

Report of:	Mike Davis, District Head
To:	Erdington District Committee
Date:	28 March 2017

Progress Report on Implementation: Clean & Green Neighbourhood Challenge.

Date report approved by committee:	29 March 2016
Member who led the original review:	Councillor Josh Jones
Lead Officer for the review:	Mike Davis
Date progress last tracked:	September 2016 & January 2017

Background:

In 2015/16, Members of Erdington District Committee agreed 'clean & green' issues would be the subject of its first neighbourhood challenge to determine if there were aspects of the current service provided that could be improved locally. Clean streets and well maintained parks and open spaces make a significant contribution to the quality of life experienced by local people and to the levels of satisfaction with the area in which they live.

A report was produced and approved by district committee on 29 March 2016 which examined three key areas:

- Parks & Open Spaces
- The district as a place to live, work study
- Refuse collection & Recycling

The report further contained a number of specific recommendations as to how things might be done differently or better to improve the local environment for the benefit of local people.

During 2016/17, progress has been made on a number of the specific recommendations with officers from the Parks Service (John Porter), Regulatory Services (Martyn Smith) and Waste Management (Nick Reid and Richard Smith) attending and providing updates to committee and responding to Members questions.

There now follows details of each individual recommendation that featured in the original 29 March 2016 report and an update on progress to date.

For more information about this report, please contact:

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Progress with Recommendations

No.	Recommendation	Responsibility	Original Date For Completion	Assessment of progress toward completion
R01	Improve refuse collection arrangements for flats above shops introducing wheelie bins where practical to do so	Depot Manager	March 2017	Action partially completed

Evidence of Progress (and Anticipated Completion Date if 'Not Achieved')

As at 1 December 2016 the whole of the Erdington Ward's red carded properties (unsuitable for wheelie bins) had been reassessed. The outcome of these assessments is set out in the attached spreadsheet.



Erdington red cards.xls

In summary; total properties changed to green 88, flats changed to green 48
On the spreadsheet the reassessments for flats are highlighted in blue, where there is an anomaly such as property not residential etc., these are highlighted in orange.
The remaining wards in the District will be reassessed as resources permit.

Lead officer: Nick Reid

No.	Recommendation	Responsibility	Original Date For Completion	Assessment of progress toward completion
R02	Improve refuse collection arrangements to residents in newly built homes within district	Depot Manager	Sept 2016	Action fully completed

Evidence of Progress (and Anticipated Completion Date if 'Not Achieved')

Where we have identified a new housing development an officer has visited and left contact details with the site office, most have been receptive to ordering bins in bulk when a block of properties are complete, so bins should be on site when residents move in. A few examples in the Erdington district are:

- Probuild 360 – 6 new builds on Eachelhurst Road, Tyburn Ward
- Forward Homes – large development on Jarvis Road and Baldmoor Lake Road, Erdington Ward
- Cameron Homes – Paget Close development of approx. 20 houses, Tyburn Ward
- Kier Construction - large development of over 100 properties on Beechmount Drive, Erdington Ward.

Additionally we have been developing links with officers within BMHT and Housing Department to ensure wheelie bins are delivered and collections routed as soon as possible.

Lead Officer: Nick Reid

No.	Recommendation	Responsibility	Original Date For Completion	Assessment of progress toward completion
R03	Provide a list of homes requiring alternative alley cat collection service and work to stabilise	Depot Manager	Sept 2016	Action fully completed

Evidence of Progress (and Anticipated Completion Date if 'Not Achieved')

Table below is a list of properties in the Erdington District served by alley cat vehicle. The roads are arranged alphabetically by ward. The first column gives the crew name for our internal systems but it does include the collection day and therefore it has been included. (There are no collections in Tyburn Ward for the alley cat as the regular vehicles are able to access all roads.)

P_REFUSE_AC1_WED FWM	Avalon Close	Erdington
P_REFUSE_AC1_WED FWM	Blossom Hill	Erdington
P_REFUSE_AC2_THU FWM	Bromford Close	Erdington
P_REFUSE_AC1_WED FWM	Campion Gardens	Erdington
P_REFUSE_AC1_WED FWM	Chase Grove	Erdington
P_REFUSE_AC1_WED FWM	Elphinstone End	Erdington
P_REFUSE_AC1_WED FWM	Harrison Road	Erdington
P_REFUSE_AC2_THU FWM	Hawthorn Close	Erdington
P_REFUSE_AC1_WED FWM	Penndale Close	Erdington
P_REFUSE_AC1_WED FWM	Sandon Grove	Erdington
P_REFUSE_AC1_WED FWM	Shrub Lane	Erdington
P_REFUSE_AC1_WED FWM	Spring Hill	Erdington
P_REFUSE_AC1_WED FWM	The Feldings	Erdington
P_REFUSE_AC1_WED FWM	Wesley Road	Erdington
P_REFUSE_AC2_THU FWM	Westland Close	Erdington
P_REFUSE_AC2_MON FWM	Greenwood Place	Kingstanding
P_REFUSE_AC2_MON FWM	Kings Road	Kingstanding
P_REFUSE_AC2_THU FWM	Alleyne Grove	Stockland Green
P_REFUSE_AC1_THU FWM	Anchorage Road	Stockland Green
P_REFUSE_AC1_THU FWM	Apple Tree Close	Stockland Green
P_REFUSE_AC2_THU FWM	Boundary Road	Stockland Green
P_REFUSE_AC2_THU FWM	Broomfield Road	Stockland Green
P_REFUSE_AC2_THU FWM	Canterbury Close	Stockland Green
P_REFUSE_AC2_THU FWM	City View	Stockland Green
P_REFUSE_AC2_THU FWM	Copeley Hill	Stockland Green
P_REFUSE_AC2_THU FWM	Elder Way	Stockland Green
P_REFUSE_AC1_THU FWM	Frances Road	Stockland Green
P_REFUSE_AC1_THU FWM	Hampton Road	Stockland Green
P_REFUSE_AC1_THU FWM	Hockley Road	Stockland Green
P_REFUSE_AC2_THU FWM	Hospital Street	Stockland Green
P_REFUSE_AC1_THU FWM	Kenneth Grove	Stockland Green
P_REFUSE_AC1_THU FWM	Kerby Road	Stockland Green
P_REFUSE_AC1_THU FWM	Kings Road	Stockland Green
P_REFUSE_AC1_THU FWM	Linton Walk	Stockland Green

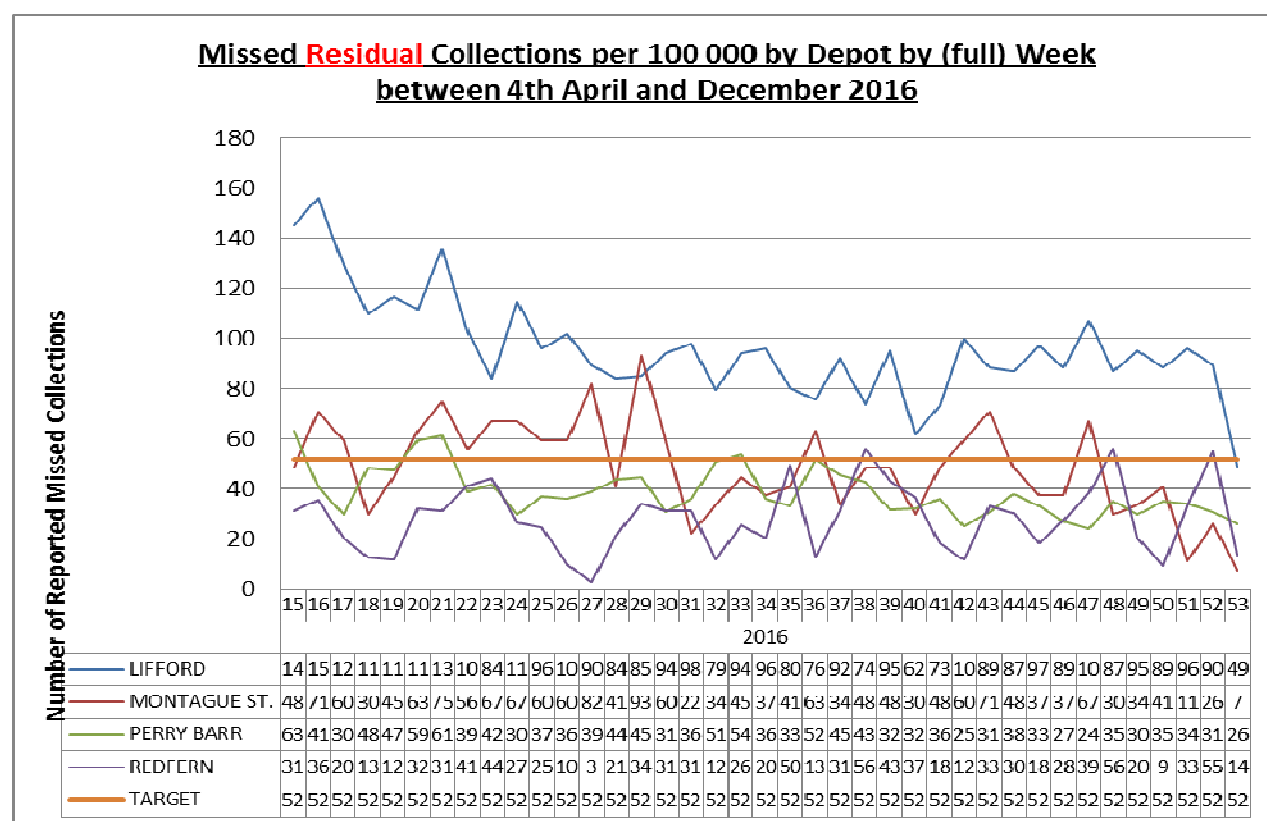
P_REFUSE_AC2_THU FWM	Mere Street	Stockland Green
P_REFUSE_AC1_THU FWM	Neville Road	Stockland Green
P_REFUSE_AC2_THU FWM	Northcroft Way	Stockland Green
P_REFUSE_AC2_THU FWM	Pattison Gardens	Stockland Green
P_REFUSE_AC2_THU FWM	Prince William Close	Stockland Green
P_REFUSE_AC1_THU FWM	Purley Grove	Stockland Green
P_REFUSE_AC1_THU FWM	Queens Road	Stockland Green
P_REFUSE_AC1_THU FWM	Redbank Avenue	Stockland Green
P_REFUSE_AC1_THU FWM	Ripley Grove	Stockland Green
P_REFUSE_AC2_THU FWM	Rosewood Drive	Stockland Green
P_REFUSE_AC2_THU FWM	Southcroft Road	Stockland Green
P_REFUSE_AC2_THU FWM	Springfield	Stockland Green
P_REFUSE_AC2_THU FWM	Staff Way	Stockland Green
P_REFUSE_AC1_THU FWM	Stockland Road	Stockland Green
P_REFUSE_AC1_THU FWM	Taylors Orchard	Stockland Green
P_REFUSE_AC1_THU FWM	Teal Drive	Stockland Green
P_REFUSE_AC2_THU FWM	The Drive	Stockland Green
P_REFUSE_AC2_THU FWM	The Laurels	Stockland Green
P_REFUSE_AC2_THU FWM	Tower Road	Stockland Green
P_REFUSE_AC2_THU FWM	Tudor Gardens	Stockland Green
P_REFUSE_AC2_THU FWM	Ward Street	Stockland Green
P_REFUSE_AC1_THU FWM	Welbeck Grove	Stockland Green
P_REFUSE_AC2_THU FWM	Windsor Place	Stockland Green
P_REFUSE_AC1_THU FWM	Yerbury Grove	Stockland Green

Lead Officer: Nick Reid

No.	Recommendation	Responsibility	Original Date For Completion	Assessment of progress toward completion
R04	Ensure all bins are collected on the day specified (and not the next day) Improved communication on missed collections and when round not completed from crew to depot and then to Members	Depot Manager	Sept 2016	Action partially completed

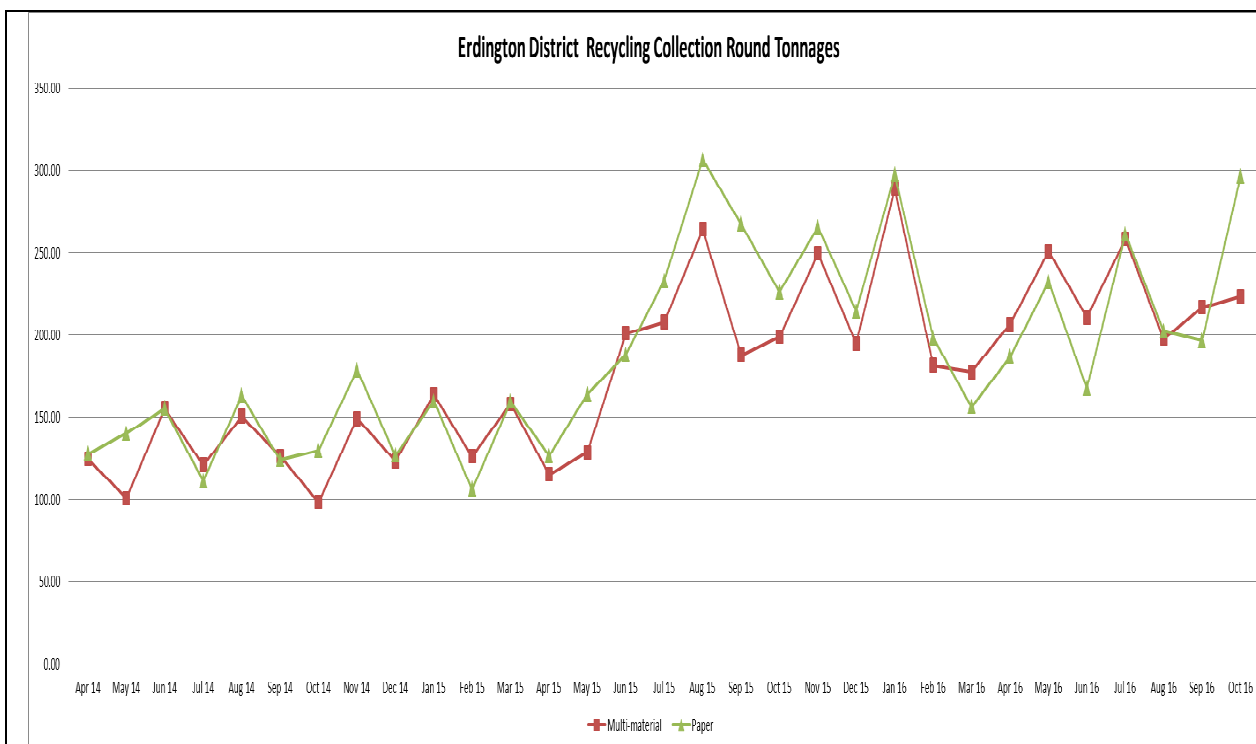
Evidence of Progress (and Anticipated Completion Date if 'Not Achieved')
<p>1. Project Management:</p> <ul style="list-style-type: none"> Project Charter: Approved and signed by the sponsor. Project Plan: Developed and approved. Communication Plan: Established. Risk Register: Created and updated. Stakeholder Register: Identified and analyzed.
<p>2. Business Case:</p> <ul style="list-style-type: none"> Business Case: Approved and signed by the sponsor. Financial Analysis: Completed. Impact Analysis: Completed.
<p>3. Requirements:</p> <ul style="list-style-type: none"> Requirements: Identified and analyzed. Requirements: Prioritized. Requirements: Validated.
<p>4. Design:</p> <ul style="list-style-type: none"> Design: Developed and approved. Design: Validated.
<p>5. Implementation:</p> <ul style="list-style-type: none"> Implementation: Started. Implementation: Progressing. Implementation: Completed.
<p>6. Monitoring and Evaluation:</p> <ul style="list-style-type: none"> Monitoring and Evaluation: Started. Monitoring and Evaluation: Progressing. Monitoring and Evaluation: Completed.

Recruitment of drivers and a reduced reliability upon agency staff alongside some in house recruiting has improved reliability of collections and has led to a reduction in complaints.



Missed collections were until recently reported to the BCC Newsroom and posted for residents to check. Additionally the Strategic Director would post messages on Twitter detailing missed collections. As incomplete work has reduced this is no longer carried out.

The amount of paper and mixed recycling collected in the district has increased since the introduction of wheelie bins, The Table below charts the collection volumes for both paper and mixed recycling.



As a consequence the overall recycling rate for the district has risen. Table 3 shows the collection volumes for all waste streams for the month of April in 2014, 2015 and 2016; wheelie bin collections commenced June 2015. The attached spreadsheet contains the complete data from April 2014 – October 2016.



Perry Barr
Rounds-2014-15 & 2015-16

District	Waste	Apr 14	Apr 15	Apr 16
Erdington	Residual	1342.60	1229.3	1370.47
Erdington	Multi-material	124.59	115.18	206.50
Erdington	Paper	127.62	126.31	186.78
	Total Collected	1594.81	1470.79	1763.75
	Total Recycling	252.21	241.49	393.28
	% Recycling	15.81%	16.42%	22.30%

Lead Officer: Nick Reid

No.	Recommendation	Responsibility	Original Date For Completion	Assessment of progress toward completion
R05	Share street cleansing rotas with Members and partners at ward level to ensure the same resource is best meeting local needs	Depot Manager	Sept 2016	Action to be completed by 31 March 2017

Evidence of Progress (and Anticipated Completion Date if 'Not Achieved')

Following the successful Proof of concept undertaken in Washwood Heath and Hall Green, Planning is underway to provide a model with associated resources that can be rolled out across the City. Current plans can be shared but they will be subject to change once this planning has

been completed and implemented. We are currently finalising the plans based on the 2017/18 budget allocation and will be happy to share them with the members closer to the anticipated April start date.

Lead Officer: Nick Reid

No.	Recommendation	Responsibility	Original Date For Completion	Assessment of progress toward completion
R06	Make better use of EQS reports at Tasking meeting, Members meetings and in district clean & Green group	EQS Surveyor / District Head/ Tasking Chairs	March 2017	Action partly completed

Evidence of Progress (and Anticipated Completion Date if 'Not Achieved')

Reports obtained twice during 2016/17 from relevant officer and distributed to ward tasking chair with suggestion they are considered at next meeting. Also discussed at Erdington District clean & green group meetings.

Mr Qudeer advises that a new publicly accessible web based 'dashboard' is being developed with key environmental performance indicators which may in time result in the EQS reports being phased out in their current format. However the actual surveys will continue but the dashboard in itself should in time lead to better use being made of the survey information.

Lead Officer: Mohammed Qudeer

No.	Recommendation	Responsibility	Original Date For Completion	Assessment of progress toward completion
R07	Recycling Banks to be removed in conjunction and with agreement of Ward Members to ensure implications understood.	Waste Enforcement Officer	Sept 2016	Partly completed

Evidence of Progress (and Anticipated Completion Date if 'Not Achieved')

The removal of on street recycling banks was conducted following a cost benefit analysis of the banks against clear up costs. A high proportion of the surface banks have now been removed as a result of the ongoing issues of theft, vandalism, Flytipping and income generation. The recycling banks remain at the household recycling centres as well as some supermarkets and on private land. There is an ongoing project to look at the cost of capping some of the underground banks.

The contact officer for any queries relating to this project is Mohamed Qudeer in the Waste Prevention Team. A list of Underground and European recycling Banks was distributed to all Members by email on 08 02 2017.

No.	Recommendation	Responsibility	Original Date For Completion	Assessment of progress toward completion
R08	Encourage regular enforcement around trade waste contracts	Environmental Health Officer	Sept 2016	Fully completed

Evidence of Progress (and Anticipated Completion Date if 'Not Achieved')

Whilst there is no statutory requirement to inspect businesses in respect of their trade waste arrangements, trade waste inspections are conducted by the waste enforcement unit (WEU) as well as routinely by Environmental health. Every inspection conducted, such as food hygiene, will incorporate a check of the businesses trade waste contract.

Investigations conducted by the WEU, where business waste is found in the evidential chain, will also include a duty of care inspection and notice in respect of that business.

The figures below highlight where a visit has been made and the trade waste contract could not be produced immediately. In these circumstances a demand notice is issued by the officer requiring the business to produce their trade waste contract within 7 days.

The businesses that do not comply with the notice are issued with a fixed penalty notice.

2015 to date	Erdington	Stockland Green	Tyburn	Kingstanding	TOTAL
Investigations into commercial waste disposal suspected offences and offences	30	45	47	11	133
Section 34 Environmental Protection Act demand notices issued: (trade waste statutory information demands)	21	28	19	3	71
Section 34 Environmental Protection Act fixed penalty notices issued to businesses (£300)	8	4	5	1	18

No.	Recommendation	Responsibility	Original Date For Completion	Assessment of progress toward completion
R09	Greater communication with District Members about enforcement campaigns to allow resources to be influenced / targeted.	Environmental Health Officer	Sept 2016	Not completed

Evidence of Progress (and Anticipated Completion Date if 'Not Achieved')

As previously stated there are some legal requirements and data protection issues that affect what the council can share with the public and councillors during ongoing investigations. However, greater efforts will be made to communicate in advance details of any public education campaigns

and also to inform councillors of enforcement successes at the appropriate time.

Officers continue to respond to Councillors on an individual level re problem / hot spot locations, in particular whilst attempting to identify a long term solution / resolution.

No.	Recommendation	Responsibility	Original Date For Completion	Assessment of progress toward completion
R10	Greater enforcement around fly posting where contact details are readily available	Environmental Health Officer	Sept 2016	Partly completed

Evidence of Progress (and Anticipated Completion Date if 'Not Achieved')

This would include placards and posters on lamp columns or displayed on street furniture. In the past both criminal and civil proceedings have been used to deter offenders. AMEY officers have the authority to remove placards and where pubs and clubs have been identified their license can be 'called in' for review.

No.	Recommendation	Responsibility	Original Date For Completion	Assessment of progress toward completion
R11	Better deployment of mobile CCTV cameras in conjunction with Members (e.g Car parks)	Place Manager (Community Safety)	Sept 2016	Partly completed

Evidence of Progress (and Anticipated Completion Date if 'Not Achieved')

All deployable cameras are managed by West Midland police and a criteria applies to deployment. Elected members can best influence deployment of CCTV via requests made at the ward tasking meeting or to the Neighbourhood Policing Team. Local lead: Pamela Powis

No.	Recommendation	Responsibility	Original Date For Completion	Assessment of progress toward completion
R12	Work toward introducing more regular systematic cleaning arrangements in place on BCC local car parks	District Car Parks Lead	Sept 2016	Partly completed

Evidence of Progress (and Anticipated Completion Date if 'Not Achieved')

As at March 2017 cleaning of Erdington car parks remains on an ad-hoc basis when necessary. The last clean-up was late February when Unpaid Work (Community Payback) litter picked Church Road 2 due to high levels of litter including alcohol receptacles. There have been recent complaints of drinking on the car park with their litter left behind, The BCC Waste Management Team have been asked to consider the suitability of a bin on the highway as a convenience.

Going forward plans for every Pay & Display Local Car Park in the city have gone to both BCC Waste Management and the Unpaid Work Team to provide quotes for regular litter clearance and so it is possible, subject to affordability, that a more systematic planned approach to car park

clean ups could be put in place in 2017/18.

Local lead officers: Karl Randall / Iain Aitken

No.	Recommendation	Responsibility	Original Date For Completion	Assessment of progress toward completion
R13	Better use of Housing Environmental Capital Budget to tackle hotspot areas	Budget Programme Lead	March 2017	Partly completed

Evidence of Progress (and Anticipated Completion Date if 'Not Achieved')

All projects proposed for 2016/17 by relevant housing officers came to district committee for comments and support of members. It is suggested this continues in future years with members being given opportunity to submit proposals for capital improvements on housing owned sites that improve the environment. Lead officer is Housing's Mark Rodgers alongside local manager Patrick Canavan

No.	Recommendation	Responsibility	Original Date For Completion	Assessment of progress toward completion
R14	Potential to expand wildflower meadow approach (rather than grass cutting) in conjunction and with agreement of Members and partners	Area Parks Manager	Sept 2016	Ongoing or partially completed

Evidence of Progress (and Anticipated Completion Date if 'Not Achieved')

Additional areas added across the District. Community support and member support is flourishing. The meadows at Castle Vale and The Pimple have been a success and The Friends of The Pimple secured funds from Tesco to help continue producing a meadow this year. Lead officer John Porter, BCC Parks Manager.

No.	Recommendation	Responsibility	Original Date For Completion	Assessment of progress toward completion
R15	Share the Grounds Maintenance specification with Members and partners to involve in monitoring and agreeing any future savings	Area Parks Manager	Sept 2016	Action fully completed.

Evidence of Progress (and Anticipated Completion Date if 'Not Achieved')

Information shared with members on a ward basis in February 2017. Core standards have reduced in line with budget. As works across the city are being amended / ceased the schedules will need to be updated as new programmes are established.

Lead officer: John Porter

No.	Recommendation	Responsibility	Original Date For Completion	Assessment of progress toward completion
R16	Improve links between BOSF (Birmingham Open Spaces Forum) and Friends of Parks Groups. Improve communications with Friends Groups and work with them toward attracting external funds where possible	Area Parks Manager / District Members / District Head	Sept 16	Ongoing or partially completed.
Evidence of Progress (and Anticipated Completion Date if 'Not Achieved')				
John Porter, Parks Manager engaging with new Friends of groups where possible e.g. Rookery, Greenwood Place, The Pimple etc and offering advice on external funding sources.				

No.	Recommendation	Responsibility	Original Date For Completion	Assessment of progress toward completion
R17	Consider if the five park keepers within Erdington parks can be used more flexibly to support a neighbouring park.	Area Parks Manager	Sept 2016	Not completed
Evidence of Progress (and Anticipated Completion Date if 'Not Achieved')				
This action cannot be achieved at this time. Park keepers posts are being affected by budget reduction programmes and no alternative operating models are available where there is no available budget.				

No.	Recommendation	Responsibility	Original Date For Completion	Assessment of progress toward completion
R18	Pilot no parking on grass verges in a small part Perry Common in conjunction with Witton Lodge Community Association and then explore potential to expand into other areas.	WLCA/ BCC	Sept 2016	To be completed by March 17
Evidence of Progress (and Anticipated Completion Date if 'Not Achieved')				
Witton Lodge expressed a desire to work with BCC, police and partners on a pilot. Funding to progress has become available late in the financial year 2016/17 and needs to be spent within the year and so a small scale pilot is being undertaken before the end of March 2017 with results not available until 2017/18.				
Lead partner: Linda Hines/ Afzal Hussain, Witton Lodge Community Association				

No.	Recommendation	Responsibility	Original Date For Completion	Assessment of progress toward completion
R19	District Committee to receive progress report 6 months and 12 months after completion and agreement to the challenge recommendations	District Head	Sept 2016 & March 2017	Fully Completed

Evidence of Progress (and Anticipated Completion Date if 'Not Achieved')

Both verbal and written updates have been brought before Erdington District Committee during 2016/17

No.	Recommendation	Responsibility	Original Date For Completion	Assessment of progress toward completion
R20	Maintain the district clean and green group and ensure the Neighbourhood Challenge recommendations are shared with partners and progress reported to the group	District Head	Sept 16	Fully Completed

Evidence of Progress (and Anticipated Completion Date if 'Not Achieved')

The district clean & green group has been maintained throughout the 2016/17 year bringing partners together to share details of activities and to network. The Neighbourhood Challenge has been discussed with partners at most meetings during the year.

Lead officer: Mike Davis

Recommendations to Committee:

Committee are asked to:

1. Note the progress with the Neighbourhood Challenge recommendations
2. Identify whether any further specific actions are required.
3. Advise of any other committees or forums that should receive this challenge report