

## ***Appendix 1 - Lead Member Report from Cllr Philip Davis***

### **TRANSPORT FOR WEST MIDLANDS - Operational Activity Summary - Work In/Impacting Birmingham, 2016/17**

#### **BUS**

- Working with commercial operators to influence the bus network including National Express and City Council Officers to find solutions to the reliability issues on the Services 8A and 8C in Birmingham Inner Circle
- Deliver contracted bus services through a tender process where the commercial market does not provide.
- Delivering new City Centre infrastructure and shelters and improvement to state of the art real time passenger information.
- Working with Birmingham City Council to find solutions to issues that are delaying buses in Birmingham City Centre including:
  - o Changing the way cars access the Bull Ring Car Park in Digbeth High Street to improve the reliability of buses whilst still maintaining access to the car park
  - o Working with local residents in the Sheepcote Street area whilst many buses were diverted via this route during the Paradise Circus works
  - o Working with our Metro Alliance and the City Council to ensure access for buses is maintained in the City Centre following the planned Metro extensions
- Developing solutions for Broad Street bus priority to allow buses to turn right from Paradise Circus following the roadworks associated with the redevelopment works
- Creation of the 11A/C Birmingham Outer Circus Ale trail in conjunction with the Campaign for Real Ale and National Express
- Working with Birmingham City Council and the bus operators to ensure bus access is maintained across the ring road during the upgrade to a number of the island junctions
- Working with operators of scheduled coach services such as Megabus to ensure they have adequate provision for their City Centre stops
- Working with the Train Operating Companies to ensure recent bus rail replacement services worked effectively for the Bromsgrove and Snow Hill lines railway engineering work. Building on this we are now working with Network Rail on how rail replacement services associated with HS2 and re-signaling at New Street Station can be accommodated.
- Continue to work with BCC on the roll out of additional bus priority measures – including bus lanes
- Manage 59 Park and Ride throughout the West Midlands. Within Birmingham there are 20 Park and Rides at rail stations, 1836 Bus Poles and 2139 Shelters
- Lead the campaign for National Catch a Bus Week which this year was launched in Birmingham City Centre. TfWM work was commended nationally.
- Continued renewal of 181,786. older persons concessionary passes

- Continuing to issue 16-18 cards for students to get discounted travel
- Improvements being made in vehicle quality and vehicle emissions standards on TfWM tendered bus services

### **TRAM & RAIL**

- Installation of Swift ticketing equipment at New Street Station barriers
- Safer Tram Certification – All stops assessed in summer 2016 and successfully passed, with newly opened Birmingham City Centre stops achieving over 90% satisfaction
- Working with BCC to develop a rail scheme for University Station.
- Working with Birmingham City Council and scheme promoters to ensure that the construction and final deliverables of major schemes such as HS2, HE maintenance, the SHIP, Midland Metro extension, City Hospital etc. are beneficial for public transport, do not cause significant congestion and are not detrimental to bus operations within the city.
- Influencing the coordination of Birmingham road works to minimise disruption for bus passengers.
- The granting of Transport and Works Act Orders for Midland Metro
- Prepare and commence work for Centenary Square metro extension
- The opening of the city Centre extension and works at Snow Hill (St Chads) tram stop
- Manage metro operations where patronage growth is averaging 30% year on year since opening to Stephenson St, raising to 42% on Saturdays and 39% Sundays. Metro reliability consistently above 98%

### **OTHER PUBLIC SUPPORT/ENGAGEMENT**

- Manage Your Transport Matters events to engage with customers across the city.
- Manage a CCTV network across the public transport modes throughout Birmingham
- Deliver improved Safety through the Safer Travel Police Team
- Working with the City Council to accommodate a number of filming projects for major movies to ensure the public transport can still function around the areas that are closed off

.....