

#### Scrutiny Work Programme 2022/23

**Chair:** Cllr Sir Albert Bore

**Deputy Chair:** Cllr. TBC

Committee Members: Cllrs: Akhlaq Ahmed, Deidre Alden, Mick Brown, Jack Deakin, Roger Harmer,

Mohammed Idrees, Kerry Jenkins, Chaman Lal, Ewan Mackey, Saima Suleman,

Alex Yip

Officer Support:

Interim Head of Scrutiny and Committee Services: Christian Scade, (07517

550013)

Senior Overview & Scrutiny Manager: Fiona Bottrill, (07395884487)

Scrutiny Manager: Amelia Murray (07825979253)

#### 1 Terms of Reference

- 1.1 As per City Council on 24<sup>th</sup> May 2022 the Committee's Terms of Reference is to "plan and co-ordinate the work of all the Overview & Scrutiny Committees. To fulfil the functions of an Overview and Scrutiny Committee as they relate to any policies, services and activities concerning governance (including transparency, regional working and partnerships): citizens (including communications and public engagement); performance; customer services; social cohesion; equalities and emergency planning." These functions include:
  - giving such guidance to the Overview and Scrutiny Committees in any cases of uncertainty, as to work which they should or should not be undertaking, as may be necessary to achieve such co-ordination, including the allocation of "call-in" to the appropriate Committee;
  - determining, in any cases of uncertainty, the allocation of responsibility for specific tasks between the Overview and Scrutiny Committees;
  - ensuring (by means, for example, of issuing appropriate guidance and/or instructions) that the Overview & Scrutiny Committees pay proper attention in



their work to the consideration of key cross cutting issues, in particular equalities, transparency and improvement;

- publishing each year an Annual Programme of major scrutiny inquiries as suggested by individual Overview and Scrutiny Committees following consideration of the Council Plan and priorities;
- agreeing the establishment of any task & finish groups; and
- considering overview and scrutiny development, working practices and constitutional arrangements.

#### 2 Purpose of the Report

- 2.1 To enable the Committee to:
- 2.2 Set the overall direction of Scrutiny work for the year ahead and plan its work programme.
- 2.3 Agree up to 4 Scrutiny Inquiries to be undertaken during 2022/23 confirming the lead Committee for each Inquiry and the process through which the membership of the Inquiry Task and Finish Groups will be determined where this will be undertaken by the members of more than 1 Overview and Scrutiny Committee.
- 2.4 To consider any potential overlap between the work programmes of the different Overview and Scrutiny Committees and allocate the work to avoid duplication.

#### 3 Recommendations

- 3.1 The Committee:
- 3.2 Considers the draft work programme attached as Appendix 1 and agrees any amendments.
- 3.3 Considers the inquiry proposals attached as Appendices 2A, 2B, 2C, 2D, 2E and 2F and identifies up to 4 inquiries to be undertaken during 2022/23 and the Overview and Scrutiny Committee that will lead each inquiry.
- 3.4 Considers the proposal set out in Section 7 below to determine the process to agree membership of the Task and Finish Groups where a review will be undertaken by the members of more than one Overview and Scrutiny Committee.
- 3.5 Agrees that where there are time constraints on an inquiry that the scoping and evidence gathering may start in July / August to progress the work in a timely manner.
- 3.6 Considers the potential overlap between the work programmes of the Scrutiny Committees and agreed the proposal as set out in Section 8 below to avoid duplication.



#### 4 Background

- 4.1 "Scrutiny is based on the principle that someone who makes a decision...should not be the only one to review or challenge it. Overview is founded on the belief that an open, inclusive, member-led approach to policy review...results in better policies in the long run." (Jessica Crowe, former Executive Director, Centre for Governance and Scrutiny).
- 4.2 Developing an effective work programme is the bedrock of an effective scrutiny function. Done well, it can help lay the foundations for targeted, inclusive and timely work on issues of local importance, where scrutiny can add value. Done poorly, scrutiny can end up wasting time and resources on issues where the impact of any scrutiny work done is likely to be minimal.
- 4.3 As a result, the careful selection and prioritisation of work is essential if the scrutiny function is to be successful, add value and retain credibility.

#### 5 Co-ordinating Scrutiny Committee Work Programme

5.1 Appendix 1 sets out the draft work programme for 2022/23 based on the issues identified at the informal meeting of the Committee in June. Members are asked to consider the draft work programme and agree any amendments. The work programme will be reviewed at each meeting of the Co-ordinating Scrutiny Committee.

#### 6 Inquiry Topics of 2022/23

6.1 Six inquiry proposals have been put forward by 4 Overview and Scrutiny Committees as set out below and detailed in Appendices 2A – F attached:

Overview and Scrutiny Committee	Inquiry Proposal
Education and Children's Social Care	Child exploitation (Appendix 2A)
(1 Inquiry Proposal)	
Economy and Skills	Ensuring the skills agenda for Birmingham
(1 Inquiry Proposal)	meets the needs of current and future employers and job opportunities (Appendix 2B)
Health and Social Care	Health and Wellbeing Outcomes and the
(3 Inquiry Proposals)	Commonwealth Games Legacy (Appendix 2C)
	Children and Young People's Mental Health including the impact of the pandemic



	(Appendix 2D) Dementia: Why is dementia different for women? (Appendix 2E)
Housing and Neighbourhoods	Cleaner Streets (Appendix 2F)
(1 Inquiry Proposal)	

- 6.2 Members are asked to agree up to 4 Inquiries to be undertaken during 2022/23 and confirm the lead Overview and Scrutiny Committee for each Inquiry. When deciding on the Inquiry topics members are asked to consider the suggested criteria to be used selecting topics as set out in the Scrutiny Framework Note 8:
  - A high degree of public interest, political importance or sensitivity
  - Issue identified by members as key issue for public (through member surgeries and other contact with constituents);
  - Public interest issue covered in local media.

Implications for the City Council's wider governance role:

- New Government guidance or legislation;
- Cross-cutting matters of concern to the Council, given its defined role in promoting the economy, environment and social well-being;
- Key reports or new evidence provided by external organisations on an important issue (E.g. reports by health organisations or charities regarding an issue, or examining the local impact of /perspective upon a national report).

Service delivery and efficient management processes, where there is:

- Concern about service performance;
- A high level of user / general public dissatisfaction with service (e.g. through opinion surveys / complaints);
- A high priority afforded to the service by customers / users (e.g. through surveys / citizens panel);
- High level of budgetary commitment to the service / policy area;
- Pattern of budgetary overspends;
- Changes to operating models;
- Issues raised by external audit reports.



Policy Overview work – where the Cabinet Members are developing, or are seeking to develop, new policy. 2.3 However, the Overview and Scrutiny function should not be brought into disrepute by:

- Being used as an alternative to an existing Council complaints system;
- Being used to resolve individual issues; or
- Where individual members are personally over-involved.

# 7 Membership and Timescales for Establishing Inquiry Task and Finish Groups

- 7.1 Where an inquiry will be undertaken jointly by members of more than one Overview and Scrutiny Committee the membership of the inquiry Task and Finish Group will be agreed by the Chairs of the relevant Committees. This is in accordance with the Constitution which sets out in that Overview and Scrutiny Committee may:
  - "Establish sub-committees to undertake aspects of that committee's remit, or Task and Finish Committees to carry out specific time limited enquiries as agreed with the eight Overview and Scrutiny Committee Chairs and subject to available resources." (Part B Paragraph 11.3ii)
- 7.2 Once the Inquires topics have been agreed, where there are time constraints on the work e.g. to inform the development of a policy or strategy, the scoping and evidence gathering may start during July and August to ensure that the inquiry is completed in a timely manner.

#### 8 Allocation of Work to Overview and Scrutiny Committees

- 8.1 The following issues have been identified as potential areas of duplication and proposals are outlined to allocate issues to relevant Committees to avoid unnecessary duplication.
- 8.2 Budget Scrutiny This is set out within the terms of reference for the Resources Overview and Scrutiny Committee which will have the responsibility to carry out scrutiny of the budget proposals for 2023/24 during the consultation process. If other Overview and Scrutiny Committees want to consider specific budget proposals within their remit this will be considered at a meeting before the Resources Committee meeting in January.
- 8.3 Any scrutiny of the City of Nature policy or implementation will be carried out by the Sustainability and Transport Overview and Scrutiny Committee.
- 8.4 Children and Young People's Mental Health: The terms of reference of the Education and Children's Social Care Overview and Scrutiny Committee includes children and young people's health and wellbeing. Therefore, when the Health and Social Care Overview and



Scrutiny Committee undertakes scrutiny of children's social care (under the overview and scrutiny role set out in the National Health Service Act 2006 as amended by the Health and Social Care Act 2012) members of the Education and Children's Social Care Committee will be invited to attend.

- 8.5 Commonwealth Games Legacy: If the inquiry proposed by the Health and Social Care Committee on the health and wellbeing benefits of the Commonwealth Games legacy is agreed this will be taken into account by the Commonwealth Games, Culture and Physical Activity Overview and Scrutiny Committee to avoid duplication.
- 8.6 Commonwealth Games Legacy: Other issues relating to the Commonwealth Games Legacy will be part of the Commonwealth Games, Culture and Physical Activity Co-ordinating Overview and Scrutiny Committee. Where issues relating to the economic, employment and skills legacy Members of the Economy and Skills Overview and Scrutiny Committee will be invited to attend.
- 8.7 Monitoring implementation of the recommendations of the Scrutiny inquiry of Council-owned Assets: This inquiry was carried out by the Economy and Skills Overview and Scrutiny Committee, however this area of work now falls within the remit of the Resources Overview and Scrutiny Committee. The Co-ordinating Overview and Scrutiny Committee is asked to decide which committee will monitor the implementation of the recommendation of this inquiry.

#### 9 Other Meetings

9.1 There are no other meetings scheduled at this time.

# Call in Meetings: None scheduled Petitions None scheduled Councillor Call for Action requests

None scheduled

It is suggested that the Committee approves Friday at 10.00am as a suitable day and time each week for any additional meetings required to consider 'requests for call in' which may be lodged in respect of Executive decisions



#### 10 Forward Plan for Cabinet Decisions

- 10.1 Since the implementation of the Local Government Act and the introduction of the Forward Plan, scrutiny members have found the Plan to be a useful tool in identifying potential agenda items.
- 10.2 The Committee may wish to consider whether issues currently listed on the Forward Plan require further investigation or monitoring via scrutiny. This can be viewed in full via Forward Plans (cmis.uk.com).

#### 11 Legal Implications

11.1 There are no immediate legal implications arising from this report.

### 12 Financial Implications

12.1 There are no financial implications arising from the recommendations set out in this report.

#### 13 Public Sector Equality Duty

- 13.1 The Council has a Public Sector Equality Duty under the Equality Act (2010) to have due regard to the need to:
  - eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under the Act;
  - advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it;
  - foster good relations between persons who share a relevant protected characteristic and persons who do not share it.
- 13.2 The Committee should ensure that it addresses these duties by considering them during work programme development, the scoping of work, evidence gathering and making recommendations. This should include considering: How policy issues impact on different groups within the community, particularly those that share a relevant protected characteristic; Whether the impact on particular groups is fair and proportionate; Whether there is equality of access to services and fair representation of all groups within Birmingham; Whether any positive opportunities to advance equality of opportunity and/or good relations between people are being realised.
- 13.3 The Committee should ensure that equalities comments, and any recommendations, are based on evidence. This should include demographic and service level data and evidence of residents/service-users views gathered through consultation.



## 14 Use of Appendices

- 14.1 Appendix 1 Co-ordinating Overview and Scrutiny Committee Work Programme for 2022/2023
- 14.2 Appendices 2A, 2B, 2C, 2D, 2E, 2F Inquiry Proposals for 2022/23



#### **APPENDIX 1**

#### CO-ORDINATING OVERVIEW AND SCRUTINY COMMITTEE 2022-23 WORK PROGRAMME

Item/ Topic	Type of Scrutiny	Aims and Objectives	Lead Officer	Witnesses	Visits	Additional Information (Including joint working / links with other O&S Committees)
Final Deadline: Publication: 30 Meeting Date: 8	June 2022					
Scrutiny Business Report for City Council	Discussion	To provide an overview of the priorities identified by the O&S Committees for 2022/23	Christian Scade	N/A	None	Scrutiny Business Report to City Council on 12 July
Scrutiny Work Programme	Decision	To review the draft work programme and agree the items to be considered at future meetings and to consider inquiries proposed by the Overview and Scrutiny Committees and agree up to 4 Inquiries to be undertaken during 2022/23	Christian Scade	N/A	None Identified	
	ıgust 2022 September 2022 9 September 2022	2				
Everyone's Battle,	Update report	To receive a report on the Everyone's Battle,	Richard Brookes	Cllr. Cotton	N/A	

Everyone's		Everyone's Business				
Business Action		Action Plan considered				
Plan		at Cabinet in July 2022				
Cabinet Member for Social Justice, Community	Cabinet Member Priorities	Cabinet member to set out priorities for the administration and key deliverables for				
Safety and Equalities.		2022/23 and issues for further scrutiny:				
		Social Cohesion and Inclusion Tackling Inequality				
		Equalities within the Community				
		Third Sector Partnership and				
		Engagement External Challenge				
Customer Services	Update Report	Building on the previous scrutiny work on complaints, to scrutinise how this has informed the Council's approach to Customer Services: Embedding change in the how the Council delivers services to customer and	Wendy Griffiths	N/A	None Identified	
		residents.  Engaging with				
		residents and				

			(			
		businesses, listening and supporting customer service improvements.				
Cost of Living Crisis		To consider the impact of the cost of living crisis and on residents and the Council.		ТВС	TBC	
Deadline: 4 Oct Publication: 6 ( Meeting Date: :						
Exempt Accommodation	Monitoring implementation of recommendations and service / policy development	Assessment of impact at the neighbourhood level of the Exempt Accommodation Pilot and implementation of recommendations from the Scrutiny Inquiry.		TBC	TBC	
Trailblazer Devolution / Levelling Up	Update Report	To consider the implications of the Trailblazer devolution deal for Birmingham.		Deputy Leader		
Deputy Leader	Cabinet Member Priorities	Cabinet member to set out priorities for the administration and key deliverables for 2022/23 and issues for further scrutiny within the remit of the Committee:  Business Change				

	4000		
T T	F65 1 1 1 1		
	Efficiency and		
	improvement for the		
	Council – including governance and		
	performance of third-		
	parties		
	Risk Management		
	Customer Services		
	Emergency Planning		
	Strategic Partnerships		
	Council's lead on		
	Levelling-Up,		
	Devolution and WMCA		
Publication: 10 November 202 Meeting date: 18 November 2			
Final Deadline: 30 November			
Publication: 1 December 2022			
Meeting Date: 9 December 20			
Final Deadline: 18 January 20	23		
Publication: 19 January 2023			
Meeting Date: 27 January 202	23		
Final Deadline:8 February 202	23		
Publication: 9 February 2023			
Meeting Date: 17 February 20	23		

Final Deadline: Publication: 9 I Meeting Date:				
_				
Final Deadline: Publication: 6 A Meeting Date:	April 2023			

#### To be scheduled:

Leader's priorities

Leader to set out priorities for the administration and key deliverables for 2022/23 and identify issues for further scrutiny within the remit of the Committee:

- Structure and Governance of the Council
- Communications
- Council Wide Efficiency and Improvement
- Policy and Partnerships
- West Midlands Combined Authority

Cabinet Member Priorities

Cllr Jayne Francis, Cabinet Member for Digital, Culture, Heritage & Tourism

Cabinet member to set out priorities for the administration and key deliverables for 2022/23 and identify issues for further scrutiny

- Open data
- Information Governance
- Digital Inclusion



Corporate Communications Plan, including how the Council communicates with residents who do not have access to digital platforms.

Grand Challenge Indicators: To review the proposed indicators that will be used to assess the progress against the 5 Grand Challenges.

City Observatory data relevant to Co-ordinating OSC remit

To consider the data available from the City Observatory that is relevant to the terms of reference for the Co-ordinating OSC

Council Procedures and Arrangements

Overview and Scrutiny Arrangements

Planning enforcement – including lessons learnt from complaints



# Appendix 2A

Proposed by Overview and Scrutiny Committee	Education and Children's Social Care Overview and Scrutiny Committee		
Title of Inquiry	Child Exploitation and County Lines		
Aims and Objectives	To understand how the Council, Children's Trust, Police, schools and Violence Reduction Partnership work together to address child criminal exploitation, County Lines and knife crime.  Are services based on best practice?  Possible focus to be discussed when scoping Inquiry:  • How does the voice of children and young people inform policy and services?  • Consider focussing on prevention or protection / intervention  • How is the Council working with schools to develop alternative to exclusions to reduce the risk of exploitation for children and young people?		
Why is this Inquiry being proposed and desired Outcome?	Information presented to the Education and Children's Social Care Scrutiny Committee in March 2022 showed that there were more children in Birmingham at risk of criminal exploitation than sexual exploitation. CMIS > Meetings  Ofsted, the Care Quality Commission (CQC) and HM Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) have today announced the focus for the programme of Joint Targeted Area Inspections. One of the themes that the JTAI will focus on is multiagency response to the criminal exploitation of children.		
Other Relevant Information e.g. Links to other Overview & Scrutiny Committees	The scope and governance relating to this inquiry will be agreed with partners.  This Inquiry could link with the Birmingham Safeguarding Children's Partnership Annual Report to the Committee.		



Members of the Housing and Neighbourhood Overview and Scrutiny Committee may be interested in taking part in this inquiry as this Committee has the statutory function to scrutinse the work of the Community Safety Partnership.

There was a Scrutiny Inquiry into Child Sexual Exploitation completed in 2014. This work may help inform this Inquiry.

Further information that can inform the Inquiry include:

The LGS Tackling Child Exploitation Resource Pack: Tackling child exploitation: resources pack | Local Government Association

Tackling Child Exploitation (TCE) Support Programme Key Lines of Inquiry:

the Home Office Child Exploitation Disruption: Child exploitation disruption toolkit - GOV.UK (www.gov.uk)



# Appendix 2B

Proposed by Overview and Scrutiny Committee	Economy and Skills Overview and Scrutiny Committee
Title of Inquiry / In-depth Scrutiny	Ensuring the skills agenda for Birmingham meets the needs of current and future employers and job opportunities
Aims and Objectives	To understand the adult skills agenda for Birmingham and how training is funded, commissioned and provided and identify risks /issues.
	To understand the current and future job opportunities and needs for employers and to attract employers to the area and that residents in Birmingham benefit from these jobs.
	When scoping the review there could be a focus on specific sectors e.g. construction which would link with the aim to retrofit social housing and training a diverse workforce.
	Grand Challenges addressed: Unemployment, skills and the economy
	Corporate Plan Priorities: A city that is Prosperous and Inclusive
Why is this Inquiry being proposed and desired Outcome?	Information from the City Observatory shared at the informal meeting in June showed in December 2021 Birmingham performed poorly when compared with the employment rate of other authorities.
	Developing a skilled work force that is able to take up local job opportunities and attract new business is key to local economy and improving the income and living standards for residents.
Other Relevant Information e.g. Links to other Overview & Scrutiny Committees	This is a complex area of work involving local and regional partners including the WMCA.
	The scope of this work will need to be agreed with partners.



# Appendix 2C

Proposed by Overview and Scrutiny Committee	Health and Social Care Scrutiny Committee
Title of Inquiry / In-depth Scrutiny	Promoting Health and Wellbeing – A Commonwealth Games Legacy
Aims and Objectives	What information is available about the health and wellbeing outcomes from the Commonwealth Games Legacy?
	How have / can the legacy support people who have the poorest health outcomes be to benefit from the Commonwealth Games legacy to improve their health and wellbeing.
	Members want to engage with individuals and communities to understand what works for them. This could focus on the health inequalities e.g geography, deprivation / poverty, ethnicity, disability and age.
	Are services based on best practice?
	Grand Challenges addressed: Health and well being
	Corporate Plan Priority: A city that is healthy
Why is this Inquiry being proposed and desired Outcome?	Birmingham residents experience a high levels of health issues including long term and chronic conditions e.g. diabetes that impact on their health and wellbeing and there are significant health inequalities across the city.
	The Commonwealth Games legacy document "Delivering a Bold Legacy for Birmingham" sets out an action plan for long, medium and short term actions:
	Healthy – action plan   A healthy city   Birmingham City Council (bebirmingham.co.uk)
	Legacy plan (print version)   Birmingham City Council (bebirmingham.co.uk)
	The Scrutiny Inquiry can consider the impact these actions will have on outcomes for residents in terms of improved health and wellbeing outcomes for



	communities and residents who experience the greatest health inequalities.
Other Relevant Information e.g. Links to other Overview & Scrutiny Committees	It is proposed this Inquiry will be a joint piece of work with the Commonwealth Games, Culture and Physical Activity OSC. The terms of reference for the Commonwealth Games, Culture and Physical Activity Overview and Scrutiny Committee are:  To fulfil the functions of an Overview and Scrutiny Committee as they relate to any policies, services and activities concerning Commonwealth Games; arts and culture; libraries and museums; sport; events.  The Commonwealth Games, Culture and Physical Activity OSC was informed that the Council will be developing a Physical Activity Strategy.



# Appendix 2D

Proposed by Overview and Scrutiny Committee	Health and Social Care Scrutiny Committee
Title of Inquiry / In depth Scrutiny	Children and Young People's Mental Health
Aims and Objectives	To understand the need / demand for children's and young people's mental health services and the impact & outcomes of the current offer to children and young people with the aim to highlight areas of need such as dual diagnosis and the impact on the pathways to mental health support.
	Possible focus to be discussed when scoping Inquiry: To ensure that appropriate timely support is available to children and young people with mental health issues and that services are fully inclusive through the 0-25 age range, have open & accessible gateways through education, health and self-referral and finally, are informed by the voice of children and young people with lived experience.
	Are services reflective of the needs of CYP's mental health issues? Are services based on best practice?
	Grand Challenges addressed: Health and well being Opportunities for children and young people
	Corporate Plan Priorities: A city that is Healthy and Inclusive
Why is this Inquiry being proposed and desired Outcome?	NHS figures state that 2 in 5 children with a mental health disorder are accessing specialist mental health services (39.6%). However, these figures are based on data from 2004 on how many children have a mental health problem, rather than the updated 2021 figures. Since 2004, the rate of children with a mental health problem has jumped from 1 in 10 to 1 in 9 in 2017 and to 1 in 6 in 2021.  Using these new rates, only around a third of children (32%) with a probable mental health disorder are able to access treatment.
	From: Briefing on Children's Mental Health Services – 2020/2021   Children's Commissioner for England (childrenscommissioner.gov.uk)



# Other Relevant Information e.g. Links to other Overview & Scrutiny Committees

It is proposed that this review would be undertaken jointly with members of the Education and Children's Social Care OSC.

The terms of reference for the Education and Children's Social Care Overview and Scrutiny Committee includes "children and young people's health and wellbeing and other child social care and safeguarding functions of the council."

The Health and Social Care Overview and Scrutiny Committee discharges the relevant overview and scrutiny role set out in the National Health Service Act 2006 as amended by the Health and Social Care Act 2012.



## Appendix 2E

Proposed by Overview and	Health and Social Care Overview and Scrutiny
Scrutiny Committee	Committee
Title of Inquiry / In depth Scrutiny	Why is Dementia Different for Women?
Aims and Objectives	To identify areas for development / improvement of support in relation to the differential impact of dementia on men and women.
Why is this Inquiry being proposed and desired Outcome?	The Office of National Statistics reported that 31,850 deaths of women in the UK in 2013 could be directly attributed to dementia, while even more may have been hastened by the condition. That amounts to 12.2% of all causes of death for women, more than heart disease, stroke or the most common forms of cancer. (From Alzheimer's Research UK: Women and Dementia a Marginalised Majority)  Are services based on best practice?  Grand Challenges addressed: Health and well being  Links to Corporate Plan Priorities: A city that is health and inclusive
Other Relevant Information e.g. Links to other Overview & Scrutiny Committees	The Health and Social Care Scrutiny Committee published a report on Dementia Services in 2014.



# Appendix 2F

Proposed by Overview and	Housing and Neighbourhoods Overview and Scrutiny
Scrutiny Committee	Committee
Title of Inquiry	Cleaner Streets
Aims and Objectives	Understand how Birmingham City Council currently provides clean streets for its citizens and the impact of these services. This will include supporting strategies, related policies and service delivery, and it will specifically focus on litter, graffiti and the cleanliness of the street.  Explore how better performing local authority areas deliver their clean streets' programmes. This will consider localisation and the role of communities as well as direct service delivery.  Grand Challenges addressed: Community Resilience, Cohesion and Living Standards
	Corporate Plan Priorities: A city that is Prosperous and Safe
Why is this Inquiry being proposed and desired Outcome?	Outcome: Service improvements leading to cleaner streets for citizens and businesses
	Cleaner streets are consistently identified as a top priority for Birmingham City Council by our citizens, and across all parts of the city. This is supported by the volume of complaints to both the organisation and elected members which relate to this issue. Comparing performance of Birmingham to other areas also clearly identifies areas of improvement.
Other Relevant Information e.g. Links to other Overview & Scrutiny Committees	There is an intention to work alongside leading third sector organisations such as Keep Britain Tidy.
<b>,</b>	We aim to identify best practice from Local Authorities using available performance data and also the Cooperative Councils' Network.