

Members are reminded that they must declare all relevant pecuniary and non-pecuniary interests relating to any items of business to be discussed at this meeting

BIRMINGHAM CITY COUNCIL

EDGBASTON DISTRICT COMMITTEE

MONDAY, 20 JULY 2015 AT 10:00 HOURS
IN COMMITTEE ROOMS 3 & 4, COUNCIL HOUSE, VICTORIA
SQUARE, BIRMINGHAM, B1 1BB

A G E N D A

1 ELECTION OF THE EXECUTIVE MEMBER AND A DEPUTY EXECUTIVE MEMBER FOR EDGBASTON DISTRICT

To elect the Executive Member and a Deputy Executive Member for the current Municipal Year.

2 NOTICE OF RECORDING

The Chairman to advise the meeting to note that this meeting will be webcast for live and subsequent broadcast via the Council's Internet site (www.birminghamnewsroom.com) and that members of the press/public may record and take photographs. The whole of the meeting will be filmed except where there are confidential or exempt items.

3 MEMBERSHIP OF COMMITTEE

To note the membership of the Committee as follows:-

Councillors: - Vivienne Barton, Bruce Lines and John Lines (Bartley Green Ward).

Councillors: - Deirdre Alden, Matt Bennett and Fergus Robinson (Edgbaston Ward).

Councillors: - John Alden, James McKay and Elaine Williams (Harborne Ward).

Councillors: - Caroline Badley, John Clancy and Matthew Gregson (Quinton Ward).

4 LEAD OFFICER ARRANGEMENTS

Lead Officer: - Keith Dugmore, District Interim Lead (Edgbaston District)

Support Officers:-

District Contact Lawyer: - Stuart Evans

Lead Finance Officer: - Fazal Khan

Area Democratic Services Officer: - Errol Wilson

5 **APOLOGIES**

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6 **MINUTES**

To confirm and sign the Minutes of the meeting held on 9 March 2015

7 **DECLARATIONS OF INTERESTS**

Members are reminded that they must declare all relevant pecuniary interests and non-pecuniary interests relating to any items of business to be discussed at this meeting. If a pecuniary interest is declared a Member must not speak or take part in that agenda item. Any declarations will be recorded in the minutes of the meeting.

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8 **CODE OF CONDUCT FOR DISTRICT COMMITTEES**

To note the Code of Conduct at District Committee meetings.

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9 **DISTRICT COMMITTEES FUNCTIONS AND GUIDELINES**

To note the executive powers, rules of governance and functions for District and Ward Committees/Forums (Article 10 of the Constitution)

10 **DISTRICT COMMITTEE APPOINTMENTS**

(a) **West Midlands Police and West Midlands Fire Service Co-opted Members**

In accordance with the revised protocol for District Committees approved by Cabinet on 30 July 2012, District Committees may co-opt up to 5 partner representatives.

(b) **Corporate Parenting Champion**

To appoint 1 Member as Champion for looked after children in the Edgbaston District to help co-ordinate visits to children's establishments, feedback any issues and support fellow Members in the Corporate Parenting role. (Last year Councillor Caroline Badley).

(c) **Edgbaston District Champions**

The following Members agreed to serve as District Champions - Last year: -

Councillor Deirdre Alden - Environmental and Green Issues

Councillor John Alden - Health and Wellbeing Partnership

Councillor Bruce Lines - Children and Young People's Issues

Councillor James Hutchings - Transportation and Parking Issues

Councillor Vivienne Barton – Crime and Community Safety

(d) A Cultural Heritage Champion

To appoint 1 Member to be involved in developing a wider cultural strategy as the Cultural and Heritage Champion for Edgbaston. (Last year Councillor John Lines).

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11 BARTLEY GREEN PUBLIC SPACE PROTECTION ORDER

To receive a PowerPoint presentation on the item.

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12 EDGBASTON DISTRICT - INCOME AND EXPENDITURE FOR THE YEAR ENDING 31 MARCH 2015

Report of the Service Directors, District Services Housing Transformation, Sports Events and Parks, and the Director of Finance

69 - 138

13 HOUSING TRANSFORMATION BOARD PERFORMANCE REPORT QUARTER 4 2014-15

Report of the Service Director, Housing Transformation.

14 FUTURE WORKING ARRANGEMENTS/DISTRICT WORK PROGRAMME

To receive a presentation on the future working arrangements for District Committees.

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15 BEECH LANE NEIGHBOURHOOD FORUM GRANT APPROVAL

The purpose of this report is to receive the annual reports of the Beech Lane Neighbourhood Forum and to authorise the award of the annual grant of £500 towards the forum administrative costs.

16 OTHER URGENT BUSINESS

To consider any items of business by reason of special circumstances (to be specified) that in the opinion of the Chairman are matters of urgency.

17 **DATE OF NEXT EDGBASTON DISTRICT COMMITTEE**

The next meeting of the Edgbaston District Committee will be held on Monday 21 September 2015, at 1000 hours in Committee Rooms 3 and 4, the Council House, Victoria Square, Birmingham B1 1BB.

18 **AUTHORITY TO CHAIRMAN AND OFFICERS**

Chairman to move:-

'In an urgent situation between meetings, the Chair jointly with the relevant Chief Officer has authority to act on behalf of the Committee'.

P R I V A T E A G E N D A

BIRMINGHAM CITY COUNCIL

EDGBASTON DISTRICT COMMITTEE 9 MARCH 2015

**MINUTES OF A MEETING OF THE
EDGBASTON DISTRICT COMMITTEE HELD ON
MONDAY 9 MARCH 2015 AT 1000 HOURS IN
COMMITTEE ROOMS 3 & 4, COUNCIL HOUSE,
BIRMINGHAM**

PRESENT: - Councillor Bruce Lines in the Chair;

Councillors Deirdre Alden, John Alden, Caroline Badley, Vivienne Barton, John Clancy, John Lines, James McKay Matthew Gregson, James Hutchings and Fergus Robinson.

ALSO PRESENT: -

Joel Chambers - Public Health Intern, People Directorate
Keith Dugmore – Edgbaston District Interim Lead Officer
Fazal Khan – Finance Manager
Charlene Mulhern - Information Manager, People Directorate
Natalie Potter - Acting Senior Service Manager, Landlord Services, South Quadrant
Varun Shingari – Edgbaston District Contact Lawyer
Errol Wilson – Committee Services

(There were 5 members of the public present)

NOTICE OF RECORDING

221 The District Committee were advised that the meeting would be webcast for live or subsequent broadcast via the Council's Internet site and members of the press/public may record and take photographs except where there were confidential or exempt items.

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APOLOGIES

An apology for absence was submitted on behalf of Councillor Elaine Williams. Apologies for lateness were submitted on behalf of Councillors Deirdre Alden and Vivienne Barton.

An apology for absence was also received from Steve Hollingworth, Edgbaston District Champion.

MINUTES

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RESOLVED: -

That the Minutes of the meeting held on 12 January 2015, having been previously circulated, were confirmed and signed by the Chairman.

**EDGBASTON REVENUE BUDGET MONITORING 2014/2015 – 2014/2015 –
(MONTH 10 APRIL 2014 TO JANUARY 2015)**

The following joint report of the Service Directors (Districts and Housing) and the Director of Finance was submitted:-

(See document No. 1)

Fazal Khan, Finance Manager, District Finance, introduced the report, and advised that the report was a provisional Edgbaston District one. He added that the information contained in the report was prepared and sent to the Committee before the final numbers were considered by Cabinet and that the numbers within the report were consistent to that which would be presented to the Cabinet on the 16 March 2015. He drew the Committee's attention to the information in the report and the appendices that were attached to the report and advised that Appendix 1 relates to the financial performance statement; Appendix 2 identifies the Community Chest financial performance; Appendix 3 relates to the savings programme and Appendix 4 gives a summary of the capital projects. He added that the report was for noting.

Mr Khan highlighted that paragraph 5.17 details the strategy the City Council was proposing to adopt to meet the historic legacy issues i.e. historic overspends in terms of balances and reserves and the in-year overspends of all 10 districts. He added that the proposal before Cabinet on the 16 March 2015 would be that the Corporate Resources of £6.46m would be made available to resolve those issues.

The Chairman made reference to stated that in relation to page 6 of the report it has not got his signature and that it will not have his signature. He stated that Edgbaston District have always had a balanced budget with the exception of one year which was as a result of Sports and Leisure and other facilities which was uncontrollable on the District part. He further stated that over the years a number of districts had received a substantial funding to balance or goes towards balancing their budget.

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He highlighted that Edgbaston District had never received anything. He added that the District had delivered services and continues to deliver services across the District and had gone over and above, by maintaining the Health and Well-Being Hub without any support from the Centre. The Edgbaston District was now in a position where they had £130k carried forward, which had been allocated to a number of important projects in each Ward of the district. Yet, the District was being told that £83k of this amount would be taken away again to balance the books of the other eight districts, as there was only one other district in a similar position to Edgbaston District. The Chairman remarked that this was a bitter pill to swallow.

Councillor Badley stated that she was never happy with rewarding budgets that were not balanced. She commented that £83k was being clawed back when the District was trying to maintain services across the four Wards was a lot of money. She enquired what could be done concerning the issue.

The Chairman stated that if all Members on the Committee were supportive that the money was committed, the projects should go ahead. He added that he could make representation to the Cabinet and the Leader of the City Council, Councillor Sir Albert Bore and the Deputy Leader, Councillor Ian Ward.

Councillor J Lines stated that if the District had committed the money to worthwhile causes within the district, then the Chairman had their support. He added that he would like the names of the districts which had consistently failed to balance their budget on a year-on-year basis. He remarked that a number of these districts were probably the ones that had the highest financial support within the City. He questioned whether this information was made available and suggested that they could be named and shamed. The Chairman advised that Hodge Hill District was in a similar position to Edgbaston District as it had the smallest budget.

Councillor Hutchings referred to the £6.46m that would be written off for the overspending districts and enquired whether the information was correct. Mr Khan advised that the information was correct and that this was also stated in the Cabinet report. Councillor Hutchings commented that the last time about £12m was written off in relation to the overspending Districts. He enquired whether Mr Khan could confirm that figure. Mr Khan stated that it was a significant figure which was around £12m should his memory serves him right. He added that this was across all ten districts, but that Edgbaston District did not receive any significant support. Councillor Hutchings commented that Councillor Badley's comment was correct and that in principle it was wrong to subsidise overspending districts time after time and not supporting districts that control their budgets. He added that with regards the £83k, he would like to see somewhere this money could be utilised in projects that the district had planned.

Councillor McKay made reference to the £1.7m project overspend for Sutton Coldfield in the Cabinet report. He added that if the Chairman was looking to the Committee for another way of supporting this before it goes to Cabinet, then, the Chairman had the support if they could explore a different way. Councillor Hutchings stated that Sutton Coldfield's problem was as a result of the Widney Leisure Centre.

The Chairman stated that the only people who would be suffering from the decision was the people of Edgbaston District

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Councillor Clancy stated that there was cross party support from the Committee and that the Chairman had his support and that they would continue to make representations themselves. Mr Khan stated that the £133k he had referred to in presenting the report was, used to meet the Edgbaston District prior year reserves, not before but after i.e. the £133k that was left had already had the £83k taken from it.

Councillor J Lines stated that it could only be assumed on fairness and responsibility. He added that in terms of responsibility they had taken this on board and had shown that the District could be trusted with public funds. He questioned whether the District would be responsible or whether that responsibility had been taken of the district when the report goes to Cabinet. He further questioned whether the decisions that the District Committee had just made could be reversed by the Leader/Deputy Leader of the City Council. Mr Khan stated that his understanding was that the numbers he had shared with the Committee were the ones that were in the Cabinet report. He added that it was the Cabinet and Deputy Leader, Councillor Ian Ward who had led proposal to provide corporate resources for the £6.46m to be allocated to the districts. He stated that this was a strategy that was adopted by the Executive to try and resolve the districts' current financial pressures.

Councillor J Alden made reference to Appendix 4 of the report and stated that there were two references to Grove Park. He added that this was a Trust Park to which he and Councillor Gregson had declared their non-pecuniary interest.

The Chairman thanked everyone concerned for achieving a balanced budget over the years.

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RESOLVED:-

- (i) That the latest provisional revenue budget position at the end of January 2015 (Month 10) and year-end projected break-even position as detailed in report Appendix 1 be noted;
- (ii) that the latest provisional Community Chest allocations and the current provisional financial position as detailed in report Appendix 2 be noted;
- (iii) that the provisional position with regard to the Savings Programme for 2014/15 as detailed in report Appendix 3 be noted; and
- (iv) That the position with regard to the capital projects for 2014/15 as detailed in report Appendix 4 be noted.

PERFORMANCE REPORT FOR DISTRICT COMMITTEES – QUARTER 3

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Natalie Potter, Acting Senior Service Manager, Landlord Services, South Quadrant, Place introduced the report. She drew the Committee's attention to the information in the Performance Narrative

(See document No. 2)

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In the course of the discussions that ensued, the following were amongst the issues raised and the comments made in response to questions: -

- a. Ms Potter noted Councillor Gregson's concern with regard to the responses Members had received in relation to anti-social behaviour cases i.e. 'clash of lifestyles between the victim and the anti-social behaviour perpetrator' and how this was looked. Ms Potter advised that this would be done.
- b. Ms Potter further noted Councillor J Alden's enquiry with regards to the information concerning the rent collected and the amount of rent arrears outstanding on pages 10 and 11 of the report and advised that she would take this back to the Team and for a response to be submitted to a future Committee meeting. Councillor J Lines commented that there would not be another District Committee meeting and that there was a need for this to be considered in another way so that Members could glean
- c. Concern with regard to the term 'clash of lifestyles' was also raised by Councillor J Lines and the fact that every tenant had signed an agreement with the City Council and that within that agreement, tenants were required to adhere to the terms and conditions of their tenancies. He further stated that if they were breaking that these rules, action should be taken. He added that there was nowhere in the tenancy agreement that 'clash of lifestyles' was stated. He requested that some information be given in terms of the ways that the Housing service would improve the problems they were having concerning anti-social behaviour.
- d. Ms Potter gave a brief information as to her background advised that anti-social behaviour was her background and advised that anti-social behaviour was something she was passionate about, something that she had commitment to and was something that she did understand in terms of some of the frustration of some of the local officers with regard to some of the legislation that were available to be able to take the action that was needed. She would get involved with any hands-on individual cases in ensuring they were reviewing the cases accurately. It was hoped that the new powers being introduced, they would have a better way in which to tackle the issues as well as areas where there were cross tenure conflict between private and Council tenants. She added that the Committee had her commitment that she will be addressing these issues and that where they could they will take action.
- e. Evidence was where they struggle to take things further in terms of 'clash of lifestyles' due to what they needed to present at court, but there were amicable solutions that they needed to achieve that could be done through close consultation with all parties involved.
- f. Councillor Clancy made reference to the comments that were made at the previous District Committee meeting concerning anti-social behaviour. He added that these comments were made on a regular basis over the past two years, but that he had not seen any real development. He stated that it had been said at the last District Committee meeting that they did not want officers to attend the District Committee to speak of 100% successes etc., and that one of the problem with the phrase 'successful completion', but what constitutes a successful completion.

- g. What might seem to be a successful completion was closed down, but as councillor and individual citizens, the thing was still on-going and was causing issues. It might be closed down in the case file, but was still on-going in the community. He remarked that he would rather the situation had been resolved, rather than the 'successful conclusion' as he was unsure what constitutes a successful conclusion.
- h. Councillor Clancy stated that he concurred with what had been stated earlier with regard to 'clash of lifestyles' and that no progress had been made concerning the issue. He added that it appeared to be that a professional judgment had been made 'out in the field' that this was a 'clash of lifestyles', but that he did not think that officers were engaging enough with what ordinary people nor councillors regard to be a 'clash of lifestyles'. This was a situation where it was appropriate for Elected Members to say that this did not make sense. He further stated that the way in which these situations were being resolved, and closed down, was perceived where appropriate actions were not being taken.
- i. What was important was for Elected Members to be kept informed concerning anti-social behaviour in their Wards and that this did not mean that officers should give them the figures at District Committee meetings. What was meant was that it was proactive – keeping Elected Members informed, but this had not happened. There was something fundamentally wrong in the way anti-social behaviour was being dealt with as perceived by citizens and Elected Members.
- j. In terms of satisfactory cleaning, it was not being reported where the excellent cleaning was. It was uncertain what satisfactory cleaning was and that another standard was required.
- k. Ms Potter advised that in relation to successful closures' and the breakdown of what this was, these standards were set through House Mark. These include various codes or various ways in which a case could be closed down. This was always done in consultation with residents. Once the residents were contacted they had various things such as early intervention, successful estate management and unsuccessful ones which were management moves, management decision to close. A perpetrator move was an unsuccessful closure. There were stringent breakdowns of cases. If this was not filled out, then the satisfactory closure would be something that was different to 100%. All of these should be done in consultation with the resident.
- l. On occasions, it had to be a management decision that a case was closed, but again, these should be coming back as unsuccessful. If there were particular cases where it was felt that staff had not dealt with them properly, she was happy to meet with Members to look at these cases. In terms of the one-on-one disputes, these were at times difficult to address as these were based on evidence and what issues the officers currently had. Officers were exploring all the options before concluding that these cases should be closed i.e. have they contacted neighbours; did they send surveys around the roads etc. All these types of actions should be happening. Depending on what evidence was received a decision would then be made.

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- m. In relation to the satisfactory blocks, this was an offer that was presented to the other District Committees. If required the Committee could be sent a breakdown of the audit so that the Committee could have an understanding of how these Blocks were marked.
- n. Councillor D Alden commented that sometimes the City Council goes overboard with consultation and then another time things happen, but the Members were not consulted. She made reference to a recent visit being undertaken by Council officers to the Priory Estate in Edgbaston Ward, and that she was surprised to see that on all the Blocks where there were four, they were all fitted with entry phones, but that the local Councillors knew nothing about this. She further stated that following a recent meeting with Ms Potter, she had received an email from a resident from the Priory Estate giving her the details of when the entry phones would be installed to the properties. She added that this information was not mentioned at the meeting with Ms Potter, nor was this information mentioned to the Housing Liaison Board.
- o. Councillor D Alden made reference to a resident who had advised her that she looked in on her 94 year-old lady who was living in one of the flats. A concern was that when the entry phone was installed, she would not be able to call on the elderly lady, and that should the elderly lady have a fall, she would not be able to let her into the property as a result of the entry phones being installed to the properties. She questioned whether there had been any consultation with residents prior to the entry phones being installed. She further questioned why the local Councillors were not informed.
- p. Ms Potter advised that she was not aware of the work being undertaken. She undertook to visit the site and to then report back to Councillor D Alden concerning the issue. She added that prior to any work being undertaken residents should have been consulted. If they were not being consulted, she would investigate the reason for this and give a response to Members. Ms Potter stated that she would make the Members aware of any information that concerns their Ward. She advised that the lack of information could have resulted in the handover period, when she took over her current role.
- q. Councillor D Alden enquired whether this would be routine and whether this was happening to the other estates such as Roman Way which was a Tenant Management Organisation (TMO) and whether the residents were required to pay for the entry phones. Ms Potter advised that there was an upgrade programme in place to upgrade some of the intercom systems across the Wards following a review of the concierge programme.
- r. Councillor J Lines advised that the information would be made available in the next agenda item. He congratulated the officers for their work in the constituency with regard to community involvement. He stated that this was second to none and that whenever there was anything happening within the District, the Housing officers were always ready and willing to get involved for such things as dumped refuse etc.
- s. Ms Potter undertook to pass on the congratulation and thank you from the Committee to her colleagues. She advised that in relation to the anti-social behaviour legislation that will soon come into effect, there were such things as

Community Public Notices that would be introduced, which was on a cross tenure basis, there were various to the injunctions that were currently in place.

- t. With regard to the Community Public Notices (CPN), these were cross tenure orders and were for a persistent behaviour, which meant that Housing could do such things like issuing a Fixed Penalty if they needed to as well as issue court proceedings against individuals. This could also be used in relation to gardening issues and the dumping of refuse. There were variations in relation to anti-social behaviour orders. Ms Potter advised that the powers were quite lengthy with regard to the new legislations. She undertook to do a full brief with Members concerning the changes.
- u. Councillor Clancy raised the issue of the 'orphan lamps' and that Mr Guy Chaundy, former Senior Service Manager had stated at the previous District Committee meeting that he had hoped that the issue had been dealt with or should have been dealt with i.e. the Simmons Drive orphan lamp. Councillor Clancy stated that this orphan lamp remained exactly as it was three years ago. Ms Potter undertook to have the issue resolved. Councillor D Alden advised that Housing had resolved the one in Edgbaston Ward that was mentioned at the previous meeting having admitted that it was their responsibility.
- v. The Chairman commented that it appeared that there 'was light at the end of the tunnel'. He stated that there was a case that he had been dealing with for three years and that someone had taken responsibility for this also.

THE NEW HOUSING STRUCTURE

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Natalie Potter, Acting Senior Service Manager, Landlord Services, South Quadrant, Place gave the following verbal update on the item and advised that she would be circulating the structure to the Committee shortly: -

- I. With regard to the Place based management role, a list with all the place based managers was previously circulated.
- II. They have now moved towards a Place based management approach. This was an approach to improving the place and neighbourhoods, including integrated working across boundaries to find solutions to longstanding problems or issues in the community i.e. a neighbourhood management approach.
- III. They were working with stakeholders and the community to get a consensus for a priority in improving the locality.
- IV. They have demonstrated some of their commitment through the locality by the work already undertaken within Housing, but this would see the development of Place Based Managers working in each Ward of the City. This had already come into effect over the last two weeks.
- V. As of March 2015, they had given a commitment that they would have the Place Based Managers in place which has happened and there was at least

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one contact point for the Wards in Edgbaston District. This would bring a commitment to ownership of problems and coordination to find solutions as well as working together to make things work for the benefit of neighbourhoods.

- VI. A commitment to pulling resources of the Place Directorate together to focus on improving neighbourhoods and across the City and for the Place Directorate and with other directorates for the same end.
- VII. Deliver on the expectations that they would have common ownership of problems, integrate services where possible and collaborate to resolve issues. Passing the buck was not an acceptable practice and they would not walk by when they identify a problem.
- VIII. One approach with dealing with anti-social behaviour and nuisance with our partners, Place based officers would be trained to use new enforcement powers and tools under the new Anti-social Behaviour Crime and Policing Act 2014.
- IX. This mainstream approach would be in place by the beginning of March 2015, with the commitment of the new way of working across all the directorates, by amending job roles to carry additional Place Based Managers from within the current staffing resource, by supporting existing Place Based Management, with a single point of contact for services where this was not possible.

Ms Potter stated that it was hoped that as a result of issues such as the 'orphan lamps' where there was a discrepancy, they would have a 'one face' approach to the issue for it to be resolved. They would also have a commitment from other areas such as Fleet and Waste Management, Housing and Highways land, that there would be a commitment to them working together. A brief discussion then ensued concerning the new Housing structure.

Ms Potter noted Councillor J Lines' comments and advised that the Place managers for the Wards had been put into their place and that the structure will be circulated. She highlighted that the major change that would occur in terms of the Ward Managers. There was cross tenure working of the Housing remit per se'. There was a Place Based Management Board and their current buy-in that they were awaiting from some of the other directorates was yet to be finalised. This could be one of the reasons the communication was not passed down from the Centre. She undertook to take this information back.

The Chairman stated that the only information he had with regard to the future of Housing was that he had attended a workshop recently where a Housing Association gave a presentation on how they could work together with the City Council in partnership on delivering services. He added that what came out of this was district and any partnership working with Registered Social Landlords should be brought to the attention of the districts and their respective HLBs or the District Housing Panels. He advised that he had not received any further updates or information concerning the issue. He stated that he was aware that this was the plan from the Centre. Ms Potter advised that she would take the information back. In some Wards where there was a small housing stock, there were discussions to getting a buy-in from the Private Tenancy Team to have a Place Based Manager there rather than it be a Housing led person.

In Bournville, for example, they had a community safety officer as a Place Based Manager there rather than a Housing Manager as a result of stock levels in Bournville being very low. The issues would be wider than what they would be able to deal with if they were just focusing on the Council stock. Councillor J Lines remarked that the problem was that they did not have a Cabinet Member for Housing in the City of Birmingham and that Housing was 'hobbling on without any leadership'.

The Chairman thanked Natalie Potter for attending the meeting and presenting the information.

HEALTH – NHS LINK HEALTH & WELLBEING

227 Charlene Mulhern, Information Manager, People Directorate and Joel Chamberlain, Public Health Intern, People Directorate attended the meeting.

Ms Mulhern gave a verbal presentation of the following information:-

- They have been working with all the Districts since 2013 with the district officers and the integrated members to look at health priorities with colleagues working with each district to look at their health priorities and for each district to identify three or more health priorities.
- The districts were required to put into place their own action plans etc., but that since this year it was identified that further support by the district was required to help improve the health and well-being of citizens.
- The integrated people core offer was really about how they collaborate with districts, how they recognise district needs and priorities and how they utilise the district directorates and people support in helping districts to maximise their resources.
- Commission or arrange different services across the City, looking at what services being commissioned currently and whether there were any gaps or improvements that needed to be made through engagements with districts.
- The aim was to involve districts in the commissioning plans which was currently happening and on-going in the future, supporting districts to potentially obtaining new resources i.e. utilising their intelligence on information they have or groups that the districts work with.
- Providing relevant people information data, establishing an intelligence task group and work was on-going around cross directorate working that information was produced in a clear way to work with districts.
- Supporting districts around developing their policies and action plans. They have links with the three CCGs – working with CCGs to help both the districts and the CCGs to achieve their priorities.
- A mapping exercise was currently being done to understand not just what the district priorities were, but what the CCG priorities were, what the People

Directorate priorities were so as to get a broader understanding as to what they were working toward.

- They have met with the Executive Members and service heads that were eager to implement this service model. It was clear that everyone needed to think differently as this would involve a change in culture and structures and there seem to be a strong political and strategic leadership with bringing this work forward.
- A people Directorate was put together that looked at key principles being summarised.
- Joel Chamberlain Public Health Intern, People Directorate will be based in Edgbaston District once per fortnight to support the District Lead Officer to deal with any work around the health and well-being priorities. Colleagues would also be helping to support the districts with any issues concerning the health and well-being policies and action plans.

Councillor D Alden made reference to the districts developing their policies and stated that the District did not have a budget. She added that the budget they had this year was taken up with everything and that it would be difficult to balance the books without finding spare monies for things. She further stated that the District did not have a budget for next year. Councillor D Alden further referred to the mapping exercise; plan and people talking which sounds very good, but that at the same time something in 'concrete' that the City Council was doing was the closing of pitches across the City. She questioned what policies would be developed for the District when they had no budget for next year. She further questioned how this was going to be developed into policies.

Ms Mulhern advised that they would not be developing any new policies, but the District policy statement that the District was already working on. Councillor D Alden reiterated that the District did not have a budget. She questioned what the policy statement was.

Keith Dugmore, Edgbaston District Interim Lead Officer advised that the District was required to produce an annual Service Plan for the District and that part of this Service Plan was the policy statement for the District which looked at various aspects of what the District would like to do, service and support even without funding. He stated that one of the key things that they would like to do with colleagues from the NHS. This was data collection which gives the opportunity with the data the District had to look at various aspects and opportunities with the funding. It was known that the funding would not be there but they would be able to apply for additional funding externally to do some targeted work within the Wards.

Councillor Hutchings commented that Sir Bob Kerslake had proposed the possibility of the District Committees becoming the Scrutiny Committees for public services within the districts. He enquired how this would fit in where the NHS was concerned. He further questioned that with the great difficulty the City Council has had concerning Children's Social Services, the Children's Social Services Commissioner, had been critical of the lack of cooperative working with the NHS. He further enquired whether there had been any improvement in that direction.

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Ms Mulhern advised that they were from Birmingham Public Health and that they had moved from the NHS to Birmingham City Council in 2013, but that they had links with the CCG, the NHS and Public Health England. In terms of the question in relation to Children's Social Services, they could only ensure that they were working closely and better together in the future about any strategies or policies being put into place on the back of what the Kerslake report had put in place. In terms of the District Committee not coming together in the future, it would involve working with the District Lead and the District Committee to support moving forward around the district's policy statement. Ms Mulhern undertook to take the Children's issue back to her superiors for a response.

The Chairman invited Dr Luke Evans, a resident of Harborne Ward to comment on the matter.

Dr Luke Evans made the following statements: -

- (i) Nationally their health care would take up by 2060 the entire GDP in spending. The reason behind this was partly to do with obesity, and an aging population. Currently over the last decade, they had an increase of people reaching 100 years old by 73%.
- (ii) This translates when it comes down to Edgbaston and Birmingham – Birmingham had an obesity rate of 20%, which is pitted in the top 20%. The issues that came through in Edgbaston mirrored those that were felt nationally. This was such things as mental health, obesity and the elderly care.
- (iii) The joint strategic needs of Birmingham identified some of these issues and the Edgbaston District health profile picks these up as well. Anything put in by the City Council i.e. the cycling lanes and the idea behind giving £24m from central government to the Council to improve access to bikes, taking away the practicality of putting this in place, he voiced concerns that as a General Practitioner on the 'coal face', hearing these incentives and Ms Mulhern and Mr Chamberlain speaking of the strategy behind the works going on.
- (iv) The key imperative here was to get that strategy out to people like himself who was on the 'coal face'.
- (v) As professionals, they were often the last to know about what was happening. He wanted to raise the thought process of turning the ideas and strategy into practical, tangible things that they could do as health care professionals at the front line. He stated that he only wanted to raise this as an issue and to enquire whether any thoughts was going into this that they could put this into something tangible.

The Chairman commented that the initiative was on-going, but 'one hand did not know what the other was doing'. Ms Mulhern advised that she would take the issues back. A brief discussion concerning the link between housing and health then ensued.

The Chairman thanked Charlene Mulhern and Joel Chamberlain for attending the meeting and presenting the information. He further expressed thanks to Dr Luke for his contribution concerning the item.

GUIDANCE NOTE – EMERGING PROPOSALS IMPACTING ON DISTRICTS AND COMMUNITY GOVERNANCE REVIEW

228 The Chairman agreed for agenda items 8 and 9 to be taken together and advised that these were for noting. Councillor J Alden referred to page 3 of agenda item 8 paragraph 4c; 4d and 4e and commented that in his opinion Sir Bob Kerslake did not understand Birmingham. Councillor D Alden stated that her understanding was that the District Committees would become scrutiny committees with a small budget for commissioning services. She added that at the last City Council meeting, it was stated that the small budget will not come into effect until 2016. If there was going to be a smaller budget like Community Chest, but was decided on a smaller basis, but not for the first 12 months. She enquired whether her understanding was correct.

Mr Khan then drew the Committee's attention to the City Council's Business Plan 2015, page 20, paragraph 5.3 states what Council D Alden stated. He added that it went on to say that '... depending on the progress being made, it may be a problem to establish a part year allocation of a small budget'. There was potential for a small funding made to committees in the new financial year, but this was still to be evaluated. A brief discussion then ensued concerning the issue.

GOOD NEWS STORIES

229 Keith Dugmore, Edgbaston District Interim Lead presented the item. He stated that the District Newsletter being put together by a post graduate student would shortly be circulated prior to it going to print.

It was proposed to hold a Disability Event in Queen's Park Harborne. He stated that one of the things they struggle with in Edgbaston District was access to events for people with disabilities. The event was planned for mid-June 2015 and the aim was to have a number of agencies that work with the disabled such as Focus, Guide Dogs for the Blind etc. The funds generated from the event would go to the District Disability Plan.

In terms of the work experience programme they were looking to have 10 young people employed within the District for two weeks at 30 hours per week. This would be over the next few months and would give better access to a variety of services for all the 30 hours.

Councillor J Alden requested that the Charities and Trust Committee be notified as Queens Park was a Trust Park. Councillor McKay thanked Mr Dugmore for the disability item.

The Chairman stated that this was relative to what they were speaking about earlier to the carry forward of the underspend and the usage of that i.e. disability access to a number of facilities across the District. The value to those people was immeasurable

OTHER URGENT BUSINESS (REPORTS BY OFFICERS)

Kyles Way Development, Bartley Green

Councillor J Lines gave a brief overview of the issues and drew the Committee's attention to the response received from Planning and Regeneration, pertaining to the complaint with regard to the Planning Application 2014/04621/PA. He advised that the land was given planning permission by the City, but that the Planning Committee would not accept the advice of an officer to have an entrance to that site which would not interfere with local residents as the site had a Tree Preservation Order (TPO). Councillor J Lines made reference to Minute No. 218 and advised that there was some doubt on the validity of this and that he had acquired a map with the TPO and discovered that the whole site had a TPO1435. He stated that he had advised the officers that what they had on their website as a TPO. He showed the Committee a diagram which indicated the TPO on the site, but that he had received a map that purports to be the accurate TPO which in his view had changed.

Councillor J Lines remarked that he had never known anything where the City Council uses its powers to get its own way and disregard the views of the local people in such a blatant and determined way. He added that he could not believe that people in the City was given the 'run around'. He stated that Members were being given spurious information and that with total disregard they were 'grubbing' around money and grubbing around the hedge rows of their green and pleasant land'. Many of the mature trees were being cut down. He questioned whether they could hope to get the truth and honesty from officers or politicians.

The Chairman stated that there were two points in the response: -
The overhead cables and trees had been removed to facilitate the work. He stated that this was not true and that this had not happened and that the site was exactly as it was 12 months ago. He remarked that this was factually incorrect and yet, the cables were the electricity cables and it was doubtful whether the City Council would be moving them. He highlighted that the second point was with regard to the District Engineer and the professional opinion that was made by the District Engineer which was dismissed. The explanation was that *the person in planning had decided that the assumption was incorrect.* The Chairman further remarked that if this was not an insult, then he did not know what was. He stated that the conclusion of the letter that the complaint was not upheld was unsatisfactory. He added that it was amazing that with such a large development, residents in the main would have been satisfied to let it go ahead with a minor amendment to the access and the majority of people could have been satisfied and they moved forward, but the decision was made to satisfy the few rather than the many. It was doubtful they would get to the truth or a happy conclusion.

Councillor J Alden advised that he did not attend the Planning Committee meeting on the 2 October 2014, as he had tendered his apology as he was returning from his holidays. Councillor Clancy advised that he had attended the Planning Committee meeting, but that he had voted against the proposal. Councillor Gregson stated that based on what he had heard the matter should be pursued.

(Councillors John Alden and John Clancy declared their non-pecuniary interest in the matter and advised that they were unable to comment on the issue as they were members of the Planning Committee).

RESOLVED:-

The Committee agreed for the matter to be pursued.

Edgbaston District Committee – 9 March 2015

In response to an enquiry by Councillor J Alden, the Chairman advised that this was the last District Committee meeting for this Municipal Year and that as to the future of District Committees, it was doubtful whether they would continue given the budget they had. He added that he was unable to give an answer to the question. He expressed thanks to most Members for their contributions and support over the past year. He further expressed thanks on behalf of the Committee to Keith Dugmore and team for their commitment and hard work and everything that they did in the District and the commitment they have in delivering what the people of the District wanted.

The Committee expressed thanks to the Chairman for his hard work and commitment over the year.

AUTHORITY TO ACT BETWEEN MEETINGS

231

RESOLVED:-

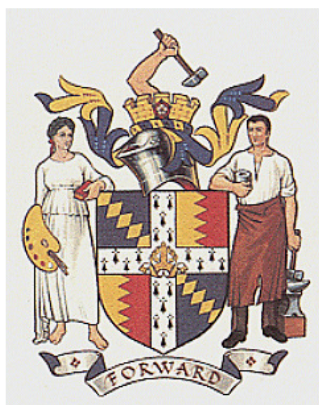
That the Chairman is hereby authorised to act until the next meeting of the Committee except that, in respect of the exercise of the Council's non-Executive functions, the appropriate Chief Officers are hereby authorised to act in consultation with the Chairman and that the Director of Legal and Democratic Services is authorised to affix the Corporate Seal to any document necessary to give effect to a decision of the said officers acting in pursuance of the power hereby delegated to them; further that a report of all action taken under this authority be submitted to the next meeting and that such report shall explain why this authority was used.

The meeting ended at 1155 hours.

.....
Chairman

CODE OF CONDUCT AT THE DISTRICT COMMITTEE

1. This code applies to all persons present at the District Committee.
2. The Chair of the meeting is responsible for the good conduct of the meeting.
3. The purpose of the meeting is to transact the business of the District in relation to the functions, operational powers and duties delegated by Cabinet.
4. The meeting's format is set out in the Agenda. The Chair of the meeting may vary the order of items.
5. The Chair will decide if members of the public can address the meeting. Anyone wishing to do so should raise their hand, and may speak **only** at the invitation of the Chair.
6. Members of the public may ask questions on an item by raising their hand, but **only** at the invitation of the Chair.
7. Reports will be presented by City Council officers or other invited guests. These presenters are representing their organisations and may be bound by the decisions taken by those organisations.
8. The good conduct of the meeting is controlled by the Chair of the meeting. Those people wishing to speak should try to inform the debate currently in discussion. The Chair having invited a person to speak, has the final say and can order a person to discontinue their speech.
9. If the Chair of the meeting feels that a person(s) is persistently disregarding the good conduct of the meeting or if disorder breaks out then the Chair may order the person(s) to leave, suspend the meeting until in his/her opinion the meeting can restart or close the meeting.



VOLUME A **THE CONSTITUTION**

Website
Updated May 2015

Article 10 - District Committees and Ward Committees/Forums

This Article sets out details with regard to District Committees and Ward Committees consisting of the Members of that District or Ward.

- 10.1. Ten District Committees have been established by the Council and the relevant Ward Members have been appointed to serve on them:-

District Committee:	Area:	Members from the following Wards:
1. Edgbaston	South	Bartley Green, Edgbaston, Harborne and Quinton,
2. Erdington	North	Erdington, Kingstanding, Stockland Green and Tyburn
3. Hall Green	East	Hall Green, Moseley & Kings Heath, Sparkbrook and Springfield
4. Hodge Hill	East	Bordesley Green, Hodge Hill, Shard End and Washwood Heath
5. Ladywood	Central	Aston, Ladywood, Nechells and Soho
6. Northfield	South	Kings Norton, Longbridge, Northfield and Weoley
7. Perry Barr	Central	Handsworth Wood, Lozells & East Handsworth, Oscott and Perry Barr
8. Selly Oak	South	Billesley, Bournville, Brandwood and Selly Oak
9. Sutton Coldfield	North	Sutton Four Oaks, Sutton New Hall, Sutton Trinity and Sutton Vesey
10. Yardley	East	Acocks Green, Sheldon, South Yardley, Stechford & Yardley North

- 10.2 Ward Committees/Forums will be constituted in each District to encourage and facilitate dialogue, between the Council and local people within their Ward. Cabinet has delegated the functions, operational powers and duties to the relevant Ward Committee / Forum as set out in Volume B (B6).
- 10.3 The membership of District and Ward Committees shall consist of those Members elected to serve that District and that Ward. The co-option of up to five partner members without voting rights is permitted in respect of each District Committee. Once Committees have been established, only the City Council can dissolve them. The Member of Parliament for the District should be invited to attend Ward and District Committee as an observer with the right to speak and there will be no co-opted members of the Ward Committee. Where a Ward Committee does not exist, the functions, powers, duties and terms of reference rest with the relevant District Committee.

EXECUTIVE POWERS DEVOLVED TO DISTRICT COMMITTEES

- 10.4 Cabinet has delegated the functions, operational powers and duties to the relevant District Committee(s) as set out in **Volume B (B6)**. These Terms of Reference may be amended by Cabinet from time to time to reflect the shape of the Future Council. District Committees have a right to consider and respond to consultations on planning briefs and frameworks and major development proposals. Any such responses are to be given to the Planning Committee for consideration at the appropriate time.

10.5 Meetings

Each District and Ward Committee shall meet at the start of each Municipal Year, and, thereafter usually bi-monthly, alternating between District and Ward Committees. District Committee Meetings will take place at the Council House or as may be necessary at some other central Birmingham location to be determined by the Chief Executive.

Executive Members will be appointed by each District Committee at the first meeting of the municipal year. Deputy Executive Members are elected at the same meeting for the purpose of substituting for the Chair if absent. In the event of a District Committee failing to appoint, the matter will be determined by the Leader of the Council. They will have a leadership responsibility for 'place' matters within their District including:

- (i) Effective discharge of the local executive remit, through delegations, of their District Committee.
- (ii) Production of a Community Plan setting out locally determined priorities and policies for approval by the District Committee.
- (iii) Attendance at Cabinet meetings to voice local matters in relation to the Executive decisions taken.
- (i) Attend Overview and Scrutiny to account for delegated responsibilities for the District Committee, and policy priorities as set out in policy statements and development plans.

Each District Committee will also hold an annual District Convention with input from community groups, partners and other stakeholders, to inform on District priorities arising from the Local Service Community Plans.

10.6 Quorum

- (a) The Quorum for a District Committee shall be 6 Elected Members.
- (b) The Quorum for a Ward Committee shall be 2 members.

- 10.7 The Council will establish (or dissolve) Ward Committees on the recommendation of the Council Business Management Committee.



VOLUME B
SUPPORTING DOCUMENTS TO THE CONSTITUTION

Website
Updated – May 2015

B6 – District and Ward Committee Functions

1. THE ROLE AND PURPOSE OF DISTRICT COMMITTEES IS MORE PARTICULARLY SET OUT WITHIN THE “TERMS OF REFERENCE” BELOW. THE TERMS OF REFERENCE ARE SUBJECT TO AMENDMENT BY CABINET OR BY COUNCIL BUSINESS MANAGEMENT COMMITTEE, AS APPROPRIATE, TO REFLECT THE EMERGING SHAPE OF THE FUTURE COUNCIL.
2. The following functions are devolved to District Committees:
 - Enforcement of litter prevention.
 - Enforcement relating to fly-posting, placarding, graffiti and fly-tipping.
 - Local community safety (local CCTV and local neighbourhood tasking issues taken forward usually in partnership with the police).
 - Power to authorise the picking up of stray dogs, and relating to scavenging in alleyways and fouling of land.
 - Street Cleansing – local decisions on services and the specific role of working with local communities and social enterprises to encourage additional services such as community clean ups and anti-litter campaigns.
 - Grants to Neighbourhood Forums from the budget approved for this purpose.
 - The right to consider and respond to consultations on planning briefs and frameworks and major development proposals and for any such response to be given to the Planning Committee for consideration at the appropriate time.

TERMS OF REFERENCE FOR DISTRICTS AND WARDS

Background

These terms of reference form part of a three pronged approach to defining the role and remit of the Council’s community governance structure at both district and ward level. This also includes a schedule of functions that are to be delegated to these committees or forums, amending section B6 from the 2014/15 City Council Constitution; an article recognizing the existence of district committees and ward committees or forums and granting authority and powers to both and the terms of reference set out in this document.

This builds on, consolidates and amends the guidance agreed at Cabinet in July 2012 (*Meeting Arrangements for District Committees*) and constitutional refinements made in 2012,

2013 and 2014. Updated guidance on the operation of district committees and ward committees or forums will be issued by Cabinet early in the new municipal cycle for 2015/16.

Principles

The City Council is committed to the retention and the ongoing development of its devolved approach to community governance, given the scale, size and diversity of challenges, opportunities and needs across the city.

The operation of new arrangements at the district and ward level must be consistent with the new resource framework for local governance and services, with a dramatic reduction since the council introduced its devolved arrangements over ten years ago. This means that the support and administration of the refined model needs to take account of this and focus on the key priority of protecting front line service delivery, whilst also helping to shape new approaches to service delivery at a local level through partnership working and co-production.

The new model demands a particular set of cultural, organisational and individual behaviours, values and technical competencies. A key priority for its future operation is to shape a systematic, whole organisation approach to getting this right. This will be incorporated within the wider Future Council programme.

Overall purpose of the districts

Work at the district level will promote democratic accountability and support councillors in their community leadership role. It will also drive forward service improvement, community empowerment, active citizenship and local partnership working, and ensure maximum influence over the use of service budgets and resources, to ensure they are aligned with local needs, with the ultimate outcome of improving the economic, social and environmental wellbeing of the local area.

The roles of district committees

In conjunction with the relevant Cabinet Members, the role of district committees is to:

- Develop and support the community leadership role of councillors and others in the area. This includes roles in relation to governance, community planning, local dialogue, partnership, commissioning and accountability
- Promote and influence service improvement, service integration and a focus on prevention across the whole of the local public sector in the district
- Work in partnership with all local stakeholders to further the needs and priorities of local residents in the district
- Ensure that city wide and city regional levels of decision making have a good understanding of local needs and priorities in different parts of the city

- Promote community empowerment and active citizenship and a diversity of local service provision, including community and voluntary organisations and social enterprises (e.g. through the Standing up for Birmingham campaign) and to develop positive working relationships with parish, neighbourhood or community councils
- Take local decisions on local issues as specified in the constitution and this Terms of Reference

Functions delegated to district committees (Executive Members for District)

Within each Committee's area:

(Council functions)

1. To adopt and review a Community Plan
2. To make Elected Member appointments to outside bodies; where such appointments relate solely to one Ward within the District, the appointment should be made by the relevant Ward Committee Members.
3. To advise or make representations to the Council, the Executive or an Overview and Scrutiny Committee on all matters affecting community interests, including the exercise of a "Neighbourhood Challenge" function, working in conjunction with Cabinet Members to provide improved accountability in council and other public services within the district
4. To consider and respond to consultations on planning briefs and frameworks and on major development proposals affecting the district, within appropriate planning timescales
5. To consider proposals referred to the committee by the Council, the Executive or an Overview and Scrutiny committee and to report back the committee's views to the referring body
6. To consider the performance, integration and co-ordination of public services in the district and make recommendations to the Executive and to the council's partners as appropriate

(Executive functions)

7. To promote and improve the economic, social and environmental well-being of the area
8. To exercise any executive functions that may be delegated in section B6 of the constitution - specifically to exercise the following duties and delegated functions in conjunction with designated officer responsibilities, relevant ward councillors and the relevant Cabinet Member:
 - a) A duty to ensure tenant engagement in the management and development of social housing, in conjunction with the relevant Cabinet Member

- b) A duty to promote safer neighbourhoods, including local CCTV and neighbourhood tasking issues taken forward in partnership with the police and in conjunction with the relevant Cabinet Member
- c) A duty to promote cleaner neighbourhoods, in conjunction with the relevant Cabinet Member, specifically:
 - Street cleansing – taking local decisions on service delivery in conjunction with appropriate officers and working with local communities and social enterprises to encourage additional services such as community clean ups and anti-litter campaigns
 - Enforcement of litter prevention
 - Enforcement relating to fly posting, placarding, graffiti, and fly-tipping
 - Power to authorise the picking up of stray dogs, scavenging in alleyways, Dogs (Fouling of Land) Act
- d) A duty of “Neighbourhood Challenge” – to investigate, review and gather data on the performance of all local public services, working in a collaborative but challenging way with all service providers and seeking out and promoting new ways of improving services, in conjunction with the all Cabinet Members as appropriate
 - Approval of grants from the Local Innovation Fund (from April 2016)
 - Bidding for external funding to support neighbourhood and service improvement
- e) A duty to promote effective neighbourhood management
- f) A duty to promote and support active citizenship, community empowerment and a diverse and dynamic civil society, in conjunction with the relevant Cabinet Member
- g) A duty to ensure effective ward level governance arrangements, in Conjunction with the Leader of the Council
 - Approval of neighbourhood forum grants

The roles of ward committees or forums

Members will also provide community leadership at the ward level to take forward the functions of the district committees, in particular through engaging the local community and identifying very local issues and priorities (for example through Ward Litter Plans or Neighbourhood Tasking meetings). The ward committees or forums will:

1. Provide a forum for community engagement in decisions affecting the local area (through regular meetings including neighbourhood forums, residents associations, parish, community or neighbourhood councils and other local organisations)
2. Make representations to the district committee, the Executive or to Council on matters affecting the ward and to support the work of Overview and Scrutiny committees as appropriate
3. Make comments on behalf of residents on significant planning applications within the ward or which have an impact on the ward, subject to the appropriate planning timescales
4. Co-ordinate the work of councillors with neighbourhood forums, residents associations and neighbourhood, community or parish councils to enable local community engagement, debate and action in relation to local issues and priorities
5. Plan work with the other wards in the district to support the functions of the district committee and to engage with partners such as the police

Public Space Protection Order (PSPO)

Anti Social Behaviour, Crime and Policing Act 2014

Consultation



Public Space Protection Order (PSPO)

The Public Space Protection Order is intended to deal with a particular nuisance or problem in a specific area which is detrimental to the local community's quality of life, by imposing conditions on the use of that area.

The order could also be used to deal with possible future problems.

It will replace Designated Public Place Orders, Gating Orders and Dog Control Orders.

Purpose

Designed to stop individuals or groups committing anti-social behaviour in a public space.

Who can make a PSPO?

Councils issue a public spaces protection order after consultation with the Police and Crime Commissioner and other relevant bodies.

Test for nuisance or problem?

Behaviour being restricted has to:

- Be having, or be likely to have, a detrimental effect on quality of life of those in the locality.
- Be persistent or continuing nature, and
- Be unreasonable.

Standard of proof is the Civil Standard, that is the balance of probabilities.

Details

1. Restrictions and requirements set by the council.
2. These can be blanket restrictions or requirements or can be targeted against certain behaviours by certain groups at certain times.
3. Can restrict access to public spaces where that route is being used to commit anti-social behaviour.
4. Can be enforced by a police officer, police community support officers, and council officers.



Penalty on breach

Breach is a criminal offence.

Enforcement officers can issued a fixed penalty notice of up to £100 if appropriate.

A fine of up to level 3 on prosecution.

Appeals

Anyone who lives in, or regularly works in or visits the area can appeal a PSPO in the High Court within six weeks of issue.

Further appeal is available each time the PSPO is varied by the council.

Important changes/differences

More than one restriction can be added to the same PSPO, meaning that a single PSPO can deal with a wider range of behaviours than the order it replaces.

Last for up to 3 years (can be extended for a further 3 years prior to it lapsing)

Enforcement

All PSPO's are to be managed through the Safer Communities Group including the enforcement.

Following consultation with all partner agencies the most appropriate resolution will determined.

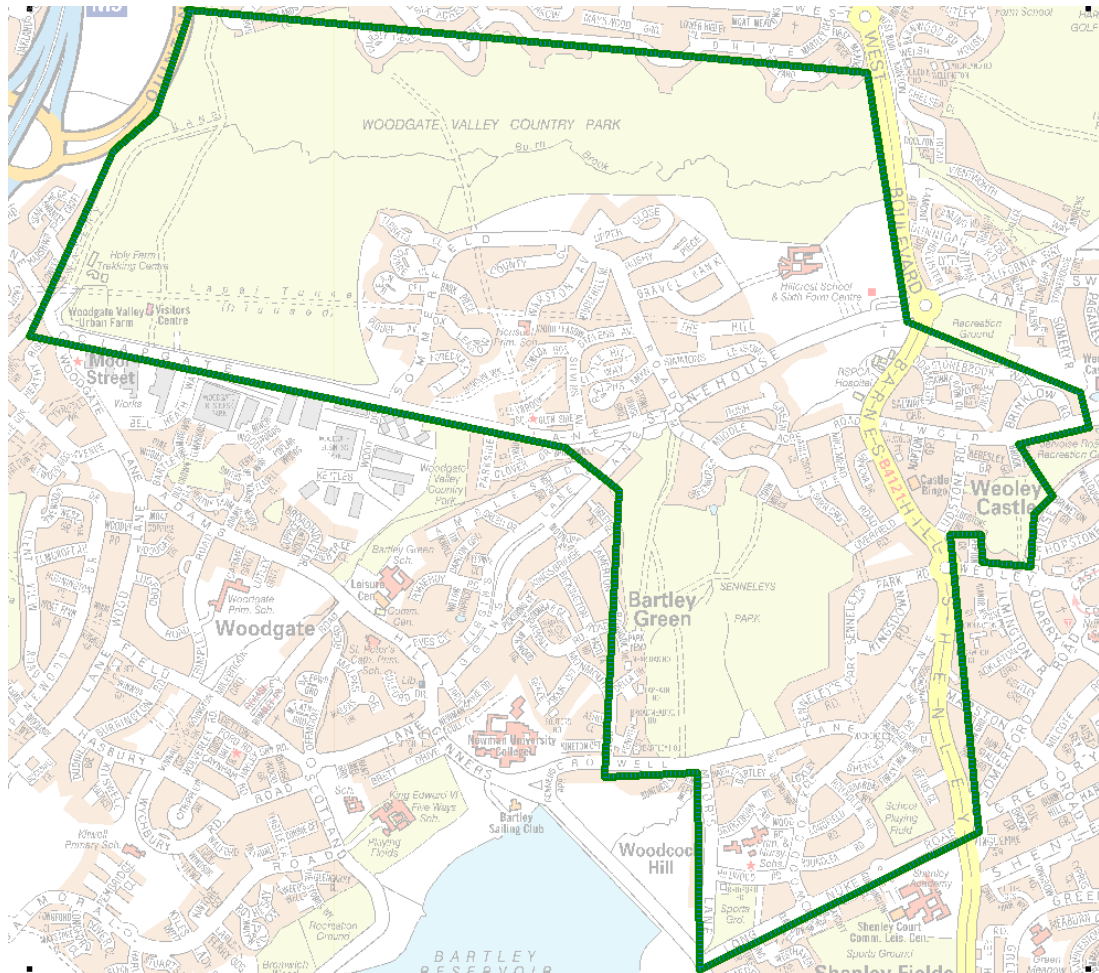
Proposal

An application is underway for a PSPO for a specific area within the Bartley Green Ward whereby it has been identified that:

- The illegal use of motorbikes, quad bikes and scrambler bikes
- and/or
- Groups of three or more people

have been engaging in activities which have caused nuisance, annoyance, harassment, alarm and distress

PSPO Proposal



The following prohibitions and requirements will be enforceable within the scope of this public space protection order. These only apply to public spaces and do not apply to private dwellings or business.

Anti-social behaviour prohibitions:

1. Groups of three or more persons engaging in activities which are likely to cause nuisance, annoyance, harassment, alarm or distress.
2. Illegal use of motorbikes, quad-bikes, and scrambler bikes in public spaces.

Agency Consultation phase

February 2015

Request for PSPO logged with the local Safer Communities Group.

June 2015

Application presented to BS LPU and BCC Command Team.

June 2015

Application presented to Constituency MP and local Councillors

Public Consultation

Monday 6th July at 6pm

Plough Avenue Sheltered Housing Scheme

Plough Avenue

Bartley Green, Birmingham B32 3TQ

and

Wednesday 8th July at 6pm

Long Nuke Road, Bartley Green. Birmingham B31 1DX

2011 to 2012

- 1425 incidents of ASB reported
- 789 Youth & Mini Moto Related (55%)

2012 to 2013

- 879 incidents of ASB reported
- 435 of those were Youth & Mini Moto related (49%)

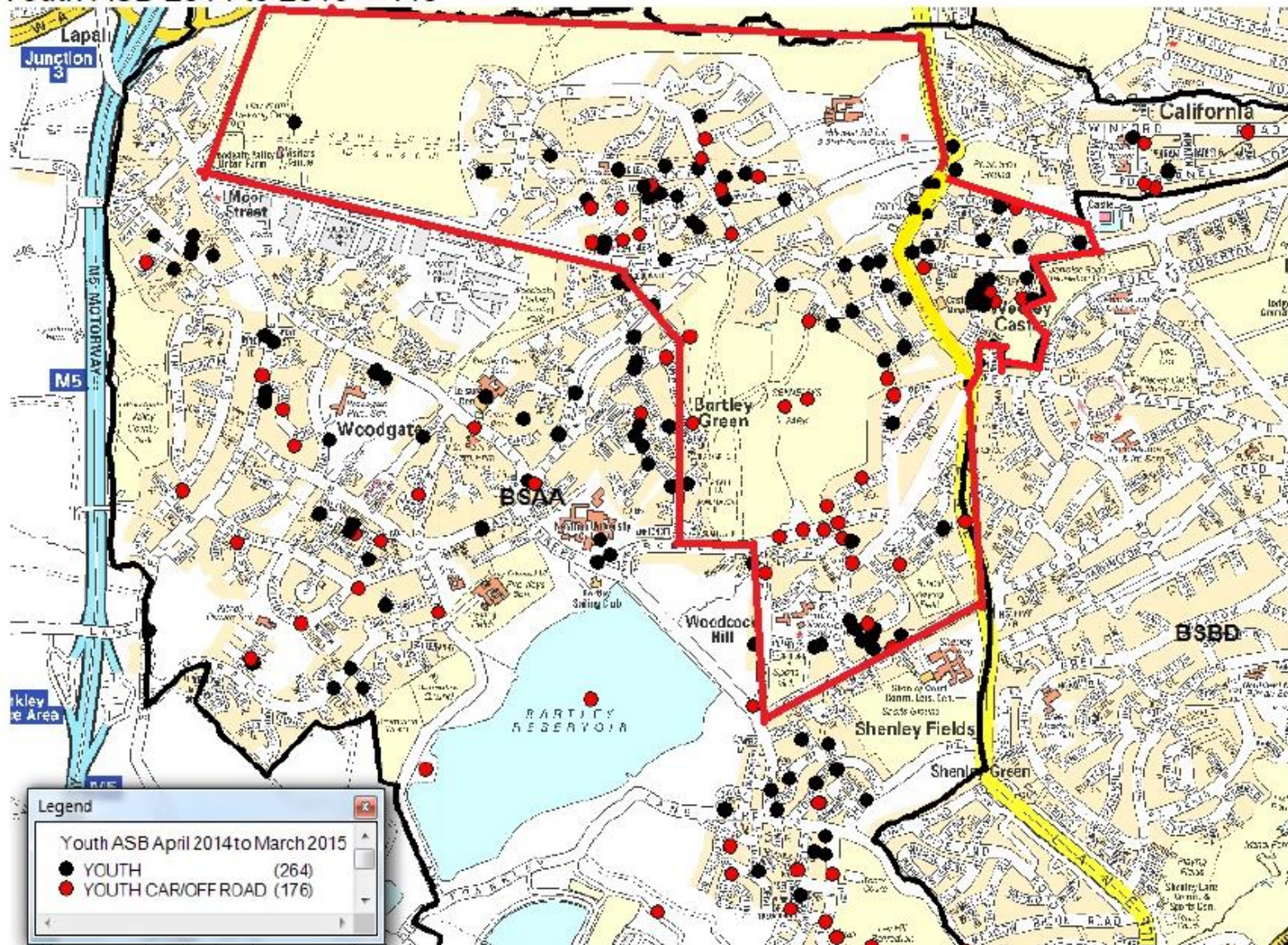
2014 to 2015

- 1133 incidents of ASB reported
- 510 of these related to Youth ASB & mini motos (45%)

Jan 2015 to April 2015

- 313 incidents of ASB reported
- 187 were youth and mini motors related (60%)

Youth ASB 2014 to 2015 = 440

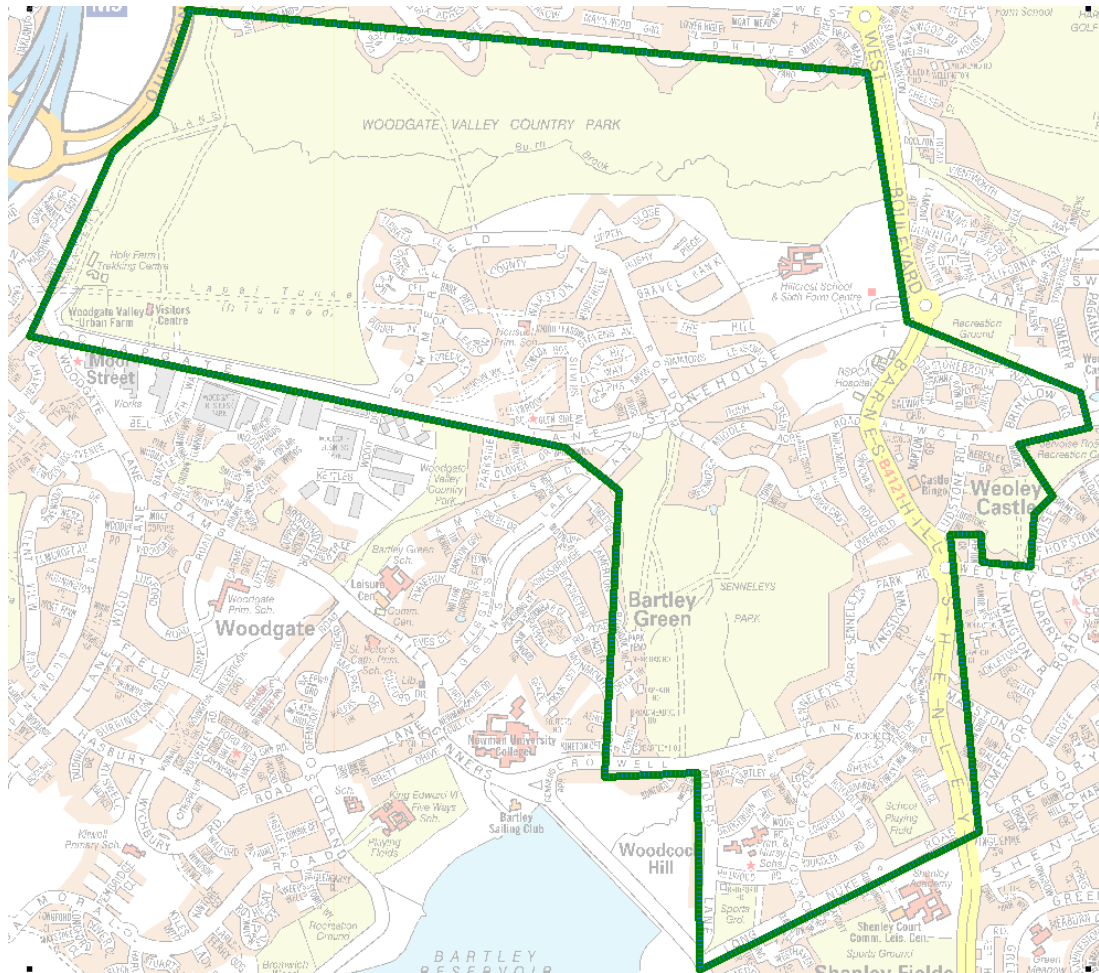


Go-Live!

It is intended that this Public Space Protection Order will commence on the 1st August 2015.

The order will be in place for a period of six months.

Any Questions?



BIRMINGHAM CITY COUNCIL

PUBLIC REPORT

Report to:	EDGBASTON DISTRICT COMMITTEE
Report of:	SERVICE DIRECTORS DISTRICT SERVICES HOUSING TRANSFORMATION, SPORT EVENTS AND PARKS, AND THE DIRECTOR OF FINANCE
Date of Decision:	20 JULY 2015
SUBJECT:	EDGBASTON DISTRICT - INCOME AND EXPENDITURE FOR THE YEAR ENDING 31 MARCH 2015
Key Decision: No	Relevant Forward Plan Ref:
If not in the Forward Plan: (please "X" box)	Chief Executive approved <input type="checkbox"/> O&S Chairman approved <input type="checkbox"/>
Relevant Executive Member	COUNCILLOR BRUCE LINES
Relevant O&S Chairman:	COUNCILLOR WASEEM ZAFFAR
Wards affected:	BARTLEY GREEN, EDGBASTON, HARBORNE, QUINTON

1. Purpose of Report:
<p>1.1 This report sets out the Outturn Income and Expenditure for 2014/15 on the Services that were the responsibility of Edgbaston District Committee.</p> <p>1.2 The figures are still subject to change as part of the overall preparation of the City Council's Financial Statements for 2014/15 as well as audit by the City Council's approved external auditors.</p>

2. Decision(s) Recommended:	142 of 53
The District Committee is requested to :	
2.1 Note the net overspend of £0.184m for Directly Managed and SLA Services as detailed in Appendix 1, compared to a forecast breakeven position at month 10, after taking into account the write off of prior year overdrawn reserves and use of credit balances from 2013/14. The net overspend has been written off corporately as approved by Cabinet on 16 March 2015.	
2.2 Note the financial position on the Community Chest of an underspend of £0.029m as detailed in Appendix 2, which will be carried forward into 2015/16 to fund approved commitments.	
2.3 Note that an appropriation to reserves of £0.079m has been made to meet commitments in 2015/16 relating primarily to the Bartley Green CLC.	

Lead Contact Officer(s):	Sukvinder Kalsi, Assistant Director of Finance
Telephone No:	0121 303 3834
E-mail address:	Sukvinder.Kalsi@birmingham.gov.uk

<p>3. Consultation</p>	
<p>3.1 Internal</p> <p>The overall Revenue and Capital Outturn position for the City Council was approved by Cabinet on 29 June 2015. The Executive Member (Edgbaston District) and The District Lead of Edgbaston District have been consulted in the preparation of this report and support the report proceeding to an executive decision.</p>	
<p>3.2 External</p> <p>There are no additional issues beyond consultations carried out as part of the budget setting process for 2014/15.</p>	
<p>4. Compliance Issues:</p>	
<p>4.1</p> <p><u>Are the recommended decisions consistent with the Council's policies, plans and strategies?</u></p>	<p>The budget is integrated with the Council Business Plan and Budget 2014+ and the resource allocation is directed towards policy priorities.</p>
<p>4.2</p> <p><u>Financial Implications</u> <u>(Will decisions be carried out within existing finances and Resources?)</u></p>	<p>There are no specific implications arising from this report. The outturn report shows the end of year variations against the budget for 2014/15. Overdrawn balances and reserves at the end of year have been managed corporately as part of the overall financial strategy to resolve the legacy financial issues across all and individual Districts as part of the transition to the future operating model for Districts (as approved by City Council 3 March 2015 and 19 May 2015).</p>
<p>4.3</p> <p><u>Legal Implications</u></p>	<p>Section 151 of the 1972 Local Government Act requires the Director of Finance (as the responsible officer) to ensure proper administration of the City Council's financial affairs. Budgetary control, which includes the regular monitoring of and reporting on budgets, is an essential requirement placed on Cabinet Members, District Committees and Members of Corporate Management Team by the City Council in discharging the statutory responsibility. This report forms the concluding part of the Council's budgetary control cycle for 2014/15.</p>
<p>4.4</p> <p><u>Public Sector Equality Duty</u></p>	<p>There is no additional specific Equality Duty or Equality Analysis issues beyond any already assessed and detailed in the budget setting process and monitoring issues that have arisen in the year to date. Any specific assessments needed will be made by Directorates and District Committees, in the management of their services.</p>

5. Relevant Background/Chronology of Key Events:

5.1 The Cabinet has received monthly Budget Monitoring Reports during the year, with the position at Month 10 reported on 16 March 2015. Edgbaston District Committee has received regular financial performance monitoring reports during 2014/15 (namely months 2, 4, 6, 8, and 10).

5.2 The original budget for the District Committee and the revisions that have been completed during the year have been reported as part of the financial performance reports during 2014/15.

5.3 The previously reported budget for District Committee (as at Month 10) of £8.420m has been revised to £8.356m and the key changes are summarised in the table below (and detailed in Appendix 1):

	£'000
Revenue Net Budget 2014/15 - Month 10	8,420
Corporate resources to meet Voluntary Redundancy costs	1
Transfer of balances	(65)
Approved Final Budget 2014/15	8,356

Revenue Outturn 2014/15

5.4 The revenue outturn for 2014/15 is net expenditure of £8.015m incurred, compared to an approved budget of £8.356m. This has resulted in an underspend of £0.341m before appropriations to reserves and adjustments relating to other devolved services are actioned.

5.5 The table below provides a high level summary of Edgbaston District's outturn position for 2014/15 and the details are set out in Appendix 1.

Service Area	Outturn Variation	Reserves	Devolved Services	Use of Prior Year Bal/Res	Final Outturn Variation Before Corporate Write off
Directly Managed Services	£'000 128	£'000 79	£'000 0	£'000 (18)	£'000 189
SLA Services	(5)	0	0	0	(5)
Community Chest	(29)	29	0	0	0
Use Of Balances	(216)	0	0	216	0
Sub-Total	(122)	108	0	198	184
Lifelong Learning	(82)	0	82	0	0
Sports & Leisure	164	0	(164)	0	0
Total General Fund	(40)	108	(82)	198	184
Housing Management	(301)	0	301	0	0
Total	(341)	108	219	198	184

5.6 The finances of the District have been managed as effectively as possible during the year and the management actions that have been implemented have been explained in the reports during the year. Some specific financial issues are highlighted in the following paragraphs 5.7 to 5.13.

5.7 The District was projecting a breakeven position at Month 10 after taking into account the use of net underspend balances of £0.133m from 2013/14. The outturn shows an overspend position of £0.184m, which is after the use of net underspend balances of £0.133m and before the corporate write off. The movement relates to an increase in employee spend due to additional pension fund costs and a reduction in the projected Supplies and Services overspend.

5.8 **Sport and Leisure Services** - The responsibility for managing District Sport and Leisure facilities, including financial responsibility transferred to Strategic Sport from 1 July 2014, as per the change in Districts Constitution and agreement with Trades Unions. The Sport and Leisure service is now reflected within the Other Devolved Services heading.

5.9 **Other Devolved Services (Sport and Leisure, Life Long Learning, and Housing Management)** – The over/under spends generated by Sport and Leisure, Lifelong Learning and Youth Services and Housing Management have been managed centrally.

5.10 **Community Chest** – A total of £0.095m has been spent against the budget allocation of £0.124m including balances brought forward from 2013/14. This has resulted in an underspend of £0.029m. This underspend has been carried forward into 2015/16 to fund committed projects.

Savings Programme 2014/15

5.11 The savings required by this District in 2014/15 total £0.302m and were incorporated in the budget. The final year end position had an underachievement of £0.005m for Community Development (as detailed in Appendix 3). This has been funded corporately as part of the transition to the future operating model for Districts.

Reserves

5.12 The position on the District's prior year revenue reserves is set out in the table below.

	£'000
Overdrawn Reserve Brought Forward April 2014	103
Planned Repayment of Prior Year Overspend Reserves	(20)
Reserve Written Off at Year End	(83)
Reserves Outstanding March 2015	0

The outstanding overdrawn reserve at the end of March 2015 has been funded corporately (as approved by Cabinet on 16 March 2015) as part of the transition to the future operating model for Districts.

Balances

5.13 The position on the District's prior year revenue balances is set out in table below.

	£'000
Net Credit Balances Brought Forward 2014/15	(281)
Use of Credit Balances – Bartley Green CLC	65
Credit Balances utilised at Year End	216
Balance at Year End 2014/15	0

The net credit balance at the end of March 2015 has been utilised to manage the year end and brought forward deficit position as part of the transition to the future operating model for Districts as approved by Cabinet on 16 March 2015.

Capital

5.14 The capital projects that are being undertaken within the District total £0.913m (including Environmental Works), full detailed list are set out in Appendix 4. These are funded from a combination of earmarked receipts, corporate resources, section 106 and prudential borrowing. The amendments to the original budget are explained in the appendix.

5.15 The District has been allocated Capital Neighbourhood Environmental Works resources of £0.180m as part of the HRA (including slippage of £0.090m from 2013/14). The District has an actual expenditure of £0.063m, resulting in an underspend of £0.117m.

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6. Evaluation of Alternative Option(s):

6.1 The report does not seek consideration of alternative options as it formally reports the historical spending for 2014/15.

7. Reasons for Decision(s):

7.1 The report concludes the financial reporting cycle for the 2014/15 financial year. It considers the outturn position and any impact on the resourcing of the District Committee's 2014/15 budget.

Signatures (or relevant Cabinet Member(s) approval to adopt the Decisions recommended):

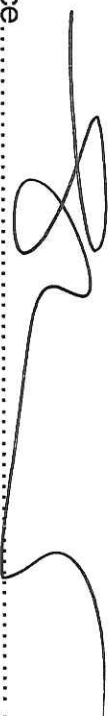
Councillor Bruce Lines
Executive Member for Local Services

Robert James
Service Director of Housing
Transformation.....

Steve Hollingsworth
Service Director Sport.....

Ifor Jones
Service Director District Services.....

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Jon Warlow
Director of Finance.....

Date:

List of Background Documents used to compile this Report:

Egdbaston District Committee Revenue Budget 2014/15.

List of Appendices accompanying Report (if any):

1. Summary of 2014/15 Outturn
2. Community Chest Outturn 2014/15
3. Savings Programme 2014/15
4. Summary of Capital Projects


Report Version	1	Dated	30 June 2015
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Signatures (or relevant Cabinet Member(s) approval to adopt the Decisions recommended):

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Jon Warlow
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Date:

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Report Version	1	Dated	30 June 2015
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SUMMARY EDGBASTON DISTRICT FINANCIAL PERFORMANCE REVIEW - OUTTURN 2014-15

ADJUSTMENTS

Original Budget	Budget (Month 10)	Revision	Approved Budget	Outturn Prior to Corporate Write Off	Variation	Contribution To and From Reserves	Other Devolved Services	Net Prior Year Reserves	Net Prior Year Balances	Year End Variance
£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000
1,188 Employees	1,068	0	1,068	1,045	(23)	0	0	0	0	(23)
372 Premises	128	0	128	167	39	0	0	0	0	39
7 Transport	4	0	4	3	(1)	0	0	0	0	(1)
(117) Supplies and Services	8	(4)	4	176	172	0	0	(83)	65	154
3 Third Party Payments	0	0	0	8	8	0	0	0	0	8
149 Capital Financing	94	0	94	94	0	0	0	0	0	0
75 Recharge Expenditure	36	0	36	35	(1)	0	0	0	0	(1)
1,677 Expenditure For Services	1,338	(4)	1,334	1,528	194	0	0	(83)	65	176
(3) Reimbursements and Contributions	(3)	0	(3)	0	3	0	0	0	0	3
(19) Customer and Client Receipts	(3)	0	(3)	(1)	2	0	0	0	0	2
(327) Fees and Charges	(124)	0	(124)	(180)	(56)	79	0	0	0	23
(60) Rents	(60)	0	(60)	(77)	(17)	0	0	0	0	(17)
(3) Miscellaneous Income	0	0	0	(26)	(26)	0	0	0	0	(26)
(321) Recharge Income	(193)	0	(193)	(165)	28	0	0	0	0	28
(733) Rev Income	(383)	0	(383)	(449)	(66)	79	0	0	0	13
0 Changes In Balances & Reserves	0	(65)	(65)	(281)	(216)	0	0	0	216	0
944 Directly Managed (Controllable)	955	(69)	886	798	(88)	79	0	(83)	281	189
Service Analysis										
30 Engineers	30	0	30	(6)	(36)	14	0	0	0	(22)
84 School Crossing Patrols	91	0	91	81	(10)	0	0	0	0	(10)
(61) Car Parking (Local)	(61)	0	(61)	(83)	(22)	0	0	0	0	(22)
393 Community Libraries	427	0	427	487	60	0	0	0	0	60
Community Support and Development Officer	17	0	17	48	31	0	0	0	0	31
31 Community Development	31	0	31	(12)	(43)	0	0	0	0	(43)
0 Childrens Play	0	0	0	0	0	0	0	0	0	0
9 Sport and Leisure	0	0	0	0	0	0	0	0	0	0
164 Neighbourhood Advice Service	186	0	186	188	2	0	0	0	0	2
3 Community Arts	0	0	0	0	0	0	0	0	0	0
16 Your City Your Birmingham	0	0	0	0	0	0	0	0	0	0
218 Business Support	273	0	273	263	(10)	65	0	0	0	120
19 District Support	(41)	(4)	(45)	0	45	0	0	20	0	65
9 Public Conveniences	0	0	0	8	8	0	0	0	0	8
2 Youth Service	2	0	2	2	0	0	0	0	0	0
0 Changes In Balances & Reserves	0	(65)	(65)	(178)	(113)	0	0	(103)	216	0
944 Directly Managed (Controllable)	955	(69)	886	798	(88)	79	0	(83)	281	189
97 Lifelong Learning	97	0	97	15	(82)	0	82	0	0	0
0 Sport and Leisure	88	0	88	252	164	0	(164)	0	0	0
1,502 Housing Management	1,622	0	1,622	1,321	(301)	0	301	0	0	0
1,599 Other Devolved Services	1,807	0	1,807	1,568	(219)	0	219	0	0	0
2,802 Highways SLA	2,802	0	2,802	2,801	(1)	0	0	0	0	(1)
45 Pest Control	45	0	45	45	0	0	0	0	0	0
447 Street Cleansing	448	0	448	447	(1)	0	0	0	0	(1)
1,164 Refuse Collection	1,164	0	1,164	1,161	(3)	0	0	0	0	(3)
1,080 Parks and Allotments	1,080	0	1,080	1,080	0	0	0	0	0	0
5,539 SLA Services (Uncontrollable)	5,539	0	5,539	5,534	(5)	0	0	0	0	(5)
NET EXPENDITURE	8,301	(69)	8,232	7,920	(312)	79	219	(83)	281	184
25 Bartley Green	34	0	34	24	(10)	10	0	0	0	0
25 Edgbaston	25	0	25	26	1	(1)	0	0	0	0
25 Harborne	35	(5)	30	20	(10)	10	0	0	0	0
25 Quinton	25	10	35	25	(10)	10	0	0	0	0
100 Community Chest	119	5	124	95	(29)	29	0	0	0	0
NET EXPENDITURE	8,420	(64)	8,356	8,015	(341)	108	219	(83)	281	184
6,680 General Fund Position					-4.1%					
1,502 Housing Management (HRA)					(301)					

Note : () = Favourable / Good

EDGBASTON DISTRICT COMMUNITY CHEST - Outturn 2014/15

	Current Budget 2014/15	Current Budget to Date	Outturn	Variance
	£	£	£	£
Bartley Green Revenue Budget				
Unallocated	7,000	7,000	0	(7,000)
Social Club Activities	0	0	288	288
Alcohol Restricted Area	0	0	0	0
Milebrook Hall Support	9,283	9,283	10,773	1,490
Bartley Green History Group	500	500	500	0
Judo in Schools	2,000	2,000	2,000	0
Horse Riding-Stables	1,500	1,500	0	(1,500)
Music in Schools and Community	1,000	1,000	1,000	0
Newsletter- Edgbaston District	750	750	0	(750)
Milebrook Hall Refurbishments	5,000	5,000	5,000	0
Fun Day- Woodgate Valley	1,000	1,000	0	(1,000)
Army Cadets- BG School	750	750	0	(750)
109 Bartley Green Scouts Group	2,000	2,000	2,000	0
218th Woodgate Pioneers Scout GroupBartl	1,000	1,000	1,000	0
Project Mac	1,000	1,000	1,000	0
BG Local History Group	500	500	0	(500)
Chrysalis Dance Academy	1,000	1,000	0	(1,000)
Nonsuch Primary Schools' Football League	0	0	1,200	1,200
Bartley Green Net Revenue Expenditure	34,283	34,283	24,761	(9,522)
Edgbaston Revenue Budget				
Unallocated	333	333	0	(333)
Environmental Warden	0	0	147	147
Community Initiatives Fund	0	0	(698)	(698)
Harborne Carnival	500	500	1,500	1,000
Benefit4All	1,500	1,500	1,500	0
Forwards Together	1,000	1,000	1,500	500
Environmental Officer	0	0	(109)	(109)
Edgbaston Hit Squad	20,000	20,000	20,000	0
Lighting 281 Pershore Rd	1,667	1,667	1,667	0
Edgbaston Net Revenue Expenditure	25,000	25,000	25,507	507
Harborne Revenue Budget				
Unallocated	5,500	5,500	0	(5,500)
Environmental Apprentices Support Project (Fast Track)	5,000	5,000	5,000	0
Harborne Christmas Lights	5,000	5,000	5,868	868
Finda Debt Advice	4,882	4,882	4,882	0
Harborne Carnival	500	500	1,000	500
Vehicle Activated Speed sign (VASS)	4,000	4,000	0	(4,000)
Music in Schools & Community	1,000	1,000	1,000	0
Festive Lights (top up)	1,000	1,000	0	(1,000)
Judo in Schools & Community	2,000	2,000	2,000	0
Recognition Bench	1,000	1,000	0	(1,000)
Harborne Net Revenue Expenditure	29,882	29,882	19,750	(10,132)

EDGBASTON DISTRICT COMMUNITY CHEST - Outturn 2014/15

	Current Budget 2014/15 £	Current Budget to Date £	Outturn £	Variance £
Quinton Revenue Budget				
Unallocated	950	950	0	(950)
Quinton Summer Spectacular	1,000	1,000	1,000	0
Silver Threads Senior Citizens Club	700	700	700	0
OLF Senior Citizens Club	500	500	500	0
Quinborne Christmas - Duplicate see below	0	0	0	0
WMP Halloween Activities Project	0	0	800	800
First Aid Training	0	0	0	0
Quinborne Halloween - Duplicate see below	0	0	0	0
Hedge Cutting & Access Way	9,892	9,892	2,050	(7,832)
Summer Youth Activities	2,800	2,800	1,848	(952)
Half Term Residential Project-Haven Community Project	1,000	1,000	1,000	0
Harborne Carnival	500	500	500	0
Rosemount Therapeutic Garden	500	500	500	0
Moat Meadows Marvels	500	500	500	0
Quinborne Christmas Party	1,000	1,000	1,000	0
Quinborne Halloween Party	750	750	750	0
Quinborne Shed Club	1,000	1,000	1,000	0
Fun In The Park	592	592	592	0
Social Interaction Project	650	650	0	(650)
Quinborne Crown Green Project	1,200	1,200	1,200	0
Highways Project	0	0	0	0
Musical Tots - Parent & Toddler Group	250	250	250	0
Quinton Brighter Futures Project	1,900	1,900	1,900	0
Signage - Quinborne Centre	500	500	500	0
Community Newsletter	1,300	1,300	1,300	0
St Georges Day Celebration	800	800	800	0
Quinborne Youth Club	1,500	1,500	1,500	0
Quinton War Memorial Project	1,912	1,912	1,912	0
Women's Conference	265	265	265	0
Alleyway Clearance	1,000	1,000	1,000	0
Court Flower Arrangements	400	400	400	0
Beech Lanes Neighbourhood Forum	781	781	780	(1)
Friday Social Club	750	750	750	0
Quinton Net Revenue Expenditure	34,892	34,892	25,308	(9,584)
Edgbaston District Net Revenue Expenditure	124,057	124,057	95,325	(28,732)

Edgbaston District 2014/15 Savings Tracker

APPENDIX 3

Description	Original Savings 2014/15 £000	Amendments 2014/15 £000	Revised Savings 2014/15 £000	Actions in place to fully achieve Savings £000	Actions in place to Achieve savings in year only £000	Actions in place but may be some risk to delivery £000	Actions not yet in place £000
Business Support	115	(72)	43	1	42	0	0
Car Parking	10	0	10	10	0	0	0
Childrens Play	3	1	4	4	0	0	0
Community Arts	0	3	3	3	0	0	0
Community Chest	100	0	100	100	0	0	0
Community Development	34	0	34	29	0	0	5
Community Libraries	3	0	3	3	0	0	0
District Support	0	0	0	0	0	0	0
Engineers	10	0	10	10	0	0	0
Neighbourhood Advice	1	8	9	9	0	0	0
Parks SLA	0	0	0	0	0	0	0
Public Convenience	0	9	9	9	0	0	0
School Crossing	7	(7)	0	0	0	0	0
Ward Support	21	2	23	23	0	0	0
Your City Your Birmingham	0	16	16	16	0	0	0
Youth Services	0	0	0	0	0	0	0
Use of Credit Balances/Repayment							
Provisions/Rationalisation of Assets	0	33	33	33	0	0	0
Contingency	(7)	7	0	0	0	0	0
Citywide	0	0	0	0	0	0	0
Sub-Total	297	0	297	250	42	0	5
Sport and Leisure	5	0	5	5	0	0	0
Total	302	0	302	255	42	0	5

The Savings schedule includes step up savings of £12k and 2014/15 savings of £290k as reported to the District Committee on 31/03/2014

EDGBASTON DISTRICT CAPITAL PROJECTS - OUTTURN 2014/15

	Fund	Original Budget	Adjustments					Current Budget	Actuals to date	Variance	Comments
			Slippage b/f	Slippage c/f Future years	Underspend	New Resources	Budget Adjustments				
		£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000	
Bartley Green											
Local Improvement Budget - Senneleys Park	Cor Res - New Bids	0	12	0	0	0	0	12	9	(3)	Retentions
Local Improvement Budget - Senneleys Park Facilities	Cor Res - New Bids	0	4	0	0	0	(4)	0	0	0	Residual balance of budget removed. Project underspend. Budget paid back to Corporate
Woodgate Valley Country Park Improvements	Cor Res - New Bids	0	0	0	0	310	0	310	304	(6)	New FBC Approval 3.2.2014 for new trekking centre at Woodgate Valley
Woodgate Valley Country Park Improvements	Corporate resources	0	0	0	0	49	0	49	49	0	New FBC Approval 3.2.2014 for new trekking centre at Woodgate Valley
Woodgate Valley Country Park Improvements	Earmarked Receipts	0	0	0	0	187	0	187	187	0	New FBC Approval 3.2.2014 for new trekking centre at Woodgate Valley
Woodgate Valley Country Park Improvements	Section 106	0	0	0	0	160	0	160	160	0	New FBC Approval 3.2.2014 for new trekking centre at Woodgate Valley
Bartley Green Capital Expenditure		0	16	0	0	706	(4)	718	709	(9)	
Harborne											
MetchleyDr-CapRec	Earmarked Receipts	48	0	0	0	0	(48)	0	0	0	Removal of budget pending project approval
GrovePkCoachH-Impts	Corporate resources	0	5	0	0	0	0	5	0	(5)	Retentions
GroveParkS106	Contrib 3rd Party	0	10	0	0	0	0	10	1	(9)	Retentions
Harborne Pool - Dev	Unsupp Borrowing	0	0	0	0	0	0	0	50	50	Final Account payment
Harborne Capital Expenditure		48	15	0	0	0	(48)	15	51	36	
Quinton											
QuinborneCC-Repair	Earmarked Receipts	9	0	0	0	0	(9)	0	0	0	Removal of budget pending project approval
QuinborneCC-Repair	Cor Res - New Bids	4	0	0	0	0	(4)	0	0	0	Removal of budget pending project approval
QuintonMeadowsImpts	Earmarked Receipts								2	2	New approval 3/2/15 landscape works. Budget to be added in 2015/16
Quinton Capital Expenditure		13	0	0	0	0	(13)	0	2	2	
Edgbaston Wide											
Env Works Edgbaston	Deptl Cap Financing	0	90	0	0	90	0	180	63	(117)	
Env Works Edgbaston	DRF	0	0	0	0	0	0	0	122	122	
JervoiseReclmpts	Section 106	0	0	0	0	0	0	0	1	1	
Edgbaston Wide Expenditure		0	90	0	0	90	0	180	186	6	
Total Capital Expenditure		61	121	0	0	796	(65)	913	948	35	

Funding Sources	Original Budget	Slippage b/f	Slippage c/f Future years	Underspend	New Resources	Budget Adjustments	Current Budget	Actuals to date	Variance
Contrib 3rd Party	0	10	0	0	0	0	10	1	(9)
Section 106	0	0	0	0	160	0	160	161	1
Cor Res - New Bids	4	16	0	0	310	(8)	322	313	(9)
Corporate resources	0	5	0	0	49	0	54	49	(5)
Deptl Cap Financing	0	90	0	0	90	0	180	63	(117)
DRF	0	0	0	0	0	0	0	122	122
Earmarked Receipts	57	0	0	0	187	(57)	187	189	2
Unsupp Borrowing	0	0	0	0	0	0	0	50	50
Grand Total	61	121	0	0	796	(65)	913	948	35

Housing Transformation Board Performance Report

Quarter 4 2014-15

Report produced by Place Directorate Performance and Support Services Team

Version 1.2 04/06/2015

Contents	RAG status	Council Business Plan measure	Page
<u>Exception Report</u>			6
<u>Leasehold and Right to Buy (Sukvinder Kalsi)</u>			
Number of Right To Buy applications received	No Target		8
Number of Properties sold under Right To Buy	No Target		9
Right to Buy compliance to statutory timescales	Green		10
<u>Rent Service (Tracy Holsey)</u>			
Percentage of rent collected	Green		11
Amount of rent arrears	Green		12
<u>Supporting People, Homeless/Allocations (Louise Collett/Jim Crawshaw - People Directorate)</u>			
Number of Households in Temporary Accommodation	No Target		13
Number of Households in B&B	Red		14
Number of Homeless preventions	Red		15
Number of Health & Housing Assessments outstanding	No Target		16
Number on housing waiting list	No Target		17
Average number of weeks families in B&B	No Target		18
<u>Landlord Services (Tracey Radford)</u>			
Antisocial Behaviour			
Number of new ASB cases received	No Target		19
Number of new Hate Crime cases received	No Target		21
Percentage of A cases responded to on time	Amber		22
Percentage of B cases responded to on time	Green		22
Percentage of C cases responded to on time	Green		22
ASB Total cases closed	No Target		23
Percentage of cases closed successfully	Green		24
Number of Live ASB Cases (Snapshot)	No Target		25
Number of Live Think Family Cases (Snapshot)	No Target		26

Estates and Tenancy Management:

Percentage of high-rise blocks rated good or better	Green	27
Percentage of low-rise blocks rated satisfactory or better	Green	28
Number of lodgers in occupation for more than 12 weeks	No Target	29
Percentage of introductory tenancies over 12 months not made secure	Red	30
Condition of Estates - average score from bi-annual estate assessments	No Target	31
Condition of Estates - year to date by category	No Target	32

Voids and Lettings:

Average days void turnaround - excluding void sheltered properties	Amber	33
Average days void turnaround for all voids	Amber	34
Average days void turnaround for sheltered voids	No Target	35
Average calendar days to repair a void property	Green	36
Average time to let a property (from Fit For Let date to Tenancy Start Date)	Red	37
Percentage of properties let first time	Green	38
Customer satisfaction with letting staff	Green	39
Customer satisfaction with new home	No Target	40

Services for Older People:

Number of new sheltered voids	No Target	41
Number of current sheltered voids	No Target	42
Percentage of support plans completed within 4 weeks	Amber	43
Percentage of Careline calls answered within 60 seconds	Green	44

Housing Customer Service Hubs:

Number of calls handled	No Target	45
Average time taken to answer calls (in seconds)	Green	46
Percentage of calls answered	Green	47

Asset Management and Maintenance (John Jamieson)

Responsive Repairs:

Right To Repair repair jobs completed on time	Green	CBP	48
Percentage of appointments kept	Amber		49

Gas:

Percentage of gas servicing completed against period profile	Green	50
Percentage of gas repairs completed within 7 days	Amber	51

Customer Satisfaction:

Customer satisfaction with repairs	Green	52
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Independent Living:

Number of Households assisted by independent living	Green	53
Number of Wise Move completions	No Target	54

Private Sector Housing (Pete Hobbs)

Houses in Multiple Occupation (HMO) Licencing:

Number of Houses in Multiple Occupation licences issued	No Target	55
Number of Licenced and Unlicensed Houses in Multiple Occupation inspected	No Target	56

Private Tenancy Unit:

Number of Requests for assistance	No Target	57
Number of Cases assisted through advice	No Target	58
Number of Cases assisted through intervention	No Target	59

Empty Properties:

Number of empty properties brought back into use	Green	CBP	60
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Housing Development (Clive Skidmore)

Number of affordable homes provided	Green		61
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Housing Transformation Board

Exception Report Quarter 4 2014-15

The following measures missed their quarterly targets and scored a 'Red' rating.

The services responsible have provided the following exception report.

Supporting People, Homeless/Allocations (Louise Collett/Jim Crawshaw - People Directorate)

Measure: Number of Households in B&B

Page: 14

Target 40

Performance: 80

Commentary provided by: Jim Crawshaw

At the end of March 2015 the Bed and Breakfast figure was 80, this missed the target by 40. This was primarily as a result of the closure of one of our Homeless centres in March 2015 due to an extensive refurbishment agreed by cabinet. Lydia Rogers House could house up to 40 households on any given night.

Supporting People, Homeless/Allocations (Louise Collett/Jim Crawshaw - People Directorate)

Measure: Number of Homeless preventions

Page: 15

Target 11000

Performance: 9102

Commentary provided by: Jim Crawshaw

The number of homeless preventions achieved for 14/15 is 9,102 which is significantly less than the 11,000 target. This target, in hindsight was overly ambitious, and was set due to the performance achieved during 2013/14 and the desire to strive towards continuous improvement. There has been a reduction in the number of preventions recorded by some of the commissioned partners during the previous 12 months.

Estates and Tenancy Management:

Measure: Percentage of introductory tenancies over 12 months not made secure

Page: 30

Target: 8%

Performance: 24.3%

Commentary provided by: Natalie Potter

There has been a marked improvement when you compare the year end of 37.9% in 2014, to the year end of 16.7% at the end of 2015, showing an improvement of over a half.

The data demonstrates that for quarter 4, there has been an increase in the amount of Intro tenancies over 12 months old. It is worth noting however that Intro tenancies cannot be made secure if there is a pending legal action or there are rent arrears and whilst the data may demonstrate an under performance, it can also be argued that we are proactively managing the intros by not creating a secure tenancy until any issues have been thoroughly investigated. The raw data has been reviewed and there have been a number of intro tenancies with rent arrears which have not been made secure, and this is a clear contributor to the increased figure. This performance report is under consideration as to whether the data and target are in an accurate and meaningful format.

Voids and Lettings:

Measure: Average time to let a property (from Fit For Let date to Tenancy Start Date)

Page: 37

Target: 10

Performance: 22.4

Commentary provided by: Gary Nicholls

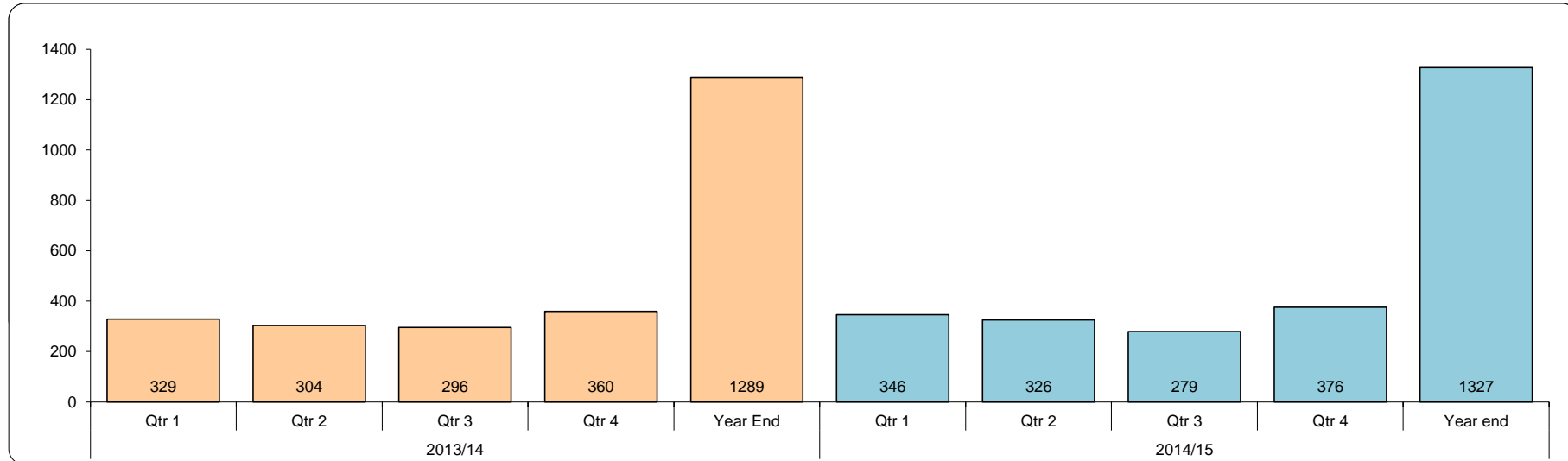
The 10 days target from Fit For Letting to Tenancy Start Date is extremely challenging. The impact of Hard to Let Properties and Low Demand Sheltered properties often results in properties being advertised and viewed several times before they are finally accepted.. This is a particular issue with Sheltered properties in tower blocks which are very low demand following welfare reforms which mean that single people or childless couples face a 14% benefit shortfall for having 1 too many bedrooms. We are unable to offer these properties to younger people or families as there are age restrictions on sheltered accommodation. Therefore it is an on- going challenge to meet this timeline.

Leasehold and Right to Buy (Sukvinder Kalsi)

Number of Right To Buy applications received

RAG Status

No Target



	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end
Right To Buy applications received	329	304	296	360	1289	346	326	279	376	1327

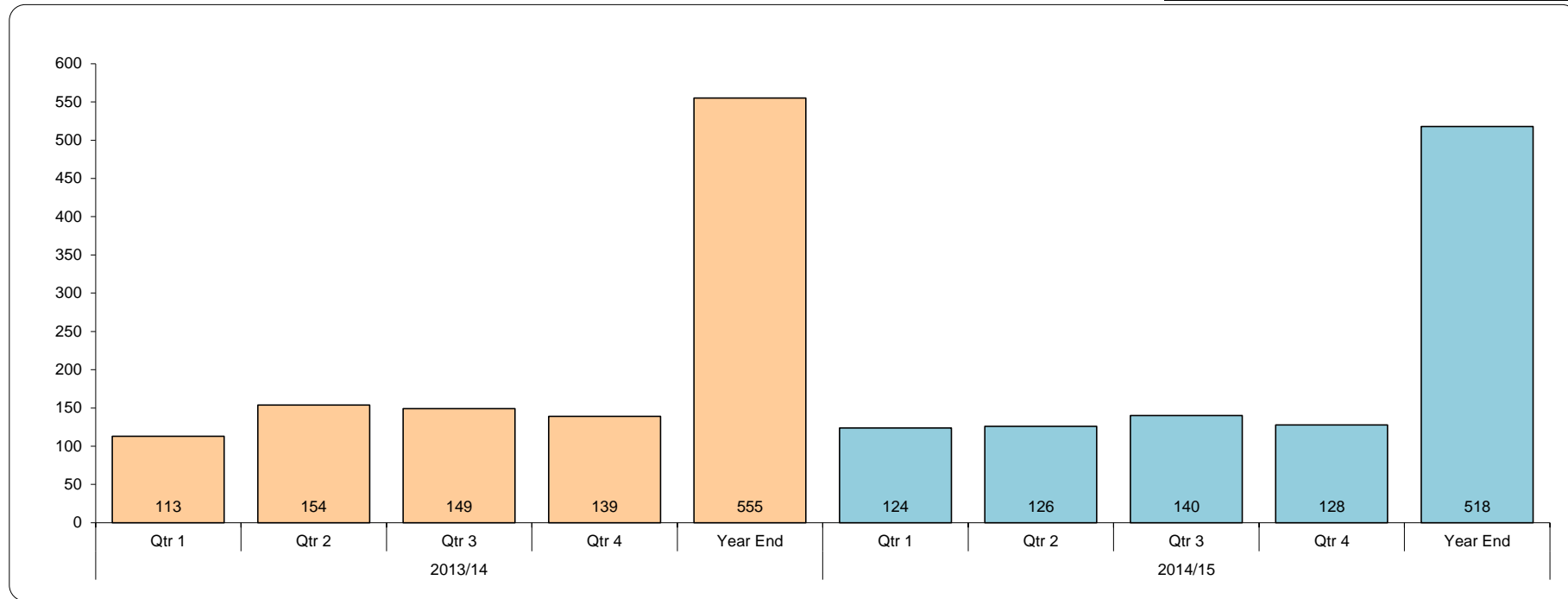
Right To Buy applications received	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 4 2014-15	39	27	32	57	62	37	30	32	5	55

RB01

Number of properties sold under Right To Buy

RAG Status

No Target



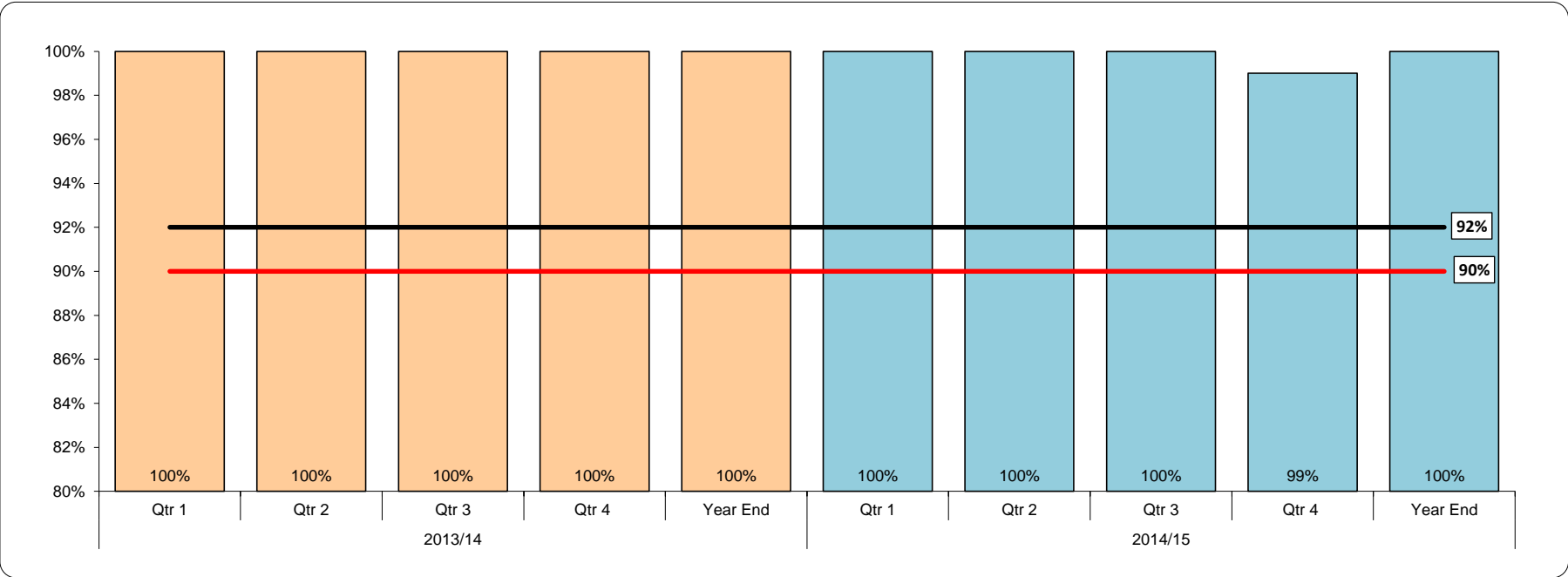
	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End
Properties sold under Right to Buy	113	154	149	139	555	124	126	140	128	518

Properties sold under Right to Buy	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 4 2014-15	23	11	19	9	18	14	5	9	3	17

RB02

Right to Buy compliance to statutory timescales

RAG Status	Green
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Bigger is better

	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End
% compliance to statutory timescales	100%	100%	100%	100%	100%	100%	100%	100%	99%	100%
Target	92%	92%	92%	92%	92%	92%	92%	92%	92%	92%
Standard	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%

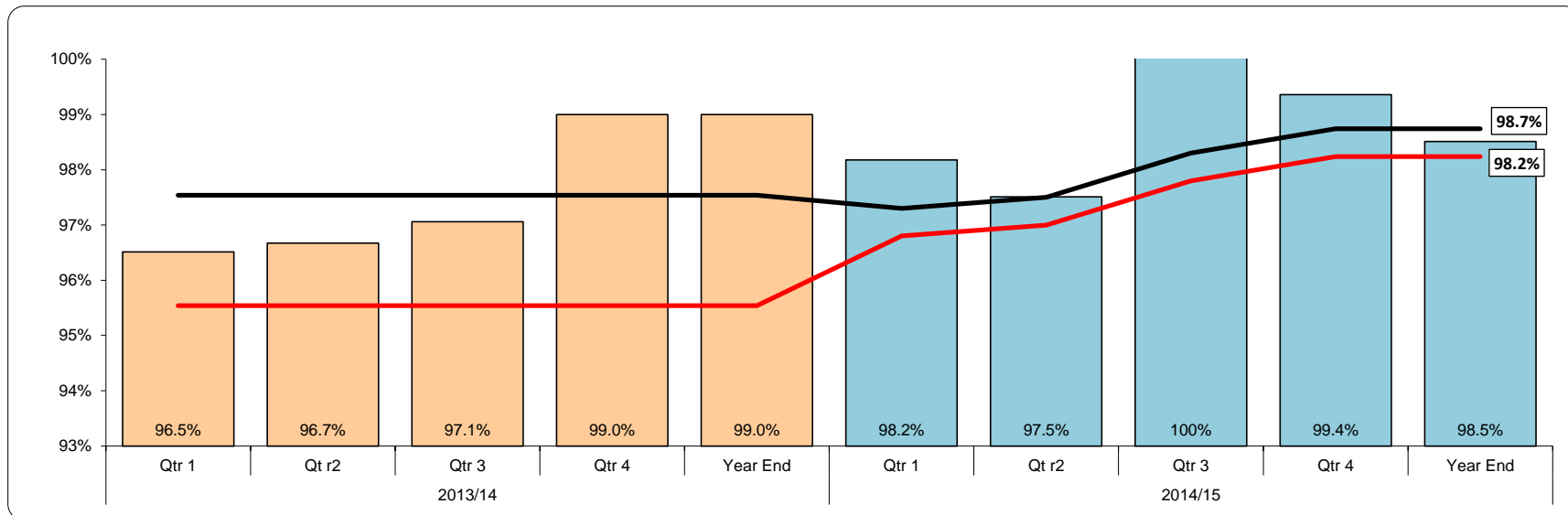
% compliance to statutory timescales	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 4 2014-15	100%	100%	100%	99%	98%	100%	97%	100%	100%	100%

Rent Service (Tracy Holsey)

Percentage of rent collected

RAG Status

Green



Bigger is better

	2013/14					2014/15				
	Qtr 1	Qt r2	Qtr 3	Qtr 4	Year End	Qtr 1	Qt r2	Qtr 3	Qtr 4	Year End
Percentage of rent collected	96.5%	96.7%	97.1%	99.0%	99.0%	98.2%	97.5%	100%	99.4%	98.5%
Target	97.5%	97.5%	97.5%	97.5%	97.5%	97.3%	97.5%	98.3%	98.7%	98.7%
Standard	95.5%	95.5%	95.5%	95.5%	95.5%	96.8%	97.0%	97.8%	98.2%	98.2%

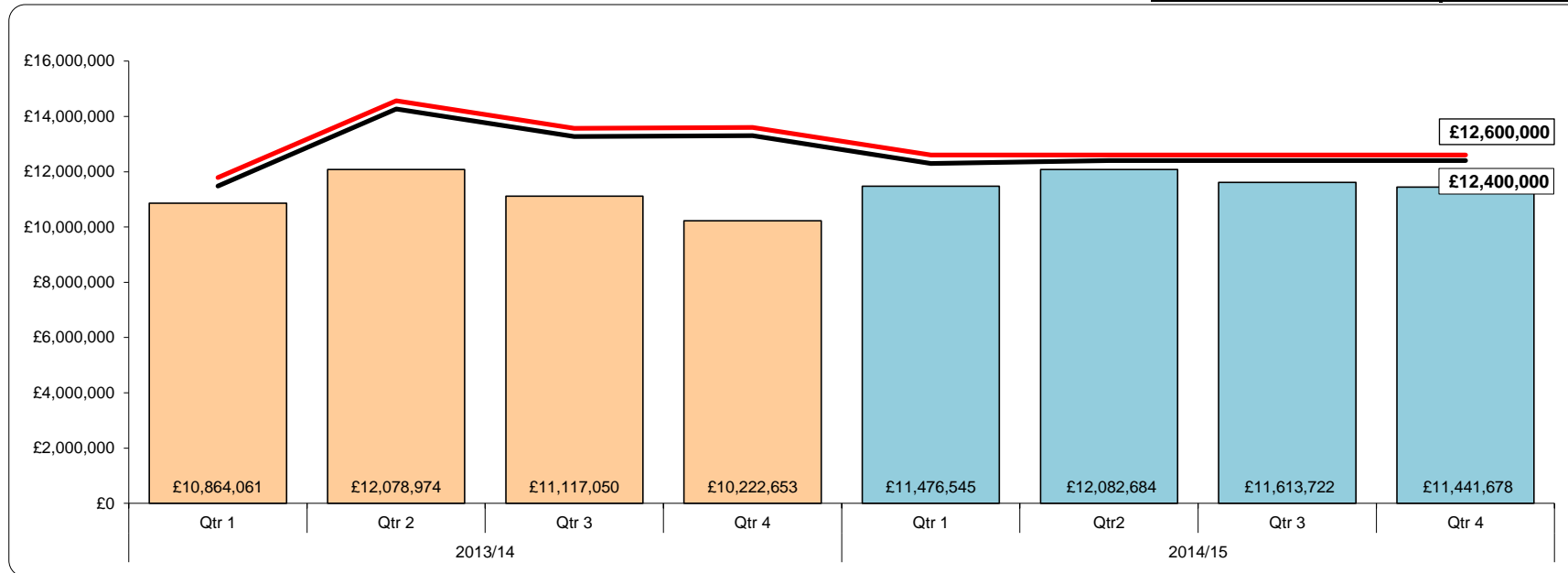
Percentage of rent collected	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 4 2014-15	99%	100%	100%	99%	99%	99%	101%	99%	101%	99%

R01

Current amount of rent arrears

RAG Status

Green



Smaller is better

	2013/14				2014/15			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr2	Qtr 3	Qtr 4
Amount of rent arrears	£10,864,061	£12,078,974	£11,117,050	£10,222,653	£11,476,545	£ 12,082,684	£ 11,613,722	£ 11,441,678
Target	£ 11,483,810	£ 14,270,216	£ 13,273,339	£ 13,304,125	£ 12,300,000	£ 12,400,000	£ 12,400,000	£ 12,400,000
Standard	£ 11,783,810	£ 14,570,216	£ 13,573,339	£ 13,604,125	£ 12,600,000	£ 12,600,000	£ 12,600,000	£ 12,600,000

Citywide rent arrears figure includes **£101,860** arrears from Bloomsbury TMO not included in district breakdown below.

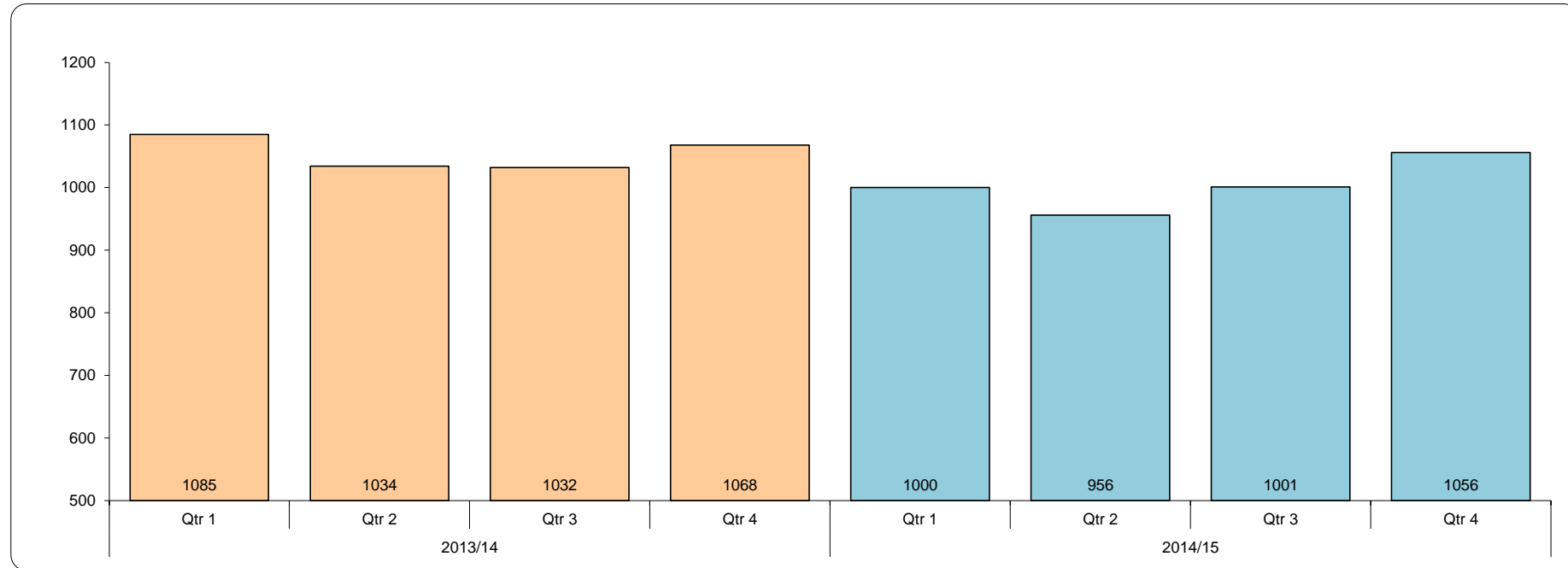
Amount of rent arrears	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 4 2014-15	£ 1,489,254	£ 1,240,681	£ 316,752	£ 1,552,518	£ 2,097,484	£ 1,734,036	£ 381,027	£ 938,298	£ 254,122	£ 1,335,646

Supporting People/Homeless Service/Allocations (Jim Crawshaw)

Number of households in temporary accommodation - Snapshot figure

RAG Status

No Target



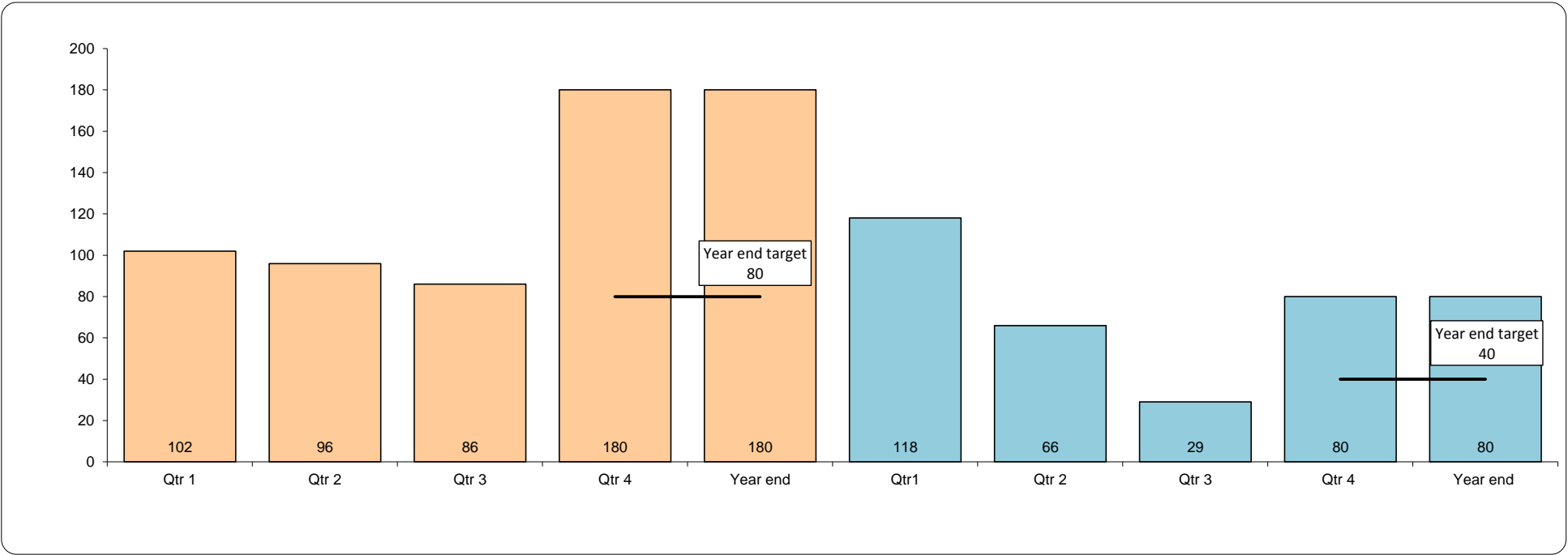
	2013/14				2014/15			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4
Households in Temp Accommodation	1085	1034	1032	1068	1000	956	1001	1056

SP01

Number of households in B&B - Snapshot figure

RAG Status

Red



Smaller is better

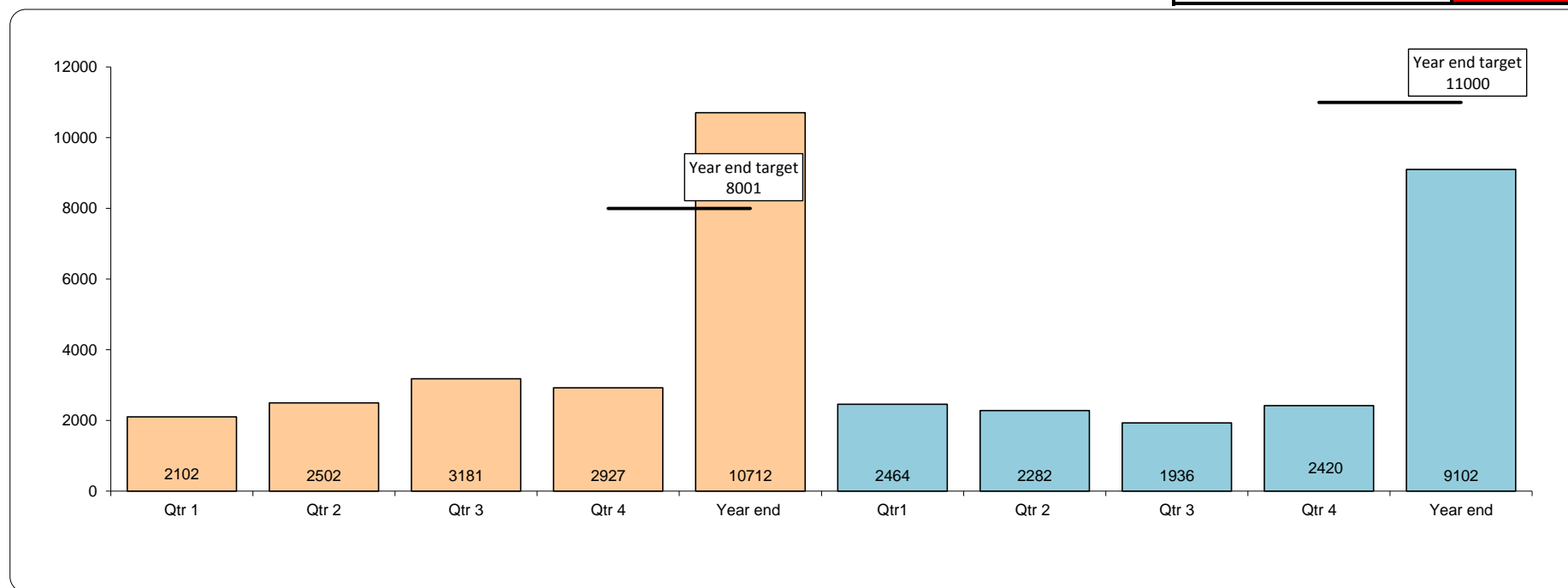
	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr1	Qtr 2	Qtr 3	Qtr 4	Year end
Number of households in B&B	102	96	86	180	180	118	66	29	80	80
Year end target					80					40

SP02

Number of homeless preventions

RAG Status

Red



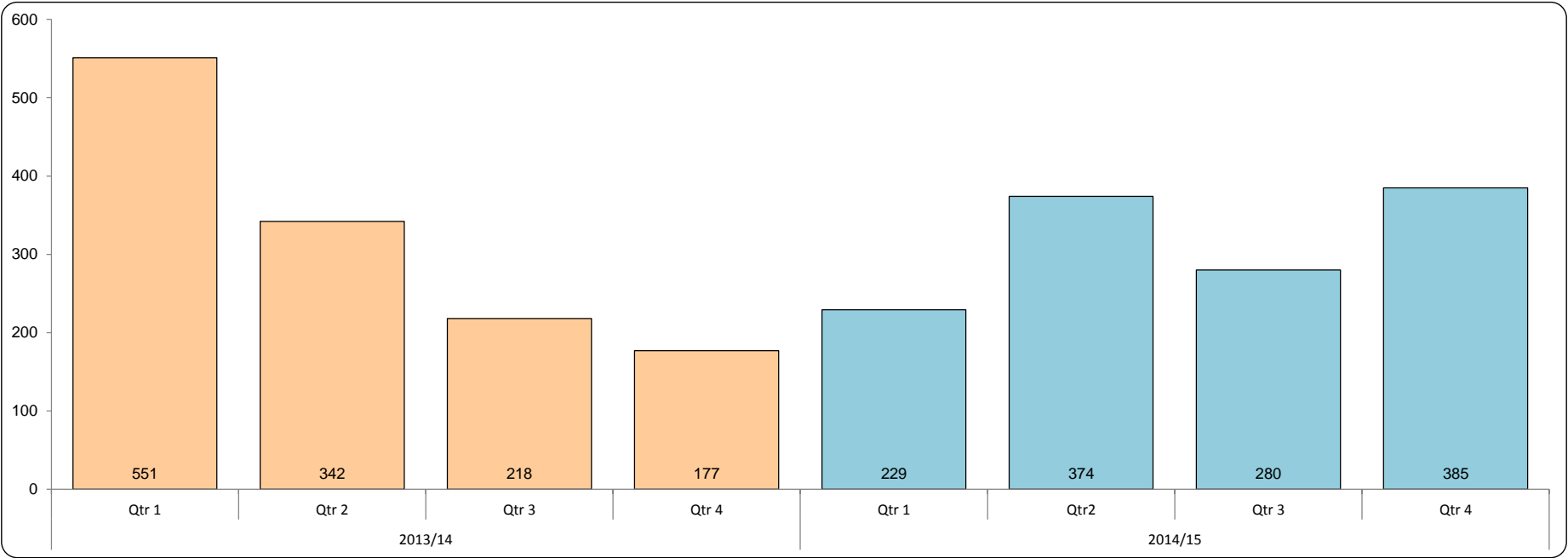
Bigger is better

	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr1	Qtr 2	Qtr 3	Qtr 4	Year end
Homeless preventions	2102	2502	3181	2927	10712	2464	2282	1936	2420	9102
Year end target					8001					11000

SP03

Number of health and housing assessments outstanding - Snapshot figure

RAG Status	No Target
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Smaller is better

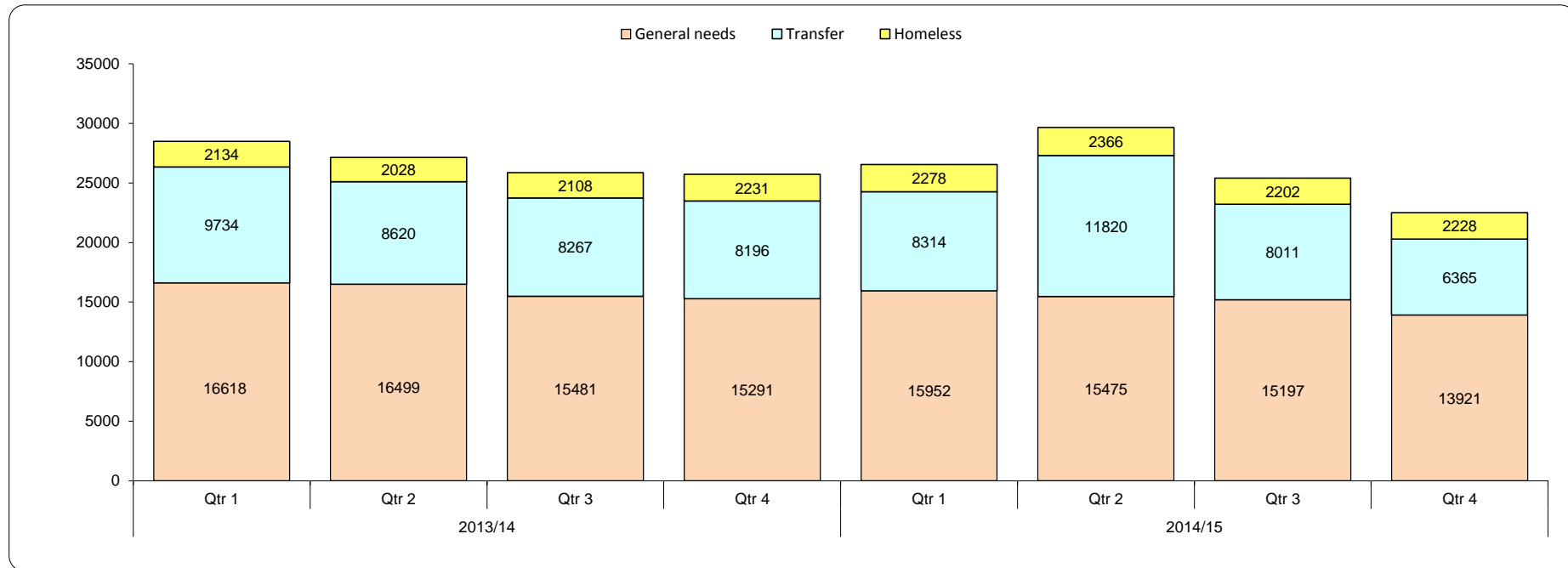
	2013/14				2014/15			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr2	Qtr 3	Qtr 4
H&H assessments outstanding	551	342	218	177	229	374	280	385

SP04

Number on housing waiting list - snapshot figure

RAG Status

No Target



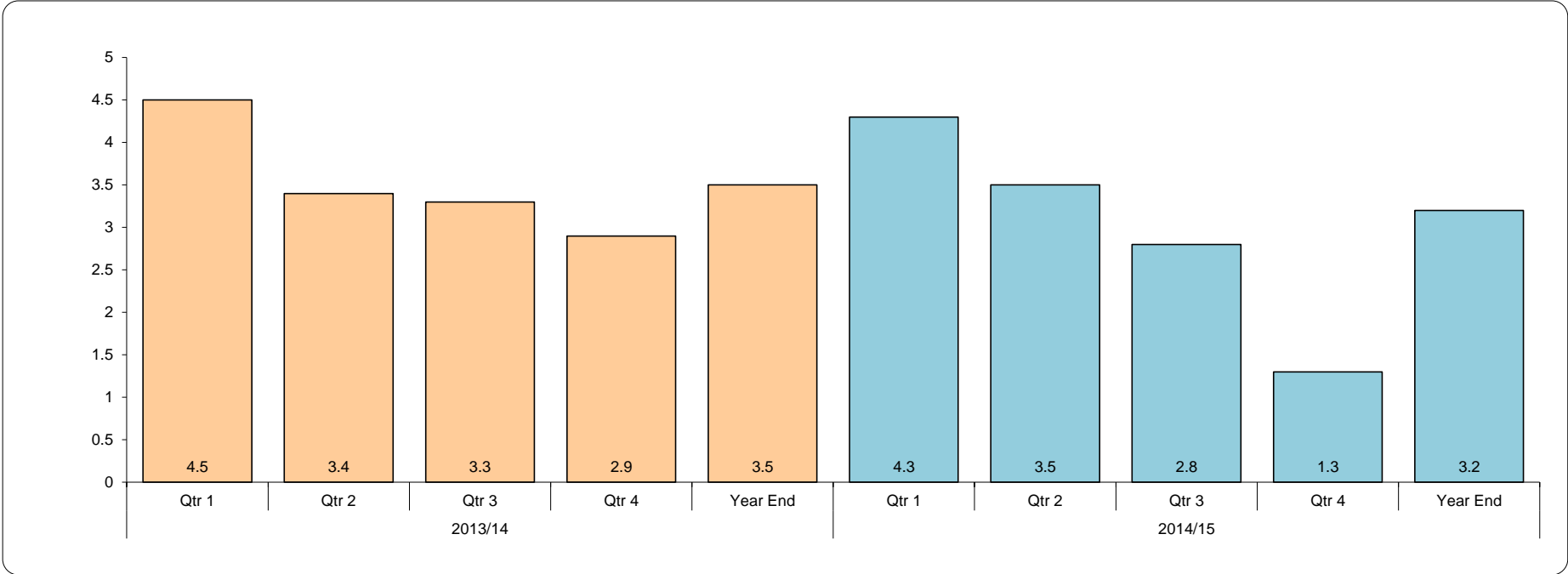
Smaller is better

	2013/14				2014/15			
Housing need category	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4
General needs	16618	16499	15481	15291	15952	15475	15197	13921
Transfer	9734	8620	8267	8196	8314	11820	8011	6365
Homeless	2134	2028	2108	2231	2278	2366	2202	2228

SP05

Average number of weeks families in B&B

RAG Status	No Target
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Smaller is better

	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End
Average number of weeks families in B&B	4.5	3.4	3.3	2.9	3.5	4.3	3.5	2.8	1.3	3.2

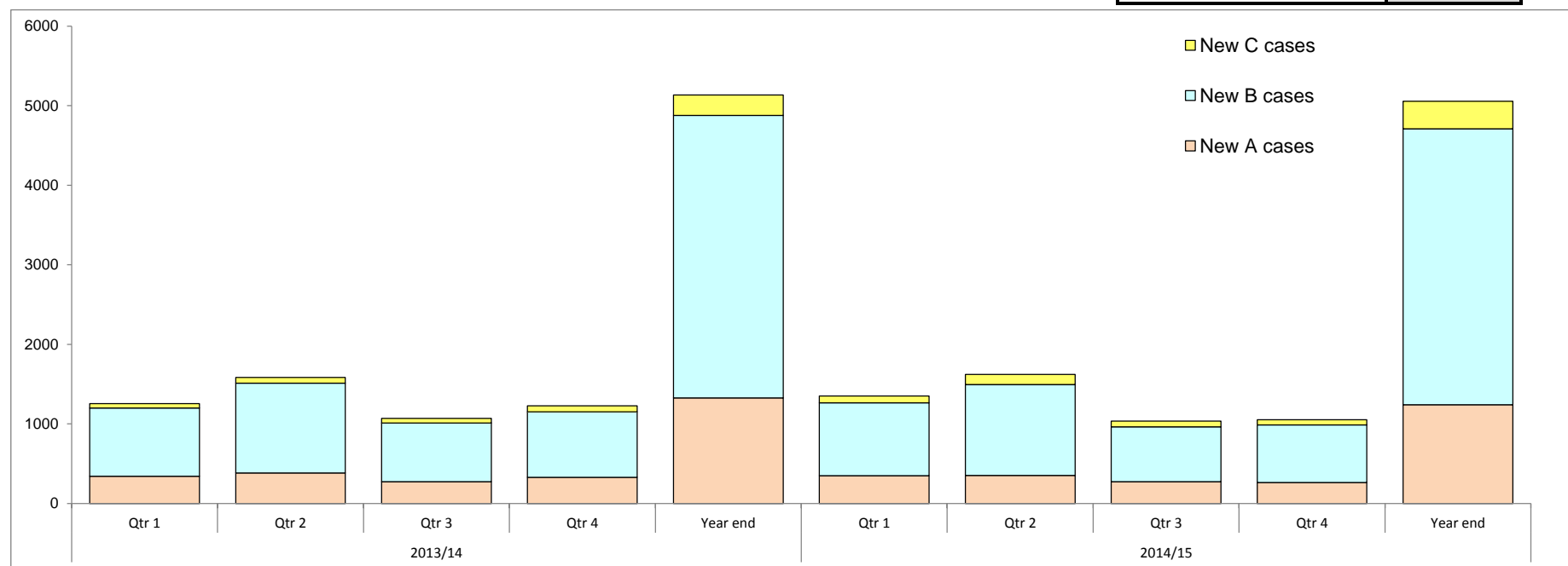
SP08

Antisocial Behaviour (Tracey Radford)

Number of new Antisocial Behaviour cases received - A, B and C

RAG Status

No Target



	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end
New A cases	341	382	274	329	1326	350	352	273	264	1239
New B cases	858	1130	738	823	3549	916	1141	690	723	3470
New C cases	56	72	57	74	259	83	128	71	65	347
Total number of new ASB cases received	1255	1584	1069	1226	5134	1349	1621	1034	1052	5056

New ASB cases	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 4 2014-15	138	149	46	119	119	166	41	126	38	110

continued on next page...

ASB01

The number of ASB cases received in period recorded on Customer Records Management (CRM) system

Category A – Very Serious

This category includes: Criminal behaviour, hate incidents and harassment (verbal abuse, threats of violence, assault or damage to property based on race, sexual orientation, gender, age, disability, religion etc.), physical violence, harassment, intimidation

Category B - Serious

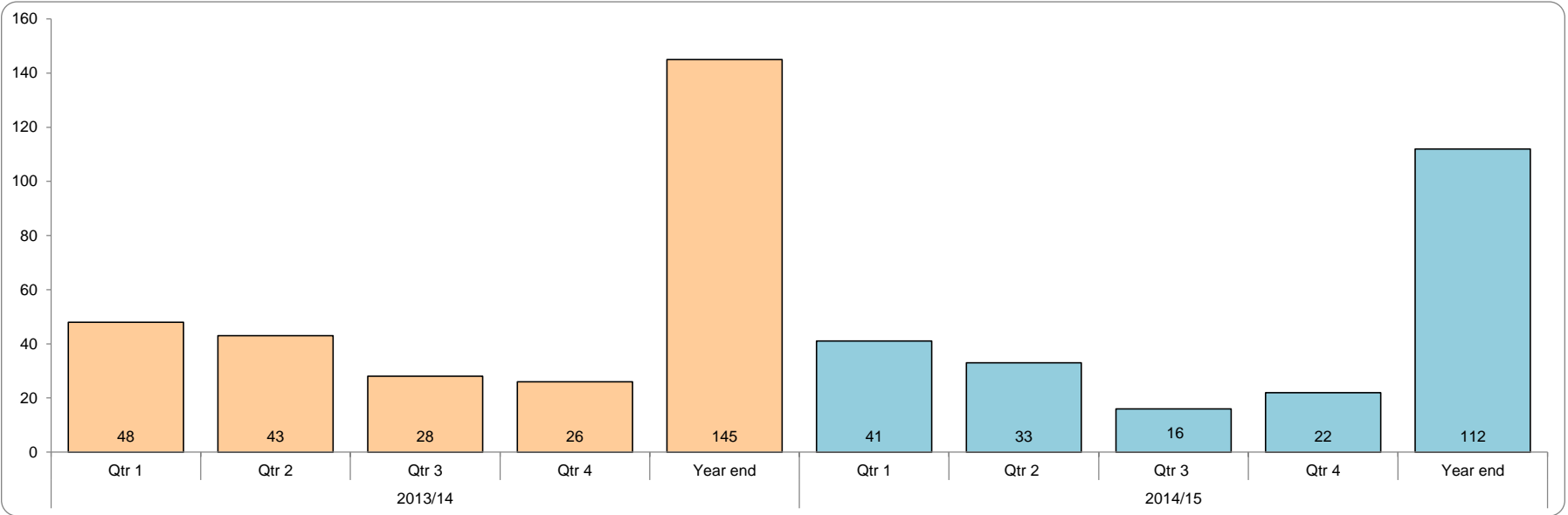
This category includes: Vandalism, noise nuisance, verbal abuse/insulting words, drug dealing/abuse, prostitution, threatening or abusive behaviour, complaints that have potential for rapid escalation to category A.

Category C - Minor

This category includes: Pets or animal nuisance, misuse of a public/communal space, loitering, fly tipping, nuisance from vehicles, domestic noise, and neighbour dispute.

Number of new hate crime cases received

RAG Status	No Target
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Smaller is better

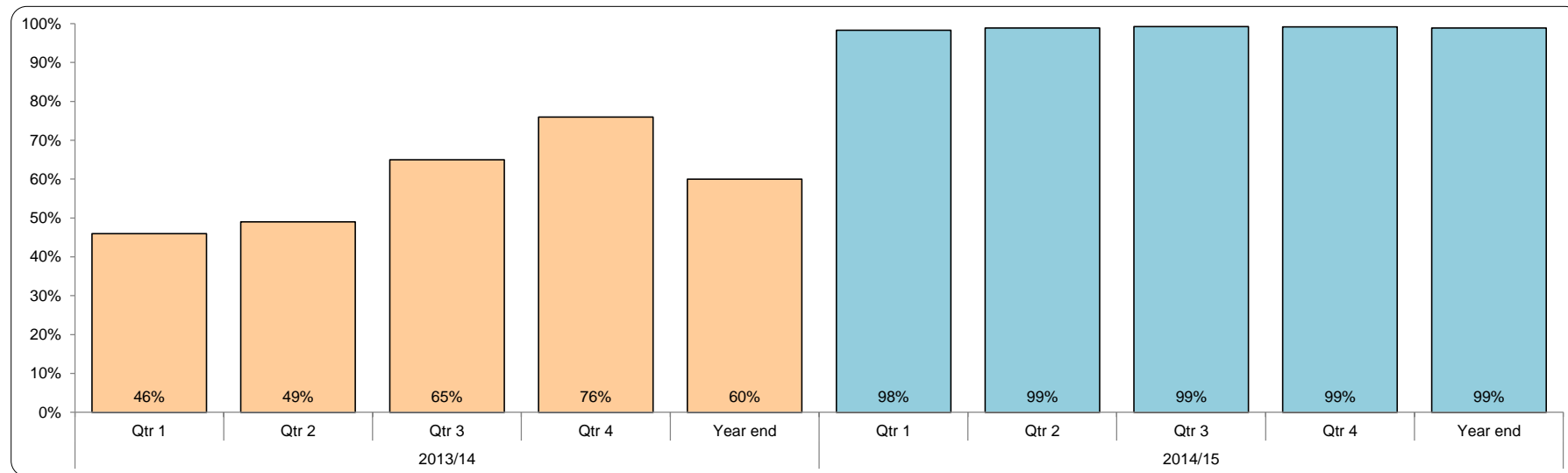
	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end
New hate crime cases	48	43	28	26	145	41	33	16	22	112

New hate crime cases	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 4 2014-15	4	3	0	4	2	5	1	2	0	1

ASB05

Percentage of cases responded to on time

RAG Status	See Below
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Bigger is better

	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end
Percentage of cases responded to on time	46%	49%	65%	76%	60%	98%	99%	99%	99%	99%

Qtr 4 2014-15	Cases	% of total cases	Target	Standard	RAG Status
A priority cases responded to on time	262	99%	100%	95%	Amber
B priority cases responded to on time	716	99%	95%		Green
C priority cases responded to on time	65	100%	95%		Green

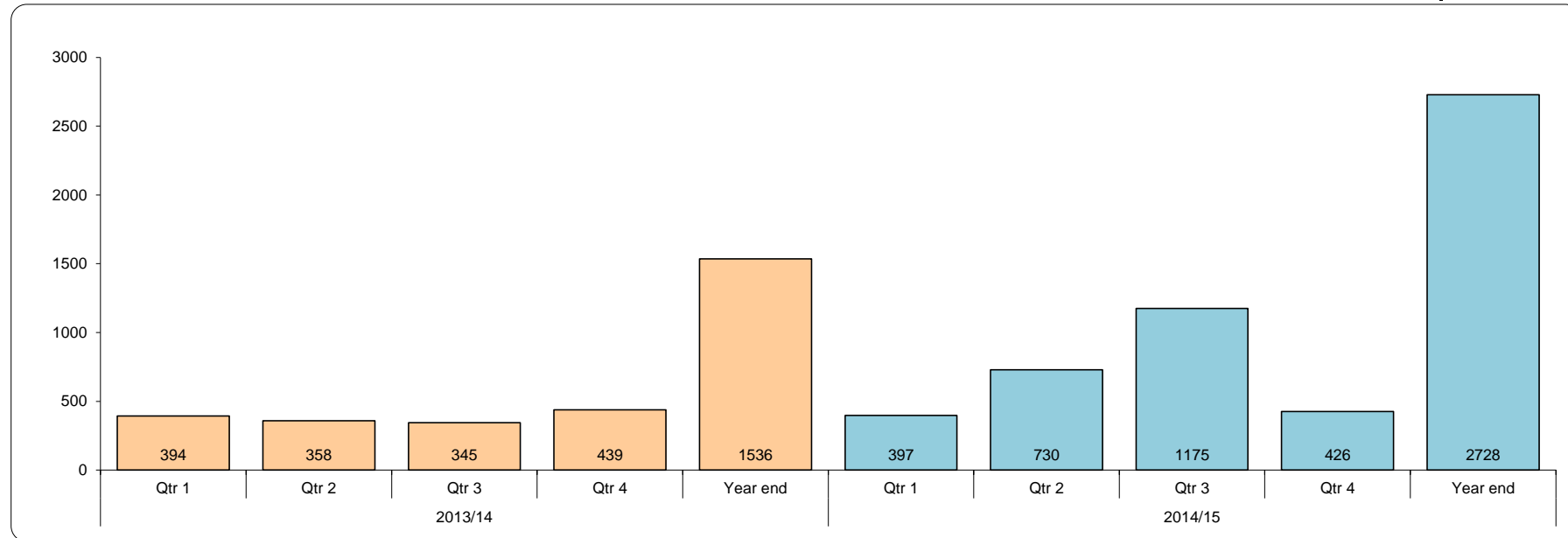
% total new cases responded to on time	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 4 2014-15	99%	99%	98%	99%	99%	100%	98%	100%	100%	98%

ASB17

ASB total cases closed

RAG Status

No Target



Bigger is better

	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end
ASB cases closed	394	358	345	439	1536	397	730	1175	426	2728

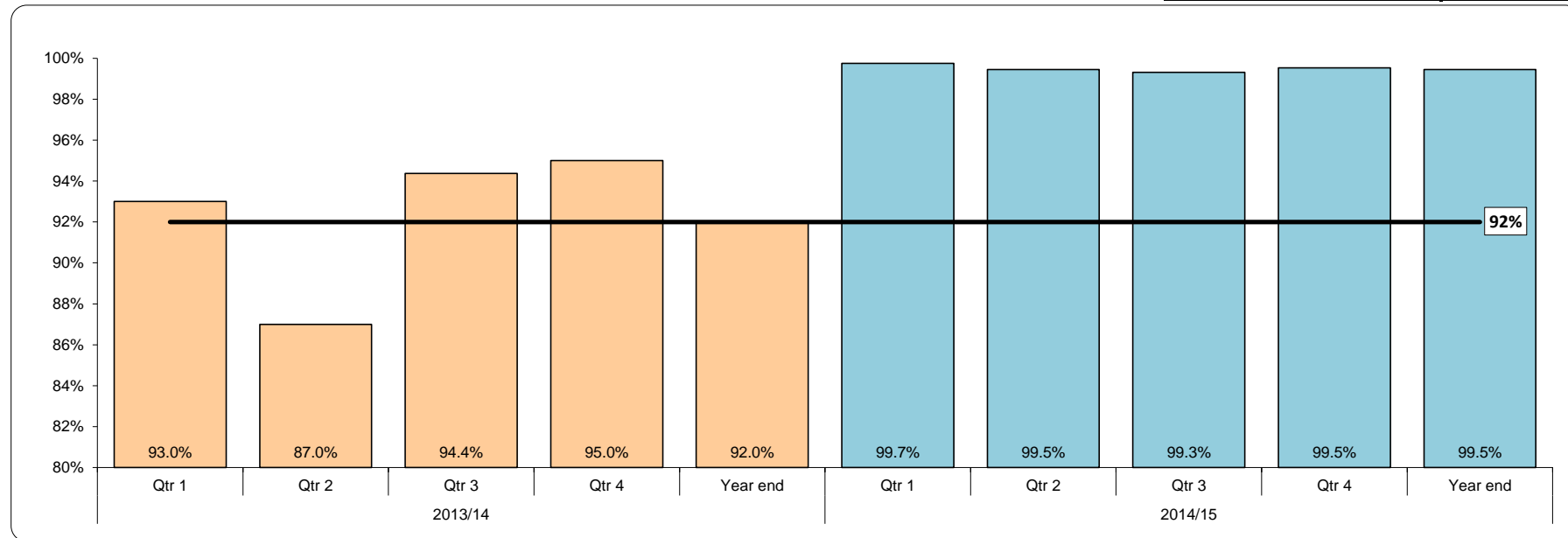
ASB cases closed	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 4 2014-15	61	40	27	67	32	74	13	43	11	58

ASB06

Percentage of cases closed successfully

Rag Status

Green



Bigger is better

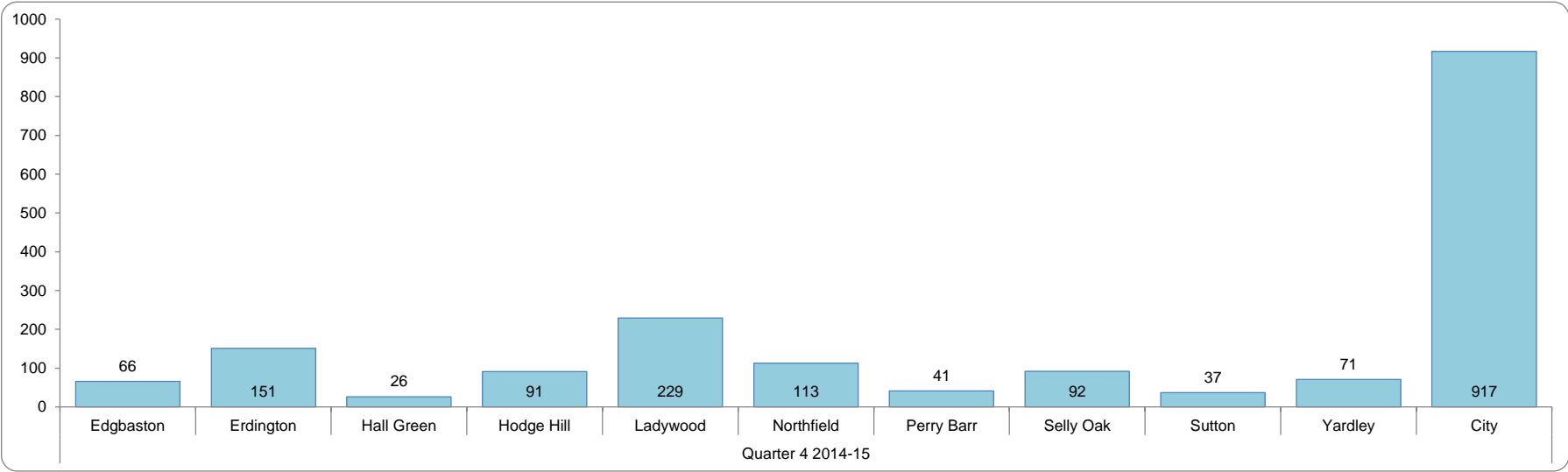
	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end
Percentage of cases closed successfully	93.0%	87.0%	94.4%	95.0%	92.0%	99.7%	99.5%	99.3%	99.5%	99.5%
Target	92%	92%	92%	92%	92%	92%	92%	92%	92%	92%

Percentage of cases closed successfully	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 4 2014-15	100%	100%	100%	100%	97%	100%	100%	98%	100%	100%

ASB07

Number of live ASB cases by district - snapshot figure

RAG Status	No Target
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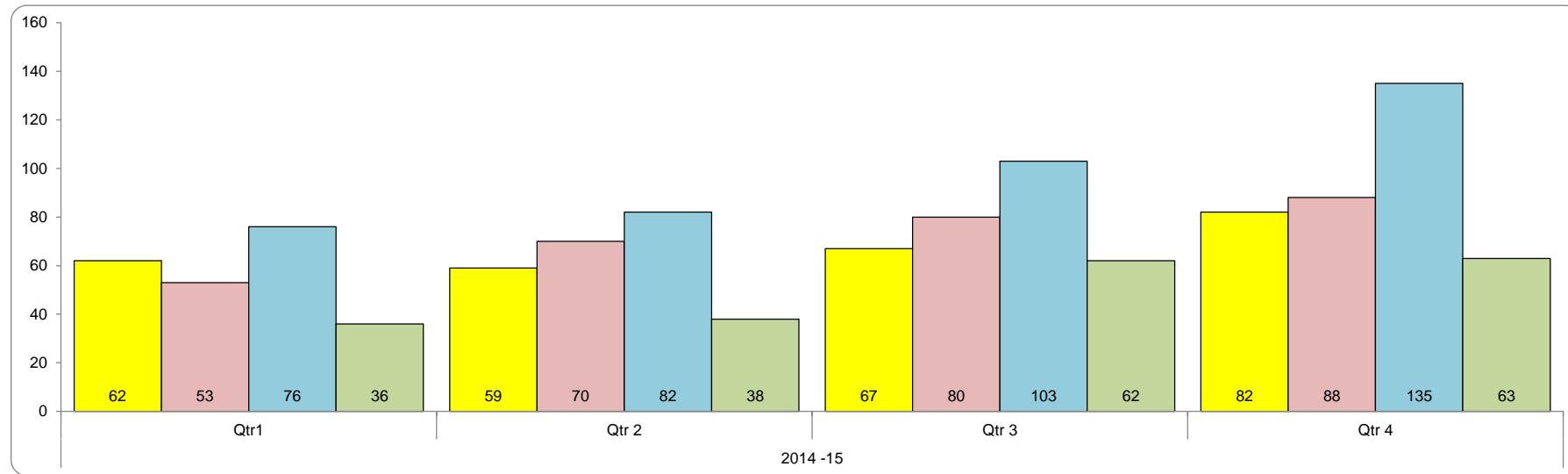
No of live ASB cases	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley	City
Quarter 4 2014-15	66	151	26	91	229	113	41	92	37	71	917
Quarter 3 2014-15	76	155	41	110	239	120	53	115	39	92	1040
Quarter 2 2014-15	304	340	147	333	454	408	119	335	99	238	2777

ASB22

Number of live 'Think Family' cases by quadrant - snapshot figure

RAG Status

No Target



Quadrant	2014 -15			
	Qtr1	Qtr 2	Qtr 3	Qtr 4
North	62	59	67	82
East	53	70	80	88
South	76	82	103	135
West	36	38	62	63

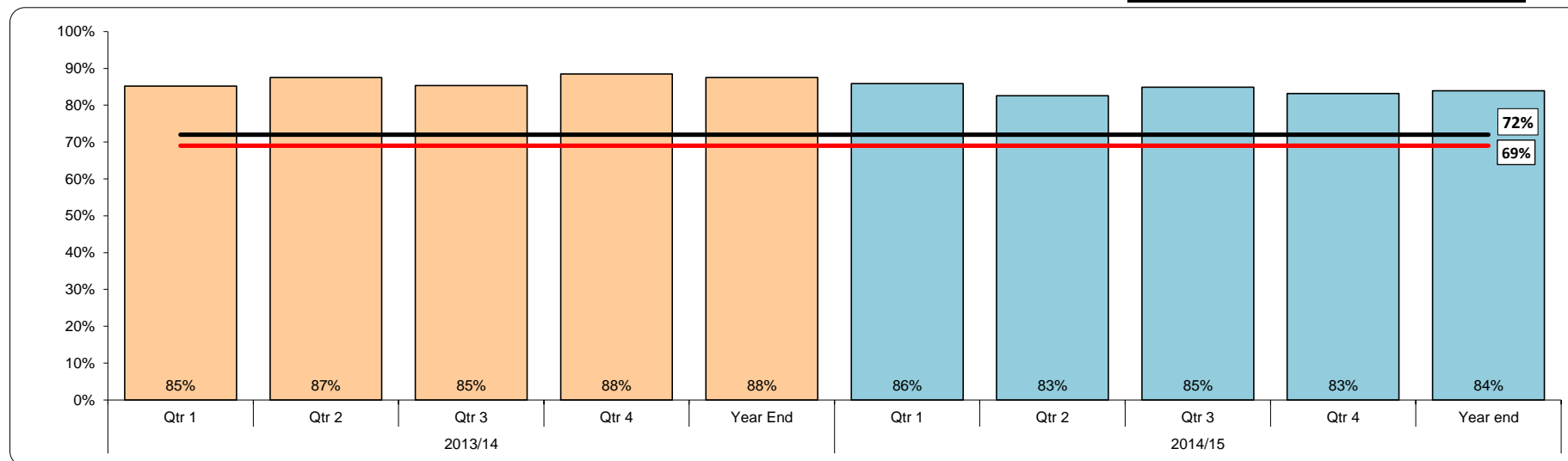
ASB21

Estates and Tenancy Management (Tracey Radford)

Percentage of high-rise blocks rated 'Good' or better

RAG Status

Green



Bigger is better

	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end
High-rise blocks rated good or better	85%	87%	85%	88%	88%	86%	83%	85%	83%	84%
Target	72%	72%	72%	72%	72%	72%	72%	72%	72%	72%
Standard	69%	69%	69%	69%	69%	69%	69%	69%	69%	69%

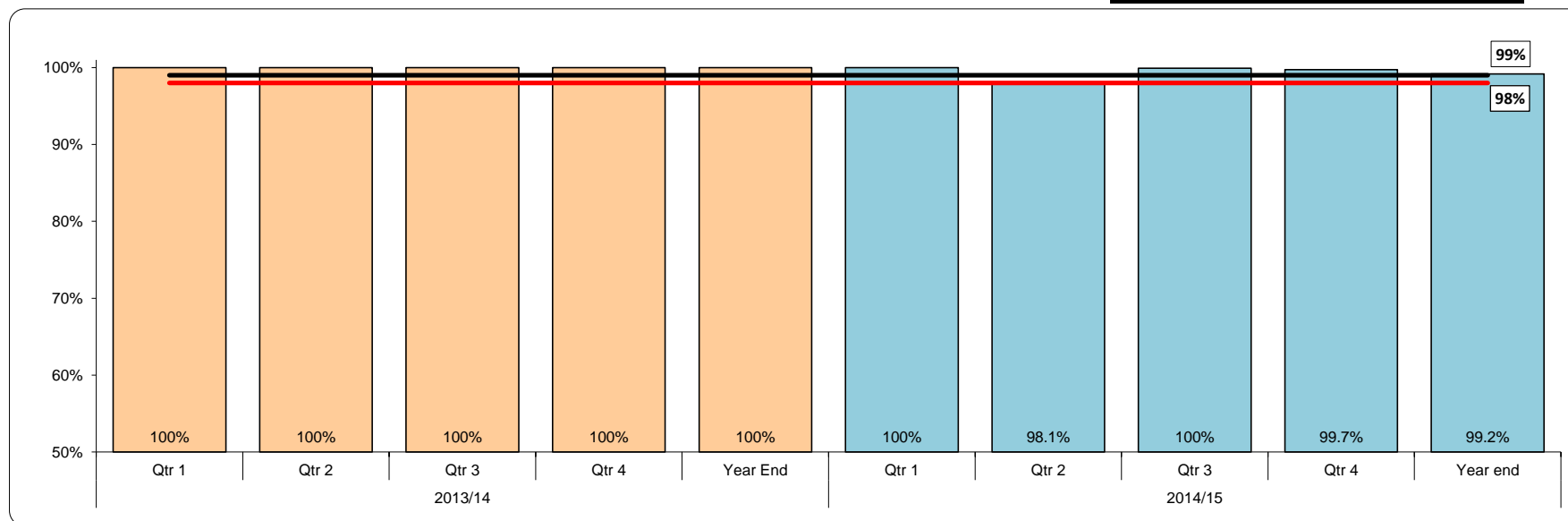
High-rise blocks rated good or better	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 4 2014-15	93%	77%	no high rise	82%	79%	97%	100%	73%	92%	82%

ETM01

Percentage of low-rise blocks rated 'Satisfactory' or better

RAG Status

Green



Bigger is better

	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end
Low-rise blocks rated Satisfactory or better	100%	100%	100%	100%	100%	100%	98.1%	100%	99.7%	99.2%
Target	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%
Standard	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%

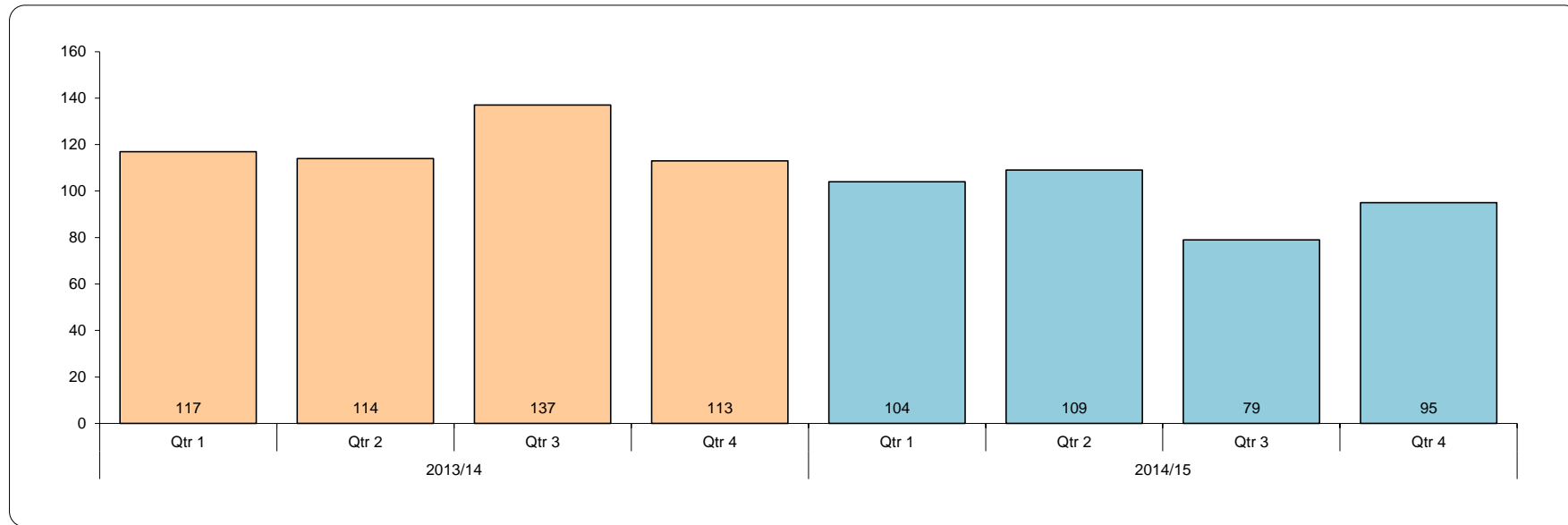
Low-rise blocks rated Satisfactory or better	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 4 2014-15	100%	98.0%	100%	100%	100%	100%	100%	100%	100%	99%

ETM02

Number of lodgers in occupation for more than 12 weeks - snapshot figure

RAG Status

No Target



Smaller is better

	2013/14				2014/15			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4
Lodgers in occupation	117	114	137	113	104	109	79	95

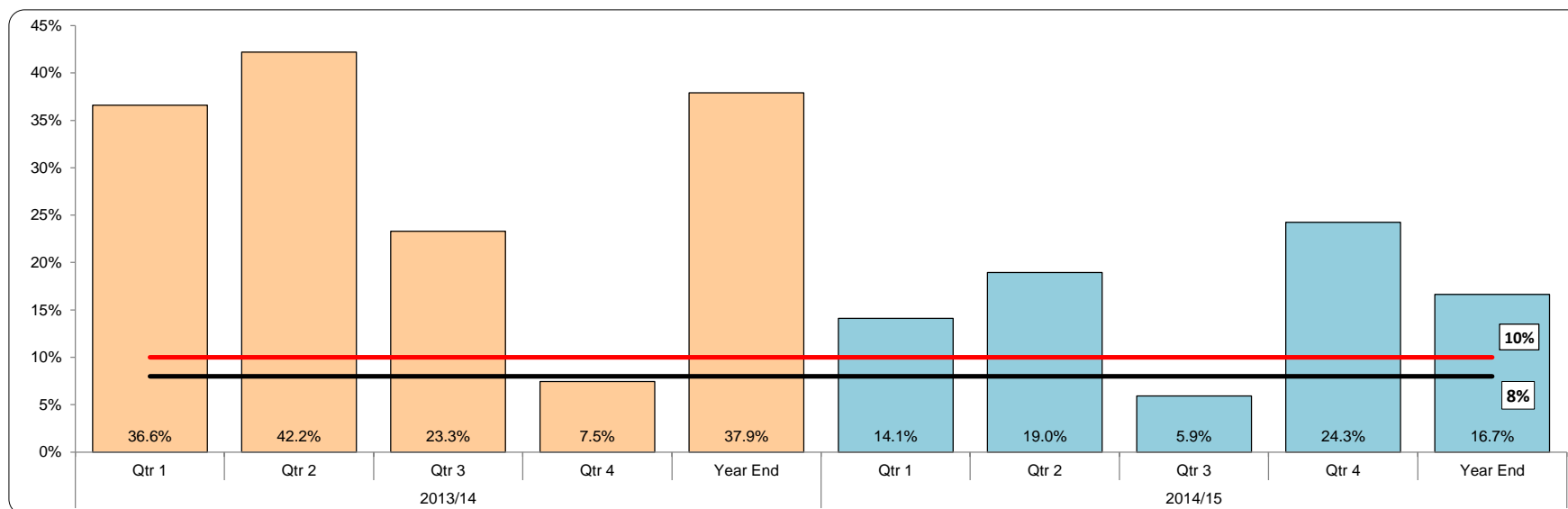
	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley	Bloomsbury
Quarter 4 2014-15	25	5	0	7	8	23	5	15	0	4	3

ETM03

Percentage of introductory tenancies over 12 months old, not made secure

RAG Status

Red



Smaller is better

	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End
% of unsecured tenancies over a year old	36.6%	42.2%	23.3%	7.5%	37.9%	14.1%	19.0%	5.9%	24.3%	16.7%
Target	8%	8%	8%	8%	8%	8%	8%	8%	8%	8%
Standard	10%	10%	10%	10%	10%	10%	10%	10%	10%	10%

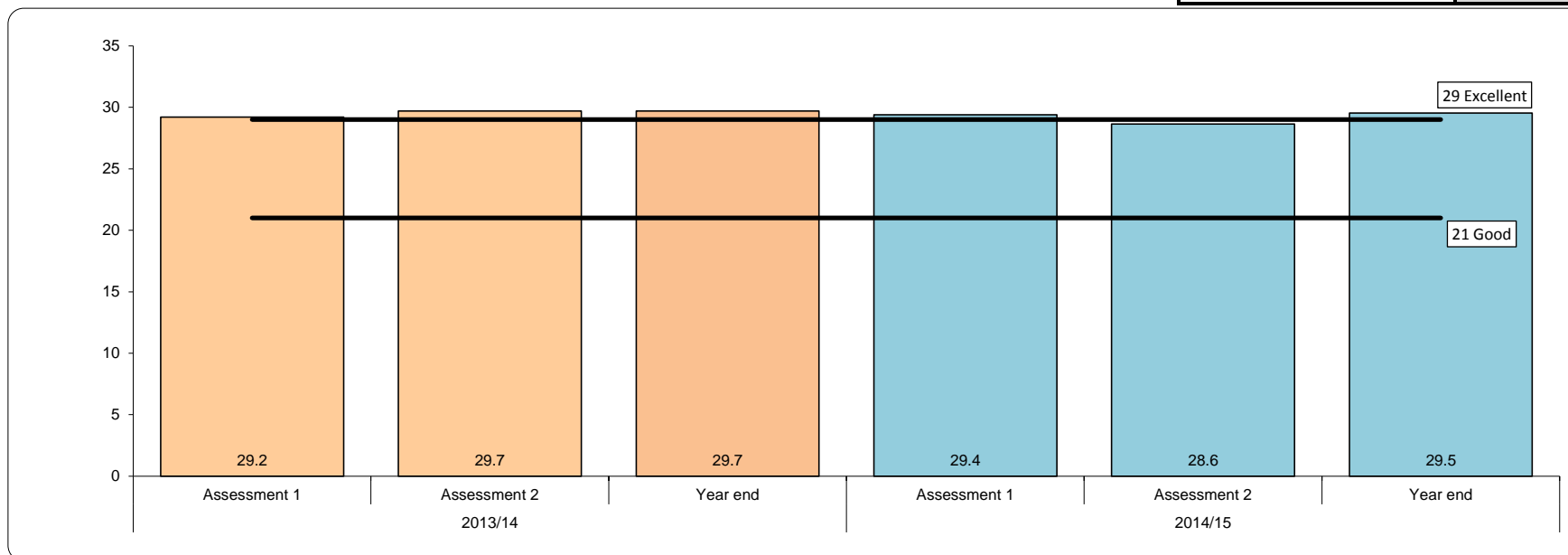
% of unsecured tenancies over a year old	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 4 2014-15	30.2%	27.6%	0.0%	16.0%	16.0%	35.4%	20.5%	40.5%	10.0%	5.4%

ETM04

Condition of estates - average score from bi-annual estate assessments

RAG Status

No Target



Bigger is better

	2013/14			2014/15		
	Assessment 1	Assessment 2	Year end	Assessment 1	Assessment 2	Year end
Condition of estates following 2 assessments completed	29.2	29.7	29.7	29.4	28.6	29.5
Good score	21	21	21	21	21	21
Excellent score	29	29	29	29	29	29

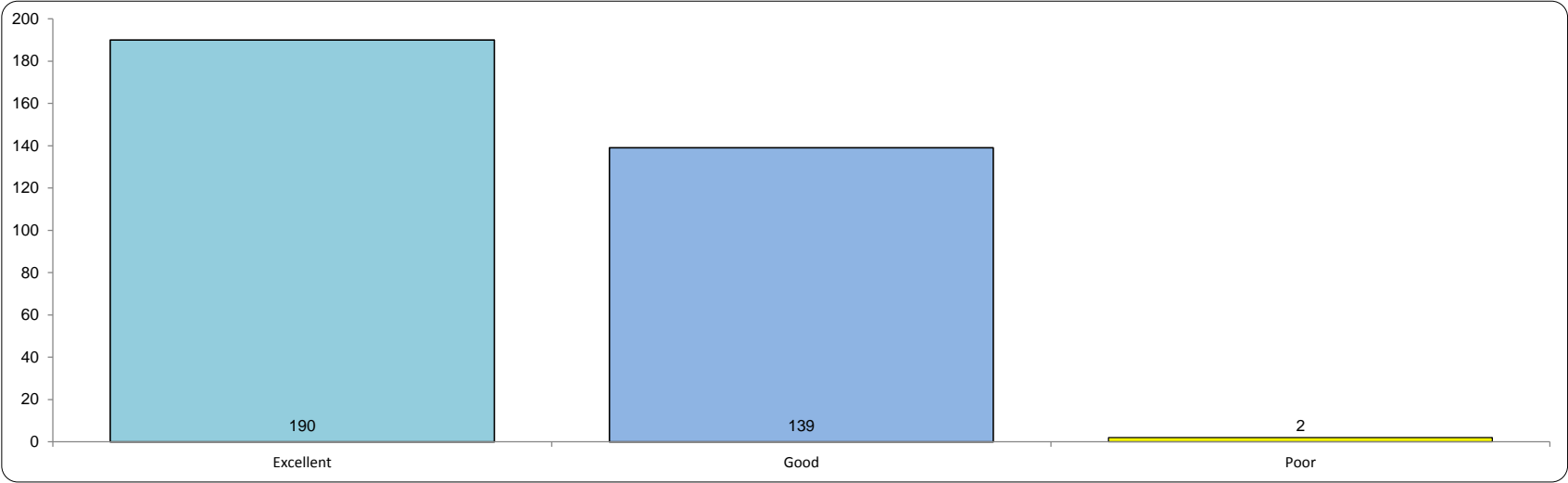
Each estate is required to have two assessments during each year.

Score: 1-20 = Poor, 21-28 = Good, 29+ = Excellent

Condition of estates	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
2014-15 Year End	28.4	32.5	33.0	29.4	26.4	27.8	25.9	26.8	32.2	32.9

Condition of estates - Year End, by category

RAG Status	No Target
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	Condition category		
Assessments 2014-15	Excellent	Good	Poor
Condition of estates according to two assessments completed	190	139	2

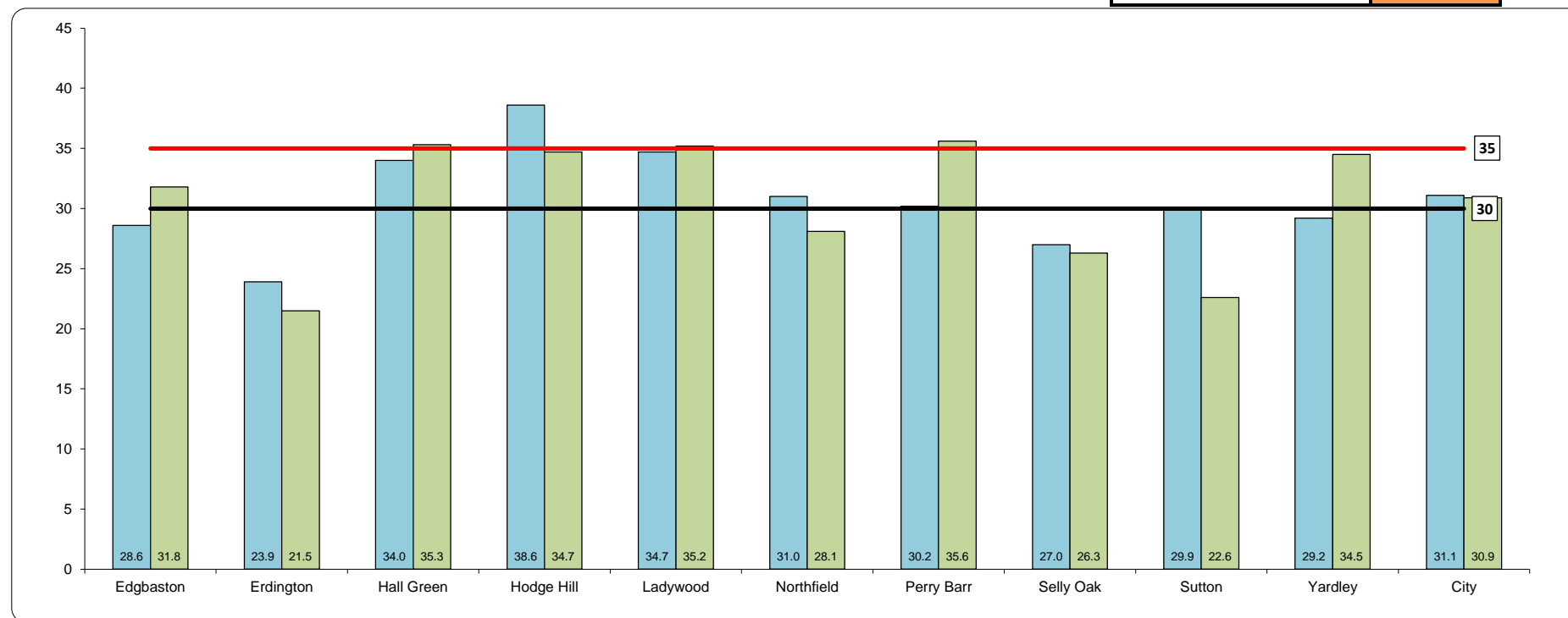
ETM06

Voids and Lettings (Gary Nicholls)

Average days void turnaround - excluding void sheltered properties

RAG Status

Amber



Smaller is better

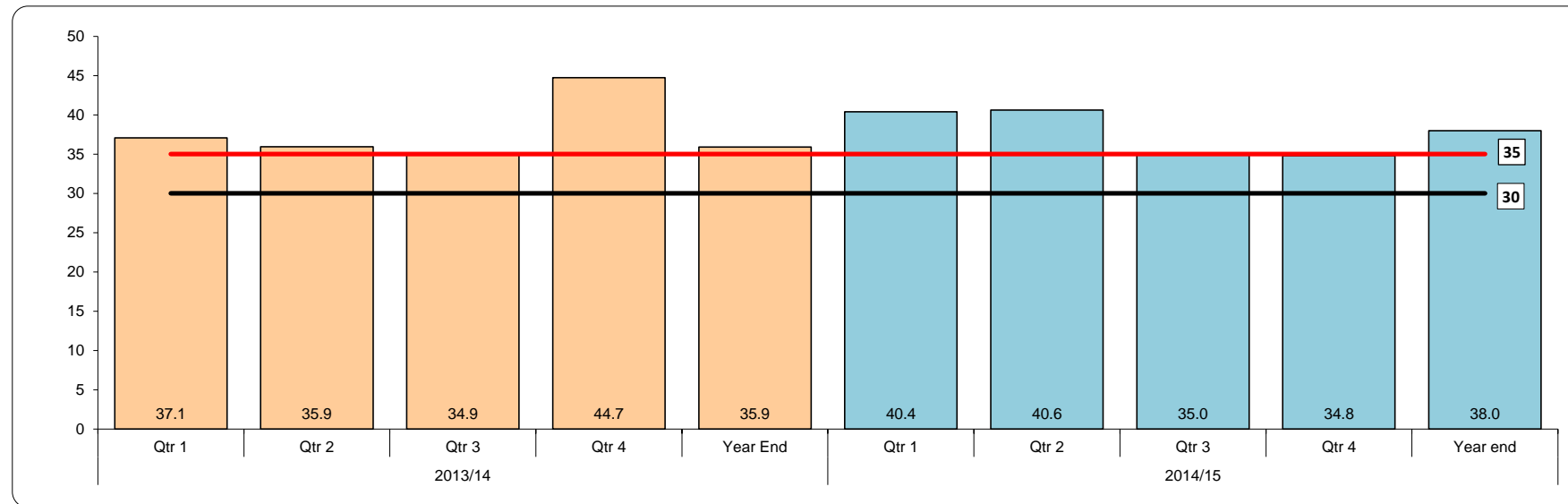
Average days void turnaround - excluding void sheltered properties	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley	City
Quarter 3 2014-15	28.6	23.9	34.0	38.6	34.7	31.0	30.2	27.0	29.9	29.2	31.1
Quarter 4 2014-15	31.8	21.5	35.3	34.7	35.2	28.1	35.6	26.3	22.6	34.5	30.9
Target	30	30	30	30	30	30	30	30	30	30	30
Standard	35	35	35	35	35	35	35	35	35	35	35

Definition: From date property becomes void to date it has a tenancy start date. Excludes sheltered; excludes those that are not lettable i.e. clearance demolition, pending disposal, Option Appraisal etc; excludes Major and Extensive Works voids, asbestos, gas, electric etc. as per agreed process

Average days void turnaround - all voids

RAG Status

Amber



Smaller is better

	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end
Ave days void turnaround	37.1	35.9	34.9	44.7	35.9	40.4	40.6	35.0	34.8	38.0
Target	30	30	30	30	30	30	30	30	30	30
Standard	35	35	35	35	35	35	35	35	35	35

Ave days void turnaround	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 4 2014-15	36.0	21.7	38.0	43.4	39.0	29.9	45.4	28.4	30.8	38.8

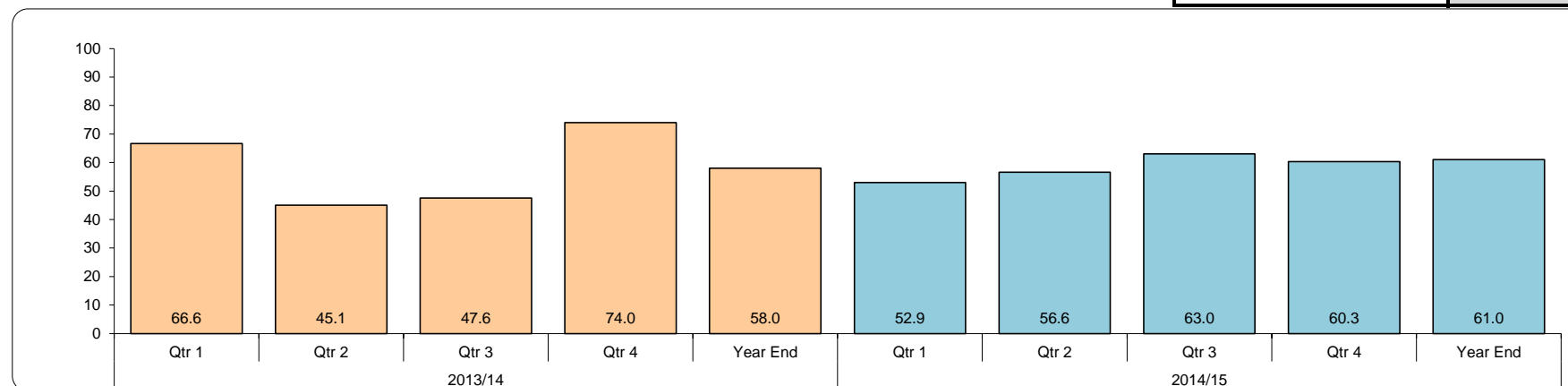
Definition: From date property becomes void to date it has a tenancy start date. Turnaround excludes those that are not lettable i.e. clearance demolition, pending disposal, Option Appraisal etc; excludes Major and Extensive Works voids, asbestos, gas, electric etc. as per agreed process

VL01

Average days void turnaround for sheltered voids

RAG Status

No Target



Smaller is better

	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End
Ave days turnaround for void sheltered properties	66.6	45.1	47.6	74.0	58.0	52.9	56.6	63.0	60.3	61.0
Ave days turnaround for void sheltered properties	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 4 2014-15	57.3	23.1	49.7	115.6	75.4	47.7	91.8	59.2	44.0	50.9

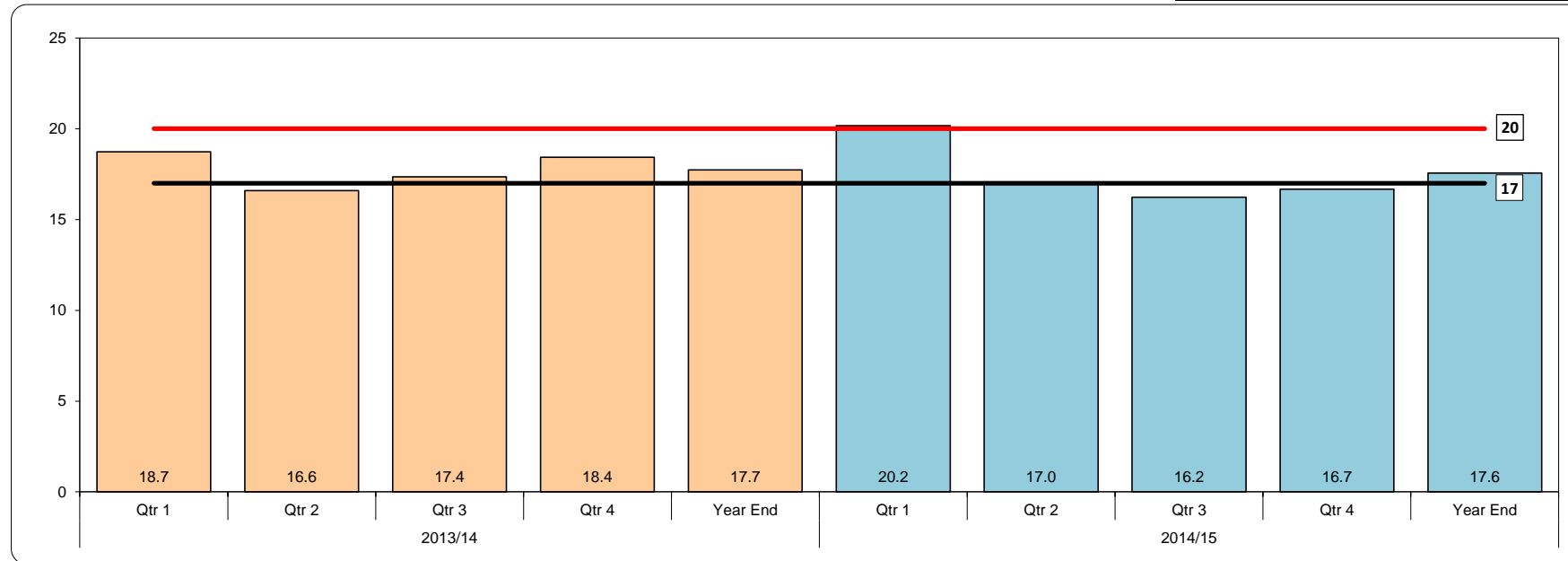
Definition: From date property becomes void to date it has a tenancy start date. All current sheltered voids only

VL03

Average calendar days to repair a void property

RAG Status

Green



Smaller is better

	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End
Average calendar days to repair a void property	18.7	16.6	17.4	18.4	17.7	20.2	17.0	16.2	16.7	17.6
Target	17	17	17	17	17	17	17	17	17	17
Standard	20	20	20	20	20	20	20	20	20	20

Average calendar days to repair a void property	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 4 2014-15	12.5	16.2	20.2	19.6	20.2	14.4	17.6	13.3	14.3	19.0

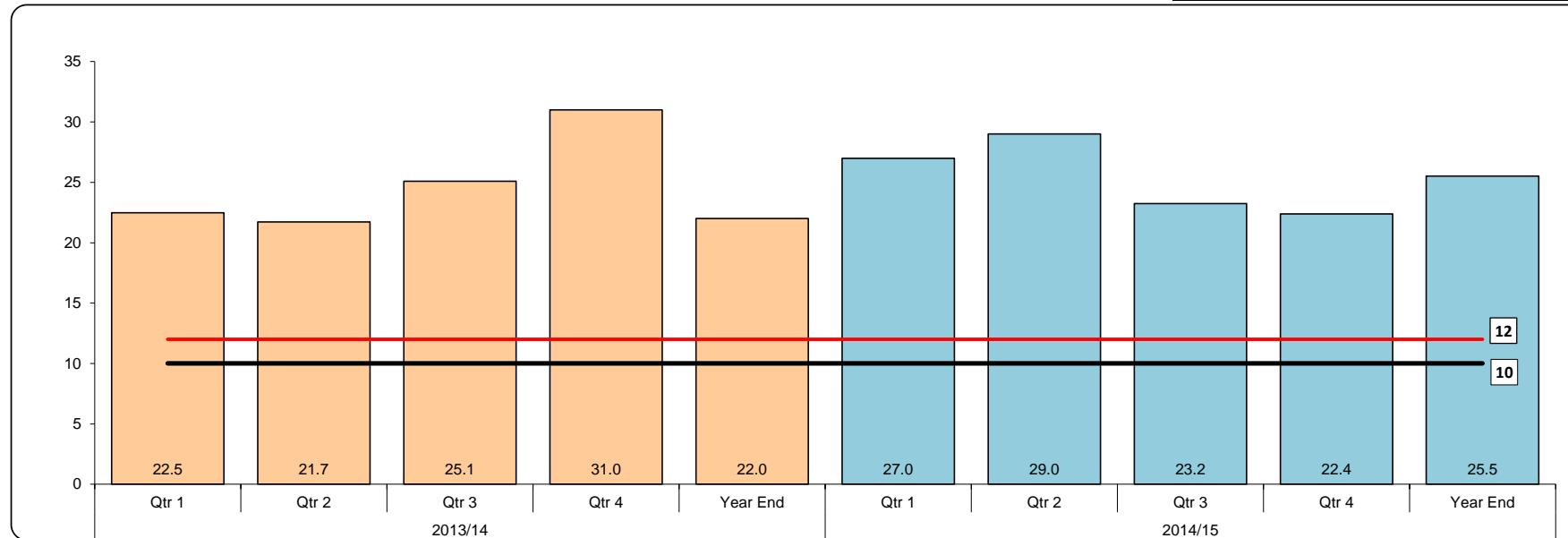
Definition: From date property becomes void to date it becomes FFL. Excludes those that are not lettable i.e. clearance demolition, pending disposal, Option Appraisal etc; excludes Major and Extensive works voids, asbestos, gas, electric etc. as per agreed process

VL04

Average time to let a property (from Fit for Let Date to Tenancy Start Date)

RAG Status

Red



Smaller is better

	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End
Ave time to let a property	22.5	21.7	25.1	31.0	22.0	27.0	29.0	23.2	22.4	25.5
Target	10	10	10	10	10	10	10	10	10	10
Standard	12	12	12	12	12	12	12	12	12	12

Ave time to let a property	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 4 2014-15	24.9	12.2	23.5	27.9	20.1	24.7	32.9	20.9	17.5	22.0

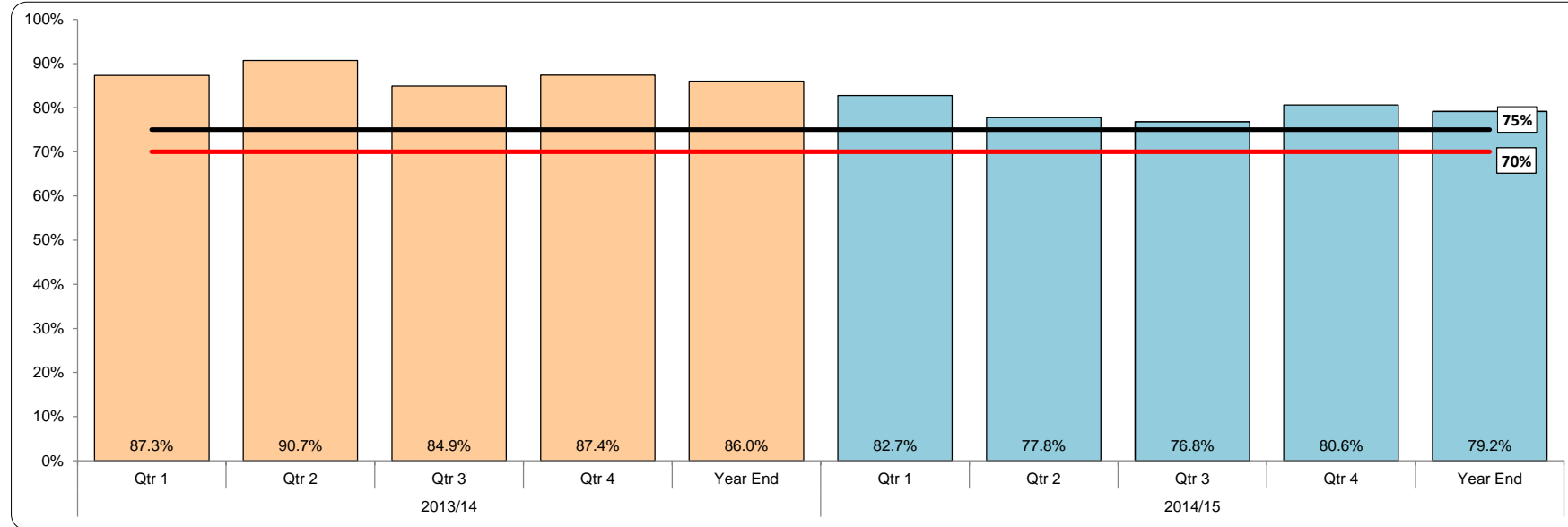
Definition: From date property becomes FFL to date it has a tenancy start date. Excludes those that are not lettable i.e. clearance demolition, pending disposal, Option Appraisal etc.

VL05

Percentage of properties let first time

RAG Status

Green



Bigger is better

	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End
% of properties let first time	87.3%	90.7%	84.9%	87.4%	86.0%	82.7%	77.8%	76.8%	80.6%	79.2%
Target	75%	75%	75%	75%	75%	75%	75%	75%	75%	75%
Standard	70%	70%	70%	70%	70%	70%	70%	70%	70%	70%

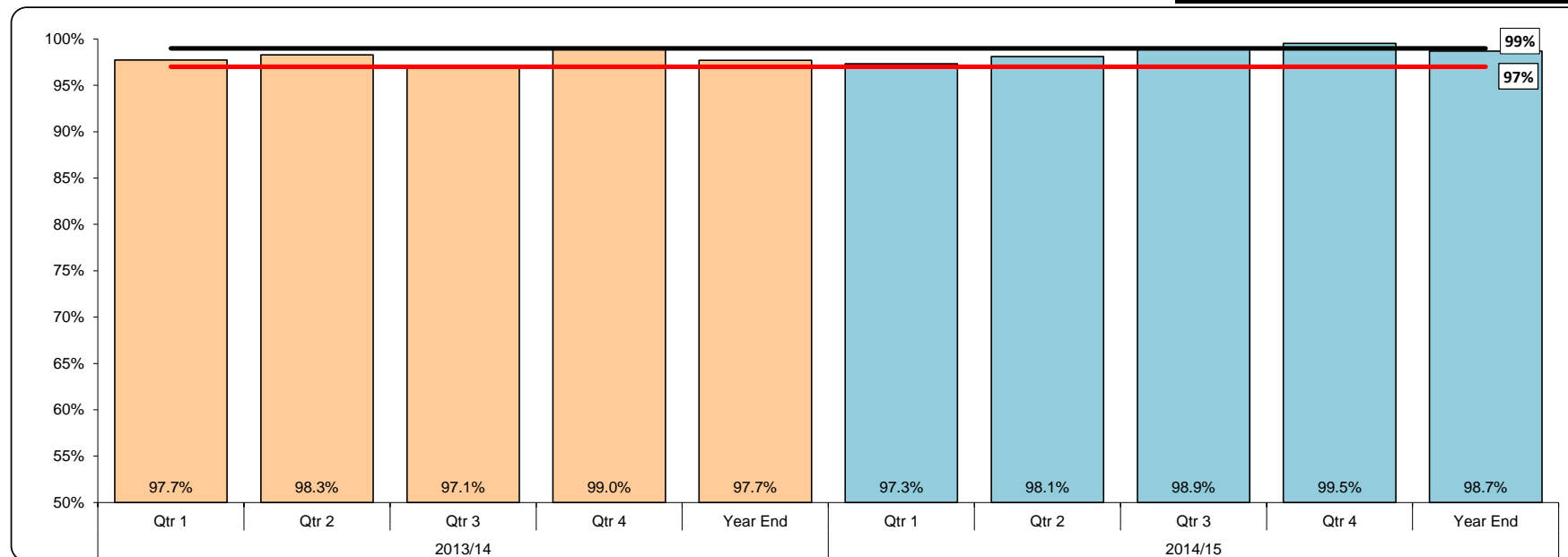
% of properties let first time	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 4 2014-15	83.5%	79.5%	87.5%	86.3%	77.2%	80.7%	60.9%	76.3%	61.9%	84.0%

VL06

Customer satisfaction with letting staff

RAG Status

Green



Bigger is better

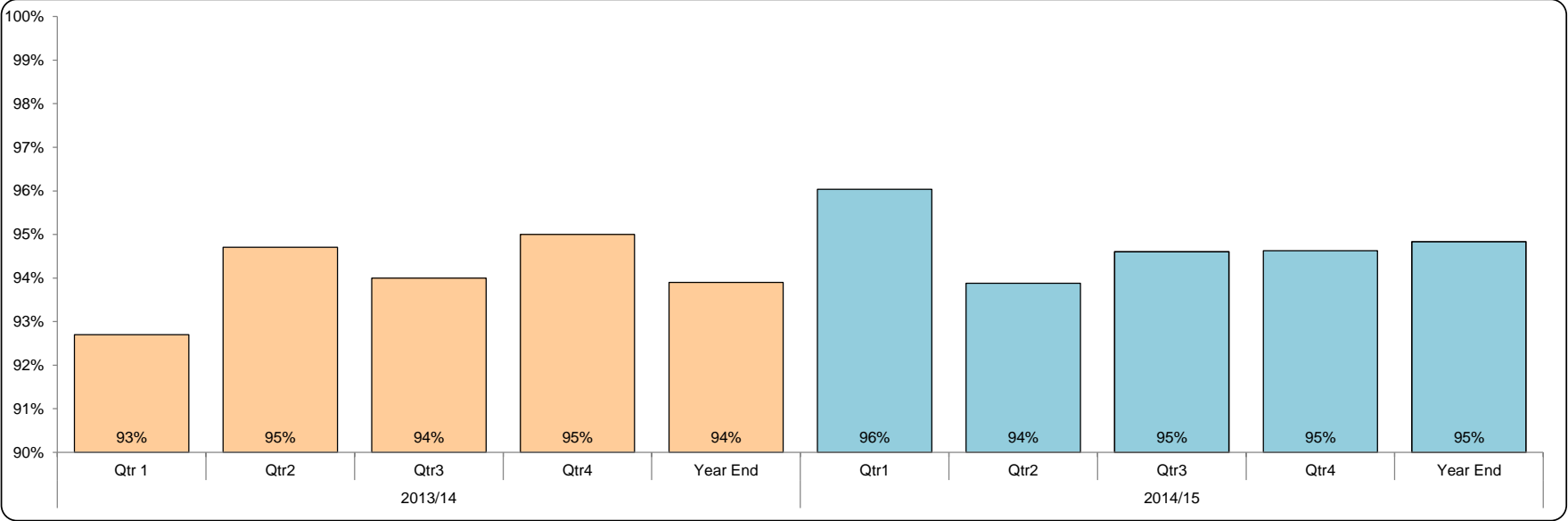
	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End
Customer satisfaction with letting staff	97.7%	98.3%	97.1%	99.0%	97.7%	97.3%	98.1%	98.9%	99.5%	98.7%
Target	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%
Standard	97%	97%	97%	97%	97%	97%	97%	97%	97%	97%

Customer satisfaction with letting staff	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 4 2014-15	100.0%	100.0%	100.0%	100.0%	99.2%	100.0%	100.0%	100.0%	100.0%	100.0%

VL14

Customer satisfaction with new home

RAG Status	No Target
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Bigger is better

	2013/14					2014/15				
	Qtr 1	Qtr2	Qtr3	Qtr4	Year End	Qtr1	Qtr2	Qtr3	Qtr4	Year End
Customer satisfaction with new home	93%	95%	94%	95%	94%	96%	94%	95%	95%	95%

Customer satisfaction with new home	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 4 2014-15	100.0%	93.8%	100.0%	100.0%	100.0%	100.0%	86.7%	0.0%	100.0%	100.0%

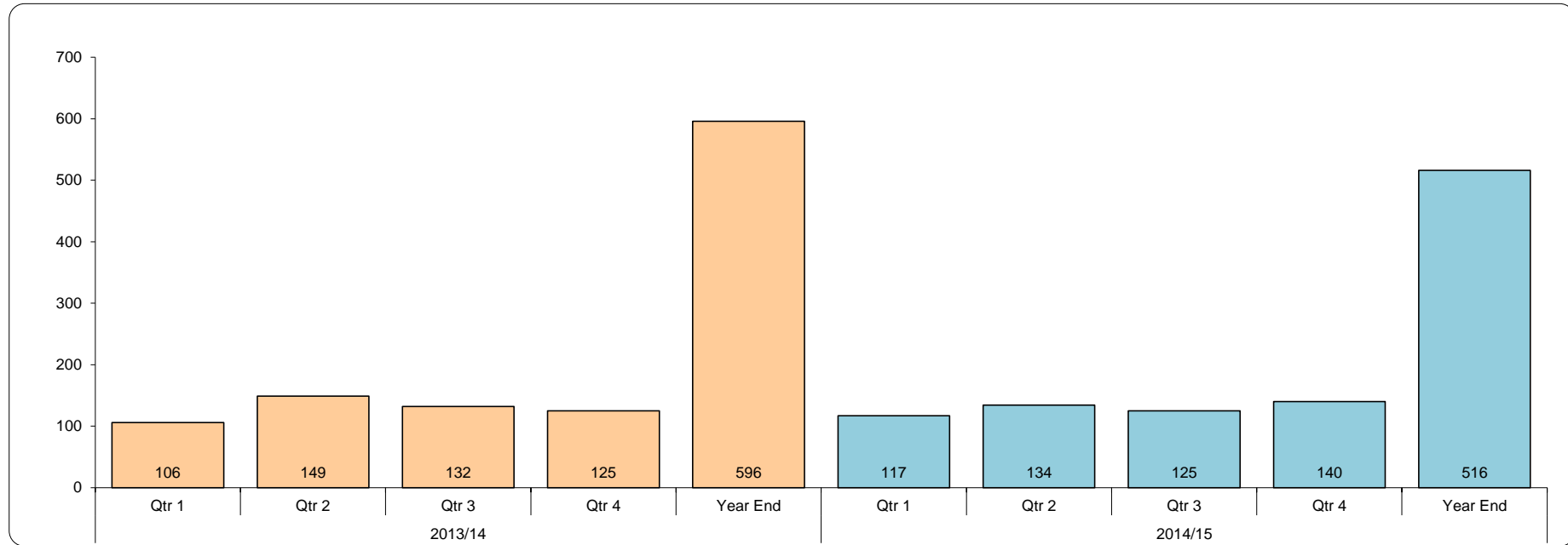
VL15

Services for Older People (Carol Dawson)

Number of new sheltered voids

RAG Status

No Target



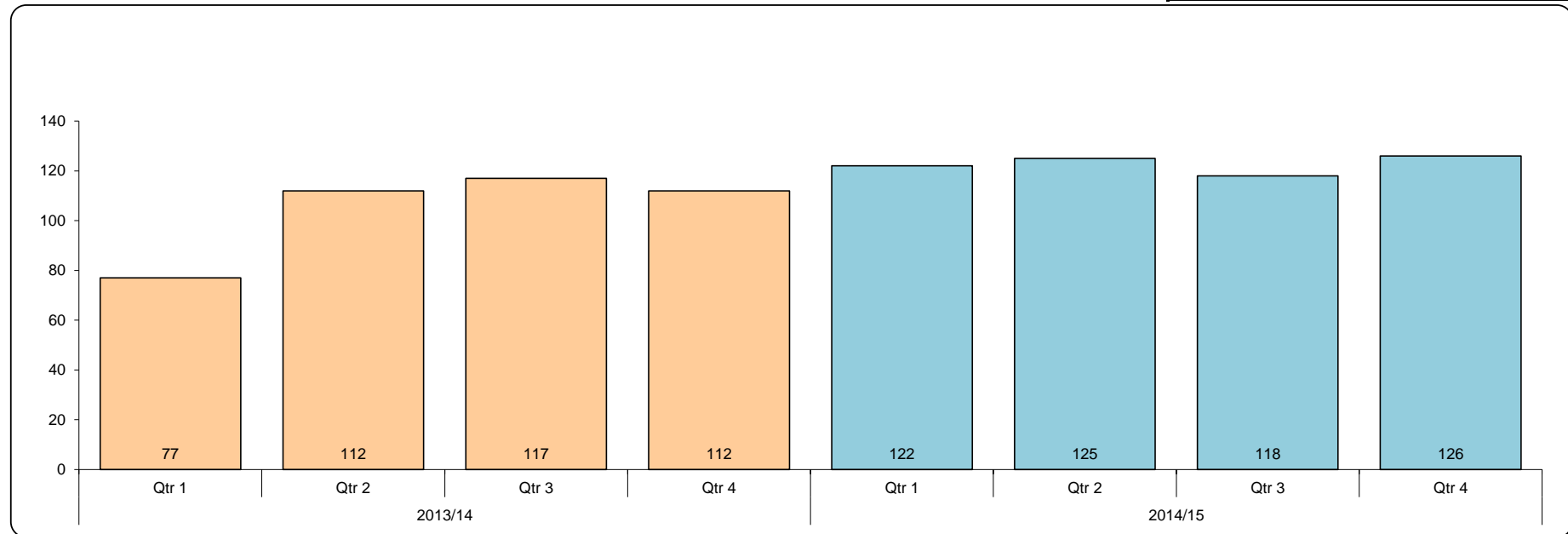
	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End
Number of new sheltered voids	106	149	132	125	596	117	134	125	140	516

VL07

Number of current sheltered voids - snapshot figure

RAG Status

No Target



	2013/14				2014/15			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4
Number of current sheltered voids	77	112	117	112	122	125	118	126

	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Number of current sheltered voids	12	12	3	14	14	10	17	7	17	17

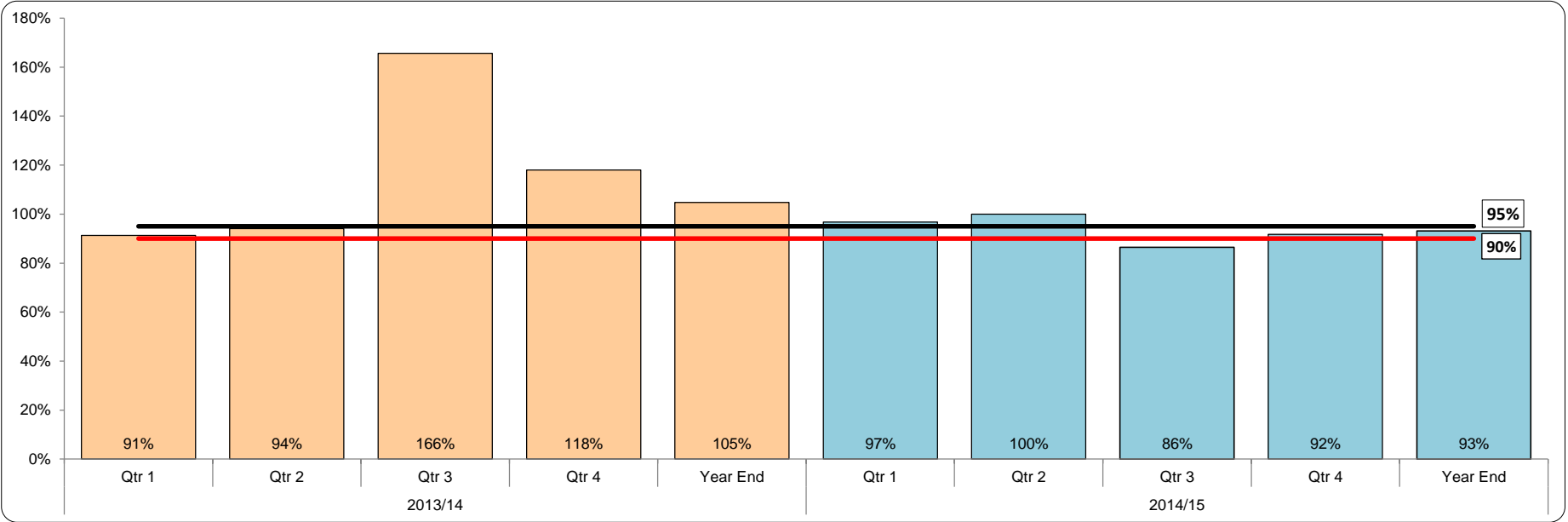
The quarter 4 city figure includes 3 properties managed by TMOs, which accounts for the discrepancy between the city figure and total of the district figures.
From 2015/16 TMOs will be excluded from the city figures.

VL08

Percentage of support plans completed within 4 weeks

RAG Status

Amber



Bigger is better

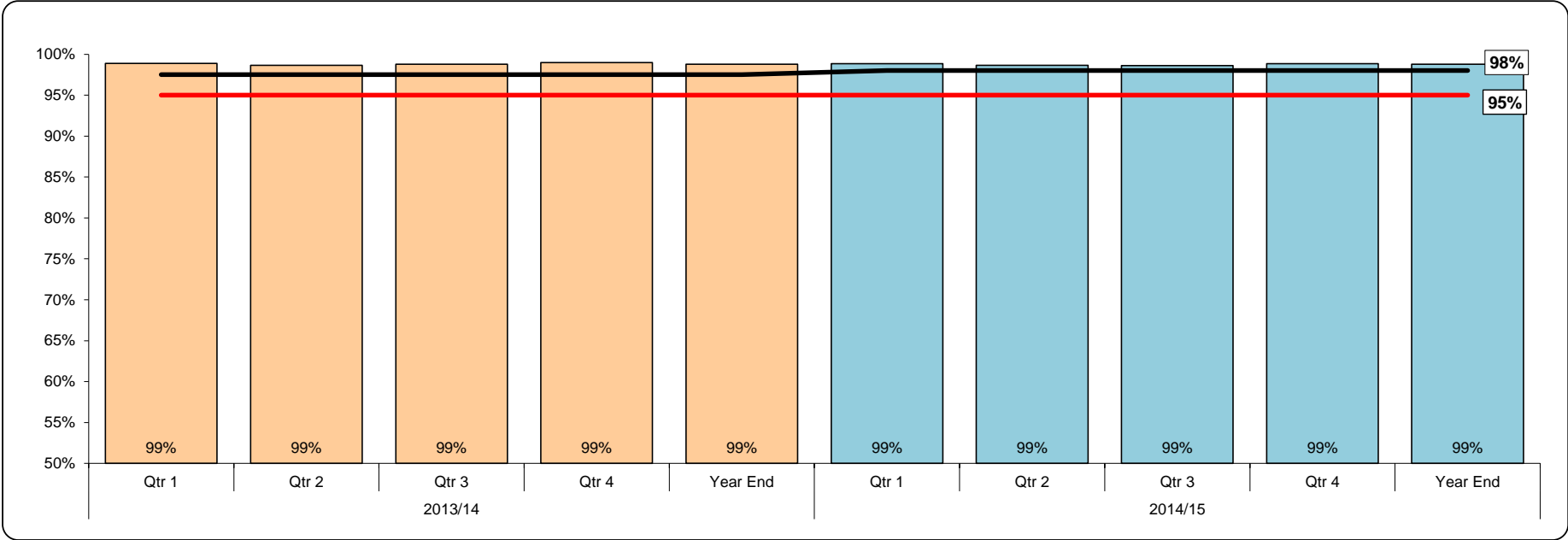
	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End
% of support plans completed within 4 weeks	91%	94%	166%	118%	105%	97%	100%	86%	92%	93%
Target	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%
Standard	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%

SIOP01

Percentage of Careline calls answered within 60 seconds

RAG Status

Green



Bigger is better

	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End
% of Careline calls answered in 60 seconds	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%
Target	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%
Standard	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%

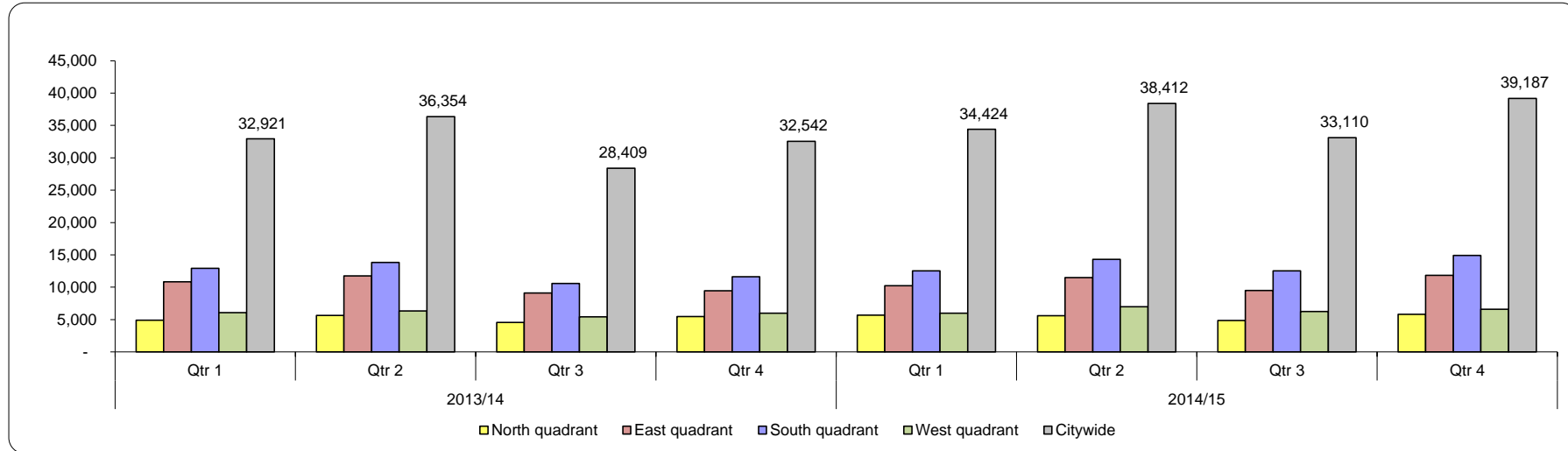
SIOP02

Housing Customer Service Hubs (Carl Hides)

Number of calls handled

RAG Status

No Target



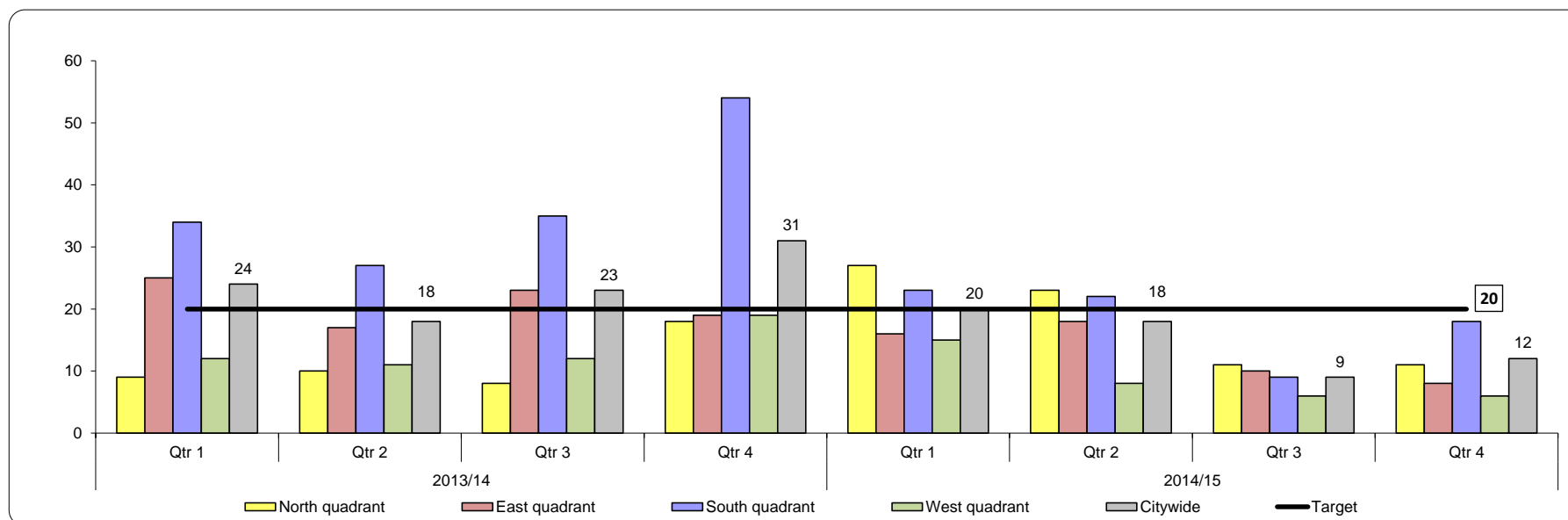
	2013/14				2014/15			
Number of calls handled	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4
North quadrant	4,908	5,653	4,545	5,478	5,668	5,609	4,850	5,836
East quadrant	10,843	11,764	9,126	9,458	10,233	11,476	9,485	11,851
South quadrant	12,933	13,833	10,583	11,636	12,533	14,321	12,519	14,915
West quadrant	6,094	6,322	5,422	5,970	5,990	7,006	6,256	6,585
Citywide	32,921	36,354	28,409	32,542	34,424	38,412	33,110	39,187

HCS01

Average time taken to answer calls (in seconds)

RAG Status

Green



Smaller is better

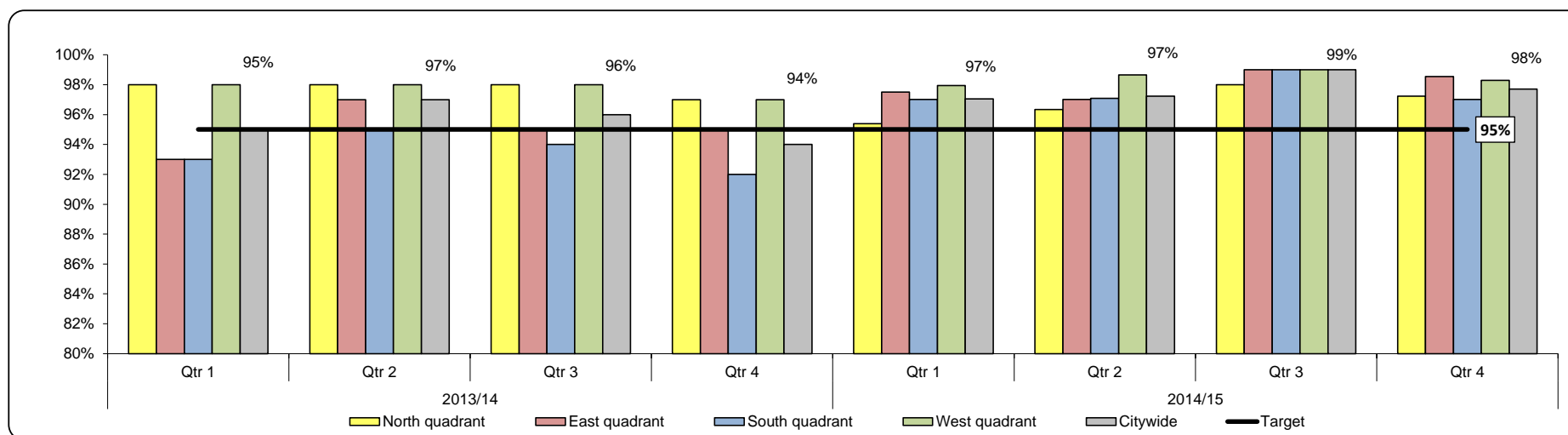
	2013/14				2014/15			
Ave time taken to answer calls	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4
North quadrant	9	10	8	18	27	23	11	11
East quadrant	25	17	23	19	16	18	10	8
South quadrant	34	27	35	54	23	22	9	18
West quadrant	12	11	12	19	15	8	6	6
Citywide	24	18	23	31	20	18	9	12
Target	20	20	20	20	20	20	20	20

HCS02

Percentage of calls answered

RAG Status

Green



Bigger is better

% of calls answered	2013/14				2014/15			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4
North quadrant	98%	98%	98%	97%	95%	96%	98%	97%
East quadrant	93%	97%	95%	95%	98%	97%	99%	99%
South quadrant	93%	95%	94%	92%	97%	97%	99%	97%
West quadrant	98%	98%	98%	97%	98%	99%	99%	98%
Citywide	95%	97%	96%	94%	97%	97%	99%	98%
Target	95%	95%	95%	95%	95%	95%	95%	95%

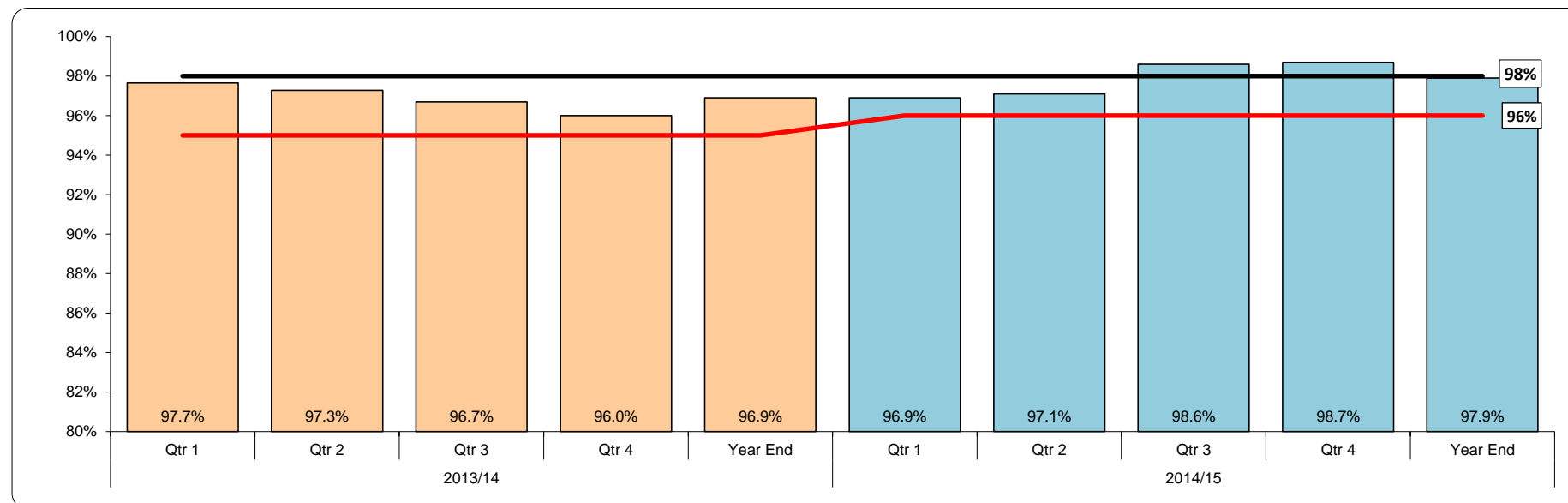
HCS03

Asset Management and Maintenance (John Jamieson)

Percentage of Right to Repair jobs completed on time

RAG Status

Green



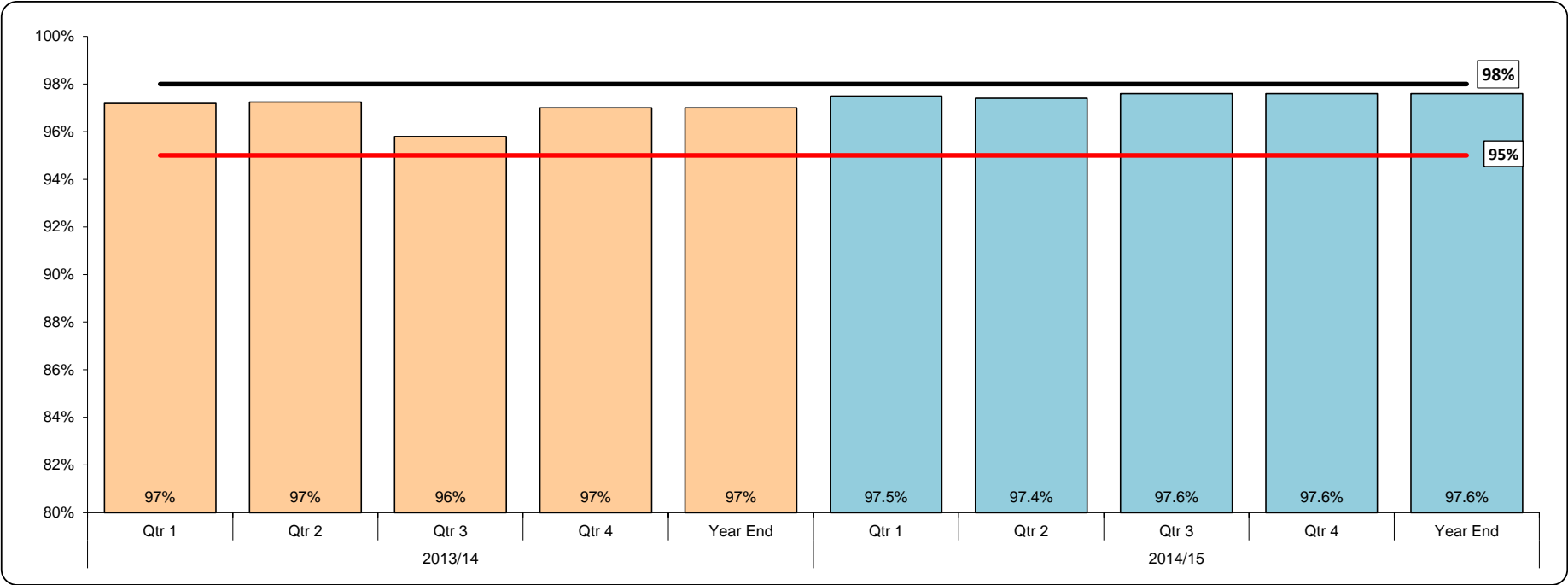
	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End
% of Right to Repair jobs completed on time	97.7%	97.3%	96.7%	96.0%	96.9%	96.9%	97.1%	98.6%	98.7%	97.9%
Target	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%
Standard	95%	95%	95%	95%	95%	96%	96%	96%	96%	96%

% of Right to Repair jobs completed on time	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 4 2014-15	98.9%	97.2%	98.2%	99.5%	98.1%	98.6%	94.3%	98.6%	98.3%	99.6%

AMM01

Percentage of appointments kept

RAG Status	Amber
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Bigger is better

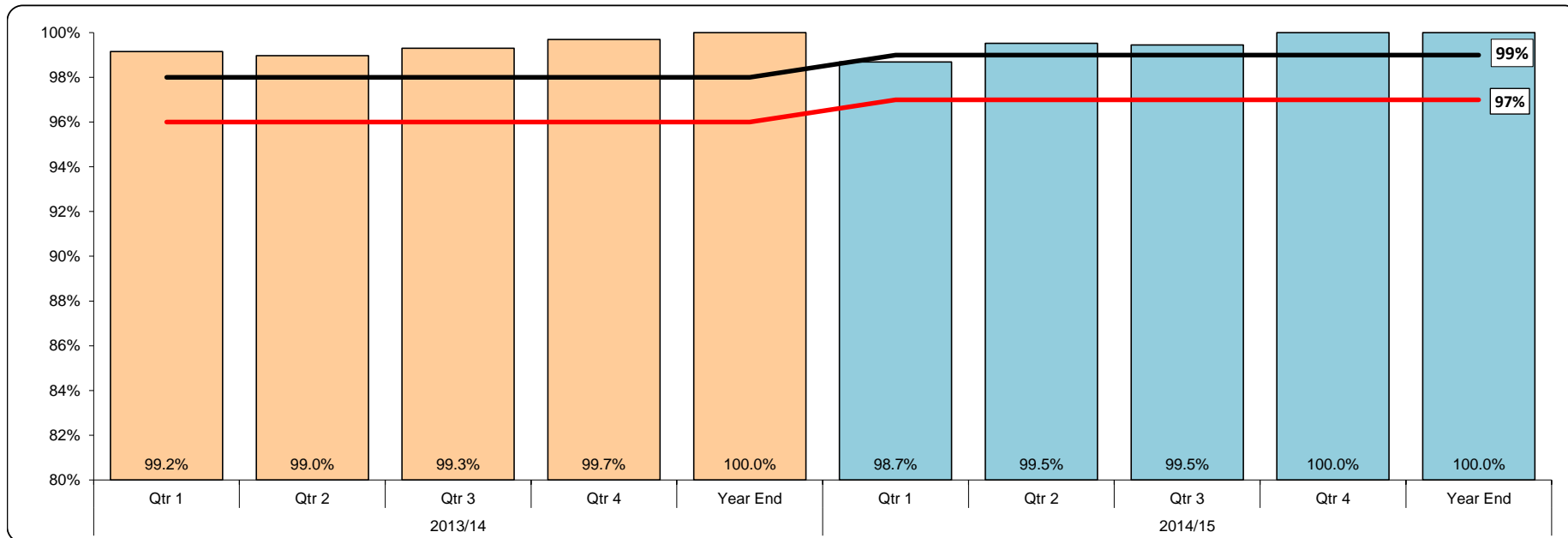
	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End
Percentage of appointments kept	97%	97%	96%	97%	97%	97.5%	97.4%	97.6%	97.6%	97.6%
Target	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%
Standard	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%

AMM03

Percentage of gas servicing completed against period profile

RAG Status

Green



Bigger is better

	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End
% of gas servicing completed	99.2%	99.0%	99.3%	99.7%	100.0%	98.7%	99.5%	99.5%	100.0%	100.0%
Target	98%	98%	98%	98%	98%	99%	99%	99%	99%	99%
Standard	96%	96%	96%	96%	96%	97%	97%	97%	97%	97%

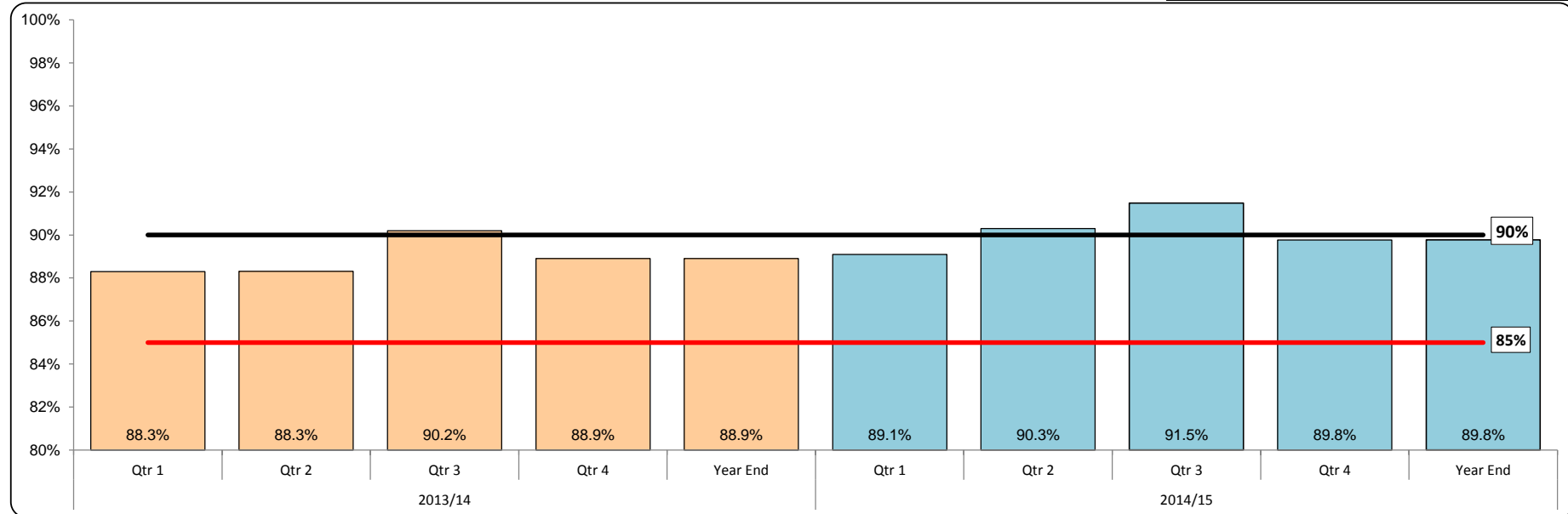
% of gas servicing completed	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 4 2014-15	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

AMM08

Percentage of gas repairs completed within 7 days

RAG Status

Amber



Bigger is better

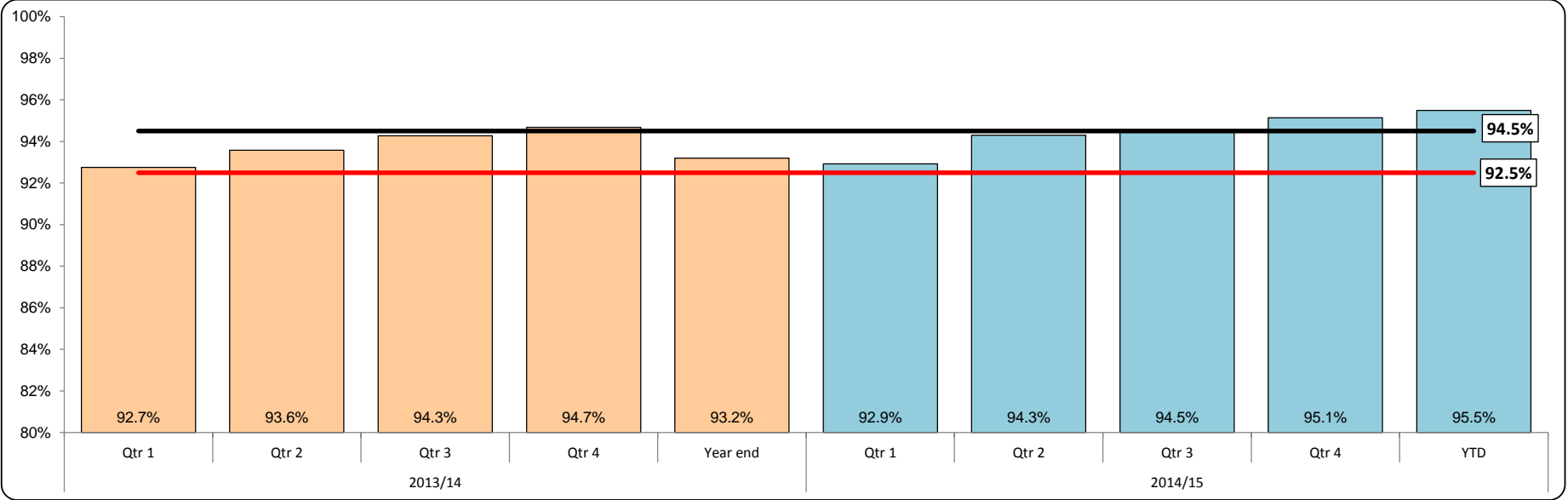
	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End
% of gas repairs completed within 7 days	88.3%	88.3%	90.2%	88.9%	88.9%	89.1%	90.3%	91.5%	89.8%	89.8%
Target	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%
Standard	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%

% of gas repairs completed within 7 days	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 4 2014-15	90.4%	86.9%	88.2%	94.0%	84.5%	86.6%	84.0%	89.4%	78.3%	92.2%

AMM10

Customer satisfaction with repairs

RAG Status	Green
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Bigger is better

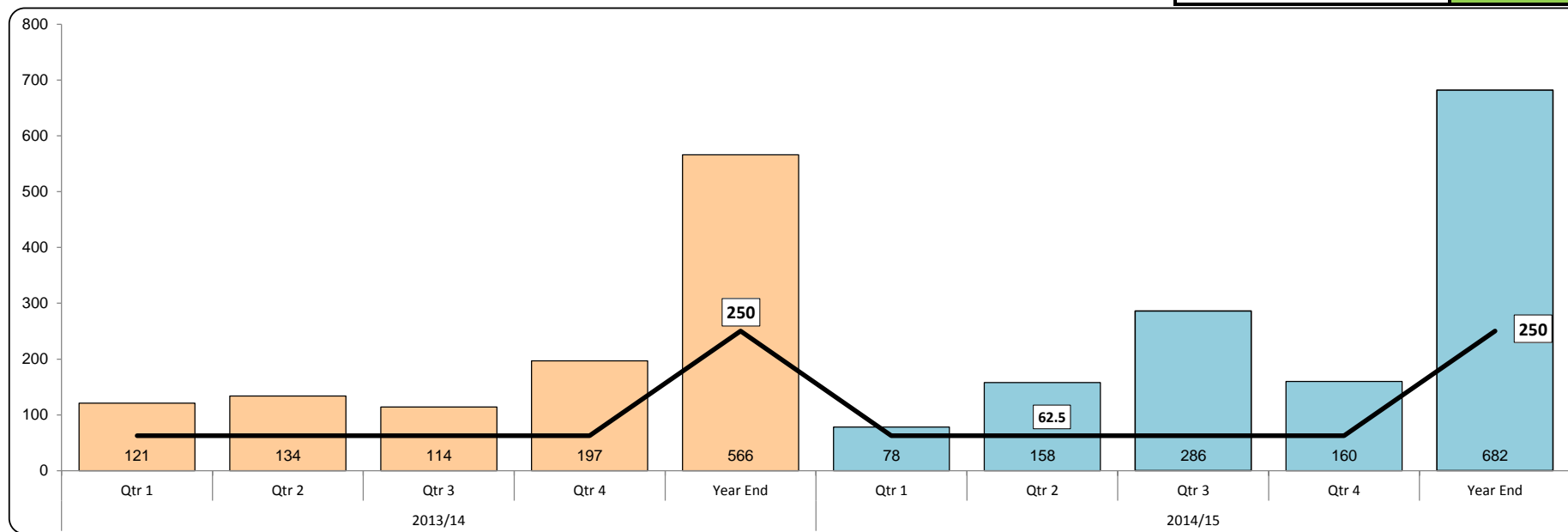
	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	YTD
Customer satisfaction with repairs	92.7%	93.6%	94.3%	94.7%	93.2%	92.9%	94.3%	94.5%	95.1%	95.5%
Target	94.5%	94.5%	94.5%	94.5%	94.5%	94.5%	94.5%	94.5%	94.5%	94.5%
Standard	92.5%	92.5%	92.5%	92.5%	92.5%	92.5%	92.5%	92.5%	92.5%	92.5%

AMM11

Number of households assisted by independent living

RAG Status

Green



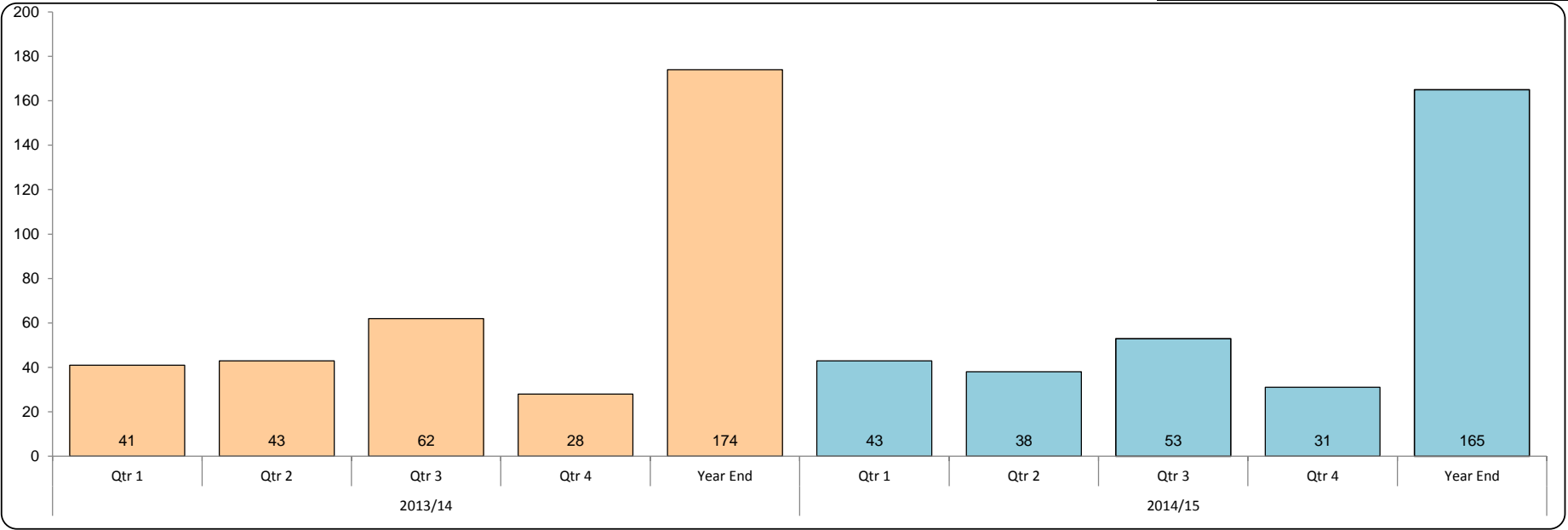
Bigger is better

	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End
Number of households assisted by independent living	121	134	114	197	566	78	158	286	160	682
Target	62.5	62.5	62.5	62.5	250	62.5	62.5	62.5	62.5	250

AMM12

Number of Wise Move completions

RAG Status	No Target
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Bigger is better

	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End
Number of Wise Move completions	41	43	62	28	174	43	38	53	31	165

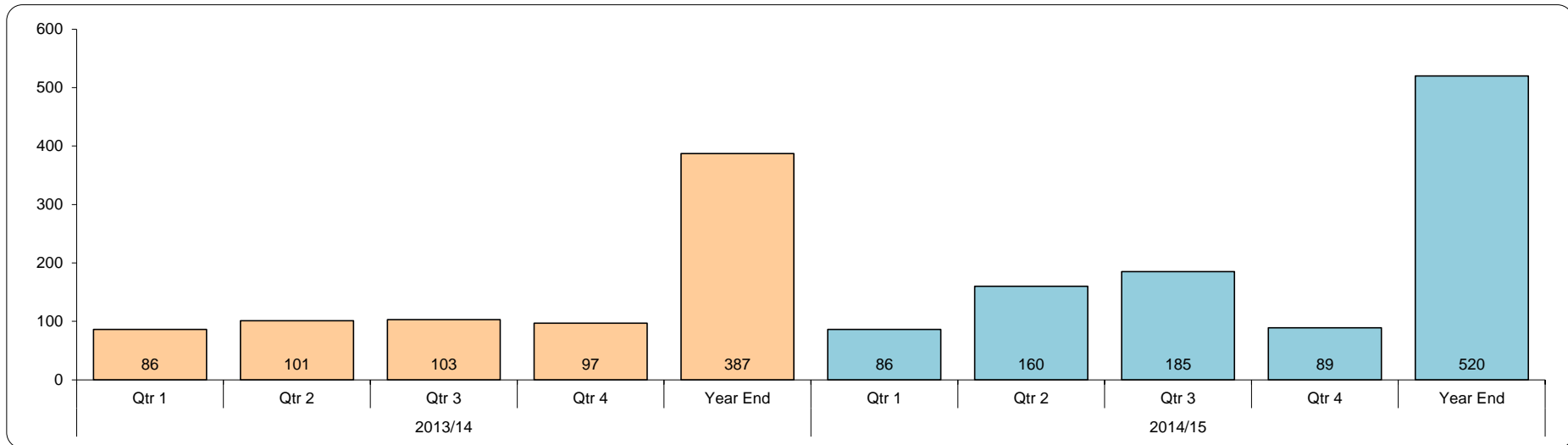
AMM13

Private Sector Housing (Pete Hobbs)

Number of Houses in Multiple Occupation licences issued

RAG Status

No Target

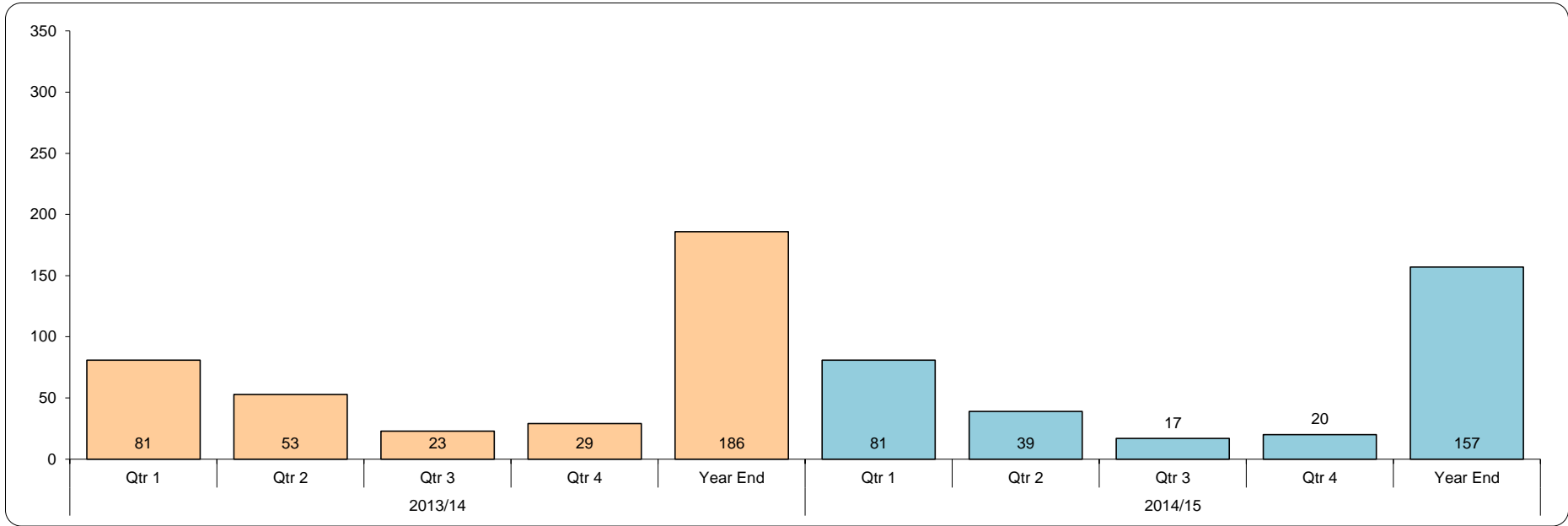


	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End
No of Houses in Multiple Occupation licences issued	86	101	103	97	387	86	160	185	89	520

PRS01

Number of licensed and unlicensed Houses in Multiple Occupation inspected

RAG Status	No Target
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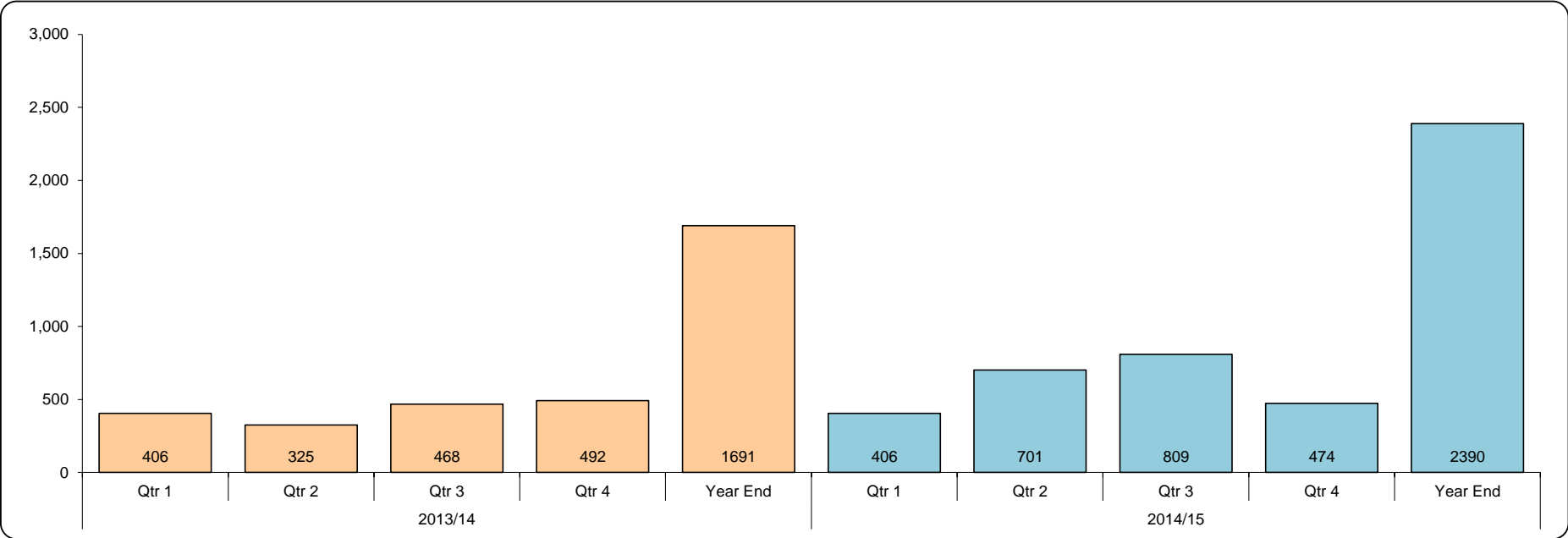
Bigger is better

	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End
Number of HMO inspections	81	53	23	29	186	81	39	17	20	157

PRS02

Private Tenancy Unit - Number of requests for assistance

RAG Status	No Target
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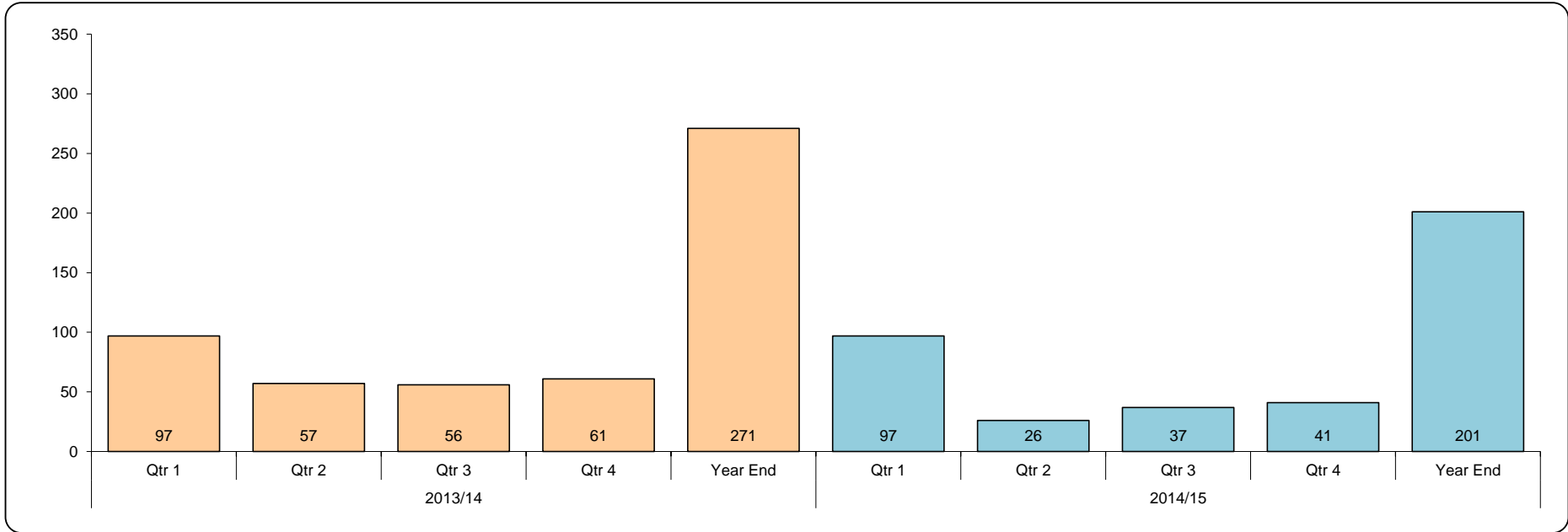


	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End
PTU requests for assistance	406	325	468	492	1691	406	701	809	474	2390

PRS03

Private Tenancy Unit - Number of cases assisted through advice

RAG Status	No Target
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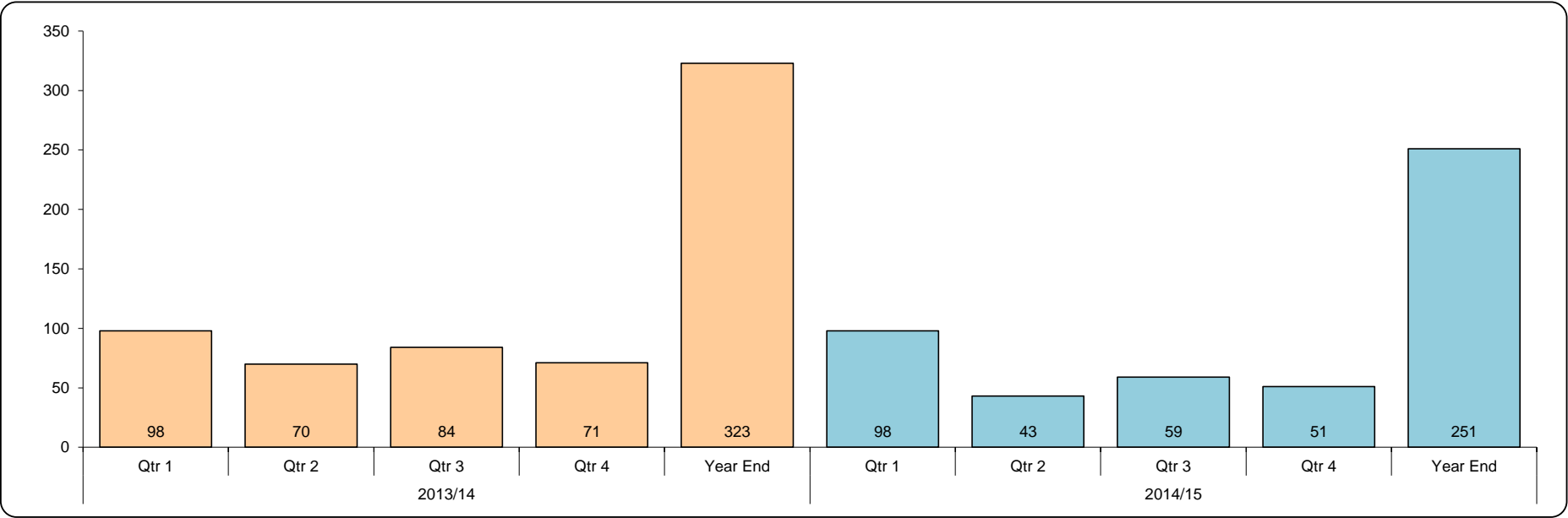


	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End
PTU cases assisted through advice	97	57	56	61	271	97	26	37	41	201

PRS04

Private Tenancy Unit - Number of cases assisted through intervention

RAG Status	No Target
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Bigger is better

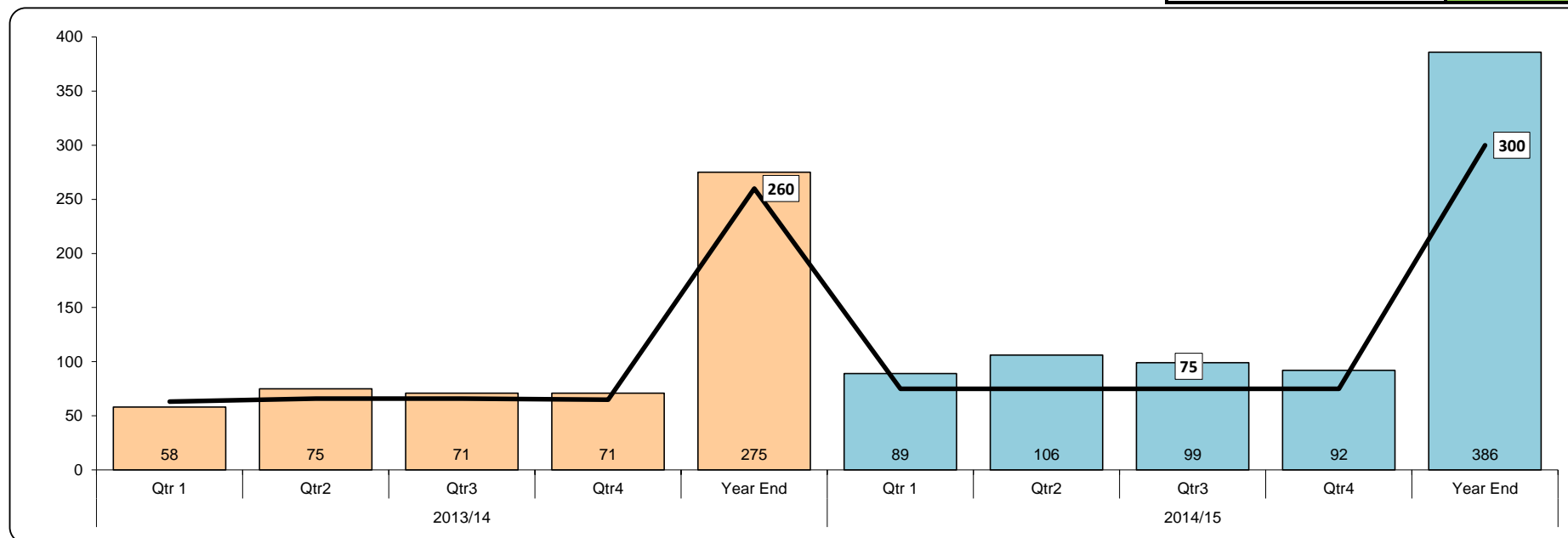
	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End
PTU cases assisted through intervention	98	70	84	71	323	98	43	59	51	251

PRS05

Number of empty properties brought back into use

RAG Status

Green



Bigger is better

	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End
Empty properties brought back into use	58	75	71	71	275	89	106	99	92	386
Target	63	66	66	65	260	75	75	75	75	300

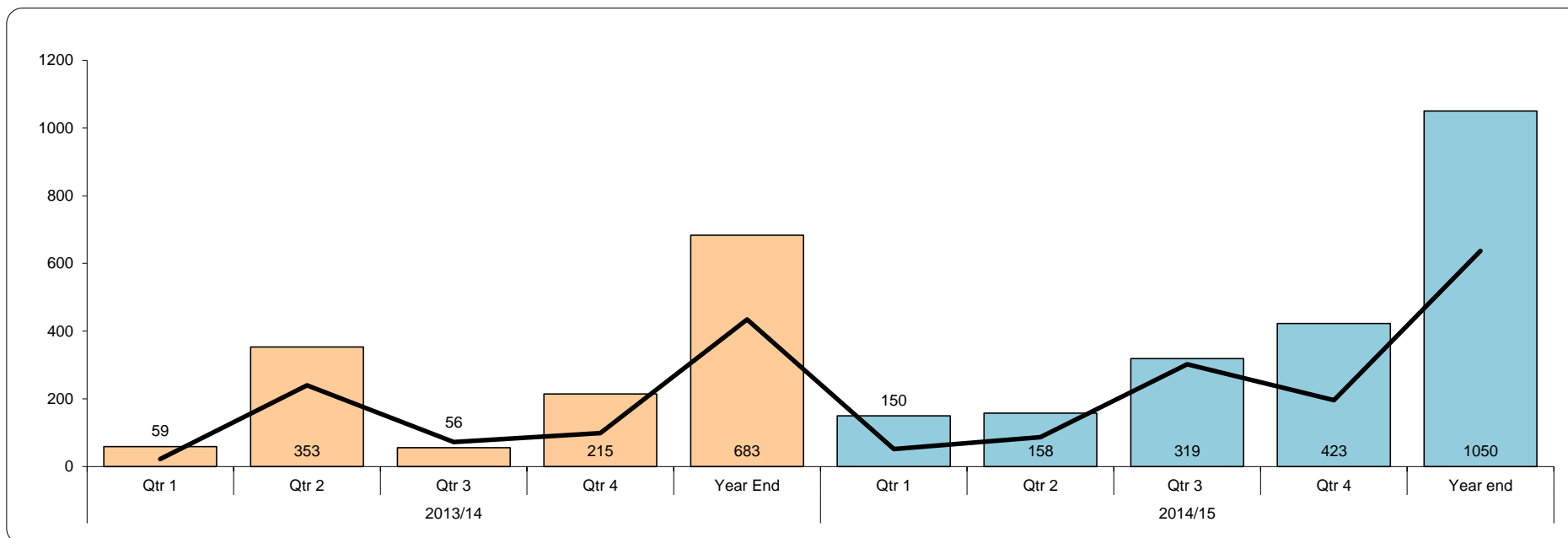
PRS06

Housing Development (Clive Skidmore)

Number of affordable homes provided

RAG Status

Green



Bigger is better

	2013/14					2014/15				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end
No of affordable homes provided	59	353	56	215	683	150	158	319	423	1050
Target	23	240	73	99	435	52	87	302	196	637
% of target homes provided	257%	147%	77%	217%	157%	288%	182%	105%	215%	165%

HD01

Edgbaston District

Performance Narrative **Quarter 4 2014 / 2015**

Rent Service										
Anti Social Behaviour	<ul style="list-style-type: none">• The District received 138 new reports of ASB in the quarter and closed 61 cases. 100% of the closed cases were with a successful conclusion.• The ASB initial contact performance has remained the same as the previous quarter with 99% of initial contacts on target.• The three local teams are currently working on 94 ASB cases. Of these 29 are Cat A priority. (Based on figures from 6/7/15)• The Bartley Green ward has 51% (48 cases), Quinton ward 30% (28 cases), Harborne ward 9% (8 cases) and Edgbaston ward 11% (10 cases) of the ASB cases open. (Based on figures from 6/7/15)									
Estates and Tenancy Management	<p>The Edgbaston Constituency has 7488 local authority Housing Properties.</p> <p>Bartley Green Ward 3546 tenancies</p> <table><tr><td>Quinton ward</td><td>2414</td><td>“</td></tr><tr><td>Edgbaston ward</td><td>723</td><td>“</td></tr><tr><td>Harborne Ward</td><td>805</td><td>“</td></tr></table> <p>The Constituency has 16 high rise blocks with a total of 778 properties managed by the two local Housing teams a further 10 of these are managed by 3 Tenant Management Organisations (TMO’s) Roman Way, Four Towers and Manor Close</p> <p>The Constituency benefits from 3 Neighbourhood caretaking schemes</p> <p>The city target for cleaning of high rise blocks is that 100% of them achieve a 'satisfactory' score rating of 45 points and above with 72% of them expected to achieve a 'good' score rating of 60 points or above.</p> <p>In the quarter all of our high rise blocks</p>	Quinton ward	2414	“	Edgbaston ward	723	“	Harborne Ward	805	“
Quinton ward	2414	“								
Edgbaston ward	723	“								
Harborne Ward	805	“								

	<p>achieved a 'satisfactory' rating. Due to the extensive works going on in some of the blocks not all blocks achieved a 'good' rating. However, 93 % of tower blocks were rated as good which is above the city target and the service indicator is green.</p> <p>The extensive works to Richmond Court and Hampton Court were completed during the quarter (February 2015).</p> <p>Further to what was stated in the 3rd quarter report the works did start in January 2015 and are currently progressing to the New Zealand Blocks – Wellington House, Dunedin House and Auckland. Works include new roofs enclosing existing balconies, new SBD doors for all residents, new central heating systems for flats not meeting the decent homes standard plus the redecoration of the entrance lobby. Whilst these works are ongoing these blocks will struggle to achieve the 'good' standard due to the disruption and dust caused by the contractors work.</p> <p>Low Rise Blocks</p> <p>The area has 310 low rise housing blocks within the constituency currently 105 low rise blocks are covered by either neighbourhood caretaking schemes or external contract cleaners.</p> <p>The city target for low rise blocks is that 50 % of them to be audited and of those 100% should be found to be cleaned to a satisfactory standard. For the quarter the Edgbaston District achieved, 100% of the blocks audited and 100% of these were found to be cleaned to a satisfactory standard.</p> <p>Lodgers in Occupation</p> <p>At the end quarter Edgbaston had 25 live lodger cases over 12 weeks old. This is an increase of six over the last quarter snapshot figure. These cases are complex and often require us to take possession action. Dealing with cases of this</p>
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	<p>nature, including awaiting court hearing dates will take a case beyond 12 weeks.</p> <p>Lodgers left in occupation are required to pay a use and occupation charge whilst their application is being determined.</p> <p>Introductory tenancies</p> <p>At the end of the quarter the Edgbaston District had 30.2% of Introductory Tenancies waiting promotion to secure. This is considerably over the city target. Part of the reason is a as a result of a staffing issue that delayed the promotion of tenancies, However as stated in the HTB report there are question being raised centrally regarding the nature of this performance</p>
Voids and Lettings	<p>For quarter the total average turnaround to re-let for properties in Edgbaston was 36 days this is an increase in turnaround from the end of the previous quarter figure of 29 days. This is one day over the City Target of 35 days average turnaround time. Excluding Sheltered Housing Voids the average turn round time for voids drops to 31.8 days. This is better than the City Standard of 35 days.</p> <p>The number of days taken to let sheltered accommodation is 57.3 days. This is a slight improvement from the previous quarter figure of 60 days.</p> <p>The average time taken to repair empty property by the Repairs provider Willmott Dixon South has remained better than the City Target and stands at 12.5 days an improvement on the previous quarters 13.91 days.</p> <p>The % of properties advertised and re-let 1st time was 83.5% 74%. This is within the City Standard of 70% or more. It is also an improvement in performance from the previous quarter, up from 74%.</p> <p>Customer satisfaction with Staff is 100% against a City target of 99%.</p> <p>As a snap shot the Edgbaston District had 12</p>

	Sheltered Housing Void properties at the end of the Quarter. The same as the previous quarters figures
Achievements – Quarter 4	<ul style="list-style-type: none"> • The Void Contractor Wilmott Dixon have achieved the fastest average void repair turn round time in the city. Nearly a whole day over the next best performing District and 4.2 days faster than the City Average. • The Housing Staff have all been re located to Bartley Green. • A 3 year final ASBI was granted on 18/05/15 against an individual who had taken over vulnerable adults flat. T terms prohibit them from approaching the victim and excluded from the immediate area of the property. <p>These are just a sample of the achievements the local teams have put in place across the constituency with joint working involving other teams and other council departments</p>

Edgbaston District Committee Capital Environmental Budget Position Statement 1 July 2015

Bartley Green Ward

2013/14 budget £42,301
 2014/15 budget £42,301
 £84,602

Location	Description	Status	Value (£)	Balance (£)
77-93 Romsley Road	Door entry system	Completed	17,624	66,978
Athol Estate	Lighting	Completed	11,508	55,470
Curdale Road	Planters	Completed	16,481	38,989
64-88 Romsley Road	Door entry system	Completed	17,629	21,360
77-93 Romsley Road	Steel bow top gate and 20 keys	Completed	768	20,592
Lye Avenue/ Allwood Gardens	Trip rail	Completed	5,039	15,553
California House	Flooring	Completed	2,086	13,467
Middle Acre Road	Renew metal gates	Issued	960	12,507
17-19 Romsley Road	Trip rail	Issued	1,029	11,478

2015/16 budget £43,443
 Carry over from 2014/15 £11,478
 Total £54,921

Edgbaston Ward

2013/14 budget £8,470
 2014/15 budget £8,470
 £16,940

Location	Description	Status	Value (£)	Balance (£)
53-59 Foster Way	Hand rails	Issued	5,177	11,763
Barsham Close	Tarmac path (match funding)	Issued	12,202	(439)

2015/16 budget	£8,634
Carry over from 2014/15	<u>(£439)</u>
Total	£8,195

Awaiting decision

Location	Description	Value (£)	Balance (£)
Barsham Close	Trip rail	3,475	4,720
32-38 Waterworks Road	Replace fence panel	120	4,600
2-18, 30-36 Dollery Drive, 1-7, 11-19, 41-47, 42-48, 50-58, 53-59 Foster Way	Renew panelling above front entrance doors and replace first floor window frames in PVC-u	13,755	(9,155)

Harborne Ward

2013/14 budget	£9,653
2014/15 budget	<u>£9,653</u>
	£19,306

Location	Description	Status	Value (£)	Balance (£)
Metchley Pool	Resurface 70 per cent of perimeter path	Issued	19,306	Nil

2015/16 budget	£9,649
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Quinton Ward

2013/14 budget	£28,542
2014/15 budget	<u>£28,542</u>
	£57,084

Location	Description	Status	Value (£)	Balance (£)
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Nutfield Walk and West Boulevard	Paint internal communal areas	Issued	18,711	38,373
122 Welsh House Farm Road	Paint internal communal areas	Issued	4,842	33,531
14 and 16 Capern Grove	Paint internal communal areas	Issued	9,684	23,847
34 and 36 Capern Grove	Paint internal communal areas	Issued	9,684	14,163
9 Wisley Way	Paint internal communal areas	Issued	4,842	9,321
100 Rilstone Road	Paint internal communal areas	Issued	4,842	4,479
102 Rilstone Road	Paint internal communal areas	Issued	4,842	(363)

2015/16 budget £28,674
Carry over from 2014/15 (£363)
 £28,311

Location	Description	Status	Value (£)	Balance (£)
36 and 45 Warple Road	Replace concrete posts with bow top fencing	Issued	9,468	18,843
36 and 45 Warple Road	Enclosed hard standing for bins	Issued	3,234	15,609

Saved as EdgbastonPositionStatement01071

Report to:	EDGBASTON DISTRICT COMMITTEE
Report of:	EDGBASTON DISTRICT LEAD
Date of Decision:	20TH JULY 2015
SUBJECT:	BEECHES LANE NEIGHBOURHOOD FORUM GRANT 2014-15
Key Decision: Yes / No	Relevant Forward Plan Ref:
If not in the Forward Plan: (please "X" box)	Chief Executive approved <input checked="" type="checkbox"/>
	O&S Chairman approved <input checked="" type="checkbox"/>
Type Of Decision:	Local Executive
Relevant Cabinet Member(s):	Councillor Ian Ward – Deputy Leader
Relevant O&S Chairman:	Councillor Waseem Zaffar
Wards Affected:	Quinton Ward

1. Purpose of report:
<p>1.1 The purpose of this report is to receive the annual reports of the Beeches Lane Neighbourhood Forum and to authorise the award of the annual grant of £500 towards the forum administrative costs.</p> <p>1.2 The City Council has supported the establishment of Neighbourhood Forums as a mechanism for ensuring local people can influence the way local decisions are made. The role of the Ward Committee is to consider whether a local Neighbourhood Forum should be recognised for partnership purposes & to approve, if appropriate, a small grant.</p> <p>1.3 This matter was not included in the Forward Plan because it is a local decision.</p>

2. Decision(s) recommended:
<p>2.1 That the District Committee recognises Beeches Lane Neighbourhood Forum and notes their annual report and accounts and request the Neighbourhood Forum to continue to provide representation to Quinton Ward Committee and partnerships as appropriate.</p> <p>2.2 That the District Committee authorise the award of a grant of £500 to be paid from the 2015/16 Neighbourhood Forum Grant budget to Beeches Lane Neighbourhood Forum for the financial year ending 2014/15, to help with running costs. The award of grant is subject to Beeches Lane Neighbourhood Forum meeting the Council's Condition of Grant Aid terms and conditions. This grant comes from the Neighbourhood Forum Mainstream Grants allocation and not Ward Committee allocations.</p> <p>2.3 That the District Committee requests that the Beeches Lane Neighbourhood Forum provides advance notification of its next Annual General Meeting to the Neighbourhood Forums' Link Officer so that assistance can be given in advertising the meeting to all residents</p> <p>2.4 That the District Committee authorise the Neighbourhood Forum Link Officer to process the grant in accordance with Conditions of Grant Aid procedures and the City Council's Financial Regulations, as appropriate.</p>

Lead Contact Officer(s):	Mohammed Irfan: Yardley Neighbourhood Forum Support Officer
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3. Consultation

Consultation should include those that have an interest in the decisions recommended

3.1 Internal

Quinton Ward Elected Members have been properly and meaningfully consulted on this report, together with relevant officers.

3.2 External

Beeches Lane Neighbourhood Forum held its Annual General Meeting (AGM) on 25th March 2014. Residents from the neighbourhood forum catchment area were invited and the minutes of the AGM are attached. Attendance sheets show that 22 members of the public were in attendance at the AGM.

4. Compliance Issues:

4.1 Are the recommended decisions consistent with the Council's policies, plans and strategies?

This report is in line with Birmingham's Sustainable Community Strategy and the Council Business Plan and Budget 2014 plus

4.2 Financial Implications (Will decisions be carried out within existing finances and Resources?)

Yes. The grant that is payable to the Beeches Lane Neighbourhood Forum and will not come from any ward budget but from a central budget allocation specifically for funding Neighbourhood Forum grant applications. The total grant allocation is £500 which is based on households in the defined forum area.

4.3 Legal Implications

Section 1 Localism Act 2011 gives the City Council a general power of competence where the function is not otherwise prohibited. Ward Committee has the delegated decision-making powers concerning Neighbourhood Forum funding within the Ward under the constitution

4.4 Public Sector Equality Duty

Elected Members are required to have due regard to the Equality Act and to its public sector equality duty.

Neighbourhood forums were established in order to engage with all sections of the local community, each neighbourhood forum is **required** to have an equal opportunities statement contain within their constitution.

5.	Relevant background/chronology of key events:
5.1	Since 1991, when Ward Committees were first established, the City Council has supported the establishment of Neighbourhood Forums as an important mechanism for ensuring that local people can influence the way in which decisions are made for their neighbourhoods. This approach was endorsed by the Local and Neighbourhood Advisory Team (April 2000).
5.2	The role of the Ward Committee is to consider whether the Neighbourhood Forum should be recognised for partnership bodies, and if appropriate confirms an annual grant.
5.3	The Council continue to provide developmental support to Birmingham Neighbourhood Forums and in September 2012 launched "The Know-How Guide for Neighbourhood Forums" which aims to bring together useful information and advice about running a successful Neighbourhood Forum. The guide covers topics such as developing a constitution, keeping in touch with members, running meetings and events, and leading projects and campaigns. The guide is complemented by the website - www.theneighbourhood.info - which provides additional resources for forums, such as template documents for policies and procedures, and information about how to claim a support grant from Birmingham City Council.
5.4	The process for a Neighbourhood Forum to claim a grant has been refreshed in line with the Council's Grant Funding Framework and Toolkit for third sector organisations- mandatory policies & process for awarding grants (April 2011).
	To qualify for a grant Neighbourhood Forums must complete the Neighbourhood Forum's Grant application Form and submit along with requested supporting documents e.g. copy of forum constitution, forum's independently examined accounts, most recent bank statement, approved AGM minutes, equal opportunities policy & safeguarding policy.

6.	Evaluation of alternative option(s):
6.1	The establishment and continuing support of Neighbourhood Forums is consistent with the Council Plan priorities.

7.	Reasons for Decision(s):
7.1	The operation of the Neighbourhood Forum has followed the existing protocol and it is necessary for the ward committee to consider whether it wishes to endorse continued membership bodies and to award a further grant to the Beeches Lane Neighbourhood Forum.

Signatures	<u>Date</u>
Cabinet Member or Executive Member for Local Services or Ward Committee Chairman
Chief Officer:

List of Background Documents used to compile this Report:

- The Establishment of Neighbourhood Forums April 2000
- Neighbourhood Forum Grant Application Form.
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List of Appendices accompanying this Report (if any):

- Constitution
- Map of Forum Area
- Sample Leaflets – Notification of Meeting
- Minutes Of Annual General Meeting(25th March 2014)
- Annual Accounts Year ending 31st December 2014
- Chairman's Annual Report

Report Version	1	Dated	3 rd July 2015
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