

Please note that certain images and content in the attached internet version of this report have been removed in the interests of public decency.

Anyone who wishes to see the report in full should apply in writing to the officer at the address indicated below.

**David Kennedy,
Principal Licensing Officer,
Birmingham City Council
Licensing Section
PO Box 17013
Birmingham
B6 9ES**

Email: licensing@birmingham.gov.uk

BIRMINGHAM CITY COUNCIL

**REPORT OF THE ACTING DIRECTOR OF REGULATION AND ENFORCEMENT
TO THE LICENSING AND PUBLIC PROTECTION COMMITTEE**

15 NOVEMBER 2017
NECHELLS

BIRMINGHAM CITY COUNCIL ACT 1990
ESTABLISHMENTS FOR MASSAGE AND/OR SPECIAL TREATMENTS

HARMONY 88, 1ST FLOOR LADYWELL HOUSE, 20 HURST STREET,
BIRMINGHAM B5 4BN

RENEWAL OF LICENCE

1. **Summary**

- 1.1 Anyone conducting an establishment for treatment by way of massage, solaria, jacuzzi, sauna, steam treatment, aromatherapy and other similar types of treatment is required to be licensed.
- 1.2 Each premises is subject to an inspection by a Licensing Enforcement Officer and there is consultation with the West Midlands Police concerning the suitability of applicants.
- 1.3 An application has been received for the renewal of a licence for the provision of massage at Harmony 88, 1st Floor Ladywell House, 20 Hurst Street, Birmingham B5 4BN.
- 1.4 Paragraph 5 of this report outlines the criteria for consideration of a Massage and Special Treatment Licence.

2. **Recommendation**

- 2.1 That Committee is requested to consider and determine the application for the renewal of a Massage & Special Treatment licence in accordance with the provisions of Birmingham City Council Act 1990 and having regard to the options contained in paragraph 6.1 of this report.

Contact officer: David Kennedy, Principal Licensing Officer
Telephone: 0121 303 9896
Email: david.kennedy@birmingham.gov.uk

3. Background

- 3.1 Harmony 88 Limited t/a Harmony 88, 1st Floor Ladywell House, 20 Hurst Street, Birmingham B5 4BN applied for the renewal of a Massage and Special Treatment Licence to permit the provision of massage at the premises between the hours of 10am and 10pm Monday to Sunday. A copy of the application is attached at Appendix 1.
- 3.2 A representation has been received from a representative of the Licensing Enforcement Team a copy of which is attached as Appendix 2.
- 3.3 A copy of the applicant's response following disclosure of the representation to them is attached as Appendix 3.
- 3.4 A copy of Birmingham City Council's standard conditions relating to Massage & Special Treatment Licences is attached at Appendix 4.
- 3.5 Representatives of Harmony 88 Limited have been invited to attend the Committee meeting in support of their application and to respond to any questions members may have.
- 3.6 The Licensing Enforcement Officer has also been invited to attend the Committee meeting in support of their representation and to respond to any questions members may have.

4. Consultation

- 4.1 The applicant was required to serve notice of their application to the Chief Constable of West Midlands Police.
- 4.2 In addition, upon receipt of an application the Licensing Section consults with the relevant Local Policing Unit and the Licensing Enforcement Team.
- 4.3 A representative of West Midlands Police Licensing Team has confirmed that they have no objections to the renewal of the licence.

5. Matters for Consideration

- 5.1 The Committee is advised that the Birmingham City Council Act specifies the following grounds for refusal of an application for the renewal of a licence in the case of:
 - a) any person under the age of 21;
 - b) any person who has been convicted of an offence under the Sexual Offences Acts 1956 to 1976 or the Street Offences Act 1959 or who may be otherwise unsuitable to hold such a licence;

- c) any premises which are unsuitable for the purposes of an establishment for massage or special treatment or in which the accommodation or provision for such treatment is not reasonably adequate or suitable;
- d) any establishment which has been or is being improperly conducted;
- e) any establishment in which adequate professional, technical or other staff is not available for the administration of such massage or special treatment as may there be provided; or
- f) any establishment which is being carried on in contravention of the provisions of this Act or any byelaw made there under.

5.2 Having considered the application, the representation received and having heard from all parties present at the hearing the Committee is required to determine the application for the renewal of a Massage and Special Treatment Licence.

6. Options Available

6.1 The Committee may:

- 6.1.1 Renew the licence subject to compliance with the standard conditions of licence.
- 6.1.2 Renew the licence subject to compliance with the standard conditions of licence and / or the imposition of other terms, conditions or restrictions as the Committee may consider appropriate.
- 6.1.3 Refuse to renew the licence. The Committee may not refuse the application without first giving the applicant an opportunity of appearing before and being heard by a Committee of the Council, and if so required by him, the Council shall within 7 days after their decision give him notice thereof containing a statement of the grounds on which it was based.

7. Right of Appeal

- 7.1 The Act provides that any applicant for the grant, renewal or transfer of a licence has a right of appeal against decisions to refuse to grant, renew or transfer a licence to the Magistrates Court.
- 7.2 The Act also provides that any applicant who is aggrieved by the terms, conditions or restrictions on or subject to which the licence is granted or renewed has a right of appeal to the Magistrates' Court.
- 7.3 Any such appeals to be lodged within 21 days beginning with the date on which they are notified of the decision in writing.

8. Implications for Resources

- 8.1 A fee of £153 is payable for the renewal of a Massage and Special Treatment Licence to permit the provision of one treatment.
- 8.2 In the event of an appeal hearing, the Magistrates power to award costs derives from Section 64 of the Magistrates Courts Act 1980 which entitles them to make such order as they think just and reasonable.

9. Implications for Policy Priorities

- 9.1 The work identified in this report is consistent with our mission statement being locally accountable and responsive fair regulation for all – achieving a safe, healthy, clean, green and fair trading City for residents, business and visitors.

10. Public Sector Equality Duty

- 10.1 No specific implications have been identified. Officers have considered the Public Sector Equality Duty in accordance with the provisions of the Equality Act 2010 and determined that there are no Equality and Diversity implications in respect of their report because of the nature of the recommendation.

ACTING DIRECTOR OF REGULATION AND ENFORCEMENT

Background papers: nil

MST 1/25

BIRMINGHAM CITY COUNCIL ACT 1990

Application for a Licence to use any Premises as an Establishment for Massage and/or Special Treatments

- 1 Trading Name of Massage/Special Treatment Business:
HARMONY 88 LTD
 Address of Business: 1ST FLOOR, LADYWELL HOUSE, 20 HURST STREET,
BIRMINGHAM B5 4BN Tel No. 0121 622 1100
2. Is the application being made by an individual: ☐ (go to Q 3)
 or on behalf of a partnership ☐ (go to Q 4)
 or a company? ☒ (go to Q 4)

INDIVIDUAL APPLICANT'S DETAILS

3. Full name of the Applicant
 (Any former names must also be given).
 Home Address of the applicant
 Date of birth
 National Insurance no. or the EU Member State equivalent
 Contact tel. no (during normal office hours)
 Address you wish any correspondence to be sent to



COMPANY/PARTNERSHIP APPLICATION DETAILS

4. Name of Company and company registration number (where applicable)
HARMONY 88 LTD 09762868
 Address: 1ST FLOOR, LADYWELL HOUSE, 20 HURST STREET,
BIRMINGHAM B5 4BN

If the applicant is a company, complete the details below in respect of each of the directors, the company secretary or other persons responsible for the management of the company. In the case of a partnership, details of all the partners must be given.

Name	Address	Designation
XIAOLONG ZHANG		DIRECTOR
QINGWEI ZHANG		DIRECTOR

GENERAL DETAILS OF THE APPLICATION

MST 1/25

The following questions are to be answered by all applicants

5. Is this application for a

Grant ☐ or a Renewal ☒ or a Transfer ☐ or to add further treatments ☐

If renewal give the date existing licence is due to expire: 17-08-2017

6. For what activities is the licence required?

Massage ☒ Sauna ☐ Solaria/Sunbed ☐ Spa/baths etc ☐ Steam treatment ☐

If any other treatment, please give details

7. Will the massage or special treatment be available specifically for:

Males: ☐ Females: ☐ Both: ☒

8. Give details of the time during which it is proposed that the premises shall be open.

i) Days of the week: 7 DAYS A WEEK

ii) Hours of the day: 10 A.M. - 10 P.M.

NB. Treatments shall be permitted only between 6am and 12 midnight on any day

9. Are the whole premises described above to be used for massage/special treatment?

Yes ☒ No ☐

10. If the answer to question 9, above, is 'No', please state:

i) Which part of the premises is to be used for the purposes of the licence?

ii) What are the rest of the premises used for?

11. Are the premises leasehold? Yes ☒ No ☐

Are the premises freehold? Yes ☐ No ☐

Please give the name and address of the landlord or of the freeholder:

CENTURY MANAGEMENT LTD. UNIT B206 THE ARCADIAN CENTRE
70 HURST STREET BIRMINGHAM B5 4TD.

12. State the full name(s) and address(es) of the owner(s) of the massage/special treatment business, if different to the applicant.

.....

.....

.....

13. If there is to be a manager responsible for the premises in the absence of the licence holder, please supply the following details:

First Name	Surname	Former Name (if any)	Permanent Address	Date of Birth
XIAOLONG	ZHANG			

14. Please give details of **ALL** persons who will be administering treatment (whether qualified or not)

Full Name	Address
SUQING EDWARDS (LI)	
WEIFONG CHEN	
LANDI KONG	

NB - For each person detailed above you must complete a personal details form (document ref MST 6/2) and submit all completed forms with this application

15. Please give details of involvement with any other massage or special treatment establishment and also the nature and extent of such interest, either as:

a) owner or director of owning company:

.....

or

b) employee:

.....

16. Has the applicant or any persons named of this form any convictions/cautions? Yes ☐ No ☒

If so, please give details below (road traffic convictions/endorsements need not be stated):

Convictions:

First Name	Surname	Former Name (if any)	Court	Date	Offence	Penalty or Sentence

Cautions:

First Name	Surname	Former Name (if any)	Offence	Date	Where Caution Administered

(If necessary, please continue on a separate sheet)

DECLARATION**To be completed by Applicant:**

I, declare that the information given above is true and correct to the best of my knowledge and I understand that if I provide any false information or intentionally withhold any relevant information, I am liable to prosecution.

Signed: Date of Application: 26 / 07 / 2017

Name (PLEASE PRINT) XIAOLONG ZHANG

Job Title DIRECTOR

NB: If the application is on behalf of a company, the Company Secretary, or Director of the company should sign the above declaration. If any person signs the declaration on behalf of an applicant, please state in what capacity you are acting.

If completed on behalf of an Applicant please complete the following:

I can confirm that the details given on this form are as stated by the applicant and are correct to the best of my knowledge.

Name (block capitals)

Organisation

Relationship to Applicant (eg Solicitor, Employer)

Signature Date / /

Completed Applications should be returned to:

Birmingham City Council
Licensing Section
P.O. Box 17013
Birmingham
B6 9ES
Email: licensing@birmingham.gov.uk

Checklist for Applicants**Have you remembered to:-**

- | | |
|---|--------------------------|
| Enclose cheque/payment | <input type="checkbox"/> |
| Sign application form | <input type="checkbox"/> |
| Send Notice of Application to WM Police | <input type="checkbox"/> |
| Enclose completed Personal details form | <input type="checkbox"/> |
| for each Person listed in section 14 | <input type="checkbox"/> |
| Display Notice of Application (grant only) | <input type="checkbox"/> |
| Electrical Certificate (required for grant & renewal) | <input type="checkbox"/> |

Birmingham City Council Act 1990 – Massage and Special Treatments Licence

Personal Details Form

Trading Name and Address of Massage and/or Special Treatment Premises:	HARMONY 88 LTD. 1ST FLOOR, LADYWELL HOUSE, 20 HURST ST BIRMINGHAM B5 4BN
Full name of person giving treatment (Please give former names if any):	SUQING LI
Address:	
Postcode:	
Age:	
National Insurance Number:	
Date and Place of Birth:	
Qualifications to give the treatment:	SENIOR LEVEL TRADITIONAL CHINESE MEDICAL MESSAGE, RESEARCH COURSES & PRACTICE
Name and Address of College/Organisation:	FUSHUN SHENG LI MASSAGE SCHOOL OF CHINA

I consent to the information provided on this form being exchanged with other agencies in the interests of enforcement and protection of public funds

Signed:

Dated: 26-07-2017

This form is to be completed for each person providing treatments under the Birmingham City Council Act 1990. It must be signed by the individual named on the form.

Completed Forms should be sent to:

Birmingham City Council
Licensing Section
P.O. Box 17013
Birmingham
B6 9ES

Birmingham City Council Act 1990 – Massage and Special Treatments Licence

Personal Details Form

Trading Name and Address of Massage and/or Special Treatment Premises:	HARMONY SS LTD · 1ST FLOOR · LADYWELL HOUSE · 20 HURST STREET · BIRMINGHAM B5 4BN
Full name of person giving treatment (Please give former names if any):	WAI FONG CHEN
Address:	
Postcode:	
Age:	
National Insurance Number:	
Date and Place of Birth:	
Qualifications to give the treatment:	COMPLETED THE TRAINING PROGRAM ON THAI MASSAGE
Name and Address of College/Organisation:	THE UNION OF THAI TRADITIONAL MEDICINE SOCIETY DEPARTMENT OF MEDICAL SERVICES BUILDING 6 MINISTRY OF PUBLIC HEALTH

I consent to the information provided on this form being exchanged with other agencies in the interests of enforcement and protection of public funds

Signed:

Dated: 26-07-2017

This form is to be completed for each person providing treatments under the Birmingham City Council Act 1990. It must be signed by the individual named on the form.

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Licensing Section
P.O. Box 17013
Birmingham
B6 9ES

Birmingham City Council Act 1990 – Massage and Special Treatments Licence

Personal Details Form

Trading Name and Address of Massage and/or Special Treatment Premises:	HARMONY 88 LTD. 1ST FLOOR - LADYWELL HOUSE, 70 HURST ST BIRMINGHAM B5 4BN
Full name of person giving treatment (Please give former names if any):	LAN LANDI KONG
Address:	
Postcode:	
Age:	
National Insurance Number:	
Date and Place of Birth:	
Qualifications to give the treatment:	FULLY QUALIFIED PRACTITIONER OF CHINESE TUI NA . MASSAGE . REFLEXOLOGY
Name and Address of College/Organisation:	THE CHINESE TUI NA & REFLEXOLOGY THERAPISTS ASSOCIATION UK .

I consent to the information provided on this form being exchanged with other agencies in the interests of enforcement and protection of public funds

Signed:

Dated: 26-07-2017

This form is to be completed for each person providing treatments under the Birmingham City Council Act 1990. It must be signed by the individual named on the form.

Completed Forms should be sent to:

Birmingham City Council
Licensing Section
P.O. Box 17013
Birmingham
B6 9ES

ENFORCEMENT REPORT

Harmony 88, 1st Floor Ladywell House, Hurst Street, Birmingham B5 4BN

15/08/2017

Following receipt of an application to renew their licence, I visited the above named premises to conduct an inspection to check for compliance with the conditions attached to a massage and special treatment licence.

On arrival at the premises, at approximately 21.10hours, we were met by the applicant, Mr Xialong Zhang. This is the first application received from Mr Zhang, the previous licence (2016) was issued to Zhenwei Huang. There was also a therapist present.

The following matters were identified

- the daily register was not being completed fully; therapists names were not being recorded, as detailed on the application form, they were using nicknames. This makes it difficult to see which therapist is conducting which treatment. There were also 2 therapists names listed for one client
- a large number of clients were male and there were 'xxx' in place of names, no contact details and appointments not booked in advance
- we could see on the CCTV a number of men come to the door of the premises and were turned away by the therapist who was present. It was clear it was due to our presence.

As an enforcement officer of many years, the operation of the business did not appear to be what is expected of a legitimate massage establishment

On return to the office, following this inspection, I searched the internet and came across a review on a website called www.ukpunting.com, which is specifically designed to be a prostitute review forum. Included was a review relating to this premises. I attach a printout of the review at Appendix 1.

I believe you can get a genuine massage at Harmony 88 but, as the attached print out shows, you can also, as I suspected, pay for sex acts.

Objection to the renewal of the licence

I object as I believe the licence holder would be unable to comply with condition number 12 of the Massage and Special treatments licence which states -

12. The Licensee shall not permit the establishment to be used for any illegal or immoral purpose.



Sarah Hemsall
Licensing Enforcement Officer

**Regulation and Enforcement
Licensing Section**

P.O. Box 17013
Birmingham
B6 9ES

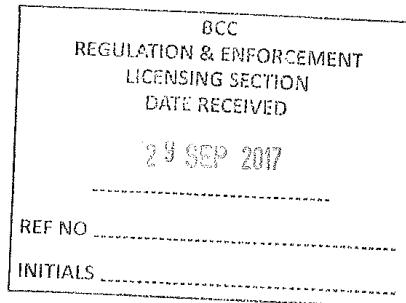
Tel. 0121 675 2925

sarah.hemsall@birmingham.gov.uk

THE PRINTOUT REFERED TO IN LICENSING ENFORCEMENT OFFICER REPORT (APPENDIX 1) HAS BEEN DISCLOSED TO THE APPLICANT & MEMBERS INADVANCE OF THE HEARING.

HOWEVER THESE PAGES HAVE BEEN REDACTED PRIOR TO PUBLICATION ON BIRMINGHAM CITY COUNCILS WEBSITE – SEE COVERING PAGE OF THIS REPORT.

The Licensing Section
Birmingham City Council
P.O. Box 17013
Birmingham B6 9ES



Dear officer,

This is to confirm we received reply from you.

I hereby confirm that we would like you to proceed with our application for the renewal of Massage Treatment license for Harmony 88 Limited. We are happy to attend meetings with the Committee and open to public.

As you know, this treatment centre has been here for a long time, and keeps very good records. Even after Mr Qingwei Zhang and I took over the position of directors of this place, all therapist remains the same. And we have meetings with our therapists regularly, to ensure all we do obey to the law.

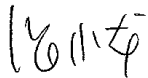
The following are replies to your questions.

- Regarding the daily register, we do records same as previous years. The therapists' names are recorded in their Chinese surname. The officer asked me to put their English names in future, which has been changed since that day of visiting.
- Regarding some clients' names were put "xxx". Every time each customer walks in, we will ask for their details, but some really refuse to give and they may feel offended if we insist asking their personal details.
- Some people did come or call in to ask if we offer sex service, we certainly response to them NO. This is a very basic rule of our centre. We have signed contract with all therapists that there will be no sex service allowed at this place. And a notice was displayed in all treatment rooms.
- Regarding your search on ukpunting, I am confused and shocked, but I have to say that

there is no one called Julia ever working here!

We again confirm we would like to continue the application. We are happy to be monitored and supervised by the City Council and public at all times. As the director of this place, I will continue to make sure no illegal matters happen.

Kind regards,



Mr Xiaolong Zhang

Director

Harmony 88 Limited

1st Floor, Ladywell House

20 Hurst Street

Birmingham B5 4BN

Mobile: 07795 368 674

Email: harmony88massage@gmail.com



MST 4.7 (01.11.2007)

BIRMINGHAM CITY COUNCIL ACT 1990
CONDITIONS OF LICENCE
MASSAGE AND SPECIAL TREATMENT ESTABLISHMENTS

THE LICENSEE

1. Treatments that are covered by the Birmingham City Council Act 1990 which are not specified on the licence shall not be offered.
2. The establishment shall trade at the address specified in the licence, and in the name specified in the licence.
3. The Licensee shall notify the Council in writing, within 7 days, of any change in the name or private address of the Licensee.
4. The Licensee, if a company, shall notify the Council in writing, within 7 days, of any change in the names of directors of the company.
5. Unless the Licensee has written consent of the Council they shall not:
 - a) employ anyone at the premises whose licence has previously been revoked or who has been refused a licence where they were unsuitable to hold a licence;
 - b) employ anyone at the premises where the Council has previously considered that individual to be unsuitable because of misconduct; or
 - c) permit any such person mentioned in a) or b) above to directly or indirectly have an interest in the business carried on at the premises;
 - d) employ any person in the conduct of the establishment under the age of 17.
6. Treatment shall only be given by persons approved by the Council or under the supervision of a person approved by the Council.
7. The Licensee shall ensure that all persons approved by the Council to offer treatments shall display at the premises all certificates of recognised qualifications in respect of the services permitted by the Licence.
8. The Licensee must display, in a prominent position within the premises, the Licence issued by the Council

9. The Licensee shall at all times exhibit, in a conspicuous position, a complete scale of fees for treatments given at the premises.
10. The Licensee shall notify the Council, within 7 days, any change to the list of persons engaged in the provision of massage or special treatment at the establishment. If the change relates to the addition of a new person then notification must be by completion and submission within 7 days of Document MST6.1.
11. The Licensee shall notify the Council in writing within 7 days of any conviction received by him/her in respect of any offence of dishonesty or immorality.
12. The Licensee shall not permit the establishment to be used for any illegal or immoral purpose.

THE PREMISES

13. The premises and any treatment room or waiting room must be kept clean and maintained in good repair and condition.
14. There shall be adequate lighting and ventilation to any treatment or waiting room, either by natural or artificial means.
15. Readily accessible wash hand basins must be provided for any treatment rooms.
16. There shall be provided for each wash hand basin, hot and cold water, soap, a nail brush and clean hand drying facilities.
17. There shall be provided in every treatment and waiting room suitable and sufficient means for heating and a reasonable room temperature shall be maintained.
18. Suitable and sufficient toilet accommodation must be available for employees and clients.
19. The Licensee shall ensure compliance at all times with the relevant provisions of the Health and Safety at Work Act 1974 and shall at all times take reasonable precautions to ensure the safety of clients whilst in the premises.

CUSTOMER CARE

20. Where it is intended that more than one person shall be treated in the same room, suitable screening shall be provided to maintain privacy.

21. All instruments, towels, materials and equipment used in connection with the establishment shall be thoroughly cleansed prior to use by, or application to any client and there shall be provided proper means for securing the cleansing of all such instruments, towels, materials and equipment.
22. The Licensee shall ensure that all persons present in any part of the establishment are decently and properly dressed at all times, except for those persons receiving treatment in accordance with the conditions of this Licence.
23. Adequate changing accommodation shall be provided.

RECORDS

24. The Licensee shall keep and maintain:
 - a) A record of all persons employed for administering treatment, whether qualified or not, with details of their full name, date of birth, private address, national insurance number, signature and qualifications where applicable.
 - b) A daily register of all staff administering treatment shall be maintained; the register shall record the start and finish time of each therapist.

The above records shall be kept on the premises named on the licence at all times, and shall be immediately available for inspection, by an authorised officer, during opening hours.

No person shall make a false entry into any records required to be kept as a condition of the licence.

CONDUCT OF BUSINESS

25. The Licensee or a responsible person nominated by the Licensee, in writing to the Licensing Section, must be on the premises and in charge of the establishment and immediately contactable by an authorised officer at any time during the permitted hours of opening.
26. The Licensee must ensure that the nominated person is fully aware of the Conditions of Licence, particularly those relating to the maintaining of records.
27. The Manager or other person directly or indirectly responsible for the management of the premises shall be under the same obligation as the Licensee to comply with these conditions.

PERMITTED HOURS

28. The services provided by this establishment shall be permitted only between the hours of 6.00 am and 12.00 midnight on any day. (Please note that the hours permitted by this licence do not override any restrictions imposed by any planning consents for the premises.)

SAFETY OF EQUIPMENT - ELECTRICAL CERTIFICATE

29. The Licensee shall on application for renewal of this Licence submit to the Council a certificate signed by a competent electrician certifying the safety of all electrical installations, equipment and electrical apparatus used within the establishment for the purposes of the Licence.

SPECIFIC CONDITIONS RELATING TO MASSAGE

1. All massage rooms/areas shall contain a suitable massage couch/bench/table. (Four Poster beds, or beds designed for the purpose of sleeping shall not be permitted.)
2. There shall be no advertisement in words or pictures suggesting that there is an erotic element in the treatment provided.

SPECIFIC CONDITIONS FOR SUNBEDS AND SOLARIA

1. See Appendix A attached.

SPECIFIC CONDITIONS FOR SUNBEDS AND SOLARIA

Each premises licensed to provide facilities of ultra violet tanning equipment, sun beds and tanning booths shall ensure compliance with the following conditions:

1. The Licensee shall draw up a schedule of maximum exposure times based on the information supplied by the manufacturer and the operator shall advise clients of suitable exposure levels to avoid over-exposure particularly during initial sessions.

Notice

2. Warning notices and guidance notes issued by the Health and Safety Executive shall be clearly displayed near the machine informing users of the equipment of the danger of over-exposure.

Safety Equipment

3. Suitable goggles for the protection of the eyes of users of the equipment must be provided and each user must be advised of the dangers of failing to properly protect the eyes from ultra violet light. No user of the equipment should be allowed to undertake treatment without such protection.
4. A suitable readily identified emergency device shall be fitted within easy reach of a person using the equipment. The device, when operated, should switch off ultra violet lamps and summon assistance.
5. Equipment must be situated in a suitable room or cubicle and so positioned that adequate ventilation and cooling is provided. The operation of the equipment must not result in the temperature in the treatment room becoming unreasonable.

Cleaning

6. The licensee must have procedures in place to ensure that the surface of the bed is cleansed, between each client use, with a suitable cleanser as recommended by the manufacturer of the appliance.

Safety of Users

7. The Licensee must have procedures in place to ensure that prospective users of sun beds are made aware, on each visit, that certain medical conditions or medicines that are combined with exposure to UV light can have an adverse effect on the health and safety of the user.
8. The Licensee must have procedures in place to ensure that prospective users of sun beds are provided with clear and concise information for:-
 - Guidelines on how to identify individual skin types
 - Safe limits for using a sun bed without burning, to include an understanding that there must be 48 hours between tanning sessions and not to exceed more than 20 tanning sessions per year
 - Informing users whenever the lamps have been changed in the previous 2 weeks, thus making the sun bed more powerful.