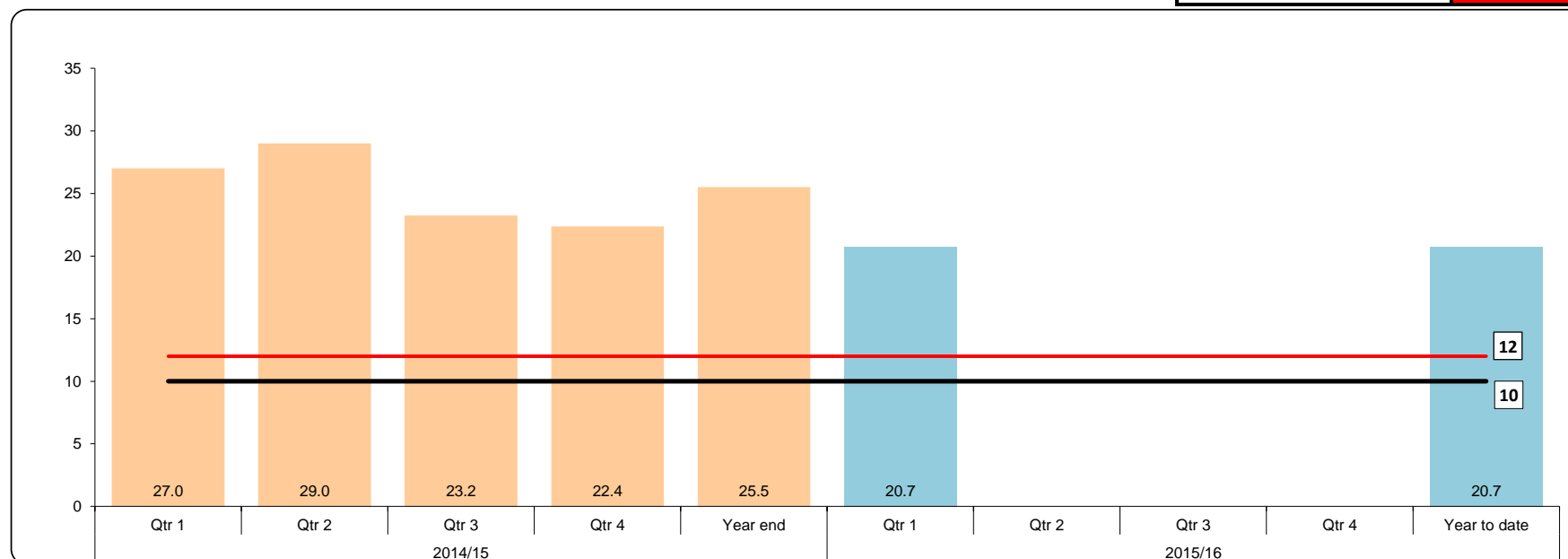
Definition: From date property becomes void to date it becomes FFL. Excludes those that are not lettable i.e. clearance demolition, pending disposal, Option Appraisal etc; excludes Major and Extensive works voids, asbestos, gas, electric etc. as per agreed process

VL04

Average days to let a void property (from Fit For Let Date to Tenancy Start Date)

RAG Status

Red



Smaller is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Average days to let a void property (from Fit For Let Date to Tenancy Start Date)	27.0	29.0	23.2	22.4	25.5	20.7				20.7
Target	10	10	10	10	10	10	10	10	10	10
Standard	12	12	12	12	12	12	12	12	12	12

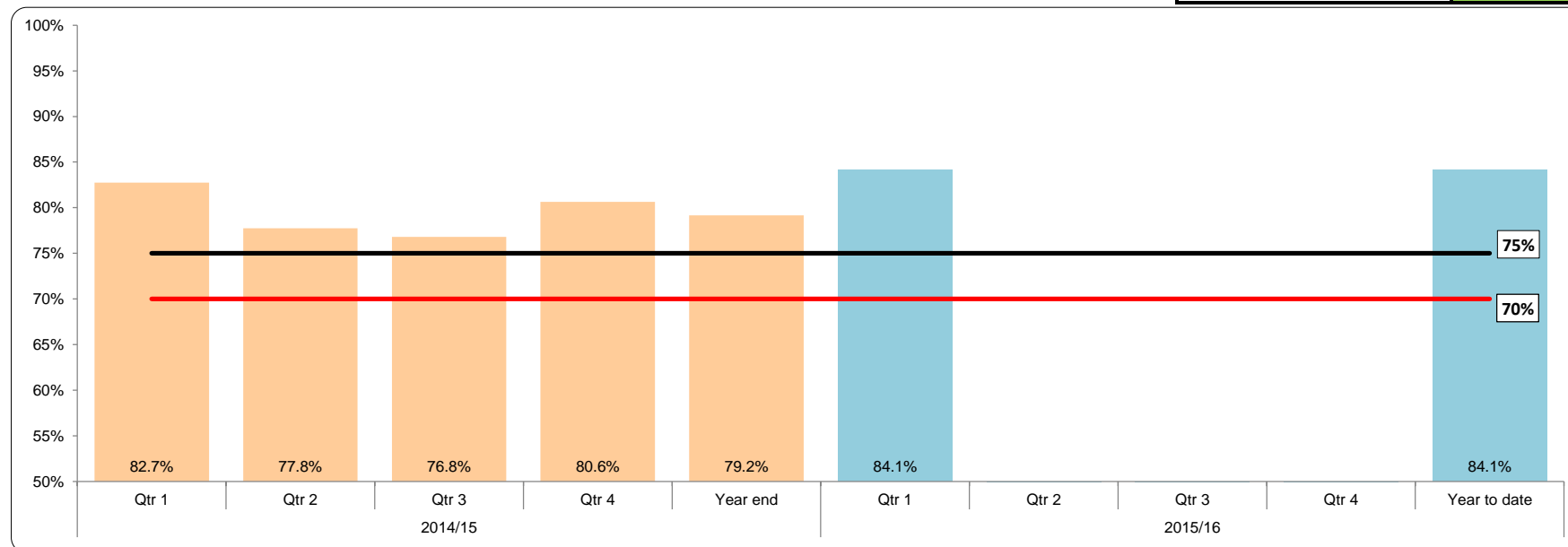
Average days to let a void property (from Fit For Let Date to Tenancy Start Date)	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	26.3	19.4	22.5	19.3	19.3	24.4	19.9	21.0	18.1	14.1

Definition: From date property becomes FFL to date it has a tenancy start date. Excludes those that are not lettable i.e. clearance demolition, pending disposal, Option Appraisal etc.

Percentage of void properties let first time

RAG Status

Green



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of void properties let first time	82.7%	77.8%	76.8%	80.6%	79.2%	84.1%				84.1%
Target	75%	75%	75%	75%	75%	75%	75%	75%	75%	75%
Standard	70%	70%	70%	70%	70%	70%	70%	70%	70%	70%

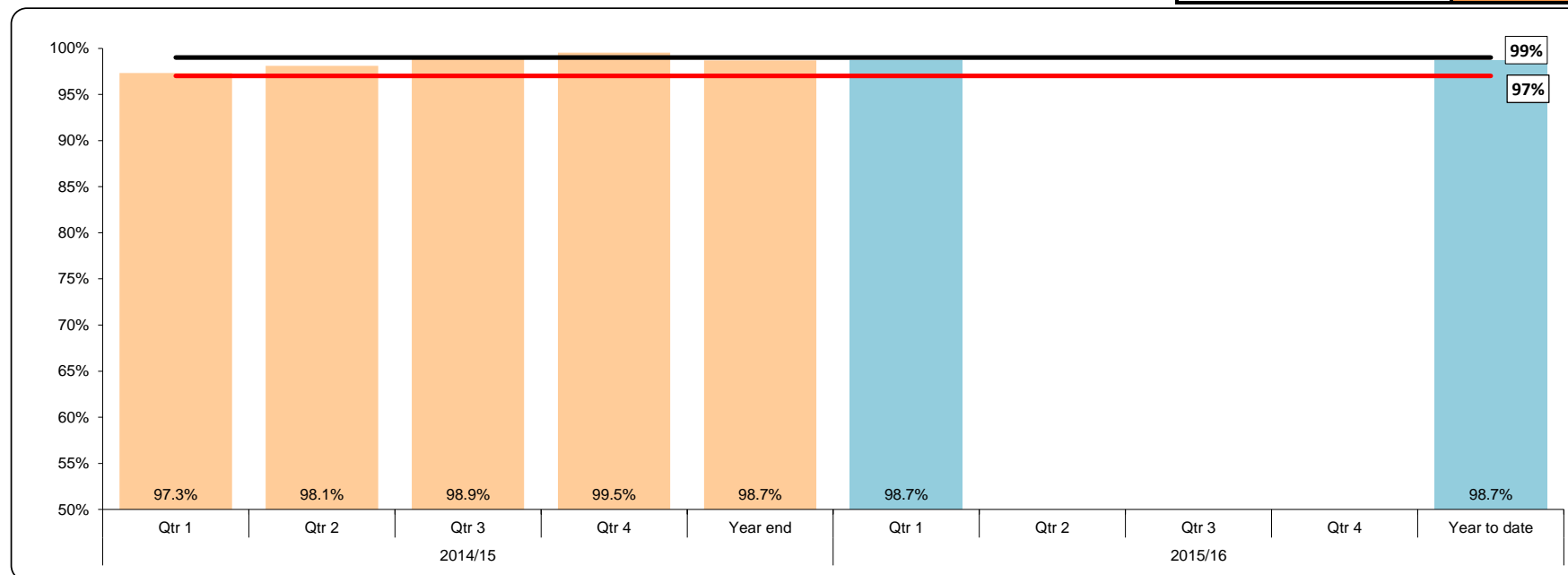
Percentage of void properties let first time	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	90.8%	83.2%	85.3%	81.8%	74.4%	88.0%	85.7%	88.2%	73.0%	87.1%

VL06

Customer satisfaction with letting staff

RAG Status

Amber



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Customer satisfaction with letting staff	97.3%	98.1%	98.9%	99.5%	98.7%	98.7%				98.7%
Target	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%
Standard	97%	97%	97%	97%	97%	97%	97%	97%	97%	97%

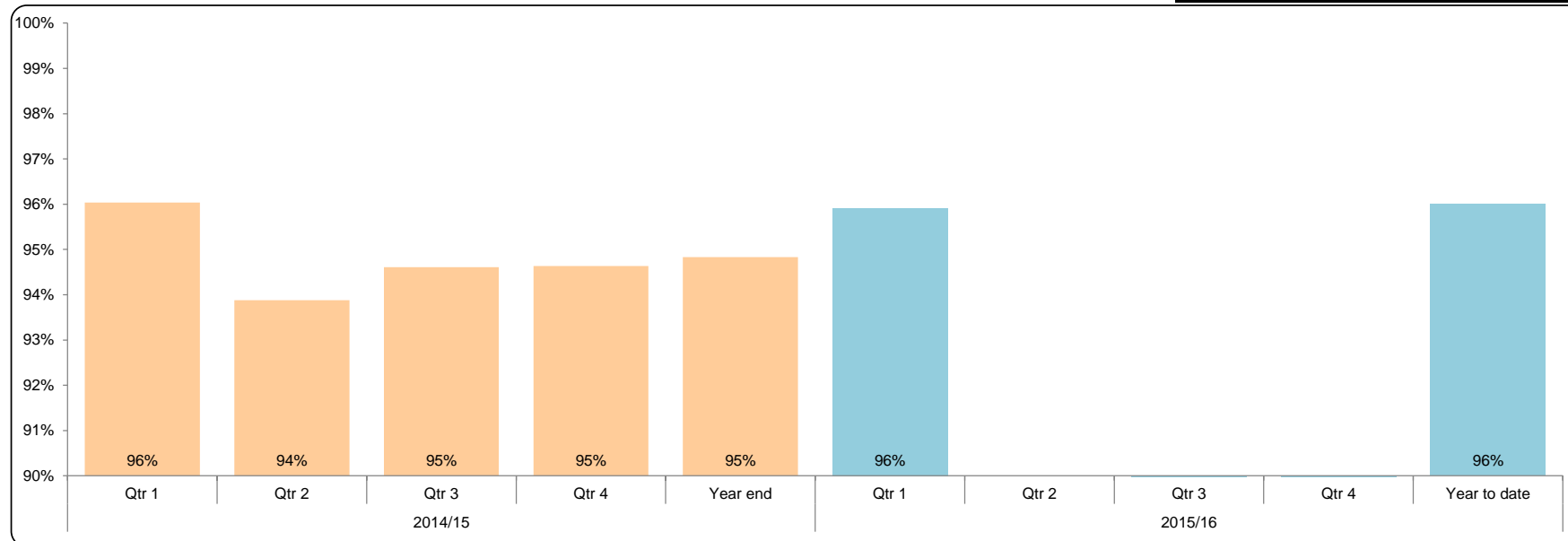
Customer satisfaction with letting staff	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	no data	no data	100%	100%	99.7%	92.3%	100%	100%	no data	100%

VL14

Customer satisfaction with new home

RAG Status

No Target



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Customer satisfaction with new home	96%	94%	95%	95%	95%	96%				96%
Customer satisfaction with new home	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	no data	91.7%	100%	100%	95.7%	100%	94.1%	100%	no data	100%

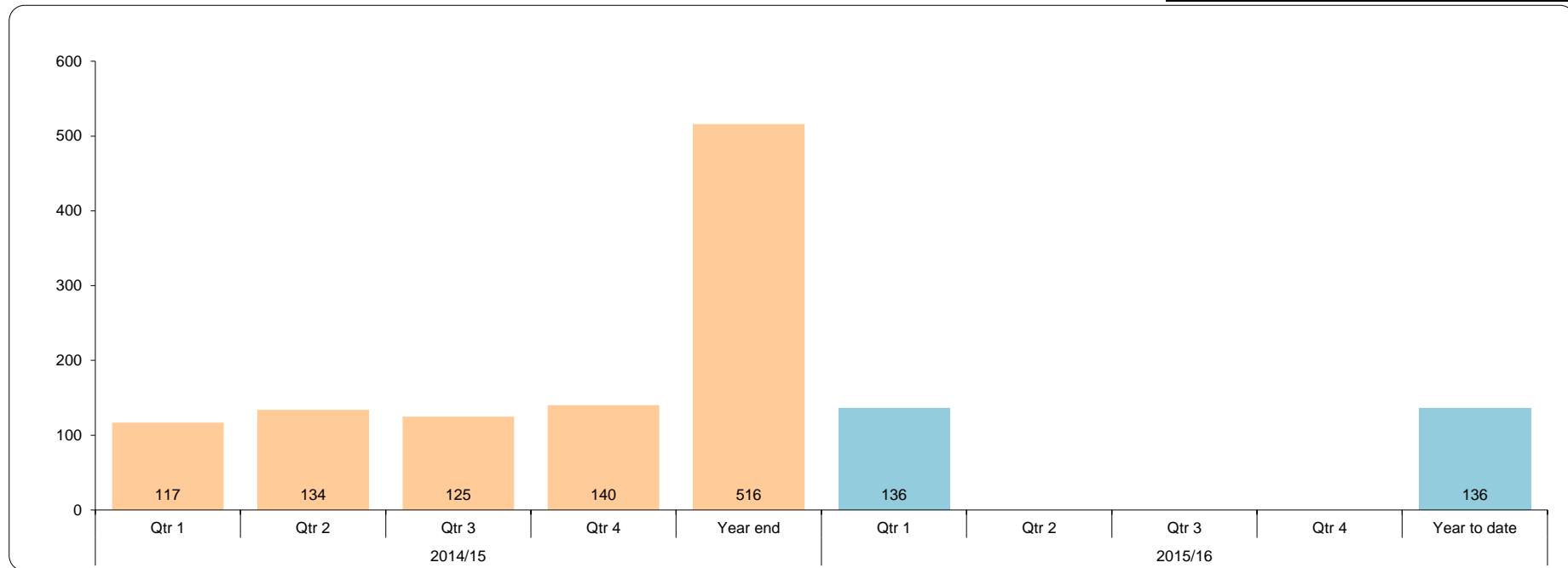
VL15

Services for Older People (Carol Dawson)

Number of new void sheltered properties

RAG Status

No Target



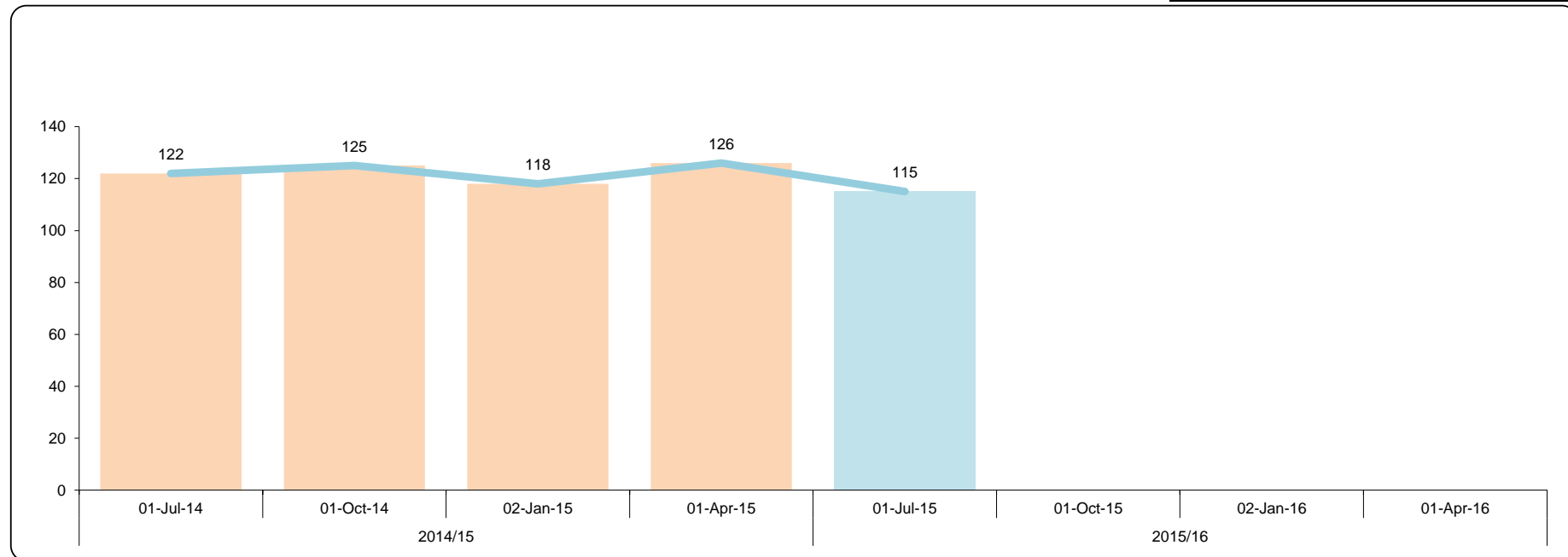
	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Number of new void sheltered properties	117	134	125	140	516	136				136

VL07

Number of current void properties - sheltered only - Snapshot figure

RAG Status

No Target



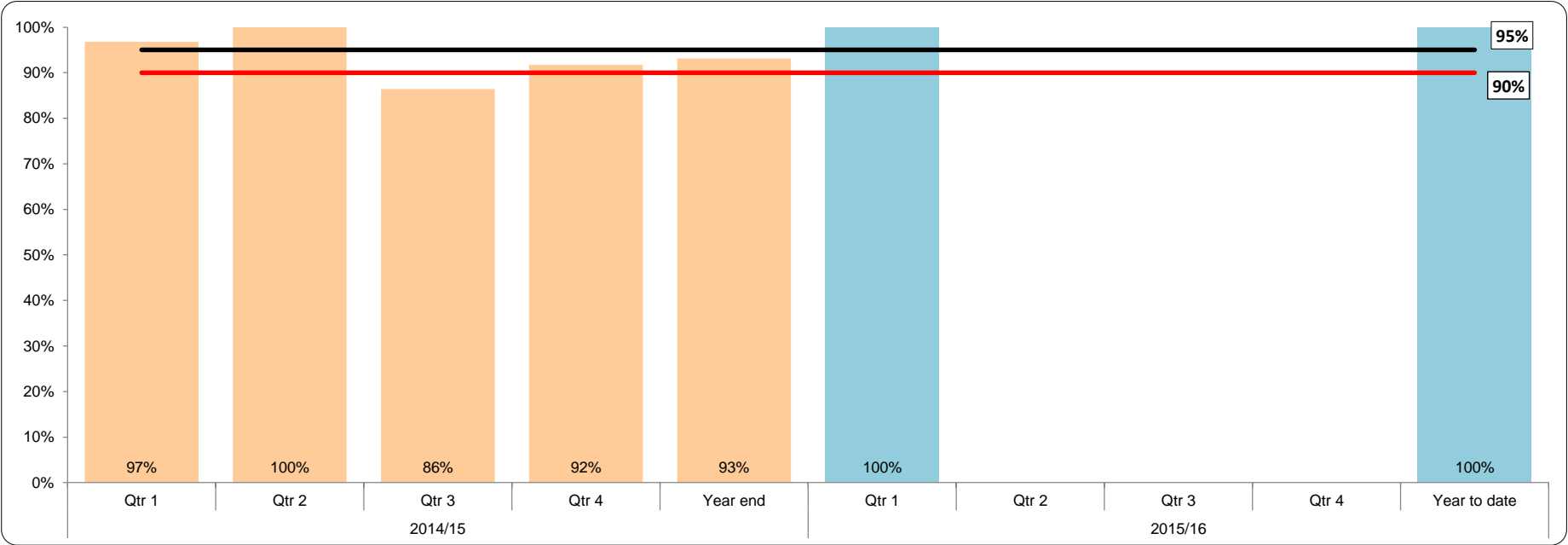
	2014/15				2015/16			
	01-Jul-14	01-Oct-14	02-Jan-15	01-Apr-15	01-Jul-15	01-Oct-15	02-Jan-16	01-Apr-16
Total number of current void properties - Snapshot figure	122	125	118	126	115			

Total number of current void properties - Snapshot figure	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
01-Jul-15	14	9	1	13	17	6	19	10	4	22

VL09

Percentage of support plans completed in 4 weeks

RAG Status	Green
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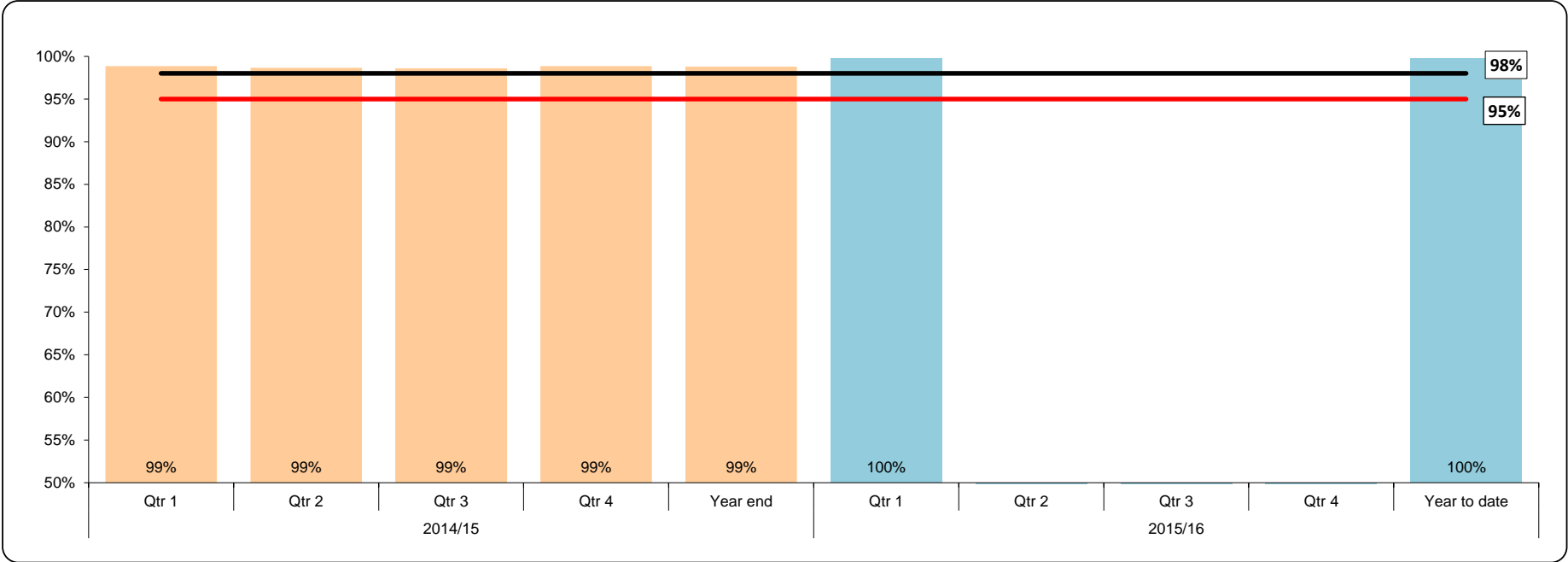
Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of support plans completed in 4 weeks	97%	100%	86%	92%	93%	100%				100%
Target	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%
Standard	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%

SIOP01

Percentage of Careline calls answered within 60 seconds

RAG Status	Green
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Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of Careline calls answered within 60 seconds	99%	99%	99%	99%	99%	100%				100%
Target	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%
Standard	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%

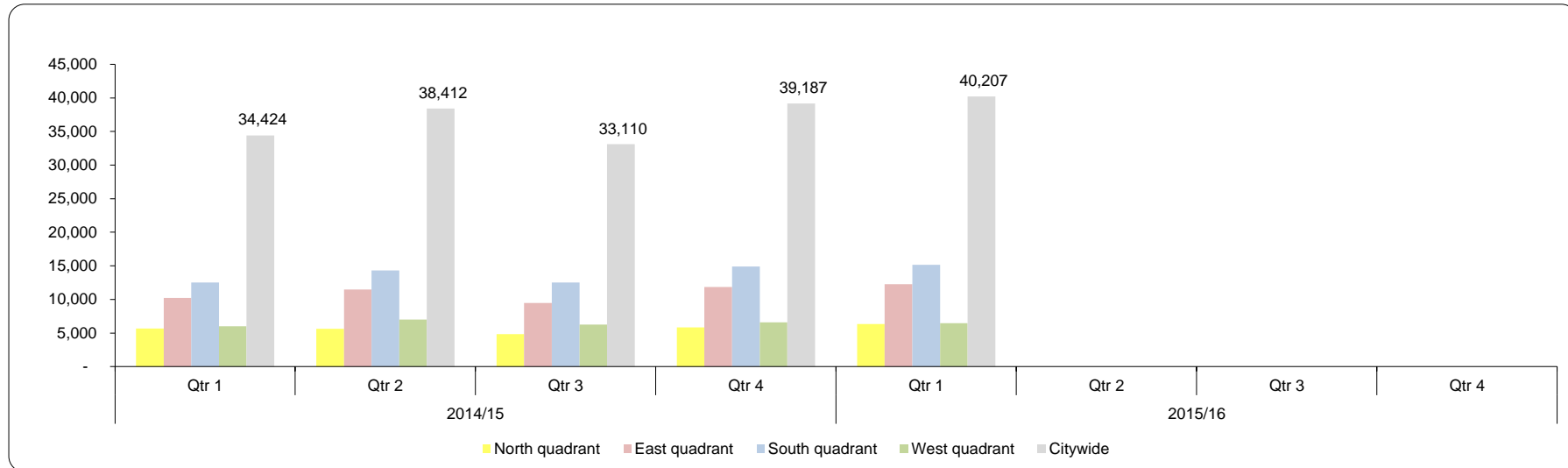
SIOP02

Housing Customer Service Hubs (Arthur Tsang)

Number of calls handled

RAG Status

No Target

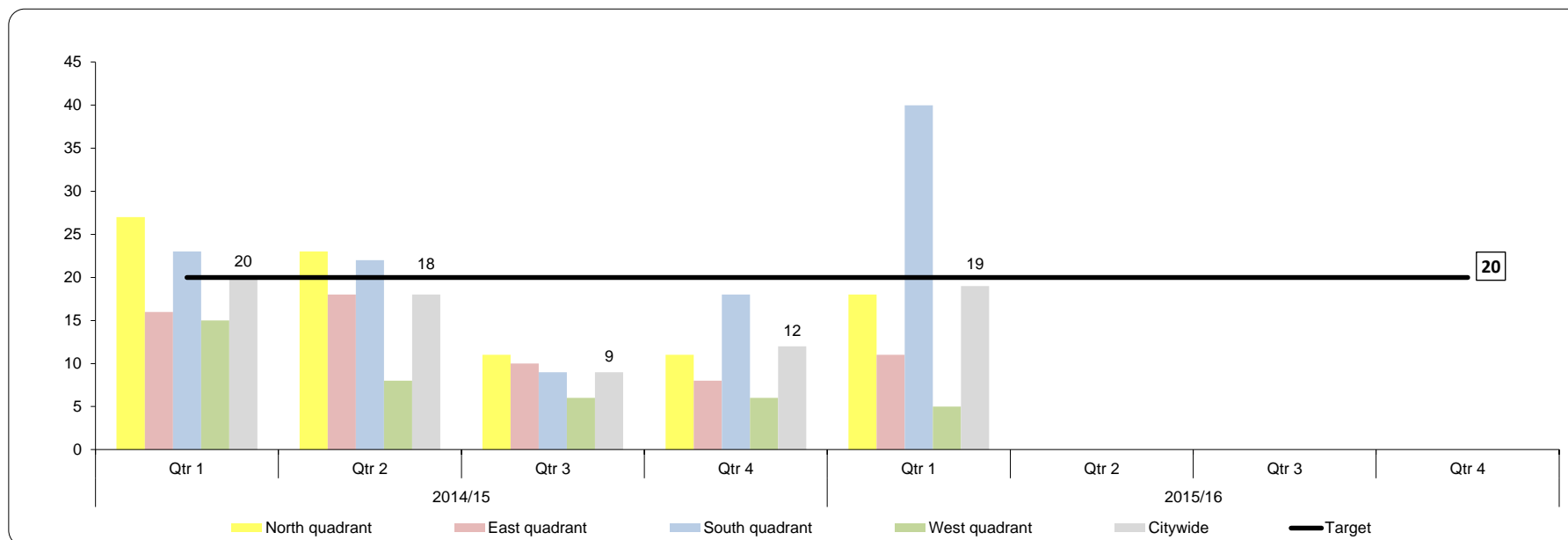


	2014/15				2015/16			
Number of calls handled	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4
North quadrant	5,668	5,609	4,850	5,836	6,320	-	-	-
East quadrant	10,233	11,476	9,485	11,851	12,280	-	-	-
South quadrant	12,533	14,321	12,519	14,915	15,138	-	-	-
West quadrant	5,990	7,006	6,256	6,585	6,469	-	-	-
Citywide	34,424	38,412	33,110	39,187	40,207	-	-	-

Average time taken to answer calls (in seconds)

RAG Status

Green



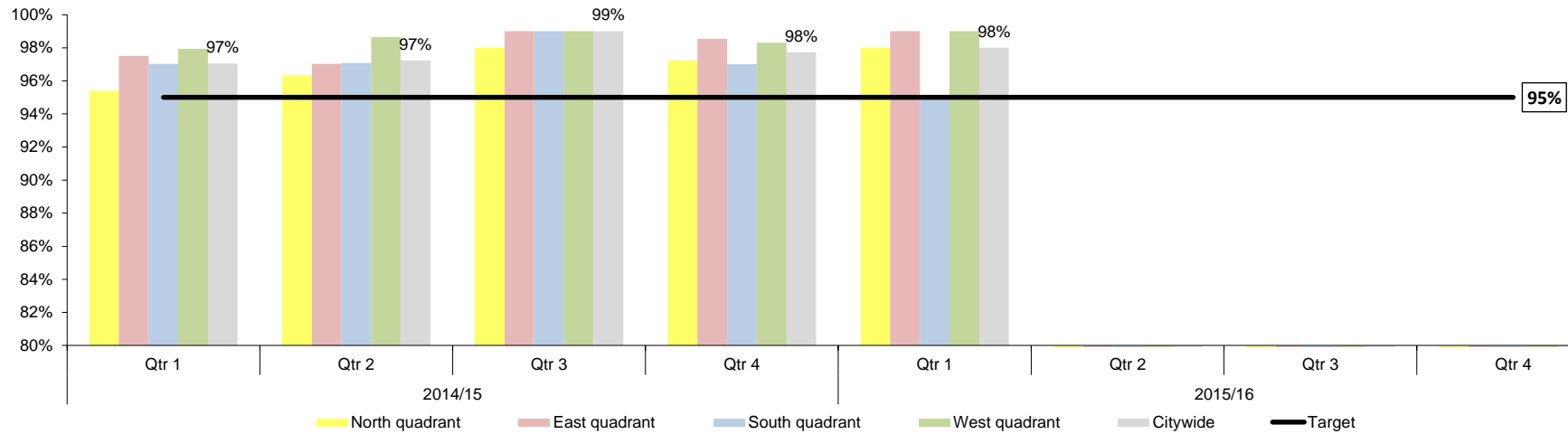
Smaller is better

	2014/15				2015/16			
Average time taken to answer calls (in seconds)	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4
North quadrant	27	23	11	11	18	0	0	0
East quadrant	16	18	10	8	11	0	0	0
South quadrant	23	22	9	18	40	0	0	0
West quadrant	15	8	6	6	5	0	0	0
Citywide	20	18	9	12	19	0	0	0
Target	20	20	20	20	20	20	20	20

Percentage of calls answered

RAG Status

Green



Bigger is better

Percentage of calls answered	2014/15				2015/16			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4
North quadrant	95%	96%	98%	97%	98%	0%	0%	0%
East quadrant	98%	97%	99%	99%	99%	0%	0%	0%
South quadrant	97%	97%	99%	97%	95%	0%	0%	0%
West quadrant	98%	99%	99%	98%	99%	0%	0%	0%
Citywide	97%	97%	99%	98%	98%	0%	0%	0%
Target	95%	95%	95%	95%	95%	95%	95%	95%

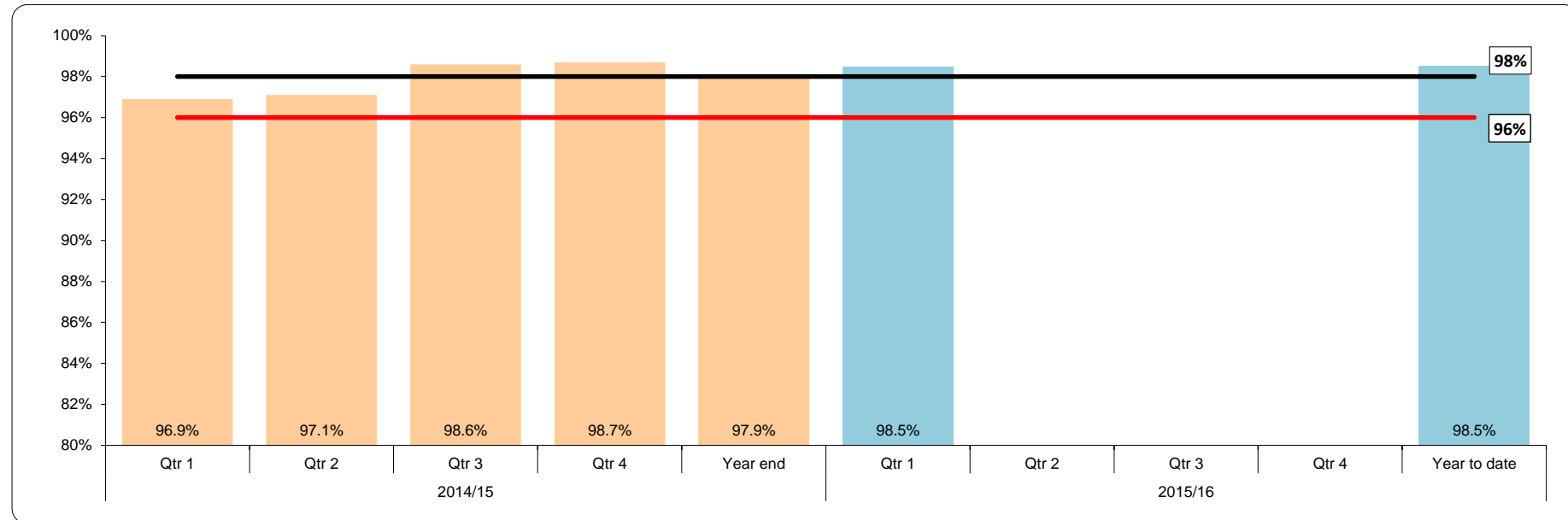
HCS03

Asset Management and Maintenance (John Jamieson)

Percentage of Right To Repair jobs completed on time

RAG Status

Green



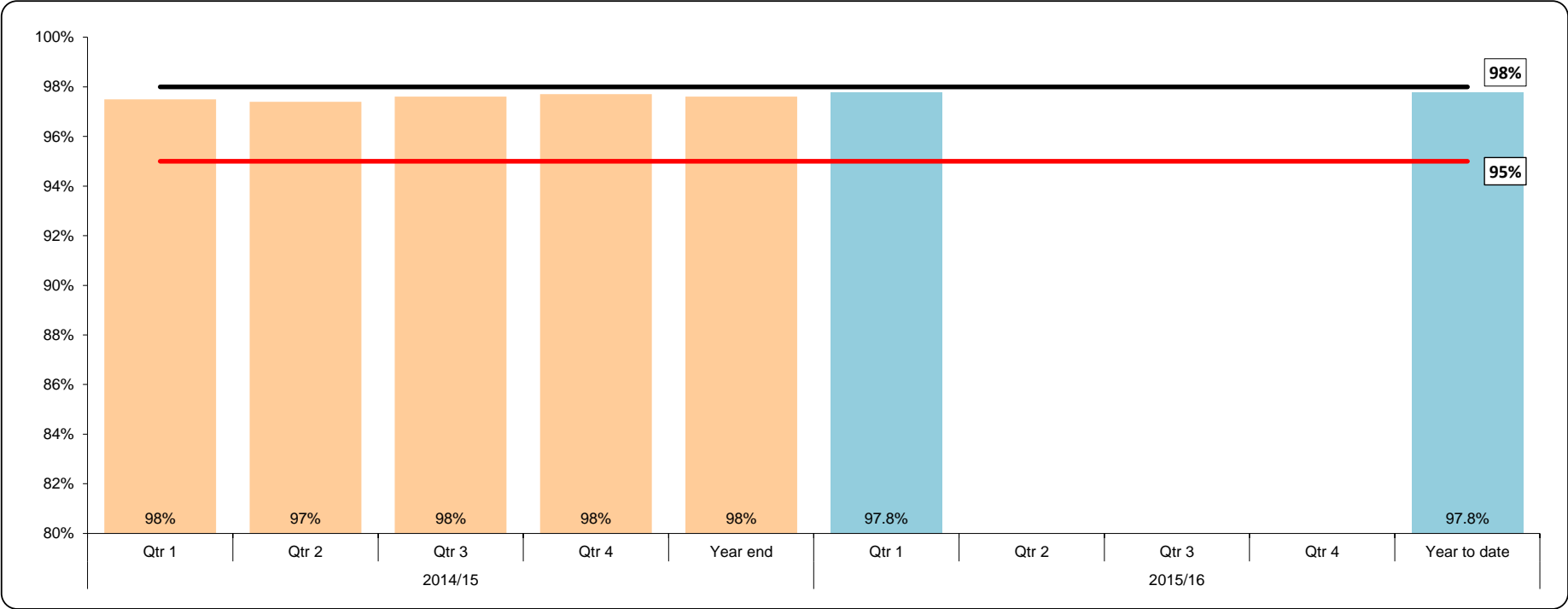
Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of Right To Repair jobs completed on time	96.9%	97.1%	98.6%	98.7%	97.9%	98.5%				98.5%
Target	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%
Standard	96%	96%	96%	96%	96%	96%	96%	96%	96%	96%

Percentage of Right To Repair jobs completed on time	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	98.6%	98.6%	98.6%	99.6%	97.2%	98.3%	98.3%	98.4%	99.0%	99.4%

Percentage of appointments kept

RAG Status	Amber
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Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of appointments kept	98%	97%	98%	98%	98%	97.8%				97.8%
Target	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%
Standard	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%

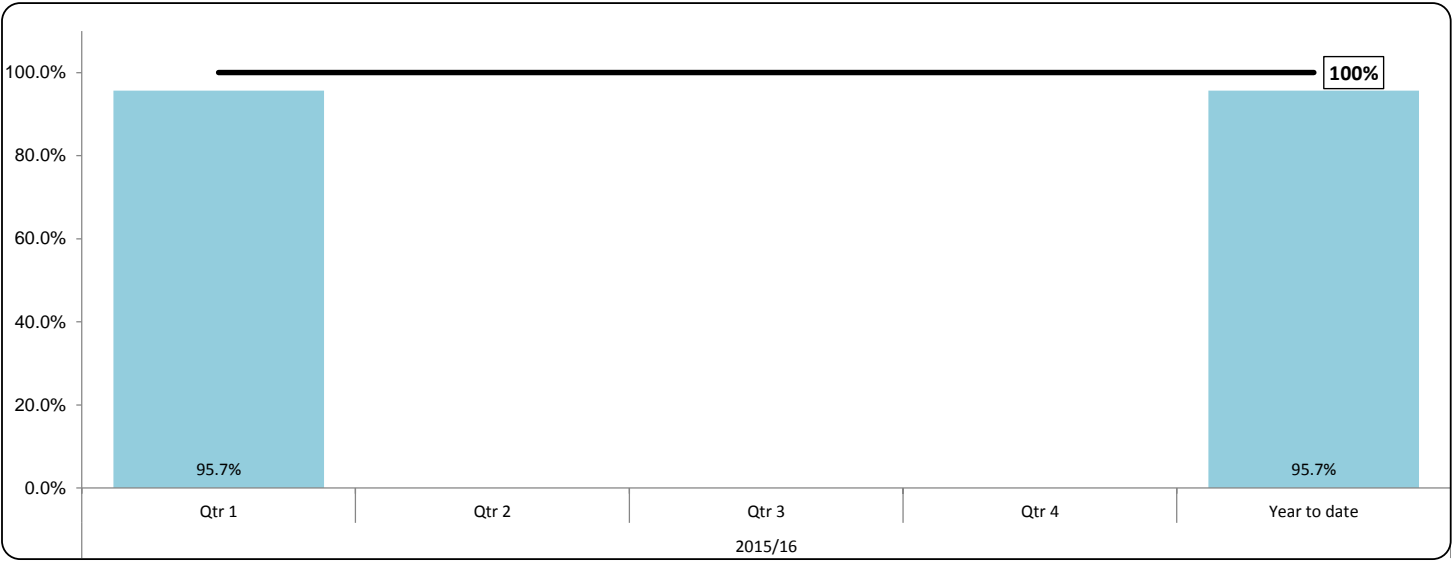
AMM03

We will respond to emergency repairs in two hours

Birmingham Promise

RAG Status

Red



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
	This is a new measure. There is no historical data available					95.7%				95.7%
Target	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

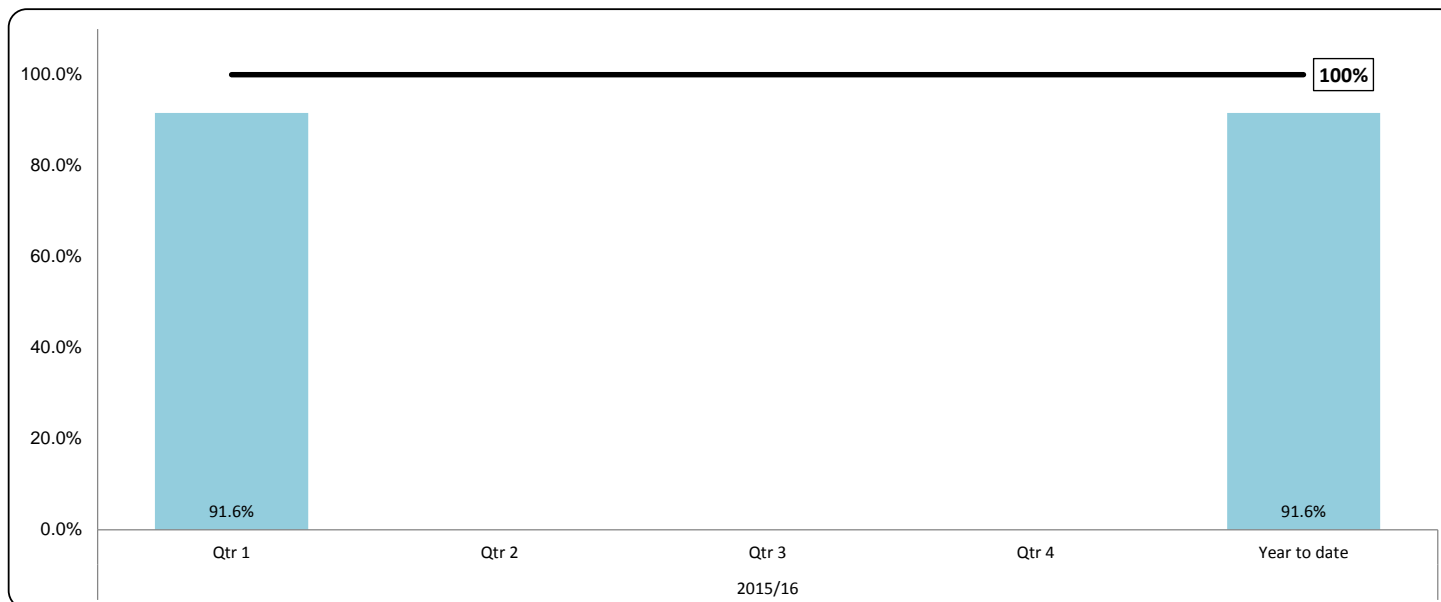
AMM14

We will resolve routine repairs within 30 days

Birmingham Promise

RAG Status

Red



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
We will resolve routine repairs within 30 days	This is a new measure. There is no historical data available					91.6%				91.6%
Target	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

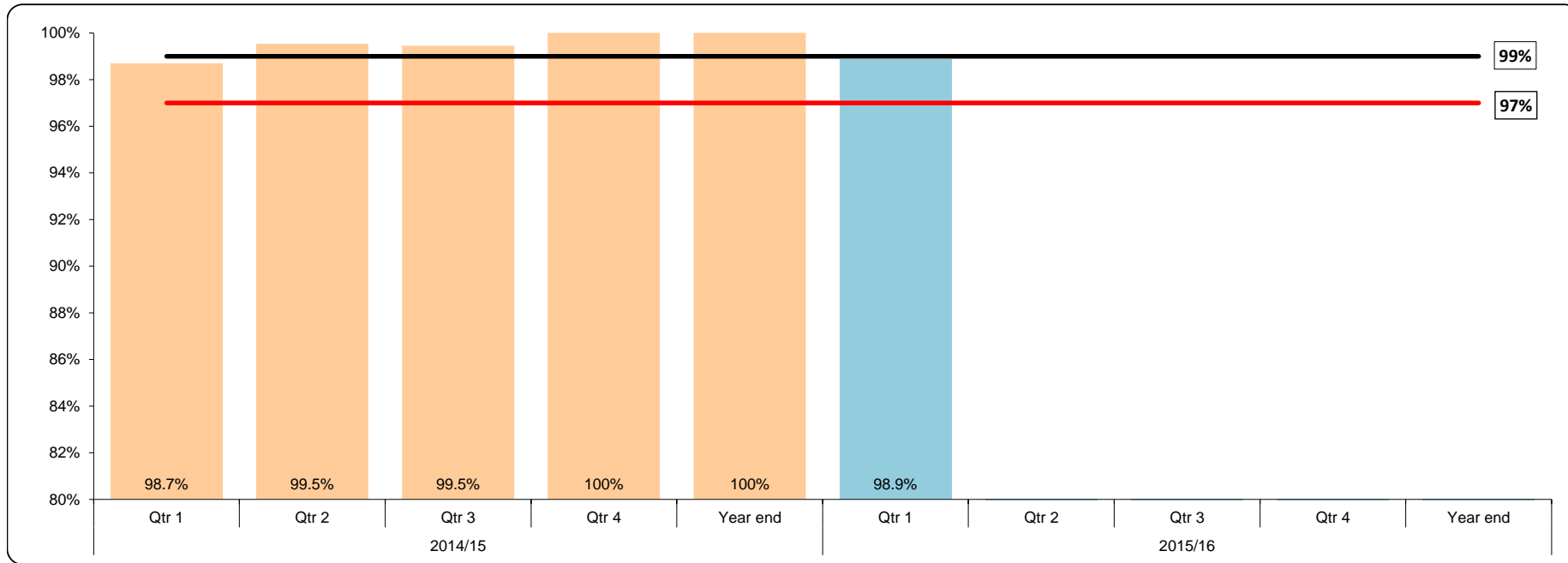
We will resolve routine repairs within 30 days	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	90.4%	92.0%	90.7%	91.5%	94.1%	90.0%	90.4%	90.2%	92.1%	91.9%

AMM15

Percentage of gas servicing completed against period profile

RAG Status

Amber



Target - Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end
Percentage of gas servicing completed against period profile	98.7%	99.5%	99.5%	100%	100%	98.9%				
Target	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%
Standard	97%	97%	97%	97%	97%	97%	97%	97%	97%	97%

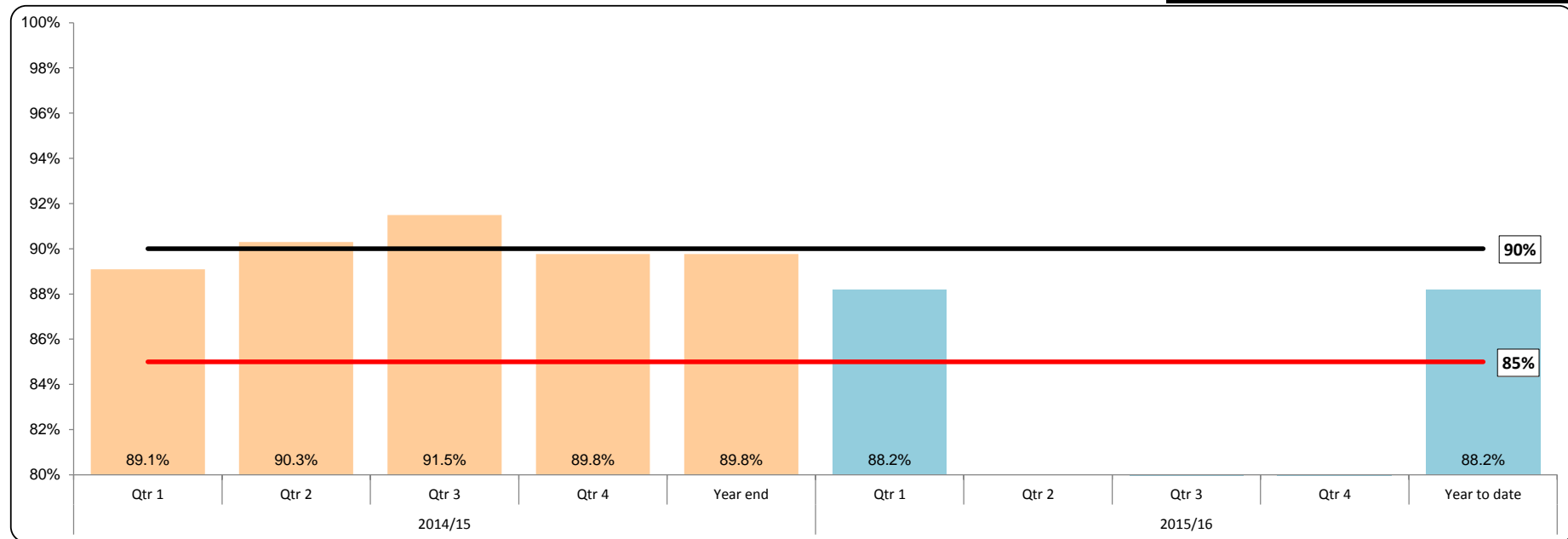
Percentage of gas servicing completed against period profile	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	98.4%	99.4%	99.2%	98.8%	99.5%	97.9%	99.7%	98.6%	99.8%	98.6%

From April 2015 this measure excludes voids.

Percentage of gas repairs completed within 7 days

RAG Status

Amber



Target - Bigger is better

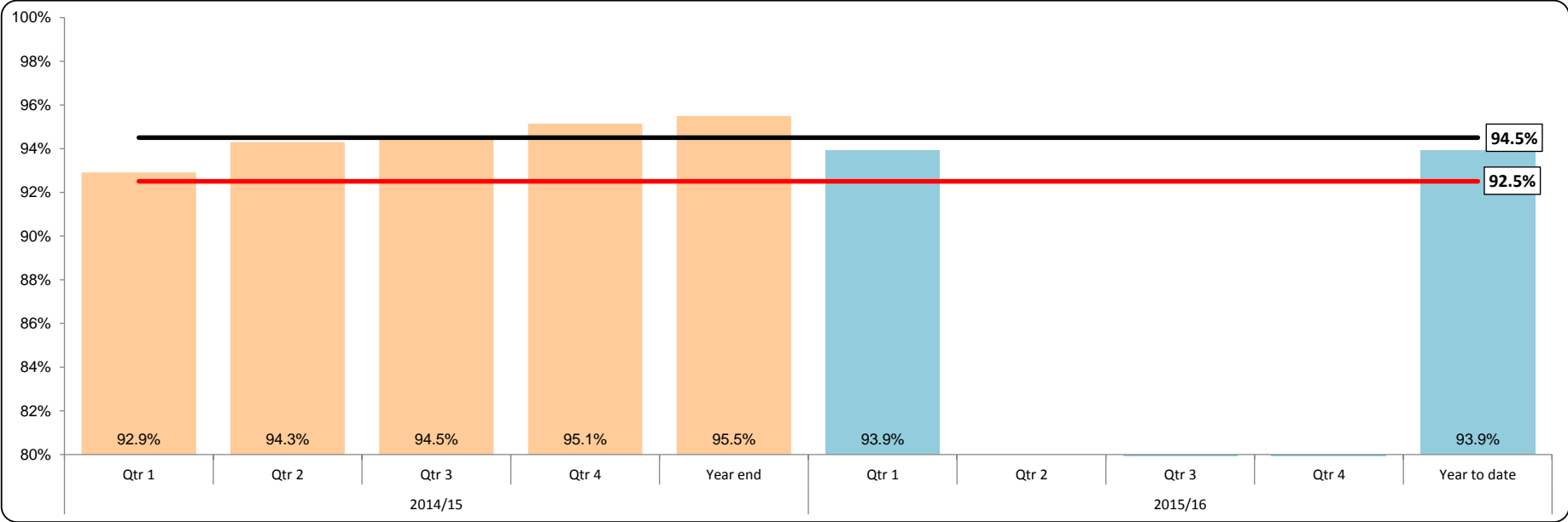
	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of gas repairs completed within 7 days	89.1%	90.3%	91.5%	89.8%	89.8%	88.2%				88.2%
Target	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%
Standard	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%

Percentage of gas repairs completed within 7 days	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	90.3%	83.2%	84.2%	90.3%	89.9%	85.1%	84.8%	89.9%	81.7%	92.6%

AMM10

Customer satisfaction with repairs

RAG Status	Amber
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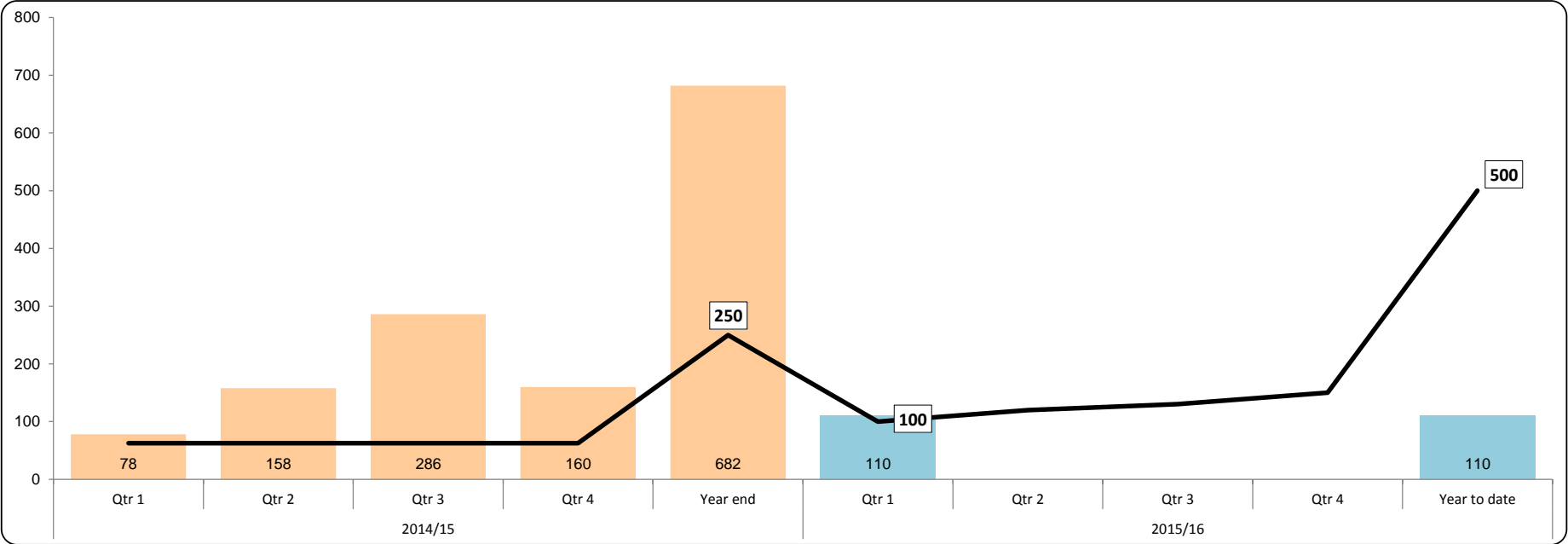
Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Customer satisfaction with repairs	92.9%	94.3%	94.5%	95.1%	95.5%	93.9%				93.9%
Target	94.5%	94.5%	94.5%	94.5%	94.5%	94.5%	94.5%	94.5%	94.5%	94.5%
Standard	92.5%	92.5%	92.5%	92.5%	92.5%	92.5%	92.5%	92.5%	92.5%	92.5%

AMM11

Number of households assisted by independent living

RAG Status	Green
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Bigger is better

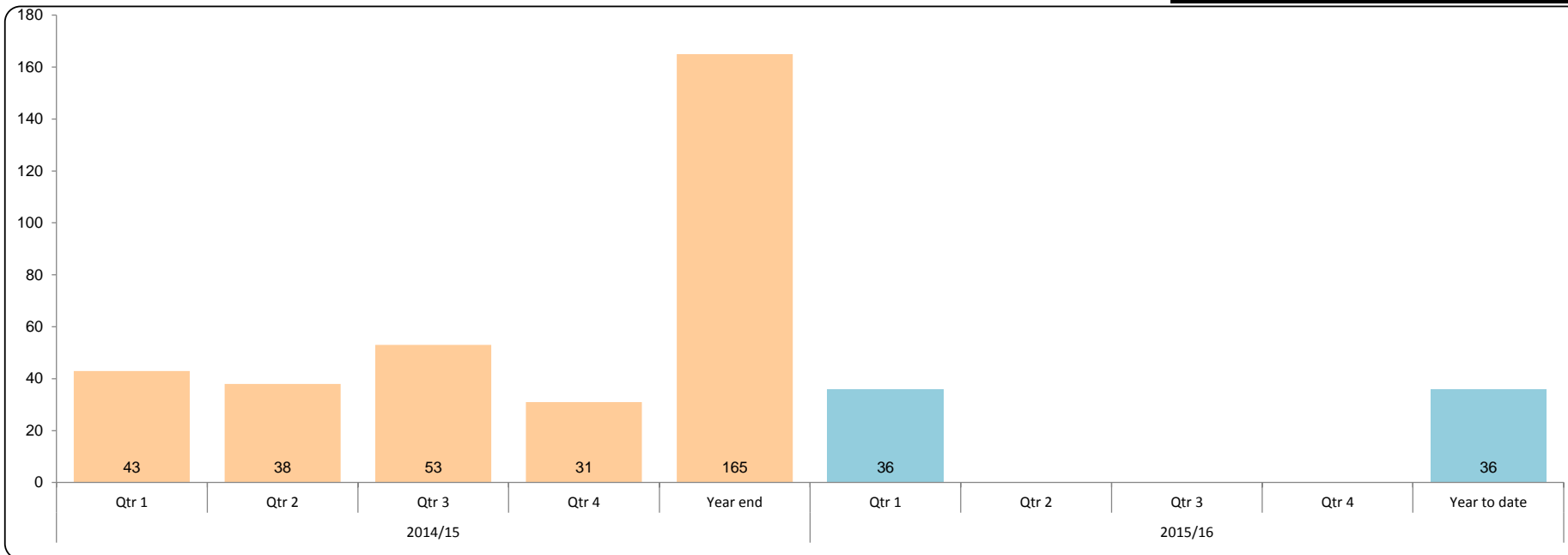
	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Number of households assisted by independent living	78	158	286	160	682	110				110
Target	62.5	62.5	62.5	62.5	250	100	120	130	150	500

AMM12

Number of Wise Move completions

RAG Status

No Target



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Number of Wise Move completions	43	38	53	31	165	36				36

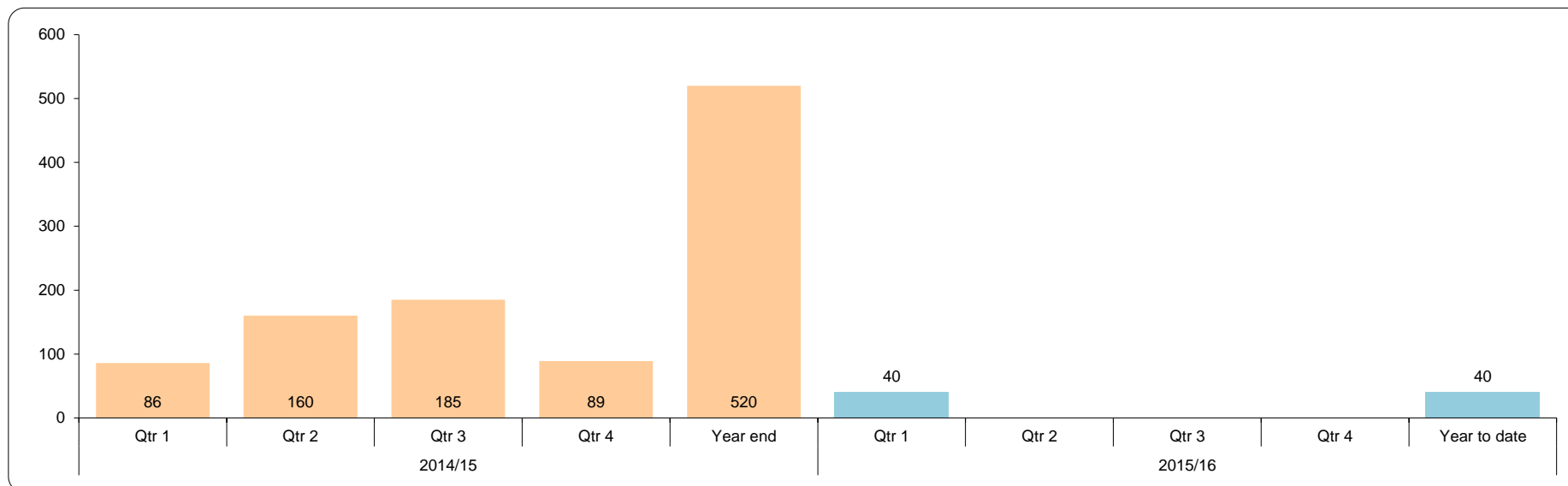
AMM13

Private Sector Housing (Pete Hobbs)

Houses in Multiple Occupation licences issued

RAG Status

No Target

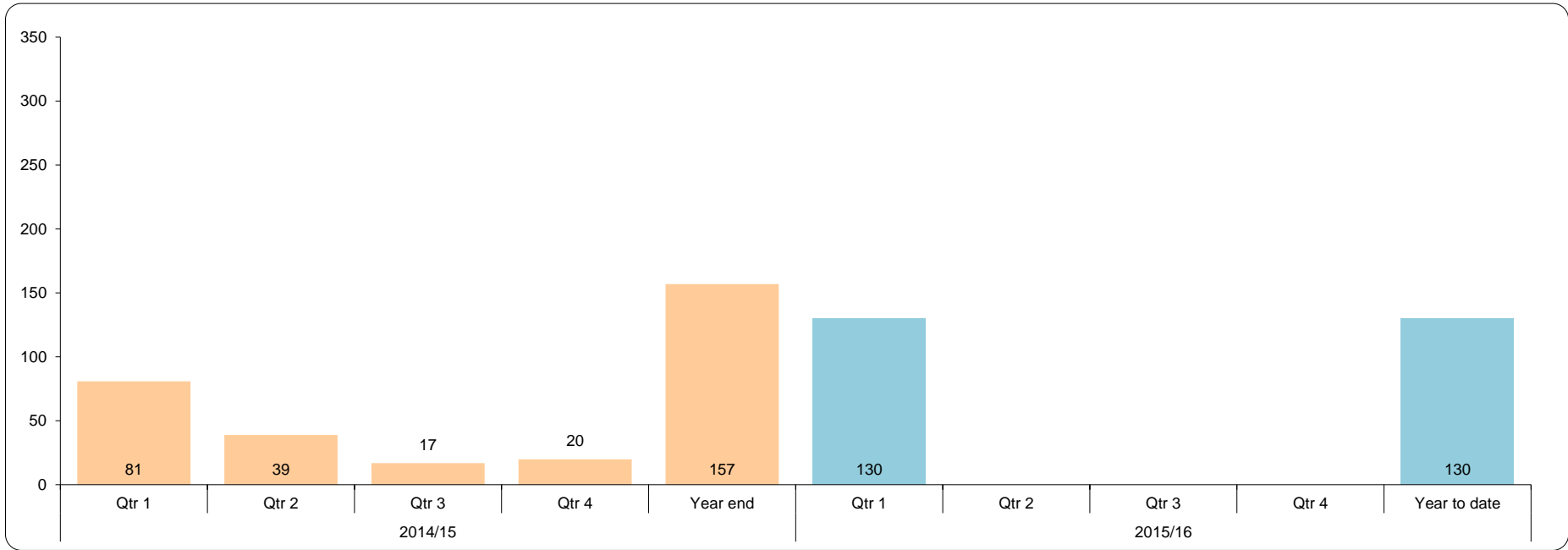


	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Houses in Multiple Occupation licences issued	86	160	185	89	520	40				40

PRS01

Licenced and unlicensed Houses in Multiple Occupation inspected

RAG Status	No Target
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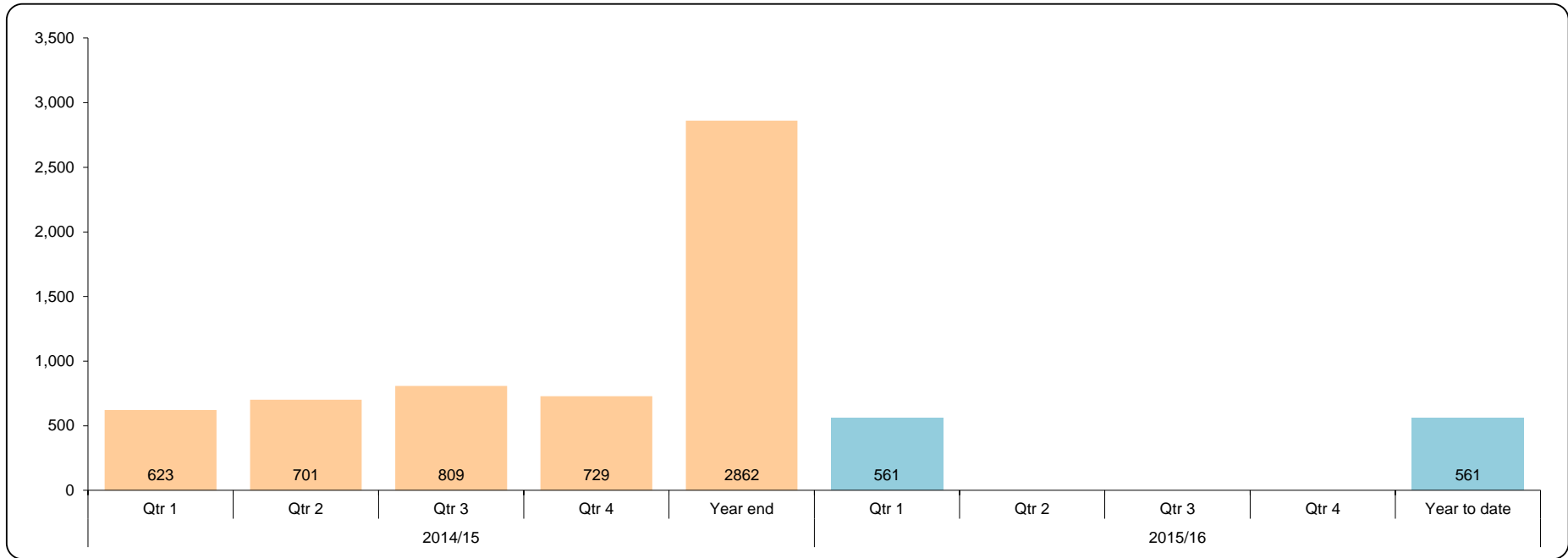


	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Licenced and unlicensed Houses in Multiple Occupation inspected	81	39	17	20	157	130				130

PRS02

Private Tenancy Unit - Requests for assistance

RAG Status	No Target
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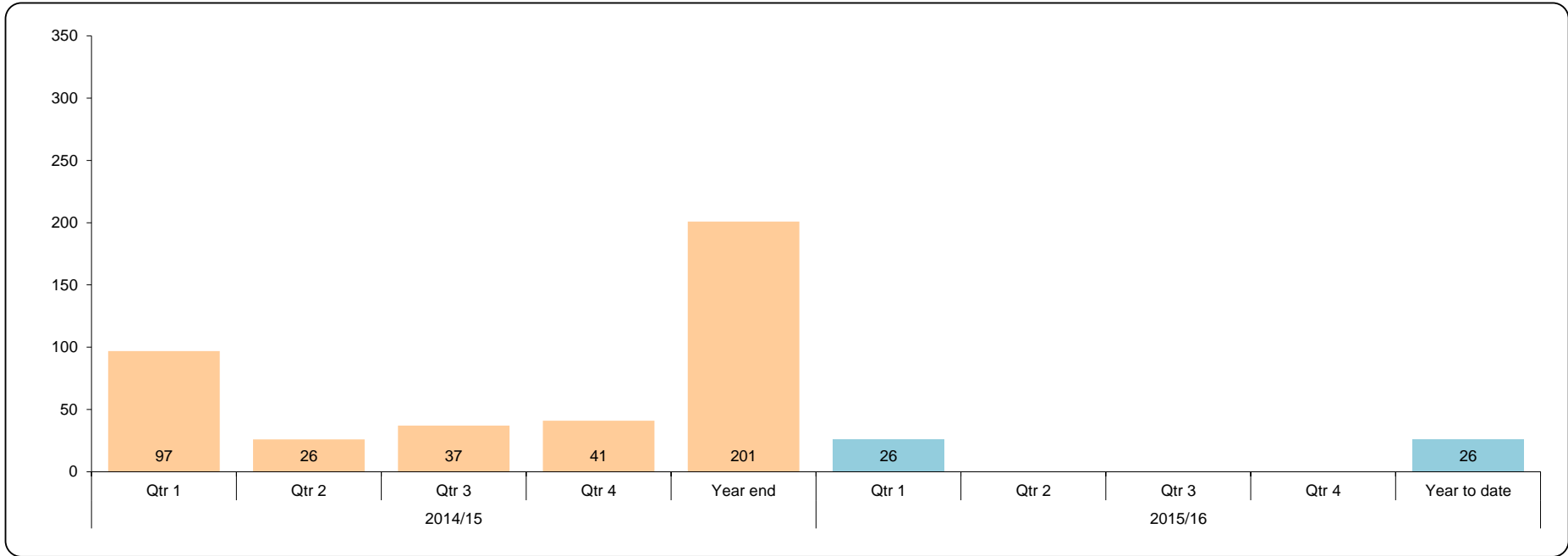


	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
PTU requests for assistance	623	701	809	729	2862	561				561

PRS03

Private Tenancy Unit - Cases assisted through advice

RAG Status	No Target
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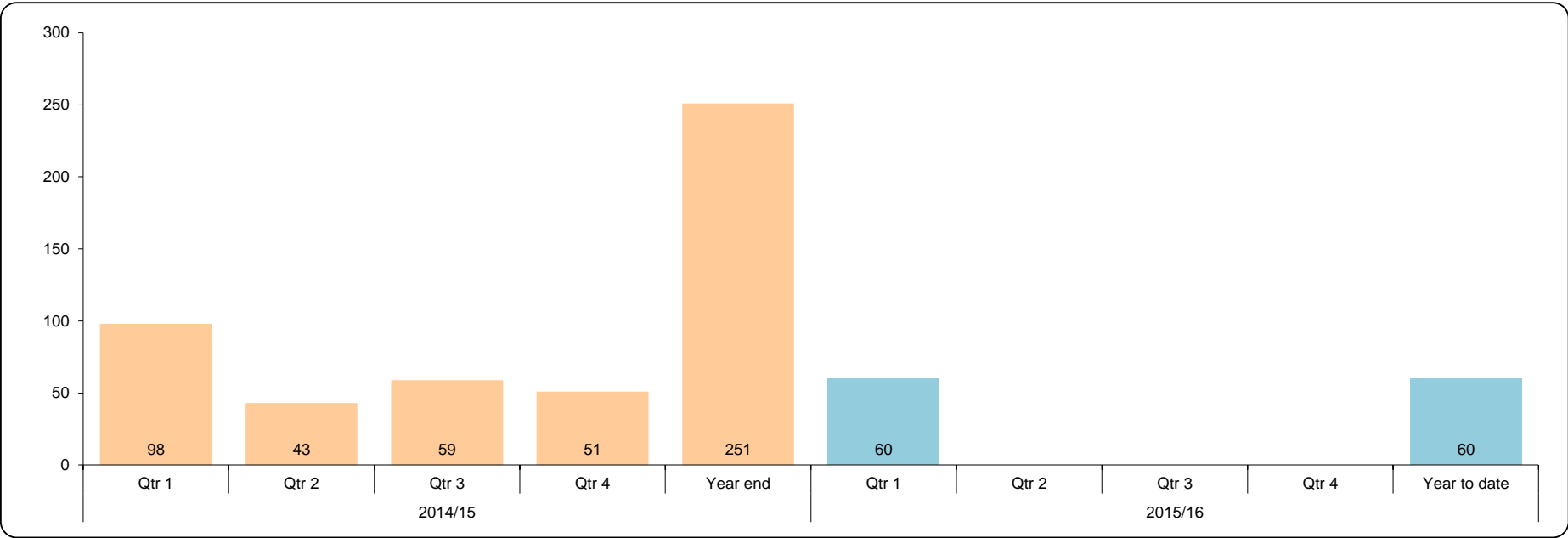


	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Private Tenancy Unit - Cases assisted through advice	97	26	37	41	201	26				26

PRS04

Private Tenancy Unit - Cases assisted through intervention

RAG Status	No Target
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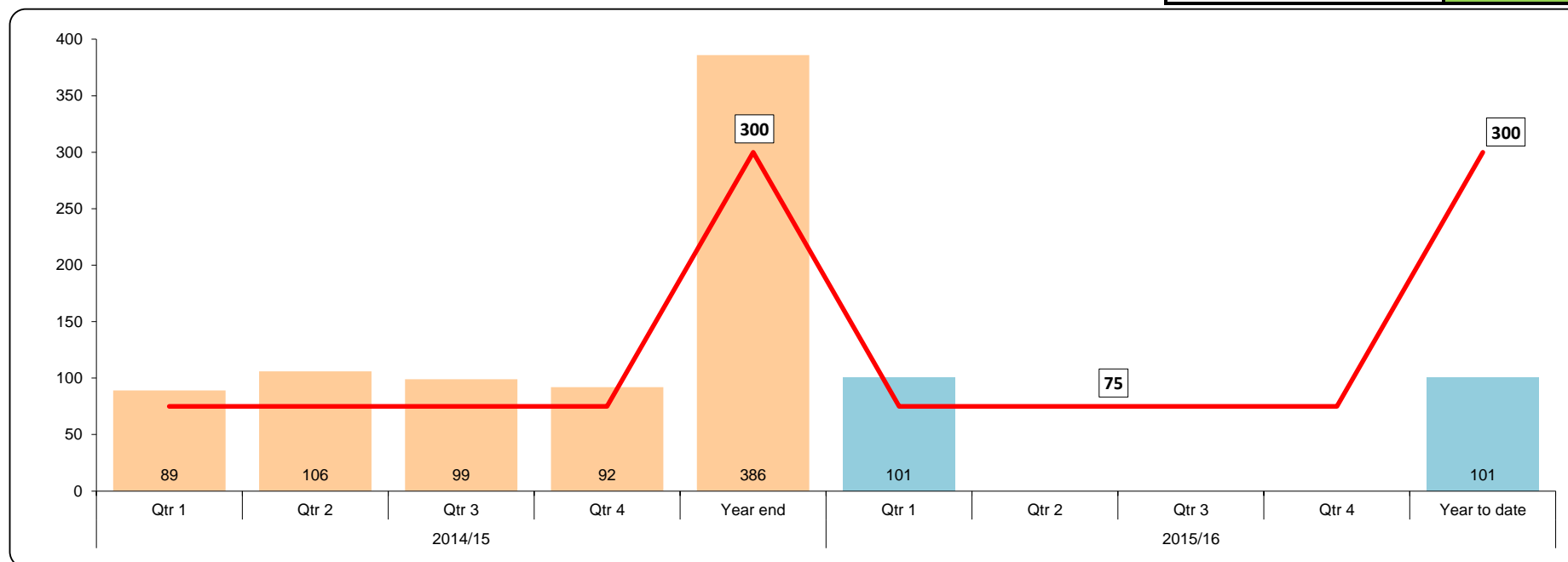
	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Private Tenancy Unit - Cases assisted through intervention	98	43	59	51	251	60				60

PRS05

Empty properties brought back into use - Council Business Plan measure

RAG Status

Green



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Empty properties brought back into use	89	106	99	92	386	101				101
Target	75	75	75	75	300	75	75	75	75	300

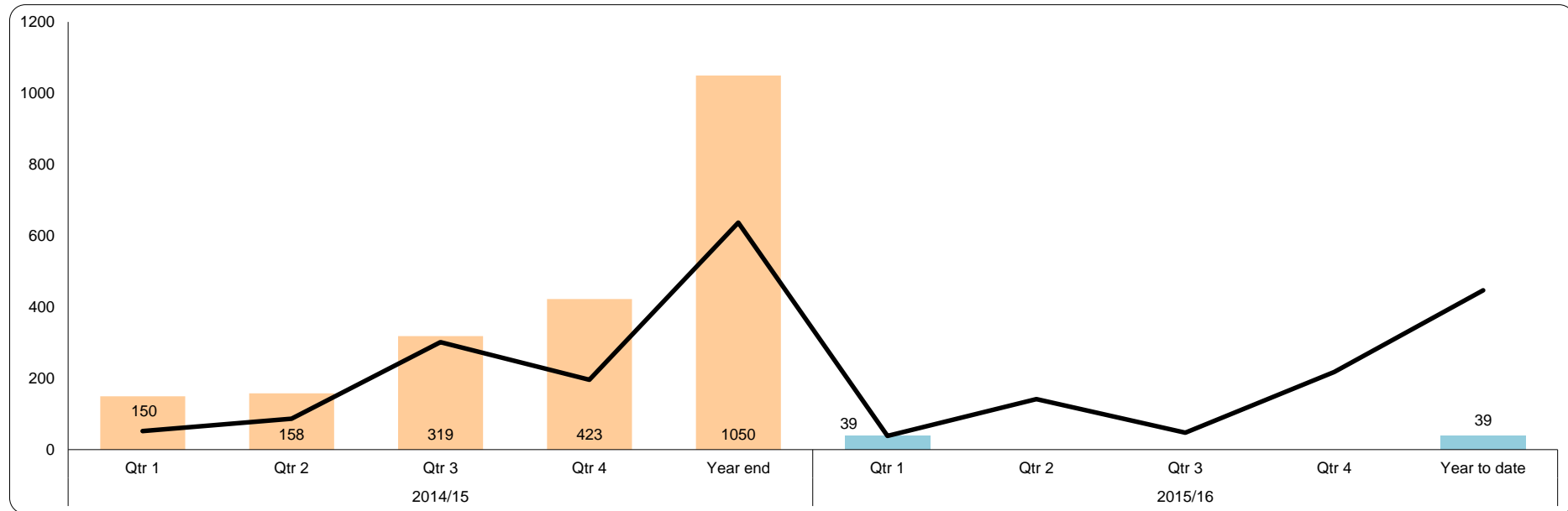
PRS06

Housing Development (Clive Skidmore)

Number of affordable homes provided

RAG Status

Green



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
No of affordable homes provided	150	158	319	423	1050	39				39
Target	52	87	302	196	637	39	142	48	218	447
% of target homes provided	288%	182%	105%	215%	165%	100%				9%

There were no Homes and Communities Agency funded completions in Quarter 1. The 39 homes provided were Birmingham Municipal Housing Trust (BMHT) Stock Replacement Completions (SRP).

HD01

Selly Oak District Aerial Budget 2015/2016

All residents living in a block that receives an Aerial Budget must be consulted and the majority should agree the projects funded from this budget.

The budget does not have to be spent on the block that receives the budget but it must be spent within the constituency. Projects funded from the Aerial Budget must not benefit just one person.

If residents choose to spend the budget on their own block, and if it is a block that is due to be demolished, the money will be used to remove graffiti, redecoration of communal areas etc. Birmingham City Council preferred contractors must be used to carry out the work.

The criteria for works funded by this budget are:

- Reducing crime, vandalism and anti-social behaviour.
- Complementing other improvements carried out on estates.
- Projects must benefit communities and not an individual.
- Increasing community cohesion and sustainability of an area.
- Increasing access or encouraging involvement.
- Projects that combine two or more of the above criteria.

Housing Liaison Boards do not have the authority to spend the Aerial Budget.

An outline of projects proposed within the Selly Oak district for 2014/15 follows:

Selly Oak District Aerial Budget 2015/2016

Billesley Ward			Amount (£)	Budget Balance (£)
2015/16 Budget				14,450
Location	Description of Work	Position Statement		
Ludlow House	Renew flooring to Alto non-slip grey flooring	Issued-awaiting start date	6,935	7,515
Kenilworth House	Renew flooring to Alto non-slip grey flooring	Issued-awaiting start date	6,935	580

Bournville Ward			Amount (£)	Budget Balance (£)
2015/16 Budget				8,030
Location				
Shelley Tower and Browning Tower	Fit non slip/new Alto flooring in stairwell to 1 st floor in both blocks.	Issued-awaiting start date	5,736	2,294
Shelley Tower	Rubber mat to be replaced in the Foyer area of Shelley Tower	Issued- awaiting start date	861.16	1,432.84
Shelley Tower and Browning Tower	Industrial Capital Cleaner	Purchased	649.19	783.65
Shelley Tower and Browning Tower	Shrub/bush planting at rear of block	Awaiting for Quote- quote requested on September 2015		

Selly Oak District Aerial Budget 2015/2016

Brandwood Ward			Amount (£)	Budget Balance (£)
2015/16 Budget				32,930
Location	Description of Work	Position Statement		
Pitmeadow House	Renew flooring to Alto non-slip grey flooring	Issued-awaiting start date	12,513.60	20,416.4
Brookpiece House	Renew flooring to Alto non-slip grey flooring	Issued- awaiting start date	11,808	8,608.4
Hillcroft House	Renew ceiling throughout the ground floor lobby area	Awaiting Quote- quote requested on June 2015.		
Brandwood and Cocks Moor House	To renew the carpet on all landings in both blocks. 8 landings in each block – 465cm x 270cm	Awaiting Quote- quote requested on June 2015.		

Selly Oak Ward			Amount (£)	Budget Balance (£)
2015/16 Budget-N/A			Nil	Nil

Selly Oak District Housing Liaison Board Budget 2015/16

Housing Liaison Boards within the Selly Oak District have been allocated the sum of £49,070 to carry out revenue or capital projects. The criteria for spending from this budget are:

- Reducing crime, vandalism or anti-social behaviour
- Complementing other improvements carried out on estates
- Work that benefits communities and not an individual
- Increasing community cohesion and sustainability of an area
- Increasing access or encouraging involvement
- Projects which combine two or more of the above

Only Birmingham City Council approved contractors can be used to deliver work on projects.

Projects must benefit the area, not an individual, and are discussed and agreed by the Housing Liaison Board.

Proposals are checked by the Senior Service Manager to ensure that criteria are met.

An outline of projects proposed for the Selly Oak district follows:

Selly Oak District Housing Liaison Board Budget 2015/16

[illegible]

Selly Oak District Housing Liaison Board Budget 2015/16

Bournville Ward			Amount (£)	Budget balance (£)
2015/16 Budget-				6,975.25
Ingoldsby HLB-£3,197.88				
Rest of Bournville Ward -£3,777.37				
Location	Description of Work	Position Statement		
Bournville Ward	Summer Activities Programme	Approved	1,000	5,975.25

Brandwood Ward			Amount (£)	Budget Balance (£)
2015/16 Budget				19,394.78
Location	Description of Work	Position Statement		
Brandwood ward	Summer activities programme	Approved	2,000	17,394.78
Druids Heath Estate	Footballer Project –CPR Solution Community Interest Company	Approved	1,600	15,794.78
Druids Heath Estate	Redecoration of the planters-Park Lane Garden Centre	Awaiting to approve	3,000(estima ted)	

Selly Oak District Housing Liaison Board Budget 2015/16

Selly Oak Ward	Amount (£)	Budget Balance (£)
2015/16 Budget		3,584.21

Appendix 1

Selly Oak District Environmental Capital Project: Update on schemes previously approved

Location	Scheme Details	Date of approval	Cost (£)	Position Statement
Maypole Grove (Billesley)	Door entry scheme and other associated improvements (Phase I)	21 November 2013	34,792.18	Completed
Glenavon Road (Billesley)	Works to complement provision of door entry system and security improvements	21 November 2013	20,802.00	Completed
Maypole Grove (Billesley)	Door entry scheme and other associated improvements (Phase II)	18 June 2015	36,213.22	Completed
Land between Browning Tower and 22 Overbury Road (Bournville)	Install bow-top fencing	19 June 2014	1,369.62	Completed
Kipling Road (Bournville)	Upgrade lighting to garage area	18 June 2015	1,617.74	Work instructions issued 5 August 2015
Kipling Road (Bournville)	Tarmac site and re-paint garage doors	27 November 2014	9,340.16	Completed
Overbury Road, (Bournville)	Install dropped kerb and provide marked parking spaces	22 June 2015	11,420.44	Work on site – expected completion 30 September 2015
15-35 Breedon Road (Bournville)	Repainting communal areas and removal of barrier to car park	19 June 2014	6,280.66	Completed
Yarningale Road (Brandwood)	Works to complement provision of door entry system and structural alterations	21 November 2013	22,604.00	Completed
Moor House (Brandwood)	Provide ramps and handrails to improve access	3 February 2015	3,180.00	Completed
Drews House (Brandwood)	Provide ramps and handrails to improve access	3 February 2015	1,386.00	Completed
Pleck House (Brandwood)	Provide ramps and handrails to improve access	3 February 2015	3,936.00	Completed
Brookpiece House (Brandwood)	Provide ramps and handrails to improve access	3 February 2015	2,100.00	Completed

Bellfield House (Brandwood)	Provide ramps and handrails to improve access	3 February 2015	780.00	Completed
20-26, 28-34, 36-42, 48-54 and 56-62 Broad Meadow Close (Brandwood)	Replace existing front doors, rear doors and communal windows in PVCU	27 November 2014	8,803.20	Completed
Grand Total			164,625.22	

Saved as SellyOakDC2015App1

Place Directorate

Selly Oak District




Performance Report Quarter 1 2015/16

Report produced by: Place Directorate
Directorate Performance and Support Services Team

Date: 18.08.15 Version: 1.6

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Colour coding to Charts

	District Performance 2014/15
	District Performance 2015/16
	City Performance

Sport & Leisure

Selly Oak District

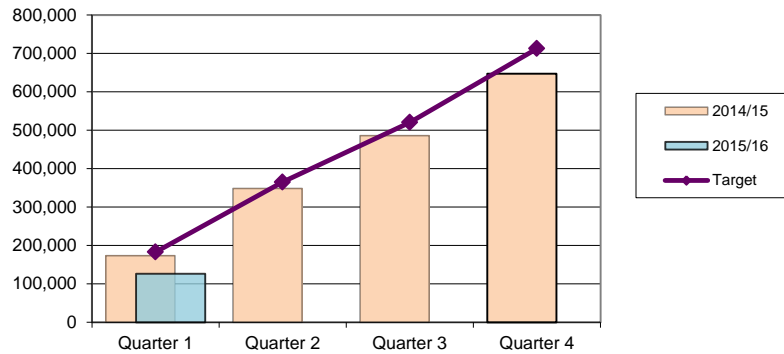
Contact - Dave Wagg

Quarter 1

Total attendance by District

RAG

Red



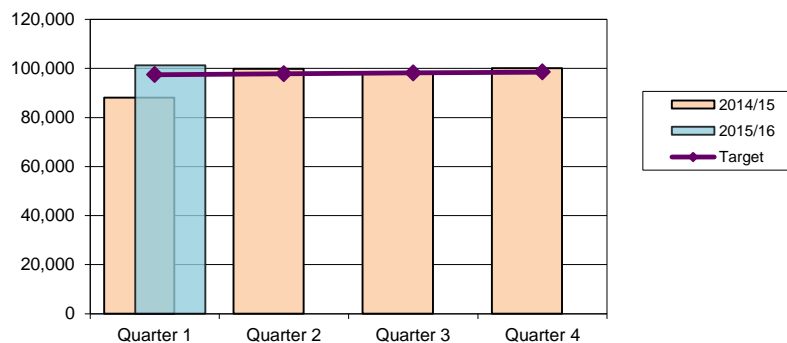
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	173,574	348,552	486,414	647,027
2015/16	126,399			
Target	183,182	364,930	520,410	712,703

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	867,299			
Target	1,421,150	2,783,278	4,279,126	5,525,359

Total number of leisure cards

RAG

Green



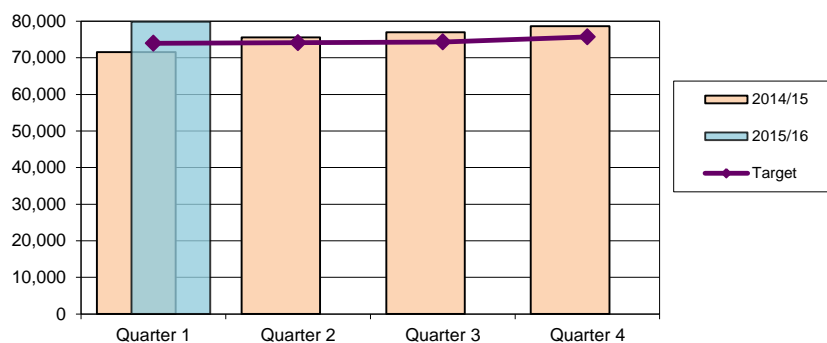
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	88,084	99,834	98,404	100,146
2015/16	101,288			
Target	97,428	97,795	98,163	98,531

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	543,027			
Target	496,051	498,527	501,010	503,501

Total number of BeActive members

RAG

Green



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	71,583	75,637	76,977	78,684
2015/16	79,869			
Target	73,953	74,137	74,321	75,708

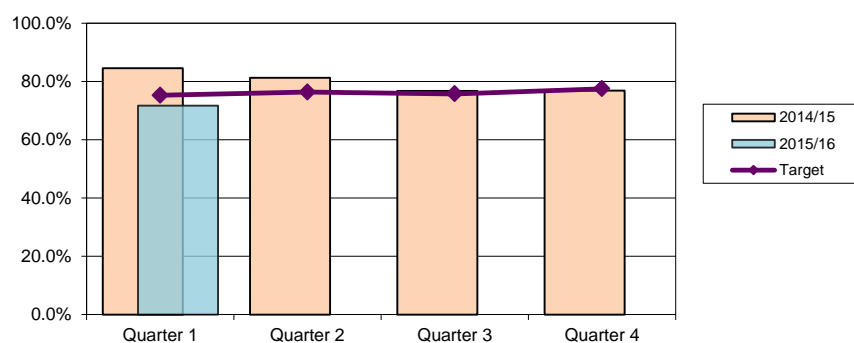
City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	442,495			
Target	403,989	405,099	406,105	419,146

Percentage satisfied with Sport & Leisure facilities

Birmingham Residents Tracker

RAG

Amber



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	84.6%	81.2%	76.8%	76.8%
2015/16	71.7%			
Target	75.2%	76.4%	75.8%	77.5%

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	60.4%			
Target	74.1%	77.9%	75.1%	76.4%

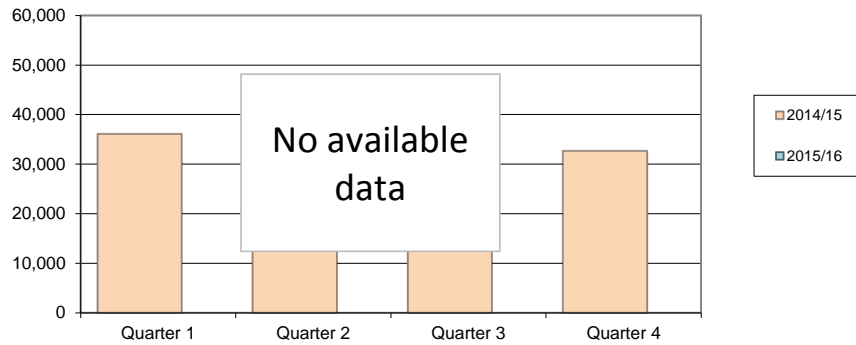
Community Libraries

Selly Oak District

Contact - Kevin Duffy

Quarter 1

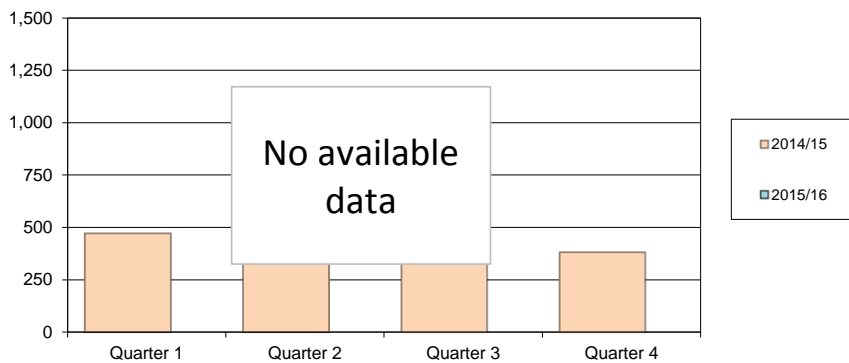
Number of books and audio visual / electronic items issued



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
2014/15	36,100	37,603	30,993	32,730	137,426
2015/16	No available data				

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
City	0				0

New members

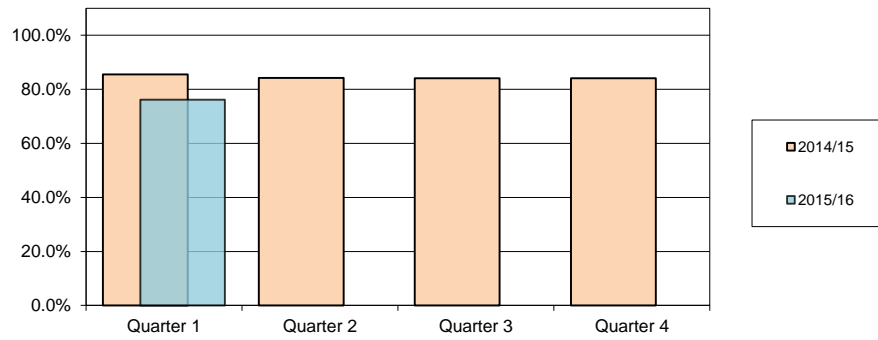


District	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
2014/15	471	581	379	381	1,812
2015/16	No available data				

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
City	0				0

Percentage satisfied with Libraries

Birmingham Residents Tracker



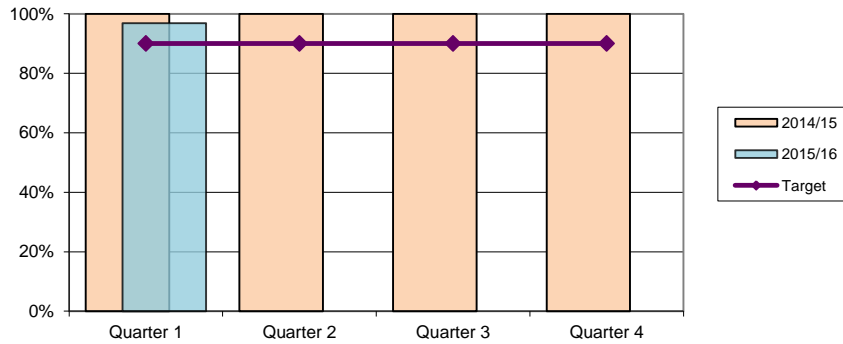
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	85.5%	84.3%	84.1%	84.1%
2015/16	76.2%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	67.3%			

Percentage of appointments offered within 10 days

RAG

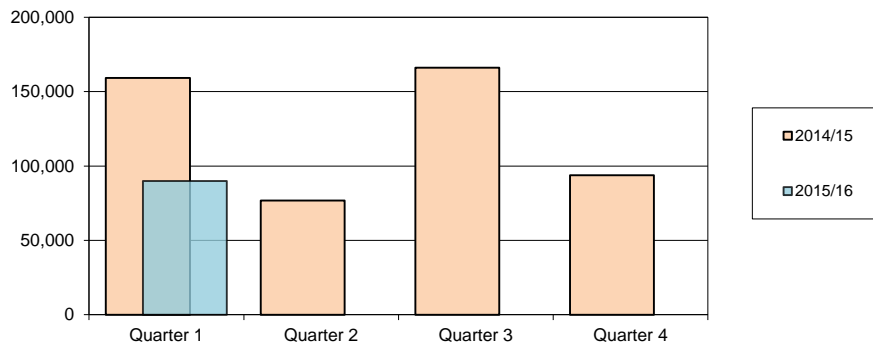
Green



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	100%	100%	100%	100%
2015/16	97%			
Target	90%	90%	90%	90%

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	96%			
Target	90%	90%	90%	90%

Benefit Take-Up



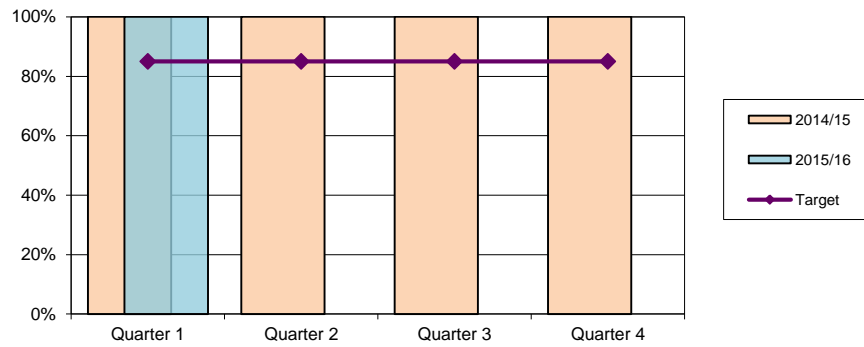
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	159,143	76,804	166,009	93,677
2015/16	89,923			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	1,449,628			

Customer satisfaction with Neighbourhood Offices

RAG

Green



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	100%	100%	100%	100%
2015/16	100%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	100%			
Target	85%	85%	85%	85%

Youth Service

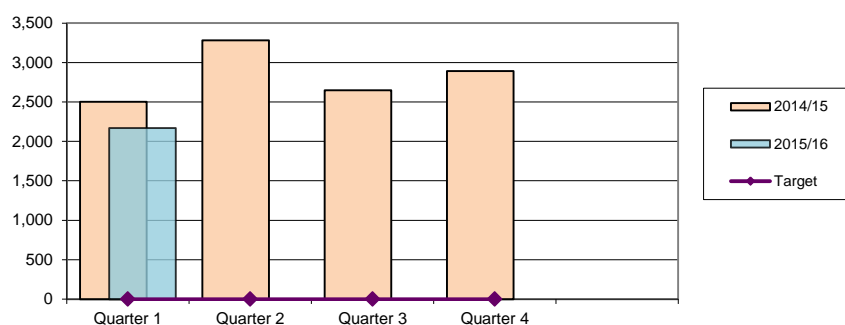
Selly Oak District

Contact - Mark Shaw

Quarter 1

Attendance of young people ages 11-25 engaged in youth work delivered by Birmingham Youth Service (BYS) - Year end target only

RAG Year end target only

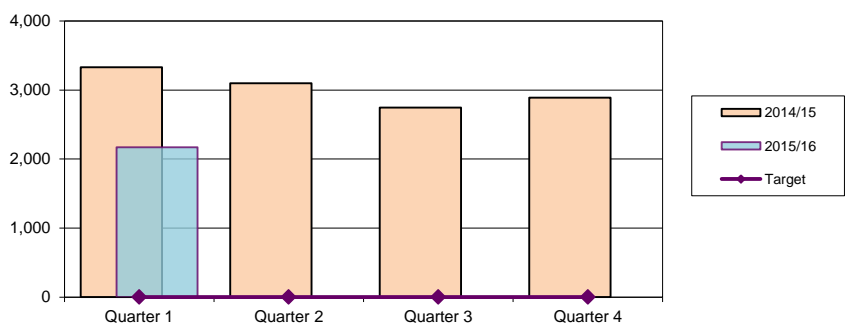


District	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
2014/15	2,503	3,280	2,648	2,892	11,323
2015/16	2,170				
Target	0	0	0	0	11,000

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
City	29,956				29,956
Target	0	0	0	0	126,250

Total attendance of all young people aged 11-25 who access Birmingham Youth Service provision (BYS) - Year end target only

RAG Year end target only

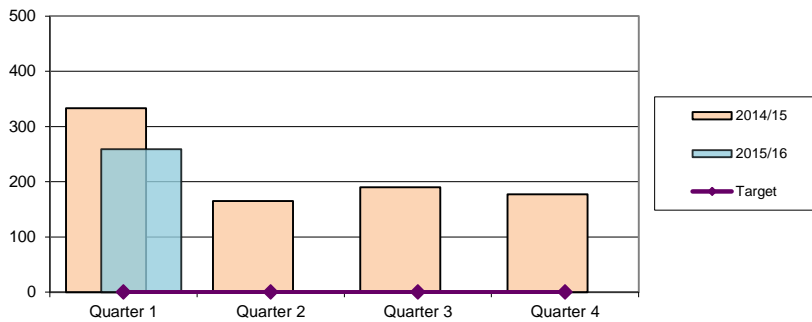


District	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
2014/15	3,332	3,098	2,744	2,892	12,066
2015/16	2,170				
Target	0	0	0	0	11,500

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
City	44,524				44,524
Target	0	0	0	0	168,250

Contacts the number of different young people 11-25 engaged in youth work delivered by Birmingham Youth Service (BYS) - Year end target only

RAG Year end target only

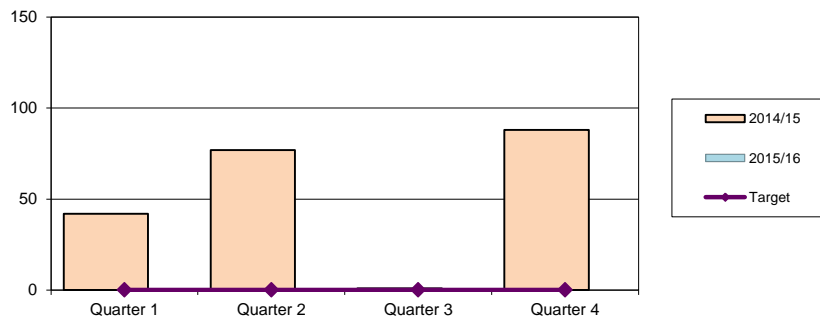


District	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
2014/15	333	165	190	177	865
2015/16	259				
Target	0	0	0	0	900

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
City	3,923				3,923
Target	0	0	0	0	11,075

Recorded outcomes of young people 11-25 delivered by Birmingham Youth Service (BYS) - Year end target only

RAG Year end target only



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
2014/15	42	77	1	88	208
2015/16	0				
Target	0	0	0	0	540

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
City	414				414
Target	0	0	0	0	6,645

Community Safety

Selly Oak District

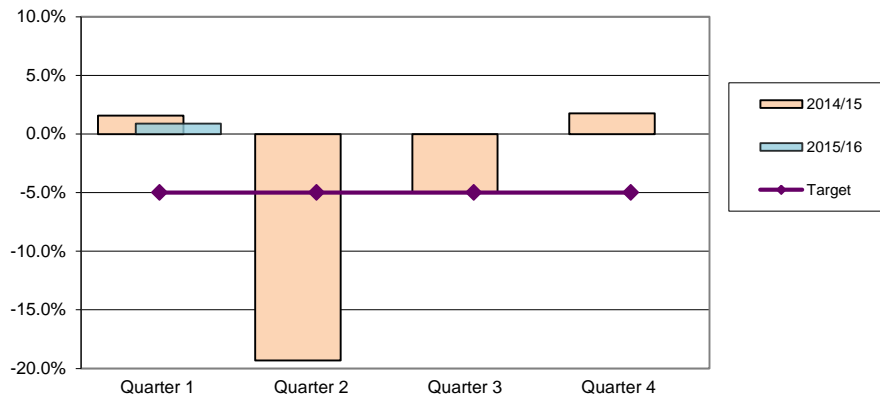
Contact - Rahila Mann

Quarter 1

Total recorded crime - Year to Date Reduction on 2014/15

RAG

Red



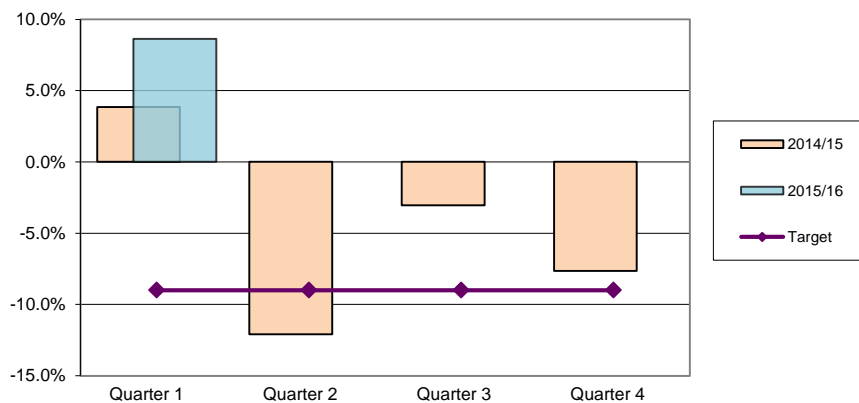
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	1.6%	-19.3%	-5.0%	1.8%
2015/16	0.9%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	3.4%			
Target	-5.0%	-5.0%	-5.0%	-5.0%

Reduction in Violence with injury - Year to Date Reduction on 2014/15

RAG

Red



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	3.8%	-12.1%	-3.0%	-7.6%
2015/16	8.6%			

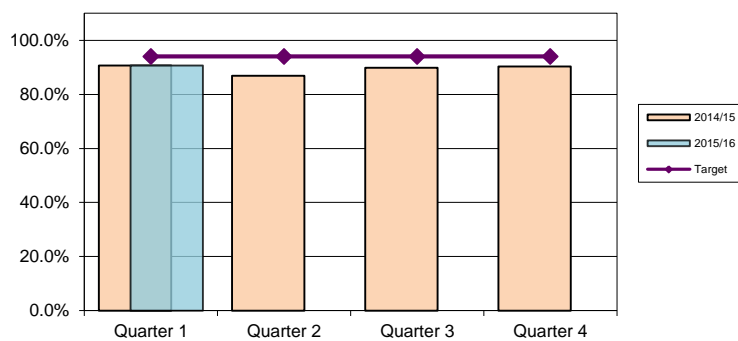
City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	14.3%			
Target	-9.0%	-9.0%	-9.0%	-9.0%

Percentage of residents who feel safe in their local area during the day

Birmingham Residents Tracker

RAG

Amber



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	90.6%	86.9%	89.8%	90.3%
2015/16	90.7%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	94.4%			
Target	94.0%	94.0%	94.0%	94.0%

Regulation and Enforcement

Selly Oak District

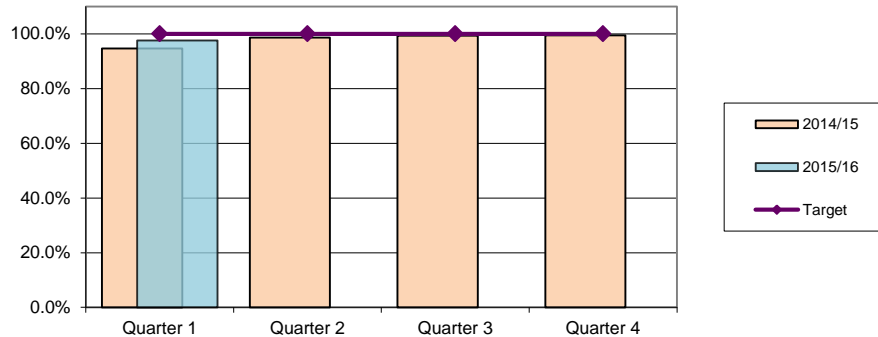
Contact - Jenny Millward

Quarter 1

Percentage of rats in garden requests dealt with within 5 working days

RAG

Amber



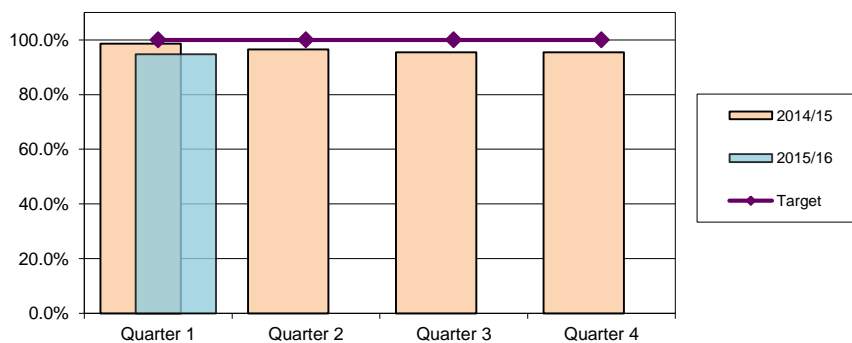
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	94.7%	98.7%	99.4%	99.5%
2015/16	97.6%			
Target	100.0%	100.0%	100.0%	100.0%

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2015/16	96.9%			
Target	100.0%	100.0%	100.0%	100.0%

Percentage of rats in house requests dealt with in 1 working day

RAG

Amber



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	98.5%	96.6%	95.5%	95.5%
2015/16	94.8%			
Target	100.0%	100.0%	100.0%	100.0%

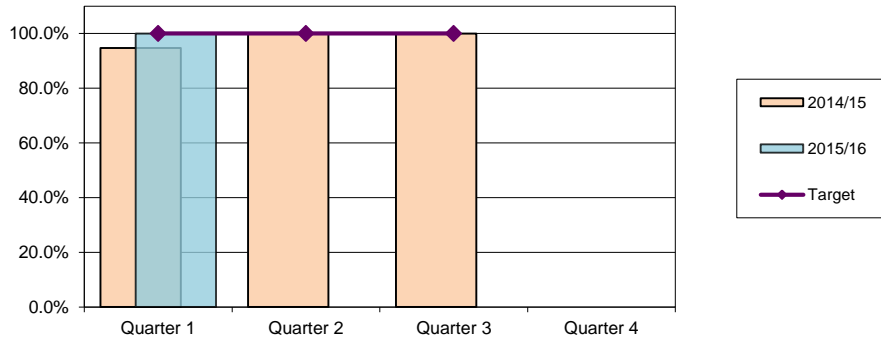
City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2015/16	92.4%			
Target	100.0%	100.0%	100.0%	100.0%

Percentage of wasps requests dealt with by next working day

(Subject to an appointment being made)

RAG

Green

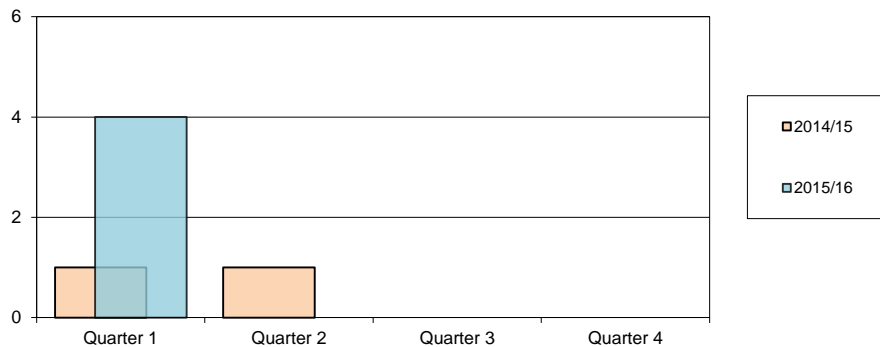


District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	94.6%	100.0%	100.0%	No wasp requests
2015/16	100.0%			
Target	100.0%	100.0%	100.0%	100.0%

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2015/16	99.1%			
Target	100.0%	100.0%	100.0%	100.0%

Number of Section 4 Prevention of Damage by Pests Act Notices served

- No targets for this measure - Reactive Service

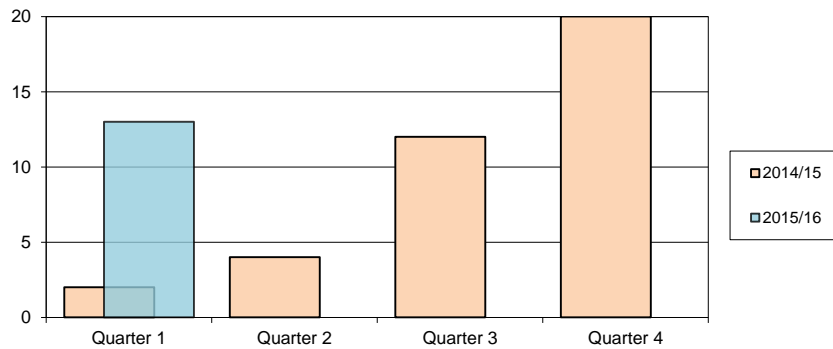


District	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
2014/15	1	1	0	0	2
2015/16	4				

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
2015/16	16				

Number of Fixed Penalty Notices served

No targets for this measure - Reactive Service

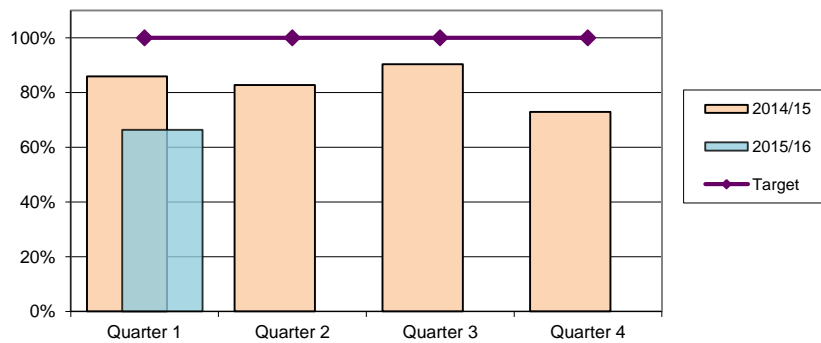


District	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
2014/15	2	4	12	20	38
2015/16	13				

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
2015/16	1,684				

Percentage of rubbish on land requests dealt with within 5 working days

RAG Red

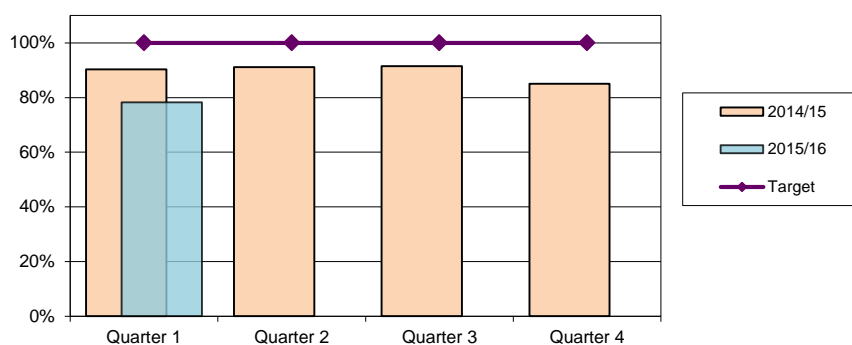


District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	86.0%	82.8%	90.4%	72.9%
2015/16	66.4%			
Target	100.0%	100.0%	100.0%	100.0%

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2015/16	70.5%			
Target	100.0%	100.0%	100.0%	100.0%

Percentage of rubbish on road requests dealt with within 5 working days

RAG **Red**

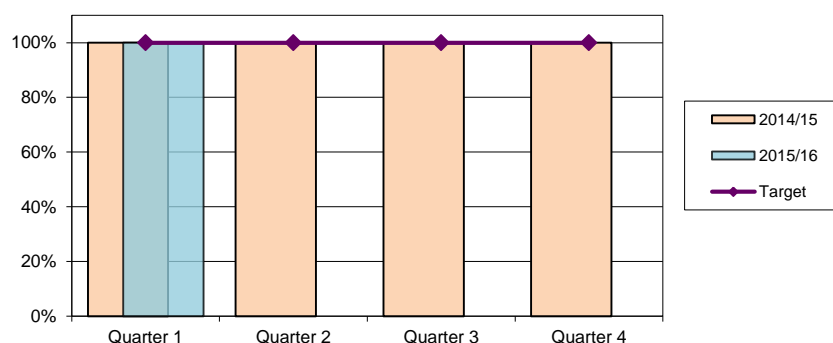


District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	90.3%	91.2%	91.5%	85.0%
2015/16	78.3%			
Target	100.0%	100.0%	100.0%	100.0%

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2015/16	74.1%			
Target	100.0%	100.0%	100.0%	100.0%

Percentage of dog fouling complaints dealt with within 5 days

RAG **Green**

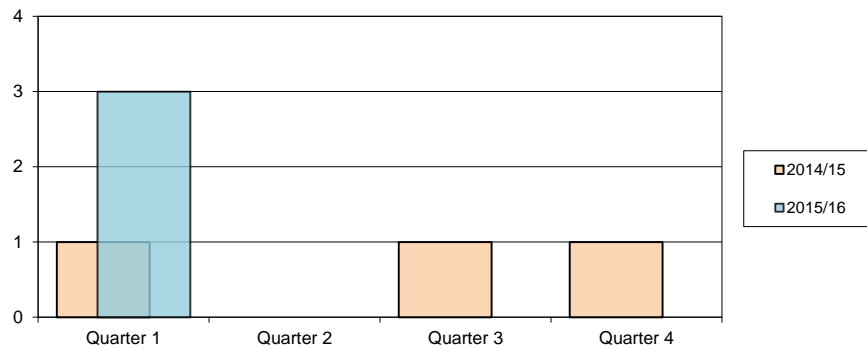


District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	100.0%	100.0%	100.0%	100.0%
2015/16	100.0%			
Target	100.0%	100.0%	100.0%	100.0%

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2015/16	100.0%			
Target	100.0%	100.0%	100.0%	100.0%

Number of proactive dog fouling exercises carried out

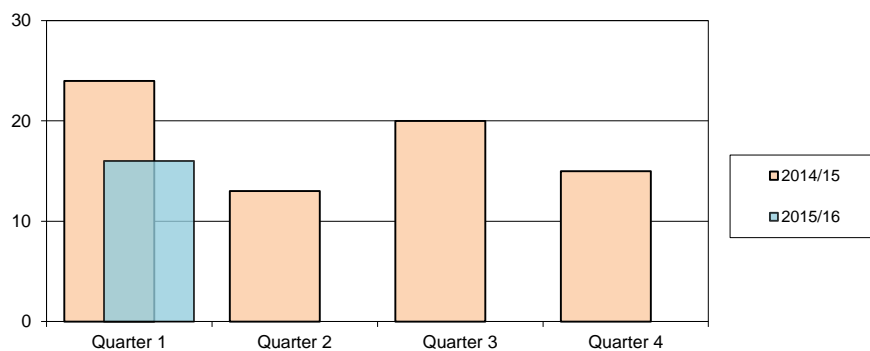
No targets for this measure - Reactive Service



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
2014/15	1	0	1	1	3
2015/16	3				

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
2015/16	42				

Seizure of stray dogs - No targets for this measure - Reactive Service



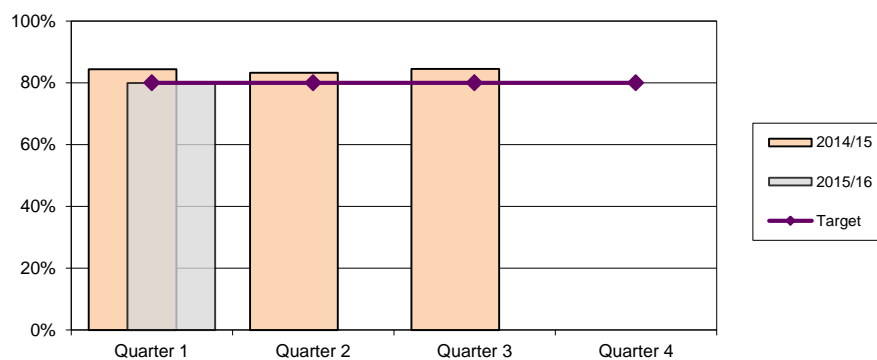
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
2014/15	24	13	20	15	72
2015/16	16				

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
2015/16	247				

Percentage of consumers who feel confident buying goods/services in the city - City figure

RAG

Green



City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	84.4%	83.3%	84.6%	No surveys sent
2015/16	80.0%			
Target	80.0%	80.0%	80.0%	80.0%

Parks and Grounds Maintenance

Selly Oak District

Contact - Valerie Lecky

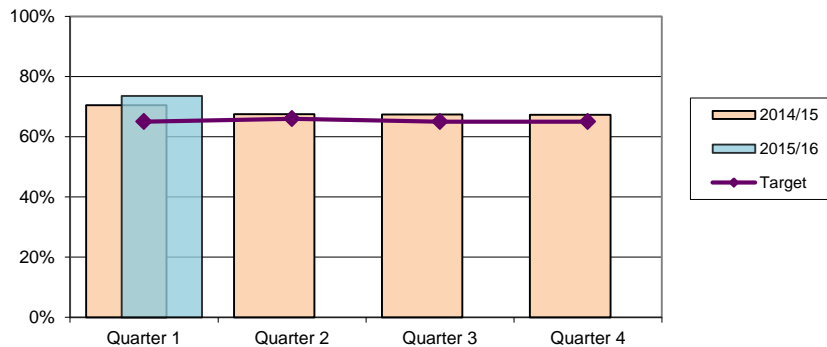
Quarter 1

Percentage who feel safe outside in local parks and play areas

Birmingham Resident's Tracker Survey

RAG

Green



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	70.4%	67.5%	67.4%	67.3%
2015/16	73.6%			
Target	65.0%	66.0%	65.0%	65.0%

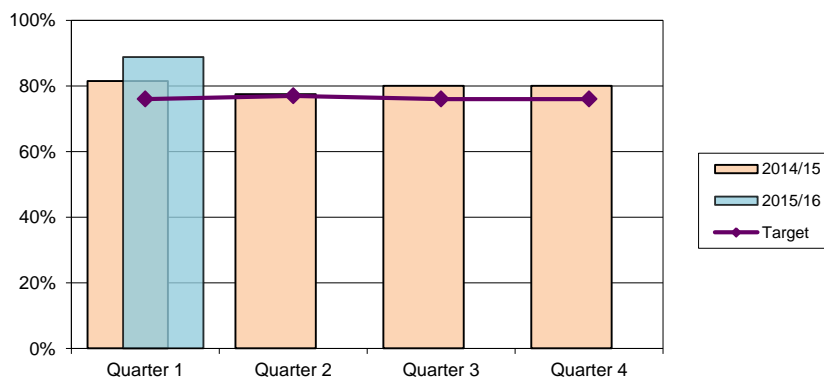
City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2015-16 Citywide	72.4%			
Target	65.0%	66.0%	65.0%	65.0%

Percentage satisfied with parks, open spaces

(Where used in the last 12 months) Birmingham Resident's Tracker Survey

RAG

Green



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	81.6%	77.5%	80.0%	80.0%
2015/16	88.9%			
Target	76.0%	77.0%	76.0%	76.0%

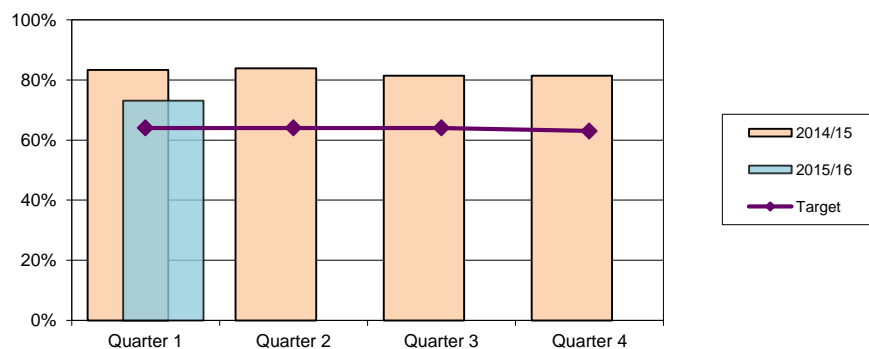
City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	80.4%			
Target	76.0%	77.0%	76.0%	76.0%

Percentage satisfied with children's playgrounds and multi-use games areas

(Where used in the last 12 months) Birmingham Resident's Tracker Survey

RAG

Green



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	83.4%	83.9%	81.4%	81.4%
2015/16	73.1%			
Target	64.0%	64.0%	64.0%	63.0%

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	61.1%			
Target	64.0%	64.0%	64.0%	63.0%

Highways

Selly Oak District

Contact - Alison Malik

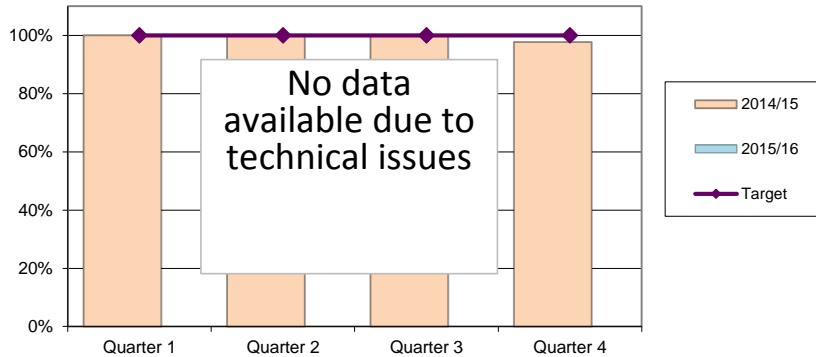
Quarter 1

No data available due to technical issues – information will be available for the following report

Dangerous defects made safe within 1 hour

RAG

No available data



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	100.0%	100.0%	100.0%	97.7%
2015/16	No available data			

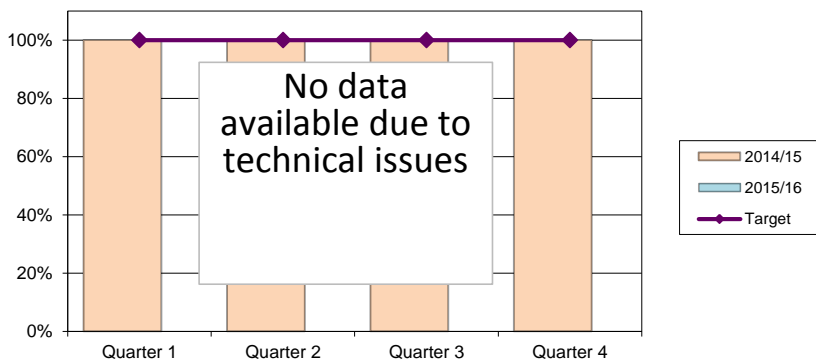
City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	No available data			
Target	100.0%	100.0%	100.0%	100.0%

Dangerous defects fully repaired within 28 days

No data available due to technical issues – information will be available for the following report

RAG

No available data



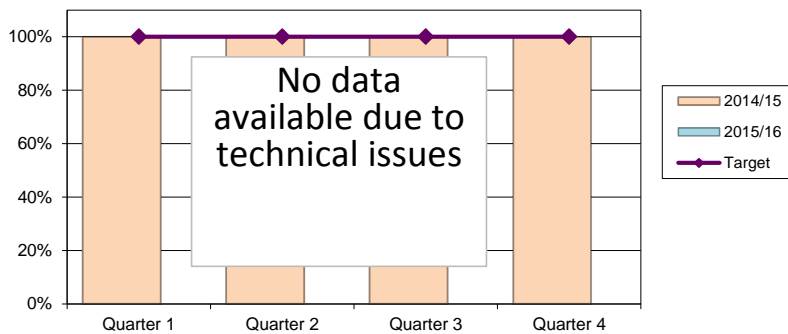
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	100.0%	100.0%	100.0%	100.0%
2015/16	No available data			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	No available data			
Target	100.0%	100.0%	100.0%	100.0%

Belisha Beacons repaired within 2 hours

No data available due to technical issues – information will be available for the following report

RAG	No available data
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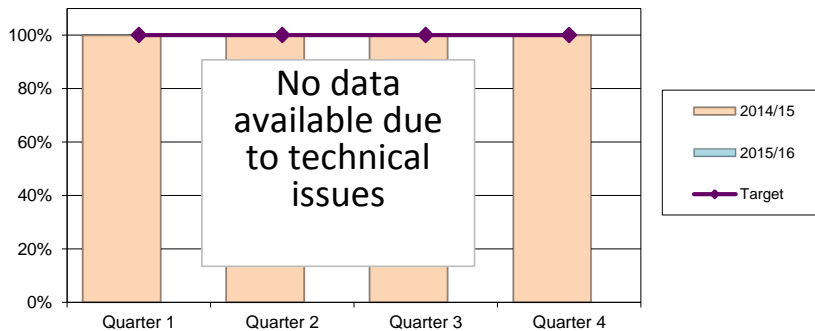
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	100.0%	100.0%	100.0%	100.0%
2015/16	No available data			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	No available data			
Target	100.0%	100.0%	100.0%	100.0%

Traffic Signals repaired within 24 hours

No data available due to technical issues – information will be available for the following report

RAG	No available data
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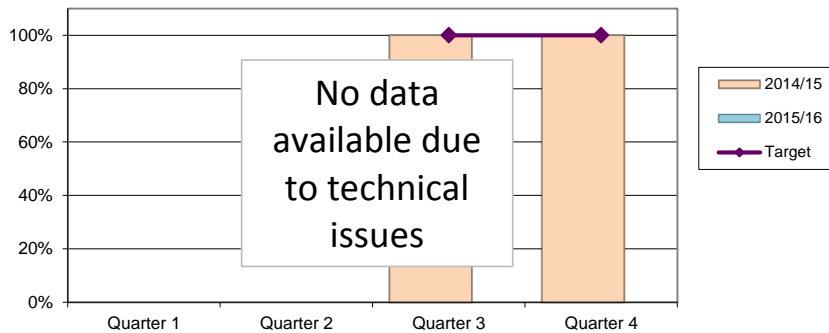
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	100.0%	100.0%	100.0%	100.0%
2015/16	No available data			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	No available data			
Target	100.0%	100.0%	100.0%	100.0%

Priority gritting routes treated within 4 hours

No data available due to technical issues – information will be available for the following report

RAG	No available data
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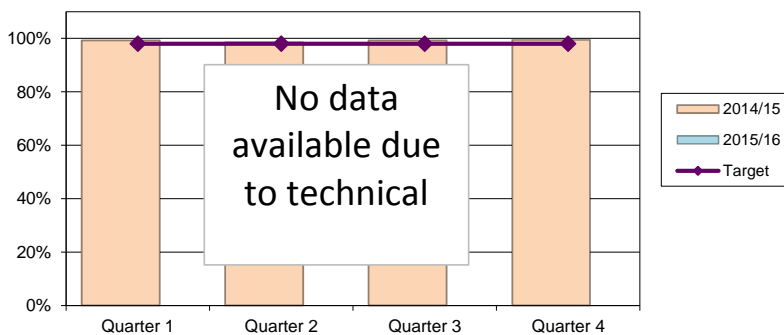
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	Seasonal Activity Only		100.0%	100.0%
2015/16				

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	Seasonal Activity Only			
Target			100.0%	100.0%

Percentage of street lighting in-light at the end of the month

No data available due to technical issues – information will be available for the following report

RAG	No available data
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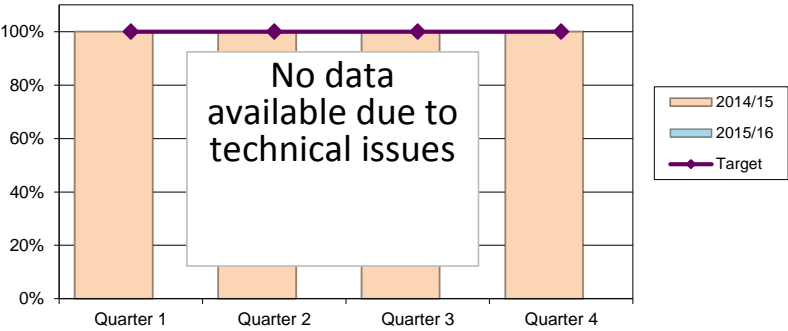
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	99.3%	98.6%	99.2%	99.5%
2015/16	No available data			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	No available data			
Target	98.0%	98.0%	98.0%	98.0%

Urgent aspect lamp failures replaced within 2 hours

No data available due to technical issues – information will be available for the following report

RAG	No available data
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District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	100.0%	100.0%	100.0%	100.0%
2015/16	No available data			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	No available data			
Target	100.0%	100.0%	100.0%	100.0%

Refuse Collection & Street Cleansing

Selly Oak District

Contact - Kevin Mitchell

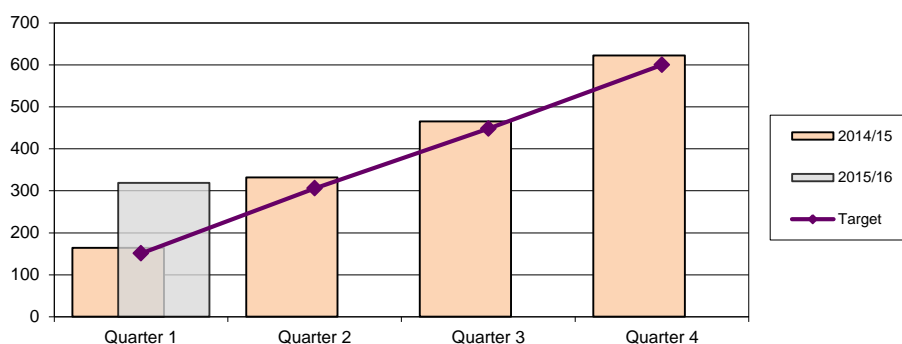
Quarter 1

Residual household waste per household - City figure

Council Business Plan Measure (CBP Measure)

RAG

Red



Smaller is better

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	164	332	466	622
2015/16	319			
Target	151	306	448	600

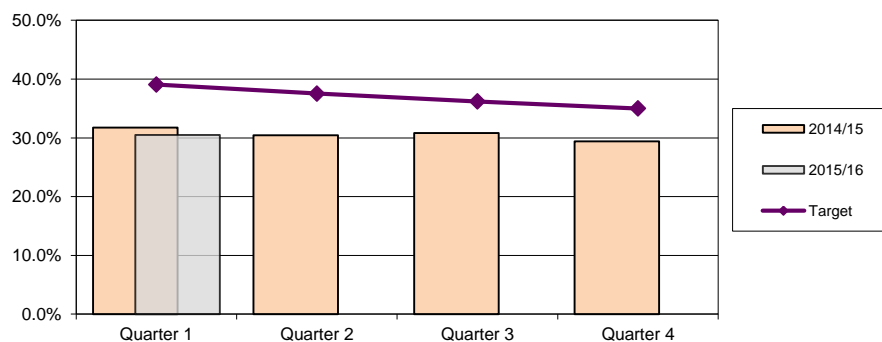
Percentage of household waste reused, recycled and composted

City figure

(CBP Measure)

RAG

Red



Bigger is better

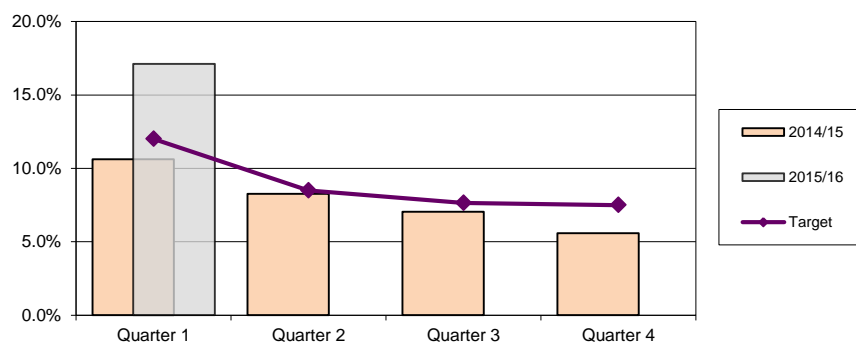
City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	31.74%	30.44%	30.81%	29.40%
2015/16	30.49%			
Target	39.06%	37.54%	36.18%	35.00%

Percentage of municipal waste to landfill - City figure

(CBP Measure)

RAG

Red



Smaller is better

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	10.62%	8.26%	7.05%	5.59%
2015/16	17.12%			
Target	12.00%	8.50%	7.65%	7.50%

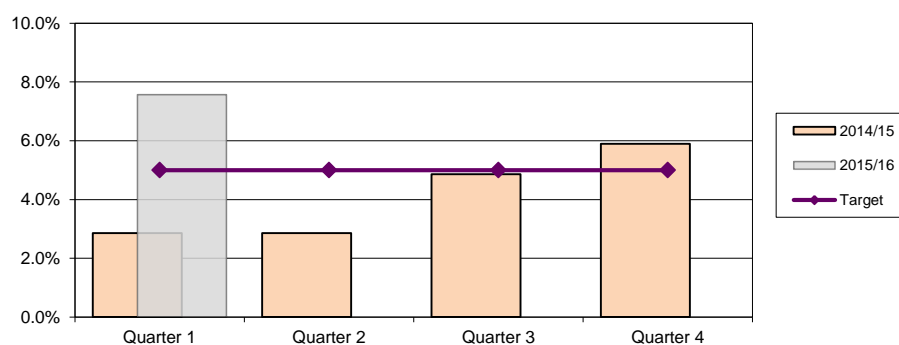
Improved street and environmental cleanliness (Level of Litter)

City figure

(CBP Measure)

RAG

Red



Smaller is better

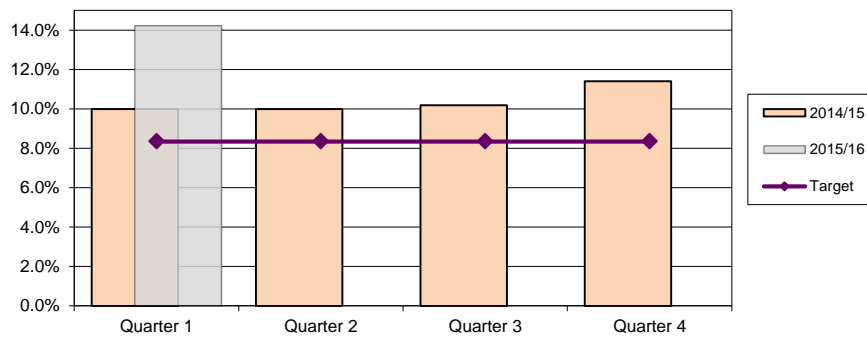
City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	2.86%	2.86%	4.86%	5.90%
2015/16	7.57%			
Target	5.00%	5.00%	5.00%	5.00%

Improved street and environmental cleanliness (Level of Detritus)

City figure

RAG

Red



Smaller is better

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	10.00%	10.00%	10.18%	11.40%
2015/16	14.22%			
Target	8.35%	8.35%	8.35%	8.35%

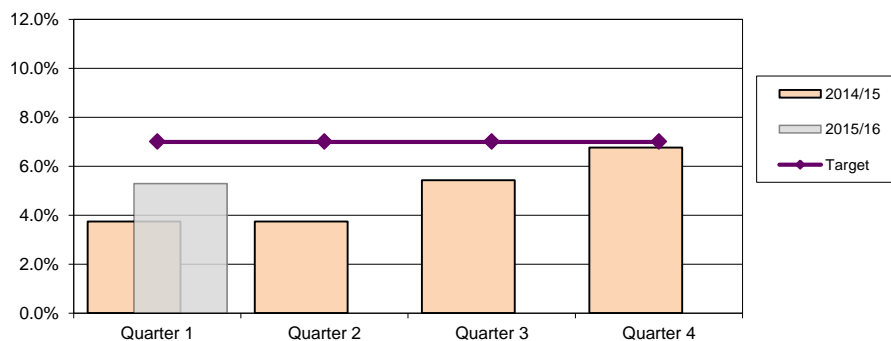
Improved street and environmental cleanliness (Level of Graffiti)

City figure

(CBP Measure)

RAG

Green



Smaller is better

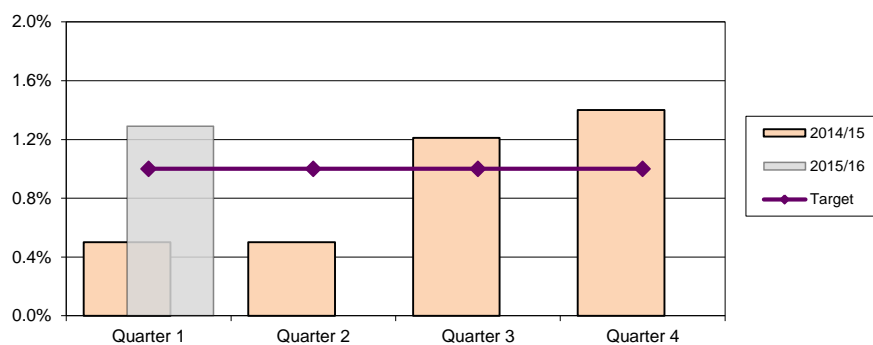
City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	3.75%	3.75%	5.43%	6.76%
2015/16	5.29%			
Target	7.00%	7.00%	7.00%	7.00%

Improved street and environmental cleanliness (Level of Fly-Posting)

City figure

RAG

Red



Smaller is better

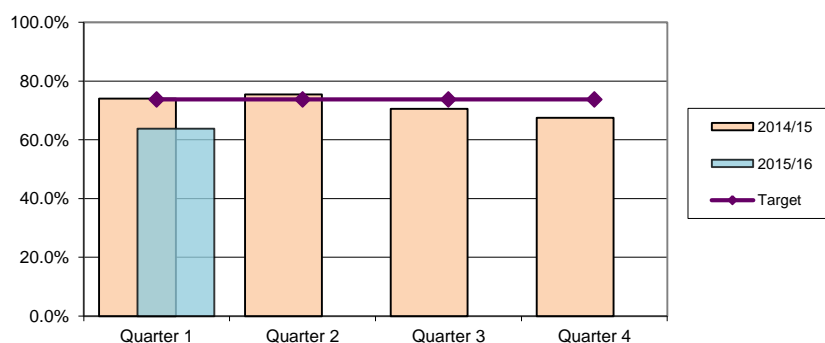
City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	0.5%	0.5%	1.2%	1.4%
2015/16	1.29%			
Target	1.0%	1.0%	1.0%	1.0%

Percentage satisfied BCC has kept open public land clear of litter & refuse

Birmingham Residents Tracker Survey

RAG

Red



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	74.1%	75.5%	70.5%	67.4%
2015/16	63.8%			
Target	73.7%	73.7%	73.7%	73.7%

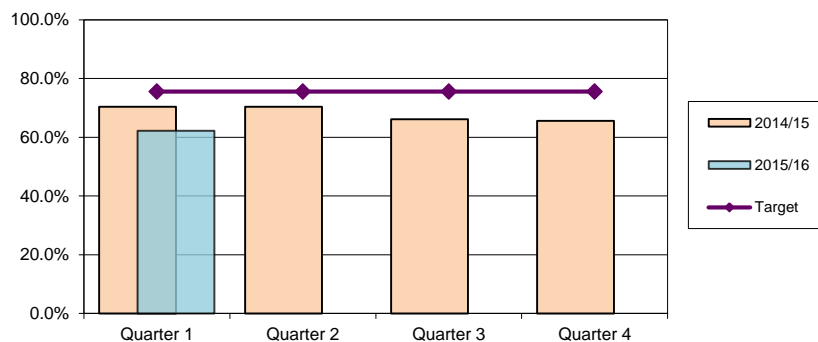
City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2015/16	51.2%			
Target	68.6%	68.6%	68.6%	68.6%

Percentage satisfied with street cleanliness

Birmingham Residents Tracker Survey

RAG

Red



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	70.4%	70.4%	66.1%	65.6%
2015/16	62.2%			
Target	75.6%	75.6%	75.6%	75.6%

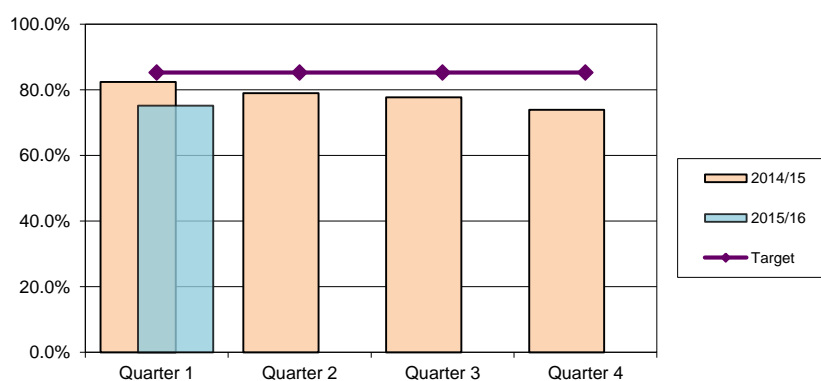
City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2015/16	56.5%			
Target	66.6%	66.6%	66.6%	66.6%

Percentage satisfied with the weekly collection of general household waste

(Subject to an appointment being made) Birmingham Residents Tracker Survey

RAG

Red



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	82.4%	78.9%	77.7%	73.9%
2015/16	75.2%			
Target	85.2%	85.2%	85.2%	85.2%

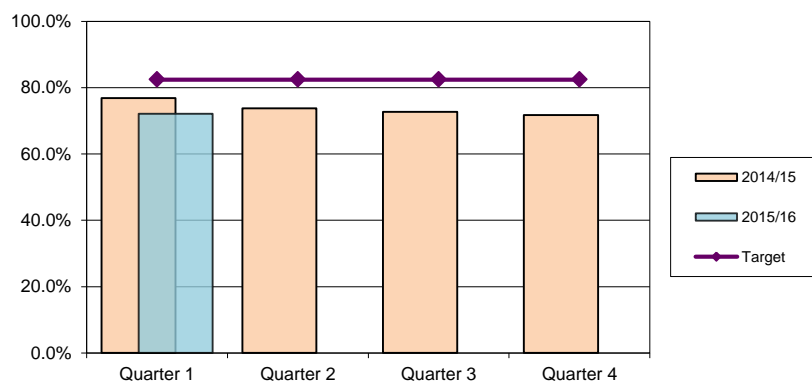
City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	87.1%			
Target	80.9%	80.9%	80.9%	80.9%

Percentage satisfied with the fortnightly collection of recyclable material

Birmingham Residents Tracker Survey

RAG

Red



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	76.8%	73.8%	72.7%	71.8%
2015/16	72.2%			
Target	82.5%	82.5%	82.5%	82.5%

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	85.3%			
Target	76.5%	76.5%	76.5%	76.5%

Birmingham Residents Tracker

Selly Oak District

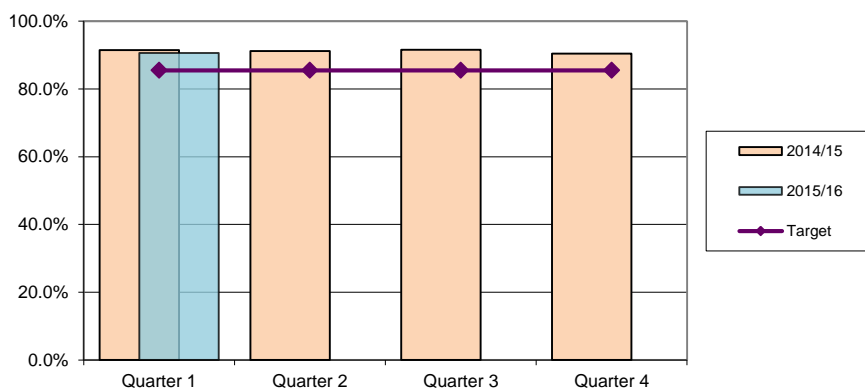
Contact - Rosie Smithson
Susan Keung

Quarter 1

Percentage satisfied with the local area

RAG

Green



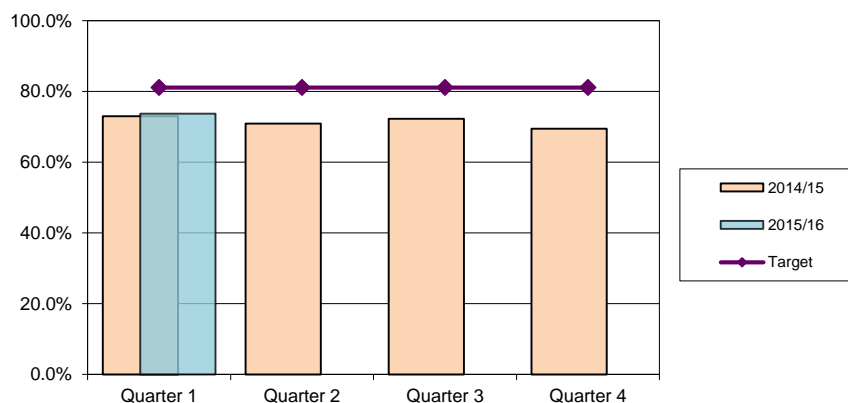
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	91.5%	91.2%	91.6%	90.5%
2015/16	90.6%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	86.8%			
Target	85.5%	85.5%	85.5%	85.5%

Percentage that think it is easy for their household to make ends meet

RAG

Red



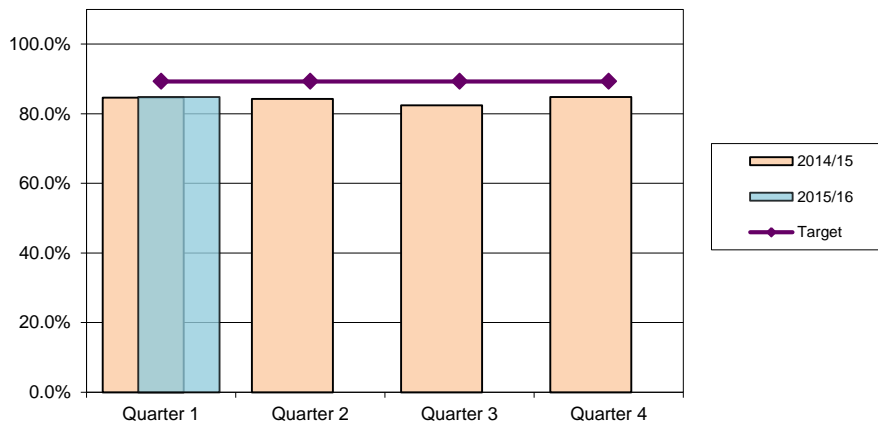
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	73.0%	70.9%	72.3%	69.5%
2015/16	73.8%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	75.1%			
Target	81.1%	81.1%	81.1%	81.1%

Percentage that agree the local area is a place where people from different backgrounds get on well together

RAG

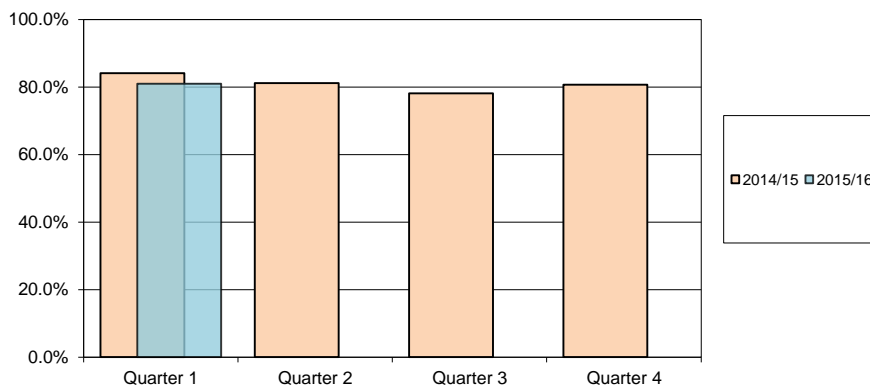
Amber



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	84.7%	84.3%	82.4%	84.8%
2015/16	84.8%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	87.2%			
Target	89.3%	89.3%	89.3%	89.3%

Percentage that strongly feel they belong to their local area



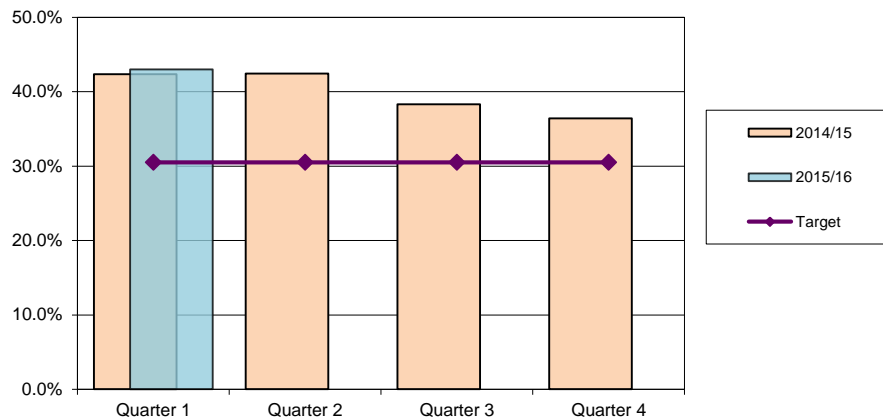
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	84.1%	81.1%	78.1%	80.7%
2015/16	81.0%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	83.6%			

Percentage that trust young people in the local area

RAG

Green



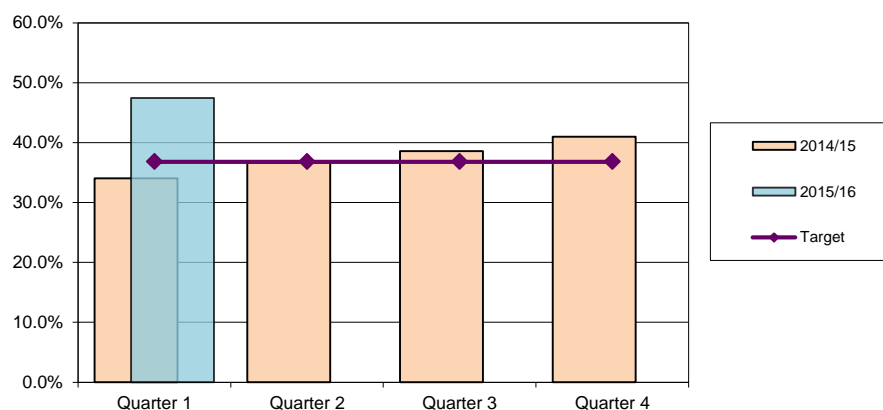
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	42.4%	42.5%	38.3%	36.4%
2015/16	43.0%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	42.7%			
Target	30.5%	30.5%	30.5%	30.5%

Percentage that agree they can influence decisions that affect the local area

RAG

Green



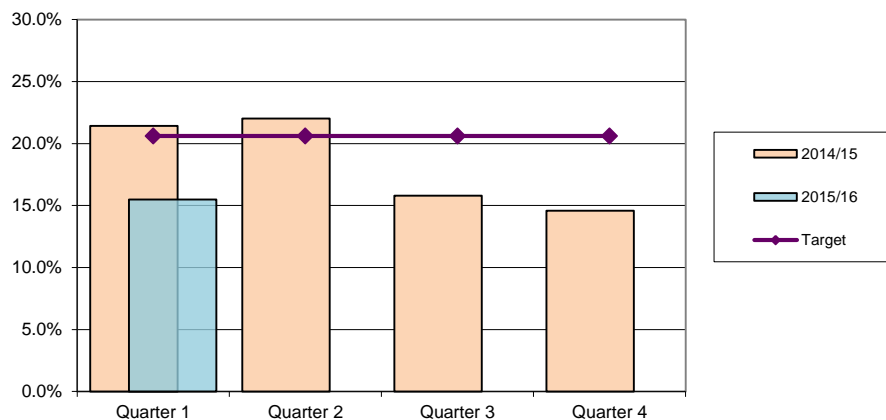
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	34.1%	36.6%	38.6%	41.0%
2015/16	47.5%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	37.0%			
Target	36.8%	36.8%	36.8%	36.8%

Percentage that agree they are involved in local decision making

RAG

Red



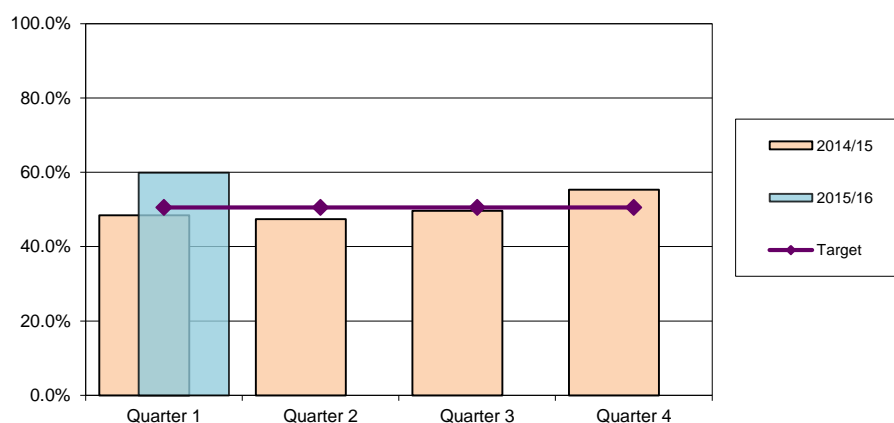
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	21.4%	22.0%	15.8%	14.6%
2015/16	15.5%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	8.4%			
Target	20.6%	20.6%	20.6%	20.6%

Percentage satisfied with the range of different ways that you can get involved with influencing local decisions

RAG

Green



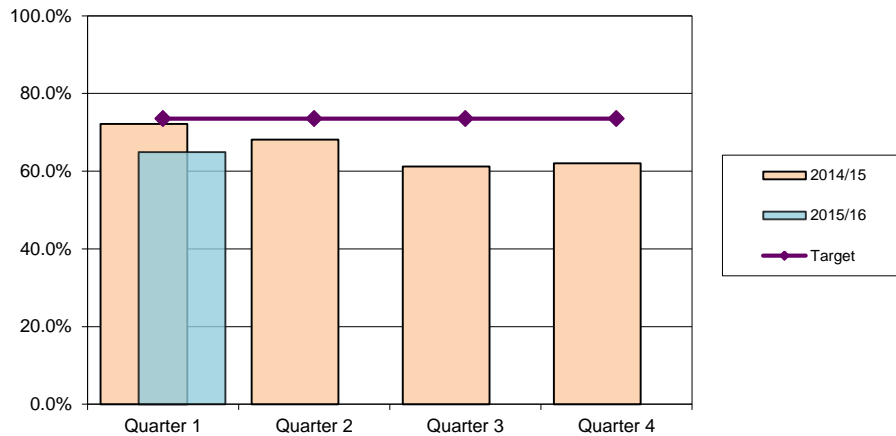
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	48.5%	47.4%	49.6%	55.3%
2015/16	59.9%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	62.0%			
Target	50.5%	50.5%	50.5%	50.5%

Percentage satisfied with the way in which the police and other local public services deal with crime

RAG

Red



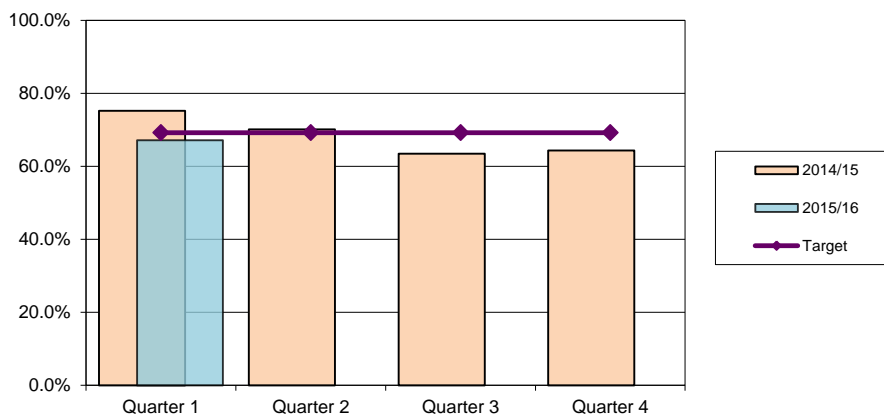
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	72.2%	68.1%	61.2%	62.1%
2015/16	65.0%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	61.6%			
Target	73.5%	73.5%	73.5%	73.5%

Percentage that think BCC is making the area a better place to live

RAG

Amber



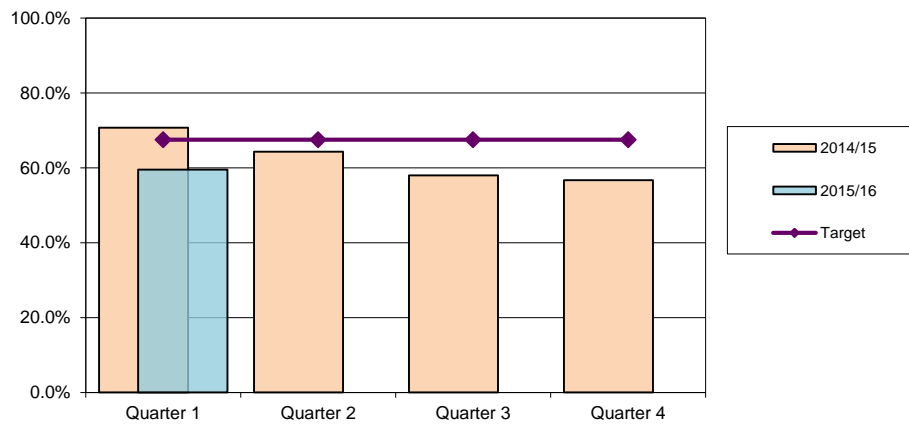
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	75.3%	70.2%	63.5%	64.3%
2015/16	67.2%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	62.7%			
Target	69.2%	69.2%	69.2%	69.2%

Percentage that think BCC is making the area cleaner and greener

RAG

Red



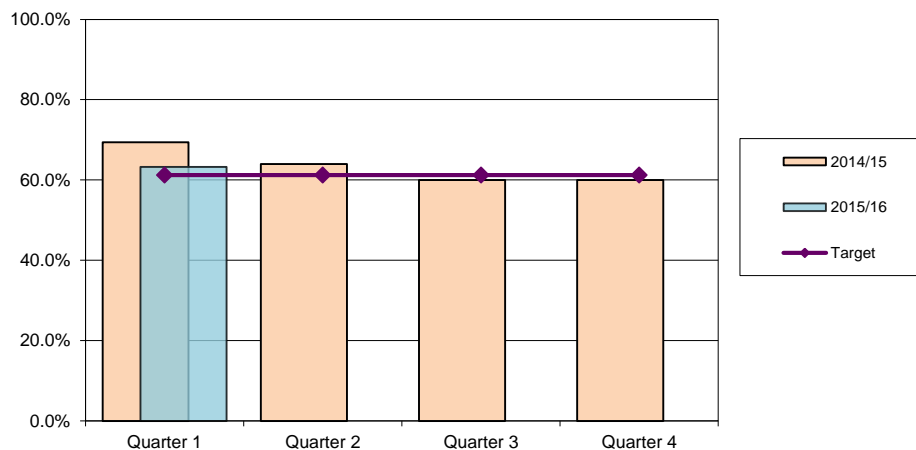
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	70.7%	64.3%	58.0%	56.7%
2015/16	59.5%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	57.0%			
Target	67.5%	67.5%	67.5%	67.5%

Percentage that think BCC acts on the concerns of local residents

RAG

Green



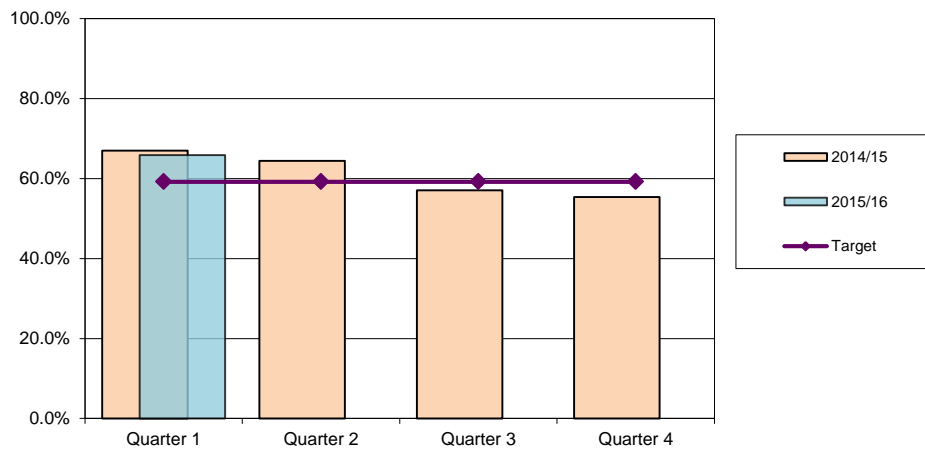
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	69.4%	64.0%	60.0%	60.0%
2015/16	63.3%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	61.1%			
Target	61.2%	61.2%	61.2%	61.2%

Percentage that think BCC provides opportunities for people to play an active part in the community

RAG

Green



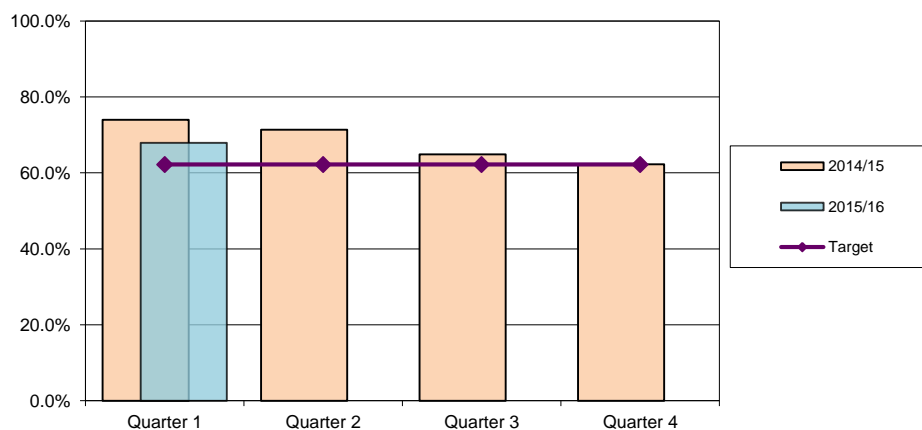
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	67.0%	64.5%	57.1%	55.4%
2015/16	65.9%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	57.0%			
Target	59.2%	59.2%	59.2%	59.2%

Percentage that think BCC is accessible and responds to individuals need

RAG

Green



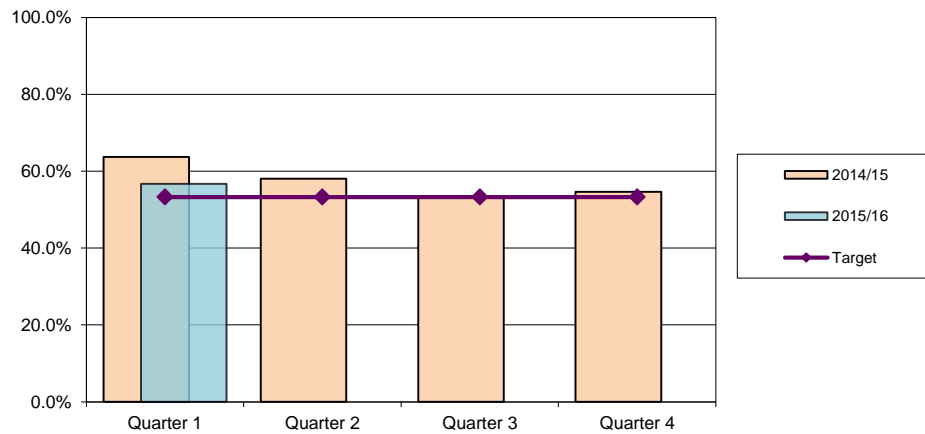
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	74.0%	71.4%	64.9%	62.3%
2015/16	67.9%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	55.2%			
Target	62.2%	62.2%	62.2%	62.2%

Percentage that feel well informed about the council and its activities

RAG

Green



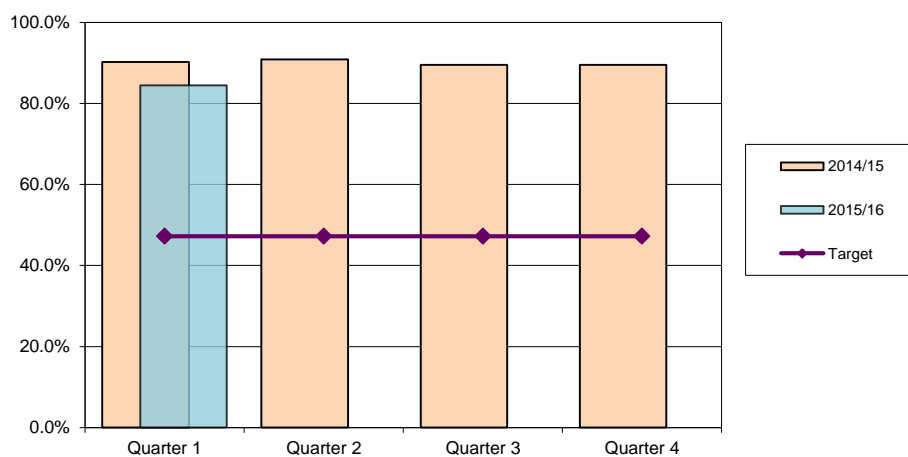
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	63.7%	58.0%	53.6%	54.7%
2015/16	56.7%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	62.1%			
Target	53.3%	53.3%	53.3%	53.3%

Percentage satisfied with museums and galleries

RAG

Green



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	90.2%	90.8%	89.5%	89.5%
2015/16	84.5%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	70.1%			
Target	47.2%	47.2%	47.2%	47.2%

BIRMINGHAM CITY COUNCIL

PUBLIC REPORT

Report to:	CABINET
Report of:	Director of Planning and Regeneration
Date of Decision:	27 July 2015
SUBJECT:	Birmingham Development Plan : Inspector's Recommendations and Proposed Modifications
Key Decision: Yes	Relevant Forward Plan Ref: 000249/2015
If not in the Forward Plan: (please "X" box)	Chief Executive approved <input type="checkbox"/> O&S Chairman approved <input type="checkbox"/>
Relevant Cabinet Member(s)	Cllr Ian Ward, Deputy Leader Cllr Tahir Ali, Development ,Transport and the Economy
Relevant O&S Chairman:	Cllr Victoria Quinn, Economy, Skills and Sustainability.
Wards affected:	All

1. Purpose of report:
<p>1.1 The Birmingham Development Plan (BDP) was submitted for examination in July 2014. The examination hearings took place during October and November 2014, and Interim Findings were published by the independent inspector in January 2015. These requested the Council to undertake some additional work in relation to the assessment of housing requirements and the Sustainability Appraisal. This work has been completed and the inspector has now provided the Council with a schedule of the Proposed Modifications to the BDP which he has concluded are necessary to make it sound. This includes some changes to the Policies Map and the Plans within the BDP document.</p> <p>1.2 The next step in the process is for these Proposed Modifications, together with the Revised Sustainability Appraisal, to be published for six weeks formal consultation. This report seeks the agreement of Cabinet to undertake this consultation.</p>

2. Decision(s) recommended:
That Cabinet :
<p>2.1 Authorises the Director of Planning and Regeneration to undertake formal consultation on the Proposed Modifications recommended by the Birmingham Development Plan examination Inspector (Appendix 1 to this report), the Modifications to the Policies Map (Appendix 2), Modifications to the Plans within the BDP document (Appendix 3) and the Revised Sustainability Appraisal (Appendix 4).</p> <p>2,2 Notes that after the consultation period and receipt of the Inspector's final report, the BDP will be reported to Full Council for adoption.</p>

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3.	Consultation
3.1	<p><u>Internal</u></p> <p>The Chairman of Planning Committee and the Executive Management Team Economy Sub Group have been consulted.</p>
3.2	<p><u>External</u></p> <p>The BDP has been subject to extensive public consultation over a period of years during the course of its preparation. Many of those making comments were able to present their views directly to the inspector during the examination hearings, and all of the comments made on the Submission version of the plan have been taken into account by the inspector in reaching his conclusions.</p> <p>The modifications which the Inspector has now proposed will be subject to a further round of public consultation before he finalises his conclusions on the plan.</p>
4.	Compliance Issues:
4.1	<p><u>Are the recommended decisions consistent with the Council's policies, plans and strategies?</u></p> <p>The BDP contributes towards the overarching objectives of the Council Business Plan and Budget 2015+ specifically "a Green and Sustainable City" and "Infrastructure, Development and Smart City", by defining in a document a coherent strategy for the growth of the city.</p>
4.2	<p><u>Financial Implications</u></p> <p>The BDP has been prepared using existing Planning and Regeneration staff resources and specialist external consultants to prepare specific evidence. There have also been costs associated with providing specialist legal support from Queens Counsel. This expenditure has been provided for in the Planning and Regeneration revenue budget for 2014/15. The additional costs associated with the next consultation stage are anticipated to be in the region of £5,000 and will be funded from Planning and Regeneration's revenue budget for 2015/16.</p>
4.3	<p><u>Legal Implications</u></p> <p>The preparation of the Birmingham Development Plan 2031 is required under the Planning and Compulsory Purchase Act 2004. More detailed guidance is provided in the Town and Country Planning (Local Planning) (England) (Amendment) Regulations 2012 and National Planning Policy Framework. which requires Local Authorities to plan to meet objectively assessed needs for new housing, employment etc.</p>
4.4	<p><u>Public Sector Equality Duty (see separate guidance note)</u></p> <p>The Submission Plan was accompanied by an Equalities Analysis (ref DE 1207 BP) which indicated that there were no significant adverse implications.</p>
5.	Relevant background/chronology of key events:

- 5.1 The BDP 2031 will set out a spatial vision and a strategy for the sustainable growth of Birmingham for the period to 2031. The BDP will be one of the Council's key strategic policy documents.
- 5.2 The BDP is being prepared in line with a statutory process and was subject to several rounds of public consultation before it was submitted to the Secretary of State for formal examination by an independent inspector in July 2014. The examination hearings took place in October/November 2014.
- 5.3 The Inspector published Interim Findings in January 2015. In these Findings he requested the Council to undertake additional technical work in relation to two issues:
- The assessment of overall housing requirements, to take account of revised population and household projections and more recent government guidance.
 - The Sustainability Appraisal, to ensure that all reasonable alternatives were considered on the same basis within the Appraisal document. (This has become a common area for legal challenge.)
- 5.4 This work has been completed, and the inspector has now produced a schedule of proposed Main Modifications which he has concluded are required to make the Plan sound. The next step is for these Modifications and the Revised Sustainability Appraisal (attached as appendices to this report) to be published for a further period of public consultation. The Inspector will then consider the comments received before finalising his report.
- 5.5 There are a significant number of Proposed Modifications, but the majority of these relate to matters of detailed wording. The most significant points are as follows:
- There is a slight increase in the overall housing requirement (up to 89,000 from 84,000, reflecting more recent projections), but no change to the target of 51,100 to be delivered in Birmingham.
 - The Council's approach to working with neighbouring Councils to provide for the shortfall is supported, and wording is proposed within the Plan to explain this. It is also proposed that the Council should monitor the delivery of this shortfall in neighbouring areas.
 - There are no significant changes to the overall requirements for employment, retail or office development (although there is a change to the retail figure to correct an error in the submitted Plan).
 - There are no changes to the principle of the proposals to remove land from the green belt for residential development at Langley and the former Yardley Sewage Works and for employment development at Peddimore, although there are detailed changes to the policy wording. In the case of Peddimore, this includes a reduction in the developable area of the site from 80 hectares to 71 hectares to reduce its visual impact.
 - There are no proposals for the removal of any additional land from the green belt.
 - All the proposed Growth Areas within the urban area are supported, although with detailed changes to policy wording in a number of cases.
 - The gypsy and traveller policy is revised to include two site allocations for gypsy and traveller use, at Hubert St/Aston Brook St East (an extension to an existing site) and at Rupert St/Proctor St.
 - A new Minerals policy is included, to ensure that in the case of major developments any workable mineral reserves are extracted before development takes place.
 - Modifications are proposed to incorporate the key elements of the Protection of Industrial Land, Shopping and Local Centres and Open Space in New Residential Development SPDs within the Plan.
 - The Sustainable Drainage policy is revised to reflect the new Sustainable Urban Drainage requirements.

- 5.6 At this stage the Inspector has not produced a report explaining his conclusions, but the scope of the Proposed Modifications makes it clear that he is supporting the Council's overall strategy and the levels of growth proposed within the submitted Plan. This is very much to be welcomed.

6. Evaluation of alternative option(s):

- 6.1 The process for preparing a Development Plan is specified in the Town and Country Planning Regulations. At this stage it is not possible for the BDP to proceed unless the Council accepts the inspector's recommendations. There is therefore no effective alternative to the approach recommended in this report.

7. Reasons for Decision(s):

- 7.1 To enable statutory consultation to take place on the Inspector's Proposed Modifications to the BDP and the revised Sustainability Appraisal.

Signatures

Date

Cllr Ian Ward
Deputy Leader

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Cllr Tahir Ali
Cabinet Member for
Development, Transport and
The Economy

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Waheed Nazir
Director of Planning and
Regeneration.

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List of Background Documents used to compile this Report:

Submitted Birmingham Development Plan and associated background papers available at www.birmingham.gov.uk/plan2031.

Cabinet Report 21/10/2013: Birmingham Development Plan 2031 – Pre-submission consultation.

City Council Report 3/12/2013: Birmingham Development Plan – Submission.

List of Appendices accompanying this Report (if any):

1. Inspector's Proposed Main Modifications to the Birmingham Development Plan.
2. Proposed Modifications to the BDP Policies Map.
3. Revised Plans for inclusion within the BDP document.
4. Revised Sustainability Appraisal
5. Equalities Analysis (ref DE 1207 BP)

LINK TO THE APPENDICES FOR THE BIRMINGHAM DEVELOPMENT PLAN ITEM

<http://consult.birmingham.gov.uk/portal/ps/bp/bdpmods/>

