

Title of proposed EIA	Technology Roadmap
Reference No	EQUA1002
EA is in support of	Amended Policy
Review Frequency	Two Years
Date of first review	31/10/2024
Directorate	Digital and Customer Services
Division	IT & Digital
Service Area	
Responsible Officer(s)	<input type="checkbox"/> Cheryl Doran
Quality Control Officer(s)	<input type="checkbox"/> Cheryl Doran
Accountable Officer(s)	<input type="checkbox"/> Cheryl Doran
Purpose of proposal	To provide detail on the platforms the Council will deliver to support the Digital Strategy 2022-25
Data sources	relevant reports/strategies
Please include any other sources of data	
ASSESS THE IMPACT AGAINST THE PROTECTED CHARACTERISTICS	
Protected characteristic: Age	Not Applicable
Age details:	
Protected characteristic: Disability	Not Applicable
Disability details:	The emphasis is on making sure that services are designed around the user to ensure that they are seamless, accessible and easy to use. All services that can be will be made available online with support through other channels for those that need more help. This will have a positive impact for citizens, businesses, employees and wider communities. The outcome of this will be an improved customer experience and satisfaction with simplified access to information, advice, guidance and transactional services. It directly supports the Customer Service programme.
Protected characteristic: Sex	Not Applicable
Gender details:	
Protected characteristics: Gender Reassignment	Not Applicable

Gender reassignment details:

Protected characteristics: Marriage and Civil Partnership

Not Applicable

Marriage and civil partnership details:

Protected characteristics: Pregnancy and Maternity

Not Applicable

Pregnancy and maternity details:

Protected characteristics: Race

Not Applicable

Race details:

Protected characteristics: Religion or Beliefs

Not Applicable

Religion or beliefs details:

Protected characteristics: Sexual Orientation

Not Applicable

Sexual orientation details:

Socio-economic impacts

Please indicate any actions arising from completing this screening exercise.

Please indicate whether a full impact assessment is recommended

NO

What data has been collected to facilitate the assessment of this policy/proposal?

Consultation analysis

Adverse impact on any people with protected characteristics.

Could the policy/proposal be modified to reduce or eliminate any adverse impact?

How will the effect(s) of this policy/proposal on equality be monitored?

What data is required in the future?

Are there any adverse impacts on any particular group(s)

No

If yes, please explain your reasons for going ahead.

Initial equality impact assessment of your proposal

Consulted People or Groups



Informed People or Groups

Summary and evidence of findings from your EIA

The strategy is about creating a truly digital Council to service our citizens and businesses better. It sets out how the Council will take a consistent digital approach across the Council to how we re-imagine, design, deliver and operate our services to achieve greatest value and impact where it is needed most in support of the Council's priority outcomes, addressing inequalities and striving for continuous

QUALITY CONTORL SECTION

Submit to the Quality Control Officer for reviewing?	Yes
Quality Control Officer comments	
Decision by Quality Control Officer	Proceed for final approval
Submit draft to Accountable Officer?	Yes
Decision by Accountable Officer	Approve
Date approved / rejected by the Accountable Officer	25/10/2022
Reasons for approval or rejection	no impact
Please print and save a PDF copy for your records	Yes

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Last modified at 28/10/2022 11:50 AM by Workflow on behalf of  Freya Lane

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