

BIRMINGHAM CITY COUNCIL

CO-ORDINATING OVERVIEW AND SCRUTINY COMMITTEE

FRIDAY, 16 APRIL 2021 AT 10:00 HOURS
IN ON-LINE MEETING, MICROSOFT TEAMS

A G E N D A

1 **NOTICE OF RECORDING/WEBCAST**

The Chair to advise/meeting to note that this meeting will be webcast for live or subsequent broadcast via the Council's Internet site (www.civico.net/birmingham) and that members of the press/public may record and take photographs except where there are confidential or exempt items.

2 **APOLOGIES**

To receive any apologies.

3 **DECLARATIONS OF INTERESTS**

Members are reminded that they must declare all relevant pecuniary and non pecuniary interests arising from any business to be discussed at this meeting. If a disclosable pecuniary interest is declared a Member must not speak or take part in that agenda item. Any declarations will be recorded in the minutes of the meeting.

1 - 4

4 **ACTION NOTES**

To confirm the action notes of the meeting held on the 12th March 2021.

5 **PROGRESS REPORT ON CUSTOMER SERVICES INQUIRY**

Cllr Brigid Jones, Deputy Leader and Wendy Griffiths, Assistant Director Customer Services in attendance for this item.

5 - 6

6 **PROPOSED AMENDMENTS TO O&S COMMITTEE REMITS**

Emma Williamson, Head of Scrutiny Services in attendance for this item.

7 **WORK PROGRAMME**

For discussion.

8 **OTHER URGENT BUSINESS**

To consider any items of business by reason of special circumstances (to be specified) that in the opinion of the Chair are matters of urgency.

9 **AUTHORITY TO CHAIR AND OFFICERS**

Chair to move:-

'In an urgent situation between meetings, the Chair jointly with the relevant Chief Officer has authority to act on behalf of the Committee'.