

Information briefing

Report from: Strategic Director for People

Report to: Health and Social Care Overview and Scrutiny Committee

Date: 15 December 2015

Title: “How are we doing?” - Local Performance Account 2014/15

Summary

Compared with the previous year, our performance improved on measures such as:

- quality of life;
- control over daily life
- carers’ satisfaction with services;
- access to information and advice; and
- a generally feeling of safety.

Compared with the previous year, our performance fell on measures such as:

- delayed transfers of care;
- citizens’ satisfaction with services;
- consulting with carers about support provided; and
- feeling safe as a result of using services.

Background

The Local Performance Account (LPA) is an annual report that the Directorate for People is required to publish for citizens as an overview of how adult social care services have performed during the year.

The LPA was introduced as part of the adult social care sector-led improvement approach after central government abolished the adult social care national performance framework in 2010. From this date we no longer had to provide the Care Quality Commission (CQC) with an Annual Performance Assessment but still needed to ensure that citizens had information on how adult social care services were performing.

Local Performance Account 2014/15

The LPA is a public document to give residents a picture of:

- How well adult social care is performing
- Changes and challenges we are facing
- Our plans for improvement.

There is no prescribed content or format for the LPA. We base ours on the Adult Social Care Outcomes Framework (ASCOF). In developing the format of our LPA we asked for comments from members of our two Citizen led Quality Boards – Assessment & Support Planning and Commissioning, and also work with West Midlands Performance Group to improve the quality of local accounts.

The content of the 2014/15 LPA has been shared with members of the Citizen led Quality Boards for comments and will go to Healthwatch Birmingham, following the incorporation of comments from Health and Social Care Overview and Scrutiny Committee.

Once the LPA has been signed off it will be published and loaded onto <http://www.birmingham.gov.uk/>. Previous issues of the LPA are available at: <http://www.birmingham.gov.uk/AdultCareServices>

Purpose of report

Health and Social Care Overview and Scrutiny Committee are asked to consider the draft 2014/15 LPA and to make comment prior to its submission to Healthwatch Birmingham.

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