# **BIRMINGHAM CITY COUNCIL**

# PUBLIC REPORT

| Report to:       | Audit Committee                             |
|------------------|---|
| Report of:       | Assistant Director, Audit & Risk Management |
| Date of Meeting: | 28 <sup>th</sup> September 2022             |
| Subject:         | Risk Management Update                      |
| Wards Affected:  | All   |

## 1. Purpose of Report

1.1 To update Members on the management of strategic risks and implementation of the Risk Management Framework.

# 2. Recommendation

Audit Committee Members:

- 2.1 Note the progress in implementing the Risk Management Framework and the assurance and oversight provided by the Council Leadership Team (CLT).
- 2.2 Review the strategic risks and assess whether further explanation / information is required from risk owners in order to satisfy itself that the Risk Management Framework has been consistently applied.

#### 3. Risk Management Framework

- 3.1 The Risk Management Framework sets out the processes for identifying, categorising, monitoring, reporting and mitigating risk at all organisational levels.
- 3.2 The framework is implemented through a network of Directorate Risk Representatives. Risk representatives assist directorate management teams in producing and maintaining up-to-date risk registers and supporting action plans.
- 3.3 Strategic risks are reviewed and challenged through the Corporate Leadership Team.

# 4. Strategic Risk Register

- 4.1 A deep dive risk workshop was held with the Corporate Leadership Team in August 2021 to review, challenge, and reset the strategic risks register. The number of strategic risks recorded on the register reduced from 32 to 20. Since then there have been proposals to add and remove risks which have resulted in a refreshed register of 23 risks.
- 4.2 Supply Chain Disruption was added in November 2021 to reflect global issues and their impact on local services. The Health and Well-Being risk was removed as it was considered to have become business as usual activity.

A single risk around Climate Change has been re-written as 4 separate risks to reflect the different challenges and ambitions. These are:

SR6.1 – Birmingham City Council to become net zero carbon by 2030
SR6.2 - Council aspiration for the city to be net zero carbon by 2030
SR6.3 - A climate resilient and adapted Council and city
SR6.4 – Ability to address air quality

The likelihood risk rating for Future Financial Resilience (SR2.6) has been reduced to Medium.

4.3 The revised strategic risks have been plotted on a heat map within Appendix A and are summarised within Appendix B. The profile of the strategic risks, against each 'PESTLE' category is given below:

| Residual Risk Exposure | Severe | Material | Tolerable | Total |
|------------------------|--------|----------|-----------|-------|
| SR1 - Political        |        |          |           |       |
| SR2 - Economical       | 1      | 1        |           | 2     |
| SR3 - Social           | 1      | 3        |           | 4     |
| SR4 - Technological    | 1      | 1        |           | 2     |
| SR5 – Legal            | 4      |          | 1         | 5     |
| SR6 - Environmental    | 3      | 1        |           | 4     |
| SR7 - Cross Cutting    | 1      | 5        |           | 6     |
| Total                  | 11     | 11       | 1         | 23    |

- 4.4 Three risks remain with a High / High residual likelihood and impact score:
  - SR3.4 Risk of significant disruption to Council services and failure to effectively manage and respond to emergency incidents, including acts of terrorism
  - SR4.3 Risk of Cyber Attacks
  - SR5.1 Inadequate Property Portfolio (including Health & Safety and Working conditions)
- 4.5 Assurance on the management of these risks has been provided, or is scheduled on the Committee's work programme, via the Cabinet Member Assurance Sessions.

4.6 Risks are assigned weightings according to the definitions set out in the Strategic Risk Management Framework as follows:

#### Measures of likelihood:

| Description | Example Detail Description   |  |  |  |  |  |  |
|-------------|--|--|--|--|--|--|--|
| High        | Almost certain, is expected to occur in most circumstances. Greater than 80% chance. |  |  |  |  |  |  |
| Significant | Likely, will probably occur in most circumstances. 50% - 80% chance.                 |  |  |  |  |  |  |
| Medium      | Possible, might occur at some time. 20% - 50% chance.                                |  |  |  |  |  |  |
| Low         | Unlikely, but could occur at some time. Less than 20% chance.                        |  |  |  |  |  |  |

# Measures of impact:

| Description | Example Detail Description   |  |  |  |  |  |  |
|-------------|--|--|--|--|--|--|--|
| High        | Critical impact on the achievement of objectives and overall performance. Critical opportunity to innovate/improve performance missed/wasted. Huge impact on costs and/or reputation. Very difficult to recover from and possibly requiring a long-term recovery period. |  |  |  |  |  |  |
| Significant | Major impact on costs and objectives. Substantial opportunity to innovate/improve performance missed/wasted. Serious impact on output and/or quality and reputation. Medium to long term effect and expensive to recover from.   |  |  |  |  |  |  |
| Medium      | Waste of time and resources. Good opportunity to innovate/improve performance<br>missed/wasted. Moderate impact on operational efficiency, output and quality.<br>Medium term effect which may be expensive to recover from.   |  |  |  |  |  |  |
| Low         | Minor loss, delay, inconvenience or interruption. Opportunity to innovate/make minor improvements to performance missed/wasted. Short to medium term effect.   |  |  |  |  |  |  |

4.7 The strategic risk register is reviewed on a monthly basis by CLT to ensure robust oversight and that appropriate action is being taken.

## 5. Directorate Risks

- 5.1 Each Directorate maintains their own risk registers. These Directorate risk registers contain the operational risks facing the Council and are managed at a local level.
- 5.2 The top operational risks are being captured as part of the ongoing corporate business planning process and will be subject to a similar level of scrutiny as Strategic Risks. This will include reporting all significant operational risks to the Audit Committee.

# 6. Role of the Audit Committee

6.1 Members have a key role within the risk management and internal control processes.

- 6.2 The Audit Committee terms of reference, sets out its responsibilities and in relation to risk management these are:
  - providing independent assurance to the Council on the effectiveness of the risk management framework and the associated control environment;
  - whether there is an appropriate culture of risk management and related control throughout the Council;
  - to review and advise the Executive on the embedding and maintenance of an effective system of corporate governance including internal control and risk management; and
  - to give an assurance to the Council that there is a sufficient and systematic review of the corporate governance, internal control and risk management arrangements within the Council.

# 7. Legal and Resource Implications

7.1 The work carried out is within approved budgets.

# 8. Equality Impact Assessment Issues

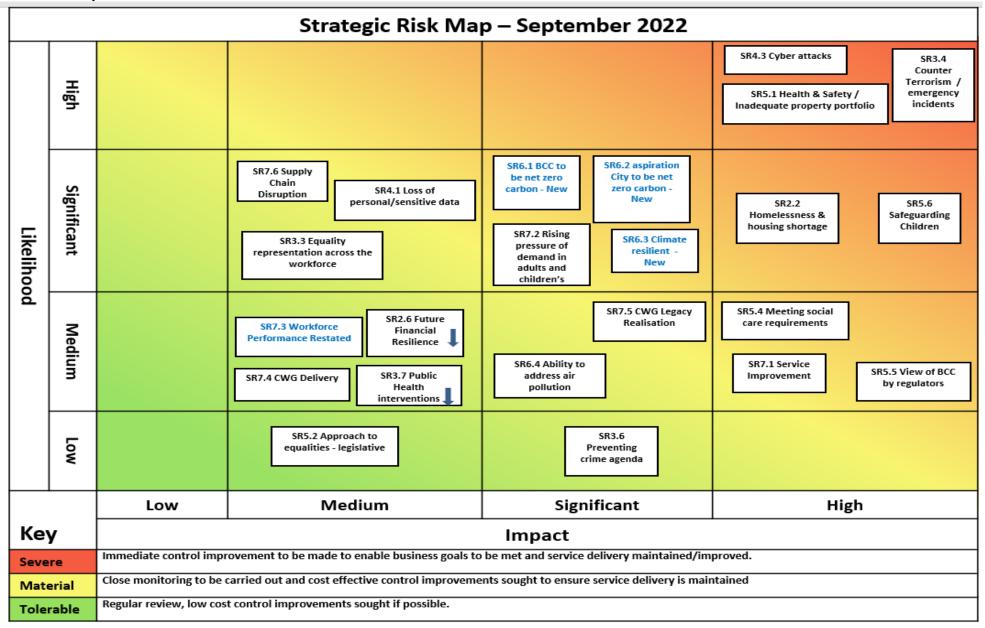
- 8.1 Risk management forms an important part of the internal control framework within the Council.
- 8.2 The Council's risk management framework has been Equality Impact Assessed and was found to have no adverse impacts.

## 9. Compliance Issues

9.1 Decisions are consistent with relevant Council Policies, Plans and Strategies.

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#### **Risk Heat Map**



# Strategic Risk Register – Summary

| <u>Risk</u><br><u>No.</u> | <u>Risk</u>   | <u>Risk Owner</u>                                 | <u>Inherent</u><br><u>Risk</u> | <u>Residual</u><br><u>Risk</u> | <u>Target</u><br><u>Risk</u> | Direction<br>of Travel  | Action Status |       |       |              |       |
|---------------------------|---|---|--------------------------------|--------------------------------|------------------------------|-------------------------|---------------|-------|-------|--------------|-------|
| <u>no.</u>                |   |   | <u>113K</u>                    | INISK                          | <u>INISK</u>                 |                         | Red           | Amber | Green | Not<br>Rated | Total |
| SR2 Eco                   | onomic  |   |                                |                                |                              |                         |               |       |       |              |       |
| SR2.2                     | Homelessness and less affordable housing<br>with rising housing requirements  | Director – PPS &<br>Director City Housing         | Severe                         | Severe                         | Material                     | $\Leftrightarrow$       | 0             | 6     | 1     | 0            | 7     |
| SR2.6                     | Future Financial Resilience   | Director Council<br>Management                    | Severe                         | Material                       | Tolerable                    | ₽                       | 0             | 0     | 4     | 0            | 4     |
| SR3 Soc                   | cial  |   |                                |                                |                              | ·                       |               |       |       |              |       |
| SR3.3                     | Equality representation   | Director of People<br>Services                    | Material                       | Material                       | Tolerable                    | $\Leftrightarrow$       | 0             | 0     | 3     | 0            | 3     |
| SR3.4                     | Risk of significant disruption to Council<br>services and failure to effectively manage and<br>respond to emergency incidents, including acts<br>of terrorism | Director City Operations                          | Severe                         | Severe                         | Tolerable                    | $ \Longleftrightarrow $ | 0             | 1     | 0     | 0            | 1     |
| SR3.6                     | Inability to effectively influence the preventing<br>crime agenda   | Director City Operations                          | Severe                         | Material                       | Tolerable                    | $\Leftrightarrow$       | 0             | 2     | 3     | 0            | 5     |
| SR3.7                     | Public Health approach to early interventions ineffective   | Director of Public Health                         | Severe                         | Material                       | Tolerable                    | ₽                       | 0             | 3     | 0     | 0            | 4     |
| SR4 Tec                   | chnological   |   |                                |                                |                              | I                       |               |       |       |              |       |
| SR4.1                     | Loss of personal and sensitive data   | Assistant Director for<br>IT&D & CIO              | Severe                         | Material                       | Tolerable                    | $\Leftrightarrow$       | 0             | 2     | 0     | 0            | 2     |
| SR4.3                     | Risk of Cyber Attacks   | Assistant Director for<br>IT&D & CIO              | Severe                         | Severe                         | Material                     | $\Leftrightarrow$       | 0             | 0     | 4     | 0            | 4     |
| SR5 Leg                   | jal   |   |                                |                                |                              |                         |               |       |       |              |       |
| SR5.1                     | Inadequate Property Portfolio (including Health & Safety and Working conditions)  | CLT / Directorate Leads<br>/ Managers / Employees | Severe                         | Severe                         | Material                     | $ \Longleftrightarrow $ | 0             | 7     | 3     | 0            | 10    |

# Appendix B

| <u>Risk</u>             | <u>Risk</u>   | <u>Risk Owner</u>   | <u>Inherent</u><br>Bick    | <u>Residual</u><br>Risk    | <u>Target</u><br>Risk            | Direction               | Action Status |             |             |              |             |
|-------------------------|---|---|----------------------------|----------------------------|----------------------------------|-------------------------|---------------|-------------|-------------|--------------|-------------|
| <u>No.</u>              |   |   | <u>Risk</u>                | <u>KISK</u>                | <u>KISK</u>                      | <u>of Travel</u>        | Red           | Amber       | Green       | Not<br>Rated | Total       |
| SR5.2                   | Ineffective approach to Equalities  | Director Strategy,<br>Equality and<br>Partnerships                | Severe                     | Tolerable                  | Tolerable                        | $ \Longleftrightarrow $ | 0             | 1           | 2           | 0            | 3           |
| SR5.4                   | Inability to fully meet social care requirements  | Director of Children and Families                                 | Severe                     | Severe                     | Tolerable                        | $\Leftrightarrow$       | 0             | 2           | 0           | 0            | 2           |
| SR5.5                   | View of BCC by Regulators   | Directors of Children<br>and Families and<br>Education and Skills | Severe                     | Severe                     | Tolerable                        | $ \Longleftrightarrow $ | 0             | 5           | 3           | 0            | 8           |
| SR5.6                   | Safeguarding Children   | Directors of Children and Families                                | Severe                     | Severe                     | Tolerable                        | $\Leftrightarrow$       | 0             | 1           | 3           | 0            | 4           |
| SR6 En                  | vironmental   |   |                            |                            |                                  |                         |               |             |             |              |             |
| SR6.1<br>SR6.2<br>SR6.3 | BCC to become net zero carbon<br>Birmingham to become net zero<br>Climate change resilience | Director, PPS<br>Director, PPS<br>Director, PPS                   | Severe<br>Severe<br>Severe | Severe<br>Severe<br>Severe | Material<br>Material<br>Material | New<br>New<br>New       | 0<br>0<br>0   | 4<br>4<br>5 | 0<br>0<br>2 | 0<br>0<br>0  | 4<br>4<br>7 |
| SR6.4                   | Ability to address air pollution  | Director of Planning,<br>Transport & Connectivity                 | Material                   | Material                   | Material                         |                         | 0             | 0           | 3           | 0            | 3           |
| SR7 Cro                 | oss Cutting   |   |                            |                            |                                  |                         |               |             |             |              |             |
| SR7.1                   | Service Improvement   | Director of Council<br>Management                                 | Severe                     | Material                   | Tolerable                        | $\Leftrightarrow$       | 0             | 4           | 0           | 0            | 4           |
| SR7.2                   | Rising pressure of demand   | Directors of Children<br>and Families / Children<br>& Families    | Severe                     | Severe                     | Tolerable                        | $\Leftrightarrow$       | 1             | 8           | 6           | 0            | 15          |
| SR7.3                   | Organisational culture /Workforce performance   | Chief Executive re<br>organisational culture                      | Material                   | Material                   | Tolerable                        | $\Leftrightarrow$       | 0             | 0           | 8           | 0            | 8           |
| SR7.4                   | Birmingham 2022 Commonwealth Games<br>Delivery of Core Services and Infrastructure          | Chief Executive   | Material                   | Material                   | Tolerable                        | $\Leftrightarrow$       | 0             | 3           | 2           | 0            | 5           |
| SR7.5                   | Birmingham 2022 Commonwealth Games<br>Legacy Realisation                                    | Chief Executive   | Material                   | Material                   | Tolerable                        | $ \Longleftrightarrow $ | 0             | 4           | 2           | 0            | 6           |

# Appendix B

