

	<u>Agenda Item: 10</u>
Report to:	Birmingham Health & Wellbeing Board
Date:	31st July 2018
TITLE:	CQC LOCAL SYSTEM REVIEW ACTION PLAN
Organisation	Birmingham City Council
Presenting Officer	Graeme Betts – Corporate Director of Adult Social Care and Health Directorate, Birmingham City Council

Report Type:	Ratification
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1. Purpose:
For ratification of the CQC Local System

2. Implications:		
BHWB Strategy Priorities	Detect and Prevent Adverse Childhood Experiences	
	All children in permanent housing	
	Increase the control of individuals over their care through Integrated Personal Commissioning (Personal Health Budgets and Direct Payments)	X
	Increasing employment/ meaningful activity and stable accommodation for those with mental health problems	
	Improving stable and independent accommodation for those learning disability	
	Improve the wellbeing of those with multiple complex needs	

	Improve air quality	
	Increased mental wellbeing in the workplace	
Joint Strategic Needs Assessment		
Joint Commissioning and Service Integration		X
Maximising transfer of Public Health functions		
Financial		
Patient and Public Involvement		X
Early Intervention		X
Prevention		X

3. Recommendations

That the Health and Wellbeing Board ratify the CQC Local System Review Action Plan and agree to receive quarterly updates for the duration of the Plan.

4. Background

- 4.1 In 2017 the Care Quality Commission (CQC) was asked by the Secretaries of State for Health and for Communities and Local Government to undertake a programme of local system reviews of health and social care in 20 local authority areas, of which Birmingham was one.
- 4.2 The focus for the review was how well people move through the health and social care system, with a particular focus on the interface between agencies, and what improvements could be made, including delayed transfers of care. The review centred on the experience of people over 65 years old.
- 4.3 In preparation for the review, evidence was submitted via a Local System Overview Information Request (SOIR). Over December and January CQC reviewers undertook a series of site visits, interviews and staff focus groups.
- 4.4 Following the review, CQC produced a report which detailed their findings and made 17 recommendations for improvements across the

system. The CQC report was presented at a Summit held in May, at which the system responded with details of how it was already addressing the issues raised. The Summit was also an opportunity for key stakeholders to look in more detail at the recommendations through a series of themed workshops.

- 4.5 As part of the reviews, the local systems are required to produce an Action Plan to set out how they intend to address the recommendations. Birmingham's Action Plan was generated following the workshops held at the Summit, signed off by the Chair of the Health and Wellbeing Board (on behalf of the Board owing to the timescale) and submitted to DoH on 11th June.

5. Future Development

- 5.1 For the most part, actions fall under the emerging Birmingham Ageing Well Programme and will be progressed via these workstreams. As some actions are dependent upon the outcomes of others, further development is required in some areas for the Plan to be fully formed.
- 5.2 DoH will monitor progress against the Action Plan and this will be conducted via monthly conversations between Graeme Betts as Senior Responsible Officer for the Local System Review and Ed Moses, Deputy Director of Social Care Oversight at DoH.

6. Compliance Issues

6.1 Strategy Implications

Actions contained within the Action Plan are being integrated into the Birmingham Ageing Well Programme. This programme delivers the multi-agency response in Birmingham on the STP strategic priority of ageing better and later life.

6.2 Governance & Delivery

Delivery of the actions will be via the Ageing Well Programme. Accountable to the Health and Wellbeing Board with suggested quarterly reporting of progress to the Board.

6.3 Management Responsibility

As Senior Responsible Officer for the Local System Review, Graeme

Betts is accountable for delivery of the Action Plan and reporting progress to DoH and Health and Wellbeing Board.

6. Risk Analysis

This will be developed for individual actions as part of the programme management of Ageing Well.

Identified Risk	Likelihood	Impact	Actions to Manage Risk
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Appendices

1. CQC Local System Review Action Plan.

Signatures

**Chair of Health & Wellbeing Board
(Councillor Paulette Hamilton)**

Date: