



# **New ICT Governance Approach**

**Version 1.0**

# Agenda

1. Introduction
2. RAID - we will be using the Corporate PMO—standard template
3. Ideas
4. Discovery Outputs
5. Backlog
6. Domain Roadmaps

# Context

## **It was working - why change (and improve)?**

- **Delivery of the ICT & Digital Strategy (2016-2021)**
- **ICT & D Savings of £10.4m p.a. for four years (c. £43m)**
  - **Governance →**
  - **Savings delivery | Business Cases | Benefits Management-Led → VFM !!!**
- **Preparation for the transition to the new ICT&D Future Operating Model...**
- **...Transition from the Service Birmingham Partnership**

# Context

**It was working - why change (and improve)?**

**More focus on:**

- **Value for Money** - The Service Governance Board
- **Actionable Information** – The Information Governance Board
- **Cohesive Corporate ICT Systems** – Architecture Governance Board

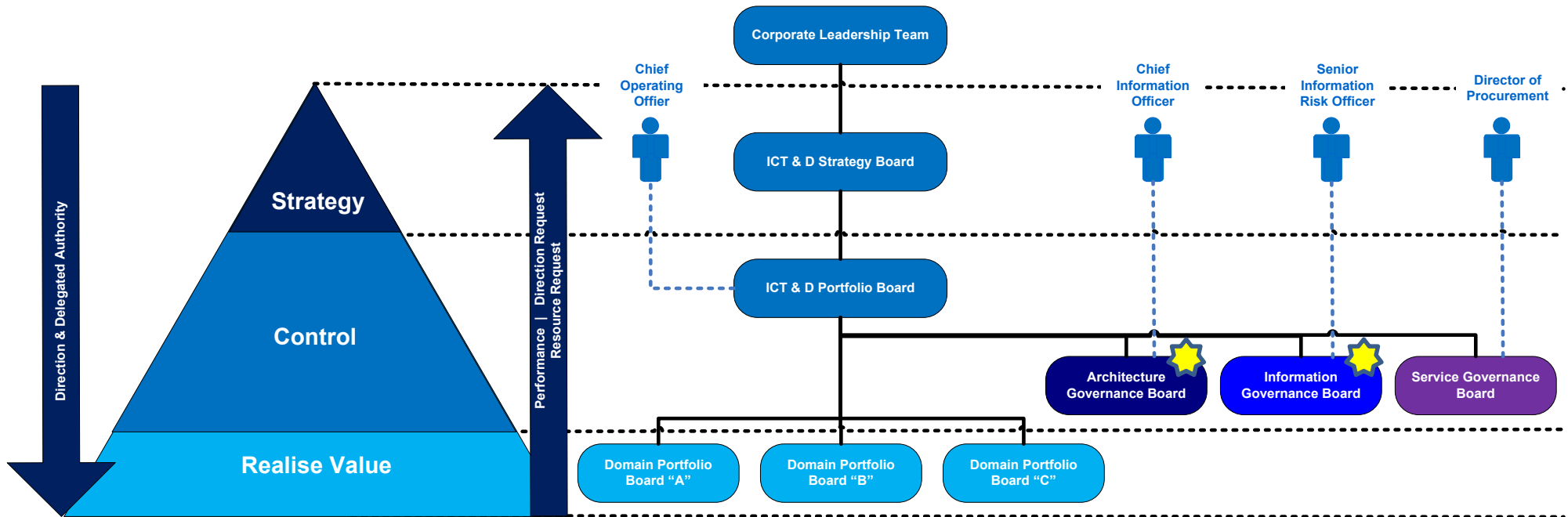
# Context

**It was working - why change (and improve)?**

BCC Category	Count	%
Under £1k	73	9%
Between £1k - £10k	410	50%
Between £10k - £50k	260	30%
Between £50k - £100K	38	5%
Over £100k	46	6%
Total	827	100%

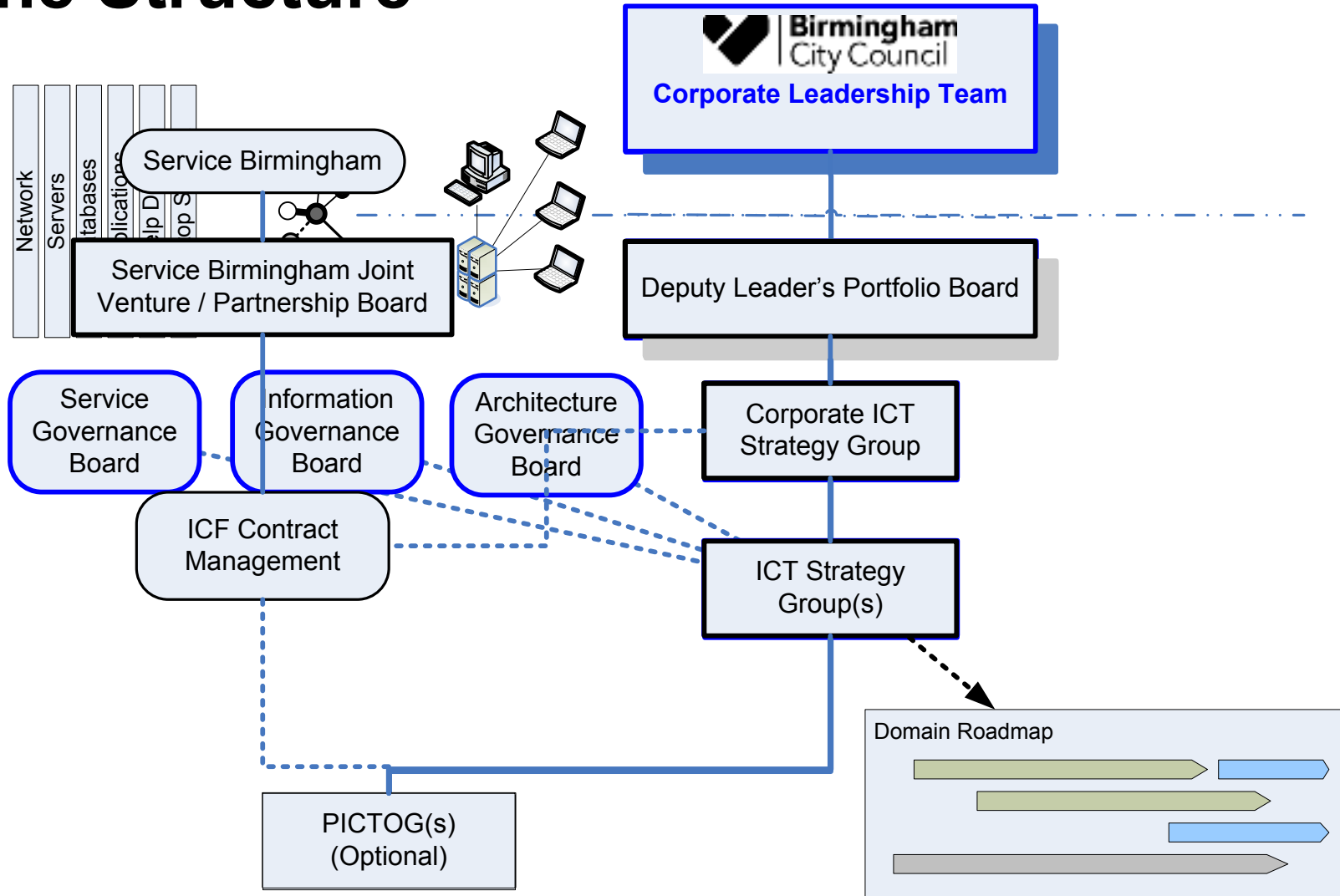
# The Structure

## What's changed : New and Existing (re-focussed) Elements



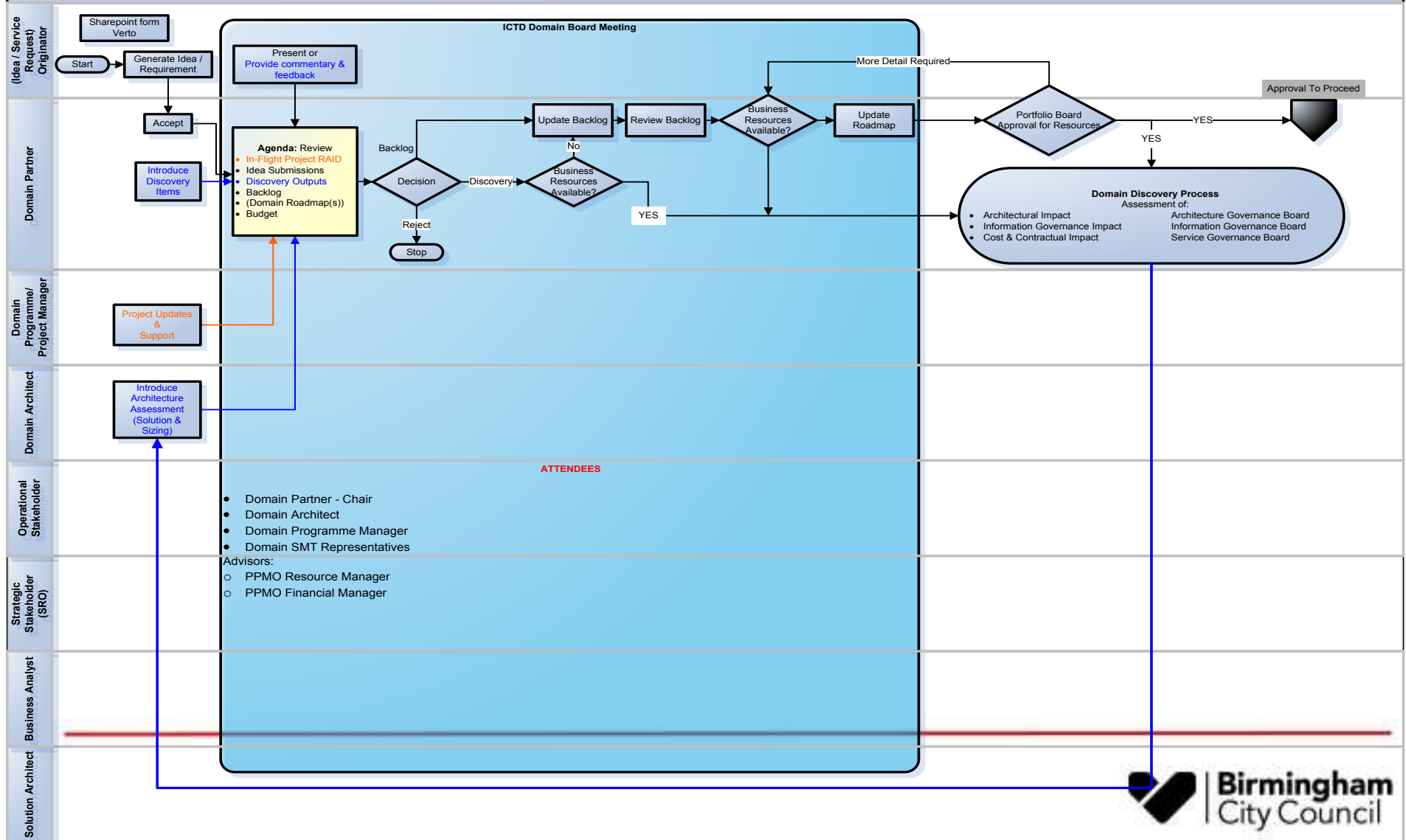
Note: For "Domain" read "directorate"

# The Structure



# The Domain Board Process

BCC – ICTD Project Initiation - Domain Board Process





# The Domain Roadmap

**A Strategic - through to Tactical - plan of future ICT&D management “Events”**

- **Two presentation types:**
  - **Graphical (PowerPoint)**
  - **Information-based (Excel → Database “Verto”)**
- **Two views :**
  - **By Theme**
    - Integrated ICT&D Services
    - Digital Facilitation
    - Insight
    - Commissioning
    - Governance
    - Innovation
  - **By Domain**
    - Adults
    - Children
    - Core
    - Economy
    - Place
    - Transformation & Finance

# ICTD Strategy Delivery Roadmap



# ICTD Roadmap – Transformation & Finance (Example)

2017/18

2018/19

2019/20

2020/21

Service Birmingham



## Projects & Programmes

Brum Account

SAP SRM 7.0.3 UPG (106524)

SharePoint Development for  
HR/OD (102765)

## End-of-Life

Wide Area Network Contract

Corporate Wide-Area Network Contract Renewal

Pilot Project



January 2020

**Windows 7**

Corporate Rollout

## Upgrades & Renewals

RBIS

RBIS & BIDS Live 16.13.2.3 Upgrade

RBIS

RBIS & BIDS Live 6.15 Upgrade

Civica Fraud

System Upgrade Q4

BI Business Objects

2016 Upgrade

Complete

In Progress

Not yet started

# Example Upgrade Roadmap - “raw” Data

Project Name	Work ID	Directorate	Comparison Status (Tracey)	Project Stage	Work Status	Schedule Start	Schedule Finish
0103860 ePlanning M3 v9.1 UPG	103860	Economy	Complete 2017	50. Closed	Open/Approved	01/09/2014	31/03/2016
0105154 BCL Alpha Tracker v1.6 UPG	105154	Place	Complete 2017	37. Post Implementation	Open/Approved	01/11/2015	30/04/2017
0105368 Northgate Housing 6.14 UPG	105368	Place	Complete 2017	50. Closed	Completed	01/08/2016	30/12/2016
0105372 Childrens Centre Manager v2.2.12 UPG	105372	People	Complete 2017	50. Closed	Completed	01/10/2016	28/02/2017
0105926 CMIS Democratic Services 5. 8.0 UPG	105926	Economy	Complete 2017	36. Implementation	Open/Approved	01/06/2016	30/04/2017
0106003 RBIS & BIDSLIVE 6.14 UPG	106003	Economy	Complete 2017	50. Closed	Completed	01/09/2016	31/01/2017
0106075 Housing DRS Integration CR1 - DRS UPG	106075	Place	Complete 2017	37. Post Implementation	Open/Approved	01/09/2016	31/03/2017
106174 Insight CDS Excel Toolkit UPG	106174	People	Complete 2017	50. Closed	Completed	01/09/2016	28/02/2017
0106291 Register Office Index System 2.0.1.8 UPG	106291	Place	Complete 2017	50. Closed	Completed	01/07/2016	28/02/2017
0106370 Fibonacci v3.5.2 UPG	106370	People	Complete 2017	41. Closure Awaiting Customer Sign-off	Open/Approved	01/10/2016	28/02/2017
0106376 SketchUp - Parks 2016 UPG	106376	Place	Complete 2017	50. Closed	Completed	01/10/2016	28/02/2017
0106435 All On Mobile Client Application 3.1.1 UPG	106435	Place	Complete 2017	50. Closed	Completed	01/01/2017	28/02/2017
0106463 Sentinel NEF Portal - 2017 Census Changes	106463	People	Complete 2017*	42. Closure Invoice Request Sent to Finance	Open/Approved	01/03/2017	31/03/2017
0106569 Impulse 13.2.3 UPG	106569	People	Complete 2017	50. Closed	Completed	01/12/2016	31/01/2017
0106666 TomTom Firmware 16.332 UPG	106666	Place	Complete 2017	50. Closed	Completed	01/01/2017	31/01/2017
0106668 RBIS & BIDSLIVE 6.13.2.3 UPG	106668	Economy	Complete 2017	50. Closed	Completed	01/12/2016	31/01/2017
0106724 RBIS & BIDSLIVE 6.15 UPG	106724	Economy	Complete 2017	50. Closed	Completed	01/02/2017	15/03/2017
0106742 Asta PowerProject V14 UPG	106742	Service Birmingham	Complete 2017	36. Implementation	Open/Approved	01/01/2017	31/03/2017
0106848 ProAchieve 14.1.4.0 UPG	106848	Service Birmingham	Complete 2017	36. Implementation	Open/Approved	01/01/2017	31/01/2017
0106849 ProGeneral 17.0.1.2 UPG	106849	Service Birmingham	Complete 2017	36. Implementation	Open/Approved	01/01/2017	31/01/2017
0106850 Eros 17.1.0 UPG	106850	Service Birmingham	Complete 2017	36. Implementation	Open/Approved	18/01/2017	31/01/2017
0106860 ProAchieve 14.1.5.0 UPG	106860	Service Birmingham	Complete 2017*	36. Implementation	Open/Approved	01/02/2017	28/02/2017
0106941 Eros 17.1.1 UPG	106941	Service Birmingham	Complete 2017	36. Implementation	Open/Approved	20/02/2017	01/03/2017
0106974 XVault Reporting TBC UPG	106974	People	Complete 2017	36. Implementation	Open/Approved	01/03/2017	31/03/2017
0106980 ProAchieve 14.1.6 UPG	106980	Service Birmingham	Complete 2017	36. Implementation	Open/Approved	01/03/2017	31/03/2017
0107011 VISSIM9 UPG	107011	Service Birmingham	Complete 2017	36. Implementation	Open/Approved	15/03/2017	31/03/2017
0107044 Local Welfare Provision Nes_R160 UPG	107044	Service Birmingham	Complete 2017	36. Implementation	Open/Approved	30/03/2017	31/03/2017
0107062 ProAchieve 14.2.1 UPG	107062	Service Birmingham	Complete 2017	36. Implementation	Open/Approved	15/04/2017	30/04/2017

# ICTD guiding principles

Our ICTD guiding principles support three '**Simplify, Standardise & Share**' design principles and are used as the framework that governs the development of the strategy and the '**Design, Build and Run**' of future ICTD.

- Put the stakeholder at the heart of everything we do
- Source solutions from the providers who deliver best 'Value for Money'
- Design in flexibility - for demand and cost
- Deliver leading edge business solutions - using experts to guide our skilled and motivated staff
- Protect our ICTD service and data - balancing 'Value for Money' and risk
- Benchmark against the best, emulate and then exceed it
- Data centric approach to maximise value from information assets to facilitate our business
- Partner, collaborate and integrate
- Consolidate and rationalise
- Ensure all things 'open' - standards, specifications and integration etc

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