

# Equality Analysis

## Birmingham City Council Analysis Report

<b>EA Name</b>	Remodelling Telecare - 2385/2016a
<b>Directorate</b>	Corporate Resources
<b>Service Area</b>	Equalities And Human Resources
<b>Type</b>	Amended Policy
<b>EA Summary</b>	<p>This EA relates to a proposed new policy position for the provision of telecare services to the citizens of Birmingham.</p> <p>The proposed policy position sets out a future operating model with which funded telecare service is provided to meet assessed eligible need for care and support.. This is different from the current model within which funded telecare is provided to any citizen on demand and contracted to Tunstall.</p> <p>The future operating model will be provided by Careline in line with the Telecare Standards.</p>
<b>Reference Number</b>	EA001492
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<b>Task Group Member</b>	
<b>Date Approved</b>	2016-10-07 01:00:00 +0100
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### Introduction

The report records the information that has been submitted for this equality analysis in the following format.

#### **Overall Purpose**

This section identifies the purpose of the Policy and which types of individual it affects. It also identifies which equality strands are affected by either a positive or negative differential impact.

#### **Relevant Protected Characteristics**

For each of the identified relevant protected characteristics there are three sections which will have been completed.

- Impact
- Consultation
- Additional Work

If the assessment has raised any issues to be addressed there will also be an action planning section.

The following pages record the answers to the assessment questions with optional comments included by the assessor to clarify or explain any of the answers given or relevant issues.

## 1 Activity Type

The activity has been identified as a Amended Policy.

## 2 Overall Purpose

### 2.1 What the Activity is for

What is the purpose of this Policy and expected outcomes?	To define a new service model for telecare services, which complies with the requirements of the Care Act 2014 and delivering the reduced financial envelope.
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For each strategy, please decide whether it is going to be significantly aided by the Function.

Public Service Excellence	Yes
A Fair City	Yes
A Prosperous City	No
A Democratic City	No

### 2.2 Individuals affected by the policy

Will the policy have an impact on service users/stakeholders?	Yes
Will the policy have an impact on employees?	No
Will the policy have an impact on wider community?	No

### 2.3 Analysis on Initial Assessment

The Council has provided funding for a telecare service via a contract with Tunstall since 2011. The service has been free of charge to customers. The costs to the Council have risen over the period of the contract. Approximately 14,000 citizens currently benefit from the funded telecare service.

Telecare provides the citizen and their family with reassurance that should a fall occur, or emergency support be required, help can be called at the touch of a button. The service enables the citizen to stay in their own home.

Following consultation as part of budget setting, the option to move to a funded model which is cost neutral to the Council was confirmed by Cabinet in April 2016 and the budget for 2016/17 amended accordingly.

Telecare services are predominantly used by older people and people with disabilities. Remodelling the way that such services are delivered therefore has the potential to have a disproportionate impact on these groups. The proposals contained within this report have been formed to mitigate the impact, with a funded service being retained for those who may have an eligible need for care and support being met by telecare. This funded service will be maintained until a reassessment has been completed to confirm whether or not the telecare is meeting an assessed eligible need or not. Where the assessment confirms an assessed need telecare will form part of the citizen's funded care package. If this is not the case the citizen will be advised that they will have to purchase telecare themselves, should they wish to continue to receive this service.

As a consequence of the proposals in this report, some citizens who currently receive a funded service will be required to pay. Given the profile of telecare users this will have an impact on older people. There are options to mitigate this impact through supporting citizens to claim attendance allowance, which should they wish could be used to cover the costs of their telecare service. Affordability issues will be monitored during the transition of this service to understand the level of impact and to identify, if possible, further mitigating actions.

A stage 2 equality analysis will be undertaken as part of the implementation of the programme.

### **3 Concluding Statement on Full Assessment**

To be confirmed as impact is monitored and assessed during the implementation of the programme.

### **4 Review Date**

01/12/16

### **5 Action Plan**

There are no relevant issues, so no action plans are currently required.