Homelessness and Mental Health (BSOL CCG Joint Commissioning Team [JCT])

- The table below sets out the expectations that commissioners have of our providers in relation to the support of people with housing needs
- In addition, it briefly describes future activity to progress this agenda
- The Mental Health Joint Commissioning Team (JCT) is now based at Woodcock Street the team is committed to progressing Joint Commissioning and is meeting on a regular basis with commissioning colleagues within BCC. The actions below reflect the output of discussions to date
- The JCT is keen to support the work of the Homelessness Partnership Board and better utilise this group to identify issues and develop shared solutions
- The JCT is working closely with BCC commissioners to develop applications for funds via Public Health England and NHS England to target mental health support to the rough sleeper population. Submissions are due to be made in July 2019
- The JCT is working with colleagues in Adult Social Care to transform the mental health rehabilitation pathway. The new approach will seek to support people in their own home wherever possible enabling people to live the life they want to live.

Universal Prevention	Targeted Prevention	Crisis Prevention and Relief	Recovery	Move on Support	Settled Home
All citizens will have	Health practitioners will	Homelessness Health	Health practitioners will	Health practitioners will	Health practitioners will
access to health care	work with the Local	services will provide	work in collaboration	work with Housing and	provide ongoing
services – registration at	Authority and homelessness	accessible, safe,	with housing and	support providers during	necessary support to
GP; access at the point of	services to provide bespoke	responsive access for	support services to	transition and move on	sustain settled home
need regardless of their	access for those who have	those in crisis.	ensure the individual has		
housing situation.	barriers to health as a result		the best possible chance	Mental Health Services	Mental Health Services
	of their housing situation:	Mental Health Services	of recovery	(commissioner)	(commissioner)
Mental Health Services		(commissioner)		Forward Thinking	Forward Thinking
(commissioner)		Forward Thinking	Mental Health Services	Birmingham (FTB) are	Birmingham (FTB) are
	Mental Health Services	Birmingham (FTB) are	(commissioner)	commissioned to	commissioned to
Future - As part of the	(commissioner)	commissioned to provide	Forward Thinking	provide specialist	provide specialist
transformation of	Forward Thinking	specialist support to	Birmingham (FTB) are	support to vulnerable	support to vulnerable
mental health services	Birmingham (FTB) are	vulnerable group of	commissioned to	group of children and	group of children and
existing community	commissioned to provide	children and young	provide specialist	young people. They do	young people. They do
caseloads will be	specialist support to	people. They do this by	support to vulnerable	this by working	this by working
reviewed.	vulnerable group of children	working collaboratively	group of children and	collaboratively across	collaboratively across
Commissioners will	and young people. They do	across the city.	young people. They do	the city.	the city.

encourage providers to identify individuals who are not registered to a GP and provide advice to facilitate this.

December 2019

this by working collaboratively with the LA and St Basils.

Birmingham and Solihull Mental Health Foundation Trust (BSWMHFT) are commissioned to provide specialist support to vulnerable adults. They do this by working collaboratively with the LA and VCS partners.

Future - The CCG is working alongside BCC and Mental Health Providers to develop and submit applications to PHE and NHSE to attract additional funding to target provision to this population

Submissions July 2019

A workforce of Link Workers will be employed in new Primary Care Networks. We will work with BCC to ensure that this workforce understand the Homelessness Prevention agenda and can provide appropriate advice and information to citizens presenting in Primary Care

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	September 2019				
General assessment and	Health practitioners will	Health services e.g.	Integrated care and	Health practitioners will	
triage will take account	consider co-location or	Nurse practitioners will	support assessments and	ensure planned	
of the individual's	multi-agency working with	work within immediate	plans will be put in place	handover when locality	
current living situation	homelessness services where	access homelessness	for those in recovery	changes take place	
and their ability to	this is in the best interests of	services or Hubs.			
attend in considering any	those at risk.		Mental Health Services	Mental Health Services	
intervention required			(commissioner)	(commissioner)	
		Mental Health Services	FTB/BSMHFT are	FTB/BSMHFT are	
	Mental Health Services	(commissioner)	commissioned to work	commissioned to ensure	
	(commissioner)	Forward Thinking	collaboratively to	planned handover when	
Mental Health Services	FTB/BSMHFT are	Birmingham (FTB) are	support assessments and	locality changes take	
(commissioner)	commissioned to work	commissioned to provide	plans will be put in place	place	
FTB/BSMHFT are	collaboratively and to led	specialist support to	for those in recovery		
commissioned to provide	and take part in Multi-	vulnerable group of		Future – The CCG is keen	
a comprehensive	Disciplinary Approach with	children and young	Future – The CCG is keen	to work with the	
assessment of mental	external agencies when	people. They do this by	to work with the	Homelessness	
health needs, which	appropriate.	working collaboratively	Homelessness	Partnership Board to	
would include having an		with the LA and St Basils.	Partnership Board to	explore approaches to	
understanding of social	Future – The CCG would like	Future – The CCG is	explore approaches to	developing single shared	
needs including housing.	to work with the	working alongside BCC	developing single shared	plans for individual	
	Homelessness Partnership	and Mental Health	plans for individual	citizens such as the ICAT	
	Board to identify	Providers to develop and	citizens such as the ICAT	tool developed as part of	
	opportunities to better align	submit applications to	tool developed as part of	the Changing Futures	
	and integrated provision	PHE and NHSE to attract	the Changing Futures	Model	
		additional funding to	Model		
	October 2019	target provision to this		Timescale to be agreed	
		population	Timescale to be agreed	with Homelessness	
			with Homelessness	Partnership Board	
		Submissions July 2019	Partnership Board		

If homelessness or housing need appears to be a contributing factor to the person's health and well-being, the health provider will have information to make appropriate referrals including duty to refer Mental Health Services (commissioner) FTB/BSMHFT are commissioned to provide a comprehensive assessment of mental health needs, which would include having an understanding of social needs including housing Future - Agree key messages around homelessness prevention via Homelessness Partnership Board tailored to health professionals which can be disseminated via CCG communication channels.	Homelessness services will have fast track access to primary care and mental health support for homeless or at risk clients. Mental Health Services (commissioner) FTB/BSMHFT are commissioned to provide a model of care that considers risk factors including homelessness and at risk of homelessness Future – Commissioners are working with NHS providers and the VCS to broaden the options available to people in mental health crisis. This will include better access to 'Crisis Café's and 'Crisis Houses'. The CCG is working with partners to develop an application for Transformation Funding to support crisis alternatives. Submission July 2019 Crisis alternatives operational March 2020	Health services will contribute to and adhere to referral protocols for hospital discharge. Mental Health Services (commissioner) FTB/BSMHFT are commissioned to work collaboratively with hospitals to support discharge planning and community support.	Health services will not discriminate against individuals because they are homeless or in insecure housing.	There will be confirmed escalation processes when general access is not working.	Health practitioners will ensure that they listen to the experience of their patients and take action on feedback which helps to prevent and relieve homelessness Mental Health Services (commissioner) FTB/BSMHFT have been commissioned to ensure that they listen to the experience of their patients and take action on feedback. Future - Patients who are at risk of becoming homeless can be 'read coded' on the system. This will trigger a referral process to local support services.
September 2019					

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Mental health services	Health services in the City		
and drug and alcohol	will commit to a voluntary		
services are	commitment to collaborate		
commissioned to take	to prevent and relieve		
account of the close link	homelessness and publish		
to homelessness and	visibly what this means.		
ensure the person's			
housing situation is	Mental Health Services		
considered in holistic	(commissioner)		
assessments and			
planned intervention.	The CCG will work with		
	mental health providers to		
	develop a shared statement		
Mental Health Services	which sets out how it will		
(commissioner)	seeks to prevent and relieve		
	homelessness through the		
Housing needs form a	delivery of its services.		
key part of an	Timeframe Oct 2019		
individual's initial and			
ongoing assessment.	This will be developed as		
Workers will seek to	part of the wider		
work in partnership with	transformation of the		
other agencies to ensure	mental health pathway		
that housing needs are	being progressed locally.		
met recognising this as a			
key protective factor in			
an individual's mental			
health.			
Future – The CCG is keen			
to work with BCC around			
the recommissioning of			
Vulnerable Adults			
Housing Support and			
Wellbeing Services for			
people with Mental			

Health Needs to ensure alignment of provision			
2021			
			Tom Howell June 2019