# **BIRMINGHAM CITY COUNCIL**

HEARING, 12:00, 11th August 2021

# ZARA'S BAR, 80 BROAD STREET, BIRMINGHAM

# TEN APPLICATIONS SUPPORTING DOCUMENTS

Applicant's Supplemental Exhibits	Page Number				
Key to SIA West Midlands ASC Contractors	1				
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Letter from Minister for Local Government to Local Authorities	13-14				

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	Security Industry Authority GOVUK   Puniting page	Key O = the contractor has an office in this region C = the contractor has existing customers in this region S = the contractor employs sub- contractors in this region A = the contractor operates in this region on another basis		perate in West Midlands	Basis of entry	CO	C/O	υ	S	U	U	CIS	O	s	C/O	U	CIS	Address
		Register of Approved Contractors our Register of Approved Contractors lists all of the organisations that have met the requirements for the Approved Contractor Scheme. These organisations have distripulshed themselves as being amongst the best providers of private security services in the UK.	Contractors based in West Midlands	Your search found 93 approved contractors offering Door Supervision services who operate in West Midlands	Contractor	Active Response Security Services Limited	Adana Management Group Limited	Aquard Security Limited	AKD Facilities Management Limited	Akita Group Limited	Allied Universal (Europa) Limited tra Allied Universal Security Services	AM Services Group Limited	Amulet (Churchill Security Solutions) Limited trading as Amulet	Anubis Security Ltd	Apex Management Solutions Limited	Apleona HSG Limited	Attas Facilities Management Limited	6
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# CPE SECURITY SOLUTIONS LTD

11246545 - Incorporated on 10 March 2018 692-696 (Unit 4) Stratford Road, Sparkhill, Birmingham, England, B11 4AT

# **Duncan Craig**

From: Sent: To: Subject: vicky zara's 29 July 2021 16:54 peter sangha; Duncan Craig Fwd: Your SIA licence has been granted

v sherwin

------ Forwarded message ------From: **SIA Notifications** <u><notifications</u>\_donotreply@services.sia.homeoffice.gov.uk> Date: Wed, 28 Jul 2021, 20:55 Subject: Your SIA licence has been granted To: VICTORIA ANN SHERWIN

×	

Dear VICTORIA SHERWIN,

# Licence Granted

We are pleased to inform you that your application for an SIA licence has been successful. The details of your new licence are:

Licence Number: **1016686723883400** Role: **Front Line** Sector: **Door Supervision** Licence Expiry Date:**27 July 2024** 

You are now licensed and can work lawfully as a front line operative in the sector specified. Your licence also allows you to work as:

- a key holder;
- a manager, supervisor or employer of a licensed security operative in any licensable sector;
- a director or partner of a company or partnership providing licensable services.

Your licence may also allow you to work in other front line roles. You can check this on our website at <a href="http://www.gov.uk/guidance/find-out-if-you-need-an-sia-licence#licences-that-cover-more-than-one-job-activity-licensing-integration">www.gov.uk/guidance/find-out-if-you-need-an-sia-licence#licences-that-cover-more-than-one-job-activity-licensing-integration</a>

We have added your name and licence details to our public register of licence holders.

If your licence is a Key Holding licence, we will not send you a licence card. This letter is your proof that you are licensed, so please keep it safe.

# ≝MA

# Security staff shortages 'accident waiting to happen'

# By Emily Hawkins 🕝

16-Jul-2021 - Last updated on 17-Jul-2021 at 12:38 GMT

RELATED TAGS: Security, Night time economy, lockdown, Health and safety, Nightclub, Home office

A shortage of door staff runs the risk of endangering revellers on their first night out in over a year when clubs reopen, according to night-time economy bosses.



Leaders representing more than 10,000 late night businesses have written an open letter to the Prime Minister to intervene with "catastrophic" door security shortages.

Late-night employers have warned of safety risks ahead of 'freedom day' on Monday 19 July, **when** many clubs are planning to reopen just after midnight.

Six in 10 door supervisor positions are at risk of being unfilled as a result of the lockdown leading staff to seek other careers, according to the UK Door Security Association.

Signatories of an open letter - including Stonegate and JD Wetherspoon - have urged the Prime Minister to call an urgent meeting to discuss the problem.

The letter calls for measures including funding training incentives, streamlining training requirements and tackling shortages through legislation.

# **Ticking time-bomb**

"Security shortages may well be the coup de grace for our industry; for the public, they're an accident waiting to happen," Michael Kill, chief executive of the Night-Time Industries Association said.

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Ministers have previously brushed off **the sector's concerns** by pointing to "record numbers" of door supervisors on the register of license holders but bosses said this was not representative of how many staff are actually working in the sector.

# **Unmanageable shortages**

"As security and night time economy businesses, we can assure you that what we are seeing on the 'front lines' is an alarming shortage of qualified public safety staff," the letter claims. "These are already becoming unmanageable and threaten to become catastrophic."

Simon Longbottom, CEO of the Stonegate Group, which has operates more than 4,500 late night venues, said the role of security staff in keeping customers safe "should not be underestimated."

He added: "It is extremely concerning the Government appears to lack an understanding of this gravity just days away from the full reopening of nightlife. If the Prime Minister really wants us to drive the UK's economic recovery, we must have the required security resources in place to do so."

# **Responsibility of employers**

A Home Office spokesperson said: "We've implemented an unprecedented package of measures to support businesses during the pandemic and our Plan for Jobs is helping people across the country retrain, build new skills and get back into work.

"We appreciate that, like other sectors of the economy that recruit lower wage roles, security companies and buyers may be finding it challenging to recruit licence holders.

"However, we believe that it is the responsibility of employers to take steps to make these roles attractive so as to encourage people to apply for these roles."

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RELATED TOPICS: Health & safety

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# **BigHospitality**

# Fresh warnings on door security shortages

By BigHospiality 16-Jul-2021 - Last updated on 16-Jul-2021 at 13:40 GMT

RELATED TAGS: Sia, Sia door supervisor, Security

Industry leaders, hospitality and security firms representing more than 10,000 businesses and organisations have warned of an "impending public health crisis" if the issue of door security shortages continues to go unaddressed.



Freedom Day on July 19 is expected to make it even tougher to hire security staff. **The UK Door Security Association has warned that 6 in 10 door supervisor positions are at risk of being unfilled** in pubs, nightclubs, events, and festivals, as a result of the Covid-19 pandemic.

Much of the sector has been closed for over a year, and many door security staff have sought more stable sources of income during this time – some taking security roles in retail or Covid testing centres, and others leaving the security industry altogether.

Security licenses are regulated by the Security Industry Authority (SIA), which sits under the Home Office. In answer to a recent parliamentary question on the issue, Kit Malthouse MP responded that there are 'record numbers' of door supervisors on the register of license holders.

However, the signatories urge that this does not reflect staff numbers at the ground level – because these licenses are not being utilised in hospitality venues.

As England is on course to re-open businesses with no Covid-19 restrictions just next week, the sectors warn these shortages will be both unmanageable for operators and potentially catastrophic for public safety.

The signatories call on the prime minister to consider solutions such as funding training incentives, streamlining new training requirements, or tackling shortages through legislation.

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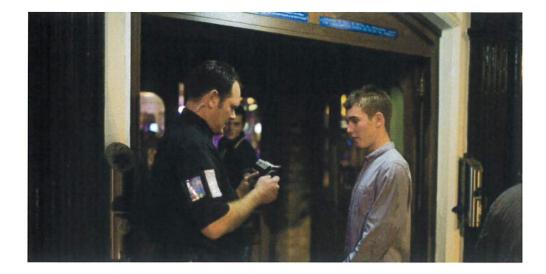
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Security shortages may well be the final blow for the night-time industry





Michael Kill

4 min read06 July

The government has wilfully ignored a ticking time-bomb that will compromise public safety and our sector's ability to recover from the devastation of Covid.

We all know this has been a tough year for the night time economy. The sheer devastation of closure upon closure cannot begin to be shared in just a short article. But as the government is on course to reopen venues this month, there is an unnerving feeling among those in the industry that something has yet to be addressed: we are short of thousands upon thousands of security staff.

To be sure, venues and operators are desperate to welcome customers. Our sector has been closed for well over a year and in such difficult conditions, we have lost a wealth of businesses and talent. Clinging on to the hope of survival, reopening will be one of the final hurdles for the businesses that remain. Yet to operate a safe venue, businesses must have the necessary security personnel in place.

Back in March, I was alarmed to discover that six in ten door supervisor positions for nightclubs, pubs, festivals, and live events were at risk of being unfilled. The sector has been effectively closed for the best part of 16 months, and security staff have sought more stable sources of income during this time. Many have opted to use their door supervisor licenses in other static security roles, such as in retail or Covid-testing centres; others have left the security industry altogether.

Without the security personnel in place, businesses cannot respond appropriately to the public health risk

Because of the pandemic, on the other hand, the demand for security personnel has proliferated. Events and festivals, once spread out over several months in the year, are anxious to operate in a shortened summer season. At the same time, there has been an increased need to adhere to public health requirements, social distancing, and other Covid-19 restrictions. The need for additional crowd management resource has, in turn, increased.







Minister Warns Government Needs "Sense Of Urgency" To Tackle Climate Change By John Johnston 09 Aug

What we are left with is the tattered remains of a decimated sector, paired with heightened consumer demand and with businesses starved of trade. Without the required staffing levels, the sector cannot meet the demand it desperately needs to survive. Without the security personnel in place, businesses cannot meet their licensing conditions, nor respond appropriately to the public health risk.

This is not just an industry matter. Door licenses are regulated by the Security Industry Authority (SIA), which sits in the remit of the Home Office. When this looming crisis became apparent, I, alongside others in the industry, wrote to the government to warn of the issue. We sat on Zoom calls, exchanged numerous emails, and shared startling reports of national operators struggling to fill just half of door security posts following the third step of the roadmap in May.

In response, the Home Office has denied the problem. In answer to a <u>written question</u>, Minister Kit Malthouse noted there are "record numbers" of supervisors on the register of SIA license holders. Here, the government completely misses the point: the question is not one of license numbers but instead license *usage* and, specifically, usage within the night time economy. Failing to recognise this important nuance, the government has wilfully ignored a ticking time-bomb that will compromise public safety and our sector's ability to recover from a time of devastation. By focusing on the rhetoric of reopening, the government has refused to acknowledge or consider the practicalities of opening a venue after a year of enforced closure, lacking the foresight and apparent motivation to pre-empt ensuing crisis.

We can no longer afford this complacency. Ministers must listen when we say there is an issue and government must be proactive in reaching solutions – whether that be funding training initiatives, streamlining new training requirements, or tackling shortages through legislation. Security shortages may well be the coup de grace for our industry; for the public, they're an accident waiting to happen.

Michael Kill is the Chief Executive of the Night Time Industries Association and Spokesperson for the UK Door Security Association.

Related <u>Minister Warns Government Needs 'Sense Of Urgency' To Tackle Climate Change</u> <u>Minister Warns Government Needs "Sense Of Urgency" To Tackle Climate Change</u> By John Johnston 09 Aug

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Tags

Business Economy jobs nightclubs

Categories

**Economy** 



# **Duncan Craig**

From: Sent: To: Subject: vicky zara's 10 August 2021 20:22 Duncan Craig Fwd: Taybar: Quote Form

Just had this back from taybar

v sherwin

------Forwarded message ------From: **Operations Team** Date: Tue, 10 Aug 2021, 17:55 Subject: RE: Taybar: Quote Form To: zarasbarvicky

Hi Vicky,

Thank you for your email.

Unfortunately we no longer provide door supervisors to night clubs.

Thank you for getting in contact.

Best Regards Taybar Operations Team

This email is for the intended recipient only. If you are not the intended recipient and have received it in error, please notify the author by replying to this e-mail. This e-mail contains proprietary information some or all of which may be legally privileged. If you are not the addressee of this e-mail you must not use, disclose, distribute, copy, print, forward, or rely on it or any part of it in any form whatsoever. The recipient is solely responsible for ensuring that any e-mail or attachment received is virus free. Taybar Limited disclaim any liability for any damage the recipient suffers as a consequence of receiving any virus. Information contained within this e-mail that does not relate to the official business of Taybar Limited, is not given or endorsed by the Company.

-----Original Message-----

From: wordpress=i3media.net@website.taybar.co.uk <wordpress=i3media.net@website.taybar.co.uk> On Behalf Of Taybar Sent: 10 August 2021 16:04 To: Operations Team Subject: Taybar: Quote Form

From: vicky sherwin Company Name: Zaras Broad St Ltd Phone number:01216433334

Message Body:

Name: vicky sherwin Company: Zaras Broad St Ltd

in

10/06/2021

Gmail-Security

# Gmail

jz <zarasbarjason@gmail.com>

# Security 4 messages

Ture, Aug 10, 2021 at 1:09 PM admin@moresecureHt.co.uk දන්සාම@moresecureHt.co.ut> Regis-Tic admin@musesecureHt.co.uk To: Zaess Bar දason@carester.co.uk>, Zaess Bar <zarabajason@gmail.com>

Good Afternoon Zanz's,

We are really sorry to inform you that we unfortunately cannot help you with the provision of door staff for you catablishment. Due to the knock on effects of Cordá there has been a been a been of door supervision in an anomal the Birningham area. We have also had numerous Security companies that lave been acting us for help bockness they are stragging too but we are in the same prodicantent.

Regards Angella

Mora Economi LTD Sectoring your company & personal conds

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Zaras Bar <jason@zarashar.co.nk> To: vickistarwin@hotreali.com

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Forwarded message From: ຈາດກຳກິ@monsecuretid.co.ui⊳ Delae: Tue, Aug 10, 2021 at 1:159 ກີທ Subject Security To: Zaras Bar <]ason@gmait.com

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# **Duncan Craig**

From: Sent: To: Subject: vicky zara's 10 August 2021 14:38 peter sangha; Duncan Craig; Fwd: Security Requirements for Zara's Broad St

------ Forwarded message ------From: **Indy Thandi** Date: Tue, Aug 10, 2021 at 2:35 PM Subject: Security Requirements for Zara's Broad St To: <u><zarasbarvicky</u>

To whom it may concern

Ref: Five Rivers 2 UK

Five Rivers 2 UK Ltd, Zara's Night Club contacted us last week regarding their security requirement for SIA door supervisors for their venue.

Although we are an ACS registered company, we cover nationwide venues. We would gladly meet their requirements, however, as there is a national shortage of Door Supervisors, we are not taking any more venues on at the moment as we have advised them.

We also can state that when we do take on new venues in other cities, we sub contract the work to other security companies.

Industry Security Ltd are situated in Liverpool, Oxford and head office in Huddersfield, West Yorkshire. We have been running for over 25 years and have never experienced a staff shortage since COVID 19. It's now becoming a very difficult industry to be in and we are also finding it difficult to cover our own town in Huddersfield which we have never experienced in 25 years.

Furthermore other companies which we are currently dealing with are in the same situation and struggling to find the manpower.

Kind regards

Indy Thandi						
Industry Security UK LTD						
W	- 34 - 4 - 6 - 6 - 6 - 8 - 8 - 8 - 8 - 8 - 8 - 8					
Р	Top Floor, Block 2, Nortonthorpe Mills,					
A	Wakefield Road, Scissett, Huddersfield HD8 9LA					
	Industry Sec W					

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**Rt Hon Robert Jenrick MP** Secretary of State for Housing, Communities & Local Government

Ministry of Housing, Communities & Local Government Fry Building 2 Marsham Street London SW1P 4DF Tel: 0303 444 3450 Email: robert.jenrick@communities.gov.uk

www.gov.uk/mhclg

5 March 2021

Dear Leader,

# Supporting the reopening of outdoor hospitality

On 22 February the Prime Minister published a roadmap for easing the lockdown restrictions and set out that in step two, which will be no earlier than 12 April, hospitality venues will be allowed to serve people outdoors. I am writing to you today to highlight the measures in place to support the safe re-opening of hospitality businesses and to urge you to do everything possible to help these businesses reopen safely and prosper again.

All of us in Government are looking forward to seeing pubs, cafes and restaurants open again, and, as Communities Secretary, I'm determined that we don't let red tape to get in the way of a great British summer. Last summer we introduced several measures to support hospitality businesses to reopen safely, enabling business across the country to continue to serve their local communities. The planning changes we put in place last year have been a lifeline to many businesses and they're here to stay for the summer of 2021.

To that end, I am pleased to announce that we will be extending pavement licences for a further 12 months, making it easier and cheaper for pubs, restaurants and cafes to continue to make al fresco dining a reality with outside seating, tables and street stalls to serve food and drinks. We are also continuing to support local communities hold popular outdoor events like summer fairs, car-boot sales, and markets, without the need for planning permission.

The automatic right to provide takeaways and do deliveries we created at the start of the pandemic is going to continue, as will the right for pubs to have marquees without planning permission for up to two months.

To remind you of the freedoms we have put in place, I have set out all of the measures that we introduced below:

# Al fresco dining

We introduced a simplified route for pubs, restaurants and cafes to obtain a temporary pavement licence to place furniture including outdoor tables and seating on the highway, allowing them to increase their outdoor capacity quickly and at a low cost. We introduced these pavement licence provisions on 22 July 2020 in the Business and Planning Act 2020. They include a capped application fee of £100 and a 10-working day consultation and determination period.

We have made clear in the pavement licence guidance that we expect local authorities to grant licences for 12 months or more unless there are good reasons not to, such as plans for future changes in use of road space. Therefore, unless there are very good reasons, we would expect licences granted under these

provisions to continue to apply into this summer so that businesses do not have to reapply or be charged a further application fee when they are able to re-open to serve customers outdoors. These temporary provisions are currently due to expire on 30 September 2021, but to give further certainty to businesses I will be introducing secondary legislation to extend these provisions for a further 12 months, subject to Parliamentary approval.

Given the continuing importance of the outdoors to reduce transmission of the virus, I strongly encourage you to plan for outdoor dining and make all necessary changes to local high streets, squares and the public realm so this is as convenient as possible for businesses and members of the public.

#### Freedom to use land for community events and outdoor hospitality

Last year we provided greater flexibility for businesses to hold outdoor events such as summer fairs or motorsports on land without the need for a planning application, while events such as car-boot sales, or people or businesses such as pubs wishing to set up marquees will also be exempt. We have increased the number of days allowed for such temporary events from 28 to 56, and in November extended this provision until 31 December 2021.

#### Outdoor markets

We have also introduced a new temporary right, extended to March 2022, that allows local authorities, either by themselves or by others on their behalf, to use land to hold a market without having to apply for planning permission.

### Takeaways

Finally, we also introduced measures to support restaurants, drinking establishments such as pubs and cafes to serve takeaway food when they were otherwise closed due to coronavirus restrictions. These measures will continue to apply until March 2022.

We introduced these changes to provide much needed support to hard-hit hospitality businesses. It is vital that local authorities use these measures in a pragmatic way to help support the high street, businesses and jobs, once restrictions allow them to do so.

Thank you for all you have done in your local community to help businesses prepare for a safe reopening. As we emerge from this incredibly challenging period – let's not let bureaucracy get in the way of a great British summer for the hospitality industry.

Robert Jennick.

**RT HON ROBERT JENRICK MP**